

Consumer Analyst Group of New York | February 24, 2023



#### February 2023

#### **Notice for Investor Presentation**

Our presentation contains non-GAAP financial measures, which differ from our reported results prepared in accordance with U.S. generally accepted accounting principles (GAAP). These non-GAAP financial measures of operating results, such as gross profit margin and operating profit, exclude items that, either by their nature or amount, management would not expect to occur as part of the Company's normal business on a regular basis, such as restructuring charges, charges for certain litigation and tax matters, acquisition-related costs, gains and losses from certain divestitures and certain other unusual, non-recurring items. We may also refer to organic sales growth, which is Net sales growth excluding the impact of foreign exchange, acquisitions and divestments, or to free cash flow before dividends, which we define as Net cash provided by operations less Capital expenditures. A complete, quantitative reconciliation between our reported results and these non-GAAP financial measures is available in the "Investor Center" section of our website at <a href="https://www.colgatepalmolive.com">www.colgatepalmolive.com</a> and in Tables 8 and 9 of the fourth quarter and full year 2022 earnings press release.

Our presentation may contain forward-looking statements (as that term is defined in the U.S. Private Securities Litigation Reform Act of 1995 or by the Securities and Exchange Commission (the SEC) in its rules, regulations and releases) that set forth anticipated results based on management's current plans and assumptions. These statements are made on the basis of our views and assumptions as of this time and we undertake no obligation to update these statements whether as a result of new information, future events or otherwise, except as required by law or by the rules and regulations of the SEC. Moreover, we do not, nor does any other person, assume responsibility for the accuracy and completeness of those statements. We caution investors that forward-looking statements are not guarantees of future performance and actual events or results may differ materially from those statements. For information about factors that could impact the Company's business and cause actual results to differ materially from forward-looking statements, refer to the Company's filings with the SEC (including, but not limited to, the information set forth under the captions "Risk Factors" and "Cautionary Statement on Forward-Looking Statements" in the Company's Annual Report on Form 10-K for the year ended December 31, 2022 and subsequent filings with the SEC). Copies of these filings are available in the "Investor Center" section of our website at www.colgatepalmolive.com or may be obtained upon request from the Company's Investor Relations Department.

### 2022 HIGHLIGHTS

- Net sales grew 3.0%
- Organic sales growth of 7.0%\*
- Organic sales growth in all four categories and across emerging and developed markets
- Bold pricing actions
- Sustained our marketing investment
- Delivered value market share growth globally in toothpaste and manual toothbrushes

### **OUR 2023 OUTLOOK\***

- Net sales growth of 2-5% with organic sales growth towards the high end of 3-5% range
- Return to gross margin expansion
- Increased advertising to support innovation and a return to volume growth
- Base Business EPS growth of low- to mid-single digits
- Grow net income and improve working capital to drive free cash flow for investing behind growth, dividends, debt paydown and share repurchases

### TODAY

- 1. Executing the right strategy and driving growth across our portfolio
- 2. Leveraging our **improved capabilities** across the company to drive growth
- 3. Delivering productivity and efficiencies to fund advertising and drive margin expansion
- 4. Reaccelerating free cash flow to fund investment and drive shareholder value
- 5. Reimagining a healthier, more sustainable future



### SINCE 2019: OUR GROWTH STRATEGY



Drive the core through innovation



Pursue highergrowth adjacent categories and segments



Expand in fastergrowing channels and markets

#### PLUS IMPROVED CAPABILITIES



More breakthrough, science-led innovation



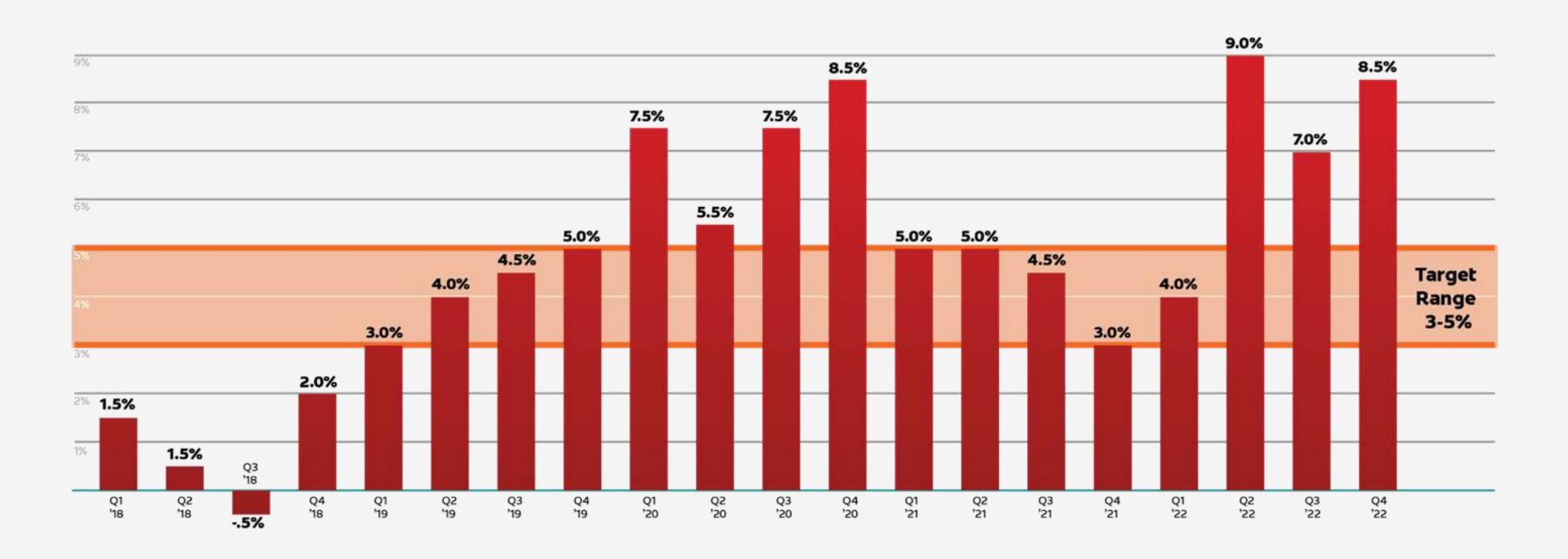
Digital transformation

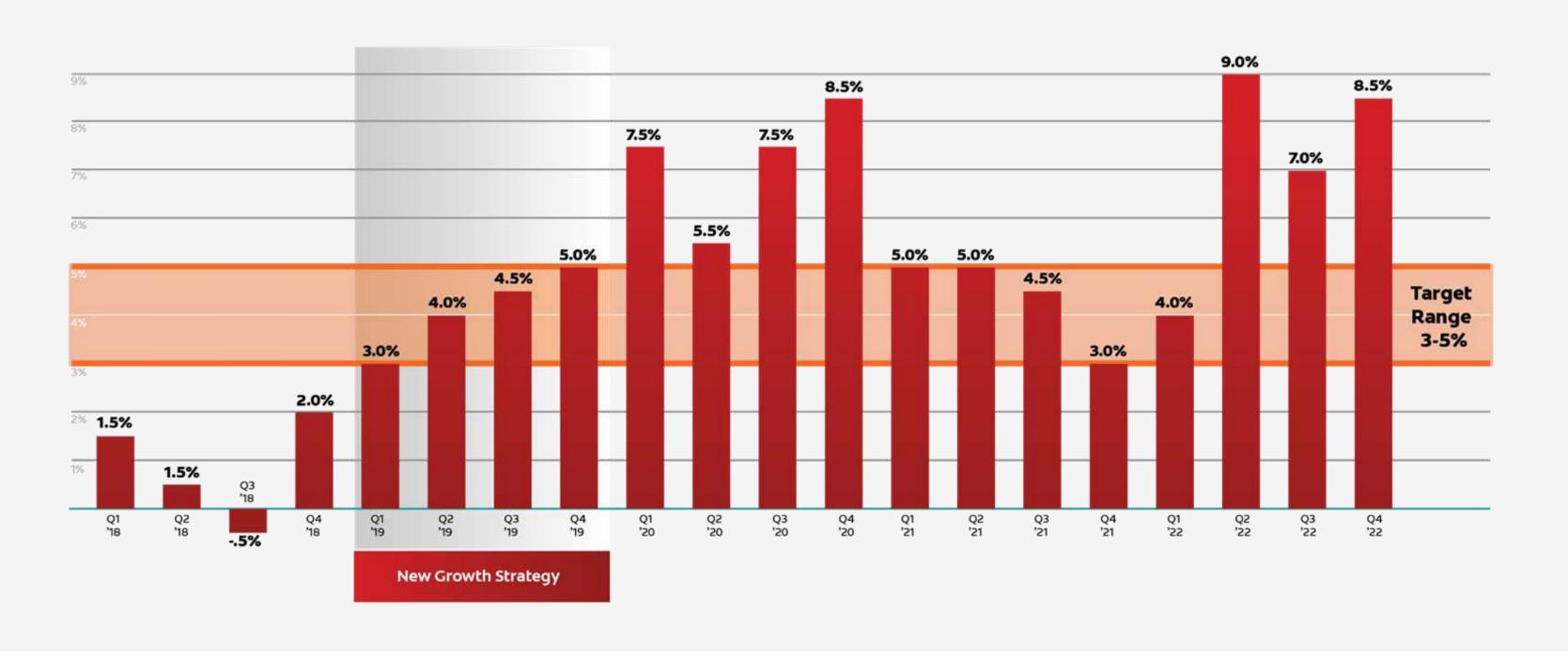


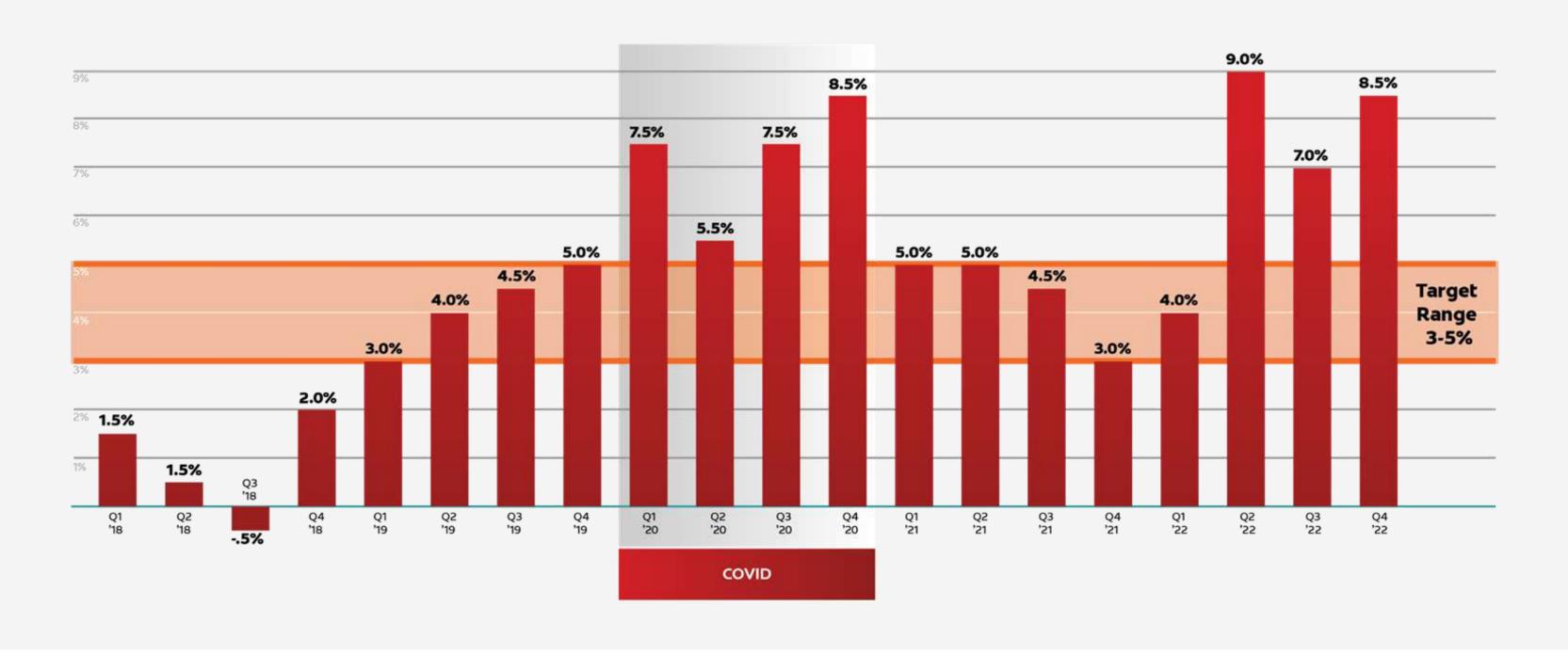
Revenue growth management

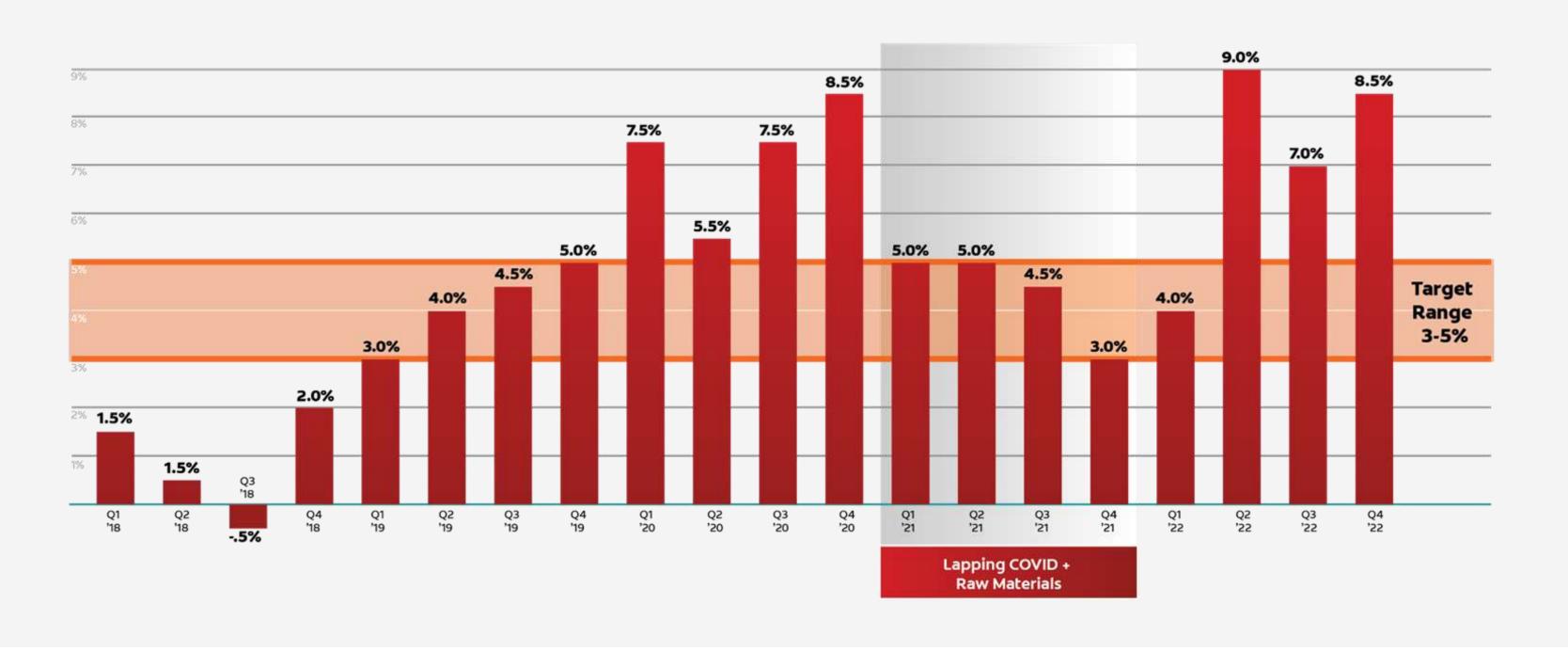


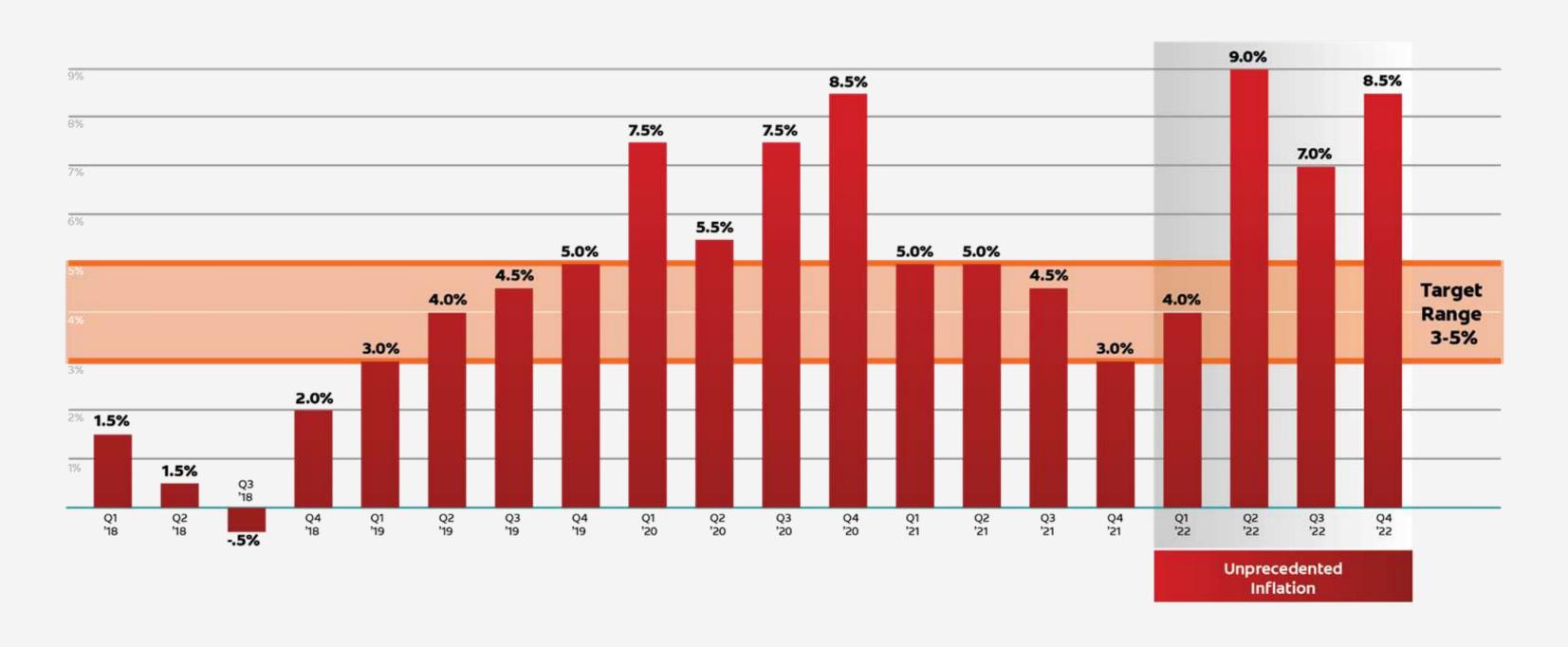
Reimagined supply chain

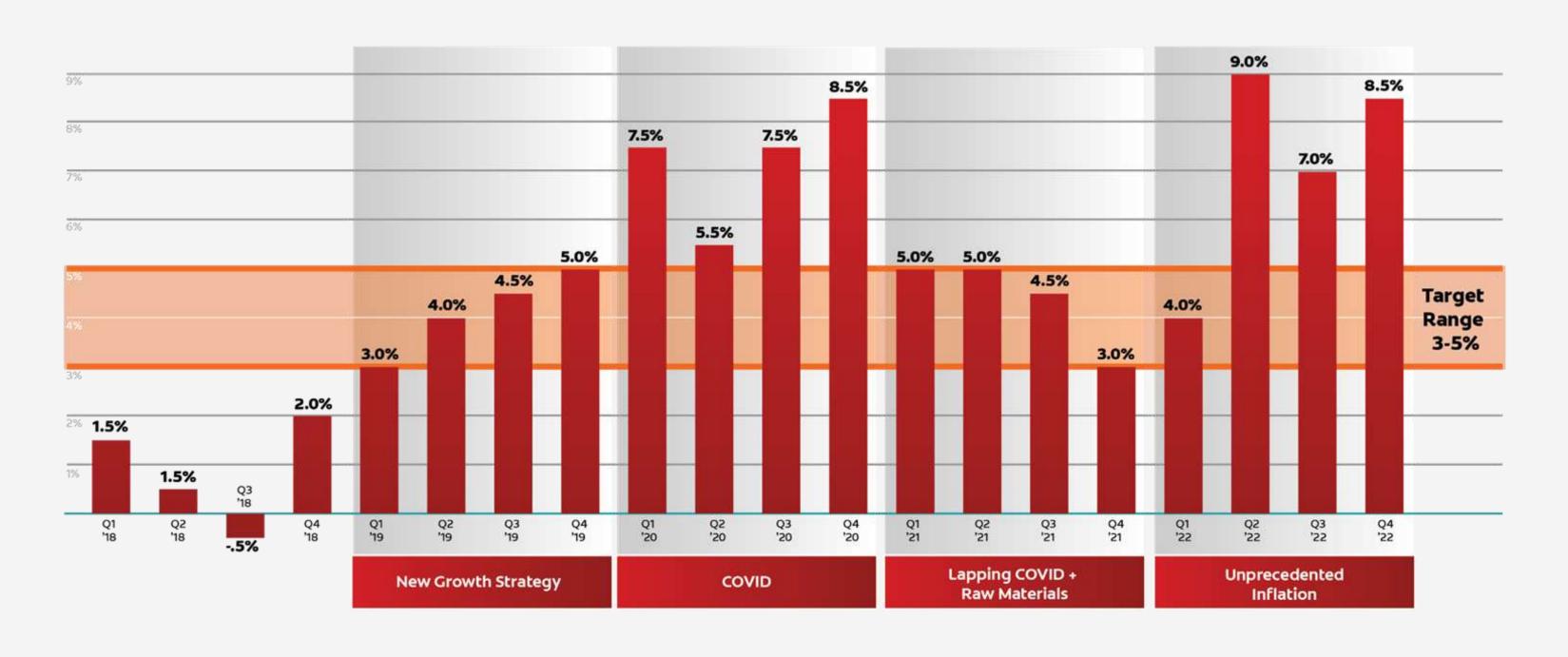




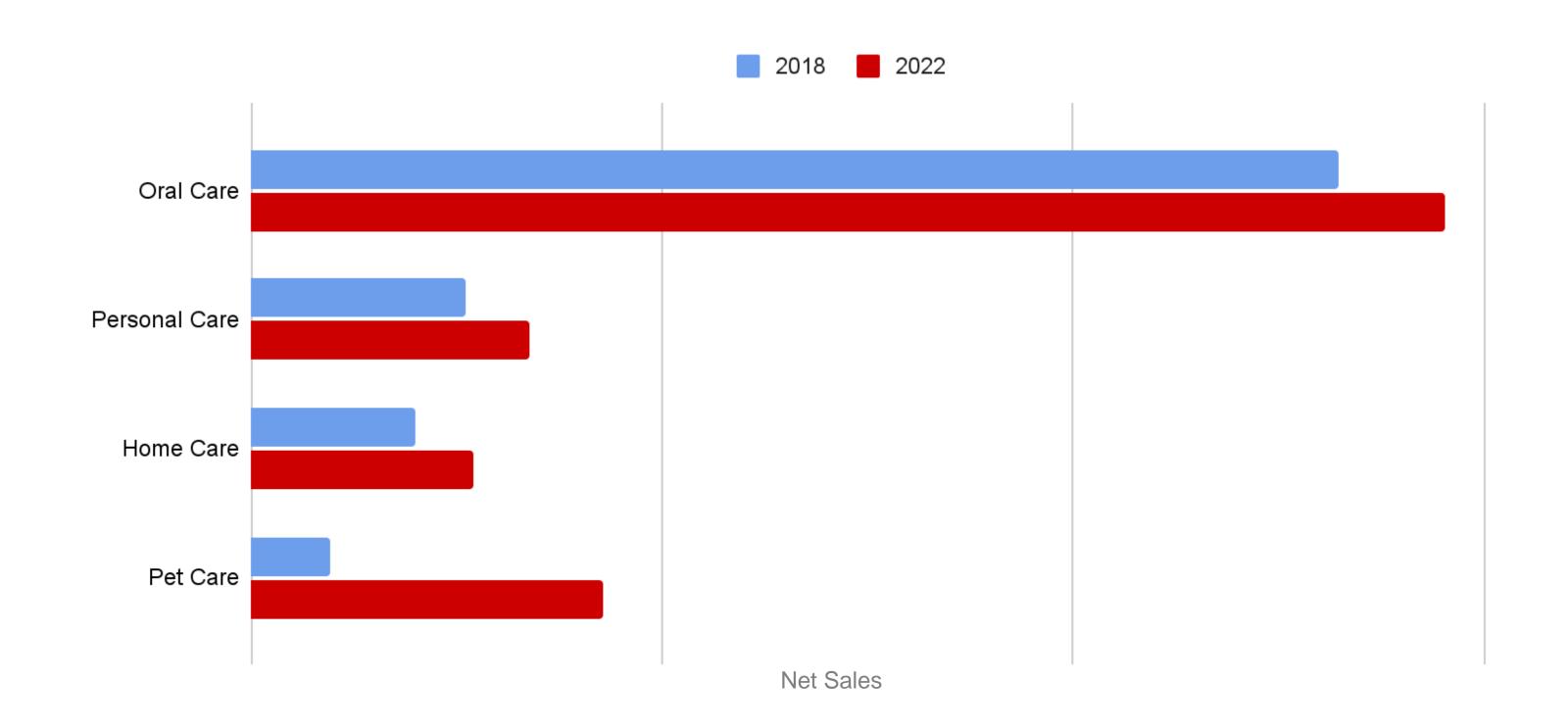




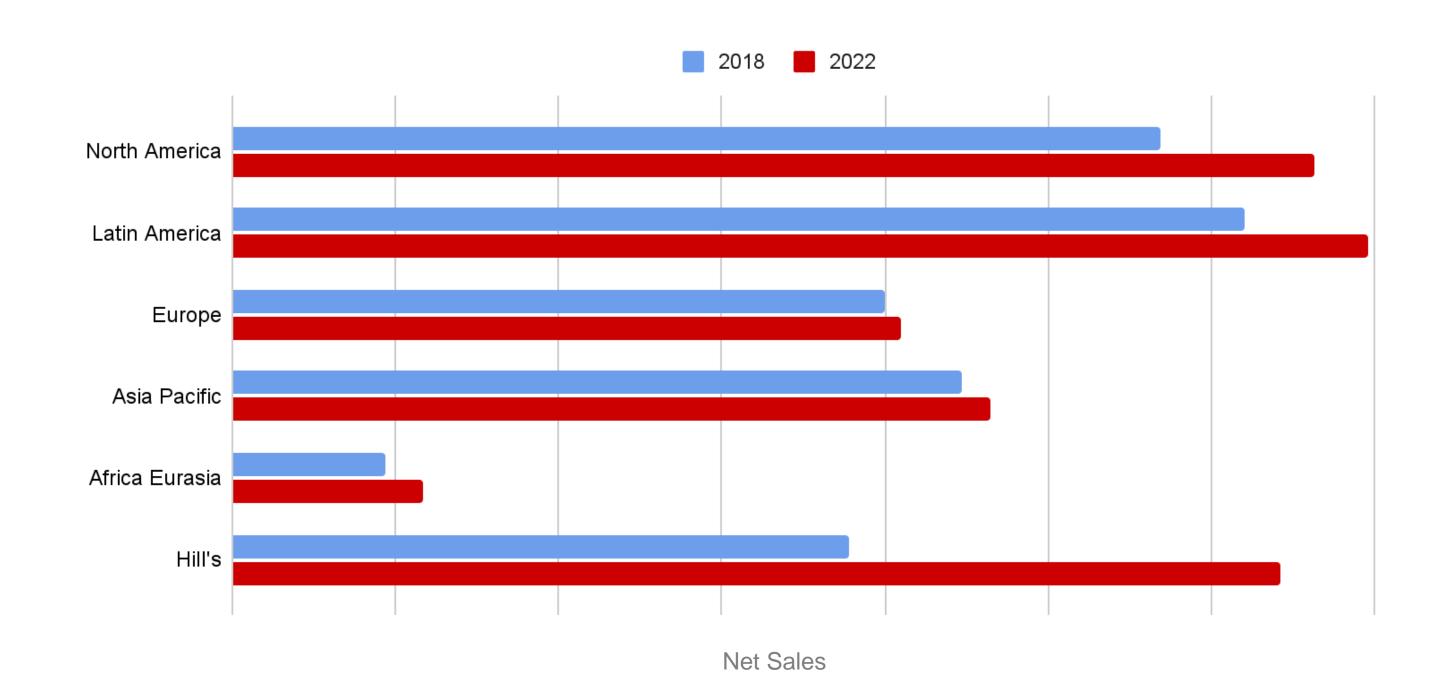




## NET SALES GROWTH IN ALL CATEGORIES



## NET SALES GROWTH IN ALL GEOGRAPHIES



## CONFIDENT OUR GROWTH WILL CONTINUE



### FOCUSED PORTFOLIO

## ATTRACTIVE CORE CATEGORIES



#### **ORAL CARE**



#### PET NUTRITION



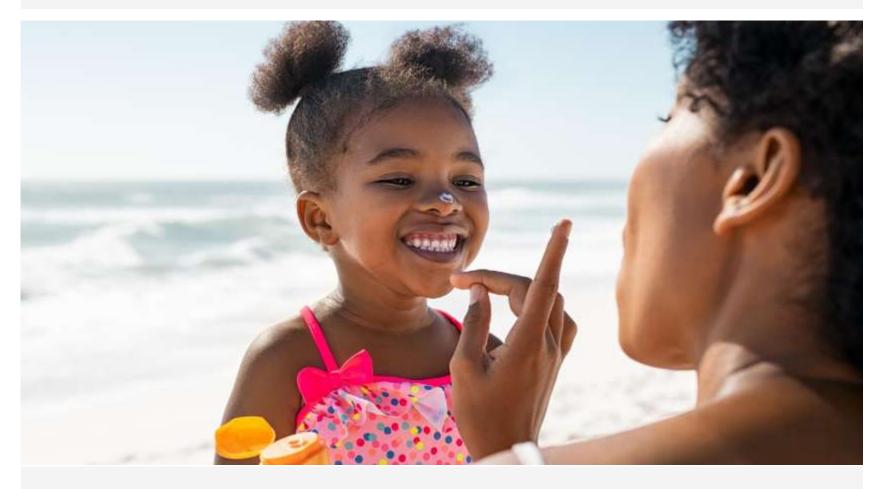
PERSONAL CARE



HOME CARE



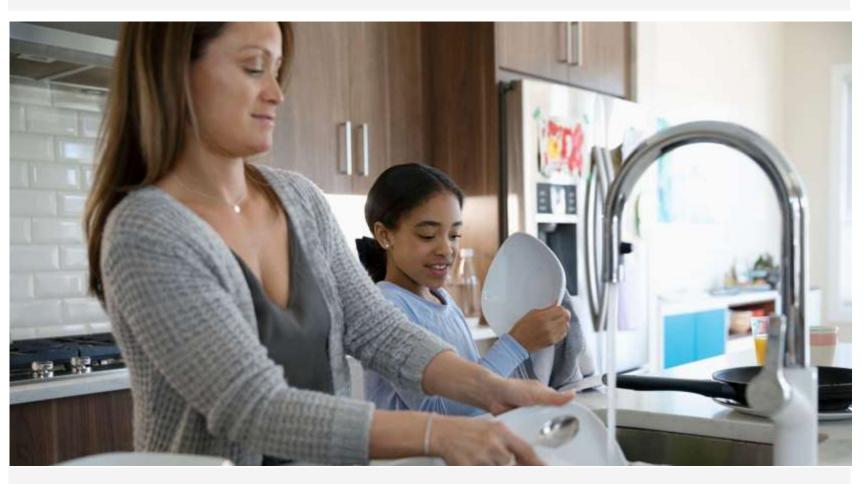
ORAL CARE



PERSONAL CARE



PET NUTRITION



HOME CARE

### GLOBAL LEADERS

#1

Toothpaste
Manual Toothbrushes
Vet Clinics\* (U.S.)
Liquid Hand Soap

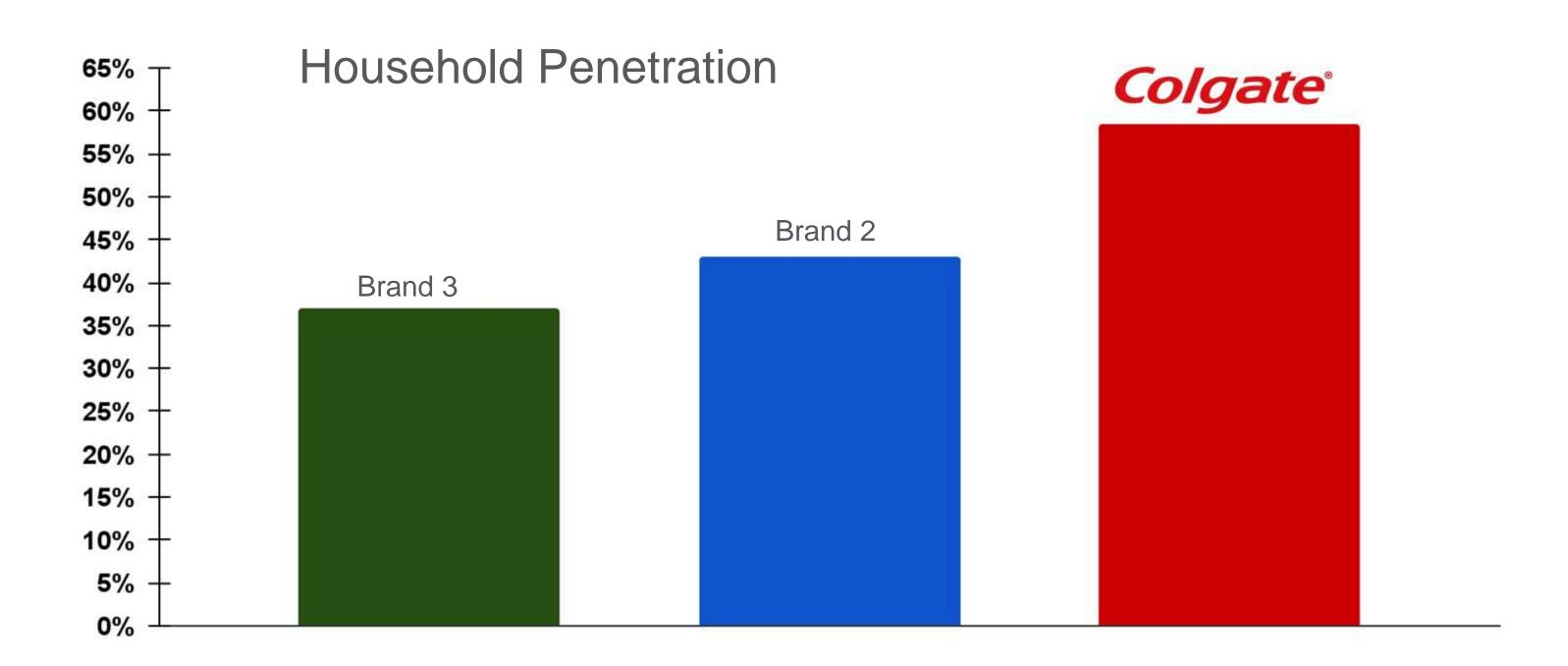
#2

Mouthwash
Bar Soap
Liquid Body Cleansing
Liquid Fabric Conditioners
Hand Dishwashing

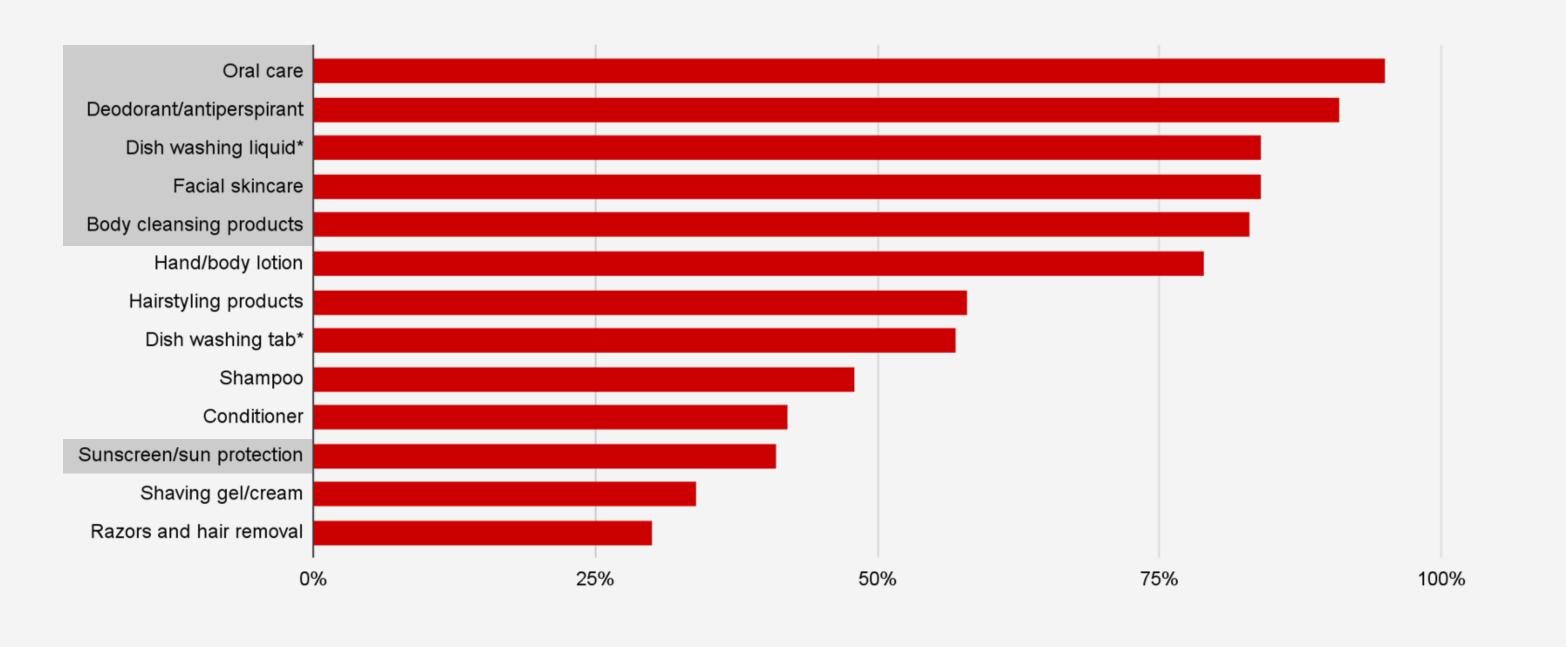


EVERYDAY USAGE

## IN MORE HOMES THAN ANY OTHER

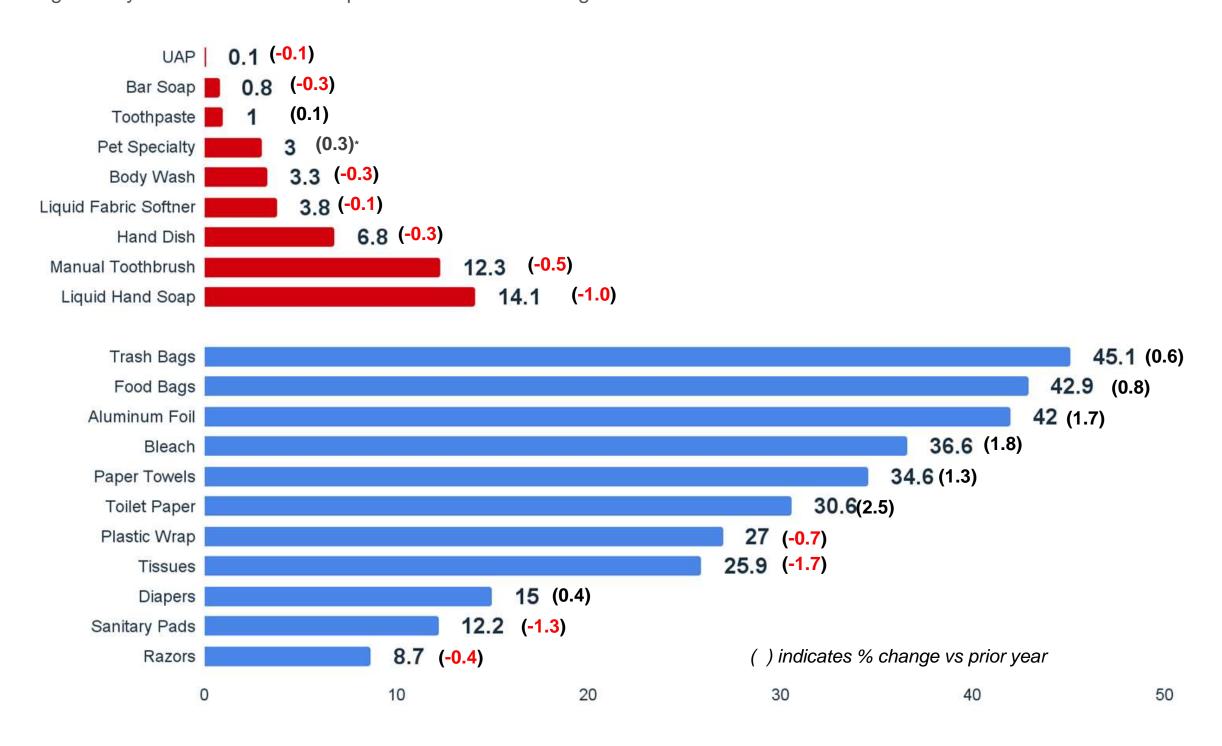


## OUR PRODUCTS ARE USED ON A DAILY BASIS



#### LIMITED PRIVATE LABEL

U.S. Private Label \$ Share is generally lower where C-P competes vs other HPC categories



<sup>\*</sup> Nielsen Rakuten for ECOM; Nielsen Connect for Pet, xAOC B&M; IDEXX for Vet Independents, YTD through December 2022

## AFFORDABLE OPTIONS AT EVERY PRICE POINT







> 200 index



100 - 120 index



<100 index

Brazil Example



## STRONG PROFESSIONAL ENGAGEMENT



















## ELEVATING PROFESSIONAL ENGAGEMENT

- Increase professional loyalty through personalized digital connections
- Win with key professional opinion leaders and digital influencers
- Invest in student programs and academic resources



### CAPABILITIES



Science-led, core and premium innovation



# COLGATE TOTAL PLAQUE PRO RELEASE

Igate

PASTE NET WT 3.0 0Z (85 g)

WHITENING

Dissolves and Lifts Away Gum Harming Plaque with Daily Brushing





### MERIDOL RELAUNCH

- New clinically-proven superior toothpaste formula\*
- Consumer-preferred new look

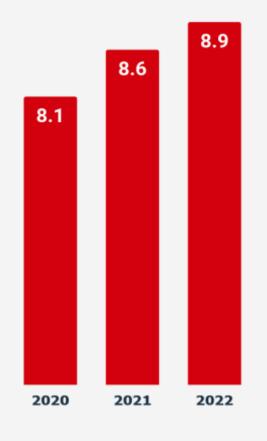




# ADVANCES IN U.S. WHITENING SEGMENT THROUGH HYDROGEN PEROXIDE

- Our highest level of hydrogen peroxide in a whitening toothpaste
- 5% hydrogen peroxide formula removes 15 years of stains\*
- Continuing Optic White franchise market share momentum











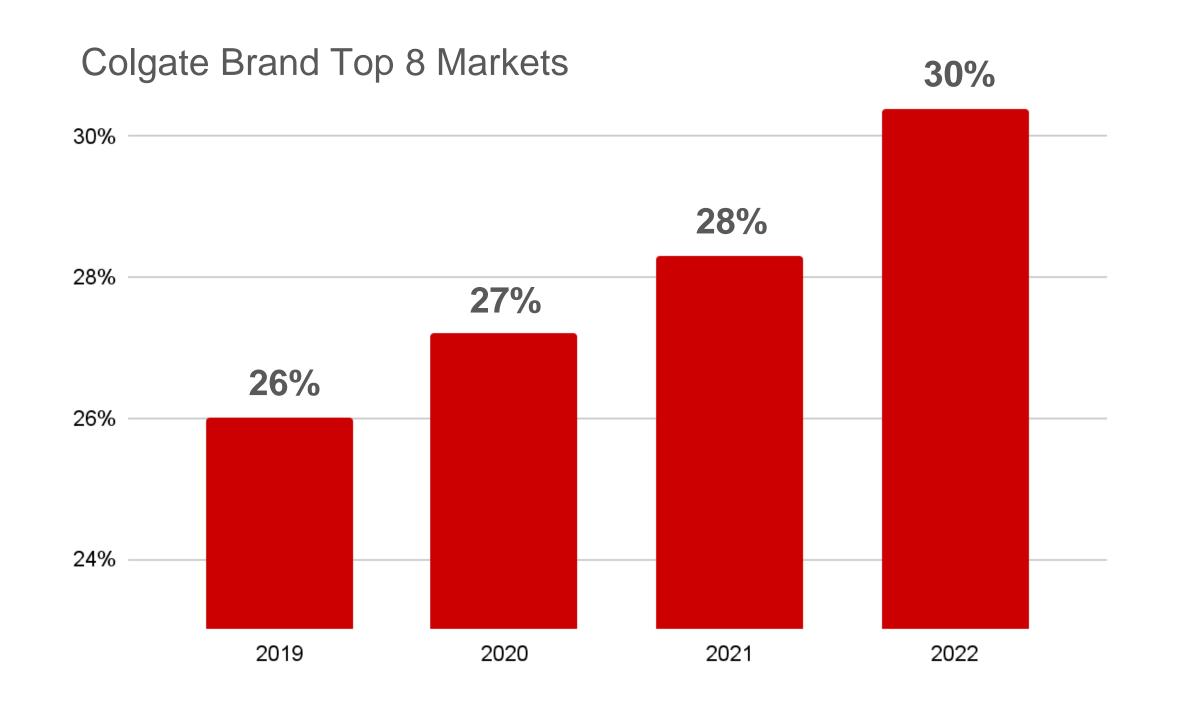
#### PROVEN WHITENING BENEFITS WITHOUT HYDROGEN PEROXIDE -ASIA PACIFIC



- Breakthrough proprietary Active Oxygen technology
- Whitens teeth in 3 days when used as directed\*
- Driving incremental share gains in the whitening category



## DRIVING MARKET SHARE GAINS IN WHITENING





# COLGATE OPTIC WHITE LED COMFORT FIT

Removes 10 years of stains in just 3 days









## COLGATE RecyClean

Our first 100% recycled plastic handle toothbrush with plant-based bristles









HILL'S PRESCRIPTION DIET

DERM COMPLETE

 Breakthrough nutrition to manage food and environmental sensitivities

Supported by multiple clinical trials\*

 Utilized wearable technology to measure scratching and sleep







#### ONC CARE

nourish & support

nourish and support nourish and support

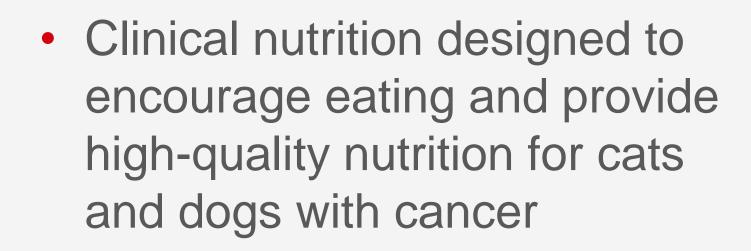
VETERINARIAN RECOMMENDED VÉTÉRINAIRE RECOMMANDÉ /





THERAPEUTIC DOG NUTRITION NUTRITION THERAPEUTIQUE POUR CHIEN

## HILL'S PRESCRIPTION DIET ONC CARE



U.S. launch in March 2023



## A PERSONAL STORY





# EXPANDING SUNSCREEN INTO NEW FORMS



- Zinc oxide formulas that provide a transparent finish
- Contains antioxidants to protect against skin-aging free radicals and diminish the signs of aging
- High SPF and water resistant



#### 2022 BEAUTYINC AWARDS

#### WOMEN'S WEAR DAILY





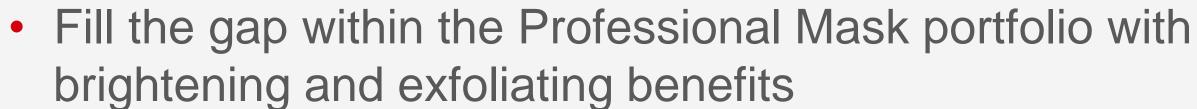
BREAKTHROUGH BRAND OF THE YEAR

**ELTAMD SKIN CARE** 



## ADVANCES IN SKINHEALTH

 Grow Professional portfolio with peel alternatives featuring exceptional benefits



Introduce dual-action exfoliating and detoxifying technology





#### ADVANCES IN SKIN HEALTH



New advanced eye treatment

- 5 inspirations from aesthetic medicine techniques
- Targets 5 separate eye zones
  - Eyelid folds
  - Frown lines
  - Crow's feet
  - Under eye wrinkles
  - Dark circles
- Visible results in 7 days



### PROTEX PRO TATTOO

- Our first antibacterial soap that helps protect your skin and your tattoo
- Color protection technology







# SUAVITEL RELAUNCH ADDED BENEFITS

- Longer-lasting fragrance 90 days of Freshness
- Helps to eliminate humidity odors
- New formula, fragrance and graphics

## CAPABILITIES



Science-led, core and premium innovation

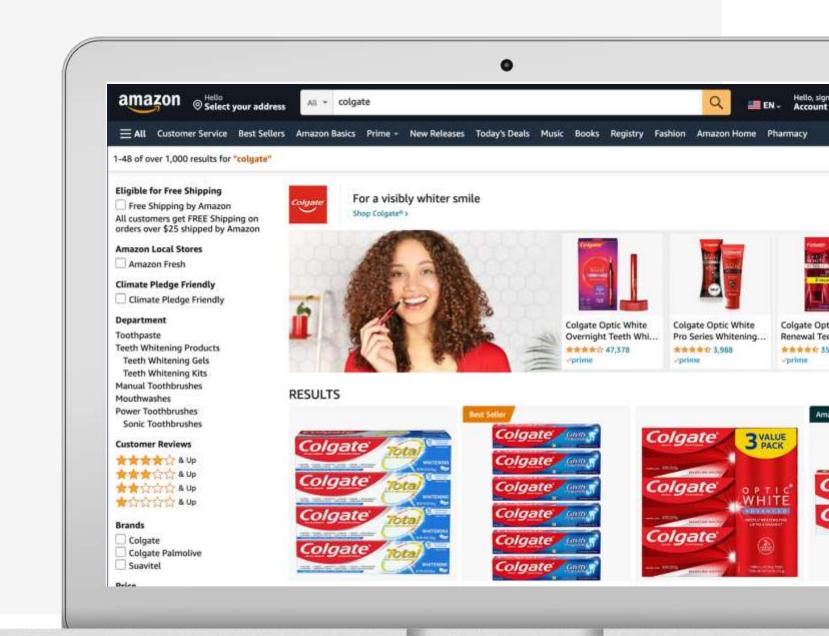


Digital and Data Analytics



## DIGITAL AND DATA

- Successfully upskilling
   Colgate people
- Mastering the digital shelf with excellence
- Using data to improve targeting and conversion moments to drive higher ROI



#### MAJOR UPSKILLING PROGRAMS

Broad Reach Organization Upskilling

2021

Digital Commerce & Digital Marketing: 16,000 participants

2022

Data Literacy: 14,000 participants



# MASTERING THE DIGITAL SHELF



Top 10 global markets are showing sequential improvements each quarter on 4 key metrics:

- 1. AVAILABILITY ensuring availability on focus SKUs
- 2. PLACEMENT & SEARCH maximizing sales efficiently
- 3. CONTENT conversion-driving content
- 4. RATINGS & REVIEWS improving quality & quantity

# DATA TO IMPROVE TARGETING

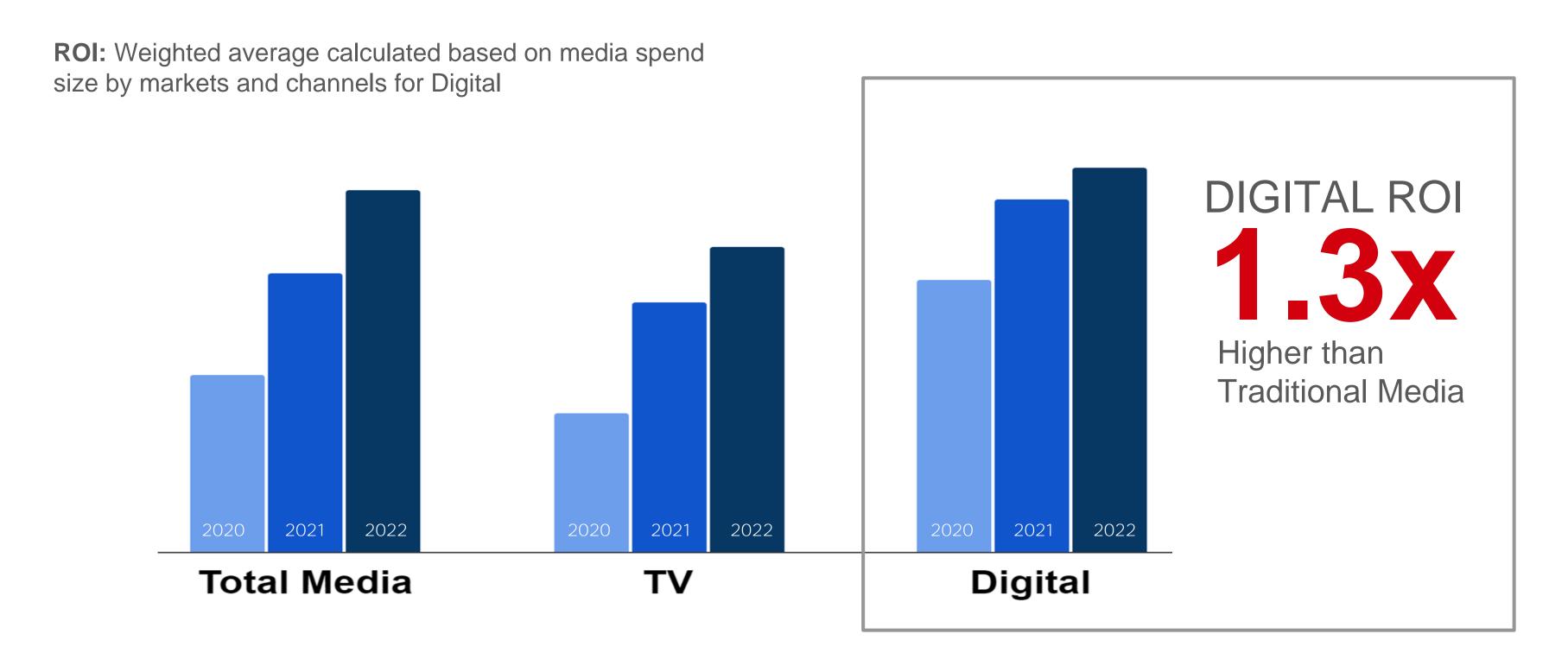
- 1.IMPROVING segmentation & on-target reach capabilities
- 2. MORE retargeting & prospecting
- 3. RETAINING loyal buyers
- 4. WINNING BACK lapsed buyers
- 5. CROSS-SELL & UP-SELL our innovation to existing buyers



# DATA DRIVING REVENUE AND MEDIA EFFICIENCIES

- Identifying net sales optimization opportunities and activating them
- Optimizing how and where we allocate our media spend
- In 2022, our media analytics covered > 60% of our working media spend

## POWERING UP ROI



<sup>\*</sup>Digital Channels now includes 6 core digital areas - CRM/Email program, Google Search (Paid)), Amazon Search, Programmatic (excluding Youtube), Youtube (Programmatic+Direct Buy) and Facebook - representing majority of CP's digital investment. Scope of the analysis: Oral Care (US, Germany, UK, Brazil, Mexico) and Pet Care (US-Hill's - Science Diet and Prescription Diet)

Net Sales ROI = Incremental Net Sales/ Media Investment

## CAPABILITIES



Science-led, core and premium innovation



Digital and Data Analytics



Revenue Growth Management (RGM)

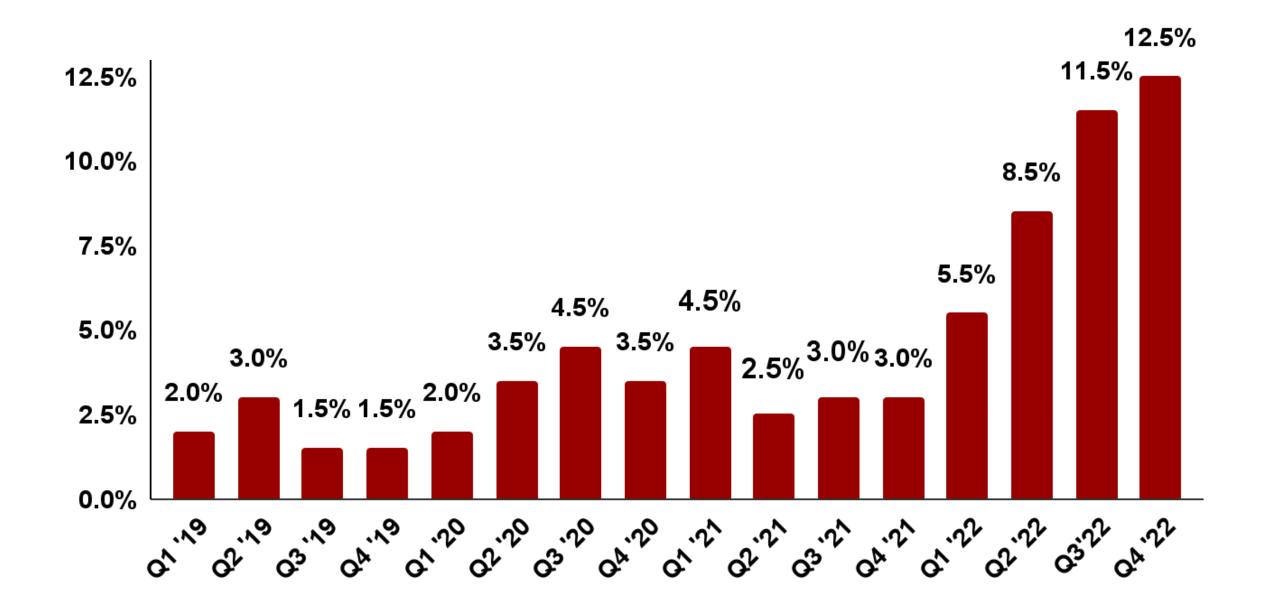


# REVENUE GROWTH MANAGEMENT

- Key focus for Data Analytics team
- Developed proprietary RGM analytics tool that is providing real-time diagnostics and scenario planning to our commercial teams
  - Ex Pricing elasticity algorithms and simulators
- Rolling these tools out and embedding them in the RGM process

### BOLD PRICING IN 2022

Additional pricing planned for 2023



## CAPABILITIES



Science-led, core and premium innovation



Digital and Data Analytics



Revenue Growth Management (RGM)

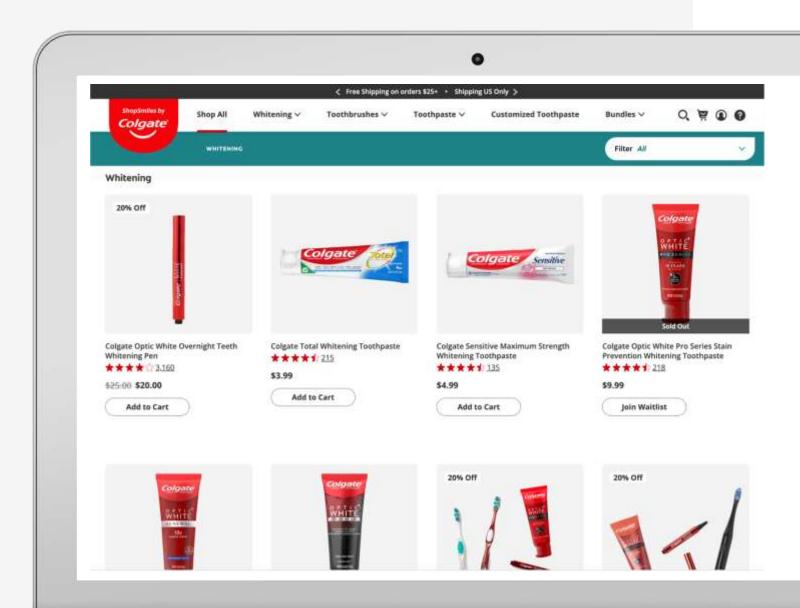


eCommerce



## eCOMMERCE

- Sales from eCommerce grew double digits in 2022
- Strong toothpaste market shares
  - 7 of 10 key markets grew online market share in 2022
  - Higher than B&M shares in nearly all of our key eCommerce markets



## YVES BRIANTAIS

Vice President, Marketing Asia-Pacific





ASIA: A STORY OF WHY AND HOW?

# WHY DESPITE SIGNIFICANT CHALLENGES...

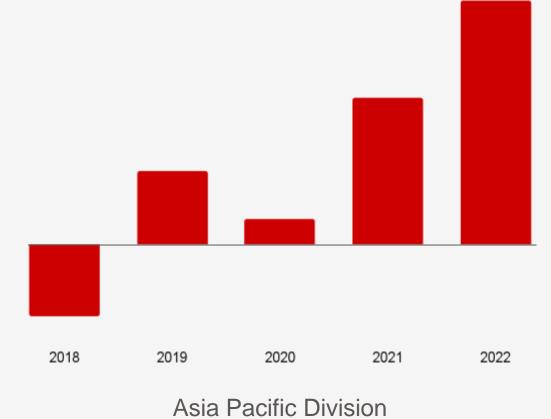
- COVID lockdowns
- Unprecedented cost inflation
- Foreign exchange headwinds

# WHY DESPITE SIGNIFICANT CHALLENGES...

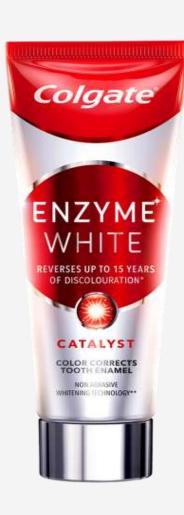
# DID CP ASIA PACIFIC DELIVER ACCELERATED PERFORMANCE IN 2022?

#### OUR STRONGEST ORGANIC SALES GROWTH FOR ASIA-PACIFIC DIVISION IN NINE YEARS

### LARGELY DRIVEN BY CHINA



# COLGATE WAS THE FASTEST GROWING ORAL CARE BRAND IN CHINA IN 2022



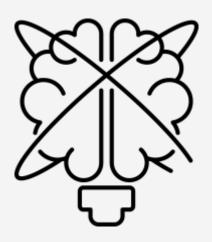


Source: Nielsen, Smartpath

# THE KEY DRIVER OF THIS PERFORMANCE?

#### **OUR MARKETING TRANSFORMATION**

#### TWO PILLARS



Disruptive Science-Led Innovation

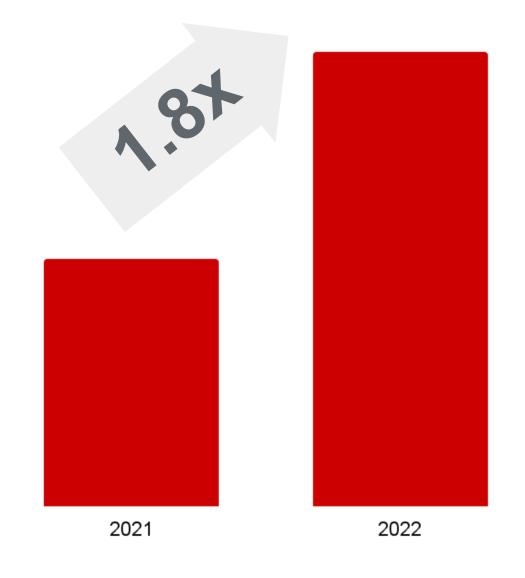


Communication Effectiveness & Efficiency



# DISRUPTIVE SCIENCE-LED INNOVATION DRIVING GROWTH IN ASIA PACIFIC

New Products As A Percentage Of Net Sales\*



### FUTURE FORWARD = NEED STATES

THE WHY

A deep human motivation that drives future behaviors in a category

THE WHAT

Benefits consumers want

THE HOW

A delivery mechanism they would want it in

### NEED STATES IN ACTION - CHINA

**NEED STATE** 

ADMIRABLE IMPRESSIONS

RESOLVE AGEING EFFECTS

HUMAN MOTIVATION

Signalling Success

Fear of losing youth, relevance

**BENEFIT** 

Long-Lasting Whitening

Colgate

Gum

COLGATE SCIENCE-LED POINT OF DIFFERENTIATION

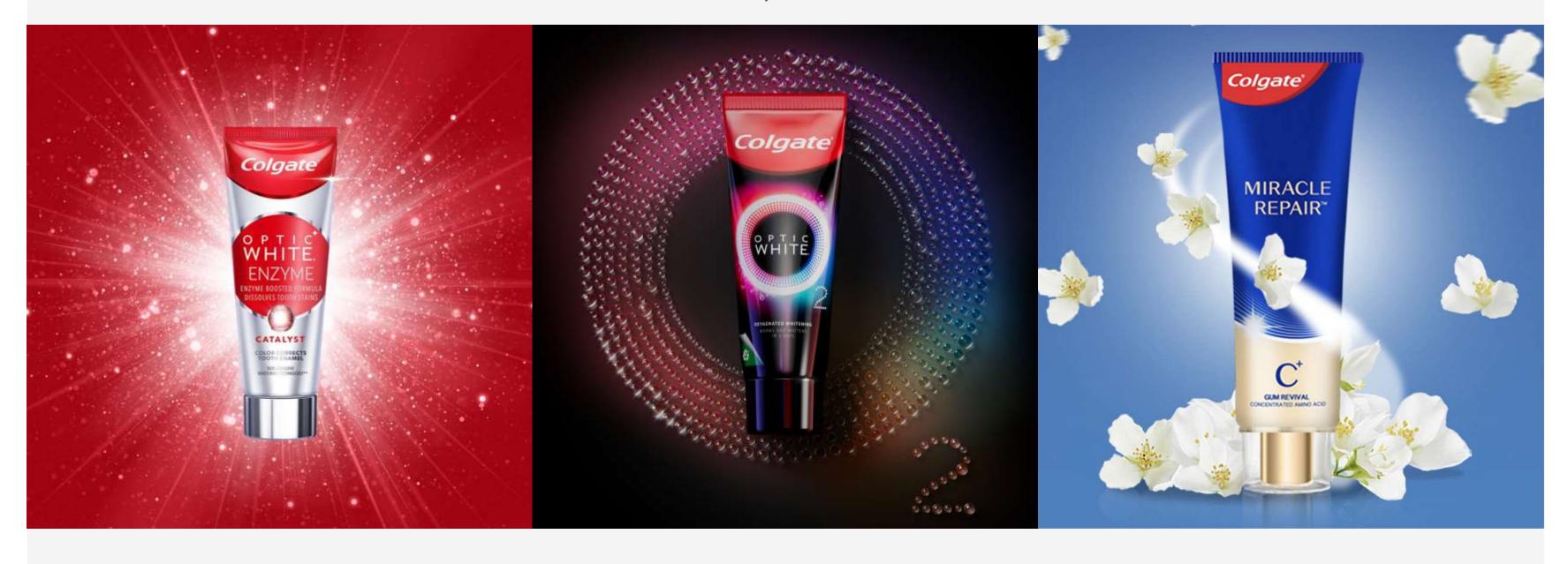
Colgate Enzyme White

Colgate
Miracle Repair
with Amino Acids



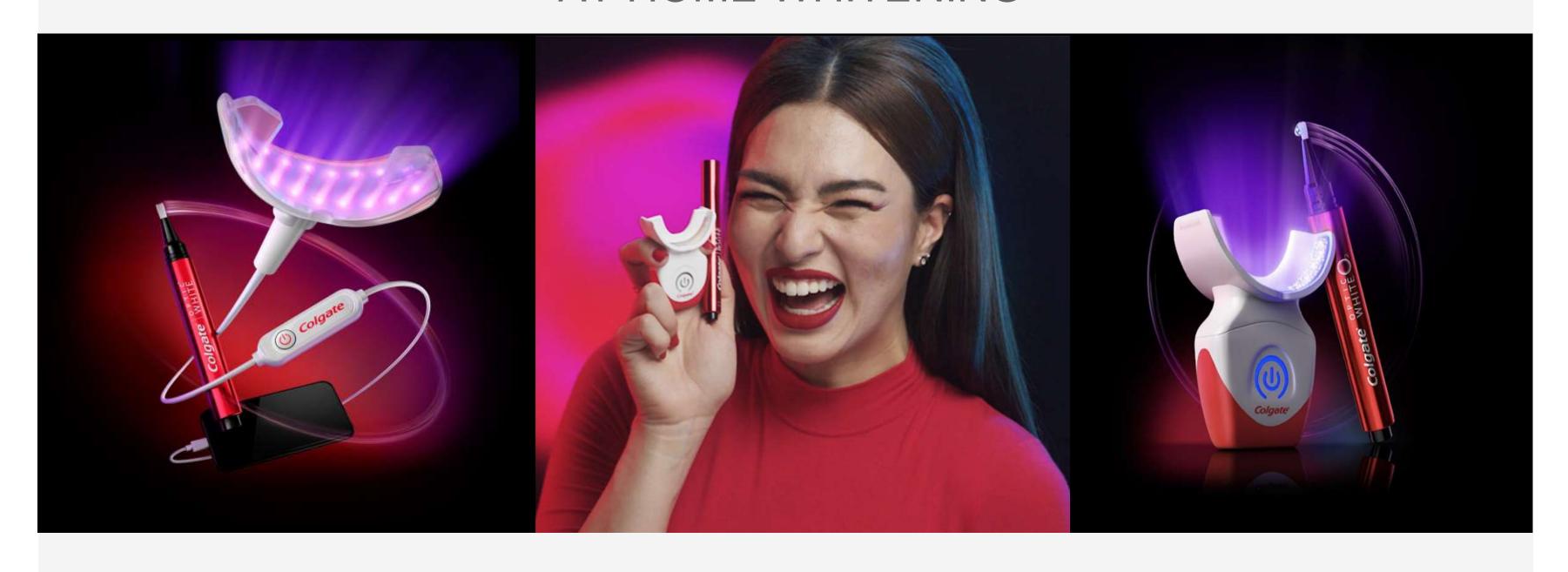
### REINVENTING OUR SEGMENTS

WHITENING, ANTI-AGEING



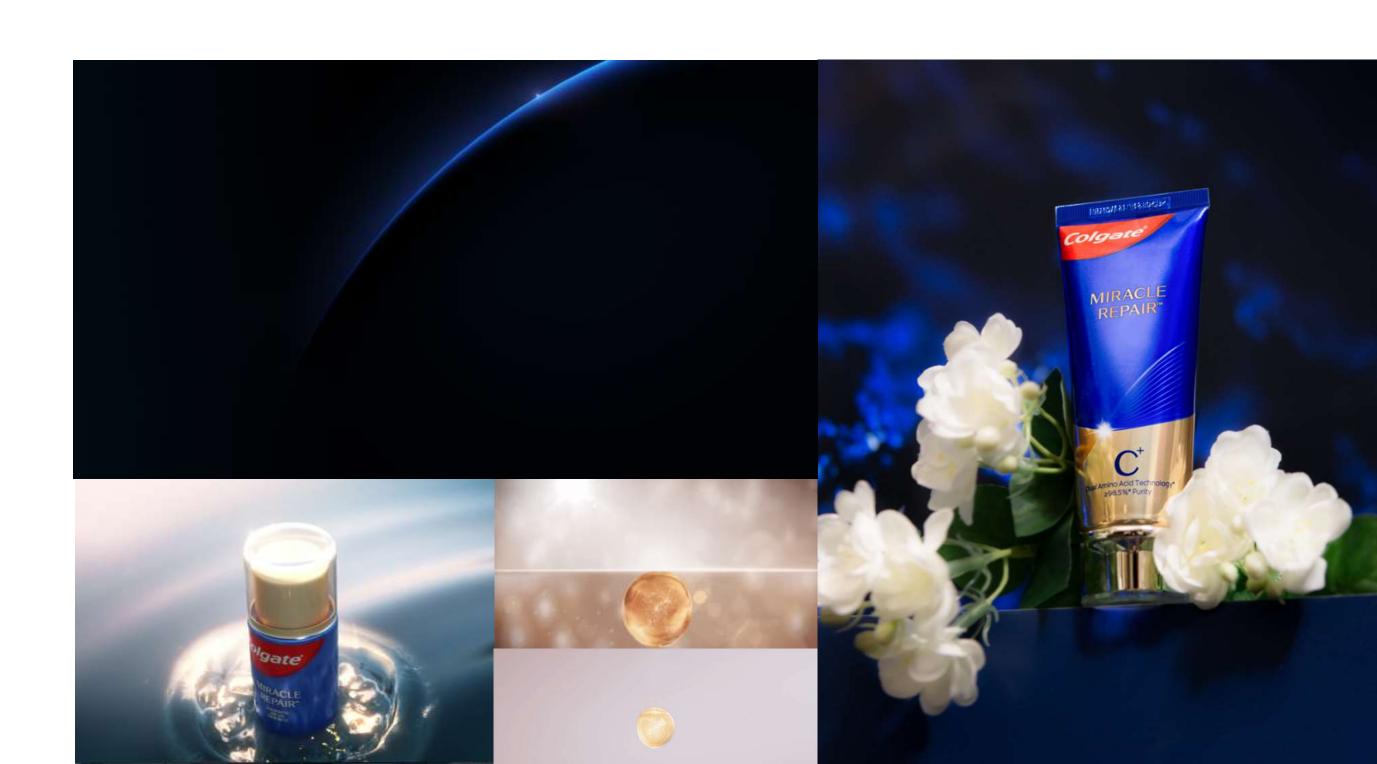
## DRIVING NEW SEGMENTS

#### AT HOME WHITENING

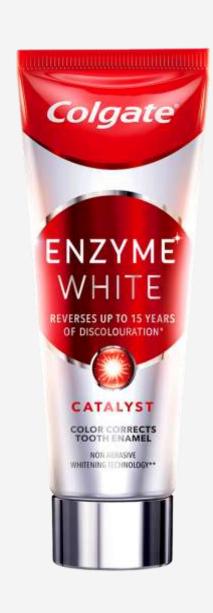


## BORROWING THE CODES OF BEAUTY





## PREMIUMIZING THE CATEGORY



780 Index to category



360 Index to category



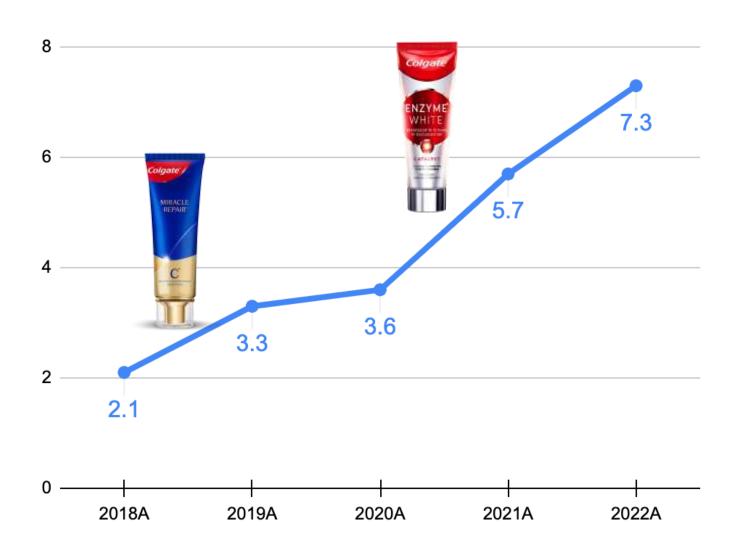
300 Index to category



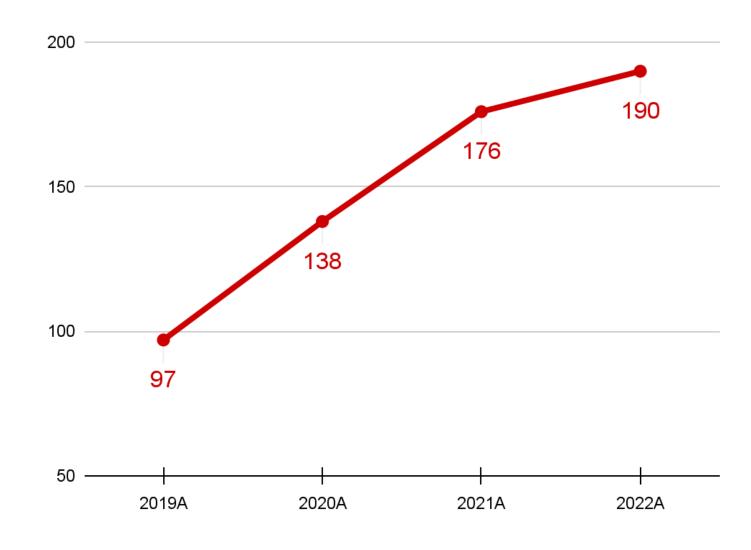
355 Index to AHW category

### DRIVING SHARE GROWTH THROUGH PREMIUMIZATION - CHINA

#### e-commerce TP Market Share



### e-commerce Retail Avg Selling Price Colgate Index vs. Category



Colgate brand Source: SmartPath

## DRIVING INNOVATION TO OTHER CHANNELS

Colgate Miracle Repair, Hero-Halo Strategy







Halo - B&M

## DRIVING INNOVATION TO OTHER CHANNELS

Colgate Enzyme, Hero-Halo Strategy















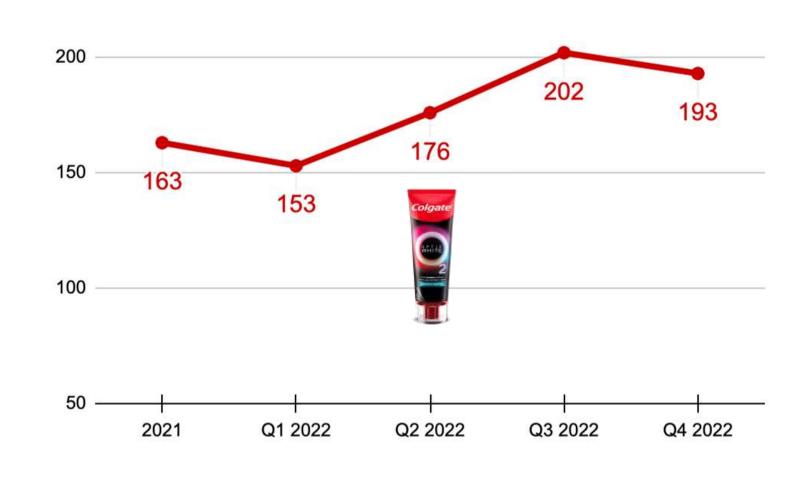
Halo - B&M

## DRIVING INNOVATION TO OTHER MARKETS - THAILAND

#### e-commerce TP Market Share



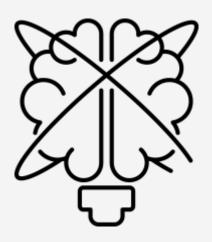
e-commerce Retail Avg Selling Price Colgate Index vs. Category



Source: SmartPath

### **OUR MARKETING TRANSFORMATION**

#### TWO PILLARS



Disruptive Science-Led Innovation



Communication Effectiveness & Efficiency





## COMMUNICATION EFFECTIVENESS & EFFICIENCY

## ACCELERATING OUR DIGITAL TRANSFORMATION

#### IN ASIA PACIFIC:

- 175 new hires since 2020
- Building in-house capabilities including content
- Driving triple digit e-commerce net sales growth over past three years

## BOOSTING OUR COMMUNICATION EFFECTIVENESS

- Upskilling creative capabilities
- Ensuring strategically consistent and executionally engaging content
- Building on people insights and brand promise
- Resulting in above norm & award-winning campaigns that drive growth & share
- Focusing on analytics to measure and drive effectiveness















DIGITAL OOH







**ECOMMERCE** 





Colgate WHITE

DISCOVER THE WARMING SENSATION

EXPERTISE REGIMEN









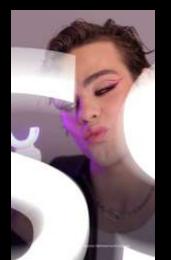
ICONIC IN-STORE





























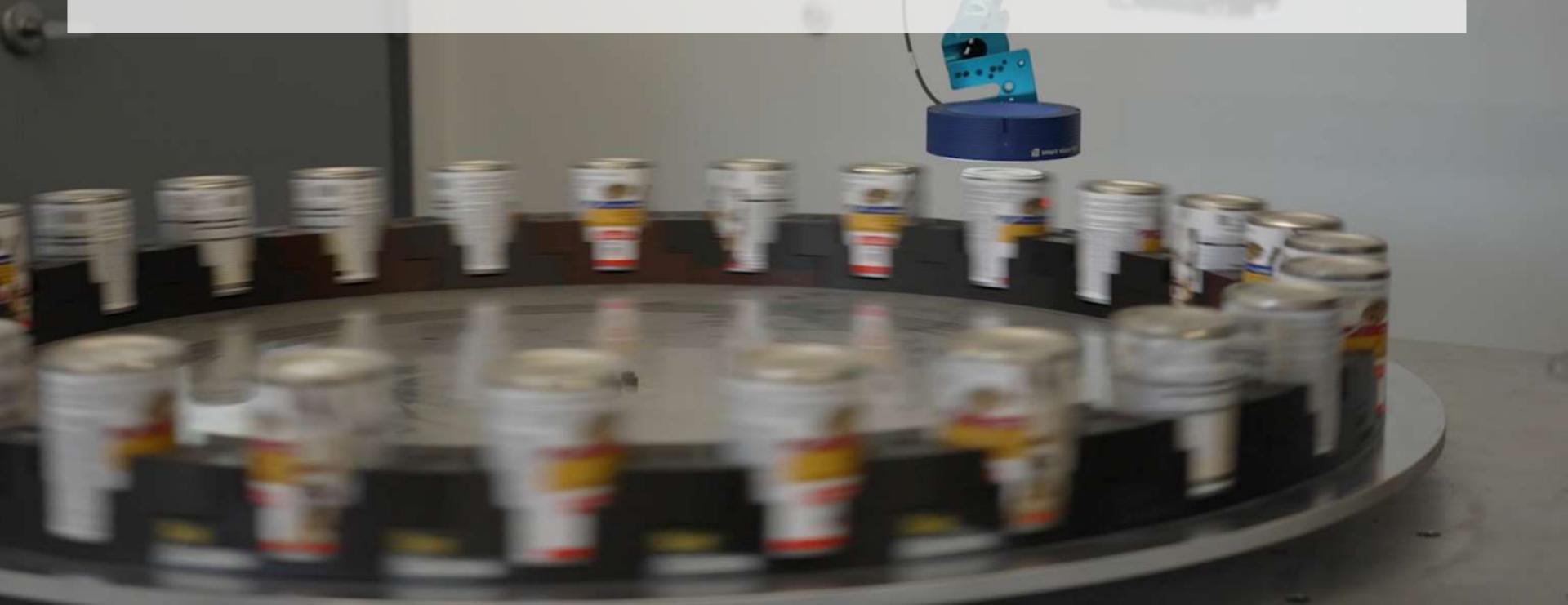


RATINGS & REVIEWS 900+ INFLUENCERS

## DRIVING COMMUNICATION EFFICIENCIES

- Intensive Media Analytics driving significant media efficiencies
  - Using a variety of tools
    - Marketing Mix Modeling
    - Programmatic media buying
    - Media best practices guidelines
    - Media audits
  - Covering 100% of our investments

# 3 DRIVING PRODUCTIVITY AND EFFICIENCIES TO FUND ADVERTISING AND DRIVE MARGIN EXPANSION

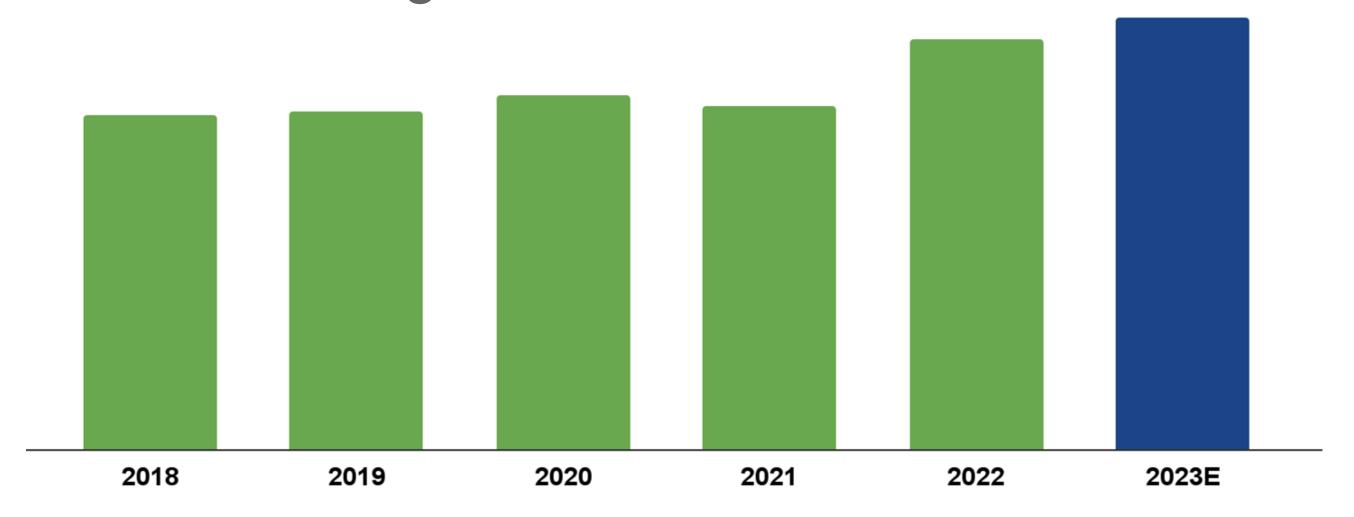


## 2022 GLOBAL PRODUCTIVITY INITIATIVE

On target to deliver annualized pretax savings of \$90-\$110 million

### ACCELERATING FUNDING THE GROWTH SAVINGS

Record savings in 2022...



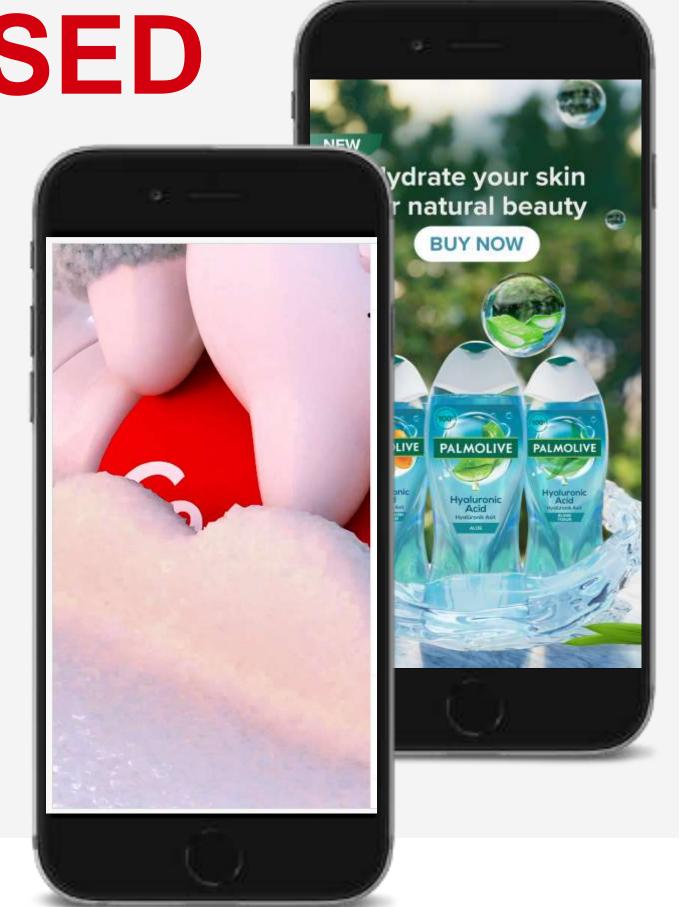


## ACCELERATING AUTOMATION & PRODUCTIVITY



FUNDING INCREASED INVESTMENT

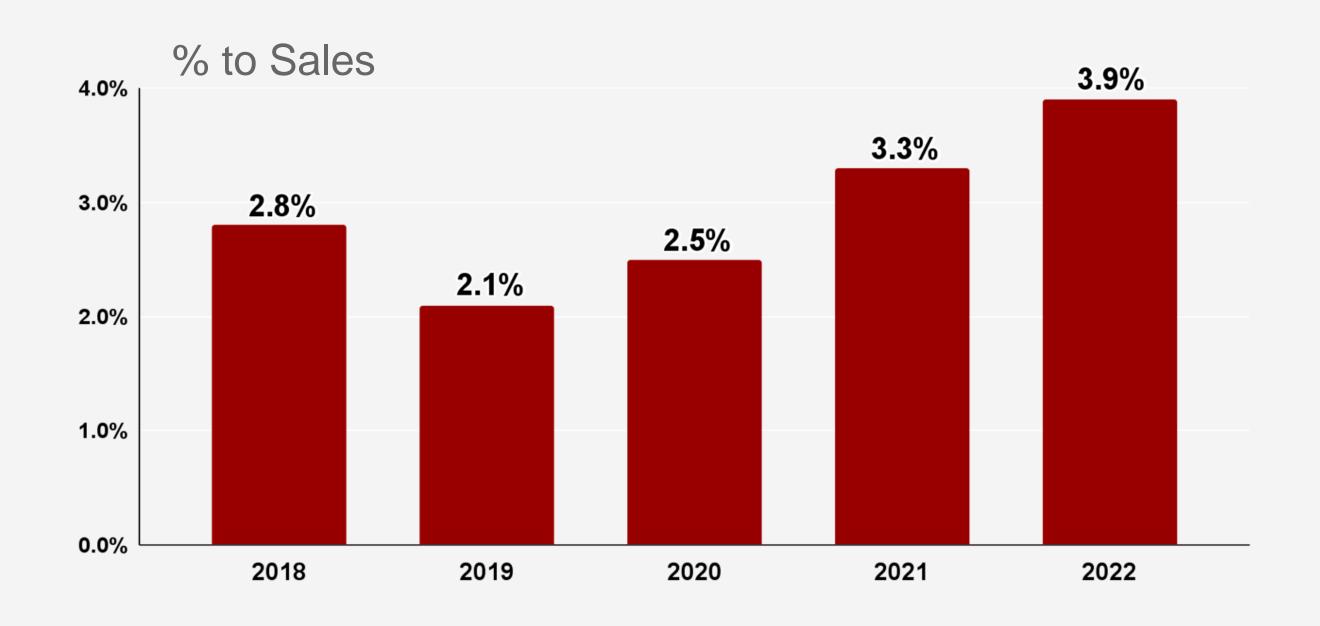
- Maintained vital advertising investment in 2022
- Higher advertising planned for 2023
- Drive volume growth
- Increase household penetration





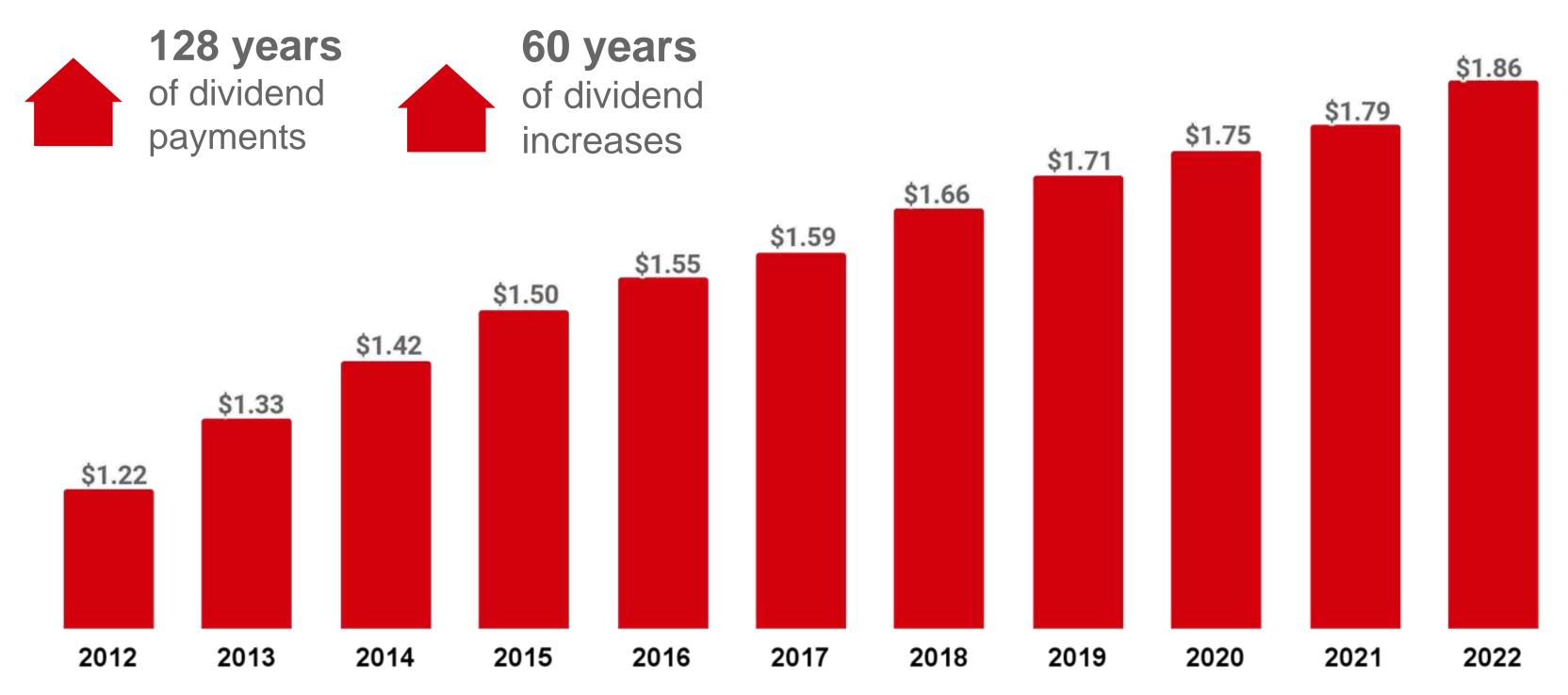


## CAPITAL EXPENDITURE FOR GROWTH AND EFFICIENCY





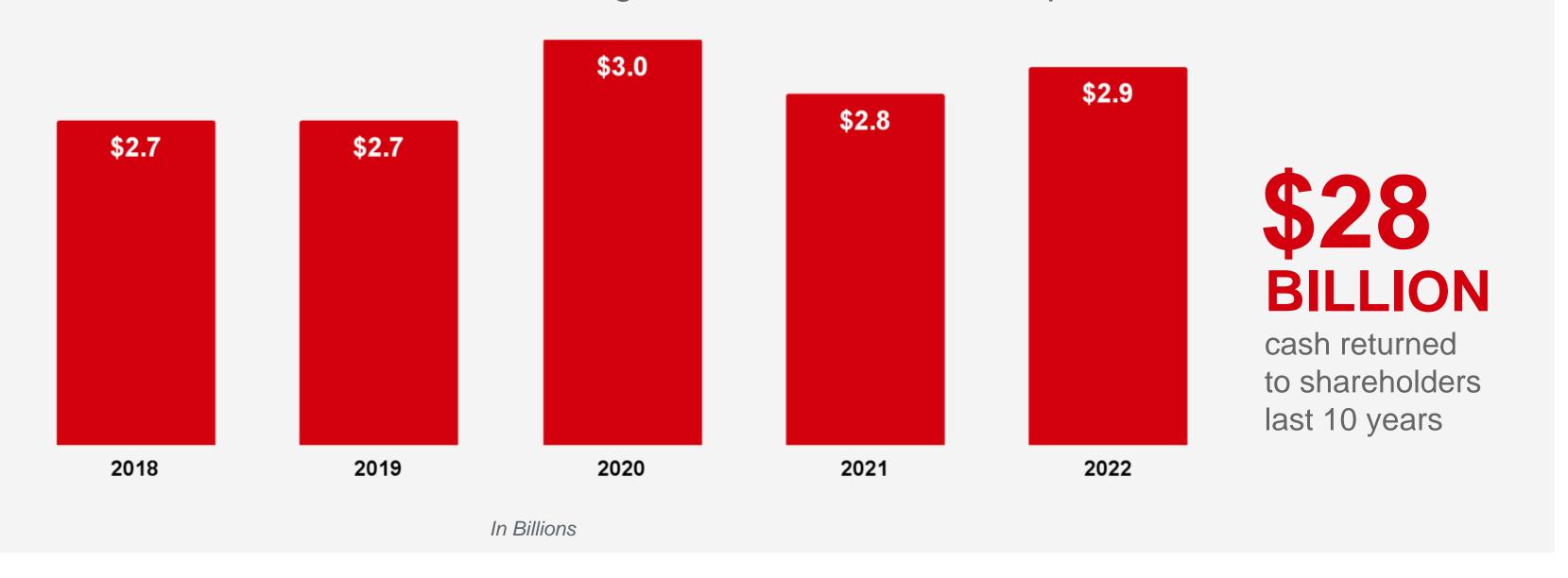
### CONSISTENT DIVIDEND PAYMENTS



Dividends Paid Per Share

## RETURNING CASH TO SHAREHOLDERS

Cash returned to shareholders through dividends and share repurchases





# ACQUIRING INCREASED PRODUCTION CAPACITY





5 REIMAGINING A HEALTHIER, MORE SUSTAINABLE FUTURE



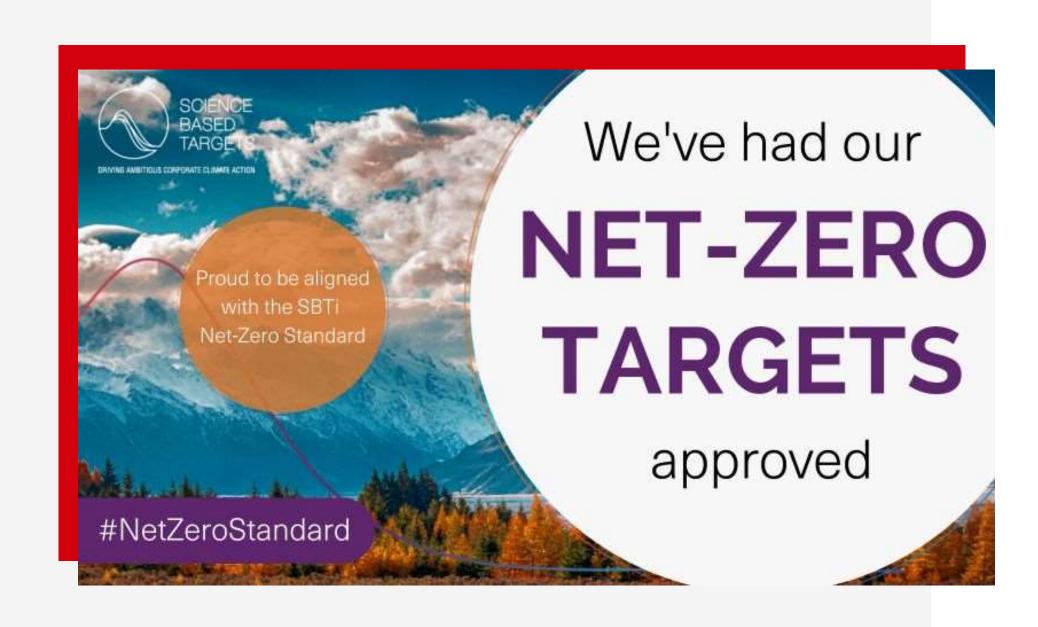
COLGATE BRIGHT SMILES, BRIGHT FUTURES: HAS REACHED 1.6 BILLION CHILDREN WORLDWIDE



# 40% OF OUR TOOTHPASTE SKUs GLOBALLY HAVE TRANSITIONED TO RECYCLABLE TUBES



1st MULTINATIONAL **COMPANY IN OUR** SECTOR TO HAVE **OUR NET ZERO TARGETS** APPROVED BY THE SCIENCE BASED TARGETS INITIATIVE





### TRUE ZERO WASTE CERTIFICATIONS



32 certifications in 19 countries on 5 continents



### SUSTAINABILITY / DE&I REPORTS





2021 TCFD REPORT



2021 SASB REPORT



### SUMMARY

- Continue executing our strategy to drive organic sales growth which is the key driver of long-term profitable growth
- Sustain our pricing to expand gross profit margin and fund brand investment
- Grow earnings per share through organic sales growth combined with operating leverage and productivity
- Leverage our strong balance sheet and accelerate cash flow to drive investment and shareholder value





