

#### **TO ALL STOCK EXCHANGES**

## BSE LIMITED NATIONAL STOCK EXCHANGE OF INDIA LIMITED NEW YORK STOCK EXCHANGE

May 31, 2022

Dear Sir/ Madam,

#### Sub: Analyst/Investor meeting - presentations

Please find attached the presentations which will be made during the analyst/investor meeting to be held in Mumbai today.

This will also be hosted on the website at www.infosys.com.

Thanking you,

Yours sincerely, For **Infosys Limited** 

A.G.S. Manikantha Company Secretary

www.infosys.com



# Strategic Overview Driving growth and value creation

Salil Parekh

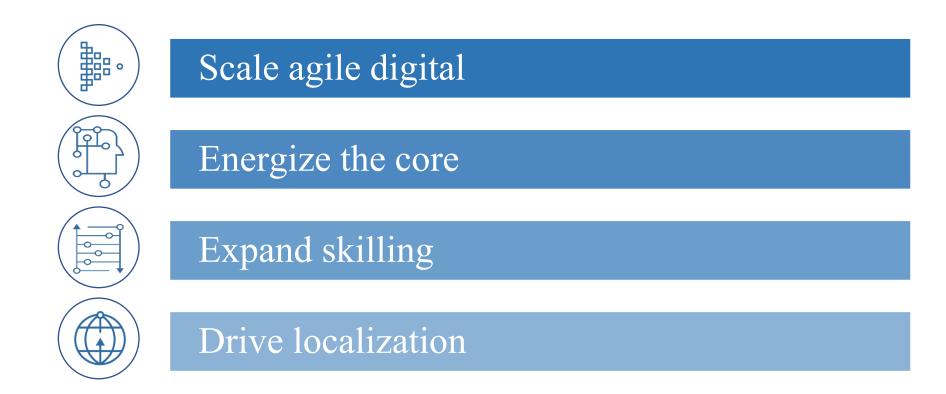
Chief Executive Officer and Managing Director

## Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



## Strategy put in place in 2018



Focus on client relevance and execution



## Results



54 "Digital Leader" rating across offerings of Digital Pentagon by industry analysts in FY 22 (It was 24 in FY 18)

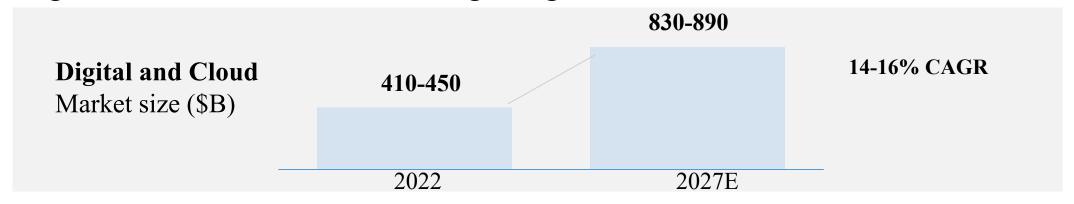
- Digital revenue from 25.5% to 59.2%
- Revenue growth (cc) from 5.8% to 19.7%
- \$100M+ accounts from 20 to 38
- Employees from 204,000 to 310,000
- Significant market share gain
- TSR highest among peers

#### **One Infosys**



## Digital technology services market continues to grow

- Global technology services market is expected to grow between 5% and 6% over the next 5 years
- Digital and cloud services leading the growth



- Digital transformation remains critical for large, global companies
- Opportunity to continue to gain market share
- Demand outlook remains strong today among global macro trends



## Strategic elements looking ahead



Scale cloud business



Continue intensity in Digital



Next generation seeding



Advanced automation, modernization



People care and development

Continued focus on client relevance and execution



#### Scale cloud business



### Market leading capabilities



IaaS/Public



IaaS/Private



SaaS



PaaS



Data on Cloud



**Cloud Security** 



Advisory, Design and Migration



Industry solutions



## Continue intensity in Digital





Data, analytics, AI



IoT



**Enterprise tech** 



Cybersecurity



Digital engineering services



Experience



## **Next generation seeding**

**Digital Natives** 

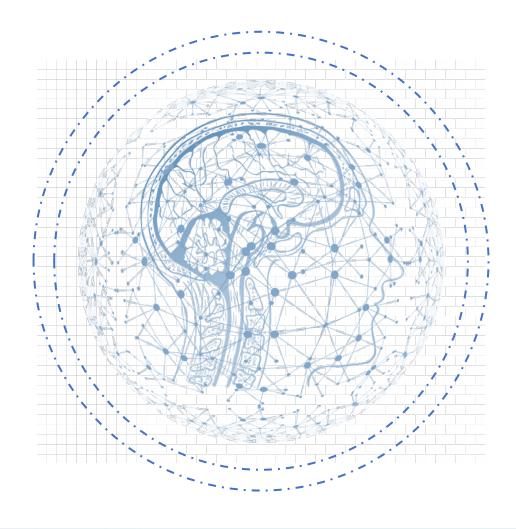
Europe

New
Technologies
(E.g., Metaverse,
Quantum, Web 3.0,
Blockchain)

Sustainability



#### Advanced automation and modernization



#### **Next generation BPM**

#### **Advanced ADM**

Bridge between core services and digital/cloud

#### Modernization

Zero Disruption Modernization

#### AI, machine learning, automation

- Automated intelligent processes
- Low touch, high impact ecosystem



## People care and development

## Enhanced employee engagement

- Attract with brand as a talent magnet
- Engage and Empower
- Incentivize learning culture



- Accelerate career growth
- Skill based differential compensation
- Higher internal fulfilment

## **Extensive re-skilling** for all

- Digital and Cloud
- Full stack
- Certifications and skillbased recognition



## We have levers to drive high margins



Manage pyramid ratios and delivery cost/FTE



Optimize onsite/ offshore mix



Optimize sub-contractor usage



Capture value from automation



Realize operating efficiencies



Value based selling



#### **Conclusion**



Last 4 years demonstrated a successful strategic blueprint that we executed well



Going ahead, we see strong opportunities in digital and cloud



Our people engagement is robust and becoming stronger



We have several levers to drive high margins



We are well-poised to gain market share and deliver value





## THANK YOU

© 2022 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.





## **Next in Digital**

Ravi Kumar S.

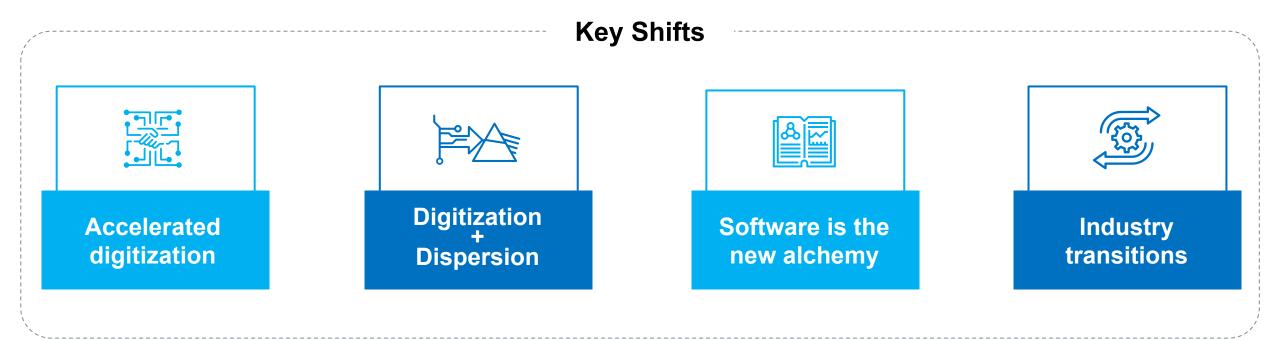
President

#### Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



## Market dynamics are reshaping the future



**Every enterprise will be a software company at the core** 



## Our Strategic focus on Digital has yielded significant results

59% of our business is now Digital

Focused Digital offerings & Partner ecosystem

Deliver Value through a Services + Platform approach



Innovation & Co-Creation through Living Labs, Hubs and Design studios

Best in class
Reskilling
Infrastructure &
Distributed talent

Investments in COBALT, helped scale cloud adoption



## Next In Digital for Infosys

Digital Services have evolved around efficiency stack, growth agendas and smart connected products & services

#### COBALT 2.0

#### **Scale Cloud**

SaaS | Infra | Data | Zero Disruption Modernization

#### **Digital Engineering**

Product Engineering | 5G | IoT | Robotics | SDN

#### **Human Experience**

Experience Driven
Commerce | UX-UI Design |
eCommerce | Studio As A
Service

#### **Cyber Security**

Threat Assessment | Privacy | GRC | Cyber Defense Centers

## **Emerging Technology**

Applied AI | LCNC | Metaverse | Gaming

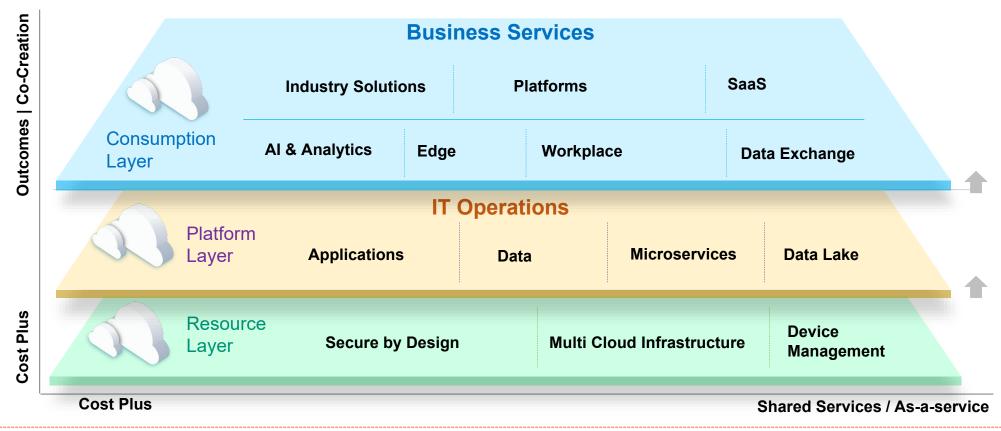
## Advisory Led Consulting

Consulting | Domain | Tech



## COBALT has evolved to be a key differentiator

300+ Industry solutions and 35K cloud assets



















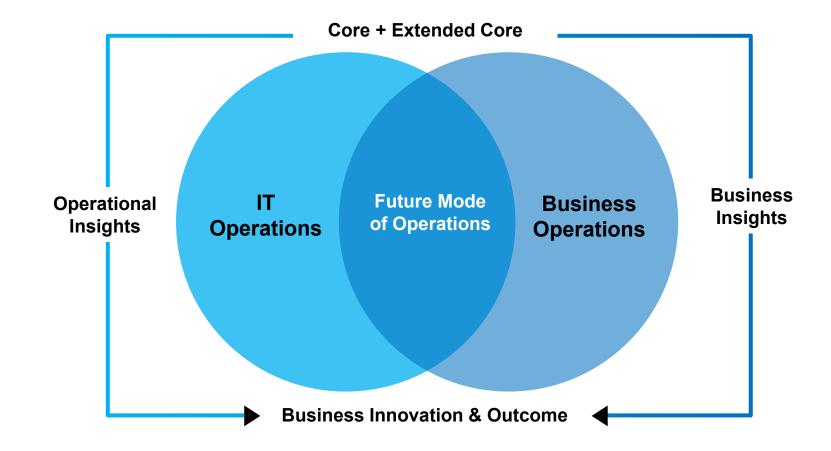






## Pivoting to Business operations is critical to scale cloud

Large 'in-flight' transformations and accelerated shift to 'As A Service' requires new ways of working







Infosys Polycloud platform



## Transforming Digital Experience

#### **Humanizing Experience**

**Network of 16 Digital Studios** 



#### **StudioNEXT**



Customer **Experience** 



User **Experience** 



**Employee Experience** 

**Experience Driven Commerce** 

**Digital Interactions** 

**Digital Marketing** 

**Platforms & Solutions:** 











Carter. oddity

**Strategic Partnerships** 

















Human experience



## Next gen Data & Analytics services

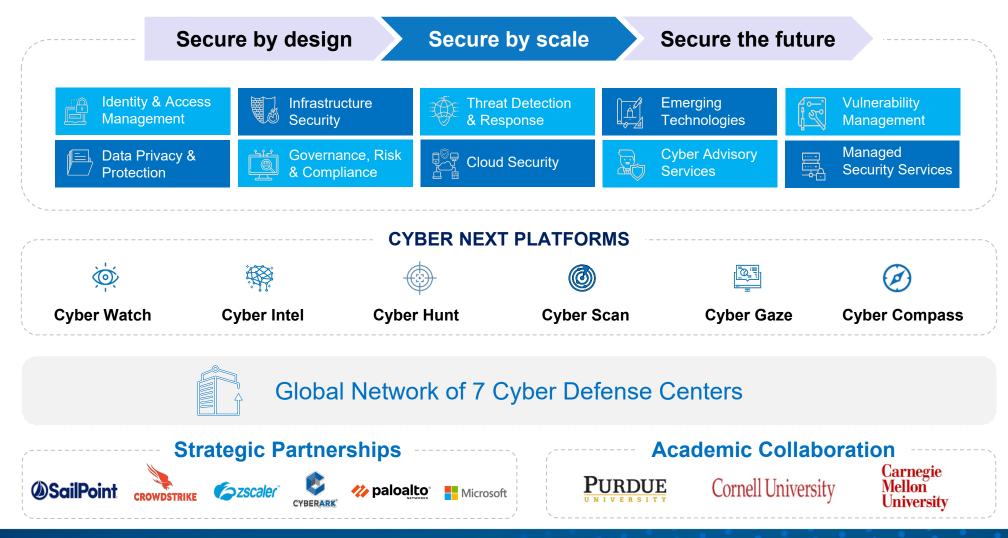
Data economy is driving new possibilities, fluid business models and monetization



Data Strategy & Consulting | Architecture | Analytics | Insights & Visualization | Data Operations | Data Engineering

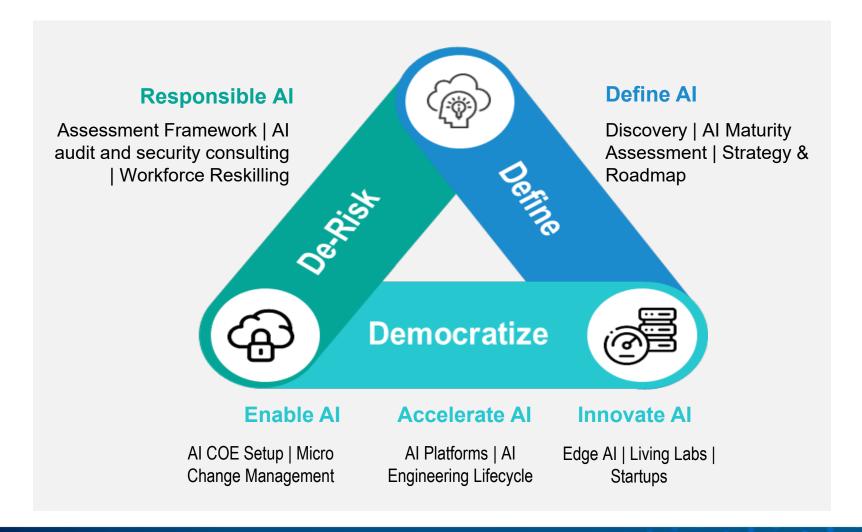


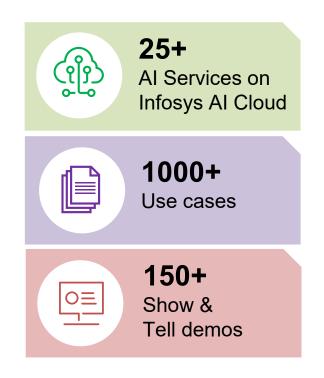
## Assuring Zero Trust Cyber Resilience at Scale





## Scaling Applied AI to accelerate business outcomes







## Accelerate Automation for efficiency and productivity

Repository of 24K bots

NEXT IN DIG	Manual	Tool Assisted	Automation	Intelligent Automation	Specialized Al	Self Learning Al
NEX	Fully manual process	Use of regular tools & applications	Handle exceptions	Automated, cognitive	Automated, cognitive environments with	Intelligent Self- managed, self- healing bots fully perform a tasks
		Assist selected steps along a process	Specialized environments handle large parts of processes	environments running mostly unattended	communication skills do nearly all work	
	Office Tools	ERP, CRM, standardized software	RPA	RPA + OCR, Simple Chat bots	NLP, AI, ML Knowledge graphs	Future



## IoT - Intersection of Edge, 5G and devices



#### Industrial IoT

#### **SMART CONNECTED PROCESS**

Digital Manufacturing, Industry 4.0, Smart Mining, Sustainability, Digital Thread



#### Product IoT

#### **SMART CONNECTED PRODUCTS**

Connected Vehicle, Connected Home, Smart Farming, Smart **Medical Devices** 



#### Smart Spaces

#### **SMART CONNECTED INFRASTRUCTURE**

Asset Efficiency & Sustainability, Smart Experiences, Return to Work

#### Ready to deploy Industry Solutions

CONNECTED **OPERATIONS ON CLOUD**  **INFOSYS INTELLIGENT** WORKPLACE PLATFORM

#### **3 Innovation Hubs**

IoT Studios in Indianapolis, Hartford & Richardson

#### Partner Ecosystem

Technology providers





Sensor & Device Partners



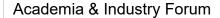
**Automation** 

**Application Partners** 



**Consulting Partners** 











## Embedded Software drives the future of engineering

#### PRODUCT PLATFORM SERVICES

Transforming and modernizing **Enterprise Products and Platforms** and creating Digital twins

3

**D**igital

**Product** 

**MECHANICAL &** Embedding software **ELECTRONIC PRODUCT** into the end-to-end product lifecycle **DEVELOPMENT** Concept to design with digital **TURBO** CAD based modelling & **ENGINEERING E**ngineering analytics

**MEDIA DEVELOPMENT** & SERVICES

> LIVE **ENGINEERING**

Apps & Middleware development across Cable, IPTV, OTT, and Satellite segments

Quality assurance and engineering across the PLM cycle



Advanced Prototyping and Usability Labs



## **Emerging Technology accelerating new offerings**

Metaverse foundry converges the power of our domain and design expertise, XR platform, digital accelerators, and strong alliances ecosystem

#### **Metaverse Foundry**

100+ Ready to use templates and use cases in AR/VR, smart spaces, IoT, AI, Blockchain & NFT





Astronomical scope of Gaming industry – 3 billion people in the world are gamers

#### **Gaming Ecosystem**

Product Development | Operations | Al & Analytics | Performance Management | Cyber Security







With more developers in Non-Tech industry, Low Code platforms are driving digital fluidity and agility

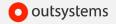
#### Low Code No Code

Citizen developers (< 5% coding)

Power Users (< 20% coding)















## Co-creating Innovation cycles

#### **INFOSYS INNOVATION NETWORK (IIN)**

Startups (120+) |Horizon 2 & 3 Trends Listening Post as a Service



#### LIVING LABS & MARKETPLACE

Co-Creation | Joint Solutions | Design Studios | Try out

#### THOUGHT LEADERSHIP

Infosys Knowledge Institute |Tech Cohere | Tech Compass



#### **PLATFORMS & IP**

Helix | Cortex | Polycloud | Mortgage Platform | Digital Brain |

#### **INNOVATION FUND**

Clients | Corporate Funds | Infosys Fund





**EXPERIMENTATION PLAYGROUNDS** 

Al Cloud | RISD Workshops | Bot Factory



STEM | Non-STEM| Alternate Talent

Continue to inculcate grassroots innovation @ scale





## THANK YOU

© 2022 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.





# Market Approach and Financial Services Depth

Mohit Joshi

President

#### Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



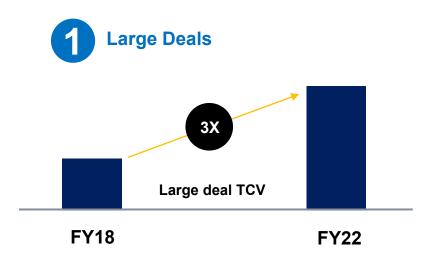


## Market Approach

Growth Drivers & Market Share expansion



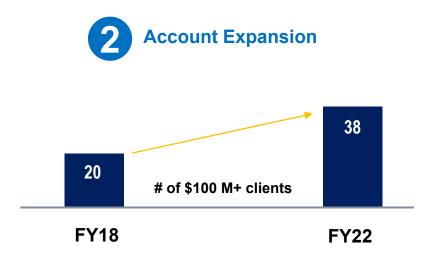
### Two major initiatives have driven our market success...



- \$40B in large deals in 4 years
- Market leading win rate for Net New
- 2.5X pipeline expansion

### **Top 10**

Fastest-Growing Top 10 IT Services Brand in the World



### #1

#1 in social connectivity with decision-makers at clients



### ...with digital solutions addressing business problems...

Transforming
Financial Services



Wholesale and Universal Banking Transformation across Geo's

for one of the largest banking and financial institutions Digitizing Telecom



Digital Supply Chain Transformation

For a leading wireless network operator

Increasing access to Healthcare



Improving member access to health care

For a managed health care company

High end R&D in Aerospace



Core Engineering R&D

For a bell weather company in Aerospace and Defence

Powering e-commerce for Retail



Enhancing experiences powered by Data, and driven by Human Experience

For a leading retailer

Enabling sustainable eco systems



Building a Connected, Sentient and a Sustainable ecosystem

For a leading provider of integrated environmental solutions



### ...powered by our intelligent, open platforms



Cloud powered enterprise transformation



Al platform for empowering better Healthcare



Live Enterprise

Application Platform



Automation, Al and supply chain platforms



Al driven customer engagement platform



Policy administration for the global life insurance and annuity industry



Core banking and digital banking platform



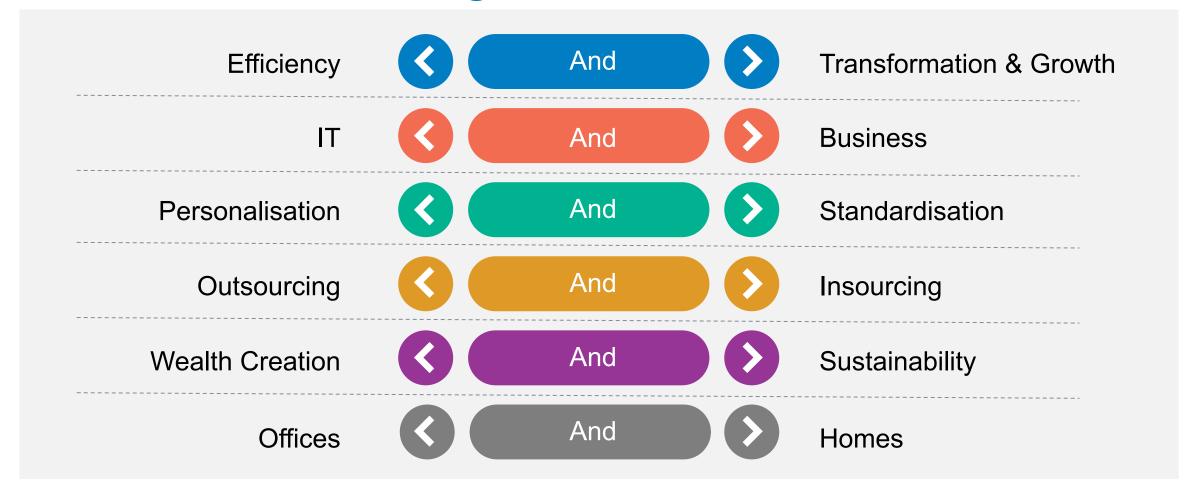
Human-centric digital commerce platform



Learning, reskilling and talent transformation platform for clients

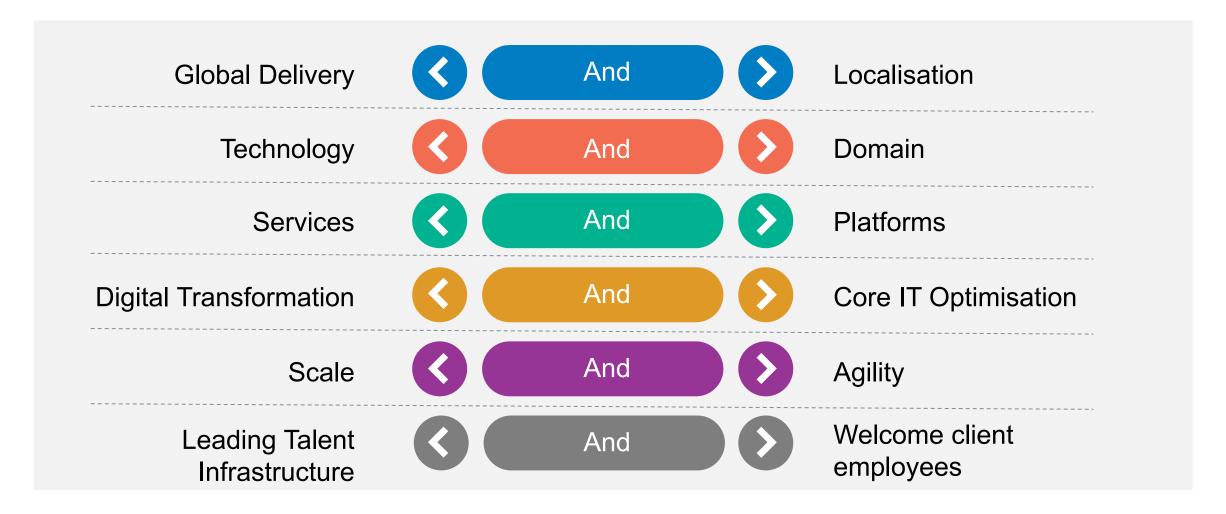


### We are now witnessing another shift...from 'OR' to 'AND'





### Infosys is uniquely positioned to address this new reality...





### ...and we are addressing this duality in our sales strategy

#### Our strategy for sustainable growth

### Large Deals

- Double down on Cloud, Digital and Tech + Ops
- Focus on Tech Natives
- Greater penetration into Continental Europe
- New channels with Private Equity and Product Partners
- Embed ESG in all large deals

## Account Expansion

Special focus to grow high potential accounts (\$10 Mn-50 Mn)

#### **Sales Transformation & Enablement**

Enhance digital skills of our salesforce

Expand salesforce through renewed hiring in local markets

Drive adoption for hybrid salesforce and new skills

Emphasis on social intelligence to amplify impact



Finally, we will continue to address our clients' business problems with digital solutions...

- Verticalized digital solutions
- Differentiated end-user experience
- Cloud as a foundational layer
- Emerging technologies: Metaverse Foundry, Quantum Computing
- Secure technology infrastructure and assure business performance





### ...and to enhance our focus on Europe

Our European business is already on a strong trajectory

18k+
Employees

Employees

71% Locals

**30%**Women

top EUROPE

#### **Strategic LOCALIZATION FOCUS**

#3 Digital Innovation Center
Düsseldorf, Germany, Bucharest, Romania
Stuttgart Germany

#5 Client Proximity Centers
Erlangen & Stuttgart, Germany; Baden, Switzerland;
Marseille, France; Nottingham, UK; Dublin, Ireland

**Design Studios**Düsseldorf, Germany, London, UK

**Cyber Defense Center**Bucharest, Romania

#### **Sustainability and Green Tech**

Green IT Investments | Decarbonization



#### Infosys Collaboration with Lefdal Mine Datacenter (Norway)

One of Europe's greenest data center ecosystems, blueprint to accelerate decarbonization



#### **Partner Ecosystem**

Govt. Collaborations I ESG framework







## Financial Services Depth

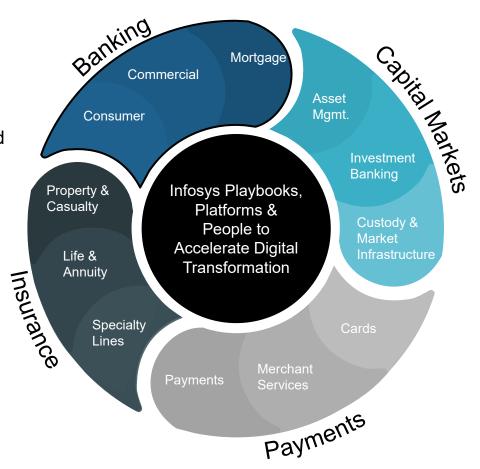
Accelerating FSI Digital Transformation



# Post Pandemic, Digital Transformation accelerated across Financial Services & Insurance...

- · Ecosystem Banking
- Embedded Finance
- Fintechs, Non-Banking Players
- Millennials, Gen Z
- New Business Models, Componentized products

- Embedded Insurance, Connected Insurance
- Life + Health Insurance
- Claims Ecosystem
- Gig Economy
- IOT, Blockchain, Insurtechs

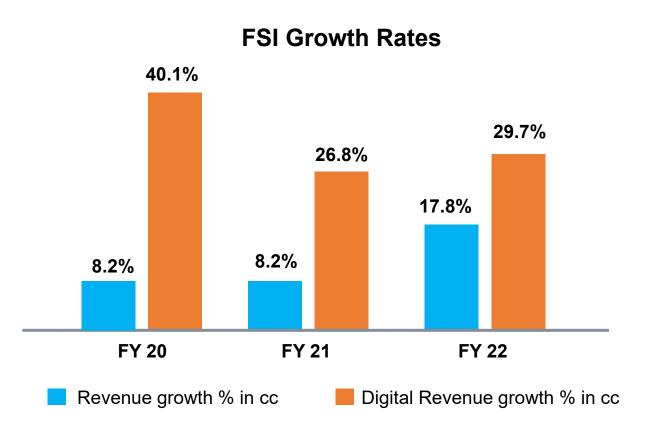


- Inter-generational Wealth Transfer
- · Digital Assets : Crypto, NFT
- ESG investing is mainstream
- Resilience to Market Volume & Volatility
- Robo-Advisory

- Decoupling of Credit & Transaction Buy now pay later
- Point of Sale Innovations: Contactless, P2P, Pay by Account, Augmented purchases, IOT payments
- Realtime Payments & Treasury
- Payments Data mining & Al
- Digital Currency: Stable Coins, CBDC



# Infosys is seeing a strong and profitable growth driven through higher digital business



#### Digital Growth ~ 2X of overall Growth

### **Infosys works with Top**

- 8/10 US banks, 4/6 European Banks, 3/4 Australian Banks
- 4/5 card issuers, 3/4 acquirers
- 3/5 mortgage originators
- 8/10 Investment Banks
- 3/5 Global Custodians
- 4/7 US Broker Dealers & Investment Managers
- 4/5 Global Insurers, 7/7 Life Insurers
- 3/3 P&C Insurers. 4/5 Commercial Line Insurers
- 2/3 Global Insurance Brokers

100,000+ Associates, 60,000+ Digital, 20,000+ Domain Experts



# Financial Services & Insurance – Digital Transformation Playbook

### **Digital Transformation Playbooks**

- Be a Digital Attacker
- Reimagine Customer Journeys
- Al Flywheel
- Data driven intelligent lending
- Frictionless Self-servicing
- Blockchain & Tokenization
- "Center-out" Operations digitization
- Insurance Policy Admin Modernization, Claims Digitization

#### **Select Case Studies**



Designing & Building the Strategic Blueprint and Cloud Native Business Platforms



Frost returns to Mortgage with Digital First Approach with Infosys as Partner



SPS is leveraging Infosys Mortgage Solutions with its NLP, ML and Predictive Analytics to reduce service transfer timeline for customers by 95%.

US Life Insurance Company

Infosys McCamish Platform driven Digital Transformation of Policy Administration. Converted ~ 1 Million Policies





### Finacle is at the forefront of Digital Transformation



for Incumbents, Challengers, NeoBanks and Fintechs...

#### **Digital Disruptions**

Customer Journeys are transforming to Digital & Third-party channels

Scaling Business Model Innovation: BaaS, Marketplace Banking, Digital Only Banking

Cost-to-income benchmarks are getting reset

Cloud, APIs, and AI are transforming banking

### **Use Cases** Neo Banks Challenger Banks Banking as a Service Marketplace Banking WhatsApp Banking Mobile Teller Blockchain Realtime Payments Open API Banking



100+ countries | Over a billion people | 1.7 billion accounts | Over 16% of the world population



# We are Verticalizing Cloud Offerings with Infosys Cobalt Cloud for Financial Services



#### Accelerates business value and innovation in the cloud for FS Clients

- Secure, vertical cloud platform that enables enterprises to:
  - Accelerate cloud adoption
  - Rapidly build cloud native business platforms
  - Drive business agility and growth
  - Foster innovation
  - Deliver a personalized customer experience
- Industry specific assets, use case solutions, microservices, reusable frameworks, blueprints, patterns, pre-configured Regulatory compliance etc.

**X** Market **Axess**®

Market Axess is leveraging Infosys Cobalt Financial Services Cloud platform for reconciliation as a service on cloud. This is helping Market Axess scale the reconciliation process on-demand while improving accuracy and transparency.



### Infosys cobalt

### **Digital Shifts of the Future...**

#### Metaverse



Banking, Virtual Bank Branches, Gamified financial literacy, Virtual Lounges...

#### **Blockchain & Crypto**



NFT : Beeple's collage, "Everydays - The First 5000 Days"

Payments, Clearance and Settlement Systems, Fundraising, Securities tokenization, Efficient Loans and Credit, Trade Finance, Customer KYC and Fraud Prevention

#### Banking as a Service



Digital brands are embedding financial services into their customer touchpoints leveraging BaaS to provide integrated Customer Experiences...

### Quantum, 5G, Al



Quantum: Settlements, Capital Requirements, Risk Simulations, Fraud Detection, Trading & Portfolio Optimization, Product Recommendation, Pricing

Infosys Quantum Living Labs, 5G Labs, Applied Al





### **THANK YOU**

© 2022 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.





## People Engagement

Krishnamurthy Shankar

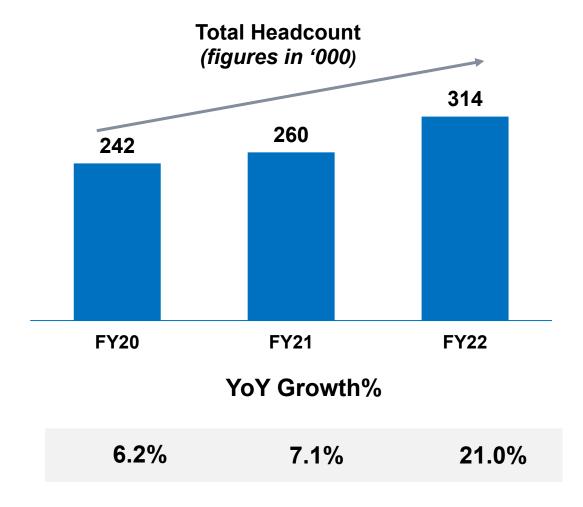
Group Head - Human Resources and ILI

### Safe harbor

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



### Headcount growing consistently over the last 3 years

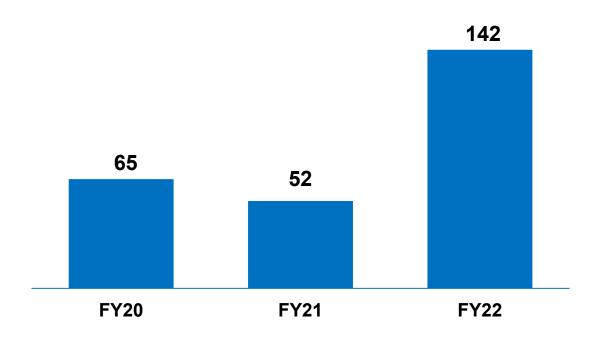






### Hiring numbers growing impressively





2.2 X
increase in hiring
over FY20



### Accelerated hiring at scale to strengthen our pyramid

85K+ (3X over FY21 )
Fresher intake in FY22

57K (2.4X over FY21)

**Laterals hired in FY22** 

#### **Coding assessments**

Country wide coding competition #HackwithInfy

#### **Multi-level selection**

Skill, learnability & cultural fit assessed

#### **Fresher hiring**

Hiring the best talent globally InfyTQ

#### **Professional hiring**

Focused on skill & expertise















HackwithInfy – Coding competition for engineering students
Infy TQ - Platform with technical and professional skills courses aimed at making engineering students become industry-ready



### Attrition is tapering down

Q4 attrition was 27.7% LTM\*

Q4 annualized attrition down by 5% from Q3

### **Key Interventions:**

Compensation corrections

Faster career growth

Skill development programs

Greater engagement

\*Only for IT Services



### Compensation a key lever

January 2021

January 2021

July 2021

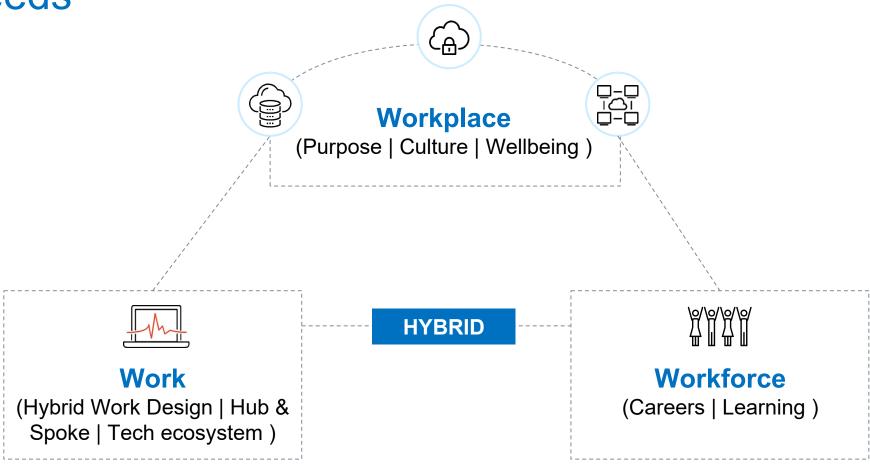
Now rolled out effective April 2022

- Special skill based compensation correction
- Significant geo based retention budgets
- Rolled out retention bonus, higher promotions, higher stock grants



Reimagining Work, Workplace & Workforce to address the

future needs





### Work: Enabling the future hybrid work model

#### **Key Considerations**

Client Employee Need

Team & Org Culture Need

Regulatory Requirements

#### Will evolve to a Future work model

Permanently
Remote WFO

Flexible WFO



#### **Hybrid Work Design**

- Toggle seamlessly across work modes
   Home / Office
- Flexibility location & time
- Staggered approach for return to office



#### **Hub & Spoke**

- New centers in Noida, Vizag, Kolkata, Coimbatore in addition to Indore, Nagpur, Mohali
- 6 Regional Hubs in US

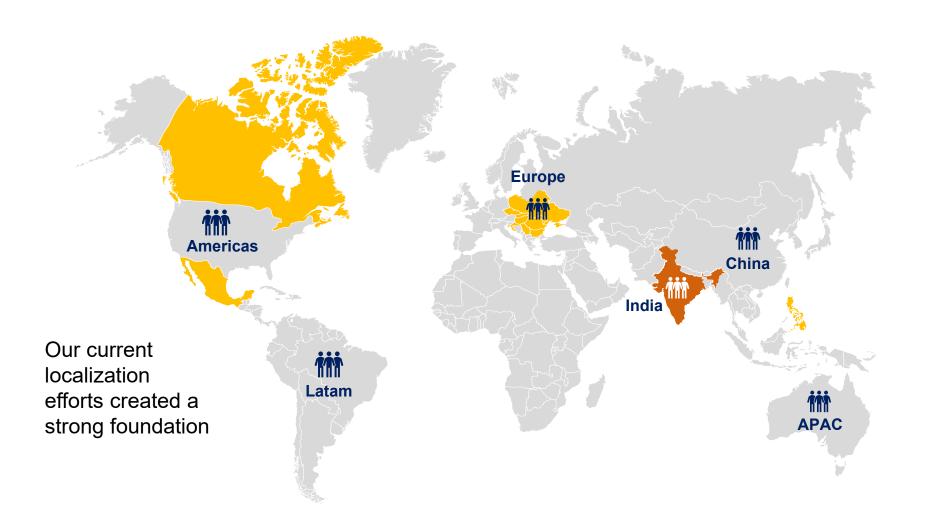


#### **Tech Ecosystem**

 Communication & Collaboration solutions



### Scaling distributed talent and work





#### **Nearshore Focus Areas**

Bulgaria, Romania, Poland, Slovakia, Croatia, Lithuania, Mexico, Canada, Philippines



#### **India Locations**

Coimbatore, Kolkata, Vishakhapatnam, Noida

#### **Lending Human Capital**

Reskilling as a service | Captives | Rebadging | Dedicated Client hubs | BOT models



### Workplace: Led by our Purpose, Values and Culture



With a greater focus on flexibility, wellbeing & diversity in a hybrid work model



### Continued focus on employee wellness

#### Four pillars of employee wellness at Infosys









#### **Covid Support**

- Vaccination center in Infosys campuses
- Hospital tie-ups
- Dedicated Covid Care Centers
- Over 96% vaccinated in India

#### **Supporting Mental Health**

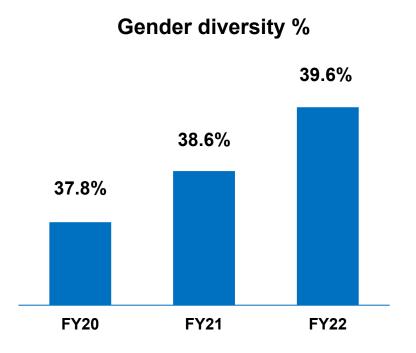
- 24\*7 Wellness coaches for distress counselling
- Samaritan peer to peer counselling
- Online self-help tools
- Mindfulness workshops

#### **Work-Life Balance**

- Leisure events
- Virtual communities
- Influencing fitness
- 'No Meeting' hours



### Diversity has been a key priority in line with our ESG vision



### Significant programs to improve diversity

- Return to work after maternity
- 'Restart' with Infosys
- Orbit Next- to build our pipeline into managers
- Diverse hiring at leadership
- Strong LGBTQ network
- Active Employee Resource Groups
- 156 nationalities



# Workforce: Deep emphasis on Lifelong learning leveraging Lex



300K +

Learning
Resources on Lex





22K +

Learners access Lex everyday



34 + mins

Average Learning time



40K +

Employees certified every month on Lex

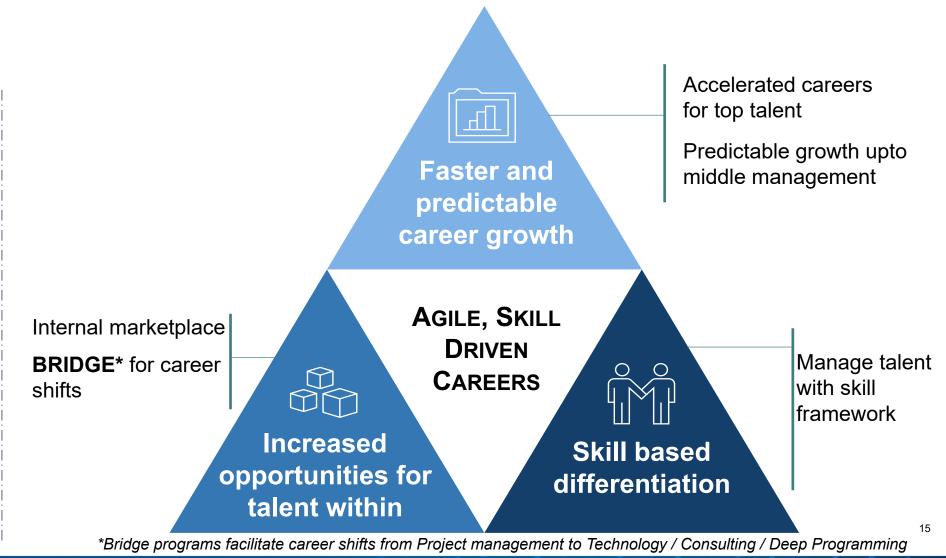
- Anytime, Anywhere Learning with Lex
- Enables reskilling employees faster at scale
- Focusing on building depth & breadth of skills
- Exclusive for Managers Infosys Great Manager Program - tie-up with Cornell



Agile careers with increased internal fulfillment

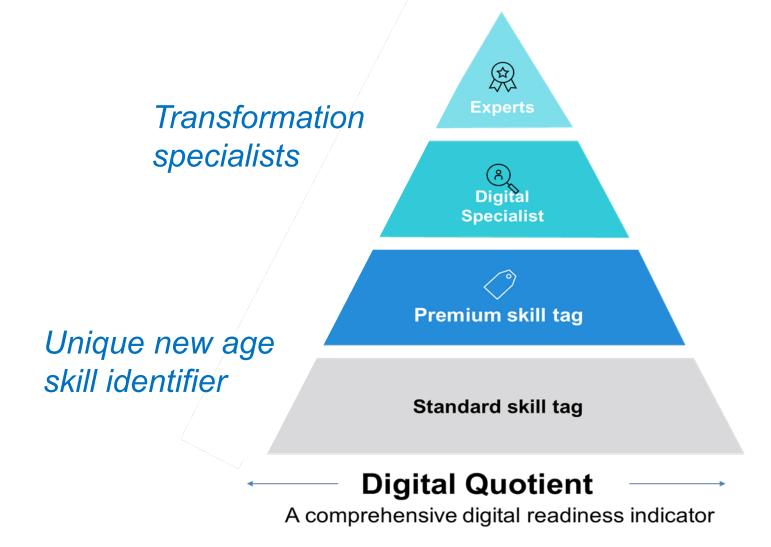
3.4X ↑
Promotions in FY22
over FY21

1.4X 1 Internal Movements in FY22 over FY21





### Augmented by a strong focus on skills





## Leadership development and succession planning a key

priority

2000

### Succession Planning

- Strong succession bench strength
- Led by assessments, career conversations
- Coaching
- Retention- 95%

Stable, energized 'One-Infosys' leadership Seamlessly managed transition of COO



### **Leadership Development**

- Partnership with Stanford and Harvard
- On the job projects by leaders
- ATD Award for Excellence in Practice



### Women in Leadership

- Over 350 Women Leaders enrolled in the ILI-Stanford Program
- Leaders as Mentors
- Women Icons Asia D&I Champion Award 2022



### Our Employee Value Proposition sums it all....

### Move Forward, Take the world with you!















### Global recognition for our Talent practices







- ATD Excellence in Practice Award 2022 for Leadership & Managerial Development
- Brandon Hall Group's HCM Excellence 2021-22 Best-in-class Talent Acquisition & New-hire Onboarding Program
- SHRM HR Excellence Awards 2021 Excellence in HR Analytics, D&I, Wellness & Hybrid Workspaces
- Stevie® Awards 2021 Career and workforce readiness and COVID-19 response management
- Forbes' The Best Employers for Diversity in 2021
- AVTAR Best Company for Women



#### In conclusion

- Increase in headcount
- All time high recruitment
- Strong training and reskilling
- Diversity in focus
- High Employee Engagement





# THANK YOU

© 2022 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.





# Fuelling growth and delivering margins

Nilanjan Roy
Chief Financial Officer

#### **Safe Harbor**

Certain statements in this presentation concerning our future growth prospects, financial expectations and plans for navigating the COVID-19 impact on our employees, clients and stakeholders are forward-looking statements intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding COVID-19 and the effects of government and other measures seeking to contain its spread, risks related to an economic downturn or recession in India, the United States and other countries around the world, changes in political, business, and economic conditions, fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, unauthorized use of our intellectual property and general economic conditions affecting our industry and the outcome of pending litigation and government investigation. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2021. These filings are available at www.sec.gov. Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the Company's filings with the Securities and Exchange Commission and our reports to shareholders. The Company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the Company unless it is required by law.



## **FY22** highlights



Industry leading
Revenue growth at
~20% in CC



94 Large deals signed with TCV of \$9.5 billion



Robust
Operating
margin at 23%



FCF conversion at 103%, ROE at record 29.1%



Digital growth of >40% in CC; share of digital at 57%



TSR in top quartile among peer group

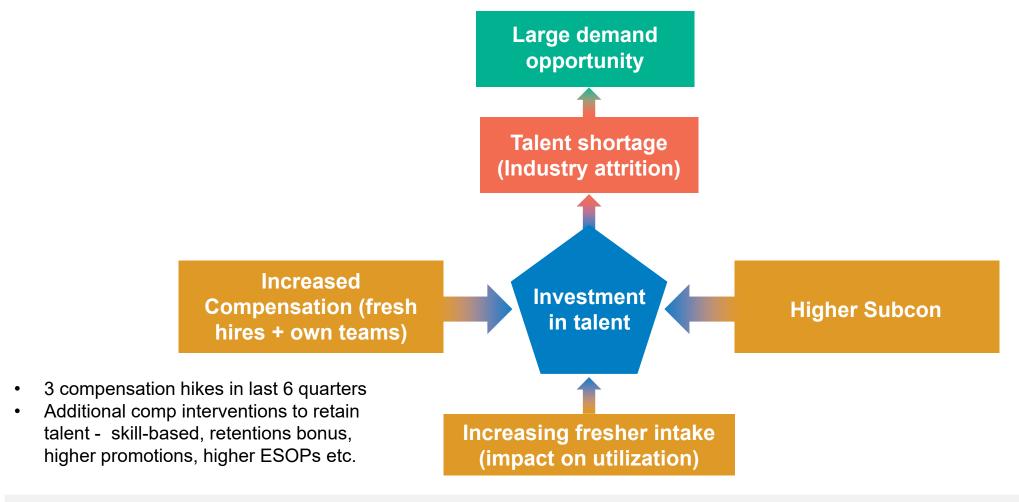


## **Fuelling Growth and Driving Margins**





### **Supply Side Fulfilment**



Don't miss demand cycle – future opportunities to optimize costs



## **Margin Drivers**



- Onsite and Offshore
- Internal rotation and promotion
- Higher fresher intake



- Subcon
- Subcon to Hire/ Subcon to Replace
  - Margin to Rate card
  - Vendor consolidation



- Lean and Automation
- Bot Factory



- Work from Anywhere (WFA) opportunity
- Onsite/Nearshore/Offshore
- Hybrid work
- Hub & Spoke



- Subsidiaries
- SG&A

Operating Leverage



## **Pricing – From Cost Based to Value Selling**



Inflation

- COLA MSA clauses (Old and new)
- Pricing ongoing engagements
- Discounts on renewals/adhoc



Digital value • created •

- Focused pricing initiative for digital talent
- Client outcome linkages
- Incremental pricing for scaled and proven capabilities
- Acquired subsidiary synergies
- Non-CIO buying centers



## **Building Strategic Capability**



 Strategic partner of choice for digital transformation

Full stack and verticalized solutions for cloud migration



Building GTM to address untapped emerging segment



- Digital career streams
- Predictable career paths
- Skill-based compensation

**Building future growth pillars** 



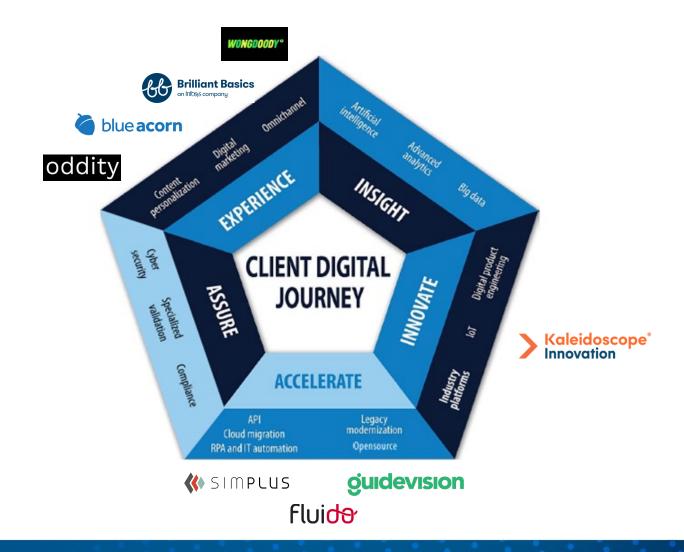
#### **Programmatic & Disciplined M&A**













#### ESG – Good Business is Good for Business

Vision: Shape and share solutions that serve the development of businesses and communities



#### **Environment**

- Climate change
- Engaging with clients on climate
- Water
- Waste



#### Social

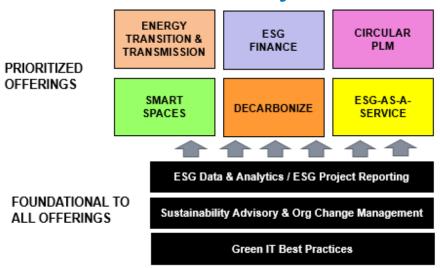
- Enabling digital talent at scale
- Tech for good
- Diversity and inclusion
- Energizing local communities
- Employee wellness and experience



#### Governance

- Corporate Governance
- Data privacy
- Information management

#### **Sustainability Practice**

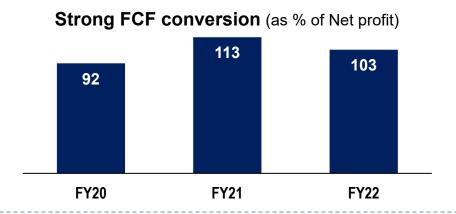


#### Infosys | Springboard

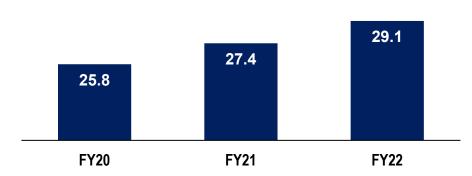




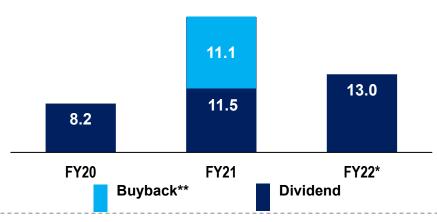
#### **Value Creation for Shareholders**



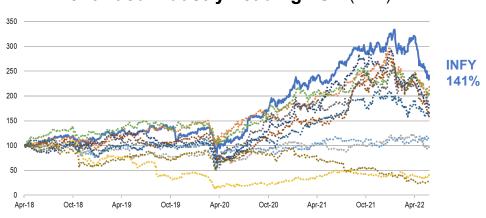
#### **Increasing Return on Equity** (in %)











TSR upto May 27, 2022

FY20-FY22: 73% FCF returned (5 Year Capital allocation Policy FY 20-FY24 85% return)



<sup>\*</sup> Including final dividend for FY22, subject to shareholders' approval at the forthcoming AGM

<sup>\*\*</sup> Buyback includes tax on buyback

### **Summary**



Support client needs



Relentless focus on cost via margin drivers



Scaling up strategic capabilities in current year



Driving pricing improvements



Leveraging Infosys Sustainability credentials





# THANK YOU

© 2022 Infosys Limited, Bengaluru, India. All Rights Reserved. Infosys believes the information in this document is accurate as of its publication date; such information is subject to change without notice. Infosys acknowledges the proprietary rights of other companies to the trademarks, product names and such other intellectual property rights mentioned in this document. Except as expressly permitted, neither this documentation nor any part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, printing, photocopying, recording or otherwise, without the prior permission of Infosys Limited and/ or any named intellectual property rights holders under this document.

