

August 13, 2025

The Secretary **BSE Limited**Pheeroze Jeejeebhoy Towers

Dalal Street, Fort

Mumbai - 400 001

Scrip Code: 531595

The Secretary

National Stock Exchange of India Limited

Exchange Plaza, 5<sup>th</sup> Floor Plot No- 'C' Block, G Block

Bandra-Kurla Complex, Bandra (East)

Mumbai – 400 051 Scrip Code: CGCL

Sub: <u>Intimation Regarding submission of Corporate Presentation under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015</u>

Dear Sir / Madam,

Pursuant to Regulation 30 and other applicable provisions of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and further to our intimation regarding the schedule of Analyst/Institutional Investor Meetings to be held on August 14, 2025, in Mumbai, we are enclosing herewith the presentation titled "Corporate Presentation" to be shared during the said meetings.

During the aforesaid meet(s)/call (s), no unpublished price sensitive information will be shared. The aforementioned information is also available on the Company's website at <a href="https://www.capriloans.in">www.capriloans.in</a>

The said intimations was received by the Company on August 13, 2025 at 02.06 p.m. (IST).

We request you to take the above on record and the same be treated as compliance under the applicable regulation(s) under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

You are requested to take the same on record.

Thanking you,

Yours faithfully, for Capri Global Capital Limited

Yashesh Bhatt

Company Secretary & Compliance Officer

Membership No: A20491

Encl.: As Above



Capri Global Capital Corporate Presentation



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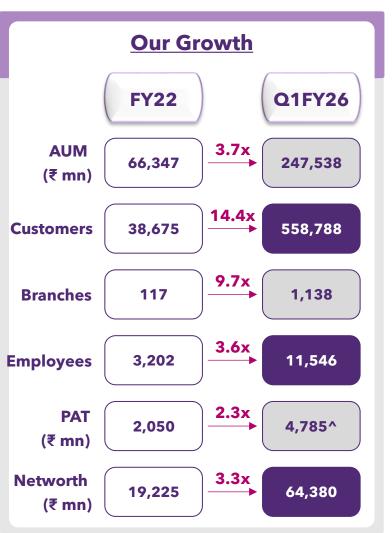
# Capri Global Capital Limited – Fast Growing NBFC with 51% AuM CAGR\*



### **Overview**

- > Retail focused & Granular Portfolio
- > Secured & Diversified Loan book
- Catering Unbanked and Underserved segment
- > Self Employed & Salaried customers
- ➤ Semi-Urban & Rural presence- Tier 2/3/4 cities
- ➤ Pan India operations
- Advanced in house developed tech and data science capabilities
- Completely in-house data driven collections process





# Capri Global at a Glance



### Retail-Focused, Secured, High Growth, Well-Diversified & Tech-Enabled NBFC

### **Scale of Operations**



**₹247,538 mn** AUM 41.8% YoY



**₹200,737 mn**Gross Loans
37.5% YoY



₹84,581 mn Disbursement 50.8% YoY



₹64,380 mn Networth\*

### **Distribution**



1,138 Number of Branches



11,546 Number of Employees



19 States & UTs Geographical Presence



100% In-House
Collection

#### **Granular Book**



99.9% Secured Lending



₹1.48 mn MSME ₹1.44 mn Housing ₹0.14 mn Gold Portfolio ATS



51.7% MSME 58.0% Housing 65.0% Gold Loans Portfolio LTV



**558,788**No. of customers

### **Asset Quality**



**1.67%**Gross NPA



**0.99%** Net NPA



1.5%# Provisions / Avg. Total Assets



41.0% Provision Coverage

### **Liability Profile**



24 Lender Relationships



**₹159,790 mn**Borrowings



2.5x | 34.5%<sup>^</sup> D/E | CRAR<sup>^</sup>

CRISIL: A1+
Infomerics: AA (Positive)
Acuite: AA (Stable)

### **Profitability**



**7.2% / 8.9%**Loan spreads / NIM



26.5% Non-interest income as % of total income



**₹1,749 mn**PAT
131.0% YoY



#annualised

^standalone

\*Post-Money for QIP of ₹20bn done in June-25

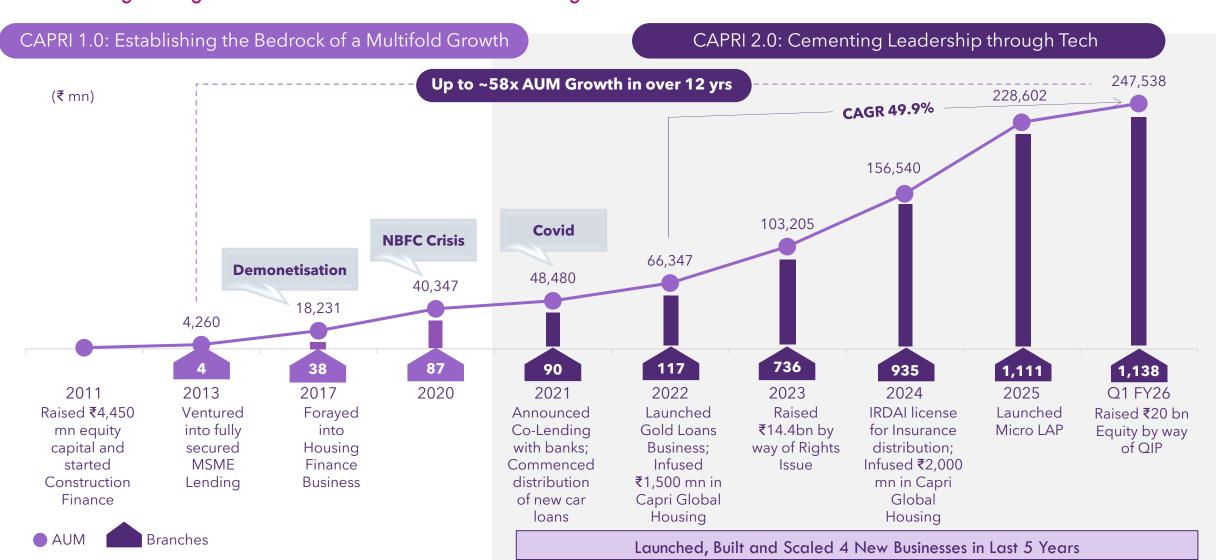
1 Positioning Highlights



# Capri Global has Proven Track Record of Execution and Scaling Businesses in a Disciplined Way



Long Vintage Makes Business Model Resilient through Macro Events



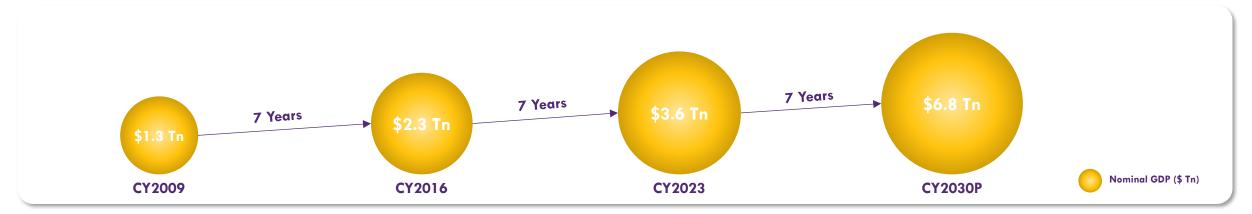


# India Offers Massive Opportunity for Credit Growth – Favorable Macro and Monetization of Household Savings to Lead the Way



India's Golden Age | 3rd Largest Economy by 2030, "Developed" Aspiration by 2047

### India's GDP to Increase by \$3.1 Trn in 7 Years from CY23 to CY30P, ~2.4 times of Increase from CY2016 to CY2023



Note: IMF World Economic Outlook (April 2025), CRISIL Intelligence

#### Structural trends that will drive India's GDP and define "India of the future" **Lower Credit Penetration Rural Sector** Change in **Rising Middle** from major asset classes **Household Savings India Population** supporting growth Favorable Demographics & Increasing financial inclusion **Government support** 6 Rapid urbanization Increasing per capita GDP and digital payments for growth Mortgage penetration (% of GDP): **MSME** credit penetration (FY24): 12% of GDP 70% of Household savings invested in physical 15.1% 14.7% Housing Loan credit penetration (FY24): assets **FY24** FY26E 11% of GDP

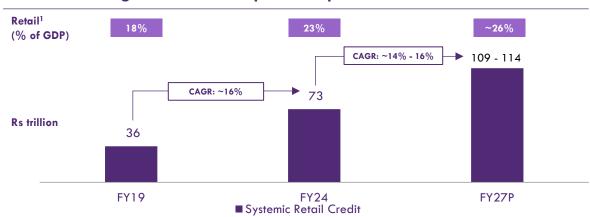


# Retail Secured Lending Has Massive Under penetration and Credit Gap

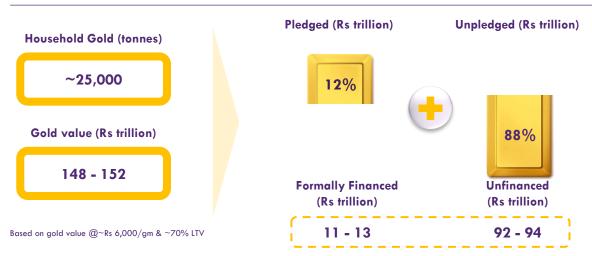


### Capri Global is a Retail Focused Secured Lender ->80% Retail and 100% Secured Book

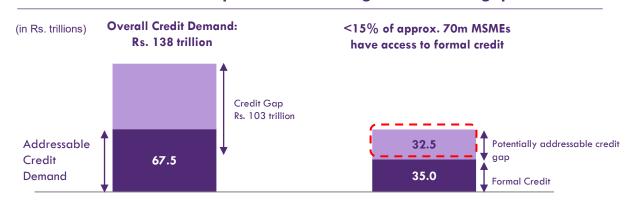
#### Retail credit to grow on a faster pace compared to overall credit



### Gold Loan - large unfinanced household stock of gold



#### MSME Loan remains underpenetrated with significant credit gap



#### Home Loan – Large unmet demand

#### Shortage of 100Mn units by 2022 of Rs. 149 trillion value and Rs. 57 trillion financing opportunity **EWS** LIG MIG & Above (ATS < 0.75Mn)(ATS 1.5m - 5Mn)(ATS > 5Mn)**Shortage of Housing** 45.0 50.0 5.0 Units (Mn) Value of Units 34.0 75.0 (Rs. trillion) Aggregate Loan Demand 5.0 30.0 (Rs. trillion)\*

Based on an assumption of \*40%-85% credit penetration and 40-65% Loan-to-Value (LTV) ratios applied at various loan thresholds



# NBFCs have Unique Strengths To Address the Credit Gap and Grow Strongly



### Unique Proposition to cater to the "Aspiring" and T2/T3 segment



Rural Reach – Access to geographies outside the ambit of Bank's customer segment



**Understanding of Micro Markets** – Nuances of the geography & services business

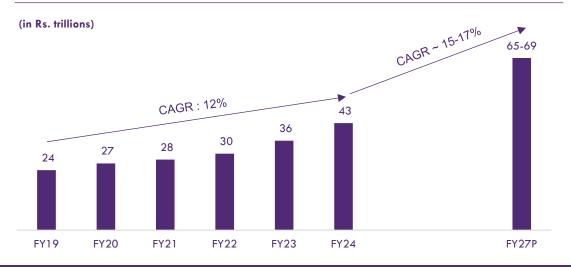


**High Touch Model** – Strong ownership of customers through regular interactions

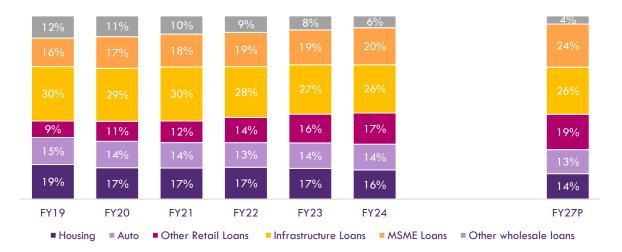
Specialized Underwriting – Assessment of informal income & SORP/SOCP

Note: Aspirers include Rs. 0.5-1m per annum income bracket

### NBFC credit to grow at 15-17% between FY24 and FY27



### Distribution of NBFC Credit across asset classes





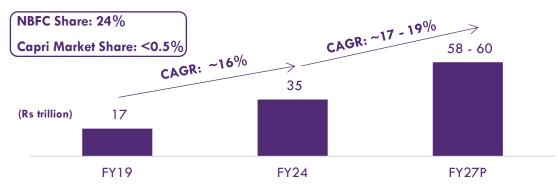
# Capri Global's Focus Segments – MSME Loan, Housing Loan, Micro Lap & Gold Loans have Strong Growth Opportunity



### Capri Global is focussing on providing loans in high growth segments to underbanked & underserved customers



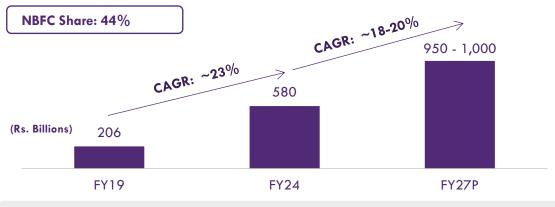
### **Industry MSME Loan**



Secured MSME Loan - Rs. 9.8 trillion in FY24 to Rs. 16.0 trillion in FY27P (CAGR of 16-18%)

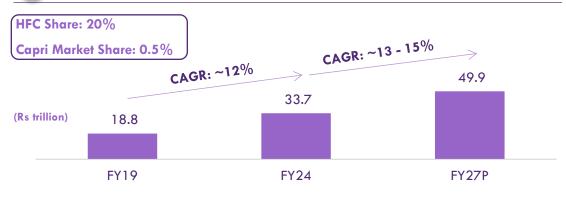
NBFC Market share: 37%

### Industry Micro LAP Loan (<Rs 0.5mn)



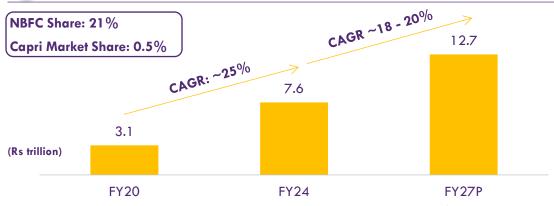
Potential Market expected to be Rs 22 trillion

## Industry Housing Loan



Affordable Housing Loans (ATS <2.0 Mn): Rs. 7.8 trillion in FY24, Rs. 9.6 trillion in FY27 comprising 23% market share of overall Housing Loan segment

## Industry Gold Loan



Note: includes agriculture lending by banks with gold as collateral and excludes priority sector gold loans given by financiers

Source: CRISIL Reports



# Capri Global has Established Strong Expertise in Each of the Business Segments



#### **MSME & Housing Loans**



Deep understanding of sector specific nuances and focus on SENP customers with assessed income



Hybrid sourcing model with mix of inhouse sales and business partners for balancing growth versus opex



**Hub and Spoke branch model** for deeper penetration into high growth areas / states



End-to-end tech enabled loan processing, underwriting and customer engagement



Data Science & Al backed 100% in-house collection processes

### Gold Loan



Superior execution capability – fastest amongst peers to reach average AuM per branch of INR 111 million within ~3 years of launch



Hassle free digital loan journey for valuation, disbursal, collection and customer service – 100% paperless



State of the art branches equipped with advanced Al powered security system



Faster TAT (<30 mins) with Relationship Manager approach - high repeat customers of 55%

#### **Construction Finance**



Niche expertise - deep knowledge of the regional markets with vintage of 10+ years; Faster TAT



Granular portfolio - focus on projects with smaller ticket size and shorter tenure  $(\sim 2.6 \text{ years})$ 



**Security cushion** - exclusive lender with construction linked disbursal and collections through escrow mechanism



Superior asset quality - multi layered credit approval process governed by Board



Stringent controls with a dedicated monitoring team of 40 members



# MSME Loans | Retail Focused with Granular and Secured Loan Book



Transforming Business Loans with advanced technology



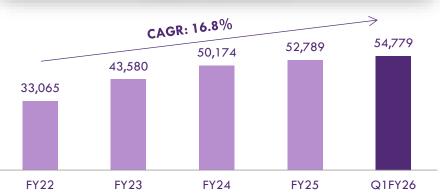
#### WHO ARE OUR CUSTOMERS?

- Self Employed Non-Professional (SENP) and underserved
   e.g. Provision stores, retail outlets, manufacturing workshops etc.
- Focus on Tier 2, 3, 4 Cities
- > 49.9% of our customers' family income is less than ₹1 million
- ≥ 89.1% customers are with assessed income proof
- 97% is SENP and 3% is salaried

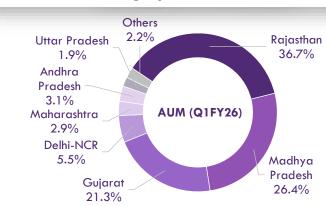
#### WHAT OUR CUSTOMERS NEED?

- Working capital, purchase of equipment and vehicles
- Faster TAT and minimum business disruption for loan process
- Customized solutions

### MSME AUM (₹ mn)



#### **Geographical Distribution**



#### **KEY STATISTICS**

43K+

No. of customers

₹1.48 mn

Portfolio ATS

**51.7**%

Portfolio LTV

16.5%

Portfolio Yield

10

States/UTs Present



# Affordable Housing Loans | Retail Focused with Granular and Secured Loan Book



Offering Affordable Housing Loans with advanced technology



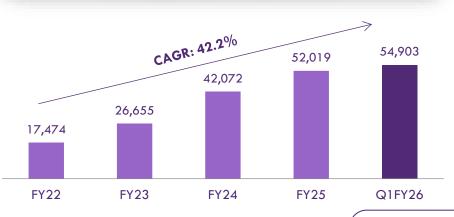
### WHO ARE OUR CUSTOMERS?

- Underserved SENP & formal salaried customers
- Majorly First-time home buyers located in Tier 2 and 3 cities
- 60.6% of our customers' family income is less than ₹1 million
- ➤ 62.4% customers with assessed income proof
- > 70.0% is SENP and 30.0% is salaried

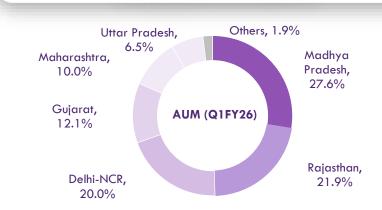
#### WHAT OUR CUSTOMERS NEED?

- Home/Plot purchase, extension, renovation, Home equity
- Faster TAT and minimum business disruption for loan process
- Customized solutions

### Housing Finance AUM (₹ mn)



#### **Geographical Distribution**



#### **KEY STATISTICS**

38K+

No. of customers

₹1.44 mn

Portfolio ATS

58.0%

Portfolio LTV

13.1%

Portfolio Yield

9

States/UTs Present



# Gold Loans | Retail Focused with Granular and Secured Loan Book



Led by end-to-end digital journey



Launched in Aug-22
Fastest to reach AuM per branch of INR
111 million within ~3 years of launch

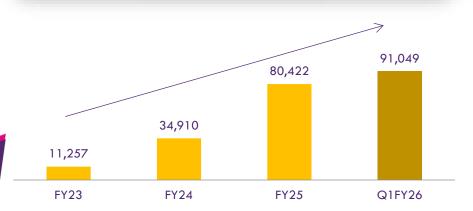
#### WHO ARE OUR CUSTOMERS?

- Small business owners, Salaried individuals, Women entrepreneurs & Small and marginal farmers
- > 46.4% of the customer with <₹75K disbursement amount
  </p>
- > 87.2% of the customers' family income is less than ₹0.5 million

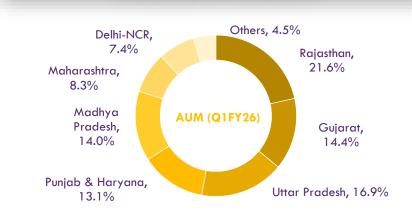
# WHAT OUR CUSTOMERS NEED?

- Transparent, timely and hassle-free customer experience
- Medical exigency, short term financial requirements, business expansion, seasonal business working capital requirements
- Safety and security of pledge jewellery

### Gold Loan AUM (₹ mn)



#### **Geographical Distribution**



#### **KEY STATISTICS**

465K+

No. of customers

₹0.14 mn

Portfolio ATS

65.0%

Portfolio LTV

20.7%

Portfolio Yield

10

States/UTs Present



# Construction Finance | Retail Focused with Granular and Secured Loan Book



Led by deep underwriting knowledge of segment and low opex



#### WHO ARE OUR CUSTOMERS?

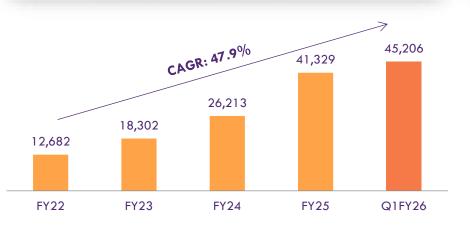
- Small & mid-sized real estate developers in Metro and Tier 1 cities
- Large developers, looking for tailored solutions and faster turnaround

#### Financing required by builders for construction of affordable homes

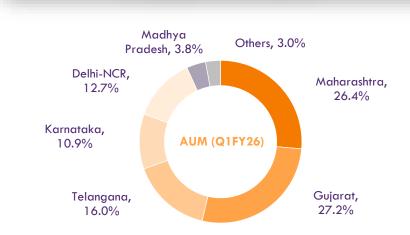
WHAT OUR CUSTOMERS NEED?

Flexible and construction linked financing options

### **Construction Finance AUM (₹ mn)**



#### **Geographical Distribution**



#### **KEY STATISTICS**

280

Live Accounts

₹161 mn

Portfolio ATS

>1.50x

Asset cover

17.3%

Portfolio Yield

10

States



# **Insurance Distribution | Complementary Asset Light Income Streams**



### Strategic Partnerships with 18 Insurance Companies



# Life Insurance Companies

- Life Insurance
- Credit Life Cover
- Term Plan

\*CI: Critical Illness; PA: Personal Accident



# General Insurance Companies

- Property Cover
- Private Car & 2 Wheeler



# Health Insurance Companies

- Retail & Group Health
- Hospi Daily Cash
- CI & PA\*
- EMI Protect

# Digital Innovation & Service Excellence

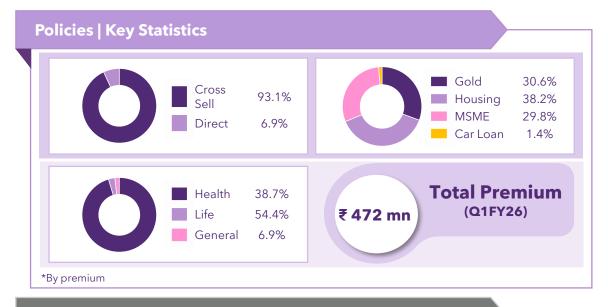


Policy Buy & Compare portal for sales team with multiple product offering

Digital customer on-boarding journey

Dedicated claims desk - pre & post service

Insurance Ki Pathashalla – insurance product and process education initiative



### **Customer Sourcing and On-Boarding**

Insurance Product offering to Loan customers as embedded product

Cross-Selling of Health and Motor Insurance for penetration in tier II, III, IV cities and rural area

Suitable product offerings WhatsApp links with 2-click buying journey



# **Car Loan Origination | Complementary Asset Light Income Streams**



### Amongst the large non-dealer third party distributor

### **Partner Banks & Financial Institutions**

























12

Partner Banks & financial institutions

821

Locations in 31 States & UTs

20,000+

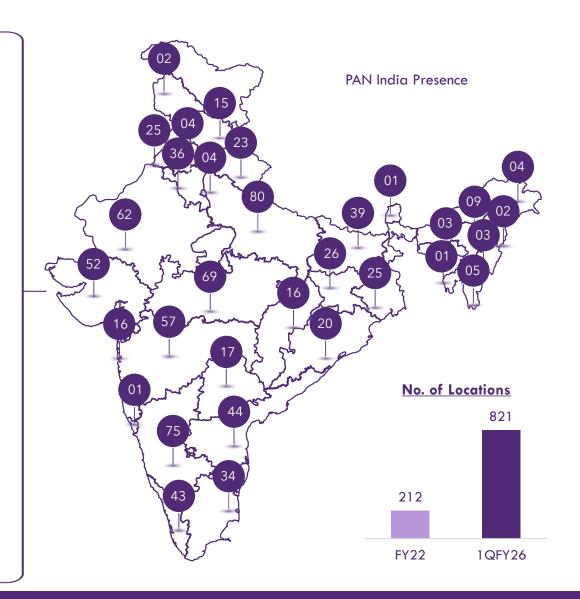
DSAs & Connectors

1500+

**Employees** 

₹963 mn

Net fee income (FY25)



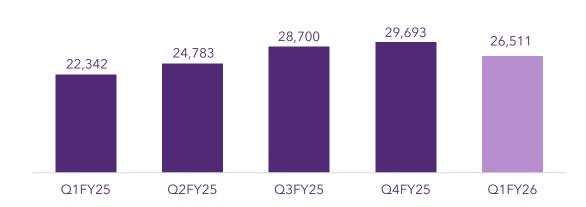


# **Car Loan Origination | Complementary Asset Light Income Streams**

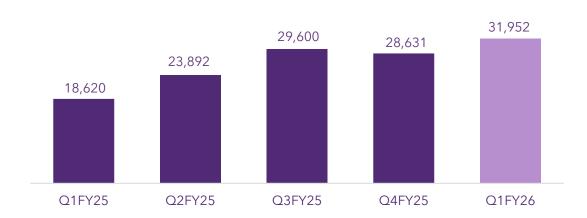


### 19% YoY Increase in the Value of Loan Originations

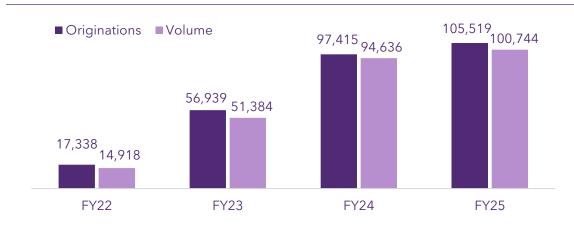
### **Consistently Rising Loan Originations (₹ mn)^**



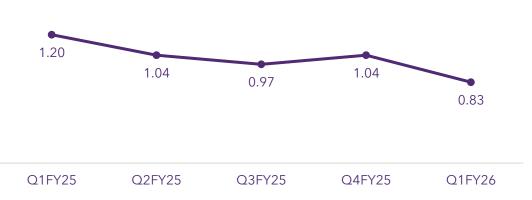
### Loan Originations By Volume (Nos.)^



### **Loan Originations (₹ mn) and Volume Full Year (Nos.)^**



### Average Ticket Size (₹ mn) \*^



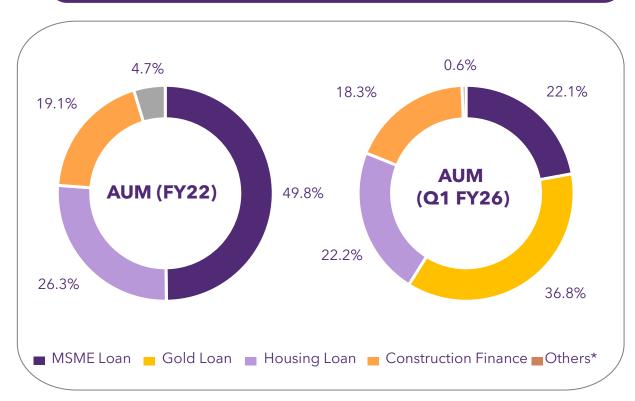
<sup>\*</sup> ATS = Originations by Value / Originations by Volume During Quarter



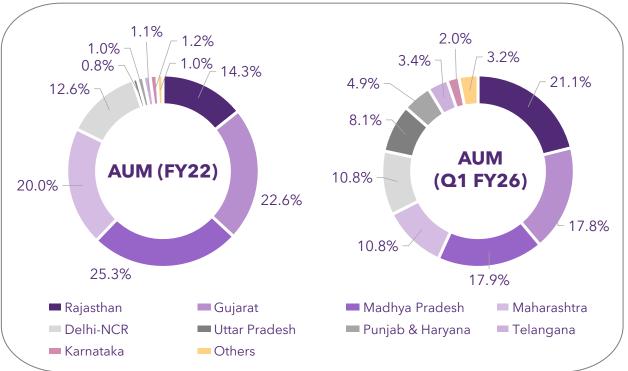
# Capri Global has Diversified Business by Product and Geography...



### **Product Diversification - Entering into New Segments**



#### Geographical Diversification - Entering into New Markets#



Note: \*Others include Indirect Lending, Small Business Loans and Employee loans

Note: #Includes MSME Loans, Solar, Micro LAP, Housing Loans, Gold Loans and Construction Finance

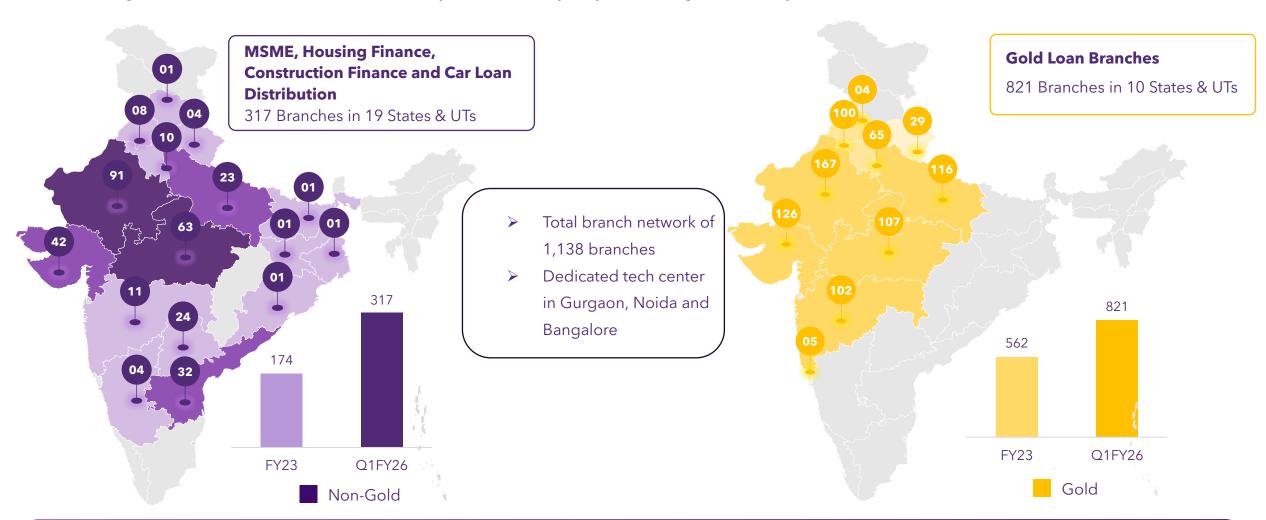
Capri Global's product and geographical diversification provides hedge against macroeconomic cycles leading to sustainable business model



# ...Delivered through Extensive Branch Network



### Significant Investments in Branch Expansion - Rapidly Growing with Deeper Penetration across States



Significant upside through economies of scale and productivity improvement from existing network capacity



# Capri Global has Developed Advanced Technology



### Significant Investment in Advanced Technology and Data Analytics Capabilities

Dedicated 150+ member on-roll team, committed to delivering

advanced solutions

1

5

Efficiently designed system architecture - customizable and scalable platform

End to end developed in-house –

2

Å PRI

6

Compliance with regulatory

changes - Agile and Adaptable

Fully integrated workflow and digital loan journey – geared towards **faster TAT** 

3

AIVS

7

standards — Encryption of sensitive
customer data

Sophisticated dashboards for performance monitoring - higher productivity & cost efficiency

4

8

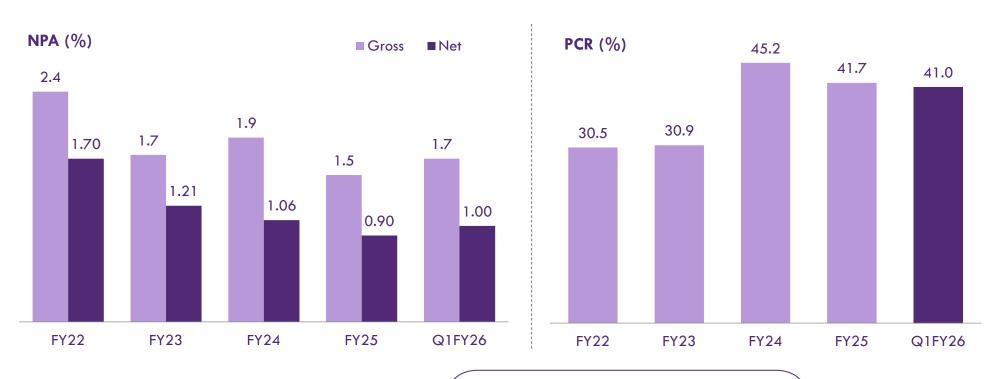
Developing Generative AI

capabilities for process automation



# **Prudent Provisioning & Risk Management**









\*For MSME Loan, Housing Loan



Healthy Asset Quality (GNPA/NNPA/PCR)

4.3% / 2.4% / 44.9%

MSME Loan

1.5% / 0.9% / 38.4% Housing Loan

0.7% / 0.6% / 20.7%

Gold Loan

0.5% / 0.3% / 50.0%

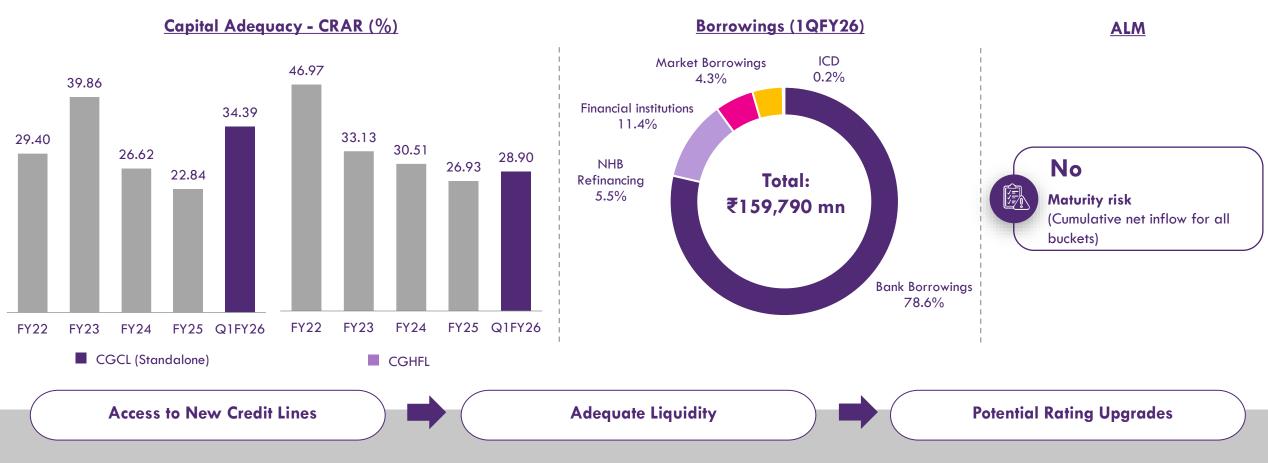
**Construction Finance** 

Note: For Q1FY26



# Capri Global has Robust Balance Sheet and Efficient Liability Management...





Strengthened Capital Adequacy through infusion of ₹20bn equity capital in Q1FY26 via QIP Board resolution for raising ₹10bn via NCDs. Raised ₹1,500 mn market borrowings in Q1FY26 Relationship with 24 Lenders across Public & Private Sector Banks and Financial Institutions



# ... Leveraging Co-lending



## Additional Funding Source & High RoE Accretion



CGCL retains 20-30% while co-lending partners (CLPs) retain the balance



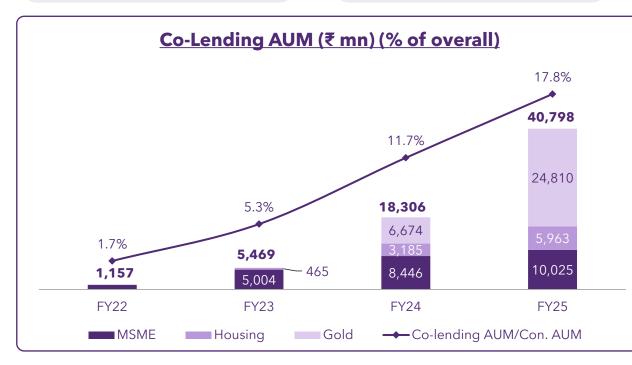
CGCL earns spread and loan servicing fee on the co-lending loans

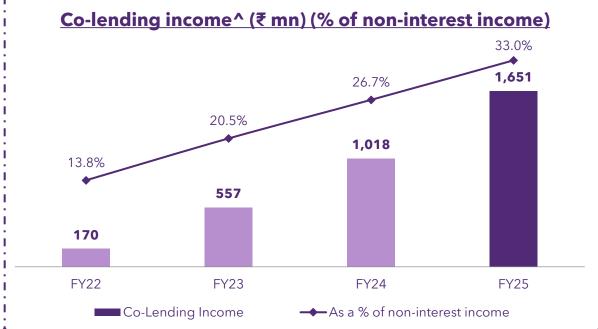


Additional source of funds while conserving capital and boost RoE



Diversification of borrowings





1 1 Partner Banks

























# **Capri Global has Strong Corporate Governance**



## Distinguished and Qualified Board Comprised Majorly of Independent Directors

Lingam Venkata Prabhakar



Rajesh Sharma



Ajit Mohan Sharan



Desh Raj Dogra

Nupur Mukherjee



Shishir Priyadarshi



Subramanian

Chairman & Independent Director

Ex-MD & CEO Canara Bank and ex-ED Punjab National Bank;

Rich experience in banking and finance, AMCs, insurance companies; M.Sc. (Agri), CAIIB

**Managing Director** 



**Independent Director** 



**Independent Director** 

Independent Director

**Independent Director** 

Promoter & MD

Around 25 years of experience in finance sector, CA

IAS - Batch 1979

Over 3 decades of experience in varied aspects of public administration

Ex - CEO and MD of CARE Ratings

Experience in financial sector & credit administration, MBA, CAIIB

Ex Global Head, Data Technologies at Standard Chartered Bank and Barclays

Expertise in datadriven, cloud, Al and ESG, PMP, BCom, CIMA Ex-IAS officer from UP cadre; Director World Trade Organization

MA (Economics, UK) and M. Sc (Physics, DU)

Ex- Citicorp, Edelweiss Group

Experience in finance and management, CA, CS, CWA, LL.B

6 Independent Directors with expertise in Banking, Finance, Risk Management, IT and Public Policy
9 board committees to ensure oversight — Risk, Credit, Asset Liability, Info Security, Audit, CSR, ESG, Stakeholder relationship, Nomination & Remuneration



# Capri Global has Experienced and Stable Management Team (1/2)



### Proven Track Record of Scaling Businesses

#### **RETAIL BUSINESS**



**Ravish Gupta** Business Head – Gold Loans

Ex-IIFL, GE Money, HDFC Bank, BCA Capri vintage: 3Y 7M



**Abhishek Sinha** 

Chief Business Officer - MSMF & MI

Ex Bajaj Housing Finance Ltd., Bajaj Finance Ltd., Tata Capital Ltd.

Capri vintage: 3M



Business Head – Home Loans

Ex-Shriram Housing, GE Money,

Capri vintage: 6Y 5M

#### **CONSTRUCTION FINANCE & INDIRECT LENDING**



**Vijay Kumar Gattani** 

Director - Credit - CF

Ex-Goldman Sachs, ICICI Bank, CA

Capri vintage: 9Y 10M



**Bhaskarla Keshav Kumar** 

Director - Monitoring - CF

Ex-AGM, SBI

**Capri vintage: 10Y 5M** 



**FEE BASED BUSINESS** 

**Amit Setia** 

MBA

Head - Business Alliances - Car Loans

Ex-SBI GI, SMC Insurance, Religare,

Ex-Reliance Capital, Dhanlaxmi Bank, MBA

Capri vintage: 4Y 5M

**Sanjay Manglani** 

Head - Insurance

Capri vintage: 3Y 3M



DHFL, MBA

#### **COLLECTIONS**



Sameer Juneja

Head - Collections

Ex-Edelweiss ARC, Bajaj Housing, Indiabulls Housing, ICICI Bank, B.Sc

Capri vintage: 3M



**Ajay Manglunia** 

ED - Fixed Income Markets

Ex- JM Financial, Edelweiss, InCred;

**Capri vintage: 2M** 



# Capri Global has Experienced and Stable Management Team (2/2)



### Proven Track Record of Scaling Businesses

#### **CORPORATE FUNCTIONS**



**Divya Sutar**Director – Business Strategy

GMP (Harvard Business School), Master's Degree (USF) Capri vintage: 12Y 8M



**Kishore Lodha**Chief Financial Officer

Ex-UGRO Finance, Hinduja Finance, SREI Infra Finance; CA Capri vintage: 1M



Vinay Surana

Head – Treasury

Ex-Axis Bank, CA

Capri vintage: 7Y 5M



Tarun Aggarwal

Group Chief Technology Officer

Ex-Paytm, Adobe System, Quad Analytix, Expedia, PGDBM (IMT)

**Capri vintage: 1Y** 



**Yashesh Bhatt** 

Company Secretary & Compliance

Ex-L&T Fin., TATA Housing, M&M, CS, LLB, MFM-JBIMS

Capri vintage: 3Y 8M



Sanjeev Srivastava

Chief Risk Officer

Ex-IIFL Finance, CA

Capri vintage: 1Y 11M



**Chirag Shah** 

Head – Internal Audit

Ex-Fedbank Fin. Services, Deloitte;

CA

Capri vintage: 2M



**Hardik Doshi** 

Head - Corp. Fin. & Investor Relations

Ex- Kotak IB, Deutsche Bank, MBA - Finance

**Capri vintage: 1Y** 



**Abhishek Yadav** 

Chief Compliance Officer

Ex- ANZ Bank, L&T Fin, Yes Bank, Axis Bank, Kotak Bank, B.Com, CS

Capri vintage: 6M

# **Capri Global - Summary Highlights**





**Retail Focused:** Retail secured lending has massive under penetration and large credit gap; Retail NBFCs better placed; >80% Retail and 100% Secured loan book; **16.9% Yields, 7.2% Spread and 8.9% NIM** for the quarter



**Huge Market Opportunity:** Focus Segments MSME loans, Micro LAP, Affordable Housing loans and Gold loans offer strong growth opportunities; Fast-growing NBFC with 51% AuM CAGR from 2022-2025\*



**Track Record of Execution Excellence:** Launched, built and scaled 4 new products in last 5 years — Lending - Gold Loans, Micro Lap, Fee Income - Car Loan Origination, Insurance Distribution



Diversified Business mix: Well-diversified by both product & geography



**Extensive Network:** Wider geographical reach with 1,138 branches operational, well placed to capitalize on market opportunities and improve profitability through economies of scale



**Technology Edge:** Dedicated tech center with **150+ engineers and data scientists**, developing advanced tech and data analytics platform; Complete Suite of In-house developed applications for end-to-end digital process

# **Capri Global - Summary Highlights**





Robust Credit Underwriting with Deep Expertise - Comprehensive assessment approach enabled through in-house tech applications



Disciplined Collections: Leveraging Al & data analytics for real time monitoring and process efficiency; 100% in-house



**Healthy Asset Quality:** long vintage with business model resilient through macro events; GNPA amongst industry top quartile. Adequate provisioning. High collection efficiency.



Efficient Liability Franchise: 24 lenders and 11 co-lending partners (19% AuM), no ALM mismatch, adequate liquidity



Strong Corporate Governance & Experience Management – Distinguished and Independent Board; Stable Management Team



Growth Targets & Sustainable Returns: Diversified mix with ₹500 bn AUM, 16.0-18.0% RoAE and 4.0% - 4.5% RoAA by FY28

Key Strategies

# Way Ahead: Strategic Initiatives to Drive Scale...



### Key initiatives



#### **Diversify our Product Offerings**

- Offer customized products to address customers' needs in underserved markets with high growth potential
- Focus on revenue diversification and margin expansion



# Geographic Expansion and Deepening our Presence

- Open new branches in existing and newer states to expand retail lending segments
- Deepen presence through increasing customer base and branch productivity



# Leverage Technology and Analytics for Operational Excellence

- Use Generative AI to drive cost efficiency, employee productivity and customer experience
- Leverage data science and analytics capabilities for actionable customer insights



# Leverage customer base to drive fee income and cross-selling

- Cross-sell loan products to large and rapidly growing customer base
- Increase insurance penetration



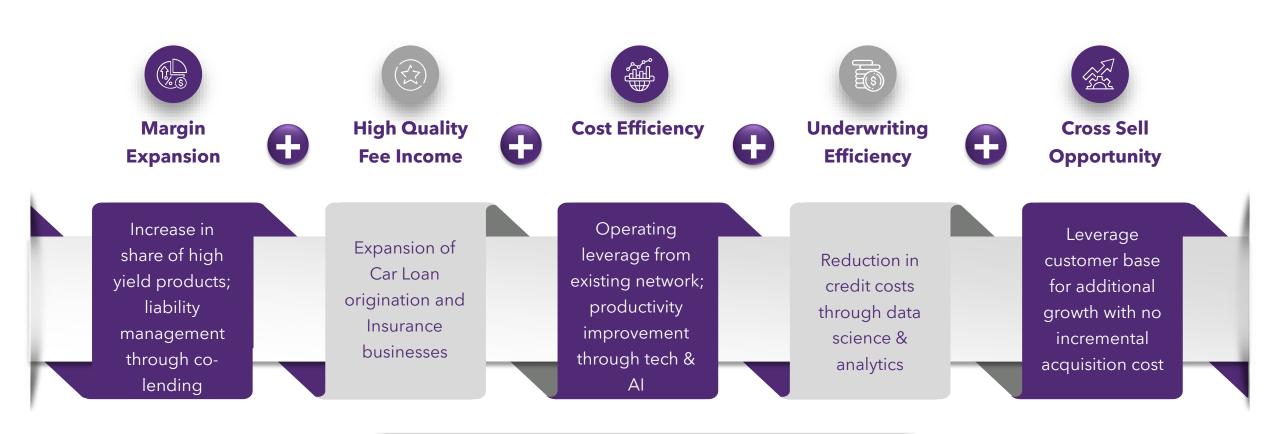
# Diversify borrowings for effective liability management

- Diversify funding mix through other sources of borrowings e.g NCD, ECB to reduce CoF
- Strengthen and grow co-lending partnerships

# ... and Deliver Sustainable Returns



### Key levers for RoE expansion



Capri Global's target is to deliver 16.0-18.0% RoAE and 4.0% - 4.5% RoAA by FY28



# Complete Suite of In-house Developed Applications for End-to-end Digital Journey of MSME and Housing Loans



1

### **Customer Onboarding**

2

### **Credit Underwriting**

3

# Disbursement & Customer Engagement



Collections & Legal

#### **Lead Generation**









#### **Loan Processing**









Legal & Technical verification - collateral evaluation

Scorecard & Business Rule Engine (BRE)

Risk-based Pricing

TAT Monitoring - comprehensive dashboards

#### **Digital Disbursement**







# Customer Engagement

Capri Loans App – loan
documents, service requests,
payments, loan top ups



#### **Al Led Digital Collection**









ML driven models – EWS, Sloppy Payer & NPA prediction Model

# 1. Customer Onboarding



## Pragati Mobile App

A digital customer on-boarding app empowering direct sales executives to collect customer documents electronically and smooth application login process



**Digital document collection -** high-accuracy OCR for upload of KYC, income, property and business documents



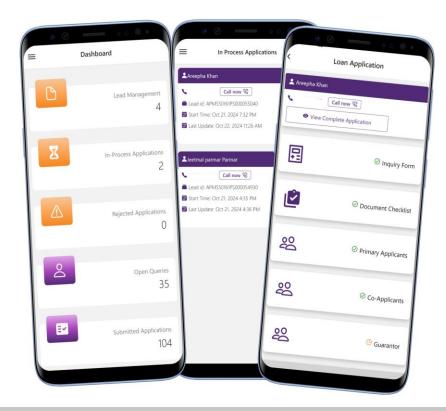
**Efficient application fees collection -** QR Code-based system driving higher realization rates



**BRE-driven CIBIL gating** with advanced screening features



**Improvement in First Time Right (FTR),** resulting in faster TAT and enhanced sales productivity



95K+

Logins (from Apr-24 to Mar-25)

~6%

**Upfront Filtering Rate** 

### 1. Customer Onboarding



#### Capri Business Partner App

A digital platform enabling seamless end-to-end engagement with Capri Business Partners



Real-time updates on lead qualification and loan progress



Live status tracking of loan progress and easy document upload



Automated invoicing - one-day incentive payment cycle post-disbursement



Enhanced activation rates with pivot towards direct engagement model

78K+

Registrations#

17K+

Leads Disbursed#

₹7k+ mn

Disbursed Amount#

~16%

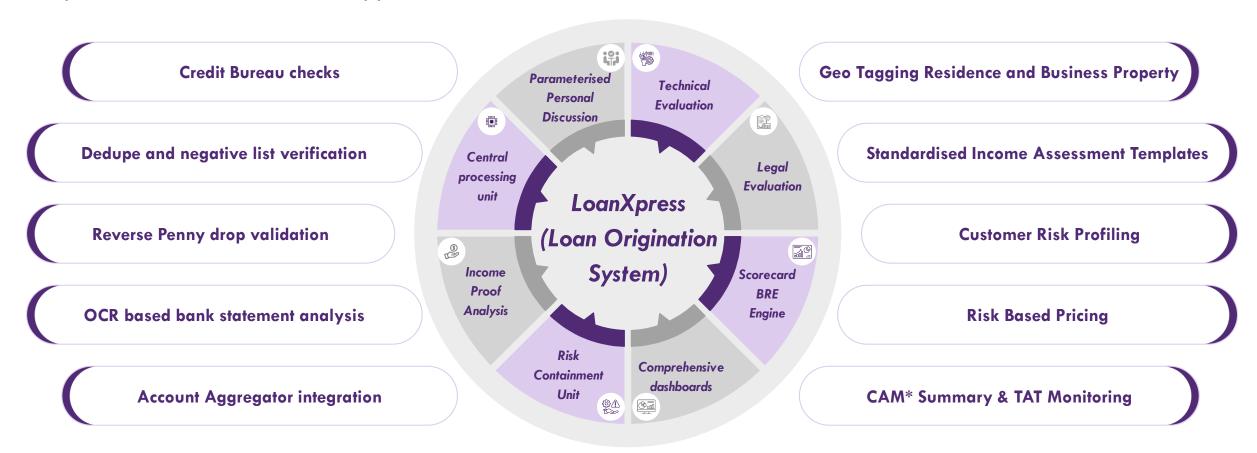
Activation Rate#

<sup>15:22 @</sup> 48.9 № \*\*iil 🗎 43% **CAPRIGLOBAL** Hi JASPREET, Good Afternoon + Create A New Lead © № 1.00 % #il 81% ALL CASES View Leads & Action Applications Disbursed Timeframe: MTD ∨ View Leads & Action ALL CASES Helping Product Tools Scheme Applications Disbursed BHAVISHYA BANE SAPNO KA, SAATH APNO KA HOME LOAN Status: DISBURSED PRODUCTION ON THE PRODUCTION OF THE PRODUCTION O HOME LOAN Status: DISBURSED HOME LOAN Capri HL leads HOME LOAN Status: DISBURSED Loan Amount: 5,00,000 James Anderson

<sup>\*</sup>Activation rate is defined as No. of CBP with lead generated / total CBP registered; # from 30-Aug-2022 to 31-Mar-2025



#### Comprehensive Credit Assessment Approach



An in-house developed Loan Origination System for end-to-end loan processing encompassing verification, credit decisioning, commercial approvals and loan disbursement for unified underwriting process

<sup>\*</sup> Credit Appraisal Memorandum



#### **Central Processing Unit**

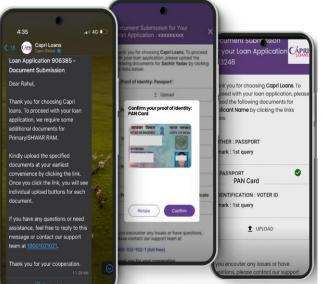
A centralized unit for quality and non-discrepancy checks



**Integrated query module** for customers to upload additional documents securely via WhatsApp links



Click-to-Call facility for direct customer contact without Relationship Managers (RMs) dependency







# from Apr-24 to Mar-25

#### Personal Discussion Mobility App

An app designed for personal discussions (PD) and property verification













310
Applications
processed per day#



**CAPRIGLOBAL** 

#### Technical Evaluation - Digital App for Collateral Evaluation

An in-house developed technical app ensuring uniformity and accuracy in collateral evaluation



Historical transaction data for trends in property values



Insights from property registration data



Delinquency trend mapping for funded and non-funded properties



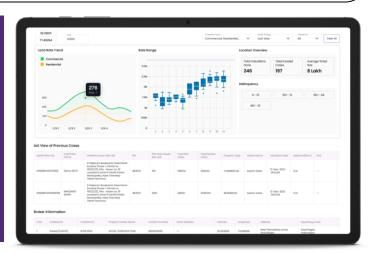
Local insights through broker network tailored to regional contexts

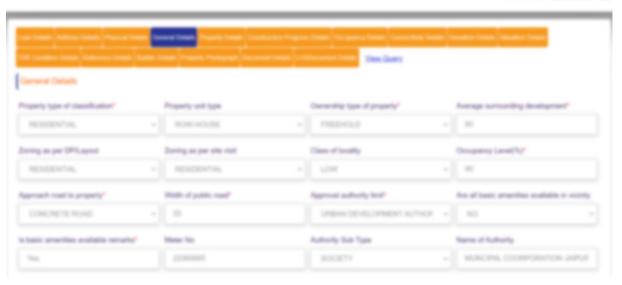


**TAT (Mar-25)** 

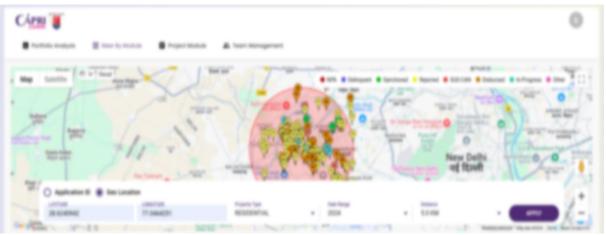
387

No of technical per day (Apr-24 to Mar-25)





St. Protop Singli Fusiteet +





### **Risk-Based Pricing**

A BRE and scorecard-driven approach ensuring commercial approvals aligned with customer risk profile

- **>**
- **CapriScore** based on customer demographic, bureau score and application parameters, collateral quality
- > c

Customer categorization by risk profile

**>** 

**System recommended commercial parameters** (yield, fees) based on customer risk profile

>

Branch-specific targets for informed commercial decisions

A

**Defined authority matrix** for deviations and waiver approvals





### Comprehensive Dashboards – CAM Summary



Consolidated summary of Credit Appraisal Memorandum(CAM)



**Effective credit decisioning** through single view of customer profile and loan parameters



No email communication – all queries, legal reports, technical reports, property photographs available on single screen



Automated system deviations and defined approval matrix

#### Focus on TAT Improvement



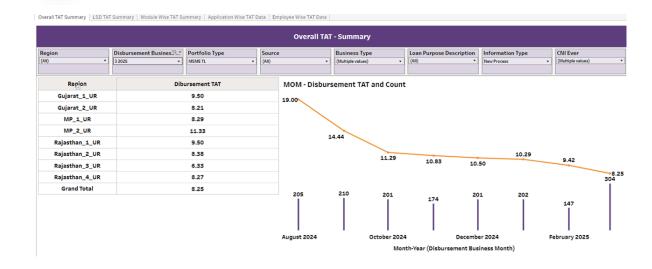
Focused approach to monitor region-wise, branchwise and process stage wise TAT from login to disbursement



**Automated notifications** to individuals and supervisors for delayed TATs ensuring timely resolutions



**50-60% improvement** in TAT in last 8 months



# 3. Disbursement and Customer Engagement



#### E-sign

A fully digital process offering a seamless customer experience for loan sanction and disbursement



E-Stamp and E-Sign digital sanction documents



Biometric & face authentication using Aadhar



Vernacular Key Fact Sheet (KFS) for critical information



Digital disbursement and loan repayments e-NACH



Disbursements done through e-sign to eligible customers in Mar-25



#### Capri Loans App

A digital and secure platform designed for customer engagement and payments



Easy access to loan details and documents



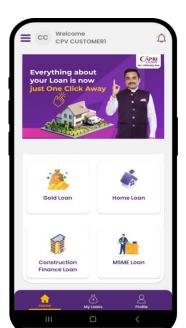
**Multiple Payment Modes** 



Raise service requests digitally



Apply top-up loans



700K+

Customers registered#

210K+

Monthly Average Active Users (Mar-25)

44K+

Service requests handled digitally<sup>#</sup>

₹10K+ mn

EMI Collected#

# from Nov-23 to 31-Mar-2025

# 4. Collections | Disciplined And Data Analytics Driven Approach



Customised channel wise collection strategy basis past customer behavior

#### **PRE-BOUNCE STRATEGY**

- ML based EWS model for customer risk profiling, bounce rate & NPA prediction
- Al based automated bot calling
- Pre-EMI reminders through Whatsapp / SMS

#### **POST-BOUNCE STRATEGY**

- Sloppy payer model roll back and roll forward prediction
- Analytics engine for prediction on honoring Promise to Pay
- OPD Bucketwise collection channel strategy

#### **POST DELINQUENCY - FIELD & LEGAL PROCESS**

- NPA recovery model propensity to pay
- Automated legal escalation with TAT tracking
- **'Legal-like-letters'** and tele-calling for high-risk pre-delinquent accounts

#### DIGITAL AND ANALYTICS TOOLS

- Live collections dashboards and mobile app for real time tracking
- Incentive gamification performance driven leaderboard
- Call Center Analytics Gen Al powered speech to text conversion

**Higher Collection Efficiency** 

**Improved Resolution Rates** 

**Higher NPA Recovery** 

**Reduced Collection Cost** 

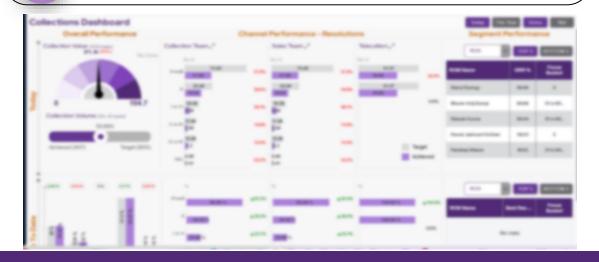
# 4. Collections | Disciplined And Data Analytics Driven Approach



#### Collection Dashboard

A state-of-the-art dashboard offering real-time analysis and visibility into field collection progress

- **>**
- **Performance monitoring:** DPD wise, channel-wise, geography-wise and individual-wise performance tracking for proactive action
- Target tracking: comparison of collections targets versus fulfilment
- Incentive gamification to boosts agent performance



#### CollectXpress App

A digital app designed to enhance productivity of field collection agents

(>)

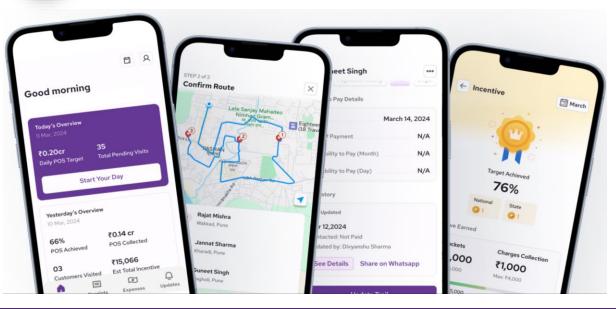
Route map optimization to maximize collection staff customer visits

>

**Real-time tracking** of field agent location and collection status for effective supervision

(>)

**Payment insights** on historical customer payment trends, including Promise-to-Pay (PTP) status



# 5. Underwriting Gold Loans Through Technology



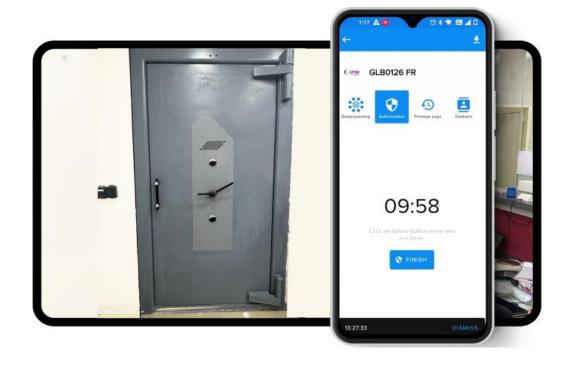
#### State-of-the-Art Branches Equipped with Al Powered Security Systems

#### **Branch Security: 3 Layers**

- Access to main channel gate lock post verification by security guard
- Round the clock e-surveillance; 6 CCTVs for live visuals; 4 panic switches

#### Digital Security: Strong Room Managed by High Tech Al System

- Access linked with 3 Door Interlock System
- ➤ Al Facial recognition system
- Concretized strong room for additional security



# 5. Underwriting Gold Loans Through Technology



#### **End-to-end Digital Process**

A proprietary LOS (Swarnim) that digitizes and streamlines loan processing, customer experience and risk management



100% digital journey enabling faster loan approvals



**OTP-Based E-Sign** to simplify documentation and reduce onboarding time



No cash disbursement (for amounts >₹20k)



**Disbursal TAT ~30 minutes** for improved customer satisfaction



Maker checker approach to loan approval



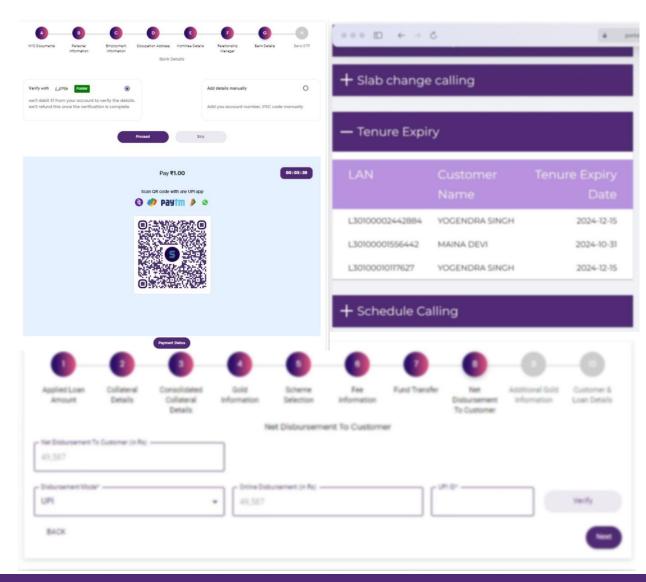
# 5. Underwriting Gold Loans Through Technology



### **End-to-end Digital Process**

#### Digital Disbursement and Collection

- Dedicated relationship manager for smooth and faster customer onboarding process
- **Transparent process** through live CCTV recording of gold evaluation by certified gold valuers
- Customer live photo capture, geotagging and scheme selection
- Bank account disbursement through reverse penny drop validation
- **UPI-based disbursement** up to ₹1 Lakh instantly into accounts
- Click-to-Call feature to connect with customers for intimation about slab change, DPD, tenure expiry via single click
- Collection dashboard to track payment status, tenure expiries and overdue accounts
- Capri Loans App / WhatsApp chatbot vernacular KFS & MITC, Interest due reminders and apply top up loans





# **Performance Highlights**



(In ₹ mn unless stated otherwise)	Q1FY26	Q1FY25	YoY	Q4FY25	QoQ
AUM	247,538	174,587	42%	228,602	8%
Net Interest Income	4,156	3,013	38%	3,812	9%
Non Interest Income	1,661	1,089	53%	1,813	8%
Operating Expenses	2,702	2,650	2%	3,084	12%
Operating Profit	3,115	1,452	115%	2,540	23%
PAT	1,749	757	131%	1,777	2%
Cost-Income Ratio (%)	46.5%	64.6%	1,815 bps	54.8%	839 bps
NNPA (%)	1.0%	1.2%	19 bps	0.9%	10 bps
ROAE (%)	13.0%*	7.8%	522 bps	16.9%	384 bps
ROAA (%)	3.2%*	1.9%	125 bps	3.6%	40 bps

\* Post capital infusion of ₹20 bn

### **Business Update**



Consolidated AUM Up 42% YoY

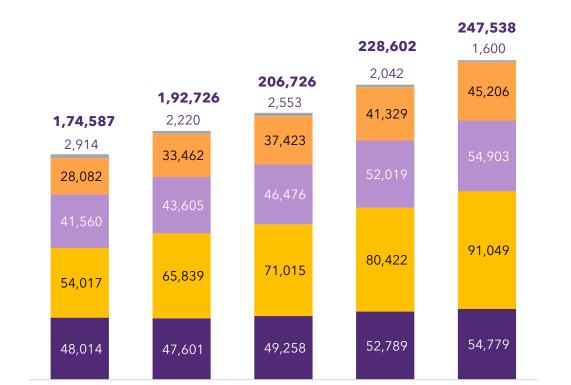
#### **AUM Break Up (₹ mn)**

Q1FY25

■ MSME

Q2FY25

Gold



Q3FY25

■ Housing

### **Composition of AUM (%)**



• MSME, Gold, and Housing AUM values are inclusive of co-lending and Directly Assigned AUM. Refer next slide for further details.

Q4FY25

CF

Q1FY26

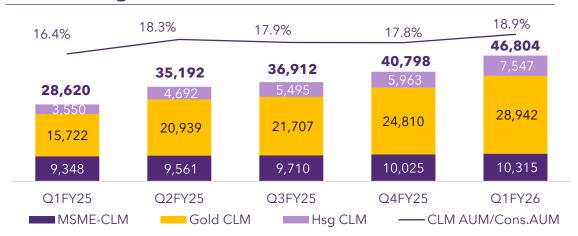
■ Others

### **Retail AUM**

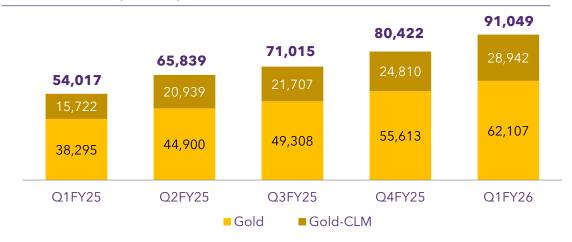


#### Co-Lending AUM showing Steady Growth

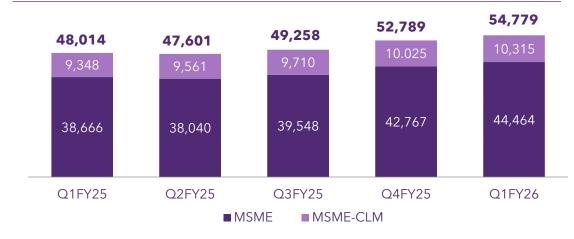
#### **Co-Lending AUM (₹ mn)**



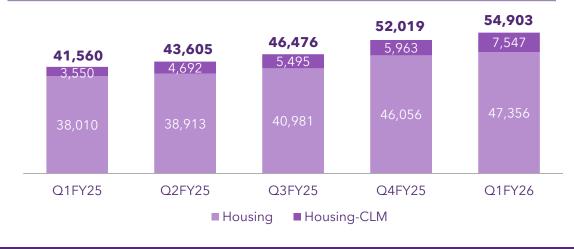
### Gold AUM (₹ mn)



#### MSME AUM (₹ mn)



### Housing AUM (₹ mn)

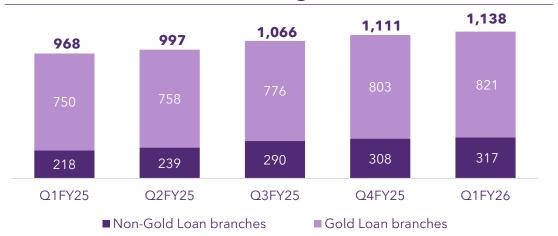


### **Network**

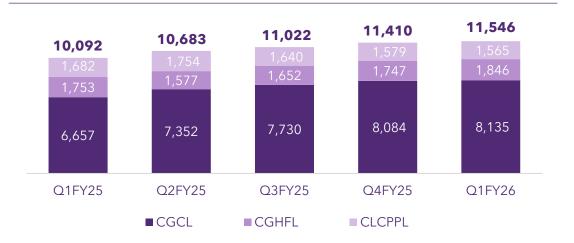


#### Operational Expansion to Support Growth of New Businesses

#### **Branch Addition Normalizing**



#### **Rationalization In Headcount**



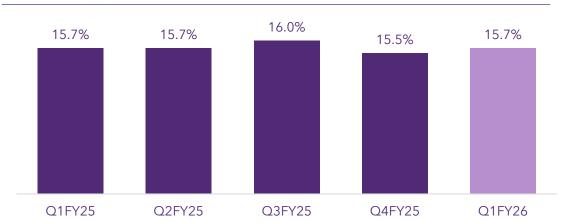
- Increased branch network with a net addition of 27 branches during Q1FY26. Total branch network stood at 1,138 branches vs. 968 branches in Q1FY25.
- Mortgage Finance business (MSME, Micro LAP and Housing) operated through 296 branches in 11 States and UTs.
- Gold Loan network increased to 821 branches across 10 states and UTs by end of Q1FY25.
- Construction Finance continued to have 3 dedicated branches Bengaluru, Hyderabad, and Ahmedabad.
- Car Loan distribution locations stood at 821 as of June'25. The branch presence was consolidated into 19 branches.
- In addition, the Company has dedicated tech centers in Gurugram, Bengaluru & Noida (not counted as branches).

# **Segmental Yields**

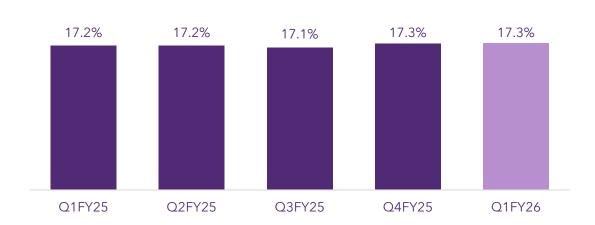


### Stable Yields

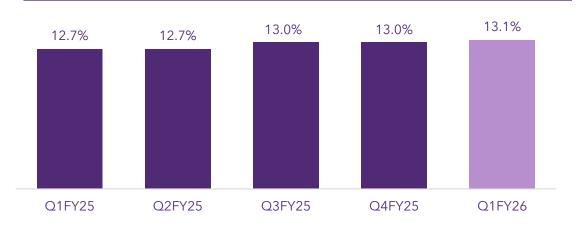
#### **MSME (%)**



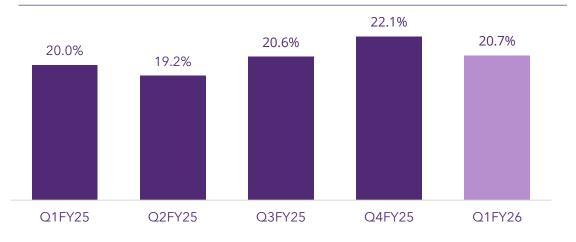
### **Construction Finance (%)**



### **Housing Finance (%)**



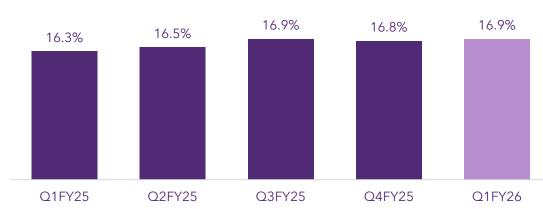
### **Gold Loans (%)**



# **Yields and Margins**

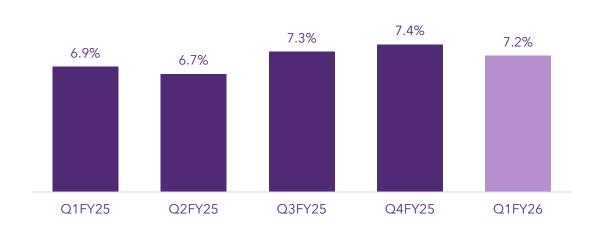


#### **Yield on Net Advances (%)**

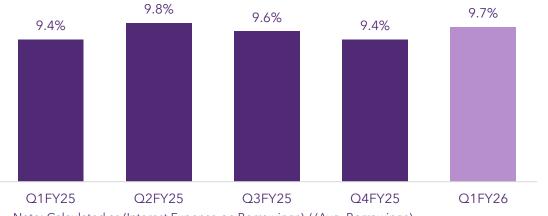


Note: Calculated as (Interest on Advances) / (Avg. Net Advances)

### Spreads (YoA - CoB) (%)

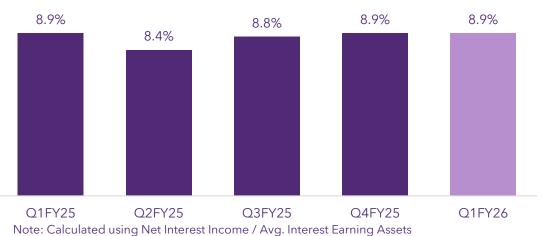


#### Cost of Borrowings (%)<sup>1</sup>



Note: Calculated as (Interest Expense on Borrowings) / (Avg. Borrowings)

#### **Net Interest Margin (%)**<sup>2</sup>

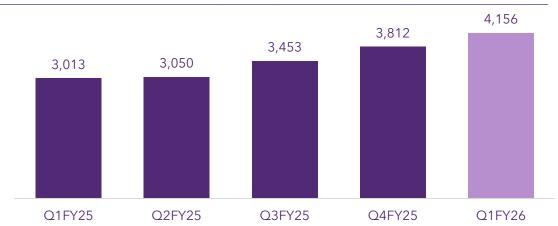


# **Financial Highlights**

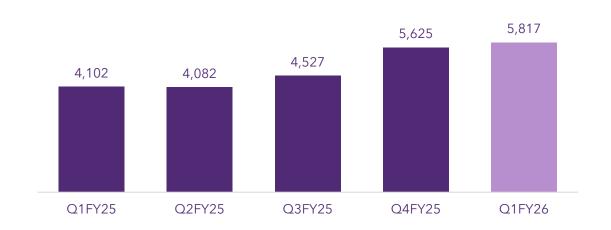


#### Total Income grew 42% YoY; Continued Momentum in Fee Income

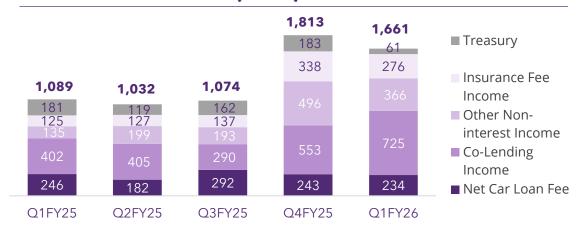
#### **Net Interest Income (₹ mn)**



### **Net Total Income (₹ mn)**



#### Non-Interest Income (₹ mn)



#### Non-Interest Income / Net Income (%)

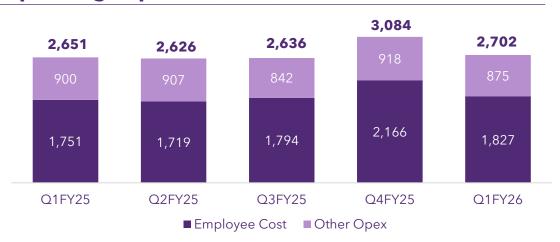


# **Financial Highlights**

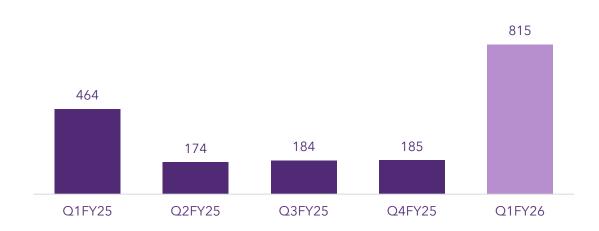


#### Sharp Improvement in Cost/Income YoY Basis; Operating Profit up 115% YoY

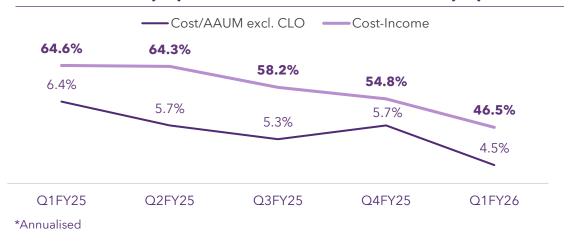
#### **Operating Expenses (₹ mn)**



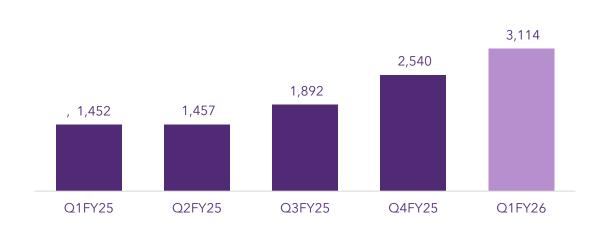
### **Credit Costs (₹ mn)**



#### Cost-Income (%) & Cost / AAUM excl. CLO (%)\*



### **Operating Profit (₹ mn)**

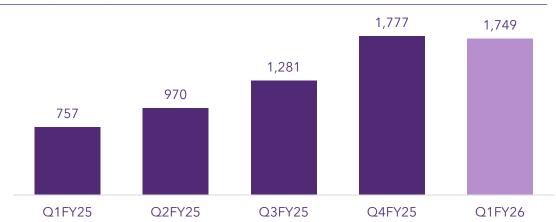


# **Profitability and Key Ratios**

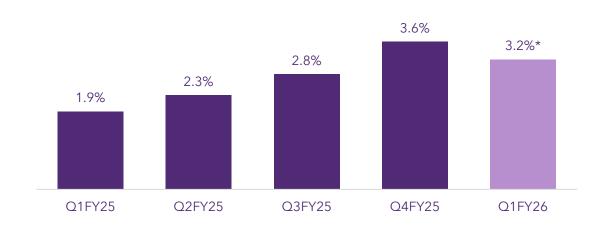


PAT rises 131% YoY

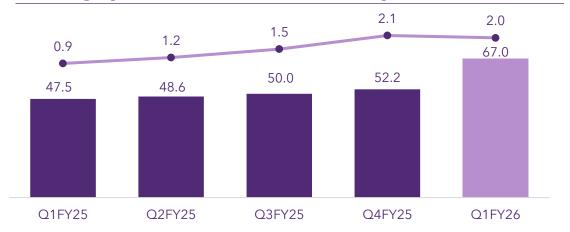
#### PAT (₹ mn)



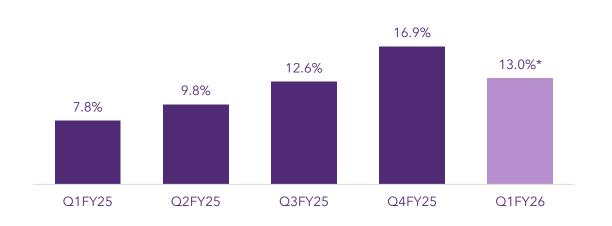
#### **Return on Avg. Assets (% annualized)**



### **Earnings per Share and Book Value per Share (₹)**



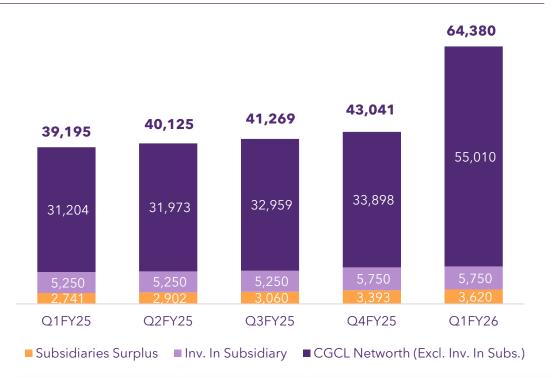
### Return on Avg. Equity (% annualized)



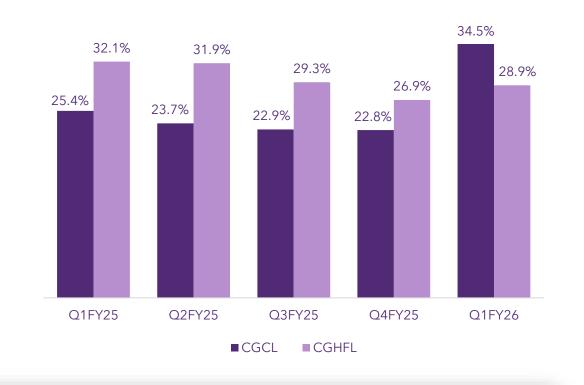
# **Well Capitalized For Medium Term Growth**



#### **Consolidated Networth (₹ mn)**



#### **Capital Adequacy (%)**



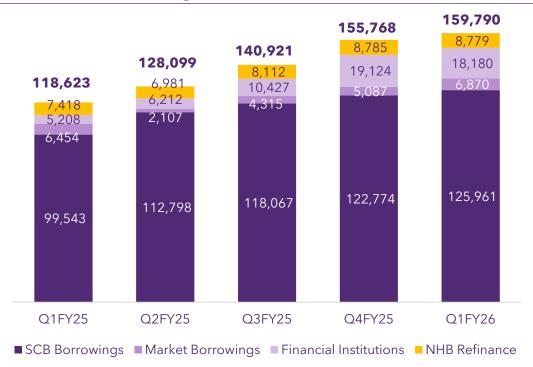
- CGCL raised Rs20 bn of equity capital by way of QIP in Q1FY26
- Both CGCL and CGHFL are well capitalised to support growth in the medium term

# **Liability Mix**

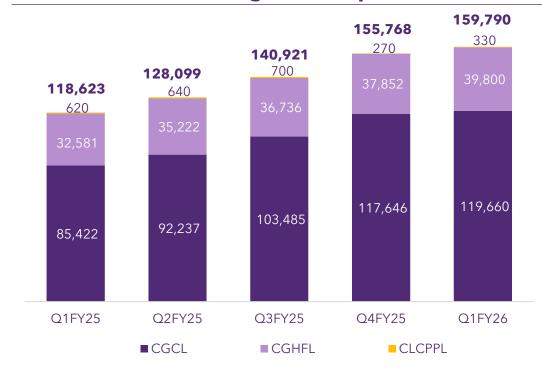


#### Increase led by Bank Borrowings

#### **Diversified Funding Profile (₹ mn)**



#### **Consolidated Borrowings Break-up (₹ mn)**



- CGCL's Board has approved raising of funds up to Rs10 bn by way of NCDs.
- Raised NCD and CPs in Q1FY26 of Rs1,500 mn
- Market Borrowings include NCD and CPs

# **Liquidity Position**



### Comfortable Liquidity Position

Particulars (₹ mn)	CGCL (Standalone)	CGHFL	Consolidated	
Limits Sanctioned	203,040	68,309	271,349	
Limits Availed	198,050	64,138	262,188	
Un-Drawn	4,990	4,172	9,162	
Repaid	90,385	24,293	114,679	
Outstanding	107,665	39,844	147,509	
Total no. of relationship maintained	23	15	24	
Limits Sanctioned in Q1FY26	10,400	8,400	18,800	

- CGCL has active borrowing relationship with 24 Financial Institutions across PSU, Private Sector Banks, Life Insurance companies and Public Sector Financial Institutions.
- Company continues to have access to strong credit lines to support growth.

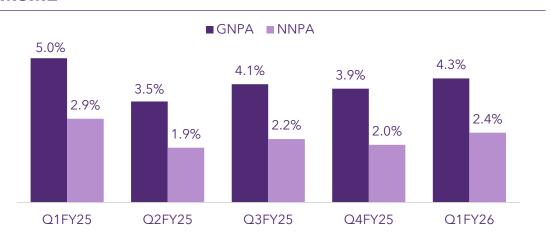
<sup>\*</sup>Note: The consolidated outstanding borrowings above will be different from the borrowings appearing in Balance Sheet (Rs159,790 mn, see Slide 28), due to accounting treatment for processing fees and other IND AS adjustments.

# **Segmental NPAs**

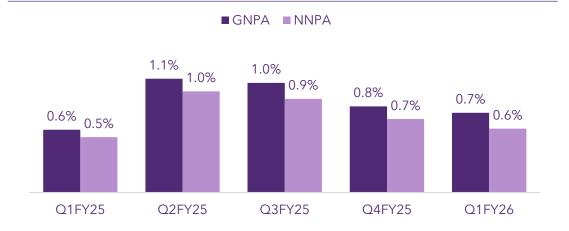


### Healthy Asset Quality

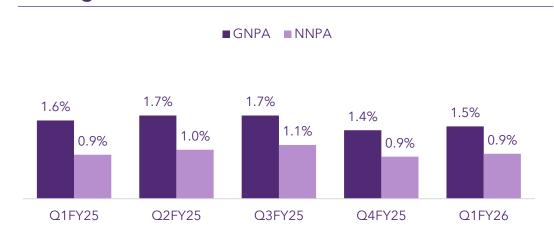
#### **MSME**



#### **Gold Loan**

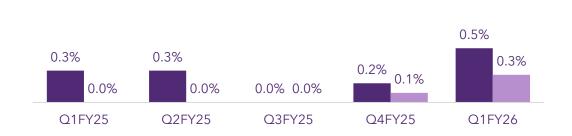


#### **Housing Finance**



#### **Construction Finance**





# **Asset Quality**



### Adequate Provisioning Coverage

₹ mn except stated

					₹ mn except stated			
ECL Analysis As Per IndAS	Q1FY26	Q4FY25	Q3FY25	Q2FY25	Q1FY25			
Stage 1 & 2 - Gross	197,346	184,917	166,981	154,945	143,558			
Stage 1 & 2 - ECL Provisions	1,848	1,481	1,542	1,486	1,441			
Stage 1 & 2 - Net	195,499	183,436	165,439	153,459	142,117			
Stage 1 & 2 - ECL Provisions %	0.94%	0.80%	0.92%	0.96%	1.00%			
Stage 3 - Gross	3,355	2,867	2,840	2,588	3,152			
Stage 3 - ECL Provisions	1,375	1,197	1,119	1,039	1,432			
Stage 3 - Net NPA	1,981	1,670	1,721	1,549	1,720			
Stage 3 - ECL Provisions %	41.0%	41.7%	39.4%	40.1%	45.4%			
Total ECL Provisions	3,222	2,678	2,661	2,525	2,872			
Stage 3 % - Gross NPA	1.7%	1.5%	1.7%	1.6%	2.1%			
Stage 3 % - Net NPA	1.0%	0.9%	1.0%	1.0%	1.2%			
PCR % (incl. aggregate ECL Prov.)	96.0%	93.4%	93.7%	97.6%	91.1%			
Restructured Assets	860	935	1,041	1,128	1,262			
Restructured Assets (%)	0.4%	0.5%	0.6%	0.7%	0.9%			
Prov. on Restr. Assets	246	275	309	305	379			
Prov. on Restr. Assets (%)	28.7%	29.4%	29.7%	27.0%	30.0%			

# **Consolidated Income Statement**



### **Quarterly Comparison**

₹ mn except stated

Particulars	Q1FY26	Q1FY25	Y-o-Y (%)	Q4FY25	Q-o-Q (%)
Interest earned	8,096	5,724	41%	7,393	10%
Interest expended	3,940	2,711	45%	3,581	10%
Net interest income	4,156	3,013	38%	3,812	9%
Non-interest income	1,661	1,089	53%	1,813	(8%)
Net car loan fees	234	246		243	
Co-lending income	725	402		553	
Other operating income	702	441		1,017	
Total income	5,817	4,102	42%	5,624	3%
Operating expenses	2,702	2,650	2%	3,084	(12%)
Employee cost	1,827	1,751		2,166	
Other operating expenses	875	900		918	
Operating profit	3,115	1,452	115%	2,540	23%
Total provisions	815	464	76%	185	341%
ECL provisions	714	136		232	
Write-offs	101	328		(47)	
Profit before tax	2,300	988	133%	2,355	(2%)
Tax	551	231		578	
Implied tax rate	24.0%	23.4%		24.5%	
Profit after tax	1,749	757	131%	1,777	(2%)
EPS (basic) (Rs.) (not annualised)	2.05	0.92		2.15	

# **Consolidated Balance Sheet**



### **Quarterly Comparison**

₹ mn except stated

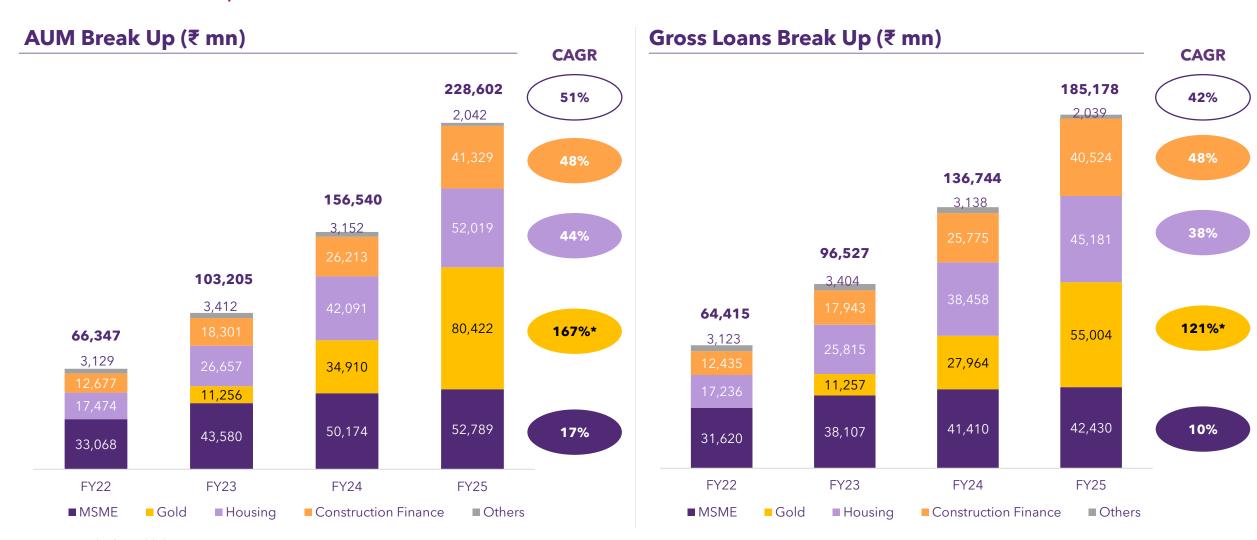
				₹ mn except stated		
Particulars	Q1FY26	Q1FY25	YoY (%)	Q4FY25	QoQ (%)	
Paid-up equity	962	825	17%	825	17%	
Reserves and surplus	63,418	38,370	65%	42,216	50%	
Total Equity	64,380	39,195	64%	43,041	50%	
Bank borrowings	152,920	112,168	36%	150,682	1%	
Debt securities	6,870	6,454	6%	5,087	35%	
Other liabilities and provisions	8,848	5,907	50%	9,504	(7%)	
Total Equity & Liabilities	233,017	163,724	42%	208,313	12%	
Cash and bank balances	26,057	12,446	109%	15,312	70%	
Investments	2,680	775	246%	1,604	67%	
Assets under financing activities	195,421	141,827	38%	182,515	7%	
Other assets	8,859	8,676	2%	8,882	-	
Total Assets	233,017	163,724	42%	208,313	12%	



### **AUM and Loan Growth**



Consolidated AUM Up 51% CAGR FY22-25



Note: \*CAGR FY23-25

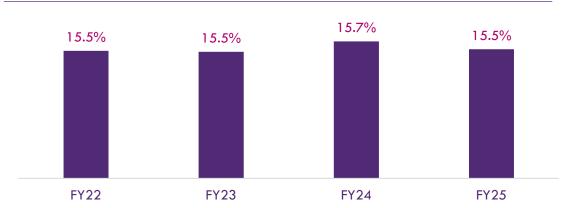
MSME AUM includes Micro LAP and Solar Loans; MSME, Gold, and Housing AUM values are inclusive of co-lending and directly assigned AUM; Others include Indirect Lending, Small Business Loans and Employee Loans

# **Segment Wise Loan Yields**

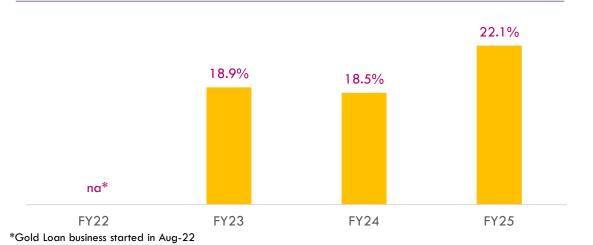


### Improving Yields

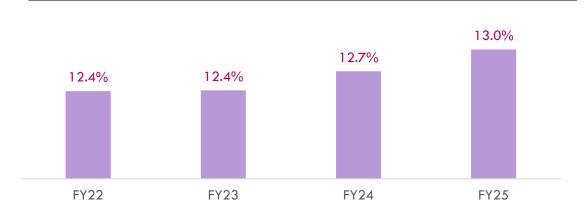




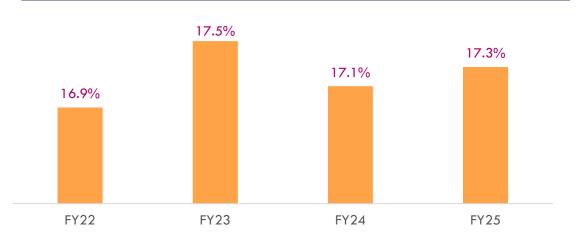
#### Gold Loans (%)



#### **Housing Finance (%)**



#### Construction Finance (%)

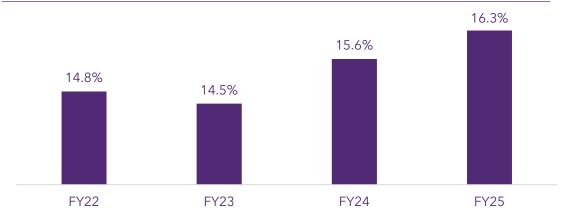


# **Yields & Margins**



#### Improving spreads and margins

#### **Yield on Net Advances (%)**

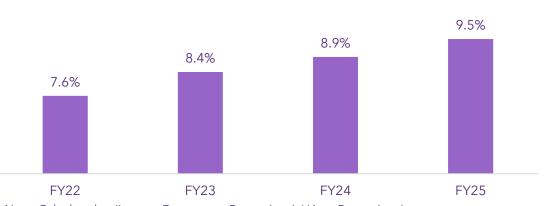


Note: Calculated as (Interest on Advances) / (Avg. Net Advances)

### Spreads (YoA - CoB) (%)

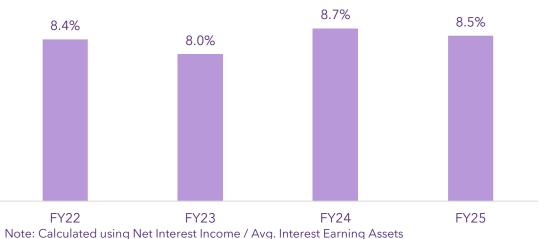


#### Cost of Borrowings (%)<sup>1</sup>



Note: Calculated as (Interest Expense on Borrowings) / (Avg. Borrowings)

### **Net Interest Margin (%)**<sup>2</sup>



# **Financial Highlights**

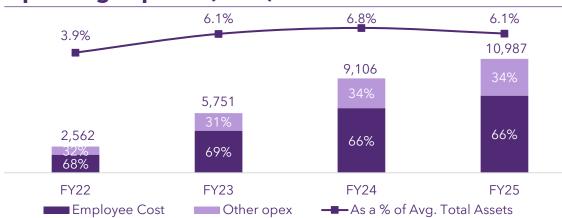


#### High share of non-interest income

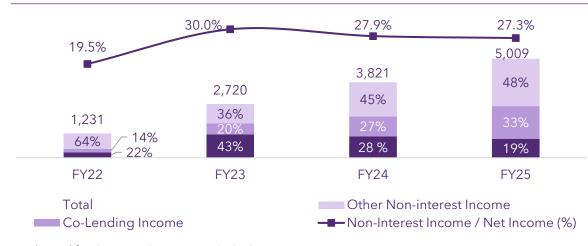
#### **Net Interest Income (₹ mn)**



### **Operating Expense (₹ mn)\***



#### Non-Interest Income^ (₹ mn)



<sup>^</sup>Adjusted for Car Loan Origination (CLO) Commission Expense

#### Cost-Income (%)\*

Increased due to significant investment in Technology, Branches and Employees

6.8%

7.0%

5.7%

4.4%

63.4%

66.6%

FY22

FY23

FY24

FY25

Cost/Income

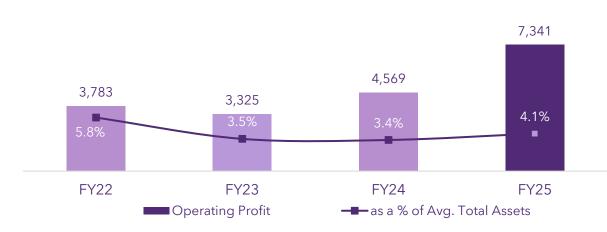
Cost (excl CLO) / AAuM

# **Financial Highlights**

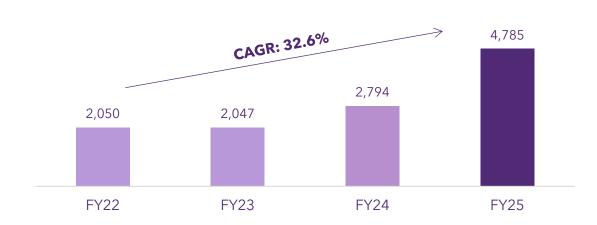


#### Improving Return Metrics

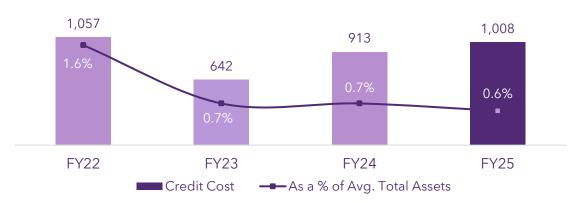
### **Operating Profit (₹ mn)**



### **Profit After Tax (₹ mn)**

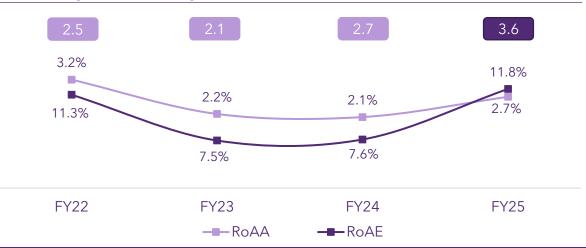


### **Credit Costs\* (₹ mn)**



\*Impairment of financial instruments (expected credit loss)

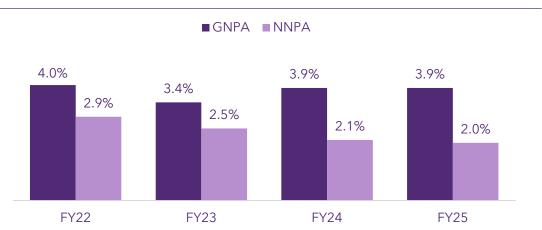
### **D/E (x) | RoAA (%) | RoAE (%)**



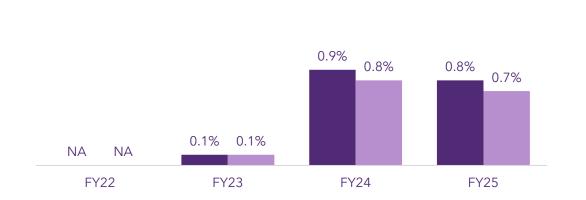
# **Segmental NPAs**



#### **MSME Loan**

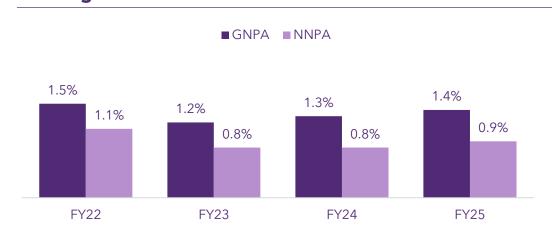


#### **Gold Loan**

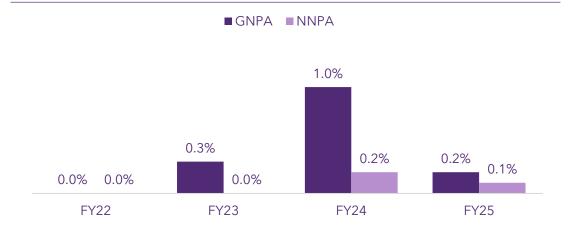


■GNPA ■NNPA

#### **Housing Finance**



#### **Construction Finance**



# **Asset Quality**



## Maintained Adequate PCR

₹ mn except stated

ECL Analysis As Per IndAS	FY22	FY23	FY24	FY25
Stage 1 & 2 - Gross	63,627	96,028	135,567	184,917
Stage 1 & 2 - ECL Provisions	1,231	1,268	1,364	1,481
Stage 1 & 2 - Net	62,396	94,760	134,202	183,436
Stage 1 & 2 - ECL Provisions %	1.93%	1.32%	1.01%	0.80%
Stage 3 - Gross	1,562	1,704	2,661	2,867
Stage 3 - ECL Provisions	476	526	1,202	1,197
Stage 3 - Net NPA	1,086	1,178	1,458	1,670
Stage 3 - ECL Provisions %	30.5%	30.9%	45.2%	41.7%
Total ECL Provisions	1,707	1,794	2,567	2,678
Stage 3 % - Gross NPA	2.4%	1.7%	1.9%	1.5%
Stage 3 % - Net NPA	1.7%	1.2%	1.1%	0.9%
Restructured Assets	2,161	1,598	1,515	935
Restructured Assets (%)	3.3%	1.6%	1.1%	0.5%
Provision on Restructured Assets	475	331	517	275
Provision on Restructured Assets (%)	22.0%	20.7%	34.1%	29.4%

Note: On consolidated basis

# **Consolidated Income Statement**



All figures in ₹ mn except stated otherwise

					9	
Profit and Loss A/c	FY21	FY22	FY23	FY24	FY25	FY21-25 CAGR
Interest income	6,735	8,396	11,678	18,229	26,055	
Interest expenses	2,887	3,308	5,317	8,372	12,736	
Net interest income	3,848	5,087	6,361	9,857	13,320	36.4%
Other income	636	1,231	2,719	3,821	5,009	67.5%
Net Car Loan Fee	-	276	1,179	1,076	963	
Co-lending Income	-	170	557	1,018	1,651	
Other income	636	785	983	1,727	2,395	
Net income	4,484	6,318	9,080	13,677	18,328	42.2%
Operating expenses	1,520	2,536	5,750	9,107	10,987	64.0%
Employee expenses	994	1,746	4,061	6,237	7,430	
Other expenses	526	790	1,690	2,870	3,557	
Operating profit	2,964	3,783	3,330	4,570	7,341	25.4%
Provisions	607	1,057	647	913	1,008	13.5%
ECL provisions	545	618	77	713	635	
Write-offs	62	439	570	199	373	
Profit before tax	2,357	2,726	2,683	3,656	6,333	28.0%
Taxes	588	676	636	862	1,548	
Tax rate (%)	24.9%	24.8%	23.7%	23.6%	24.4%	
Profit after tax	1,770	2,050	2,047	2,794	4,785	28.2%

# **Consolidated Balance Sheet**



All figures in ₹ mn except stated otherwise

						·
Balance Sheet	FY21	FY22	FY23	FY24	FY25	FY21-25 CAGR
Liabilities						
Paid-up equity	351	351	412	825	825	
Reserves	16,822	18,873	35,242	37,541	42,216	
Networth	17,173	19,225	35,655	38,366	43,041	25.8%
Borrowings	37,689	48,084	75,113	104,069	155,768	42.6%
Other liabilities	3,269	4,219	7,246	9,062	9,504	
Total liabilities	58,131	71,528	118,013	151,497	208,313	37.6%
Assets						
Cash and equivalents	2,242	3,531	15,100	6,746	15,312	
Investments	8,075	3,775	2,155	2,162	1,604	
Loans	46,863	62,708	94,816	134,212	182,515	40.5%
Other assets	951	1,514	5,942	8,377	8,882	
Total assets	58,131	71,528	118,013	151,497	208,313	37.6%

# **Du Pont Analysis**



RoAA Tree (%)	FY21	FY22	FY23	FY24	FY25
Interest income	13.1	13.0	12.3	13.5	14.5
Interest expenses	5.6	5.1	5.6	6.2	7.1
Net interest income	7.5	7.8	6.7	7.3	7.4
Other Income	1.2	1.9	2.9	2.8	2.8
Net Car Loan Fee	-	0.4	1.2	0.8	0.5
Co-lending Income	-	0.3	0.6	0.8	0.9
Other income	1.2	1.2	1.0	1.3	1.3
Net income	8.7	9.7	9.6	10.2	10.2
Operating expenses	3.0	3.9	6.1	6.8	6.1
Employee expenses	1.9	2.7	4.3	4.6	4.1
Other expenses	1.0	1.2	1.8	2.1	2.0
Operating profit	5.8	5.8	3.5	3.4	4.1
Provisions	1.2	1.6	0.7	0.7	0.6
ECL provisions	1.1	1.0	0.6	0.5	0.4
Write-offs	0.1	0.7	0.1	0.1	0.2
Profit before tax	4.6	4.2	2.8	2.7	3.5
Tax	1.1	1.0	0.6	0.6	0.9
Profit after tax (RoAA)	3.4	3.2	2.2	2.1	2.7

# **ENVIRONMENT, SOCIAL, GOVERNANCE (ESG)**



#### ESG rating of 69 given by NSE

#### **ENVIRONMENT**

- E-waste is responsibly disposed through authorized recyclers
- Continued investment in **digital transformation** to improve accessibility
- Reduction of operational carbon footprint
- Commitment to align business practices with UN
   Sustainable Development Goals (SDGs)

# ENVIRONMENT SOCIAL SOCI

**SOCIAL** 

- Training on ESG principles for Employees
- Workplace Inclusion, Health, and Safety:

  Committed to fostering an equitable and inclusive environment thereby prioritising employee well-being through robust health, safety, and wellness initiatives
- Skill Development: Regional-level training programmes and digital literacy initiatives

**NSE Score: 65** 

#### **NSE Score: 63**

- > **Steering Committee**: Dedicated to advancing the company's ESG agenda by ensuring compliance, enhancing transparency, and integrating ESG strategies into business operations
- > Transparency and Reporting: Adherence to GRI standards and SEBI's BRSR requirements, ensuring accountability
- > **Suppliers Code of Conduct**: Suppliers to comply with ESG standards, including adherence to relevant laws, protection of human rights, and business integrity
- > Anti Corruption and Anti Bribery: a zero-tolerance stance towards bribery and corruption
- > 6 out of 7 board members are Independent Directors including one woman director

NSE Score: 79

# **S&P Global Corporate Sustainability Assessment (CSA)**



CGCL achieved an impressive score of 49 in its maiden application, exceeding the industry average of 30





- The **S&P Global CSA** respected benchmark for ESG practices, assessing risks and opportunities
- Capri Global's performance reflects leadership in ethics, inclusion, and transparency in disclosures



- Drives environmental, societal and governance as priorities
- Strengthening ESG framework showcases sustainability as a core principle
- ❖ Highlights efforts in **creating sustainable value** for all stakeholders

Score: 75

(99th Percentile)

**Financial Inclusion** 

Score: 58

(Industry average: 32)

**Labour Practices** 

Score: 76

(Industry average: 40)

**Business Ethics** 

Score: 79

(94th Percentile)

Tax Strategy

79% disclosure rate

for CSA-required information reflecting very high data availability

# **Corporate Governance Framework**



#### **Board of Directors**





#### **CRO**

Operational Risk Committee



#### CCO

Compliance



#### HIA

Internal Audit



#### **BUSINESS HEAD**

**Credit Policy Committee** 



6 Independent Board of Directors including one woman Director





Separate Chairman and Managing Director

#### **Zero Disciplinary Actions**

For Corruption and Complaints related to Conflict of Interest against Directors or KMPs\*

#### **Zero Customer Complaints Pending**

We had 17 complaints pending as of 31st March 2025 which were subsequently resolved by 30th April 2025

#### **Training & Awareness Programs**

On ESG Principles conducted for Board of Directors and KMPs

Note: As on 31-Mar-25

# **Corporate Social Responsibility**









- •Strategic Vision: Deploying capital to uplift underserved communities through impactful, scalable interventions.
- **Proven Model:** Need-based, multi-stakeholder approach with strong M&E governance, enabling replication and sustainability.
- •**High Impact: Over 1 million** lives impacted across livelihoods, education, health, and rural infrastructure development.
- •**Key Outcomes:** Women empowerment, sustainable Livelihood, improved education, maternal health, and green practices.

Lives Positively Impacted: 1,024,287

Capri's CSR strategy stands at the intersection of purpose and performance, delivering social value through impactful, well-governed investments. Our approach is structured yet agile. It is built on identifying real needs, aligning stakeholders, and designing scalable interventions under robust monitoring and evaluation frameworks. This ensures that each initiative creates measurable and replicable change.

# **Shareholding**



₹ 166bn

US\$ 1.9bn<sup>2</sup> Market capitalisation<sup>1</sup> ₹ 64.4bn

Cons. Net worth<sup>3</sup> (Q1FY26)

₹ 961.6mn

Paid-up Equity

₹ 1

Face Value



#### **NOTES**

- 1. Market capitalization NSE on 30th June'25.
- 2. 1 US\$ = ₹ 85.70.
- 3. Not adjusted for DTAs; ₹ 63.4bn after adjusting for DTAs.
- 4. AMFI classifies CGCL as a small cap company based on six monthly average market capitalization (June'25 rank 419).
- 5. CGCL is part of NIFTY Smallcap 250 index.

Shareholding as at the end of Q1FY26

7 Annexure

# **Awards and Recognition**





"Best Brands – 2024" award at the ET Now Best Brands Conclave 2024



Company of the Year (2018) – Zee Business Dare to dream award



India's Most Admired Financial Service Company by White Page
India – 2019



"Best BFSI Brands" by the Economic Times in 2021



The Economics Times – Best BFSI Brands 2019



"Great Place to Work" - Awarded for 3 consecutive years



Most promising Leader of Asia in 2020 - 21



India's Most Inspirational Leader by White Page India – 2019



**Best CSR initiative in Non-Banking Sector** 

# **Building the Brand Capri Loans**

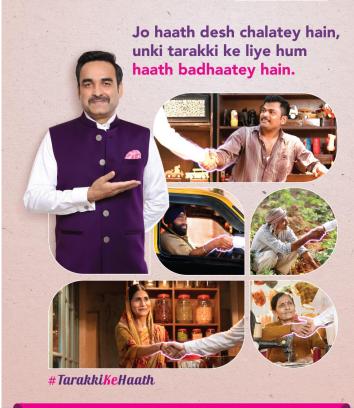
#### #TarrakiKeHaath

We launched our latest Brand campaign with Pankaj Tripathi to create strong awareness and recall for the brand and establish its position as a brand that is focused on making a difference on the ground while being inclusive. Campaign is being promoted through a 360 degree Media plan to reach our target audience across our markets and has been well received.

#### **Campaign Delivery**

- TV ads focusing on top Hindi NEWS channels, Movie channels and Cable TV. Reaching estimated 65 Million + viewers
- Print ads in leading publications across our key states, with a reach of over 56 Million
- Digital Media promotions across Social Media, OTT, News and Utility Apps, delivering reach of over
   30 mn
- Over 30 mn views received on our social media handles (YouTube, Linkedin, Facebook, Instagram)
- Social Media influencers used for granular reach of the campaign
- Branch level visibility created through collaterals across all branches
- Cinema and On-ground visibility activities part of plan for future deployment
- Campaign covered across leading advertising media like ET Brand Equity, AFAQs, Ad Gully





9 States and UTs | 1100+ Branches | 11,400+ Employees | 7,20,000\*+ Customer account







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#### **Our Vision**

To create an inclusive & transformative credit ecosystem, with equal & fair access to capital for people & businesses and help them fulfil their potential.

#### **Our Mission**

Our mission is to empower more people and businesses with our versatile loan offerings. We believe in building pathways of prosperity for all towards a brighter & inclusive financial future. We aim to foster progress by bridging the gap between aspirations and opportunities with a new-age platform that helps deliver diverse financial goals.

# Thank You!

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