May 23, 2025

National Stock Exchange of India LimitedBSE LimitedExchange Plaza, C-1, Block-G, Bandra
Kurla Complex, Bandra (E), Mumbai -
400051Corporate Relationship Department
Phiroze, Jeejeebhoy Towers, Dalal Street,
Mumbai-400001NSE Symbol: CSLFINANCEBSE Scrip Code: 530067

Dear Sir / Ma'am,

Sub: Investor Presentation

Please find enclosed herewith the Copy of the Investor Presentation of the Company highlighting the performance and recent developments of the Company for the quarter and year ended March 31st, 2025.

The Investor Update are also being disseminated on Company's website at www.cslfinance.in

This is for your kind information and records.

Thanking you,

Yours Faithfully,

For CSL Finance Limited

PREETI Digitally signed by PREETI GUPTA Date: 2025.05.23 17:40:02 +05'30'

Preeti Gupta

(Company Secretary & Compliance Officer)

Encl: a/a

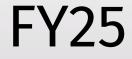












Performance Highlights



Inside this section

CSL Finance at a Glance

FY25 - Financial Performance

FY25 - Operational Performance











Scale of Operations	৺ ↓ Distribution	Loan Book Granularization	Asset Quality	Liability Profile	Profitability
₹ 1,157 Crore Up 25% in FY25 Loan Book	43 Branches	100% Secured Loan Book	0.46% GNPA	32 Active Lender Relationships	₹ 146 Crore Up 21% in FY25 Net Interest Income
₹ 1,195 Crore Up 16% in FY25 Asset Under Management	460 Team Strength	34% SME Retail 66% Wholesale AUM Mix	0.34% NNPA	47% Capital Adequacy Ratio	₹ 72 Crore Up 14% in FY25 Net Profits
₹ 542 Crore Up 14% in FY25 Net Worth	7 States – Presence (Clustered expansion	₹ 10 Lakh Average SME Ticket Size	256% Provision Coverage Ratio	~19% Fixed-rate yield on SME Portfolio	13.31% ROE
₹ 1,119 Crore Up 6% in FY25 Disbursements	_ strategy)	₹ 13 Crore Average Wholesale Ticket Size	_	~17% Average yield on Wholesale Portfolio	_
	100% In-house sourcing & collections	3,063 Active SME Loan Accounts	_	1.28 Leverage Ratio	6.46% ROA
		93 Active Wholesale Loan Accounts	_		

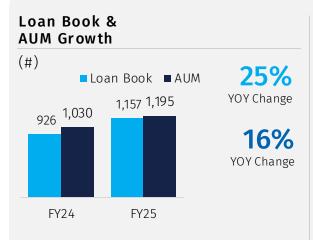


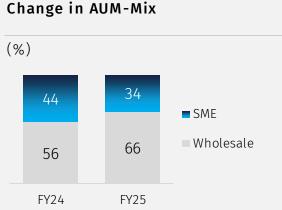




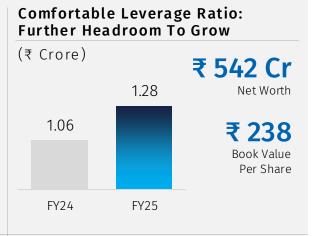


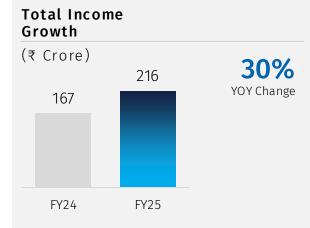
FY25 - Financial Performance



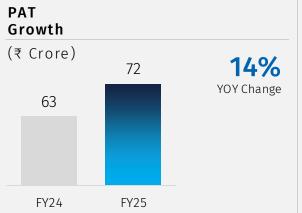


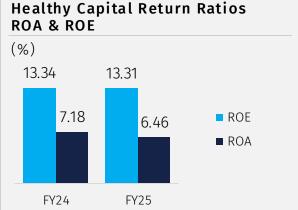












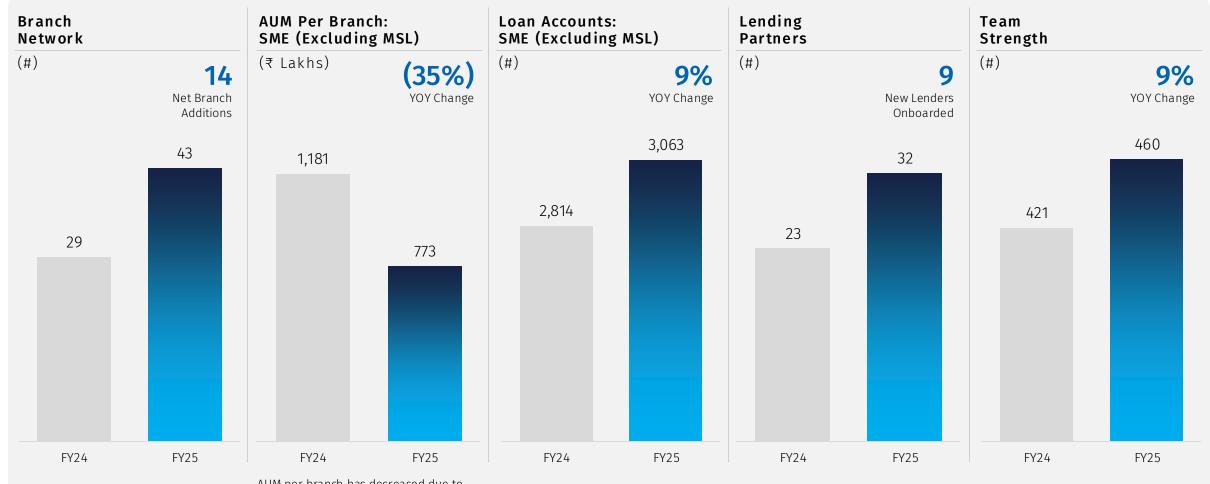








FY25 - Operational Performance



AUM per branch has decreased due to significant increase in branch count & initial gestation period for new branches













Inside this section

Business Growth YoY

Loan Book Size

Asset Quality

Asset Quality: Stage Analysis

P&L Highlights

Treasury Update

Quarterly Financial Snapshot

Operational Updates

Lending Partners

5Y Financial Snapshot



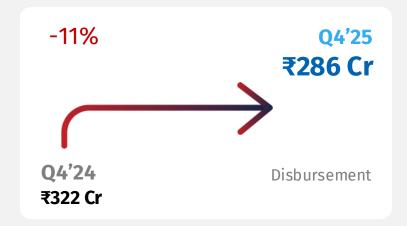


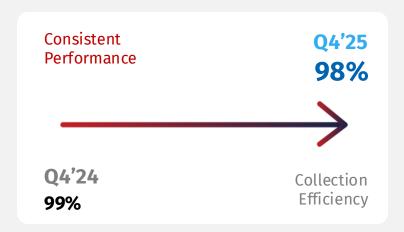






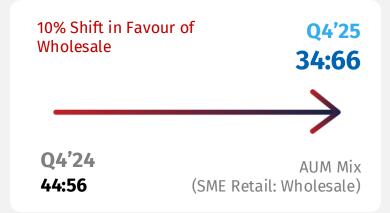














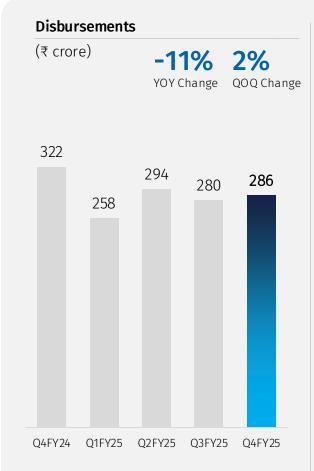


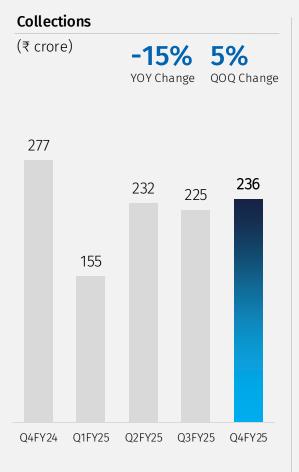
Collection Efficiency

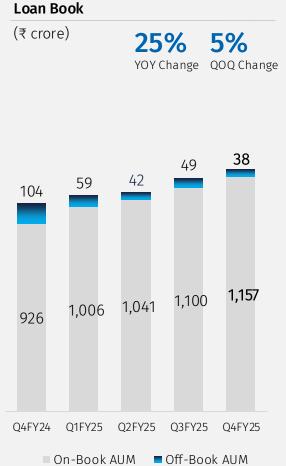


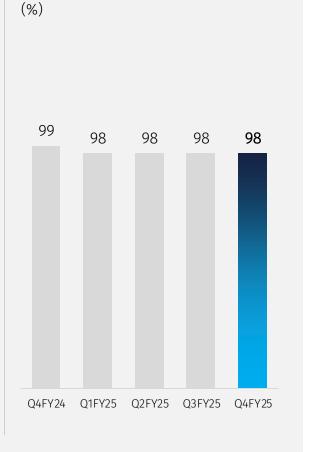












Note: Off-book AUM decreased in FY25 as first focus was on building organic growth through on-book AUM Note: YOY & QOQ change for Total AUM



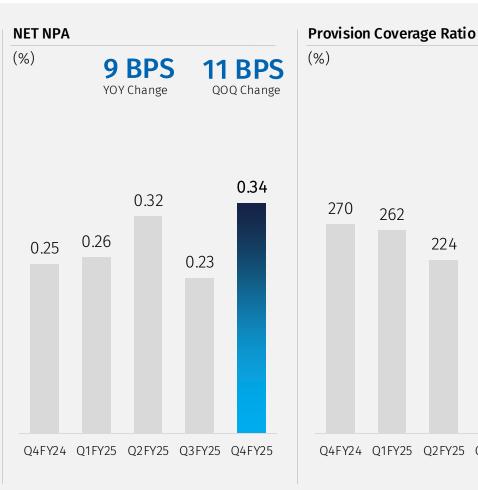


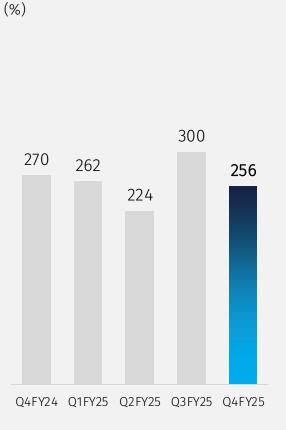


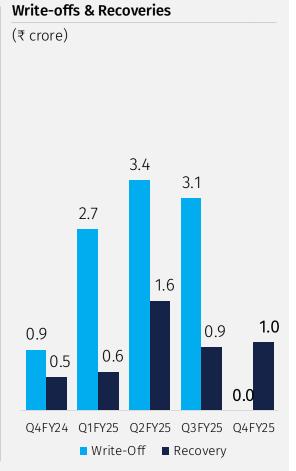


Asset Quality

















Asset Quality: Stage Analysis

Classification of Assets Basis the ECL Computation as Per Ind-AS:

PARTICULARS	Q4FY24	Q3FY25	Q4FY25
Gross Stage 3 (GNPA)	4.06	4.22	5.31
% portfolio in Stage 3	0.44%	0.38%	0.46%
ECL provision Stage 3	1.75	1.73	1.33
Net Stage 3	2.31	2.49	3.99
ECL Provision % Stage 3	43.11%	41.03%	25.00%
Gross Stage 1 & 2	916.14	1,095.79	1,152.46
% portfolio in Stage 1 & 2	99.56%	99.62%	99.54%
ECL provision Stage 1 & 2	9.20	10.92	12.27
Net Stage 1 & 2	906.94	1,084.87	1,140.19
ECL provision % Stage 1 & 2	1.00%	1.00%	1.06%
Total Assets	920.21	1,100.01	1,157.77
% portfolio	100.00%	100.00%	100.00%
ECL Provision	10.96	12.66	13.60
Net Stage	909.25	1,087.35	1,144.18
TOTAL ECL Provision %	1.19%	1.15%	1.17%
Provision Coverage Ratio	269.57%	299.78%	255.87%
NET NPA (Only Stage 3 Provision)	0.25%	0.23%	0.34%





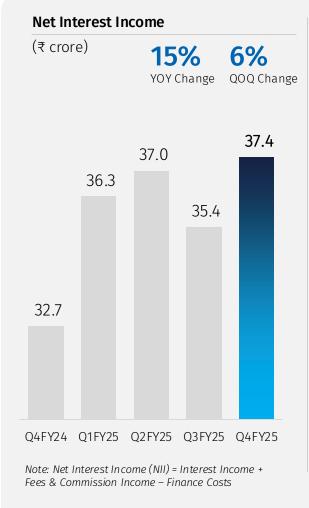
Yields

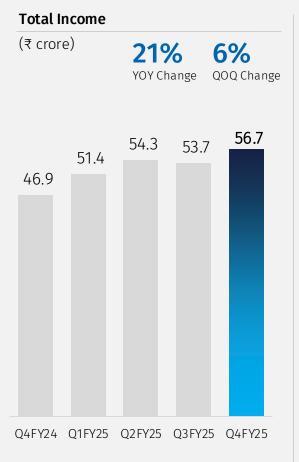
(%)

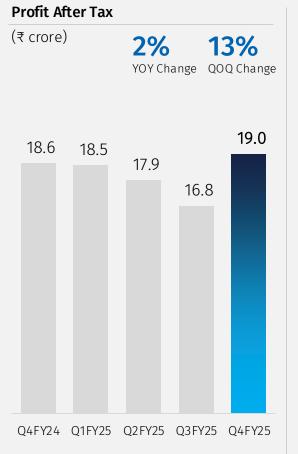


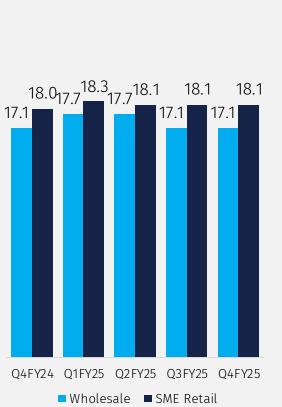


P&L Highlights









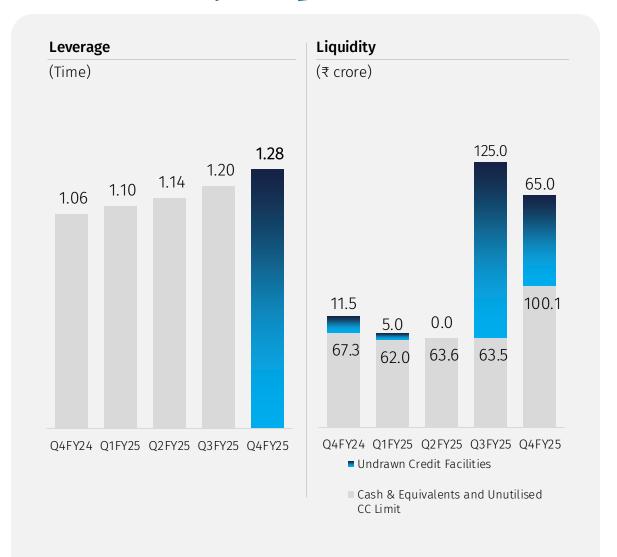








Treasury **Update**



- The Company has good liquidity of ₹100.1 crore as on 31st March 2025, with undrawn credit facilities of another ₹65.0 crore
- Credit Rating for the
 Company has been
 reaffirmed as
 A- | Stable from Acuite
 Ratings & Research as on
 November 4, 2024









Quarterly Financial Snapshot

(₹ crore)

PARTICULARS	Q4FY24	Q3FY25	Q4FY25
Disbursements	321.71	280.11	286.37
Revenue	46.92	53.70	56.68
Interest Income	49.30	50.52	52.67
PBT	23.39	22.55	24.95
PAT	18.57	16.77	18.98
Bad debts written off	0.93	3.13	0.00
Bad debts recovered	0.53	0.94	1.01
Loans and Advances (before ECL provision)	920.21	1,100.61	1157.77
Net Worth	474.83	522.56	541.64
Total Liabilities	510.50	635.38	703.43
Borrowings	503.22	629.36	694.94
Gross NPA (%)	0.44%	0.38%	0.46%
Net NPA (%)	0.25%	0.23%	0.34%
Debt to Equity Ratio	1.06	1.20	1.28
CAR	51.09%	47.49%	47.08%
ROA	6.14%	5.96%	6.32%
ROE	13.34%	12.84%	14.01%
Book Value per Share	208.42	229.37	237.75







Operational Updates

LOAN BOOK

- AUM growth in FY25 fell short of our original expectations due to a combination of factors.
- The industry environment became less favorable, with issues in unsecured credit segments spilling over into the secured lending portfolio of the industry.
- Slippages increased across the industry, and concerns about overleveraged borrowers became more prominent.
- In response, the industry tightened credit policies; CSL adopted even stricter measures, choosing to prioritize caution over rapid growth.
- We focused on reassessing the situation, enhancing vigilance in credit policies, and making certain structural adjustments to our teams, systems, and processes. Efforts were also made to address productivity issues within the team during this period.
- These factors collectively impacted our performance in the SME Retail segment in FY25, while the Wholesale segment continued to perform well.
- As of year-end, AUM stood at ₹1,195 crore, reflecting a 16% YOY increase, and the Loan Book reached ₹1,157 crore, up 25% YOY.

- The AUM mix shifted towards Wholesale this year, due to the slowdown in SME Retail and continued strength in Wholesale.
- Looking ahead, we believe the consolidation phase in SME Retail is behind us, and our focus in FY26 will return to growth, as indicated by our ongoing and planned branch expansion.

PROVISIONING & WRITE-OFFS

- We observed an increase in slippages, in line with broader industry trends.
- Total ECL provisions, and write-offs rose, primarily due to the SME Retail portfolio and some impact from Suvidha loans.
- Despite higher write-offs and provisioning, we are optimistic about achieving meaningful recoveries in the coming year.
- FY25 saw improvements in recoveries related to previous periods, and we remain positive about further performance in FY26.
- GNPA (%) remained stable at 0.46% in FY25 compared to 0.44% in FY24, while NNPA increased from 0.25% in FY24 to 0.34% in FY25, partly due to changes in ECL provisioning policy as per RBI suggestions.

NET INTEREST INCOME & PROFITABILITY

- Net Interest Income increased by 21% YOY in FY25.
- NII performance could have been stronger if not for the negative-carry on excess liquidity maintained during parts of the year.
- PAT increased by 14% YOY, reflecting the impact of higher provisioning, write-offs, and increased operating expenses from the recent branch expansion.
- We expect operating costs to normalize as new branches mature and begin contributing to AUM growth.

LEARNINGS FROM RECENT CONSOLIDATION

- Product niche: Sticking to 7.5L to 30L for 90% of the disbursements. Discontinuing higher ticket-size (>40L) accounts.
 Optimising ROI based on a clearly defined internal matrix, considering customer profile, collateral quality, loan size, and other parameters.
- Leadership & team structure: Promoted internal leaders and senior team members to head strategy and business functions, revised team incentive structures to align with performance metrics, and addressed productivity issues.

• Credit policies & organisation systems: Necessary change in policies implemented, with clearly defined systems, parameters and permissible deviations.

LENDING PARTNERS

- 1 new lender was onboarded in Q4, bringing the total to 9 new lenders for FY25.
- The company now has a diversified lender portfolio of 32, including leading public and private sector banks, as well as major SFBs and NBFCs.

BRANCH FOOTPRINT EXPANSION

- The branch network expanded significantly this year, with a net addition of 14 branches, bringing the total to 43.
- CSL is prepared to further expand its branch network in FY26 while working to improve the performance of recently opened branches.

OUTLOOK

- We remain cautiously optimistic about our performance in the coming financial year.
- The Wholesale segment continues to perform well, and SME Retail is expected to return to the growth track following the consolidation in FY25.
- The AUM mix should rebalance in favor of SME Retail, and profitability metrics are expected to improve as SME growth accelerates.









Lending Partners

Banks & SFBs













NBFC



































































5Y Financial Snapshot

PARTICULARS	FY21	FY22	FY23	FY24	FY25
Disbursements	433.32	491.10	758.72	1,052.04	1,118.74
Revenue	61.67	74.62	117.54	166.58	216.04
Interest Income	59.18	67.66	108.54	153.72	199.11
PBT	39.36	44.98	61.47	85.60	96.88
PAT	27.53	33.68	45.52	63.36	72.09
Bad debts written off	3.88	1.45	0.94	3.40	9.05
Bad debts recovered	0.10	2.33	2.42	2.34	4.15
Loans and Advances	329.55	516.95	735.61	920.21	1,157.77
Net Worth	259.20	321.68	362.40	474.83	541.65
Total Liabilities	88.33	210.68	416.25	510.51	703.43
Borrowings	82.60	204.16	408.06	503.22	694.94
Gross NPA	2.11%	1.73%	0.61%	0.44%	0.46%
Net NPA	1.19%	0.96%	0.35%	0.25%	0.34%
Debt to Equity Ratio	0.32	0.63	1.13	1.06	1.28
CAR	81.50%	63.82%	49.88%	51.30%	47.08%
ROA	7.92%	8.45%	6.94%	7.18%	6.46%
ROE	11.20%	12.48%	12.56%	13.33%	13.31%
Book Value per Share	140.05	155.06	174.79	207.58	237.47













Inside this section

Introduction

CSL's Business Model

Key Differentiators of CSL

Business Verticals & Products

SME Retail

Wholesale

Introduction

CSL Finance Limited is a Non-Banking Finance Company registered with the Reserve Bank of India and listed on the NSE and BSE.



The Company is a one-stop destination for Small and Medium-Sized Enterprises (SMEs) and real estate and non-real estate corporates to avail a variety of secured loan products. CSL's experienced and dynamic team aims to fulfil every entrepreneur's dreams by bridging the gap between their dreams and their financial needs to grow their business.

₹1,195 Crore



A- Stable

Credit Rating Reaffirmed

100% Secured loan book

47%
Superior CAR

As of Q4FY25

14%

ROE

₹542 Cr

Net Worth

460

Team Strength









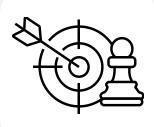




01 Domain

Expertise

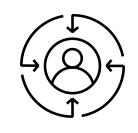
Build deep understanding of our markets, products, and customers



02

Focused Strategy

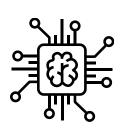
Operate within circle of competence, and expand it over time



03

Customer-Centric

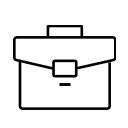
Prioritise customer comfort, tailored products, swift disbursements, etc.



04

Technology-Driven

Harness technology to enhance credit decisioning, reduce TAT, and continuously improve lending models



05

Healthy Businesses

Lend to healthy businesses, with good cash flows, profit margins, and business vintage; who lack access to traditional finance sources









Key Differentiators of CSL



SME Retail Lending

- 1. Target market: serving the unbanked & underserved
- 2. Using alternative data instead of conventional scorecards for underwriting
- 3. **Swift disbursement** & ease of application
- 4. Efficiency through digital transformation

- 5. Small and flexible ticket sizes
- 6. Focused on **secured lending** book (99%)
- 7. Quality collateral (87% is SORP & 8% is SOCP)
- 8. Promoting financial inclusion (64% AUM from non-Urban locations)



Wholesale Lending

- 1. Niche and focused real estate wholesale book
- 2. Focus on **projects with decent** capital contribution by promoters or last-mile funding
- 3. Focused on secured lending book (100% of the book)
- 4. Built on in-depth expertise of **NCR** and all its micro-markets

- 5. Proactive project monitoring post funding
- 6. **Robust collection** mechanism in place via escrows
- 7. Strength in the affordable housing segment













Wholesale

WS Large

Structured loans for Mid Income/ Affordable **Group Housing Projects**

₹468 crore

AUM

50 **Active Accounts**

₹16 crore

Average Ticket Size

WS Small

Construction loan given against single plotted projects

₹268 crore

AUM

37

Active Accounts

₹10 crore

Average Ticket Size

WS Other Term Loan

Loan against SORP/SOCP properties and Loan against securities & deposits which are highly liquid

₹49 crore

AUM

Active Accounts

₹10 crore

Average Ticket Size



SME Retail

SME Retail

Micro/Small Loans to Kirana Stores. Traders, Schools, and other boutique shops and merchants backed by owned properties as collateral, small ticket loans

₹332 crore

AUM

3.063

Active Accounts

₹10 lakh

Average Ticket Size

SME Mid-Sized Lap

Loan against properties for business expansion or working capital finance

₹80 crore

AUM

39

Active Accounts

₹3 crore

Average Ticket Size









SME Retail

Target market: Unbanked & underserved

Using alternative data instead of conventional scorecards to underwrite loans

Business Vertical Swift loans and ease of application Small & flexible ticket sizes

Focused on secured lending book (100%) Quality collateral (87% is SORP & 8% is SOCP) Promoting
financial inclusion
(64% AUM from nonUrban locations)

Achieving efficiency through digital transformation







Key Product Categories



LAP-SENP

© CSL Finance Limited

₹7-50 Lakhs

Loan Amount



LAP-SCHOOL

₹7-50 Lakhs

Loan Amount



LAP-SALARIED

₹2-50 Lakhs

Loan Amount

ROI between 16% to 22%

Self-employed individuals with collateral

Schools (tier-2/3) with collateral

Salaried individuals with collateral









SME Retail (2/3)

Presence

© CSL Finance Limited

30%

13 Branches

Rajasthan

13%

3 Branches

Punjab

1%

1 Branch

New Delhi

43 Branches

Total Branch Network

27%

12 Branches

Gujarat

13%

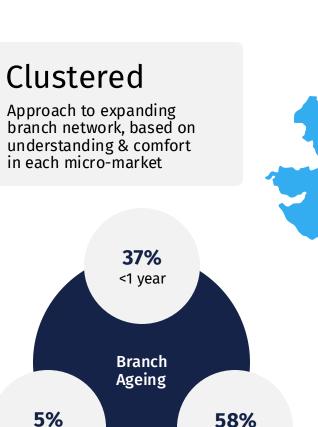
7 Branches

Haryana

6%

3 Branches

Uttarakhand



1-3 year

>3 year



4 Branches

9%

Uttar Pradesh

AUM DISTRIBUTION (in %)

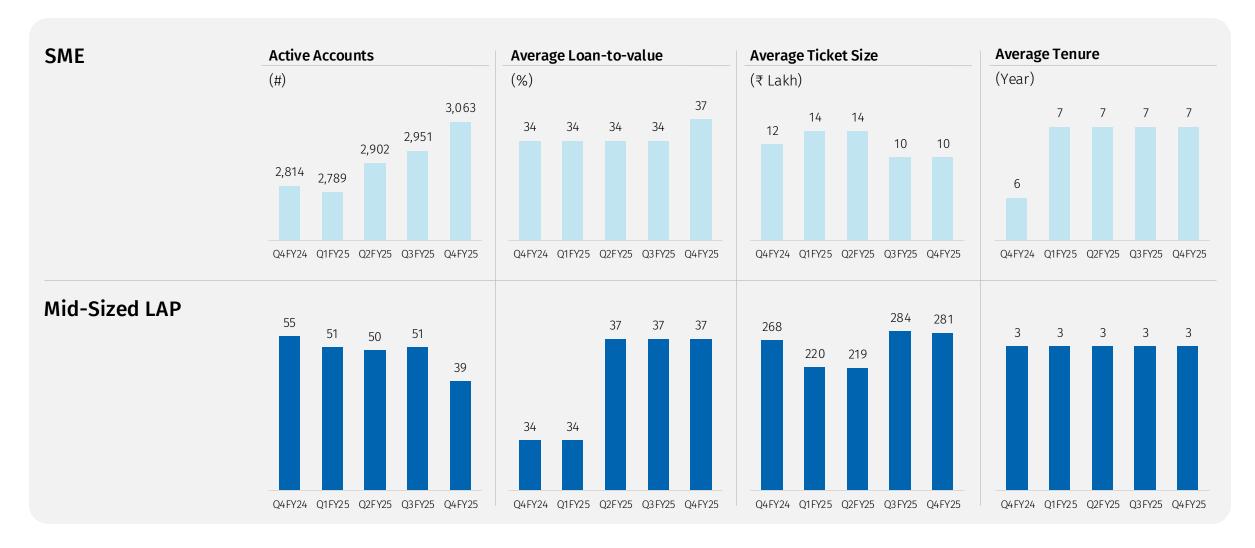








SME Retail (3/3)











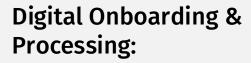
Digital-First Operating Model

End-to-End

Digital-First Operating Model







- 100% paperless on boarding
- ~30 mins door-to-login
- 80% digitally with physical PD and collateral document check



Digital Collections and Servicing:

- 99% collections digitally
- Servicing via:



Email



WhatsApp



Toll free number







Key achievements of current Tech Stack:

- 24–48 hours average TAT reduction
- Improved fraud control
- Enhanced credit decisioning





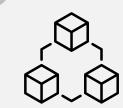


Digital On-Boarding & Processing



Fully digital, low touch onboarding

End-to-end paperless journey, drastically reducing turnaround time and operational overheads



Modular API first Architecture

Enables rapid scaling, easy integration with thirdparty services, and futureready compliance



Multi-layered Verification

ID, bank, geo-location, criminal checks for robust KYC and fraud prevention



Hybrid Credit Decisioning

Combines bureau data, alternative data, and realtime risk algorithms for smarter lending



Proprietary Apps

Seamless mobility applications for both sales and credit team



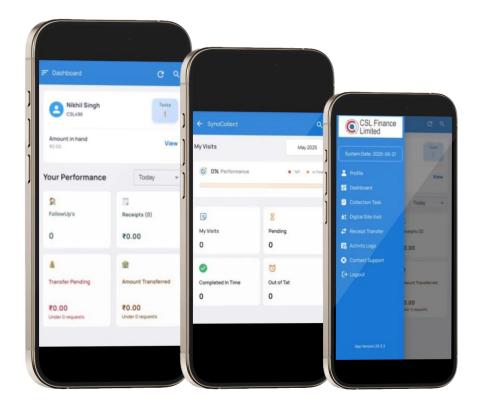




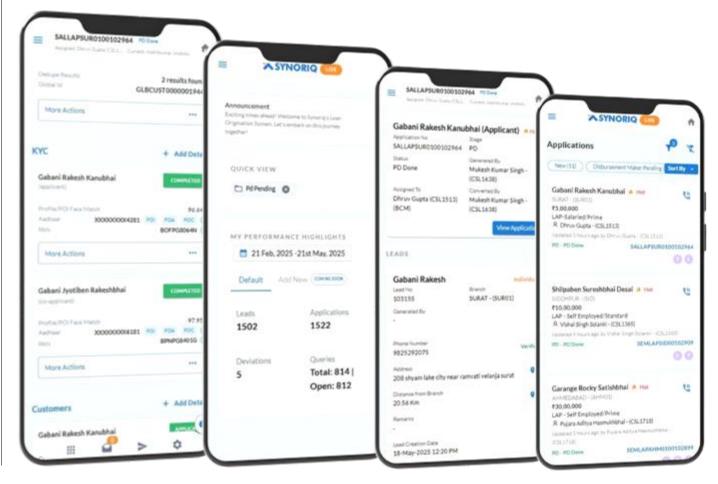


Proprietary Applications

Collections Mobile Application



Sales & Credit Mobility Application















Real-Time EMI Collection & Settlement



Digital Welcome Kit



Cloud Telephony Enabled Call Centre



SMS + UPI-based One-Click Repayment Links

Digital Payment Collections, ~90% via:

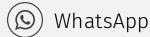






Auto Communication Engine via:



















Real-time dashboard at multiple levels



Constantly upgrading analytical BI Tool for more features



Automating accounting entries from LMS



Automating incentives: Using Kennect incentive solutions



RegTech for RBI compliance and reporting (RBI mandates push for real-time monitoring, stress testing, and better reporting)



FAMS (Fixed Assets Management System)













CSL's Current API Tech Stack

Current API Stack

Over 25+ Fintech APIs

TECHNOLOGIES A PERFIOS COMPANY	KYC, RC, Udhayam Aadhar, Bank Account Liveliness,	
** FOXGLOVE MSG91	OTP	
SYNORIQ	LMS, Collections, Dedupe, Liveliness, Face Match, BRE, Credit Underwriting, Vendor Management, Email & Communication Triggers, DMS	
CrimeCheck	Legal History of Applicants	
TransUnion. CIBIL	Bureau Check	

♦ FinBox	Bureau Analysis
Novel Patterns Redefining Limits	Banking API & Analysis
SE TU Sale for Security Securi	Account Aggregator
Google	Geo Tagging & Location
Cashfree Payments	EMI Collections
HDFC BANK We understand your world	IMD & EMI Collections
ennect	Incentive Automating Solution







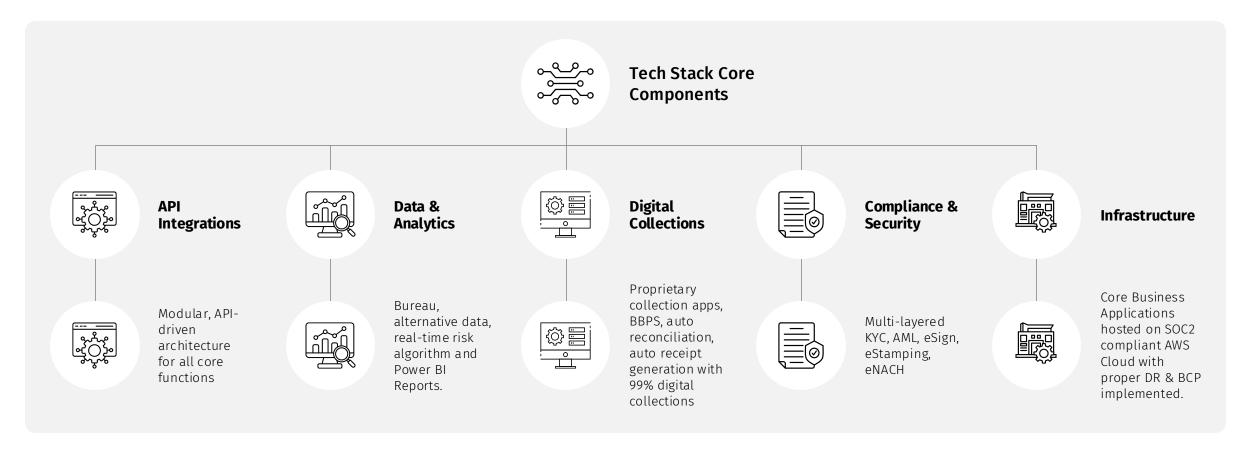


CSL'S Tech Stack

Technology Architecture

API-Driven LOS for CSL's LAP Products

- 1. Modular, API-oriented design for scalability & rapid integrations
- 2. Seamless integration across loan lifecycle: onboarding, underwriting, disbursal & collection















Niche, focused, real estate wholesale book

Robust collection framework via escrow accounts Focused on secured lending book (100% of the book)

Business Vertical

Strength in affordable housing segment

Built on in-depth expertise of NCR and all its micro-markets











Wholesale (1/2)

Robust Risk Management Framework



Better Customer Selection: Strong Sourcing

- Presence in strategically selected micromarkets of NCR
- Excellent understanding of dynamics of each micro-market
- Customer selection based on end-use demand
- Primarily involved in last-mile funding, thus reducing project execution risk
- Business with only reputed developers with a good credibility



Credit Appraisal & Excellent Screening

- Robust due diligence
- Extensive credibility checks
- Project & market screening, assessment of market demand-supply trends.
- Each deal is structured uniquely based on specific project requirements
- At least 2X security cover with a charge on multiple assets



Constant Monitoring

- Dedicated, on-ground resourced for asset monitoring
- Fortnight site visits to assess project progress
- Review of sales, inventories, market price, costs
- Detect early warning signals, initiate required steps, and increase engagement
- Wherever required, initiate early legal actions for faster repayments





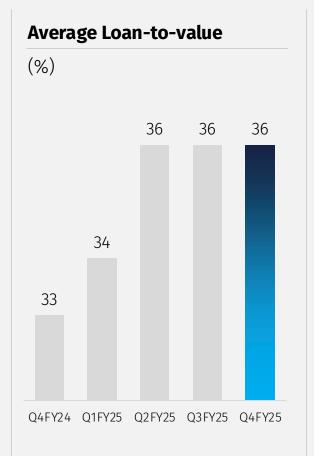


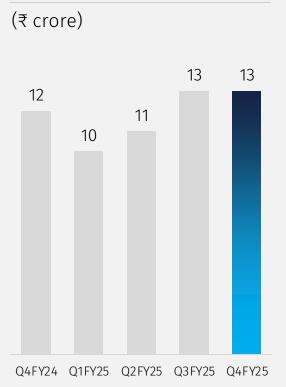


Wholesale (2/2)

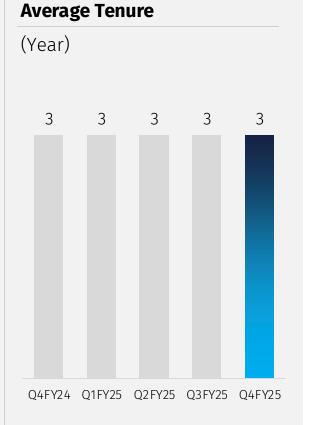


Q4FY24 Q1FY25 Q2FY25 Q3FY25 Q4FY25





Average Ticket Size















Well Managed ALM

Conservative Leverage Standards











Professionals

- Professional leadership & CXOs
- Deep domain expertise & experience





Governance

- Independent BOD
- 9 years of uninterrupted Dividends
- Transparent & proactive investor communication





Risk-management DNA

- Never grow at cost of riskmanagement
- Prudent leverage
- · Sticking to domain expertise
- Well-managed ALM





Poised For Growth

Multiple growth levers aligning:

- Self-sufficiency & growth of SME vertical
- New products
- Credit rating upgrade & access to capital
- · Headroom for leverage
- · Conducive macros



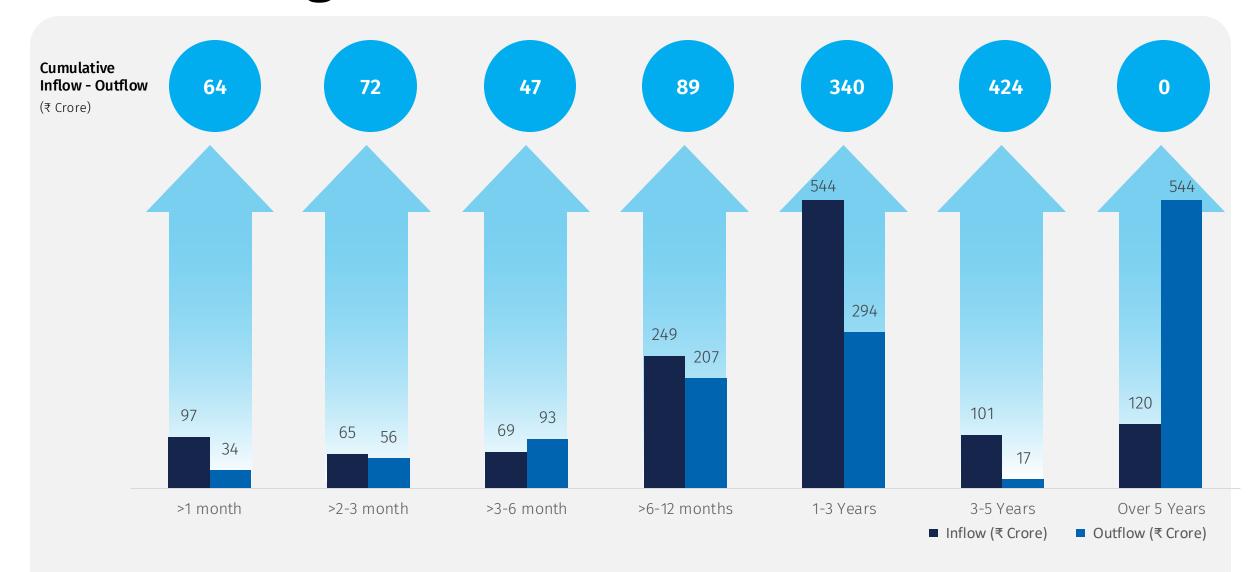








Well Managed ALM



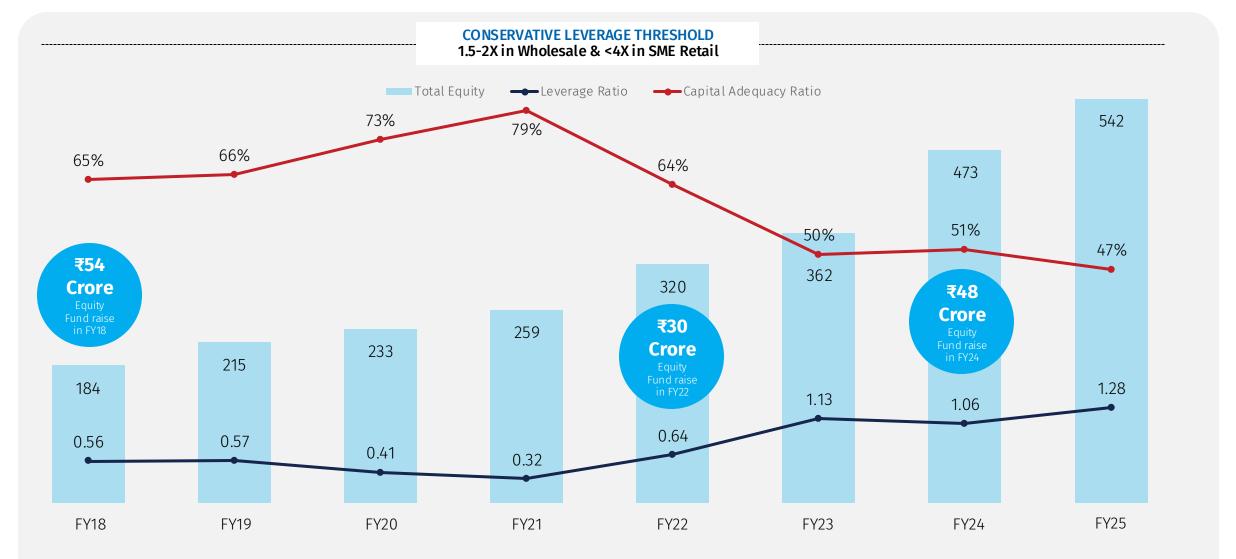








Conservative Leverage Standards











Leadership















Rohit Gupta Managing Director

Mr Rohit Gupta has over nearly 3 decades of experience in merchant banking, corporate finance, financial restructuring, project finance, capital markets and structured lending. He has advised several small/mid-size organizations to develop and execute turnaround and growth strategies and helped them raise equity and debt through various instruments to fuel their growth. He is passionate about innovative and structured lending models and is the prime driving force behind the structured lending model of the Company. In addition, he has steered the Company to certain niche market segments and has envisioned Company's foray into SME lending. He is a qualified Chartered Accountant.



Rachita Gupta Whole-time Director

Ms Rachita is a commerce graduate and has done her Masters of Business Finance from Warwick Business School, UK. She started her career with EY and has experience in Analytics, Data Management, Digital Marketing & Corporate Branding. She played a vital role in the rollout of the Retail lending segment of the company. In addition, she has been a critical person in driving the various MIS reports and setting up the Marketing and CSR dept of CSL.



Ashok Kathuria Director

Mr Kathuria has been associated with the Company since its inception. He has served the Company as a Director since 2005 and has experience managing back-end operations, documents processing, liasoning and administration across various projects and assignments. He has handled various assignments single-handedly and led his work in a way that is highly appreciable.



Parmod Bindal Independent Director

Mr Parmod Bindal has been a Chartered Accountant in practice for the last 33 years. He has vast experience in the fields of Bank Audits, Income Tax and Indirect Taxes, including GST, Statutory Audit, Internal Audit, Tax Audit, Companies Act, Stock Audit, etcetera. He has also served as the Independent Director of the Steel Authority of India from 2015 to 2019.



Subhash Chand Kwatra Independent Director

Mr Chander Subhash Kwatra has done his MBA with specialization in Finance from IGNOU, New Delhi. He is a Post Graduate of Mathematical Statistics from Delhi University and is a certified Associate of the Indian Institute of Bankers (CAIIB). He has a rich and vast experience of over 35 years in the banking industry. He joined Punjab and Sind Bank as a probationary officer in 1983 and retired as the Bank's Chief Financial Officer in 2018.



Anirudha Kumar Non-Executive Independent Director

Mr Anirudha Kumar is a Fellow Chartered Accountant and legal professional with over 30 years of experience in financial consulting, taxation, fundraising, and audit. He has a strong track record in raising capital for largescale projects, founding and scaling a Category 2 NBFC, and advising corporates and high-growth ventures on regulatory compliance, mergers, and acquisitions. Mr. Kumar is also an Independent Financial and Taxation Consultant at Numed Super Speciality Hospital, Delhi NCR, since 2013.



Alaktika Baneriee **Non-Executive Independent Director**

Ms Alaktika Banerjee is a seasoned banker with 35+ years at State Bank of India, excelling in credit risk management, financial analysis, and NPA management. She has held key leadership roles, most recently as Executive Vice President & Chief Credit Head at SBI Global Factors Limited, and previously as Deputy General Manager at SBI. Her deep expertise spans financial systems, risk management, and strategic decision-making.





Work Experience
Years at CSL





Management **Team**



Rohit Gupta Managing Director



Rachita Gupta Whole Time Director

Ex - Ernst & Young



Naresh Varshney Chief Financial Officer

Ex - RR Finance Consultants, Centrum Capital & Unicorn



Amit Kaul Chief Technology Officer

Ex - SBI Global Factors, IFCI Factors, Bibby Financial Services



Chandan Kumar Head - Strategy & **Business**

Ex - PNB Housing, HDFC, SIB



Atul Agrawal President -Finance & Treasury

Ex - Paisalo Digital, SMC Finance



Ayussh Mittal President- Audit



Deepak Sood President - SME

Ex- AU Bank, HDFC Bank, Reliance Capital



Chirag Gupta Credit Head -Wholesale



Sachin Shah Zonal Sales Manager -**West Region**

Ex - ICICI Bank, Fullerton India Credit Co. Ltd, Equitas Small Finance Bank



Neerai Bhati Zonal Credit Manager - SME

Fx - Edelweiss Housing Finance, Indusind Bank, RBL Finserve and Muthoot Finance



Ranjan Banerjee Zonal Credit Manager - SME

Ex - Tata Capital Financial Services. Hinduia Levland Finance. Shriram City Union Finance, HDB Financial Services and Fullerton India Credit Company



Nikhil Singh VP Business Operations & Business Analytics

Ex - ICICI Bank, HDFC Bank, Ziploan, Eduvanz and Save Financial Services



Saurabh Prydarshi Head - Legal



Hariom Kumar AVP - HR

Ex – Ujjivan Financial Services



Preeti Gupta Company Secretary









Strategy



















Rationalisation of Portfolio

- The Company is rationalising its portfolio to focus on the SME Retail vertical, reducing dependence on a single business segment, increasing loan book granularity, and enhancing access to funding.
- The SME Retail vertical will continue to be the primary growth driver for the Company.



Optimising Branch Profitability

- The Company is expanding its SME Retail loan book while also prioritising improvements in key branch performance metrics such as AUM per branch and AUM per employee to boost branchlevel profitability.
- Branch reorganisation and new branch openings are being executed in a clustered manner to maximise operational efficiency and results.



Leveraging Technology to Strengthen Operations

- The Company is enhancing customer onboarding and loan origination processes through multiple API integrations.
- Data analytics capabilities are being strengthened with comprehensive and interactive dashboards for real-time data tracking.
- The Loan Origination
 System (LOS) has been
 revamped for the SME Retail
 segment and is currently
 being upgraded for the
 Wholesale segment.
- Collection systems are being improved through the introduction of dedicated mobility applications.



Focusing on Core Competencies

• The Company remains focused on its core strengths: the Wholesale segment in Delhi NCR and the SME Retail segment, specifically offering products in the ₹7.5 to ₹30 lakh range.



Leveraging Credit Rating Upgrade

- The Company's credit rating has been reaffirmed at A- | Stable by Acuite Ratings & Research, an upgrade from the previous BBB+ | Stable by India Ratings & Research.
- The improved A- rating enables the Company to access capital on more competitive terms, supporting AUM growth and overall profitability.
- Additional PSU lenders are being onboarded, which will help optimise borrowing costs and secure larger ticket sizes from lenders.























Well Capitalised

CSL is a well-capitalised lender with a superior Capital Adequacy Ratio.



A- STABLE: Credit Rating

CSL's credit rating has recently upgraded to A-Stable, this will help CSL access more capital and at competitive terms. It will also open doors to a new set of lenders.



Geared for Growth

With a significant headroom to grow leverage ratio, and a conducive external environment the Company is geared for further AUM growth.



Growing mix of SME Retail: Wholesale

Growing mix of SME Retail, will help optimise the overall cost-to-income ratio of the Company and improve profitability.



Strong Risk Management DNA

The Company puts risk management at the foremost. It also follows conservative provisioning standards i.e. 1% of AUM against regulatory requirement of 0.4%.

Safe Harbour

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GET IN TOUCH



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