

# Disclaimer



This presentation has been prepared by Apollo Hospitals Enterprise Limited ("AHEL" or the "Company") solely for your information and for your use and may not be taken away, distributed, reproduced, or redistributed or passed on, directly or indirectly, to any other person (whether within or outside your organization or firm) or published in whole or in part, for any purpose by recipients directly or indirectly to any other person. By accessing this presentation, you are agreeing to be bound by the trailing restrictions and to maintain absolute confidentiality regarding the information disclosed in these materials.

This presentation does not constitute an offer or invitation to purchase or subscribe for any securities of the Company by any person in any jurisdiction, including India and the United States. No part of it should form the basis of or be relied upon in connection with any investment decision or any contract or commitment to purchase or subscribe for any securities. Securities may not be offered or sold in the United States absent registration or an exemption from registration. This presentation is not intended to be a prospectus (as defined under the Companies Act, 1956) or offer document under the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009 as amended.

No representation or warranty, express or implied, is made as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of the information or opinions contained in this presentation. Such information and opinions are in all events not current after the date of this presentation. Certain statements made in this presentation may not be based on historical information or facts and may be "forward looking statements" based on the currently held beliefs and assumptions of the management of the Company, which are expressed in good faith and in their opinion reasonable, including those relating to the Company's general business plans and strategy, its future financial condition and growth prospects and future developments in its industry and its competitive and regulatory environment.

This presentation may contain statements that constitute forward-looking statements. Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance or achievements of the Company or industry results to differ materially from the results, financial condition, performance or achievements expressed or implied by such forward-looking statements, including future changes or developments in the Company's business, its competitive environment and political, economic, legal and social conditions. Further, past performance is not necessarily indicative of future results. Given these risks, uncertainties and other factors, viewers of this presentation are cautioned not to place undue reliance on these forward-looking statements. The Company disclaims any obligation to update these forward-looking statements to reflect future events or developments.

This presentation is for general information purposes only, without regard to any specific objectives, financial situations or informational needs of any particular person. The Company may alter, modify or otherwise change in any manner the content of this presentation, without obligation to notify any person of such change or changes. This presentation may not be copied or disseminated in any manner.





- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- Leading hospitals player in India
- ✓ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth



# Business snapshot





# Leading private sector healthcare services provider in India

#### **Business overview**

- Promoted by Dr. Prathap C. Reddy, who has been conferred the Padma Vibhushan in 2010 and the Padma Bhushan in 1991 by the Government of India
- Key businesses includes:
  - Healthcare services: Operating one of the largest hospital networks in Asia with 5,842 owned and 2,875 managed beds across 37 owned and 17 managed hospitals as on March 31, 2011
    - Includes tertiary, super specialty and secondary care hospitals
    - 7 hospitals with Joint Commission International (JCI) accreditation
    - Team of 4,175 doctors including employed and "fee for service" doctors, 7,863 nurses and 2,403 paramedical personnel as on March 31, 2011
  - Standalone pharmacies: Large network of pharmacies in India with 1,199 outlets across 20 states as of March 31, 2011
  - Other businesses:
    - Clinics: Network of 62 primary clinics offering consultation, diagnostics and preventive health check ups
    - Health Insurance: Joint Venture (11.01%) with European Insurer Munich Health Holding AG, a subsidiary of Munich Re (leading health insurer with 19,882 agents and 40 branches) and the promoters
    - Healthcare project and consultancy services
    - Healthcare BPO: Revenue cycle management, medical records maintenance and patient claims management
    - Health education, training programs, telemedicine and research
- Key operating metrics (FY11):
  - Average revenue per occupied bed day<sup>(1)</sup>: Rs 18,706 (US\$419)
  - Average length of stay: 4.83 days
  - Bed occupancy rate: 73%
- Plan to add 2,418 beds across metros, large cities and semi-urban and rural areas by FY14
  - Expected investment of approximately Rs.12,900 mm (US\$289 mm) with AHEL investment of approximately Rs.11,000 mm (US\$246 mm)

Note: Fx used: US\$1 = Rs.44.69, as on N	/lay 12,	2011.
	,	

Net of doctor fees.

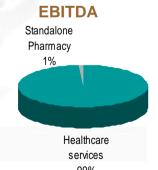
(2) All financial are for fiscal year (FY) ended March 31.

Source: Company audited financials and Management Information System ("MIS") reports.

Consolidated financials <sup>(2)</sup>						
(US\$ mm)	FY09	FY10	FY11			
Gross Revenue	\$361	\$453	\$583			
Y-o-Y Growth	32.7%	25.5%	28.6%			
EBITDA	\$51	\$67	\$94			
EBITDA Margin	14.1%	14.9%	16.1%			
Profit After Tax (PAT)	\$23	\$31	\$41			
PAT Margin	6.3%	6.8%	7.1%			
Net Worth	\$335	\$375	\$430			
Total Loans	\$150	\$204	\$214			
Cash and Cash Equivalents	\$66	\$70	\$60			

### **Segment performance (consolidated)** (FY11)







# Strong business fundamentals developed over almost three decades of history



### **Business evolution**



### Pillars of success



- Seven JCI accredited Hospitals
- Outcomes benchmarked with world-class hospitals globally
- Strong, long term relationship with Doctors and medical professionals

# **Technological** Excellence

Continue to bring world-class technology to our hospitals - 320 Slice CT scanner, G4 CyberKnife ® Robotic Radiosurgery system, Novalis Tx<sup>TM</sup> Radiotherapy and Radiosurgery system, 64 slice PET-CT scan system, Digital mammography with tomosysnthesis 3D system

# Care, Compassion & Commitment

- Follows value of TLC 'Tender Loving Care' for our patients
- Commitment to our employees
- Commitment to medical education and research



- Committed to world-class care at costs significantly lower than international benchmarks
- Continuous improvement in asset utilization and operating efficiencies





- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- ✓ Leading hospitals player in India
- ✓ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth
- Experienced management team



# Favourable industry opportunity: Macro indicators



Demand for healthcare services in India is expected to grow rapidly owing to favourable changes in demographics. Private sector players are well-positioned to leverage this opportunity given low contribution of government spending

**Total** 

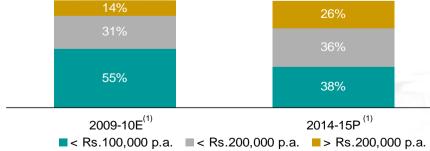
(Bn)

### Healthcare expenditure (as % of GDP)(2) (2008)



### Income wise household break-up<sup>(3)</sup>

Household incomes are increasing and thus spending on healthcare expected to grow up

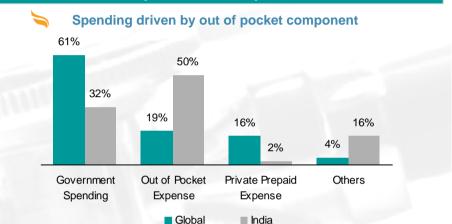


Note: Fx used: US\$1 = Rs.44.69, as on May 12, 2011. (1) E - Estimated; P - Projected.

(2) WHO - World Health Statistics 2011.

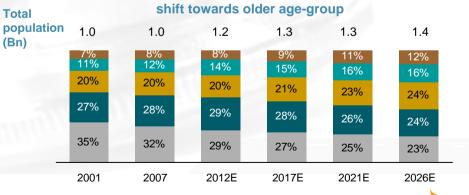
(3) CRISIL research hospitals Annual Review - November 2010.

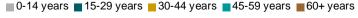
### Healthcare expenditure composition(2) (%) (2008)



### Break-up of population by age group<sup>(3)</sup> (%)

Population is expected to increase with demographics showing a shift towards older age-group







# Indian healthcare: Demand drivers

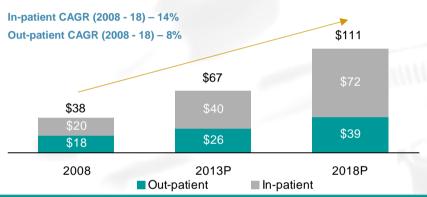




Rising incidence of lifestyle diseases, improving healthcare insurance penetration and increasing medical tourism are expected to drive demand

### In-patient / out-patient market size(2) (US\$ bn)

Patient volumes and spends are expected to grow rapidly, with the larger contribution coming from in-patients



## Health insurance premiums(3) (US\$ mm)

Increasing insurance premiums driven by increasing awareness of healthcare and rising income levels



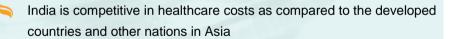
### No of hospitalized cases (mm) and In-patient market(2) (US\$ bn)

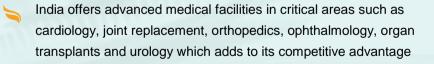
Increasing incidence of lifestyle diseases; estimated to contribute 48% of in-patient revenues by 2013E, up from 13.8% in 2008



### Medical tourism (2)







Note: Fx used: US\$1 = Rs.44.69, as on May 12, 2011.

Compounded Annual Growth Rate (CAGR) calculated as: (((Ending value / Beginning Value) ^ (1 / No. of periods)) -1) throughout this presentation. (1) E - Estimated; P - Projected.

7 Source:

(2) CRISIL research hospitals Annual Review - August 2009.

(3) Insurance Regulatory and Development Authority, India – Annual report – 2009-10



# India healthcare services: Opportunity

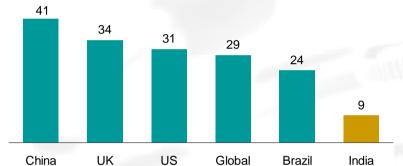




Healthcare demand underpinned by lack of infrastructure and large investments required to achieve global benchmarks

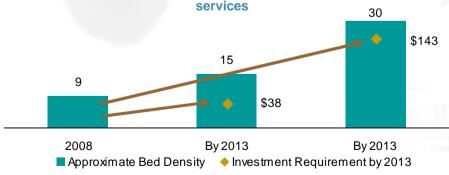


India lags behind other developed and emerging economies in healthcare infrastructure



# Investment requirements – bed density and funds<sup>(2)</sup> (beds / 10,000 people, US\$ bn)

Large investments are required to achieve global bed density benchmarks to meet the growing demand for healthcare



### Key highlights (1,2)

- Under-penetrated market with low healthcare spending levels and low government spending
- Inadequate infrastructure, shortage of skilled doctors and staff resulting in low healthcare consumption
- Expected increase in lifestyle diseases, rising insurance penetration, rising income levels and growing medical tourism to drive opportunity
  - Huge investments are anticipated in the sector to bridge the demand supply gap
    - US\$143 bn required to be invested in the sector by FY13 to achieve the global benchmark of approximately 30 beds per 10,000

Note: Fx used: US\$1 = Rs.44.69, as on May 12, 2011.



Source:

<sup>(1)</sup> WHO - World Health Statistics 2011.

<sup>(2)</sup> CRISIL research hospitals Annual Review - November 2010.



- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- Leading hospitals player in India
- ✓ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth

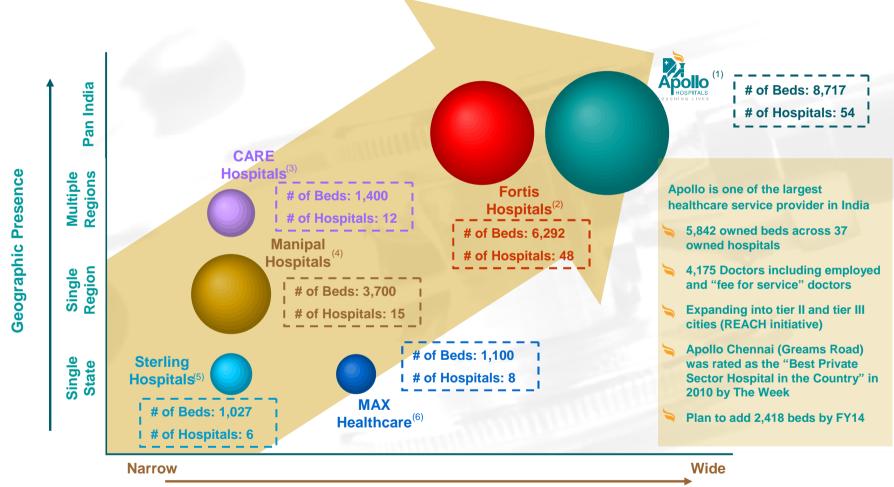


# Leading hospitals player in India





Apollo is a leading player in the Indian hospitals space in geographic presence as well as business span and breadth of services offered



#### Source

### **Business Span and Breadth of Services**

- (1) Company MIS reports. Figures as of March 31, 2011.
- (2) Fortis corporate presentation as of June 2011, publicly available on Fortis Healthcare Ltd.'s website.
- (3) Care Hospitals website. Information retrieved on June 23, 2011.
- (4) Manipal Hospitals website. Information retrieved on June 23, 2011.
- (5) Sterling Hospitals website. Information retrieved on June 23, 2011.
- (6) Max India investor presentation as of February 2011, publicly available on Max India Ltd.'s website.

Note: Bubble size denotes no. of beds (owned + managed). The Company has not independently verified the data presented on this slide, except for data relating to the company.



# Deep geographic presence across India





### Pan India presence across metros, large cities, semi-urban and rural areas



	Total Capacity	Operational Beds	No. of Hospitals
Category wise			•
Owned	5,842	4,986	37
Managed	2,875	N.A	17
Grand Total	8,717	N.A	54
Cluster wise (owned)			
Chennai	1,155	1,153	9
Hyderabad	1,009	809	8
Kolkata	468	425	2
Delhi	748	628	2
Bangalore	297	236	1
Ahmedabad	320	228	2
Other India	1,645	1,307	12
International*	200	200	1
Grand Total	5,842	4,986	37
Maturity wise (owned)			
> 5 years	4,186	3,841	24
3 - 5 years	381	316	3
1 - 3 years	1,107	749	7
< 1 year	168	80	3
Grand Total	5,842	4,986	37

		Bed Gr	owth <sup>(1)</sup>		
			4,000	7,984 2,608	8,717 2,875
300	750	1,500 1,500	1,000 3,000	5,376	5,842
FY90	FY95	FY00 ■ Owned ■	FY05 Managed	FY10	FY11

Note: (1) The number of beds for FY90, FY95, FY00 and FY05 are approximate figures

Note: \*Mauritius.

Table data as of March 31, 2011.

Map is only an indication of our presence in various cities / towns and is for reference only. Source: Company MIS reports.



# Key hospitals' overview





**Apollo** Hospitals. Chennai

• ~580 beds

Flagship hospital of the group

Super-Specialty hospital with over 60 departments

1S0 9002 and ISO 14001 Certifications

Accredited by Joint Commission International, USA

Declared as a 'Centre of Excellence' by the Government of India

"Best Private Sector Hospital in India" by The Week magazine for 3 out of last 4 years (2007, 2009 and 2010)

Successfully completed over 25,000 coronary bypass procedures



Indraprastha Apollo Hospitals. Delhi

• ~550 beds

Multi-Specialty tertiary care hospital

52 medical and surgical disciplines

Amongst the highest number of ICU Beds in a Private Hospital in India

Accredited by Joint Commission International, USA

"Best Private Sector Hospital in India" by The Week magazine (2008)

Key units: Cardiology, Oncology, Neurology, Nephrology, Orthopedics, Urology, Multi-Organ Transplants, Gynecology, Pediatrics, Cosmetic Surgery and Emergency Care



**Apollo Health** City, **Hyderabad** 

• ~450 beds

Multi-specialty hospital

Over 50 specialties and superspecialties

10 Centers of Excellence

Accredited by Joint Commission International, USA

'Centers of Excellence' - Heart Diseases, Cancer, Joint Diseases, Emergency, Renal Diseases, Neurosciences, Eve and Cosmetic Surgery, among others

"Best Private Sector Hospital in Hyderabad" by The Week magazine (2010)



**Apollo Gleneagles** Hospitals, Kolkata

• ~425 beds

JV with Parkway Hospitals of Singapore

Focus on cancer treatment - 100 bedded Apollo Gleneagles Cancer Hospital

Accredited by Joint Commission International, USA

Only hospital to receive the National Accreditation Board for Labs ("NABL") certification in six separate categories

Key units: Bone Marrow Transplant Unit, Leukemia unit, Paediatric cancer unit. Women's cancer unit



**Apollo** Hospitals, Bangalore

• ~250 beds

Tertiary care hospital (42<sup>nd</sup> Super Specialty Hospital of the group)

Focus on surgery through the Minimal Access Surgery Center

Accredited by Joint Commission International, USA

'Center of Excellence' - Minimal Access Surgery Center

Surgical subspecialties - Cardiac, General and Gastro-intestinal, Gynecology, Pediatric, Thoracic, Urology, Colorectal, Cancer, Orthopedics, Neurosurgery and ENT

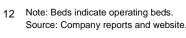


**Apollo** Hospitals International. **Ahmedabad** 

• ~225 beds

- Multi-specialty quaternary care hospital
- Focus on Stem Cell Transplant / Bone Marrow Transplant
- Largest corporate hospital in the state of Gujarat
- Breakthrough Technology: Radiation Oncology unit
- Super-specialties: Cardiology, Cardiothoracic surgery, Neurosciences, Orthopedics and Spine surgery









- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- ✓ Leading hospitals player in India
- ✓ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth



# Clinical excellence and quality healthcare services





High operational effectiveness and pioneering technology has led Apollo to a leading position in quality healthcare services in India

# Healthcare excellence

- Over 9,095 percutaneous transluminal coronary angioplasties in FY11
- Over 7,603 cardiac surgeries in FY11

Experienced medical professionals

- Over 4,000 doctors across 50+ specialties
- Large number of consultants with UK / US experience

# clinical work

Cuttina edae

- Education and Research
- Recognized by Royal College of Physicians and Surgeons, UK for training post graduates in surgery and trauma care
- Over 220 interventional cardiologists trained

### 5

#### **Technological excellence**

- First to launch G4 Cyberknife® Robotic Radiosurgery System in India
- First to launch 320 slice computed tomography ("CT") scanner in India
- First to install 64 slice positron emission tomography-computed tomography ("PET-CT") scan system in India
- Installed Novalis Tx™ Radiotherapy and Radiosurgery system at Hyderabad, New Delhi and Kolkata
- Installed South Asia's first-of-its-kind, full-field digital mammography with tomosynthesis (3D) system

# **Superior delivery**



#### **Outcomes**

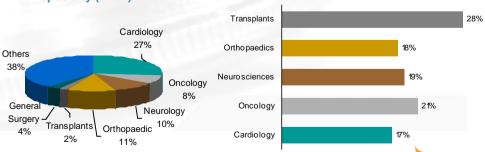
- A day at Apollo Hospitals with approximately
  - 700 admissions
  - 6,000 outpatient volumes
  - 200 critical care cases
  - 120 key cardiac procedures
  - 50 neuro surgeries
  - 400 dialysis
  - 40,000 laboratory tests
- Implemented clinical governance tools such as Apollo Clinical Excellence ("ACE @ 25")
- Over 9,095 percutaneous transluminal coronary angioplasties in FY11
- Over 7,603 cardiac surgeries in FY11

### Revenue growth rate across key specialties

Focus on key specialties - Centers of Excellence

Inpatient revenue by specialty (FY11)

% Revenue CAGR (FY09-11)





# Strong brand value





International accreditations and several awards won are a testimony to our strong brand value



Apollo Health City, Hyderabad recognized as the "Best Medical Tourism Facility for 2009-10" by the Ministry of Tourism of India



Apollo Hospital Stamp released in November 2009



Apollo Chennai (Greams Road) rated as the "Best Private Sector Hospital in the Country (2010)"



Hyderabad and Ahmedabad ranked as best





Delhi and Kolkata ranked 2<sup>nd</sup> in respective

cities (2010)



FICCI Healthcare Awards for "Excellence in Patient Care" and "Excellence in Healthcare Delivery" 2009

- Delhi
- Hyderabad



"India's Most Preferred Hospital" - Viewer's choice award, 2010 by ICICI Lombard- CNBC-TV18



Delhi

- Dhaka
- Chennai
- Bangalore
- Hyderabad
- Kolkata
- Ludhiana



- Apollo Specialty, Madurai
- Apollo Specialty, Chennai
- Apollo Hospitals, Ahmedabad





- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- ✓ Leading hospitals player in India
- ✓ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth
- Experienced management team

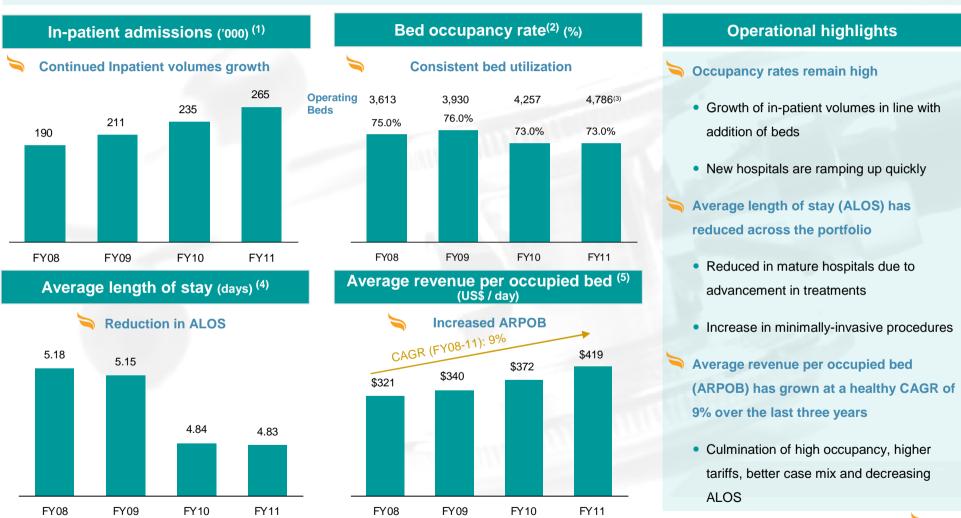


# Strong operating metrics: Hospitals





## Continuous improvement in key operating metrics is helping drive revenues and profitability



Note: Fx used: US\$1 = Rs.44.69, as on May 12, 2011. All operating data for owned hospitals.

- (1) Inpatients are patients admitted in the facility for more than 23 hours
- (2) Bed Occupancy Rate: Total Occupied Bed Days / Total Operating Bed Days. Represents % of available hospital beds occupied by patients
- (3) Excludes our hospitals located outside India
- (4) ALOS represents average number of days patients stay in our hospitals
- (5) ARPOB: Total Hospital Revenue / Patient Days (Total Occupancy in Numbers (Average Daily Census) \* No of days) (Net of doctor fees) Source: Company MIS reports.



# Cluster wise operational performance



### **AHEL Standalone Hospitals**

	Ch	nennai clus	ster	Hyd	lerabad clu	ster		Others (1)			ficant subs	
Year	FY10	FY11	Growth yoy (%)	FY10	FY11	Growth yoy (%)	FY10	FY11	Growth yoy (%)	FY10	FY11	Growth yoy (%)
No. of Operating beds	1,118	1,153		670	809		1,007	1,116		1,462	1,708	
Inpatient volume	65,220	70,766	8.5%	36,029	39,776	10.4%	42,969	52,983	23.3%	90,942	101,377	11.5%
Outpatient volume (3)	198,977	226,373	13.8%	84,799	113,413	33.7%	102,694	150,593	46.6%	269,718	309,986	14.9%
Inpatient ALOS (days)	4.67	4.67		4.74	4.82		6.22	5.64		4.36	4.50	
Bed Occupancy Rate (%)	75%	79%		70%	65%		73%	73%		74%	73%	
Inpatient revenue (US\$ mm)	115	138	20.4%	43	55	28.3%	38	53	37.3%	97	125	29.4%
Outpatient revenue (US\$ mm)	32	39	20.1%	7	10	28.5%	7	10	52.0%	23	34	48.5%
ARPOB (US\$/day) (4)	482	535	11.0%	296	338	14.2%	169	210	24.7%	302	349	15.5%
Total Net Revenue (US\$ mm) (4)	147	177	20.3%	51	65	28.4%	45	63	39.5%	120	159	33.0%

- Mature clusters
  - Strong continued revenue growth in mature clusters (Chennai 20%, Hyderabad 28%)
  - Focus on reducing ALOS, Increasing ARPOB through pricing, case-mix improvement
- New Hospitals (Others) driving substantial growth (40%) focus on Inpatient growth (23%+) / Outpatient Volume growth (46%+)
- Significant Subsidiary & JV hospitals' continued improving performance

#### Notes:

- (1) Others include Madurai, Karaikudi, Mysore, Vizag, Pune, Karur, Karimnagar, Bilaspur and Bhubaneswar.
- (2) Significant Hospital JVs/Subs//Associates are Ahmedabad, Bangalore, Kolkata, Kakinada and Delhi (full revenues shown in table above).
- 8 (3) Outpatient volume represents New Registrations only.
  - (4) Net Revenue is net of doctor fees and ARPOB calculated above does not include revenues from doctor fees. Source: Company audited financials and MIS reports.



# Capturing growth in standalone pharmacies



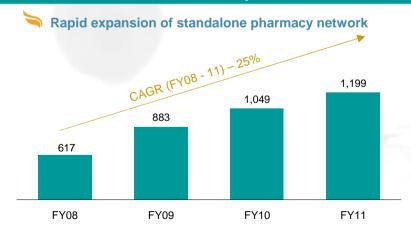


Large network of 1,199 standalone pharmacies with presence across 20 states in India

### **Key highlights**

- Offers a wide range of medicines and surgical products, hospital consumables and over-the-counter products
- Offers value added services like free home delivery to customers living in 5 km radius, prescription refilling and loyalty programs; free health newsletters and bundled health insurance plans for regular customers
- Introduced generic and in-house brands (Private Labels)
- Promise of genuine medicines, 24 hour convenience service and friendly and competent pharmacists
- Won "Best Retailer of the year" award for the pharmacy segment from Frost & Sullivan in 2010

### **Number of standalone pharmacies**



### **Financial performance**

- Consistent growth in standalone pharmacy business revenue
- Mature cohort of pre-2007 stores have achieved 5.2% EBITDA margins in FY11
- Positive overall EBITDA in each of the last two quarters in FY11 and positive EBIT in Q4 FY11



### Strategy and future outlook



### **Emphasis on margin improvement**

- Focus on revenue growth from each continuing store (Same store growth) and choosing high visibility locations for new stores
- Focus on profitability and calibrated rollout: 150 stores opened in FY11 vs. 166 in FY10 and 266 in FY09
- Increased penetration of private label sales where gross margins are significantly higher
- Closure of loss-making and low-growth stores
- Integrate supply chain network
- Optimize inventory levels



# Robust financials: Revenue and profitability





Financial performance has shown consistent improvement across hospitals (mature and new), as well as across businesses (hospitals and standalone pharmacies)

### **Performance highlights**



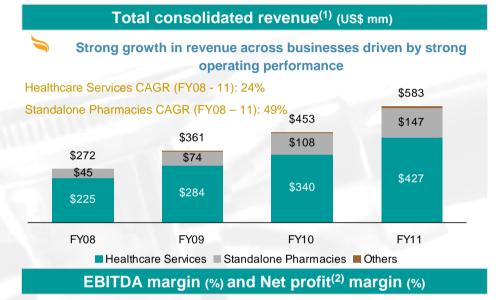
### Healthcare services: Improvement in operating metrics

- Strong continued revenue growth in mature clusters (Chennai 20%, Hyderabad - 28% in FY11)
- New Hospitals driving substantial revenue growth (40% in FY11) - through quick ramp up

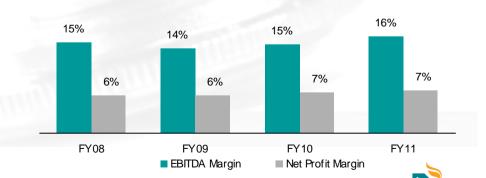


### Standalone Pharmacies: Revenue growth and margin improvement

- Standalone pharmacies reported a positive EBITDA for each of the last two quarters in FY11 and positive EBIT in Q4 FY11
- Growth in revenue per store on a like-for-like basis and improvement in first year store performance due to better rampup and lower losses
- All stores are in the growth phase with relatively mature stores growing at a consistent rate with increasing EBITDA margins



EBIDTA margin has consistently improved while Net Profit margin has stayed stable





<sup>(1)</sup> Revnue is net of doctor fees

<sup>(2)</sup> Net profit before minority interest and associates. Source: Company audited financials.

# Robust financials: Return on capital employed





Apollo is one of the few companies in India across capital-intensive industries to generate healthy returns on capital employed in the business

### Rapid improvement in ROCE



- Efficient use of capital
- Lower investment per bed
- Strong project execution capabilities
- Quick ramp up of new hospitals increasing patient flow
- Higher revenue and profitability
- Reduced ALOS
- Increasing ARPOB
- Improving case mix
- Strong financial position Apollo has a healthy Balance Sheet with a Debt/ Equity ratio of 0.48x as on March 31, 2011

# Return on capital employed# - Healthcare services (%)\* 19% 17% 15% FY08 FY09 FY10 FY11 Return on capital employed# - Consolidated (%) 13% 10% 10% FY08 FY09 FY10 **FY11**

Note: \*Healthcare services includes owned hospitals, hospital-based pharmacies and

#ROCE = EBIT / Capital Employed (excludes CWIP and investments in liquid mutual funds).



- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- ✓ Leading hospitals player in India
- ☑ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth



# Key strategies





Establish / strengthen presence in key strategic markets

Aim to ensure dominant bed share in key strategic markets – Chennai,
 Hyderabad, Delhi, Kolkata, Ahmedabad, Mumbai and Bangalore

Focus on owned hospitals for expansion

Plan to add 2,418 owned beds by FY14

**REACH** initiative

- Address growing market in Tier II and Tier III cities; hospitals focused on secondary care in key strategic markets
- Expansion through both Greenfield projects and acquisition of hospitals

Focus on Centers of Excellence

- Set benchmark standards in clinical outcomes in select acute and tertiary care services - Cardiology, Oncology, Neurosciences, Critical Care, Orthopedics and Transplants
- Aim to gain significant market share in each of the key specialties

Cost efficiencies and focus on improving key operating metrics

- Improving average revenue per bed day through richer case mix
- Higher operating efficiencies and asset utilizations
- Higher patient turnover by reducing average length of stay

Improve performance in other businesses

- Focus on margin improvement in the standalone pharmacy business
- Leverage brand value through investment in clinics, etc.



# **Expansion plans**





Well planned strategy to address growing demand for healthcare service delivery in existing markets, new large markets and semi-urban markets

Key Hospital expansion plan						
Location	CoD*	Type of Hospital	No. of beds	Total Estimated Project Cost (US\$ mm)	AHEL's Share of Cost (US\$ mm)	
Mumbai Cluster						
Navi Mumbai	FY14	Super Specialty	350	\$78.3	\$78.3	
Byculla, Mumbai	FY14	Super Specialty	300	31.3	31.3	
Thane <sup>(1)</sup>	FY13	Super Specialty	250	44.8	11.2	
Sub Total			900	\$154.4	\$120.8	
REACH						
Nashik	FY13	REACH	125	\$11.6	\$11.6	
Ayanambakkam	FY13	REACH	200	15.7	15.7	
Nellore	FY14	REACH	200	14.9	14.9	
Trichy	FY14	REACH	200	14.7	14.7	
Sub Total			725	\$56.9	\$56.9	
Others						
Hyderabad - International Block (Expansion)	FY12	Super Specialty	100	\$27.4	\$27.4	
Hyderguda	FY12	Super Specialty	175	9.9	9.9	
New Delhi (Expansion)(1)	FY12	Super Specialty	136	9.0	-	
Chennai-Main (Expansion)	FY13	Super Specialty	30	2.2	2.2	
Bilaspur – Oncology Block (2)	FY13	Multi Specialty	-	1.8	1.8	
Vizag	FY14	Super Specialty	300	25.7	25.7	
Bangalore (Expansion)	FY12	Super Specialty	52	1.3	1.3	
Sub Total			793	\$77.3	\$68.3	
Total			2.418	\$288.6	\$246.0	

### Strategy for expansion



### Focus on owned hospitals

- No. of owned hospitals to increase to **over 45** from 37
- No. of owned beds to go up to over 8,260 from 5,842



### 3 pronged approach towards expansion

- Expansion of beds and facilities / units in existing cities –
   address increasing demand and focus on key specialties
- New hospitals in metros and large cities with no existing presence – reaching to wider urban population
- Expansion in tier II and tier III cities through REACH hospitals, garnering first mover advantage and leveraging strong brand
  - First REACH hospital (120 beds) opened in 2008 in Kakinada, Andhra Pradesh
  - Four REACH hospitals coming up in Ayanambakkam,
     Nellore, Trichy and Nashik
- Apollo has already invested Rs.2,773 mm (US\$62.0 mm) of the Rs. 11,000 mm (US\$246.0 mm), its share of total capex
- Land is already acquired / tied up

Note: Fx used: US\$1 = Rs.44.69, as on May 12, 2011.

Source: Company estimates.



<sup>\*</sup>Expected date of completion

<sup>(1)</sup> Held through JVs. AHEL share of costs is lower than total estimated project cost since it excludes share of JV partner

<sup>(2)</sup> Refers to the expansion of the Oncology wing only



- ✓ Leading private sector healthcare services provider in India
- ✓ Favourable macro and healthcare indicators
- ✓ Leading hospitals player in India
- ☑ Clinical excellence and strong brand value
- ✓ Strong operating and financial track record
- ✓ Well planned strategy to deliver the next phase of growth



# Board of Directors and Key Senior Management Team



	Board members
Dr. Prathap C. Reddy	<ul> <li>Executive Chairman, Founder (M.D, MBBS, FCCP, FICA and FRCS)</li> <li>Conferred the Padma Vibhushan in 2010</li> <li>Conferred the Padma Bhushan in 1991</li> <li>Spent 28 years with Apollo Hospitals</li> </ul>
Dr. Preetha Reddy	<ul><li>Managing Director</li><li>On the Board since the year 1989</li></ul>
Suneeta Reddy	<ul><li> Joint Managing Director</li><li> On the Board since the year 2000</li></ul>
Sangita Reddy	<ul> <li>Executive Director (Operations), on the Board since 2000</li> <li>Received "Young Manager of the year 1998" award from Hyderabad Management Association</li> <li>Was a member of the Prime Minister's delegation to Malaysia organized by the CII</li> </ul>
Shobana Kamineni	<ul> <li>Executive Director (Special Initiatives), on the Board since 2010</li> <li>Over 20 years of experience in the healthcare industry</li> </ul>
Khairil Anuar Abdullah	<ul><li>Independent Director</li><li>On the Board since 2005</li></ul>
Michael Fernandes	<ul> <li>Alternate Director to Khairil Anuar Abdullah</li> <li>Country head for India and also in charge of the healthcare portfolio of Khazanah</li> </ul>
Sandeep Naik	<ul><li>Nominee of Apax Mauritius FDI One Ltd.</li><li>On the Board since 2009</li></ul>
N. Vaghul	<ul> <li>Independent Director, on the Board since 2000</li> <li>Conferred the Padma Bhushan in 2009</li> </ul>
T.K. Balaji	Independent Director, on the Board since 2001
Deepak Vaidya	<ul> <li>Independent Director, on the Board since 2000</li> <li>Chairman of the Audit committee</li> </ul>
Other Independent Directors	G Venkatraman, Habibullah Badsha, Rafeeque Ahamed and Rajkumar Menon

	Key senior management team
K. Padmanabhan	Group President and has been with the company since 1996     Responsible for business and strategic initiatives across the
	group
S. K. Venkataraman	• Chief Strategy Officer and has been with the company since 1991
	<ul> <li>Served as the Chief Financial Officer and Company Secretary of the Company since 2002</li> </ul>
	Responsible for strategic initiatives across the group
Krishnan Akhileswaran	Chief Financial Officer and has been with the Company since 2010
	Over 15 years of experience in the field of Finance
	Responsible for the finance function of the Company and its subsidiaries
V. Satyanarayana Reddy	Chief Executive Officer – Chennai Division and has been with Company since 1989
	Responsible for hospital operations of the Chennai Region
Dr. K. Hariprasad	Chief Executive Officer – Central Division and has been with the Company since 1999
	Responsible for hospital operations for the Central Region
Dr. Rupali Basu	Chief Executive Officer – Eastern Region and has been with the Company since 2008
- 1	Responsible for hospital operations of the Eastern Region
Jacob Jacob	Chief People Officer of the Company
	Responsible for people initiatives – over 12 years of experience
Arvind	Chief Information Officer of the Company
Sivaramakrishnan	Responsible for driving IT initiatives and projects

