



# FINANCIAL RESULTS

## Q3 & 9M FY'19

*The Rebound*

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# BANK HAS BOUNCED BACK

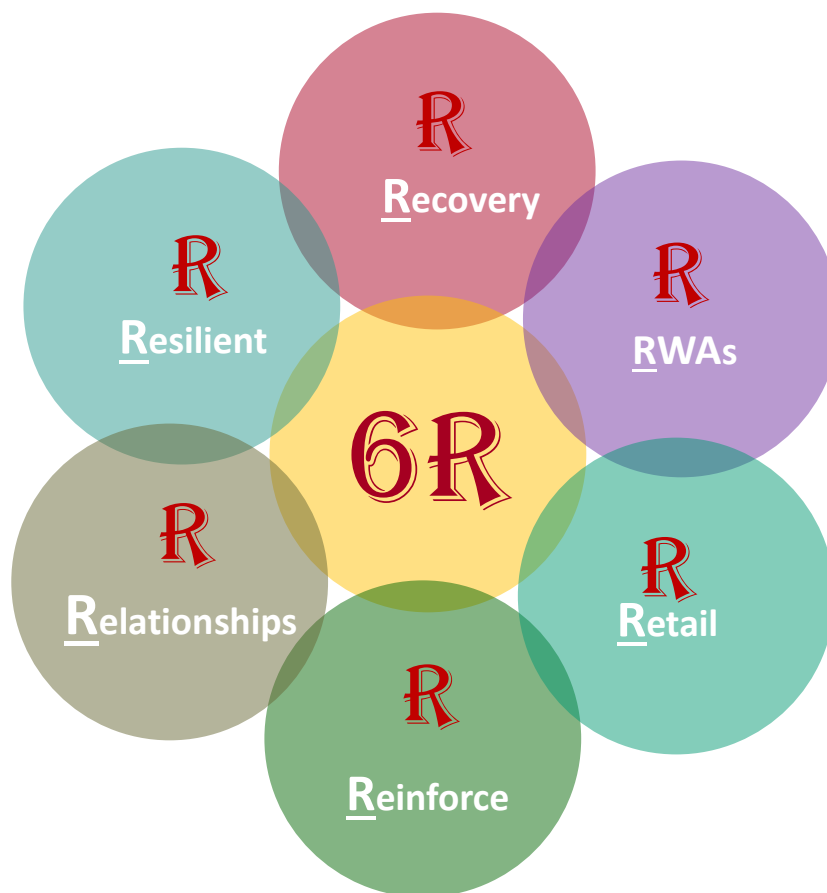


NET PROFIT ₹ 247 CRORE



## The Rebound....

- Gross recovery of ₹ 16600 Cr in 9M



- Resilient Bank
- 100% Provision for one-off event

- RWAs reduced by ₹ 89000 Cr. YoY

- 33 Lacs+ SF A/c's added in 9M FY19

- Retail Credit Growth 15%

- Trust: Above 90 % Subscription of ESPS



## The Rebound....

### RECOVERY IN NPA ACCOUNTS

1. Created Stressed Asset Management Vertical (SAMV).
2. Portals for SARFAESI, OTS and DRT for better monitoring and expediting the process.
3. Recognition and reward of “Recovery Champions”

### CONSISTENT CREDIT GROWTH

1. Achieved 6.7% growth in Domestic Credit on a base of 20.7% growth in Dec.'17.
2. Housing loan growth 19.4% YoY

### REDUCTION IN RWA

1. 84% of fresh sanction to A and above rated a/cs.
2. Domestic credit RWA density reduced by 1100 bps YoY



## The Rebound....

### STRENGTHENED THE PROCEDURE AND CONTROL

1. Mission Parivartan: Think-tank to provide directional and policy inputs for PPP i.e. People, Products and Processes.
2. Risk Management and Audit Procedure being strengthened.
3. Centralised Loan Processing Centres (CLPCs) for efficient credit delivery and monitoring.

### TRUST AND SUPPORT

1. Customer base continues to grow stronger
2. Strong CASA base continues to hover around 43% to drive Bank's bottom-line
3. 90% subscription by employees under ESPS

### RATIONALISING OPERATIONS -DOMESTIC & OVERSEAS

1. Rationalized 65 Domestic branches by way of merger or relocation.
2. Overseas Representative Offices closed : 3
3. Merger of one overseas branch in Hongkong

The background features a collection of business charts and graphs. There is a 3D bar chart with six bars in purple, yellow, pink, gold, blue, and green. Below it, there are several 2D charts including a pie chart, a line graph, and another bar chart. The entire graphic is rendered in a light, semi-transparent style.

# Highlights



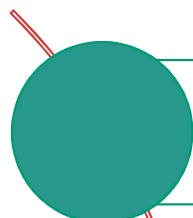
# Key Financial Highlights

Net profit of ₹ 247 crore

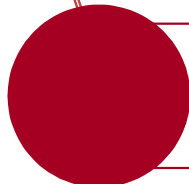




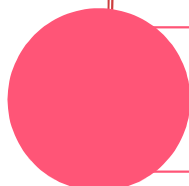
# Deposits



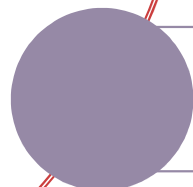
**Domestic Deposits increased by ₹ 42619 crore YoY to reach ₹ 6.31 lakh crore**



**CASA share at 43.42% improved by 40 bps over Sep'18**



**Increase of more than ₹ 8000 crore in Saving Deposits over Mar'18**



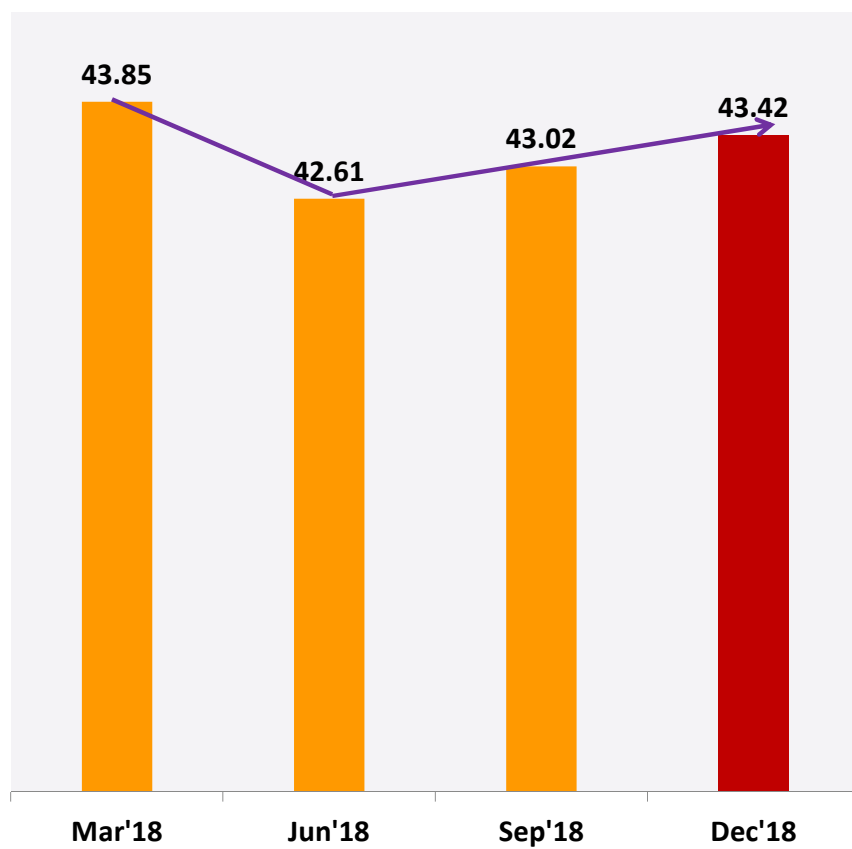
**More than 33 lac new accounts added in Saving Deposits during 9M FY19**



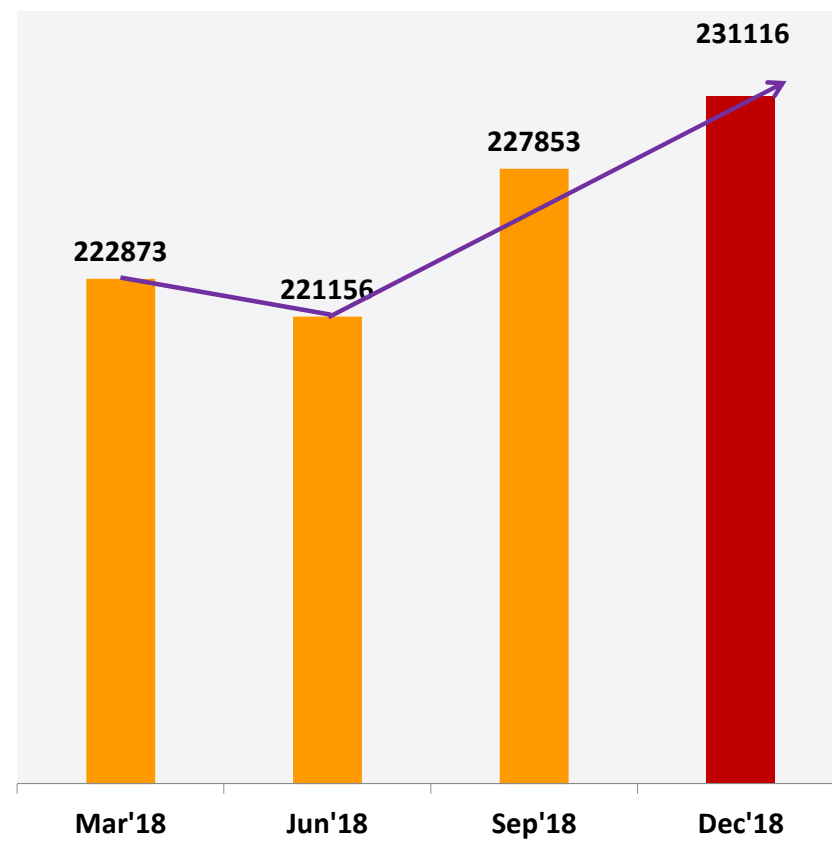


# Improving CASA

CASA Share %

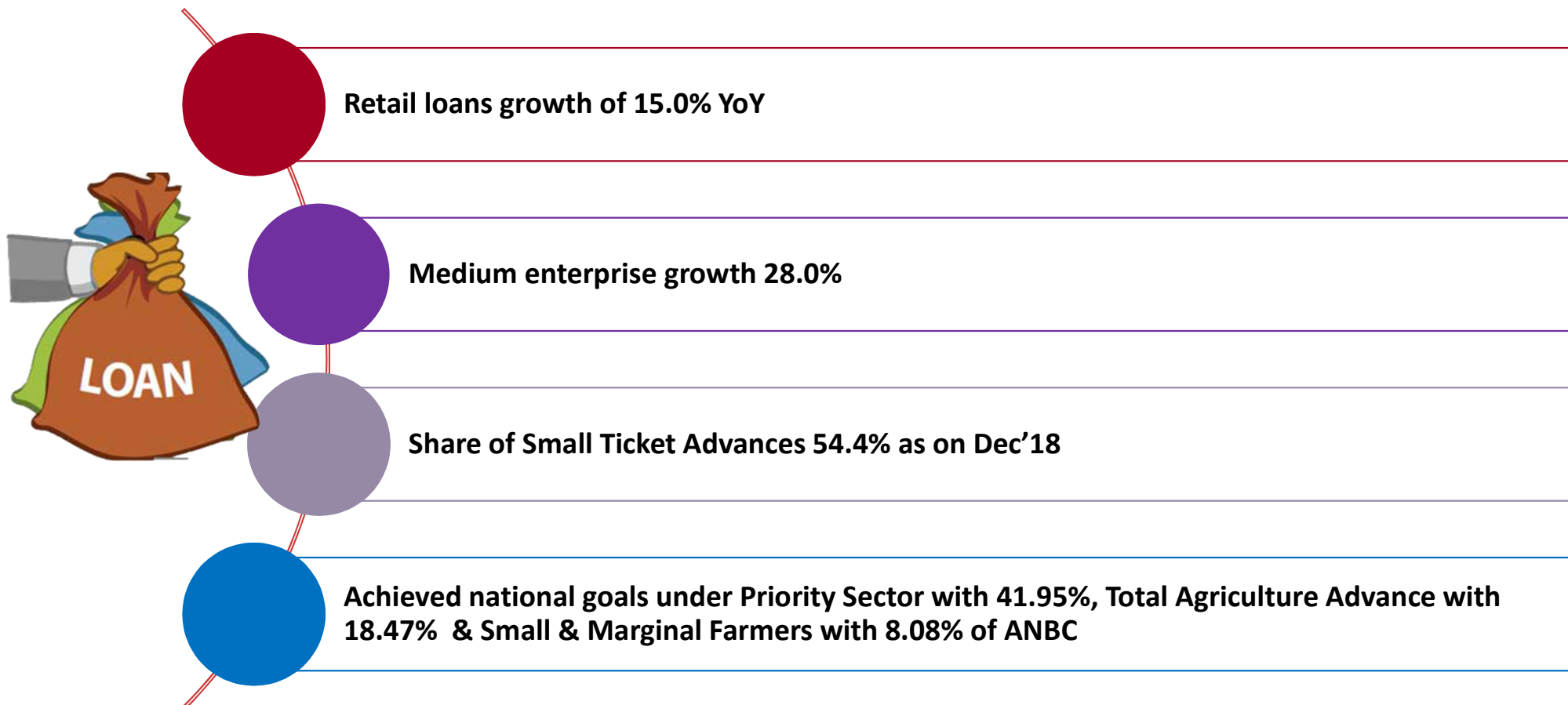


Saving Deposit (₹ crore )





# Credit



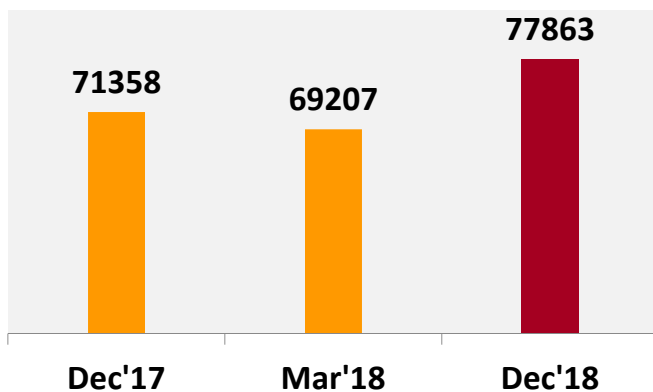


# Small Ticket Advances – Classification

₹ crore

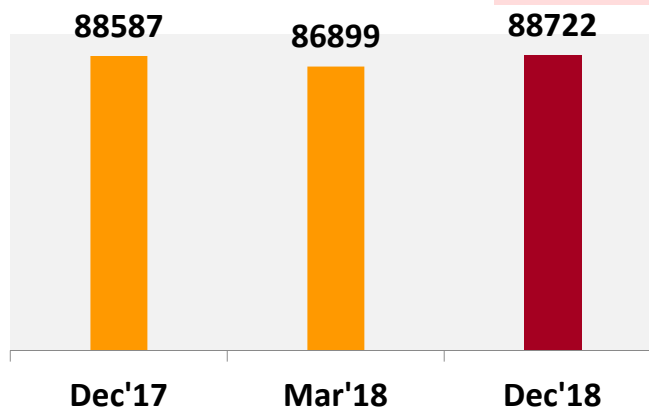
## Agriculture

YoY :9.1%



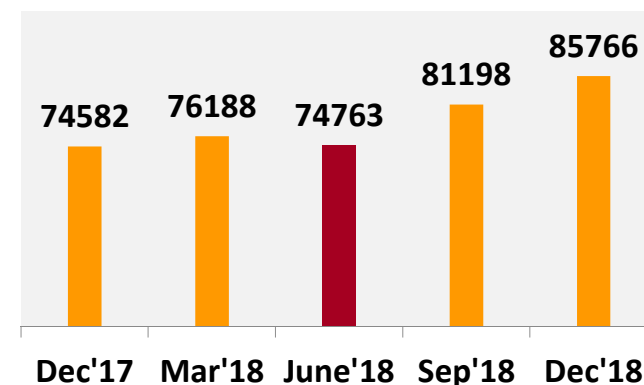
## MSME

YoY : 0.2%



## Retail

YoY : 15.0%



## Performance under National Goals

| Parameter                 | National Goals % | Dec'18 |        |
|---------------------------|------------------|--------|--------|
|                           |                  | Ach. % | O/S    |
| Priority Sector*          | 40               | 41.95  | 176787 |
| Total Agriculture Adv.*   | 18               | 18.47  | 77863  |
| Small & Marginal Farmers* | 8                | 8.08   | 34051  |

\* %age of ANBC

## Composition of Retail Advances

| Components   | Dec'17 | Dec'18 | % Share | YoY % |
|--------------|--------|--------|---------|-------|
| Housing      | 40489  | 48333  | 56.4    | 19.4  |
| Education    | 5483   | 5980   | 7.0     | 9.1   |
| Pensioners   | 2388   | 2627   | 3.1     | 10.0  |
| Others       | 26222  | 28826  | 33.6    | 9.9   |
| Total Retail | 74582  | 85766  | 100.0   | 15.0  |

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## Initiatives under Retail Advances

**Online loan application portal revamped to provide in-principle sanctions**

**Developed in-house Centralized Loan Application Processing System covering all retail loans to reduce TAT**

**Customer friendly modification of retail advances schemes**

**Strengthened Retail Asset Processing Centers**

**Leveraging Social media for publicity**



## Initiatives under Agricultural advances

Online mode for generation of business through R-SETI (Rural Self Employment Training Institute) /FTC (Farmer Training Centre).

Online loan application facility and Lending Automation Processing System (LAPS) to increase business and reduce TAT



20 Specialized Agriculture Finance Branches (SAFBs) and 16 Specialized Agriculture Focus Cells (SAFCs).

Opening and operations in SHG accounts under dual authentication facility at BC Locations.

Promoting SHG Bank Linkage particularly in NLRM intensified 250 districts.



## Initiatives in MSME

**Co-origination Model with NBFCs** being explored.

**MSME Relationship Officers** for top 20 MSME accounts in all the 87 MSME Specialized branches.

**Online portal for in principal sanction of small loans upto Rs 1 lakh to MSEs** being launched.



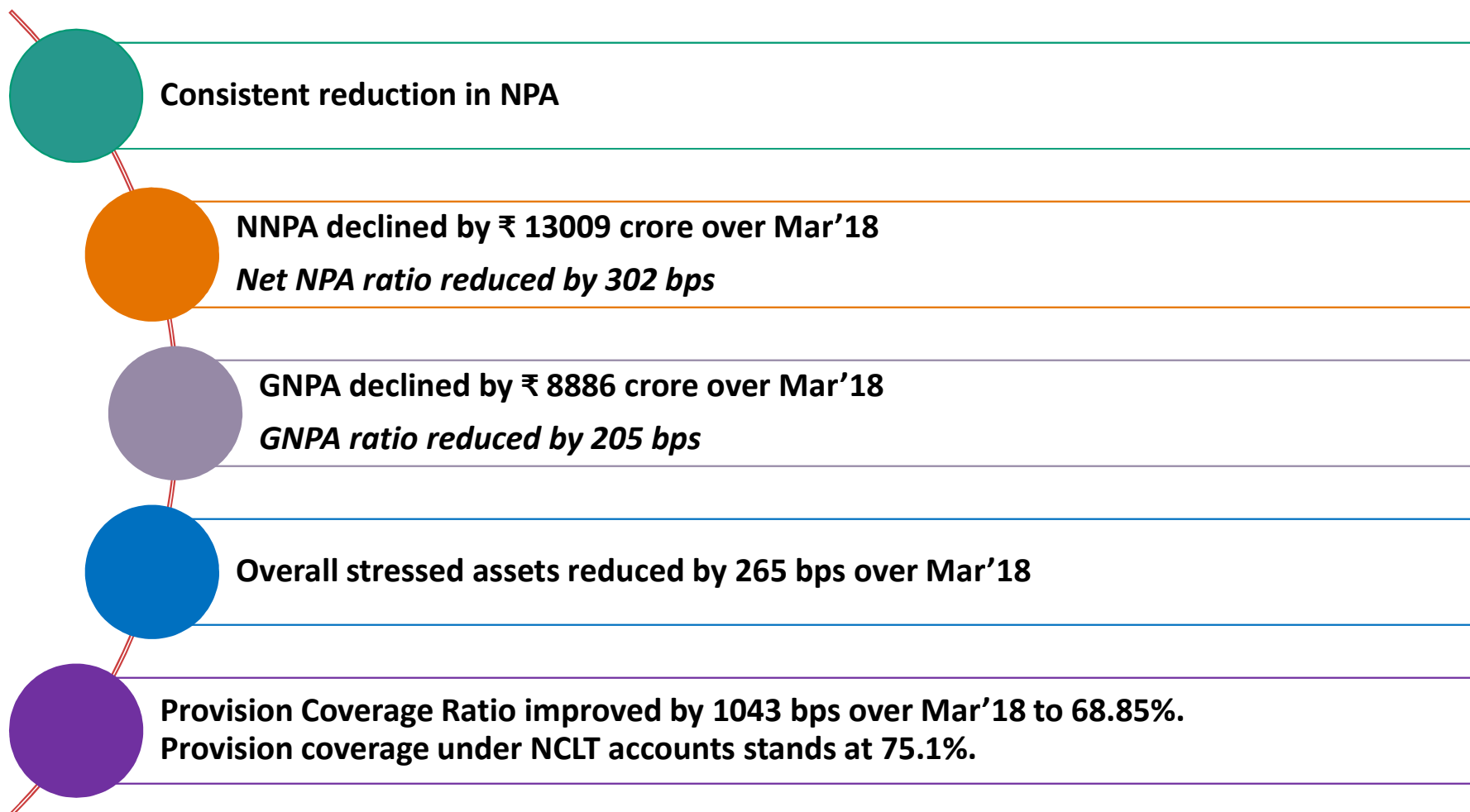
**E-TReDS scheme** for on line discounting of trade receivables.

Introduced a scheme for **financing of GST input Credit**.

**2<sup>nd</sup> highest in-principle Sanctions of MSME customers** through [www.psbloansin59minutes.com](http://www.psbloansin59minutes.com) portal .



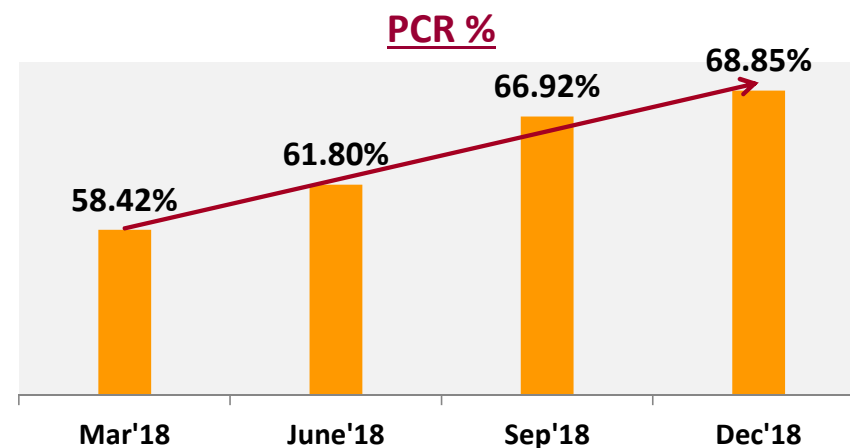
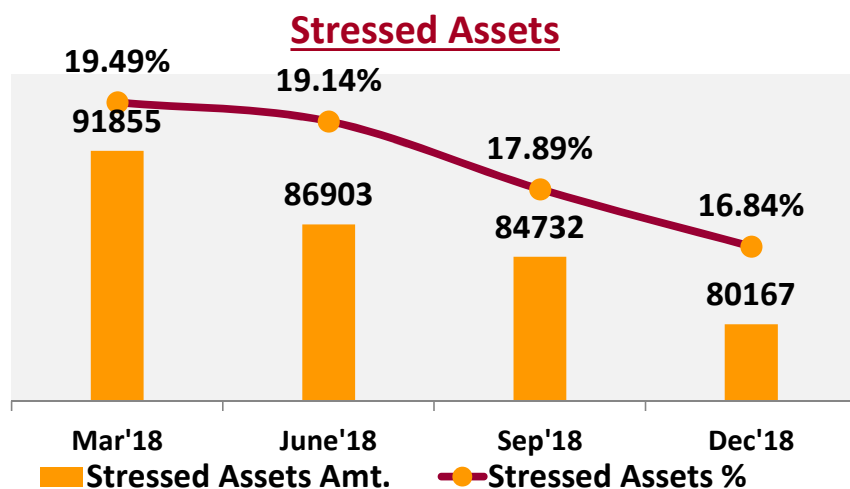
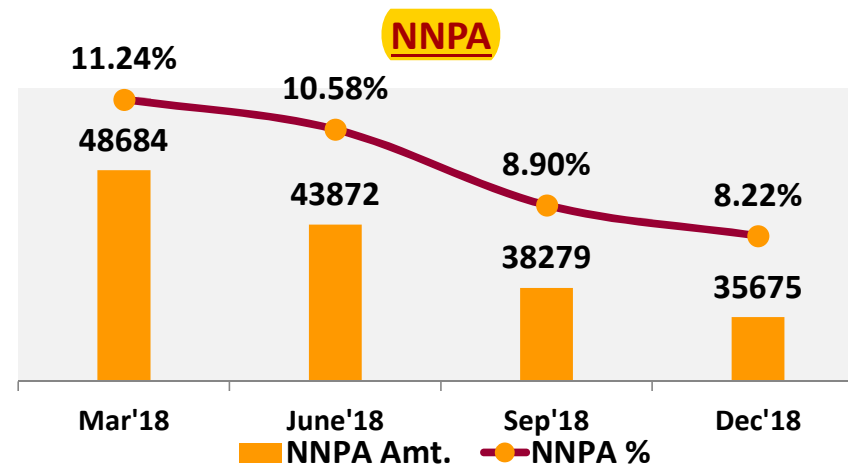
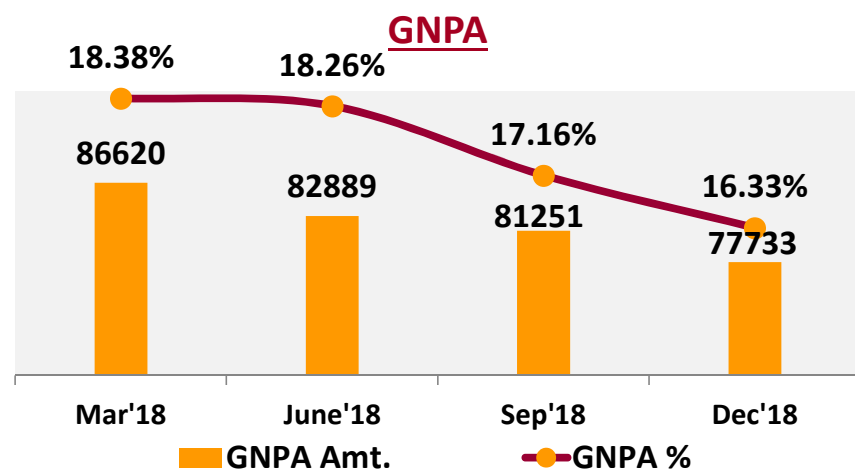
## Improving Asset quality: Reduction in NPA





# Consistent Improvement in Asset Quality

₹ crore

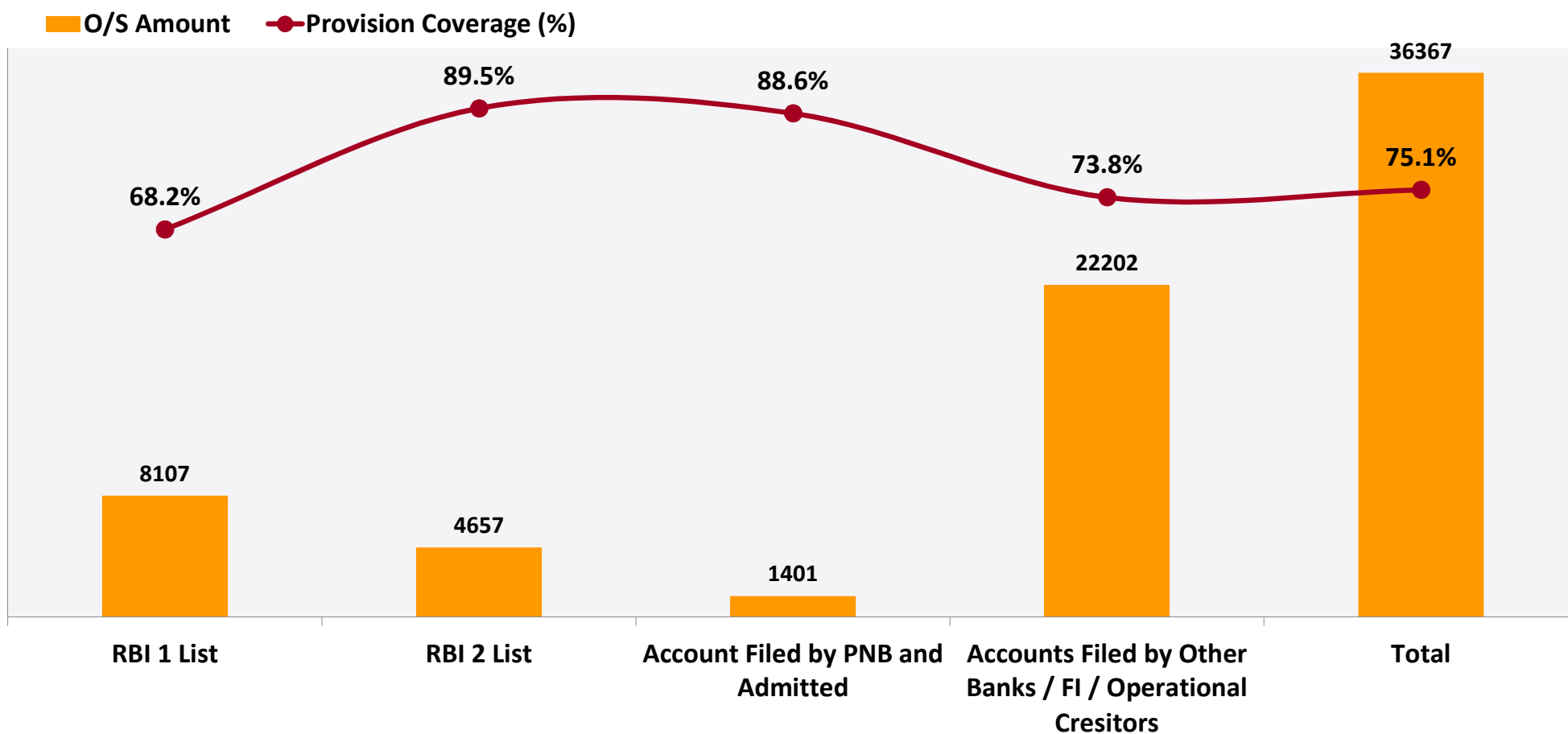


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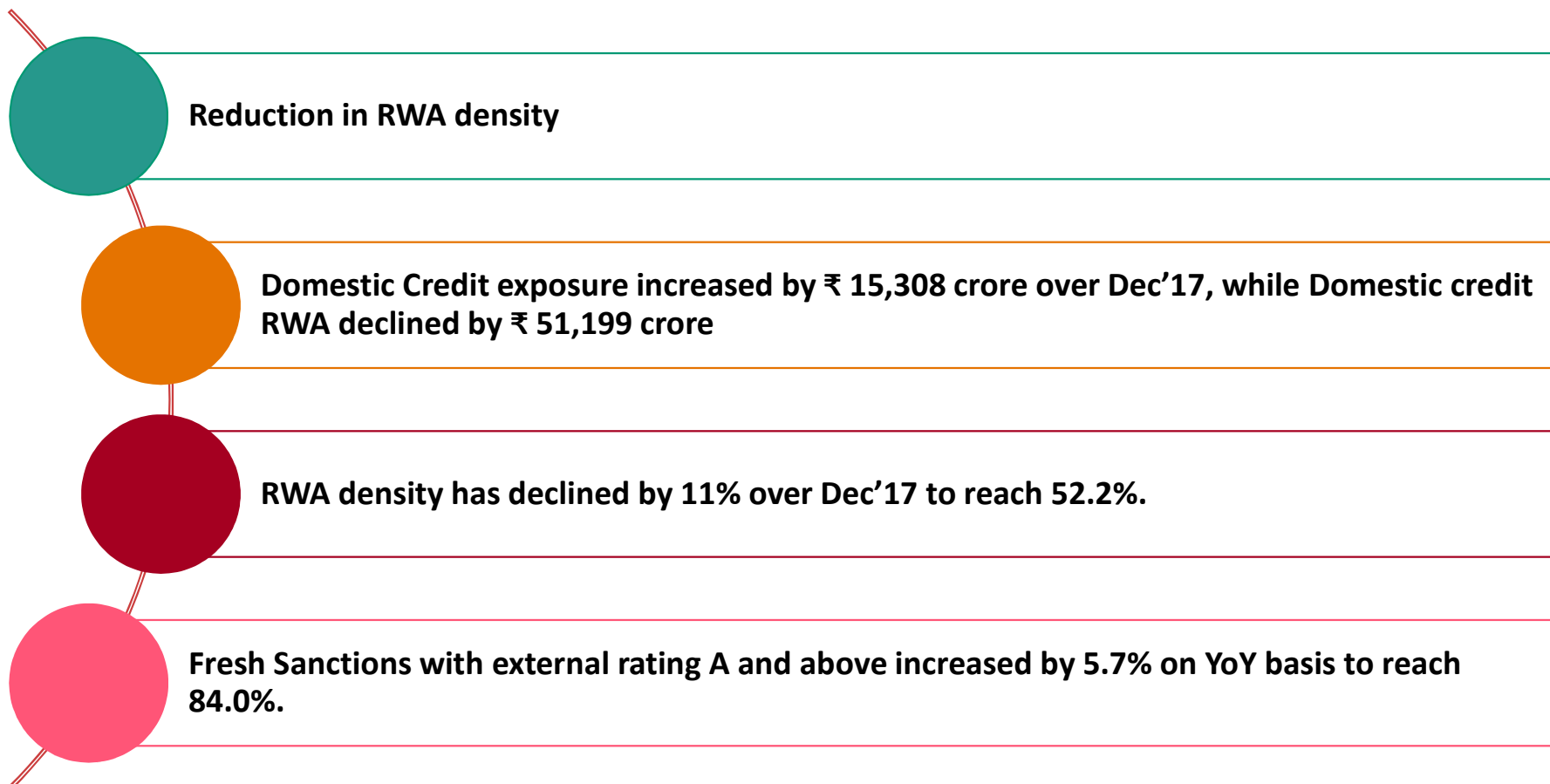
## Exposure to NCLT accounts

₹ crore





## Improving Credit quality: Risk Rating



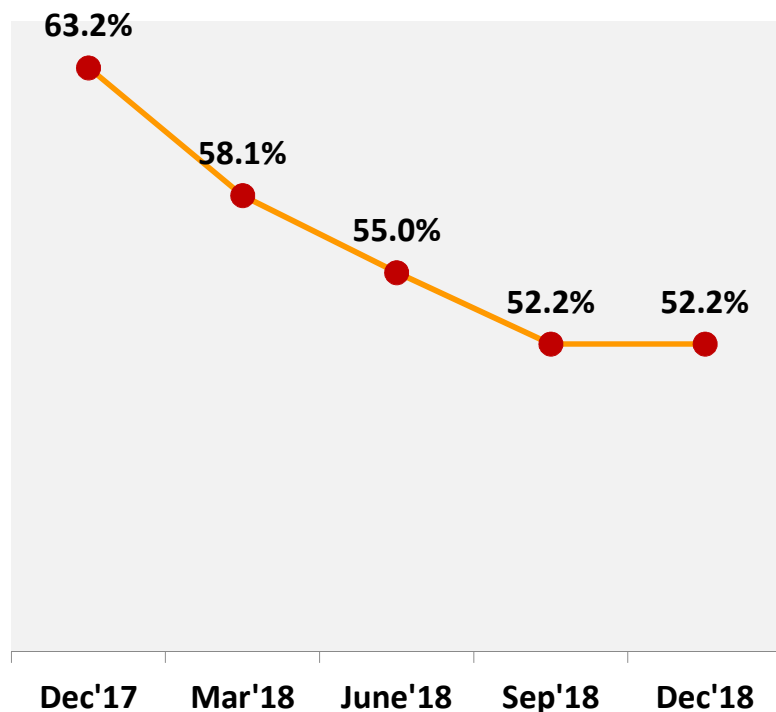


# Capital Optimization and Conservation

₹ crore

## Credit RWA Density: Domestic

Decrease in Domestic Credit RWA density by 1100 bps

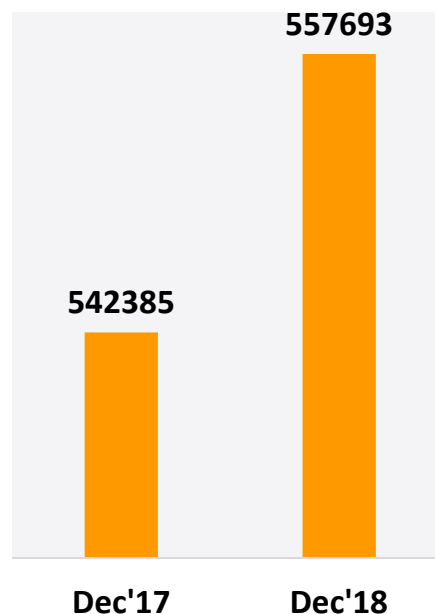


## RWAs vis-a-vis Advances

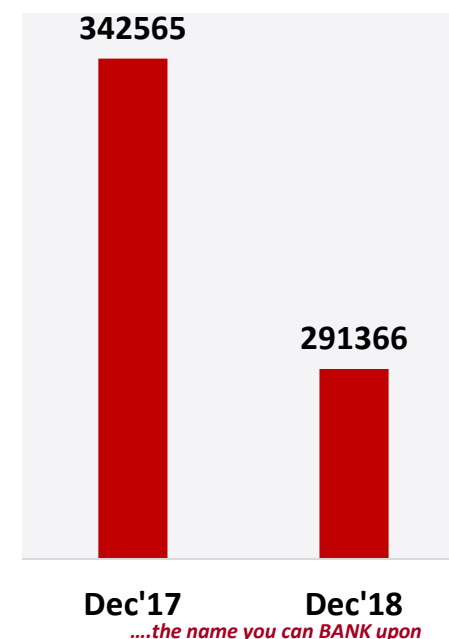
Increase in Gross Domestic credit Exposure by ₹ 15,308 crore(YoY)

Decrease in domestic credit exposure RWA by ₹51,199crore(YoY)

### Domestic Credit



### Domestic credit RWA

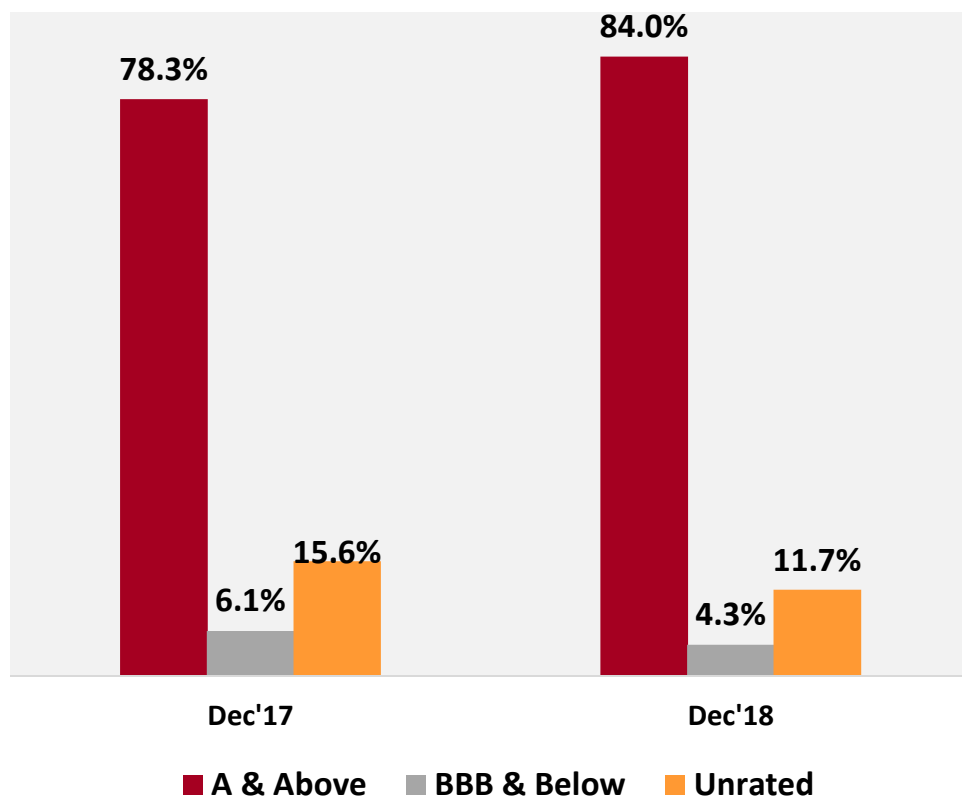


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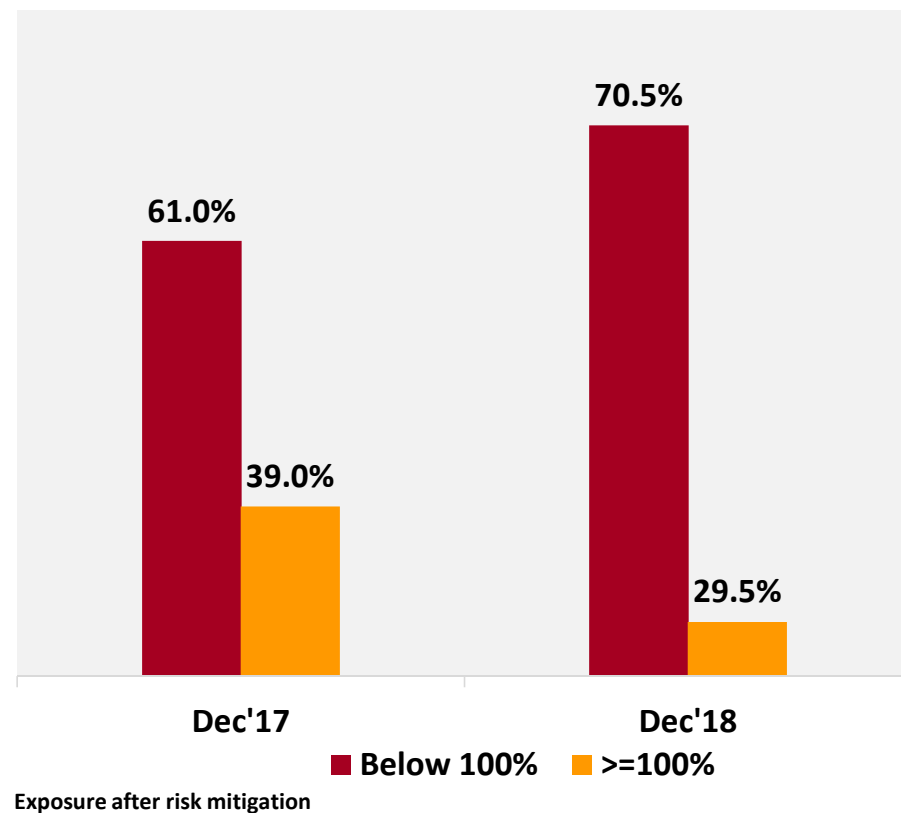


# Increasing High Rated Portfolio

External Rating of Fresh Sanctions



Risk Weight wise Portfolio



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# Business Performance (Terminal Level)

₹ crore

| Sl. | Parameters                      | Dec'17  | Mar'18  | Dec'18  | YoY Variation |       |
|-----|---------------------------------|---------|---------|---------|---------------|-------|
|     |                                 |         |         |         | Amt.          | %     |
| 1   | Gross Global Business           | 1122950 | 1113523 | 1126431 | 3481          | 0.3   |
| 1a  | Gross Domestic Business         | 1017782 | 1030681 | 1089286 | 71505         | 7.0   |
| 1b  | Overseas Business (In ₹ crore ) | 105168  | 82842   | 37144   | -68024        | -64.7 |
|     | Overseas Business (In USD Mio)  | 16465   | 12711   | 5323    | -11141        | -67.7 |
| 2   | Global Deposit                  | 647998  | 642226  | 650389  | 2391          | 0.4   |
| 3   | Gross Global Advances           | 474952  | 471297  | 476042  | 1090          | 0.2   |
| 4   | Gross Domestic Advances         | 429755  | 430294  | 458641  | 28886         | 6.7   |
| 5   | Overseas Advances               | 45197   | 41003   | 17401   | -27796        | -61.5 |
| 6   | Net Global Advances             | 452110  | 433735  | 434399  | -17711        | -3.9  |
| 7   | CD Ratio [%]                    | 69.77   | 67.54   | 66.79   |               |       |



## Business Performance: Deposits

₹ crore

| Sl. | Parameters              | Dec'17 | Mar'18 | Dec'18 | YoY Variation |       |
|-----|-------------------------|--------|--------|--------|---------------|-------|
|     |                         |        |        |        | Amt.          | %     |
| 1   | Global Deposit          | 647998 | 642226 | 650389 | 2391          | 0.4   |
| 2   | Domestic Deposit        | 588027 | 600387 | 630646 | 42619         | 7.2   |
| 3   | Overseas Deposit        | 59971  | 41839  | 19743  | -40228        | -67.1 |
| 4   | CASA Deposit            | 267685 | 263247 | 273856 | 6171          | 2.3   |
| 5   | Current Deposit         | 43853  | 40374  | 42740  | -1113         | -2.5  |
| 6   | Saving Deposit          | 223832 | 222873 | 231116 | 7284          | 3.3   |
|     | CASA Share Domestic (%) | 45.52  | 43.85  | 43.42  |               |       |



# Business Performance (Daily Average Basis)

₹ crore

| Sl. | Parameters              | Dec'17<br>(9M) | Mar'18<br>(FY) | Dec'18<br>(9M) | YoY Variation |       |
|-----|-------------------------|----------------|----------------|----------------|---------------|-------|
|     |                         |                |                |                | Amt.          | %     |
| 1   | Gross Global Business   | 1025268        | 1038992        | 1073222        | 47954         | 4.7   |
| 1a  | Gross Domestic Business | 928042         | 941051         | 1014650        | 86608         | 9.3   |
| 1b  | Gross Overseas Business | 97226          | 97941          | 58573          | -38654        | -39.8 |
| 2   | Domestic Deposit        | 557328         | 560721         | 594660         | 37332         | 6.7   |
| 3   | Domestic Gross Advances | 370714         | 380327         | 419989         | 49275         | 13.3  |
| 4   | Domestic Net Advances   | 360922         | 357695         | 380801         | 19879         | 5.5   |
| 5   | CASA Deposits           | 239341         | 241559         | 249353         | 10011         | 4.2   |
| 5a  | Saving Deposits         | 210677         | 212606         | 221370         | 10694         | 5.1   |



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# Profit

₹ crore

| Sl. | Parameters               | Q3'<br>FY 18 | Q2'<br>FY 19 | Q3'<br>FY 19 | YoY Variation |       | 9M<br>FY18 | 9M<br>FY19 | YoY<br>Gr. % |
|-----|--------------------------|--------------|--------------|--------------|---------------|-------|------------|------------|--------------|
|     |                          |              |              |              | Amt.          | Gr. % |            |            |              |
| 1   | Interest Income          | 12175        | 12326        | 13035        | 860           | 7.1   | 36611      | 38475      | 5.1          |
| 2   | Interest Expenses        | 8187         | 8352         | 8745         | 558           | 6.8   | 24752      | 25519      | 3.1          |
| 3   | NII (Spread) (1-2)       | 3989         | 3974         | 4290         | 301           | 7.6   | 11859      | 12956      | 9.3          |
| 4   | Other Income             | 3082 #       | 1710         | 1819         | -1263         | -41.0 | 7320 #     | 5488       | -25.0        |
| 5   | Operating Expenses       | 2826         | 2844         | 3009         | 184           | 6.5   | 8437       | 8310       | -1.5         |
| 5A  | Other Op. Expenses       | 1084         | 1182         | 1125         | 41            | 3.8   | 3168       | 3337       | 5.3          |
| 5B  | Staff Expenses           | 1742         | 1662         | 1884         | 143           | 8.2   | 5269       | 4973       | -5.6         |
| 6   | Operating Profit (3+4-5) | 4245 #       | 2839         | 3100         | -1145         | -27.0 | 10742 #    | 10134      | -5.7         |
| 7   | Provisions               | 4015         | 7372         | 2853         | -1162         | -28.9 | 9607       | 15360      | 59.9         |
| 8   | Net Profit (6-7)         | 230          | -4532        | 247          | 16            | 7.1   | 1134       | -5226      | -560.8       |

# Including sale of PNB HFL of Rs 1231 cr.

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# Interest Income & Expenditure

₹ crore

| Sl. | Parameters                  | Q3'<br>FY 18 | Q2'<br>FY 19 | Q3'<br>FY 19 | YoY Variation |       | 9M<br>FY18 | 9M<br>FY19 | YoY<br>Gr. % |
|-----|-----------------------------|--------------|--------------|--------------|---------------|-------|------------|------------|--------------|
|     |                             |              |              |              | Amt.          | Gr. % |            |            |              |
| 1   | Interest Income (2+3+4)     | 12175        | 12326        | 13035        | 860           | 7.1   | 36611      | 38475      | 5.1          |
| 2   | Interest on Advances        | 8219         | 8149         | 8918         | 698           | 8.5   | 24422      | 26275      | 7.6          |
| 3   | Interest on Investments     | 3546         | 3542         | 3617         | 71            | 2.0   | 10477      | 10563      | 0.8          |
| 4   | Other Interest Income       | 410          | 636          | 500          | 91            | 22.1  | 1712       | 1636       | -4.4         |
| 5   | Total Interest Paid (6+7+8) | 8187         | 8352         | 8745         | 558           | 6.8   | 24752      | 25519      | 3.1          |
| 6   | Intt. Paid on Deposits      | 7623         | 7891         | 8214         | 592           | 7.8   | 22884      | 23888      | 4.4          |
| 7   | Intt. Paid on Borrowings    | 48           | 178          | 85           | 37            | 76.4  | 301        | 418        | 39.0         |
| 8   | Others                      | 516          | 283          | 446          | -70           | -13.6 | 1568       | 1213       | -22.6        |
| 9   | Net Interest Income         | 3989         | 3974         | 4290         | 301           | 7.6   | 11859      | 12956      | 9.3          |



# Provisions

₹ crore

| Sl. | Parameters                                   | Q3'<br>FY 18 | Q2'<br>FY 19 | Q3'<br>FY 19 | YoY Variation |       | 9M<br>FY18 | 9M<br>FY19 | YoY<br>Gr. % |
|-----|----------------------------------------------|--------------|--------------|--------------|---------------|-------|------------|------------|--------------|
|     |                                              |              |              |              | Amt.          | Gr. % |            |            |              |
| 1   | Provision towards NPAs                       | 2996         | 7733         | 2566         | -431          | -14.4 | 8250       | 15281      | 85.2         |
| 2   | Standard Advances<br>incl. Std. Restructured | 159          | 0            | 9            | -150          | -     | -404       | -15        | -            |
| 3   | Depreciation on Investment                   | 1075         | 1267         | -490         | -1566         | -     | 1401       | 1494       | 6.6          |
| 4   | Income Tax                                   | -452         | -2386        | 100          | 551           | -     | 91         | -2910      | -            |
| 5   | Others                                       | 235          | 758          | 669          | 434           | 184.3 | 269        | 1510       | 461.7        |
| 6   | Total Provision                              | 4015         | 7372         | 2853         | -1162         | -28.9 | 9607       | 15360      | 59.9         |



# Fee Based Income

₹ crore

| Sl. | Parameters              | Q3'<br>FY 18 | Q2'<br>FY 19 | Q3'<br>FY 19 | YoY Variation |             | 9M<br>FY18  | 9M<br>FY19  | YoY<br>Gr. % |
|-----|-------------------------|--------------|--------------|--------------|---------------|-------------|-------------|-------------|--------------|
|     |                         |              |              |              | Amt.          | Gr. %       |             |             |              |
| 1   | Processing Fees         | 99           | 60           | 130          | 31.1          | 31.4        | 608         | 510         | -16.1        |
| 2   | LC/LG Income            | 192          | 174          | 153          | -38.9         | -20.3       | 607         | 506         | -16.6        |
| 3   | Income from Ins & MF    | 50           | 53           | 62           | 12.4          | 24.9        | 128         | 157         | 22.5         |
| 4   | Govt. Business          | 17           | 26           | 25           | 7.7           | 44.0        | 68          | 74          | 9.0          |
| 5   | Misc Fee Income         | 504          | 539          | 535          | 30.3          | 6.0         | 1374        | 1568        | 14.1         |
| 6   | Exchange Profit         | 204          | 153          | 100          | -103.2        | -50.7       | 545         | 407         | -25.2        |
|     | <b>Fee Based Income</b> | <b>1066</b>  | <b>1006</b>  | <b>1005</b>  | <b>-60.7</b>  | <b>-5.7</b> | <b>3330</b> | <b>3222</b> | <b>-3.2</b>  |



## Cost & Yield Ratios

Annualized %

| Sl. | Parameters                   | Dec'17<br>(9M) | Mar'18<br>(FY) | Dec'18<br>(9M) |
|-----|------------------------------|----------------|----------------|----------------|
| 1   | Cost of Deposit              | 5.00           | 4.96           | 5.11           |
| 2   | Cost of Fund                 | 4.36           | 4.31           | 4.31           |
| 3   | Yield on Advances            | 7.84           | 7.49           | 7.79           |
| 4   | Yield on Investment          | 7.37           | 7.35           | 7.42           |
| 5   | Yield on Fund                | 6.45           | 6.26           | 6.50           |
| 6   | Domestic Net Interest Margin | 2.59           | 2.42           | 2.64           |



# Profitability Ratios

Annualized %

| Sl. | Parameters               | Q3'<br>FY 18 | Q2'<br>FY 19 | Q3'<br>FY 19 | 9M<br>FY 18 | 9M<br>FY 19 |
|-----|--------------------------|--------------|--------------|--------------|-------------|-------------|
| 1   | Return on Assets         | 0.12         | Negative     | 0.12         | 0.20        | Negative    |
| 2   | Return on Net worth      | 2.03         | Negative     | 2.40         | 3.34        | Negative    |
| 3   | Opt. Profit to AWF       | 2.21         | 1.43         | 1.56         | 1.89        | 1.71        |
| 4   | Cost to Income Ratio     | 39.96        | 50.04        | 49.26        | 43.99       | 45.06       |
| 5   | Opt. Exp. To AWF         | 1.47         | 1.43         | 1.51         | 1.49        | 1.40        |
| 6   | Book Value per Share [₹] | 186.7        | 113.0        | 107.9        | 186.7       | 107.9       |
| 7   | Earnings per share [₹]   | 4.21         | Negative     | 2.82         | 7.04        | Negative    |



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# Treasury Portfolio

₹ crore

| Sl. | Parameters                      | Dec'17 | Mar'18 | Dec'18 |
|-----|---------------------------------|--------|--------|--------|
| 1   | Domestic Investment             | 204365 | 197328 | 193152 |
|     | SLR                             | 152556 | 145271 | 134860 |
|     | Non SLR                         | 51809  | 52057  | 58292  |
|     | Held To Maturity                | 120158 | 119439 | 129658 |
|     | Available For Sale              | 83969  | 77839  | 63355  |
|     | Held For trading                | 238    | 50     | 139    |
| 2   | Investment by Overseas Branches | 5461   | 6081   | 5702   |
| 3   | Global Investment               | 209826 | 203409 | 198848 |



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# Improving Asset Quality

₹ crore

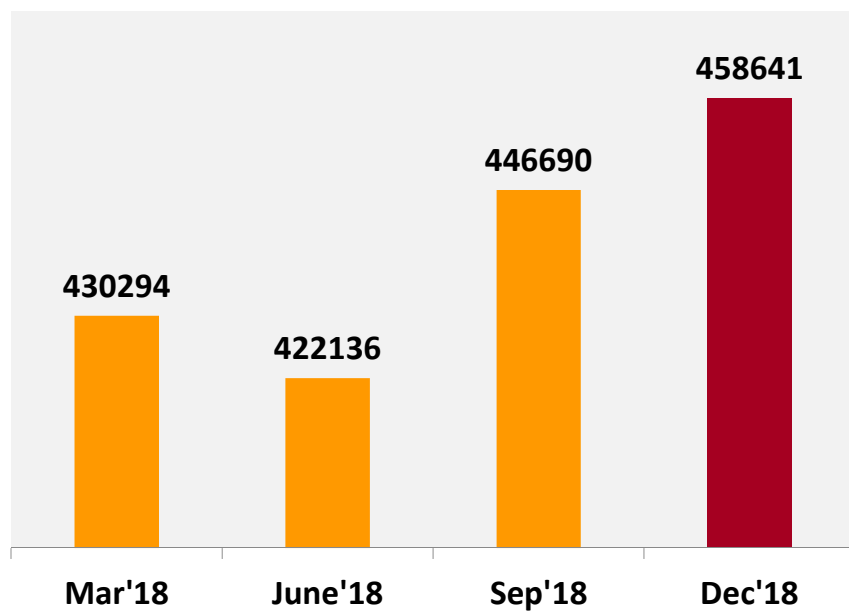
| Sl. | Parameters                           | Dec'17 | Mar'18 | Dec'18 | Q1FY19 | Q2FY19 | Q3FY19 |
|-----|--------------------------------------|--------|--------|--------|--------|--------|--------|
| 1   | NPA as at the beginning of Year      | 55370  | 55370  | 86620  | 86620  | 82889  | 81251  |
| 2   | -Cash Recovery                       | 3720   | 4443   | 10736  | 5519   | 2321   | 2967   |
| 3   | -Up-gradation                        | 1286   | 1174   | 2985   | 2926   | 1418   | 1457   |
| 4   | -Write Off                           | 6128   | 7407   | 9273   | 2648   | 3543   | 3082   |
| 5   | Total Reduction (2+3+4)              | 11134  | 13025  | 22994  | 11094  | 7282   | 7505   |
| 6   | Fresh Addition                       | 13283  | 44274  | 14107  | 7363   | 5644   | 3988   |
|     | -Fresh slippages                     | 11204  | 40672  | 11122  | 5250   | 4476   | 3324   |
|     | -Debits in existing NPA A/cs         | 2079   | 3602   | 2985   | 2113   | 1167   | 664    |
| 7   | Gross NPAs at end of the period      | 57519  | 86620  | 77733  | 82889  | 81251  | 77733  |
| 8   | Eligible Deductions incl. Provisions | 23444  | 37936  | 42058  | 39016  | 42972  | 42058  |
| 9   | Net NPAs                             | 34076  | 48684  | 35675  | 43872  | 38279  | 35675  |
| 10  | Recovery in written-off debt A/Cs    | 353    | 981    |        | 508    | 377    |        |
| 11  | Gross NPA (%)                        | 12.11  | 18.38  | 16.33  | 18.26  | 17.16  | 16.33  |
| 12  | Net NPA (%)                          | 7.55   | 11.24  | 8.22   | 10.58  | 8.90   | 8.22   |
| 13  | Provision Coverage Ratio (%)         | 60.78  | 58.42  | 68.85  | 61.80  | 66.92  | 68.85  |

₹ 16608 crore

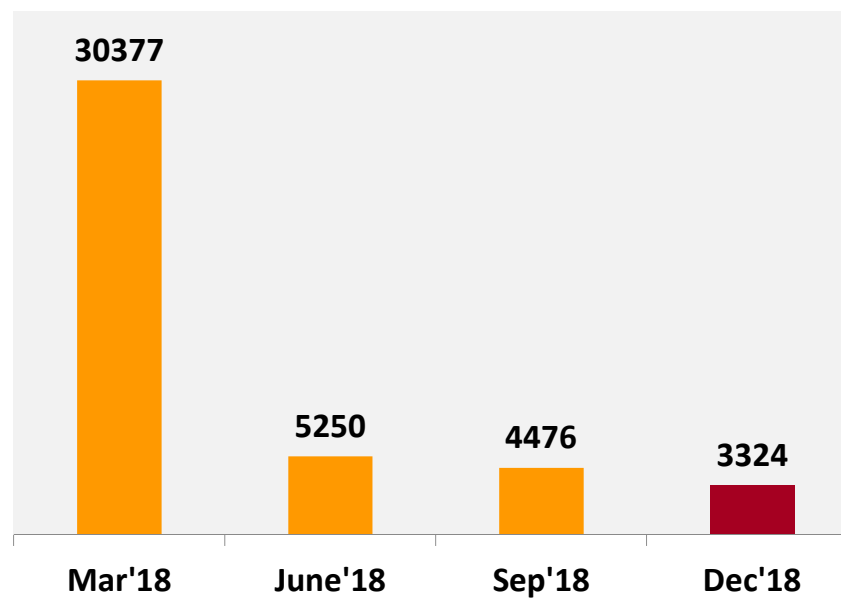


# Credit Growth and Slippages

Gross Domestic Advances



Quarterly Fresh Slippages





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- 3 Treasury Operations
- 4 Asset Quality
- 5 Capital & Share Holding**
- 6 Digitalization & Financial Inclusion
- 7 Way Forward



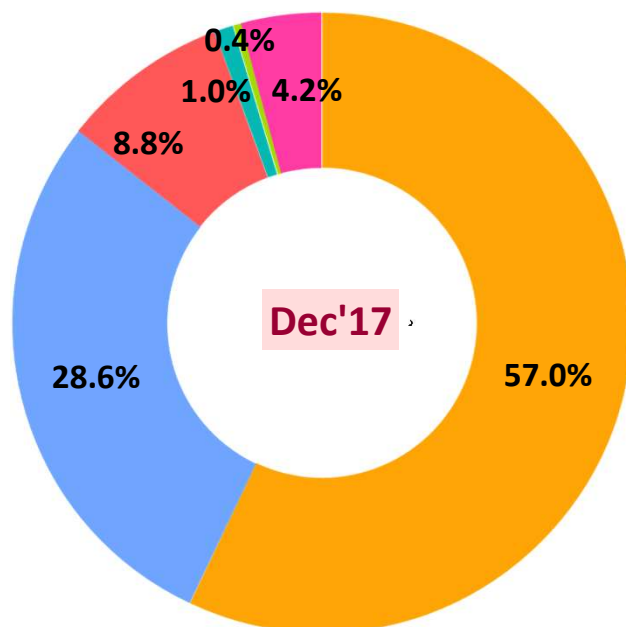
# Capital Adequacy (Basel III)

₹ crore

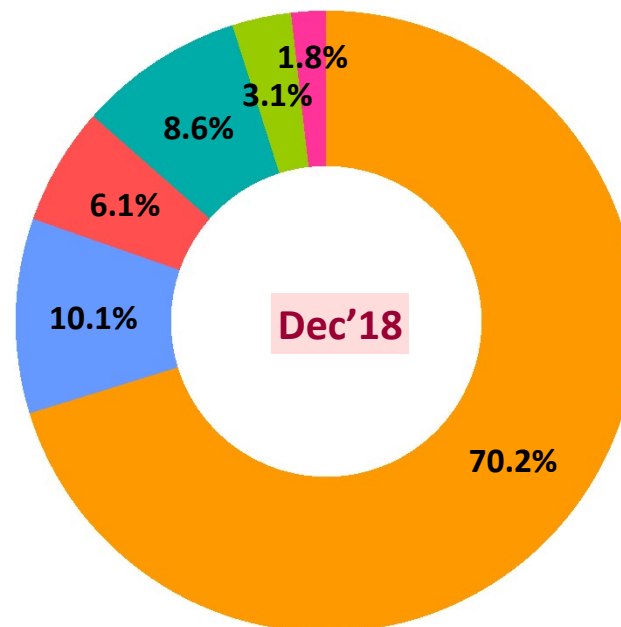
| Sl. | Parameters           | Dec'17 | Mar'18 | Dec'18 |
|-----|----------------------|--------|--------|--------|
| 1   | Tier I               | 45058  | 32267  | 33234  |
|     | Common Equity        | 39616  | 26971  | 27934  |
|     | Additional Tier I    | 5442   | 5296   | 5300   |
| 2   | Tier II              | 11954  | 9413   | 9144   |
| 3   | Total (Tier I+II)    | 57012  | 41680  | 42377  |
| 4   | Risk-weighted Assets | 492407 | 453070 | 402843 |
| 1   | Tier I %             | 9.15   | 7.12   | 8.25   |
|     | Common Equity %      | 8.05   | 5.95   | 6.93   |
|     | Additional Tier I %  | 1.11   | 1.17   | 1.32   |
| 2   | Tier II %            | 2.43   | 2.08   | 2.27   |
| 3   | Total (Tier I+II) %  | 11.58  | 9.20   | 10.52  |



## Share holding Pattern



Govt. of India  
Mutual Funds  
FIIs



FIIs/Banks/Insurance  
Resident Individual  
Non-institutions

Successful mobilization under ESPS with **90%** subscription by staff, raised ₹ 649 crore



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# PNB One: The all in one app for Digital Banking

Unified Mobile application with advanced features under the name “PNB ONE” has been launched on 15.12.2018 for both Android and IOS users.

Interactive Interface



Scan and Pay through QR Code



Simplified Dashboard to manage key Banking Activities



Value Added Services with Complaint Service Management



Pay Bills/Recharge



Available in English and Hindi



Manage Debit and Credit Card



Bio-metric authentication for greater Security



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# PNB – The Digital Partner at Kumbh Mela

PNB eRupaya, **Made in India** solution



- No dependency on internet
- Low Transaction Time
- Convenient, Simple & Easy to use
- At Kumbh provided
  - ✓ Devices to 1000 shopkeepers
  - ✓ Stalls for distribution of cards
  - ✓ 20 mobile ATMs

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# Expanding Digital Footprints



## ▲ UPI txns

581 lakh txns in Q3.  
315% gr YoY



## ▲ Debit Card

Users Crossed  
4.03 Crores  
YoY: 16%



## ▲ Internet Banking

Users Crossed  
142.09 Lacs  
YoY: 15.53%



## ▲ Mobile Banking

Users Crossed  
148.52 Lacs  
YoY: 29.90%



## ▲ BHIM

Users Crossed  
22.90Lacs



## ▲ Credit Card

Total issued  
331069  
YoY:19.9%



## ▲ PoS

Total Installed  
56746  
YoY:46.10%



## ▲ PNB E-Rupaya

Digital Solution in  
Villages without  
internet  
connectivity



## ▲ Bharat QR Code

Total Installed  
38,280

Bank is on 2<sup>nd</sup> position in No. of O/S Debit cards in the industry\*  
Bank is on 2<sup>nd</sup> position in No. of O/S Credit cards among all PSBs\*  
YoY increase in Number of ATM transaction is more than 46%



## Awards for Excellence



### **Aadhar Excellence Award-**

2nd Best PSB for Aadhar Generation and Seeding



### **NSDL Star Performer Awards -2018**

1<sup>st</sup> position in Demat account growth rate & Top Performer in New Accounts opened (Banks category)



### **Rajbhasha Kirti Purashkar**

1<sup>st</sup> position in K shetra



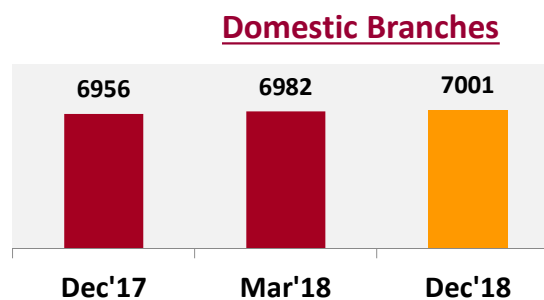
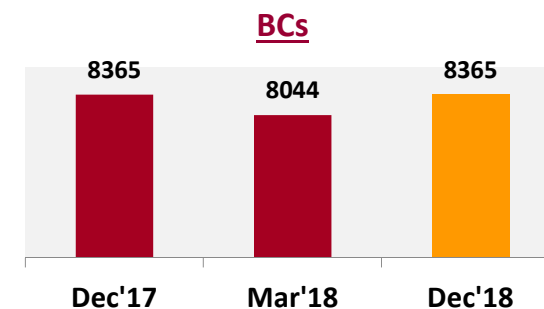
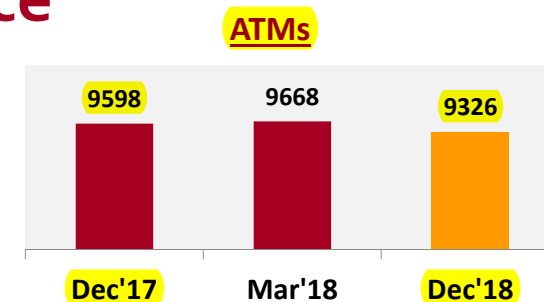
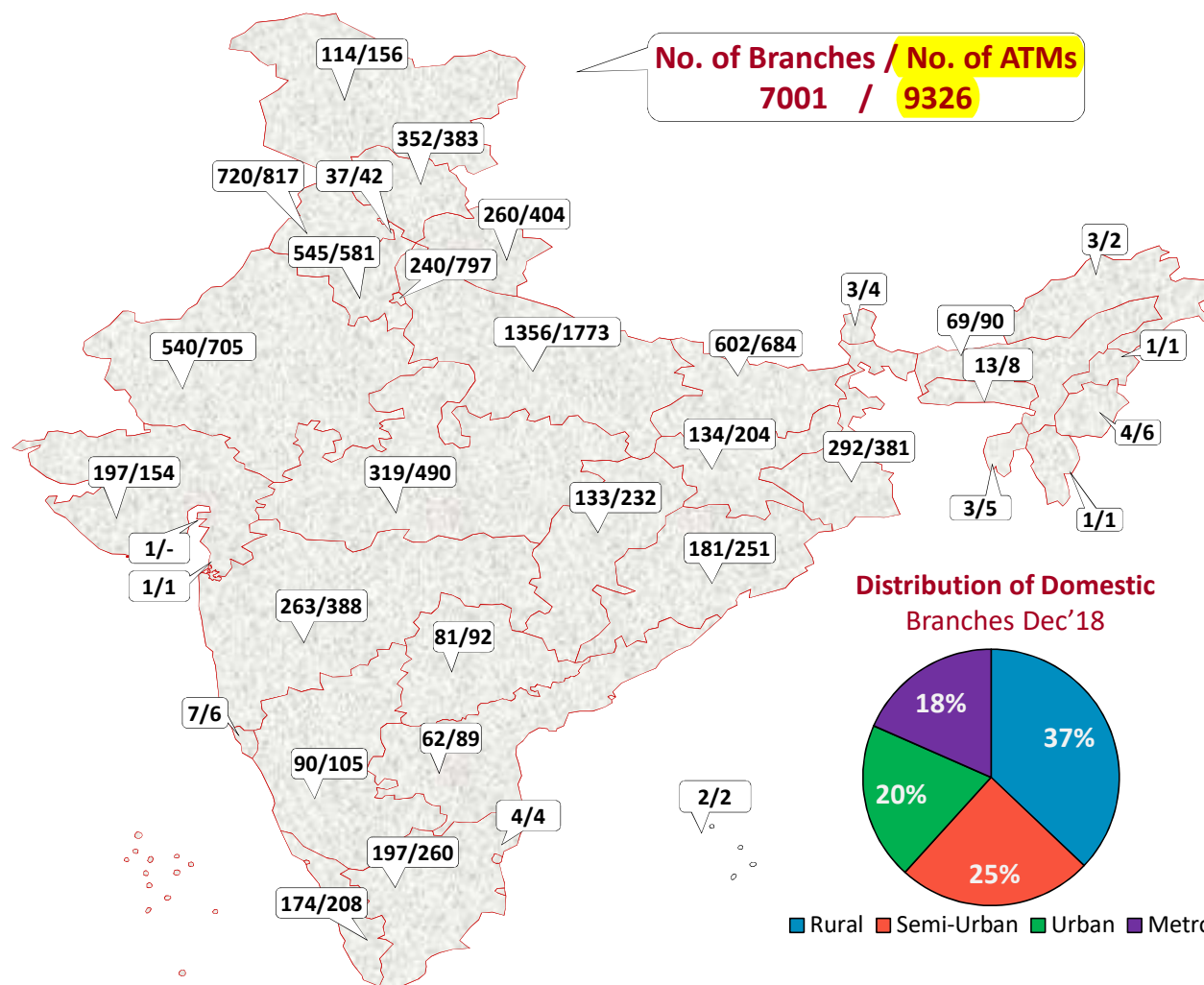
### **Skoch Order of Merit Awards**

1. M-Touch
2. ATM Switch Migration
3. Finacle X Upgrade
4. PIM

**Bank set up a Hockey academy in 2002 for Junior Players and in 2004 for Senior Players. Recently the Senior team has won 29<sup>th</sup> Lal Bahadur Shastri Hockey Tournament**

*....the name you can BANK upon*

## Dominant Pan India Presence

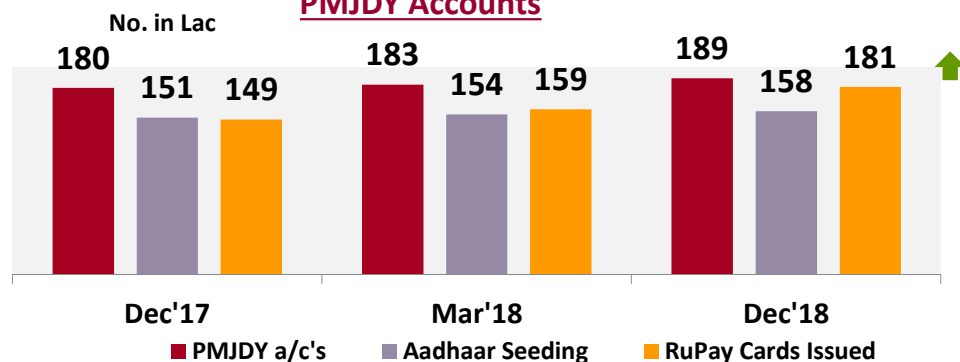


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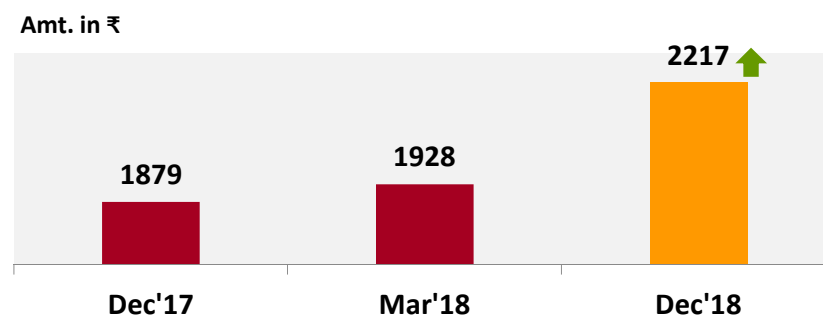


# Financial Inclusion

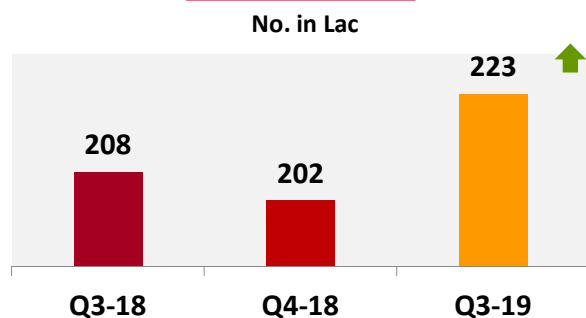
**PMJDY Accounts**



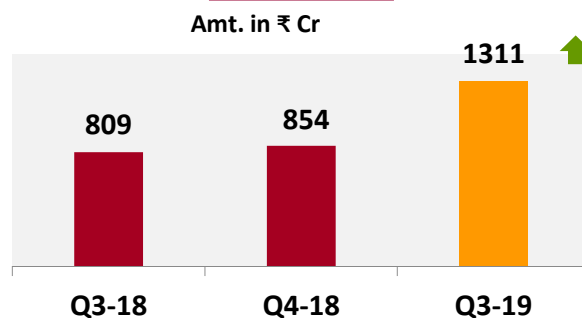
**PMJDY Avg. Balance**



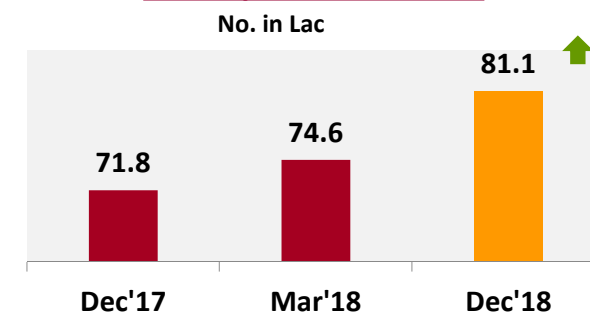
**No. of DBT Txns**



**DBT Amount**



**A/c's opened thru eKYC**



|     |                                         | No. in Lac |        |        |
|-----|-----------------------------------------|------------|--------|--------|
| Sl. | Jansuraksha Schemes Enrollment Up To    | Dec'17     | Mar'18 | Dec'18 |
| 1   | Pradhan Mantri Jeevan Jyoti Bima Yojana | 13.5       | 13.9   | 14.7   |
| 2   | Pradhan Mantri Suraksha Bima Yojana     | 65.0       | 65.5   | 67.4   |
| 3   | Atal Pension Yojana                     | 2.8        | 3.1    | 3.7    |

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# CSR & Corporate Business Strategy

CSR is at the core of PNB's Corporate Business Strategy and the Bank makes following commitments:



**Schemes for empowerment & upliftment :** PNB Ladli, PNB Vikas, PNB Ujala, Mahila Kaushal Vikas Yojna , PNB Kisan Balak Shiksha protsahan Yojana

## Some CSR Activities during the quarter



Contributed to "KERALA CHIEF MINISTER'S RELIEF FUND" for flood affected victims

Financial assistance for infrastructure to Schools for water purifiers, water coolers etc.

Clothes & Woolens to Safai Sevaks and under privileged

Sewing machines to women beneficiaries

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# Content

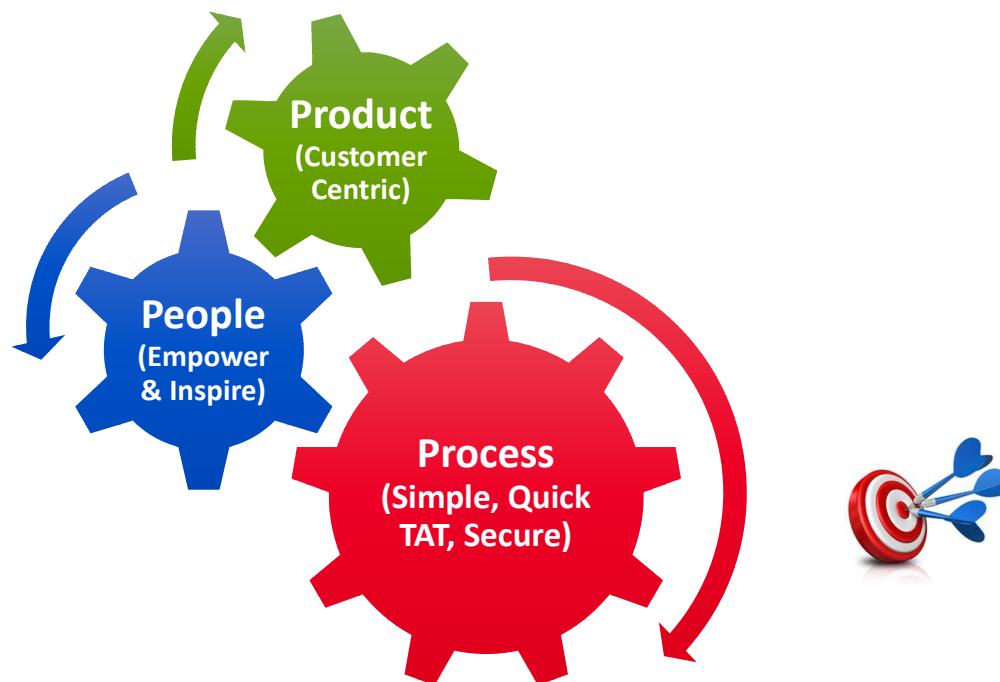
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# Mission Parivartan

## Think-tank to provide Directional and Policy Inputs

*Aligns Bank's activities relating to 3 Ps i.e., PEOPLE, PROCESSES & PRODUCTS more with the business strategy & vision.*



Implemented CLPC Model

Undertaking digitalization of Trade Finance Centres

Revamped Marketing Structure to be Customer Centric

Strengthening Inspection and Audit System

Branch Rationalisation

**'LEAD THE PARIVARTAN' PORTAL – THE PLATFORM OFFERING OPPORTUNITY TO ALL PNBIANS TO CONTRIBUTE AS IDEATORS. OVER 5000 IDEAS RECEIVED**

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## Way Forward...

**DATA Analytics Centre to leverage Big Data and Artificial Intelligence.**

**Algorithm based decision making in MSME loans.**

**Digitalisation of credit processing as well as monitoring system.**

**Hub and Spoke model in Agriculture Finance.**

**Differentiated deposit products for growth in retail deposits.**

**Robust Marketing Structure.**

**Rationalization of branches by leveraging synergies in the network**

**Pioneering initiative: Completion of all promotion processes by 31<sup>st</sup> March.**





## Focus for the FY19



RECOVERY IN NPA ACCOUNTS



CAPITAL CONSERVATION AND  
OPTIMISATION OF RWAS



RATIONALISING OPERATIONS



SALE OF NON CORE ASSETS



LEVERAGING TECHNOLOGY FOR BUSINESS  
GROWTH AND ENHANCED CUSTOMER  
EXPERIENCE

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# Thank You