

TO ALL STOCK EXCHANGES

**BSE LIMITED
NATIONAL STOCK EXCHANGE OF INDIA LIMITED
NEW YORK STOCK EXCHANGE**

February 17, 2026

Dear Sir/ Madam,

Sub: Investor AI day – Agenda & Presentation

In continuation to our letter dated January 23, 2026 regarding Investor AI day in Bengaluru, please find attached the agenda and presentations which will be made during Investor AI day for your information and records.

This will also be hosted on the Company's website, at www.infosys.com

Thanking you,
Yours sincerely,
For **Infosys Limited**

Anur
Gurugopala Raju
Suryanarayana
Manikantha

Digitally signed by Anur
Gurugopala Raju
Suryanarayana Manikantha
Date: 2026.02.17 11:11:52
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A.G.S. Manikantha
Company Secretary
Membership No. A21918

INFOSYS LIMITED

CIN: L85110KA1981PLC013115

44, Infosys Avenue
Electronics City, Hosur Road
Bengaluru 560 100, India

T 91 80 2852 0261

F 91 80 2852 0362

investors@infosys.com

www.infosys.com

Infosys AI Day

February 17th, 2026



Agenda

February 17, 2026
Convention Center, Infosys
Campus, Bengaluru

Infosys
INVESTOR AI DAY
2026

Session Name	Speaker	Title	Time (IST)
Tech transitions – Why is the AI transition different?	Nandan Nilekani	Chairman of the Board	11:00 – 11:20 AM
The AI Services Opportunity	Salil Parekh	Chief Executive Officer and Managing Director	11:20 – 11:50 AM
AI Services Playbook	Satish H.C. Dinesh Rao Balakrishna D.R.	Chief Delivery Officer Chief Delivery Officer Head – Global Services	11:50 – 12:20 PM
Infosys Topaz Fabric – AI platform suite	Mohammed Rafee Tarafdar	Chief Technology Officer	12:20 – 12:30 PM
Unlocking AI Value – Communication, Media and Technology	Anand Swaminathan	Segment Head – Communication, Media and Technology	12:30 – 12:40 PM
Unlocking AI Value – Manufacturing	Jasmeet Singh	Segment Head – Manufacturing	12:40 – 12:50 PM
Unlocking AI Value – Financial Services	Dennis Gada	Segment Head – Banking & Financial Services	12:50 – 01:00 PM
Networking Lunch			
Infosys Living Labs Walkthrough			01:45 – 03:00 PM
Unlocking AI Value – Energy, Utilities, Resources & Services	Ashiss Kumar Dash	Segment Head – Energy, Utilities, Resources & Services	03:00 – 03:10 PM
Unlocking AI Value – Retail, CPG and Logistics	Ambeshwar Nath	Industry Head – CPG, Logistics and Retail	03:10 – 03:20 PM
Partnership Ecosystem for AI value delivery	Anand Swaminathan	Segment Head – Communication, Media and Technology	03:20 – 03:30 PM
The Human-AI Workforce Reimagination	Shaji Mathew	Chief Human Resources Officer	03:30 – 03:40 PM
Brand as a Growth Catalyst	Sumit Virmani	Chief Marketing Officer	03:40 – 03:50 PM
Summary, Q&A	Salil Parekh Jayesh Sanghrajka	Chief Executive Officer and Managing Director Chief Financial Officer	03:50 – 04:30 PM

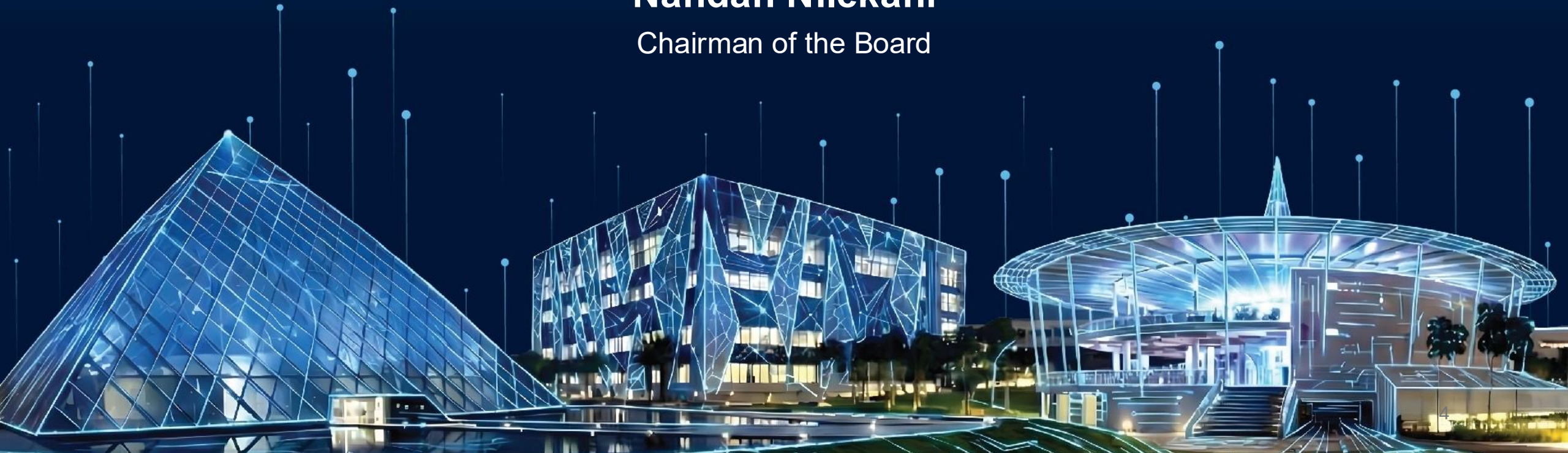
Infosys _____
INVESTOR AI DAY
_____ 2026



Tech transitions - Why is the AI transition different?

Nandan Nilekani

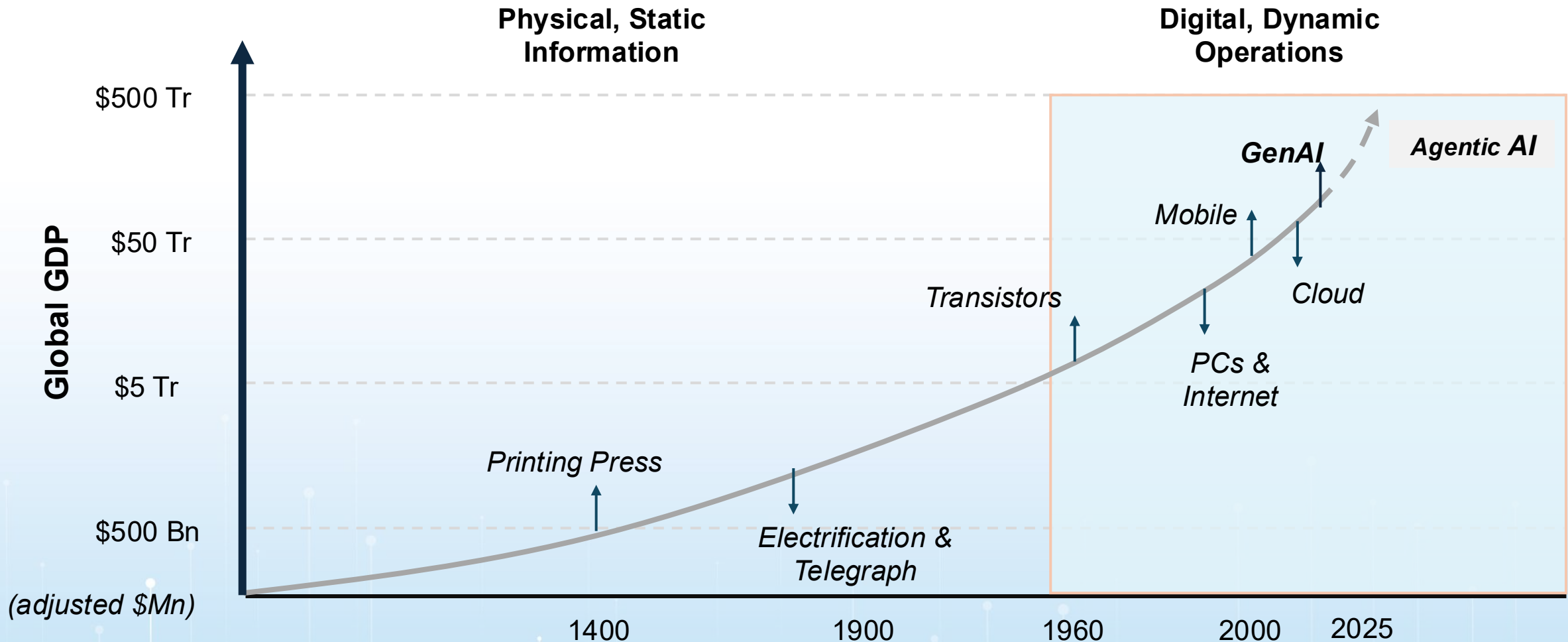
Chairman of the Board



Safe harbor

Certain statements mentioned in this presentation concerning our future growth prospects, our future financial or operating performance, our use of AI and its effects on our Business, and the United States H-1B visa program are forward looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results or outcomes to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding the execution of our business strategy, increased competition for talent, our ability to attract and retain personnel, increase in wages, investments to reskill our employees, our ability to effectively implement a hybrid working model, economic uncertainties and geo-political situations, technological disruptions and innovations such as Generative AI, the complex and evolving regulatory landscape including, our ESG vision, our capital allocation policy and expectations concerning our market position, future operations, margins, profitability, liquidity, capital resources, our corporate actions including acquisitions, the outcome of pending litigation, the outcome of the US government investigation, the timing, implementation, duration and effect of the September 19, 2025 proclamation signed by the president of the United States related to the H-1B visa program, and the effect of current and any future tariffs. Important factors that may cause actual results or outcomes to differ from those implied by the forward-looking statements are discussed in more detail in our US Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2025. These filings are available at <https://www.sec.gov/>. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.

Technology has seen fundamental shifts over the years



Source: Coatue

Tech innovations have continuously redefined enterprise operations

Computerization

- Replacement of paper-based workflows
- Enterprise systems
- Addition of IT operations



Mainframe



Minicomputer



PC

Internet Access

- Globalization and digital reach
- Platform-based business models
- Enterprise data



Client Server



LAN



Web Computing

Cloud Access

- Digital scalability
- Modular business architecture and microservices
- Enterprise IT



Mobile



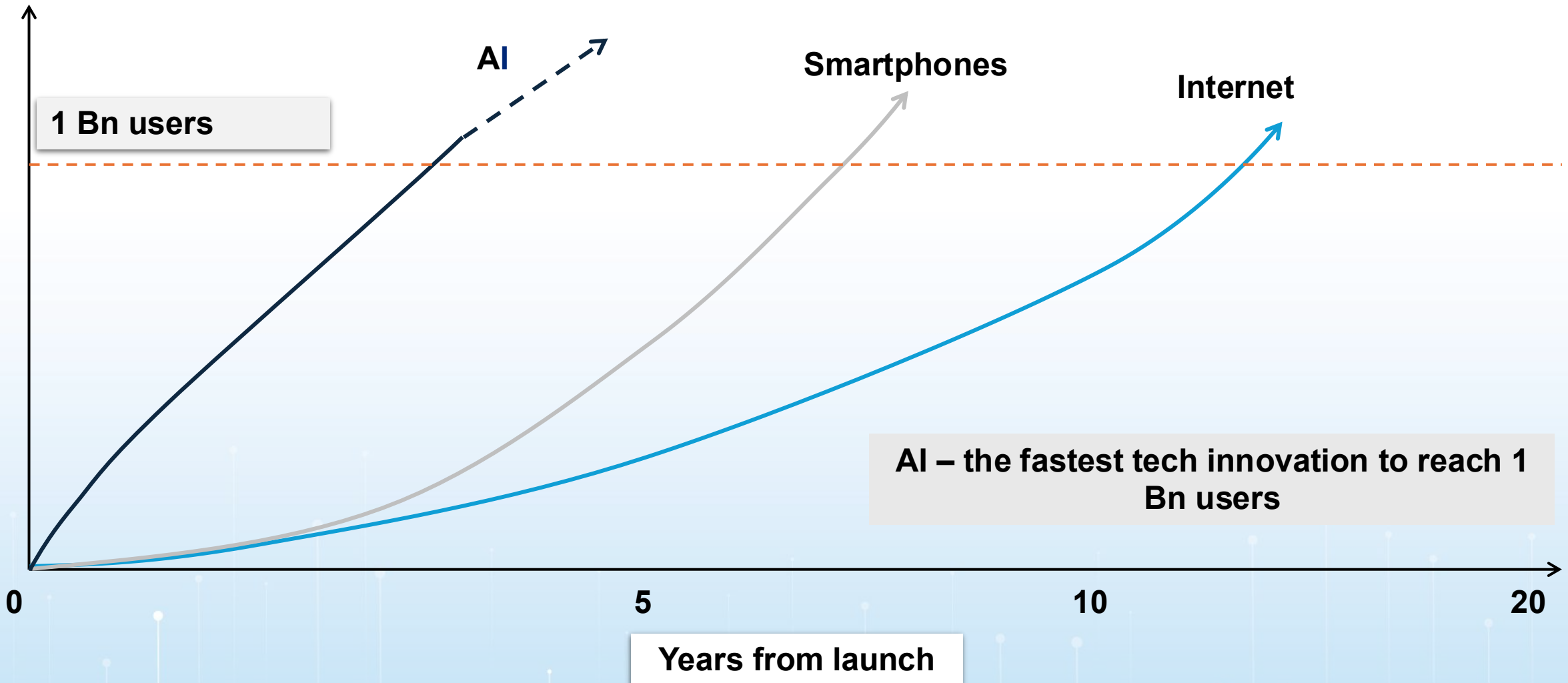
Enterprise apps



Big data

Enterprise tech transitions

AI adoption is faster than the earlier tech transitions



The shift has multiple dimensions

AI is not a layer of technology nor is an adjacency

Technology

- AI-ready systems
- AI-enabled data platform
- **AI-native architecture**



Business

- **Integrated business functions** with AI at core
- AI-embedded workflows



Talent

- Scalable **AI-augmented** workforce
- Adaptive learning and change management



Operating Model

- Cross-functional knowledge graph
- **Exponential engineering**



Mental Model

- **Evident-first principle**
- Responsible AI



AI transformation is not a lift and shift; it requires a fundamental root and branch surgery

Modernization of legacy systems cannot be deferred anymore

The true cost of delaying modernization

Financial drain

60-80% of IT budgets spent on outdated systems

Security vulnerabilities

Average breach detection exceeds 200 days in legacy environments

Innovation paralysis

Legacy systems act on data silos

Demand side needs modernization



Low agility



Tech debt



Slow rate of change



Cost of security

Supply side makes it easier



High rate of change



Enhanced Security and Compliance



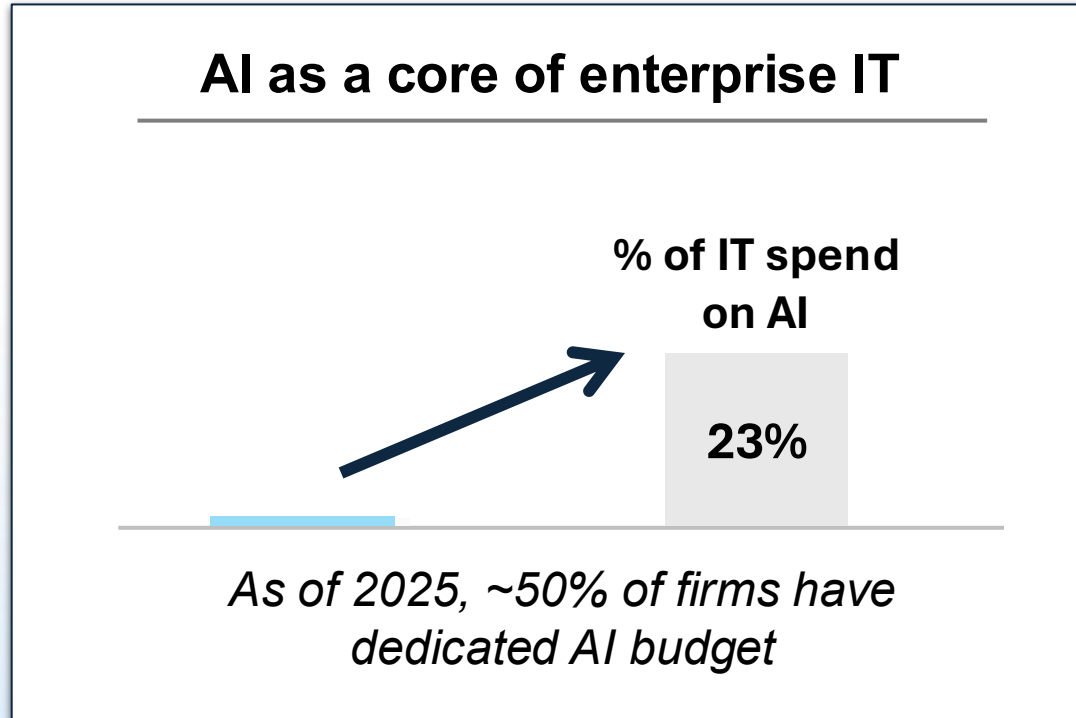
Efficient & productive



Easily scalable

Accumulated tech debt over decades must be paid

Build vs Buy: balance moves towards build and re-engineering as AI becomes the core



Build

Customizable

Proprietary

Organic and steady

High internal control

Continuous investment

Buy

Standardized

Vendor dependency

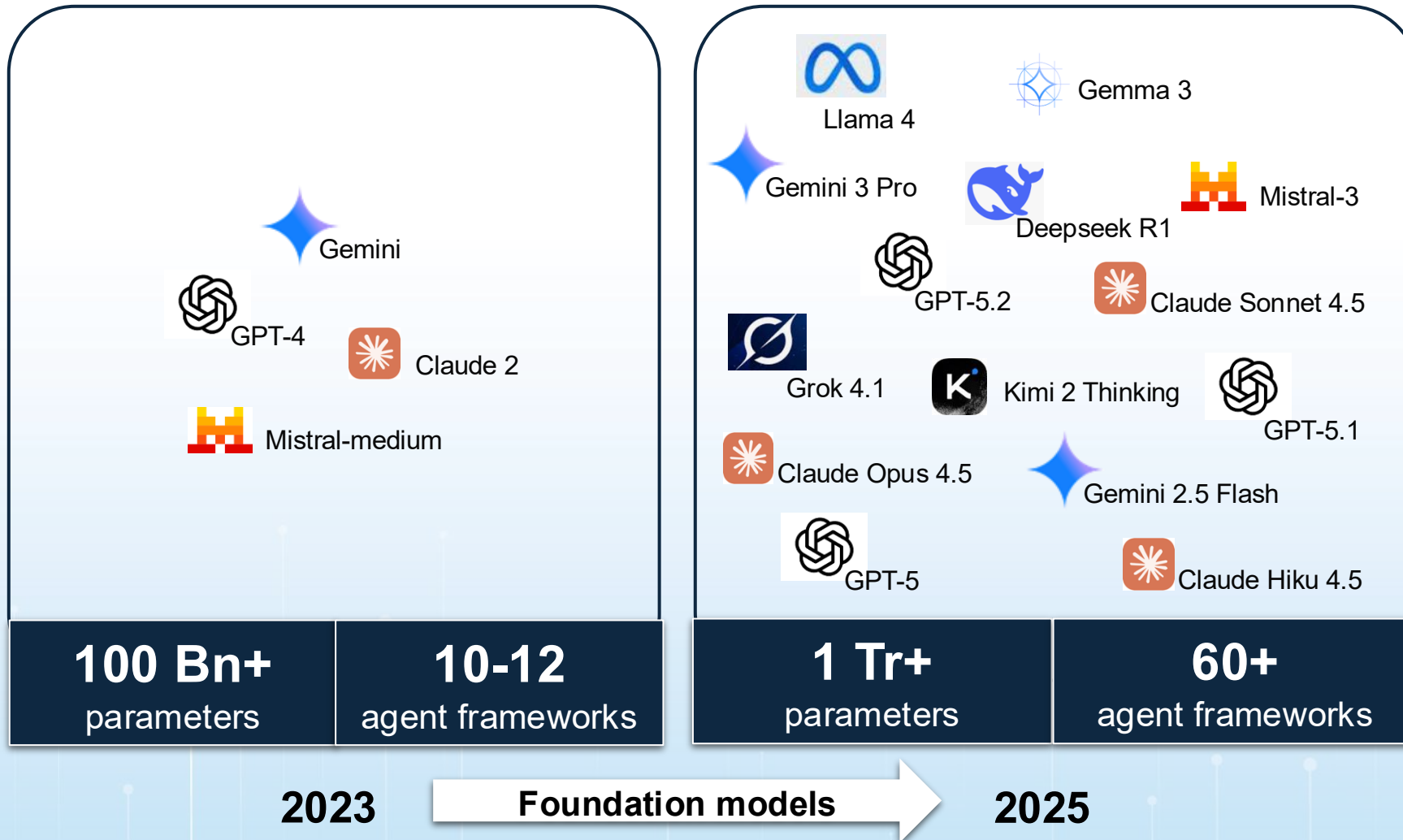
Faster deployment

External control

Lock-in & renewals

Enterprises prefer proprietary agentic layer on top of the foundational models — building customizable to composable solutions

AI is evolving at an astonishing speed led by hyper competitive market, large capital access and rapid R&D

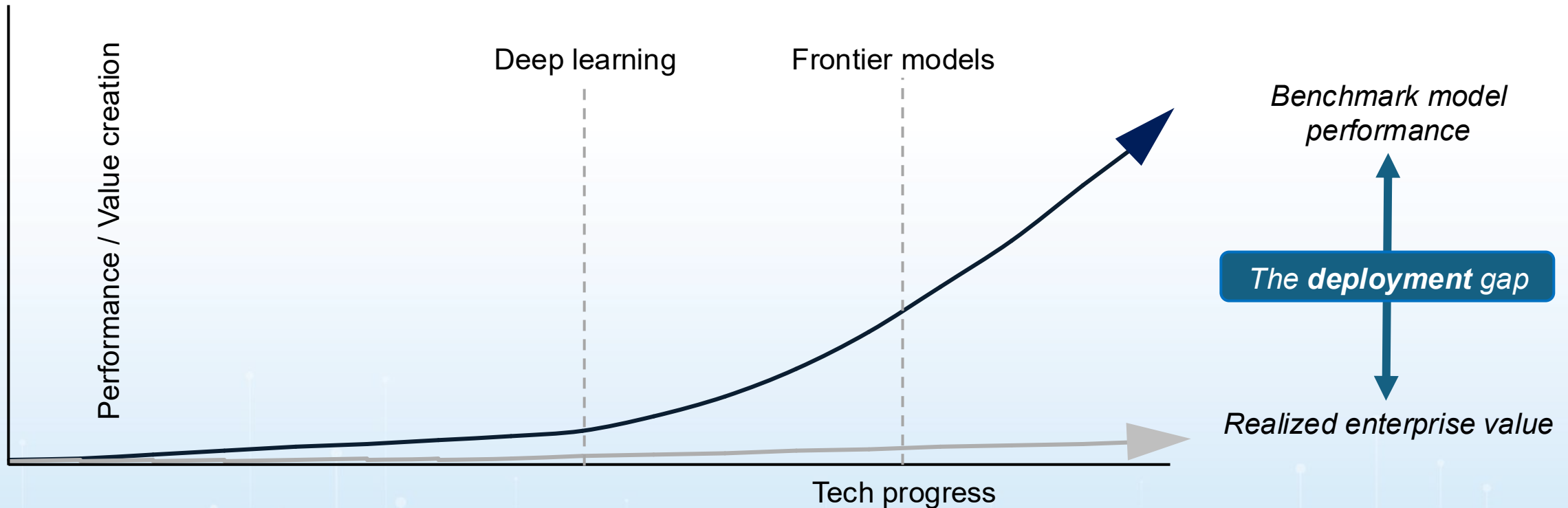


Innovation cycles are tightening

Leaderboards remain in constant motion, driven by a significant rise in AI investments — *spending rose from \$24Bn in 2023 to \$140Bn (E) in 2025.*

The foundational technology is ahead of its diffusion and deployment

A widening gap between AI progress and enterprise value



AI progress is outpacing enterprise readiness

Talent demand is pivoting from legacy roles to high-growth AI skills

Fastest declining IT jobs



Front-End Web Developers



QA Testers



IT Support Specialist



Blockchain Developers

92 Mn Traditional jobs to be displaced

New/upcoming IT jobs



Data Annotator



AI Engineer



AI Forensic Analyst



Forward Deployed Engineers



AI leads

170 Mn New jobs to be created

Greenfield AI development is easier than brownfield

The greenfield-brownfield productivity gap

New build environments

- Clean structure and consistent patterns
- Real-time data availability
- Structured environments
- Probabilistic

Task level

15-50% productivity

Legacy environments

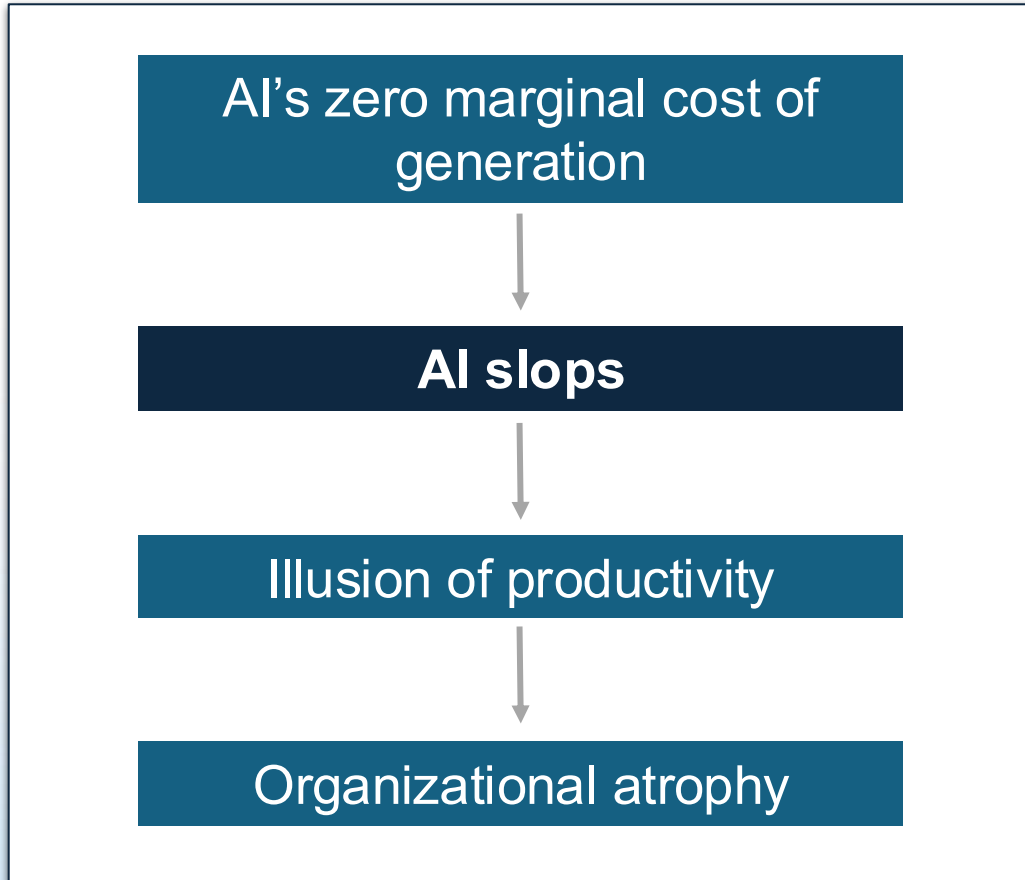
- Technical debt
- Data silos
- Undocumented dependencies
- Brownfield = high overhead + rework
- Deterministic

Business function level

Only **1%** fully scaled to AI

Organizational productivity is different from task level productivity

AI implementation requires laser focus



Structure AI usage guidelines

Set clear quality gates for AI content

Maintain explainability & traceability

Establish AI value capture instead of usage

Empower high skilled workforce

AI investments are meaningful only if they lead to major productivity gains

What still matters



First Principles thinking



Understanding enterprise context



Agnostic design



Getting the house in order



Leadership in effective change



Strong collaboration



Intense focus on productivity



Engineering bent of mind

Thank You



The AI Services Opportunity

Salil Parekh

Chief Executive Officer and Managing Director



Clients trust Infosys for their AI Journey

**Infosys
provides AI
Services to
90% of our
large 200
clients**

“Now, like most companies, we're still early in our AI dream. The real transportation is still to come. But with Infosys, we now have the delivery model, the talent, the platform, and a partner that can move from pilots to meaningful enterprise-wide impact. I'm really excited about what's ahead, and very, very proud to be building it together with Infosys”

- Mike Fries, CEO, Liberty Global

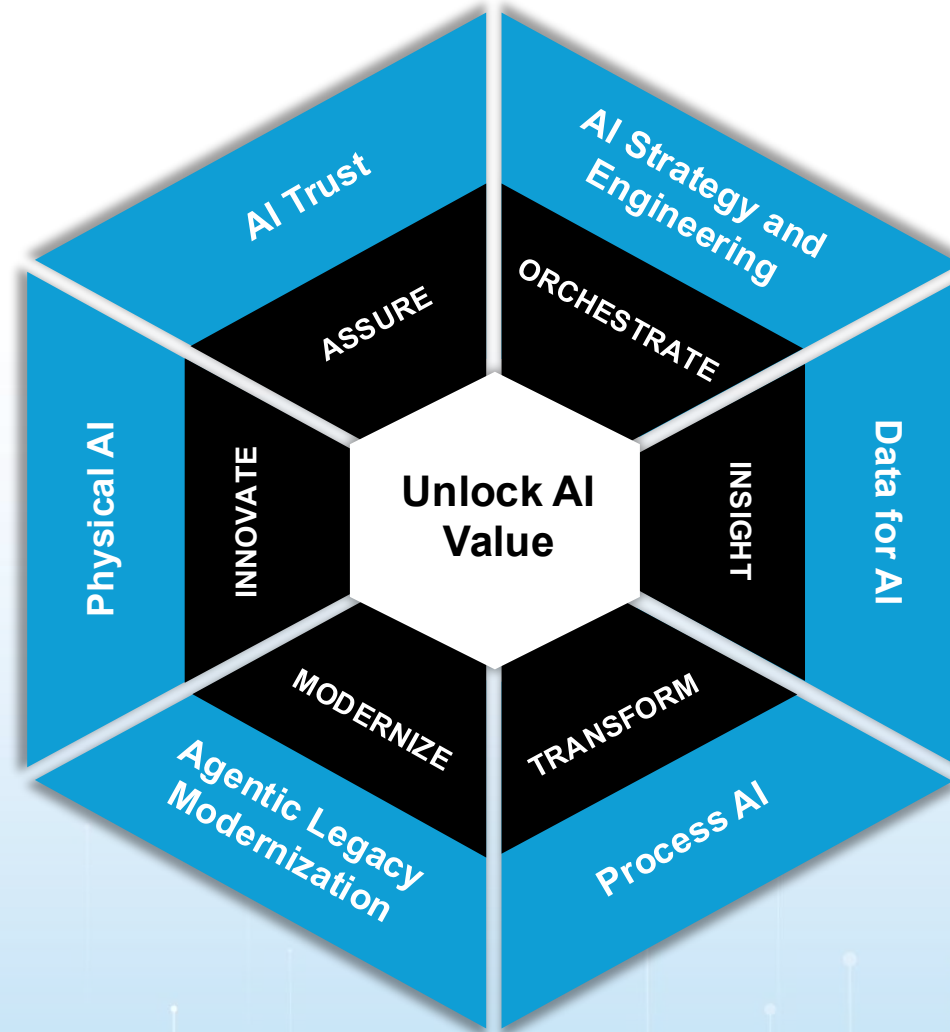
“As part of our recently launched Forward '28 strategy, we announced our ambition to be a leading bank in a digital age. To support us in this digital and technology transformation, we now enter a strategic partnership with Infosys, a global leader in digital services and consulting. Infosys has the tools, experience, and expertise to support us in accelerating our transformation using cloud and AI technologies.”

- Frans Woelders, COO, Danske Bank

“Partnering with leading technology firms like Infosys and leveraging Infosys Topaz Fabric is helping transform how we serve our customers by integrating advanced AI at the core of our operations to deliver more modern, secure, and personalized banking experiences”

- Michael Rutledge, CIO, Citizens Bank

Our AI First Value framework is comprehensive



We see six areas of new services opportunity from AI

- 1 **AI Strategy and Engineering** AI strategy, building AI agents, and orchestrating across platforms, tools and assets

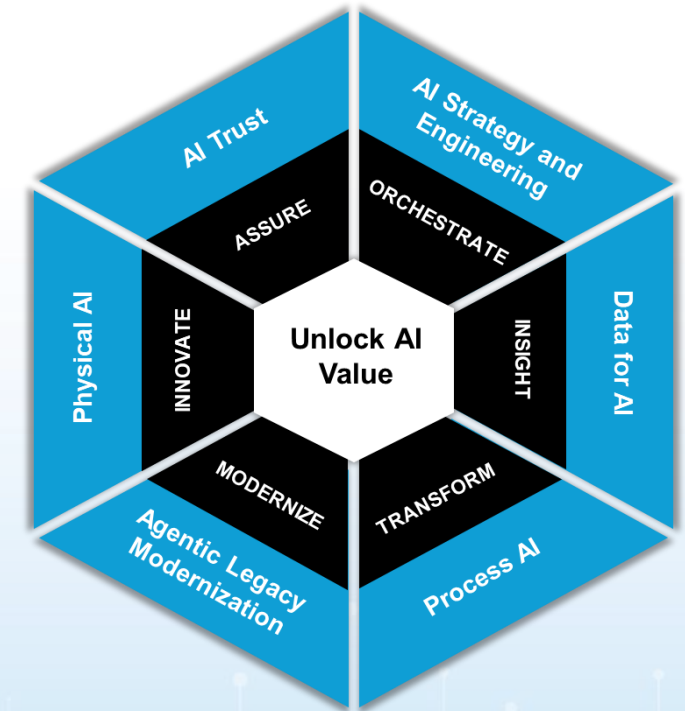
- 2 **Data for AI** Make enterprise data ready for AI models, and drive business insights

- 3 **Process AI** Reimagine core business processes using agents

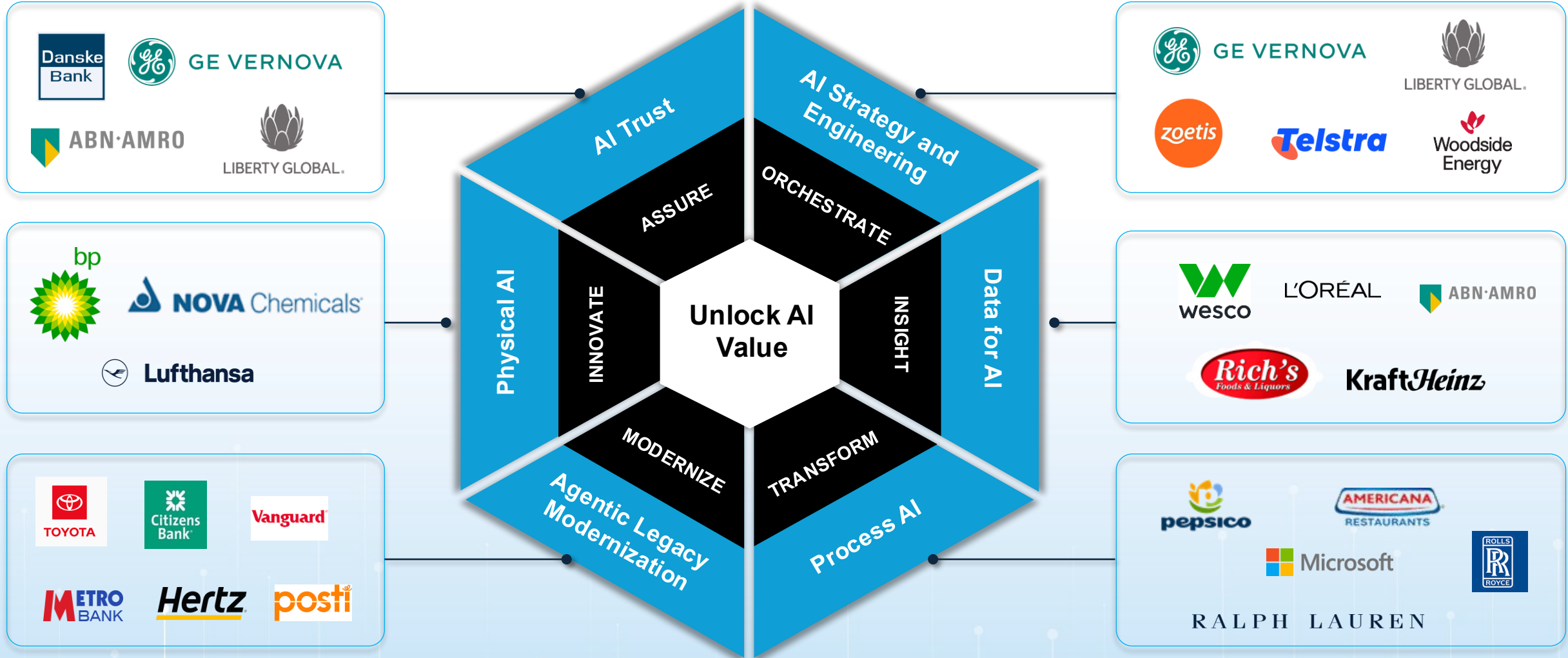
- 4 **Agentic Legacy Modernization** Use agents to modernize legacy estates

- 5 **Physical AI** Design products and embed AI in physical devices

- 6 **AI Trust** Ensure responsible and secure AI



We have successful AI programs at several clients in these areas



Scaling AI First Services

AI First Services

30

offerings

100

sub offerings

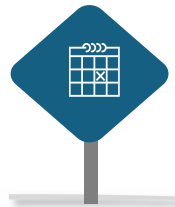
Humans and agents

Enabled by Topaz Fabric **and**
partnerships with AI disrupters

**New offerings in
high growth areas**

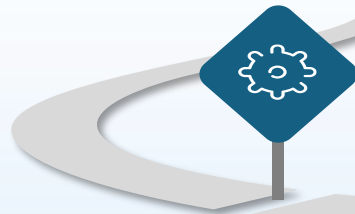
We help clients create impact with AI

Clients' AI Journey



Today

- Fragmented data
- Legacy systems
- Talent scarcity



The Future

- Reimagined business and engineering workflows
- Modernized tech and data foundations
- Secure, scalable operating model

Navigate Your Next

Infosys strengths

1 Deep understanding of client landscape

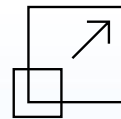
2 Domain knowledge

3 Robust engineering talent

4 Platform & IP

The dynamic in AI services

**AI First services
opportunity*: \$300 –
\$400 billion by 2030**



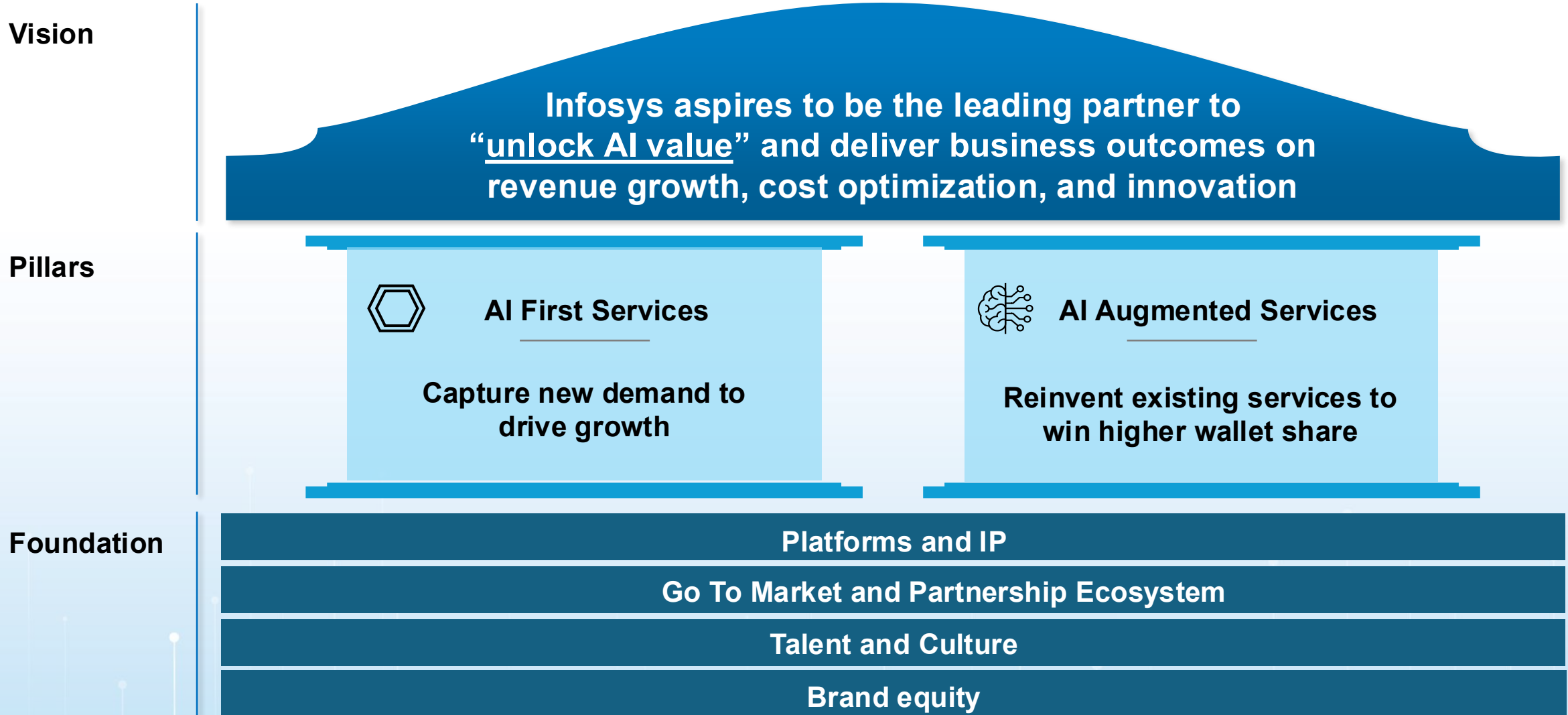
**AI services
led
expansion**



**AI Productivity
led
compression**

Several entities have estimated that **AI productivity will lead to compression in IT services revenue**

Infosys AI Playbook



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INVESTOR AI DAY
_____ 2026



Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars



AI First Services

Capture new demand to drive growth



AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand Equity

AI Services Playbook

Satish H.C.

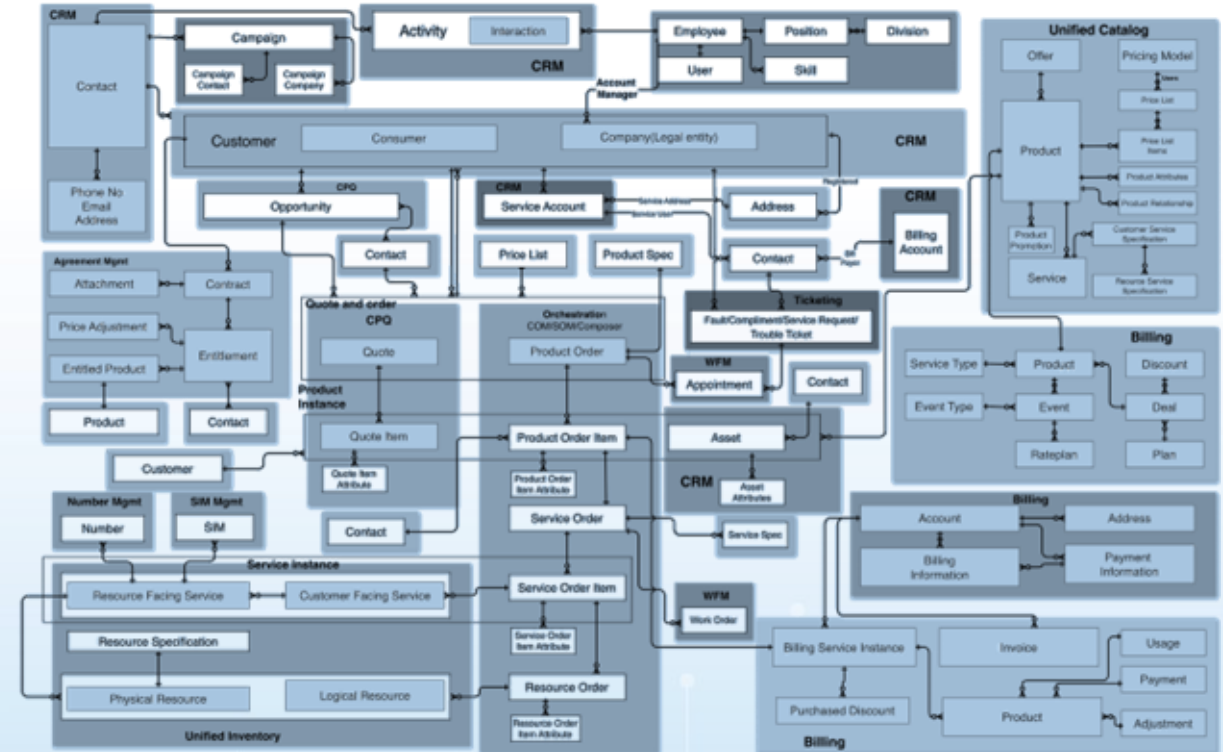
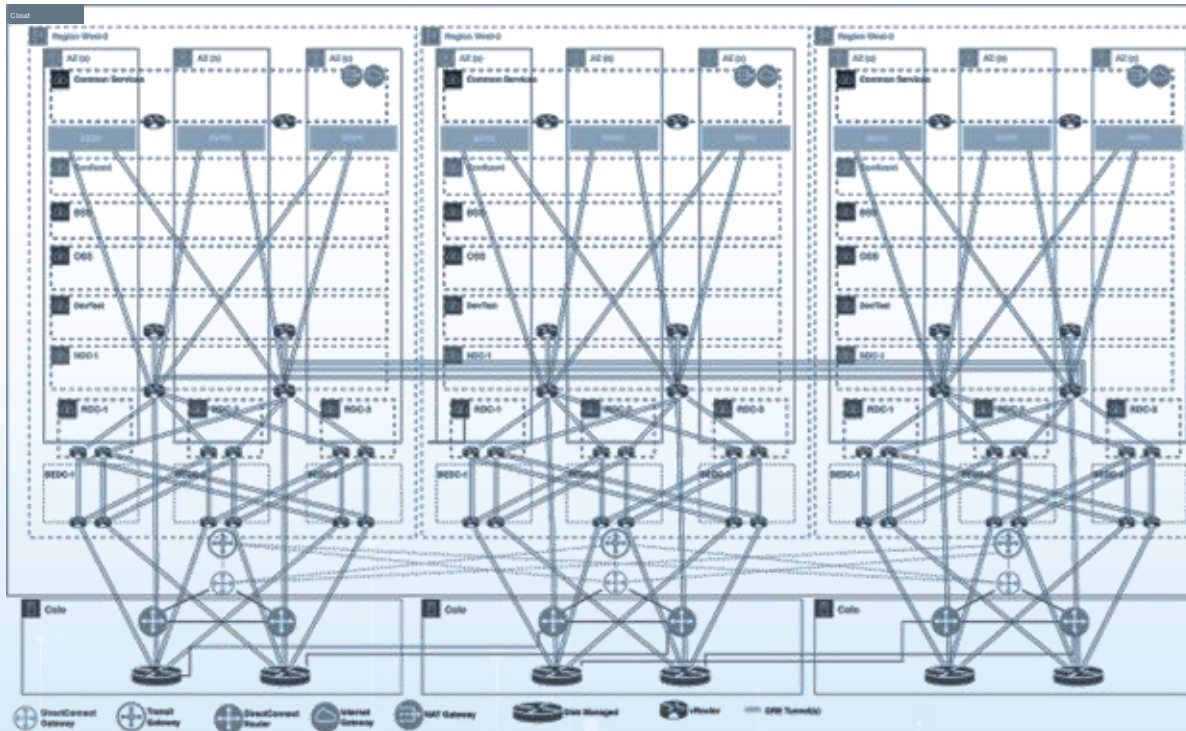
Chief Delivery Officer

Dinesh Rao

Chief Delivery Officer

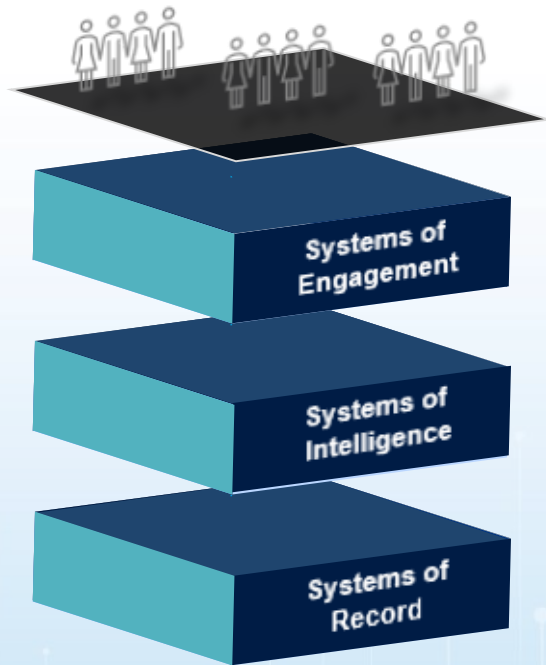


Enterprise AI is much more than plug and play

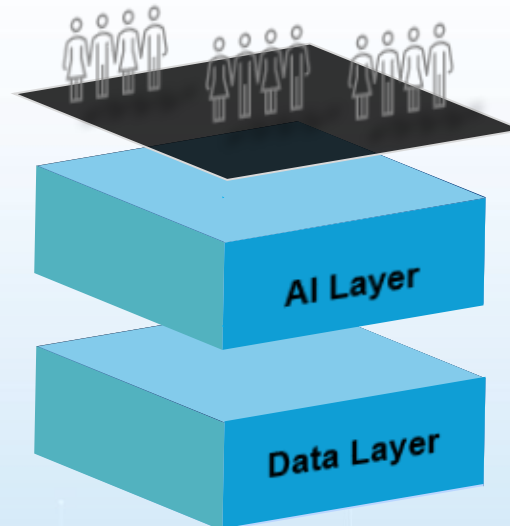


Enterprise Stack is transforming – Myth vs Reality

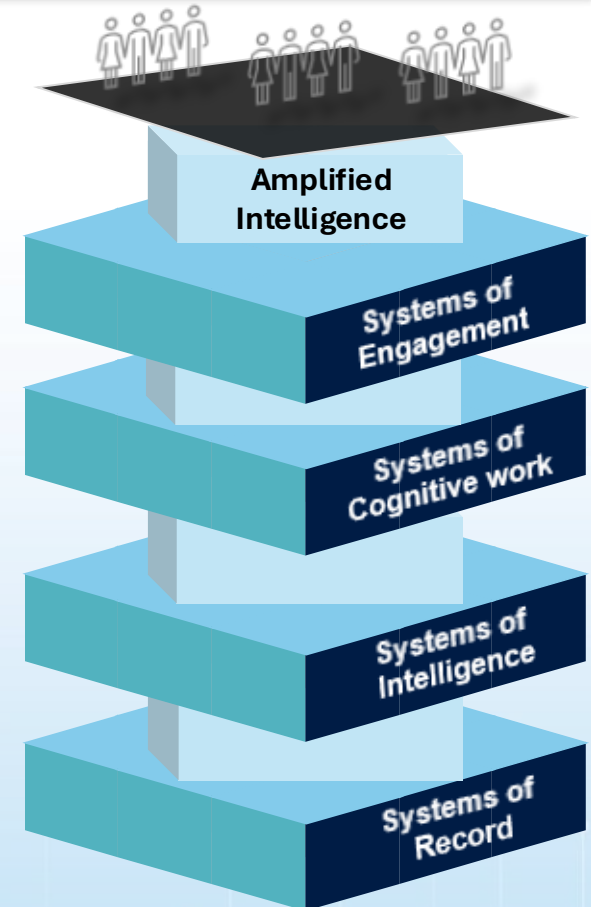
State of Enterprise



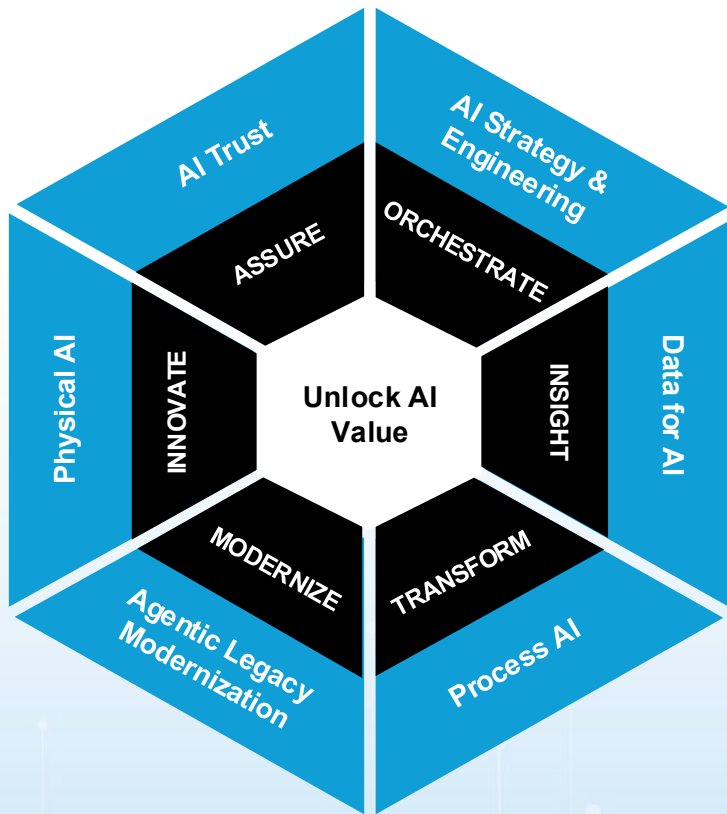
Enterprise AI Myth



Enterprise AI Reality



Monetizing the Opportunity



 **Human + Agent Workflow Reimagination**

 **Codifying Enterprise Context**

 **Agentic Engineering**
(Infosys Topaz Fabric + Specialist talent)



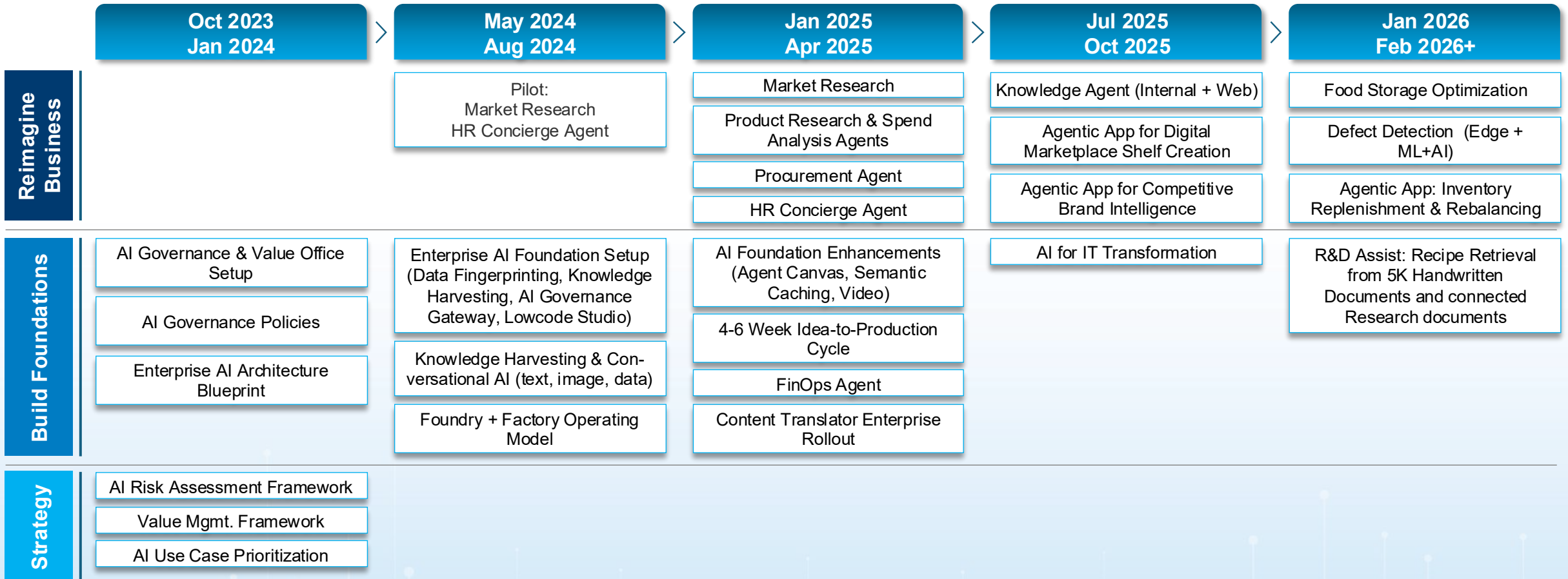
 **New Services Stack**

 **New Domain Stack**

 **New Deal Archetypes**

Context | Accountability | Growth Pathways

AI First Journey for a Multinational Food Products Company



50+ Mn USD

New business opportunities

25+ Mn USD

Annual savings from efficiency

40+%

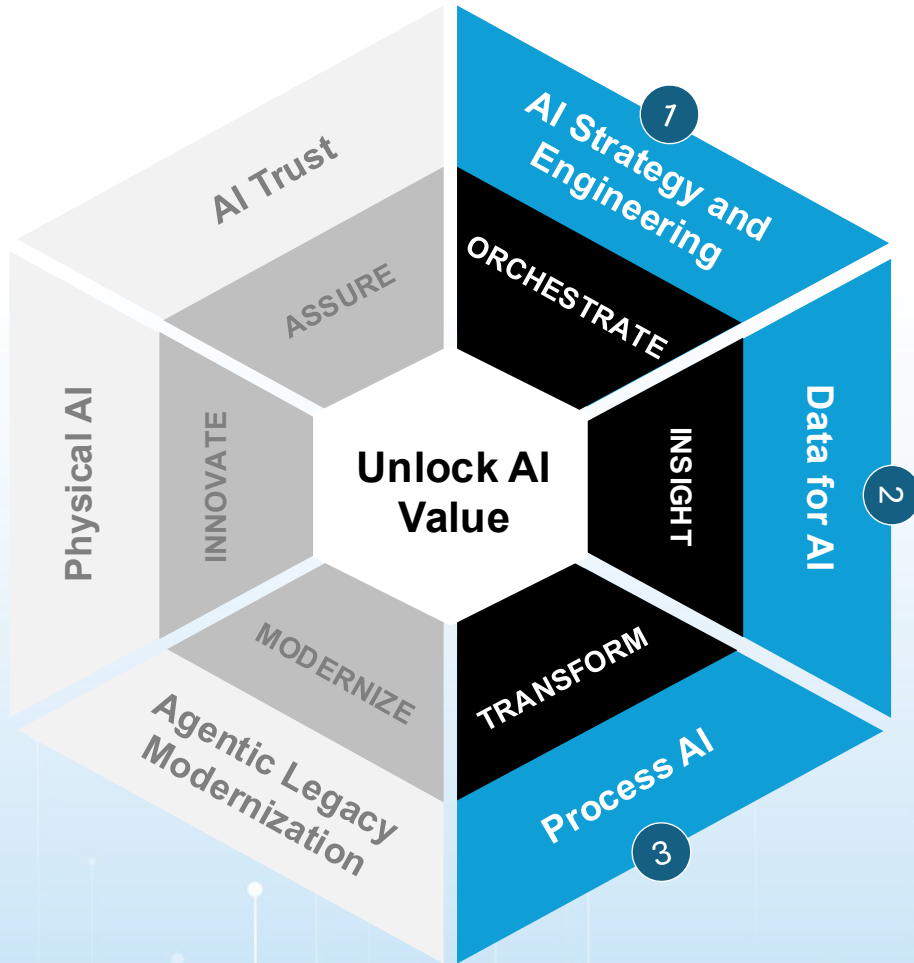
Business productivity improvement

10+

AI Applications Productionized

2 Weeks Time of Ideation to Beta rollout

Introducing Infosys AI First Value framework



Growth drivers

- 1
 - AI **experimentation to enterprise-scale** deployment
 - Optimize AI **infra cost and performance**
- 2
 - Enterprise data is not AI ready
 - Need for **high quality data foundations**
- 3
 - **Re-imagining end to end** business processes
 - Domain-aware **AI orchestration**
 - Need for holistic interventions for **ops, tech and consulting**

Indicative offerings

AI Strategy, Roadmap And Architecture

Agentic AI Platform Build & Implementation

Context Engineering

AI Data Strategy

AI Ready Data Platform Build

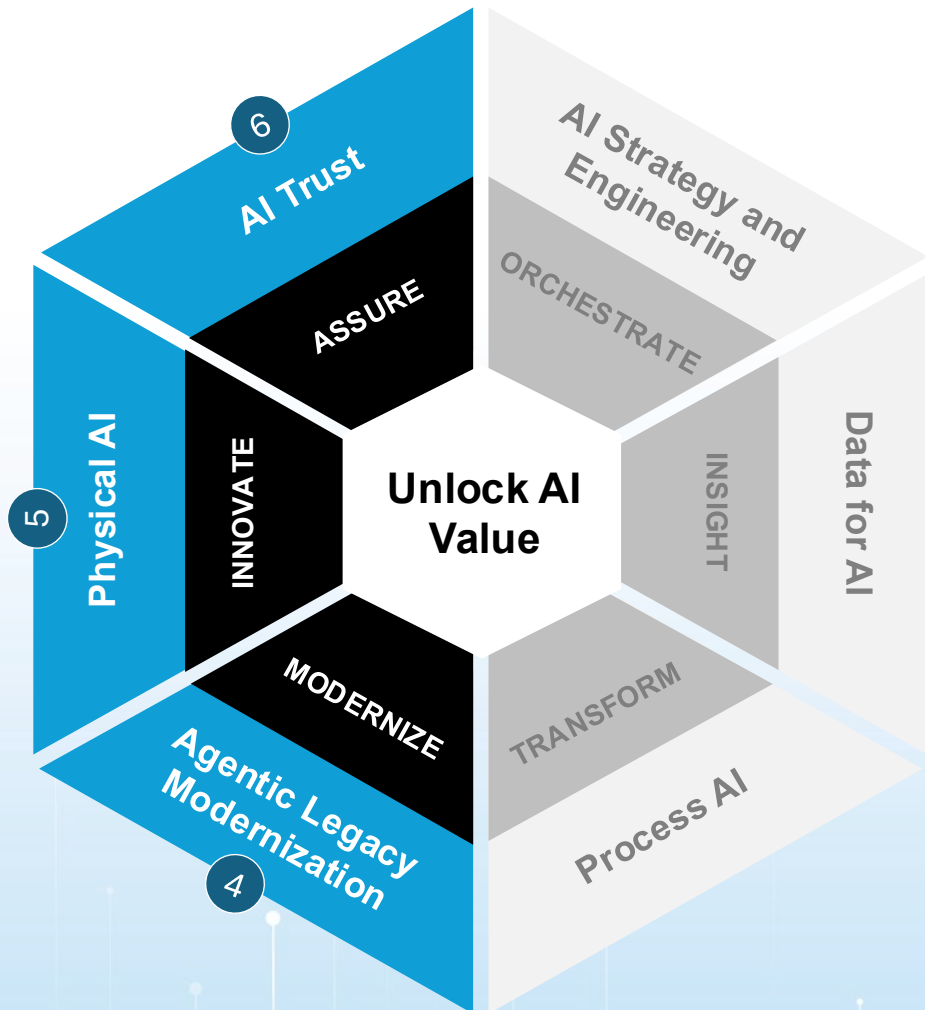
AI Grade Data Engineering

AI Use Case Prioritization

Domain Specific Agent Foundry

Agentic Extensions Of Func. / Vertical Stacks

Introducing Infosys AI First Value framework



Growth drivers

- 4 • Accumulating **tech debt slowing change**
 - **Compelling business case** driven by AI
-
- 5 • **Cloud AI to real-time intelligence at the edge**
 - Growth of **autonomous systems** in physical environments
-
- 6 • **Agent led autonomy risks**
 - Increasing regulatory and compliance expectations

Indicative offerings

Tech Debt Assessment

Reverse Engineering & Target State Design

Agentic-led Full-stack Modernization

Physical AI Strategy

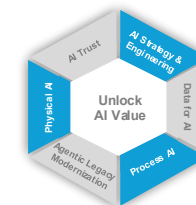
AI First Product Design

Physical AI Labs, Digital Twins

Responsible AI Risk Assessment

AI Policy Design

AI Governance Services



Physical AI at Nova Chemicals



Business context

NOVA Chemicals is evolving into an **AI-enabled, insight-driven industrial enterprise** with agentic experiences, smart maintenance advisors, knowledge graphs to accelerate AI development, and GenAI assistants that simplify information discovery.

AI First Solutions

Infosys has brought deep domain & AI expertise through accelerators like **Infosys Agri-Chemical AI Cloud** in this journey. The components of this solution have enabled manufacturing operations insights & analytical capabilities that position NOVA Chemicals to streamline operations, drive efficiencies, and unlock greater value from its industrial assets. Leveraged **Azure Databricks, Azure Foundry, Azure Open AI**.

Agentic AI solutions deployed



AI algorithms for diagnostics and prognostics



Multi-modal AI – For structured and unstructured operation data



Agentic AI to orchestrate multiple maintenance workflows

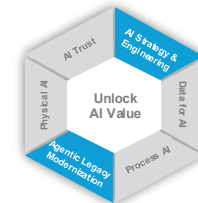


Smart Maintenance Advisor

**Infosys Cobalt
Agri-Chemical Cloud,
Powered by Infosys Topaz**

Impact

- Increase in planning efficiency
- Improvement in asset utilization
- Increase in productivity
- Faster decision making



Agentic Legacy Modernization at Hertz



Business context

Need for Agility as Critical workflows run on legacy **COBOL-based HP Tandem Non-Stop** platforms (~3mn lines of code)

Strategic objective to migrate to **domain-centric Java microservices on AWS Cloud**

AI First Solutions

AI-first modernization strategy to speed code comprehension, reverse engineering, and cloud-ready redevelopment leveraging **Open AI, Claude Sonnet and AWS Bedrock**

Agentic AI solutions deployed



Infosys **iLEAD** + **GitHub Copilot**



AI-powered reverse engineering



AI-driven forward engineering



AI-enabled testing to validate modern domain-centric architecture

Impact

60%

Accelerated modernization timelines

80%

Increase of reusable, cross-channel capabilities

60%

Cost reduction in Hosting Services

Thank You




Infosys AI Playbook

Vision


Infosys aspires to be the leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars



AI First Services

Capture new demand to drive growth



AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

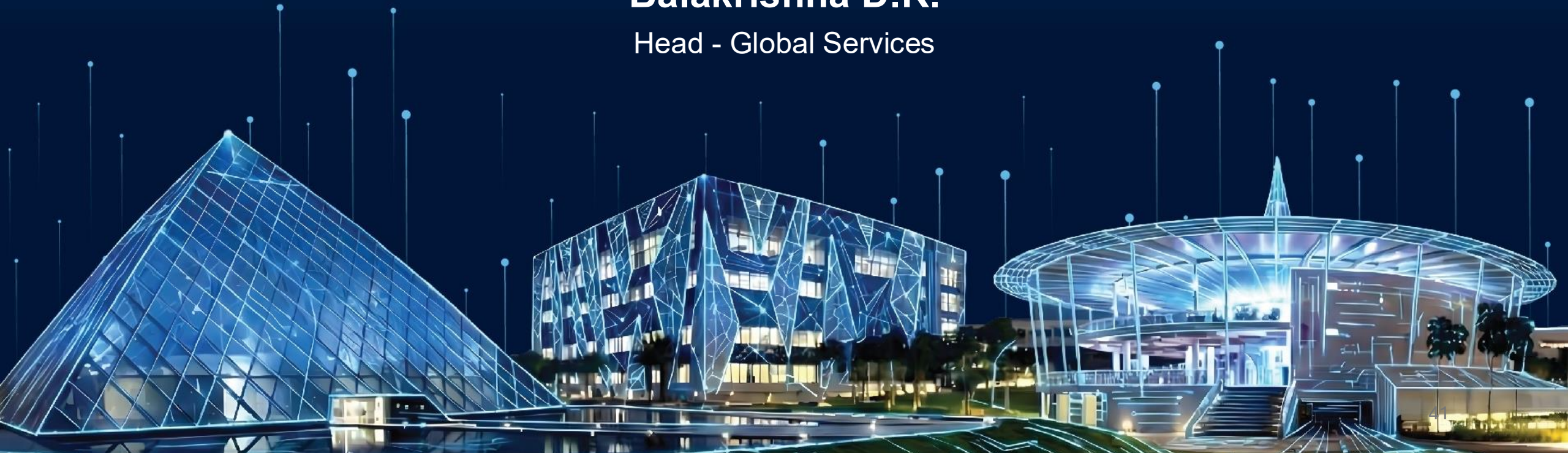
Go To Market and Partnership Ecosystem

Talent and Culture

Brand equity

AI Services Playbook

Balakrishna D.R.
Head - Global Services



Differentiated services powered by Agentic AI



Reimagined Services

Application Development,
Maintenance and Testing

Engineering Services

Migration & Modernization

Package Implementation

Back-Office Operations

20+ PLAYBOOKS



Powered by Best-in-Class Models and Tools

Models

ANTHROPIC OpenAI Gemini

Amazon Nova LLaMA by Meta deepseek

Tools

GitHub Copilot Gemini CLI

ANTHROPIC Amazon Q Developer

Cognition OpenAI

CORSOR

BEST-IN-CLASS TOOLS



Amplified by Infosys Enterprise Context

Topaz Fabric

AI Agents & Orchestrators

MCP Servers

Enterprise Context Graphs

100+ ASSETS



Delivered by World Class AI Native Talent

Dedicated AI Centre of
Excellence (GitHub, Cursor,
Devin, etc.)

Forward-Deployed AI
Engineers

Continuous Upskilling &
Certification Programs

Cross-Domain Expertise
(Industry + AI)

90% AI TRAINED

Application Development and Support at Microsoft



Business context

- Microsoft is transforming the way they engage with their Enterprise Customers through
 - Unified agreement
 - Direct selling
 - Simplified offers
- Accelerating the migration to Microsoft Customer Agreement (MCA) is critical for:
 - Accelerating the sales motion for new age offerings
 - Reduce sales and operations overhead
- Microsoft's Intelligent Cloud is growing at a rapid rate of approx. 25% YoY

AI First Solutions

Infosys is involved in Greenfield development of new commerce platform to transition to MCA.

Infosys also provides mission-critical support safeguarding uptime and trust - key to cloud growth and retention.

Agentic solutions:

- 1 **Agentic RCA engine** auto-generates incident insights and resiliency recommendations
- 2 **Agentic case triage & routing** accelerates classification and reduces manual handling
- 3 **Self-learning model** refine accuracy based on analyst feedback
- 4 **AI-driven document feedback** provides real-time guidance

Impact

2.5x increase in developer velocity

35% improvement in time to market for large features

40% Faster incident response

10x Faster RCA turnaround

AI and Cloud powered transformation at Danske Bank

Danske
Bank

Business context

- Accelerate the bank's "Forward '28" strategy to modernize technology estate, Improve operational efficiency, and become a leading digital bank in the region

AI First Solutions

AI first strategy and governance co-led with Client Chief AI Officer and technology leadership to become AI First Bank setting up AI Innovation Lab and multiple AI solution workstreams.

Using agentic AI for software development and reducing technical debt.

Agentic / Generative AI solutions

- 97% GitHub copilot adoption
- Enterprise compliant Chat GPT
- HR assist, Credit Risk, Advisor Assistant
- Risk Assessment

Impact

~**2M** Lines of AI generated code (accepted)

<1 min (from 6 min)

Reduced Financial Advisors call time

16K+

Employees have adopted Enterprise compliant Chat GPT

Ranked No.1

AI Bank in Nordics in the 2025 Evident AI Index

Danske Bank enters strategic partnership with Infosys

As part of our recently launched Forward '28 strategy, we announced our ambition to be a leading bank in a digital age. To support us in this digital and technology transformation, we now enter a strategic partnership with Infosys, a global leader in digital services and consulting. Infosys has the tools, experience, and expertise to support us in accelerating our transformation using cloud and AI technologies.

Frans Woelders,
Chief Operating Officer, Danske Bank,

Thank You



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AI First Services

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AI Augmented Services

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Foundation

Platforms and IP

Partnership Ecosystem

Talent and Culture

Brand equity

Infosys Topaz Fabric - AI platform suite

Mohammed Rafee Tarafdar
Chief Technology Officer



Enterprise complexity & AI Scaling

AI runways required for enterprise adoption & scaling



Rapid experimentation & innovation infrastructure



Value driven, end to end reimagined workflow & ways of working



Evolvable architecture with optionality across AI stack



Enterprise Context, Twin with Hybrid intelligence



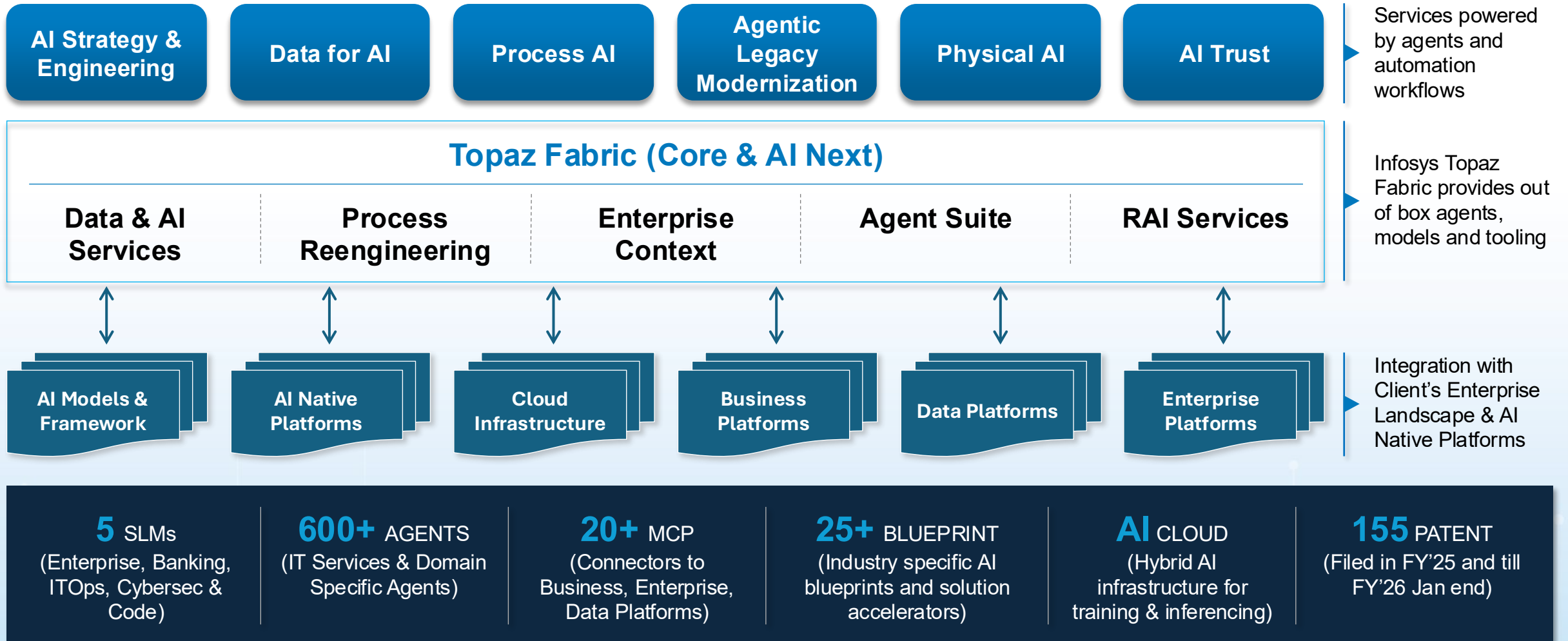
Governance, Guardrails & Explainability by Design



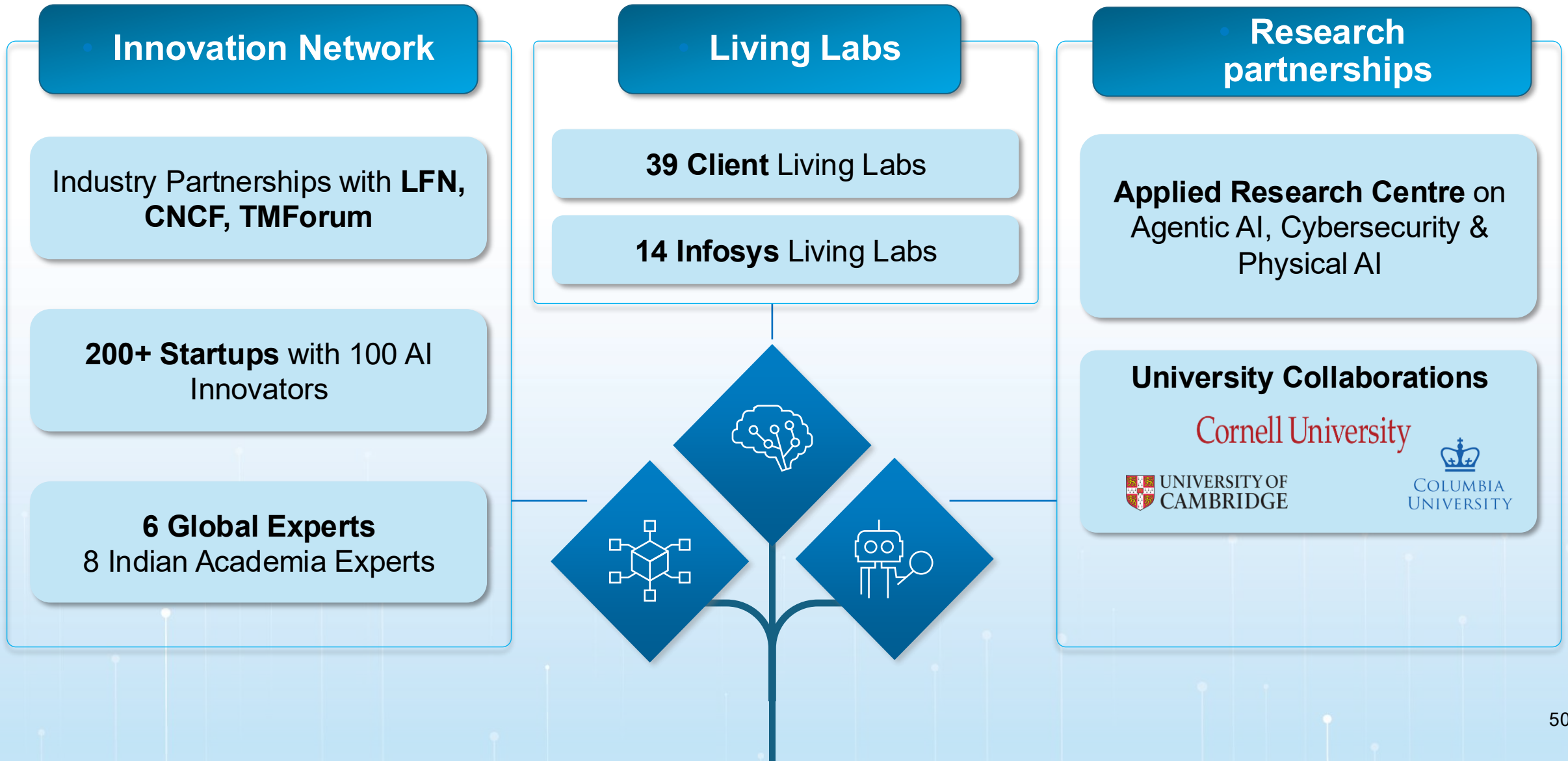
**Infosys IP & Platforms
power the AI runways to
scale and realize value
faster**

Infosys
topaz

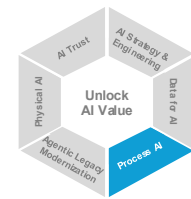
Infosys Topaz Fabric powering AI at scale



AI Innovation pillars



Platform deployment at a global shipping and logistics group



Business context

Complex customer care workflows spanning multiple teams and geographies led to high TAT and operational inefficiency, focus was

- End-to-end automation across Customer Care and Operations
- TAT reduction to improve customer satisfaction

AI First Solutions

Platform-led, AI-driven automation deployed across Customer Care workflows (Booking, Bill of Lading, Freight Auditing & Invoicing) across 3 GBS centers operating in 119 countries.

AI solutions deployed:



Multilingual free-text AI processing for highly contextual, domain-intensive scenarios



Preference digitization by capturing business and customer rules from tribal/tacit knowledge



Freight auditing & invoicing automation

Impact

24H → 30m SLA time reduction

0% → 70% STP automated across 16 languages

8,000 policies digitized

1.5 Mn transactions orchestrated per month

116 countries transactions processed

1,400 GBS operators enabled

Thank You



Unlocking AI Value - Communication, Media and Technology

Anand Swaminathan

Segment Head - Communication, Media and Technology



State of AI in CMT - Opportunities & Challenges

Semiconductor

Memory & Non-Memory

OEMs

Telcom, Storage & Compute

CSPs

Wireless, Wireline, Satellite

Cloud & Software

Enterprise + Consumer

Media & Ent.

Studios, OTT, Broadcasters



COMMUNICATIONS

1. Growth Void:

Stagnation across B2C, B2B, Edge

2. Sovereignty:

Managing "Data Debt" and national resilience

3. Productivity Expectations:

High expectations for AI to drive massive efficiency



MEDIA & TECHNOLOGY

4. Spending Surge:

Massive spend in a fierce AI infrastructure race

5. Diffusion and ROI:

Limited gains net of reciprocity

6. Innovation:

Aggressive need for reinvention to drive up user , partner adoption

Top 15 clients account for 60%+ of CMT segment revenues and we are integral to their AI Journey

← Operations →

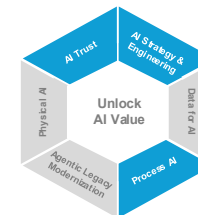
<i>Improved Customer Exp.</i>	<i>Better Reliability</i>	<i>Faster Resolution</i>	<i>Lower Cost-to-Serve</i>	<i>Higher Productivity Gains</i>
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Use Cases

Customer & Partner Self - Serve & Discovery	Predictive Network Ops & AI Network Triage	AI-Driven Case Diagnosis, Routing & RCA	AI-Automated Service Workflows in Operations	AI-Accelerated Engineering
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Outcomes

30% NPS improvement	50%+ reduction in outages	~25% support-cost reduction	30% faster ticket resolution	20–30% productivity gains
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AI Journey with Liberty Global

Business Context

- 10 million + subscribers
- AI is moving from Experiment to Foundation

AI First Solutions

- 1 **Customer/Agent Assist:** Open AI Based Personalized FAQ/chat for self-serve and customer care
- 2 **Super Search:** Uses Gemini to make content discovery conversational and intuitive
- 3 **Network Reliability:** Enabling faster fault isolation, automated RCA, across heterogenous networks
- 4 **Employee Assist:** Co-Pilot based HR & Employee Chat

Impact *

60% Fewer Customers Impacted

50%+ Reduction in Outages

1000+ Annual Platform Deliveries

100M+ EUR Run Rate Savings

Tangible Improvements in Customer Satisfaction

* Calendar Year 2025

Thank You



Unlocking AI Value - Manufacturing

Jasmeet Singh

Segment Head – Manufacturing



Manufacturing players are embracing AI



“AI is helping accelerate what we offer our customers, transforming Toyota into the mobility company we need to be to compete in this changing landscape.”

- Ted Ogawa, President and CEO, Toyota Motors NA



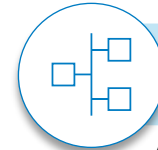
“There was a world before AI, right now we are transitioning to a world that makes full use of it – including in factories, buildings, grids and transportation”

- Roland Busch, CEO and President



“The next phase will focus on advancing new technologies, including artificial intelligence and other digital innovations.”

- John J. Engel, Chairman, President and CEO



1 Process & business model transformation

Applying AI for reimagined processes, as a service business model, smart products, smart manufacturing



2 Digital core leveraging AI

Accelerating ERP consolidation, technical debt reduction, cloud adoption to enable AI driven transformation



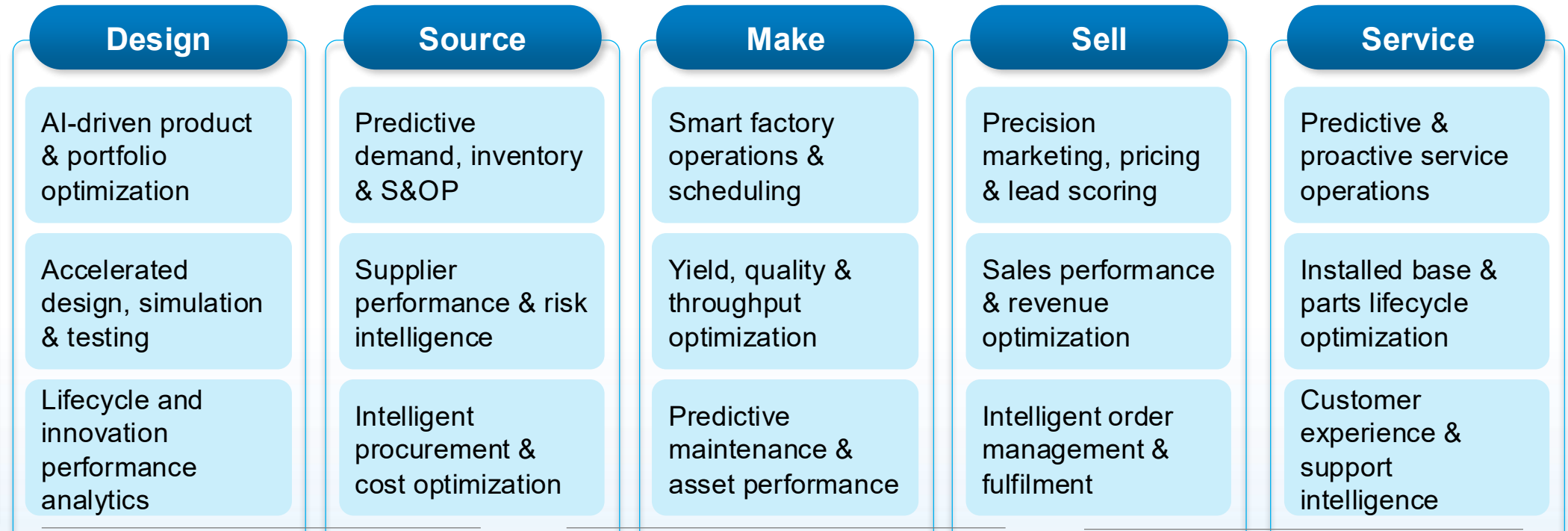
3 From dashboards to decision support

Getting massive data sets AI ready: structured, unstructured, time series, streaming, spatial

AI use cases across value chain

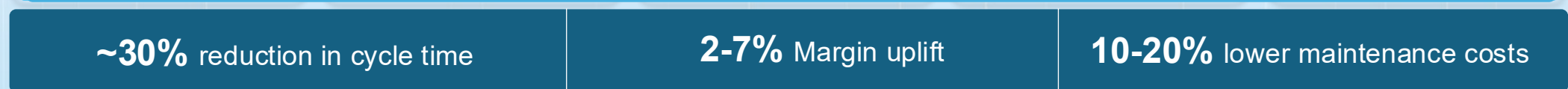
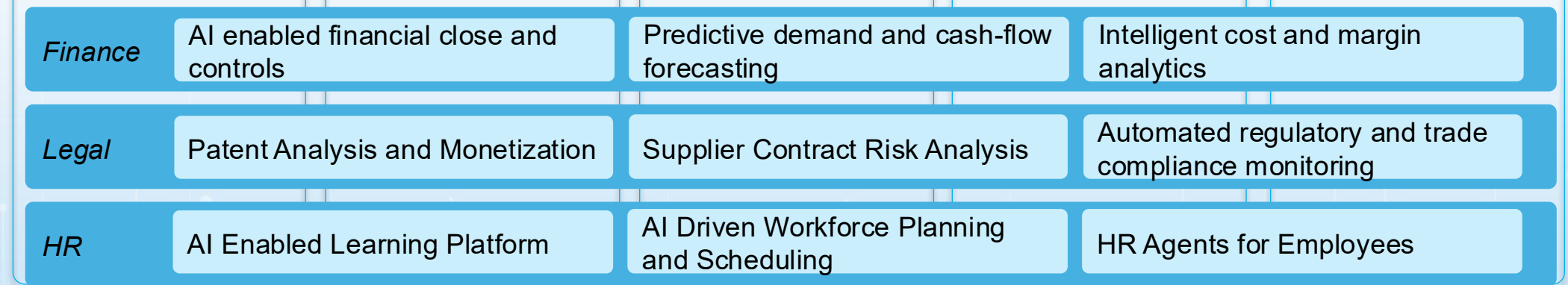
Vertical use cases

High impact AI use cases across the value chain

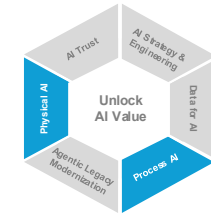


Horizontal use cases

Enterprise-wide AI deployment



Process AI and Physical AI at Rolls-Royce





Business context

- Speed-up Engine Turn Around Time by improving engineering workloads and compliance-drive workflows
- Improve first-time-right rates
- Unlock capacity



AI First Solutions

Multi agent framework to augment engineering decision-making across the MRO lifecycle



Initiate agent:

-  Technical variance matching
-  Feature identification

Intel agent:

-  Triage assistance
-  Cause identification

Author agent:

-  Repair procedure assistance
-  Investigation summary

Impact

\$ Multi Mn

Revenue uplift

40%

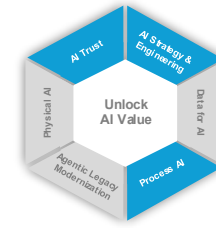
Reduction in engineering effort

75%

First-time-right (from <40%)

“ In partnership with Infosys, Rolls-Royce has successfully operationalized agentic AI within a business-critical MRO process. This has delivered measurable improvements in Engine turnaround time & engineering efficiency. As an EASA-approved capability, it establishes a trusted foundation for scaling AI adoption across our Civil Aerospace engineering operations “ – Declan Mc Caffrey , Engineering Director , Rolls-Royce

AI Engineering, Process, and Trust at GE Vernova



AI First Solutions

Message from GE Vernova







Scott Strazik
Chief Executive Officer
GE Vernova



Justin John
AI Strategy & Technology Leader
GE Vernova

Use of agentic AI for reimagination of priority value stream workflows, enabling repeatable scaling of AI

Agentic AI solutions:

-  **25+** multi-agent AI use cases
-  Enterprise-wide AI strategy
-  Enterprise wide scale up of AI use cases
-  Embedded AI in end to end value streams

Thank You



Unlocking AI Value - Financial Services

Dennis Gada

Segment Head - Banking & Financial Services



Financial Services is at the forefront of AI adoption

In the near term, generative A.I. will drastically improve productivity. Over the long term, it has the potential to revolutionize all functions across our bank and the industry changing how we write code, onboard clients, service customers, detect fraud, develop market research and strengthen compliance and controls.

Jane Fraser, CEO



To me, the promise of AI is not just efficiency... it's not just an end in itself. What it does is it makes some of the more routine aspects of people's jobs easier to accomplish and frees them up to do much more in their internal time faster, better and in a more streamlined way.

CS Venkatakrisnan, CEO



We are investing in a portfolio of large-scale transformational AI programs designed to increase our operational resilience, enhance the client experience and unlock higher levels of efficiency and effectiveness across the organization

Sergio Ermotti, CEO



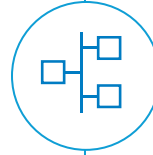
We'll be applying more and more of automated intelligence, or augmented intelligence, as we call it, with a person using AI, using that to be more effective, and that'll affect all the businesses

Brian Moynihan, CEO



1. Increased enterprise spend

AI outpaces all other tech in growth and budget share, consistently for 2 years, with several AI initiatives already delivering value



2. Pivot towards growth

Shift from siloed focus on cost initiatives to strategic growth priorities, amplified by AI



3. Trust, Governance as primary AI Scaling Battleground

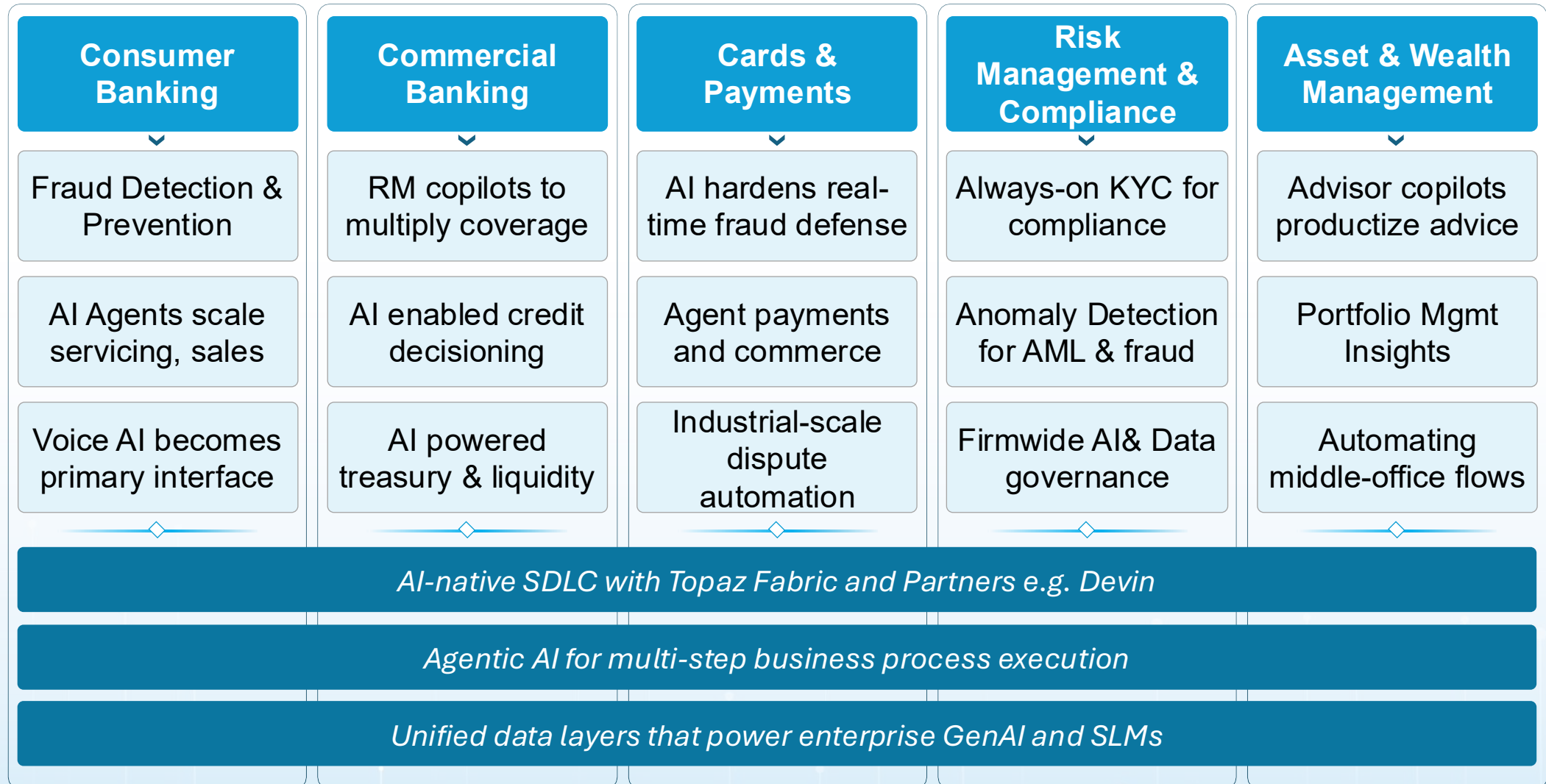
AI adoption is not as constrained by use-case discovery, as by the ability to operationalize data privacy, regulatory compliance, and governance



AI use cases across sub verticals

Vertical use cases

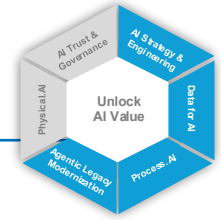
Function-specific AI deployment



Horizontal use cases

Enterprise-wide AI deployment common to all business functions

Re-imagining Citizens Bank



Business context

Multi-year journey to “re-imagine the bank” and deliver modern, secure, and personalized banking experiences

“
Infosys Collaborates with Citizens on AI-First Innovation Hub to Accelerate the Future of Banking

Our AI-first Innovation Hub reflects Citizens’ long-term commitment to building modern, secure, and intelligent banking capabilities.

Partnering with leading technology firms like Infosys and leveraging Infosys Topaz Fabric is helping transform how we serve our customers by integrating advanced AI at the core of our operations to deliver more modern, secure, and personalized banking experiences



Michael Rutledge

Chief Information Officer and Head of Enterprise Technology & Security at Citizens Bank

AI First Solution

Accelerated platform modernization and AI adoption through full-stack transformation

- **700 applications migrated to cloud**, exiting on-prem data centers
- **Established Industry leading cloud native platforms (Fraud¹, Customer 360¹ etc.)**
- **Driving Gen AI and Agentic AI adoption across the Enterprise**
- **Deploying Topaz Fabric to co-create Gen AI and Agentic AI platform**
- **Scaling Conversational AI adoption** for contact center

AI Innovation Hub will drive many initiatives to “Re-imagine the bank” – across 5 themes

Modernizing tech delivery and stack

E2E customer ops redesign

Risk and Analytics

Client-facing enhancements

Business model simplification

Impact

\$450Mn

Cost run-rate savings projected

14 to 1 day

SMB onboarding

5x

Productivity gains expected

44%

Reduction in mobile banking related calls

AI First services at other leading Financial Services clients

A Top 5 US Bank

- **Enterprise AI Platform Buildout**
- Enabled AI-driven development lifecycle (AI-DLC) with productivity uplift, agentic execution, and end-to-end automated QA.
- **AI-First Business Process Reimagination:** Redefine and implement end-to-end AI-led processes, including KYC, contract analysis, and similar workflows

A Top 3 Cards Provider

- Modernization of Cards Platform using **Domain-Driven, GenAI and Deterministic Automation**
- Platform with **> 40 Mn lines** of COBOL and IMS code; evolved over 40 years
- Accelerated the **'time to market' by 50%** and compressed the **effort by 40%**
- 100% code coverage and functional equivalence

One of the largest global Wealth Management Firms

- Productivity improvement by **30-50% for Financial Advisors** with AI assisted tools. Meeting preparation and summarization **time reduced by 60%**.
- **GPT-powered AI assistant** for advisors, to query a secure database of 100k+ research documents.
- **Modernizing legacy code** from languages like Cobol at scale
- **30-35% ROI** from AI investments

Infosys Financial Services: Strategic AI Partner for 15 of Top 25 Clients

Thank You



Infosys Living Labs Walkthrough



Unlocking AI Value - Energy, Utilities, Resources & Services

Ashiss Kumar Dash

Segment Head - Energy, Utilities, Resources & Services



Rapid adoption of AI across EURS Industries

Energy, Utilities & Resources industries are the engines of AI and have a massive impact on this circular economy

Utilities power AI and determine where AI can grow and how fast

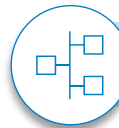
- AI Data centers to consume 10-12% of global electricity by 2030

O&G underwrites global energy supply stability

- AI's computational needs require Natural Gas plants, LNG for grid reliability and load balancing

Resources provide the raw materials that AI runs on

- Copper, Lithium, Nickel and Cobalt, Rare Earths, Aluminum



1 Circularity in action

- Energy decides AI's physical scalability
- Utilities decide AI's reliability and sustainability
- Resources decide AI's material availability
- Services continue to realize the benefits through inference



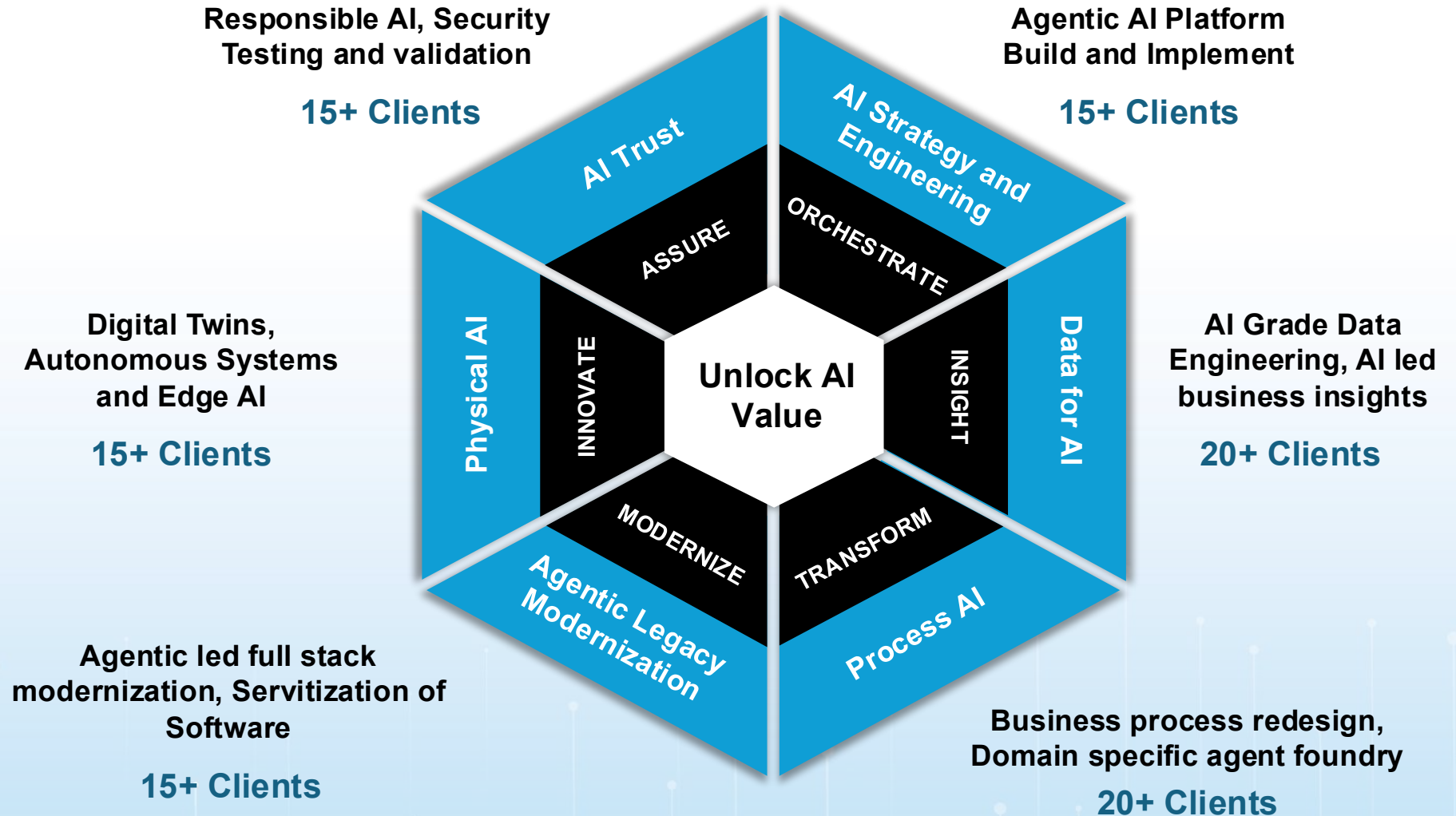
2 Industry outlook

- **Demand Up + Digital Intensity Up** - These sectors will grow, but only AI-enabled operators will expand margins
- **AI is becoming operating system of Industrial Infrastructure** – Predictive Ops, autonomous assets, grid automation, sub surface modeling, remote mining, industrial co-pilots etc.
- AI is central to ERP-led business transformation programs.

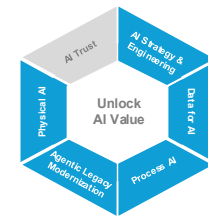
We are helping EURS clients redeploy OPEX savings into AI transformations. Our leadership position is underpinned by our deep, **differentiated domain capabilities**, built over decades

Infosys is the AI Partner of choice for 15 of our Top 25 clients

EURS clients see us as their leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization and innovation



AI First Transformation at BP



Business context

Enhance **enterprise-wide operations** by modernizing systems and optimizing workflows across trading, supply chain, retail, sustainability, and operations.

AI First Solutions

Established **AI leverage points** across the energy value chain - refining optimization, dynamic pricing, contract automation, IT operations, and corporate functions.

Leveraged **Azure Foundry, OpenAI Stack and GitHub Copilot**

50+ AI and agentic AI initiatives, including GitHub Copilot-enabled SDLC acceleration, RAG/LLM-based knowledge automation, AI-led legacy modernization, and digital decision advisors including Trading Finance AI Assistants.

Impact

18%

Y1 improvement in IT Operations efficiency

50%

Faster contract validation

95%

Payment accuracy

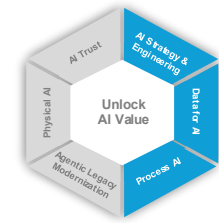
"...We've coupled together Palantir and Infosys to really start to help us drive AI and digitization across the company. I think that's super cool..."

- Murray Auchincloss, CEO of bp at the 2025 Investor Call

*"We are delighted to further develop our relationship with **Infosys** to help accelerate our digital transformation and scale growth through tech-enabled operations. Together, we look forward to delivering innovative solutions that meet the evolving needs of our customers and drive growth for the future."*

- Leigh-Ann Russell, EVP, Innovation & Engineering, bp

AI Strategy and Engineering, Data for AI and Process AI at Woodside Energy



Business context

Scale **Enterprise-wide AI adoption** across Production & Operations, Contracting & Procurement, Finance, HR, and IT Ops

16+ high-value AI use cases were identified for implementation

AI First Solutions

Unified **Enterprise AI Platform** with GenAI workflows, multi-agent orchestration, and enhanced UI capabilities.

Delivered AI solutions across **4 major value vectors**:

- Asset Operations Assistance Agents
- Employee Experience Agents
- Intelligence Agents for O&G Analytics
- **Enterprise Grade Platform** - Unified AI Platform Development & Configuration

Leveraged **Amazon Bedrock Agentic AI** for Upstream functions, **Azure OpenAI Foundry** for corporate functions

Impact

20-35%

Efficiency gains in Upstream value chain use cases

15-20%

Productivity gains in Employee experience use-cases

*“The scale-up of our AI pods to 11 or 12 was done in conjunction and partnership with **Infosys**. We could only hire about ten people locally, but we onboarded over a hundred through our partnership with Infosys. The ability to leverage your brand, expertise and capacity to scale was immensely helpful to us.”*

— **Andrew Maloney, VP Digital, Woodside Energy**



Thank You



Unlocking AI Value - CPG, Logistics and Retail

Ambeshwar Nath

Industry Head – CPG, Logistics and Retail



AI is transforming CRL players



“We are embedding AI throughout our operations to better meet the increasing demands of our consumers and customers”

- Ramon Laguarta, Chairman and CEO



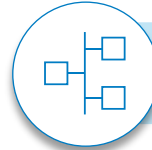
“New technologies like GenAI, agentic AI, are redefining what beauty means to consumers and how they experience it...”

- Nicolas Hieronimus, CEO



“We see technology as the next frontier to make existing processes better and more efficient, and to do things that were simply impossible before.”

- Willem Uijen, Chief Supply Chain and Operations Officer



1 Consumer Goods

- Precision Revenue Growth Management
- Hyper-personalized Marketing
- AI-powered Planogram Compliance



2 Retail

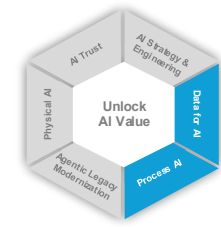
- LLM-powered Loyalty
- Physical-AI powered Perceptive Vision
- Agentic Commerce



3 Logistics

- Real-Time Demand Forecasting
- Self-optimizing Supply Chains
- Net-Zero and Sustainability

Process AI and Data for AI at Ralph Lauren



RALPH LAUREN

Business context

- Needed to **reimagine how consumer shops online** creating experiences similar to interactions with stylists in physical stores
- Styling and outfit curation rely on **manual merchandising, restricting personalization at scale**
- **Disconnected inventory data** limited the ability to convert real-time, shoppable recommendations to sales

Ralph Lauren, Infosys and Microsoft Launch *Ask Ralph*, a Conversational AI-Powered Shopping Experience

AI First Solutions

Use of **conversational and personalization AI** to transform high-intent customer queries into curated, shoppable experiences powered by real-time inventory, leveraging **Microsoft stack**

- **Conversational AI styling assistant** (“Ask Ralph”) enabling natural-language product discovery
- Personalization at scale, generating curated recommendations
- Real-time **inventory integration**
- Scaling **‘high-touch’ service** in luxury physical stores on mobile device

Impact

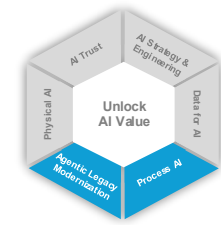
12.2%

YoY revenue increase

50%

Increase in engagement driven by styling and outfit discovery

Agentic Legacy Modernization and Process AI at Posti



Business context

Legacy IT estate driving key business issues:

- High run-costs
- Operational risk
- Slow change cycles

Critical need to execute a strategic pivot toward **end-to-end logistics and e-commerce services**

AI First Solutions



AI-first operating model across Run and Transform



Run-to-Grow transformation, reallocating spend from maintenance to growth capabilities



AI orchestrator layer leveraging best-of-breed AI solutions, including (GitHub, AWS BedRock, LangChain, Copilot)

Impact

50+%

Software code developed by agents

35%

Improvement in productivity

70%

Improvement in mean time to recovery

As we navigate the next phase of our evolution with enterprise AI, with Infosys, Posti will not only become a leader in the logistics and e-commerce sector, but a true digital frontrunner in the Nordics”

- Petteri Naulapaa, SVP and CIO, ICT and Digitalisation Posti Group

Thank You



Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars



AI First Services

Capture new demand to drive growth



AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

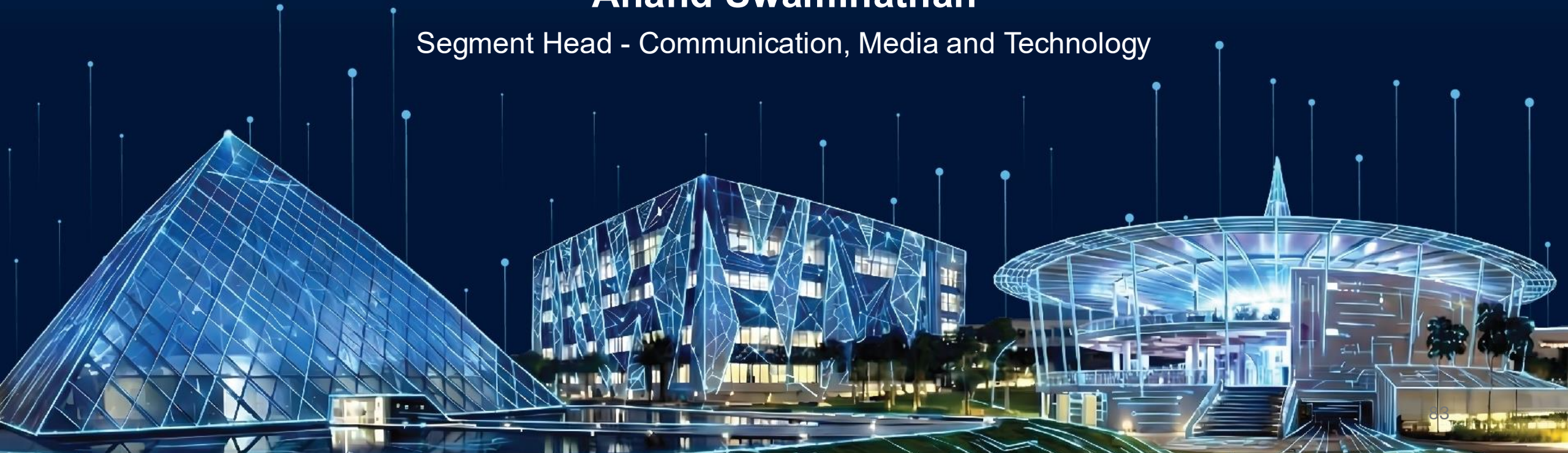
Talent and Culture

Brand Equity

Partnership Ecosystem for AI Value delivery

Anand Swaminathan

Segment Head - Communication, Media and Technology



AI Partnership Ecosystem

INFRASTRUCTURE COMPUTE PLATFORM	     
CLOUD	    
MODEL LAYER	    
DATA LAYER	  
ENTERPRISE AI APPLICATIONS	          
ENTERPRISE APPLICATIONS	      
DOMAIN SPECIALISTS	    
SECURITY AND GOVERNANCE	  
PHYSICAL AI	  



2025 Partner of the Year

Winner
Secure Migration and Modernization
Award
Finalist
Telco and Media Award

Examples of Joint GTM (1/3)

Bringing AI to Life

THEME

PARTNERS

LLM

AI ADOPTION



AI Strategy & Engineering

NVIDIA

30%

Faster onboarding process with **Infosys AI Next**; reputation and financial **Risk Reduction at a large Financial Services client**

aws

Claude

30%

Effort saved for a logistics major in order booking using **Infosys AI Next. 5X improvement in Turnaround Time**

Microsoft

Azure OpenAI

80%

Scaled agentic AI at a major Telco major to power **AI Chatbot** across sales, service and operations – 80% faster response,

servicenow

40%

reduction in operating costs through 4000+ Gen AI user actions/month at a major furniture retailer

Google Cloud

Gemini

30%

Improvement in NPS using Agentic AI Voice Entertainment Super Search at a telco major

GitHub



Shifting from linear productivity to exponential at Infosys, AI-powered delivery - unified 40,000+ repositories on GitHub & activated 25,000+ engineers with Copilot



Data for AI

Microsoft

Azure OpenAI

50K

AI-ready Fabric data core, cutting 50,000 reports to 1,200 insights driven by Copilot at a major rail road company

Google Cloud

Gemini

92%

Accuracy in processing Text, Tables and Images of **20000+ HTML & PDF files through Multi modal RAG at a major Telco.**

databricks



Enterprise Data Platform (EDP): Built on Databricks Delta Lake at a retailer














snowflake

85%

Conversion efficiency driven by GenAI-driven Spark SQL conversion. Migration of complex ~2M-line Hadoop/Spark codebase to Snowflake at a regional bank.







Examples of Joint GTM (2/3)

Bringing AI to Life

THEME	PARTNERS	LLM	AI ADOPTION	
 Process AI	 Microsoft	Azure OpenAI	400K+	Invoices automated per year; autonomous finance operations by AI Agents at a Restaurant chain
	 Salesforce	Agentforce	1st	Organization to deploy a live AI led Sales Development Representative (SDR) agent on Agentforce at a Nordics major
	 AWS	 Claude LLaMA by Meta	350+	Annual reports and 1K+ product filings automated saving 30% compliance effort at an Insurance major
	 Google Cloud	OpenAI		GenAI-driven content curation using LLM to classify data for all published articles and stories. Unlocking productivity improvement for editorial team at a publisher
 Agentic Legacy Modernization	 AWS	OpenAI	30-40% Reduced cycle time	1M Mainframe lines of code modernized with iLead (leveraging AI models) at a car rental company
	 Microsoft	Azure OpenAI		AI-first Agri-Chem Industry Cloud:- 40–65% increase in forecast accuracy, 30% increase in planning efficiency, 30% energy reduction.
	 harness		1000+ Developers	Reimagined enterprise software delivery leveraging agentic AI: Lower toil, faster remediation, policy compliant automation at scale at a regional bank
	 Cognition		250+ Developers	Reimagined enterprise software delivery and transformed engineering productivity leveraging agentic AI: Higher throughput, lower cycle time, governed autonomy at a leading manufacturer

Examples of Joint GTM (3/3)

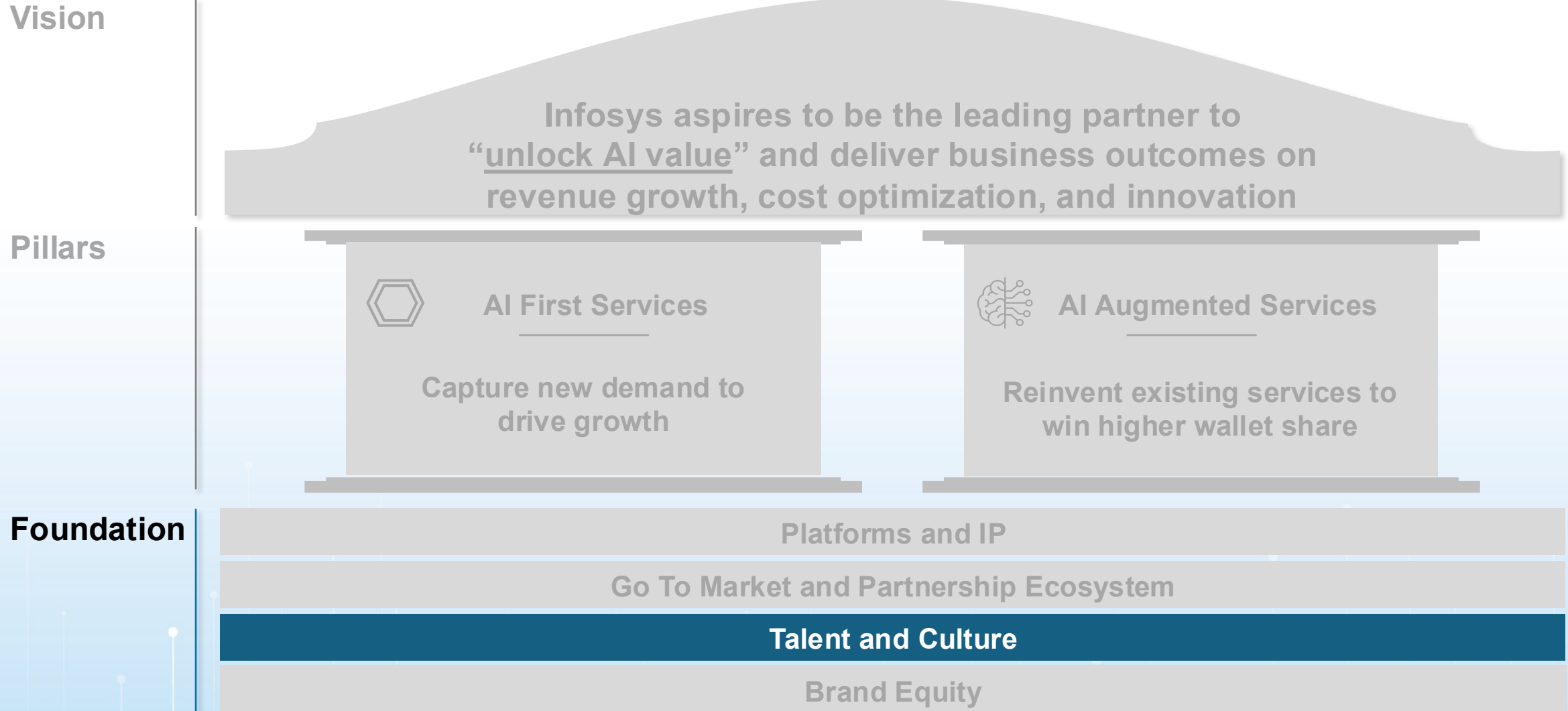
Bringing AI to Life

THEME	PARTNERS	LLM	AI ADOPTION
 Physical AI			 <p>Reimagined retail experience and transformed in-store productivity leveraging AI technologies: Higher accuracy, lower labor needs</p> <hr/> <p>Autonomous smart store solution through AI-powered computer vision & video analytics-based solutions Planogram compliance, store traffic analysis, inventory mgt.</p>
 AI Trust		Azure OpenAI	 <p>Secure-by-design AI Trust foundation: Protected data and IP while scaling AI & embedded RAI controls at a leading beverage company</p>

Thank You



Infosys AI Playbook



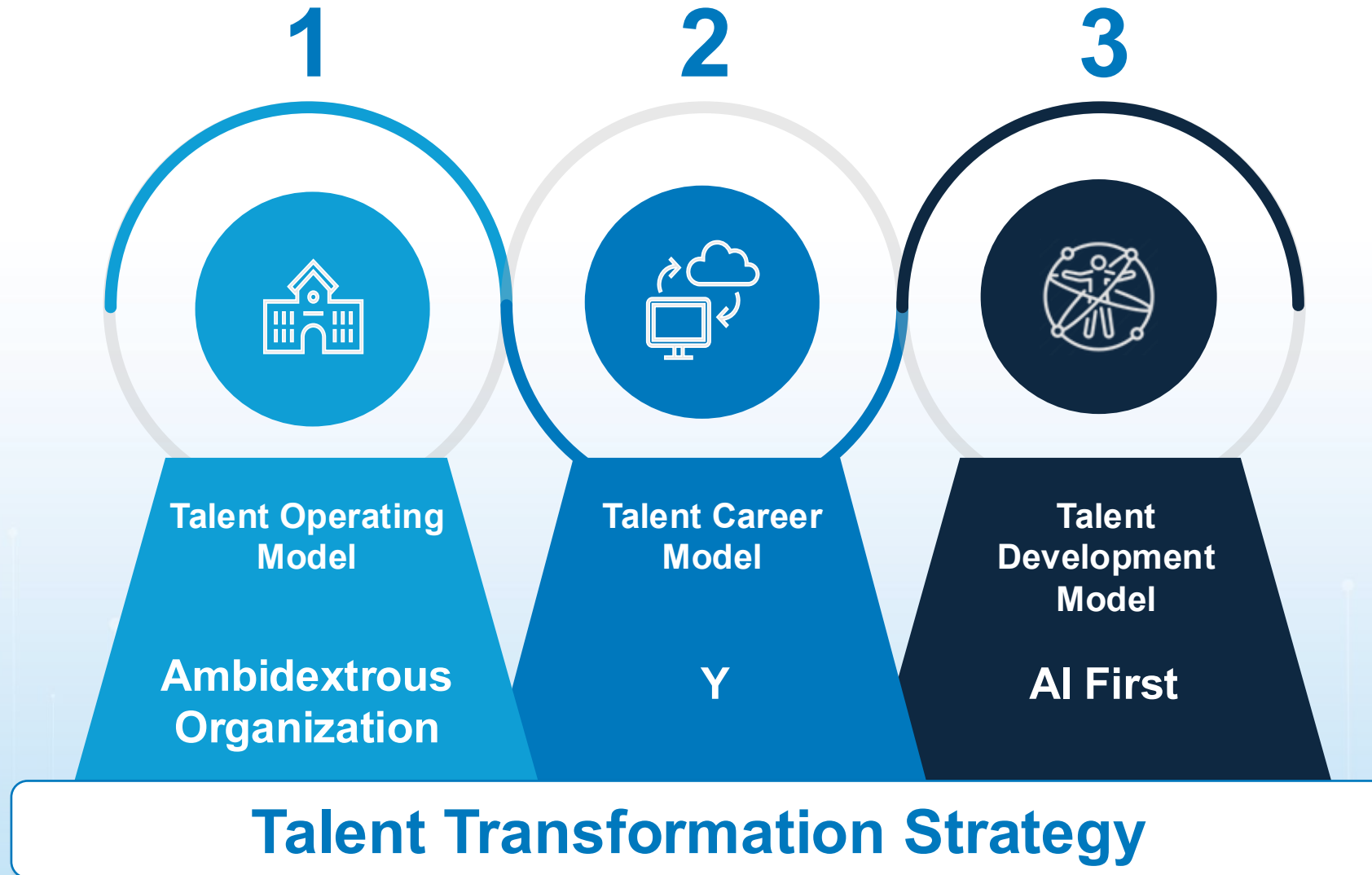
The Human-AI Workforce Reimagination

Shaji Mathew

Chief Human Resources Officer



AI Talent Transformation Strategy



Talent Operating Model

Building an Ambidextrous Organization

External Hiring



Specialist Programmers, Power Internships



2X Full-Stack Engineers



Enhanced focus on Domain Expertise

Internal Development



Bridge Programs



Assessment COE, Capability Quotient (CQ)



Business Incubator Series

Talent Career Model

Integrated Future-Ready Dual Pathway Career Structure

Evolving Structure

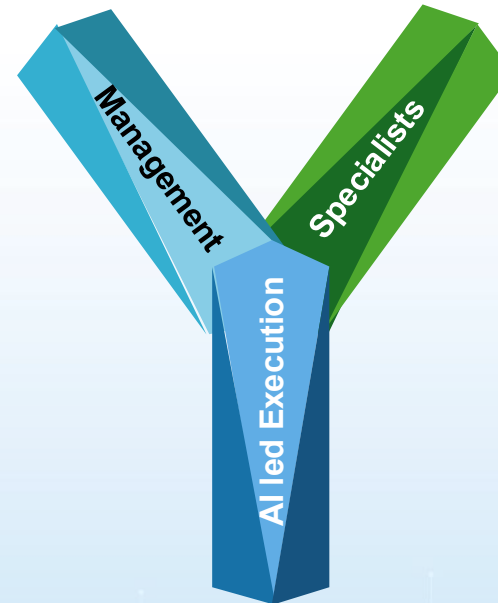
Current Structure



Smaller % constitutes specialist roles

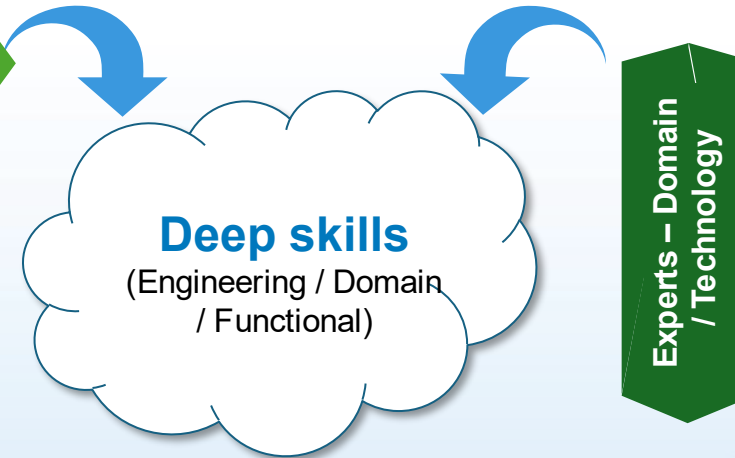


Enhanced Role-Based Organization (Core)



Continues to drive stability, specialization at scale

Expertise-Led Organization (Accelerator)



Flat Structure – Drive expertise led innovation, and client value

Talent Development Model

Forward Deployed Engineers

Embed AI in client environment

Integrate, deploy, and scale

AI Builder

Build contextual AI platforms & IP

Develop tools and interfaces



AI Master

Drive AI adoption

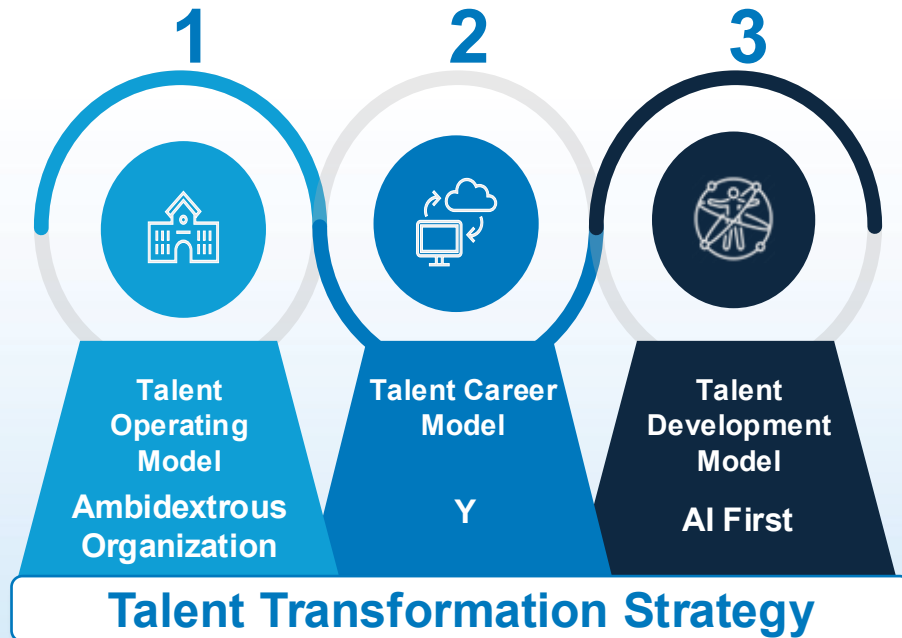
Set vision, governance, & culture

AI Enabled

Leverage AI tools

Boosts productivity and decisions

In Summary



We are building **deep engineering** and **domain expertise**



We are **redesigning** career architecture to future proof the organization



We are developing a **future ready workforce** leveraging our global best-in-class learning infrastructure

Thank You



Infosys AI Playbook

Vision

Infosys aspires to be the leading partner to “unlock AI value” and deliver business outcomes on revenue growth, cost optimization, and innovation

Pillars



AI First Services

Capture new demand to drive growth



AI Augmented Services

Reinvent existing services to win higher wallet share

Foundation

Platforms and IP

Go To Market and Partnership Ecosystem

Talent and Culture

Brand Equity

Mindshare Leads Market Share Brand as a Growth Catalyst

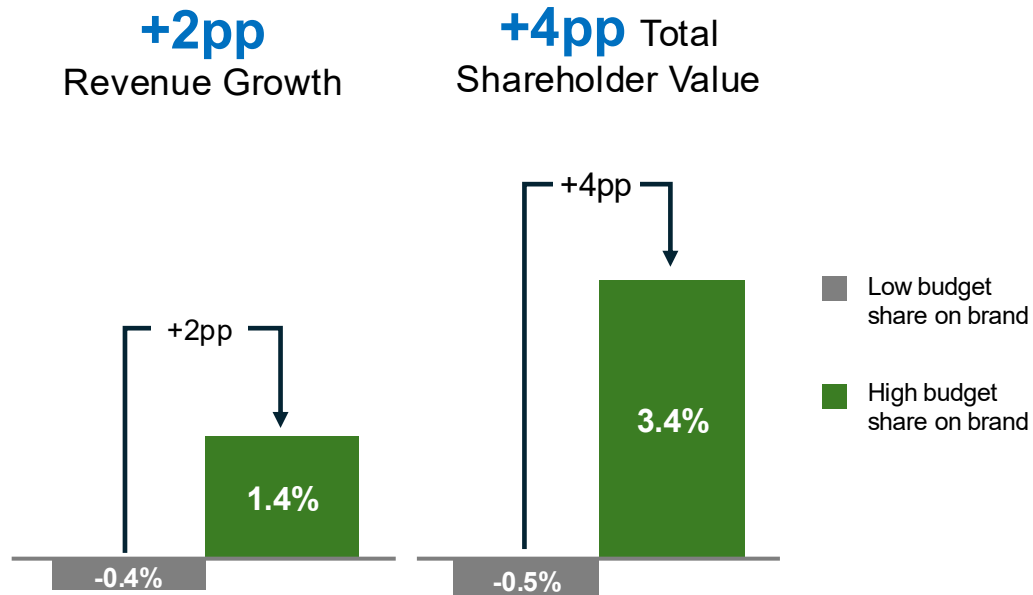
Sumit Virmani

Chief Marketing Officer



The Mathematics of Strong Brands

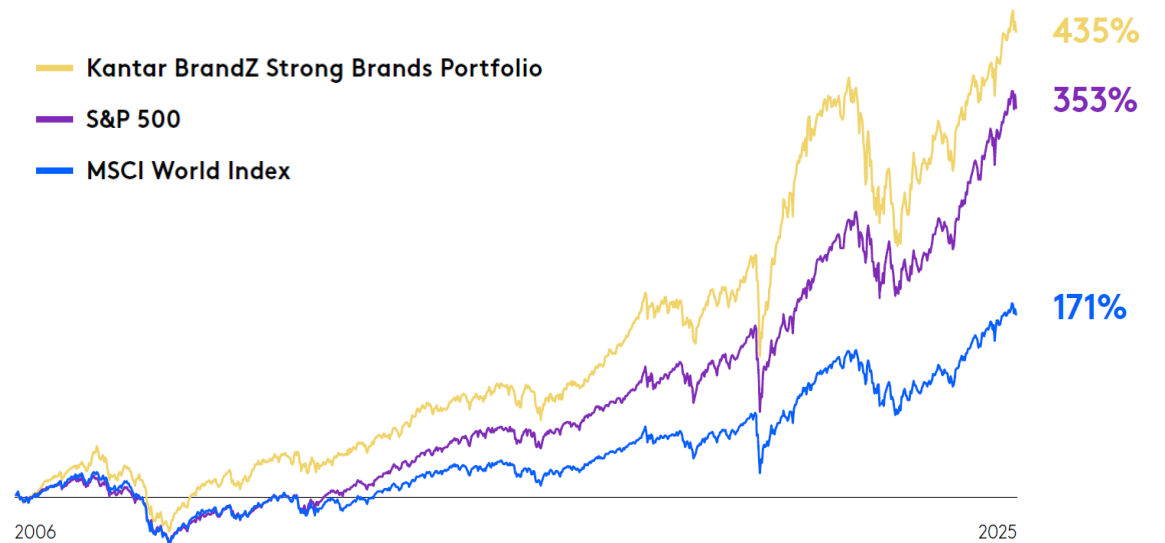
Greater Growth & Higher Shareholder Value



Source: 'Building Lasting Brand Equity in the Age of AI' 2025 by Boston Consulting Group

And they Consistently Outperform the Market

April 2006 - March 2025



Source: Kantar BrandZ 2025 Most Valuable Global Brands

MADISON SQUARE GARDEN

INTRODUCING

Infosys THEATER
AT MADISON SQUARE GARDEN

MIT Massachusetts Institute of Technology
CIO FINANCIAL TIMES
WSJ The Economist
Handelsblatt



MIT Technology Review
Infosys topaz

Creating psychological safety in the AI era

FORMULA E | Infosys

Digital Innovation Partner

RACE TO THE FUTURE



When a Billion Hearts Beat With Infosys AI

Infosys: Fastest Growing IT Services Brand Globally

Brand Finance®

Infosys® Newsroom Press Releases Like what you see? Let's talk →

Infosys is the Fastest Growing IT Services Brand Globally with a CAGR of 15% in Brand Value

Top 3 Most Valuable IT Services Brand In the world. A Top 100 Brand across categories in Brand Strength

Davos, Switzerland, January 20, 2026

Infosys (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today announced that it has been recognized by Brand Finance, the world's leading brand valuation firm, as one of the world's top 3 most valuable IT services brands.

KANTAR BRANDZ

Infosys® Newsroom Press Releases Like what you see? Let's talk →

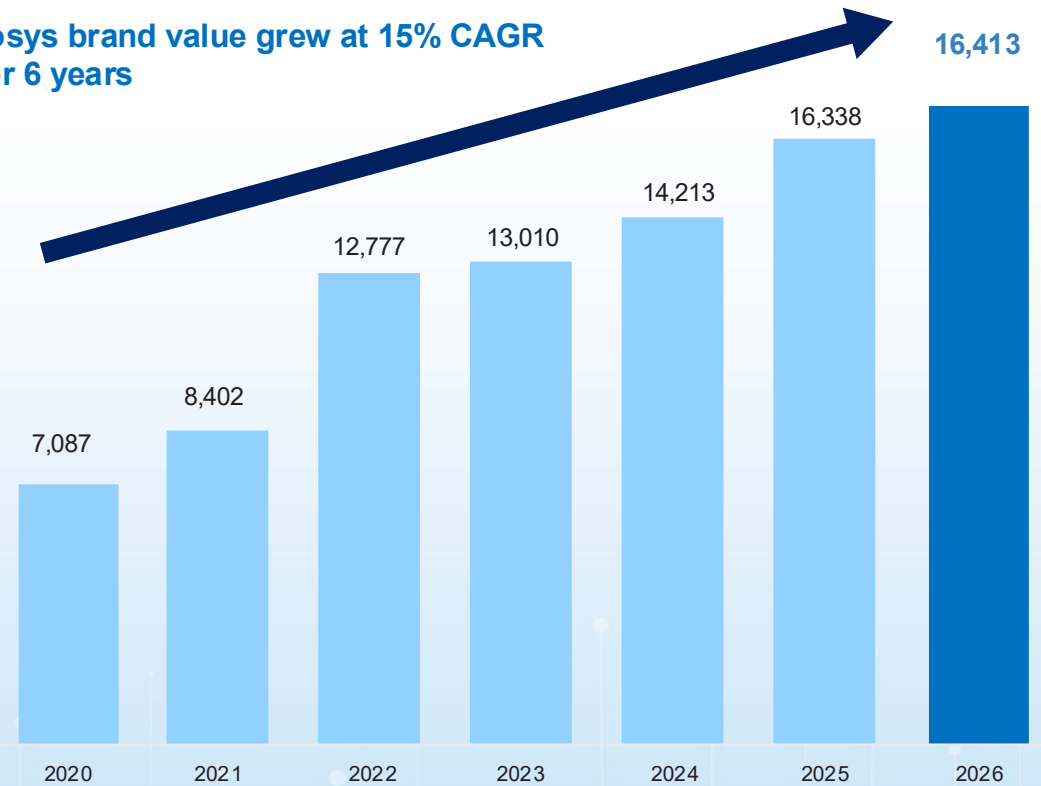
Infosys a Top 100 Global Brand for 2025. Achieves 34% Brand Value Surge, Ranks among the Top 5% of Most Trusted Brands in the U.S.

Bengaluru, India – May 19, 2025

Infosys (NSE, BSE, NYSE: INFY), a global leader in next-generation digital services and consulting, today announced that it has been ranked, for the fourth consecutive year, among the 100 most valuable brands in the world, according to Kantar, the leading marketing data and analytics firm. Infosys is also ranked among the top 5% of most trusted brands in the U.S.

Infosys Brand Value (\$Mn)

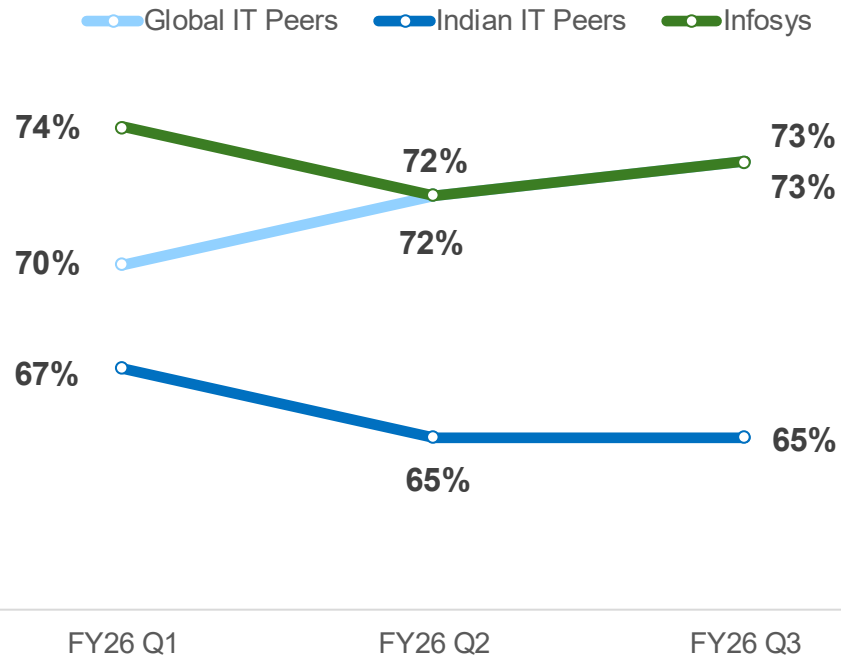
Infosys brand value grew at 15% CAGR over 6 years



Source: Brand Finance: Infosys 2026 Brand Value Results

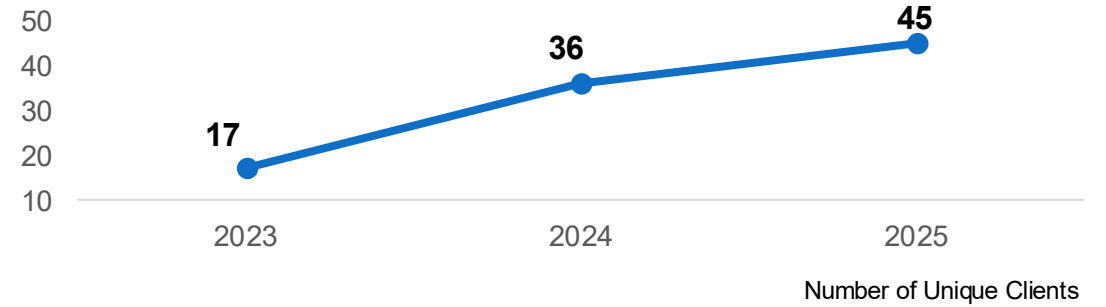
An Industry Leading Enterprise AI Brand

AI Association (Top 10)

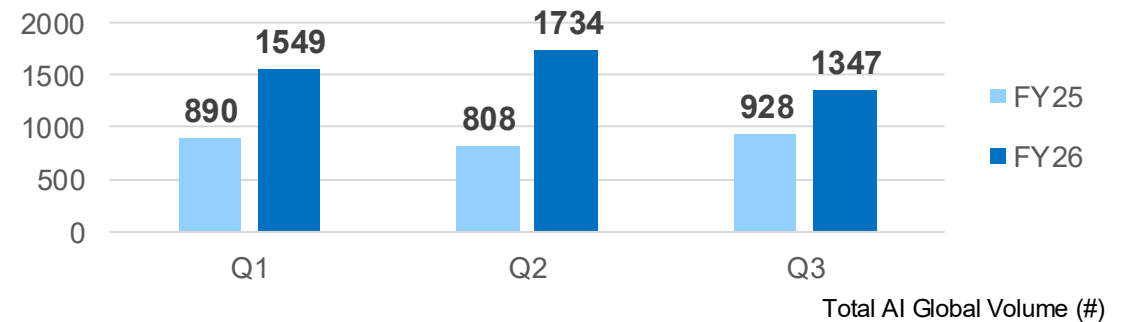


Source: Enterprise AI Top 10 Brand Study (Infosys)

AI Client Voice (Infosys)

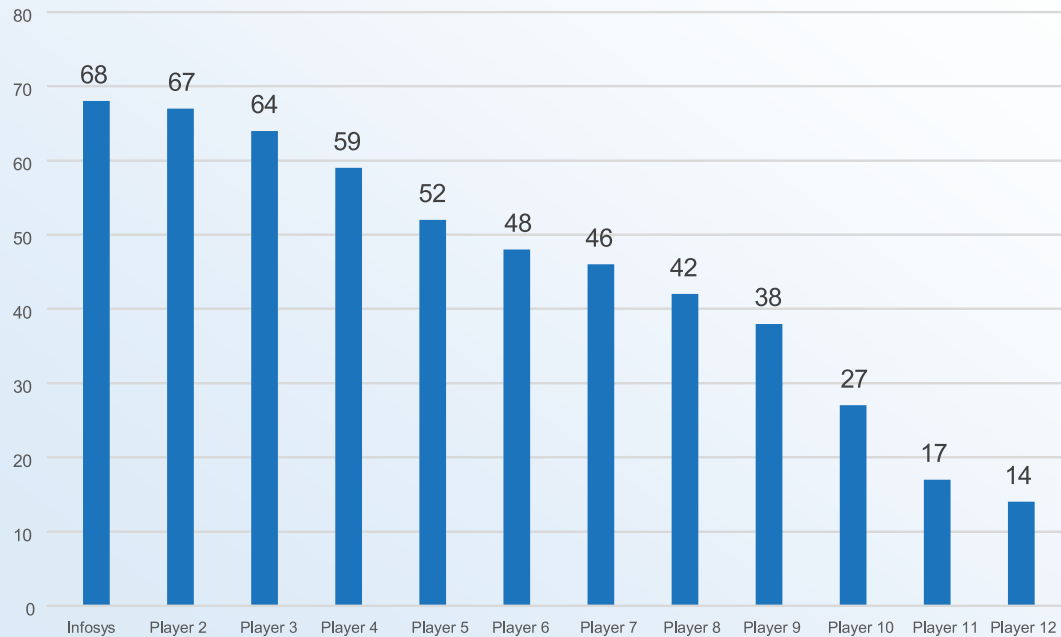


AI Thought Leadership (Infosys)

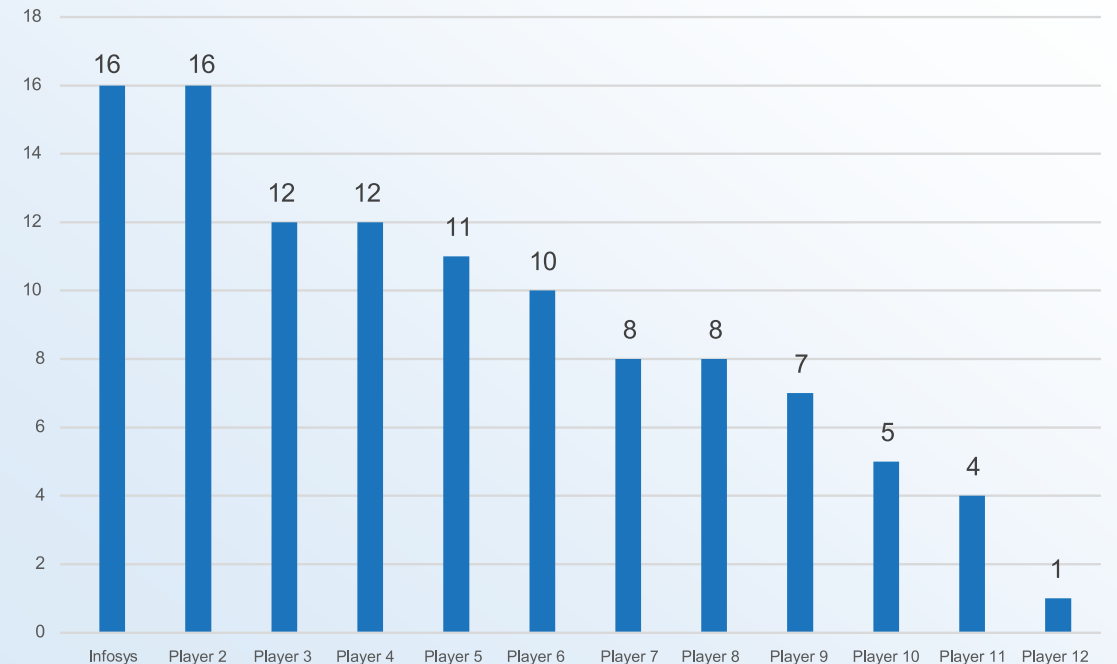


Industry Analysts Acknowledge That As Well

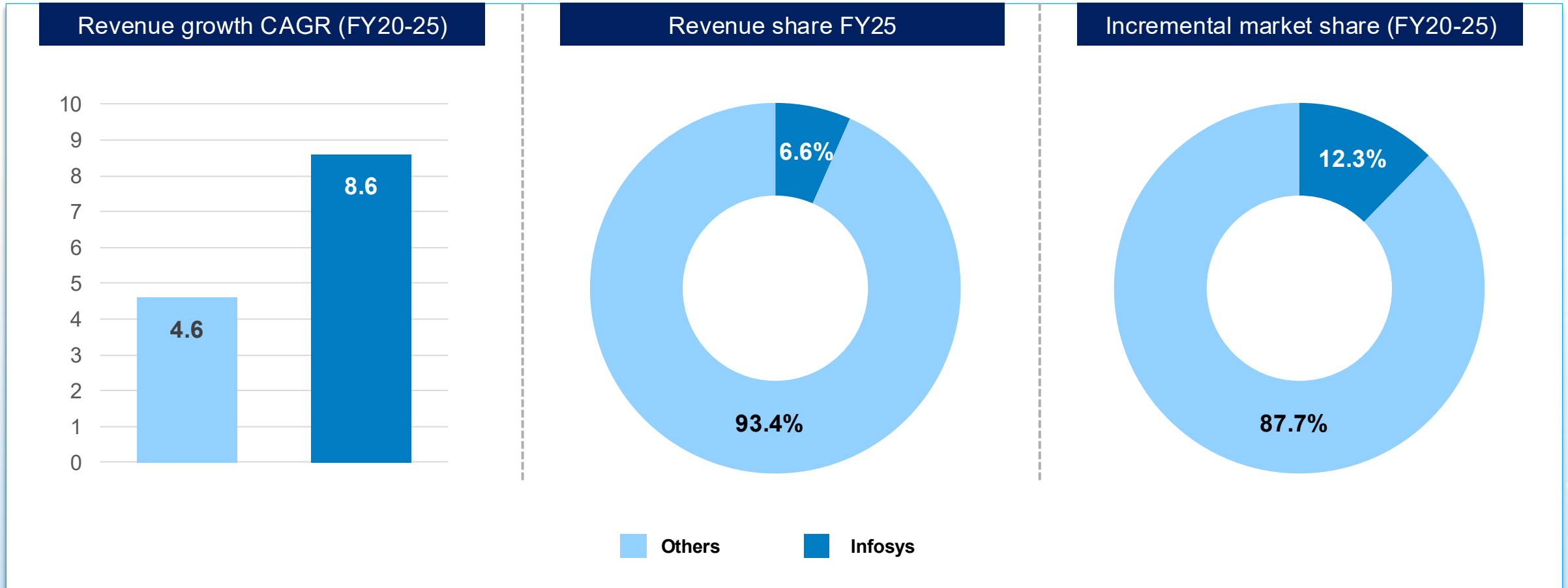
Digital (FY26 YTD)



Topaz (FY26 YTD)



Brand Mathematics is Showing up in Business Too

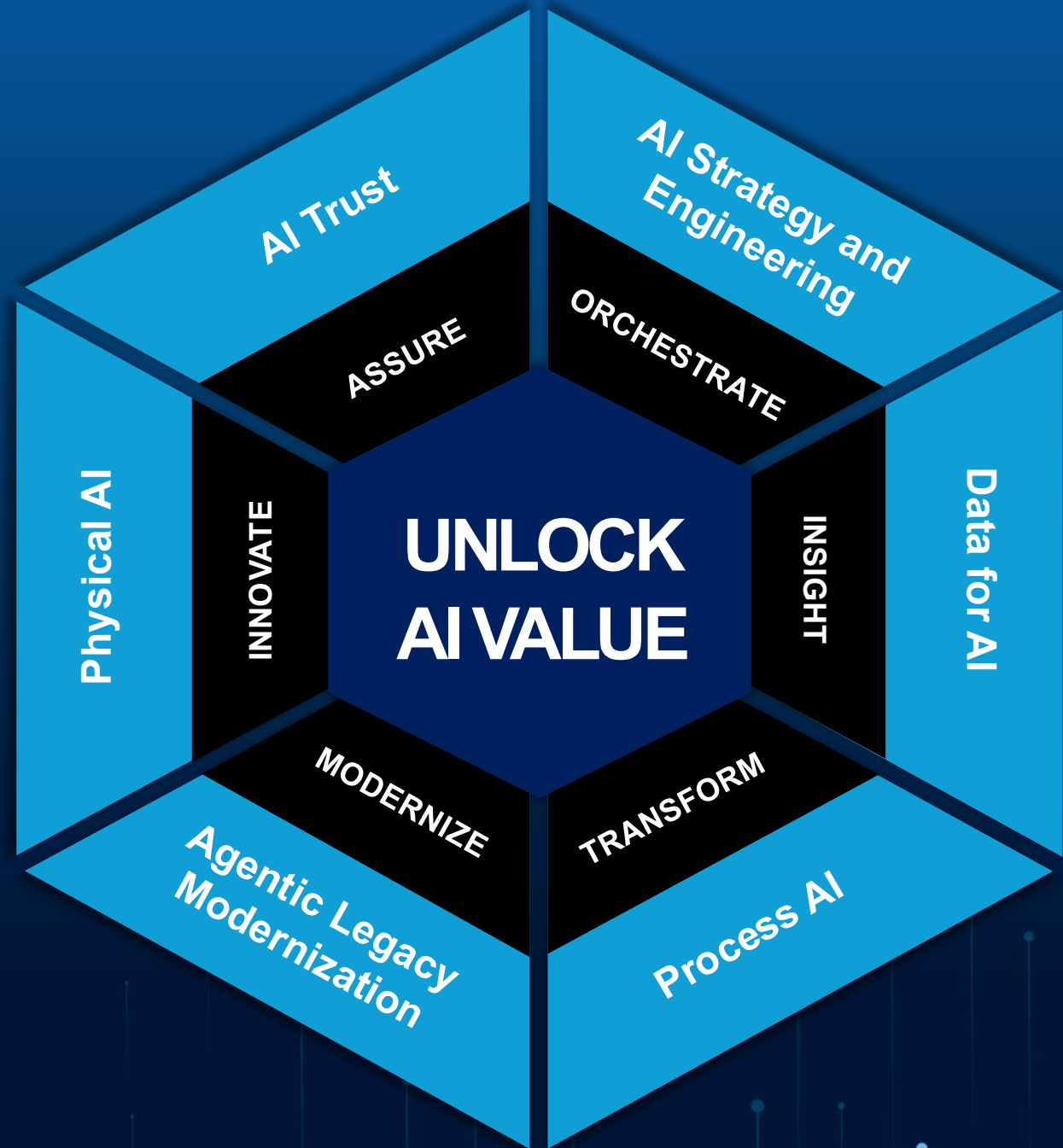


Source: 20 IT Services Companies Business Performance

The Next Frontier

Infosys
Navigate your next

=



Thank You



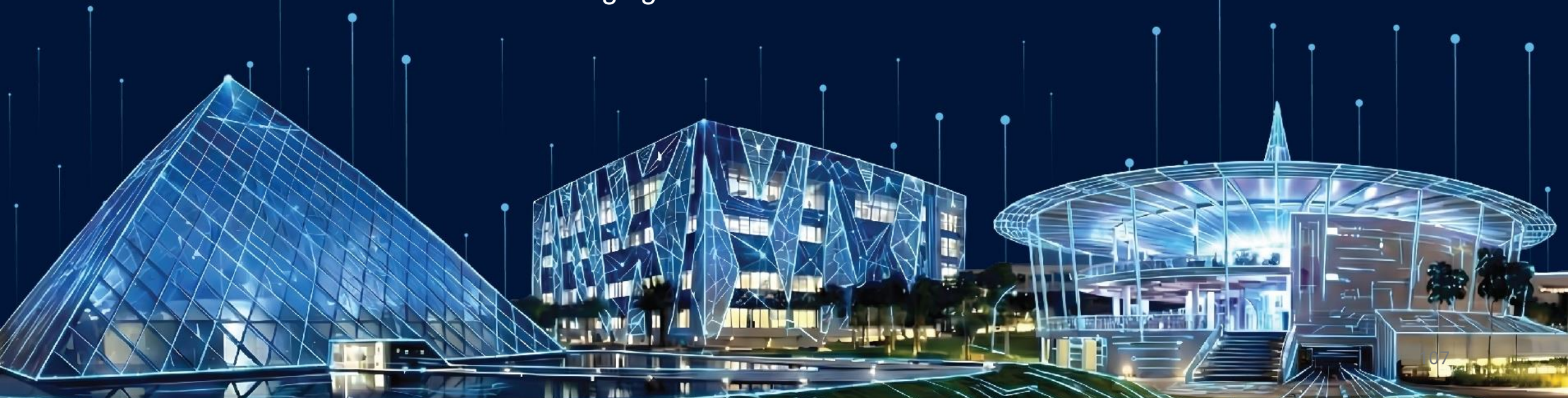
Summary and Q&A

Salil Parekh

Chief Executive Officer and Managing Director

Jayesh Sanghrajka

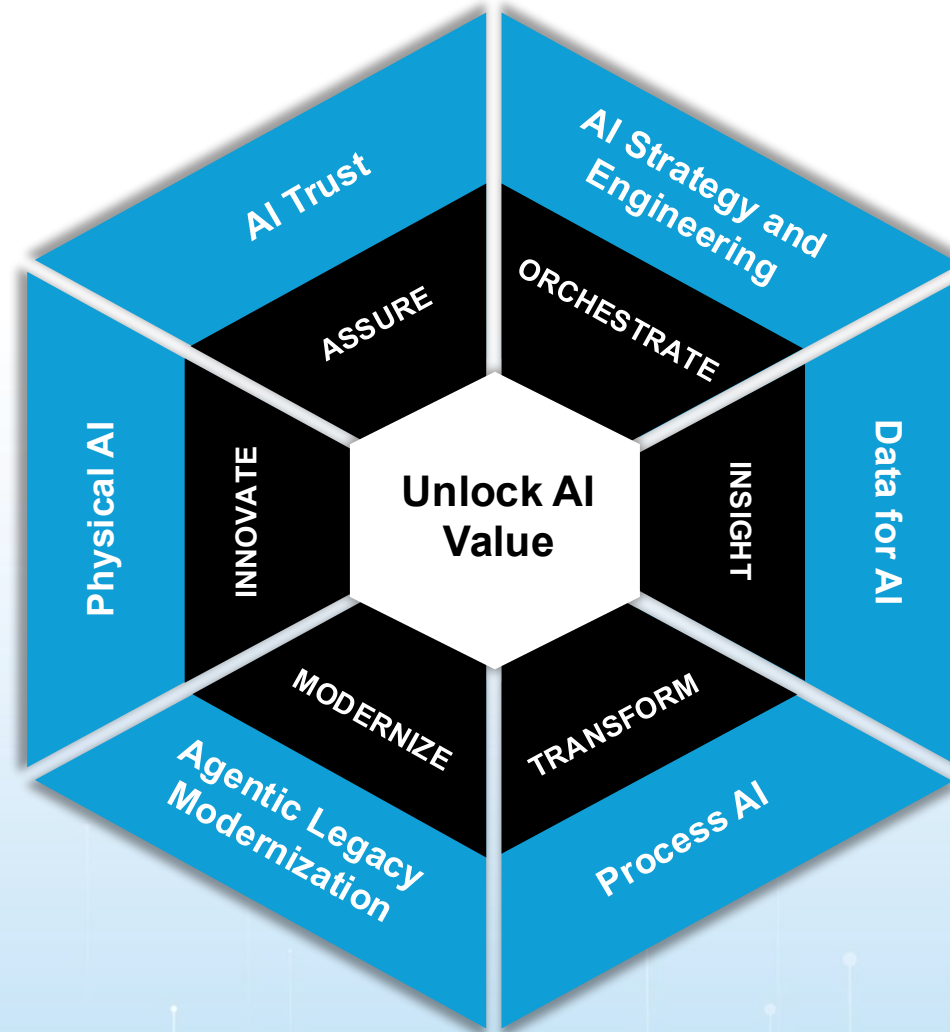
Chief Financial Officer



Summary

- 1 Comprehensive AI services offerings
- 2 Large opportunity
- 3 Large enterprise clients trust Infosys
- 4 We are working with clients in each of the AI services areas
- 5 We have a strong platform
- 6 We have deep engineering talent and culture
- 7 We have built strong partnerships
- 8 Go to market plan for our large clients
- 9 We are a leading brand

AI First Value framework



Thank You

