

The Indian Hotels Company Limited

Analyst Meet

Results for the Year ended March 31, 2012

May 29, 2012

Disclaimer

These presentations contain forward-looking statements within the meaning of applicable securities laws. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements

Forward-looking statements are not guarantees of future performance and involve risks and uncertainties and other factors that may cause actual results to differ materially from those anticipated at the time the forward-looking statements are made. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business and financing conditions, foreign exchange fluctuations, cyclicity and operating risks associated with the hospitality industry and other circumstances and uncertainties.

Although we believe the expectations reflected in such forward looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be attained or that results will not materially differ. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise

Please visit our corporate website **www.tajhotels.com** for previous investor communications

Raymond Bickson - Managing Director & CEO

Anil P Goel - Executive Director – Finance

Abhijit Mukerji - Executive Director – Hotel Operations

Deepa Harris - Senior Vice President – Sales & Marketing

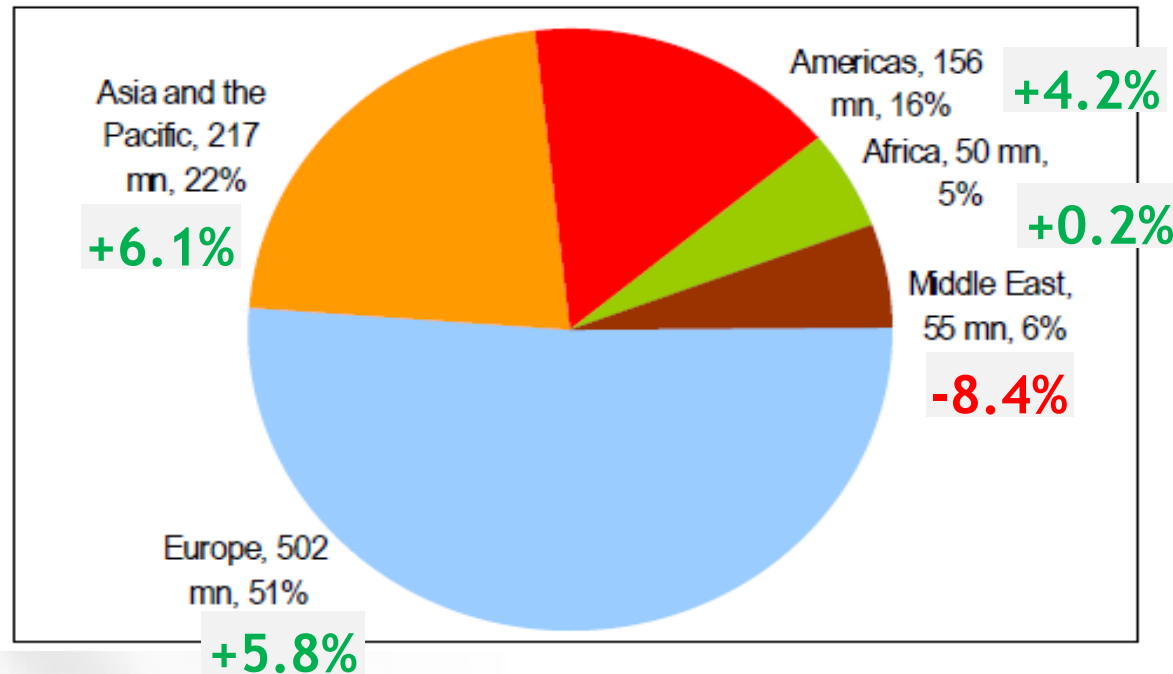
Outline of Presentation

- Industry Trends
- New Inventory
- Sales & Marketing Initiatives
- Financial Results

Industry Trends

International Tourist Arrivals 2011

World Inbound Tourism: International Tourist Arrivals, 2011* (million)

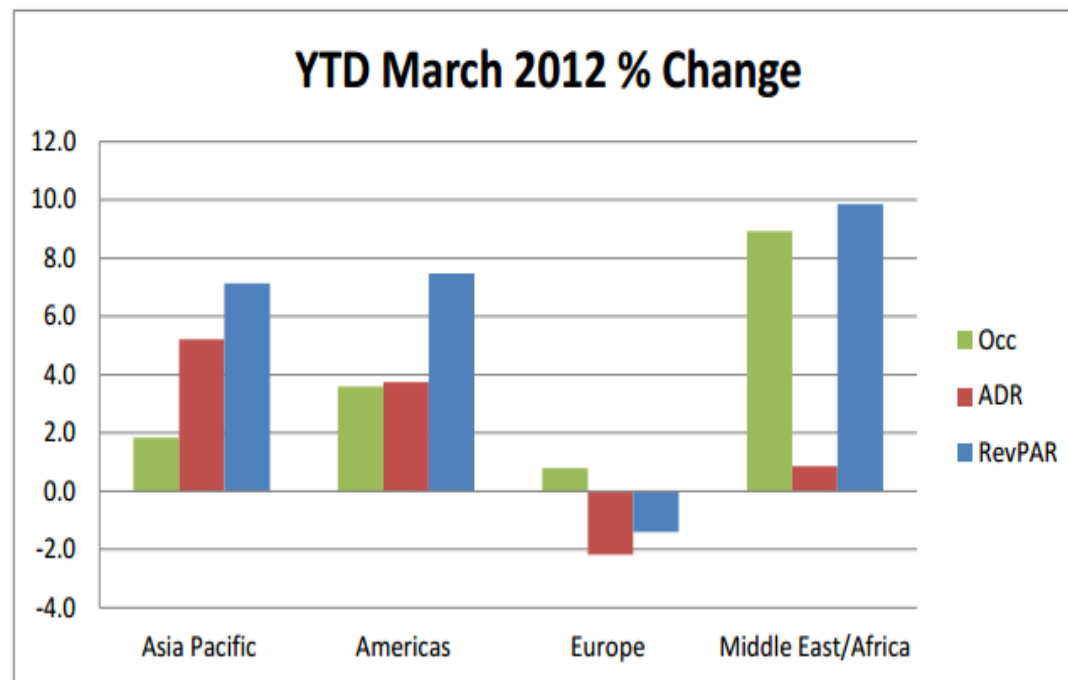


- **International Tourist Arrivals** showed a healthy growth of **4% in 2011** and were as per expectations and similar trends are expected in 2012
- **Asia – Pacific led the growth** and this region continues to be the focus of the hospitality industry as well, Europe and Americas are witnessing recovery signals
- **International tourist arrivals** worldwide **grew by 5.7% in the first two months of 2012** and is poised to reach **1 billion travellers in 2012** for the first time

Global Hotel Performance

Jan – Mar 2012

- **Marginal Recovery** in the **US** market
- In **Asia Pacific**, incoming **Supply** led to almost **flat** growth in occupancies
- In **Asia Pacific**, **RevPAR** growth has been fuelled by **Average rate** increases
- In the **Indian subcontinent**, both **rates** and **occupancies** are **lagging** behind last year

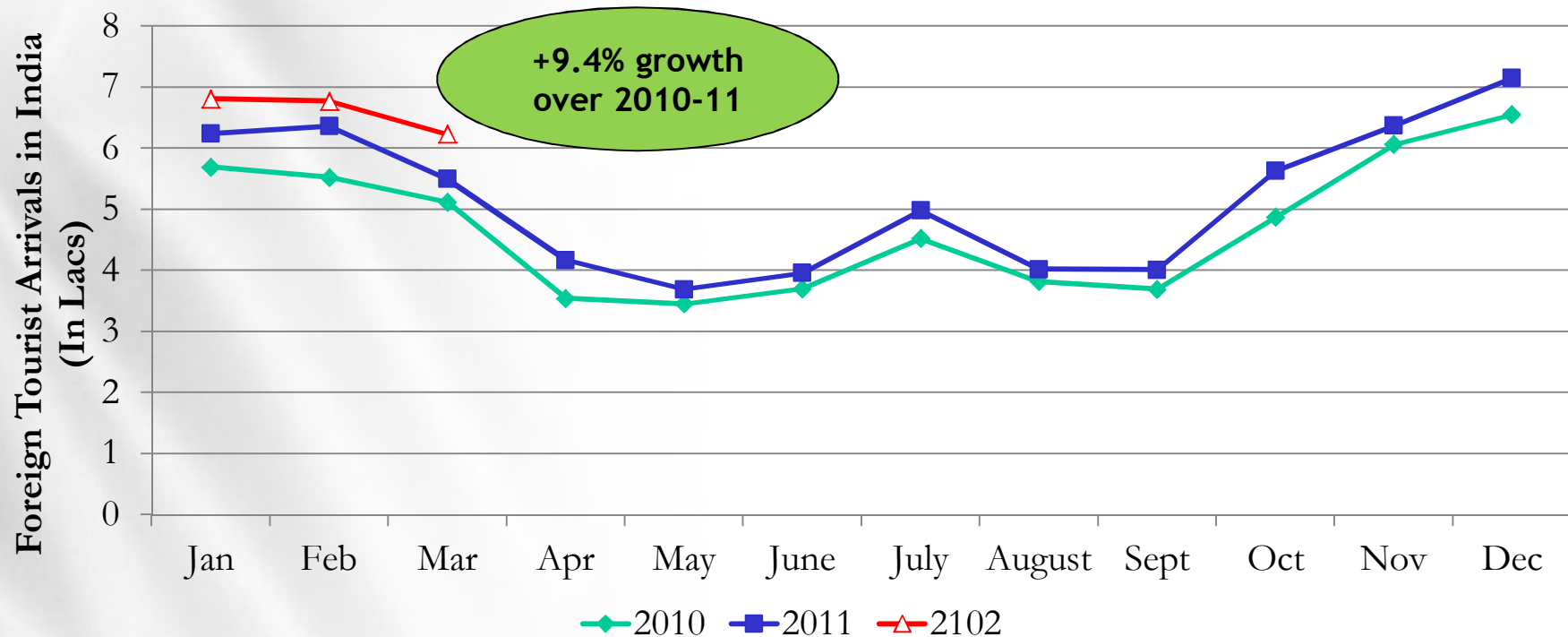


Year to Date - March 2012 vs March 2011

	Occ %		ADR		RevPAR		Percent Change from YTD 2011		
	2012	2011	2012	2011	2012	2011	Occ.	ADR	RevPAR
Asia Pacific	65.4	64.2	147.16	139.89	96.26	89.85	1.8	5.2	7.1
Central & South Asia	65.5	67.8	172.64	186.58	113.08	126.56	-3.4	-7.5	-10.7
Northeastern Asia	60.5	59.2	131.96	123.83	79.86	73.30	2.2	6.6	8.9
Southeastern Asia	72.6	70.3	147.92	138.34	107.41	97.20	3.3	6.9	10.5
Australia & Oceania	74.6	72.9	179.60	167.81	133.99	122.32	2.3	7.0	9.5

Source : STR Globa

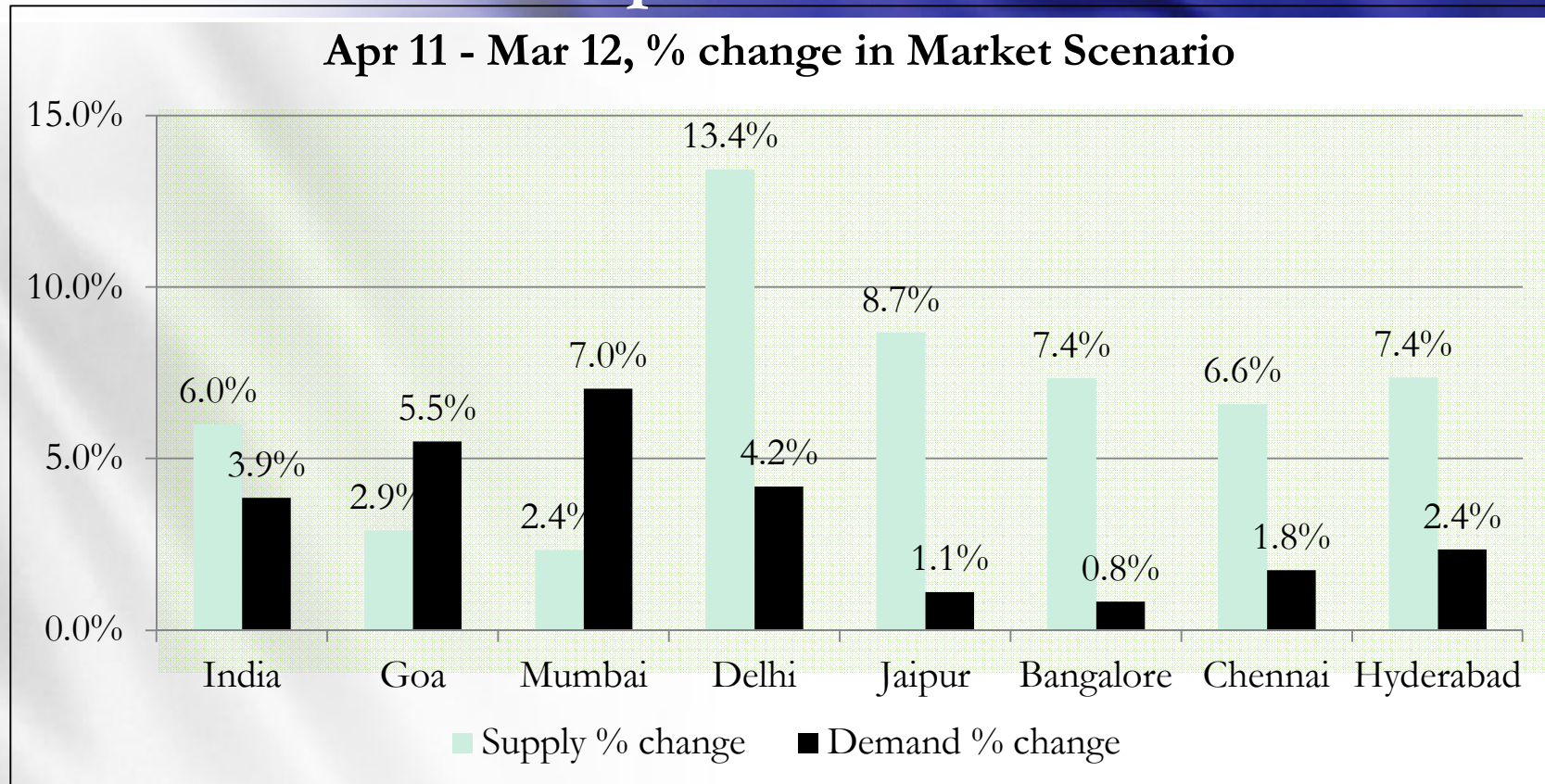
Foreign Tourist Arrivals in India



- **Growth in International Tourist Arrivals** in India has slowed down and saw a **9.4%** growth in **Jan to Mar 2012** over the same period of 2011 vs **10.8%** growth in **2011** over 2010
- The traditional source markets of **US , UK and Western Europe** continue to be the **majority contributors to arrivals** in India

India Hotel Performance – Key cities

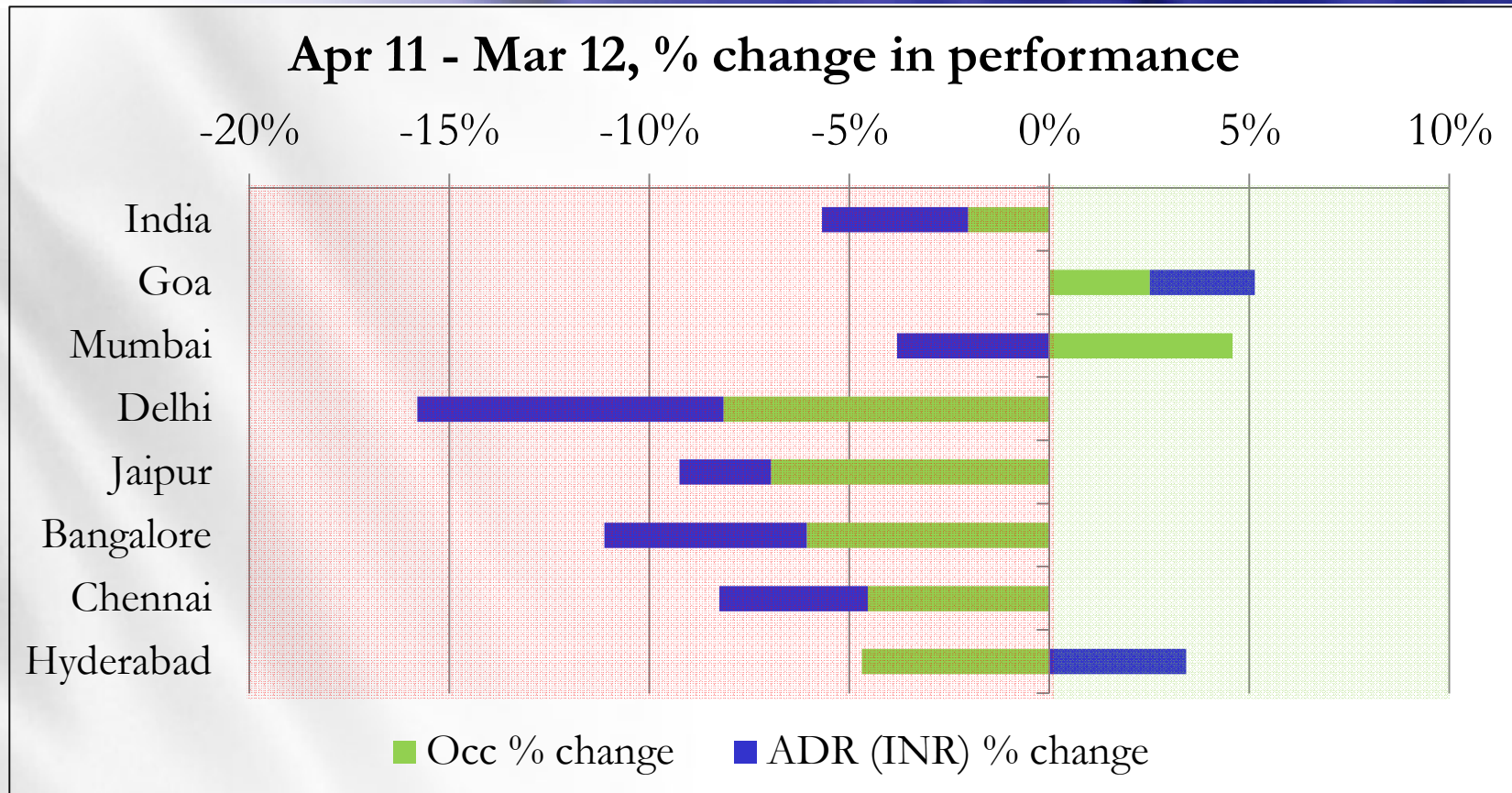
Apr 2011 – Mar 2012



- There has been overall **a 6% increase in supply** over the **last one year**
- **New supply** mainly seen in **new and emerging CBDs** across key metros
- **Demand** has grown at a **moderate pace** this year

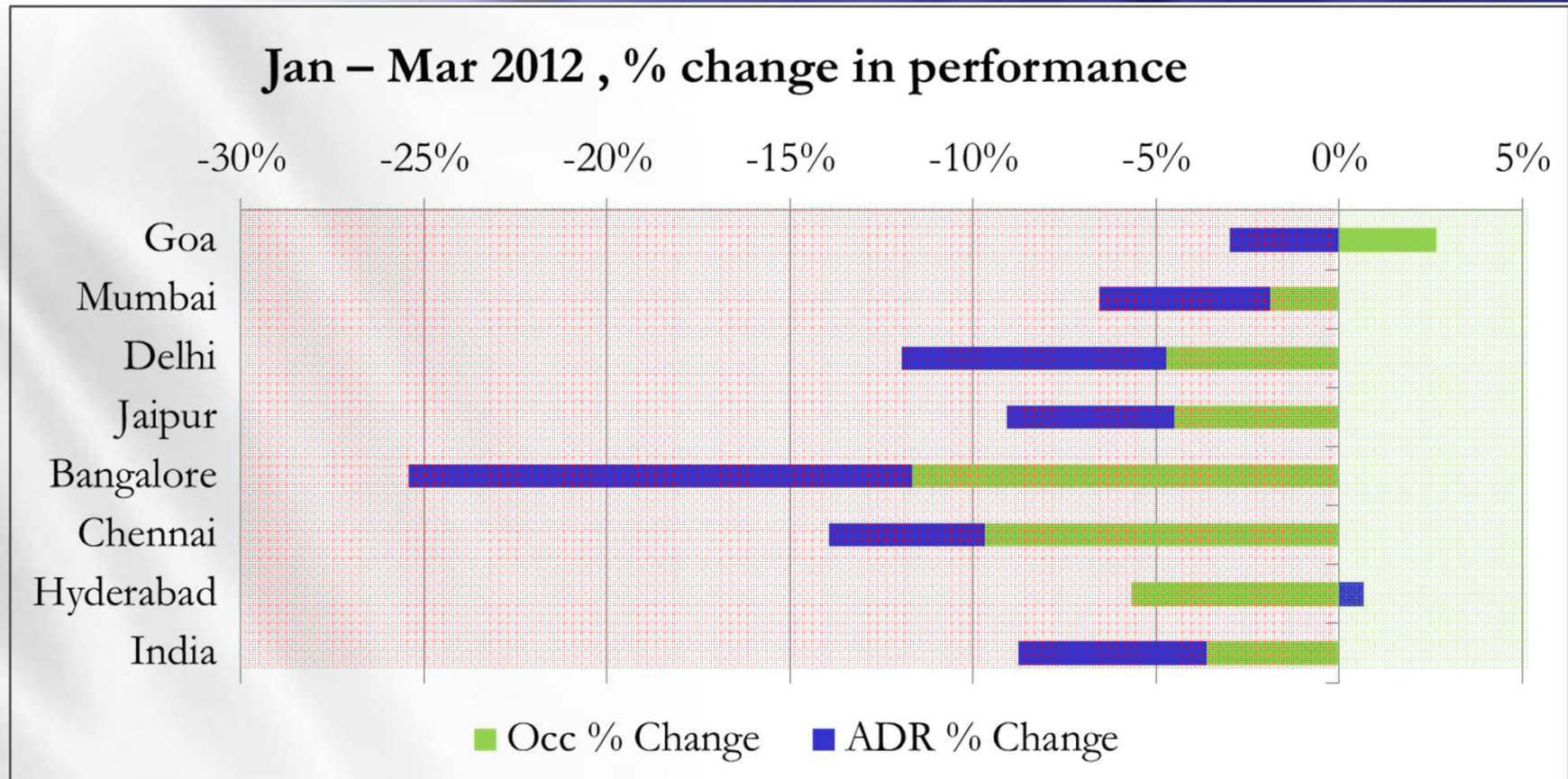
India Hotel Performance – Key cities

Apr 2011 – Mar 2012



- The performance of **all metros** is reflective of the **demand – supply dynamics**
- As the **new CBDs** develop the performance of the **new supply** will also **pick up**
- The overall **economic sentiment** has also **been low**, especially in the **last quarter** and this has put **additional pressure on rates**

India Hotel Performance – Key cities Jan – Mar 2012



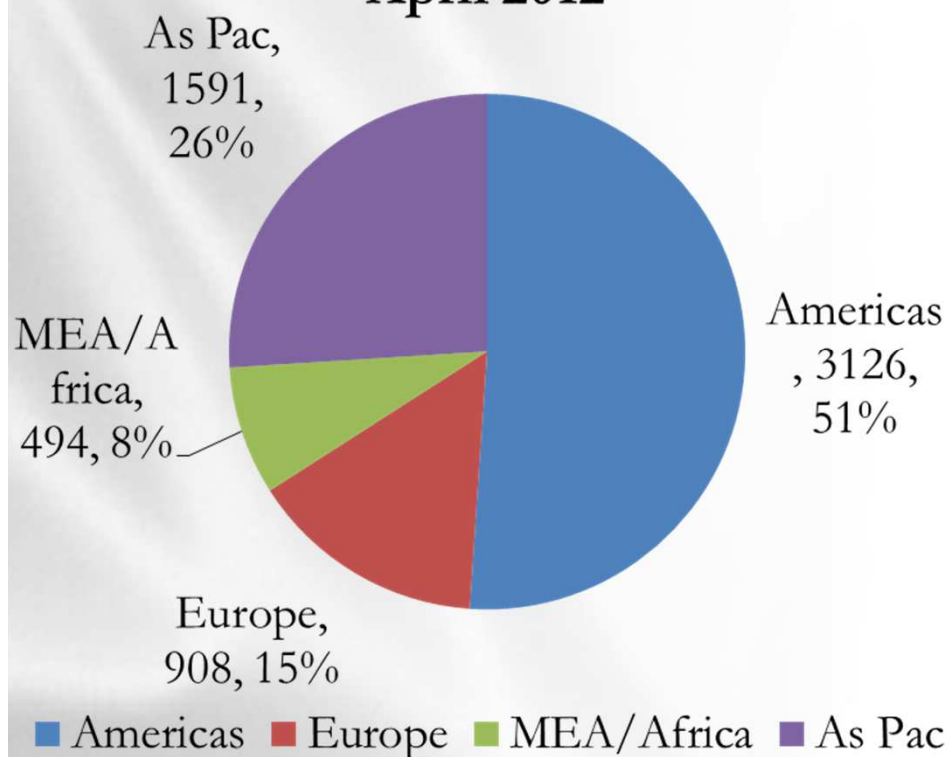
- **Jan – Mar** despite being peak season for the **industry did not perform** as per expectations
- **Rates remained under pressure** as **demand subdued** and **supply continued to grow**

New Inventory

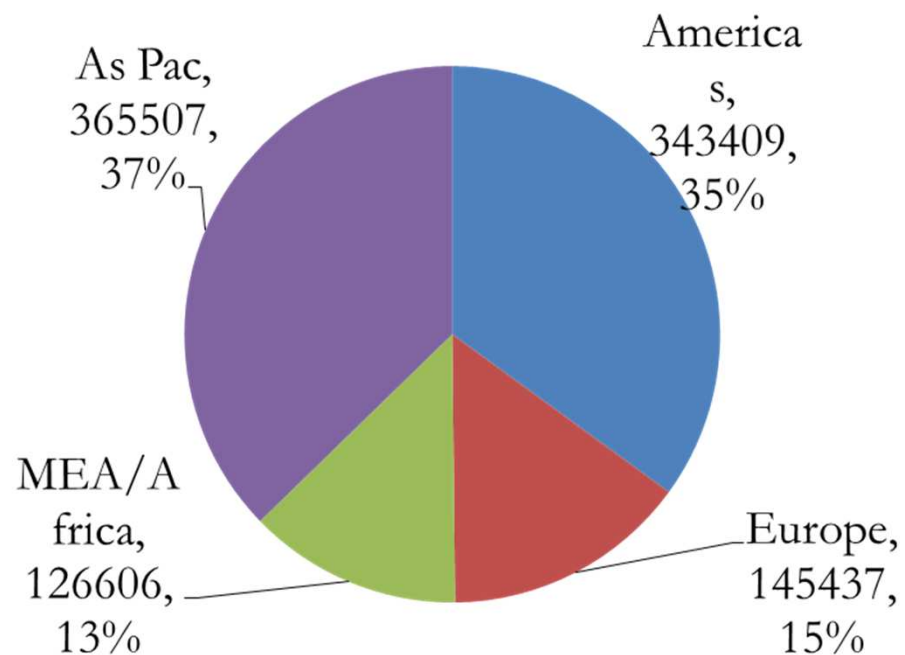
Supply Pipeline as of April 2012

Asia Pacific the Growth Centre for Investments in the Industry

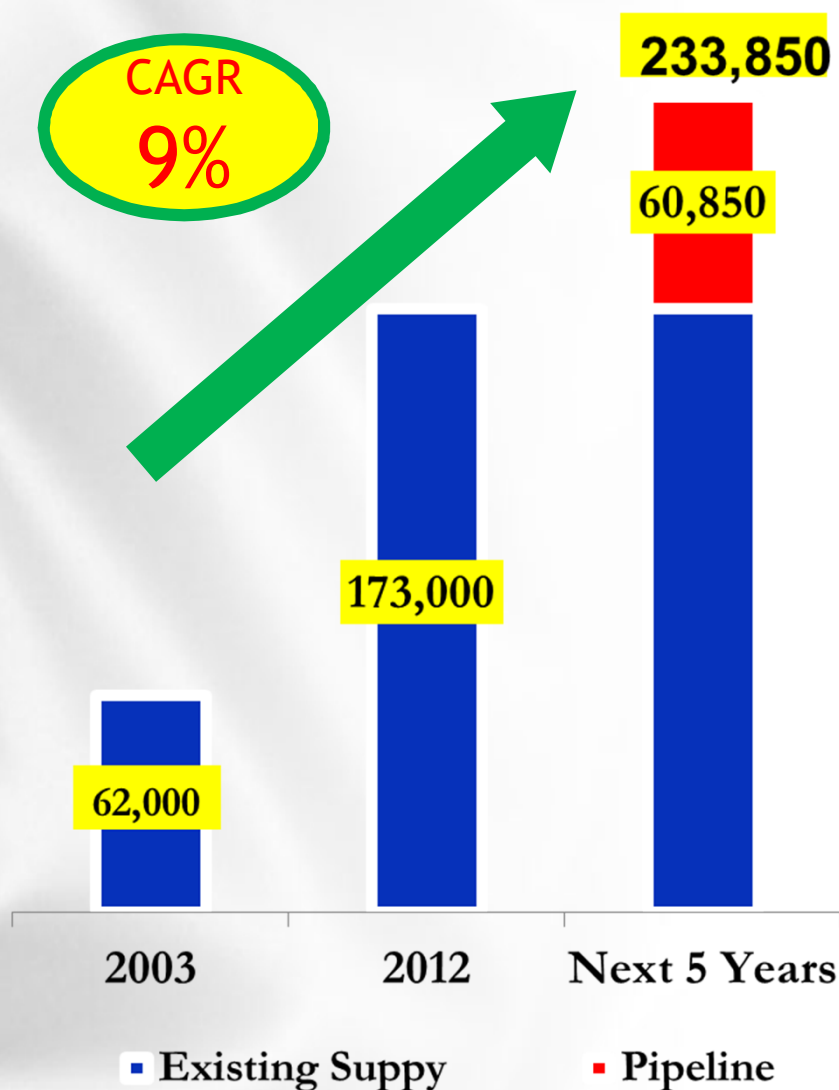
**No of Hotels in Pipeline
April 2012**



**No of Rooms in Pipeline
April 2012**



India Existing Supply and Pipeline



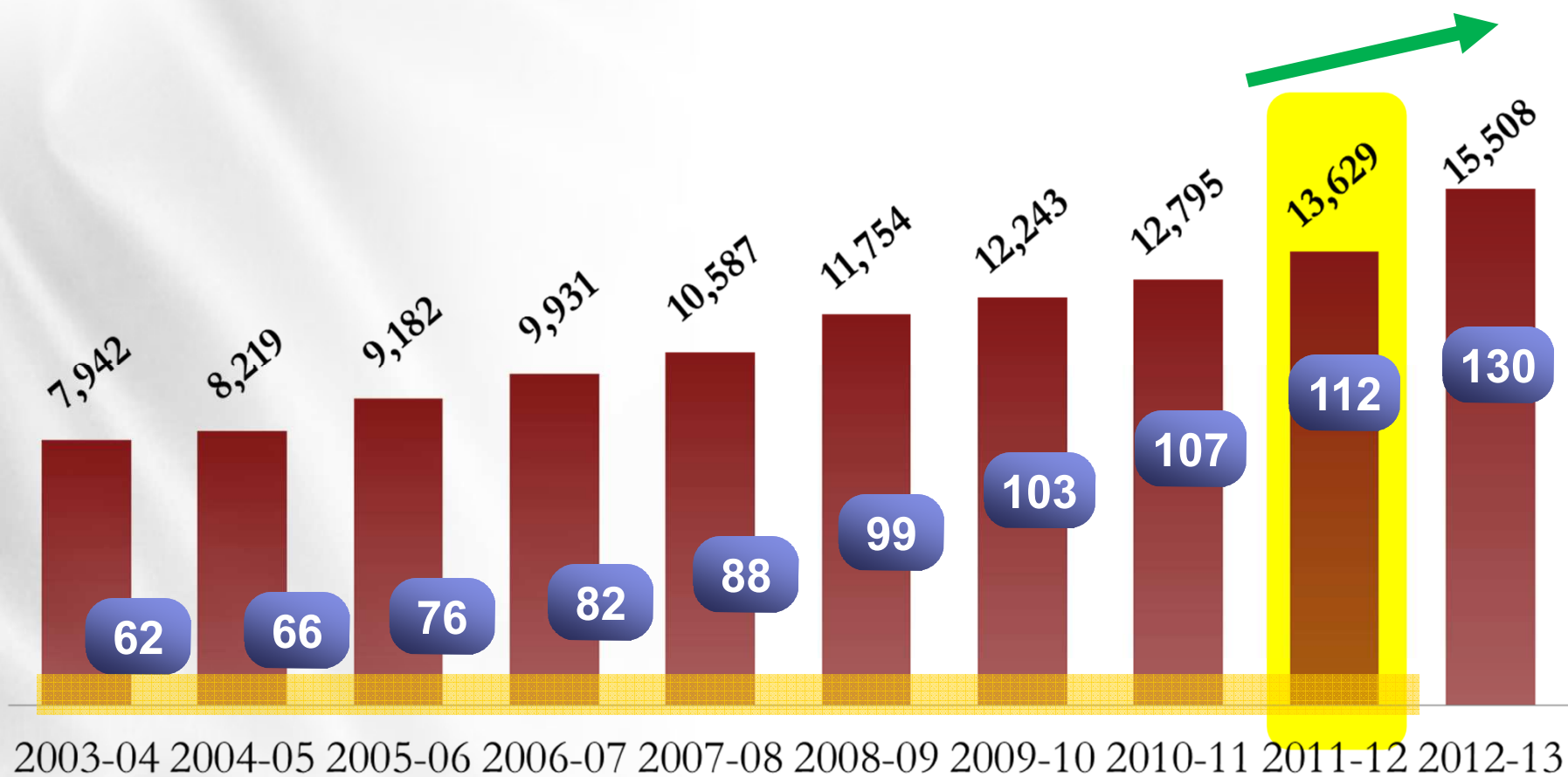
India Room Supply

Existing	173,000
Pipeline	60,850
Total	233,850

**India Pipeline
Represents 17% of
the Asia-Pac
Pipeline**

Source : STR Global

Taj Group Inventory



New Hotels Opened in 2011/12

Hotel	Company	Rooms
<u>IHCL – Direct/ Management Contract</u>		
Vivanta by Taj, Srinagar	Management Contract	88
Vivanta by Taj, Yeshwantpur	IHCL	327
The Gateway Hotel, Sasan Gir	Management Contract	28
Vivanta by Taj, Bekal, Kerala	Management Contract	72
Sub Total		515
<u>Subsidiaries/ JVs/ Associates</u>		
Vivanta by Taj, Coimbatore	OHL	180
Vivanta by Taj, Begumpet, Hyderabad	Taj GVK	181
Ginger Hotels – Tirupur	Roots Corporation	95
Sub Total		456

New Development in 2011/12

7 Hotels

971 Rooms

Vivanta by Taj, Srinagar
Launched : Apr 2011

VIVANTA
BY TAJ



Ginger Hotel, Tirupur

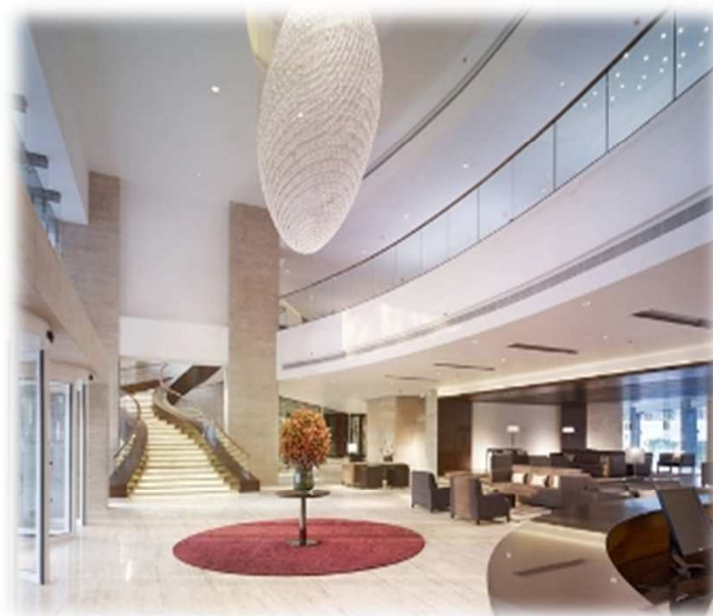
Launched : Aug 2011



Vivanta by Taj, Yeshwantpur Bangalore

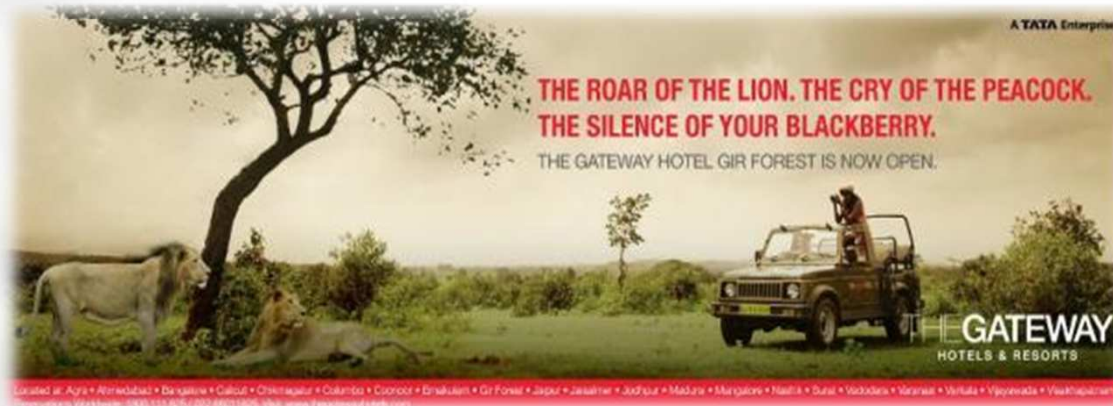
Launched : Sep 9th 2011

VIVANTA
HOTELS & RESORTS
BY TAJ



The Gateway Hotel, Gir Forest *Relaunched : Oct 2011*

THE **GATEWAY** HOTEL
GIR FOREST



Vivanta by Taj, Coimbatore

Launched : Jan 19th 2012

VIVANTA
BY TAJ

A TATA Enterprise



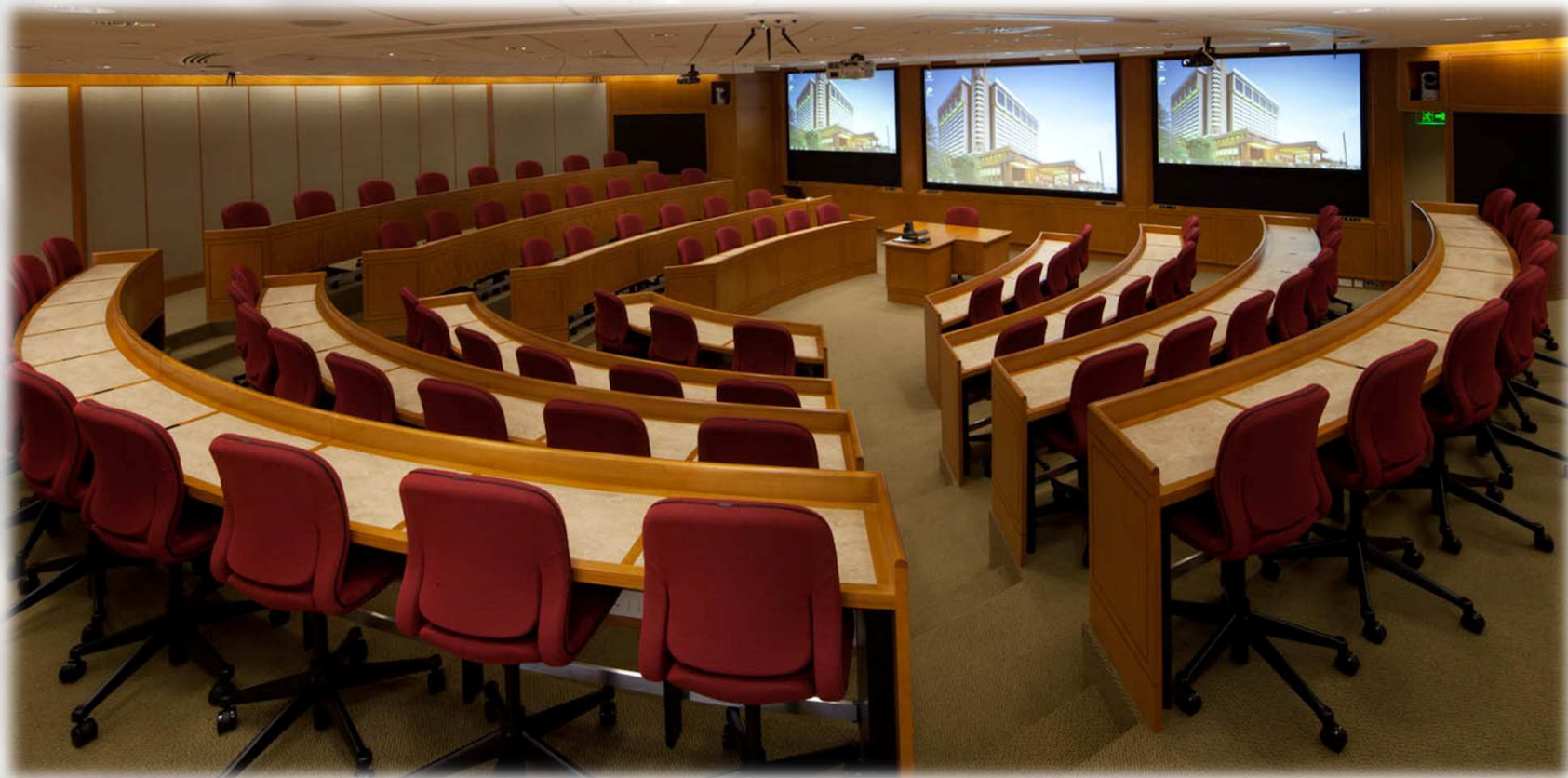
Vivanta by Taj, Begumpet
Launched : Jan 30th 2012

VIVANTA
BY TAJ



Harvard Center, Taj Lands End

Launched : Mar 9th 2012



Number of **days** booked from Opening till **Mar '13**

69 Days

Total **Revenue** Accrued + On Books till **Mar '13**

₹ 5.6 Crores

Vivanta by Taj, Bekal, Kerala

Launched : Mar 12th 2012

VIVANTA
BY TAJ



Upcoming Development– 2012/13

Hotel	Company	Rooms
<u>Taj</u>		
Taj Palace Marrakech, Morocco	Management Contract	161
Imperial Club by Taj, Tardeo, Mumbai	Management Contract	9
<u>Vivanta by Taj</u>		
Vivanta by Taj, Dwarka	IHCL	250
Vivanta by Taj, Coorg	Kaveri Resorts	62
Vivanta by Taj, Gurgaon	Management Contract	200
<u>Gateway</u>		
Gateway, Kolkata	Management Contract	200
Gateway, Raipur	Management Contract	119
Gateway, Gondia	Benares Hotels Ltd	34
Gateway, Hubli	Management Contract	92
Gateway OMR, Chennai	Management Contract	193
<u>Ginger Hotels (Eight in Number)</u>	Roots Corporation Ltd	720

New Development in Pipeline 2012/13 18 Hotels 2,040 Rooms

Taj Palace Marrakech, Morocco

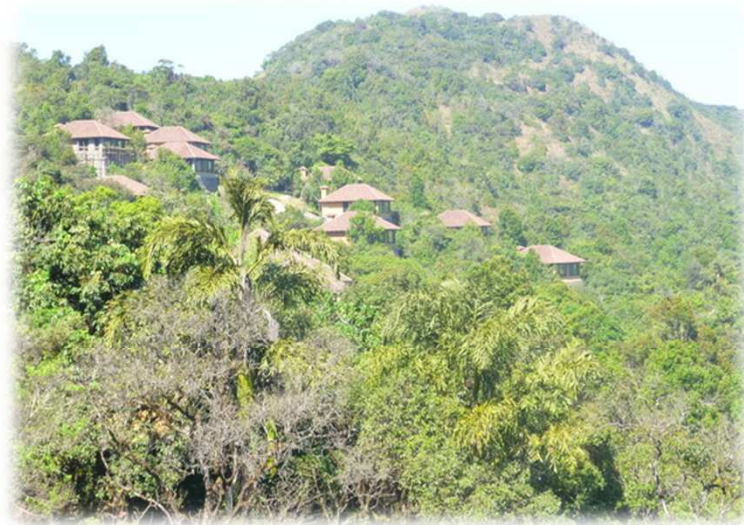


Imperial Club by Taj, Tardeo, Mumbai



Vivanta by Taj, Coorg

VIVANTA
BY TAJ



Vivanta by Taj, Gurgaon

VIVANTA
BY TAJ



The Gateway Hotel, Kolkata

THE **GATEWAY** HOTEL



The Gateway Hotel, Raipur

THE **GATEWAY** HOTEL



The Gateway Hotel, Hubli



THE **GATEWAY** HOTEL



The Gateway Hotel, OMR Chennai

THE **GATEWAY** HOTEL



Vivanta by Taj, Dwarka

VIVANTA
BY TAJ



Upcoming Development – 2013/14

Hotel	Company	Rooms
<u>Taj</u>		
Taj Airport Hotel, CSIA, T1C, Mumbai	Taj GVK Ltd	275
Taj Palace, Temple of Heaven	Management Contract	105
<u>Vivanta by Taj</u>		
Vivanta by Taj, Nagpur	Management Contract	255
Vivanta by Taj, Lake End, Udaipur	Piem Hotels Ltd	80
<u>Gateway</u>		
Gateway, Faridabad	Management Contract	160
Gateway, Banerghatta	OHL	209
Gateway, Chiplun	Management Contract	60
Gateway, Hinjewadi	Management Contract	150
Gateway, Shirdi	Management Contract	119
Gateway Nashik (Expansion)	Piem Hotels Ltd	67
<u>Ginger Hotels (Ten in Number)</u>	Roots Corporation Ltd	1093

New Development in Pipeline 2013/14	20 Hotels	2,573 Rooms
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Sales and Marketing Initiatives

Domestic Dominance

- Continue to be the No.1 hotel across markets
- Maintained higher RevPAR growths than market class despite increased competition
- Strategic initiatives such as Surprises have worked for us in the shoulder months
- Traditional Corporate and Leisure business continue to perform well for us across our diverse portfolio
- MICE and domestic leisure are the growth segments for the industry, and focus for us as well
- Bulk business under pressure and are driving average rates down

A night to remember.
And another to relive
the moment.

Presenting Stay a Bit Longer -
stay an extra night with our compliments.

This season, surrender to endless value surprises
at the Taj. With Suite Celebrations, Stay a Bit Longer,
Business Edge and Club Rewards, you can enjoy the
legendary Taj hospitality as you revel in unexpected
delights. From an extra night's stay, to exclusive
privileges, and a host of complimentary services,
our limited period offers are bound to enhance your
experience at the Taj, as they add value to your stay.

TAJ **VIVANTA** **THE GATEWAY**
Hotels Resorts and Palaces Hotels & Resorts BY TAJ Hotels & Resorts

SURPRISES
ENJOY THE LUXURY OF MORE VALUE
Additional Benefits For Taj Inner Circle Members

Visit www.tajhotels.com/surprises | Call our toll-free no. 1800 111 825
Contact your travel consultant to know more.

SUITE CELEBRATIONS | STAY A BIT LONGER | BUSINESS EDGE | CLUB REWARDS



Offer applicable at select Taj Hotels Resorts and Palaces, Vivanta by Taj Hotels and Resorts, and The Gateway Hotels and Resorts on the Best Available Rate (BAR) and select Taj Holidays offers in India. Offer valid until 31st August, 2011. Call 1800 111 825 or type GDS code "TJ" for Taj Hotels Resorts and Palaces.

Business Wins

Favoured Destination of Heads of States



BRICS summit, Taj Palace Delhi, March 2012

Vivanta by Taj – Surya, Coimbatore January 2012



Press and Customer Launch Event

- The 180 room Vivanta by Taj - Surya, Coimbatore is the preferred address for stylish and contemporary hospitality
- Launched with a major press and customer event reaching out to more than 1000 influencers
- Integrated marketing campaigns at each launch combining sales activities with online, offline and digital marketing initiatives

Vivanta by Taj – Begumpet, Hyderabad

January 2012

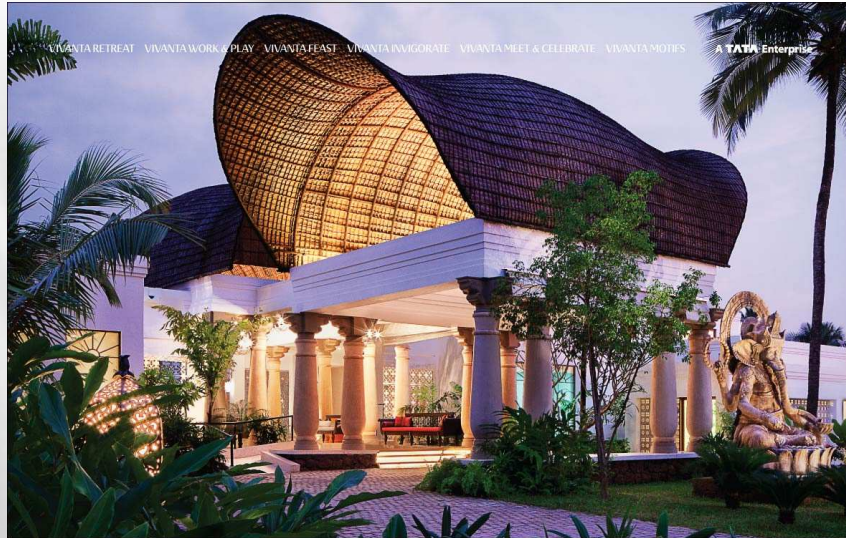


Press and Customer Launch Event

- Introducing Vivanta by Taj to Hyderabad
- Spacious, contemporary and stylish with 181 rooms and suites and a kaleidoscope of culinary experiences including Thai Pavilion
- The launch party spread across 4 floors and 5 Zones
- Immense press coverage for all launches across national dailies and lifestyle media ⁴⁰

Vivanta by Taj – Bekal, Kerala

March 2012



Discover God's own secret in God's own country.
Vivanta by Taj is now open at Bekal, Kerala.



Vivanta by Taj, Bekal seeks to recreate the quintessential Kerala experience with a refreshing, inspired touch. Steeped in flamboyant architecture, the resort's beach-front rooms and villas offer a private retreat amidst lush surroundings, making them ideal for romantic getaways. An edge of the plate dining experience and the exotic Jiva Grande Spa along with unique motifs, everything here is designed to deliver the signature Vivanta hospitality of contemporary comforts and unexpected delights.

For bookings, please call Taj Reservations Worldwide at 1800 111 825 / 91 22 6601 1825 or write to reservations@tajhotels.com.

• 90 MINUTES FROM MANGALORE AIRPORT • JIVA GRANDE SPA • 71 VILLAS AND ROOMS • SEPARATE BATH AND RAIN SHOWERS • ALTERNATE DINING EXPERIENCE • YOGA RETREATS AND AYURVEDIC SPA SOJOURNS • BEACH ACCESS

VIVANTA
HOTELS & RESORTS
BY TAJ

Vivanta by Taj - Bekal, Kerala, Kappil Beach, Kasaragod, Kerala - 671319. T: +91 467 661 6612 F: +91 467 661 6613

Discover Vivanta moments at: Bangalore • Chennai • Coimbatore • Goa • Hyderabad • Jodhpur • Kerala • Lucknow • Maldives • Mumbai • New Delhi • Pune • Ranthambore • Srinagar • Sri Lanka. Opening Soon - Madikeri, Coorg • Gurgaon, NCR • Dwarka, Delhi. **Taj Reservations Worldwide - 1800 111 825 / 91 22 6601 1825. www.vivantabytaj.com**

f t y [/vivantabytaj](https://www.youtube.com/vivantabytaj)

Rediffusion-Y&R/Mum/Vivanta/0589

- A brand new destination unraveled by Vivanta by Taj
- Soft Launch by Honourable Minister of Tourism Mr. Subodh Kant Sahay
- An “immersive” launch format with key trade and Media
- Sensorial journey of experiencing Bekal’s various facets
- Has swept awards in the last 3 months – “It” list, “Hot” list and many more...

Launch Ad

Global Press Coverage Vivanta by Taj launches

The Hindu Business Line - Life

Leading by segmentation

The Taj brand's decision to categorise its properties, covering the spectrum from upper upscale to budget, has been especially useful in times of recession.

S. RAVIKUMAR

Amidst an turbulent and volatile market, the hotel industry has seen a revival. The revival has been led by the Taj brand, which has been able to build on its success in the past few years. The revival has been led by the Taj brand, which has been able to build on its success in the past few years.

The global economic turmoil in the last few years has hit many businesses hard. The hotel industry, particularly at the high end, is no exception. Hotels have not been able to build on its success in the past few years. The revival has been led by the Taj brand, which has been able to build on its success in the past few years.

Thanks to its initiative, Taj hotel has not only survived but has also managed to build on its success in the past few years. The revival has been led by the Taj brand, which has been able to build on its success in the past few years.



Bickson believes that to compete with multinational brands effectively, Taj needs to have a considerable



Executive Traveller

Taj Launches Vivanta by Taj - Surya in Coimbatore

Vivanta by Taj - Surya, Coimbatore is the first Vivanta hotel outside Chennai state.



Located on Race Course Road, Vivanta by Taj - Surya comprises 180 rooms including Superior Charm, Deluxe Delight, Premium Indulgence, Deluxe Affluence Suites and a lavish Presidential Suite - Nirvana, which has its own dining area and kitchenette. The suite is perched on the 9th floor and offers an infinite view of the city's skyline. The business



Veer Vijay Singh, Chief Operating Officer, Vivanta by Taj - Hotels & Resorts at the launch

The hotel's food and beverage options

Evening Standard



DOWN BY THE RIVERSIDE



Latitude

La bonne vie at Vivanta

Charm room in the luxurious Presidential Suite. The Superior Charm room with its own terrace is a perfect blend of luxury and comfort.

The hotel's location is ideal for business and leisure. It is situated on the banks of the river, offering a peaceful and scenic view.

The hotel's amenities include a swimming pool, a spa, and a gym. It also offers a range of dining options to suit every taste.

The hotel's staff is trained to provide the highest level of service. They are always ready to assist guests with any request.

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indulge

SOUTHERN DIARY

Between 1976 and 2012 the hotels in

THESE DAYS, South India is the centre of the growing Indian hotel industry. The finest palace hotel (most lovingly restored and newly opened) is the Falaknuma Palace in Hyderabad. The most spectacular city hotel to ever open in India will be the



Vir Sanghvi



Hindustan Times - Brunch

When I first went to Bangalore in 1976, there was only the Ashoka, with the West End hotel complex 125 years this year, by the way) clinging along as a run-down guesthouse for horse-racing fans and gamblers who would fly out from Bombay. I went from Bangalore to Madras and there was only the Taj Commodore, the first modern five-star hotel in South India. The second best alternative was the Commodore, then as now, my favourite old world Madras hotel, but in those days, still a slightly run Spencer's property. But, an hour or so outside Madras was what I regarded as the finest and most romantic beach resort I had seen: Fisherman's Cove, where the cottages were actually on the beach and you could wake up each morning to the sound of the waves.

Over the years, I went back to South India again and again. Some things changed, not necessarily for the better. Bangalore went from being a sleepy garden town to becoming first an IT hub and then, an urban nightmare (the situation that prevails today). But the hotels got better. The Taj took over the West End and restored it to its former glory. It transformed Bangalore's food scene with two restaurants: Southern Comfort at the Residency and Karavali at the Gateway IV. In 2007, the Taj opened what quickly became my favourite restaurant in the city: Southern Spice. Though the Taj has an unbeatable record for South



GRAND STAY The latest palace hotel (most lovingly restored and newly opened) is the Falaknuma Palace in Hyderabad

Taj Group opens first Vivanta hotel in city

Special Correspondent

The Hindu

its first Vivanta by Taj, a five-star hotel at Begumpet here, and the first hotel under the Vivanta banner in the State.

While this is the fifth property in Hyderabad by Taj after Taj Banjara, Taj Krishna, Taj Deccan and the iconic Taj Falaknuma Palace, the newest addition has taken the overall Vivanta by Taj portfolio to 23 hotels, including those at Sri Lanka and Maldives.

Veer Vijay Singh, chief operating officer, Vivanta by Taj-Hotels and Resorts, said

fourth Vivanta property to be opened since the launch of the brand in September, 2010.

Vivanta has 3,500 rooms with average occupancy of 67 per cent. Vivanta will add 12 more properties across India next year.

Ginger hotel

The group's first Ginger (budget) brand hotel was expected to come up this year near the Shamshabad international airport.

TAJGVK jointly with Greenridge - a GVK Company will invest about Rs.110 crore in a five-star hotel near the



VIVA LA VIDA: A group of foreigners enjoy a meal at

Accolades for Taj Inner Circle



- Taj InnerCircle has swept the Freddie Awards 2012 for the Asia/Middle East/Oceania region
- Freddie Awards was introduced in 1988 and honours excellence in frequent travel programmes.



- Best Hotel Program of the Year
- Best Customer Service
- Best Redemption Ability



Awards and Accolades



Taj Group

Gallup **Global Great Workplace Award** for the year 2012, third year in succession

Best Hotel Group in India at the Travel + Leisure India's Best Awards 2012



THE TAJ MAHAL PALACE
MUMBAI

The Taj Mahal Palace, Mumbai

Best Heritage Hotel in India at the Travel + Leisure India's Best Awards 2012.

Hotel of the Year (Editor's Choice) in the latest edition of the UK Gallivanter's Guide

Vivanta by Taj – Bekal Kerala

Conde Nast Traveller, **UK Hot List 2012** - "**60 Best New Hotels**" in the world

Conde Nast Traveller, **Russia Hot list 2012**

Travel & Leisure **USA IT List 2012**

Hotel of the Year 2012, Best New Hotel Upper Upscale 2012, and Special Critic's Award for Creating a New Destination at the HICSA Conference

Best Upscale property of the year by **SATTE**

VIVANTA
BEKAL KERALA
BY TAJ

Awards and Accolades

Travel + Leisure **Top 500 World's Best Hotels 2012**



RAMBAGH PALACE
JAIPUR



Taj Lake Palace
Udaipur



UMAID BHAWAN PALACE
JODHPUR



CAMPTON PLACE
SAN FRANCISCO



MAHAL
NEW DELHI



PALACE
NEW DELHI

VIVANTA

MALABAR COCHIN

BY TAJ

Conde Nast Traveller **USA's Gold List 2012**



RAMBAGH PALACE
JAIPUR



Taj Lake Palace
Udaipur



UMAID BHAWAN PALACE
JODHPUR

Jai Mahal Palace
Jaipur

Taj Exotica
Goa

VIVANTA

HARI MAHAL JODHPUR

BY TAJ

Standalone Financial Performance Year ended March 31, 2012

Highlights – 2011/12

Turnover of ₹ 1,809 crores higher by ₹ 135 crores

8%

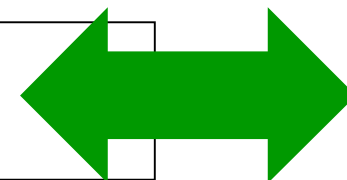
PBT of ₹ 230 crores higher by ₹ 8 crores

4%

PAT of ₹ 145 crores vs ₹ 141 crores

3%

EPS at ₹ 1.91 vs ₹ 1.93



Profit and Loss Account

2011/12

₹/ crores	2011/12	2010/11	% Change
Net Sales/Income from Operations	1808.73	1673.5	8
Other Operating Income	-	-	-
Total Income	1808.73	1673.5	8
a. Consumption of Raw Materials	152.87	136.18	(12)
b. Staff Costs	471.38	412.39	(14)
c. License Fees	119.11	104.93	(14)
d. Fuel, Power and Light	132.92	113.33	(17)
e. Depreciation	113.90	108.40	(5)
f. Other Expenditure	526.52	488.18	(7)
Total	1516.70	1363.41	(11)
Profit from operations before Interest and Tax	292.03	310.04	(6)
Other Income	49.72	40.07	24
Profit Before Interest, Exceptional Item and Tax	341.75	350.11	(2)
Interest (Net)	105.72	122.87	(14)
Exceptional items	(6.11)	(5.79)	-
Profit Before Tax	229.92	221.45	4
Tax Provision	84.57	80.20	5
Profit After Tax	145.35	141.25	3

Turnover – 2011/12

₹ crores	2011/12	2010/11	% Change
Room sales	883.27	834.52	6
F&B sales	705.45	636.70	11
Other Income	107.84	96.11	12
Management Fees	112.17	106.12	6
Total Income	1808.73	1673.44	8
Non – Operating Income	49.72	40.07	24
Total Income including Other Income	1858.45	1713.51	8

- Room Revenue Growth driven by 8% increase in Average Daily Rooms Sold including Capacity Increases (7 Hotels, 971 Rooms)
- Higher F&B Sales due to Increase in Restaurant Sales and Banqueting business
- Management fee linked to Higher Turnover and Profitability of Non IHCL hotels

Expenditure

- **Raw Materials Cost – ₹ 152.87 crores**

Increase in line with 11% higher F&B revenue and commodity input cost increase

- **Staff Cost – ₹ 471.38 Crores**

Increase due to annual increments, launch of new hotels in Bangalore & Hyderabad, Wage Settlements etc.

- **License Fees – ₹ 119.11 crores**

Higher on account of higher turnover of licensed properties & new hotel in Bangalore

- **Fuel, Power & Light – ₹ 132.92 crores**

Higher on account of increase in rates and new capacity

Expenditure

- **Depreciation – ₹ 113.90 crores**

Higher due to opening of new properties and on going renovation programs

- **Other Expenditure – ₹ 526.52 crores**

Increase in variable costs linked to business, commensurate costs of new properties and higher A&P spends on account of ongoing expansion of the Vivanta by Taj brand

- **Interest (net) – ₹ 105.72 crores**

Various deleveraging initiatives undertaken over the last year contribute to reduction in interest costs for the standalone as also consolidated entity

Exceptional Items

Expense of ₹ (6.1) crores in the current year against an expense of ₹ (5.8) crores in the previous year

Particulars	2011/12	2010/11
Income/(Expense) on surrender of a project (Net off accumulated capital expenditure)	11.4	(5.2)
Shortfall of Business Interruption claim	(8.7)	-
Profit on sale of hotel	-	4.3
Profit/(loss) on divestment	-	(16.2)
Exchange gain/(loss)	(8.8)	11.3
Total	(6.1)	(5.8)

Quarter IV – 2011/12

- Unexpected sluggishness in occupancy and ARR for the quarter
- Top line growth driven by new capacity and F&B sales
- Increase in staff costs and operating expenditure linked to the new Vivanta by Taj launch at Bengaluru
- Higher A&P spends on account of recent launches of Vivanta by Taj at Coimbatore, Begumpet, Bekal as also Bengaluru
- Non cash Foreign Exchange loss due to adverse currency movements
- Lower treasury income on account of deployment of preferential share issue proceeds

Balance Sheet as at March 31, 2012

₹ / Crores	March 31, 2012	March 31, 2011
Shareholders' Funds	3367.81	3228.91
Non- Current Liabilities		
Long-term borrowings	2039.94	1259.09
Long Term Provisions	584.64	566.69
Other Long Term Liabilities/ Deferred Tax Liabilities	179.36	50.54
Current Liabilities		
Short Term borrowings	122.57	13.76
Other Current Liabilities	789.58	1325.80
Trade Payables/Short-term provisions	280.08	275.45
Equity and Liabilities	7363.98	6720.24
Non-current Assets		
Fixed Assets	2068.36	2061.80
Non-current investments	3622.19	2409.31
Long Term loans and advances	1346.93	1254.90
Other non-current assets	27.58	10.46
Current Assets		
Current Investments	-	617.47
Short term loans and advances	71.87	112.50
Other currents assets/ cash & bank/ inventories/ trade receivables	227.05	253.80
Assets	7363.98	6720.24

Dividend

The Board of Directors have recommended a final dividend of 100% for 2011/12. (PY 100%)

Consolidated Financial Performance 2011/12

Major Taj Group companies

Subsidiaries

Indian

- Piem Hotels Ltd
- Taj SATS Air Catering Ltd
- TIFCO Holdings Ltd [Investment Company]
- Benares Hotels Ltd
- Inditravel Ltd
- United Hotels Ltd
- Roots Corporation Ltd

Overseas

- International Hotel Management Services, Inc.
- St James Court Hotel Ltd
- IHMS (Australia) Pty Ltd
- Taj International Hotels (HK) Ltd [Investment Company]
- Samsara Properties Ltd [Investment Company]
- Others

Associates

- Oriental Hotels Ltd
- Lanka Island Resorts Ltd
- TAL Lanka Hotel PLC
- Others

Joint Ventures

- Taj GVK Hotels & Resorts Ltd
- Taj Madras Flight Kitchen Pvt Ltd
- Taj Kerala Hotels & Resorts Ltd
- Taj Karnataka Hotels & Resorts Ltd
- Taj Safaris Ltd
- TAL Hotels & Resorts Ltd [Investment Company]
- Others

Consolidated Financial Highlights – 2011/12

Turnover of ₹ 3,433 crores

PBIET of ₹ 341 crores

PBT of ₹ 148 crores

PAT of ₹ 3 crores

EPS at ₹ 0.04 CY vs ₹ (1.19) PY

Consolidated Financial Results 2011/12

Consolidated results show a profit of ₹ 3 crores against a loss of ₹ (87) crores. Key factors influencing the consolidated profitability are listed below:

■ **Domestic Portfolio**

- Growth in turnover & profits contributed by Piem, Taj Sats, Benares Hotels Ltd ,etc.
- Roots Corporation Limited reports turnover growth, PBT breakeven and profit on divestment of a non performing asset

■ **International Portfolio**

- Growth in turnover and profitability reported by St James, TIHL, IHMS (A) and TAL Hotels & Resorts Ltd
- Samsara Properties Limited debt fully retired through equity funding from IHCL
- Despite growth in turnover, US hotels continue to face challenges

Consolidated Financials 2011/12

₹ / Crores	2011/12	2010/11	% Change
Net Sales/Income from Operations	3432.71	2862.47	20
Other Operating Income	-	-	-
Total Income	3432.71	2862.47	20
a. Consumption of Raw Materials	362.57	296.52	(22)
b. Staff Costs	1149.12	962.98	(19)
c. License Fees	123.87	109.84	(13)
d. Fuel, Power and Light	242.40	194.30	(25)
e. Depreciation	255.07	227.89	(12)
f. Other Expenditure	1009.05	848.01	(19)
Total	3142.08	2693.54	(19)
Profit from operations before Interest and Tax	290.63	222.93	30
Other Income	50.78	39.54	28
Profit before Interest, Exceptional Items and Tax	341.41	262.47	30
Interest (Net)	193.38	251.17	23
Exceptional item	(0.46)	11.93	-
Profit/Loss from Ordinary Activities before tax	147.57	23.23	535
Tax Provisions (Net)	121.75	92.10	32
Share of Profit in Associates	15.64	29.24	(47)
Share of Loss of an Associate for Prior Period	-	(35.97)	-
Minority Interest In Subsidiaries	(38.40)	(11.66)	-
Profit After Tax	3.06	(87.26)	-

Consolidated Snapshot

₹/Crores	Revenue		Profit after tax	
	2011/12	2011/12	2010/11	2010/11
IHCL Standalone	1,809	1,673	145	141
Subsidiaries	1,544	1,073	(132)	(245)
Joint Ventures	169	153	4	11
Associates	-	-	16	(7)
Total	3,522	2,899	33	(100)
Less/(Add): Inter Company Eliminations	89	37	30	(13)
Consolidated Performance	3,433	2,862	3	(87)

Consolidated Balance Sheet

as at March 31, 2012

₹ / Crores	March 31, 2012	March 31, 2011
Shareholders' Funds	3084.49	2910.45
Minority Interest	646.90	296.72
Non- Current Liabilities		
Long-term borrowings	3082.49	2079.38
Long Term Provisions	604.87	592.78
Other Long Term Liabilities/ Deferred Tax Liabilities	219.67	68.03
Current Liabilities		
Short Term borrowings	165.13	388.60
Other Current Liabilities	990.52	2156.57
Trade Payables/Short-term provisions	434.74	384.83
Equity and Liabilities	9228.81	8877.36
Non-current Assets		
Fixed Assets	5567.78	4940.14
Non-current investments	1841.15	1851.47
Long Term loans and advances	395.39	350.89
Other non-current assets/ Goodwill on consolidation	530.22	335.45
Current Assets		
Current Investments	62.75	654.34
Short term loans and advances	262.28	275.25
Other currents assets/ cash & bank/ inventories/ trade receivables	569.24	469.82
Assets	9228.81	8877.36

Consolidated Debt

₹/Crores

Particulars	March 31, 2012	March 31, 2011
Gross Debt	3805	4243
Available Liquidity	235	845
Net Debt	3,570	3,398
EBITDA	596	490
Net Debt : Equity	1.05	1.05
Net Debt : EBITDA	5.99	6.93

- Initiatives undertaken to improve liquidity along with better operational profits has helped improve Net Debt : EBITDA ratio of the Company.
- Liquidity raised will be used for reducing the existing debt.

Liquidity raised/ committed

- Raised \$95 million via ECB to pay off overseas debt in November, 2011
- Raised ₹ 136 crores NCD in February, 2012
- Conversion of warrants - expect to receive ₹ 373 crores by June 23, 2012.

Funds Utilized

- Repayment of 6% NCD in May, 2011 - ₹ 603 crores
- Repayment of 9.50% NCD in February, 2012 - ₹ 250 crores

International Hotels

Hotel Name	Occupancy (%)		ARR (\$)		RevPAR (\$)	
	2011/12	2010/11	2011/12	2010/11	2011/12	2010/11
The Pierre, New York	63	54	598	620	377	337
Taj Boston	61	59	273	260	168	153
Campton Place, San Francisco	75	72	296	259	221	186
St. James Court, London	78	81	190	171	149	139
Blue, Sydney	80	78	252	252	202	197

Overview of Taj Group

Particulars	2011/12	2010/11	2009/10	2008/09
Number of hotels	112	107	103	97
Rooms Inventory	13,629	12,795	12,243	11,546
Total Revenue – ₹ / crores	4,795	4,288	3,739	3,918

Total Revenue denotes arithmetic aggregate of turnover of all hotels/units irrespective of ownership, including Management Contracts

Thank you