FSN E-Commerce Ventures Limited



February 10, 2025

National Stock Exchange of India Limited BSE Limited

Symbol: NYKAA Scrip Code: 543384

Dear Sirs,

Subject: Investor Presentation

We are enclosing the Investor Presentation for the quarter and nine months ended December 31, 2024, to be used by the Company for the analyst / institutional investors call / meeting(s) scheduled today i.e., February 10, 2025.

This intimation is being submitted pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

We request you to take the above information on records.

Thanking You,

Yours faithfully,

For FSN E-Commerce Ventures Limited

Neelabja Chakrabarty
Company Secretary & Compliance Officer

Encl.: As above

NYKAA

Investor Presentation
Quarter and Nine months ended
December 31, 2024

FSN E-Commerce Ventures Limited





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Performance Highlights



Rs. 45,279 mn

GMV [25% YoY]

Rs. 22,672 mn

Revenue from Operations [27% YoY]

Gross Profit

Rs. 9,911 mn

+30% YoY

EBITDA

Rs. 1,408 mn

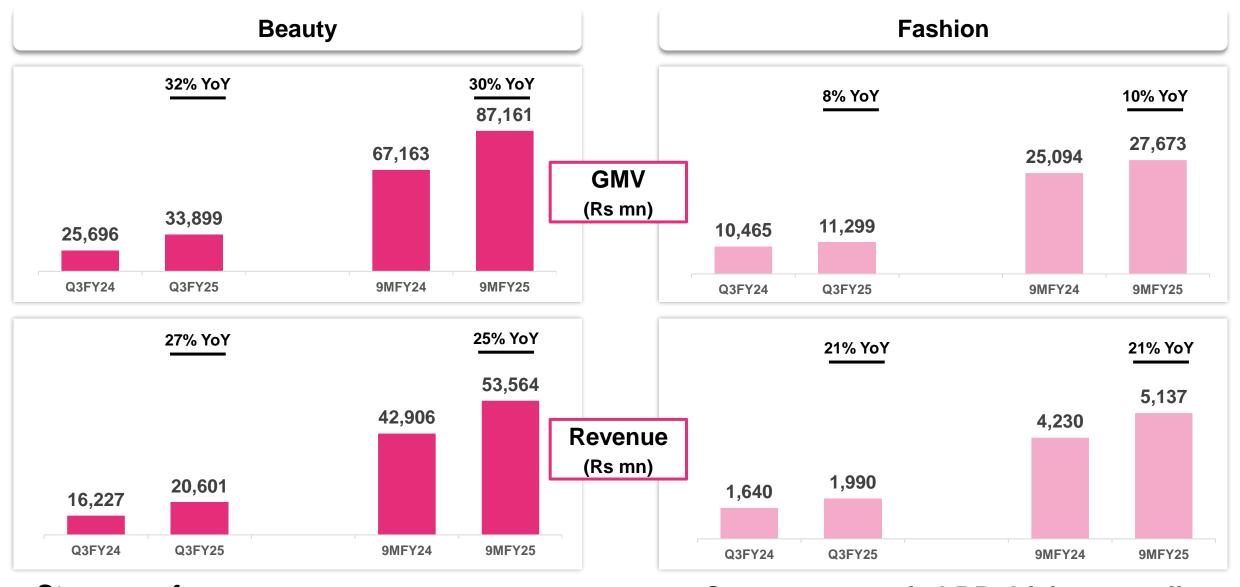
+42% YoY

PAT

Rs. 264 mn

+51% YoY

Q3FY25: Beauty growth accelerating, while Fashion remains resilient



Strong performance across e-commerce, physical stores, owned brands, and eB2B

Strong revenue in LBB driving overall higher revenue growth

One Nykaa: Key Highlights for the quarter

Customers



Beauty Stores

~40 mn

Cumulative Customer Base

[29% YoY]

221

Stores

Largest beauty retail network in India

12 stores

launched this quarter

Quicker Delivery



70%

of Beauty orders delivered within same/next day in top 110 cities

Highest brands launched



Launched 200+ beauty brands and 270+ Fashion brands









8,000+ brands across beauty & fashion

Content led education





Building the Beauty category in India

1 bn+

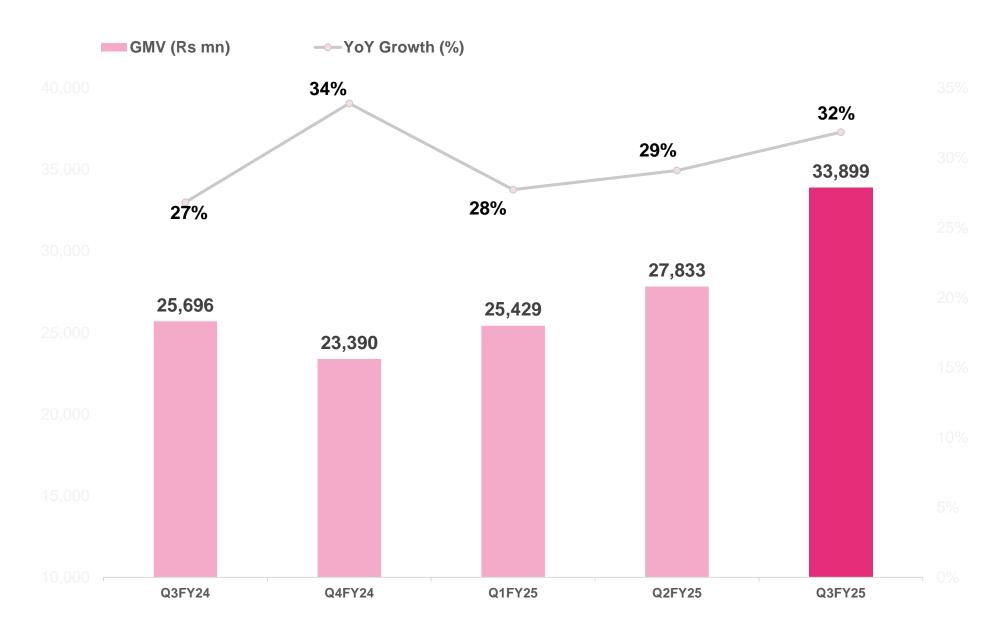
\$530 mn+

Consolidated GMV

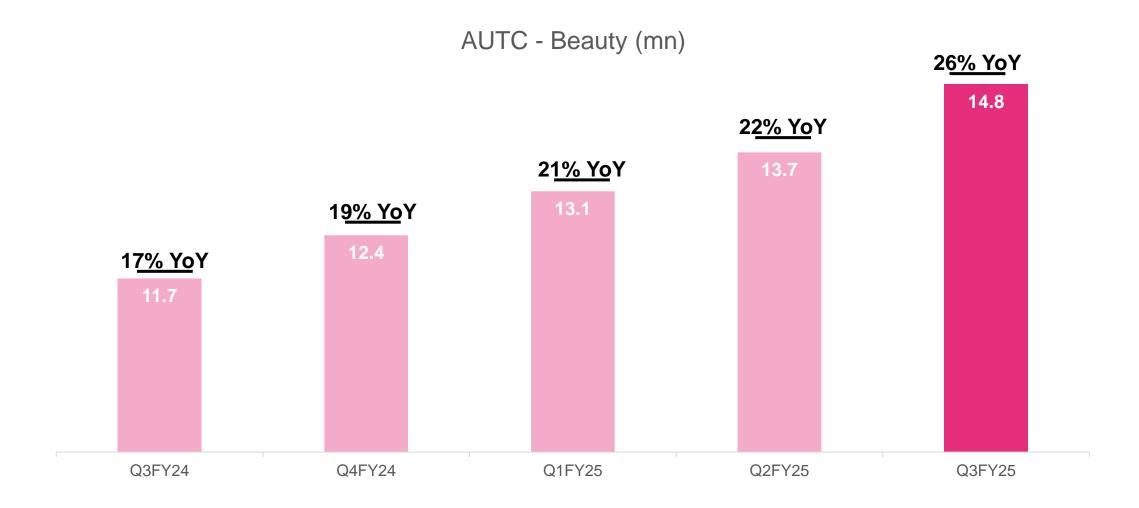
Beauty Multi Brand Retail



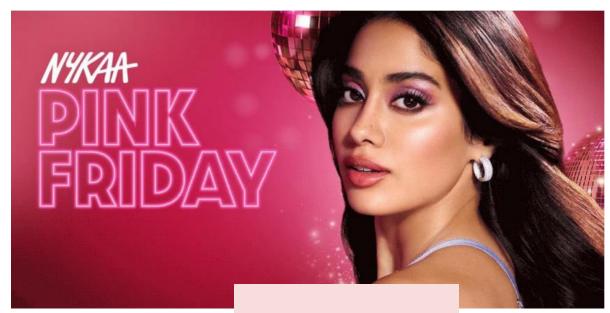
Beauty accelerated growth momentum



Acceleration in customer acquisition and retention



Nykaa's Flagship Pink Friday Sale delivered 36% YoY



36% YoY GMV Growth

86 Mn Visits
Over 10 days

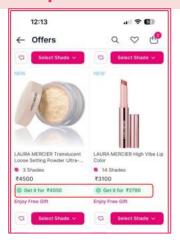
30 Mn Unique Visits

New Customers 55% growth

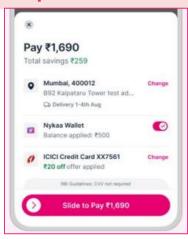
Strong Conversion at >4%

On-Platform Initiatives

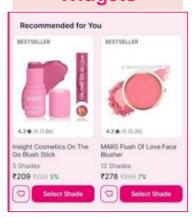
Best price on PLPs



Express checkout



Personalized Widgets



Off Platform Content

OOH



Front Page



Spotify Zomato



New Brand Launches – Expanding our offerings across categories

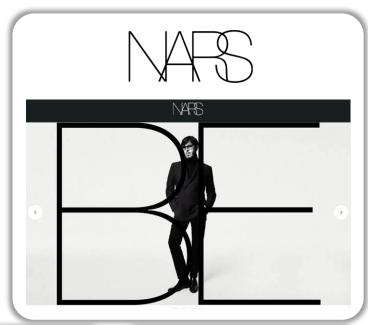


200

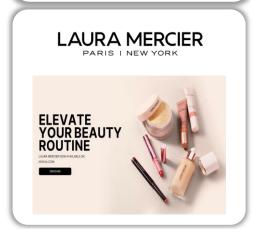
Brands launched in Q3FY25

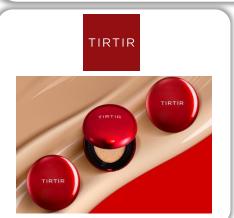


Most of brands below are in Top 100 on the platform













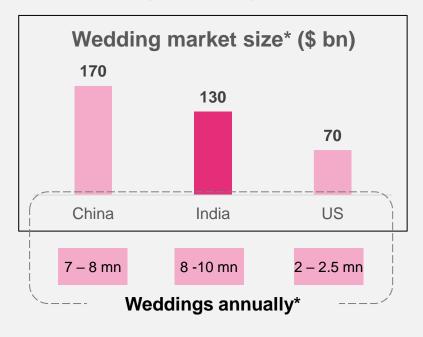


Nykaa Wali Shaadi: India's go to destination for all things wedding



\$130 bn

Indian wedding market size in 2024 [2nd largest market globally]*



2nd largest consumption category in India after Food & Grocery*

Upper mid + high-income households - ~20% of the weddings and contribute 50%+ of the total market*

** Ormaxmedia (27th Jan'25 – 2nd Feb'25)

360° degree campaign

to own every bridal beauty moment and make **Nykaa synonymous** with every **beauty needs of brides, bridesmaids, families and friends**

250 mn

Social reach

Stories of Real brides getting dream makeovers



4 episode season launched on Jio cinema

Among Top 10 shows across OTT platforms (based on viewership)**

Premiere



70+ experts collab



Sale Event



- Limited edition Gift boxes co-created by Kay Beauty by Katrina and Tarun Tahiliani
- Wedding Makeover at Nykaa retail stores

^{*} Jefferies Reports, Confederation of All India Traders (CAIT)



• NYKAA WALI SHAADI – NEW SEASON







Nykaa remains the largest specialized beauty omnichannel retailer

221

Total stores
[added 47 stores in a
year]
[12 stores in Q3FY25]

9%

Contribution to omnichannel Beauty GMV*

2.1 lacs sq. ft

Total retail space [31% YoY]

73

cities

Destination for premium beauty brands

90 prestige brands

2/3 of store GMV from prestige brands

Rs 4,250+ GMV/sq.ft./month

Financial Performance

34% YoY GMV

19% YoY LFL growth

Network profitable at PAT level



Linking Road, Mumbai



Connaught place, Delhi

12 new stores launched and 3 new cities in Q3FY25 – Agartala, Mohali and Belgaum



Nykaa Luxe City Centre Raipur



Nykaa Luxe Chandivali



Nykaa Luxe Connaught Place



Nykaa On Trend Elan Miracle Gurgaon



Nykaa On Trend HLP Mohali



Nykaa Luxe Hilite Thrissur

Elevating offline beauty experience with flagship store launches



6 flagship stores across India, and more to come

[including store at **Phoenix Palladium (Mumbai)** and **Linking Road (Mumbai)** and **Connaught Place (New Delhi)** and **more**]

80+

Marquee Brands

LANEIGE

ESTĒE LAUDER

ROBBI BROWI

CAROLINA HERRERA





dermalogica





Shop-in-Shop for Brands

CharlotteTilbury



DIOR

rabanne

Bouquet of services offered



Gifting and experience zone

Skin Consultation and Magic Mirror

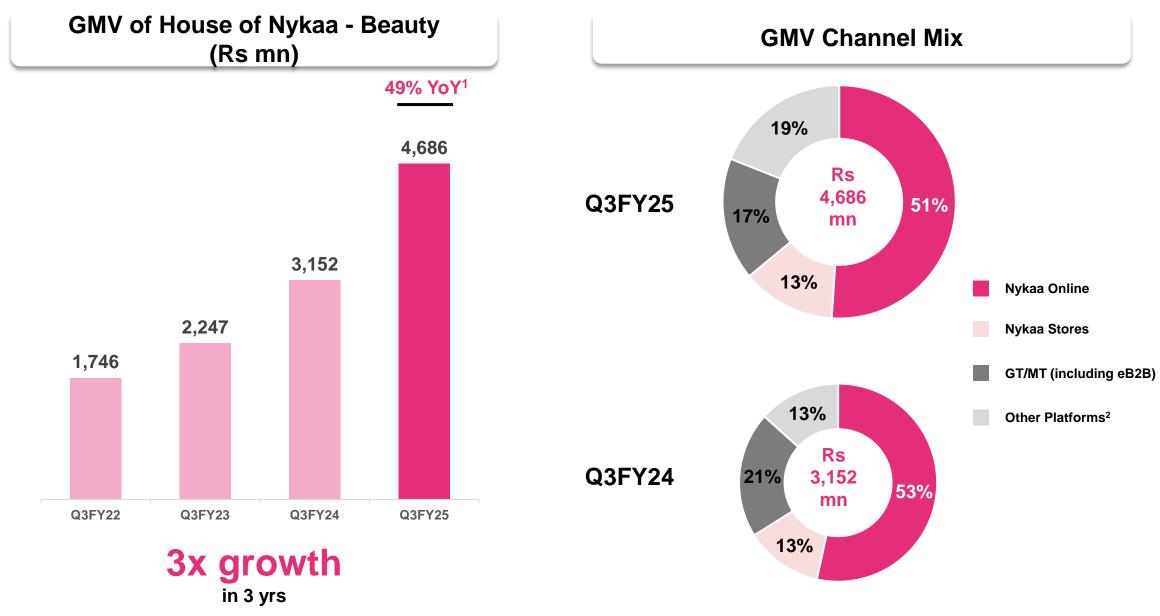
Al and virtual Tools

Beauty Services

House of Nykaa



House of Nykaa - Beauty: Rs 19,000 mn annualized GMV run rate



^{1.} Q3FY24 GMV doesn't include Earth Rhythm, as Nykaa had minority stake,

^{2.} Other platforms primarily includes other online marketplaces

^{3.} Annualised GMV is basis Q3FY25 GMV

Bollywood's rising star Rasha Thadani - new face of Nykaa Cosmetics



Rasha Thadani X Nykaa Cosmetics

Among

Top 5 colour cosmetic brands

On Nykaa



Strong Offline presence

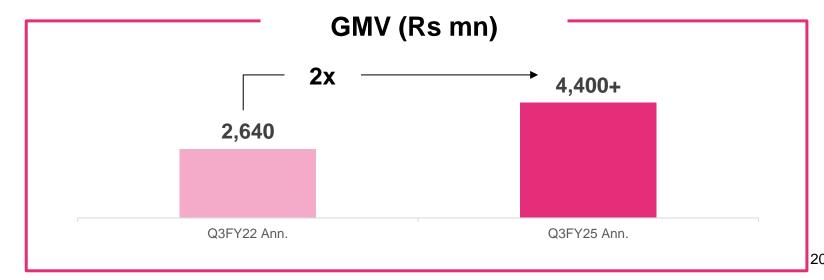
221Nykaa Stores

11,600+

Selective doors

200

cities



Dot & Key: One of India's biggest D2C acquisition success stories

Amongst the top skincare brands in the country

Rs 9,000 mn

Ann. GMV run rate (Q3FY25)

Strong growth across large categories







n Moisturizer

Face Wash

Presence across beauty ecosystem

Nykaa



DOT & KEY



Nykaa Stores

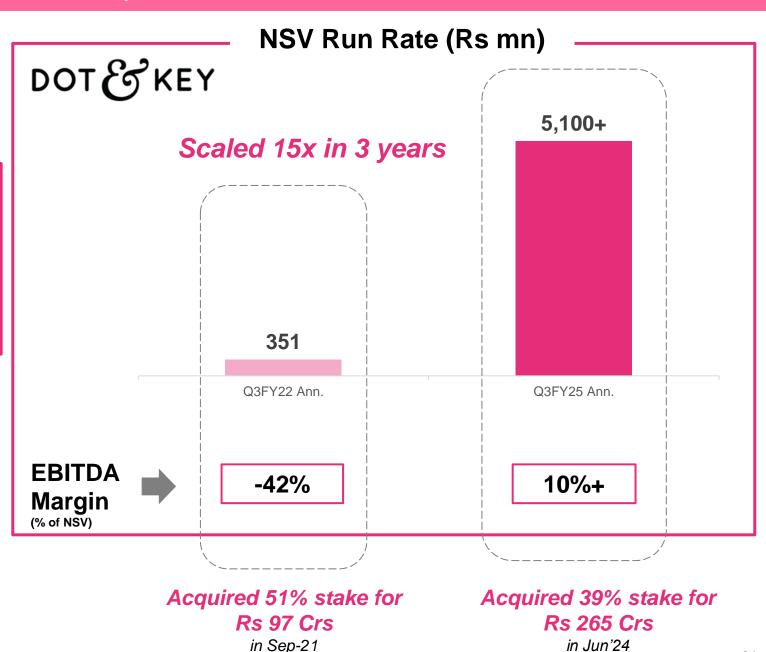
221 Nykaa Stores

10,000+ Selective doors

Other Platforms

E-com Channels

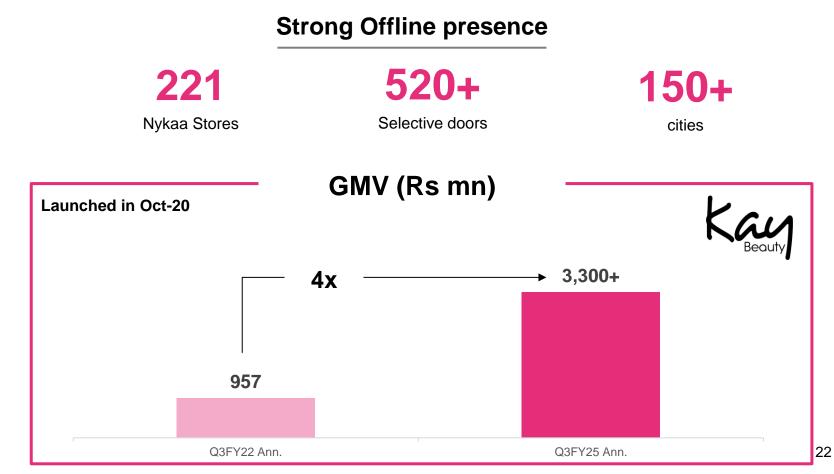
Quick Commerce



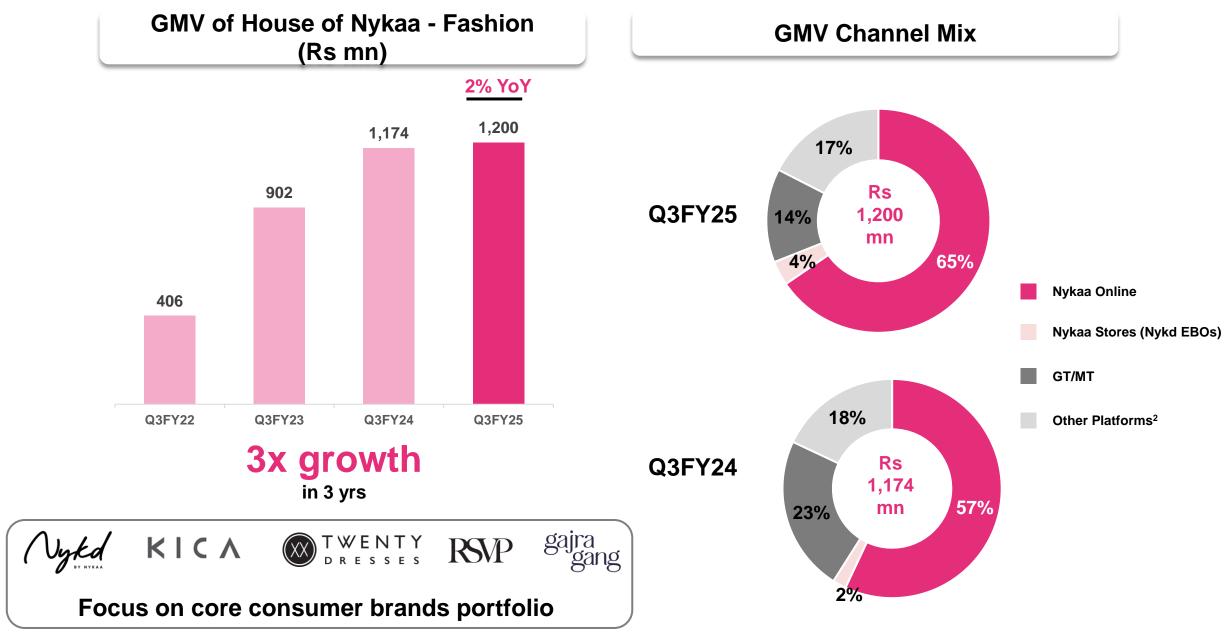
Kay Beauty: Celebrates its 5 years journey



India's largest Celebrity Beauty Brand in partnership with Katrina Kaif



House of Nykaa - Fashion: Rs 4,800 mn annualized GMV run rate



^{1.} Annualised GMV basis Q3FY25 GMV

^{2. 3}P channels primarily includes other online marketplaces

House of Nykaa - Fashion: Key Collaborations







RISHI & VIBHUTI











by Mohit Rai

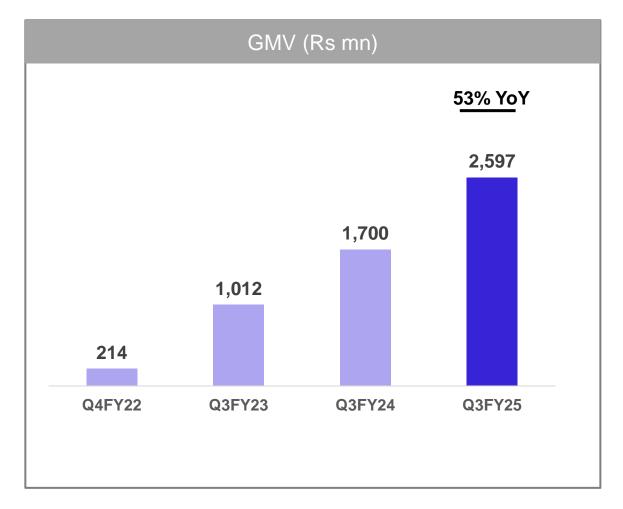


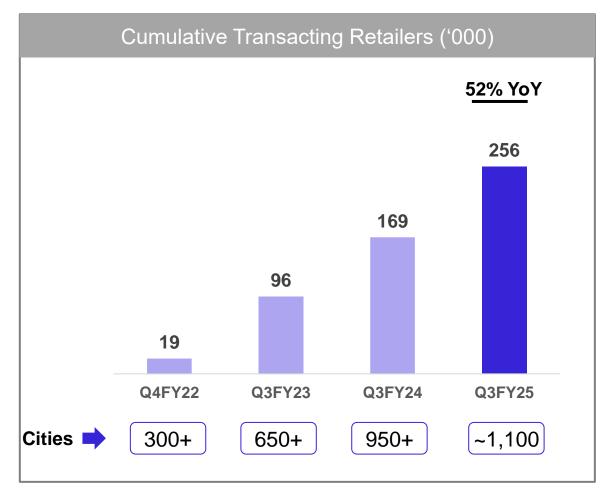


eB2B: Superstore by Nykaa



Superstore – achieved a milestone of Rs. 10,000 mn annualized run rate in 3 years





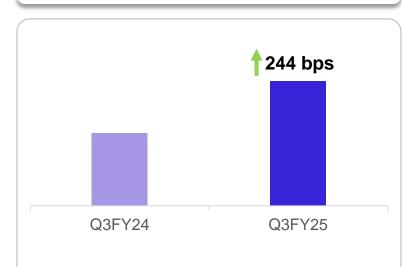
12x growth in 3 yrs

14x growth in 3 yrs

Business operations started in Q4FY22

Sales mix, scale and efficiencies leading to unit economics improvement

Gross Margin*



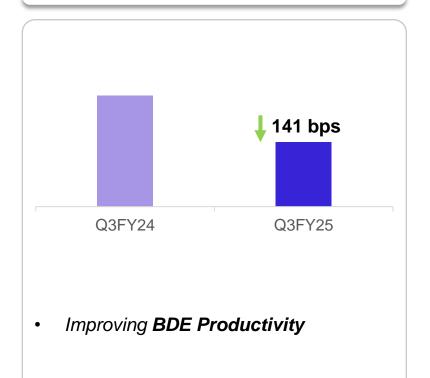
- Higher Ad-Income
- Increasing share of premium brands and featured brands

Fulfilment Cost*



- Moving from 3P to owned warehouses
- Reduction of freight and packaging cost per order

Selling & Distribution Cost*



Contribution Margin improvement of 509 bps YoY



Q3FY24 Contribution margin*

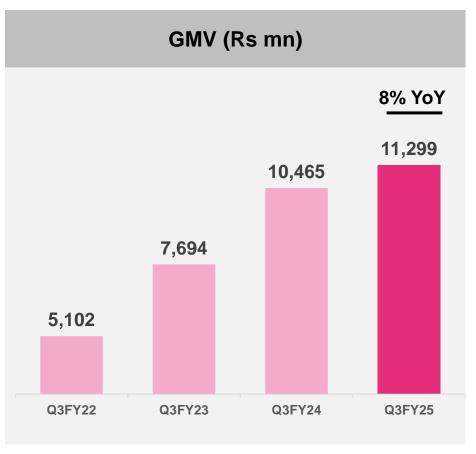
Q3FY25 Contribution margin*

27

Fashion



Fashion growth remains resilient in a tough macro environment







2x+ growth in 3 yrs

Revenue growth higher than GMV growth in Q3, driven by strong performance by LBB (strong marketing income including marquee events like – Nykaaland and Nykaa Wali Shaadi) and higher services related income

Curated assortment - Bringing best in global and local fashion



FableStreet

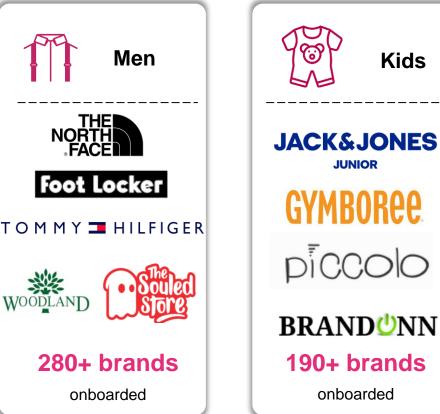
780+ brands

onboarded

label Shavrya Sanadhyaz

530+ brands

onboarded



4,000+

Q3FY25



Preferred platform of choice for Indian D2C Brands like The Souled Store, The Pant Project, Snitch, Miraggio, Fablestreet, Freakins

Nykaa X LBB: LBB has scaled 9x in revenue since acquisition

















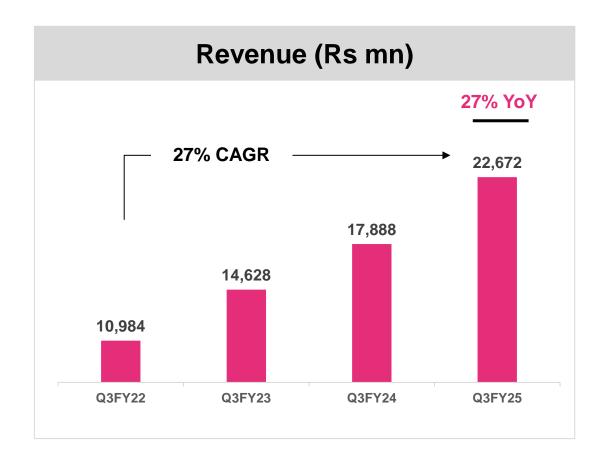
Focus on improving profitability

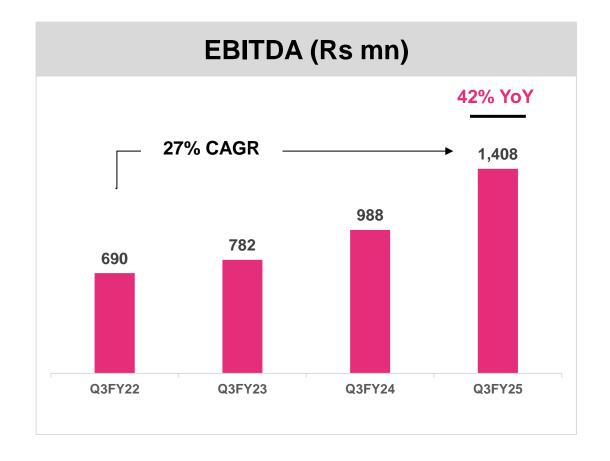
Fashion Vertical	Q3FY25 (as % of NSV)	Q3FY24 (as % of NSV)	YoY Change	Driving factors
Gross Margin	51.3%	43.9%	↑737 bps	Marketing and services related income
Fulfilment expenses	10.0%	11.0%	√ 93 bps	Shift from air to land shipment, saving on packaging cost
Marketing expenses	30.5%	24.6%	↑ 591 bps	Marketing expenses increased on account of campaigns/ events and customer acquisition
Contribution margin	8.8%	6.9%	↑184 bps	
Other expenses (including employee and G&A)	14.1%	14.2%	√7 bps	Scale efficiencies
EBITDA Margin	-5.4%	-7.3%	↑191 bps	

Financial Performance



Strong growth in topline and profitability





Profit and Loss Statement

All amounts in Rs mn, unless otherwise stated

Particulars	Q3FY25	Q3FY24	YoY
Revenue from Operations	22,672	17,888	27%
Gross Profit	9,911	7,607	30%
Gross Margin	43.7%	42.5%	119 bps
Fulfilment expenses	2,092	1,718	22%
As % of revenue from operations	9.2%	9.6%	38 bps
Marketing and S&D expenses	3,613	2,602	39%
As % of revenue from operations	15.9%	14.5%	-139 bps
Contribution Profit	4,206	3,288	28%
Contribution Margin	18.6%	18.4%	17 bps
Employee Expenses	1,746	1,479	18%
As % of revenue from operations	7.7%	8.3%	57 bps
Other Expenses	1,053	821	28%
As % of revenue from operations	4.6%	4.6%	-5 bps
EBITDA	1,408	988	42%
EBITDA Margin	6.2%	5.5%	69 bps
РВТ	446	265	68%
PBT Margin	2.0%	1.5%	48 bps
PAT	264	175	51%
PAT Margin	1.2%	1.0%	19 bps

9MFY25	9MFY24 YoY	
58,881	47,176	25%
25,681	20,290	27%
43.6%	43.0%	61 bps
5,506	4,534	21%
9.4%	9.6%	26 bps
8,955	6,556	37%
15.2%	13.9%	-131 bps
11,220	9,200	22%
19.1%	19.5%	-45 bps
4,920	4,228	16%
8.4%	9.0%	61 bps
2,895	2,443	19%
4.9%	5.2%	26 bps
3,406	2,529	35%
5.8%	5.4%	42 bps
879	495	78%
1.5%	1.0%	44 bps
531	307	73%
0.9%	0.7%	25 bps

Quarterly Vertical Performance: Business Wise

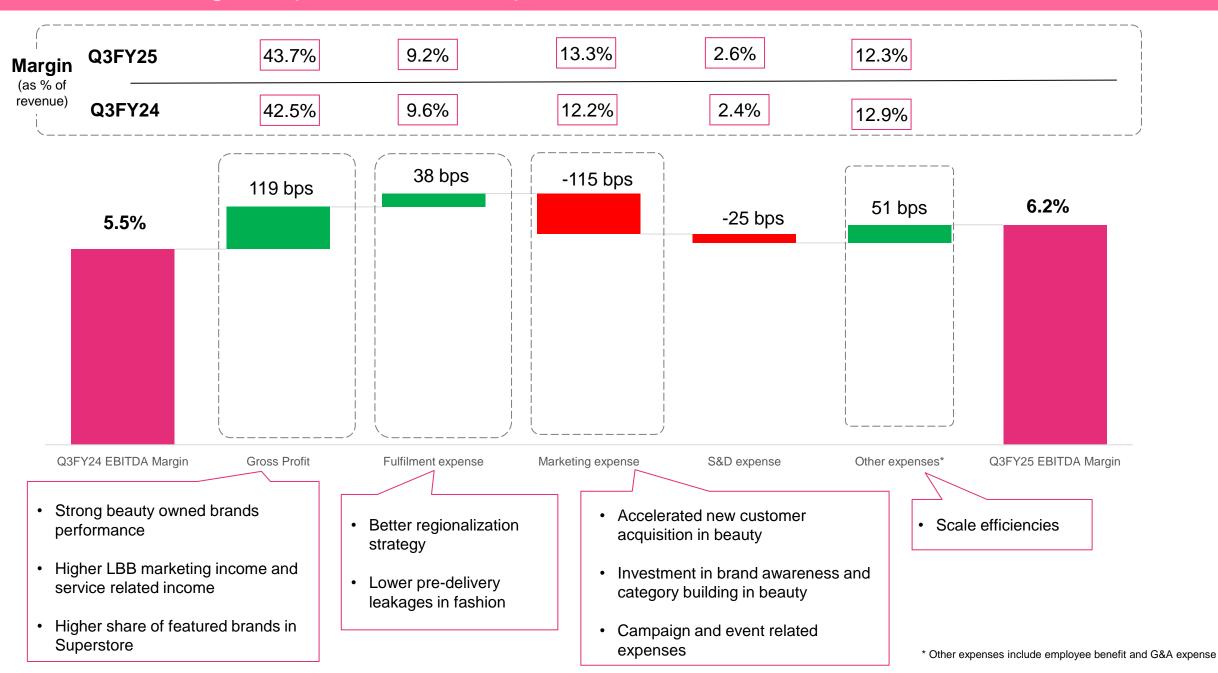
(All amounts in Rs mn, unless otherwise stated)

		Q3FY25			Q2FY25			Q3FY24	
Particulars	Beauty	Fashion	Total ¹	Beauty	Fashion	Total ¹	Beauty	Fashion	Total ¹
GMV	33,899	11,299	45,279	27,833	8,633	36,525	25,696	10,465	36,179
Growth	32%	8%	25%	29%	10%	24%	27%	36%	29%
NSV	18,817	3,295	22,190	15,661	2,713	18,432	14,954	2,899	17,868
Growth	26%	14%	24%	25%	13%	23%	23%	29%	24%
Revenue from Operations	20,601	1,990	22,672	17,029	1,661	18,747	16,227	1,640	17,888
Growth	27%	21%	27%	24%	22%	24%	22%	22%	22%
Gross Profit	8,175	1,691	9,911	6,828	1,348	8,210	6,317	1,274	7,607
Fulfilment expenses	1,749	330	2,092	1,488	248	1,748	1,396	318	1,718
Marketing & advertisement expense ²	1,897	1,007	2,926	1,462	790	2,274	1,414	714	2,131
Selling and Distribution expenses	532	65	597	439	54	493	385	42	427
Contribution Profit	3,998	288	4,296	3,439	256	3,695	3,121	200	3,331
Other expenses (Including Employee and G&A expenses)	2,345	466	2,889	2,095	500	2,658	1,890	412	2,344
EBITDA	1,653	-178	1,408	1,344	-244	1,037	1,232	-212	988
Key Ratios as a % to NSV									
Gross Profit Margin %	43.4%	51.3%	44.7%	43.6%	49.7%	44.5%	42.2%	43.9%	42.6%
Fulfilment expenses %	9.3%	10.0%	9.4%	9.5%	9.1%	9.5%	9.3%	11.0%	9.6%
Marketing and Advertisement expense %	10.1%	30.5%	13.2%	9.3%	29.1%	12.3%	9.5%	24.6%	11.9%
Selling and Distribution expenses %	2.8%	2.0%	2.7%	2.8%	2.0%	2.7%	2.6%	1.4%	2.4%
Contribution Margin %	21.2%	8.8%	19.4%	22.0%	9.4%	20.0%	20.9%	6.9%	18.6%
Other expenses%	12.5%	14.1%	13.0%	13.4%	18.4%	14.4%	12.6%	14.2%	13.1%
EBITDA Margin %	8.8%	-5.4%	6.3%	8.6%	-9.0%	5.6%	8.2%	-7.3%	5.5%

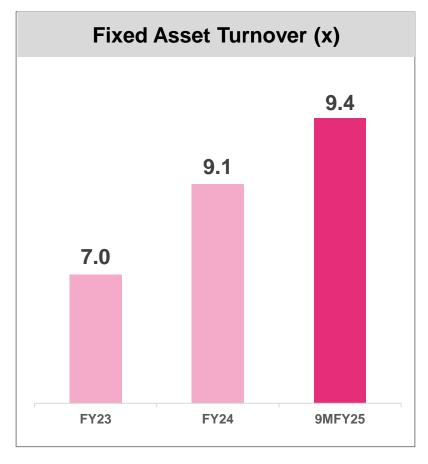
Notes:

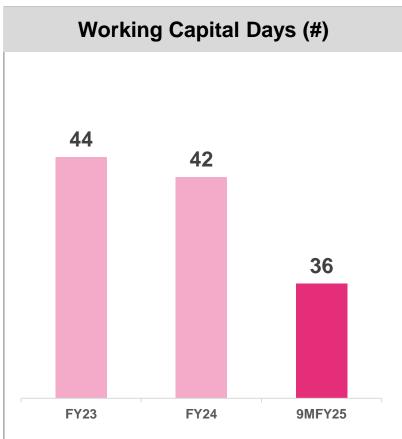
- 1. Includes GCC business and international business
- 2. Branding Media & Production Cost is not considered for Contribution Profit as it is not allocable, and its benefit accrue over long term

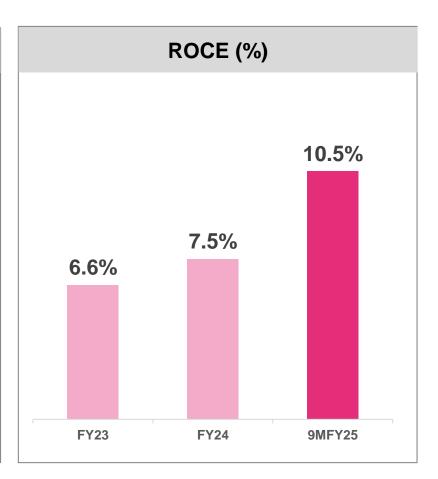
EBITDA margin expansion of 69 bps YoY



Focus on capital efficiency, resulting in consistent ROCE improvement







Thank you

Glossary

Term	Description
Annual Unique Transacting Customers (AUTC)	Unique customers identified by their email-id or mobile number who have placed at least one Order on our websites, mobile applications or physical stores during the last 12 months ended as on measurement date. Annual Transacting Customers, with respect to beauty and personal care, denotes Annual Transacting customers on the Nykaa websites and mobile applications and physical stores. Annual Transacting customers, with respect to Fashion, denotes Annual Transacting customers on the Nykaa Fashion website and the mobile application, with respect to Others, denotes Annual Transacting customers on the Nykaa Man website and the mobile application, "SuperStore by Nykaa" website and mobile application
Average Order Value (AOV)	GMV generated across our websites, mobile applications and physical stores divided by Orders considered for such GMV.
Contribution Profit	Contribution Profit is a non-GAAP financial measure. Contribution Profit refers to Gross profit for the period, after the adjustment of Fulfillment Expenses, Marketing Expenses (Other than branding), Selling & Distribution Expenses.
Cost of Goods Sold	Cost of Goods Sold is a non-GAAP financial measure. cost of goods sold refers to cost of material consumed, purchase of traded goods, changes in finished goods and stock-in-trade.
EBITDA	EBITDA is a non-GAAP financial measure. EBITDA refers to our profit/(loss) before Tax for the period, as adjusted to exclude (i) Other Income, (ii) Depreciation and Amortization Expenses, (iii) Finance Costs. EBITDA Margin refers to the percentage margin derived by dividing EBITDA by Revenue from Operations
Gross Profit	Gross Profit is a non-GAAP financial measure. Gross Profit refers to Revenue from Operations less COGS. Gross Profit Margin refers to the percentage margin derived by dividing Gross Profit by Revenue from Operations.
Gross Merchandise Value (GMV)	Monetary value of Orders inclusive of taxes and gross of discounts, if any, across our websites, mobile applications and physical stores prior to product returns or order cancellations and including sales to and through third party channels. GMV, with respect to BPC, denotes GMV of BPC vertical. GMV, with respect to Fashion, denotes GMV of Fashion vertical. GMV, with respect to Others, denotes GMV of Other Verticals
Monthly Average Unique Visitors (MAUV)	Number of unique devices (laptops, mobile phones, etc.) which recorded at least one Visit to our websites or mobile applications during the month. Monthly Average Unique Visitors, with respect to BPC, denotes Monthly Average Unique Visitors on the Nykaa websites and mobile applications. Monthly Average Unique Visitors, with respect to Others, denotes Monthly Average Unique Visitors on the Nykaa Man website and the mobile application. "SuperStore by Nykaa" website and mobile application
Revenue from operations	Revenue from operations includes sale of products, marketing support revenue, income from marketplace and logistics services
Net Sales Value (NSV)	NSV refer to Net Sales Value and calculated basis GMV minus Discounts, Cancellation & Returns, and Taxes.
Orders	All orders placed on our websites, mobile applications and physical stores prior to any cancellations and returns. Orders, with respect to BPC Vertical, includes all Orders that placed on Nykaa websites & mobile applications and Physical Store, having at least one BPC product. Orders, with respect to Fashion Vertical, includes all Orders that placed on Nykaa website & mobile application, and Fashion.com website & mobile application having at least one fashion product. Orders, with respect to Others includes all Orders that placed on Nykaa Man website & application, and "SuperStore by Nykaa" website & mobile application.
Visits	Number of visits to our websites and mobile applications. A visit is considered ended when no new request has been recorded in more than 30 minutes from the same device to the website or the mobile application. Visits, with respect to beauty and personal care, denotes Visits to the Nykaa websites and mobile applications. Visits, with respect to Fashion, denotes Visits to the Nykaa Fashion website and the mobile application. Visits with respect to Others, denotes Visits to Nykaa Man website and mobile application, "SuperStore by Nykaa" website and mobile application
Existing Customers	Existing Customers, identified by their email-id or mobile number, are Customers who placed at least one Order in any prior Financial Year on our websites or mobile applications.
New Customers	New Customers, identified by their email-id or mobile number, are Customers who placed at least one Order in any current Financial Year on our websites or mobile applications.
Verticals	Beauty includes BPC online, BPC physical Stores, Beauty owned brands, Superstore by Nykaa and Nykaa Man Grooming, Fashion includes Nykaa Fashion, LBB, and Nykaa Man Lifestyle Others includes GCC business and International business

Disclaimer

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Profit & Loss Statement

(All amounts in Rs mn, unless otherwise stated)

Particulars
Revenue from Operations
Cost of goods Sold
Gross Profit
Gross Profit Margin %
Fulfilment expense
Fulfilment cost % to Revenue
Marketing & advertisement expense
Marketing & advertisement expense % to Revenue
Selling and distribution expense
Selling & distribution expense % to Revenue
Contribution Profit
Contribution Margin %
Employee benefits expense
Employee expense % to Revenue
Other expense
Others expense % to Revenue
EBITDA
EBITDA Margin %
Depreciation & Amortisation ⁽¹⁾
Depreciation & Amortisation % to Revenue
Finance Cost (Net of other income)(2)
Profit before Tax
PBT Margin %
Total tax expense
Profit before share of (loss) of associate
Share in loss of associate
Net Profit for the period
PAT Margin %

Quarter Ended					
Dec-24	Dec-23	Sep-24	YoY Growth	QoQ Growth	
22,672	17,888	18,747	27%	21%	
12,761	10,280	10,537	24%	21%	
9,911	7,607	8,210	30%	21%	
43.7%	42.5%	43.8%	119 bps	-8 bps	
2,092	1,718	1,748	22%	20%	
9.2%	9.6%	9.3%	38 bps	10 bps	
3,016	2,175	2,365	39%	28%	
13.3%	12.2%	12.6%	-115 bps	-69 bps	
597	427	493	40%	21%	
2.6%	2.4%	2.6%	-25 bps	0 bps	
4,206	3,288	3,604	28%	17%	
18.6%	18.4%	19.2%	17 bps	-67 bps	
1,746	1,479	1,615	18%	8%	
7.7%	8.3%	8.6%	57 bps	91 bps	
1,053	821	952	28%	11%	
4.6%	4.6%	5.1%	-5 bps	44 bps	
1,408	988	1,037	42%	36%	
6.2%	5.5%	5.5%	69 bps	68 bps	
698	580	636	20%	10%	
3.1%	3.2%	3.4%	16 bps	31 bps	
264	143	188	85%	41%	
446	265	213	68%	110%	
2.0%	1.5%	1.1%	48 bps	83 bps	
176	83	78			
270	183	134	48%	101%	
-6	-8	-5			
264	175	130	51%	104%	
1.2%	1.0%	0.7%	19 bps	47 bps	

Nine months ended					
Dec-24	Dec-23	YoY Growth			
58,881	47,176	25%			
33,199	26,886	23%			
25,681	20,290	27%			
43.6%	43.0%	61 bps			
5,506	4,534	21%			
9.4%	9.6%	26 bps			
7,399	5,461	35%			
12.6%	11.6%	-99 bps			
1,556	1,094	42%			
2.6%	2.3%	-32 bps			
11,220	9,200	22%			
19.1%	19.5%	-45 bps			
4,920	4,228	16%			
8.4%	9.0%	61 bps			
2,895	2,443	19%			
4.9%	5.2%	26 bps			
3,406	2,529	35%			
5.8%	5.4%	42 bps			
1,935	1,646	18%			
3.3%	3.5%	20 bps			
592	388	52%			
879	495	78%			
1.5%	1.0%	44 bps			
333	155				
546	340	60%			
-16	-33				
530	307	72%			
0.9%	0.7%	25 bps			

^{1.} Amortization includes the depreciation on RoU (Right of Use Assets)

^{2.} Finance cost includes the interest cost on lease liabilities (Net of Interest Income on Security Deposit & Gain on cancellation of lease)

9M Vertical Performance: Business Wise

(All amounts in Rs mn, unless otherwise stated)

Particulars Particulars
GMV
Growth
NSV
Growth
Revenue from Operations
Growth
Gross Profit
Fulfilment expenses ¹
Marketing & advertisement expense ²
Selling and Distribution expenses ³
Coming and Distribution expenses
Contribution Profit
Other expenses (Including Employee and G&A expenses)
EBITDA
Key Ratios as a % to NSV
Gross Profit Margin %
Fulfilment expenses %
Marketing and Advertisement expense %
Selling and Distribution expenses %
Contribution Margin %
Other expenses%
EBITDA Margin %

9M FY25					
Beauty	Fashion	Total ⁴			
87,161	27,673	1,15,014			
30%	10%	25%			
49,175	8,458	57,808			
24%	14%	23%			
53,564	5,137	58,881			
25%	21%	25%			
21,331	4,248	25,681			
4,654	815	5,506			
4,627	2,469	7,148			
1,383	172	1,556			
10,667	792	11,471			
6,416	1,440	8,065			
4,251	-648	3,406			
43.4%	50.2%	44.4%			
9.5%	9.6%	9.5%			
9.4%	29.2%	12.4%			
2.8%	2.0%	2.7%			
21.7%	9.4%	19.8%			
13.0%	17.0%	14.0%			
8.6%	-7.7%	5.9%			

9M FY24					
Beauty	Fashion	Total ⁴			
67,163	25,094	92,289			
26%	26%	26%			
39,641	7,400	47,066			
24%	28%	25%			
42,906	4,230	47,176			
23%	25%	23%			
16,967	3,293	20,290			
3,681	838	4,534			
3,415	1,926	5,346			
976	118	1,094			
8,894	411	9,315			
5,502	1,209	6,786			
3,393	-798	2,529			
42.8%	44.5%	43.1%			
9.3%	11.3%	9.6%			
8.6%	26.0%	11.4%			
2.5%	1.6%	2.3%			
22.4%	5.6%	19.8%			
13.9%	16.3%	14.4%			
8.6%	-10.8%	5.4%			

Notes:

- 1. Fulfilment expenses include freight, payment gateway charges, warehouse off-roll manpower, warehouse operation expenses and packaging expenses
- 2. Branding Media & Production Cost is not considered for Contribution Profit as it is not allocable, and its benefit accrue over long term
- Selling and distribution expenses include BA/BDE cost, 3P channel commission, distributor expenses and customer care service charges
- 4. Includes GCC business and international business

Key Operational Metrics

Particulars	Unit	Q3FY25	Q3FY24	YoY
Visits				
Beauty	mn	401	311	29%
Fashion	mn	169	157	7%
Orders				
Beauty	mn	15.0	11.6	30%
Fashion	mn	2.1	2.1	0%
AOV				
Beauty	Rs	2,127	2,121	0%
Fashion	Rs	4,901	4,681	5%
AUTC				
Beauty	mn	14.8	11.7	26%
Fashion	mn	3.1	2.9	4%