

August 29, 2025

Listing Department,

National Stock Exchange of India Limited
Exchange Plaza, Plot C-1, Block G,
Bandra Kurla Complex, Bandra (E),
Mumbai – 400 051

Symbol: MAXHEALTH Scrip Code: 543220

**Sub.: Presentation for Investor Conferences** 

Ref.: Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir / Madam,

This is in continuation to earlier intimation dated August 27, 2025, wherein we had informed that the Chairman and Managing Director and Senior Management of the Company will be participating in various investor conferences as per the following schedule:

Listing Department,

Mumbai - 400 001

Phiroze Jeejeebhoy Towers,

**BSE Limited** 

Dalal Street,

S. No.	Date	Particulars	
1. September 2, 2025		Motilal 21 <sup>st</sup> Annual Global Investor Conference, 2025	
2.	September 8 & 9, 2025	32 <sup>nd</sup> CITIC CLSA Flagship Investors' Forum 2025	
3. September 16 & 17, 2025		Jefferies 4 <sup>th</sup> India Forum, 2025	
4.	September 22, 2025	J.P. Morgan 10 <sup>th</sup> Annual India Conference	

In this regard, please find enclosed herewith the presentation to be made during the aforesaid conferences.

This disclosure will also be hosted on Company's website viz. www.maxhealthcare.in.

Kindly take the same on record.

Thanking you

Yours truly,
For Max Healthcare Institute Limited

**Dhiraj Aroraa** 

**SVP - Company Secretary and Compliance Officer** 

Encl.: As above

Max Healthcare Institute Limited

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(CIN: L72200MH2001PLC322854)



## **Investor Presentation**

August 29, 2025





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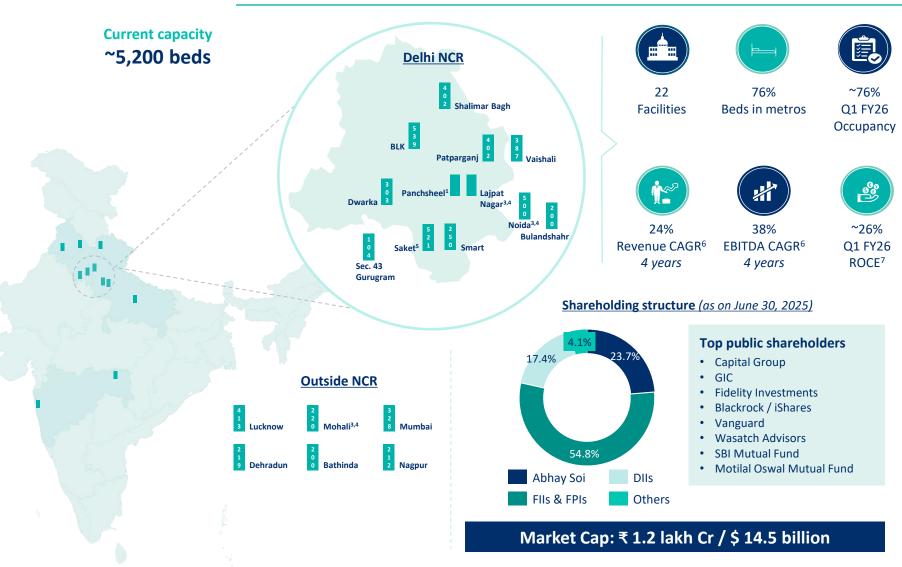








# Max Healthcare: India's largest<sup>1</sup> hospital chain in terms of market cap, second<sup>2</sup> largest in terms of Revenue & EBITDA



<sup>1.</sup> Market cap as of June 30, 2025 | 2. Based on publicly available information for listed companies (FY25) | 3. Standalone speciality clinics with outpatient and day care services | 4. Two facilities each at these locations | 5. 320 beds in East Block and 201 in West Block | 6. CAGR is calculated for FY21 to FY25 | 7. For Existing Units



# Vision: To be the most well-regarded healthcare provider in India

To be the **most well regarded healthcare provider** in India committed to the highest standards of **clinical excellence and patient care** supported by **latest technology and cutting edge research** 

- Quaternary care facilities
- Best-in-class clinical outcomes
- Patient centric approach
- Global best practices

- Rewarded by growth
- Constant pursuit to strengthen management
- Collaborative approach



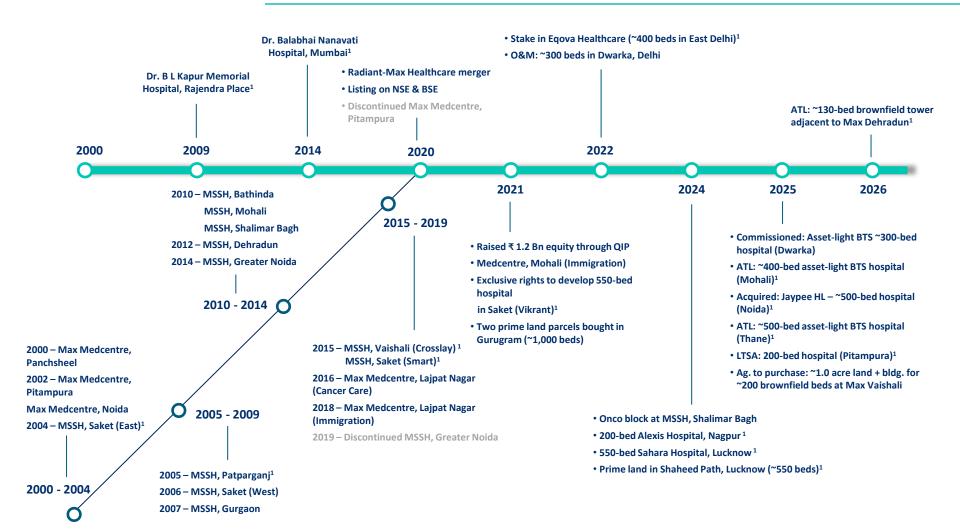
- World class infrastructure
- State-of-the-art technology
- Well defined clinical protocols
- Focus on research and academics

- Strong governance
- Profitable growth
- Healthy balance sheet
- Efficient operations





## Journey so far







## Clinically comprehensive hospital chain with strong focus on research and academics

### High-end quaternary care facilities





including 4 JCI and 3 AACI accredited

Focus on

Research and

**Academics** 

#### Complex procedures performed



Transplants<sup>2</sup>



Robotic surgeries



Cardiac procedures<sup>3</sup>



Neuro surgeries4



Orthopedic surgeries<sup>5</sup>



Oncology surgeries<sup>6</sup>

Est. Annual Count<sup>1</sup>

~2,100

~9.000

~52.000

~14,500

~45.000

~15,000

Artis Zee, Azurion 5 & 7

Cath labs

**Edge & TruBeam LINACs** 

**Biograph Trinion EP PET CT** 

**Da Vinci, Versius Robots** 

**ExcelciusGPS Spine Robot** 

State-of-theart technology

Radixact X9 TomoTherapy

**3T Magnetom MRIs** 

Mako & Cuvis Ortho Robots

## Research

- Strategic partnerships: Manipal Academy of Higher Ed, Mazumdar Shaw Medical Foundation, Mazumdar Shaw Medical Foundation, Boston University, Imperial College UK, Ashoka University, IIT Bombay & Delhi, BITS Pilani, Pfizer and Deakin University among others
- Several research grants from leading organisations: CSIR, DBT, ICMR, DST iHub, Wellcome Trust, BIRAC, INSA, DHR, Pfizer, NIHR, MRC, Innovate UK, etc. - 30,000+ research participants, US\$2.2 Mn in research grants
- 2,900+ research publications in indexed journals over last 10 years including Nature with Impact Factor 60.9
- Wellcome Trust funded Metabolic Disease biobank, with ~22,000 samples and a BIRAC-funded Oncology biobank
- Al-enabled Radiomics project with IIIT Delhi and HKA automation project with IIT Bombay
- 650+ clinical research projects completed to date, ~120 ongoing

#### **Academics**

- MEM-GWU, residency program in Emergency Medicine accredited through George Washington University, USA running at 12 of our hospitals with 29 students having completed the course in June'25
- PhD in Biological Sciences & Medical Research (13 PhD scholars currently), Masters in Public Health with AcSIR (33 students currently), MSc and PG Diploma in Clinical Research with RCB (26 students), MSc in Healthcare Quality Management with Santosh University (20 students) among others
- Bespoke training programs including the MSK Radiology Conference (Srinagar), Trauma Course, Stroke and Brain Aneurysm Webinars, Mammography Reporting and Pediatric Cardiac CT certifications, among others with a total of 270 participants trained
- 600+ MBBS doctors part of DNB program, with NBE across 40 specialties; 70+ students in Fellowship; 120+ students enrolled online for e-learning courses
- 40,000+ trainees enrolled in the last 4 years across various academic programs

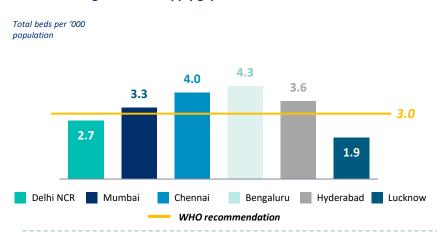
<sup>1.</sup> Q1 FY26 count has been annualised | 2. Transplants include kidney, heart, liver, lung, etc. | 3. Includes Cardiac Surgery, Cardiac Paed. Surgery, Vascular Surgery, Angioplasty, Angiography and Other Cardiac Procedures | 4. Includes Surgical and Spinal Surgeries | 5. Includes Joints and Other surgeries | 6. Includes Onco Surgical and Bone Marrow Transplant (BMT)

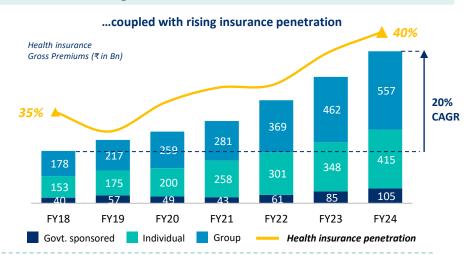


## Dominant presence in the most attractive markets

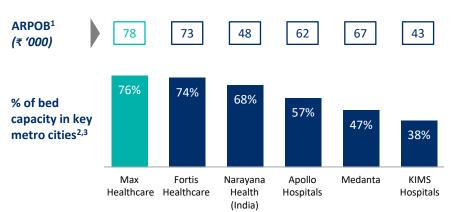
## Low bed density, higher per capita income, higher ARPOB and rising insurance penetration make Delhi and Mumbai attractive avenues for growth







#### Higher proportion of beds in these cities positions Max Healthcare for industry leading ARPOB on an aggregate basis



- Max Healthcare has 3,900+ beds in Delhi NCR & Mumbai
   highest proportion compared to peers
- Large metros have inherent advantages:
  - High per capita income, high insurance penetration and propensity to pay for high end quaternary care facilities
  - Availability of senior / statured clinical talent leading to metros becoming regional hubs
  - Higher health awareness

**Source**: CRISIL research, IRDAI and company websites / presentations

1. ARPOB calculated on gross revenue excl. revenue from non-captive pathology and pharmacies | 2. Operational beds considered for Apollo | 3. Bed capacity of Fortis excl. ~700 O&M beds (Gleneagles)





## Well-positioned to capture medical value travel

## Being metro-centric also positions Max Healthcare well to capitalise on medical tourism





## Significant cost advantage v/s other countries

Procedure cost (US\$)	India	Thailand	Singapore	Korea	US	Avg. global cost <sup>1</sup>	India discount
Hip replacement	7,000	7,879	12,000	14,120	50,000	21,000	-67%
Knee replacement	6,200	12,297	13,000	19,800	50,000	23,774	-74%
Heart bypass	5,200	15,121	18,500	28,900	144,000	51,630	-90%
Angioplasty	3,300	3,788	13,000	15,200	57,000	22,247	-85%
Heart valve replacement	5,500	21,212	12,500	43,500	170,000	61,803	-91%
Dental implant	1,000	3,636	1,500	4,200	2,800	3,034	-67%

#### MHIL well-equipped to serve MVTs







Availability of senior clinical talent







High global and domestic connectivity



Superior clinical outcomes, at par with developed countries

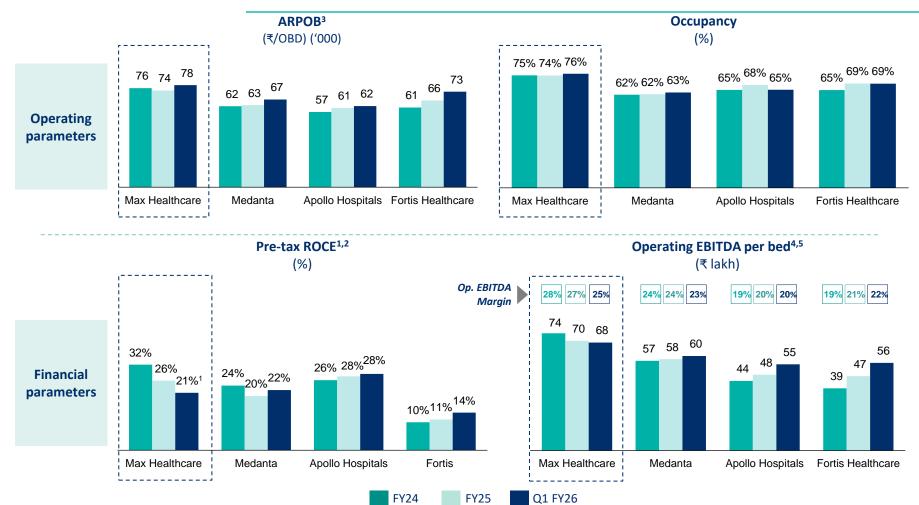
Source: Ministry of Tourism, CRISIL research

1. Avg. global cost excl. India





## Best-in-class performance parameters



- 1. 32% for Existing Units, excl. CWIP
- 2. Indicative company level ROCE; Apollo & Medanta ROCE as published; Fortis EBIT computed from Group Consol. P&L incl. share of profits in associates & avg. capital employed adjusted for cash / bank, assuming 85% held in short term FDRs
- 3. ARPOB: Calculated basis Gross revenue excl. non-captive path & standalone pharmacies; Fortis ARPOB is as published & Apollo Q1 FY26 ARPOB is computed basis published hospital revenues and OBDs
- 4. Op. EBITDA excl. exceptional items, non-operating income and non-cash items
- 5. Op. EBITDA/bed excl. non-captive path & standalone pharmacies; Apollo Revenue & EBITDA incl. Indraprastha Apollo Delhi and Apollo EBITDAM% calculation based on revenue grossed up for doctor fees as per FY25 annual report disclosures





## Distinguished BoD and dynamic management team

## **Distinguished Board of Directors**



Mr. Abhay Soi Chairman and Managing Director



Ms. Amrita Gangotra Technology leader & former member of Exec. Mgmt at Bharti Airtel, Vodafone Hungary



Mr. Pranav C. Mehta Chief Medical Officer, HCA Healthcare (American and Atlantic Groups)



Mr. Anil Bhatnagar Senior lawyer & Arbitrator



Mr. Mahendra Gumanmalji Lodha Chartered Accountant & Investment professional



Mr. Michael Neeb Former President of HCA Healthcare



Mr. Pranav Amin
Managing Director, Alembic
Pharmaceuticals



Mr. Narayan K. Sheshadri Non-executive Chairman of PI Industries



**Chairman and MD** 



Independent Director



Non-Independent Director

## **Experienced and dynamic management team**



Col. HS Chehal Sr. Director & COO (Cluster 2)



Dr. Mradul Kaushik Sr. Director – Operations & Planning & COO (Cluster 1)



Mr. Anas Wajid Sr. Director – Chief Sales and Marketing Officer



Mr. Keshav Gupta
Sr. Director –
Growth, M&A and
Business Planning



Dr. Sandeep Buddhiraja Group Medical Director



Mr. Umesh Gupta Sr. Director – HR & Chief People Officer



Ms. Vandana Pakle Sr. Director – Corporate Affairs



Mr. Yogesh
Sareen
Sr. Director & Chief
Financial Officer



Mr. Arjun Sharma Director & Chief Digital Officer



Mr. Brij Yadava Director – Asset



Mr. Gagan Palta Director & General Counsel



Mr. N Venkatesan Director & Chief Procurement Officer



Mr. Prashant Singh Director – IT & Chief Information Officer



Mr. Vivek
Talaulikar
Director & COO
(Western Region)



Dr. Vinita
Jha
Director – Clinical
Directorate



## Strategy going forward



Strong free cash flow generation and minimally leveraged balance sheet along with brand equity, capability and track record to generate industry leading ROCEs and deliver long-term growth

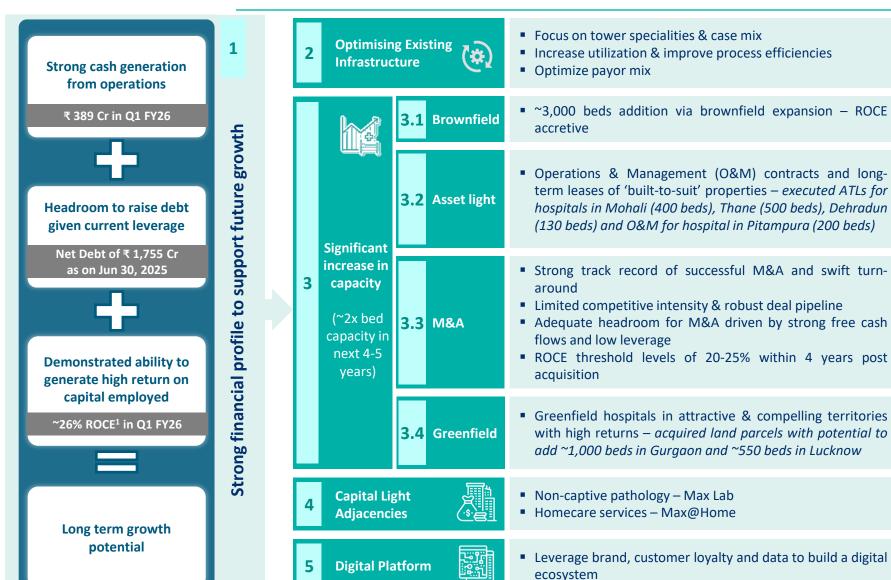








## Multiple avenues for future growth

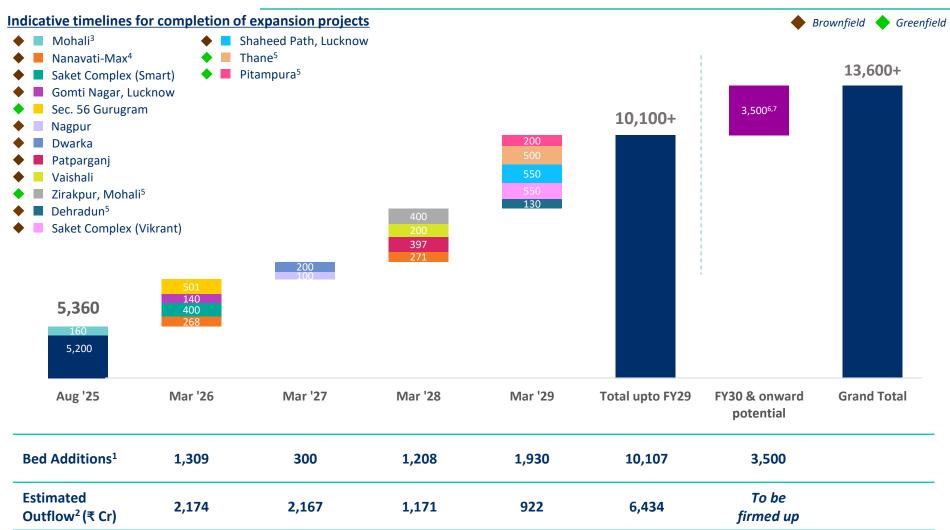


1. 32% for Existing Units, excl. CWIP

15



## Potential to expand capacity by 8,200+ beds, with ~4,700 beds being added in next 3-4 years



<sup>1.</sup> No. of beds may vary subject to ward configuration

expand; no plans formalized yet for such expansion

<sup>2.</sup> For the projects underway; Excludes land cost, routine capex in existing hospitals and capex for potential bed additions

<sup>3.</sup> Mohali is nearly complete, with a few floors already made operational

<sup>4. 160</sup> beds to be demolished before Phase 2; 271 beds to be added post demolition, leading to net bed addition of 111 beds

<sup>5.</sup> Asset-light 'built-to-suit' properties being developed by our partners 6. Beds shown under FY30 & onwards only indicate potential to

<sup>7.</sup> The Company has land parcels with further bed potential:

<sup>■</sup> Delhi (Max Smart) – 500 beds

<sup>■</sup> Gr. Noida – 400 beds

<sup>■</sup> Sec. 53 GGN - 500 beds

<sup>■</sup> Gomti Nagar, LKO – 900 beds

<sup>■</sup> Sec. 128, Noida – 700 beds

<sup>■</sup> Gr. Mohali – 500 beds





## Ongoing expansion projects

#### Nanavati-Max - 268 beds in Phase I

### Max Smart (Saket Complex) – 400 beds

#### Max Vikrant (Saket Complex) - 550 beds



- Total BUA: ~7.5 lakh sft.
- Building configuration: 3 Basements + Ground + 11 Floors
- In advanced stages of commissioning 3 basements, ground to third floors, along with the seventh floor in Sep'25



- Total BUA: ~5.0 lakh sft.
- Building configuration: 1 Basement + Ground + 5
   Floors
- Interior work and MEP fit out works are progress as planned
- Phased commissioning to start by end of Q2 FY26
- Total BUA: ~7.1 lakh sft.
- Building configuration: 4 Basements (incl. bunker) + Ground + 11 Floors
- Forest approval continues to be delayed due to ongoing litigation at the SC; fresh application submitted
- All other statutory approvals in place

## Max Gurugram (Sec. 56) – 501 beds



- Total BUA ~9.1 lakh sft.
- Building configuration: 3 Basements + Lower Ground + Ground + 10 floors
- Structural and MEP work in progress; high side equipment under installation
- Phased commissioning to start by end of Q4 FY26

#### Max Nirogi (Patparganj) - 397 beds



- Total BUA: ~6.3 lakh sft.
- Building configuration: 3 Basements + Lower Ground + Ground + 10 Floors
- Building plans have been approved and EC approval has been received; tendering is in progress
- Expected completion by FY28

#### Vaishali Tower 3 – 200 beds

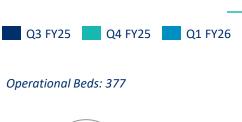


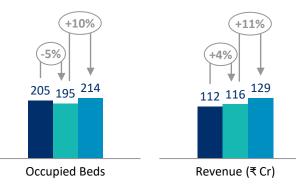
- Total BUA: ~2.8 lakh sft.
- Building configuration: 3 Basements + Ground + 10 Floors
- Demolition of existing structure is underway; building plans being firmed up for submission
- Expected completion in the next 30 months





## Snapshot of newly acquired + operationalized hospitals







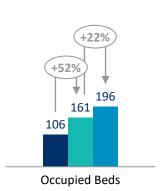
#### Max Noida (Acquired in Oct'24)

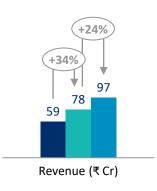
- Operational bed capacity at 377 beds, facility revamp underway to add another 85 beds by Q4 FY26
- Revamp of OP Pharmacy, Urology & 1<sup>st</sup> Floor OPDs, nursing hostel, minor OT & modification of 7<sup>th</sup> floor (West wing) completed
- 20 ICU beds upgradation, addition of 29-beds dialysis underway; Addl.
   OTs with expected completion in Q4 FY26
- Sales & Marketing team strengthened for international & upcountry;
   New outreach OP consults started at Aligarh, Agra, Meerut, Patna
- Rebranding completed, BTL activities and Max Connect program for international partners initiated; Increased the social media coverage
- Key clinicians added in Urology, Oncology (Medical, Surgical & Breast Onco), Neuro Sciences, Orthopedics, OB-GYN, Internal Medicine, Gastroenterology, General Surgery, Preventive Cardiology

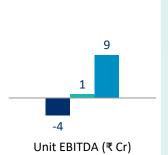


## Max Dwarka (Greenfield launched in Jul'24)

#### Operational Beds: 242







- Asset-light 'built-to-suit' greenfield hospital, commenced operations in July'24, with 242 beds operational currently
- Extensive community engagement initiatives before starting operations, leading to accelerated ramp-up & enhanced visibility
- Broke even in Dec'24, in the 6<sup>th</sup> month of operations; Monthly revenue in excess of INR 35 Cr currently
- NABH & NABL accreditations received recently, to enable improvement in ARPOB & increase in empanelment
- Offers full spectrum of services in all key specialties, incl. Robotic and Transplants (Kidney, Liver & Bone Marrow)
- Work underway for construction of Oncology block with 2 bunkers;
   Expect to commence Radiation Oncology services in Q3 FY26
- Discussion ongoing with developer to construct 200 brownfield beds



# Max Mohali Tower 2: A brownfield expansion set to boost capacity by more than 80%



- # Building comprises 12 floors, including 3 basement levels, ground floor, and 8 upper floors, with a total BUA of ~3.2 lakh sft; will add ~160 beds to the existing 220-bed capacity
- # The tower has four floors dedicated to parking for ~400 cars, comprising one basement, ground floor, and two upper floors
- \* Of the eight clinical floors, we have initiated trial runs on two floors in July 2025
- \*\* Basements will have a bunker for Radiation Oncology and Nuclear Medicine; LINAC (Edge) is presently under installation
- \*\* Fire NOC and all other statutory licenses have been obtained and partial OC has been applied for post receipt of Consent-to-operate (CTE)
- # Given the demand for high quality care in the region, we expect to commission and operationalize all the beds in next 3-4 months

## Operationalised 15 OPD chambers + 53 beds on 4th Floor



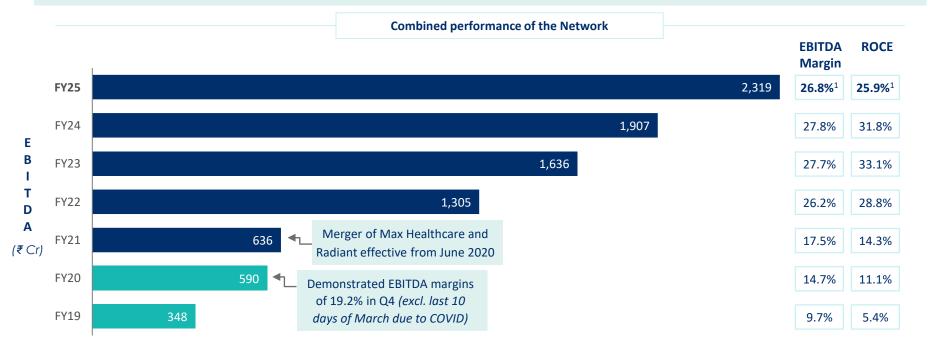






## Strong track record of successful acquisitions

- Management team has done multiple successful acquisitions and integrations, including BLK, Nanavati and Max Healthcare, leading to significant turnaround in their operating and financial metrics
- 550 beds (Lucknow and Nagpur), acquired in Q4 FY24, have also been successfully integrated into the Network during FY25, leading to combined revenue and EBITDA growth of 41% and 96% YoY, respectively
- Jaypee hospital in Noida (acquisition completed in Nov. 2024) is currently being integrated into the Network



- FY20 FY22: Growth was driven by ~₹330 Cr worth of structural cost initiatives as well as merger synergies
- FY22 FY24: Significant growth in high-end tertiary and quaternary procedures driven by hiring of new senior clinical teams and deployment of latest medical technology across our Network, including 18 robotic systems. Further, revamped non-clinical areas to add more patient beds at various hospitals and augmented infrastructure through brownfield additions at Max Shalimar Bagh
- FY25: Our recent acquisitions played a key role in accelerating top-line and EBITDA growth. Further, our newly operationalized asset-light hospital in Dwarka achieved EBITDA breakeven in 6 months

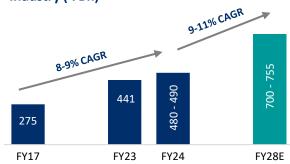




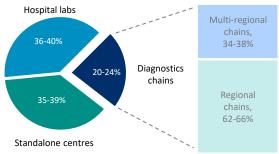
## Max Lab – non-captive pathology SBU

## Organized diagnostics players to grow faster than overall Diagnostic industry

## Pathology accounts for 56% of Indian Diagnostics Industry (₹ Bn)



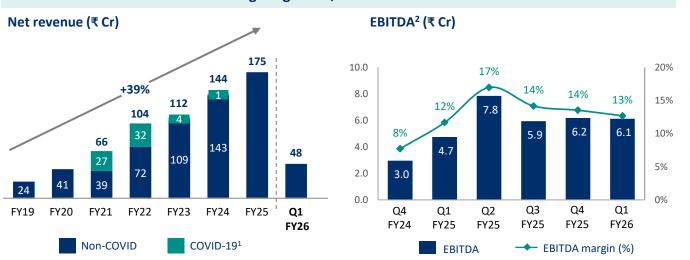
## Indian Diagnostic Industry mix by type of providers



Shift to organised diagnostics centers driven by preference for higher quality and brands

#### Source: CRISIL MI&A

## Investing for growth, 39% CAGR since FY19



## **Operational footprint**

(as of Jun 30, 2025)

550+

Collection centres

700+

**Pick-Up Points** 

50+

HLMs, OLMs & Labs

55+

Cities of operations

2 Lakh+

No. of Patients served

21%

YoY Growth in Digital Revenue

1,300+ Active Partners

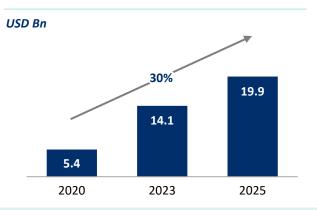
<sup>1.</sup> COVID-19 and related tests include RTPCR, Antigen, Antibody, CBNAAT, IL-6, D-Dimer, Ferritin, CRP, LDH, Procalcitonin | 2. Margin computed on net revenue, using arm length revenue share between Max Lab and hospitals (60:40 from FY23 onwards) for samples tested in hospital labs



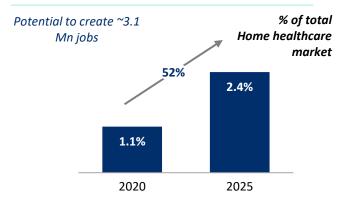
## Max@Home – amongst one of the largest homecare providers in the country

Indian home healthcare is under-penetrated with only ~3.6% of total health spending on home healthcare vis-à-vis ~8.3% in the US

Indian home healthcare market expected to grow ~2.5 times by 2025...



...with organized healthcare contributing ~USD 480 Mn by 2025 and a significant headroom to grow



#### **Growth Drivers**

Home healthcare solutions ~40% less costly compared to hospitals with added convenience

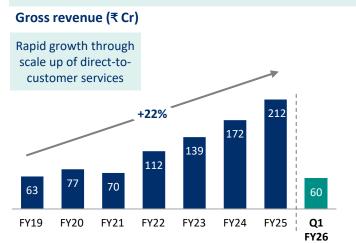
Rising doctor's acceptance of home healthcare post pandemic

Increase in the size of aging population and prevalence of chronic ailments

Insurance policies covering home healthcare expenses

Extension of services / scale through digital products

## Investing for growth, 22% CAGR since FY19



specialized 4,000+ 24x7

customer support

Quality & Accreditation Institute (ISQua member) accredited

1,600+

## Max@Home's comprehensive and round the clock service offerings

Critical Care | Nursing Care | Patient Attendants | X-ray at home | ECG/Holter at home | Dialysis | Physiotherapy | Medical rooms | Doctor Visits | Sleep Studies | Pathology | Pharmacy | Medical Equipment | Immunization | Mother & Child Care

Source: NatHealth - Indian Home Healthcare 2.0

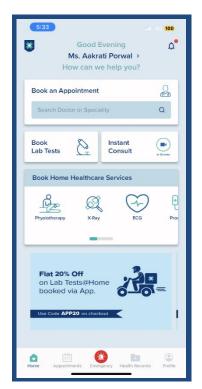
<sup>&</sup>lt;sup>1</sup>Manpower incl. support & outsourced teams as of Jun 30, 2025





# Max MyHealth – proprietary digital platform enabling best-in-class omnichannel healthcare experience

## 'Max MyHealth' offering new age experience for patients and doctors

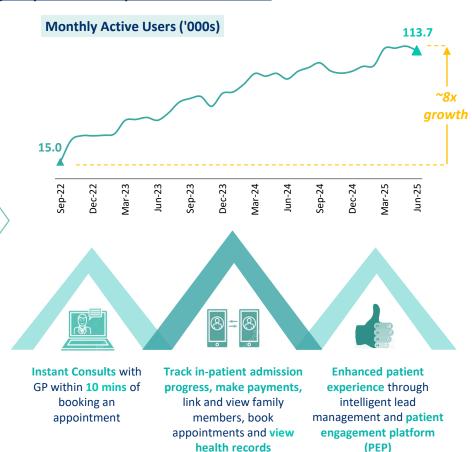






## Launched PROM (Patient Reported Outcome Measure)

home-grown platform for patient feedback, enabling early identification of postsurgical complications



Digital revenue through online marketing activities and web-based appointments accounted for ~29% of overall revenue in Q1 FY26

Leveraging our strong brand, customer base, clinical expertise, doctor network and data to provide existing and new customers with a seamless and best-in-class omnichannel healthcare experience









## Notes to Network consolidated financials

- 1. Max Healthcare Institute Limited ("MHIL"), its subsidiaries and deemed separate entities (i.e., silos for managed healthcare facilities) constitute MHIL Group under IND AS 110. MHIL Group also has long-term contracts with certain societies, who own and operate hospitals and act in concert with other Max hospitals to provide high-end medical care to the communities. MHIL Group carries significant financial exposure and influence over their operations through Hospital Committee structure or otherwise. These hospitals are treated as Partner Healthcare Facilities ("PHFs") and form part of Network hospitals. Given the financial exposure and operating model, it is considered appropriate by MHIL management to disclose the financial performance of the Network hospitals as a whole, by way of a certified memorandum consolidation of financial results of operations of MHIL, its subsidiaries, managed healthcare facilities and PHFs (all these entities combined together are referred to as "Network"), which have been subjected to review/audit by their respective statutory auditors.
- 2. The financial information contained in this presentation is thus different from that of the MHIL Group since the financials of PHFs are also included. The information is drawn up based on the management consolidation of the audited financials of the Company, its subsidiaries, managed healthcare facilities and those of the PHFs (prepared under IGAAP), duly adjusted for intra-network eliminations and IND AS related adjustments. Such consolidated financial information is then certified by an independent firm of chartered accountants.
- 3. Healthcare undertaking of Radiant Life Care Private Limited ("Radiant") and residual business of erstwhile Max India Limited merged into Max Healthcare Institute Limited ("MHIL" or "the Company") through a NCLT approved Composite Scheme of Amalgamation and Arrangement on June 1, 2020. The Group, while accounting for the Business Combination in June 2020, has carried out a fair valuation exercise whereby the assets and liabilities of the acquired entity (i.e. MHIL) & its subsidiaries and effects thereof were captured in the financials of the Company. The fair valuation exercise has led to an increase in the tangible and intangible assets of the Network by ₹ 3,662 Cr, which includes ₹ 252 Cr towards the PHFs. Further, the Company acquired subsidiaries (incl. a step-down subsidiary) during Q2 FY22, Q4 FY24 and Q3 FY25, whereafter the purchase price allocations ("PPA") led to incremental change in tangible and intangible assets by ₹ 268 Cr beyond the investment value.
- 4. The MHIL Group assumed operations and management of 303-bed greenfield Max Super Specialty Hospital, Dwarka in Q2 FY25 and later acquired Jaypee Hospitals in Q3 FY25. Both these hospitals are collectively hereinafter referred to as "New Units". The Network hospitals / facilities that were operational prior to Q1 FY25 are referred to as "Existing Units".
- 5. The Profit and Loss statement and Balance Sheet in this presentation are prepared after line-by-line consolidation of the financials of MHIL, its subsidiaries, deemed separate entities / silos and PHFs, after eliminating intra-Network transactions, in an investor friendly format.
- 6. In order to better explain the financial results, the exceptional and material items, which do not truly represent the operating income / expenditure and are non-cash in nature, have been reported separately to reflect the operating EBITDA performance of the Network. The numbers are re-grouped to meet industry specific information requirement of investors. Further, the Profit after tax includes the impact of change in other comprehensive income and thus reflects Total Comprehensive Income for the period.



## Network P&L statement: Q1 FY26

							Figs in ₹ Cr
	Q1 FY25		Q4 FY25		Q1 FY26		YoY
	Amount	% NR	Amount	% NR	Amount	% NR	Growth
Gross revenue	2,028		2,429		2,574		
Net revenue	1,935	100.0%	2,326	100.0%	2,460	100.0%	27%
Direct costs	773	39.9%	917	39.4%	1,015	41.3%	31%
Contribution	1,162	60.1%	1,409	60.6%	1,444	58.7%	24%
Indirect overheads <sup>1</sup>	663	34.3%	777	33.4%	831	33.8%	25%
Operating EBITDA	499	25.8%	632	27.2%	613	24.9%	23%
Less:							
ESOP (Equity-settled scheme)	12	0.6%	15	0.7%	15	0.6%	
Movement in fair value of contingent consideration payable and amortisation of contract assets	7	0.4%	4	0.2%	7	0.3%	
Reported EBITDA	479	24.8%	613	26.4%	591	24.0%	23%
Finance cost/(income) <sup>2</sup>	8	0.4%	36	1.6%	34	1.4%	
Depreciation and amortisation	90	4.7%	114	4.9%	117	4.8%	
Profit before tax	381	19.7%	463	19.9%	441	17.9%	16%
Tax <sup>3</sup>	87	4.5%	87	3.7%	96	3.9%	
Profit after tax	295	15.2%	376	16.2%	345	14.0%	17%

<sup>1.</sup> Indirect overheads for Q1 FY26 include ₹ 96 Cr for New Units. Like-for-like movement over Q1 FY25 is 11% primarily due to annual merit increase, additional manpower, increased S&M costs and higher CSR expenses. It also includes one-time donation of ₹ 12 Cr by one of the PHFs and launch expenses of approx. ₹ 3 Cr at Max Dwarka

<sup>2.</sup> Net of capitalization for ongoing projects & interest income on deposits, tax refunds, etc. Increase in costs compared to Q1 FY25 is due to additional borrowings to part finance Jaypee acquisition and purchase of Vaishali land

<sup>3.</sup> Effective tax rate was 21.8% in Q1 FY26 compared to 22.8% in Q1 FY25 and 18.7% in Q4 FY25



## Memorandum consolidation of Network P&L: Q1 FY26

Figs in ₹ Cr

							rigs iii X Ci
	MHIL & its subsidiaries & Silos	Partner	Healthcare Faci (IGAAP	lities ("PHF") Fi Audited)	nancials	Eliminations &	MHC Network (Consolidated) (Certified by an ICA)
	Ind AS Unaudited	Balaji Society	GM Modi Society	Devki Devi Society	Ind AS Adjustment <sup>1</sup>	Adjustments <sup>2</sup>	
Net Revenue from operations	2,028	194	134	255	-	(159)	2,451
Other income <sup>3</sup>	8	1	1	1	-	(3)	8
Total operating income	2,036	195	135	256	-	(162)	2,460
Pharmacy, drugs, consumables & other direct costs	445	45	31	77	-	34	631
Employee benefits expense <sup>4</sup>	327	23	16	21	-	(0)	386
Other expenses <sup>5,6</sup>	715	112	71	130	(3)	(195)	829
Total expenses	1,486	179	118	228	(3)	(162)	1,846
Operating EBITDA	550	16	17	28	3	0	613
Less:							
ESOP (Equity-settled Scheme)	15	-	-	-	-	-	15
Movement in fair value of contingent consideration payable & amortisation of contract assets	7	-	-	-	-	-	7
Reported EBITDA	528	16	17	28	3	0	591
Finance costs (net)	27	(4)	6	4	0	1	34
Depreciation & Amortisation	104	8	5	6	2	(8)	117
Profit / (Loss) before tax	397	12	6	17	0	7	441
Tax	92	-	-	-	-	4	96
Profit after tax	305	12	6	17	0	3	345

Note: New PHFs i.e. Vikrant Foundation and Nirogi Trust have not been reflected separately and included in the Eliminations & Adjustments due to negligible values

<sup>1.</sup> Mainly accounting for leases at PHFs | 2. Eliminations relate to revenue from PHFs and intra-network sale/purchase. Also includes consequential impact on amortization due to reversal of intangible assets recognized at MHIL & its subsidiaries for contracts with PHFs | 3. Other Income includes income from EPCG, unclaimed balances written back, donations & contributions, scrap sale, income from F & B outlets, etc. | 4. Includes movement in OCI for actuarial valuation impact but excludes ESOP expenses | 5. Includes professional & consultancy fees, provision for doubtful debts but excludes movement in fair value of contingent consideration & amortization of contract assets, which is reflected below Operating EBITDA | 6. Includes one-time donation of ₹ 12 Cr to charitable societies with similar objectives





## Network profitability: Annual trend

Figs in ₹ Cr

	FY22		FY23		FY24		FY25	
	Amount	% NR						
Gross revenue <sup>1</sup>	5,509		6,236		7,214		9,065	
Net revenue	5,218	100.0%	5,904	100.0%	6,848	100.0%	8,667	100.0%
Direct costs	2,103	40.3%	2,304	39.0%	2,675	39.1%	3,416	39.4%
Contribution	3,115	59.7%	3,600	61.0%	4,173	60.9%	5,251	60.6%
Indirect overheads	1,725	33.1%	1,964	33.3%	2,266	33.1%	2,932	33.8%
Operating EBITDA <sup>1</sup>	1,390	26.6%	1,636	27.7%	1,907	27.8%	2,319	26.8%
Less:								
ESOP (Equity-settled scheme)	34	0.7%	34	0.6%	50	0.7%	55	0.6%
Movement in fair value of contingent consideration payable and amortisation of contract assets <sup>2</sup>	7	0.1%	4	0.1%	17	0.3%	25	0.3%
Reported EBITDA	1,349	25.7%	1,597	27.1%	1,840	26.9%	2,239	25.8%
Finance costs (net)	112	2.2%	39	0.7%	(38)	(0.5%)	84	1.0%
Depreciation and amortisation	248	4.8%	260	4.4%	284	4.2%	406	4.7%
Profit before tax	989	18.8%	1,298	22.0%	1,594	23.3%	1,748	20.2%
Exceptional item <sup>3</sup>	9	0.2%	-	-	-	-	74	0.8%
Profit before tax after Exceptional item	979	18.8%	1,298	22.0%	1,594	23.3%	1,675	19.3%
Tax <sup>4</sup>	143	2.7%	214	3.6%	316	4.6%	357	4.1%
Profit after tax	837	16.0%	1,084	18.4%	1,278	18.7%	1,318	15.2%

**Note**: The numbers for the previous periods have been re-casted and re-grouped to make them comparable with the disclosures in the current period

- 1. FY22 includes gross revenue of ₹ 236 Cr and EBITDA of ₹ 85 Cr from COVID-19 vaccination & related antibody tests compared to ₹ 2 Cr revenues in FY23
- 2. Non-cash item represents the change in fair value of contingent consideration payable to Trust/Society over the balance period (~18 to 29 years) under O&M Contracts and represents change in the WACC, time value of discounted liability and impact of changes in future business plan projections
- 3. Pertains to VRS payout to employees in FY22 of ₹9 Cr and charges paid to YEIDA for seeking permission for change in shareholding of JHL of ₹74 Cr in FY25
- 4. Excludes gain on reversal of deferred tax liability of ₹ 244 Cr (net) in FY23 and ₹ 18 Cr (net) in FY25 pursuant to voluntary liquidation of a step down subsidiaries and distribution of its assets to their immediate holding company



# Network balance sheet<sup>1</sup> (Includes Managed and Partner Healthcare Facilities)

			Figs in ₹ Cr
Mar 2024 <sup>7</sup>	Particulars	Sep 2024	Mar 2025
9,295	Shareholders' Equity (incl. corpus)	9,816	10,533
1,177	Gross Debt	1,211	2,492
461	Deferred / Contingent Consideration Payable <sup>2</sup>	484	489
87	Put Option Liability <sup>3</sup>	90	95
173	Lease Liabilities <sup>4</sup>	600	537
37	Deferred Tax Liability (net)	45	151
11,230	Total Liabilities	12,246	14,296
4,267	Goodwill	4,266	4,795
4,067	Net tangible Assets (incl. investment property)	4,280	5,597
492	Capital work-in progress	726	1,292
737	Intangible Assets (incl. brand and O&M rights)	699	698
689	Right to Use Assets <sup>4</sup>	1,133	1,344
1,286	Cash & Bank balance	1,614	1,011
600	Trade Receivables (Net) <sup>5</sup>	649	857
106	Inventories	121	134
3	Investments	4	4
(1,017)	Net Current & Non-Current Assets / (Liabilities) <sup>6</sup>	(1,245)	(1,435)
11,230	Total Assets	12,246	14,296

<sup>1.</sup> Intra-network dues and intangible assets on account of medical services agreements with PHFs are eliminated and fair value of assets & liabilities of PHFs (as on June 1, 2020) are recognized, with balance reflected under Goodwill | 2. Represents fair value of long-term liabilities towards fees / revenue share payable to Trust / Societies over the remaining contract period ranging from 19 to 81 years | 3. Put Option Liability is for the purchase of balance (40%) stake in Eqova Healthcare Pvt. Ltd. | 4. Movement in Lease liability and Right of Use Assets is mainly attributed to MSSH Dwarka, which started its operations on July 2, 2024 | 5. Represents DSO of 72 days | 6. Mainly represents tax refunds receivable, capital advances, capital creditors, provisions for retiral benefits and unfavorable lease liability recognized on PPA. Includes Trade payable of ₹ 1,073 Cr at the end of March 2025 as compared to ₹ 877 Cr at the end of March 2024 | 7. The numbers for the previous period have been re-casted and re-grouped to make them comparable with the disclosure in the current period



## Thank you



## **Appendix**

- 1. ESG & CSR Updates
- 2. Payor & Speciality profiles, Network structure, IT & HR



# Appendix 1 **ESG** highlights **CSR** initiatives





## **ESG Highlights**

## **Environment**

**ISO 14001** certification received for twelve hospitals

~70,000 GJ total renewable energy used across facilities in FY25

**Doubled** on-site solar panel capacity in FY25

 $30\%^1$  water recycled in FY25 vs 39% in FY24

**>60%** of waste being disposed through authorized recyclers in FY25

**30%** reduction in intensity<sup>2,3</sup> of waste generation vs FY24

**10,000** trees planted as Mini-Forests across 15 sites in FY25

**57%** water neutrality achieved in FY25, goal of 75% by Dec'25

## **Social**



**Great Place to Work**® certified by Great Place to Work institute

**USD 8 Mn** spent on employee wellbeing in FY25

**30+ training hours** per employee in FY25



## **Patients**

**~350K** needy patients treated free of charge in FY25

**USD 25 Mn** worth of free medical treatment to the underprivileged in FY25



## Community

USD 2.1 Mn CSR spend in FY25

**13,000+** trainees enrolled in FY25 through MIME

**160K+** community programme registrations in FY25

### **Governance**

Recognized "Next

Leader" by Institutional Investor Advisory Services India Ltd (IiAS) for our strong governance practices

## Implementing policies

benchmarked against global best practices

Formation of ESG & Sustainability Committee

## **Ensuring diversity** in the boardroom

**Five** out of eight directors are independent, incl. **One** woman director

**Risk management** with a framework that identifies, analyses and mitigates potential threats





## **CSR Highlights**

## Initiatives undertaken during the year



Max Medical Scholarship
Orientation Sessions (Batch 2)



Partnership for Promoting Maternal & Newborn Health in Urban Slums



Partnership for Promoting Health & Nutrition of Children in Urban Slums

## Focus areas for CSR: Education and Community Development

#### **Education**

#### I. Medical Scholarships

Addresses the gap of trained healthcare professionals by enabling meritorious students from financially disadvantaged sections of society to fulfil their aspirations of a career in medicine.

- Batch 1: Scholars in the 2<sup>nd</sup> year of their under-graduate course;
   gave tuition support and monthly stipend to support their journey
- Batch 2: Scholarships to 100 meritorious students pursuing MBBS from various government colleges across the country; gave tuition support and monthly stipend to support their journey

In total, scholarships to 144 students have been awarded till date.

## **Community Development**

#### II. APNALAYA

Contributed to APNALAYA, which works with the urban poor, enabling access to basic services, healthcare, education, and livelihoods; Empowering them to help themselves; and ensuring provision of civic entitlements through advocacy with the government.

#### III. SNEHA

Contributed to SNEHA, which works with women and children within communities and with the public health and safety systems.



## **Appendix 2**

**Payor & Speciality profiles** 

**Network structure** 

IT & Digital infrastructure

**HR** initiatives

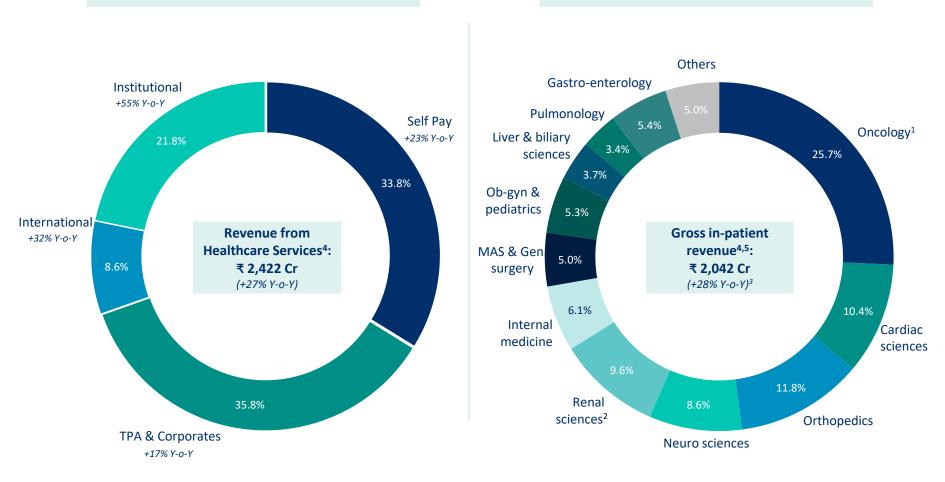




## Payor & Speciality profiles

### Q1 FY26 Payor Mix (revenue share)

## Q1 FY26 Speciality Mix

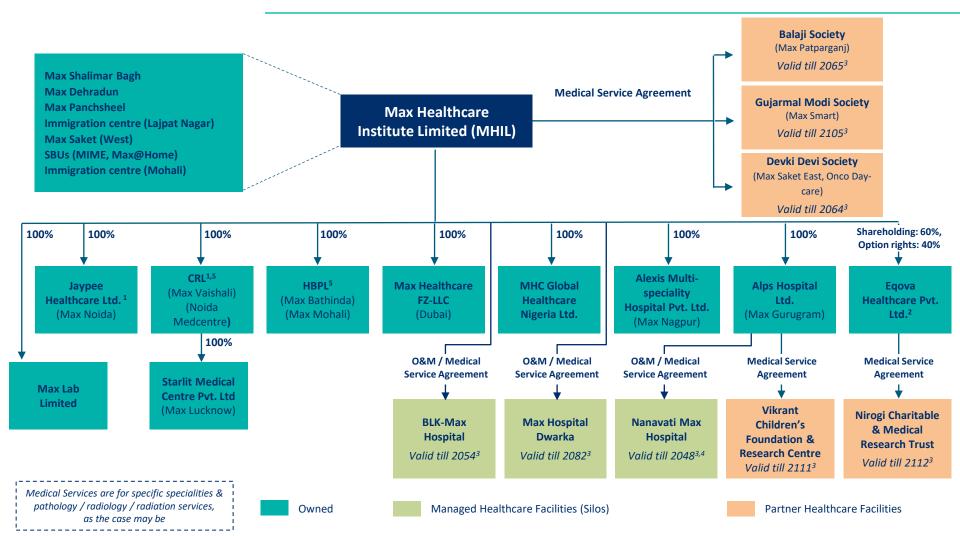


**Note:** Includes New Units

<sup>1.</sup> Includes chemo and radiotherapy | 2. Includes dialysis | 3. Y-o-Y Growth in key specialties – Oncology +31%, Cardiac +23%, Ortho +25%, Renal +34%, Neuro +20%, Internal Medicine +16% and OB-GYN & Pediatrics +25% | 4. Excludes revenue from SBUs and other operating income | 5. Excludes OP and day care revenue



## Network holding structure (As of June 30, 2025)



<sup>1.</sup> The Boards of Crosslay Remedies Limited ('CRL') and Jaypee Healthcare Limited ('JHL'), wholly-owned subsidiaries of the Company, approved a Scheme of Amalgamation in March 2025. By its order dated July 2025, the Hon'ble NCLT dispensed with the shareholder and creditor meetings. In its second motion, the NCLT directed issuance of notices to authorities under Section 230(5). The merger remains subject to necessary approvals | 2. MHIL holds & has exercised the right to appoint majority directors in Eqova Healthcare | 3. Validity includes extensions available under the contract | 4. Tenure of the O&M agreement has been extended by another 5 years vide an Amendment Agreement executed in April 2025 | 5. CRL – Crosslay Remedies Limited; HBPL – Hometrail Buildtech Private Limited

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## Our people help us – to serve, to excel

#### **COMPASSION**



- I Commit to Care: Foundation of all that we do, committed to care for self, colleagues, patients & community
- Max Cares Employee Assistance
   Program: 24x7 confidential mental &
   emotional support for employees
- 100% off on consultations, critical illness cover, benevolent fund for employees & immediate families
- 96% People Managers trained on psychological safety to build inclusive, high-trust teams

#### **EXCELLENCE**



- Awarded for Exceptional Employee
   Experience (Large Scale Enterprise)
   by Economic Times and Excellence
   in Learning and Development by
   SHRM
- 5 Lakh+ hours of employee upskilling
- Curated Functional Upskilling Programme for Excellence & Hospital Operations Programme for Excellence for eligible employees

#### **EFFICIENCY**



- Differentiated reward strategy for medical & non-medical staff to drive targeted outcomes
- Internal Job Posting Policy to provide diversified career opportunities for employees
- Enhanced technology platforms, mobile apps to enhance user experience & engagement

## CONSISTENCY



- Certified as Great Place To Work® for third consecutive year, by consistently prioritizing employee experience, development & wellbeing
- Recognized as Best Workplaces<sup>™</sup> in Pharmaceuticals, Healthcare and Biotech for second consecutive year
- Recognized as India's Best
   Employers Among Nation-Builders
   2025 by Great Place to Work® India

## IIM Ahmedabad, Bangalore, Kashipur

First of its kind Max Talent Development Programme curated by Premier Bschools

## UMANG - Pride within

our employee recognition platform, wherein we receive one appreciation nearly every 5 minutes

#### **MIME and MIAPE**

Centres of excellence offering outcome focused training in medical, paramedical, nursing & leadership for a futureready talent pipeline

#### 1 crore+ ESOPs

approved under ESOP Scheme 2022 for nonmedical & medical staff. Vesting b/w year 1 & 5, linked to individual & org. performance

## 30,000+ employee lives

touched through medical benefits programme



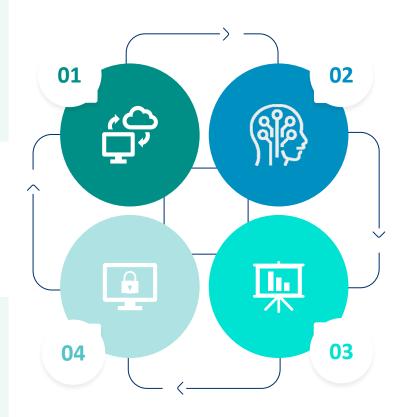
## Our digital backbone

#### Modernization of IT infra

- Implementation of SDWAN for better user experience and cost optimization
- Enhancement of BCP for improved RPO/RTO
- Cyber resiliency for improving backup restoration and secure backup
- Cloud journey started with Data Lake, Patient Mobile App, Doctor App
- Adoption of best-in-class Alternative Payment Model (APM)

### **Cyber Security**

- Implementation of robust cyber security framework incl. EDR, SOC, WAF, along with cyber insurance coverage
- ISO 27001 underway with revamp of policies
- Digital Personal Data Protection Act
   2023 implementation underway
- Network segmentation & adoption of Cyber Resilience program in progress
- Risk Management: Real time Alenabled risk quantification solution to assess, identifying and mitigating risks



## **Digitization & AI**

- Multiple AI projects running in radiology (Qure AI, Predible's LungIQ, Zebra's, etc.) + few pilot projects for disease prediction
- Use of Low Code tech for faster delivery – 40 apps developed till date, more in pipeline
- Gen AI, LLM being evaluated for case summarization, speech-to-text, etc.
- IoT being leveraged for optimizing patient workflows such as porter mgmt., PHP, ambulance, etc.

#### **Data Analytics**

- Comprehensive data lake developed for use in analytics and clinical research
- Enhancement of analytics platform for Predictive Analysis
- Command Centre for monitoring operational parameters for admission / discharge is being rolled out
- IoT based continuous patient monitoring to be initiated for better clinical decision-making
- Implementation of Smart IV Infusion Monitor

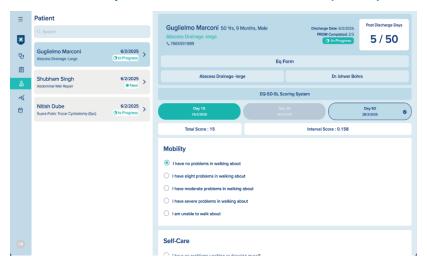


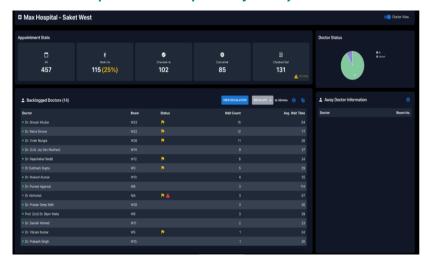
## Efficient in-house digital platforms

#### Home-grown command centres offer real-time insights into both outpatient and inpatient journeys

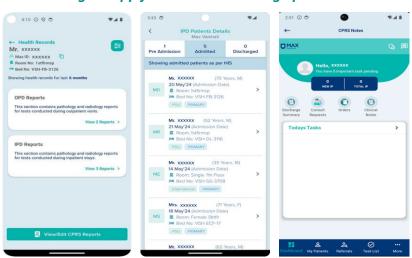


### Patient Reported Outcomes Measurement (PROM)





### Digital app for doctors to manage patients





## List of Network healthcare facilities

As on June 30, 2025

Name	Location	Type of facility
Max Super Speciality Hospital, Saket (West Block)	Delhi	Hospital
Max Super Speciality Hospital, Saket (East Block)	Delhi	Hospital
Max Smart Super Speciality Hospital, Saket	Delhi	Hospital
Max Super Speciality Hospital, Dwarka	Delhi	Hospital
BLK-Max Super Speciality Hospital, Rajendra Place	Delhi	Hospital
Nanavati Max Super Speciality Hospital, Mumbai	Mumbai	Hospital
Max Hospital, Gurugram	Gurugram	Hospital
Max Super Speciality Hospital, Patparganj	Delhi	Hospital
Max Super Speciality Hospital, Vaishali	Ghaziabad	Hospital
Max Super Speciality Hospital, Shalimar Bagh	Delhi	Hospital
Max Super Speciality Hospital, Mohali	Mohali	Hospital
Max Super Speciality Hospital, Bhatinda	Bathinda	Hospital
Max Super Speciality Hospital, Dehradun	Dehradun	Hospital
Max Super Speciality Hospital, Nagpur	Nagpur	Hospital
Max Super Speciality Hospital, Lucknow	Lucknow	Hospital
Max Super Speciality Hospital, Noida	Noida	Hospital
Max Hospital, Chitta	Bulandshahr	Hospital
Max Multi Speciality Centre, Panchsheel Park	Delhi	Medical centre
Max MedCentre, Lajpat Nagar (Immigration Department)	Delhi	Medical centre
Max Institute of Cancer Care, Lajpat Nagar	Delhi	Medical centre
Max Multi Speciality Centre, Noida	Noida	Medical centre
Max MedCentre, Mohali	Mohali	Medical centre

In addition to the above, there are 7 new upcoming Network facilities – one each in East Delhi (Patparganj), North-West Delhi (Pitampura), Gurugram (Sector 56), South Delhi (Vikrant, Saket Complex), Maharashtra (Thane), Punjab (Mohali) and Uttarakhand (Dehradun)





Term	Description
ALOS	Average Length of Stay: discharged patients' stay in the hospital, basis admission and discharge time
ARPOB	Average Revenue per Occupied Bed: Gross revenue divided by the occupied bed days, excluding revenues from Max Lab operations and COVID-19 vaccination & related antibody tests
Free cash from operations	Represents cash generated from operations after amount deployed for routine capex, finance cost and working capital changes relating to operations
Contribution	Net revenue minus material cost, F&B cost and salary/professional fees paid to clinicians credentialed for out-patient consultations and in-patient admissions
СТІ	Represents self pay, private insurance & international patient segments where hospital tariff is the basis for billing / contract
EBITDA per bed	Operating EBITDA divided by occupied bed days, annualised; excludes incremental EBITDA from Max Lab operations and COVID-19 vaccination & related antibody tests
Gross Revenue	Amount billed to the patients / customers as per contracted / rack rates, as applicable, including the patients from the economically weaker section (EWS) on discharge basis. Also includes movement in unbilled revenue at the end of the period for patients admitted in the hospital on reporting date and other operating income such as SEIS income, EPCG income, unclaimed balances written back, etc.
Indirect overheads	Major costs include personnel costs (excl. clinicians credentialed for out-patient consultations and in-patient admissions), hospital services, admin, provision for doubtful debts, advertisement and allied costs, power and utilities, repairs and maintenance
Net Revenue	Gross revenue minus management discounts, amount billed to EWS patients, employee discounts, marketing discounts and allowance for deductions for expected credit loss
OBDs	Occupied Bed Days
Operating EBITDA	Contribution minus indirect overheads, excluding one-off expenses, extraordinary expenses and specific non-cash expenses (itemised separately), which are accrued due to IND AS requirements but are not operating in nature
Greenfield / Brownfield expansion	Greenfield expansion denotes capacity addition at a new hospital in a new location; Brownfield expansion implies bed addition at or within 1 km of an existing operational Max hospital



## About us

Max Healthcare Institute Limited (Max Healthcare) is one of India's largest healthcare organizations. It is committed to the highest standards of clinical excellence and patient care, supported by latest technology and cutting-edge research.

Max Healthcare operates 22 healthcare facilities (~5,200 beds) with a significant presence in North India. The network consists of all the hospitals and medical centres owned and operated by the Company and its subsidiaries, partner healthcare facilities and managed healthcare facilities, which includes state-of-the-art tertiary and quaternary care hospitals located at Saket (3 hospitals), Patparganj, Vaishali, Rajendra Place, Shalimar Bagh, Dwarka and Noida in Delhi NCR and one each in Mumbai, Mohali, Bathinda, Dehradun, Lucknow and Nagpur, secondary care hospitals in Gurgaon and Bulandhshahr, and medical centres at Noida, Lajpat Nagar (2 centres) and Panchsheel Park in Delhi NCR, and one in Mohali, Punjab. The hospitals in Mohali and Bathinda are under PPP arrangement with the Government of Punjab.

In addition to the hospitals, Max Healthcare operates homecare and pathology businesses under brand names Max@Home and Max Labs, respectively. Max@Home offers health and wellness services at home while Max Lab provides diagnostic services to patients outside its network.

#### For further information, please visit:

www.maxhealthcare.in

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