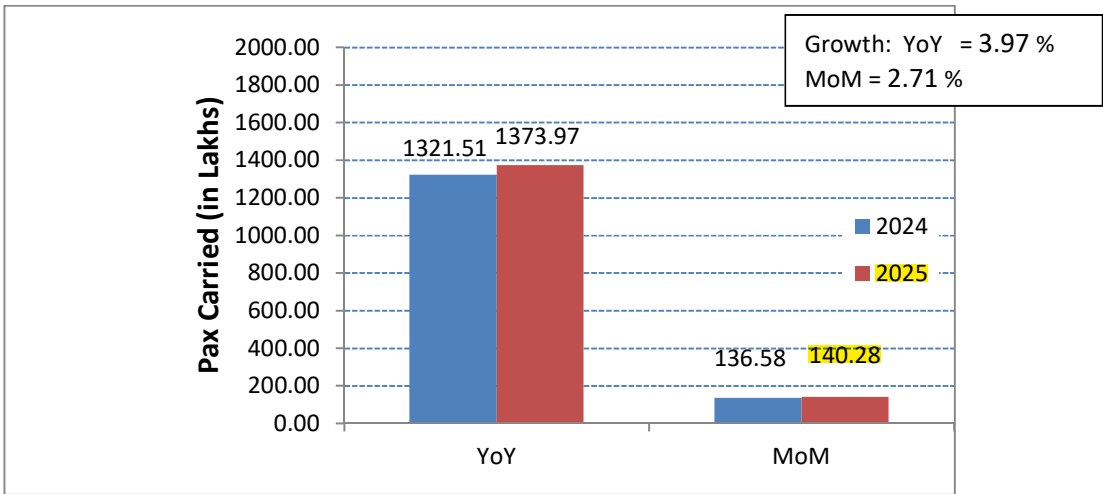


**Subject:** Performance of domestic airlines for the year 2025.

Traffic data submitted by various domestic airlines has been analysed for the month of October 2025.

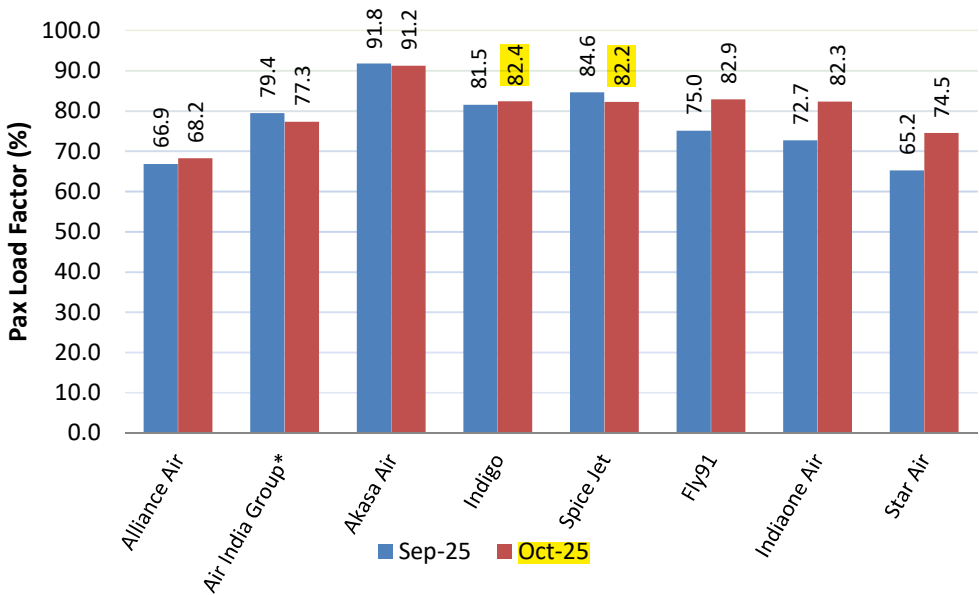
**Passenger Growth**

Passengers carried by domestic airlines during January-October 2025 were **1373.97 lakhs** as against **1321.51 lakhs** during the corresponding period of the previous year thereby registering an annual growth of **3.97 %** and monthly growth of **2.71 %**.



**Passenger Load Factor**

The passenger load factors of various scheduled domestic airlines in October 2025 are as follows (Ref Table 1):

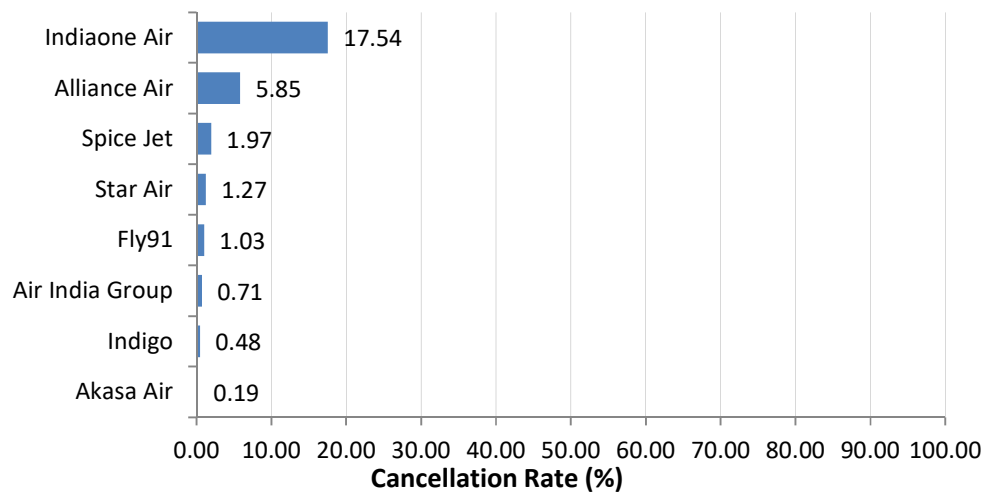


\* Air India Group includes Air India & Air India Express

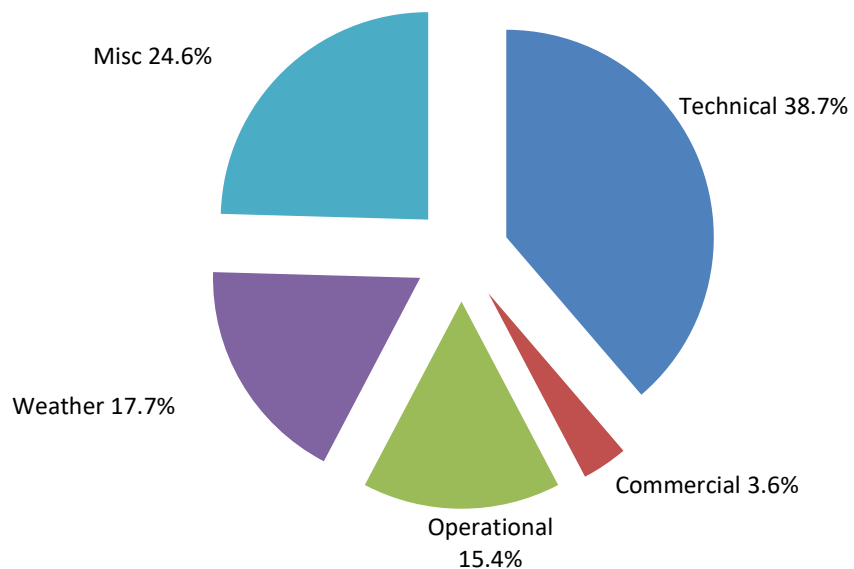
The Traffic report is being prepared based on information received from scheduled domestic airlines.

## **Cancellations**

The overall cancellation rate of scheduled domestic airlines for the month of October 2025 has been 0.71 %. Airline-wise details of cancellations are as follows:



Various reasons of cancellations are indicated below:



The Traffic report is being prepared based on information received from scheduled domestic airlines.

## MARKET SHARE OF SCHEDULED DOMESTIC AIRLINES (YEAR 2025)

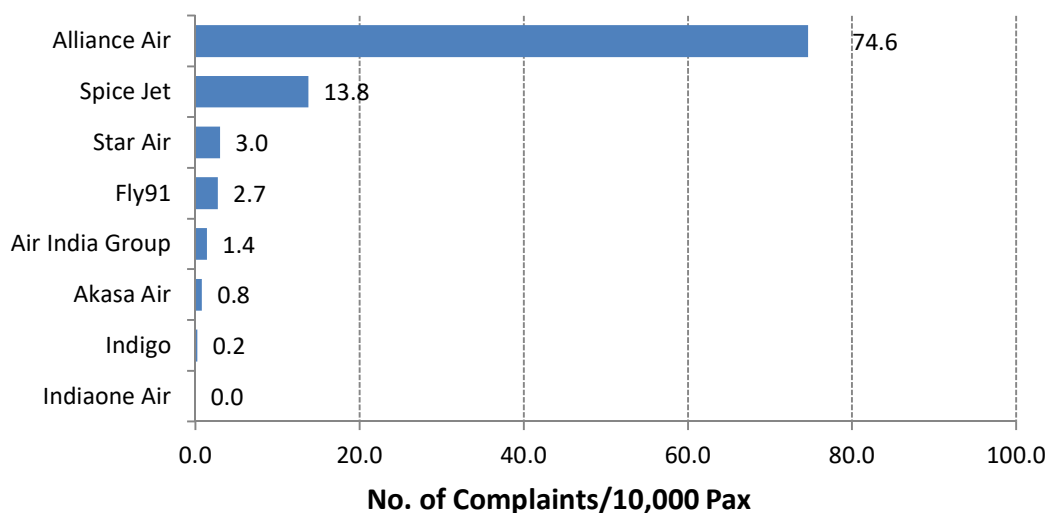
Month		Passengers Carried (in Lakhs)/Market Share (%)								
		Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91	Indiaone Air	Star Air
Jan	Pax Carried	0.91	37.58	6.87	95.22	4.66	0.01	0.21	0.03	0.63
	Market Share	0.6	25.7	4.7	65.2	3.2	0.0	0.1	0.0	0.4
Feb	Pax Carried	0.86	38.30	6.59	89.40	4.54	0.01	0.12	0.03	0.60
	Market Share	0.6	27.3	4.7	63.7	3.2	0.0	0.1	0.0	0.4
Mar	Pax Carried	0.78	38.78	7.20	93.09	4.80	0.01	0.12	0.03	0.61
	Market Share	0.5	26.7	5.0	64.0	3.3	0.0	0.1	0.0	0.4
IstQtr	Pax Carried	2.55	114.66	20.66	277.71	13.99	0.03	0.45	0.09	1.84
	Market Share	0.6	26.5	4.8	64.3	3.2	0.0	0.1	0.0	0.4
Apr	Pax Carried	0.76	38.90	7.13	91.72	3.79	0.01	0.20	0.03	0.62
	Market Share	0.5	27.2	5.0	64.1	2.6	0.0	0.1	0.0	0.4
May	Pax Carried	0.62	37.22	7.48	90.80	3.40	0.02	0.24	0.03	0.75
	Market Share	0.4	26.5	5.3	64.6	2.4	0.0	0.2	0.0	0.5
Jun	Pax Carried	0.66	36.92	7.22	87.74	2.61	0.01	0.22	0.03	0.63
	Market Share	0.5	27.1	5.3	64.5	1.9	0.0	0.2	0.0	0.5
IIIndQtr	Pax Carried	2.04	113.04	21.83	270.25	9.80	0.04	0.67	0.09	2.00
	Market Share	0.5	26.9	5.2	64.4	2.3	0.0	0.2	0.0	0.5
Jul	Pax Carried	0.46	33.08	6.98	82.15	2.46	0.01	0.25	0.02	0.64
	Market Share	0.4	26.2	5.5	65.2	2.0	0.0	0.2	0.0	0.5
Aug	Pax Carried	0.37	35.39	7.03	83.14	2.60	0.01	0.28	0.03	0.62
	Market Share	0.3	27.3	5.4	64.2	2.0	0.0	0.2	0.0	0.5
Sep	Pax Carried	0.44	34.67	6.65	81.27	2.45	0.01	0.27	0.03	0.65
	Market Share	0.3	27.4	5.3	64.3	1.9	0.0	0.2	0.0	0.5
IIIrdQtr	Pax Carried	1.27	103.14	20.65	246.57	7.51	0.03	0.81	0.08	1.91
	Market Share	0.3	27.0	5.4	64.6	2.0	0.0	0.2	0.0	0.5
Oct	Pax Carried	0.29	36.04	7.25	91.96	3.62	-	0.33	0.03	0.77
	Market Share	0.2	25.7	5.2	65.6	2.6	-	0.2	0.0	0.5
Nov	Pax Carried									
	Market Share									
Dec	Pax Carried									
	Market Share									
IVthQtr	Pax Carried	0.29	36.04	7.25	91.96	3.62	-	0.33	0.03	0.77
	Market Share	0.2	25.7	5.2	65.6	2.6	-	0.2	0.0	0.5
TOTAL	Pax Carried	6.16	366.89	70.39	886.49	34.91	0.10	2.25	0.28	6.51
	Market Share	0.4	26.7	5.1	64.5	2.5	0.0	0.2	0.0	0.5

\* Flybig suspended scheduled flights operation during October 2025

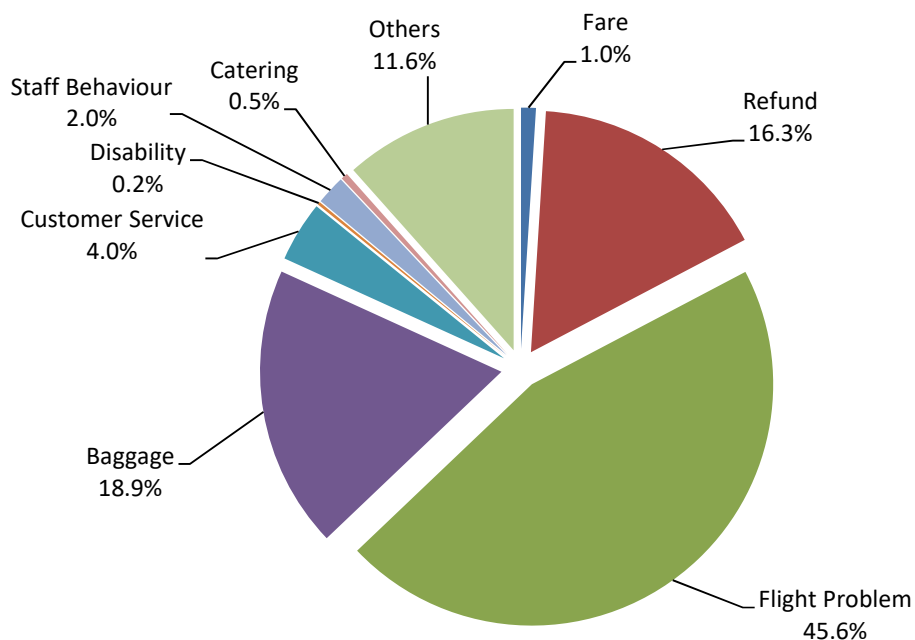
The Traffic report is being prepared based on information received from scheduled domestic airlines.

### **Passenger Complaints during the month**

During October 2025, a total of 1538 passenger-related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of October 2025 has been around 1.10. The airline-wise details are as follows:



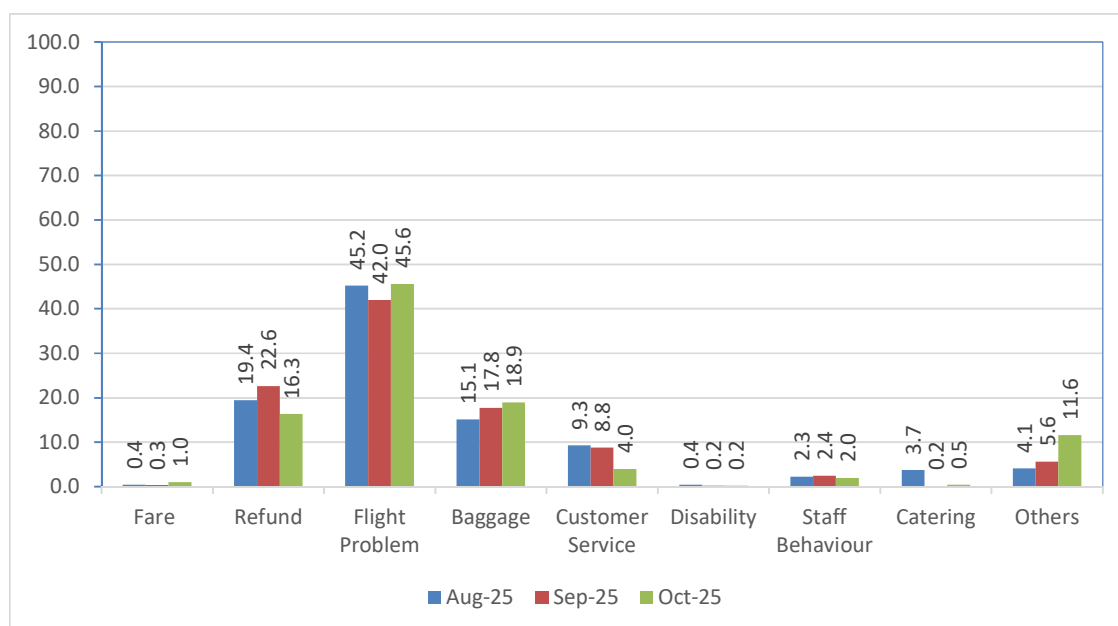
Various reasons of passenger complaints are indicated below:



Note –The major reasons for complaints is flight problem. Airlines have received a total of 1538 complaints, out of which 1533 (99.7 %) have been addressed.

The Traffic report is being prepared based on information received from scheduled domestic airlines.

The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 2.

### **Compliance of Route Dispersal Guidelines**

Airline-wise Compliance of Route Dispersal Guidelines during the month of October 2025 is given in the following table.

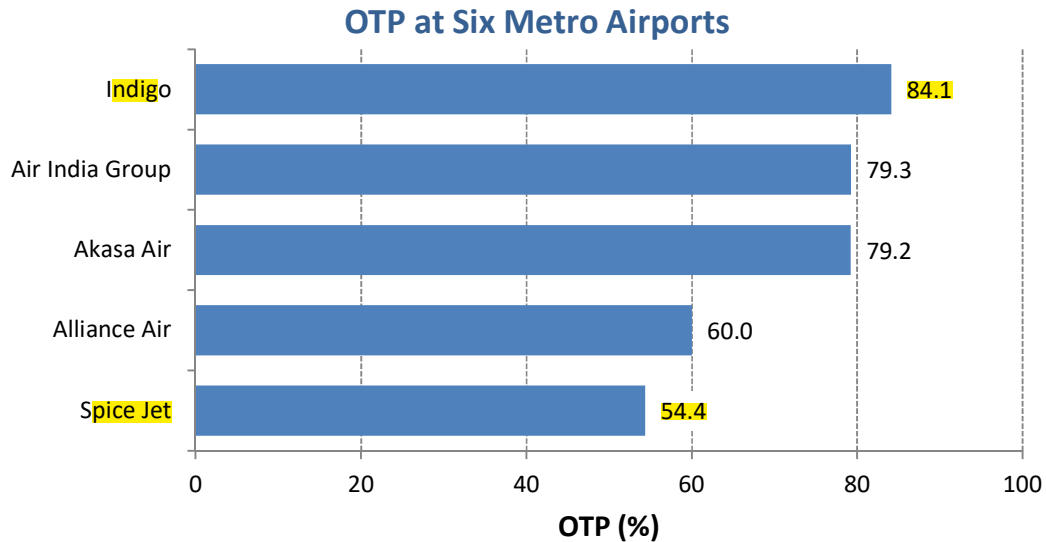
Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Alliance Air*	-	-	-
Air India Group	91.3	1.37	31.2
Akasa Air	72.6	1.05	56.2
Indigo	202.2	1.16	46.1
SpiceJet	175.5	1.24	64.9
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I)			
<ul style="list-style-type: none"> <li>Category II - 10%</li> <li>Category IIA - 1%</li> <li>Category III - 35%</li> </ul>			

\* Alliance Air has not operated in CAT I route during October 2025

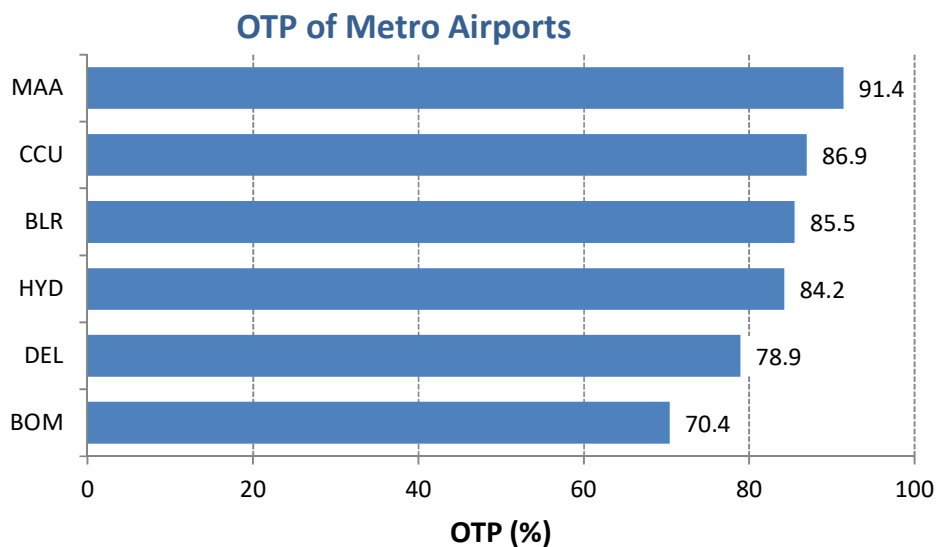
The Traffic report is being prepared based on information received from scheduled domestic airlines.

### On-Time Performance (Scheduled Domestic Airlines)

On-Time Performance (OTP) of scheduled domestic airlines has been computed for six metro airports viz. Bangalore, Delhi, Hyderabad, Mumbai, Chennai, and Kolkata. Airline-wise OTP at six metro airports for the month of October 2025 is as follows:



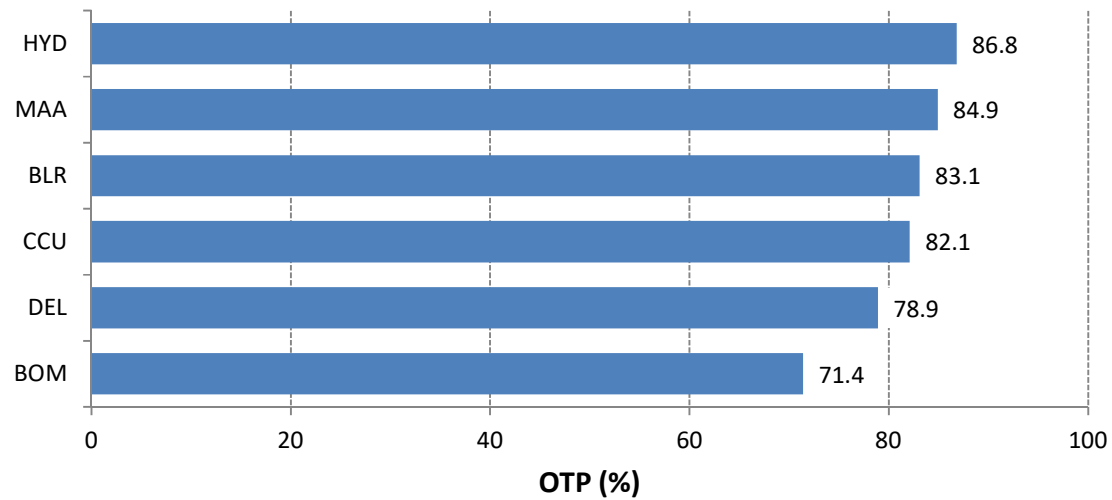
On-Time Performance (OTP) of scheduled domestic airlines viz Alliance Air, Air India Group, Akasa Air, Indigo, and SpiceJet at six metro airports for the month of October 2025 is as follows:



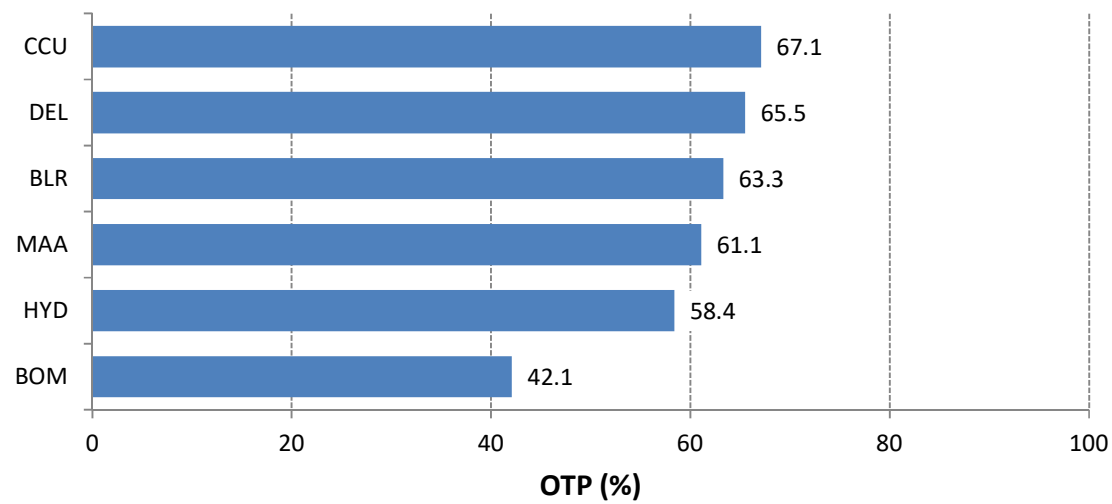
The Traffic report is being prepared based on information received from scheduled domestic airlines.

Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:

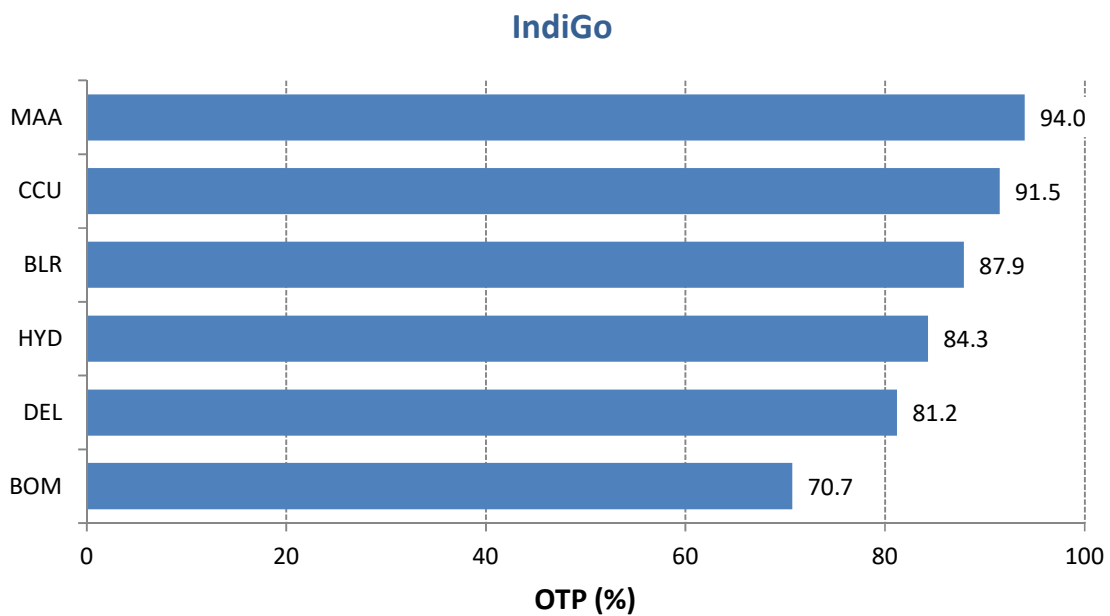
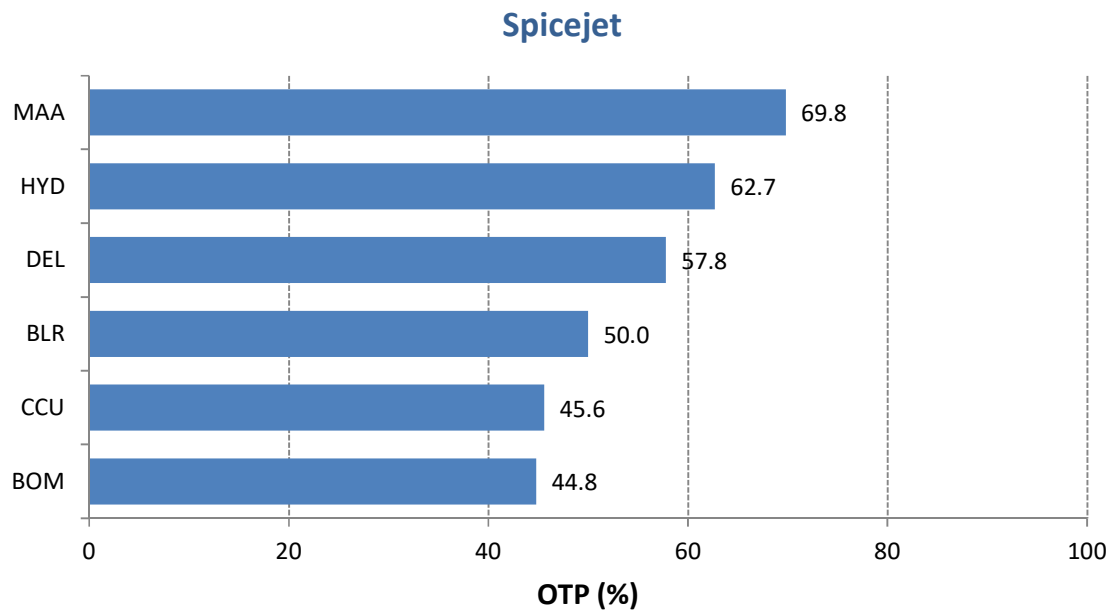
#### Air India Group



#### Alliance Air

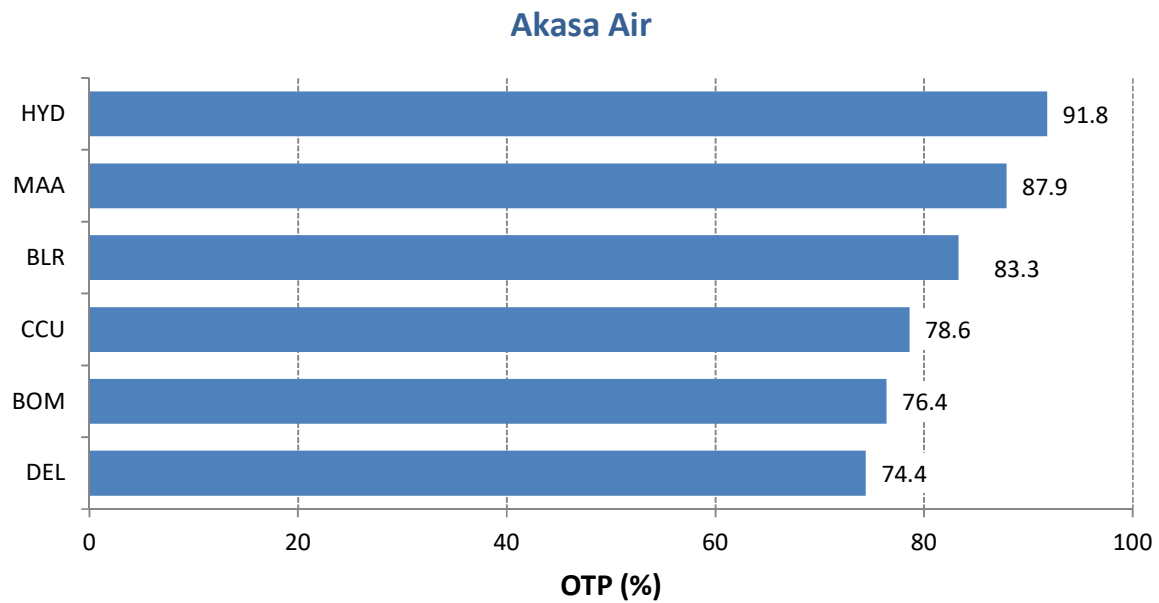


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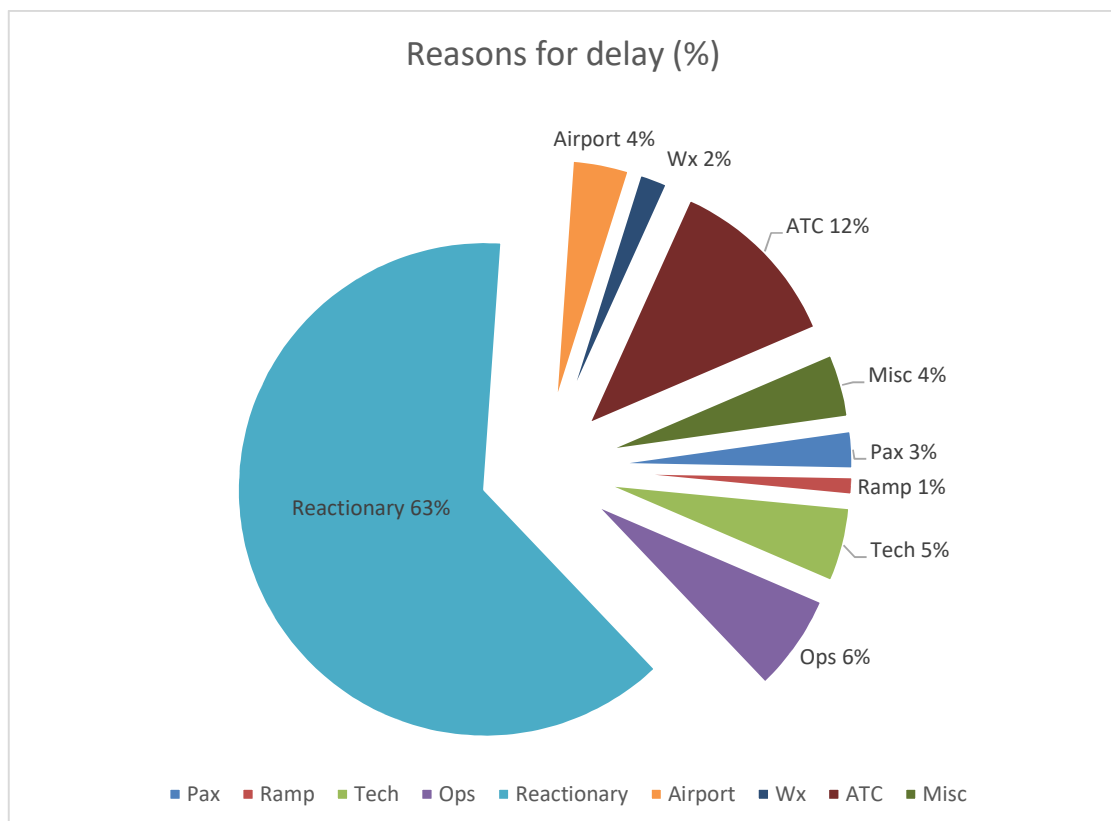


The Traffic report is being prepared based on information received from scheduled domestic airlines.





Reasons for delay have been analysed, which are presented below. It has been found that the majority of delays have been attributed to 'Reactionary'.

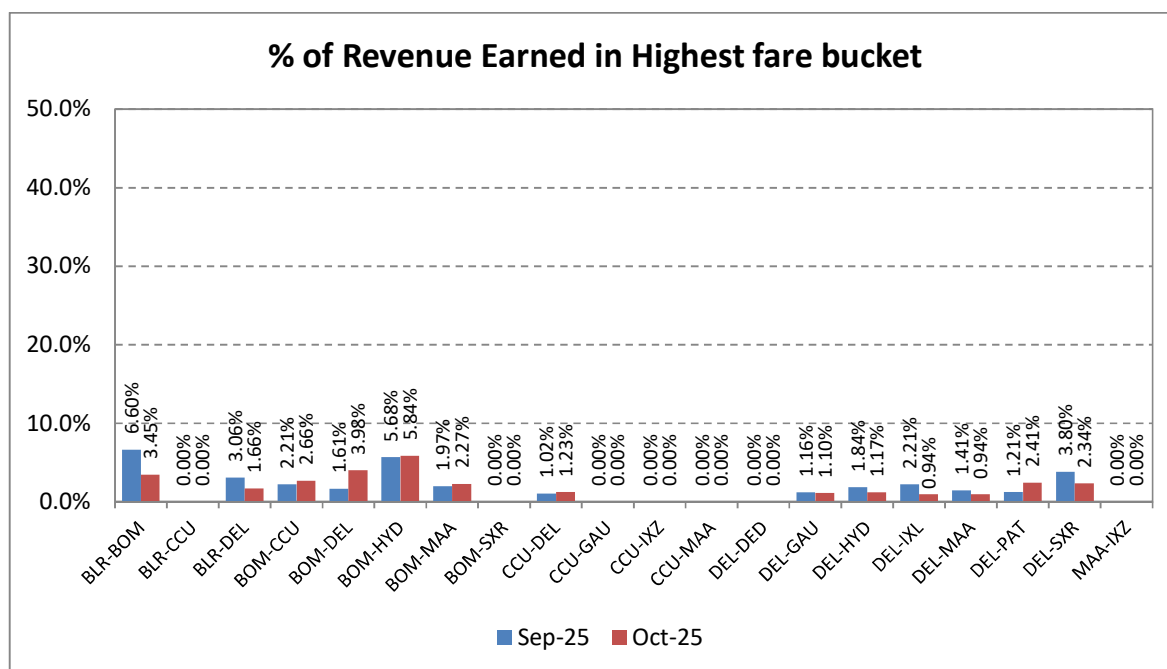
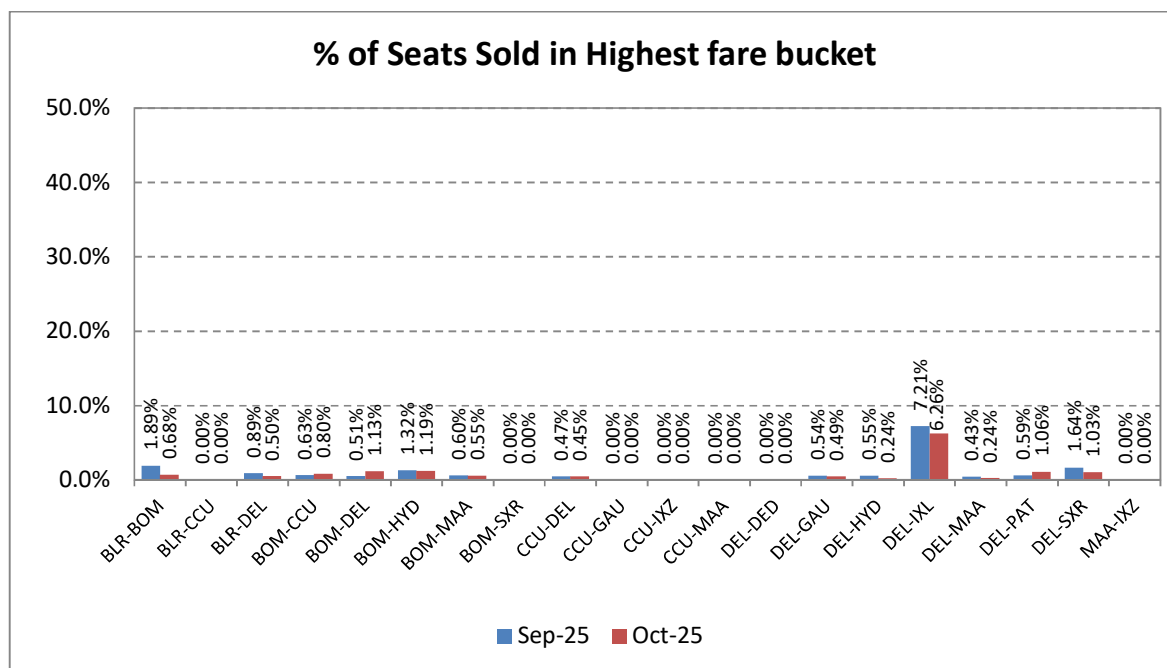


The Traffic report is being prepared based on information received from scheduled domestic airlines.

## Revenue Earned & Seats Sold in Highest Fare Bucket

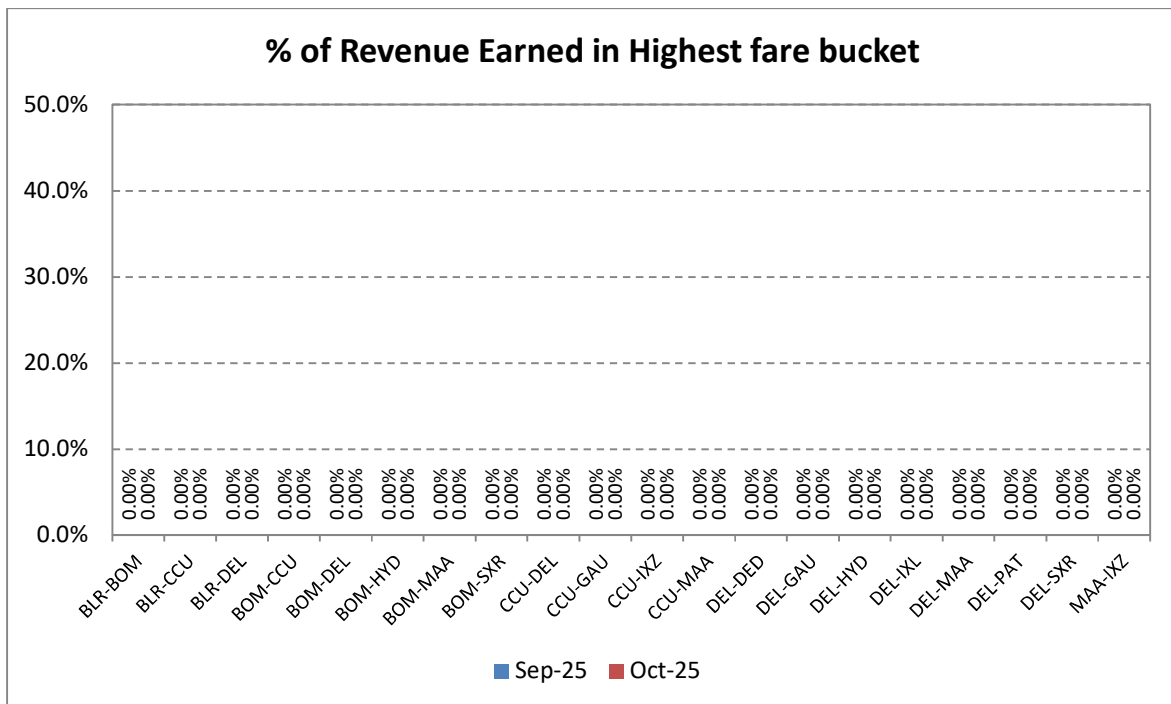
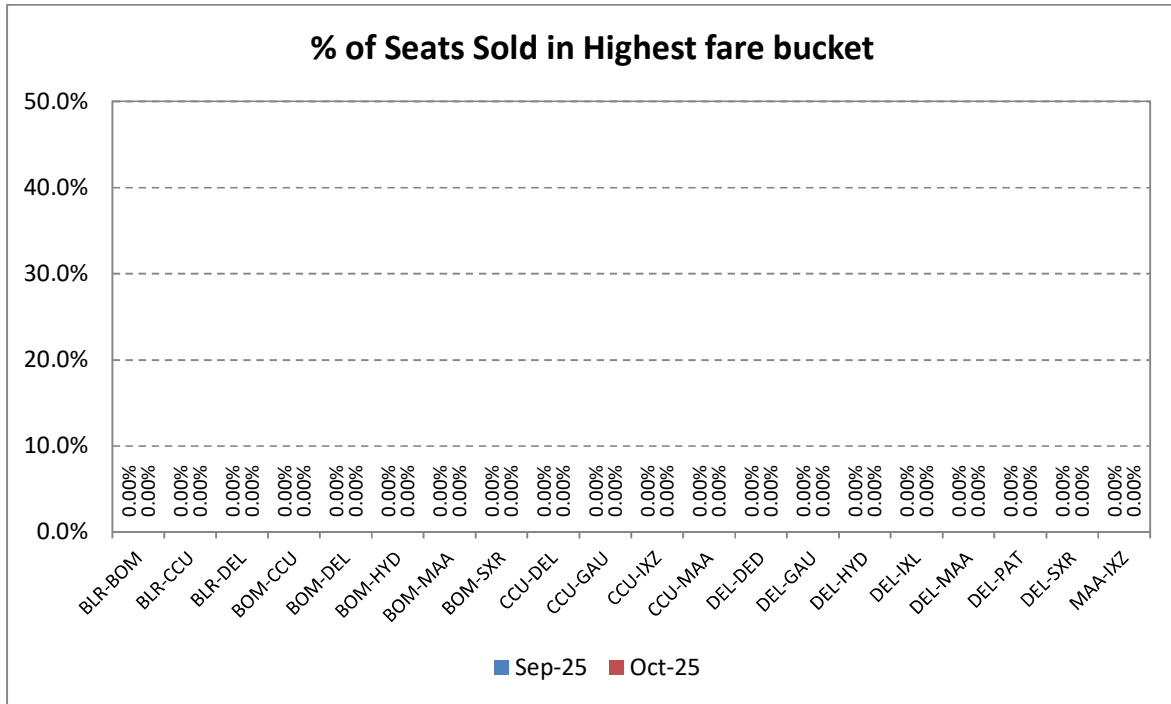
The revenue earned and the number of seats sold by scheduled airlines in the highest fare bucket on selected 20 sectors is as follows:

### Air India Group



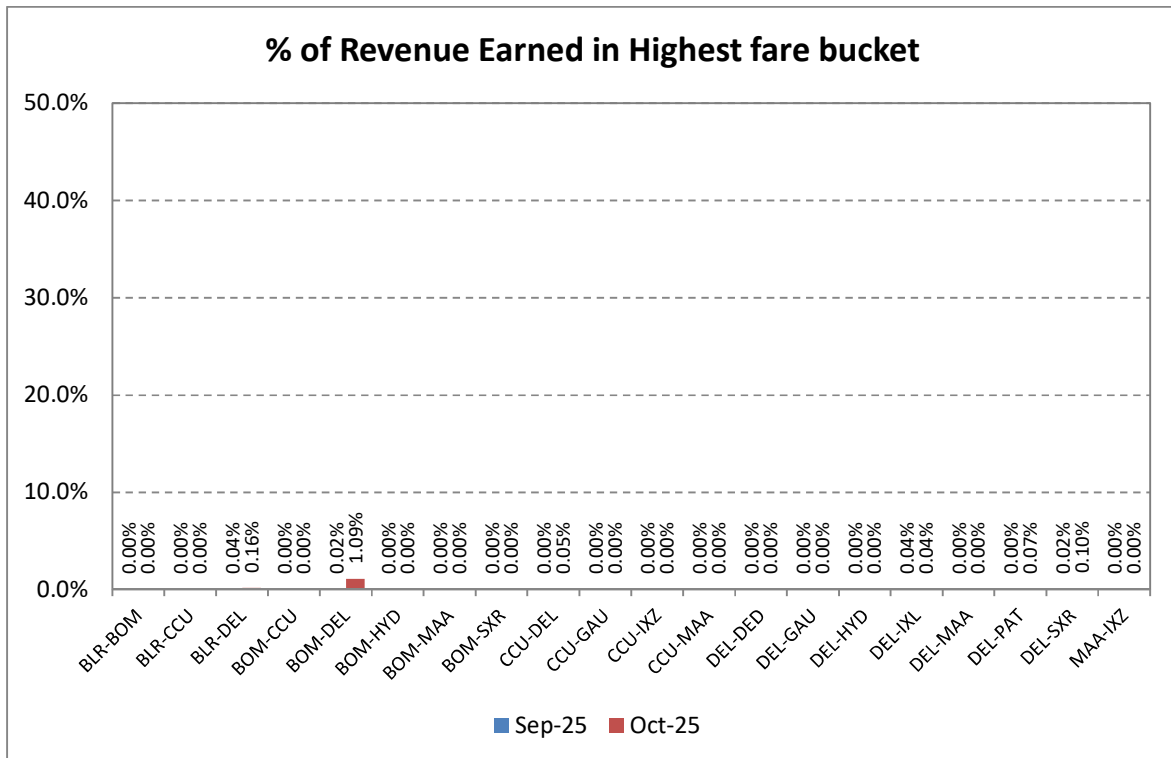
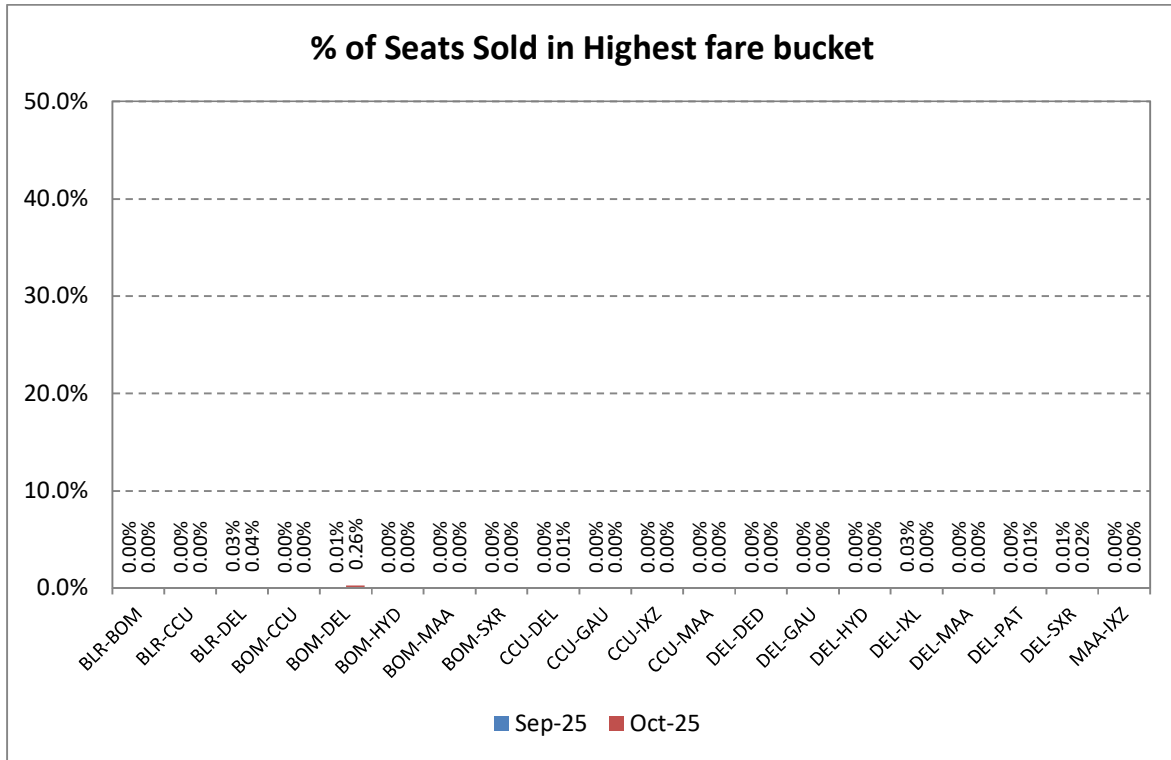
The Traffic report is being prepared based on information received from scheduled domestic airlines.

# Indigo



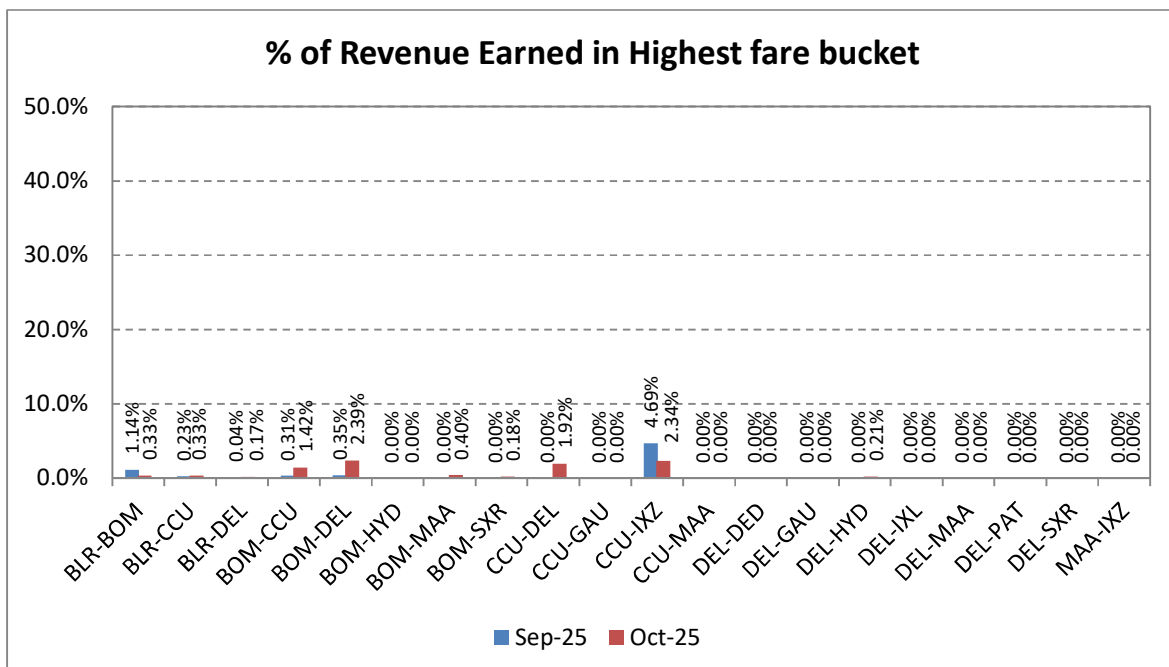
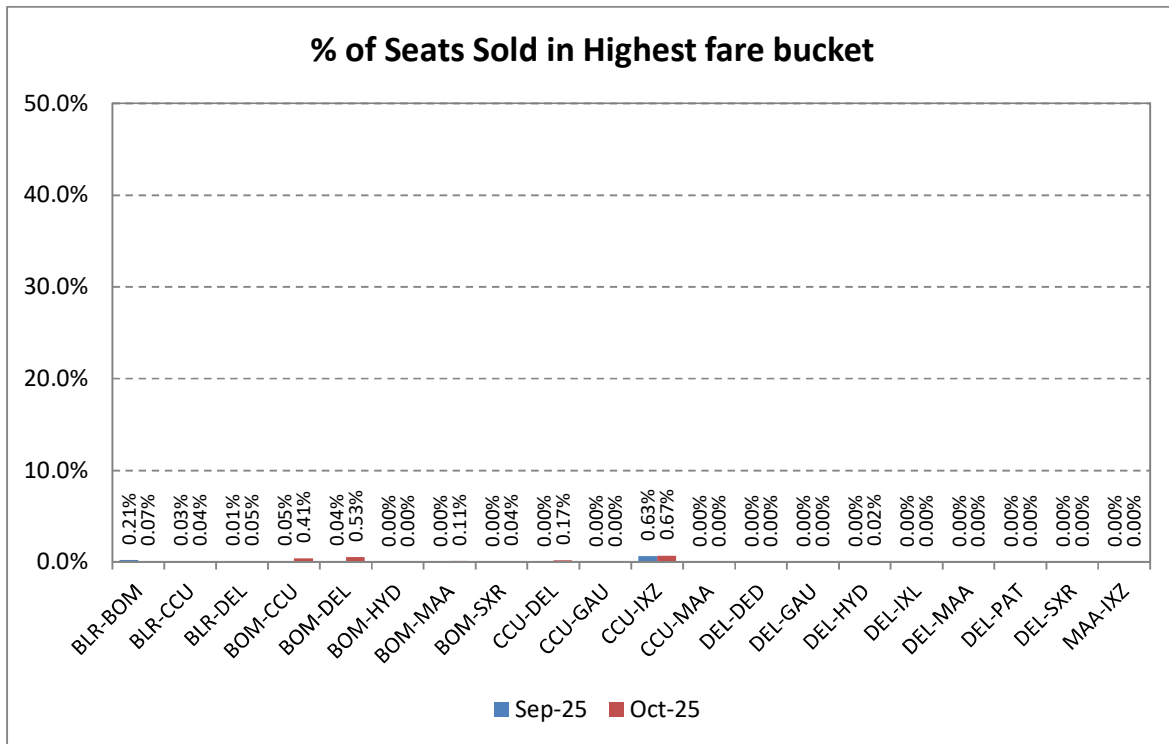
The Traffic report is being prepared based on information received from scheduled domestic airlines.

# Spicejet



The Traffic report is being prepared based on information received from scheduled domestic airlines.

## Akasa Air



The Traffic report is being prepared based on information received from scheduled domestic airlines.

### **Compliance of CAR Section 3, Series M, Part IV**

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Alliance Air	2	<ul style="list-style-type: none"> <li>Rs.0.04 Lakhs spends on facilitation/compensation.</li> </ul>	3259	Refund/ Rebooking Amount spent on facilitation of Rs.0.15 lakhs.	1032	<ul style="list-style-type: none"> <li>Refreshments</li> <li>Refund/Rebooking</li> <li>Amount spent on facilitation of Rs.0.48 lakhs</li> </ul>
Air India Group	505	<ul style="list-style-type: none"> <li>Alternate flights</li> <li>Accommodation</li> <li>Refreshments/ Meals</li> <li>Rs.49.00 Lakhs spends on facilitation/compensation.</li> </ul>	13412	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.30.79 lakhs	33817	<ul style="list-style-type: none"> <li>Refreshments/Lunch</li> <li>Transfer to OAL</li> <li>Amount spent on facilitation of Rs.66.67 lakhs</li> </ul>
Akasa Air	34	<ul style="list-style-type: none"> <li>Alternate flight</li> <li>Rs.4.45 Lakhs spends on facilitation/compensation.</li> </ul>	1117	Refreshments Accommodation Moved to alternate flights Refund Amount spent on facilitation of Rs.7.92 lakhs	7957	<ul style="list-style-type: none"> <li>Refreshments</li> <li>Amount spent on facilitation of Rs 17.66 lakhs</li> </ul>
Indigo	9	<ul style="list-style-type: none"> <li>Alternate flight and travel vouchers</li> <li>Rs.0.67 Lakhs spends on facilitation/compensation.</li> </ul>	9782	Alternate flights	36360	<ul style="list-style-type: none"> <li>Refreshments</li> </ul>
SpiceJet	82	<ul style="list-style-type: none"> <li>Alternate SG flights</li> <li>Rs.1.50Lakhs spends on facilitation/compensation.</li> </ul>	7918	Refreshments Accommodation Alternate SG flights Amount spent on facilitation of Rs 17.51 lakhs	23341	<ul style="list-style-type: none"> <li>Refreshments.</li> <li>Alternate SG flights</li> <li>Amount spent on facilitation of 58.91 lakhs</li> </ul>
Fly91	13	<ul style="list-style-type: none"> <li>Accommodation</li> <li>Rs.0.25 Lakhs spends on facilitation/compensation.</li> </ul>	71	Refreshments Accommodation Transport Amount spent on facilitation of Rs 0.31 lakhs	776	<ul style="list-style-type: none"> <li>Refreshments.</li> <li>Amount spent on facilitation of Rs1.02 lakhs</li> </ul>
Indiaone Air	NIL	NIL	14	Reschedule Amount spent on facilitation of Rs 0.45 lakhs	NIL	NIL
Star Air	NIL	NIL	557	<ul style="list-style-type: none"> <li>Refund/Re-accommodation</li> </ul>	921	<ul style="list-style-type: none"> <li>Refund/ Re-accommodation</li> </ul>

The Traffic report is being prepared based on information received from scheduled domestic airlines.

## **SUMMARY**

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
645	Rs 55.90 lakhs compensation and facilities	36130	Rs. 57.13 lakhs compensation and facilities	104204	Rs. 144.74 lakhs towards facilitation

The Traffic report is being prepared based on information received from scheduled domestic airlines.

**Table 1**

**MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2025**  
**(PASSENGER LOAD FACTOR IN PERCENTAGE)**

Month	Alliance Air	Air India Group	Akasa Air	Indigo	Spice Jet	Fly Big*	Fly91*	Indiaone Air	Star Air
Jan	77.6	84.4	93.7	89.8	87.1	22.7	82.0	80.9	79.6
Feb	83.0	87.2	95.1	91.7	91.2	27.2	82.9	82.8	83.1
Mar	75.9	80.6	92.5	84.6	84.8	26.4	76.4	82.0	73.8
Apr	75.8	83.3	93.0	86.9	86.0	30.2	82.6	81.3	79.7
May	74.0	80.2	91.4	85.1	84.0	28.6	87.6	81.1	75.1
Jun	67.9	81.5	91.4	85.4	85.2	21.8	66.4	74.5	69.8
Jul	62.8	78.6	90.2	84.1	84.2	19.5	70.0	60.4	69.9
Aug	68.7	81.8	91.0	84.6	87.0	26.8	77.3	69.4	72.5
Sep	66.9	79.4	91.8	81.5	84.6	20.1	75.0	72.7	65.2
Oct	68.2	77.3	91.2	82.4	82.2	-	82.9	82.3	74.5
Nov									
Dec									

*\* Flybig suspended schedule flights operation during October 2025*



**Table 2**

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Alliance Air	218	74.6	213	5
Air India Group	514	1.4	514	0
Akasa Air	58	0.8	58	0
Indigo	218	0.2	218	0
Spice Jet	498	13.8	498	0
Fly91	9	2.7	9	0
Indiaone Air	0	0.0	0	0
Star Air	23	3.0	23	0
<b>Total</b>	<b>1538</b>	<b>1.10</b>	<b>1533</b>	<b>5</b>

The Traffic report is being prepared based on information received from scheduled domestic airlines.