



**CAPITAL TRUST LIMITED** 

Q1 FY2022 INVESTOR PRESENTATION

August 2021

### Disclaimer



Certain statements in this document that are not historical facts are forward looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local, political or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those contemplated by the relevant forward-looking statements.

Capital Trust Limited will not be in any way be responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.



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## **Capital Trust - Financing with a Tech-Touch Balance**



#### **Company Snapshot**

- Being India's first "Rural Doorstep-Fintech Company," we are focused on providing financial inclusion services to underserved India by merging fintech and traditional financing.
- Our digitized rural financing model offers income generating micro loans to MSMEs and caters to over 116403 customers across 73 districts through 244 branches in 10 states in India.

#### **Our Vision**

To become the first fully digitalised and most trusted consumer service point in rural India that redefines the rules of MSME financing.

#### **Our Mission**

To encourage self-sufficiency and entrepreneurship in the underserved part of India by using 'low-cost, high-tech' digital finance processes.



## **Capital Trust – Numbers at a Glance**

















PORTFOLIO ₹ 337 Cr NET WORTH ₹117 Cr CAPITAL ADEQUACY 45.2%

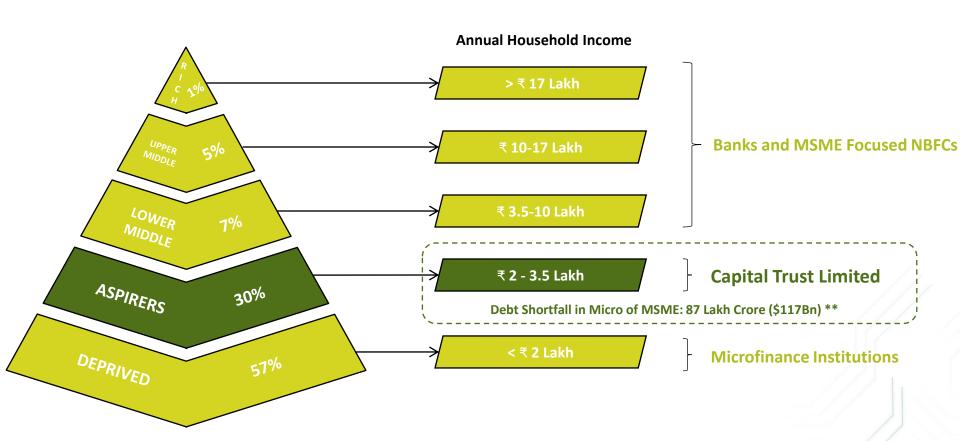
GROSS NPA\*

NET NPA 0.0% BRANCHES 244

EMPLOYEES 1728

## **Capitalising on the Underserved Market Opportunity**





<sup>\*</sup>NCAER-CMCR Annual Income Data

<sup>\*\*</sup>IFC Report on MSMEs (Nov 2018)

## **Target Audience**



#### **Graduated from Microfinance**

8% of the Microfinance clients graduate yearly from the Microfinance sector and hit a wall

### **New to Organized Credit**

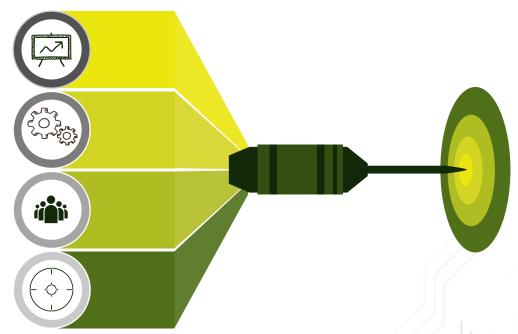
Replacing traditional informal sources of financing (local moneylenders) which currently account for 84% of all financing to MSMEs

#### 'Micro' of the MSME

Unserved by MFIs (owing to RBI guidelines) and banks / large NBFCs (owing to no formal income documentation)

#### **Clients Needing Instant Credit**

With 100% digital processes, company is able to disburse loans in a matter of hours from onboarding



# MISSING MIDDLE

#### \_\_\_\_

## **Our Clientele**





**Kirana Stores** 



**Dairy and Livestock Farmers** 



**Grocery Vendors** 



**Small Eateries** 



**Textile Stores** 



**Handicraft Manufacturers** 



**Utility Stores** 



Salons



**Flower Vendors** 

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## **Increasing our Reach in Rural India**





## **Capital Digital Initiative: Our Products**



Addressing a wide spectrum of customers, across needs and affluence

Product Name	Capital Magic Loan	Micro Business Loan		
Type of Loan	Unsecured Digital Business Loan	Unsecured Digital Business Loan		
Ticket Size (₹)	30,000 – 40,000	60,000		
Tenure	12-18 months	24 months		
ROI	40%	32%		
Repayment	Digital followed by physical cash collection	Digital followed by physical cash collection		

#### Why CTL?

- Branch banking
- Ease of getting loan
- Unsecured loan
- Multiutility business loan
- Human connect
- Quick turnaround time
- Transparency with connect app
- Paperless Process

#### **Production Optimization**

- Small Ticket Size
- Short Tenure
- Optimal EMI amount
- Short Turn-Around-Time
- High Yield
- Digital Collection Enabled
- Full Cash Collection Setup
- Geo-tagged and Analytics backed



## **Creating a Competitive Advantage**

to Increase Stakeholder Value

## **Capital Trust**

#### 1. Unique Business Model

- With a deep understanding of target customer segments, lean cost structures and differentiated business models we cater to underserved segments of the economy.
- Our one-of-a-kind business model finds the perfect balance between technology and traditional financing, something not many other companies can do.

### 2. Technology Driven Operational Efficiency

- By leveraging technology to penetrate underserved segments, we have capitalized on the inability of banks to rapidly scale operations and customize rigid policies in regard to providing business loans in rural India.
- This transformation is helping us create an agile and scalable business model.



#### 3. Prudent Risk Management

- Our conservative thought process towards financial engineering has helped us transform underwriting and decision making, thereby, helping drive competitive advantage and robust risk management.
- Further, our risk management frameworks pro-actively detect, manage and mitigate internal and external risks.

#### 4. Strong Governance

- Being a publicly listed NBFC for the last 35 years, we have built a robust governance model to maintain stakeholder trust and improve resilience to survive in testing times.
- This has enabled us to develop strategic partnerships with key ecosystem players and leverage technology for meeting the demands of new consumers.

## 1. Unique Business Model

**Capital Trust** 

Financing the Overlooked Void

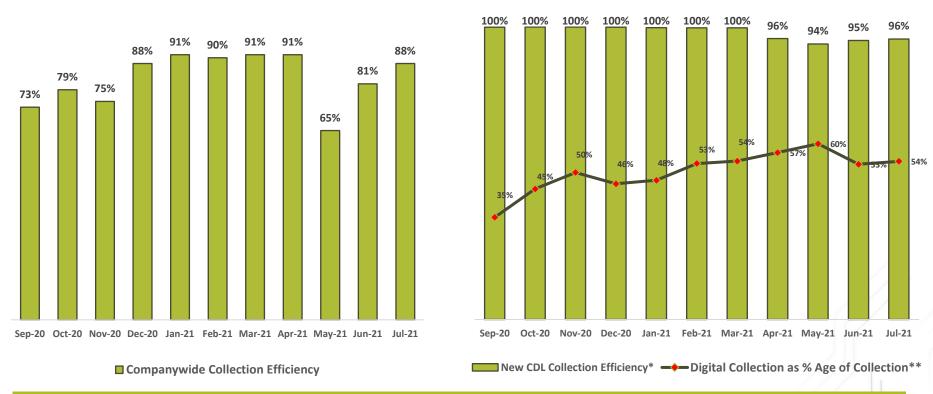
<b>†</b>	TICKET SIZE	UNSECURED	SECURED	ANNUAL INCOME
	> ₹ 10 Lakh	New Age Fintechs	Large SME Funding NBFCs / Banks	> ₹ 10 Lakh
MSME	₹ 1Lac - 10 Lakh	Geographical Specialized MSME NBFCs	Product Specialized MSME NBFCs	₹ 3.5 - 10 Lakh
	₹ 30,000 – 1Lac	CapitalTrust		₹ 2 - 3.5 Lakh
Microfinance	₹ 20,000 – 60,000	NBFC-MFIs		<₹2 Lakh

Only player offering unsecured individual business loans in the ticket size of ₹ 30,000 - 1 Lac

### 2. Technology Driven Operational Efficiency



Enabling Improved Disbursements & Collections



With our newly developed automated disbursement engine and algorithmic credit scorecard, our disbursements have increased consistently. Further, our turnaround time has improved to 48 hours as on Q1 FY21.

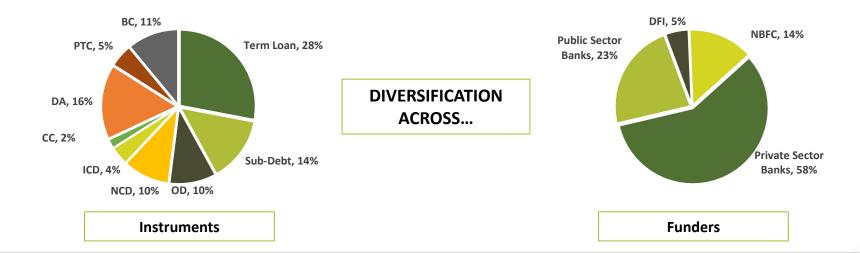
<sup>\*</sup>Capital Digital Loans disbursed post April 2020 (automated credit engine backed)

<sup>\*\*</sup> Collection % when bank clearance data is received (NACH clearance + Advance collection)

## 3. Prudent Risk Management



Conservative ALM Practices and Diversified Funding Book



### **Asset Liability Position Update\***

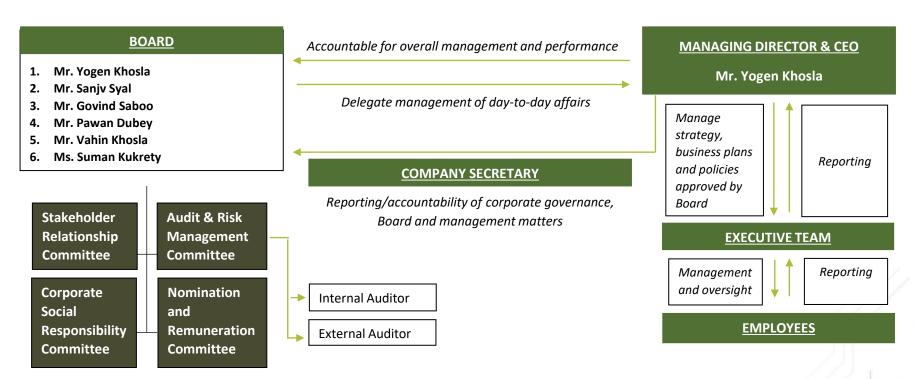
	Q1FY22 (Actual)	Q2FY22 (Expected)	Q3FY22 (Expected)	Q4FY22 (Expected)
Quarterly Collections (₹ Cr.)	73.3	80.3	66.6	47.7
Quarterly Repayments (₹ Cr.)	53.8	55.2	50.8	37.6
Quarterly Surplus (₹ Cr.)	19.5	25.1	15.8	10.1
Monthly Surplus (₹ Cr.)	6.5	8.4	5.3	3.4

<sup>\*</sup> Assuming no incremental disbursements

### 4. Strong Governance



Being a Publicly Listed Systemically Important NBFC, We Try to Create Sustainable Value for Stakeholders



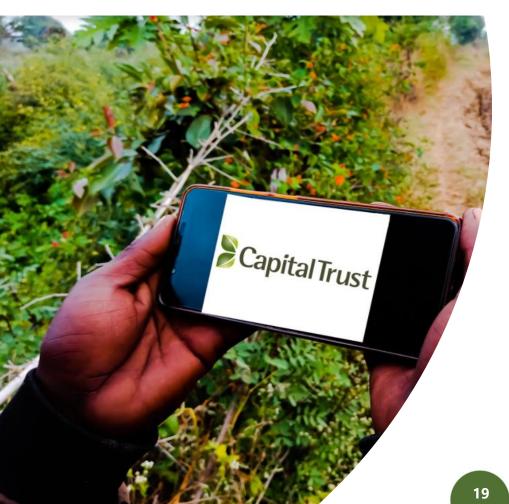
Governance at Capital Trust is designed to align our purpose and value creation model to seize market opportunities and to create sustainable value. In this spirit, the Board provides leadership to drive integrated thinking and formulate requisite strategies to direct the Company to its desired aspiration.



### Pioneers of Digital Transformation in Rural India

**Capital Trust** 

Ready to Capture Next Phase Of Growth in Evolving Rural Ecosystem



More Rural Internet Users (277 Mn) than Urban (227 Mn): Indian internet is more rural and local than ever

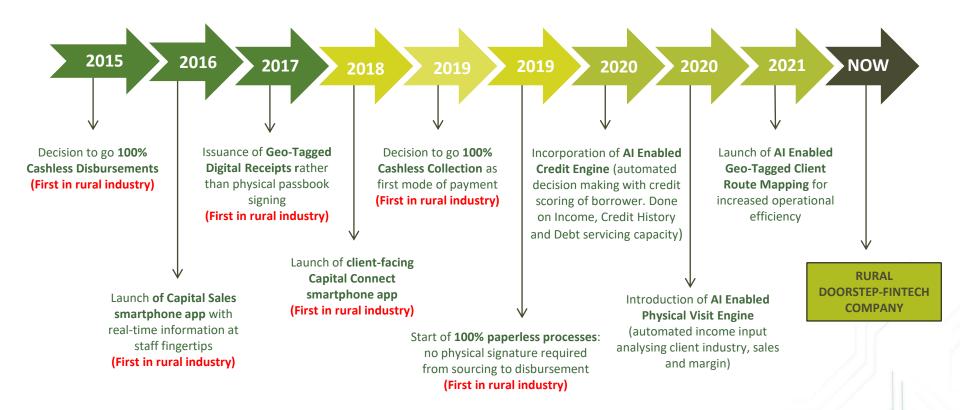
Growing 3x Faster Than Urban India:
Ready to capture rural digital growth as one of the first in the industry to introduce 100% digital processes

Registering 45% Growth in Internet Usage:
With digital focus; best in class technology and analytics we have 100% paperless processing

18% Growth in Rural Smartphone Penetration:
Poised to make most of upcoming potential with no
manual processes and clients more mobile first than ever



## **Evolution of Capital Trust's Digital Business Model**



#### **PROACTIVE RATHER THAN REACTIVE:**

Capital Trust is emerging as Thought and Innovation leaders capturing the changing rural landscape





## **Meaning: Rural Doorstep-Fintech**



#### 2. HYBRID CREDIT UNDERWRITING

QR Code scan of Aadhaar Card
Automated credit bureau check
Physical Verification of business and residence premise
Business and cash flow analysis
Physical Visit Engine
Credit Engine
Telephonic Verification



#### 1. LEAD GENERATION

Generate lead by door to door canvasing
Geotagging of business and residential premise
Mobile number verification through OTP
Handholding of client through digital onboarding

#### 4. COLLECTION

Automated client allocation based on client geo-tagged residence
Automated outbound dialling, installment reminder message
Monthly NACH payment
Payment enabled through company app
Cash collection if digital payment not received



#### 3.DIGITAL DISBURSEMENT

E-Sign / Signing of Terms and Conditions E-NACH Penny-drop verification

Disbursement into bank account

**DIGITAL PROCESS** 

**PHYSICAL PROCESS** 

## **3 Pillars of Capital Trust**

1. TECHNOLOGY

Use of Technology for faster,

low risk and better returns

confidential, transparent and better

enhancement of credit profile with



#### 2. HYBRID DUAL CREDIT

Automated credit (credit bureau checks and preset algorithms) supplemented with Traditional Safeguards of Branch Banking (physical verification of residence, business premise and cash flow analysis)



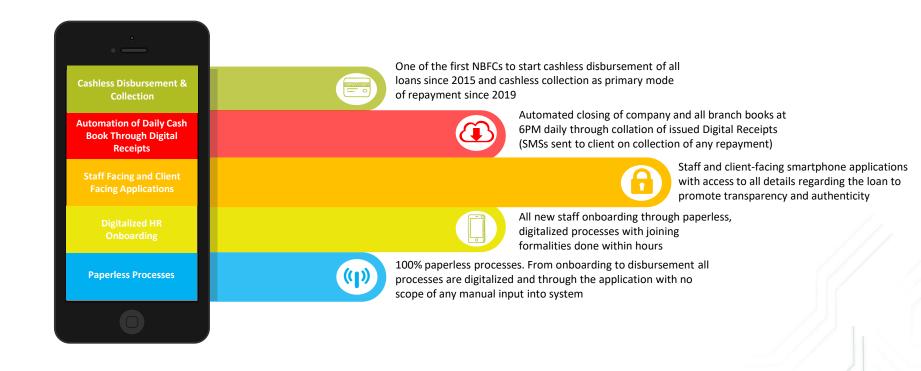
#### 3. BUSINESS INTELLIGENCE

Use of Advanced Statistical Models and predictive analysis before sanctioning a loan and after for performance evaluation

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## 1. Technology





## 2. Hybrid Dual Credit

**Capital Trust** 

Instant in-principal approval by automated credit decisioning system with no manual intervention at client doorstep. Final approval subject to positive physical verification of cash flow and disposable income



**Credit Team** 

Verification of documents

uploaded into system and

re-assessment of cash flow of client during call

Disbursement

No exceptions or manual intervention permitted

**Algorithmic Credit** Rule Engine & **Physical Visit Engine** 

Automatic rejection in case of any deviation from prescribed credit policies



**Automated Credit Bureau Check** 

Link-up with Equifax to review past credit history. Hard rejection in case of negative credit bureau history

**Physical Verification** by Field Credit Team

Ground level authentication by physical verification of home, business and income. All details uploaded into app







**QR Code Scanning of Aadhaar By Field Team** 

Automatic uploading of client data into system. Location geotagged and case rejected if client residence is beyond 20kms from branch



- Decision communication flow and all processes are automated
- · Technology used at all stages of loan cycle eliminating requirement of physical movement of documents
- All processes time stamped and tracking of cases available on live basis



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## 3. Business Intelligence

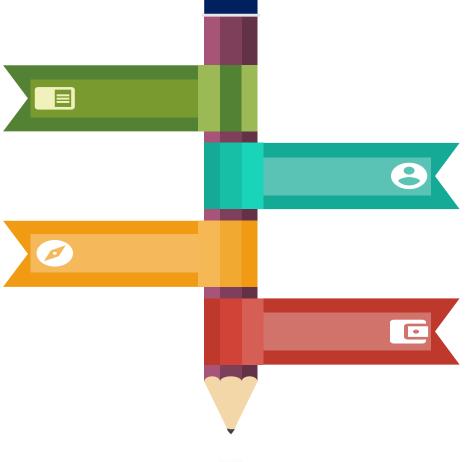


#### **CREDIT ENGINE**

Automated decision making with Credit Scoring of the borrower based on Income, Credit History and Debt servicing capacity. The engine calibrates regional differences in performance using pin-code level data

#### **PHYSICAL VISIT ENGINE**

Enablement of Independent
Credit Officer's data entry with
backend automated decision
making. System automatically
calculates Household Income
based on standardized business
size, industry margin and
expected expenses



#### **STAFF ENGINE**

Integrated tool for real time monitoring of current staff availability and projected staff sufficiency at branch level by looking at past attendance this engine predicts staff shortfall in times to come

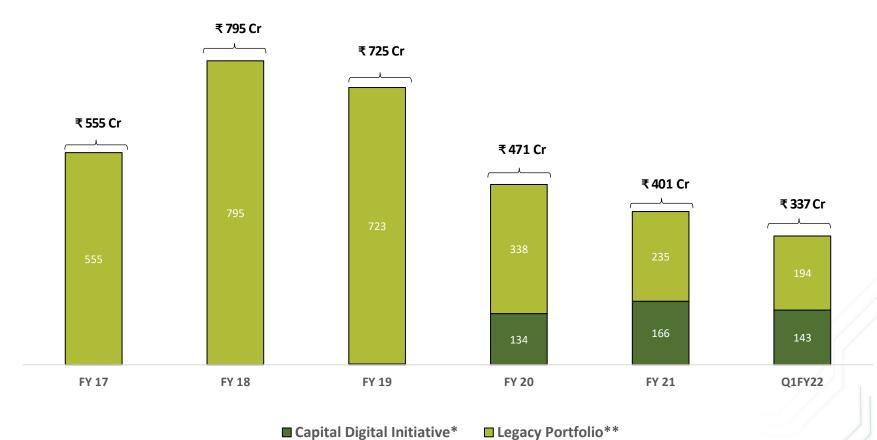
#### **DISBURSEMENT ENGINE**

Developed Real-Time system of automated controls on disbursement to avoid risk build up in branches. This engine helps monitor internal and external parameters and ensures automatic stoppage of branch/staff disbursement where collection parameters fall below a prescribed level



### **Product-Wise Portfolio**





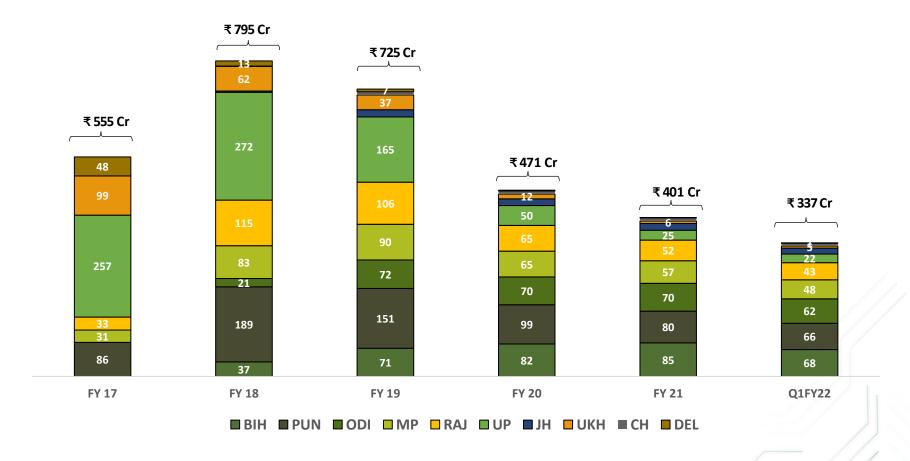
<sup>\*</sup>Started 2019: Further split into Capital Magic, Micro Business Loan

<sup>\*\*</sup>Stopped in 2019: Further split into Microfinance, Micro-Enterprise, Secured-Enterprise Loan

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### **State-Wise Portfolio**





## **Portfolio Quality**



52

7.2%

2.8%

(₹ in Crores)

18%

16%

14%

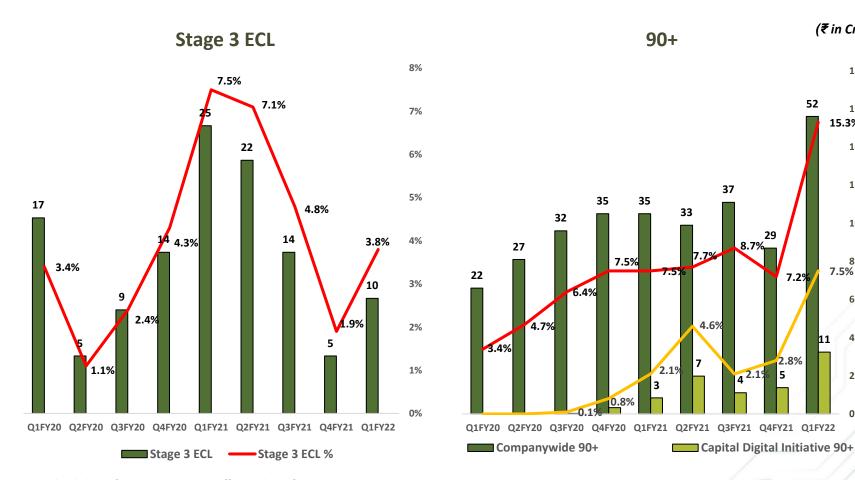
12%

10%

8% 7.5%

2%

15.3%



- Own book data of Stage 3 ECL; Own + Off book data of 90+
- Company has restructured ₹33 Cr portfolio

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## Portfolio Quality - New Capital Digital Loans



Robust portfolio quality of loans which have disbursed post April 2020 (automated credit engine enabled ) (₹ in Crores) **Total Disbursed: Portfolio Outstanding:** 30+ DPD: 90+ DPD: ₹ 152.0 Cr ₹ 94.5 Cr 2.8% 0.3% 5% 105 95 4% 72 3% 2.8% 2% 22 1% 0 0.3% 0.2% 0% Q1FY21 Q2FY21 Q3FY21 Q4FY21 Q1FY22 New Capital Digital Loans

## **Outstanding Provisions**



#### **Cumulative Provisions of ₹ 55.6 Crores which accounts for 21.9% of the On-Balance Sheet Portfolio**

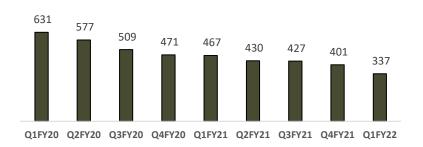
(₹ in Crores)

Particulars	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	As on 31.03.2021	Q1 FY22
Standard Provisions (Stage 1 & 2)	6.8	6.5	5.8	4.4	4.4	4.7
COVID & Other Provisions (Including Stage 3)	13.7	16.0	6.8	31.1	31.1	50.9
Cumulative Provision Balance	20.5	22.5	12.6	35.5	35.5	55.6
Impairment Charged to P&L	5.9	1.7	4.2	23.5	35.3	20.1

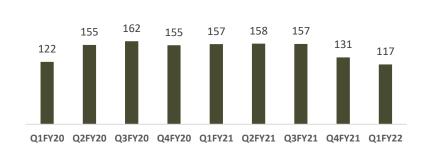
## **Key Highlights & Ratios**



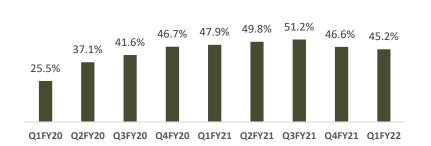
#### **Asset Under Management (₹ in Crores)**



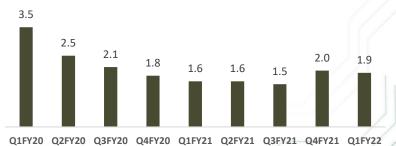
#### **Net Worth (₹ in Crores)**



#### **Capital Adequacy Ratio (%)**



#### Leverage (in X)

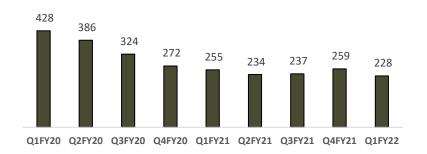


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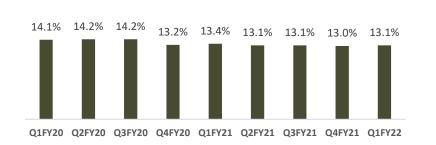
## **Key Highlights & Ratios**



#### **Borrowings (₹ in Crores)**



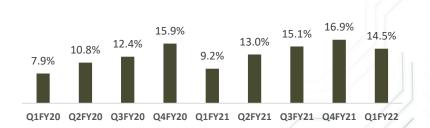
### Cost of Borrowing (%)



#### **Net Interest Margin (%) (Annualised)**



#### **Operating Cost to AUM Ratio (%) (Annualised)**



## **Quarterly Consolidated P&L Update Q1FY22**



(₹ in Crores)

					•
Particulars	Q1 FY22	Q1 FY21	YoY %	Q4 FY21	QoQ %
Total Income	22.8	28.2	-19%	28.1	-19%
Total Expense (excluding tax)	41.7	25.4	64%	61.5	-32%
Profit / Loss before tax	-19.0	2.8	-779%	-33.3	-43%
Profit / Loss after tax	-13.8	2.1	-757%	-26.2	-47%
Net Worth	116.9	156.6	-25%	130.7	-11%
Micro-Business Loan	75.9	97.8	-22%	86.8	-13%
Capital Magic Loan	67.5	38.3	76%	79.4	-15%
Capital Digital Initiative	143.4	136.1	5%	166.2	-14%
Micro-Enterprise Loan	184.9	280.5	-34%	222.0	-17%
Secured Enterprise Loan	4.4	22.6	-81%	5.4	-19%
Microfinance Loan	4.7	27.6	-83%	7.5	-37%
Legacy Portfolio	194.0	330.7	-41%	234.9	-17%
Total Assets Under Management (AUM)	337.4	466.8	-28%	401.1	-16%
On-Book Portfolio	254.4	328.4	-23%	280.5	-9%
Off-Book Portfolio	83.0	138.4	-40%	120.5	-31%
Total Assets Under Management (AUM)	337.4	466.8	-28%	401.1	-16%

## **Quarterly Consolidated Balance Sheet Update June 21**



(₹ in Crores)

							(₹ in Crores
Assets	June-21	Mar-21	Mar-20	Liabilities And Equity	June-21	Mar-21	Mar-20
Financial Assets				Financial Liabilities			
Cash and Cash Equivalents	27.2	38.5	34.4	Trade Payables	0.5	0.5	0.8
Bank Balances other than cash & cash Equivalents	41.1	40.9	29.2	Debt Securities	44.0	55.5	0
Trade Receivables	1.3	1.7	0.6	Borrowings other than Debt Securities	137.3	156.6	226.4
				Deposits	0	0	0.3
Loan Portfolio	196.3	242.6	304.5	Subordinate Liabilities	44.8	44.8	44.7
Investments	41.5	41.0	37.9	Lease Liabilities	0.2	0.2	2.1
Other Financial Assets	5.8	5.3	13.7	Other Financial Liabilities	6.1	9.8	20.2
Total Financial Assets	313.3	370	420.2	Total Financial Liabilities	233.0	267.5	294.5
				Non-Financial Liabilities			
				Current Tax Liabilities (Net)	0.1	1.2	0
Non-Financial Assets				Provisions	1.5	1.4	1.2
Current Tax Assets (Net)	3.5	2.9	2.3	Other Non-Financial Liabilities	4.9	7.5	2.2
Deferred Tax Assets (Net)	35.6	30.3	23.8	Total Non-Financial Liabilities	6.5	8.9	3.3
Property, Plant and Equipment	1.8	1.9	2.2				///
Right to use Asset	0.2	0.2	1.8	Equity			4// 11
Intangible Assets	0.1	0.2	0.1	Equity Share Capital	16.2	16.2	16.2
Other Non-Financial Assets	1.8	1.6	1.9	Other Equity	100.7	114.5	138.2
Total Non-Financial Assets	43.1	37.1	32.1	Total Shareholders Fund	116.9	130.7	154.5
Total Assets	356.4	407.1	452.3	Total Liabilities and Equity	356.4	407.1	452.3



## **Long-Term Funding Partnerships**













MSME Client through Business Correspondent Relationship

### **Benefits of Long-Term Funding Secured**

**On-Tap Funding** 

Enables Raise Of Equity At Right Time

**Increase Of ROE** 

Leveraging Partner's Balance Sheet

## **Equity, Debt & Direct Assignment Partnerships**



Equity:



Public Sector Banks:











Private Sector Banks: 2





DFI / NBFCs: 9























## **Capital Trust**

## **Capital Plus**

Working with a **Double-Bottom Line** mission, company does a lot of good on ground level



Increase in financial discipline



self-sufficiency and entrepreneurship



Facilitating financial inclusion of the unbanked and un-serviced



Mitigation of financial volatility



**Financial Literacy** 



# CapitalTrust

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Vahin Khosla

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