

# Financial Performance– Q4FY20

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May 05, 2020



# Agenda

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- Financial Highlights
- Business Update
- Financial Statements
  - Income Statement
  - Balance Sheet
- Business Analysis



# Financial Highlights – Q4FY20

## Q4 Revenue at INR 11,093 Mn

- Up 14.1% YoY, Up 3.3% QoQ
- Up 19.0% YoY excl GIS business
- Constant currency organic revenue growth is 3.0%



## EBITDA at INR 1,971 Mn

- Up 15.5% YoY, Up 1.6% QoQ
- EBITDA Margins at 17.8%, Down 31 bps QoQ and up 22 bps YoY

## Net Profits at INR 1,136 Mn

- Up 7.7% YoY, down 7.9% QoQ
- Net Profit excl. GIS business Up 11.4% YoY

## Order Intake at \$180 Mn

- \$468 Mn of firm business executable over next 12 months

# Financial Highlights – FY20

## FY20 Revenue at INR 41,839 Mn

- Up 13.8% over last year
- Up 18.5% excl GIS business



## EBITDA at INR 7,197 Mn

- Up 11.6% over last year
- EBITDA Margins at 17.2%, Down 35 bps
- EBITDA Margins excluding GIS at 17.3%, Down 3 bps over last year

## Net Profits at INR 4,440 Mn

- Up 10.1% over last year
- Net Profit excl. GIS business Up 15.8% over last year

## Order Intake at \$748 Mn

- \$468 Mn of firm business executable over next 12 months
- Order executable increased by 20% over last year

# Consolidated Income Statement – Continuing Business (Excl. GIS)

INR Mn.

| Particulars                                  | Q4FY20       | Q3FY20       | QoQ%            | Q4FY19       | YoY%           |
|----------------------------------------------|--------------|--------------|-----------------|--------------|----------------|
| Gross Revenues                               | 11,093       | 10,734       | 3.3%            | 9,319        | 19.0%          |
| <b>GM%</b>                                   | <b>34.3%</b> | <b>34.1%</b> | <b>15 Bps</b>   | <b>34.4%</b> | <b>-14 Bps</b> |
| EBITDA                                       | 1,988        | 1,940        | 2.5%            | 1,585        | 25.5%          |
| <b>EBITDA%</b>                               | <b>17.9%</b> | <b>18.1%</b> | <b>-15 Bps</b>  | <b>17.0%</b> | <b>92 Bps</b>  |
| Cost of ESOPS                                | 17           | 0            | NA              | 0            | NA             |
| EBITDA (Post RSU)                            | 1,971        | 1,940        | 1.6%            | 1,585        | 24.4%          |
| <b>EBITDA% (Post RSU)</b>                    | <b>17.8%</b> | <b>18.1%</b> | <b>-31 Bps</b>  | <b>17.0%</b> | <b>76 Bps</b>  |
| Profit Before Tax (Before exceptional items) | 1,718        | 1,621        | 6.0%            | 1,332        | 29.0%          |
| <b>PBT % (Before exceptional items)</b>      | <b>15.5%</b> | <b>15.1%</b> | <b>39 Bps</b>   | <b>14.3%</b> | <b>120 Bps</b> |
| Exceptional items                            | 128          | 0            | NA              | 56           | 128.6%         |
| Profit Before Tax                            | 1,590        | 1,621        | -1.9%           | 1,276        | 24.6%          |
| <b>PBT %</b>                                 | <b>14.3%</b> | <b>15.1%</b> | <b>-77 Bps</b>  | <b>13.7%</b> | <b>64 Bps</b>  |
| Profit After Tax (after Minority Int.)       | 1,136        | 1,233        | -7.9%           | 1,020        | 11.4%          |
| <b>PAT%</b>                                  | <b>10.2%</b> | <b>11.5%</b> | <b>-125 Bps</b> | <b>10.9%</b> | <b>-70 Bps</b> |
| Basic EPS (INR)                              | 18.2         | 19.8         | -8.0%           | 16.6         | 9.8%           |

- NTL Signed a definitive agreement for the sale of entire 88.99% stake in GIS business on April 6, 2019 and hence from FY20, the business will be monitored excluding GIS.

# Consolidated Income Statement – FY20

INR Mn.

| Particulars (Amount in INR Mn)               | FY 20<br>(Reported) | FY 20<br>(Continuing<br>Business) | FY 19<br>(Reported) | FY 19<br>(Continuing<br>Business) | YoY%<br>(Reported) | YoY%<br>(Continuing<br>Business) |
|----------------------------------------------|---------------------|-----------------------------------|---------------------|-----------------------------------|--------------------|----------------------------------|
| Gross Revenues                               | 41,839              | 41,809                            | 36,762              | 35,297                            | 13.8%              | 18.5%                            |
| <b>GM%</b>                                   | <b>34.2%</b>        | <b>34.2%</b>                      | <b>35.0%</b>        | <b>34.4%</b>                      | <b>-76 Bps</b>     | <b>-16 Bps</b>                   |
| EBITDA                                       | 7,214               | 7,233                             | 6,452               | 6,102                             | 11.8%              | 18.5%                            |
| <b>EBITDA%</b>                               | <b>17.2%</b>        | <b>17.3%</b>                      | <b>17.6%</b>        | <b>17.3%</b>                      | <b>-31 Bps</b>     | <b>1 Bps</b>                     |
| Cost of ESOPS                                | 17                  | 17                                | 0                   | 0                                 | NA                 | NA                               |
| EBITDA (Post RSU)                            | 7,197               | 7,216                             | 6,452               | 6,102                             | 11.6%              | 18.2%                            |
| <b>EBITDA% (Post RSU)</b>                    | <b>17.2%</b>        | <b>17.3%</b>                      | <b>17.6%</b>        | <b>17.3%</b>                      | <b>-35 Bps</b>     | <b>-3 Bps</b>                    |
| Profit Before Tax (Before exceptional items) | 6,025               | 6,043                             | 5,680               | 5,349                             | 6.1%               | 13.0%                            |
| <b>PBT % (Before exceptional items)</b>      | <b>14.4%</b>        | <b>14.5%</b>                      | <b>15.5%</b>        | <b>15.2%</b>                      | <b>-105 Bps</b>    | <b>-70 Bps</b>                   |
| Exceptional items                            | 71                  | 71                                | 56                  | 56                                | 26.8%              | 26.8%                            |
| Profit Before Tax                            | 5,954               | 5,972                             | 5,624               | 5,293                             | 5.9%               | 12.8%                            |
| <b>PBT %</b>                                 | <b>14.2%</b>        | <b>14.3%</b>                      | <b>15.3%</b>        | <b>15.0%</b>                      | <b>-107 Bps</b>    | <b>-71 Bps</b>                   |
| Profit After Tax (after Minority Int.)       | 4,440               | 4,456                             | 4,033               | 3,846                             | 10.1%              | 15.8%                            |
| <b>PAT%</b>                                  | <b>10.6%</b>        | <b>10.7%</b>                      | <b>11.0%</b>        | <b>10.9%</b>                      | <b>-36 Bps</b>     | <b>-24 Bps</b>                   |
| <b>EPS – INR (Basic)</b>                     | <b>71.4</b>         | <b>71.6</b>                       | <b>65.5</b>         | <b>62.5</b>                       | <b>9.0%</b>        | <b>14.7%</b>                     |

- Continuing Business excludes GIS business

# Balance Sheet

INR Mn.

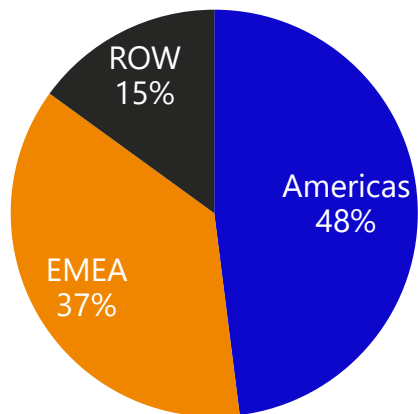
| Particulars                  | As at Mar 31<br>2020 | As at Dec 31<br>2019 | As at Mar 31<br>2019 | Particulars                  | As at Mar 31<br>2020 | As at Dec 31<br>2019 | As at Mar 31<br>2019 |
|------------------------------|----------------------|----------------------|----------------------|------------------------------|----------------------|----------------------|----------------------|
| Equity                       | 625                  | 625                  | 618                  | Fixed Assets                 | 4,805                | 4,867                | 4,223                |
| Reserves & Surplus           | 23,340               | 23,096               | 20,105               | Capital Work in Progress     | 3                    | 34                   | 14                   |
|                              |                      |                      |                      | Intangible Assets            | 5,988                | 6,211                | 3,996                |
| <b>NET Worth</b>             | <b>23,965</b>        | <b>23,721</b>        | <b>20,723</b>        | Current Assets               |                      |                      |                      |
|                              |                      |                      |                      | Cash and Cash Equivalent     | 9,365                | 9,060                | 9,758                |
| Bank Borrowings              | 315                  | 41                   | 71                   | Debtors                      | 8,565                | 7,543                | 6,189                |
| Deferred Payment Liabilities | 37                   | 169                  | 63                   | Other Current Assets         | 4,369                | 3,805                | 3,428                |
| Deferred Tax Liability       | 397                  | 472                  | 395                  | Current Liabilities          | -7,689               | -6,639               | -5,453               |
| Minority Interest            | 0                    | 0                    | 75                   | Future Acquisition Liability | -1,994               | -1,753               | -1,954               |
|                              |                      |                      |                      | Deferred Tax Assets          | 1,302                | 1,275                | 1,126                |
|                              | <b>24,714</b>        | <b>24,402</b>        | <b>21,327</b>        |                              | <b>24,714</b>        | <b>24,402</b>        | <b>21,327</b>        |

- Reserves and Surplus up INR 244 Mn over LQ.

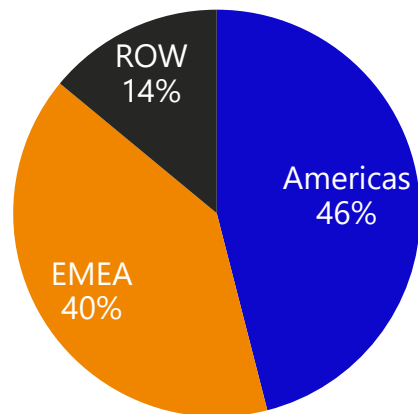
- Cash and Bank Balances Up by INR 305 Mn over LQ
- DSO – 74 days
- Capex during the Qtr – INR 128 Mn

# Geography Mix

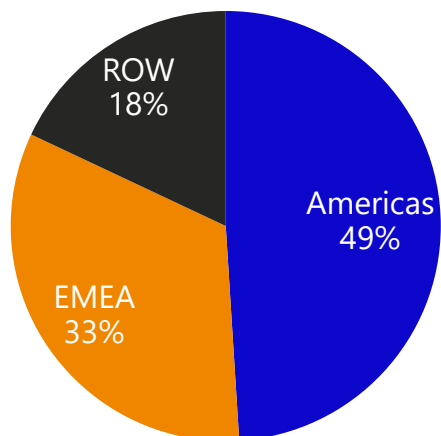
Q3FY20



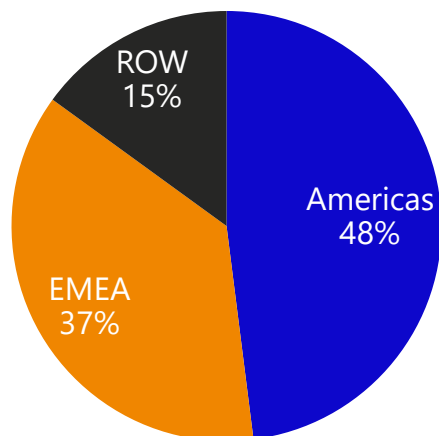
Q4FY20



FY19



FY20



## Q4FY20:

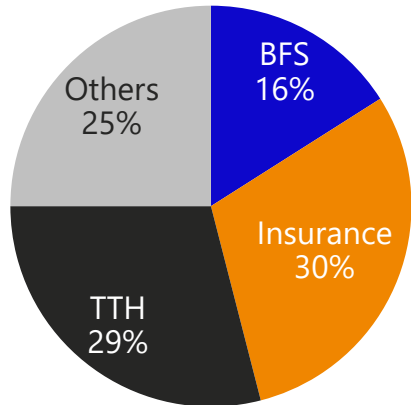
- Growth in EMEA due to higher revenues in key accounts in BFS, NITL and Wishworks
- Decline in Americas due to lower revenue in TTH

## FY20:

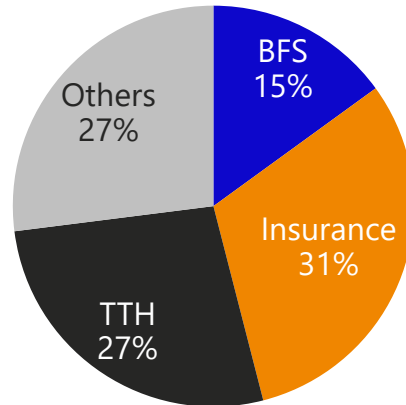
- Significant growth in EMEA due to higher revenues in key accounts in BFS, TTH and growth in NITL Business and Wishworks Business

# Vertical Mix

Q3FY20



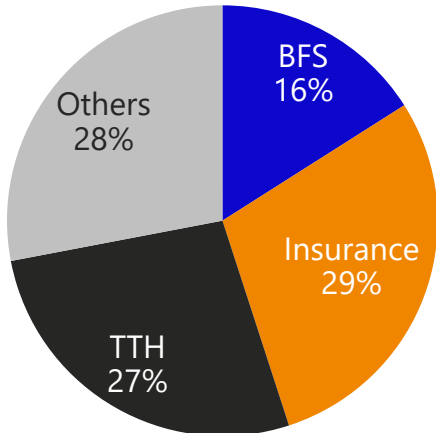
Q4FY20



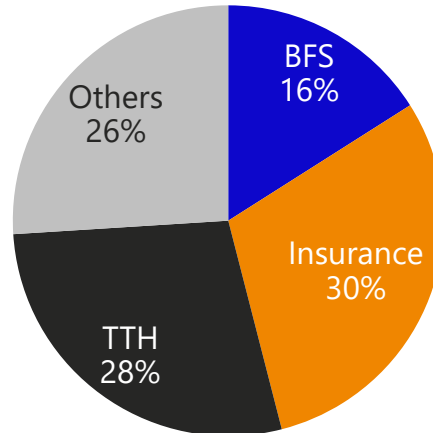
## Q4FY20:

- Insurance vertical grew due to growth in US and EMEA
- Decline in TTH
- Growth in Others vertical due to growth in Wishworks

FY19



FY20

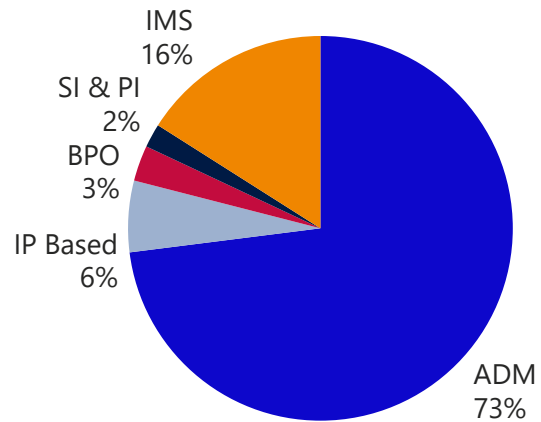


## FY20:

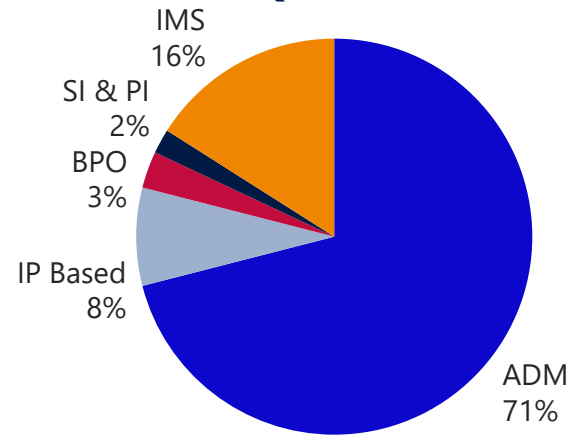
- Growth in TTH on account of growth in top accounts in EMEA and US
- Insurance vertical grew mainly on account of growth top accounts in US and NITL business

# Service Mix

**Q3FY20**



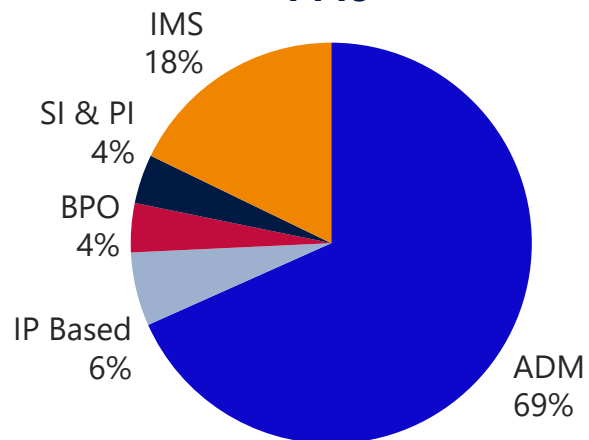
**Q4FY20**



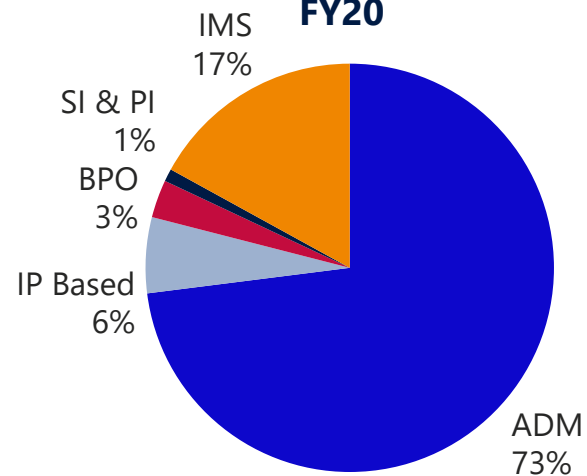
**Q4FY20:**

- Digital revenue at 38%
- The product and IP based revenue stands at 8%

**FY19**



**FY20**

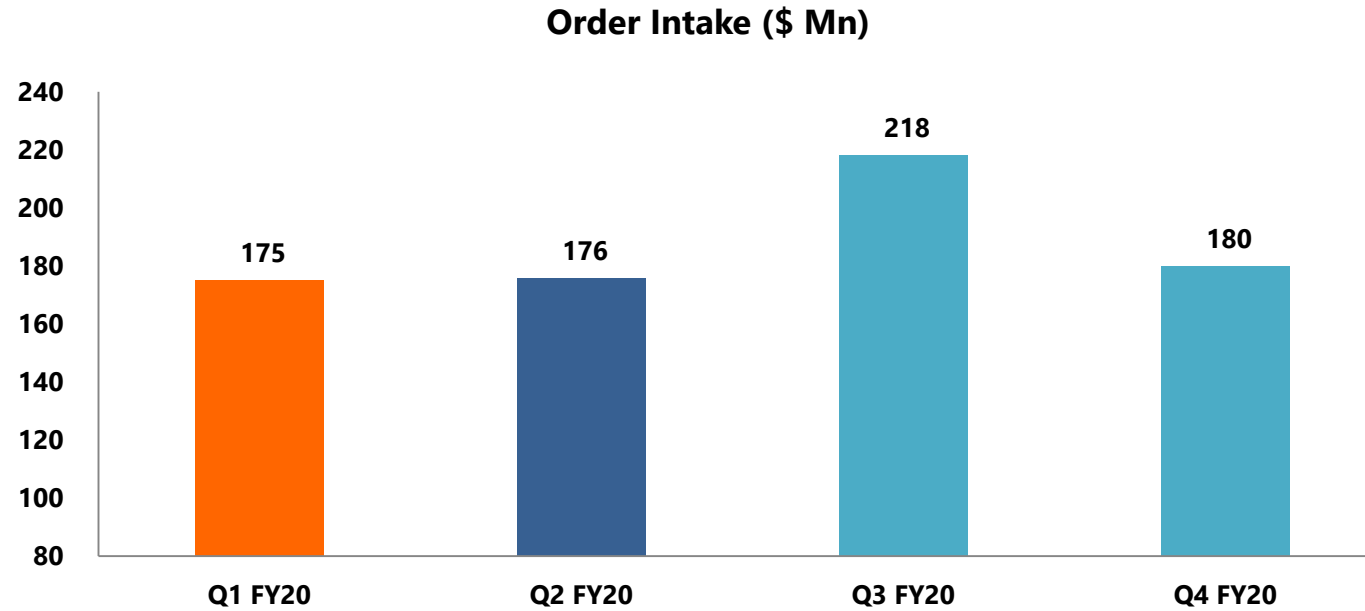


**FY20:**

- Digital revenue at 37%
- The product and IP based revenue stands at 6%

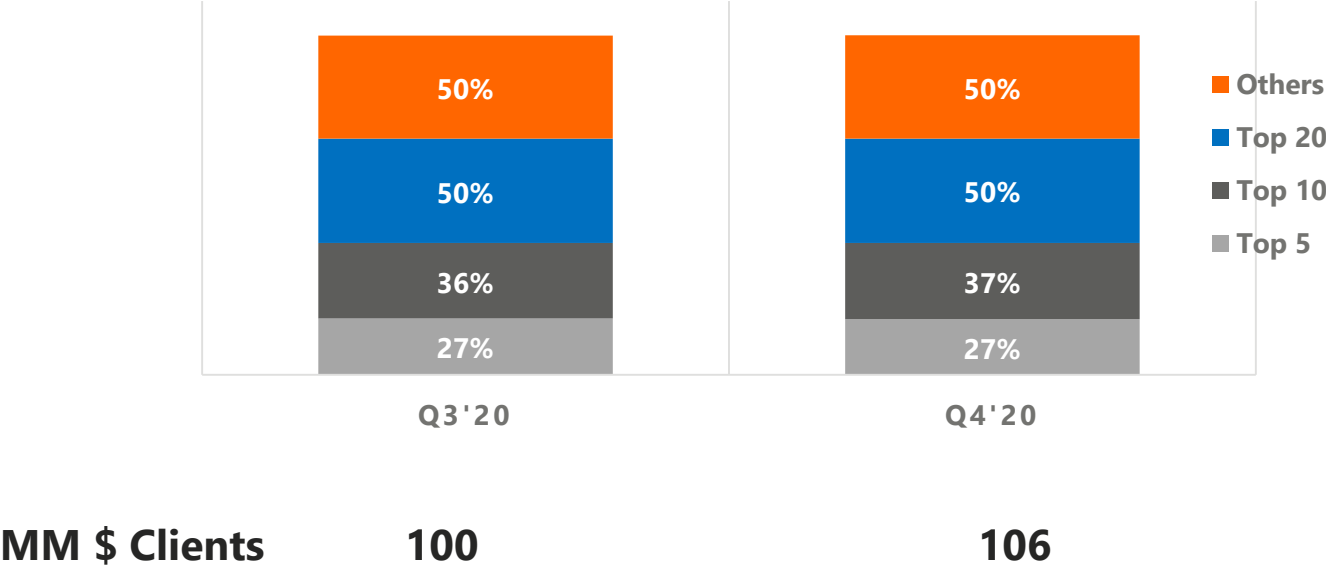
# Order Intake

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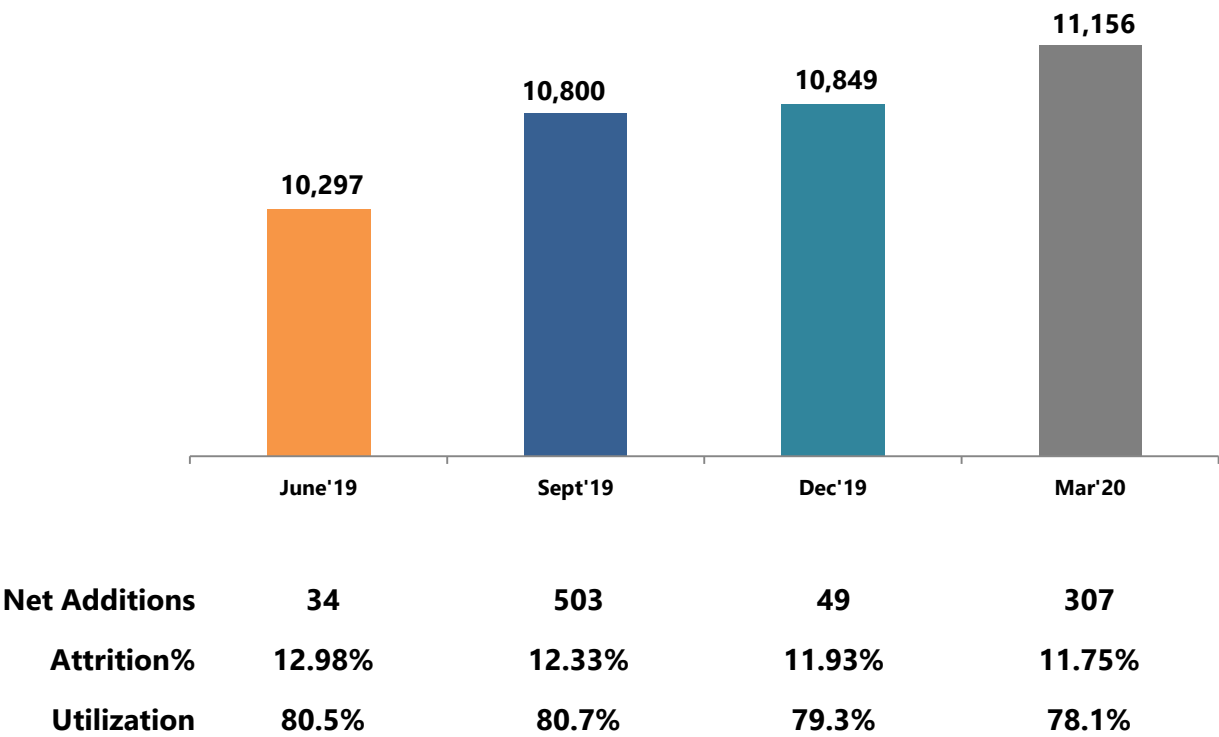
- 10 new customers added: 3 in US, 6 in EMEA and 1 in ROW
- \$180 Mn order intake in the quarter leading to \$ 468 Mn of firm business executable over next 12 months
- Geographical breakdown of order intake – US (81 Mn), EMEA (52 Mn), ROW (47 Mn)

# Top Client Mix



# People Resources

People Data



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