

CONCOR / The Company

Incorporated

March 1988

Operational

November 1989

Authorised Capital

Original Rs.100cr;
Now Rs.400cr

Paid-up Capital

Original Rs.64.99cr;
Now Rs.243.72cr

Holding Pattern

Govt.: 54.80%;
Public (incl. FII):
45.20%

Listed

Price Rs 1245.10/-
per share as on
31-03-2018

Status

Upgraded as
“NAVRATNA” on 23rd
July, 2014

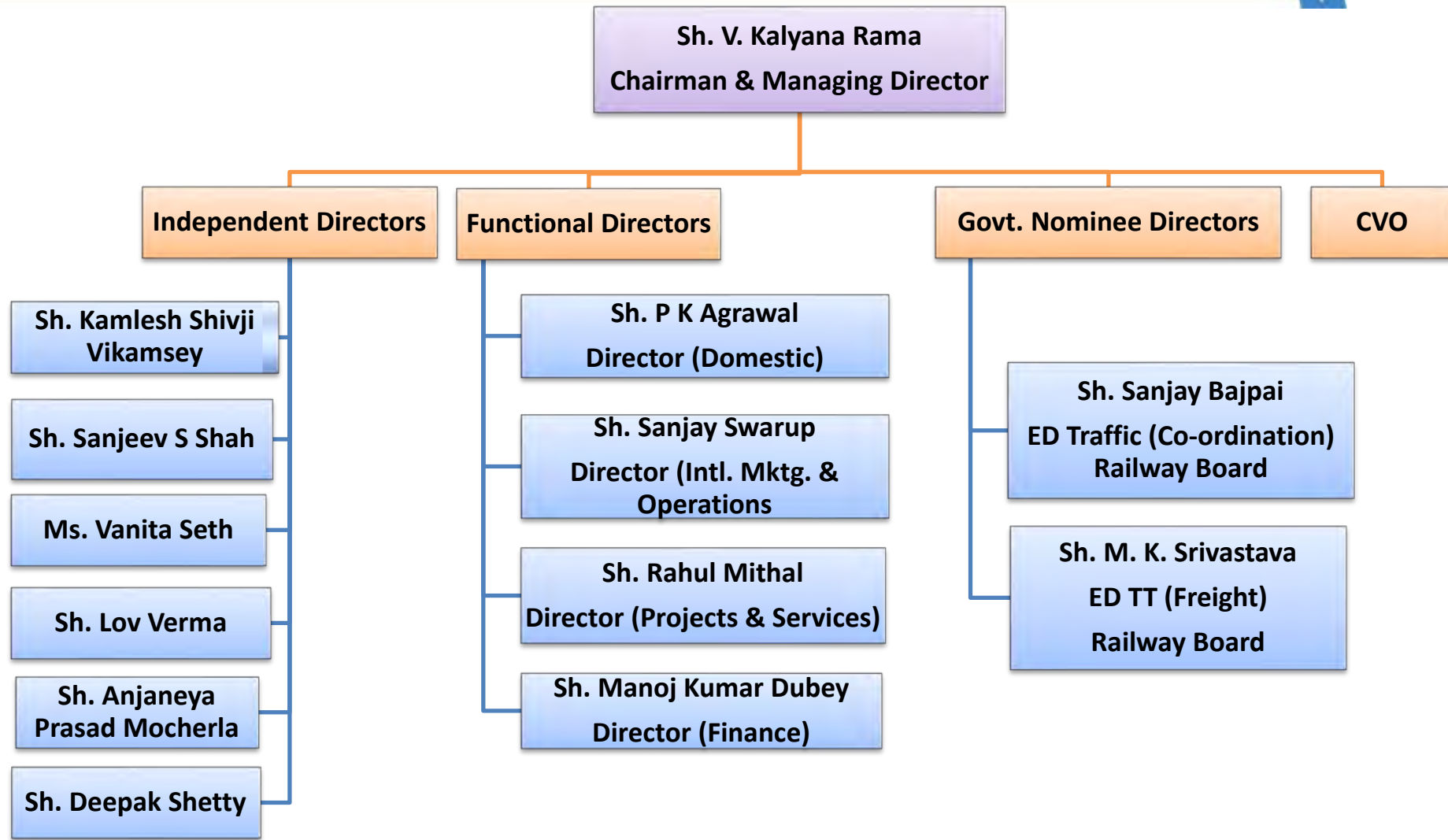
Market Cap

30,345 Cr. NSE
31/03/18 closing

Dividend

Rs.3450 .37 cr
including
(Rs. 416.76 cr)
for 17-18

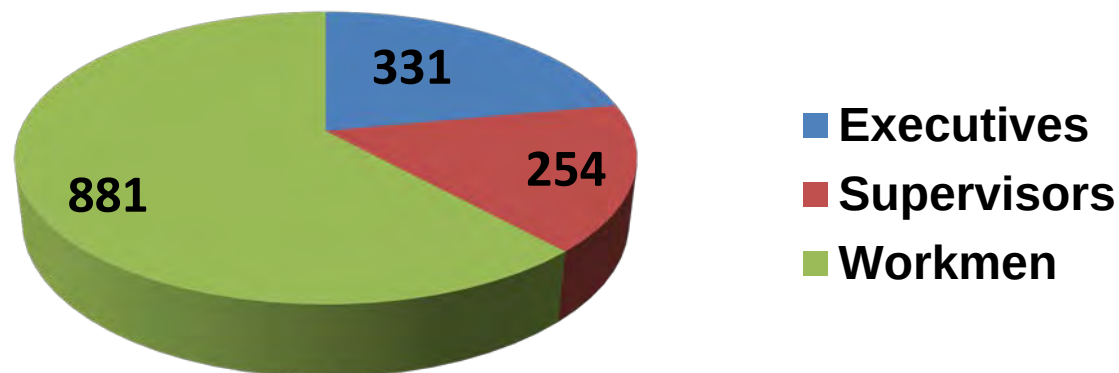
CONCOR / Organization Structure



CONCOR / The Organization

Financial Year	No. of Employees	Total Income	Employee Cost	PBT
2017-18	1473	6469.71 Crores	277.90 Crores	1392.65 Crores
		Total Income Per Employee	Employee Cost to Total Income	PBT Per Employee
		4.39 Crores	4.30%	95 Lakhs

Manpower As on Date
Total Employees: 1466



CONCOR / Subsidiaries & JVs

14 successful Joint Ventures are functioning at present, all contributing to the growth of core business of CONCOR



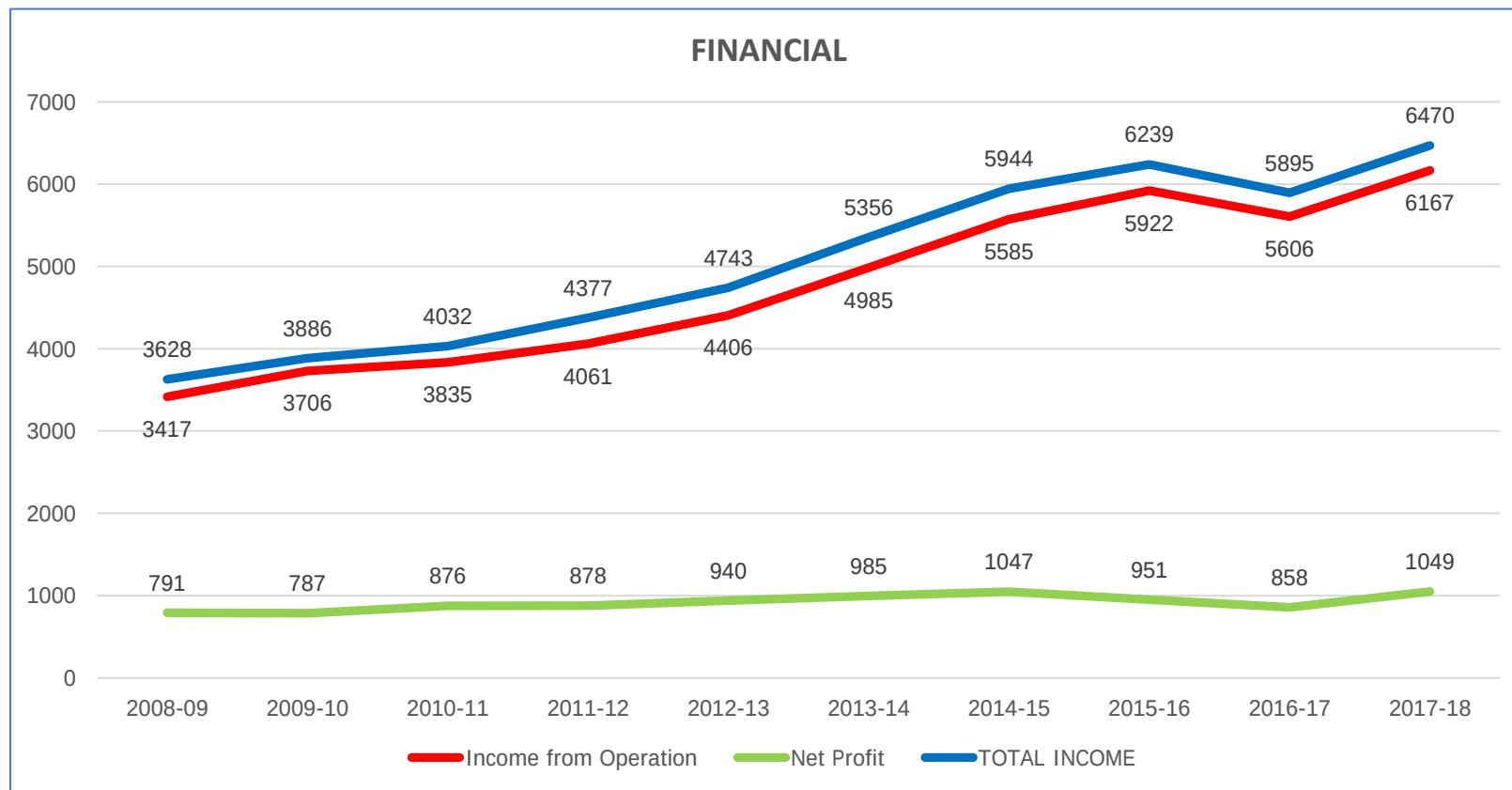
- **1 Subsidiary** for air cargo operations
- **1 Subsidiary** for temp controlled WH
- **2** Subsidiaries for MMLPs
- **4 JVs** for CFS operations
- **1 JV** for operating an ICD at Nepal
- **2 JVs** for operating port terminals in India
- **1 JV** for comprehensive logistics solutions
- **1 JWG** for Air Cargo Operations
- **1 JV** for development of rail connectivity

Major JV partners

- **Shipping lines** – MAERSK, CMA-CGM (French company), Transworld, All Cargo etc.
- **Logistics players** - Transport Corporation of India, etc.
- **International port terminal operators** – APM Terminals, DP World etc.
- Air Cargo Operations- Hindustan Aeronautics Ltd.

CONCOR / Performance

FINANCIAL



CAGR- 8 Yrs from FY'11: 6.09%

CONCOR Dividend Payments

YEAR	10-11	11-12	12-13	13-14	14-15	15-16	16-17	17-18
DIVIDEND PAID # (Rs. In Crore)	201.47	214.47	227.47	239.82	261.27	263.21	369.97	416.76
DIVIDEND AS A % OF EQUITY	155%	165%	175%	123% *	134%	135%	152% \$	171%
DIVIDEND # AS A % OF NET PROFIT	23%	24%	24%	24%	25%	33%	43%	39%

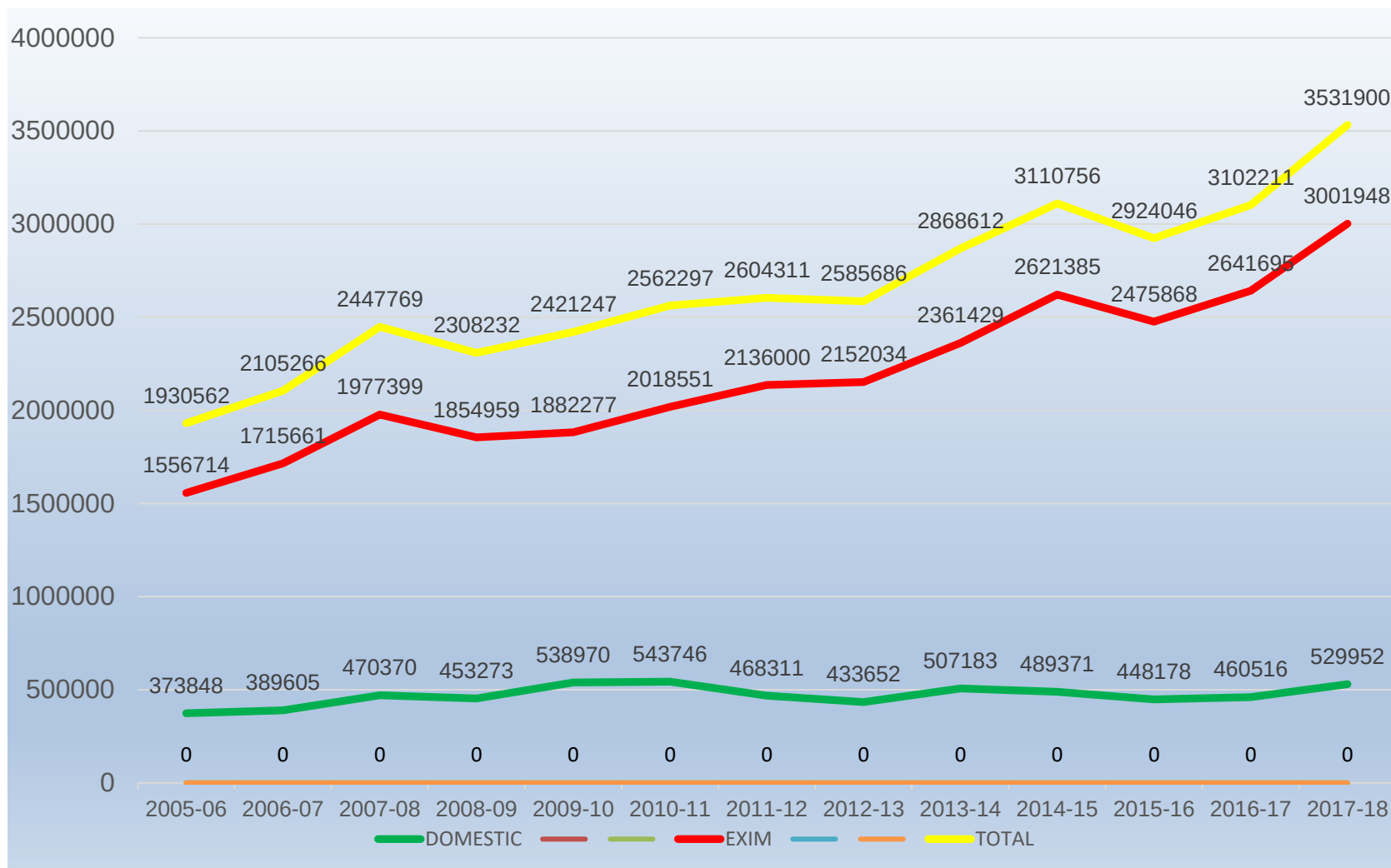
***POST ISSUE OF BONUS SHARES ON THE RATIO OF 1:2**

Excluding Dividend Distribution Tax.

\$ POST ISSUE OF BONUS SHARES ON THE RATIO OF 1:4

CONCOR / Performance

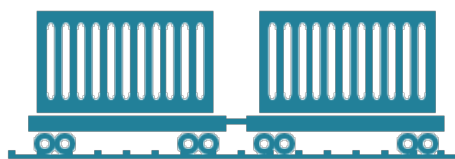
PHYSICAL



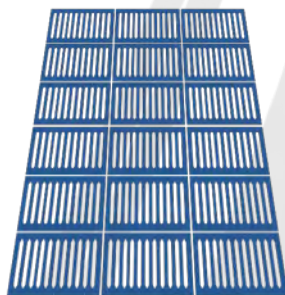
CONCOR / Performance / Key Performance Parameters

	FY' 2015-16	FY' 2016-17	FY' 2017-18
EXIM HDLG (TEUs)	24,75,868	26,41,695	30,01,948
Domestic Hdlg (TEUs)	4,48,178	4,60,516	5,29,952
Total Hdlg (TEUs)	29,24,046	31,02,211	35,31,900
Optg Income (Rs.crs.)	5921.73	5606.13	6167.12
Total Income (Rs. crs.)	6239.21	5895.37	6469.71
Profit After Tax (Rs. Cr.)	950.82	858.02	1049.04
NSE Market Cap as on 31st March (Rs Cr.)	24,242 as on 31-03-16	24,834 as on 31-03-17	30345 as on 31-03-18
Tonnage Mn MT(tfc. by Rail)			
CONCOR	33.40	34.70	39.97
Railways	46.18	47.60	54.31
Market share CONCOR %	72%	72.90%	73.60%
Net Worth	8345.66	8846.20	9401.11
Capital employed	7314.45	7712.65	8199.80
Dividend (In Crs)	263.21	369.97	416.76
Bonus Shares Issued	Apr '08- 1:1, Sep '13-1:2, Apr '17- 1:4		

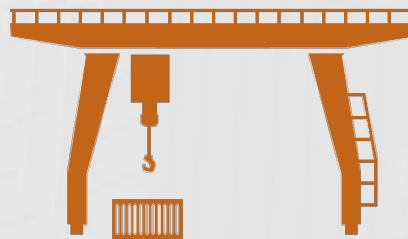
Movable Assets



14754 Container Wagons



23810 Containers



16 Gantry Cranes



70 Reach Stackers (RST)



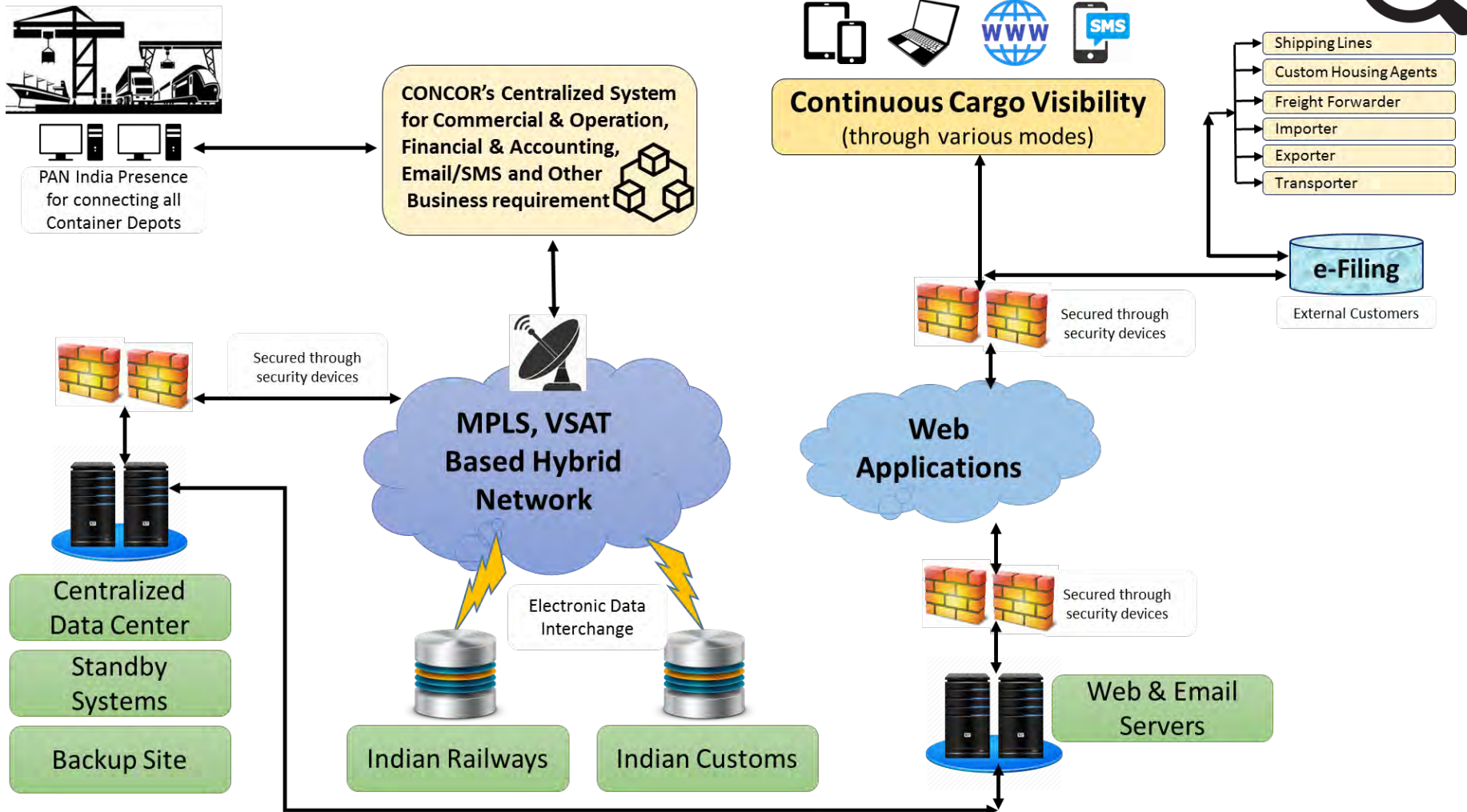
Procuring around 600 wagons from IR workshops every year in last 5 years

Procured 14 rakes = 600 wagons during 2017-18

In the process of acquiring 49 Reach Stackers and 10,000 Containers including 6000 thousand high capacity containers and 4925 wagons including 4525 high capacity wagons.

CONCOR / Technology the Bedrock

The IT infrastructure of CONCOR gives continuous cargo visibility to all its stakeholders



CONCOR / Technology the Bedrock

Web Enabled Customer Interface



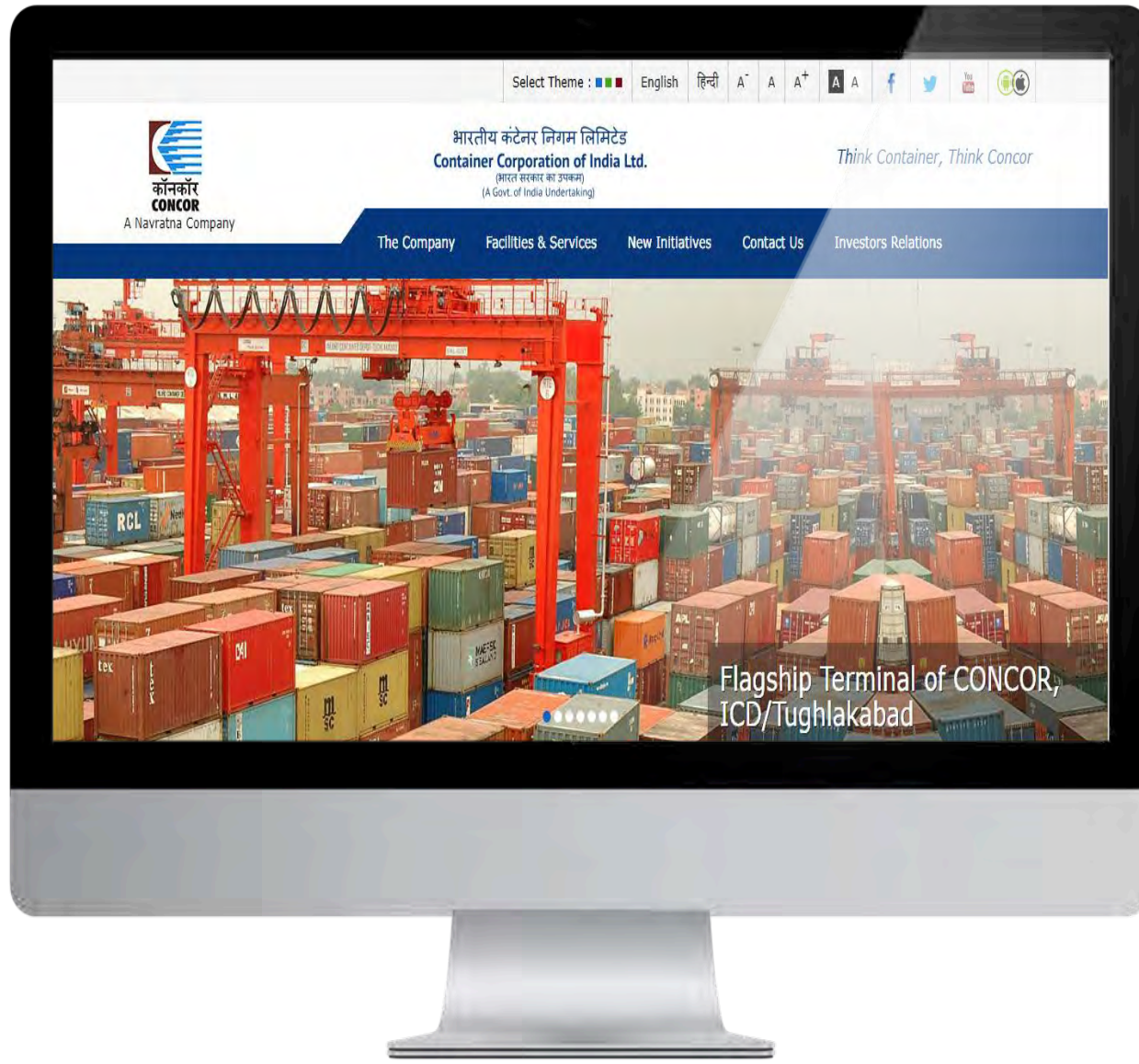
Electronic Data Interchange: EDI



**Automated business to business transactions:
no manual processing required.**

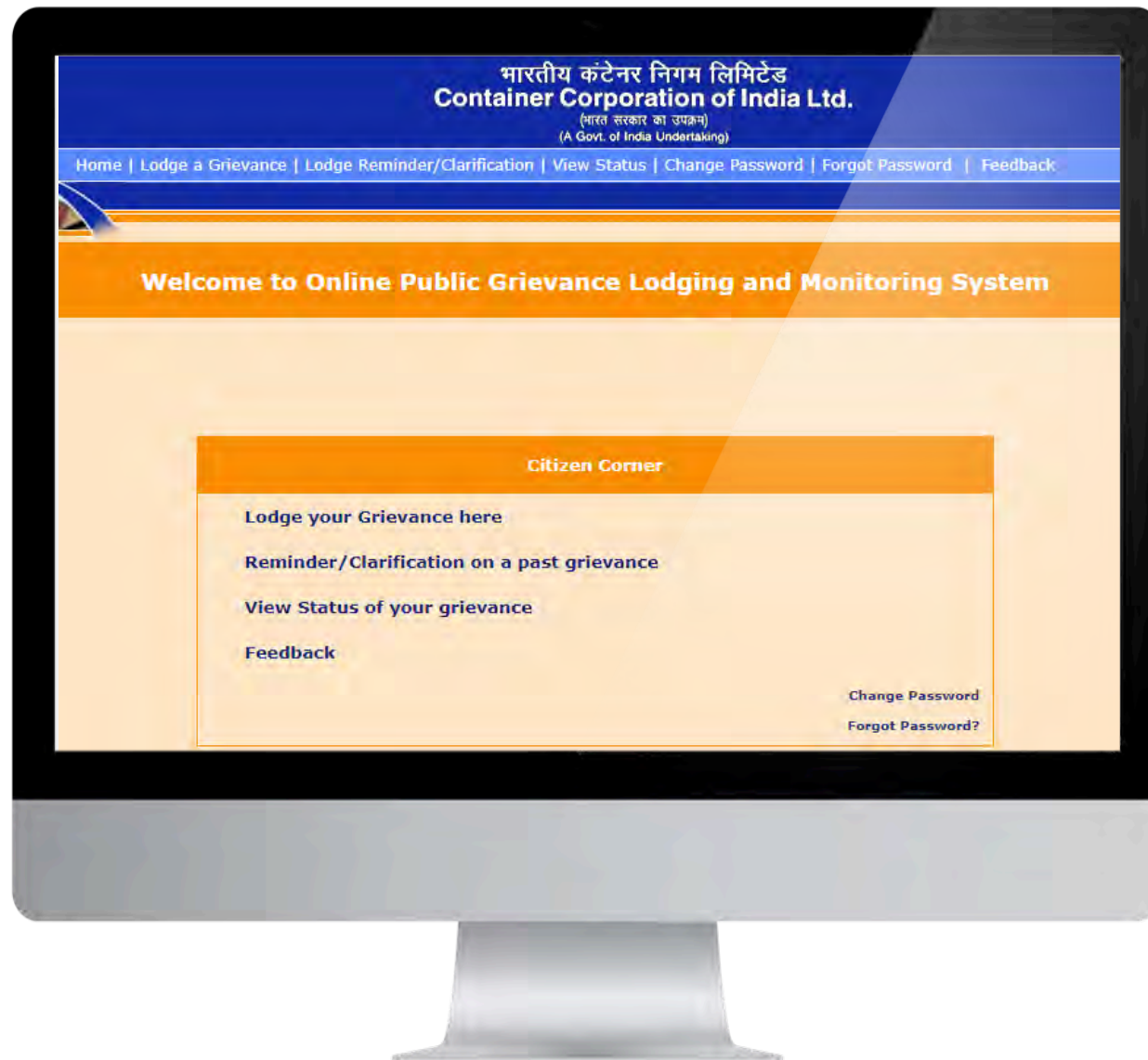
CONCOR / Technology the Bedrock

Informative Website



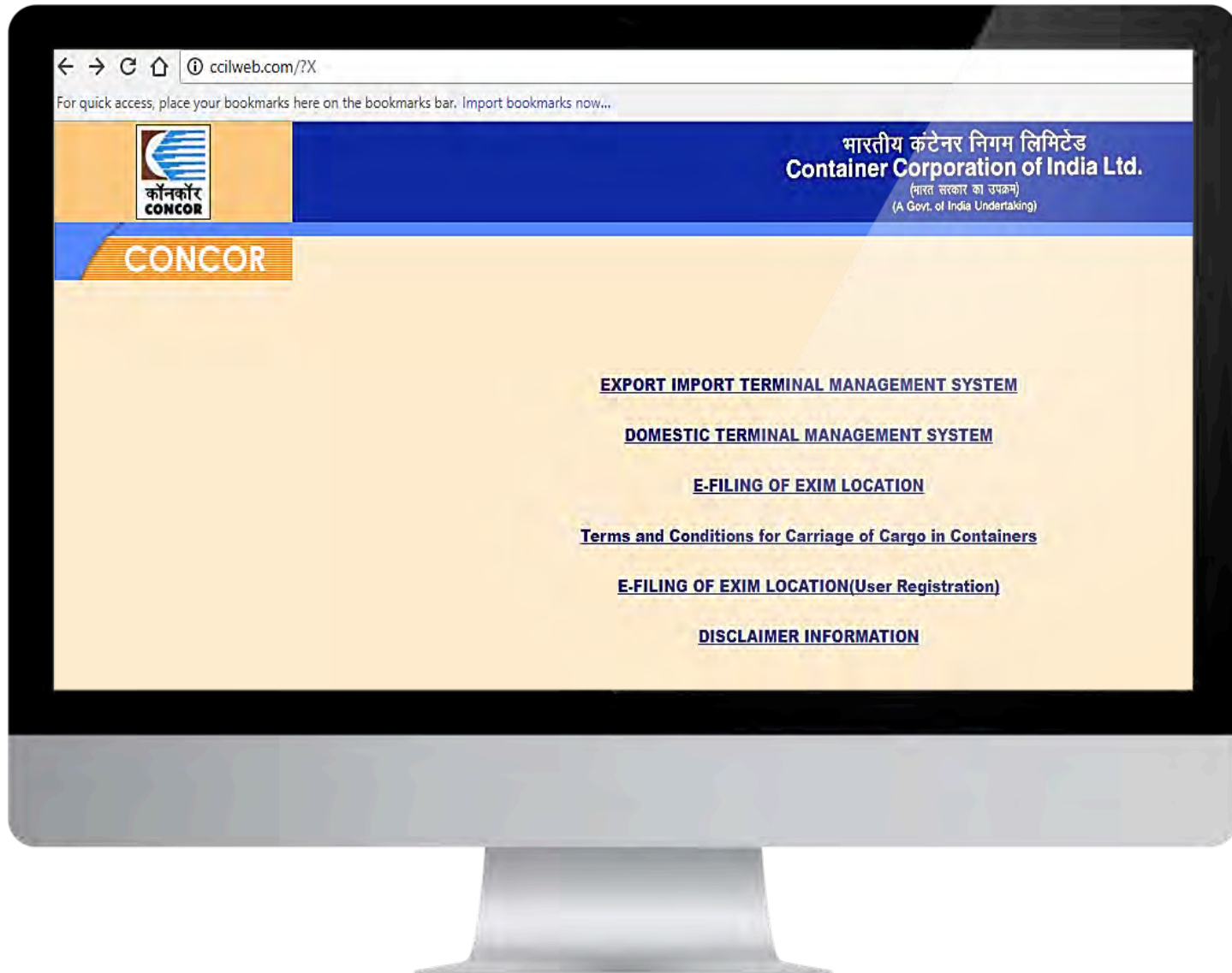
CONCOR / Technology the Bedrock

Web Enabled Public Grievance Redressal



CONCOR / Technology the Bedrock

ERP System



KEY ACTIVITIES

- Partnership in Govt. initiatives.
- Skill Development, Health and Sanitation, Solar energy
- Assistance to the marginalized Farming Community.
- Green initiatives
- Constructing classrooms and toilets in schools of Haryana, Odisha, Rajasthan and Maharashtra.
- Support for education of poor children.
- Various other activities such as Health Camps, construction of Class Rooms, Toilets, Swachh Bharat Abhiyaan, Solar Lights and Skill Development Training Programmes.

CONCOR / Leading Societal Change



Health Camp



PCC Ghazipur



CONCOR Super 30



Solar Light



Hand-pump Installation

CONCOR / Leading Societal Change



Construction of classrooms



Railway Station Ghāzipur

Community Toilets



Skill Development

- The company has been steadily increasing its CSR spend. A total of Rs. 114.70 crores contributed till FY'18 as under:
 - FY'11 – Rs. 1 Cr
 - FY'12 – Rs. 5.38crs.
 - FY'13 – Rs. 6.16crs.
 - FY'14 – Rs. 10.44crs.
 - FY'15 – Rs. 20.56crs
 - FY'16 – Rs. 30.96crs.
 - FY'17 – Rs. 24.45crs.

Total Spend on CSR in F.Y. 2017-18

Rs. 15.75 Crore

CONCOR's TERMINAL NETWORK

❑ EXISTING TERMINALS : **81**

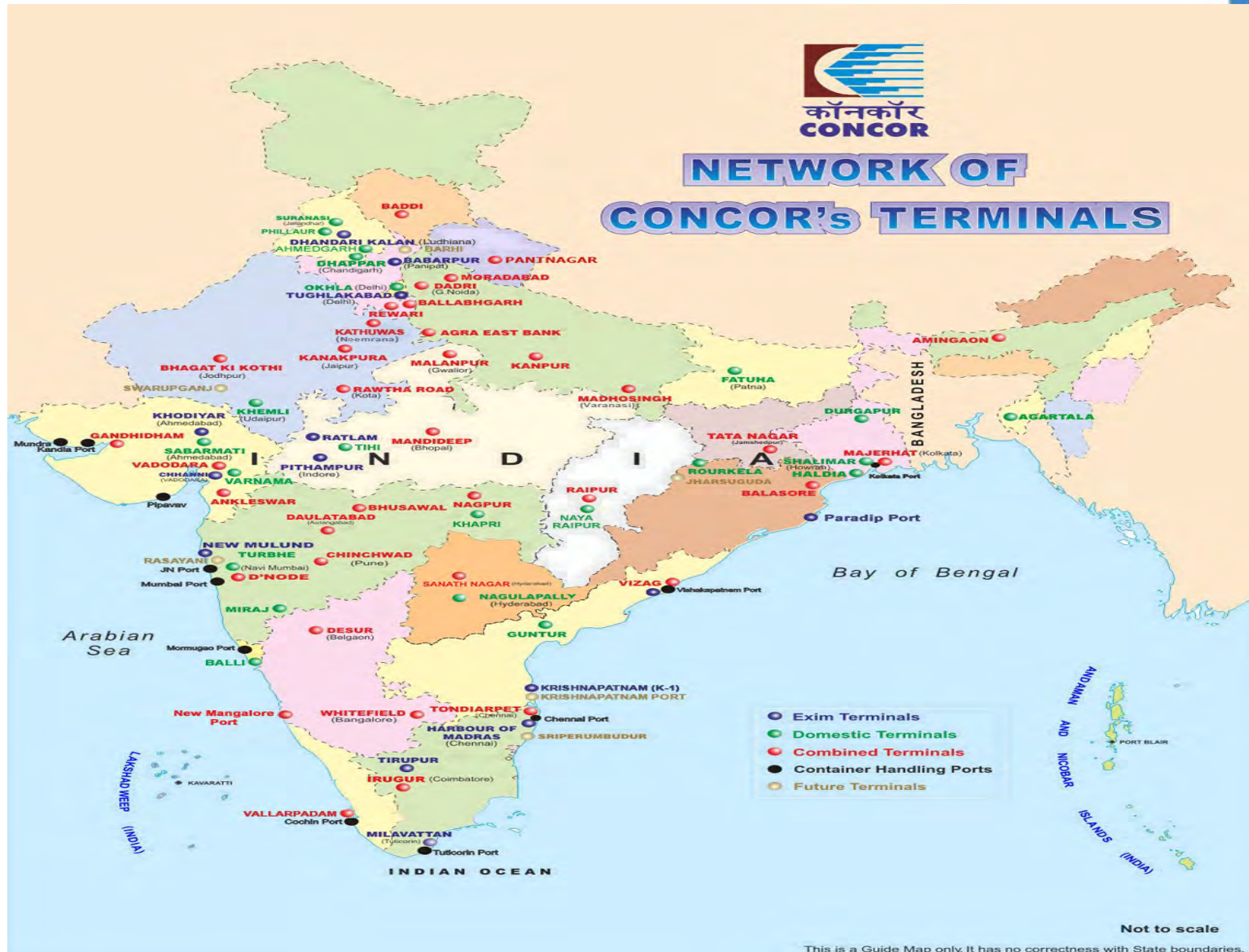
- PURE EXIM : **14**
- PURE DOMESTIC : **23**
- STRATEGIC TIE-UPS : **8**
- COMBINED TERMINALS: **36**

State wise breakup :

STATE	Nos.
Maharashtra	9
Gujarat	7
TamilNadu	5
UP	5
Rajasthan	5
Punjab	5
MP	5
WB	4
Assam	1
Bihar	1
Chattisgarh	2

STATE	Nos.
AP	4
Haryana	3
Delhi	2
Karnataka	3
Orissa	4
Telangana	2
Goa	1
Himachal Pradesh	1
Jharkhand	1
Kerala	1
Uttarakhand	1
Tripura	1
Total	73

MAP OF CONCOR's TERMINAL



HOW OUR CUSTOMERS HAVE RATED US

(RESULTS OF ANNUAL CUSTOMER SATISFACTION SURVEY
DONE BY AN INDEPENDENT OUTSIDE AGENCY.)

YEAR	CUSTOMER SATISFACTION INDEX
2007-08	81.0%
2008-09	87.5%
2009-10	90.3%
2010-11	87.9%
2011-12	88.5%
2012-13	89.7%
2013-14	90.4%
2014-15	91.1%
2015-16	91.8%
2016-17	92.5%