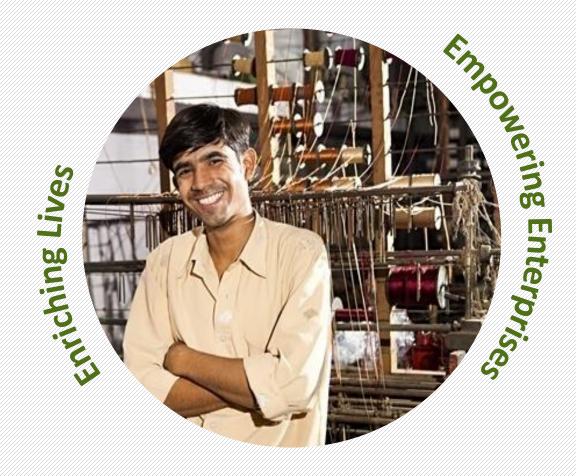
CapitalTrust

INVESTOR PRESENTATION Q3 FY21







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ABOUT CAPITAL TRUST











STORY

CTL pioneers the digitalization of the rural financing model.

While maintaining the robustness of a decade-old disciplined lending model, CTL supplements it with advanced technologies to create a one-of-a-kind business that finds the perfect balance between technology and traditional financing

ORIGINS

Capital Trust is a publicly listed
Systematically Important Non
Banking Finance Company with 35
years of rich legacy.

Initial promoters of the company include former Governor Reserve Bank of India, Deputy Governor Reserve Bank of India and the Chief Justice of India

MISSION

To provide financial assistance to the unbanked in deep interiors of rural India using "low-cost, high-tech" digital processes

VISION

To become the first fully digital and cashless, technology-enabled lending model in rural India that redefines the rules of MSME financing



PERFORMANCE MILESTONES





- Capital Digital Loans Initiative
- On-Tap Borrowing Partnership with IDFC Bank
- ₹71Cr Promoter infusion
- ₹65Cr PE investment
- Listing on NSE
- Acquisition of Microfinance subsidiary





1985 2008

2012

2016

2019

2020

Company Position as on 31.12.2020

Portfolio: ₹ 427 Cr Clients: 1,53,751

Branches: 233

States: 10

Employees: 2316

Q3 FY21 PAT: (₹ 0.4 Cr) FY21 PAT (Till Q3): ₹ 2.6 Cr Net Worth: ₹ 157 Cr







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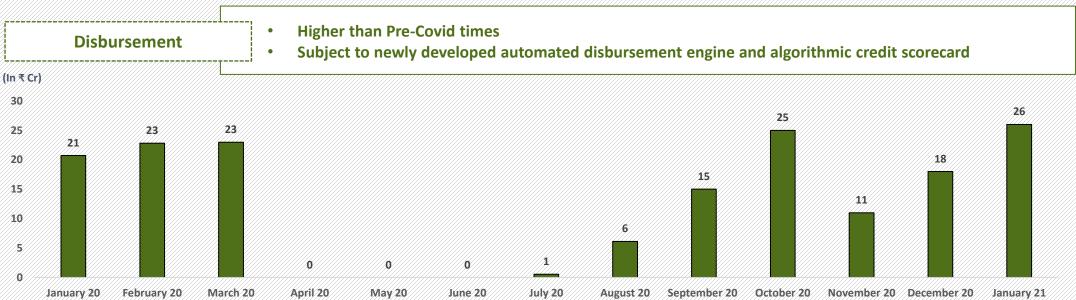
FINANCIALS

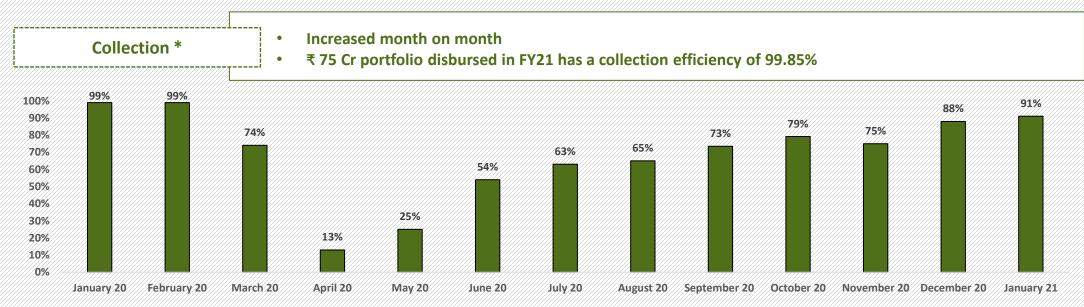
PARTNERS



BUSINESS UPDATE











High Liquidity Buffers (Actual and Systematic)

Actual

- ₹ 28Cr Opening Cash Balance in January 2021
- Capital Adequacy of 51%
- Leverage Ratio of 1.5x

Systematic

- Positive ALM
- Business Correspondent Relationship with IDFC First Bank
- Co-Lending Agreement Signed with Poonawalla Finance

Low Cost Funds Raised (FY21)					
	Average ROI	Amount (Cr)			
Term Loan	11.5%	10			
Non-Convertible Debenture	11.5%	30			
Others (PTC / AFF / DA / OD)	12.6%	51			
Total	12.1%	91			



High Cost Funds Paid Off (FY21)					
	Average ROI	Amount (Cr)			
Term Loan	13.4%	50			
Non-Convertible Debenture	16.5%	48			
Others (PTC / AFF / DA / OD)	14.0%	8			
Total	14.9%	106			



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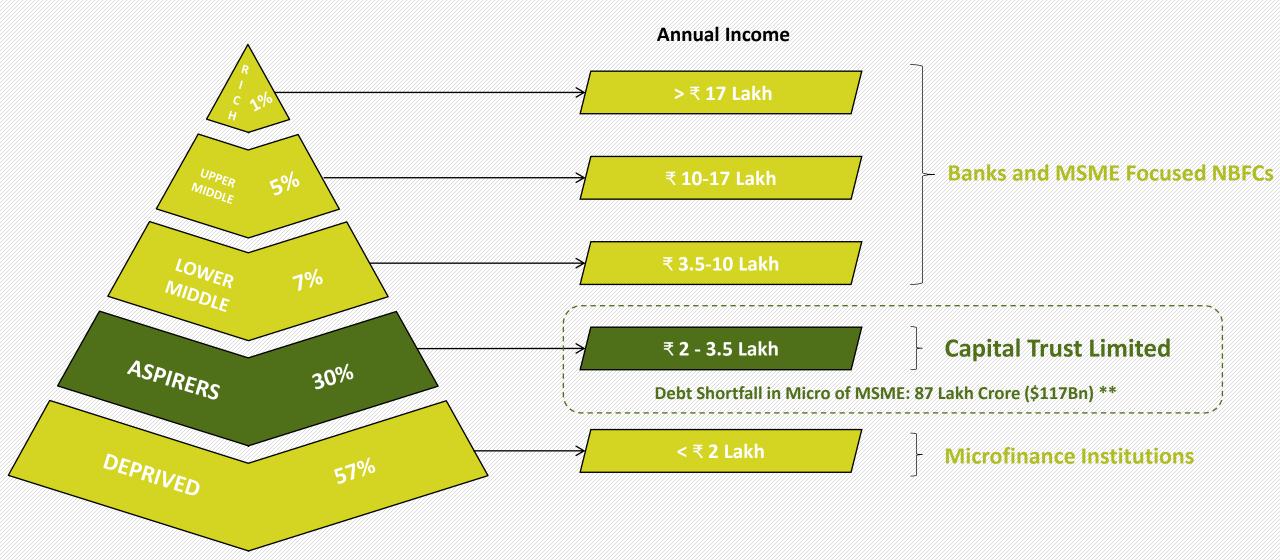
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SERVING THE UNSERVED MISSING MIDDLE





TARGET CLIENTELE



Graduated from Microfinance

8% of the Microfinance clients graduate yearly from the Microfinance sector

New to Organized Credit

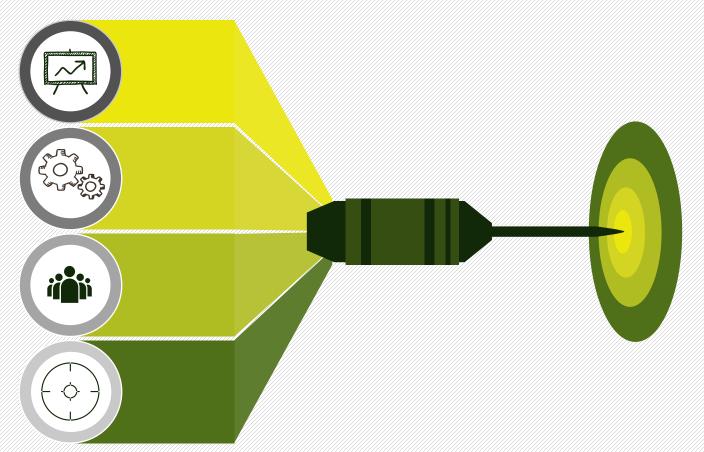
Replacing traditional informal sources of financing (local moneylenders)

'Micro' of the MSME

Unserved by MFIs (owing to RBI guidelines) and banks / large NBFCs (owing to no formal income documentation)

Instant Credit

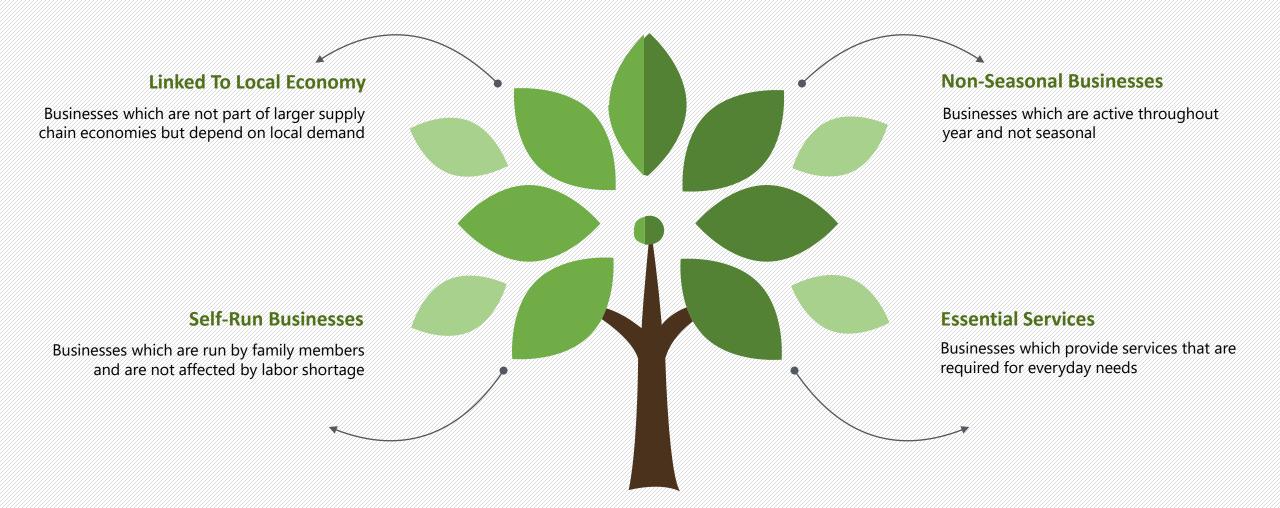
With 100% digital processes, company is able to disburse loans in a matter of hours from onboarding



MISSING MIDDLE

CUSTOMER SEGMENT







TYPICAL CLIENTELE

Capital Trust



Kirana Stores



Small Eateries



Utensil Stores



Dairy and Livestock Farmers



Textile Stores



Hair Salons



Grocery Vendors



Local Handicraft Producers



Flower Sellers





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UNIQUE SELLING PROPOSITION



RURAL DOORSTEP-FINTECH COMPANY:

One-of-a-kind business that finds the perfect balance between technology and traditional financing

Hybrid Fintech-Physical Credit Model

Use of a credit decision scorecard that merges automated credit (credit bureau and alternate data) with physical credit (on-site cash flow analysis)

Deep Rural Penetration

241 brick-and-mortar branches in 63 districts and 10 states allowing company to reach where other NBFCs cannot

Business Intelligence

Use of advanced statistical models and predictive analysis before sanctioning a loan and after for performance evaluation



Digitally Assisted Rural Collection Model

Incentivized digital repayment with cashback for clients and staff. Followed up by physical visit for cash collection in case of non-clearance

Transparency For Clients

Use of client facing app (Capital Connect) to see real-time loan information



RURAL DOORSTEP-FINTECH PROCESS



2. HYBRID CREDIT UNDERWRITING

Automated credit bureau check
Alternate data check
Physical Verification of business and residence premise
Business and cash flow analysis
Check whether Essential Services provider



4. COLLECTION

Automated client allocation based on client geo-tagged residence
Automated outbound dialling, installment reminder message
Monthly NACH payment
Payment enabled through company app
Cash collection if digital payment not received



1. LEAD GENERATION

Generate lead by door to door canvasing
Geotagging of business and residential premise
Mobile number verification through OTP
Handholding of client through digital onboarding
Financial literacy of client
QR Code scan of Aadhaar Card



3.DIGITAL DISBURSEMENT

E-Sign / Signing of Terms and Conditions
E-NACH
Disbursement

DIGITAL PROCESS

PHYSICAL PROCESS



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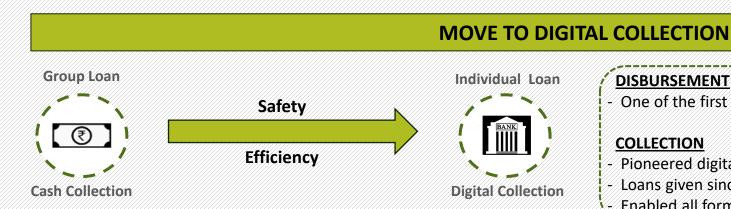
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EVOLUTION PRE-LOCKDOWN



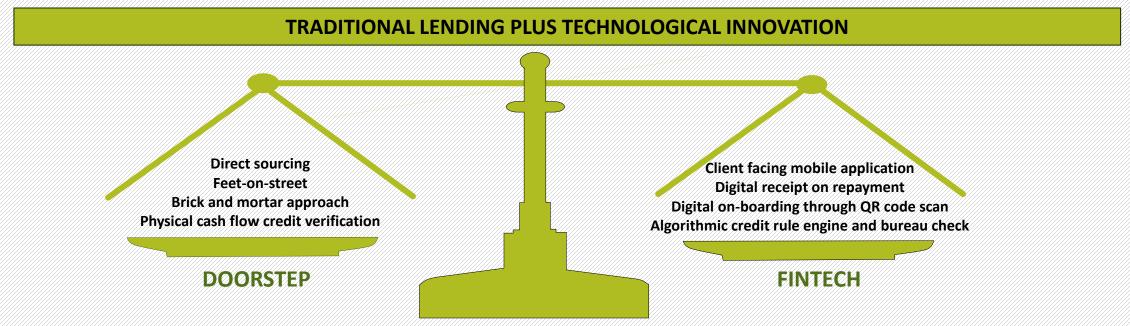


DISBURSEMENT

One of the first rural NBFCs to start 100% cashless disbursement in 2015

COLLECTION

- Pioneered digital collection in rural lending in 2019
- Loans given since January 2019 have online collection mode
- Enabled all forms of online payment modes: NACH + Payment Gateway





EVOLUTION POST-LOCKDOWN 1.0





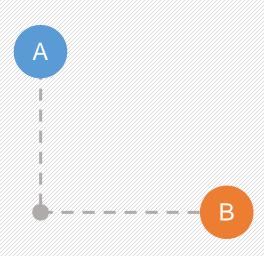


EVOLUTION POST-LOCKDOWN 2.0



Staff Engine

Our staff engine is an integrated tool for real time monitoring of current staff availability and projected staff sufficiency at branch level. By looking at past attendance, this engine predicts staff shortfall in times to come



Performance Management Engine Real time use of data to segregate branch and staff into different tiers

based on their operational productivity

Disbursement Engine

We have developed a real-time system of automated controls on disbursement to avoid risk build up in branches. This engine helps monitor internal and external parameters and ensures automatic stoppage of branch / staff disbursement where collection parameters fall below a prescribed level

Portfolio Risk Management Engine

Early warning signals to monitor real time delinquency trends in actual portfolio and factors that can have potential portfolio impact





PRODUCTS OFFERED





Capital Magic Loan

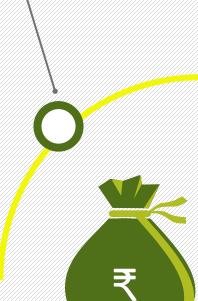
Unsecured Digital Business Loan

Ticket Size (₹): 30,000 – 50,000

Tenure: 12-18 months

ROI: 40%

Repayment: Digital followed by physical cash collection





Unsecured Digital Business Loan

Ticket Size (₹): 60,000

Tenure: 24 months

ROI: 32%

Repayment: Digital followed by physical cash collection

WHY CTL?

- Branch banking
- Ease of getting loan
- Unsecured loan
- Multiutility business loan
- Human connect
- Quick turnaround time
- Transparency with Capital Connect app
- Paperless processes

PRODUCT OPTIMIZATION

- Small ticket size
- Short tenure
- Optimal EMI amount
- Short Turn-Around-Time
- High yield
- Digital collection enabled
- Full cash collection setup
- Geo-tagged and Analytics backed





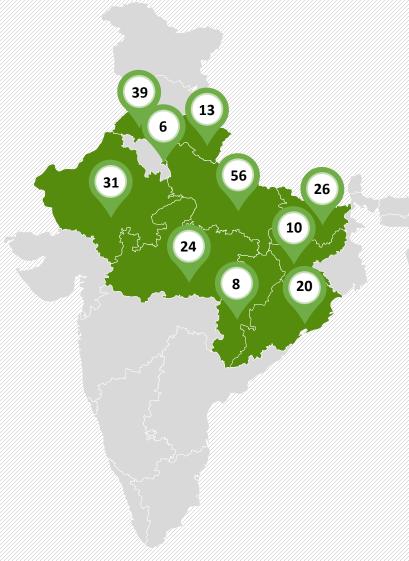
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Branches: 233
Districts: 63
States: 10

SMART CREDIT



Instant in-principal approval by automated credit decisioning system with no manual intervention at client doorstep. Final approval subject to positive physical verification of cash flow and disposable income

Automated Credit



by HO Credit Team

Verification of documents

uploaded into system and re-assessment of cash flow of client during call

Disbursement

No exceptions or manual intervention permitted

Physical Verification by Field Credit Team

Ground level authentication by physical verification of home, business and income.



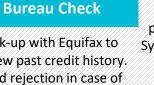
Algorithmic Credit Rule Engine

Automatic rejection in case of any deviation from prescribed credit policies. System provides in-principal approval at this stage

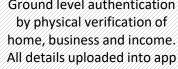


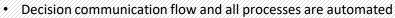
QR Code Scanning of Aadhaar By Field Team

Automatic uploading of client data into system. Location geotagged and case rejected if client residence is beyond 25kms from branch



Link-up with Equifax to review past credit history. Hard rejection in case of negative credit bureau history





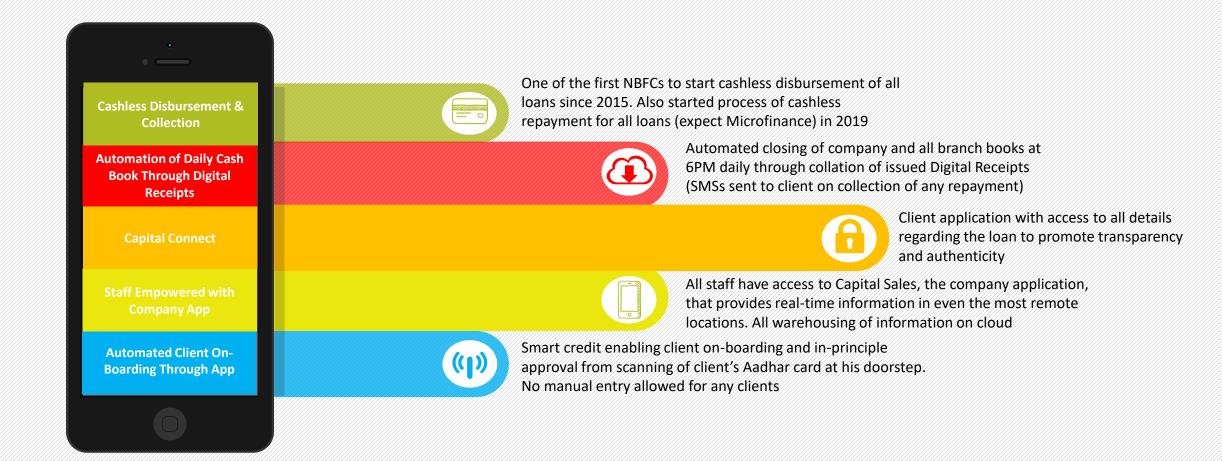
- Technology used at all stages of loan cycle eliminating requirement of physical movement of documents
- All processes time stamped and tracking of cases available on live basis





INFORMATION TECHNOLOGY PROWESS







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PRODUCTWISE PORTFOLIO

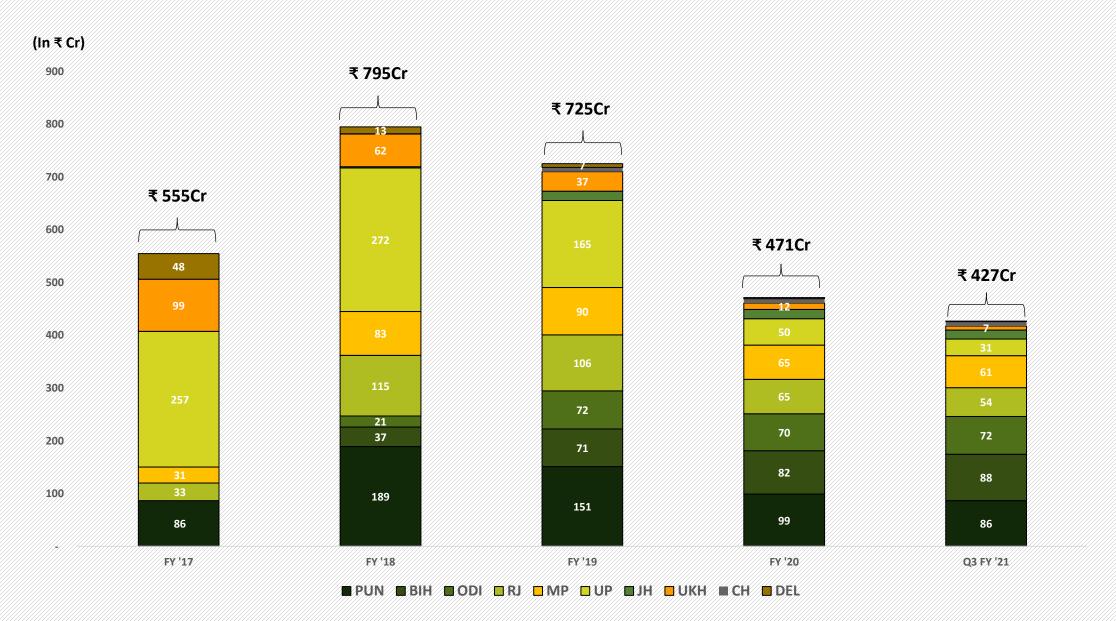






STATEWISE PORTFOLIO







PORTFOLIO QUALITY









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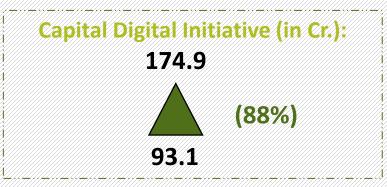
PARTNERS

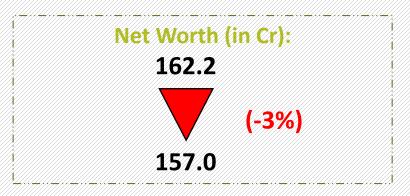


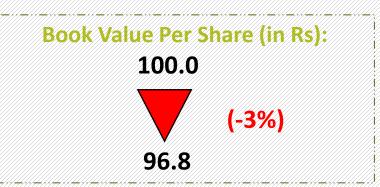
ANNUAL CHANGE (Q3 FY20 vs Q3 FY21)

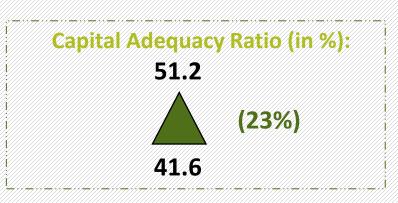


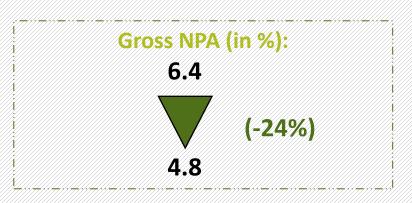


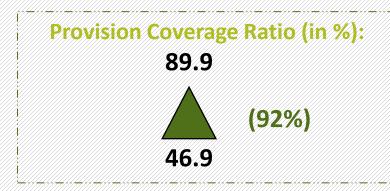




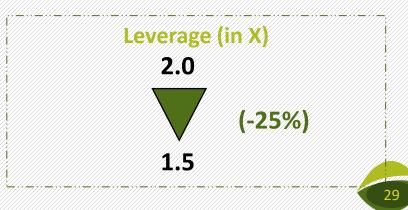








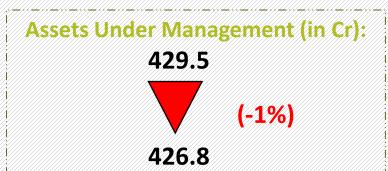


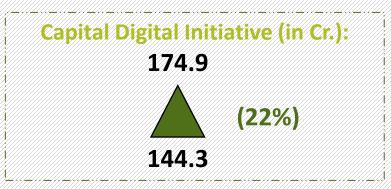


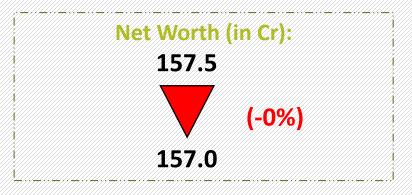


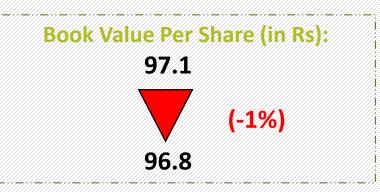
QUARTERLY CHANGE (Q2 FY21 vs Q3 FY21)

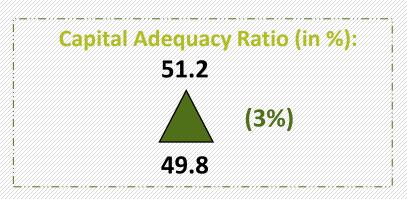


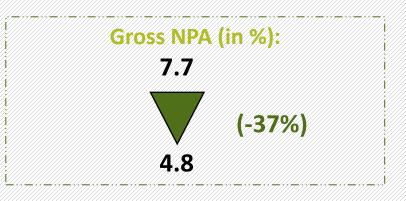


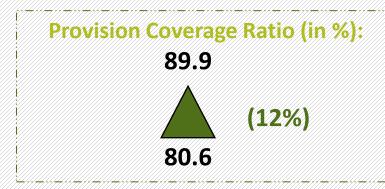


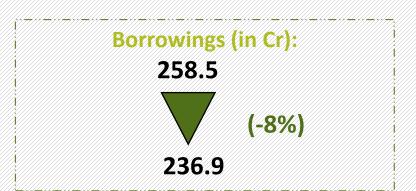


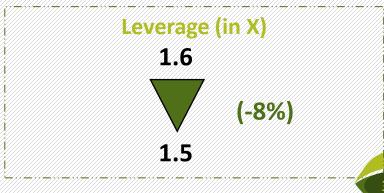














EXECUTION SET OF SET O



Line Item	Q3 FY20	Q3 FY21	(YoY)	Q2 FY21	Q3 FY21	(QoQ)
Total Income	41.5	31.2	-25%	27.0	31.2	15%
Total Expense (excluding tax)	30.4	31.2	2%	25.9	31.2	20%
Profit / (loss) before tax	11.1	0.0	-100%	1.1	0.0	-99%
Profit / (loss) after tax	8.2	-0.4	-105%	0.9	-0.4	-147%
Net Worth	162.2	157.0	-3%	157.5	157.0	0%
Micro-Enterprise Loan	347.1	222.0	-36%	245.1	222.0	-9%
Micro-Business Loan	55.1	89.6	63%	91.0	89.6	-1%
Capital Magic Loan	38.0	85.2	124%	53.3	85.2	60%
Total Micro-Rural Loan	440.3	396.9	-10%	389.3	396.9	2%
Secured Enterprise Loan	27.7	15.1	-45%	20.3	15.1	-26%
Microfinance Loan	40.6	14.8	-63%	19.8	14.8	-25%
Total Assets Under Management (AUM)	508.5	426.8	-16%	429.5	426.8	-1%
On-Book Portfolio	374.1	290.0	-22%	317.3	290.0	-9%
Off-Book Portfolio	134.4	136.8	2%	112.2	136.8	22%
Total Assets Under Management (AUM)	508.5	426.8	-16%	429.5	426.8	-1%





Line Item	Q3 FY20	Q3 FY21	(YoY)	Q2 FY21	Q3 FY21	(QoQ)
Net Interest Margin*	10.7%	11.6%	9%	9.6%	11.6%	21%
Operating Cost to AUM Ratio*	12.4%	15.1%	22%	13.0%	15.1%	16%
Earning Per Share (Rs.)*	20.3	-1.0	-105%	2.2	-1.0	-147%
Book Value Per Share (Rs.)	100.0	96.8	-3%	97.1	96.8	0%
Return on Assets*	6.1%	-0.4%	-106%	0.8%	-0.4%	-150%
Return on Equity*	20.7%	-1.1%	-105%	2.2%	-1.1%	-147%
Gross NPA (%)	6.4%	4.8%	-24%	7.7%	4.8%	-37%
Net NPA (%)	3.5%	0.5%	-86%	2.5%	0.5%	-80%
Capital Adequacy Ratio	41.6%	51.2%	23%	49.8%	51.2%	3%
Provision Coverage Ratio	46.9%	89.9%	92%	80.6%	89.9%	12%
Cost of Borrowing	14.2%	13.1%	-8%	13.1%	13.1%	1%
Leverage	2.0	1.5	-25%	1.6	1.5	-8%



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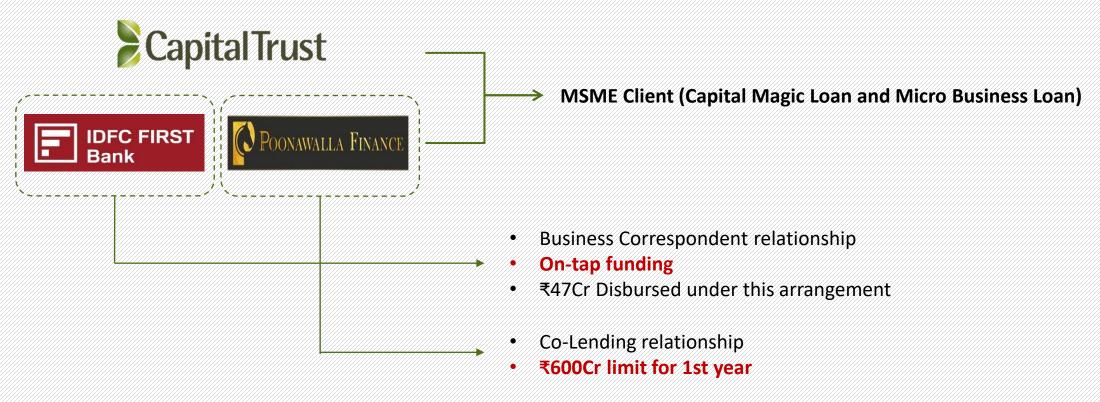
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BENEFITS OF LONG-TERM FUNDING





Benefits of Long-Term Funding Secured:





DEBT & DIRECT ASSIGNMENT PARTNERSHIPS



Public Sector Banks: 5











Private Banks: 2











NBFCs: 5







THANK YOU





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