

Ref No.: NACL/05/FEB/2024-25 February 14, 2025

To,

BSE Limited,

Phiroze Jeejeebhoy Towers,

Dalal Street, Mumbai- 400001

Scrip Code: 544260

Scrip Code: 544260

To,

National Stock Exchange of India Ltd.,

Exchange Plaza, C-1, Block G,

Bandra Kurla Complex,

Bandra (E)

Mumbai - 400 051

Scrip Symbol: NORTHARC

Dear Sir/Madam,

<u>Sub: Investor Presentation on the Unaudited financial results for the third quarter ended</u>
<u>December 31, 2024.</u>

Ref: Our Intimation letter Ref No. NACL/02/FEB/2024-25 dated February 10, 2025, pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

With reference to the above intimation, please find enclosed the presentation to be made before the investors/analysts in the Earnings Conference call / meet to be held on Friday, February 14, 2025, at 18:00 hours (IST) in connection with the unaudited financial results for the third quarter ended December 31, 2024.

This Investor Presentation is also available on the website of the Company at https://www.northernarc.com/financial-results

You are requested to take the above on record.

Thank you,

For Northern Arc Capital Limited

Prakash Chandra Panda Company Secretary & Co

Company Secretary & Compliance Officer

CC:

Catalyst Trusteeship Limited, GDA House, Plot No.85, Bhusari Colony (Right), Paud Road,

Pune 411 038.

Northern Arc Capital Limited

Registered Office:

10th Floor, Phase-I, IIT-Madras Research Park, Kanagam Village, Taramani, Chennai - 600 113, India +91 44 6668 7000 | contact@northernarc.com | www.northernarc.com

CIN.: L65910TN1989PLC017021





N RTHERN ARC

Investor Presentation Q3FY25 & 9MFY25

AA-(Stable)
By ICRA Limited & India Ratings



Financing the Retail Credit Needs of India's Underserved Households & Businesses across focused sectors

13

Disclaimer



"This presentation and accompanying slides (the "Presentation") has been prepared by Northern Arc Capital Limited ("Company") to be presented during the analyst call as required under Regulation 46 (2)(o) of the SEBI (LODR) Regulations, 2015, and is not for release, distribution or publication, whether directly or indirectly, in whole or part, into or in any jurisdiction in which such release, distribution or publication would be unlawful, without the prior consent of the Company. Neither the Company nor any of its directors, affiliates, advisers or representatives accepts any liability whatsoever for any actual or consequential loss or damages howsoever arising from the provision or use of any information contained in this Presentation. By attending this presentation, you agree to be bound by the trailing restrictions. Any failure to comply with these restrictions may constitute a violation of applicable laws. No money, securities or other consideration is being solicited, and, if sent in response to this presentation or the information contained herein, will not be accepted. This presentation does not constitute or form part of any advertisement, invitation or inducement to sell or issue, or any recommendation to purchase or subscribe to, any securities of the Company. This Presentation has not been and will not be reviewed or approved by any regulatory authority, or by any stock exchange, in India, or any other jurisdiction.

Content...

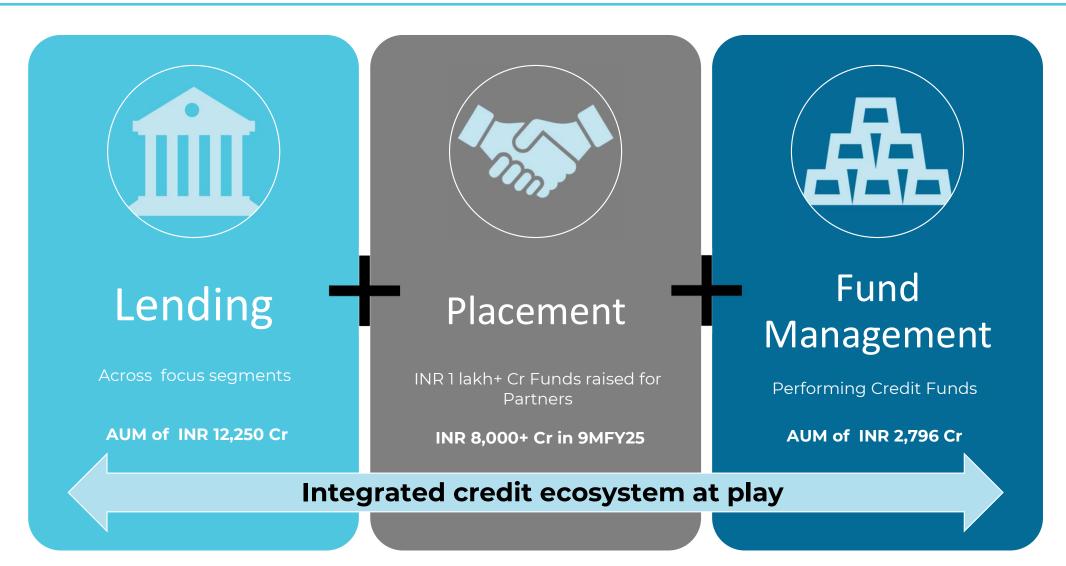


Northern Arc At a glance...



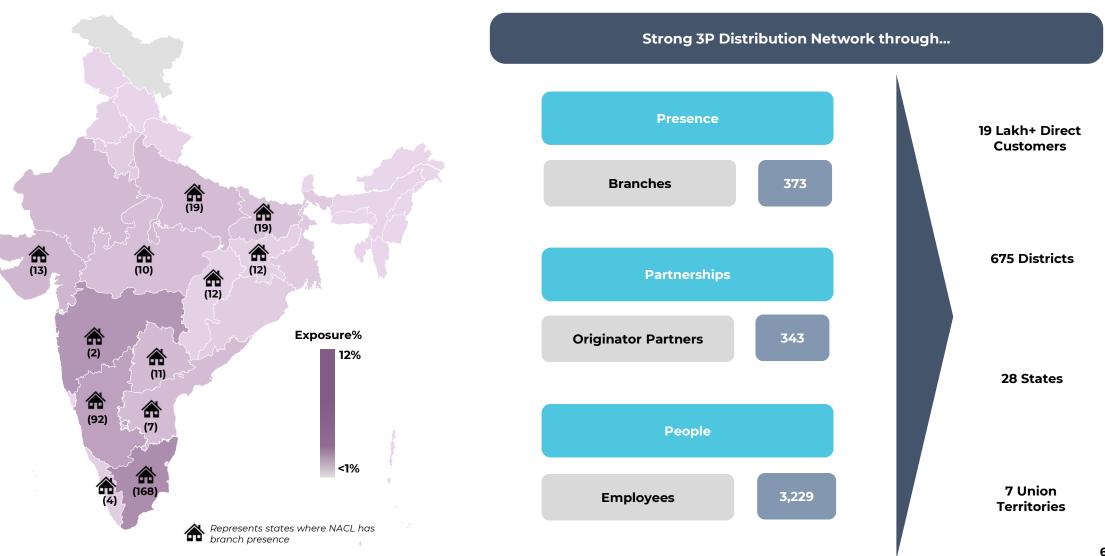
Diversified credit Platform catering to India's Retail Credit Needs





Expanding Relationships & Distribution reach to scale customer base



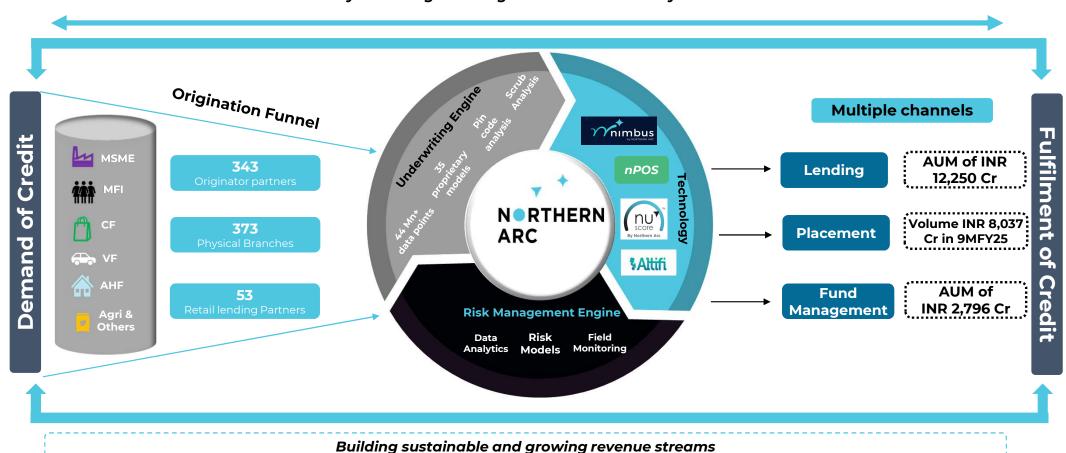


Data and Technology Platform which creates strong network effects



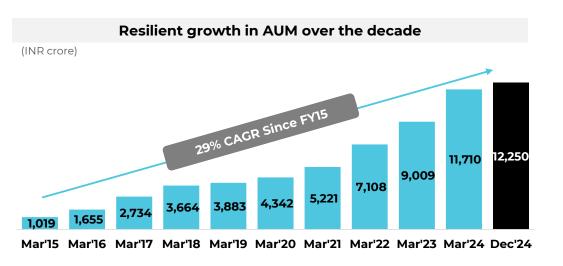
Multi-channel approach that has impacted over 115 million+ lives across focus sectors through a 'digital & data first' approach

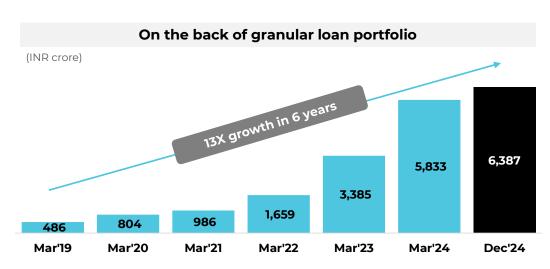
A flywheel re-generating flows across the ecosystem

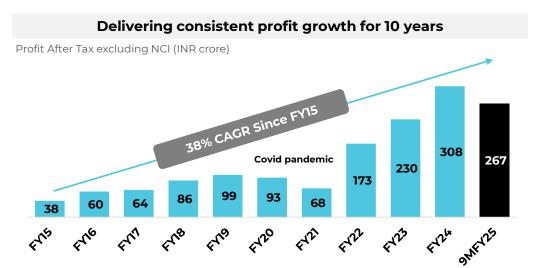


Demonstrating growth in AUM and profitability in challenging environment









Highlights

- Steadily growing AUM delivering best in the challenging credit environment
- D2C AUM mix grew to 52% on the back of expanding distribution footprint
- Risk adjusted yield approach help build profitability with scale

High Performing Matrix – 9MFY25 & Q3FY25



9MFY25 9MFY24 INR 267 Cr

2.9% 2.9% RoE
12.0%¹
14.1%

Q3FY25 Q3FY24 INR 76 Cr

2.4% 2.8%

RoE
8.9%¹
13.9%

As at Dec'24
As at Dec'23

Lending AUM AUM

INR 12,250 Cr INR 2,796 Cr

INR 10,602 Cr INR 3,080 Cr

×	
GNPA	Net NPA
0.90%	0.37%
0.49%	0.16%

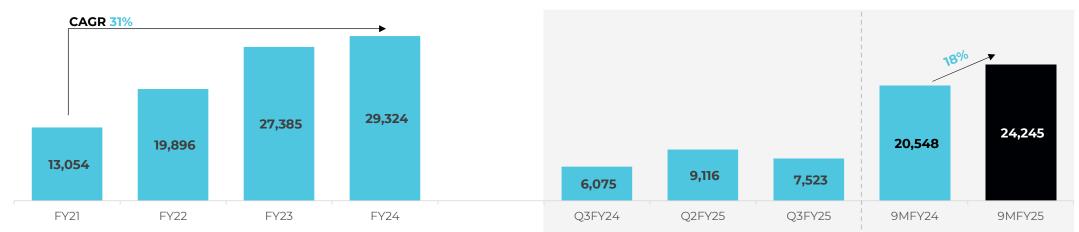
Book Value / Share
INR 211
INR 169

Healthy growth in transactions volume



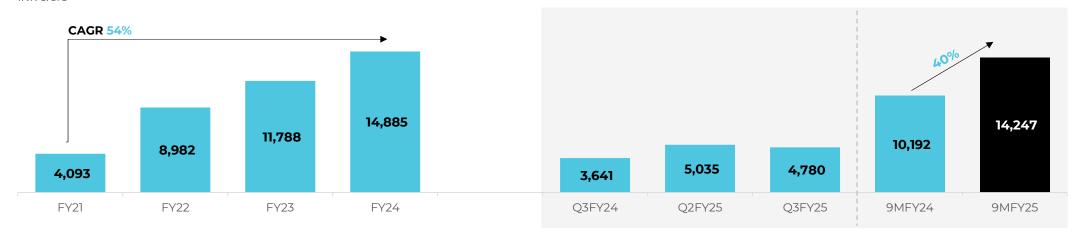
Gross Transaction Volume

INR crore



Growth in Disbursements

INR crore

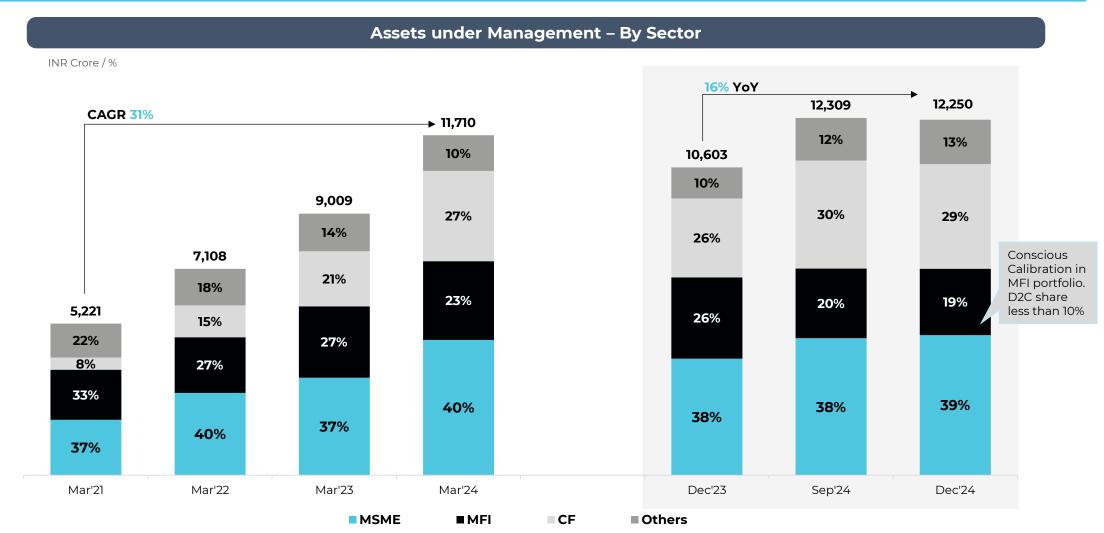


Northern Arc Lending Business



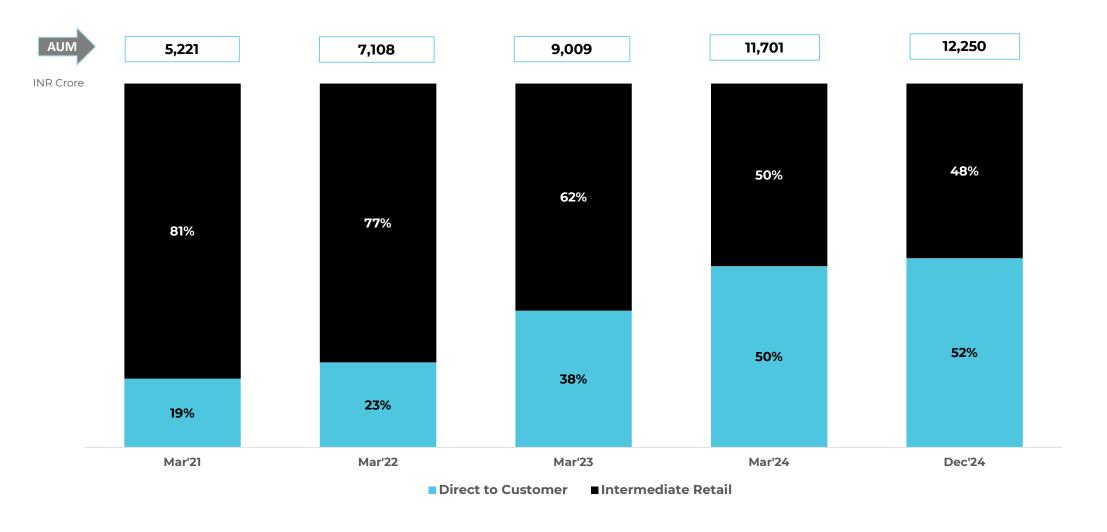
AUM Growth led through diversification – Direct MFI Exposure less than 10%





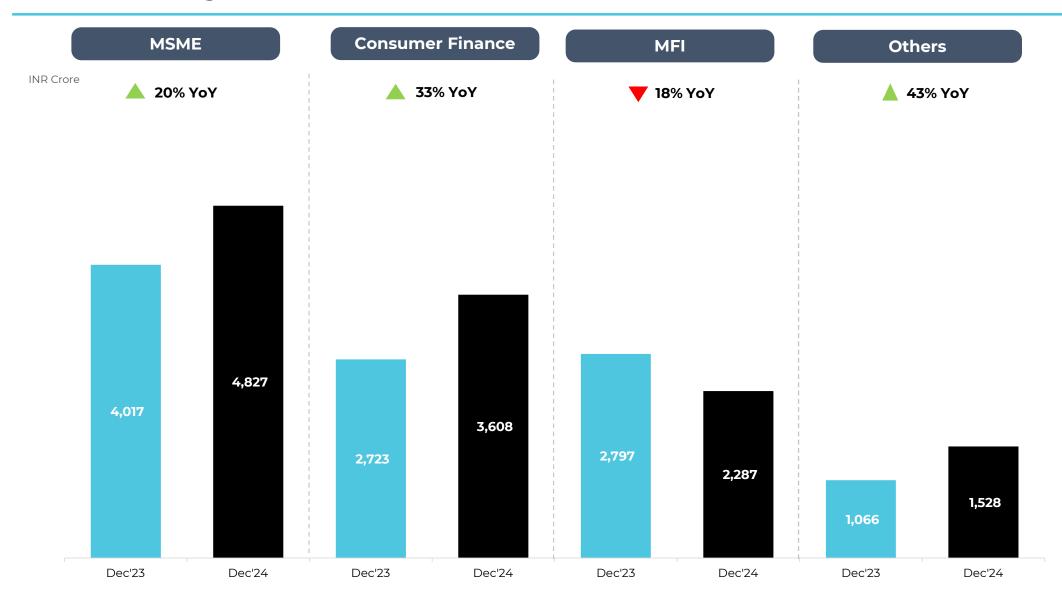
Increasing share of Direct to Customer channel





Consistent growth across the sectors with conscious calibration in MFI





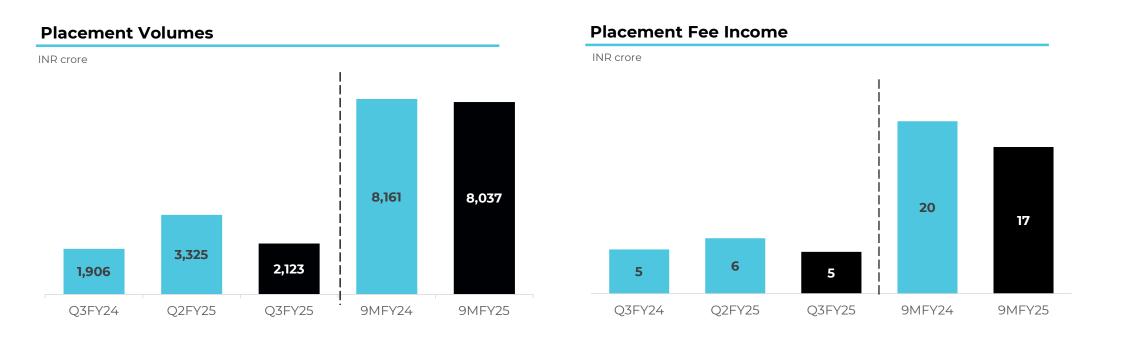
Northern Arc Placement Business



Placement business complementing IR lending business







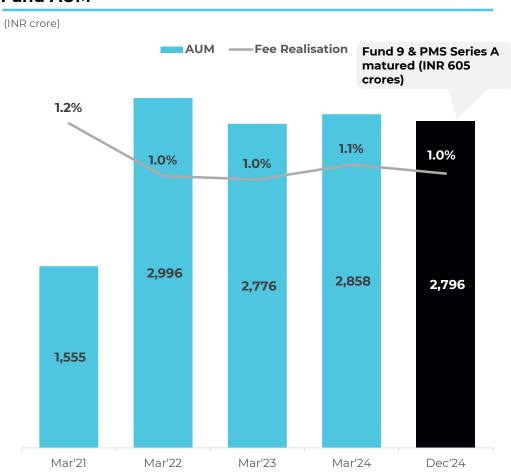
Northern Arc Fund Management Business



Fund Management - Strong pipeline of new funds



Fund AUM



1,100+ Investors

6 successful AIF exists 10+ Years
Experience

Key Updates

- Undrawn amount of INR 350+ Cr
- Climate Fund Size USD 125 mn. Secured formal commitments of USD 65 mn from Foreign Institutional Investors

Northern Arc Risk Management



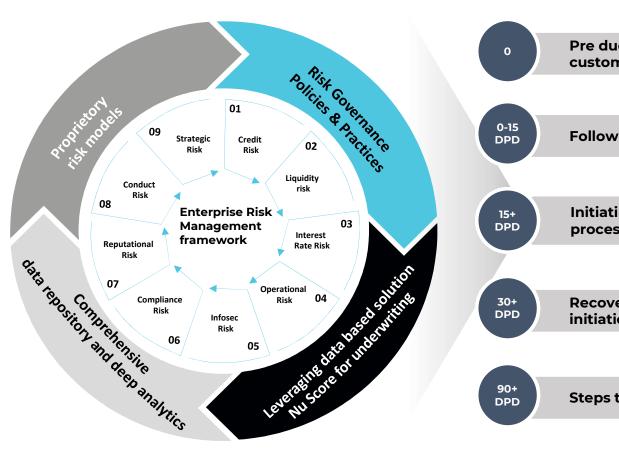
Robust Risk Management Framework and in-house collections infrastructure





Supported by Independent collections ecosystem

& Analytics and Risk Modelling



Pre due reminders to the customers

0-15 DPD Follow up through calling

Initiating on field collections process along with tele-calling

Recovery and legal action initiation

Steps to liquidate collateral

44 mn+ data points collected over a decade



Transaction level data



Financial and operational data of Originator Partners



Qualitative insights on Originator Partners

Diversified & Granular portfolio resulting in GNPAs below 1%

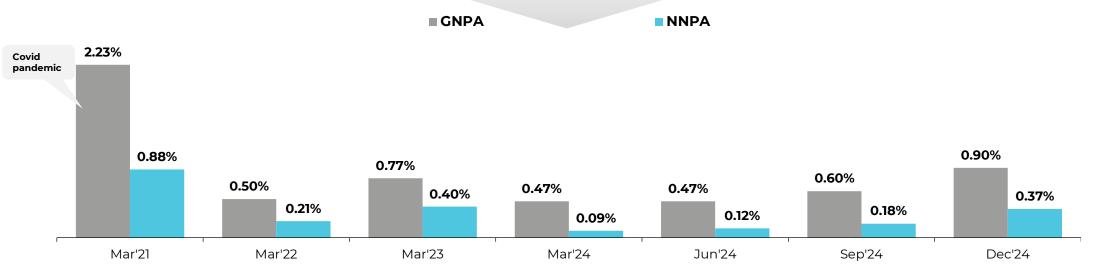


Diversification augmented by proprietary tools and portfolio granularity driving asset quality



Granular Portfolio

- Exposure (in terms of AUM) towards Top 10 borrowers reduced from 27.2% at Mar-21 to 11.6% at Dec-24
- Direct to Customer Lending book increased from 19% of AUM at Mar-21 to 52% of AUM at Dec-24



Portfolio Quality



INR crore/%	Assets under Management				t	Assets under Management (%)			ECL : Expected Credit Loss				ECL % : provision coverage for each stage							
By Staging	Dec'23	Mar'24	Jun'24	Sep'24	Dec'24	Dec'23	Mar'24	Jun'24	Sep'24	Dec'24	Dec'23	Mar'24	Jun'24	Sep'24	Dec'24	Dec'23	Mar'24	Jun'24	Sep'24	Dec'24
Stage I	9,835	10,758	11,054	11,480	11,247	98.4%	98.4%	98.0%	97.8%	97.0%	70.6	71.8	93.7	116.4	124.6	0.7%	0.7%	0.8%	1.0%	1.1%
Stage II	112	126	168	188	231	1.1%	1.2%	1.5%	1.6%	2.0%	30.9	32.5	40.0	30.5	44.0	27.6%	25.8%	23.9%	16.2%	19.0%
Stage III	46	49	53	68	110	0.5%	0.4%	0.5%	0.6%	1.0%	31.4	40.4	38.9	48.8	66.2	69.0%	81.7%	74.0%	71.8%	60.2%
Total On- Book	9,992	10,933	11,274	11,736	11,588	100.0%	100.0%	100.0%	100.0%	100.0%	132.9	144.7	172.6	196.1	234.8	1.3%	1.3%	1.5%	1.7%	2.0%
Assigned Assets	611	777	595	573	662															
Overall AUM	10,602	11,710	11,869	12,309	12,250															

Northern Arc Proprietary Technology Platforms



Robust Proprietary Technology platforms – Opportunity for monetisation



Curated Loan
Origination System

API Based Co-lending & Co-origination Tech Solution

Alternative Retail
Debt Investment
Platform

Underwriting Scorecard









Year Started

FY18

FY22

FY22

FY24

INR 1.5 Tn+

Credit enabled till date

7Mn+

Transactions till date

37k+

Registered Users

2.5 lakhs+

Assessments till date

Leveraging Technology Stack



enabled

Lead Generation

- · Digital form
- · Feet on Street
- Mobile app
- Customer reference

Customer Onboarding

- OKYC/EKYC
- PAN verification
- ITR verification
- Legal verification
- Banking check
- Property valuation
- Bureau check
- · Udyam verification

Credit Underwriting

PD with customer CAM summary assessment Online valuation report assessment BRE based customer segmentation

Pre-Disbursal

- E-Nach
- E-Sign
- Document verification on digital platform
- BRE based system deviations

Loan Disbursal

- Digital disbursal IMPS/RTGS/NEFT
- WhatsApp based welcome kit delivery
- Digital document storage

Loan Servicing

- Customer app
- CRM platform
- Call center
- BBPS payments
- WhatsApp
- · Digital collection
- Payment aggregators

Cloud Services





peoplestrong¹







Deloitte.

Security Layer







Monitoring and Logging





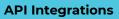
User **Engagement**













Digitap











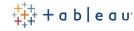






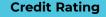
Data management & visualization













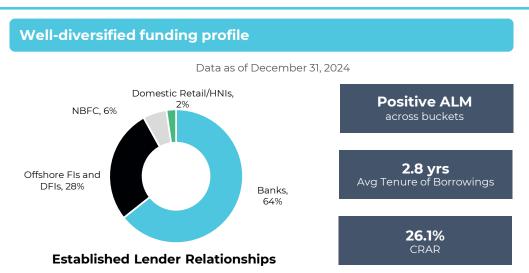


Northern Arc Liability Franchise

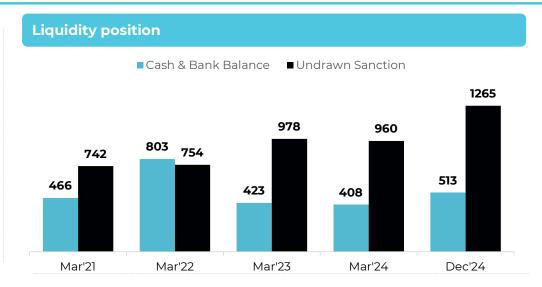


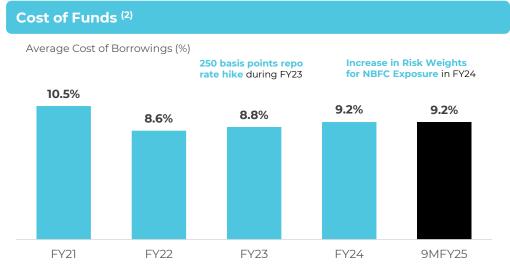
Diversified Sources of Funding and Proactive Liquidity Management











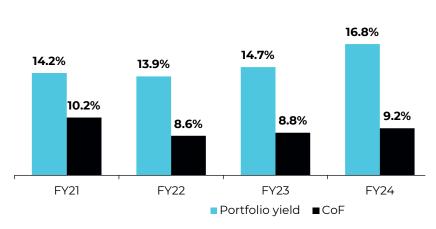
Northern Arc Financial Performance

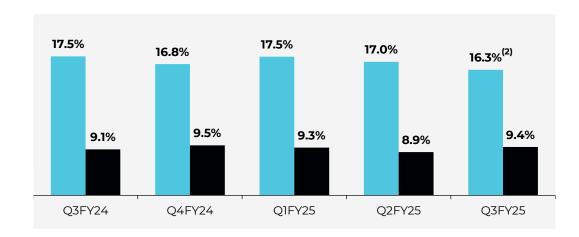


Shift towards D2C positively impacted yields & NIM



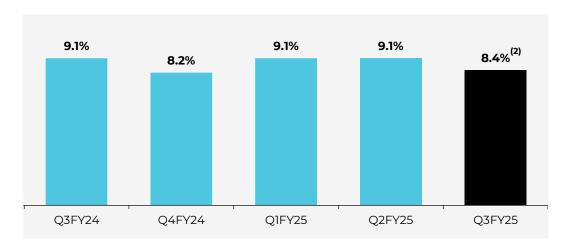
Portfolio Yields % and Cost of Funds %*





NIM % (1)



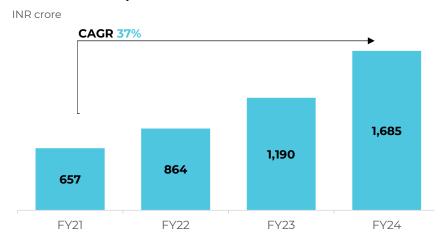


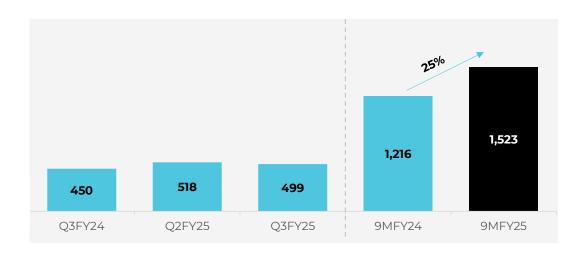
Notes:* Adjusted for fees and commission expense
Yields: Ratio of 'Adjusted Interest Income' to 'Quarterly Average Earnings AUM'. Cost of Funds (CoF): ratio of 'Interest Expense' to 'Quarterly Average Borrowings'

(1) NIM Ratio of 'Adjusted Interest Income net of Interest Expense' to 'Quarterly Average Total Assets'. (2) Interest accruals on write offs and Stage 3 loans in H1FY25 of INR 24.8 cr have been reversed in Q3FY25.

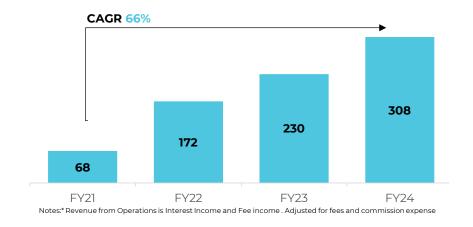
Robust growth in profitability

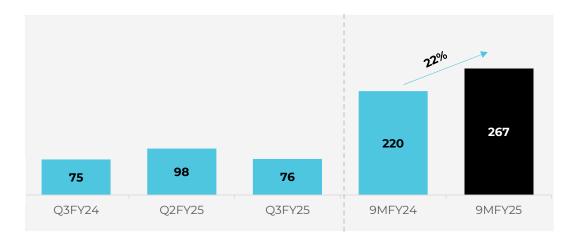
Revenue From Operations *





Profit After Tax (excluding NCI) (INR Cr)





Consolidated Income Statement

INR crore	Q3 FY24	Q2 FY25	Q3 FY25	YoY %	QoQ %	9MFY24	9MFY25	YoY%	FY24
Interest income*	427	492	478	12%	-3%	1,155	1,450	26%	1,588
Interest expense	184	205	211	15%	3%	521	624	20%	725
Net Interest Income	244	288	267	10%	-7 %	634	826	30%	864
Fee & Other Income	23	26	21	-7%	-17%	61	72	18%	97
Net Revenue	267	313	289	8%	-8%	695	899	29%	961
Credit Costs	53	78	81	52%	4%	99	211	114%	122
Net Revenue post Credit Cost	213	235	207	-3%	-12%	597	687	15%	838
Employee Costs	63	72	74	17%	2%	174	216	24%	242
Operating Costs	43	29	39	-8%	34%	116	120	3%	176
Total Operating Costs	106	101	113	7 %	12%	290	336	16%	418
Profit before tax	108	134	94	-13%	-30%	306	351	15%	420
Tax expense	26	37	21	-19%	-44%	74	88	19%	103
Profit after tax	82	96	73	-11%	-24%	232	263	13%	318
Profit after tax (excluding NCI)	75	98	76	0%	-23%	220	267	22%	308

Notes: * Interest income is adjusted for fees and commission expense

Financial Dupont

Particulars	Q3FY24	Q2FY25	Q3FY25	9MFY24	9MFY25	FY24
Interest Income*	16.0%	15.6%	15.0%	15.3%	15.7%	15.3%
Interest Expense	6.9%	6.5%	6.6%	6.9%	6.7%	7.0%
Net Interest Income	9.1%	9.1%	8.4%	8.4%	8.9%	8.3%
Fee and Other Income	0.9%	0.8%	0.7%	0.8%	0.8%	0.9%
Net Revenue	10.0%	9.9%	9.0%	9.2%	9.7%	9.3%
Credit Costs	2.0%	2.5%	2.5%	1.3%	2.3%	1.2%
Net Revenue post Credit	8.0%	7.4%	6.5%	7.9 %	7.4 %	8.1%
Employee Costs	2.4%	2.3%	2.3%	2.3%	2.3%	2.3%
Operating Costs	1.6%	0.9%	1.2%	1.5%	1.3%	1.7%
Total Operating Expense	3.9 %	3.2 %	3.5%	3.8%	3.6%	4.0 %
Profit Before Tax	4.0%	4.2%	2.9%	4.1%	3.8%	4.1%
Tax	1.0%	1.2%	0.7%	1.0%	1.0%	1.0%
Profit after tax (excluding NCI) (RoA)	2.8%	3.1%	2.4%	2.9%	2.9%	3.0 %
Return on Equity	13.9%	12.7%	8.9%	14.1%	12.0%	14.6%
Cost to income Ratio	39.3%	32.2 %	39.0%	41.5%	37.3 %	43.4 %
as a % of Quarterly Average Total Assets						

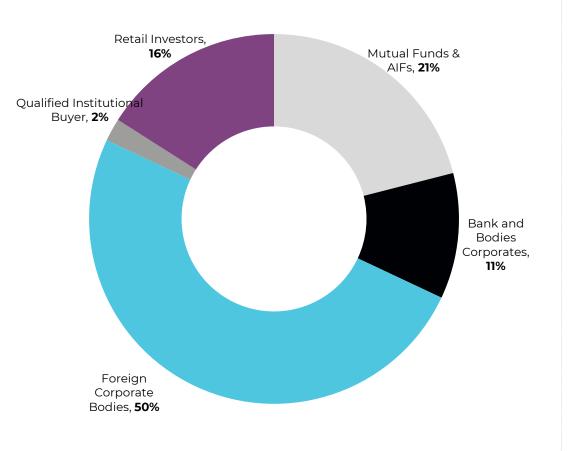
Notes: * Interest income is adjusted for fees and commission expense

Balance Sheet

INR crore	Dec'23	Mar'24	Jun'24	Sep'24	Dec'24
Assets					
Financial assets					
Cash and bank balances	392.2	408	589	811	513
Loans	8,496	9,210	9,651	10,004	9,520
Investments	1,706	1,785	1,661	1,766	1,976
Other financial assets	167	164	107	179	183
Non-financial assets	123.1	141	125	176	210
Total assets	10,884	11,708	12,133	12,936	12,401
Liabilities and equity					
Financial liabilities					
Borrowings & Debt Securities	8,177	9,048	8,971	9,271	8,593
Other financial liabilities	289	287	313	281	334
Other non-financial liabilities	48	53	65	62	65
Equity	2,198	2,314	2,777	3,316	3,405
Non-controlling interest	172	6	7	6	4
Total liabilities and equity	10,884	11,708	12,133	12,936	12,401
Quarterly Avg. earning Assets	9,128	9,476	11,040	11,263	11,341
Quarterly Avg. total assets	10,041	10,374	11,920	12,259	12,294

Diversified Shareholding mix





Marquee Investors	Shareholdii
360 One Special Opportunities Fund	16.7%
Leapfrog Financial Inclusion India (II) Ltd	16.2%
Augusta Investments II Pte. Ltd.	16.0%
Eight Roads Investments Mauritius II Limited	7.4%
International Finance Corporation	6.1%
Dvara Trust	5.1%
Accion Africa-Asia Investment Company	4.0%
Sumitomo Mitsui Banking Corporation	3.8%

Shareholding as on December 31, 2024

Northern Arc Board & Management



Experienced and Professional Management Team





Ashish Mehrotra Managing Director & Chief Executive Officer Former MD & CEO, Max Bupa Health Insurance MD and Retail Bank Head, Citibank India



Pardhasaradhi Rallabandi **Group Risk Officer & Governance** Head

31+ years of experience in Banking Previously associated with Standard Chartered Bank

Gaurav Mehrotra

Amit Mandhanya

17+ years of experience

Micro-Credit Ratings

International Limited

Previously associated with

EVP - Partnership Based



Atul Tibrewal Chief Financial Officer

22+ years of experience in finance Previously associated with Magma Fincorp & Birla Corporation



Gauray Shukla **Chief Business Officer**

27+ years of experience Previously associated with Credit Suisse, Altico Capital & Standard Chartered Bank



Prakash Panda **Company Secretary and Compliance Officer**

16+ years of experience Previously with Tamilnad Mercantile Bank & Apollo Hospital



Kalyansundaram C **Chief Internal Audit Officer**

26+ years of experience Previously associated with Cholamandalam Investment & Finance and Standard Chartered



Saurabh Jaywant **Chief Legal Officer**

22+ years of experience in financial services companies Previously associated with ICICI Bank



Umasree Parvathy Pratap Chief People Officer

37+ Years experience in HR Previously associated with Matrimony, Invesys & Spencers



Jagadish Babu Ramadugu Managing Director & CEO (Pragati)

28+ years of experience Previously associated with Vava Finsery, Hindustan Coca-Cola. Spencers & Asian Paints



Vipin G S **Chief Compliance Officer**

24+ years of experience Previously associated with Manappuram Finance



Infosys

Lending



Scope International

Distinguished Board and Marquee Investors Driving Strong Governance





Mr. P S Jayakumar Chairman & Non-Executive Independent Director

Former MD & CEO, Bank of Baroda ~30 years of experience



Ms. Anuradha Rao Non-Executive Independent Director

Former MD & CEO SBI Funds Management ~36 years of experience



Mr. Ashutosh Arvind Pednekar
Non-Executive

Practicing Chartered Accountant 30+ years of experience



Mr. Ashish Mehrotra
Managing Director &
Chief Executive Officer

Former MD & CEO, Max Bupa Health Insurance MD & Retail Bank Head, Citibank India



Dr. Kshama FernandesNon-Executive, Non-Independent
Director and Vice-Chairperson

Northern Arc Capital ~25 years of experience



Mr. Michael Jude Fernandes
Non-Executive Nominee Director
LeapFrog
Investments

Co-lead

Co-lead
Leapfrog Investments, South & SEA
~20 years of experience



Mr. Vijay Chakravarthi Non-Executive Nominee Director

AFFIRMA CAPITAL

MD – Affirma Capital Former Executive Director, Private Equity at Standard Chartered Bank



Mr. T S Anantharaman Non-Executive Nominee Director

Formerly associated with CSB Bank, Motilal Oswal Financial Services

Independent Director

Nominee Director

ESG Focused Business Model Positively Impacting 115 Mn+ Lives



IVCA Award

for Social Impact in 2023

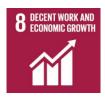
UNSDG(1) Alignment Built into the Business Model















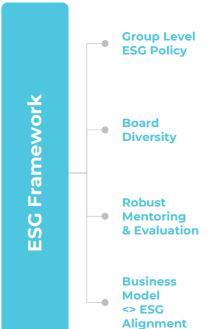




Impact Assets 50

Featured Consistently since 2021

Robust ESG Framework with Effective Tools & Regular Monitoring



- Committed to responsible financing framework
- · Adherence to Leapfrog's 'Responsible Investment Code'
- Adoption of a Group Level Environmental & Social Management System
- Adoption of an overarching Code of Conduct for ethical conduct of business
- · Diverse Board
- 4/9-Independent Directors
- 2/9 Women Directors
- 3/9 Nominee Directors
- 1/9 Executive Director
- Strict Policy for Originator Partners to adhere to fair practices code & customer protection norms
- MoUs with Originator Partners to implement AFI's sustainability alignment rating tool
- Responsible financing framework implemented via Underwriting guidelines
- Impact Focused funds managed
- Financing Originator Partners and MSMEs in the Green Energy & E-Mobility & Infrastructure Sector

Note: (1) United Nations Sustainable Development Goals

Northern Arc Way Forward



Way Forward

Financing the Credit Needs of India's Underserved Households & Businesses by

A Diversified Platform

- One of the leading players in the retail lending ecosystem
- Expansion via organic and inorganic growth to continue to be one of the leading diversified NBFC's in India
- Ecosystem approach in engaging with clients and investors
- Extending coverage to newer classes of investors

Broad-based Franchise

- Expand presence in Direct to Customer Lending to enhance risk adjusted returns
- Broad-base and deepen relationships, serving customers through life-cycle
- Leverage rural finance and technology by introducing new products and providing larger value loans
- AltiFi democratizing access to fixed income investments
- Expand the Fund Management business by adding new products such as thematic funds and launching of PMS

Credit-first and Customer-Centric Culture

- Focus on improving credit quality through 'credit first' approach
- Focus on ESG Explore opportunities to participate in the climate and sustainability sector
- Continue to invest, build and enhance incremental risk monitoring, analytical and collection capabilities

Data and technology driven

- Managing customers through the life-cycle using predictive data-driven decisioning with real-time portfolio actions
- Empower Investor Partners with tailor-made solutions
- Increase deployment of machine learning techniques and deepen our data repository

Mission and Vision





VISION

Our Vision is to be a trusted platform that enables the flow of finance from capital providers to users in a reliable and responsible manner.



MISSION

To enable access to finance for the underbanked in an efficient, scalable and reliable manner

Our Values



Ethical



Responsive



Innovative





Summary





Proprietary Technology Product Suite Transforming the Debt Market Ecosystem

Robust Risk Management Driving Asset Quality

Diversified Sources Of Funding and Proactive Liquidity Management

Track Record of Consistent & Resilient Performance

Professional Management Team backed by Experienced Board & Marquee Investors and **Strong ESG Framework**

Thank You

For any query, please contact:

Atul Tibrewal
Chief Financial Officer
atul.tibrewal@northernarc.com

Chetan Parmar Head Investor Relations chetan.parmar@northernarc.com

