

## Contents

**YES BANK – Quarterly Update** 

YES BANK Franchise

Annexure



## Key Highlights for the Quarter



Profits



Improvement in performance across key indicators continues, despite severe pandemic headwinds

- Profits at INR 207 Cr in Q1FY22 Highest since December 2018
  - Operating Profit at INR 920 Cr up ~4x Q-o-Q, continued traction in Retail & Transaction Banking income and Recoveries
  - Provisions lower by 87.7% Q-o-Q Lowest since December 2018

**Asset Quality** 



 Asset Quality: Corporate recoveries / resolutions far outpace corporate slippages and almost entirely offsets the bank's aggregate slippages

- Gross NPA at INR 28,506 Cr (15.60%) lower by ~100 Cr Q-o-Q
- Overdue Book (61 -90 days) reduced by ~INR 1,250 Cr Q-o-Q
- Momentum in recoveries continues with INR 602 Cr of Cash Recoveries in Q1FY22

Growth



Granular growth continues – Highest CASA ratio since December 2019

- Customer Deposits<sup>1</sup> at ~INR 1.59 Lakh Cr a growth of 47.2% Y-o-Y and 2.2% Q-o-Q
- CASA Ratio improves to 27.4%, up ~ 130bps Q-o-Q; SA grew 40.0% Y-o-Y and 8.7% Q-o-Q
- Retail Advances cross INR 50,000 Cr mark; Retail: Corporate Mix at 53:47 (v/s. 51:49 last quarter)

Capital & Others



- CET 1 improves by ~40 bps to 11.6%: Total CRAR at 17.9%
- Launched a new sonic identity & musical logo (MOGO) A sound of assurance #TheNewSoundOfYES
- Ranked No. 2 amongst Large-Sized Banks in the Best places to work in India 2021 awards, conducted by AmbitionBox.com

## Strategic Objectives & Guidance Tracker



Key Strategic Objectives	FY2020 (YBL Reconstruction Scho	eme)	FY2021		Q1FY22	Status	FY22 Guidance
CASA Ratio	26.6%	$\sum$	26.1%	$\sum$	27.4%	On Track	> 30%
Retail & MSME: Corporate Mix	44% : 56%		51% : 49%	>>>	53% : 47%	On Track	60%: 40%  Medium Term (FY23-25) Targets
Advances Y-o-Y Growth	-29%		-3%	$\rightarrow$	-1%	Calibrated	>15% growth
Wholesale Banking Y-o-Y Growth	-38%		-12%	$\sum$	-13%	Approach due to Pandemic	~10% growth
Retail & SME Y-o-Y Growth	-3%		13%	>>>	23%	On Track	~20% growth
C/D ratio	162.7%		102.4%	$\sum$	100.2%	On Track	< 100%
Recoveries		>>>> ~	INR 5,000 Cr	$\sum$	INR 602 Cr	On Track	> INR 5,000 Cr
RoA	-7.1%		-1.3%	$\rightarrow$	0.3%	On Track	1 - 1.5%  Medium Term (FY23-25) Targets

## Performance Highlights (1/2)



All figures in INR Cr				
		Q1FY22	Q-o-Q	Y-o-Y
	Net Interest Income	1,402	42%*	<b>-27</b> %*
	Fee Income	1,056	29%	70%
Profit %	Operating Expenses	1,538	-5%	11%
& Loss	Operating Profit	920	398%	-20%
	Profit After Tax	207	NM	355%
	Total Assets	272,527	-0.4%	7%
	Net Advances	163,654	-2%	-1%
Balance Sheet	Total Deposits	163,295	0%	39%
Silect ==	Shareholders Funds	33,378	1%	53%
		Q1FY22	Q4FY21	Q1FY21
	C/I	63%	90%	55%
	JAWS <sup>1</sup>	41%	-62%	57%
Key ST	CET 1	11.6%	11.2%	6.5%
Ratios	Average LCR	132%	114%	42%
	Book Value per share (INR)	13.3	13.2	17.4
	Credit Deposit Ratio	100%	102%	140%

#### Improvement across liquidity, capital and granularity



\* NII of Q1FY22 not comparable on Y-o-Y & Q-o-Q basis, given the moratorium / Supreme Court embargo on recognition of NPA during FY21

NIMs at **2.1%** 



Operating profit up ~4x Q-o-Q

Operating Expenses lower by 4.9% Q-o-Q



Customer Deposits<sup>2</sup> at INR 159,464 Cr; up 2.2% Q-o-Q

CASA Ratio at 27.4% v/s. 26.1% in Q4FY21

~152K CASA A/Cs opened



**Sustained Momentum in New Business Generation** Retail + MSME advances mix 53%, up ~200bps Q-o-Q;

Gross Retail Disbursements of INR 5,006 Cr SME Disbursements<sup>3</sup> at INR 3,242 Cr

Wholesale Banking Disbursements at INR 3,625 Cr



C/D ratio further improved to 100.2% from 102.4% last quarter

<sup>1</sup> Q-o-Q Growth Rate of Total Income - Q-o-Q Growth Rate of Operating Cost

<sup>2</sup> Excluding Certificate of Deposits

## Performance Highlights (2/2)



All figures in INR C				
		Q3FY21	Q4FY21	Q1FY22
	Gross NPA	37,869 *	28,610	28,506
	Other Non Performing Exposures	10,001	10,425	10,315
	Total Gross Non Performing Exposures	47,870	39,034	38,821
Nen	Total Provisions held	31,466	25,992	26,198
Non Performing Exposures  Cumulative Technical Write-off #	Net Non Performing Exposures	16,404	13,042	12,623
	Cumulative Technical Write-off #	7,481	17,208	17,065
	Net additions during the Quarter	1,122	9,728	(143)
	Provision Coverage for above	70.4%	76.8%	77.4%
Standard Restructured Loans <sup>2</sup>	Total Gross Restructured Loans	1,523	1,244	4,976
	61-90 days overdue loans	6,537	4,661	3,398
Overdue Book	Of which Retail	513	234	790
230.000 230K	31-60 days overdue loans	12,316	9,042	8,167
	Of which Retail	1,114	1,057	1,715

Asset quality trends continue to improve

Absolute GNPA lower by ~INR 100 Cr Q-o-Q; Absolute NNPA lower by ~INR 350 Cr Q-o-Q

Corporate recoveries / resolutions far outpace corporate slippages & almost entirely offsets total slippages

Total Gross Non Performing Exposure pool trending lower post peaking out in December 2020 with improving Provision Coverage trends ~INR 3,700 Cr Q-o-Q increase in Total Gross Restructured Loans

- ~80% from implementation of Covid related restructuring in compliance with RBI / Kamath committee recommendations
- ~14% on account of change in management

Overdue Loans in 61-90 days bucket lower by ~INR 1,250 Cr Q-o-Q

<sup>1.</sup> NPA, NPI & ARC - Gross NPA includes Standstill NPA for Q3FY21 - INR 8,322

<sup>2.</sup> Erstwhile, MSME, DCCO related & Covid;

<sup>3.</sup> Including technical w/o;

<sup>\*</sup> Gross NPA includes Standstill NPA for Q3FY21 - INR 8,322

<sup>#</sup> Only Corporate

## **Profit and Loss Statement**



#### All figures in INR Cr

- Profits at INR 207 Cr in Q1FY22 Highest since December 2018
- Operating Profits at INR 920 Cr
  - Net Interest Income at INR 1402 Cr;
     NIMs at 2.1%
  - NII & NIMs weighed down by excess liquidity with Average LCR at 131.8% v/s. 113.9% in Q4FY21
  - Sustained Reduction in cost of deposits while continuing to garner liabilities
  - 4.9% Q-o-Q reduction in Operating Expenses
- Provisions lower by 87.7% Q-o-Q Lowest since December 2018

Duefit and Lace Statement		Quarter Ended		Growth		
Profit and Loss Statement	Q1FY22	Q4FY21	Q1FY21	Q-o-Q	Y-o-Y	
Net Interest Income	1,402	987	1,908	42%	-27%	
Non Interest Income	1,056	816	621	29%	70%	
Total Income	2,459	1,803	2,529	36%	-3%	
Operating Expense	1,538	1,618	1,382	-5%	11%	
Human Resource Cost	645	574	644	12%	0%	
Other Operating Expenses	893	1,044	738	-14%	21%	
Operating Profit/(Loss)	920	185	1,147	398%	-20%	
Provisions	644	5,240	1,087	-88%	-41%	
Profit Before Tax	276	(5,055)	60	NM	358%	
Tax Expense	69	(1,267)	15	NM	366%	
Net Profit/(Loss)	207	(3,788)	45	NM	355%	
Yield on Advances	8.2%	6.9%	9.4%			
Cost of Funds	5.7%	6.0%	6.6%			
Cost of Deposits	5.4%	5.7%	6.5%			
NIM	2.1%	1.6%	3.0%			
Cost to income	62.6%	89.7%	54.6%			

<sup>1</sup> Impacted by interest reversals due to fresh slippages during the quarter  $\ensuremath{\mathsf{NM}} = \ensuremath{\mathsf{Not}}$  measurable

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## Break Up of Non Interest Income



- Resilience in fee income performance despite severe pandemic headwinds on the back of
  - Continued traction within Transaction
     Banking & granular Retail Banking
     Fees
  - Aided by recovery from Written off Accounts

		Quarter Ended	Gro	wth	
	Q1FY22	Q4FY21	Q1FY21	Q-o-Q	Y-o-Y
Non Interest Income	1,056	816	621	29%	70%
Corporate Trade & Cash Management	141	154	105	-8%	34%
Forex, Debt Capital Markets & Securities	304	218	407	39%	-25%
Of Which P&L on Sale of Investments	228	16	407	1322%	-44%
Corporate Banking Fees	20	(1)	(18)	NM	NM
Retail Banking Fees	342	421	121	-19%	183%
Trade & Remittance	54	36	41	50%	32%
Facility/Processing Fee	55	86	20	-36%	175%
Third Party Sales	25	62	13	-60%	92%
Interchange Income	109	132	7	-17%	1457%
General Banking Fees	99	104	39	-5%	154%
Recovery from Written Off Accounts	249	24	6	938%	4050%

## Break up of Operating Expenses



- Operating Expenses for Q1FY22 lower by 4.9% Q-o-Q
  - Lower Business Volumes
  - Sustained Cost Efficiencies

		Quarter Ended	Growth		
	Q1FY22	Q4FY21	Q1FY21	Q-o-Q	Y-o-Y
Payments to and provisions for employees	645	574	644	12%	0%
Rent, Taxes and Lighting	105	117	128	-11%	-18%
Loan Sourcing Fees and DSA	123	159	68	-22%	82%
Depreciation on Bank's property	101	98	81	3%	25%
IT related expenses	108	85	103	27%	4%
Professional Fees & Commission	86	92	28	-7%	204%
PSLC Purchases	-	-	-	NM	NM
Insurance	47	41	34	16%	38%
Others	324	453	296	-29%	9%
Total	1,538	1,618	1,382	-5%	11%

## Provisions and P&L



- 87.7% Q-o-Q reduction in Non Tax Provisions
  - Fresh Slippages lower at INR 2,233
     Cr v/s. INR 11,873 Cr last quarter
  - Supported by provision write back due to recoveries / resolutions
- Provision Coverage Ratio<sup>1</sup> for NPA at 79.3% v/s. 78.6% last quarter

		Quarter Ended			Growth	
	Q1FY22	Q4FY21	Q1FY21	Q-o-Q	Y-o-Y	
Operating Profit	920	185	1,147	398%	-20%	
Provision for Taxation	69	(1,267)	15	NM	366%	
Provision for Investments	(35)	1,046	62	NM	NM	
Provision for Standard Advances	28	(2,482)	641	NM	-96%	
Provision for Non Performing Advances	654	6,510	361	-90%	81%	
Other Provisions	(3)	166	22	NM	NM	
Total Provisions	713	3,973	1,101	-82%	-35%	
Net Profit / (Loss)	207	(3,788)	45	NM	355%	
Return on Assets (annualized)	0.30%	-5.68%	0.07%			
Return on Equity (annualized)	2.49%	-43.19%	0.84%			
Earnings per share-basic (non-annualized)	0.08	-1.51	0.04			

<sup>1</sup> Including technical write-offs NM = Not Measurable

## **Balance Sheet**



- Customer Deposits<sup>1</sup> at INR 159,464 Cr; up 2.2% Q-o-Q
  - CASA Deposits grew 5.2% Q-o-Q, primarily driven by SA: up 8.7% Q-o-Q, despite sustained reduction in cost of deposits
- C/D ratio at 100.2% v/s. 102.4% last quarter
- New Business Generation:
  - Gross Retail Disbursements of INR
     5,006 Cr
  - SME Disbursements<sup>2</sup> of INR 3,242 Cr
  - Wholesale Banking Disbursements of INR 3,625 Cr

	30-Jun-20	31-Mar-21	31-Mar-21 30-Jun-21		Growth % (Y-o-Y)
Assets	255,485	273,543	272,527	-0.4%	7%
Advances	164,510	166,893	163,654	-2%	-1%
Investments	38,554	43,319	46,598	8%	21%
Liabilities	255,485	273,543	272,527	-0.4%	7%
Shareholders' Funds	21,780	33,196	33,378	1%	53%
Total Capital Funds	30,622	40,321	40,106	-0.5%	31%
Deposits	117,360	162,947	163,295	0.2%	39%
Borrowings	100,617	63,949	62,857	-2%	-38%

<sup>1</sup> Excluding Certificate of Deposits

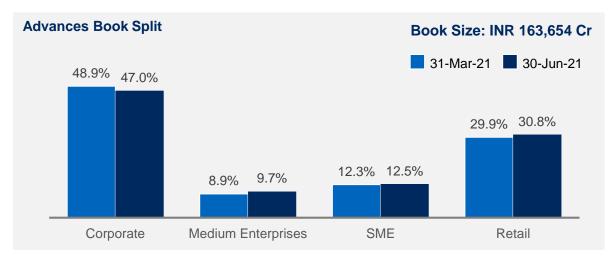
<sup>2</sup> Includes Limit Setup

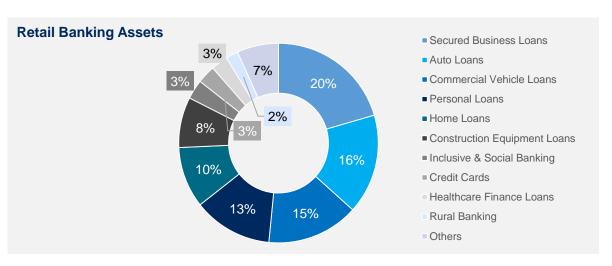
## Break up of Advances & Deposits



- Sustained Granularization of Balance Sheet:
  - CASA +Retail TDs at 60.5% v/s 57.7% in Q4FY21
  - CASA Ratio at 27.4% up ~130 bps, Highest since December 2019
  - Retail TDs grew 4.8% Q-o-Q
  - Retail Advances mix at ~31% v/s. 30% last quarter
- Resilience in New Business Momentum despite Pandemic
  - ~152K CASA Accounts opened in Q1FY22
  - Retail disbursements of INR 5,006 Cr
  - SME disbursements<sup>2</sup> at INR 3,242 Cr

	30-Jun-20	31-Mar-21	31-Jun-21	QoQ Growth (%)	YoY Growth (%)
Current Account Deposits	12,009	18,997	19,140	1%	59%
Savings Bank Deposits	18,316	23,590	25,650	9%	40%
CASA	30,326	42,587	44,790	5%	48%
CASA Ratio	25.8%	26.1%	27.4%		
Term Deposits (TD)	87,035	120,359	118,505	-2%	36%
of which CDs	9,034	6,896	3,827	-45%	-58%
Total Deposits	117,360	162,947	163,295	0.2%	39%





Split basis gross retail advances

<sup>2</sup> Includes Limit Setup

## NPA Highlights

## YES BANK

- Corporate recoveries far outpace corporate slippages and almost entirely offsets total slippages resulting in an absolute Gross NPA Reduction of ~INR 100 Cr Q-o-Q
  - Fresh Slippages lower at INR 2,233 Cr
  - Upgrades at INR 1,723 Cr
  - Cash Recovery INR 602 Cr
    - Principal Recovery INR 264 Cr
    - Interest Recovery INR 89 Cr
    - Recovery from Written Off AccountsINR 249 Cr
- Provision Coverage Ratio<sup>1</sup> improved to
   79.3%- up ~70 bps Q-o-Q

Asset Quality Parameters	30-Jun-20	31-Mar-21	30-Jun-21
Gross NPA (%)	17.30%	15.41%	15.60%
Net NPA (%)	4.96%	5.88%	5.78%
Provision Coverage Ratio <sup>1</sup> (%)	79.1%	78.6%	79.3%

Segmental GNPAs	30-Jun-20		31-M	ar-21	30-Jun-21	
Segmental GNFAS	GNPA	(%)	GNPA	(%)	GNPA	(%)
Retail	455	1.2%	1,489	2.9%	1,682	3.3%
SME	380	2.0%	784	3.7%	814	3.9%
Medium Enterprises	441	3.0%	391	2.6%	450	2.8%
Corporate	31,426	27.0%	25,946	26.4%	25,561	27.1%
Total	32,702	17.3%	28,610	15.4%	28,506	15.6%

Movement of NPA	31-Mar-21		Movement				
Movement of NFA	Opening	Additions	Upgrades	Recoveries	Write Offs	Closing	
Retail	1,489	760	178	46	344	1,682	
SME	784	142	64	42	5	814	
Medium Enterprises	391	183	0	15	0	450	
Corporate	25,946	1,258	1,481	162	0	25,561	
Total	28,610	2,233	1,723	264	350	28,506	

<sup>1</sup> including technical write-offs

## Summary of Labelled & Overdue Exposures



- Corporate recoveries far outpace corporate slippages & almost entirely offsets total slippages
- Total Gross Non Performing Exposure pool trending lower post peaking out in December 2020 with improving Provision Coverage trends
- ~INR 3,700 Cr Q-o-Q increase in Total Gross Restructured Pool
  - ~80% from implementation of Covid related restructuring in compliance with RBI / Kamath committee recommendations
  - ~14% on account of change in management
- Overdue Loans in 61-90 days bucket lower by ~INR 1,250 Cr Q-o-Q

In IND On	31-De	ec-20	31-Mar-21		30-Jun-21	
In INR Cr	Gross	Provisions	Gross	Provisions	Gross	Provisions
NPA	29,547	22,690	28,610	18,796	28,506	19,051
Standstill	8,322	2,683	-	-	-	-
Other Non Performing Exposures	10,001	6,093	10,425	7,196	10,315	7,147
NFB of NPA accounts	1,255	296	1,671	382	1,566	338
NPI	6,576	5,120	6,586	6,067	6,587	6,067
ARC	2,170	677	2,168	747	2,163	742
Total Non Performing Exposures	47,870	31,466	39,034	25,992	38,821	26,198
Technical Write-Off		7,480		17,208		17,065
Provision Coverage incl. Technical W/O		70.4%		76.8%		77.4%
Std. Restructured Advances <sup>1</sup>	1,523	77	1,244	75	4,976	476
Erstwhile	43	2	138	7	220	12
DCCO related	1,453	73	861	43	1,408	70
Covid	27	3	246	25	3,348	394
Other Std. exposures <sup>2</sup>	1,231	467	1,183	492	994	348
61-90 days overdue loans	6,537		4,661		3,398	
Of which Retail	513		234		790	
31-60 days overdue loans	12,316		9,042		8,167	
Of which Retail	1,114		1,057		1,715	

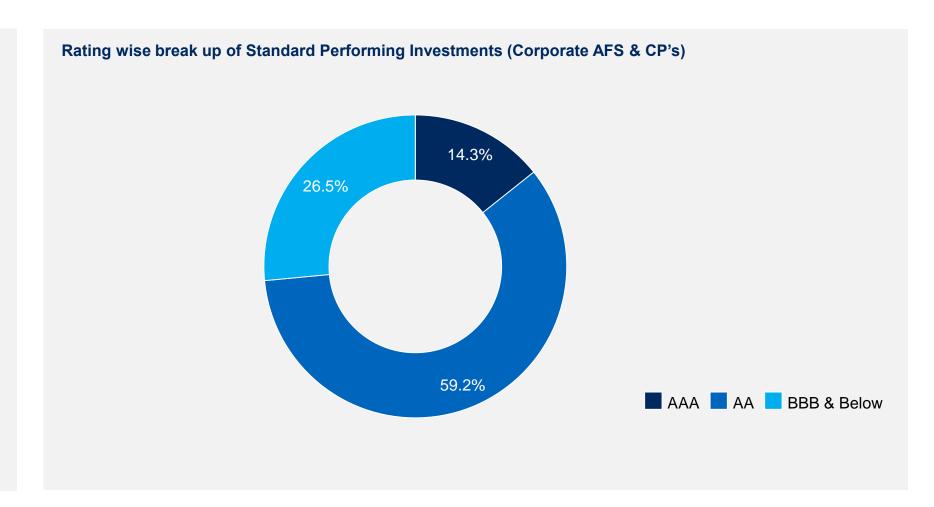
<sup>1</sup> Already Implemented as of respective date; Erstwhile category represents Standard Restructured accounts and does not include withdrawn categories such as SDR, S4A etc.

<sup>2</sup> Where provisioning has been made as per requirement of RBI circular on Prudential Framework for Resolution of Stressed Assets dated June 7, 2019

## Corporate Debt Investments



- Total Investments at INR 11,878 Cr
- Overall NPI of INR 6456 Cr, with a provisioning coverage at ~92%
- Standard performing investments is INR
   5,422 Cr
- ~INR 737 Cr of capital allotted towards valuation adjustment on the standard AFS corporate bonds

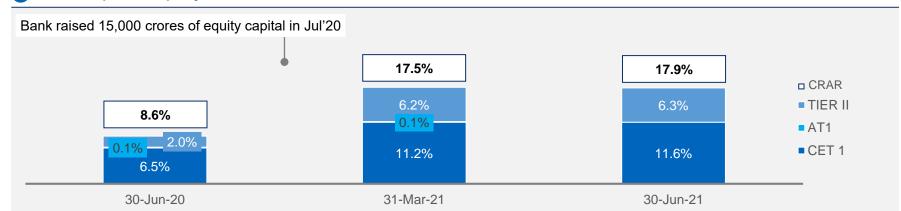


<sup>1</sup> Standard exposures based on External Ratings

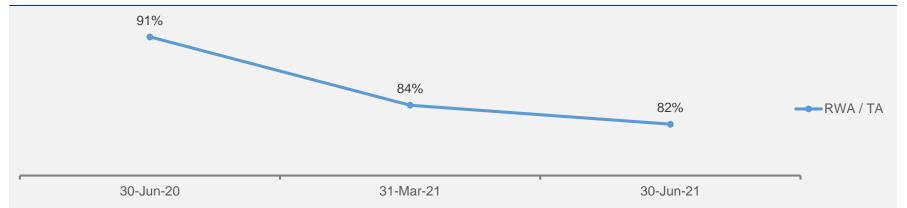
## Capital Sufficiency: CET 1 ratio at 11.6% up ~40bps Q-o-Q



#### 1 Bank's Capital Adequacy Ratio<sup>1</sup>



### 2 RWA to Total Assets





Recoveries and Operating Profits to sufficiently cover for future slippages and growth

Deferred tax asset of ~INR 6,400 Cr deducted from net-worth for computing CET 1, representing ~280 bps, to further aid Bank's CET 1 over time



1 Includes Profits

## Contents

YES BANK – Quarterly Update

## **YES BANK Franchise**

Annexure



## Retail Bank: Full spectrum retail bank growing with strong momentum



Pan-India
presence via 1,070
branches, 72 BC
banking outlets
and 1,308 ATMs
& BNA's

53% of branches in Top 200 deposit centers

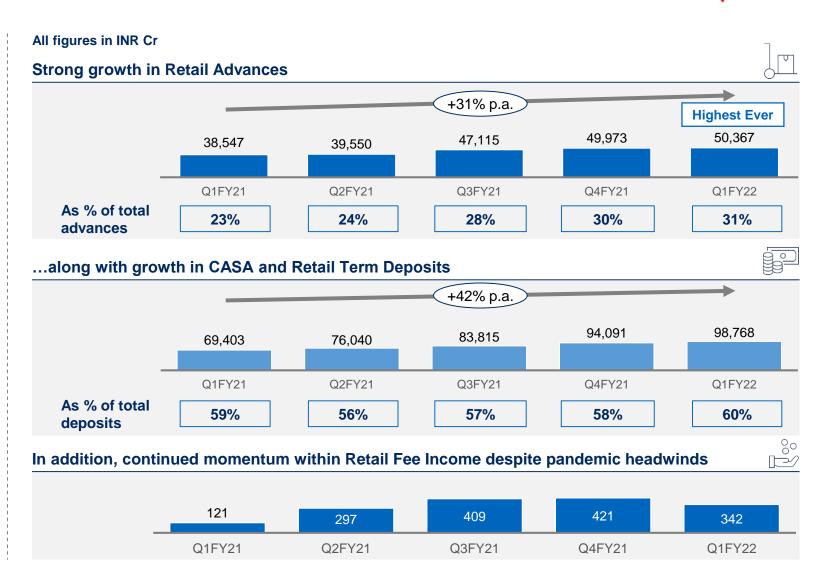
Cater to all
customer
segments (HNI,
affluent, NRIs,
mass, rural and
inclusive banking)
with full product
suite

~90% of transactions via digital channels

Leadership /
significant share
in payment and
digital
businesses

(UPI, AEPS, DMT)

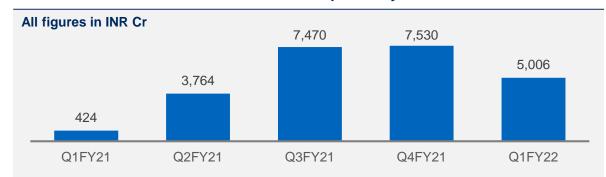
Advanced scorecards and analytics being leveraged across underwriting and engagement



## Retail Assets: Fast growing diversified book



### 1 Retail asset disbursements momentum impacted by Covid-19 second wave



- ~75% of Fresh Disbursements towards secured product lines
- ~34% of the book qualified as PSL

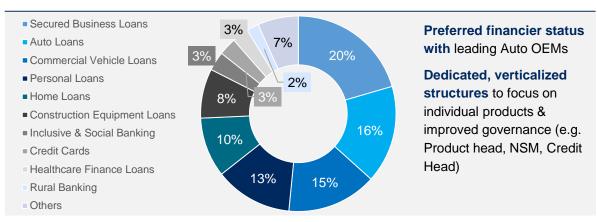
### 2 On the back of purposeful digital investments



Loan in seconds (LIS) platform and front-end automation initiatives (Yes Robot) have resulted in lower TAT along with higher productivity



### 3 Diversified retail book<sup>1</sup>



### 4 Strong focus on book quality & collections



- High share of secured book 87% with healthy LTV ratios:
  - Avg. LTV for Affordable Home Loan ~69%
  - Avg. LTV for LAP ~57%

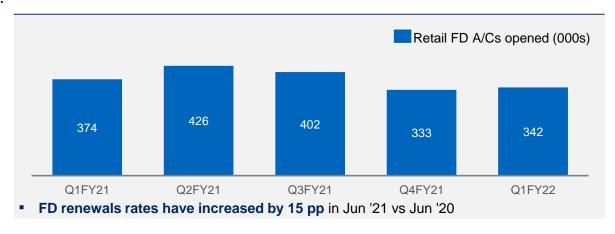
<sup>1</sup> Split basis gross retail advances

# Retail Deposits: Strong growth, improving deposit mix and productivity along with deepening customer relationship

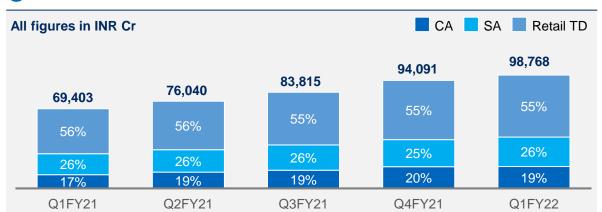


#### 1 Strong run-rate in numbers of accounts acquired, weighed down by Covid in Q1FY22...

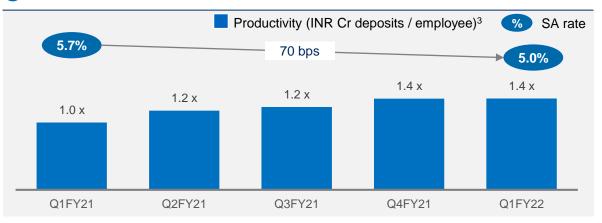




#### 2 ... along with healthy deposits book growth¹



<sup>3</sup> Growth has come via productivity gains, despite reduction in SA rates \*



<sup>\*</sup> Weighted Average SA Rate

<sup>1</sup> End of period balances

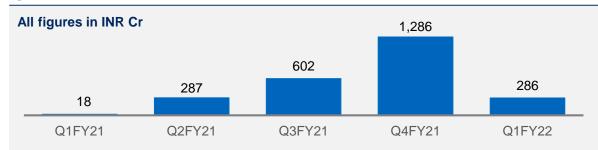
<sup>2</sup> Average Ticket Size basis average monthly balances

<sup>3</sup> Value of deposits comprises of CASA and Retail TD. Employee count is the total number of YES BANK employees.

# Rural Assets: Deepen the penetration in emerging rural markets & generate Agri PSL

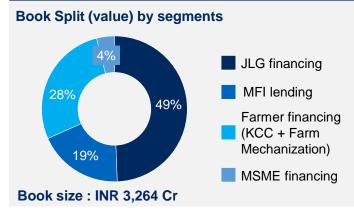


#### 1 Reduced business originations (disbursements) due to COVID 2nd wave



- 100% book qualifies under granular PSL lending
- Product suite to cater to all segments of semi urban/ rural ecosystem
- Parameterized lending in the granular book for faster disbursements

#### 2 Capturing Rural value chain with geographic diversification



- Diversified portfolio across ~230 districts in 15 states
- Rich pedigree of working with credible BC partners
- Grid based framework for MFI lending (Parameters include AUM size, capital adequacy, external rating, delinquency, diversification etc)

#### 3 2nd wave impacted JLG book, however Farmer Financing Book remains robust

- High quality farmer financing book with NPA < 0.15%</li>
- NPA under JLG financing stands at ~6% of total book respectively (inline with the microfinance industry standards). NNPA <0.4% in the book generated post-COVID (disbursements on or after April 1, 2020; constitute 67% of total book)</li>
- Collection efficiency in JLG book impacted due to 2nd wave & state wide lockdowns, especially in May & June. Expected to return to normalcy by August
- On ground portfolio monitoring/ trigger based monitoring by an independent risk monitoring team

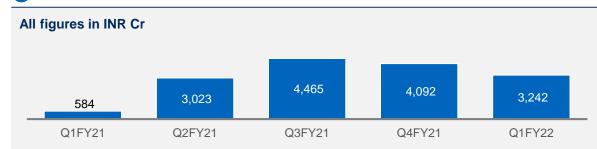
#### 4 Analytics for expansion towards paperless processing

- Digital & Analytics to enhance customer experience / reduce TAT
  - Digital on-boarding, dedicated LMS for rule based sanctions & disbursements and geo-tagged based monitoring
  - Usage of Bureau data up to PIN code level for geographical expansions & periodic portfolio scrub to monitor portfolio health
  - Leveraging Fintech/ digitechs for underwriting and risk management

# Small & Micro Enterprises: *Granular book creation with a solution led approach*

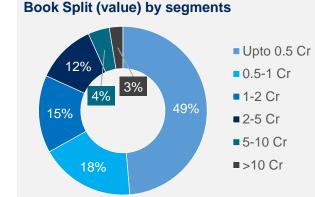


#### 1 Steady momentum in disbursements<sup>1</sup> despite Covid-19 headwinds



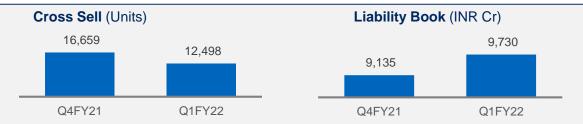
- Dedicated teams for shaper focus in business originations & portfolio management
- 100% business originations from internal channels
- Parameterized lending enabling faster credit decisioning

#### 2 High quality & well diversified granular book



- Reduced concentration risk
- Portfolio secured by collateral in addition to primary security of stock & book debts
- Customer churning and portfolio utilization at pre-covid level - reflecting portfolio strength.

#### 3 Pivotal shift from "Lender" to "Solutions provider"



- Revamped MSME customer value proposition Power of "5"
- Dedicated Service RMs for relationship deepening across trade, retail cross-sell
- Virtual RMs assigned to enable customers to auto-renew / enhance and provide basic services
- Comprehensive borrower assessment: Retail asset offering at the time of business banking loan disbursement (Industry first initiative)

#### 4 Digital and Analytics at fulcrum of the franchise

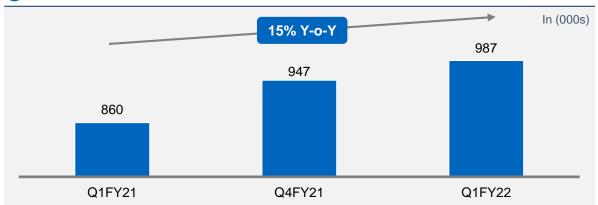
- Digital & Analytics to enhance customer experience / reduce friction
  - Analytics driven prospective client identification
  - Digital Lending Platform Seamless customer approval experience
  - Self-assist digital tools MSME App, Trade-On-Net, FX Online, etc.
  - Robust EWS framework early identification of incipient sickness & support frontline in remedial management

<sup>1</sup> Includes Limit Setups

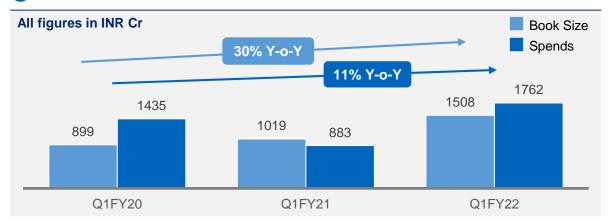
# Credit Cards: Strong growth in cards base coupled with improvement in spends and book growth







#### 2 Book & Card spends have grown consistently



#### Differentiated Product Offering, Focused digital initiatives, Partnerships and

#### 3 Alliances

- Comprehensive suite of 16 Products covering Consumer and Commercial Cards
- Most rewarding Rewards Platform, allowing customers to share & adjust reward points against statement outstanding with Reward Points that never expire
- Best Foreign Currency Markup on select card variants & Hosted on most stable technology platform Vision+ (Fiserv) and Falcon (risk monitoring platform)
- 32.4% of the cards were issued through end-to-end digital process in Q1'22
- Digitization of value-added offerings through self-service portal to enhance customer experience
- Partnerships with Fintechs and affiliates to bolster distribution outreach

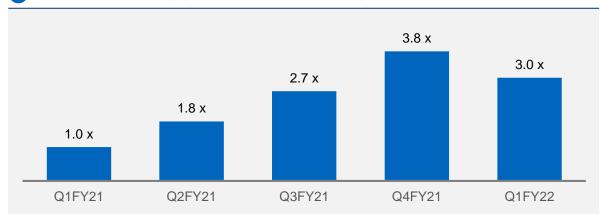
#### 4 RBI Circular's Impact & YBL Response

- Restrictions on Mastercard Asia / Pacific Pte. Ltd. (Mastercard) from fresh on-boarding w.e.f. July 22<sup>nd</sup> 2021
  - No Impact on existing 987K Credit Cards in force
  - YBL to onboard NPCI and VISA
  - Issuance to restart in 90-120 Days
  - No negative short term impact on P&L
  - Long term impact will be covered through accelerated sourcing
  - No impact on Debit Cards

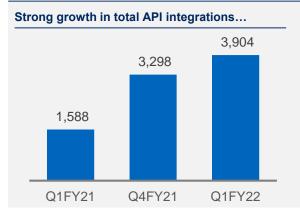
# Wholesale Banking: Strong growth in transaction banking and granularization of incremental lending book





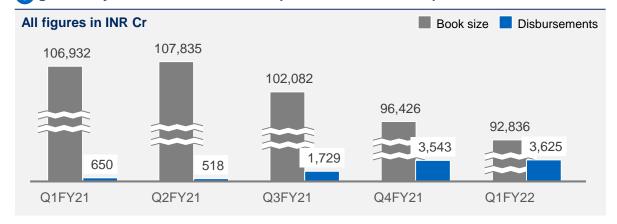


## ... on the back of an industry leading API banking and tech stack & focus on both 2 anchor corporates, fin-techs and partners



- CMS Throughput from the Ecommerce & Fintech space has grown by 22% in Q1'22 vs Q4'21. Our acquisition of 'new age business' clients into the Bank grew 18% Q-o-Q
- API setups in the Bank grow 18% Q-o-Q with our throughput from these clients growing 275% Y-o-Y
- Increased digitization efforts fueled by the pandemic & lockdown situation led to 77% increase in on-boarded customers on Smart (Digital) Trade Platform in Q4'21 over Q1'22
- Non-credit trade flows for the Qtr. Grew almost 200% Y-o-Y

Advances book has been consciously de-bulked & de-risked while increasing the granularity of disbursements for corporate & medium enterprises



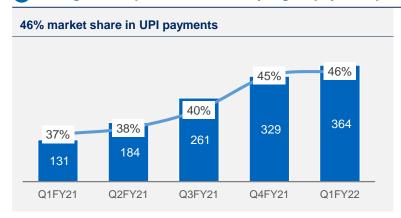
4 Systematic degrowth of Covid exposed sectors

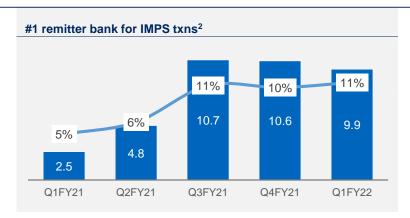
	BFC
Electricity H	
Liectifolty	FC
Iron & Steel	

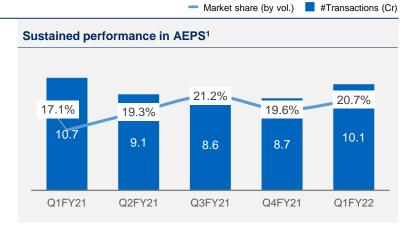
## Continuous leadership and innovation in payments



#### 1 Strong market position across key digital payment products







### 2 Significant traction on digital product innovations



Registered Users: 22+ Lacs

Txn Val : INR 87,017 Cr



Registered Users: 20+ Lacs

Txn Val : INR 23,457 Cr



Interactions: 1.2+ Cr

#Txn processed : ~2.5 Lacs



#Txn processed: ~0.82 Cr

Txn Val: INR 3,300 Cr

#### API Banking Leadership

**3,900+** set ups done for customers so far

95%+ of CMS throughput from Digital only channels

<sup>1</sup> Based on 'off-us' transactions2 As Per NPCI among peer banks

# Modern and Scalable digital & analytics stack already creating significant value across the bank



# Continued focus on building industry leading solutions

- Industry leader and pioneer of cloudnative API Banking platform - integrated with 3,900+ ecosystem partners
- Launched Yes Connect a bouquet of standalone and integrated B2B finance solutions with 10+ partners
- Loan in Seconds platform for end-to-end digital loans to bank's retail customers for 4 products (PL, BL, AL, LAS)
- Chatbot with scorecard integration for real time approval of retail loans at solicitation stage
- 99.7% success rate on UPI transactions<sup>1</sup>

# New age analytics platforms and monetization trajectory

- 15+ high priority analytics use-cases have delivered an incremental value of INR 2,200 Cr in FY 21
- Scalable Hadoop clusters setup for running industrialized use-cases
- Personalization infrastructures enabled with Al/NLP processing over 120 Mn monthly transactions
- Centralized Data, Analytics and Governance (CDAG) team setup; Bank has recruited 300 profiles with technology, product, digital or analytics background to strengthen our digital leadership

# Innovations to drive step change in productivity

- Al/ML driven CRM platform used by 100% of frontline - Yes Genie
- 200+ bots delivering automated workflows, reconciliation and robotization of ~66 processes
- 12+ cross-functional garages instituted to reimagine key journeys at the bank
- Digital platforms for Paperless sourcing and processing of retail loans from channel partners

# Strong people focus: Stable leadership with focus on up-skilling talent, objective performance management & enabling employee flexibility



Stable & highly experienced leadership team



- Top Management with average vintage of 9 years within the bank combined with new talent from the industry
- YES Bank has been **ranked No. 2 amongst Large-Sized Banks** in the Best places to work in India 2021 awards, conducted by AmbitionBox.com

Investing in the right skillset & talent



- Dedicated capability building function **Yes School of Banking** focusing on role and skill-specific training and certifications **22,236 person days** covered in Q1FY22
- During Q1FY22, the Bank has recruited 95 profiles with technology,
   product, digital or analytics background to strengthen our digital leadership

Re-aligned compensation and HR processes

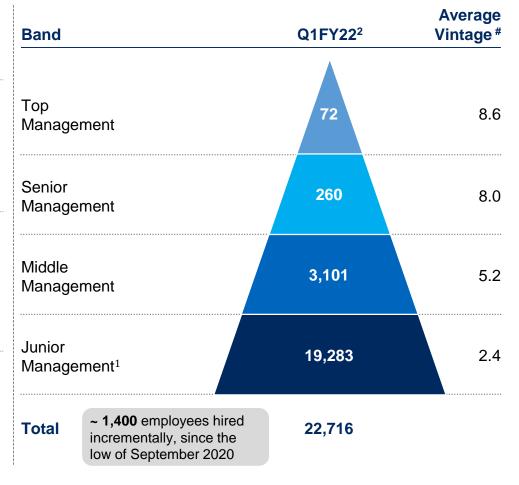


- Completed the appraisal cycle, including issuing increment letters for around 20,000 employees in 1st week of April 2021
- Significant proportion of top and senior management compensation made variable and linked to long term performance of the bank
- Revamped performance evaluation process Transitioned to committee based approach for Annual Performance Review decisions

Employee flexibility- Hybrid working models



- Hybrid working models under the Bank's Working from Anywhere (WFA) policy have been enabled for employees
- Phase wise WFA transition being enabled during current FY
- Over 75% of YES BANK employees have been administered 1st Dose of the vaccine



<sup>1.</sup> The General & Junior Management bands have been amalgamated into one band – Junior Management

<sup>2.</sup> Data as on March 31, 2021

## Responsible franchise committed to a purposeful ESG agenda



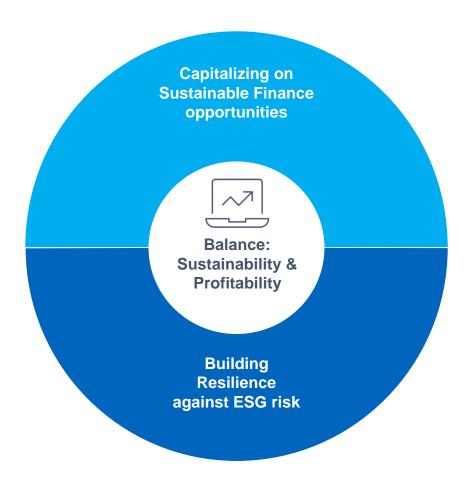
#### **Key Highlights**

First Bank globally to have 732 facilities under its ISO certified 14001:2015 Environmental Management System

Only Indian Bank to commit to developing a science-based emission reduction target by 2021 and sign the Commitment to Climate Action

First & only Indian Bank to be included in DJSI Emerging Markets for four consecutive years (2015-2018) & FTSE4Good Emerging Index for three consecutive years (2017-2019)

Disbursed over INR 10,700 cr to women Self Help Groups (SHGs) and Joint Liability Groups (JLGs) reaching over 10.5 lakh women through YES LEAP



- 1 Addressing Climate & ESG Risk
  Adopted an Environment and Social Policy (ES
  - Adopted an Environment and Social Policy (ESP), integrating E&S risks into overall credit risk assessment framework
- 2 Reducing carbon footprint

  Eliminated single-use plastic and switched to procuring 100% recycled paper (A4) for internal operations, across India
- 3 Enhancing governance & disclosures
  Sustainability report aligned with the best global disclosure practices.
- 4 Engaging stakeholders
  - Only Indian Bank to be a member of Informal Working Group (IWG) for the Task Force on Nature-related Financial Disclosures (TNFD)
  - First and only Indian Bank to be a Founding Signatory to the UNEP FI Principles for Responsible Banking (PRB)
- Promoting sustainable finance
  Launched India's first Green Bond and first Green Fixed Deposit
- 6 Presence on ESG-Indices

Rated A- (Leadership Band) by CDP for 2019 & 2020 Climate Change disclosures

Awarded 'Prime' Status by ISS ESG (previously OEKOM Research Ag) (2018- 2020)

## Contents

YES BANK – Quarterly Update

YES BANK Franchise

**Annexure** 



## **Credit Rating**



#### All figures in INR Cr

Ratings across all agencies at all time lows:

March 2020

INDIA Ratings Outlook-keeps Ratings Watch Evolving (RWE)

March 18, 2020

**ICRA Downgrades** 

Basel II Upper Tier II to D from BB

**CARE Downgrades** 

Basel II Upper Tier II to D from C Outlook-Credit Watch with Developing Implications

June 23, 2020

**INDIA Ratings Upgrades** 

BASEL III Tier II to **BBB-** from B+ Infrastructure Bonds to **BBB** from BB – Long Term Issuer Rating to **BBB** from BB-

August 27, 2020

**CARE Upgrades:** 

BASEL III Tier II to **BBB** from C
BASEL II Tier I to **BB+** from D
BASEL II Upper Tier II to **BB+** from D
BASEL II Lower Tier II to **BBB** from B
Infrastructure Bonds to **BBB** from B

Outlook-Stable

November 9, 2020

March 16, 2020

Moody's Upgrades

issuer rating to
Caa1 from Caa3
with a positive
outlook

March 24, 2020

ICRA Upgrades: BASEL III Tier II to BB

BASEL II Upper Tier II to **BB** from D
BASEL II Lower Tier II to **BB+** from D
Infrastructure Bonds to **BB+** from D
Short Term FD/CD Programme to **A4+**from D

August 3, 2020

**Moody's Upgrades** 

issuer rating to **B3** from Caa1 with a stable outlook

**September 11, 2020** 

**ICRA Upgrades** 

BASEL III AT 1 to **C** from D
BASEL III Tier II to **BBB-** from BB
BASEL II Tier I to **BB+** from D
BASEL II Upper Tier II **BB+** from D
BASEL II Lower Tier II **BBB** from BB+
Infrastructure Bonds to **BBB** from BB+

Senior Rating & Outlook Upgrade:

ICRA: BBB; Stable

India Ratings: **BBB**; Stable CRISIL: **A2+** short term; Stable

Moody's: **B3**; Stable

FY21

International Rating	Long-term					Outlook	Short-term	
Moody's Investors Service		B3					Stable	Not Prime
Domestic Rating^		Long-term Congities of the Congities of				Outlook	Short-term	
	Bas	el III		Basel II		Infra Banda		
	AT I	Tier II	TI	UT II	LT II	Infra Bonds		
CRISIL		BBB				BBB	Stable	A2+
ICRA	С	BBB-	BB+	BB+	BBB	BBB	Stable	
India Ratings		BBB-				BBB	Stable	
CARE		BBB	BB+	BB+	BBB	BBB	Stable	

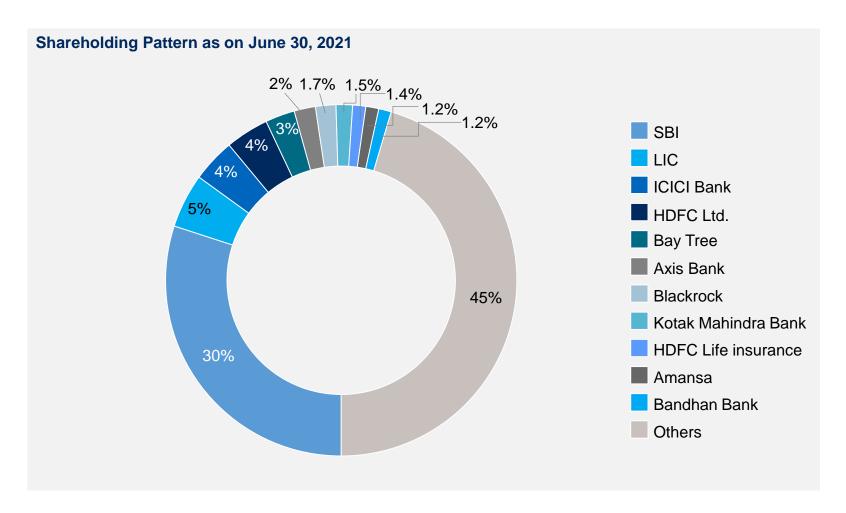
Last update is dated June 23, 2020-before the FPO

<sup>^</sup> Brickworks Rating has been withdrawn due to redemption of instruments

## Strong Investor base



Well diversified Investor base:	
Category	% O/S
Financial Institutions	39.3%
Individuals	34.3%
FII's	10.5%
Body Corporates	7.2%
Insurance Companies	5.5%
Others	3.2%
TOTAL	100.0%



### Robust Governance Structure



#### **Simplified Organization Structure**

#### **Prashant Kumar** MD & CEO **Ashish Agarwal** Niranjan Banodkar Global Head, Wholesale Banking Chief Financial Officer Rajan Pental **Anurag Adlakha** Global Head, Branch Chief Human Resources Officer and Retail Banking **Amit Sureka** Anita Pai Chief Operating Officer Country Head, Financial Markets Rajanish Prabhu **Parag Gorakshakar** Country Head, Credit Cards Chief Credit Officer & Merchant Acquiring Akash Suri **Ashish Joshi** Country Head, Asset Reconstruction Chief Vigilance Officer Management Jvoti Prasad Ratho<sup>2</sup> Sumit Gupta<sup>1</sup> Chief Internal Auditor Chief Risk Officer Shivanand R. Shettigar<sup>3</sup> Ashish Chandak<sup>2</sup> Company Secretary Chief Compliance Officer Indranil Pan

Chief Economist

#### **Eminent and Experienced Board**



Sunil Mehta Non-Executive Chairman



Prashant Kumar Managing Director & CEO



Mahesh Krishnamurti Non-Executive Director



Atul Bheda
Non-Executive
Director



Rama
Subramaniam
Gandhi
Additional Director
(appointed by RBI)



Ananth Narayan Gopalakrishnan Additional Director (appointed by RBI)



Radhakrishnan Non-Executive Director-Nominee Director-State Bank of India



Pandey
Non-Executive
Director-Nominee
Director-State Bank
of India

- 1. Reports directly to the Risk Monitoring Committee of the Board
- 2. Reports directly to the Audit Committee of the Board
- 3. Reports directly to the Chairman of Board



# Thank You

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