

IndiaMART InterMESH Ltd.

6th floor, Tower 2, Assotech Business Cresterra,
Plot No.22, Sec 135, Noida-201305, U.P.
Call Us: +91 - 9696969696
E: customercare@indiamart.com
Website: www.indiamart.com

October 19, 2024

To, BSE Limited (BSE: 542726)

**National Stock Exchange of India Limited** (NSE: INDIAMART)

Subject: Investor Presentation on the Audited (Standalone and Consolidated) Financial Results of the Company for the quarter ended September 30, 2024

Dear Sir/Madam,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investor Presentation on Audited (Standalone and Consolidated) Financial Results of the Company for the quarter ended September 30, 2024.

The Investor Presentation is also disseminated on the Company's website at <a href="https://investor.indiamart.com/FinancialResultsStatements.aspx">https://investor.indiamart.com/FinancialResultsStatements.aspx</a>

Please take the above information on record.

Yours faithfully,

For IndiaMART InterMESH Limited

(Manoj Bhargava) Company Secretary & Compliance Officer Membership No: F5164

Encl: As above



# Make Doing Business Easy

#### **Earnings Presentation**

QUARTER ENDED SEPTEMBER 30, 2024

IndiaMART InterMESH Ltd.
India's largest online B2B marketplace connecting buyers with suppliers



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#### **Lithium Battery**





# Quarterly Highlights Q2FY25



**Brick Making Machine** 



## **Q2 FY25 Results Overview (Consolidated)**

**Revenue from Operations** 

348 Cr

**18**% YoY

**Collections** 

356 Cr

**6**% YoY

**Deferred Revenue** 

1,483 Cr

19% YoY

**EBITDA** 

135 Cr

**39** % Margin



**Net Profit** 

135 Cr

**33** % Margin



**Cash Generated from Operating Activities** 

103 Cr

29 % of Collections

1% YoY

## **Q2 FY25 Results Overview (Standalone)**

**Revenue from Operations** 

332 Cr

**18**% YoY

**Collections** 

337 Cr

**5**% YoY

**Deferred Revenue** 

1,426 Cr

**18**% YoY

**EBITDA** 

**120 Cr** 

36 % Margin

48% YoY

**Net Profit** 

**127 Cr** 

**32** % Margin



**Cash Generated from Operating Activities** 

108 Cr

32 % of Collections

7% YoY



## **Q2 FY25 Operational Performance (Standalone)**

**Paying Supplier** 

218 K

**4**% YoY

Annualised Revenue Per Paying Supplier

₹ 61 K

14% YoY

**Indian Supplier Storefronts** 

8 Mn

**5**% YoY

**Live Product Listings** 

113 Mn

11% YoY

**Traffic** 

**287 Mn** 

**0**% YoY

**Unique Business Enquiries** 

**28** Mn

14% YoY

2,390 paying supplier added this quarter



### **Busy Q2 FY25 Result Overview**

**Revenue from Operations** 

15.3 Cr

19% YoY

**Net Billing\*** 

17.1 Cr

17% YoY

**Deferred Revenue & Advances** 

53.3 Cr

**40**% YoY

**Net Profit** 

2.5 Cr

**EBITDA** 

0.1 Cr

**Cash Generated from Operating Activities** 

(2.4) Cr





# IndiaMART Business Overview





## **Traditional Marketplace to Online Marketplace**

#### Offline Discovery



#### Online Discovery, Anytime, Anywhere

#### Additional services for business enablement











#### **India's Largest Online B2B Marketplace**



B2B marketplace is a growing market



Diversified across categories & geographies



2-way discovery marketplace



Behavioral data driven algorithmic matchmaking

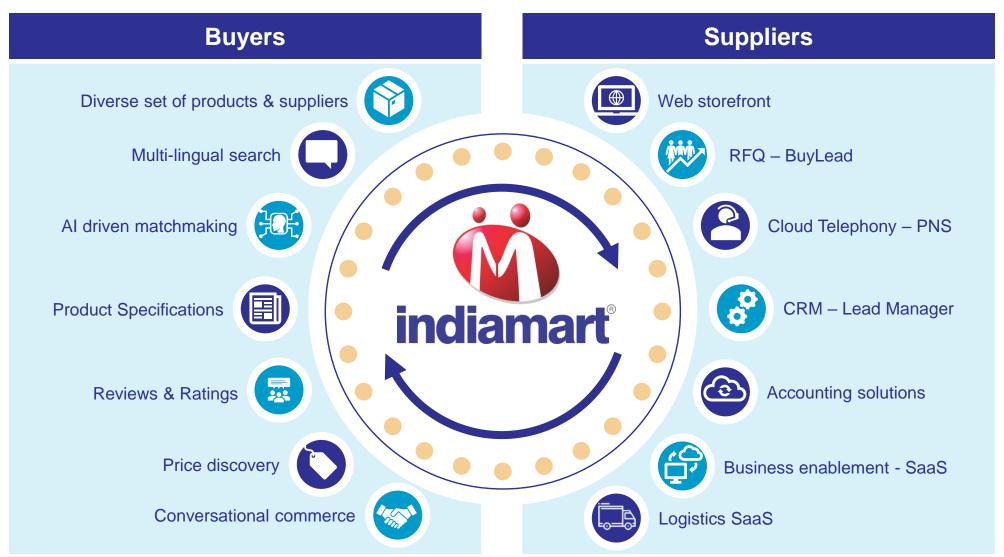


Strong network effects



Subscription based revenue model with negative working capital

### **Services that Empower Businesses**



#### **Well Diversified Across ~98000 Categories**



Construction & Building Raw Material

8%



Industrial Plants, Machinery & Equipment



Packaging Material, Supplies & Machines

6%



Construction Machinery, Building Supplies & Services 6%



Consumer Electronics & Household Appliances 5%



Electrical Equipment & Supplies

5%



Apparel, Clothing & Garments

5%



Industrial & Engineering Products, Spares & Supplies



Mechanical Components & Parts

3%



Vegetables, Fruits, Grains, Dairy & Other FMCG & Groceries

4%



Operation Theater, Medical Imaging & Pathology & Hospital Supplies



Chemicals, Dyes & Allied Products

3%



Housewares, Home Appliances, Household Decorations & Consumables



Furniture, Furniture Supplies & Furniture Hardware

2%



Fertilizers, Seeds, Agro Machines, Poultry & Animal Husbandry

2%



ro Cosmetics, Toiletries & Personal Care Products

2%



Scientific, Measuring, Laboratory Instruments & Supplies

2%



Kitchen Containers, Utensils, Cookware, & Other Products

2%



Automobiles, Spare Parts & Accessories

2%



Pharmaceutical Drugs, Medicines, Vitamins & Other Products

2%



Tools, Machine Tools, Power Tools & Hand Tools

2%



Gifts, Crafts , Antique & Handmade Decorative

2%



Electronics
Components &
Supplies

1%

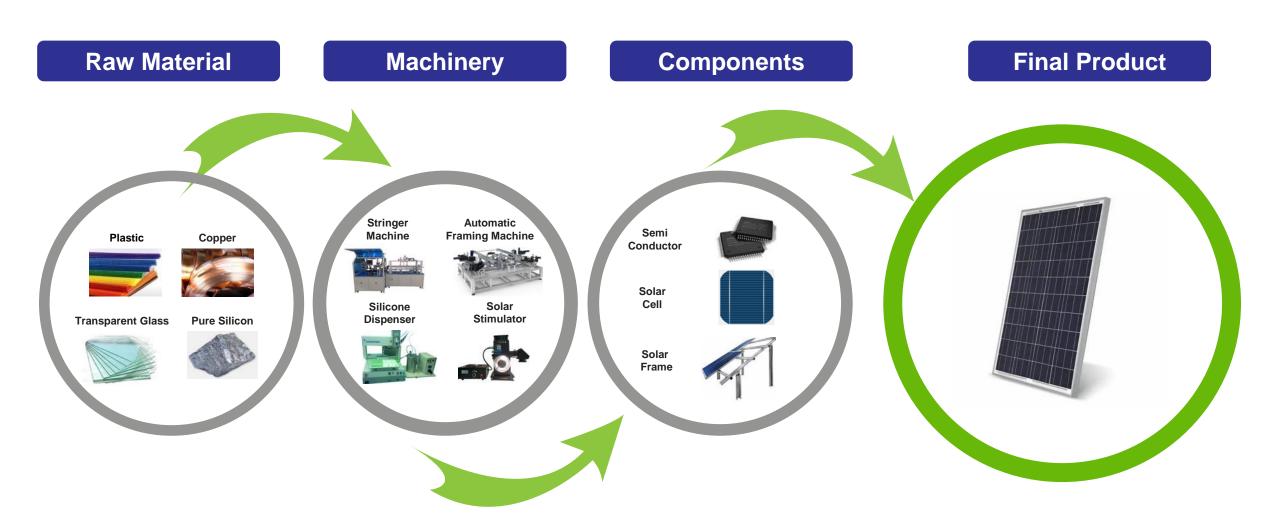


Sports Goods, Games, Toys & Accessories

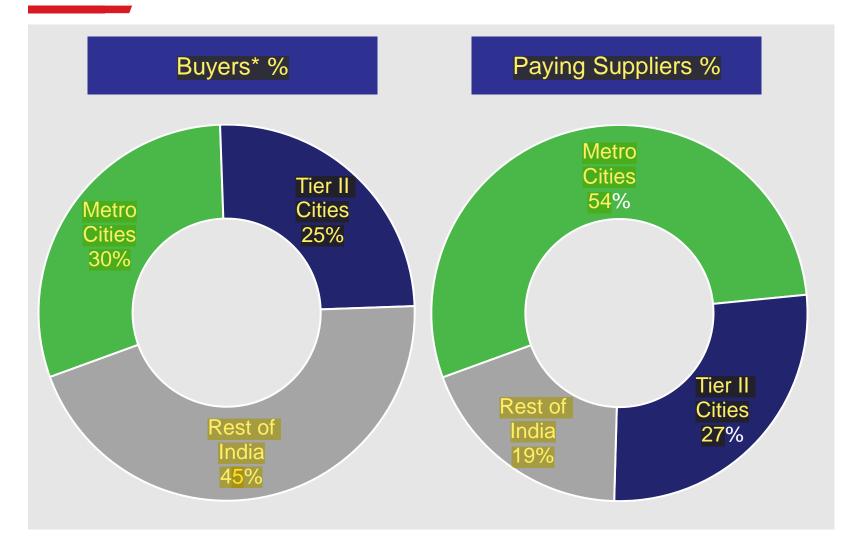
1%



## **End-To-End Value Chain Discovery - Solar Panel**



#### **Well Diversified Across Geographies**



#### **Metro Cities (8)**

Delhi NCR, Mumbai, Bengaluru, Hyderabad, Kolkata, Ahmedabad, Pune & Chennai

#### Tier II Cities (69)

Population > 500,000, excluding the cities covered under metros

**Rest of India**  $(\sim 4,000)$ 

Population <500,000

Notes:

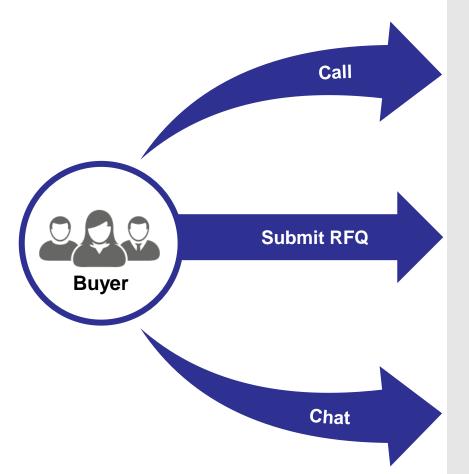
1) As on March 31, 2024

2) Population as per 2011 census

\* Basis aggregate buyers who have submitted enquiries during the last 5 years



## **2-way Discovery Marketplace**

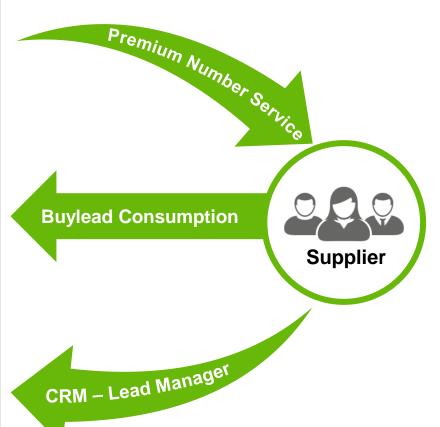












#### **CRM – Lead Manager & Conversational Commerce**

46m 46m 11:45 ☑ ☑ ☑ ♥

Lead Manager

Ankur

#### ~149mn Replies<sup>1</sup> & Callbacks<sup>2</sup> during Q2 FY25

(3)

Greater Noida

Catalog Views

Category V Order Value V

Surat

M Boat Wireless Headphones

Gyaneshwar 🦫 🕒

10 中华出帝国

Unread

11:45 AM

11:45 AM

11:44 AM

11:43 AM

Add Products

Please share quotation on this require..

SUPER
Nashik

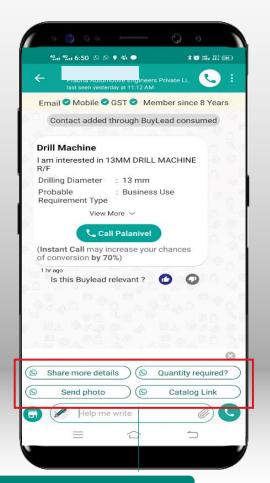
TMT Bars
Qty: 2 Tonne
Share more details of TMT Bars require..

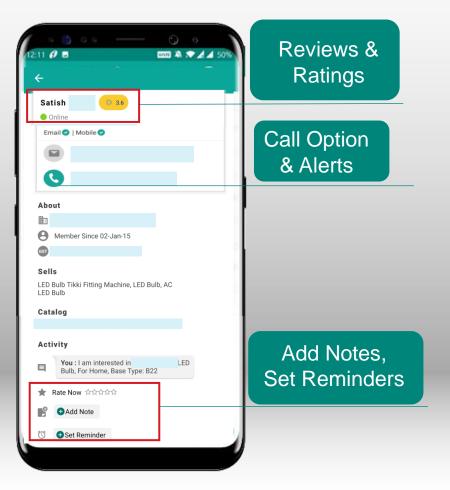
TAUFIQ
Rourkela

Grey Marble Flooring, Size: 900x600 m...
Wait for buyer's reply

Ritesh
Kolkata

ICE Cream Cake
Qty: 100 Piece
Share more details of ICE Cream Cake..





#### Note:

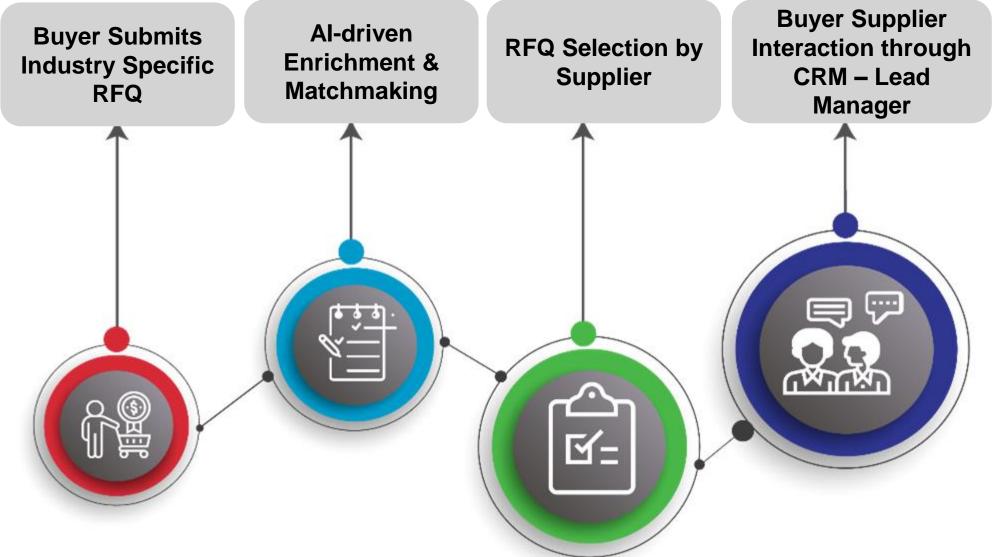
1) Total Replies via desktop, Mobile site, Email & App

2) Total Callbacks via Mobile site & App

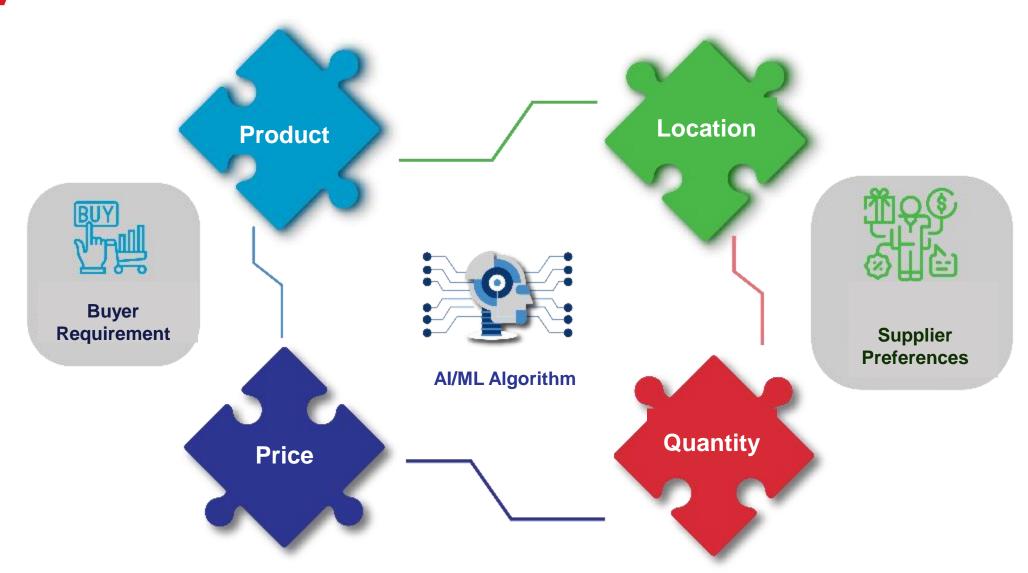
Al-based Smart Reply



## **How RFQ / BuyLead Works**



## **Behavioral Data Driven Algorithmic Matchmaking**



#### **Key Competitive Strengths – Brand & Network Effect**

- 28 Mn Unique Business Enquiries (1)
- ~149 Mn replies & callbacks (1)
- Call Responsiveness
- RFQ selection

- ~100% organic search
- 41 Mn Active Buyers (2)
- 54% repeat buyers<sup>(3)</sup>
- 37% suppliers are buyers
- 4.7 play store rating



- 113 Mn listed products
- ~98K Categories
- Product specifications
- Pricing, photos & videos

- 8.1 Mn suppliers
- 218K paying supplier
- Widespread reach
- Multi-channel sales & service
- Review & ratings

Note: Figures as of September 30, 2024 1) Figures for Q2 FY25 2) Last 12 months 3) Calculated for 90 days

#### **ROI-driven, Subscription Based Revenue Model & RFQ Quota**

Paying suppliers	ARPU* (Rs.)	% of Revenue
Top 1% ~2K	1013K	17%
Top 10%~22K	295K	48%
218K	61K	100%

**Freemium** 

model



Silver Annual / Multi Year

> Silver Monthly

**Free Suppliers** 

#### **Key Offerings**



**Web Storefront** 



**Cloud Telephony - PNS** 



**Priority Listing** 



RFQ Selection Credits - BuyLead



**CRM – Lead Manager** 



**Buyer Profile** 



\*ARPU represents Revenue from operations for the current quarter divided by Paying supplier at period end & the same has been multiplied by 4 to represent annualised run-rate RFQ Quota:- Silver Monthly: Daily - 1 Weekly - 7; Silver Annual/MYR: Daily - 1 Weekly - 10; Gold: Daily - 2 Weekly - 20 to 30; Platinum: Daily - 2 to 4 Weekly - 30 to 100

#### **Enterprise Solutions – Partnering Across a Wide Spectrum**





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Industries \*

Contact Us

#### **GENERATORS AND POWER SYSTEMS**

Generate high quality leads for your genset business

Discover our partners -----









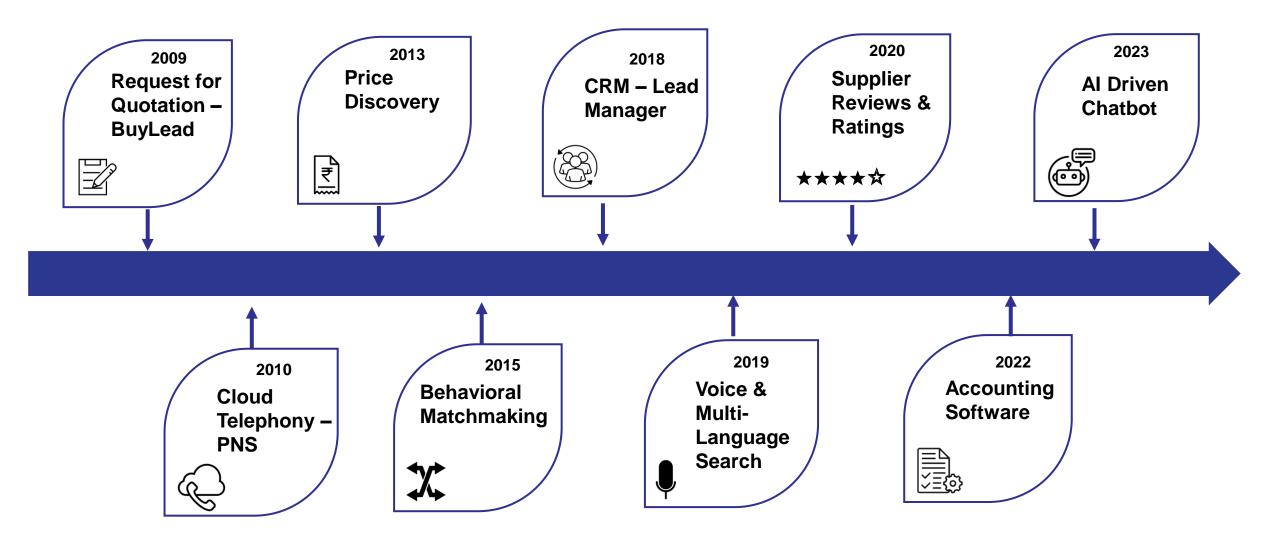






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## **Constant Innovation & Technology Focus**



### **Journey Towards Commerce & Business Enablement**

#### **Enablement of Commerce**

#### **Discovery**

**Products Specifications & Prices** 

Photos / Videos

**Reviews & Ratings** 

#### Conversation

**Buyer & Supplier Negotiations** 

**Customer History & Reminder** 

**Quotations & Invoicing** 

#### Commerce

**Credit Facilitation** 

**Logistics / Tracking** 

**Business Enablement** 

#### **Business Enablement**



Accounting / Invoicing



**Inventory Management** 



Distributor Management



Payroll



Order Management



Receivables Management



Procurement Management



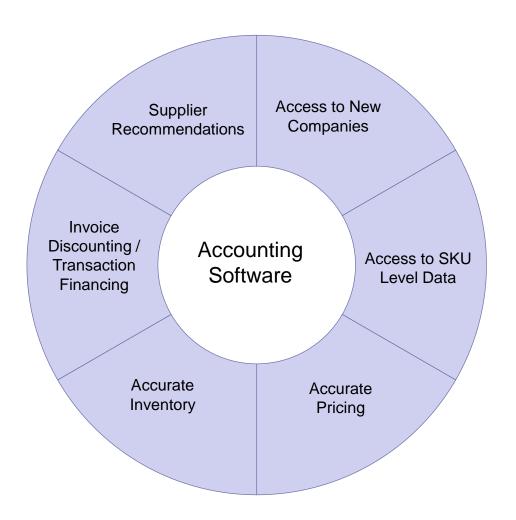
Tax Compliance

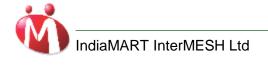


## **Accounting – Strategic Fit for IndiaMART**

- Business Necessity
- High Customer Stickiness
- Large & Growing Market
- Subscription based Revenue Model

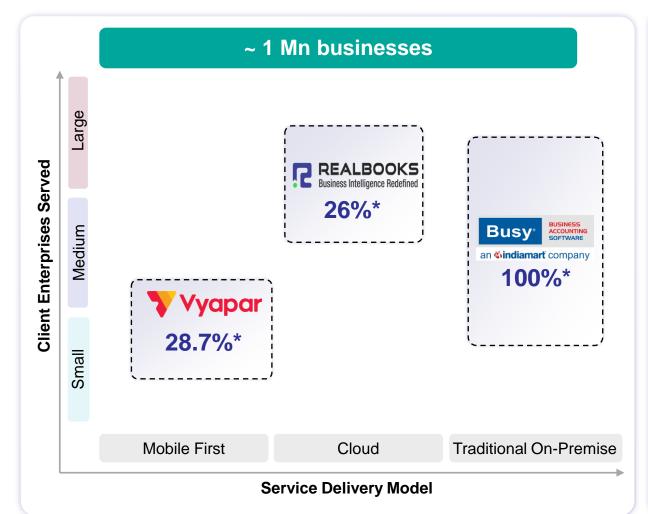
~ Rs. 680 crores invested in Accounting space

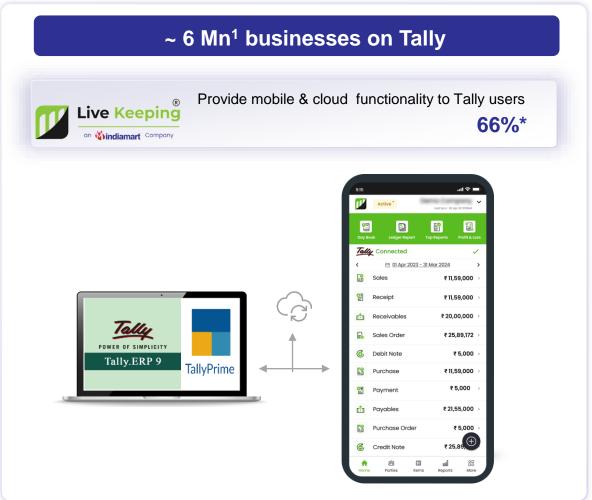




Represents opportunities available for IndiaMART

#### **Investments in Accounting**







\*IndiaMART's holding

Source 1: Media reports

## **Other Strategic Investments**



Salesforce
Management

27.2%











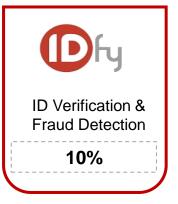




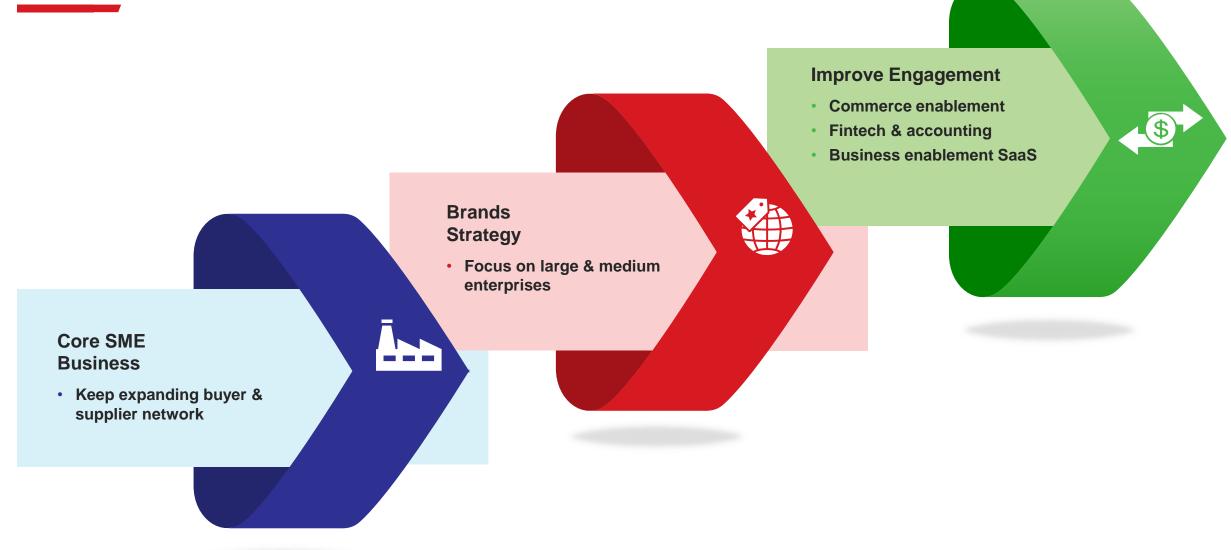








## **Strategic Outlook**





# **Appendix**





# Operational Performance (Standalone)



## **Operational Metrics**

(Figures in Millions, unless otherwise mentioned)

Q1FY25	Q2FY25	YoY	Particulars	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
198	202	11%	Registered Buyers	27	39	60	83	102	125	149	170	194	28%
40	41	11%	Active Buyers - Last 12 Months	10	13	25	29	30	35	38	37	39	19%
267	287	0%	Traffic	262	326	553	723	748	960	1,071	1,021	1,084	19%
25	28	14%	Unique Business Enquiries	23	31	53	73	74	96	97	88	93	19%
128	127	(7%)	Business Enquiries Delivered	115	157	290	449	464	610	550	479	520	21%
8.0	8.1	5%	Indian Supplier Storefronts	2.3	3.2	4.7	5.5	6.0	6.5	7.1	7.5	7.9	17%
110	113	11%	Live Product Listings	25	33	50	61	67	72	83	95	108	20%
216	218	4%	Paying Suppliers*	72	96	108	130	147	152	169	203	214	15%
58.4	60.8	14%	ARPU*	32.9	32.1	37.2	38.4	42.3	43.6	44.3	46.3	53.2	6%
279	295	19%	Top 10% ARPU*	128	130	150	155	174	181	194	214	247	9%
5,729	5,923	17%	Employees (Nos)	3,249	2,713	2,539	2,915	3,150	2,701	3,672	4,583	5,384	7%

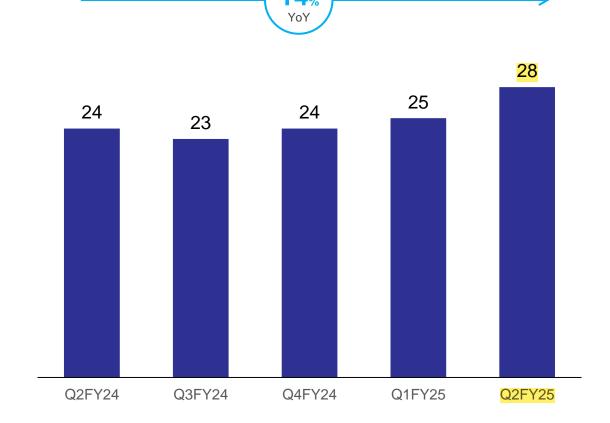


<sup>\*</sup> Figures in Thousands

## **Unique Business Enquiries**

(Figures in Millions)





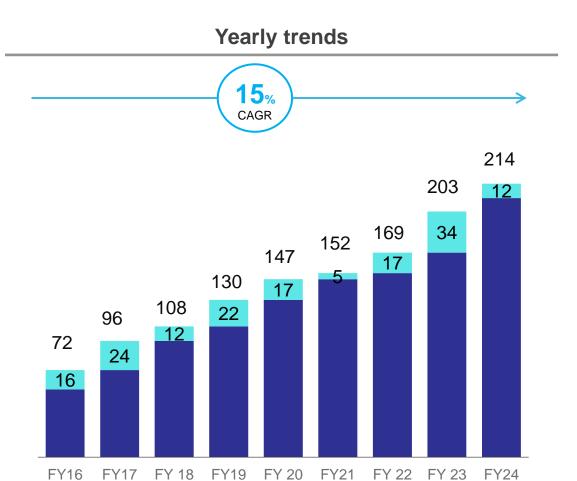
**Quarterly trends** 

#### Note:

<sup>1)</sup> Buyer posting an enquiry is one unique buyer for that day. If the same buyer posts another enquiry on a different day, he is considered as a different unique buyer. Sum of all such unique quarterly & yearly buyers is mentioned in the Quarterly & Yearly trends, respectively

## **Paying Suppliers**

(Figures in Thousands)





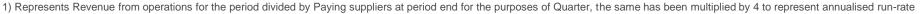




#### **Annualised Revenue Per Paying Supplier**

(₹ and Figures in Thousands) **Yearly trends Quarterly trends 14**% **6**% CAGR YoY 60.8 58.4 53.2 55.9 55.1 53.5 46.3 43.6 44.3 42.3 38.4 37.2 32.9 32.1 FY 24 Q2FY24 Q3FY24 Q4FY24 Q2FY25 Q1FY25 169 203 214 210 212 218 Paying supplier 214 216





### **Nationwide Sales & Service Coverage**



## Strong presence across the length & breadth of the country



Reach to 1,000+ cities



Field, Tele & Online Sales

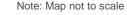


~ 5,000 Sales & Servicing team



~130 Channel Sales Partner Locations

Note: Figures as of Sept 30th, 2024





# Financial Performance Consolidated Section



## **Financial Performance – Consolidated**

(₹ in Crore)

Q1FY25	Q2FY25	YoY	Financial Metrics	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
331	348	18%	Operating Revenue	507	639	670	753	985	1,197	19%
53	65		Other Income	41	69	87	112	181	211	
385	413	25%	Total Income	548	707	756	866	1,166	1,407	21%
143	147	11%	Manpower Cost	230	267	205	268	425	544	19%
23	22		Outsourced Sales Cost	58	72	52	74	131	138	
46	44		Other Operating Expense	138	131	84	104	162	183	
212	213	(1%)	Total Expenses	425	470	341	446	718	865	15%
120	135	68%	EBITDA	82	169	328	308	268	331	32%
36%	39%		EBITDA Margin(%)	16%	26%	49%	41%	27%	28%	
10	10		Others <sup>1</sup>	69	24	23	17	39	47	
37	42		Tax Expense	34	64	110	93	88	120	
11	13		Associates Loss	-	2	3	12	38	40	
114	135	95%	Net Profit	20	147	280	298	284	334	<b>76%</b>
30%	33%		Net Profit Margin(%)	4%	21%	37%	34%	24%	24%	
19.0	22.5	98%	EPS <sup>2</sup> (Rs.)	3.9	25.6	48.1	48.9	46.5	55.2	48%
136	103	1%	Cash flow from operations	255	261	323	402	476	559	17%
366	356	6%	Collections from Customers	671	738	711	934	1,219	1,474	17%

<sup>1)</sup> Others include –Depreciation, Amortization, Finance Cost, exceptional Item & Net Loss on Financial Liability at FVTPL 2) EPS has been adjusted in all years & quarters to give effect of bonus issuance in Q1FY24

## **Abridged Balance Sheet - Consolidated**

(₹ in Crore)

Q1 FY25	Q2 FY25	Particulars	FY19	FY20	FY21	FY22	FY23	FY24
80	73	Fixed Assets <sup>1</sup>	9	86	65	56	99	82
454	454	Goodwill <sup>2</sup>	-	-	-	-	454	454
28	40	Other assets <sup>3</sup>	126	77	44	52	44	48
2,319	2,449	Cash & investments	685	931	2,365	2,419	2,336	2,340
584	597	Strategic Investments	-	30	37	421	512	524
3,465	3,613	Total Assets	821	1,123	2,511	2,949	3,445	3,449
1,737	1,877	Capital & Reserves	160	275	1,611	1,874	2,059	1,736
1,474	1,483	Deferred revenue <sup>4</sup>	586	685	726	907	1,162	1,440
64	64	Tax liabilities	-	-	21	16	24	48
42	39	Lease liabilities	-	77	63	56	46	41
147	151	Other Liabilities <sup>5</sup>	75	86	90	96	154	184
3,465	3,613	Total Liabilities	821	1,123	2,511	2,949	3,445	3,449

#### Note:

- 1) Includes fixed assets, intangible assets & right of use assets
- 2) On account of acquisition through business combination which includes Rs. 412cr of Busy Infotech & Rs. 42cr of Livekeeping Technologies
- 3) Includes remaining assets combined
- 1) Includes customer advances
- 5) Includes provisions & payables, statutory liabilities & other financial liabilities



## **Cash Generation & Utilization**

(₹ in Crore)

Particulars Particulars	FY19	FY20	FY21	FY22	FY23	FY24	H1 FY25
Opening Cash & Treasury Investments	388	685	931	2,365	2,419	2,335	2,340
Cash flow from operating activities	255	261	323	402	476	559	239
Cash flow from investing activities <sup>1</sup>	5	(6)	14	(273)	(331)	32	(48)
(i) Non-Operating Income <sup>2</sup>	17	25	21	127	237	71	61
(ii) Capital expenditure <sup>3</sup>	(12)	-	3	(4)	(16)	(14)	(3)
(iii) Strategic Investments	-	(31)	(10)	(395)	(552)	(25)	(105)
Cash Flow from Financing Activities	14	(51)	1,038	(58)	(143)	(695)	(141)
(i) Proceeds from issue of shares <sup>4</sup>	14	2	1,052	0	0	0	0
(ii) Other financing activities <sup>5</sup>	-	(20)	(12)	(13)	(13)	(14)	(21)
(iii) Capital distributed to Shareholders <sup>6</sup>	-	(33)	(1)	(46)	(130)	(681)	(120)
$\Delta$ in Fair Value Gain on Treasury Investments	23	42	60	(18)	(85)	109	59
Closing Cash & Treasury Investments	685	931	2,365	2,419	2,335	2,340	2,449

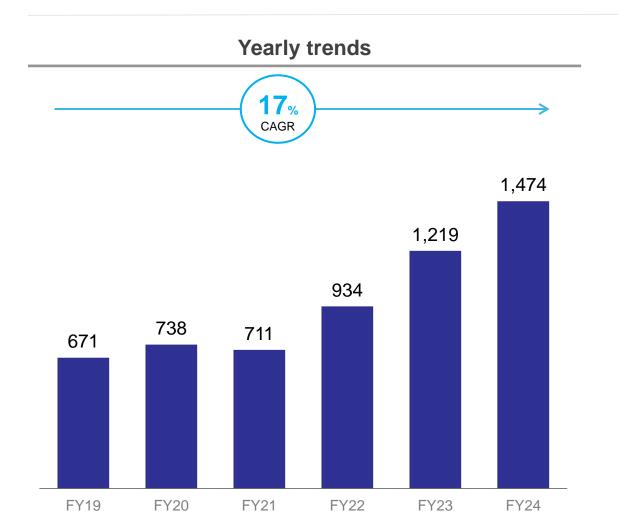
#### Note:

- 1) Adjusted for change in Investments, FDR, Inter corporate deposit & others during the period
- 2) Includes realized income from treasury investments & net investments in FDRs, Inter Corporate deposits & others
- 3) Includes purchase & sale of property, plant and equipment & other intangible assets & refundable security deposit for listing on stock exchange
- 4) Includes proceeds issue of equity shares on exercise of ESOPs & qualified institutions placement
- 5) Includes cash flow from repayment of lease liability, interest expense & purchase of further shares in subsidiary
- 6) Includes dividend paid & buyback inclusive of tax



## **Collections from Customer - Consolidated**



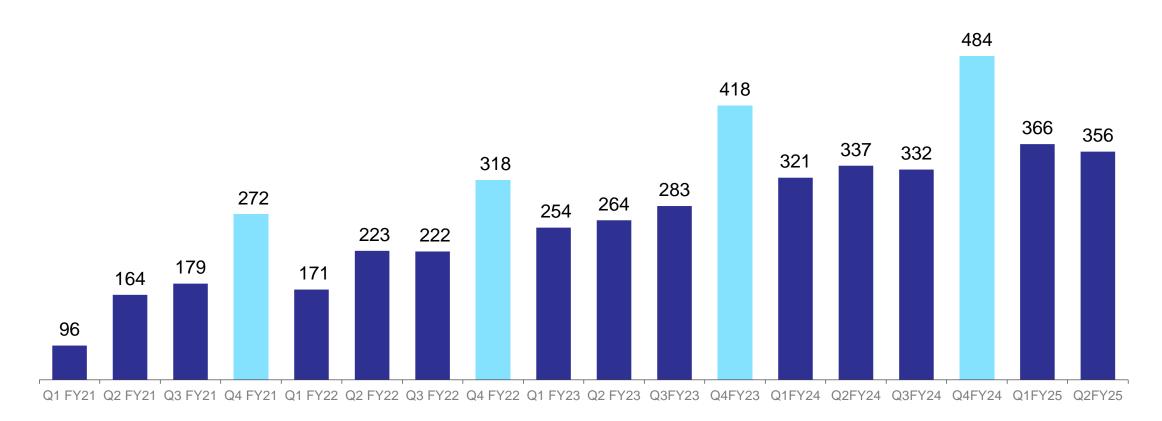






(₹ in Crore)

#### **Quarterly trends**



#### Note:

- 1) Fourth Quarter of the year has traditionally been the best quarter in terms of collections from customer for that financial year
- Sharp decline in Collections from Customer during Q1FY21 & Q1FY22 is on account of disruptions caused by Covid-19 pandemic waves in India

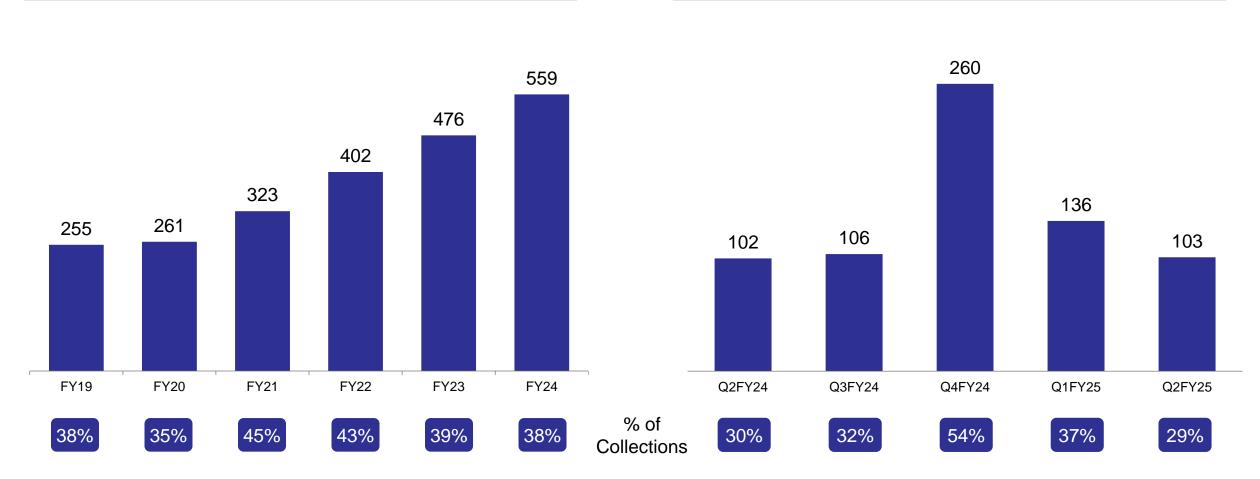


## **Cash Generated From Operating Activities - Consolidated**

**Yearly trends** 

(₹ in Crore)

**Quarterly trends** 

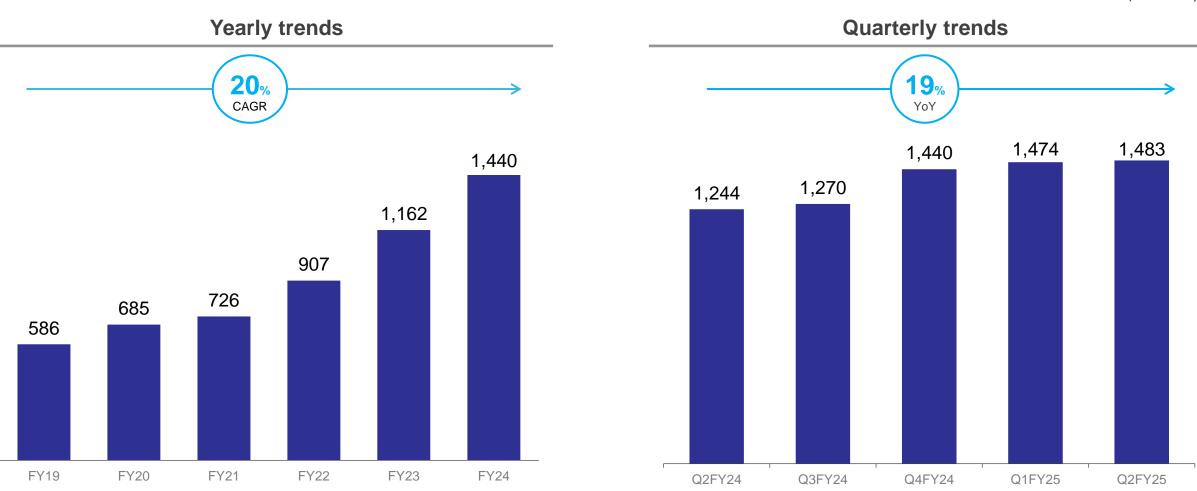


Note

<sup>1)</sup> Fourth Quarter of the financial year traditionally has high Cash generated from Operating activities due to seasonal impact of Collections from Customers

## **Deferred Revenue – Consolidated**





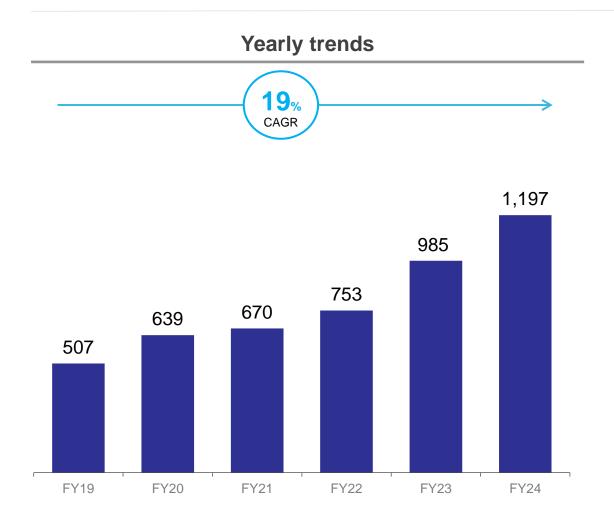
#### Note:

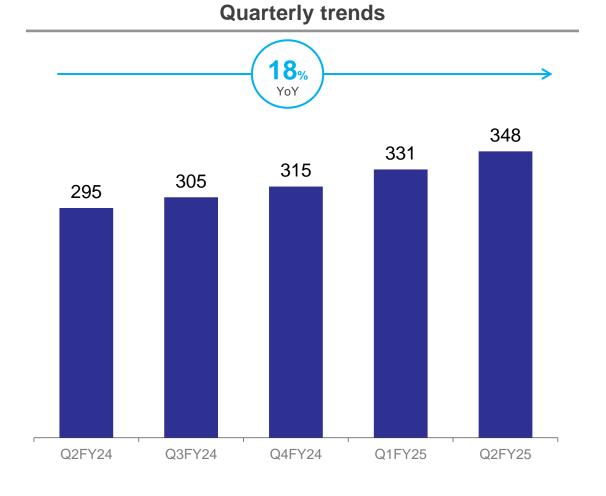
- 1) Deferred Revenue refers to contract liabilities in the financial statements, i.e., including advances from customers
- Company has completed acquisition of Busy Infotech Pvt Ltd in FY 23. Accordingly, Deferred Revenue includes Busy Infotech from FY23 onwards



## **Revenue from Operations – Consolidated**







## **Revenue – Legal Entity View**

(₹ in Crore)

Particulars	FY23	FY24	Q1FY25	Q2FY25	YoY
IndiaMART InterMESH Ltd	939	1,139	315	332	18%
Accounting Segment					
Busy Infotech Pvt Ltd	43.3	53.3	15.5	15.3	19%
Livekeeping Technologies Pvt Ltd <sup>1</sup>	0.1	0.4	0.3	0.5	
Others	3.9	5.0	0.5	0.1	
	986	1,198	332	348	
Inter Company Adjustments	(0.7)	(1.0)	(0.2)	(0.1)	
Consolidated Revenue from Operations	985	1,197	331	348	18%

#### ~95% of revenue contributed by IndiaMART standalone business

Note

1) Formerly known as Finlite Technologies Pvt. Ltd.



## **EBITDA – Legal Entity View**

(₹ in Crore)

Particulars Particulars Particulars Particulars	FY23	FY24	Q1 FY 25	Q2 FY 25	YoY
IndiaMART InterMESH Ltd	261.6	333.9	117.3	119.6	48%
Accounting Segment					
Busy Infotech Pvt Ltd	10.3	6.8	1.0	0.1	
Livekeeping Technologies Pvt Ltd <sup>1</sup>	(4.3)	(10.7)	(3.3)	(4.0)	
Others	0.0	0.5	(0.1)	(0.1)	
	268	330	115	116	
Inter Company Adjustments	0.2	0.9	4.6	19	
Consolidated EBITDA	268	331	120	135	68%

~100% of Consolidated EBITDA contributed by IndiaMART standalone business\*

Note

<sup>1)</sup> Formerly known as Finlite Technologies Pvt. Ltd.

<sup>\*</sup> Excluding inter-company adjustments



# Financial Performance

**Standalone Basis** 



## **Financial Performance – Standalone**

(₹ in Crore)

Q1FY25	Q2FY25	YoY	Financial Metrics	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
315	332	18%	Revenue from Operations	497	624	665	751	939	1,139	18%
51	62		Other Income	36	68	85	108	113	170	
366	394	26%	Total Income	533	692	750	859	1,052	1,309	20%
131	135	9%	Manpower Cost	222	255	199	263	399	507	18%
22	20		Outsourced Sales Cost	58	72	52	74	130	135	
45	57		Other Operating Expense	138	124	81	102	148	163	
198	212	6%	Total Expenses	418	451	332	439	677	805	14%
122	125	42%	Adjusted EBITDA <sup>1</sup>	88	180	339	322	288	358	32%
39%	38%		Adjusted EBITDA Margin(%)	18%	29%	51%	43%	31%	31%	
117	120	48%	EBITDA	80	173	333	312	262	334	33%
37%	36%		EBITDA Margin(%)	16%	28%	50%	42%	28%	29%	
6	6		Others <sup>2</sup>	69	31	23	17	29	29	
38	49		Tax Expense	34	64	109	93	73	112	
124	127	53%	Net Profit	13	146	287	310	272	362	96%
34%	32%		Net Profit Margin(%)	2%	21%	38%	36%	26%	28%	
125	108	7%	Cash flow from Operations	259	264	326	407	464	545	16%
341	337	5%	Collections from Customers	661	722	707	932	1,167	1,399	16%

Note

<sup>1)</sup> Excluding employee share-based payment expense

<sup>2)</sup> Others include – Depreciation, Amortization, Finance Cost, Exceptional Item & Net Loss on Financial Liability at FVTPL

## **Abridged Balance Sheet - Standalone**

(₹ in Crore)

Q1FY25	Q2FY25	Particulars	FY19	FY20	FY21	FY22	FY23	FY24
48	42	Fixed Assets <sup>1</sup>	9	85	65	56	53	48
23	28	Other assets <sup>2</sup>	123	73	41	49	33	38
2,150	2,287	Cash & Investments	678	920	2,359	2,414	2,202	2,186
1,173	1,180	Strategic Investments <sup>3</sup>	9	41	50	446	1073	1095
3,395	3,537	Total Assets	819	1,119	2,516	2,965	3,361	3,367
1,782	1,914	Capital & Reserves	161	274	1,617	1,892	2,064	1,770
1,421	1,426	Deferred revenue <sup>4</sup>	585	684	726	907	1,134	1,395
38	44	Tax liabilities	0	0	21	16	4	21
42	39	Lease liabilities	0	77	63	56	46	41
112	115	Other Liabilities <sup>5</sup>	73	84	89	94	113	140
3,395	3,537	Total Liabilities	819	1,119	2,516	2,965	3,361	3,367

#### Note:

- 1) Includes fixed assets, intangible assets & right of use assets
- 2) Includes remaining assets combined
- Includes investment in subsidiaries & associates and others.
- 1) Includes customer advances
- 5) Includes provisions and payables, statutory liabilities & other financial liabilities



## **Collections from Customer – Standalone**

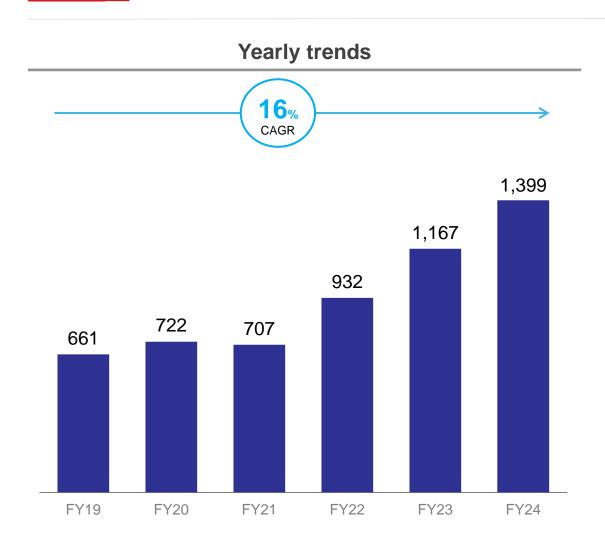
(₹ in Crore) **Quarterly trends 5**% YoY 465 341 337 321 316

Q4FY24

Q1FY25

Q2FY24

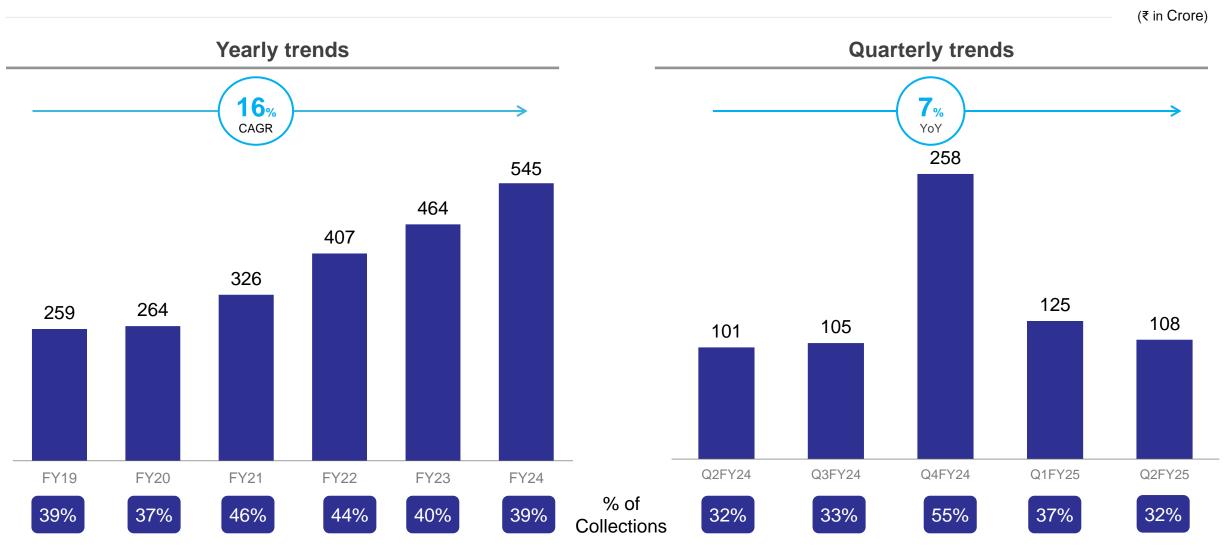
Q3FY24





Q2FY25

## **Cash Generated From Operating Activities - Standalone**



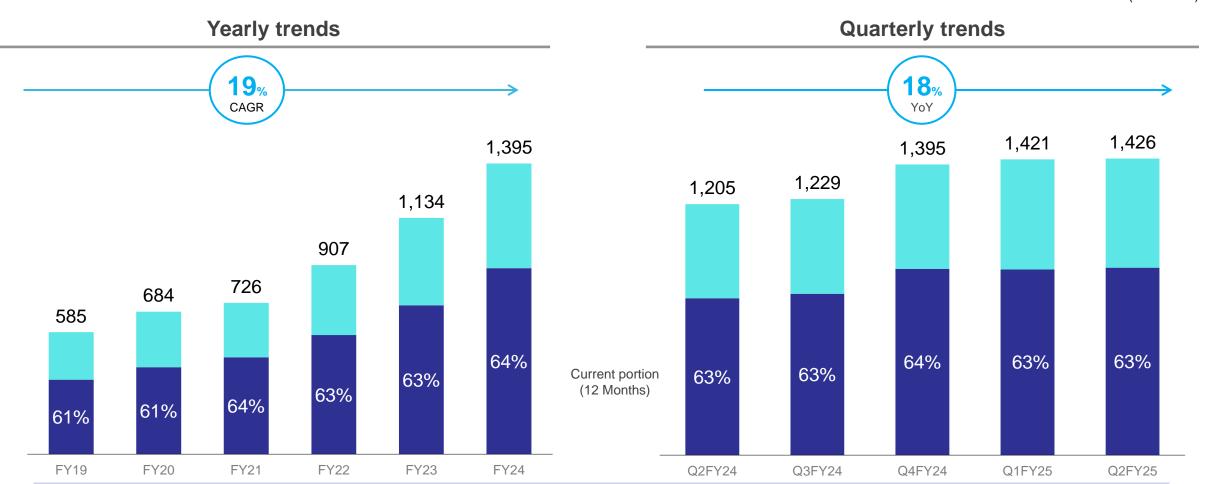
Note

51

<sup>1)</sup> Fourth Quarter of the financial year traditionally has high Cash generated from Operating activities due to seasonal impact of Collections from Customers

### **Deferred Revenue - Standalone**

-(₹ in Crore)



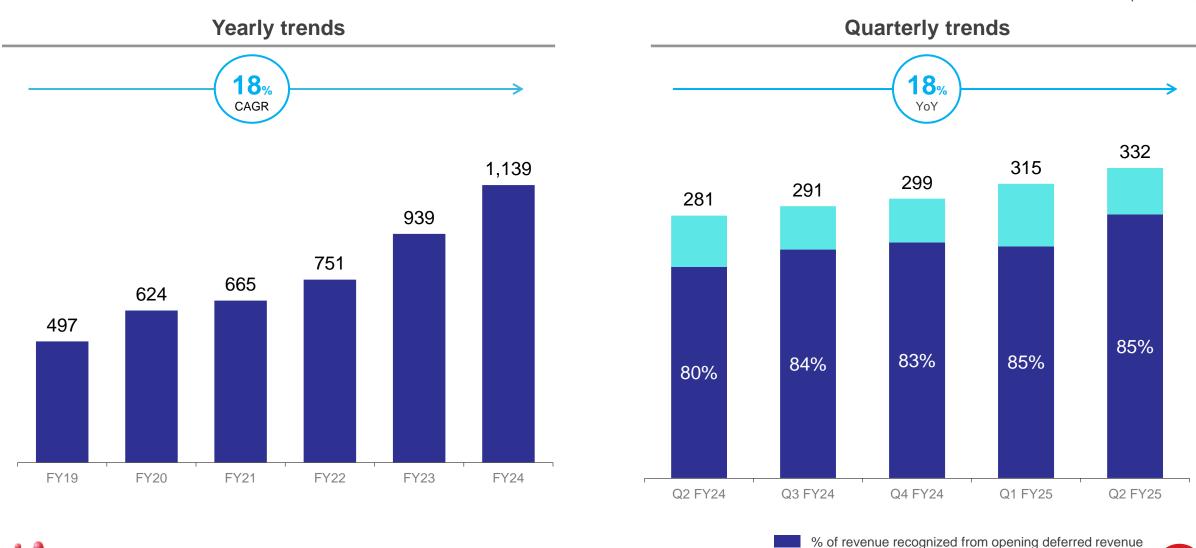
~20% of deferred revenue gets recognized within next 3 months



<sup>)</sup> Deferred revenue refers to contract liabilities in the financial statements including advances from customers

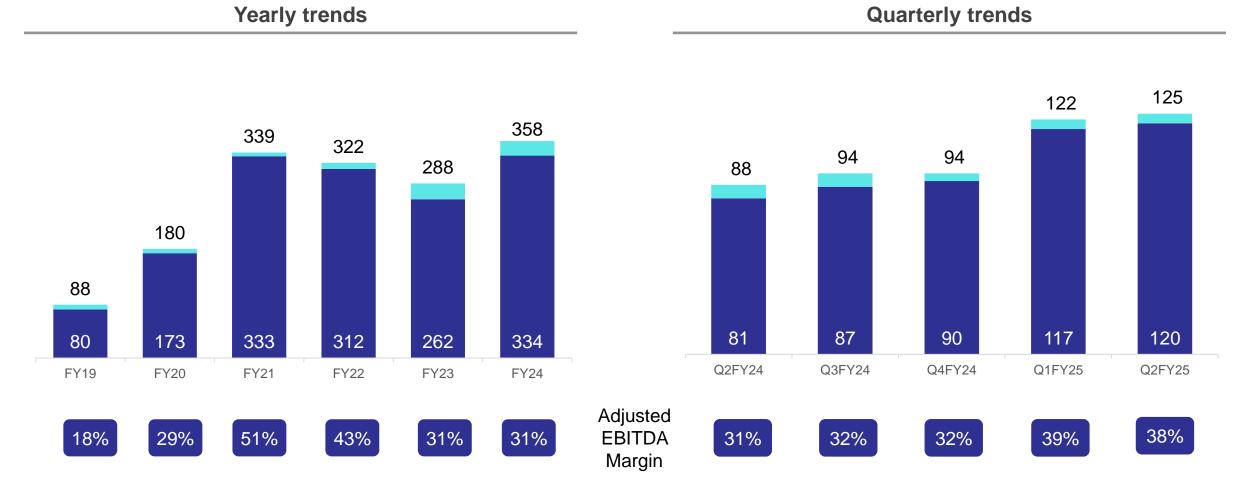
## **Revenue from Operations - Standalone**

–(₹ in Crore)



## **Adjusted EBITDA – Standalone**

(₹ in Crore)





## **Functional P&L - Standalone**

(₹ in Crore)

Q1FY25	Q2FY25	YoY	Particulars	FY19	FY20	FY21	FY22	FY23	FY24	CAGR
315	332	18%	Revenue from Operations	497	624	665	751	939	1,139	18%
(74)	(74)	(4%)	Customer service cost	(158)	(174)	(122)	(160)	(237)	(309)	14%
241	258	27%	Gross Profit*	339	450	543	591	702	830	20%
77%	78%		Gross Margin	68%	72%	82%	79%	75%	73%	
(46)	(46)	(13%)	Selling & Marketing	(105)	(118)	(82)	(112)	(189)	(211)	15%
14%	14%		% of Revenue	21%	19%	12%	15%	20%	18%	
(50)	(50)	0%	Technology & content	(102)	(104)	(85)	(111)	(175)	(199)	14%
16%	15%		% of Revenue	21%	17%	13%	15%	19%	17%	
(28)	(43)	108%	General & Administration	(52)	(55)	(43)	(56)	(76)	(87)	11%
117	120	48%	EBITDA	80	173	333	312	262	334	33%
37%	36%		EBITDA Margin	16%	28%	50%	42%	28%	29%	
(5)	(5)	2%	Depreciation & Amortisation	(4)	(21)	(16)	(12)	(19)	(25)	44%
112	114	52%	Operating Profit	76	152	317	300	242	309	33%
36%	34%		Operating Margin	15%	24%	48%	40%	26%	27%	

#### Note:

<sup>1)</sup> Refer to Note No. 31 in Condensed Standalone Interim Financial Statements for Q2FY25 for detailed assumptions \*Gross Profit means surplus over customer service cost





## **Busy Infotech**





## **Busy – Business Accounting Software**





Invest in Team & Awareness

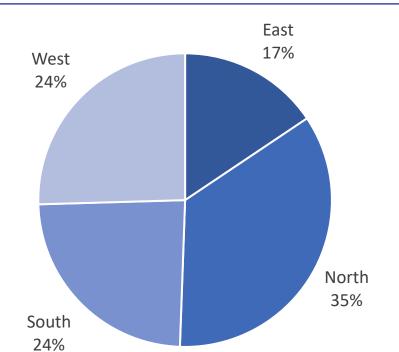
Accelerate Revenue growth

Increase New Licenses Sold

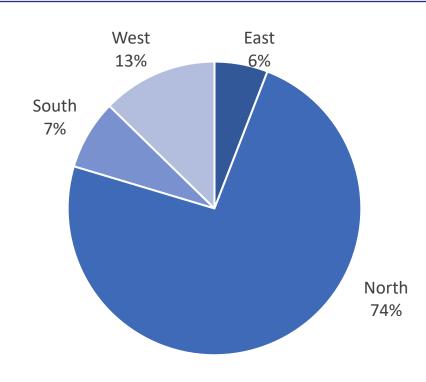
## **Growth Opportunity – Geographic Expansion**



#### Distribution of Businesses in India\*



#### Cumulative Busy Licenses Sold\*\*



#### Significant penetration opportunity across regions



<sup>\*</sup> Based on the data of GST registered businesses (i.e.14Mn+) across India

<sup>\*\*</sup> Updated as on 30th September 2024

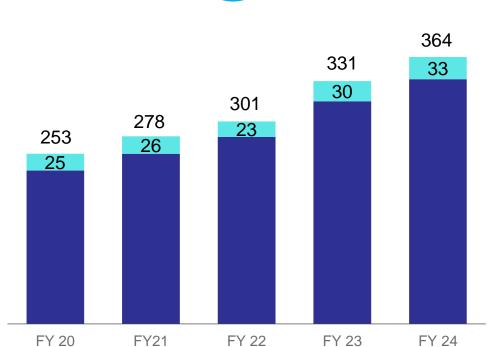




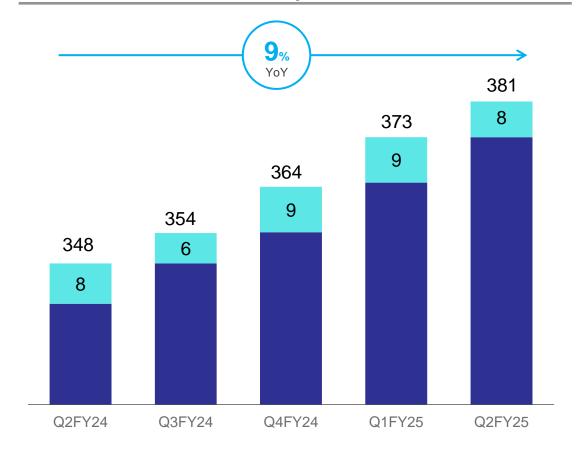
(Figures in Thousands)

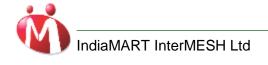
#### **Yearly trends**





#### **Quarterly trends**

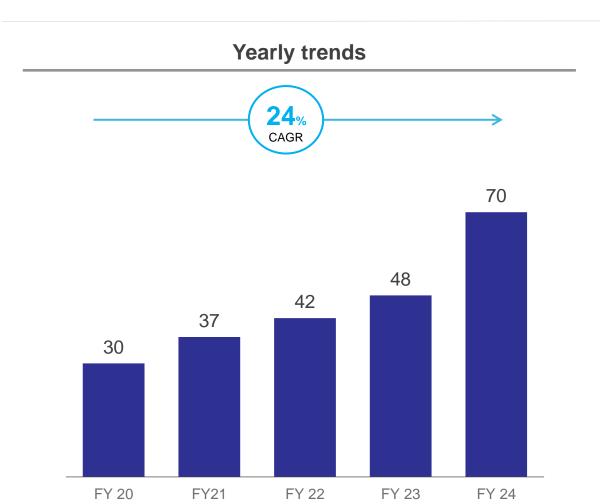








(₹ in Crore)





Q4FY24

Q1FY25

Q2FY24

Q3FY24



\*Net Billing indicates value of invoices issued during the period, net of trade discount & GST

Q2FY25

## Financial Performance – Busy



							(<    01010
Q1FY25	Q2FY25	YoY	Financial Metrics	FY22	FY23	FY24	CAGR
15.5	15.3	19%	Revenue from Operations	35.4	43.3	53.3	23%
18.2	18.6	28%	Total Revenue	38.4	47.1	61.2	26%
9.9	9.8	32%	Manpower expenses	17.5	21.8	30.6	32%
0.4	1.1		Marketing & Sales Promotion	3.3	1.4	2.0	
4.1	4.4		Other expenses	5.9	9.8	13.9	
14.4	15.2	36%	Total Expenses	26.7	33.0	46.5	32%
1.0	0.1		EBITDA	8.7	10.3	6.8	
7%	0%		EBITDA Margin(%)	25%	24%	13%	
0.1	0.2		Finance costs & Depreciation	0.4	0.7	0.6	
0.6	0.6		Tax Expense	3.1	3.1	3.4	
3.0	2.5	0%	Net Profit	8.2	10.3	10.7	15%
17%	13%		Net Profit Margin(%)	21%	22%	17%	
11.8	(2.4)	(195%)	Cash flow from operations	9.8	20.6	24.0	56%
23.6	15.9	10%	<b>Collections from Customers</b>	40.0	50.0	68.4	31%



## Other Strategic Investments & Subsidiaries

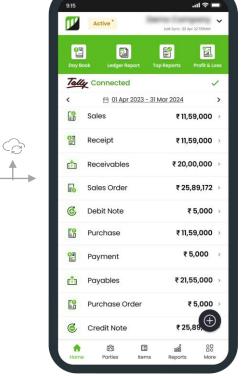




## **Livekeeping – Tally on Mobile & Web**



Tally on Mobile & Web - Integration with Tally software to provide Value Added Services with Mobile and Cloud first approach





**Dashboard** 



Invoicing



Tally Backup



E-way Bills and E- invoicing



Receivables & Payables



Payment Reminders

All trademarks, logos and brand names are the property of their respective owners. Use of any third-party names, trademarks and brands are for reference purposes only.

https://www.livekeeping.com/

IndiaMART Holding: 66% in Livekeeping Technologies Pvt. Ltd.



Tally

POWER OF SIMPLICITY

Tally.ERP 9

**TallyPrime** 

## **Vyapar – DIY Business Accounting**



A mobile-First business accounting software for small businesses



Customised professional GST Invoices



Stock/Inventory Management



Auto data backup



Critical business reports and status



Paperless with Vyapar Software



Receivable/ Payable



E-Way Bill and E- Invoicing



Online Store



**Automated Reminders** 



**UPI** Payments



Multi-user



Tally Export

## **RealBooks – Online Accounting Software**



A cloud-based GST compliant accounting-inventory-payroll software that helps users take better financial decisions



Integrated Tax Compliances



Dashboard & Analytics



Multiple Location Access



Fully Automated Branch Accounting





Secured Cloud Based Accounting



Works on all OS

## **EasyEcom – Inventory and Warehouse Management**



Easy Ecom offers SaaS based commerce enablement solutions to merchants for inventory management

#### **Warehouse and Inventory Management**



- Supplier & PoS Management
- Automated PO Generation
- 3PL Integration











#### **Accounting Automation**



- Real time ERP integration
- **Automated Tax Report**



#### **Marketplace & Storefront Integration**

















#### Reconciliation



**Easy**Ecom

- Inventory
- Payment
- Margin Return



## M1xchange – Invoice Discounting & Factoring



M1xchange is a TReDS platform with RBI license offering online trade invoice discounting solutions to SMEs

#### **T+1 Settlement**



24 hours Disbursal

#### **Collateral Free**



Basis Buyer's past track record

#### **Competitive Rates**

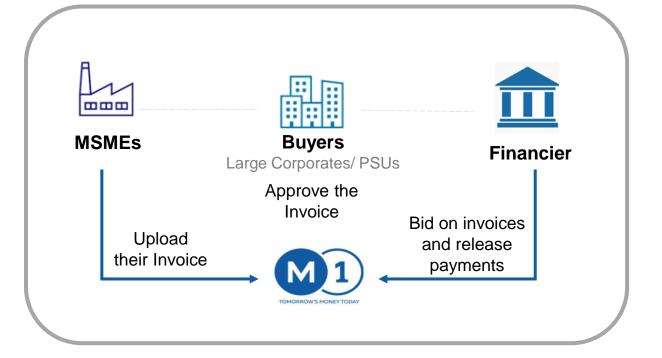


61 Financiers\* onboard

#### **Digital Process**



Easy & Transparent

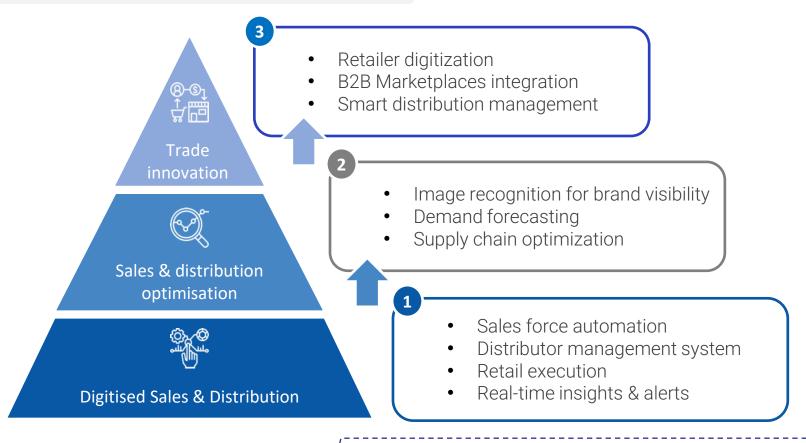


\*No. of financiers as on September 30, 2024 https://www.m1xchange.com/

## **Bizom – Distribution and Salesforce Management**



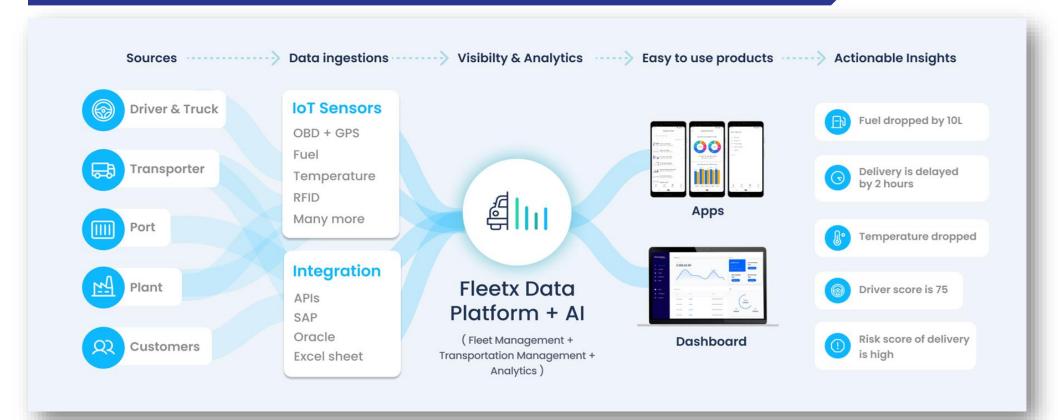
Bizom is an integrated platform for distribution and salesforce management of businesses



## Fleetx – Logistics Automation & Visibility Platform



Freight and fleet management platform which helps businesses digitize their logistics operations and provides real-time actionable insights





**Fleet Management Software** 



**Transport Management System** 



**Transporter ERP** 

### **AERCHAIN – AI-Driven Procurement Platform**



Aerchain a Next Gen Source to Pay platform helping enterprises optimize their procurement by leveraging Artificial Intelligence



## Strategic Sourcing

- E-Sourcing using RFXs
- Auction E-bidding



#### Tail Spend Automation

- Right sourcing from Supplier
- Spend Analytics



#### Aerchain Pay Automation

- AP automations with Compliances
- Budgeting & Insights

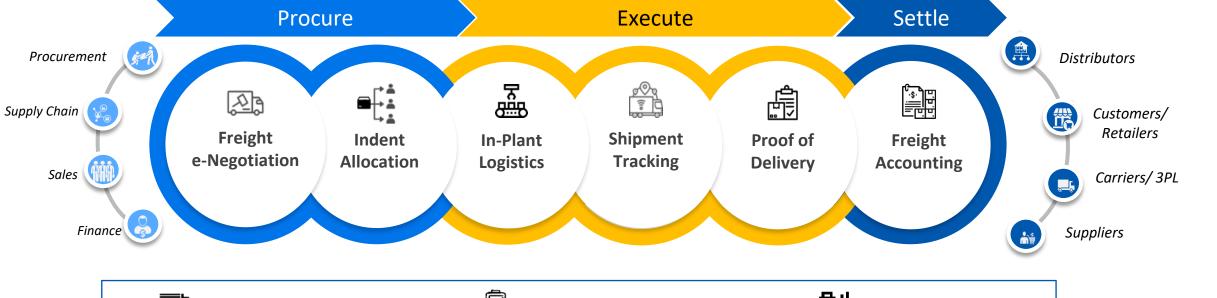


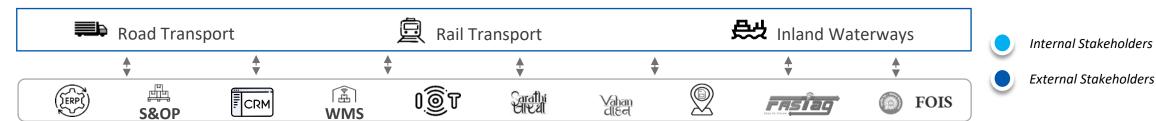
- Vendor portal for order management
- Rate contracts

## **SuperProcure – Simplified Transport Management**



SaaS TMS for digitising freight e-sourcing & end to end transportation management.







IndiaMART Holding: 29.3% in TruckHall Pvt Ltd.,

## Shipway – All-in-One Shipping solution for eCommerce



SaaS solutions for automating shipping workflows



### **IB Monotaro – B2B Commerce Platform**



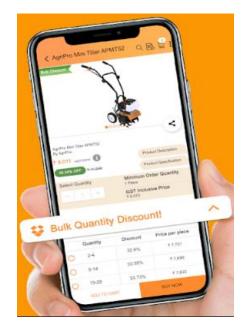
Industrial B2B E-Commerce marketplace with exclusive range of utility products

**MRO Category** 

Commerce







- Partnership with MonotaRo -Japanese B2B E-commerce leader
- 11.2 Lakh + SKUs across 30 categories

## **ProcMart – Supply Chain Solutions**



Provides End to End Procurement Solutions in MRO Category for Enterprise Customers







Inventory & Cost Optimization



Analytics & Reporting



Easy ERP Integration

## **Legistify – Legal Tech Platform**



Single integrated Legal Management Suite for Enterprises

#### **Litigation Management**



Track & manage company wide litigations

#### **Contract Management**



Manage end to end contract lifecycle with advance tracking & reports

#### **IP Management**



Track your IPs worldwide with coverage on WIPO, IP India and TMview

#### **Notice Management**



Manage legal notices with live tracking & automated workflows

## Zimyo



A complete HRMS suit that automates HR processes, eliminate payroll errors and foster positive employee experiences



#### **Core HR**

Employee management

Leave & Attendance management

Employee helpdesk

Asset management



#### **Engagement**

Employee Self Service

Social Networking

**Employee Recognition** 

Employee Senti-meter



#### **Performance**

Performance reviews

Objectives (OKRs)

KPIs, KRAs and Competencies

Promotions & PIP



#### **Payroll**

**Statutory Compliances** 

**Expense Management** 

Timesheet Management

**Employee Payouts** 



#### Recruitment

Hiring Workflow

Candidate Management

Screening & Interview

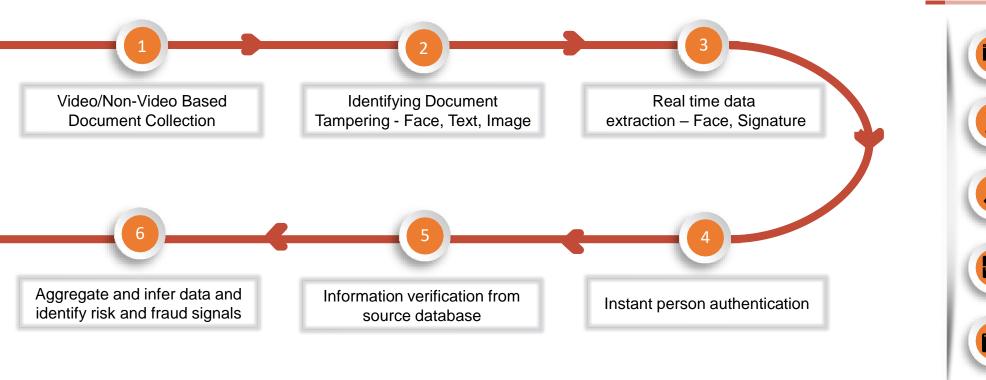
**Employee Onboarding** 



## IDfy – Digital Identity Verification and Fraud detection platform



IDfy is an Integrated Identity Platform offering solutions for KYC, Background Verifications, Risk Mitigation, Digital Onboarding and Digital Privacy.





...across multiple industries



# **Environment, Social** and **Governance**





## **Our Contribution to UN SDGs**



Empowering small businesses across India



Facilitating discovery of affordable food products



Enabling access to health products; Priortising employee health



Promoting Education through corporate social responsibility initiatives



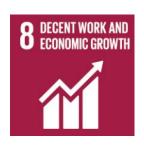
Empowering women entrepreneurs and ensuring workplace equality



Installing water facilities and restrooms in educational institutions



Promoting clean energy products



Connecting businesses to bolster economic growth and employment opportunities



Investing in AI and cloud solutions



Offering equal market access to SMEs



Reducing the need for physical infrastructure through digital platform



Minimizing emissions through digital operations; promoting sustainable products

## **Initiatives Impacting Environment**





**Driving digital enablement** 



**Promotion of green products** 



**Eco efficient operations** 

## **Digital Enablement Leading to Decarbonisation**



Providing greener alternatives



Reduction in travel and transport



Online business conversation



Reduces paper wastage



Online e-catalogue sharing



Paper less digitized RFQs

## **Discovery and Promotion of Green Products**













## **Our Environment Efficient Operations**



Carbon Emissions intensity of **0.04** TCO<sub>2</sub>e per million rupee of turnover\*

**505.65M**<sup>3</sup> rainwater harvesting capacity

**IGBC**<sup>#</sup> **LEED Gold Certified** Corporate Office



\*Calculated using GHG Protocol methodology laid down by ISO 14064-1. Scope 1 emissions 11.40 TCO<sub>2</sub>e, scope 2 emissions 430.55 TCO<sub>2</sub>e #IGBC LEED - Indian Green Building Council ('IGBC') was formed by the Confederation of Indian Industry ('CII') in 2001 All numbers as on and for the year ended 31<sup>st</sup> March 24

## **Societal Impact**





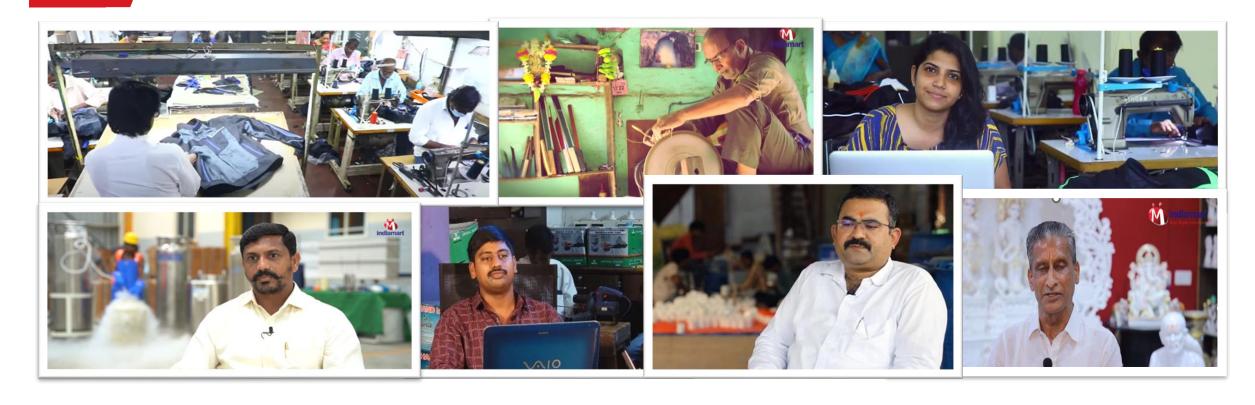
### **Empowering SMALL CITY BUYERS**





Level up **EMPLOYEES** through training and development

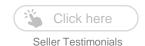
## **Transforming Small Suppliers**



# **Education and Assistance** for Digital Transformation

**Business Enablement** in Cost-Effective manner

7.7Mn served free of charge (>95% of the total suppliers)









## **Empowering Small City Buyers**



**100% FREE** ASSISTANCE TO BUYERS

**108mn PRODUCTS** TO CHOOSE FROM

PRODUCT PRICE DISCOVERY

194mn Registered Buyers

~45% Buyers from small cities<sup>2</sup>

Note:

1) Figures as on March 31, 2024

2) Small cities includes cities with population <500,000, basis aggregate buyers who have submitted enquiries during the last 5 years

## **Community Improvement – Education and Infrastructure**

#### More than 1.1 Million+ lives impacted



10.4Lac+ Students
15K+ High School Teachers
Supporting entrepreneurship
Curriculum



**1300+ Candidates, 61% Women**Providing skilled courses to underprivileged unemployed youth











72k+ Female Students

Science Content Creation in local language in 746 Kasturba Gandhi Balika Vidyalaya



#### **45K+ Parents Supported**

Tech Solution to Parents and Children for foundational learning



2K + Underprivileged students 44+ Schools & Anganwadi

Infrastructure & Technology Support to rural areas schools



#### **1500 + Students**

Transforming learning spaces with modern infrastructure, water facilities and sanitation to support students



Note: Figures as on March 31, 2024

## **Nurturing People**

18% Employees with 5+ years





700+ employees covered in ESOP<sup>2</sup>



~29% Females<sup>3</sup>



Note:

- 1) Figures as on March 31, 2024
- 2) Employees covered under Indiamart Employee Stock Benefit Scheme 2015 and 2018 who vested stocks till date
- 3) Females working in verticals other than sales and servicing



## **Committed to Excellence in Corporate Governance**









**TRANSPARENCY** 

**BUSINESS ETHICS** 

**ACCOUNTABILITY** 

# CERTIFICATE OF RECOGNITION for excellence in "PRATEEK CHANDRA" CA CFO for Emerging Corporates Services at the 16th ICAI Awards

### **Foundation of strong principles**

## **Independent and Non-Executive Directors**



Pallavi Dinodia Gupta Lead Independent Director

#### **Education**

 Chartered Accountant and Bachelor's degree in law from Delhi University

#### **Industry experience**

S R Dinodia & Co LLP



Rajesh Sawhney Independent Director

#### **Education**

 Bachelor's degree in Engineering from Delhi University and Master's degree in Management Studies Bombay University

#### **Industry experience**

 Reliance Entertainment Limited



Vivek Narayan Gour Independent Director

#### Education

Bachelor's degree from the University of Bombay and an MBA from Delhi University

#### **Industry experience**

 Tata Finance Limited, Genpact India, GE Capital Services India



Aakash Chaudhry
Independent Director

#### **Education**

Alumnus of Harvard
 Business School, B.Tech
 (CSE) from Maharshi
 Dayanand University and an MBA from ISB, Hyderabad

#### **Industry Experience**

Cofounder of Aakash
 Educational Services Ltd



Dhruv Prakash
Non-executive Director

#### Education

 Master's degree from Meerut University and a PGDM from IIM, Ahmedabad

#### **Industry experience**

Korn/Ferry International, Helion Ventures, Hewitt Associates (India), Amar Dye-Chem Ltd, DCM Toyota Ltd

**29%** Executive directors

**14%** non-independent non-executive directors

**57%** Independent directors

**100%** Board Meetings chaired by Independent directors



## **Governance – Trusted Systems and Processes**





#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, 201305, India

in recognition of the organization's Information Security Management System which complies with

#### ISO 27001:2022

The scope of activities covered by this certificate is defined below

#### Please refer to the Appendix







#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the Organization's Privacy Information Management Systems (based on existing registration to ISO 27001) which complies with

ISO 27701:2019

The scope of activities covered by this certificate is defined below

Information Security Management System Applicable to Personally Identifiable Information of Customers in Business of Online Publishing of Clients Catalogs and Digital Marketing and of Associated Employees and Vendors in India (as per SOA-V 1.0 Information Security CISO, Date-26th May 2022)

Pate of Issue of Certification Cycle	Issue Number	Certificate Expiry Date	Certification Cycle
14 June 2022	1	13 June 2025	1
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
14 June 2022	0	14 June 2022	n/a



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ISO 27001:2022 and ISO 27001:2019 - Privacy Information Management System (PIMS) Certificate

## **Governance – Trusted Systems and Processes**





#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, 201305, India

in recognition of the Organization's Business Continuity Management System which complies with

#### ISO 22301:2019

The scope of activities covered by this certificate is defined below

Please refer to the Appendix

Date of Issue of Certification Cycle	Number	Certificate Expiry Date	Certification Cycle
23 March 2022	1	22 March 2025	1
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
23 March 2022	0	23 March 2022	n/a
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STORT TRANSPORT	ф		C. C. C.





#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the organization's Risk Management System which complies with

#### ISO 31000:2018

The scope of activities covered by this certificate is defined below

Enterprise Risk Management Covers all Business Activities of the Organization including Acquired Businesses and its External and Internal Factors along with Overall Objectives of Internal Processes and Functions

Date of Issue of Certification Cycle	Issue Number	Certificate Expiry Date	Certification Cycle
14 February 2023	1	13 February 2026	•
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
14 February 2023	0	14 February 2023	n/a











#### Certificate of Registration

This certificate has been awarded to

#### IndiaMART InterMESH Limited

6th Floor, Tower-2, Assotech Business Cresterra, Plot No. 22, Sector-135, Noida, Uttar Pradesh, India

in recognition of the Organization's Management System for System and Software Engineering Process
which complies with

#### ISO 12207:2017

The scope of activities covered by this certificate is defined below

Software Design and Development Including API and Product Design, Development, Database Administration, and Cloud Configuration Management

Date of Issue of Certification Cycle	Issue Number	Certificate Expiry Date	Certification Cycle
24 November 2023	1	23 November 2026	1
Revision Date	Revision Number	Original Certificate Issue Date	Scheme Number
24 November 2023	0	24 November 2023	n/a





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- 1. ISO 22301:2019 Business Continuity Management Standard Certificate
- 2. ISO 31000:2018 Risk Management System
- ISO 12207:2017 Management System for System and Software Engineering Process.



## **Awards & Recognitions**

Excellence in Corporate Social Responsibility 7<sup>th</sup> Edition of the ICSI National Awards



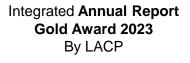
Most Trusted B2B Online Marketplace By Brand Empower Mobile Website won "Gold" in Best Enterprise Product 14<sup>th</sup> India Digital Summit.



Excellence in MSME
Tech & Innovation
ET MSME Awards
2023 Winner



Excellence in
Corporate Governance
23rd ICSI National
Awards 2023





Cooperation with Intellectual
Property Right Holders by
REACT (The Anti Counterfeiting
Network)



Pride of India Brand Exchange4media in its North edition in 2023















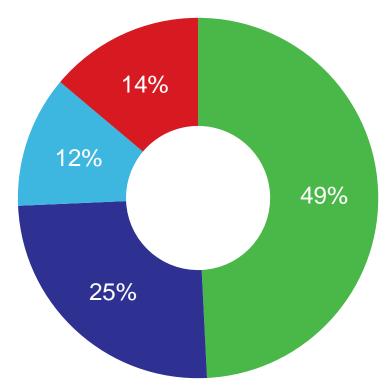
# **Shareholders** and **Team**





## **Shareholding Pattern**

**Total Equity Shares Outstanding as** on September 30, 2024 – 59,979,148



- Promoters and Promoter Group
- Foreign Institutions and Portfolio Investors
- Mutual Funds, Alternate Investment Funds, Insurance Companies
- Others

# Institutional investors holding greater than 1% of the total number of shares

- Stewart Investors
- SBI Mutual Fund
- UTI Mutual Fund
- Vanguard Group, Inc.
- ICICI Prudential Mutual Fund
- Arisaig Partners
- Grandeur Peak Global Advisors
- Capital Group
- Westbridge Capital



## **Senior Management Team**

Name	Qualification	Previous Experience
Dinesh Chandra Agarwal MD & CEO	B.Tech (HBTI),Kanpur	Founder(IndiaMART),HCL America, C-Dot,CMC
Brijesh Kumar Agrawal WTD	BMS Lucknow University, PGDBM NIILM, Delhi	Co-Founder, IndiaMART, Miebach Logistics India Pvt .Ltd.
Jitin Diwan CFO	CA, B.Com (DU)	Upstox, Amazon India, Bharti Airtel, Vodafone
Prateek Chandra CSO	CA, B.Com(H),SRCC,DU	Bharat S. Raut & Co (KPMG), EXL, HT Media
Dinesh Gulati COO	B.Tech, (HBTI), MBA (FMS,DU)	Kodak India Ltd, Bharti Airtel , Reliance Infocomm, Indian Express
Amarinder S. Dhaliwal CPO	B.Tech (IIT Delhi), MBA (IIM A)	Micromax, BCCL, TIMES Internet, SBI Capital Markets
Nikhil S Prabhakar	B.Tech (NITK Surathkal), MBA (FMS,Delhi)	Pristyn Care, Ola Financial Services, Bharti Airtel, GoodHealth Technologies
Manoj Bhargava GC, CS & Compliance Officer	BCom(H),LLB(DU), LLM (IP Univ. Delhi),CS	HT Media Ltd., Varun Beverages Ltd., Barista Coffee Company Ltd., India Today Group

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# **Thank You**

For any queries, please contact us at <a href="mailto:investors@indiamart.com">investors@indiamart.com</a>

To know more, visit us at <a href="https://www.indiamart.com/">https://investor.indiamart.com/</a>

