



CAPITAL TRUST LIMITED

Q4 & FY2025 INVESTOR PRESENTATION

May 2025

Disclaimer



Certain statements in this document that are not historical facts are forward looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local, political or economic developments, technological risks, and many other factors that could cause actual results to differ materially from those contemplated by the relevant forward-looking statements.

Capital Trust Limited will not be in any way be responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.



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Company Overview



Empowering Bharat's Shopkeepers & Traders Using A Hybrid-Dual Credit Model

Company Snapshot

Capital Trust Limited (CTL) is a publicly listed, technology-driven NBFC focused on financing India's thriving shopkeepers and traders in semi-urban and rural areas. With a proven track record of over ₹4,000 Cr disbursed to 12 Lakh+clients, CTL is strategically positioned to capture the massive growth potential in India's unorganized small business credit market through a combination of digital & branch-led processes.

What We Do

- Informal MSME Lending through 282 Branches in 10 States
- Empowering Bharat's Shopkeepers & Traders
- Priority Sector Lending
- Combining the strengths of doorstep banking with cutting-edge technology
- Promoting financial inclusion and entrepreneurship through a hybrid-dual credit model (leveraging advanced analytics alongside on-site cash flow assessments and behavioral checks to evaluate client creditworthiness)



Numbers at a Glance





ASSETS UNDER MANAGEMENT

₹ 191 Cr

[YoY: - 32%]



CAPITAL ADEQUACY

₹ 30 %

[YoY: + 2%]



ON-BOOK PORTFOLIO

₹ 89 Cr

[YoY: + 2%]



GNPA

5.9 %



OFF-BOOK PORTFOLIO

₹ 102 Cr

[YoY: - 47%]



NNPA

1.1 %



NET WORTH

₹ 86 Cr

[YoY: + 12%]



PROFIT BEFORE TAX

₹ 1.6 Cr

[YoY: - 44%]



Reflecting on FY2025

Capital Trust

Strategic Parameters

6		
5	Management Team Strengthening	
	Capital Strengthening via Planned Upcoming Rights Issue	
4	Refined Lending Strategy for Core Segment Focus	
3	Diversification into Secured Loans and Micro LAP	
2	Phased Fundraising through Preferential Allotment	
1	Geographic Expansion to Unlock New Markets	

- Onboarded seasoned professionals with deep secured lending experience including a Credit Head from Veritas Finance and a Deputy COO from Aye Finance - to enhance leadership depth and operational excellence.
- Received Board approval for a ₹49.9 Cr Rights Issue to reinforce the company's capital position; DLOF approval obtained from NSE and BSE.
- Sharpened underwriting strategy to focus on Bharat's shopkeepers and traders.
- Launched secured lending vertical, through Micro LAP products, to reduce portfolio risk and expand addressable market.
- Infused ₹8.1 Cr via Preferential Allotment as part of a phased equity mobilization plan spanning FY25-FY26.
- Entered new geographies Andhra Pradesh, South Odisha, and South Rajasthan to tap underserved demand and build a more regionally diversified portfolio.

Reflecting on FY2025

QoQ: 46%

CapitalTrust

Financial Parameters



QoQ: 0%

Reflecting on FY2025: YoY Comparison (FY25 vs FY24)





(-32%)

190.8

Revenue (in Cr):

95.9

(21%)

79.6

Capital Adequacy (in %)

29.5%

(2%)

29.0%

Own Book Portfolio (in Cr.):

88.5

(2%)

86.9

Expenses (in Cr)

94.4



(23%)

76.7

Book Value / Share (in ₹):

50.5



(7%)

47.3

Net Worth (in Cr.):

85.9



(12%)

76.7

Profit Before Tax (in Cr)

2.9



(-44%)

1.6

Funding Partnerships (in #):

7



(13%)

24



Industry Overview

The Opportunity

India's ₹15 Lakh Crore Informal MSME Credit Gap

- India's informal MSMEs, especially shopkeepers and traders, are the heartbeat of Bharat's economy but remain massively underserved.
- 70+ million informal MSMEs operate without reliable access to formal credit.
- Estimated ₹15 lakh crore credit gap specifically in the informal MSME segment.
- Shopkeepers and traders face chronic challenges of seasonal cash flows and low formal visibility.
- Traditional Banks & NBFCs underserve this segment due to lack of formal documentation, high operating costs.
- Majority rely on local moneylenders charging 60%+ annual interest.

Capital Trust bridges this gap by offering structured, affordable credit tailored for Bharat's entrepreneurs.





Why the Time is Now

Tailwinds for Informal MSME Credit

- Formalization of Informal MSME Sector by RBI.
- RBI's policy push on financial inclusion through targeted MSME support with Strong regulatory support for financial inclusion and PSL mandates.
- Rapid UPI and QR code adoption by small businesses, modernizing payment systems (grew 250% YoY).
- Increasing willingness of shopkeepers and traders to shift from informal to formal credit channels.
- Growth of **co-lending**, **embedded finance**, and digital financial ecosystems in semi-urban and rural India.
- Increased availability of data-driven insights through QR Code analysis to underwrite thin-file borrowers with limited formal histories.

Capital Trust is ideally positioned to lead this wave of formalization for shopkeepers and traders.

Market Segment



RBI recognizes Capital Trust's target sector as the <u>Informal Micro Enterprises Sector</u> by placing it on par with the Formal MSME Sector, classifying it as Priority Sector Lending (RBI/2023-24/27: FIDD.MSME & NFS.BC.No.09/06.02.31/2023-24)

CLASSIFICATION	DOCUMENTATION	TICKET SIZE	ANNUAL INCOME	UNSECURED	<u>SECURED</u>
Formal MSMF	- Income Tax Return - GST Certificate	>₹ 10 Lakh	>₹ 10 Lakh	New Age Fintechs	Banks / Large SME Focused NBFCs
Formal MSME	Shop & EstablishmentAadhaar + PAN CardUdyam Aadhaar	₹1 Lakh - 10 Lakh	₹ 6 Lakh - 10 Lakh	Geography Focused MSME NBFCs	Product Focused MSME NBFCs
Informal MSME	 Aadhaar + PAN Card Udyam Aadhaar Udyam Assist Bank Account 	₹ 50,000 – 10 Lakh	₹3 Lakh - 6 Lakh	Capit	alTrust
Microfinance	- Aadhaar Card	₹ 20,000 – 60,000	<₹3 Lakh	NBFC-MFIs	





Product Offering & Typical Clientele

	Financing The Overlooked Shopkeeper
Type of Loan	Income-generating business loan
Ticket Size (₹)	Unsecured: 50,000 – 2,00,000 Secured: 2,00,000 – 10,00,000
Tenure	Unsecured: 18 - 36 months Secured: 36 - 120 months
ROI	Unsecured: Starting 30% Secured: Starting 24%
Repayment	Digital (NACH, BBPS, UPI, Static QR) followed by physical cash collection
Product Optimisation	Small ticket size, short tenure, optimal EMI amount, short turn-around-time, digital collection enabled, cash collection setup











	Target Clientele
Shopkeepers	Overlooked by formal financial institutions, the company aims to support rural and semi-urban shopkeepers
New to Organized Credit	Replacing traditional informal sources of financing (local moneylenders) which currently account for 84% of all financing to MSMEs
Informal MSMEs	Unserved by MFIs (owing to RBI guidelines) and banks / large NBFCs (owing to no formal income documentation)
Clients Needing Instant Credit	With 100% digital processes, company can disburse loans in a matter of hours from onboarding









Rural Doorstep-Fintech Company Focused on MSME Lending





1. LEAD GENERATION

Generate lead by door to door canvasing
Geotagging of business and residential premise
Mobile number verification through OTP
Handholding of client through digital onboarding

2. CREDIT UNDERWRITING

QR Code scan of Aadhaar Card
Automated credit bureau check
Physical Verification of business and residence premise
Business and cash flow analysis
Physical Visit Engine
Credit Engine
Telephonic Verification



3. DISBURSEMENT

E-Sign / Signing of Terms and Conditions
E-NACH
Penny-drop verification

Disbursement into bank account



Automated client allocation based on client geo-tagged residence
Automated outbound dialling, installment reminder message
Monthly NACH payment
Payment enabled through company app
Cash collection if digital payment not received



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DIGITAL PROCESS

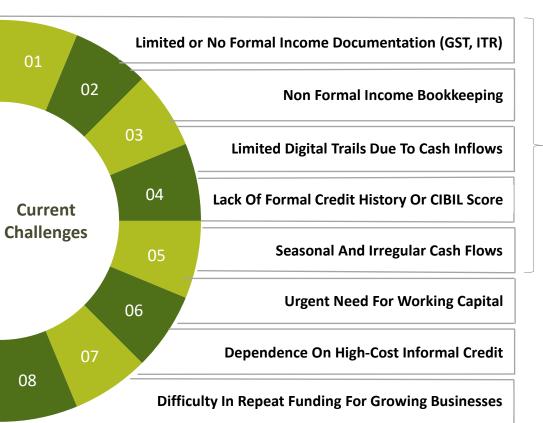
PHYSICAL PROCESS

- Physical brick-and-mortar setup to ensure continuous client interaction
- Using fintech processes to increase efficiency and utilizing historical data for credit underwriting

Empowering Bharat's Shopkeepers & Traders



Our Solution



- Hybrid Dual-Credit Model

- Loan disbursal within 72 hours with 100% paperless documentation
- Affordable, transparent formal credit replacing moneylenders
- Feet on street model with continuous visits to understand business needs

Hybrid Dual Credit



Instant in-principal approval by automated credit decisioning system with no manual intervention at client doorstep. Final approval subject to positive physical verification of cash flow and FOIR analysis



Disbursement

No exceptions or manual intervention permitted

Algorithmic Credit

Rule Engine &

Physical Visit Engine

of any deviation from prescribed credit policies **Credit Team**

Verification of documents uploaded into system and re-assessment of cash flow of client during call Automatic rejection in case



Automated Credit Bureau Check

Link-up with Equifax to review past credit history. Hard rejection in case of negative credit bureau history

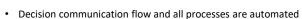
Physical Verification by Field Credit Team

Ground level authentication by physical verification of home, business and income. All details uploaded into app



QR Code Scanning of Aadhaar By Field Team

Automatic uploading of client data into system. Location geotagged and case rejected if client residence is beyond 20kms from branch



- Technology used at all stages of loan cycle eliminating requirement of physical movement of documents
- All processes time stamped and tracking of cases available on live basis



Capital Trust's Strengths



Blending Digital Intelligence with Local Expertise

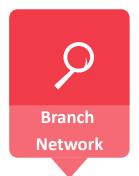
- Branch-Level Safeguards: Physical verification of residence, business premises, and cash flow.
- No Formal Documentation Needed: Lending enabled without GST, ITR, or audited financials.
- Data-Backed Decisioning: Insights from ₹4,000+ Cr disbursed, reducing subjectivity.
- On-Site Cash Flow Assessment: Independent credit teams verify stock turnover, supplier payments, and purchase cycles.
- Alternate Documentation Review: Checks kuccha & pukka bills, handwritten records to validate income.
- Digital Business Footprint Verification: Verifies QR code transactions, account statements, and confirms business ownership.
- Behavioral Risk Assessment: Conducts five reference verifications (2 residential neighbors, 1 business neighbor, 2 suppliers/customers).



Fast, Scalable, and Data-Driven

- 100% Digital Onboarding: Paperless processes with eKYC, UPI, and E-NACH integration.
- Al-Based Risk Scoring: Credit decisioning based on borrower transaction history & cash flow trends.
- Real-Time Loan Processing: Automated workflows enable faster underwriting & 72-hour disbursal.
- Predictive Analytics for Risk Management: Early warning system flags potential delinquencies.
- Mobile & Digital Collections: Enables seamless repayments via UPI, QR codes, and automated debit mandates.
- Field Officer App Integration: Digital tools assist on-ground teams with credit assessment & servicing.
- Operational Efficiency: Tech-enabled processes improve scalability without increasing costs.

Capital Trust



Reaching Bharat's Last-Mile Entrepreneurs

- 282 Branches Across 10 States: Strong presence in rural and semi-urban Bharat with potential to increase disbursement 3 fold using existing setup.
- Doorstep Credit Access: Field officers provide endto-end services, from onboarding to collections.
- Localized Relationship Lending: Trusted, community-driven approach vs. transactional banking models.
- Credit Support for Non-Digital Borrowers:
 Personalized service for those unfamiliar with fintech solutions.
- Quick Decision-Making at Branch Level: Loan approvals based on real-time local market intelligence.
- Multi-Product Accessibility: Offering both secured & unsecured loans tailored to shopkeepers & traders.
- High Customer Retention: Relationship-based model leads to repeat lending & business growth.

Capital Trust's Unique Niche



Feature	Capital Trust	Banks / NBFCs	Fintechs	NBFC-MFIs	
Target Segment	Informal MSMEs (Shopkeepers & Traders)	Formal Businesses, GST- registered MSMEs	Salaried & urban customers	Female Micro borrowers	
Loan Ticket Size	₹50,000 – ₹10 lakh	₹5 lakh — ₹50 lakh	₹5,000 – ₹1 lakh	₹20,000 – ₹60,000	
Documentation Required	Aadhaar, PAN, Cash Flow Checks	GST, ITR, audited financials			
Loan Turnaround Time	72 hours (digital + field verification)	2–3 weeks	Few hours (fully digital)	1 week+	
Credit Assessment Approachh	Hybrid (analytics + field cash flow verification)	Financial documents + bureau	Digital footprints	Group lending model	
Physical Presence 282 branches in rural & semi-urban Bharat		Limited in rural/semi- urban areas	Digital only	Dense rural network	
Without Formal Income Documentation	V	0	0	>	
Secured + Unsecured Loans	V		>	0	
Digital + Physical Collections	Digital + Physical Collections		0	0	
Shopkeeper Focused Approach		0	0	0	



Key Highlights & Ratios



(₹ in Crores)

Particulars	Q4 FY25	Q4 FY24	YoY %	Q3 FY25	QoQ %	FY25	FY24	YoY %
Total Income	20.9	22.5	-7%	25.2	-17%	96.0	79.6	21%
Total Expense (excluding tax)	20.8	21.7	-4%	25.0	-17%	94.4	76.7	23%
Profit / Loss Before Tax	0.1	0.8	-86%	0.2	-47%	1.6	2.9	-44%
Profit / Loss After Tax	0.1	0.6	-86%	0.1	46%	1.1	2.1	-48%
Net Worth	85.9	76.7	12%	85.9	0%	85.9	76.7	12%
On-Book Portfolio	88.5	86.9	2%	97.4	-9%	88.5	86.9	2%
Off-Book Portfolio	102.3	192.7	-47%	143.0	-28%	102.3	192.7	-47%
Total Assets Under Management (AUM)	190.9	279.6	-32%	240.4	-21%	190.9	279.6	-32%
								셍.
Cost Of Borrowing	16.5%	16.3%	1%	16.5%	0%	16.5%	16.3%	1%
Book Value Per Share (in ₹)	50.5	47.3	7%	50.5	0%	50.5	47.3	7%

Balance Sheet



(₹ in Crores)

Assets	Q4 FY25	Q3 FY25	Q2 FY25
Financial Assets			
Cash and Cash Equivalents	11.8	27.7	20.0
Bank Balances other than Cash & Cash Equivalents	4.9	9.0	11.1
Trade Receivables	3.1	3.6	5.0
Loan Portfolio	83.0	92.4	103.9
Investments	10.6	0.6	2.6
Other Financial Assets	34.7	18.7	17.9
Total Financial Assets	148.0	151.9	160.4
Non-Financial Assets			
Current Tax Assets (Net)	4.3	5.9	5.4
Deferred Tax Assets (Net)	48.1	48.2	48.2
Property, Plant and Equipment	1.6	1.8	1.8
Right to use Asset	0.0	0.0	0.0
Intangible Assets	0.2	0.2	0.2
Other Non-Financial Assets	1.4	1.4	1.0
Total Non-Financial Assets	55.6	57.4	56.7
Total Assets	203.6	209.3	217.1

Liabilities And Equity	Q4 FY25	Q3 FY25	Q2 FY25
Financial Liabilities			
Trade Payables	0.7	0.5	0.5
Debt Securities	13.7	18.2	16.5
Borrowings other than Debt Securities	87.8	95.4	93.6
Deposits	0.0	0.0	0.0
Subordinate Liabilities	0.0	0.0	0.0
Lease Liabilities	0.0	0.0	0.0
Other Financial Liabilities	11.8	5.2	12.0
Total Financial Liabilities	114.1	119.2	122.6
Non-Financial Liabilities			
Current Tax Liabilities (Net)	0.0	0.0	0.0
Provisions	1.6	1.6	1.6
Other Non-Financial Liabilities	2.0	2.7	7.1
Total Non-Financial Liabilities	3.6	4.3	8.7
Equity			
Equity Share Capital	16.9	16.9	16.9
Share Application Money	0.0	0.0	0.0
Other Equity	69.1	69.0	68.9
Total Shareholders Fund	85.9	85.9	85.8
Total Liabilities and Equity	203.6	209.3	217.1



Funding & Partnerships



Equity: 1



Co-Lending: 5











Business Correspondent: 3



























On-Balance Sheet Funders: 19





























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