



ITC Limited

One of India's Most Admired and Valuable Companies

- **One of India's most Admired and Valuable companies**
 - Market Capitalisation: ~Rs. 3.5 lakh crores
- **A US\$ 10 billion enterprise by Gross Sales Value^**
 - ~59% of Net Revenue from non-Cigarette segments
- **Leading Fast Moving Consumer Goods (FMCG) marketer in India**
 - Established 25 world-class mother brands within a short span of time
- **10 year Value Addition ~ Rs. 3.1 lakh crores (US\$ 55 billion).**
 - Among the top tax payers in the country
- **ITC & its Group Companies employ over 32,000 people directly; Sustainable development models and value chains have supported creation of ~6 million sustainable livelihoods**
- **A global exemplar in sustainable business practices**
 - Only enterprise in the world of comparable dimensions to have achieved and sustained the 3 key global indices of environmental sustainability of being 'water positive' (for 16 years), 'carbon positive' (for 13 years), and 'solid waste recycling positive' (for 11 years)

^ FY18 Reported Gross Revenue (US\$ 7 billion) not comparable a/c GST transition; Gross Sales Value includes all taxes (GST, Compensation Cess, VAT, Excise Duty, NCCD, etc.)

ITC Performance Track Record



(₹ crs)

	1995-96	2017-18	22-yr Cagr 95-96 to 17-18
Net Revenue	2,536	39,255	13.3%
PBT	452	16,439	17.7%
PAT	261	10,953	18.5%
Capital Employed	1,886	53,336	16.4%
Segment ROCE%	36.3	69.0	
Market Capitalisation	5,571	3,12,308	20.1%
Total Shareholder Returns %			22.4%

Sensex (CAGR 95-96 to 17-18) : 10.9%

Gross Revenue (Rs. 43957 cr.) not comparable a/c GST transition; PBT & PAT for FY18 before exceptional items
Market Cap and TSR based on FY-end prices for FY96 and FY18

ITC's ranking

Amongst all listed private sector cos.

PBT: No. 5

PAT: No. 5

Market Capitalisation: No. 4

Note: Based on Published Results for Q1FY19, Market Capitalisation based on BSE closing as on 30th Sep 2018

- **10 year Value addition** ~ Rs. 3.1 lakh crore (US\$ 55 billion)
 - Among the top tax payers in the country
 - Over the last five years, the Value-Added by your Company, i.e. the value created by the economic activities of your Company and its employees, aggregated over ₹ 200000 crores of which nearly ₹ 150000 crores accrued to the Exchequer.

- **Foreign exchange earnings** in the last 10 years: US\$ 7.1 bln
 - Of which agri exports constituted ~56%

- **Direct employment** ITC Group : over 32,000
- Supported creation of around **6 million sustainable livelihoods**
- **e-Choupal**: world's largest rural digital infrastructure serving more than **4 million farmers**
- **Social and Farm forestry** initiative has greened nearly *683,000 acres* and generated nearly *125 million person days of employment* for rural households, including poor tribal and marginal farmers.
- Significant thrust on **social sector** investments under 'Mission Sunehra Kal' initiatives
 - Natural resource management
 - Sustainable livelihoods
 - Community development programmes in the economic vicinity of operating locations

- **Water positive - 16 years in a row**
- **Carbon positive enterprise – 13 years in a row**
 - Sequestering over twice the amount of CO₂ that the Company emits
- **Solid waste recycling positive – 11 years in a row**
- **Over 43% of total energy consumed is from renewable sources**
- **Sustainability Report 2018** can be accessed on <https://www.itcportal.com/sustainability/sustainability-report-2018/sustainability-report-2018.pdf>



Only enterprise in the world of comparable dimensions to have achieved and sustained the 3 key global indices of environmental sustainability of being Carbon positive, Water positive and Solid waste recycling positive

Sustain ITC's position as one of India's most valuable and admired corporations through world-class performance, creating growing value for the Indian economy and the Company's stakeholders

- **Make a significant and growing contribution towards :**
 - mitigating societal challenges
 - enhancing shareholder rewards

By

- creating **multiple drivers of growth** while **sustaining leadership in tobacco**, and
- focusing on **'Triple Bottom Line' Performance**
 - ✓ **Enlarge contribution to the Nation's**
 - **Financial capital**
 - **Environmental capital**
 - **Social capital**

- **Focus on the chosen business portfolio**
 - FMCG; Hotels; Paperboards, Paper & Packaging; Agri Business; Information Technology
- **Blend diverse core competencies residing in various Businesses to enhance the competitive power of the portfolio**
- **Position each business to attain leadership on the strength of world-class standards in quality and costs**
- **Craft appropriate 'Strategy of Organisation' and governance processes to:**
 - Enable focus on each business *and*
 - Harness diversity of portfolio to create unique sources of competitive advantage

3-Tiered Governance Structure

Board of Directors

Strategic Supervision

**Corporate Management
Committee**

Strategic Management

**Divisional Management
Committees**

Executive Management



- ☐ Enabling Focus on each Business
- ☐ Harnessing Diversity of Portfolio

ITC's Business Portfolio



FMCG

Cigarettes



Foods



Personal Care



Lifestyle Retailing



Education & Stationery



Safety Matches & Incense Sticks



Hotels



Paperboards, Paper & Packaging



Agri Business



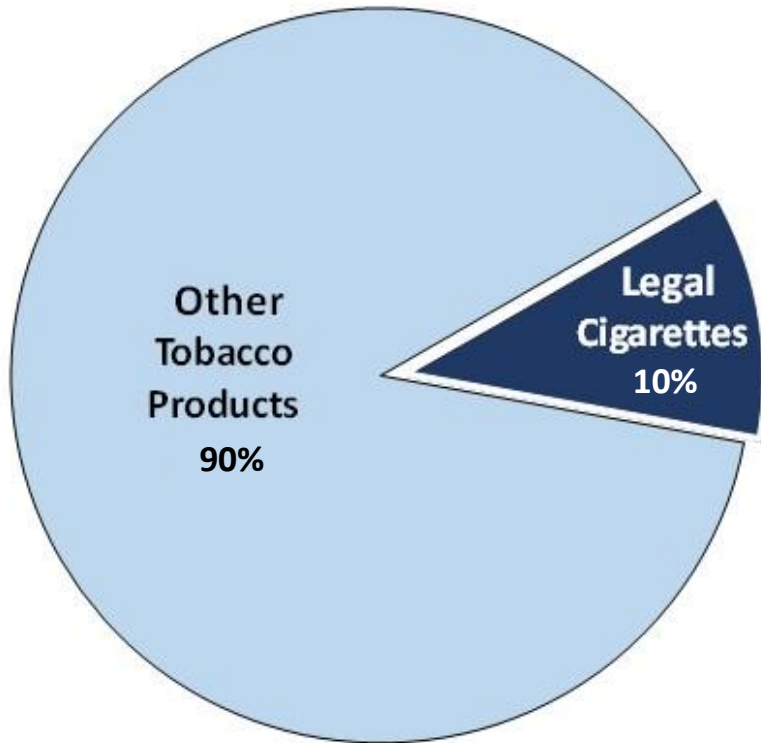
Information Technology



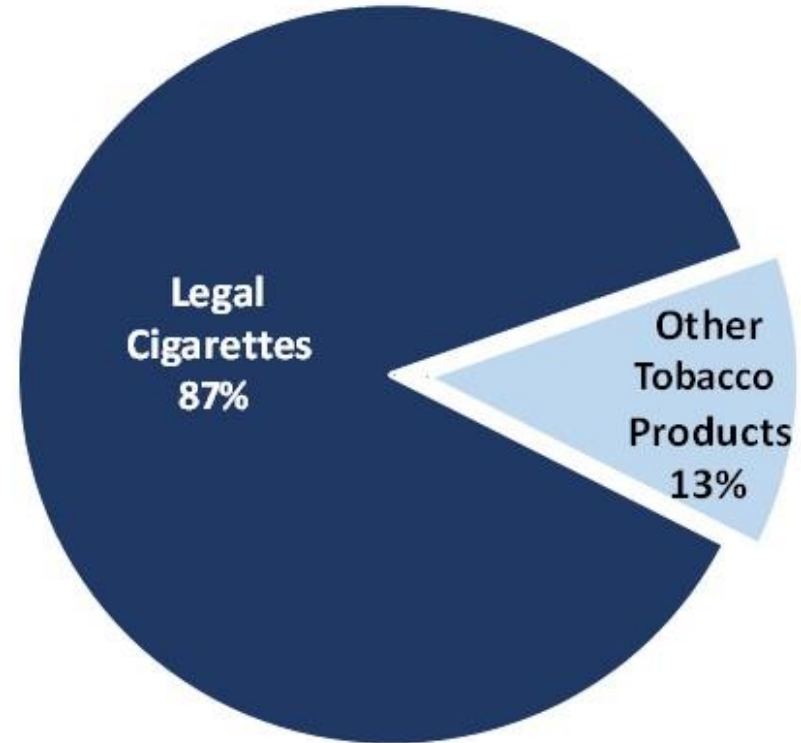
- **Market leadership**
 - Leadership across all segments - geographic & price
- **State-of-the-art technology and world-class products**

- Legal cigarettes account for only **~10% of tobacco consumed in India** due to a punitive and discriminatory taxation and regulatory regime
- India is the **4th largest illegal cigarette market** in the World; resulting in **Revenue loss of over 13,000 cr. p.a.** to the Exchequer
- 42% of adult Indian males consume tobacco. **Only 7% of adult Indian males** smoke cigarettes as compared to 14% who smoke bidis and 30% who use smokeless tobacco (*Source: Global Adult Tobacco Survey India 2016-17*)
- Annual per capita adult cigarette consumption in India is approx. **one-ninth of world average**

Legal Cigarettes contribute 87% of Tax Revenue, despite constituting only 10% of Tobacco consumption



Consumption Share



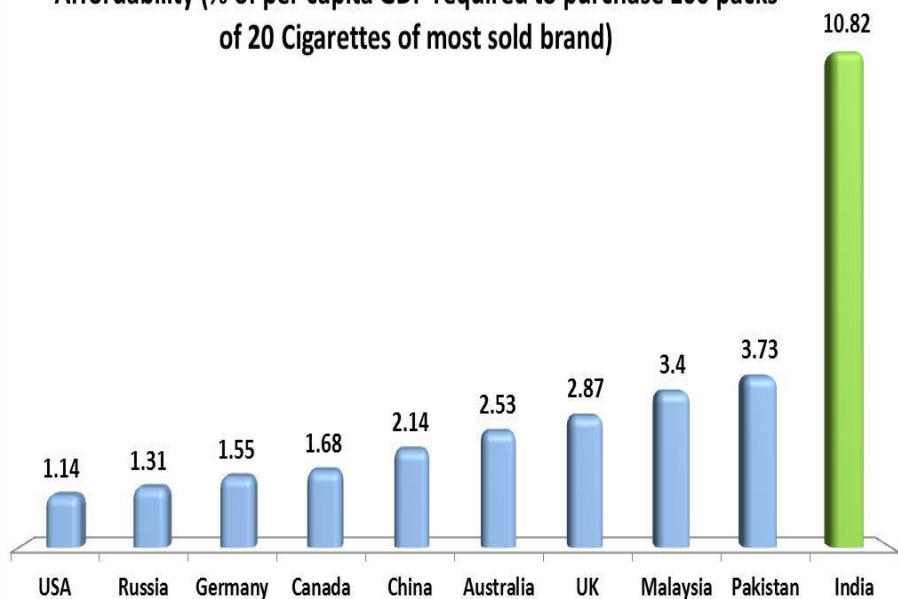
Tax Revenue Share

Cigarette taxes remain, effectively, about 50 times higher than on other tobacco products (on a per Kg basis of tobacco consumption)

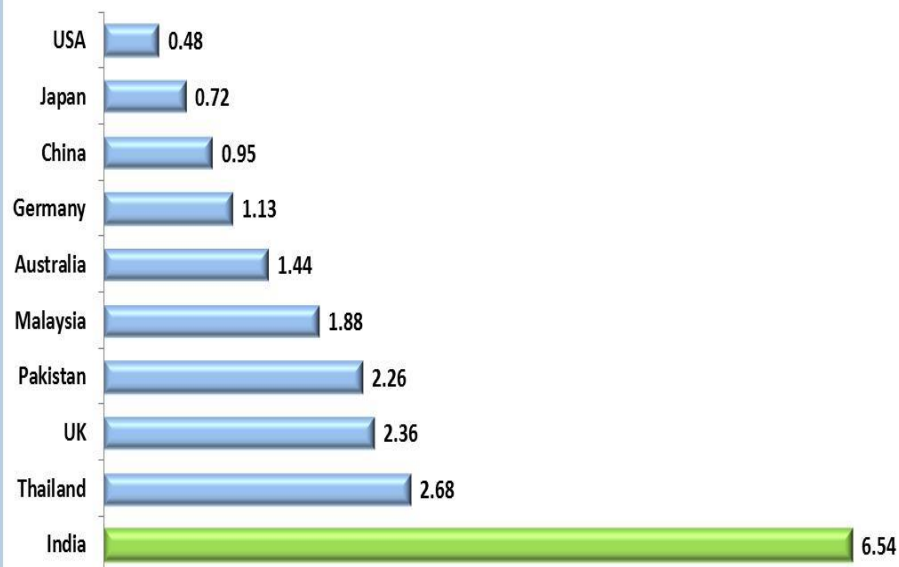
Note: Consumption Share based on 2016/17 data

Cigarettes are least affordable in India

Affordability (% of per capita GDP required to purchase 100 packs of 20 Cigarettes of most sold brand)



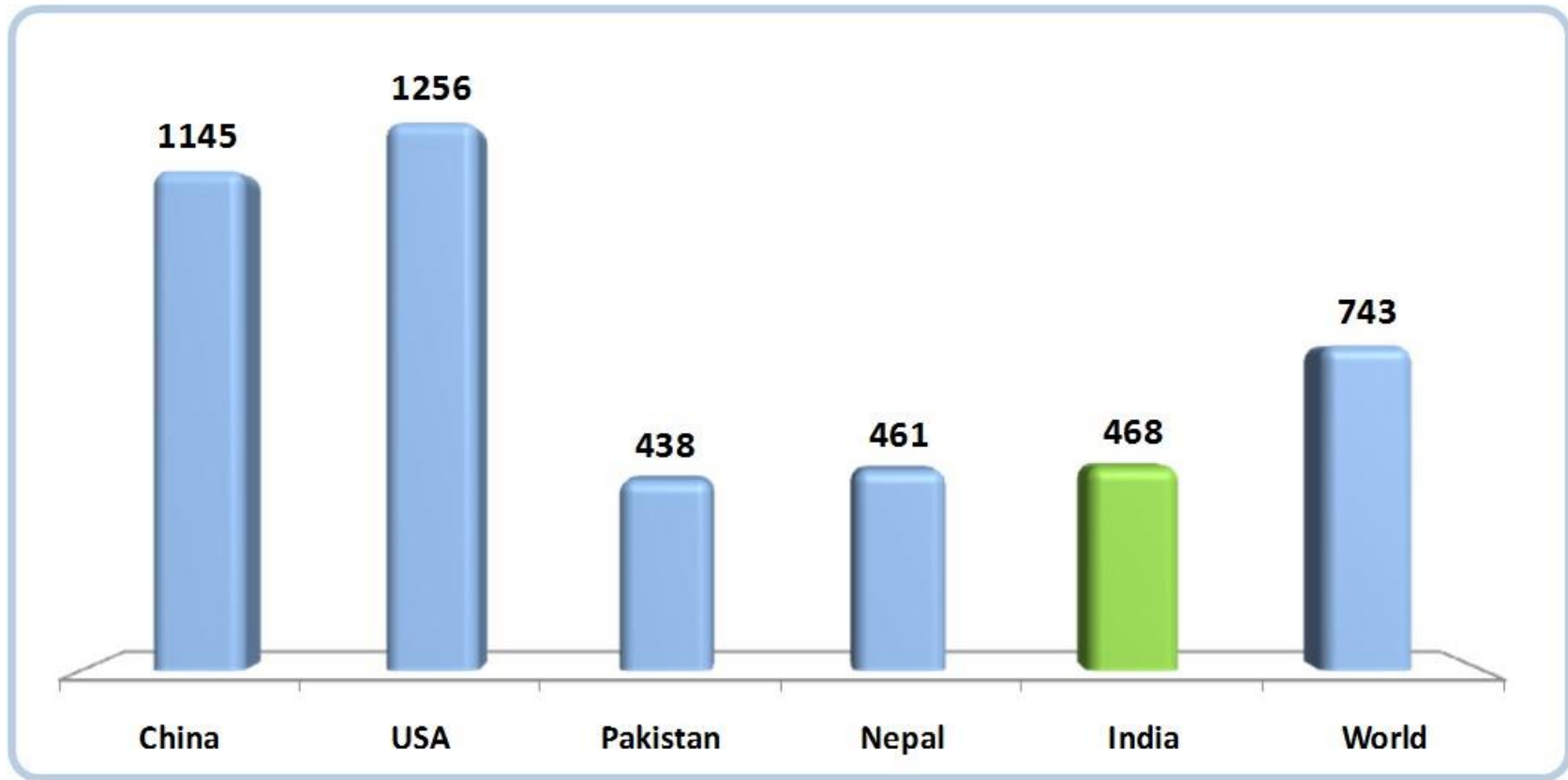
Tax on Cigarettes as a % of per capita GDP (for 100 packs of 20 cigarettes of the most sold brand covering both Central and State Taxes)



Source : WHO Report on the Global Tobacco Epidemic, 2015-Raising Taxes on Tobacco

- Cigarette taxes in India are 14 times higher than USA, 9 times higher than Japan, 7 times higher than China, 5 times higher than Australia and 3 times higher than Malaysia and Pakistan.

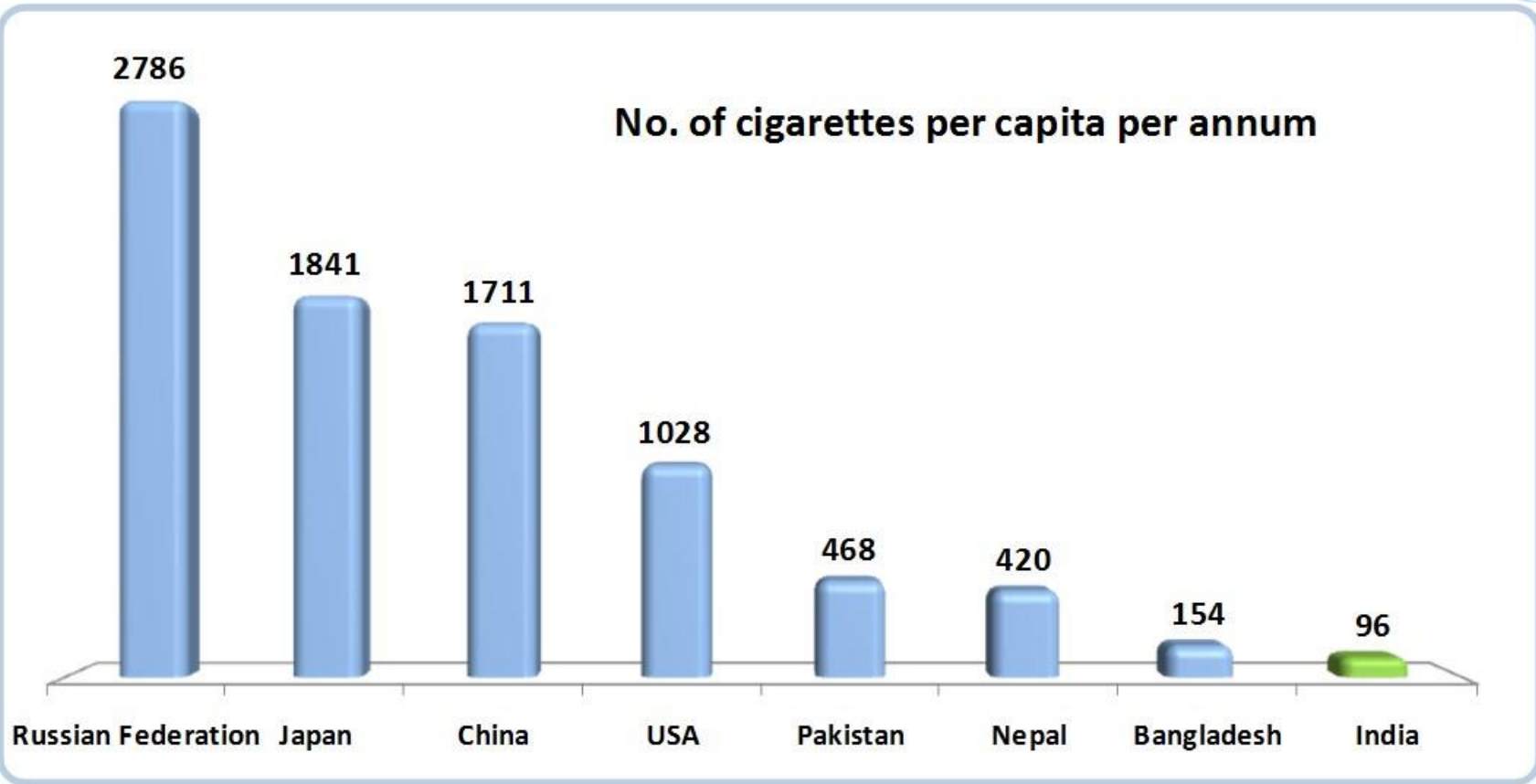
Per Capita Consumption of Tobacco in India (gms per year)



Source: World Cigarettes – ERC Statistics, Tob Board & Industry Estimates – gms/Yr

Per Capita consumption is ~60% of World Average

Per Capita Cigarette Consumption – 11% of World average



Source: *The Tobacco Atlas - 4th Edition* (American Cancer Society)

- Although India accounts for over **17% of world population**, its share of world **cigarette consumption is less than 2%**
- Per Capita consumption in India ~11% of World average

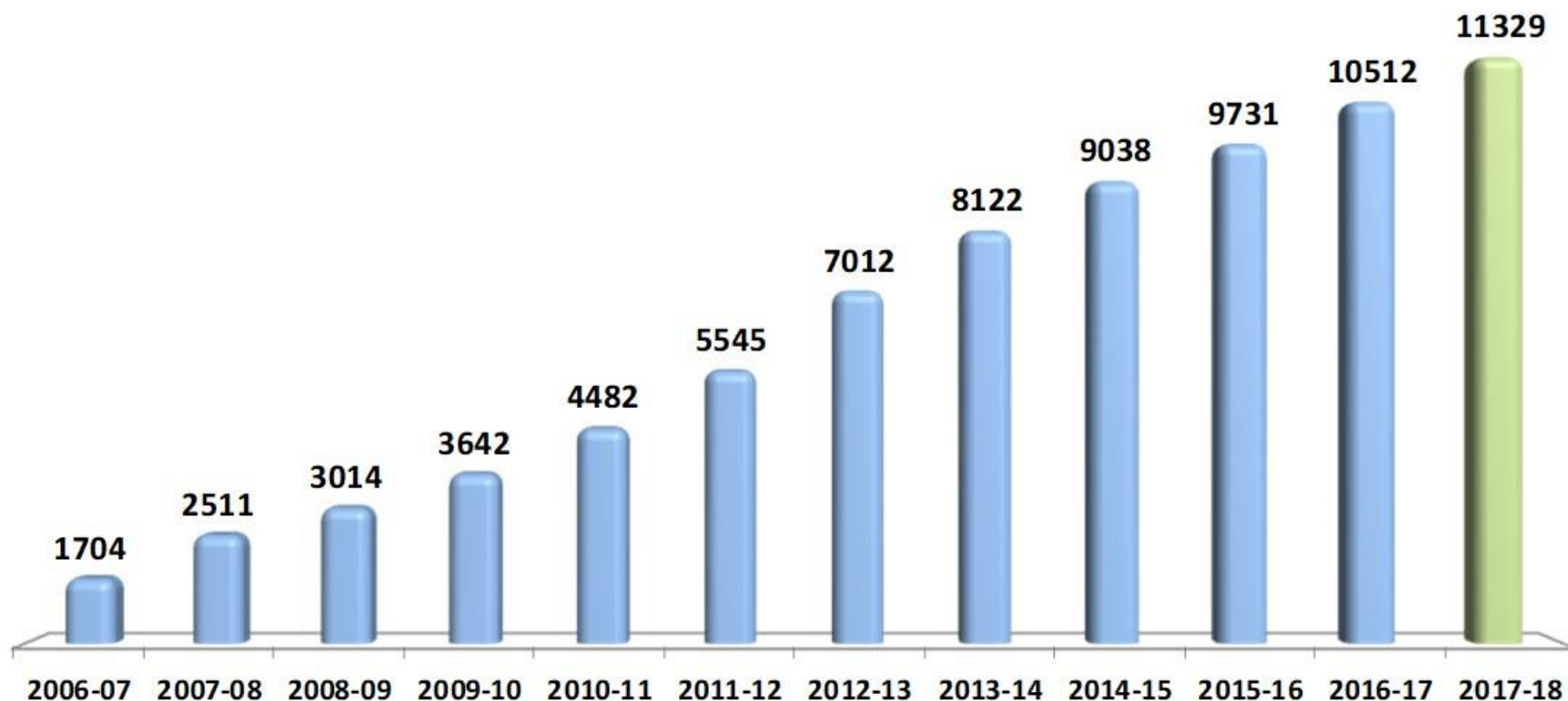
- **Legal cigarette industry volumes remain under pressure**
 - While the legitimate cigarette industry has declined steadily since 2010-11 at a compound annual rate of 4.8% p.a., illegal cigarette volumes in contrast have grown at about 5% p.a. during the same period, making India one of the fastest growing illegal cigarette markets in the world.
 - This is also borne out by the fact that there has been a quantum jump in the number of seizures of smuggled cigarette consignments by enforcement agencies across the country over the last few years.
- **New graphic health warnings with even more gruesome images have been introduced from 1st September 2018**

Creating World-class brands for Indian Consumers



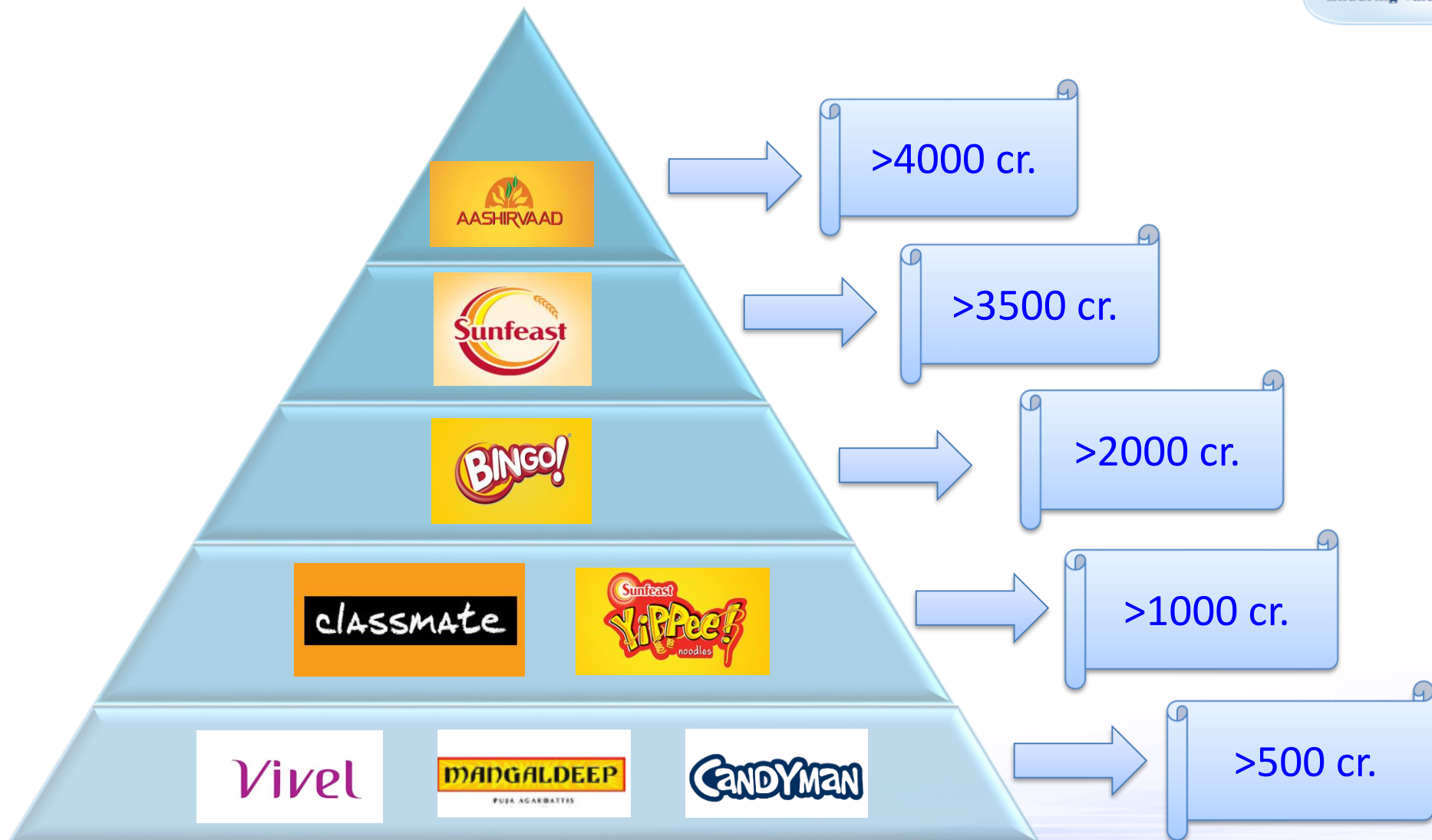
Rapid scale up of FMCG businesses

(₹ crs)



Note: Reported Gross Revenue for FY18 not comparable a/c GST transition; Comparable FMCG Business growth for FY18 at 11.3% as compared to reported growth of 7.8%

Annual Consumer Spends of ~16000 cr. (FY18)



Branded Packaged Foods Portfolio



Biscuits, Staples, Snacks, Noodles & Pasta, Confectionery, Ready to Eat, Juices, Dairy, Chocolates and Coffee



Fabelle Chocolate



Ganache



Fabelle Chocolate Boutique at ITC Gardenia



Gianduja



Fabelle Luxury Bars



Fabelle Société de Chocolat



Fabelle Diwali Gift Hampers

Branded Packaged Foods: Some recent launches (1)



**Bounce Minis
Strawberry**



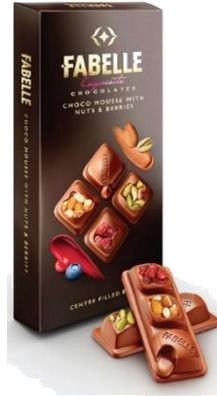
**Sunfeast Bounce
Cakes**



**Dark Fantasy Choco
Jellifills Cake**



**Sunfeast Marie
Light Vita**



**Fabelle Visible
Inclusions**



**Bingo! Mad Angles
Very Peri Peri**



**Bingo! Mad Angles
Fillos**



**Bingo! Tedhe Medhe
Wakhra Style**



**Sunfeast YipPee!
Wow Chicken**



**Candyman
Fruity Delite**

Branded Packaged Foods: Some recent launches (2)



Fabelle luxury bars



Bingo! No Rulz



Sunfeast YiPPee! Mood Masala



Sunfeast Farmlite
Protein Power



Candyman
Crunchy Peanut



Chatpata Phalsa



Masala Jamun
Juice

Sharpening communication & consumer engagement



Dark Fantasy – Can't Wait Wont Wait Campaign



B Natural Campaigns



YiPPee! Mood Masala campaign



Mom's Magic – Mother's Day & Teacher's Day campaign

- **Commissioned state-of-the-art consumer good manufacturing facility at Trichy, Tamil Nadu in Sep'18.**
- Capacity Utilisation at Kapurthala, Panchla, Uluberia, Mysuru and Guwahati being progressively ramped up.
- Steady progress is being made towards development of other such facilities which are expected to be commissioned in the near to medium term.



Trichy, Tamil Nadu



Kapurthala, Punjab

Personal Care Products



- The Business continues to **enhance market standing** in the **Fragrance** and **liquids** (handwash & bodywash) categories.
- **‘Engage’** range of deodorants continue to strengthen its market standing.
 - Clear No. 2 brand in the category; No. 1 in Women’s segment.
 - ‘Pocket Perfume’ range drive robust growth.
 - Range augmented with the launch of unique slider-flip pack.
- **Recent category launches**
 - Premium skin care range – **‘Dermafique’**
 - Premium bath care range – **‘Fiama’**
 - Moisturising skin cream - **‘Charmis’**
 - Floor cleaner - **‘Nimyle’**
 - Essential Oils – **‘Fiama’**



Personal Care: Some recent launches



Vivel Bodywash



Dermafique range of Premium Skincare



Engage On Flip pack



Savlon Chota Bheem Handwash



Nimyle Herbal Floor Cleaner



Savlon Hand Sanitizer Gel



Fiama Bath Essentials



Fiama Essential Oil

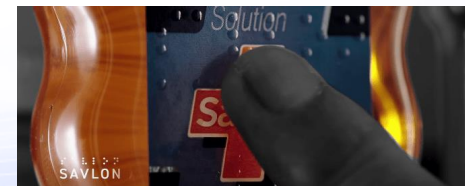
Sharpening communication & consumer engagement



Deepening consumer engagement in Vivel anchored on Women's Empowerment through 'AbSamjhautaNahin' & 'Know Your Rights' initiatives



Savlon 'Healthy Hands Chalk Sticks' initiative won 7 Lions at Cannes 2017 & Grand Prix for Creative Effectiveness at Cannes 2018.

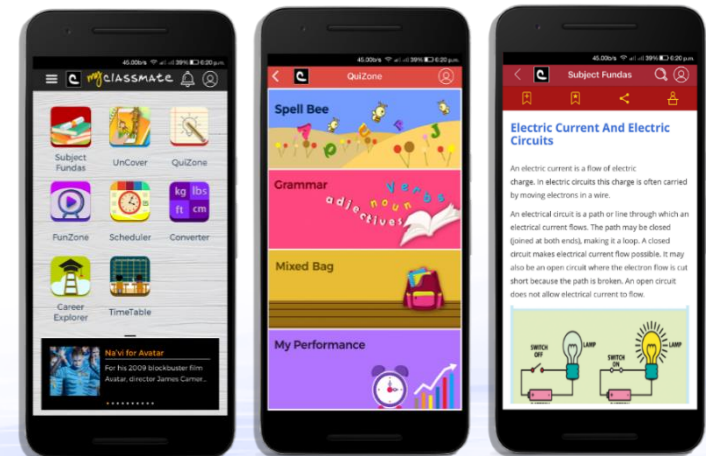


Savlon on World Sight Day (11th October) introduced Braille enabled packs of Savlon Antiseptic liquid to help the visually impaired to identify & access the product easily.

Education & Stationery Products Business



- **Leverage Company's paper & printing expertise and distribution network**
 - Classmate, Saathi and Paperkraft brands continue to enhance market standing
- Industry growth driven by increasing literacy and enhanced scale of government and public-private education initiatives
- **Classmate** is the Market leader in Notebooks segment
 - Deepening consumer engagement through Classmateshop.com and MyClassmate app to deliver customized notebooks
- Increase presence in **writing instruments and scholastic products** segment leveraging the Classmate brand



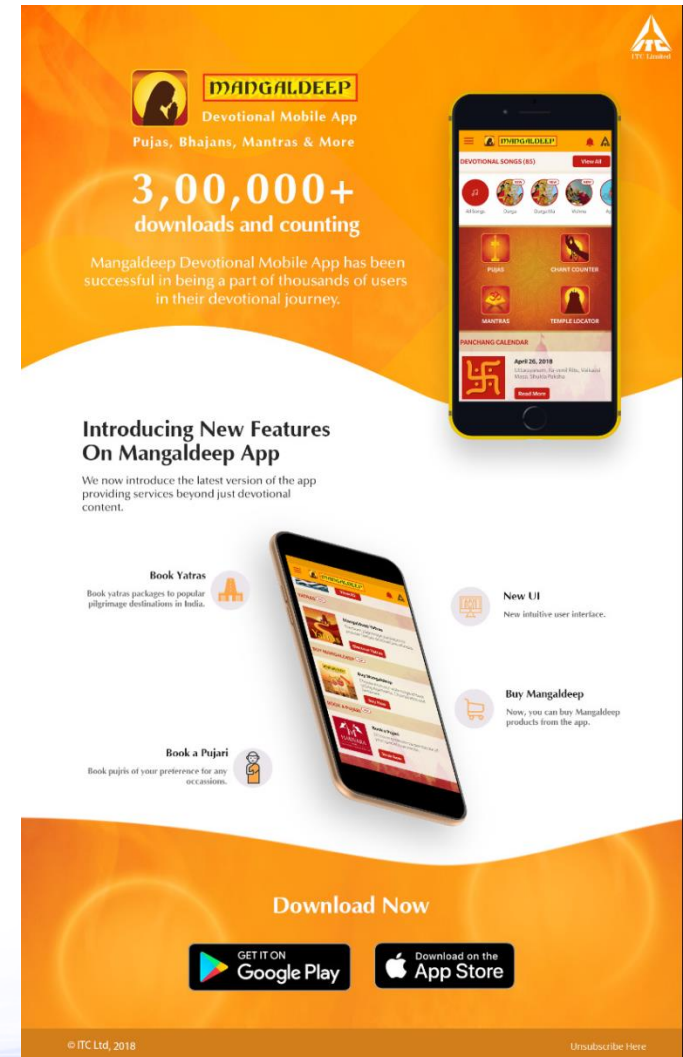
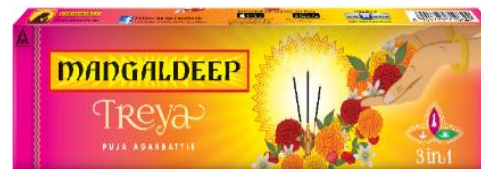
MyClassmate APP

- **‘WLS’** brand positioned at the premium end of the market
 - The brand is available in ~300 outlets across multiple channels including six exclusive boutique stores across ITC Hotels
- **‘John Players’** brand positioned in the youth fashion segment
 - The brand is available in ~750 points-of-sale across leading national and regional department stores, exclusive stores and multi-brand outlets



Incense sticks (Agarbattis) & Safety Matches

- **‘Mangaldeep’** continues to fortify its market standing in the Agarbatti and Dhoop segment.
- **‘AIM’** continues to be the largest selling safety matches brand in India.
- Launched in September 2016 on both Android & iOS platforms the **Mangaldeep App** is currently available in nine languages and caters to the everyday devotional needs of consumers.



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Devotional Mobile App
Pujas, Bhajans, Mantras & More

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downloads and counting

Mangaldeep Devotional Mobile App has been successful in being a part of thousands of users in their devotional journey.

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- Book a Pujari**
Book pujaris of your preference for any occasions.
- New UI**
New intuitive user interface.
- Buy Mangaldeep**
Now, you can buy Mangaldeep products from the app.

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- One of the fastest growing hospitality chains in India
- Trailblazer in Green Hoteliering
- Leader in Profitability



- Foreign Tourist Arrivals (FTA) growth has picked up in the last few quarters.
 - FTA into India crossed the 10 million mark but remains far behind China (~59 million)
[Source: Ministry of Tourism, UNWTO Tourism Highlights 2017 edition]
 - Going forward, as economic conditions and infrastructure improve, leisure tourism and business related travel is also projected to grow faster
- Industry: Current Room inventory ~240,000 rooms, of which ~66,000 rooms are in the Luxury and Upper-Upscale segments

- **The Chain:** 108 properties across 74 locations
 - 4 Brands: **ITC Hotels, WelcomHotel, Fortune & WelcomHeritage**
 - 26 Five-Star Deluxe/ Five-Star Properties with over 5100 rooms
 - 46 Fortune Hotels with over 3600 rooms
 - 36 WelcomHeritage Properties with over 900 rooms

- **Projects** underway:
 - ITC Hotels at Kolkata, Ahmedabad
 - WelcomHotels at Bhubaneswar, Guntur and Amritsar.

- Company's first **overseas project** in **Colombo**, being undertaken by a wholly-owned subsidiary in Sri Lanka
 - Construction activity is progressing as per schedule



ITC Royal Bengal



ITC One Colombo 1

ITC Kohenur continued to receive excellent response from discerning guests



Restaurants & Banquet



Ottimo



Dum Pukht-Begum's



Yi Jing



Deccan State room



Restaurants



Ottimo Cucina Italiana



Kebabs & Kurries



Tempero



**Pavilion at the
Village Square**

ITC Hotels: Trailblazer in Green Hoteliering



All ITC Luxury Hotels LEED Platinum certified



“Responsible Luxury” ethos woven into the Brand Identity

Paperboards & Packaging Business

- No. 1 in Size
- No. 1 in Profitability
- World-class Environmental Performance



- Annual paperboard demand over 3.1 million tonnes
- Low per capita usage of paper at around 13 kgs p.a. (world average – over 57 kgs p.a.)
- Indian paperboard market growing at 7.2% p.a.
- Value-added Paperboards - the fastest growing segment (10.5% p.a.) in India driven by :
 - Increasing demand for branded packaged products
 - Growth in organised retail
 - Use of packaging as a key differentiator, especially in the FMCG sector

ITC's Paperboards, Paper & Packaging businesses



- **Market leader in Value-Added Paperboards segment**
- **World-class technology & quality**
 - Fully integrated Ozone bleached Pulp Mill (3.5 lakh TPA) – one of its kind in Asia meeting world-class environmental standards
 - India's first Bleached Chemical Thermo Mechanical Pulp (BCTMP) mill, commissioned in Q4FY17 – lower dependence on imported pulp and source of competitive advantage.
 - Décor Machine at Tribeni unit completely refurbished incorporating latest technology features along with capacity expansion.
 - Value Added Paperboard (1.5 lakh TPA) line commissioned in Aug'18.
- **ITC's packaging SBU** - India's largest converter of Paperboard into high quality packaging
 - Provides superior packaging solutions to cigarettes and other FMCG businesses
 - Leading supplier to Indian FMCG industry
 - Strengthened its capabilities as a one-stop-shop for packaging solutions with the addition of a rigid box and a flexo corrugation line



Décor Machine



Value Added Paperboard Machine



- Leading Agri Business player in India
- Pioneer in rural transformation
- No. 1 in Leaf Tobacco



- **Distinctive sourcing capability for ITC's Branded Packaged Foods Businesses**
 - Identity-preserved superior quality wheat for 'Aashirvaad' atta
 - Superior quality fruit pulp for 'B Natural' range of juices
 - Sourcing support for spices, chip stock potatoes
- **Farm linkages in 17 States covering Wheat, Soya, Potato, Coffee etc.**
- **Unique Customer Relationship Management programme for commodity customers in both domestic and international markets**
- **Leveraging Information Technology for the transformational 'e-Choupal' initiative**
 - Rural India's largest Internet-based intervention
 - Over 35000 villages linked through around 6100 e-Choupals servicing around 4 million farmers



ITC's Agri Commodity Business- Value-Added Agriculture



- Augmented presence in Value-Added Agriculture space
 - Wide range of **Frozen Snacks** launched in retail segment in Sep'18



ITC Master Chef Frozen Snacks



ITC Master Chef prawns



ITC Master Chef
Super Safe Smart
Onions



ITC Master Chef
Mango Puree



Farmland Apples



Farmland Potatoes

e-Choupal: Strategic Thrust

- **Procurement: cost & quality optimisation**
 - strategic sourcing support to the Branded Packaged Foods Businesses
 - cost-effective sourcing for exports/domestic external business
- **Rural retail**
 - 23 Choupal Saagars operational



ITC e-Choupal – Global Recognition

- **World Development Report 2008 published by World Bank**
- **Stockholm Challenge Award 2006** in the Economic Development category which recognises initiatives that leverage Information Technology to improve living conditions and foster economic growth in all parts of the world.
- First Indian Company and second in the world to win the **Development Gateway Award 2005** for its trail-blazing e-Choupal initiative.
- **Corporate Social Responsibility Award 2004** from The Energy and Resources Institute (TERI) .
- **World Business Award 2004:** International Chamber of Commerce & the HRH Prince of Wales & International Business forum.
- **Harvard University** case study
- **Applauded by the then President of India Dr APJ Abdul Kalam in his special address during the national symposium to commemorate 60th year of Independence.**



- **India – the second largest producer of tobacco (World excl. China)**
- **However, India's share is only at 9% of world tobacco trade**
 - Leaf exports declined 4th year in a row to ~178 million Kgs.
- **ITC – India's largest buyer, processor, consumer & exporter of cigarette tobaccos**
 - 5th largest leaf tobacco exporter in the world
- **Pioneering cultivation of flavourful Flue-cured and superior Burley tobaccos in India**
- Pressure on legal cigarette industry volumes, adverse quality and leaf cost escalation pertaining to Andhra 2017 crop, and lower export incentives weighed on the business performance.



₹ Crs

	Q2 CY	Q2 LY	GOLY
Gross Revenue	11,095	9,676	14.7%
EBITDA	4,206	3,762	11.8%
PBT	4,369	3,944	10.8%
PAT	2,955	2,640	11.9%
Other Comprehensive Income (net of tax)	(200)	(29)	
Total Comprehensive Income	2,755	2,611	5.5%

Gross Segment Revenue – Q2 18/19



(₹ crs)

Q1		Q2		
2018-19		2018-19	2017-18	Goly(%)
	Segment Revenue (Gross)			
5128	a) FMCG - Cigarettes	5026	4554	10.4
2870	- Others	3160	2804	12.7
7998	Total FMCG	8186	7358	11.3
341	b) Hotels	363	300	20.8
3151	c) Agri Business	2220	1968	12.8
1356	d) Paperboards, Paper & Packaging	1424	1309	8.8
12846	Total	12193	10936	11.5
2124	Less : Inter segment revenue	1098	1260	(12.8)
10722	Gross Revenue from sale of products & services	11095	9676	14.7

- **FMCG Cigarettes:** Growth in Volumes on a soft base
- **FMCG Others:** Revenue growth driven by Staples, Snacks & Meals, Biscuits, Notebooks, Fragrancing Products & Liquids (handwash & bodywash) *partly offset by* ongoing restructuring in Apparel.
- **Hotels:** Higher room rates, increase in Occupancy and strong F&B Sales
- **Agri Business:** Trading opportunities in Wheat, Pulses, Oilseeds and Spices *partly offset by* pressure on legal cigarette industry volumes
- **Paperboards, Paper & Packaging:** Enriched mix, higher realisation and higher volumes – strong demand and capacity augmentation in Value added Paperboard and Décor segments

Segment Results – Q2 18/19

(₹ crs)

Q1		Q2		
		2018-19	2017-18	Goly(%)
	Segment Results			
3558	a) FMCG - Cigarettes	3579	3292	8.7
50	- Others	58	20	185.3
3609	Total FMCG	3638	3312	9.8
13	b) Hotels	16	4	267.0
195	c) Agri Business	236	256	(7.9)
296	d) Paperboards, Paper & Packaging	311	274	13.4
4112	Total	4200	3847	9.2
7	Less : i) Finance Cost	14	29	
(195)	ii) Other un-allocable (income) net of un-allocable expenditure	(183)	(127)	
4300	Profit Before Tax	4369	3944	10.8

- **FMCG-Others: Segment EBITDA at 159 cr. (+77%)** driven by enhanced scale, mix enrichment, cost management initiatives; despite sustained brand building investments and gestation of new categories
- **Hotels:** Margin expansion driven by higher room rates & operating leverage; gestation cost of ITC Kohenur and WH Coimbatore absorbed
- **Agribusiness:** Margin compression in leaf tobacco exports & lower export incentives
- **Paperboards, Paper & Packaging** margin expansion driven by enriched mix, higher realisation, scale up of in-house pulp utilisation, improvement in pulp yield and benefits of cost-competitive fibre chain.

Segment Capital Employed Q2 18/19

(₹ crs)

Q1		Q2		
2018-19		2018-19	2017-18	Mvt
	Segment Capital Employed			
3211	a) FMCG - Cigarettes *	3847	3973	(126)
6711	- Others	6388	5995	393
9923	Total FMCG	10235	9968	267
5092	b) Hotels	5193	4877	316
2561	c) Agri Business	2373	1731	642
6097	d) Paperboards, Paper & Packaging	6108	6025	83
23673	Total Segment Capital Employed	23909	22602	1307
121	* Local Tax Provision not incl.	122	638	(516)

Increase in Segment Capital Employed primarily a/c

- **FMCG-Others:** Capacity augmentation and business expansion
- **Hotels:** Investments in new/upcoming Hotels
- **Agri Business:** Higher working capital in-line with Agri Commodities business expansion
- **Paperboards, Paper & Packaging:** Investment in Value Added Paperboard and Décor capacity augmentation

Key Financials – H1 2018/19

Gross Revenue for six months ended Sep'18 is not comparable with the previous period a/c GST transition

₹ Crs

	H1 CY	H1 LY	GOLY
Gross Sales Value[^]	36,616	32,402	13.0%
Gross Revenue	21,817	23,398	-6.8%
EBITDA	8,408	7,508	12.0%
PBT	8,669	7,889	9.9%
PAT	5,773	5,200	11.0%
Other Comprehensive Income (net of tax)	(122)	128	
Total Comprehensive Income	5,652	5,328	6.1%

[^]Gross Sales Value includes all taxes (GST, Compensation Cess, VAT, Excise Duty, NCCD, etc.)

Segment Revenue – H1 18/19

Gross Revenue not comparable with the previous period a/c GST transition

(₹ crs)

	H1		
	2018-19	2017-18	Goly(%)
Segment Revenue (Gross)			
a) FMCG - Cigarettes	10154	13328	(23.8)
- Others	6030	5405	11.6
Total FMCG	16184	18733	(13.6)
b) Hotels	704	605	16.3
c) Agri Business	5371	4729	13.6
d) Paperboards, Paper & Packaging	2780	2669	4.2
Total	25039	26736	(6.3)
Less : Inter segment revenue	3222	3338	(3.5)
Gross Revenue from sale of products & services	21817	23398	(6.8)

Segment Results – H1 18/19

(₹ crs)

	H1		
	2018-19	2017-18	Goly(%)
Segment Results			
a) FMCG - Cigarettes	7137	6566	8.7
- Others	109	26	
Total FMCG	7246	6592	9.9
b) Hotels	29	10	201.4
c) Agri Business	431	491	(12.4)
d) Paperboards, Paper & Packaging	607	531	14.1
Total	8312	7624	9.0
Less : i) Finance Cost	21	39	
ii) Other un-allocable (income) net of un-allocable expenditure	(378)	(304)	
Profit Before Tax	8669	7889	9.9

Headline Financials : FY 17-18



Gross Revenue for the year ended Mar'18 is not comparable with the previous period a/c GST transition.

	(₹ crs)		
	2018	2017	Goly %
Gross Sales Value ^	67082	64174	4.5
Gross Revenue	43957	55002	-20.1
PBDIT	15541	14578	6.6
PBT (before exceptional items)	16439	15503	6.0
Exceptional items	413		
PBT	16852	15503	8.7
PAT	11223	10201	10.0
Other Comprehensive Income	382	77	-
Total Comprehensive Income	11606	10278	12.9

- **Gross Sales Value** up 4.5% amidst a sharp slowdown in the economy, steep increase in tax incidence on cigarettes, subdued demand conditions in the FMCG industry, shortage of tobacco crop in Andhra Pradesh and lack of trading opportunities in the Agri Business
- Reversal of TN Entry Tax provision pursuant to favourable Supreme Court judgement reported as **Exceptional item (413 cr.)**

[^]Gross Sales Value includes all taxes (GST, Compensation Cess, VAT, Excise Duty, NCCD, etc.)

Gross Segment Revenue – FY 17-18



Gross Revenue for the year ended Mar'18 is not comparable with the previous period a/c GST transition.

(₹ crs)

	2018	2017	Goly (%)
a) FMCG - Cigarettes	22894	34002	-32.7
- Others	11329	10512	7.8
Total FMCG	34223	44514	-23.1
b) Hotels	1418	1342	5.6
c) Agri Business	8068	8265	-2.4
d) Paperboards, Paper & Packaging	5250	5363	-2.1
Total	48957	59483	-17.7
Less : Eliminations	5001	4481	11.6
Gross Revenue from Sale of Products & Services	43957	55002	-20.1

- Legal **Cigarette** industry volumes impacted; steep increase in tax incidence
- **FMCG Others**: comparable Revenue growth at 11.3% driven by Foods, Personal Care and Education business; Apparel sales impacted by ongoing restructuring of retail & trade footprint
- **Hotels**: higher ARR and F&B revenue
- **Agri Business**: limited trading opportunities, high base effect (imported Wheat in LY), shortage & adverse quality of Andhra tobacco crop
- **Paperboards, Paper & Packaging**: Subdued Cigarette/FMCG/Liquor demand, cheap imports and surplus capacity continue to weigh on demand

Segment Results – FY 17-18



(₹ crs)

	2018	2017	Goly (%)
a) FMCG - Cigarettes	13341	12514	6.6
- Others	164	28	483.6
Total FMCG	13505	12542	7.7
b) Hotels	140	111	26.0
c) Agri Business	849	906	-6.3
d) Paperboards, Paper & Packaging	1042	966	7.9
Total	15536	14525	7.0
Less: i) Finance Cost	87	23	
ii) Unallocated corporate expenditure - Net	(990)	(1001)	
Profit Before Exceptional items & Tax	16439	15503	6.0

- **FMCG Others:** aided by enhanced scale, mix enrichment and cost management initiatives; notwithstanding stepped up marketing expenses, gestation cost of new categories and ongoing restructuring of Apparel
- **Hotels** growth driven by higher room rates and F&B revenue
- **Agribusiness** impacted by increase in leaf prices, lower export incentives & limited trading opportunities
- **Paperboards, Paper & Packaging** margin expansion driven by benign wood cost, structural cost saving initiatives and improved mix

- **One of the foremost in the private sector in terms of :**
 - Sustained value creation
 - Operating profits
 - Cash Profits
 - Contribution to Exchequer
- **ITC won the prestigious Porter Prize 2017** for 'Excellence in Corporate Governance and Integration' and for its exemplary contribution in 'Creating Shared Value'.
- **ITC ranked 3rd amongst leading corporates in India in terms of Corporate Reputation** (*Nielsen Corporate Image Monitor 2014-15*)
- **ITC ranked as the most admired company** in India in 2014 (*Fortune-Hay Group survey*)
- **ITC recognised amongst the Top 10 employers in India** by Randstad Employer Brand Research survey 2018. **ITC recognised amongst Top 5 most preferred employer** in 'Campus Track'. (*Nielsen survey, 2017*)

Awards & Accolades (2)

Harvard Business Review ranked ITC Chairman Y C Deveshwar as the 7th Best Performing CEO in the World.

Chairman Y C Deveshwar conferred the Indian Visionary - Business Leader Award by The Economic Times, for being the country's most visionary corporate leader.

Chairman Y C Deveshwar conferred the Management Man of the Year Award by the Bombay Management Association (BMA).

Chairman Y C Deveshwar conferred 'CII President's Award for Lifetime Achievement' for the year 2018.

Chairman Y C Deveshwar has been conferred the Lifetime Achievement Award by 4 eminent media houses including Economic Times, Business Standard, Business Today and CNBC.

Chairman Y C Deveshwar conferred the prestigious Banga Bibhushan award, the highest civilian honour instituted by the Government of West Bengal.



Chairman Y C Deveshwar was conferred the Padma Bhushan by the Government of India (2011).



ITC conferred the prestigious 'World Business and Development Award 2012' at the Rio+20 UN Summit for its Social and Farm Forestry Initiatives.

Awards & Accolades (3)

Rainforest Alliance awarded ITC's Bhadrachalam Unit, the Forest Stewardship Council Forest Management certification



Businessworld FICCI CSR award in Large Enterprise category



AIM Asian CSR Award by the Asian Forum on Corporate Social Responsibility



ITC Hotels awarded the 'Most Trusted Hotel brand' in the Public Choice Honours category at the Times Travel Honours



Best Overall Corporate Social Responsibility Performance: Institute of Public Enterprise



Recent Awards & Accolades (1)



'Savlon Healthy Hand Chalk Sticks' the first Indian brand to win the Grand Prix for **'Creative Effectiveness'** at the Cannes Lions

The campaign had also won 7 Lions at Cannes 2017 and also recognised as one of the top 10 PR Campaigns in the World at Global SABRE Awards.

ITC Foods won the SABRE Diamond Award for its campaign – **'A Viral Truth – As pure as a Blessing'** to protect the trust of millions of Indian consumers on Aashirvaad Atta.

Classmate bloggers campaign won the SABRE Gold Award.

'Winning with India First' & Vivel's **'Know your Right'** campaign won certificate of excellence.

'Engage' won a Gold at Abby (India's biggest advertising and creative award) for its social and digital campaign. The **'Engage'** campaign on social media also won two Golds at the Content Marketing Awards, South Asia.



ITC Hotels named India's **'Buzziest'** brand in the Hotels segment by afaqs!, the country's leading media portal.

Engage featured among the Top 5 in the Personal Care segment.



Recent Awards & Accolades (2)



ITC Limited was recognised and felicitated as the 'Corporate Trailblazer' at the India Today Safaigiri Awards. ITC was the only Corporate to have been presented the Safaigiri Award by India Today.



ITC Hotels received global accolades and recognition at The Global Social Hotel Awards for 'Best Use Of A Visual Network' & '2nd Best Online Reputation Management' for 2017.

ITC Hotels featured as the 'Sectoral Leader', for the fourth time in the Business World 'Most Respected Companies' listing.



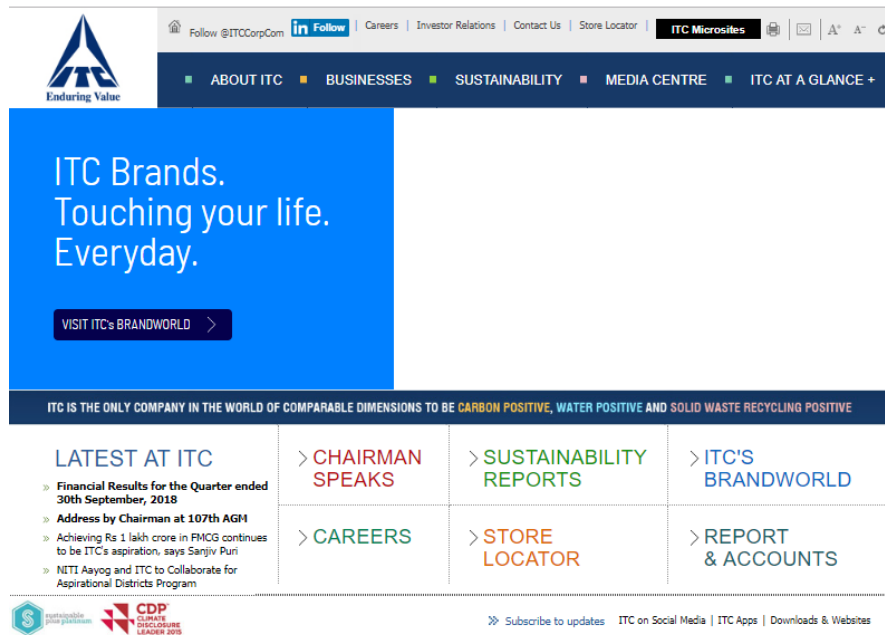
ITC Grand Bharat was ranked amongst the top resorts in Asia for the third year in a row in the coveted Conde Nast Traveler U.S. Readers' Choice Awards.

ITC Maurya was adjudged the 'Most Eco Friendly Hotel' by the Ministry of Tourism at the National Tourism Awards.

Statements in this presentation describing the Company's objectives, future prospects, estimates, expectations etc. may be "forward looking statements" within the meaning of applicable securities laws and regulations. Investors are cautioned that "forward looking statements" are based on certain assumptions of future events over which the Company exercises no control. The Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. Therefore there can be no guarantee as to their accuracy. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected or implied by these forward looking statements. Such risks and uncertainties include, but are not limited to: growth, competition, acquisitions, domestic and international economic conditions affecting demand, supply and price conditions in the various businesses in the Company's portfolio, changes in Government regulations, tax regimes and other statutes, and the ability to attract and retain high quality human resource.

Visit Our Website

<http://www.itcportal.com/default.aspx>



The screenshot shows the ITC website homepage. At the top is the ITC logo and navigation links: Follow @ITCCorpCom, In Follow, Careers, Investor Relations, Contact Us, Store Locator, and ITC Microsites. Below this is a menu with links to ABOUT ITC, BUSINESSES, SUSTAINABILITY, MEDIA CENTRE, and ITC AT A GLANCE. The main banner features the text "ITC Brands. Touching your life. Everyday." and a button "VISIT ITC's BRANDWORLD". Below the banner, a blue bar states: "ITC IS THE ONLY COMPANY IN THE WORLD OF COMPARABLE DIMENSIONS TO BE CARBON POSITIVE, WATER POSITIVE AND SOLID WASTE RECYCLING POSITIVE". The footer contains a grid of links: LATEST AT ITC (Financial Results for the Quarter ended 30th September, 2018; Address by Chairman at 107th AGM; Achieving Rs 1 lakh crore in FMCG continues to be ITC's aspiration, says Sanjiv Puri; NITI Aayog and ITC to Collaborate for Aspirational Districts Program), CHAIRMAN SPEAKS, SUSTAINABILITY REPORTS, ITC'S BRANDWORLD, CAREERS, STORE LOCATOR, and REPORT & ACCOUNTS. At the bottom left are logos for Sustainable Development Goals and CDP Climate Disclosure Leader 2015. At the bottom right is a link to "Subscribe to updates" and "ITC on Social Media | ITC Apps | Downloads & Websites".

ITC Corporate App

<http://www.itcportal.com/app/itc-apps.aspx>

ITC Apps



ITC Corporate App



ITC Sustainability App



The ITC Corporate app provides comprehensive information about ITC's Businesses, Brands and Sustainable Business Practices. The App is designed to provide easy access to Company Releases, Media reports, Corporate Presentations, Financial Information and other Company Reports.

Inspired by a vision to serve a larger national purpose and abide with the strong value of Trusteeship, ITC has crafted innovative business models to create larger societal capital while simultaneously delivering long term shareholder value. The ITC Sustainability App demonstrates the company's endeavours in Sustainable Business Practices.



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