

**Investor Presentation Q1 – FY 2011-12** 



### SAFE HARBOUR STATEMENT

Certain statements in this presentation concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in the BPO industry including those factors which may affect our cost advantage, wage increases, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-timeframe contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hinduja Global has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Hinduja Global may, from time to time, make additional written and oral forward-looking statements, including our reports to shareholders. The company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the company.





**Financial Performance : Q1 FY 2011-12** 



## **Business Highlights & Financial Performance**

#### Financials : QE Jun 2011 Compared to QE Jun 2010

- Total Revenue for QE Jun'11 at Rs. 286.9 Cr., a growth of 22.6% over QE Jun'10 of Rs. 234.1 Cr.
- Operating Revenue for QE Jun'11 at Rs. 278.4 Cr., a growth of 22.8% over QE Jun'10 of Rs. 226.7 Cr.
- EBITDA for QE Jun'11 at Rs. 29.7 Cr., as compared to Rs. 31.5 Cr. for QE Jun'10
- PAT for QE Jun'11 at Rs. 20.3 Cr., as compared to Rs. 23.1 Cr. for QE Jun'10
- EBIDTA Margin at 10.7% for QE Jun'11 against 13.9% for QE Jun'10
- PAT Margin at 7.3% for QE Jun'11 against 10.2% for QE Jun'10

#### Financials: QE Jun 2011 Compared to QE Mar 2011

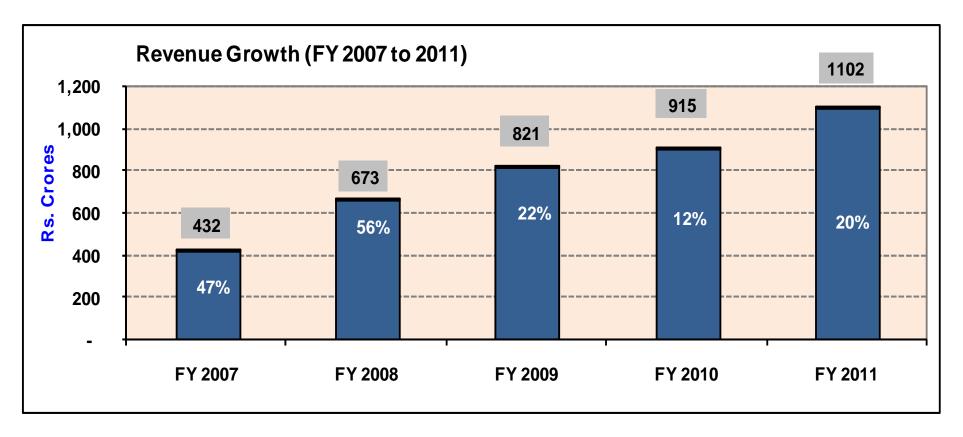
- Total Revenue for QE Jun'11 at Rs. 286.9 Cr., as compared to Rs. 303.3 cr. for QE Mar'11
- Operating Revenue for QE Jun'11 at Rs. 278.4 Cr., as compared to Rs. 293.5 cr. for QE Mar'11
- EBITDA for QE Jun'11 at Rs. 29.7 Cr., as compared to Rs. 44.1 Cr for QE Mar'11
- PAT for QE Jun'11 at Rs. 20.3 Cr., as compared to Rs. 30.9 Cr. for QE Mar'11
- EBIDTA Margin at 10.7% for QE Jun'11 against 15.03% for QE Mar'11
- PAT Margin at 7.3% for QE Jun'11 against 10.5% for QE Mar'11

#### **Operational**

- 5 New clients added during QE Jun 2011. Global Client base stood at 111
- Global Headcount at 19,854 a growth of 2.1% over the previous quarter
- Total seats at 17,874 Occupancy of 81.4%



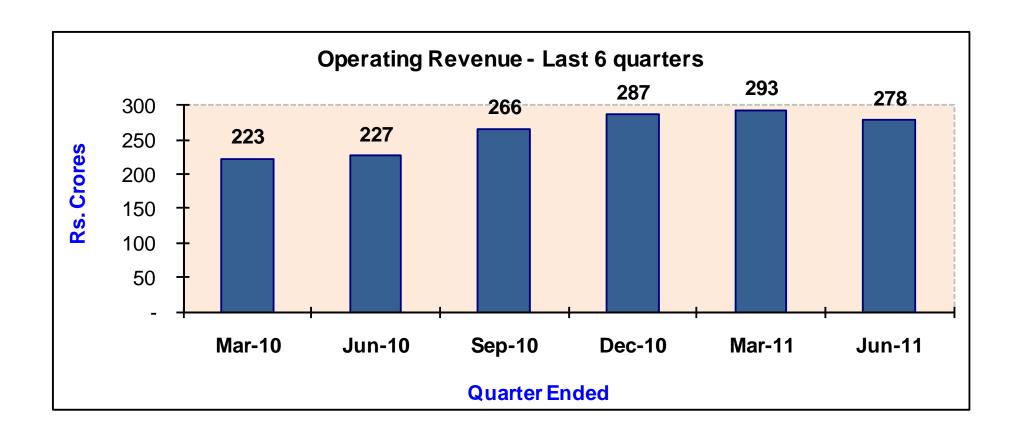
## **Revenue Growth**



Note: IT / ITES (BPO) Operating Revenues of Hinduja TMT Ltd, pertaining to previous period is shown for comparative purposes

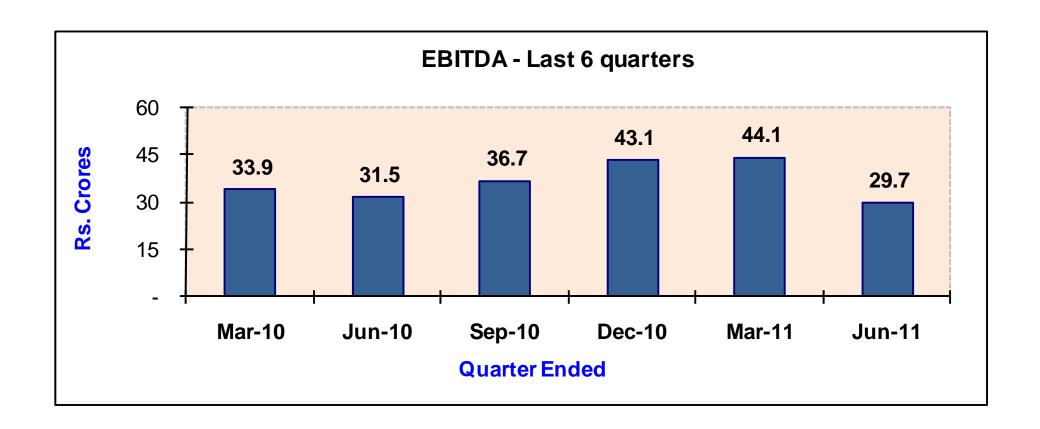


## **Revenue Performance – Last 6 Quarters**



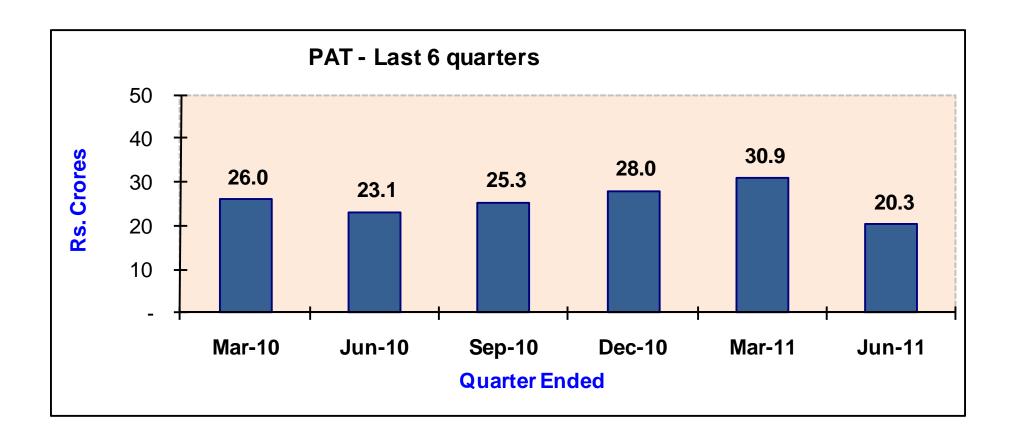


## **EBITDA Performance – Last 6 Quarters**



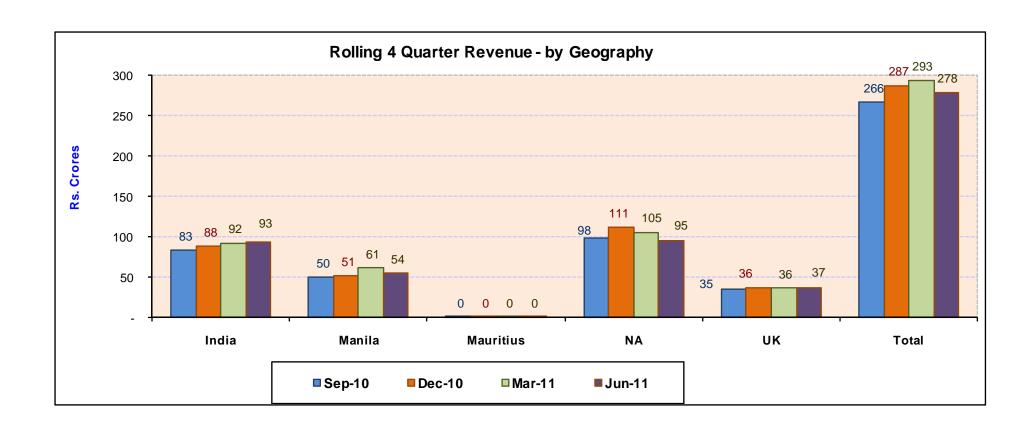


# **PAT – Last 6 Quarters**





# Revenue by Geography – QE Jun 2011





# Profit & Loss Account (Current year Q1 – Compared with previous year Q1)

Rs. Crores

|  |                | Rs. Crores   |          |
|--|----------------|--------------|----------|
| P&L Account - Current Year Q1 Vs. Previous Year Q1                         | Current Yr. Q1 | Prev. Yr. Q1 | % Growth |
| Sales / Income from operations   | 278.4          | 226.7        | 22.8%    |
| Expenditure  |                |              |          |
| a) Employees Cost  | (189.1)        | (141.6)      | 33.5%    |
| b) Depreciation, Amortisation and Impairment                               | (11.2)         | (10.0)       | 12.0%    |
| c) Others  | (59.6)         | (53.6)       | 11.1%    |
| d) Total   | (259.9)        | (205.2)      | 26.6%    |
| Profit from Operations (Before other Income, Interest & Exceptional items) | 18.5           | 21.4         | -13.6%   |
| Other Income   | 8.5            | 7.4          | 15.0%    |
| Profit before Interest & Exceptional Items                                 | 27.0           | 28.8         | -6.3%    |
| Interest and Other Finance charges   | (2.8)          | (1.8)        | 52.0%    |
| Profit from Ordinary Activities before tax                                 | 24.2           | 27.0         | -10.2%   |
| Exceptional Items  | -              | -            |          |
| Tax Expense  |                |              |          |
| Provision for Taxation (incl. Deferred Tax)                                | (1.8)          | (3.2)        |          |
| MAT Credit   | (2.1)          | (0.7)        |          |
| Fringe Benefit Tax   | -              | -            |          |
| Net Profit from Ordinary Activities after Tax                              | 20.3           | 23.1         | -12.2%   |
| PAT %  | 7.3%           | 10.2%        |          |
| EBITDA   | 29.7           | 31.5         | -5.5%    |
| EBITDA %   | 10.7%          | 13.9%        |          |
| TOTAL INCOME   | 286.9          | 234.1        | 22.6%    |



# Profit & Loss Account (Current year Q1 Vs. Previous year Q4)

Rs. Crores

| P&L Account - Current Year Q1 Vs. Previous Year Q4                         | Current Yr. Q1 | Current Yr. Q4     | % Growth |
|--|----------------|--------------------|----------|
| Sales / Income from operations   | 278.4          | 293.5              | -5.1%    |
| Expenditure  |                |                    |          |
| a) Employees Cost  | (189.1)        | (185.9)            | 1.7%     |
| b) Depreciation, Amortisation and Impairment                               | (11.2)         | (13.3)             | -15.9%   |
| c) Others  | (59.6)         | (63.5)             | -6.1%    |
| d) Total   | (259.9)        | (262.7)            | -1.1%    |
| Profit from Operations (Before other Income, Interest & Exceptional items) | 18.5           | 30.8               | -39.8%   |
| Other Income   | 8.5            | 9.8                | -13.4%   |
| Profit before Interest & Exceptional Items                                 | 27.0           | 40.6               | -33.4%   |
| Interest and Other Finance charges   | (2.8)          | (2.1)              | 34.9%    |
| Profit from Ordinary Activities before tax                                 | 24.2           | 38.5               | -37.1%   |
| Exceptional Items  | -              | -                  |          |
| Tax Expense  |                |                    |          |
| Provision for Taxation (incl. Deferred Tax)                                | (1.8)          | (7.4)              | -75.3%   |
| MAT Credit   | (2.1)          | (0.3)              | 678.0%   |
| Fringe Benefit Tax   | -              | -                  |          |
| Net Profit from Ordinary Activities after Tax                              | 20.3           | 30.9               | -34.2%   |
| PAT %  | 7.3%           | 10.5%              |          |
| EBITDA %   | 29.7<br>10.68% | <b>44.1</b> 15.02% | -32.6%   |
| Total Income   | 286.9          | 303.3              | -5.4%    |

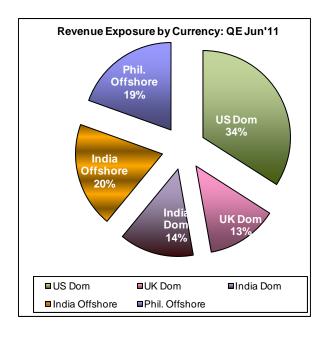


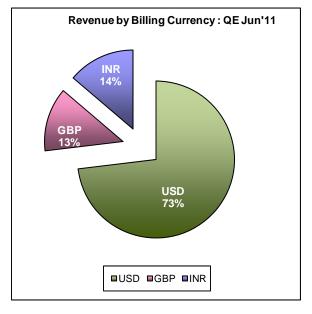
# **Balance Sheet**

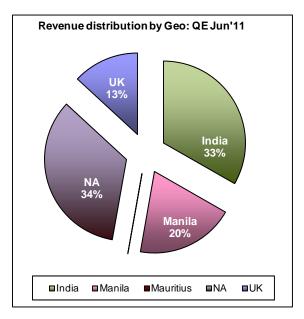
| 24 Mar 07 | 21 Mar 00   | 21 Mar 00   | 21 Mor 10   | 24 Mor 44 | RS. Cr.   |
|-----------|---|-------------|-------------|-----------|---|
| 31-War-07 | 31-War-08   | 31-IVIAT-09 | 31-IVIAT-10 | 31-War-11 | 30-Jun-1  |
|           |   |             |             |           |   |
|           |   |             |             |           |   |
| 20.79     | 20.54   | 20.54       | 20.59       | 20.59     | 20.59   |
| 666.59    | 716.28  | 934.53      | 928.47      | 978.24    | 1,001.72  |
| 687.38    | 736.82  | 955.07      | 949.06      | 998.83    | 1,022.3   |
| 0.43      | 19.96   | 87.47       | 51.62       | 35.94     | 172.13  |
| -         | 55.00   | -           | 63.19       | 115.11    | 50.2  |
| 0.90      | 11.43   | 16.15       | 17.11       | 17.74     | 16.3  |
| 688.72    | 823.20  | 1,058.69    | 1,080.98    | 1,167.63  | 1,261.04  |
|           |   |             |             |           |   |
|           |   |             |             |           |   |
| 308.61    | 368.06  | 446 60      | 488 21      | 617.07    | 584.6   |
|           |   |             |             |           | 211.6   |
|           |   |             |             |           | 372.9   |
|           |   |             |             |           | 2.4   |
|           |   |             |             |           | 375.3   |
|           |   |             |             |           | 1.3   |
|           | -   | -           |             |           |   |
| 99.72     | 113.03  | 130.78      | 142.14      | 223.03    | 219.2   |
| 509.64    | 493.78  | 665.11      | 642.31      | 618.92    | 714.9   |
| 12.68     | 24.99   | 37.14       | 31.09       | 0.59      | 0.6   |
| 154.98    | 39.94   | 54.85       | 88.58       | 135.00    | 133.0   |
| 777.01    | 671.74  | 887.88      | 904.11      | 977.54    | 1,067.8   |
|           |   |             |             |           |   |
| 269.17    | 61.54   | 68.92       | 62.20       | 111.48    | 162.8   |
| 63.47     | 33.77   | 58.63       | 61.65       | 77.11     | 20.6  |
| 332.65    | 95.30   | 127.54      | 123.85      | 188.59    | 183.5   |
| 444.37    | 576.43  | 760.34      | 780.26      | 788.95    | 884.3   |
| -         | -   | -           | -           | -         |   |
| 688.72    | 823.20  | 1,058.69    | 1,080.98    | 1,167.63  | 1,261.0   |
|           | 666.59 687.38 0.43 - 0.90 688.72  308.61 109.04 199.56 2.66 202.22 42.13  99.72 509.64 12.68 154.98 777.01 269.17 63.47 332.65 444.37 | 20.79       | 20.79       | 20.79     | 20.79 20.54 20.54 20.59 20.59 666.59 716.28 934.53 928.47 978.24 687.38 736.82 955.07 949.06 998.83 0.43 19.96 87.47 51.62 35.94 - 55.00 - 63.19 115.11 0.90 11.43 16.15 17.11 17.74 688.72 823.20 1,058.69 1,080.98 1,167.63  308.61 368.06 446.60 488.21 617.07 109.04 136.67 166.05 192.47 243.11 199.56 231.38 280.55 295.75 373.96 2.66 13.14 16.51 3.64 3.39 202.22 244.52 297.06 299.39 377.35 42.13 2.25 1.29 1.32 1.33  99.72 113.03 130.78 142.14 223.03 509.64 493.78 665.11 642.31 618.92 12.68 24.99 37.14 31.09 0.59 154.98 39.94 54.85 88.58 135.00 777.01 671.74 887.88 904.11 977.54  269.17 61.54 68.92 62.20 111.48 63.47 33.77 58.63 61.65 77.11 332.65 95.30 127.54 123.85 188.59 444.37 576.43 760.34 780.26 788.95 |



## **Revenue Distribution: Q1 FY 11-12**

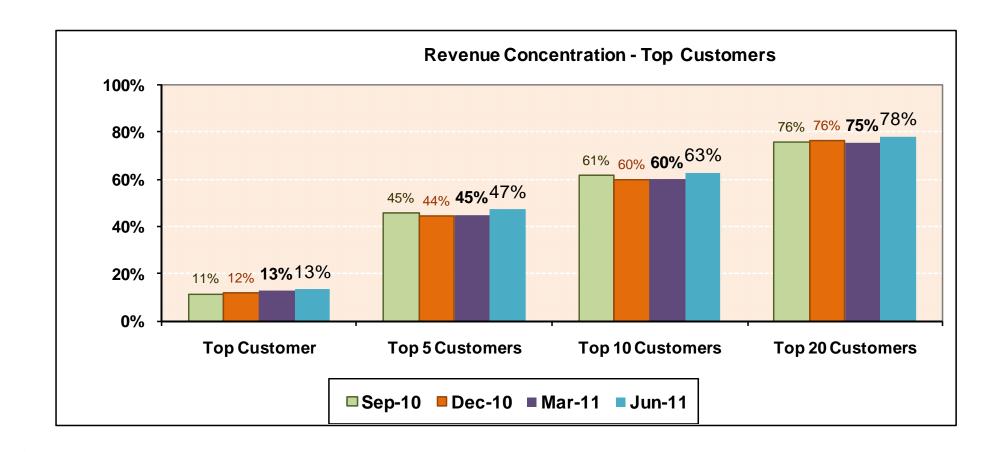






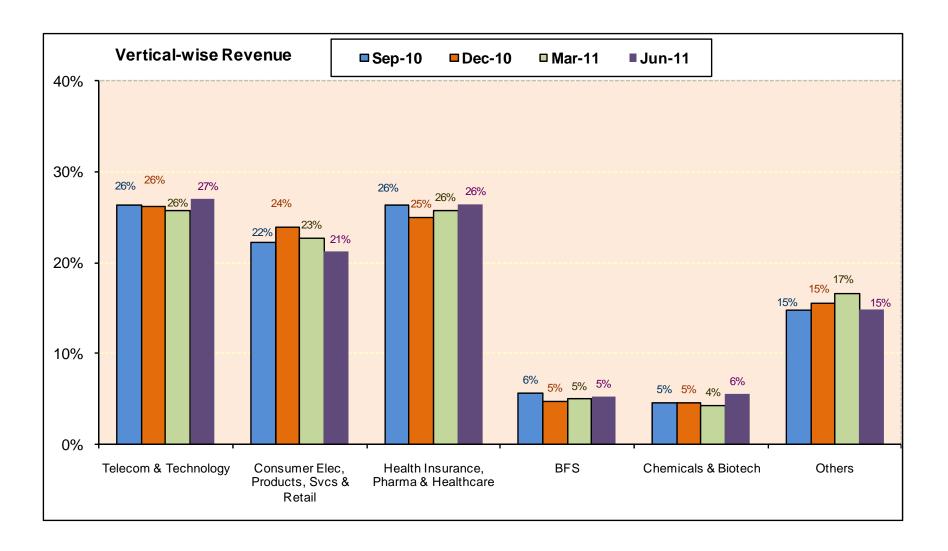


#### **Customer Concentration – Movement Last 4 Quarters**



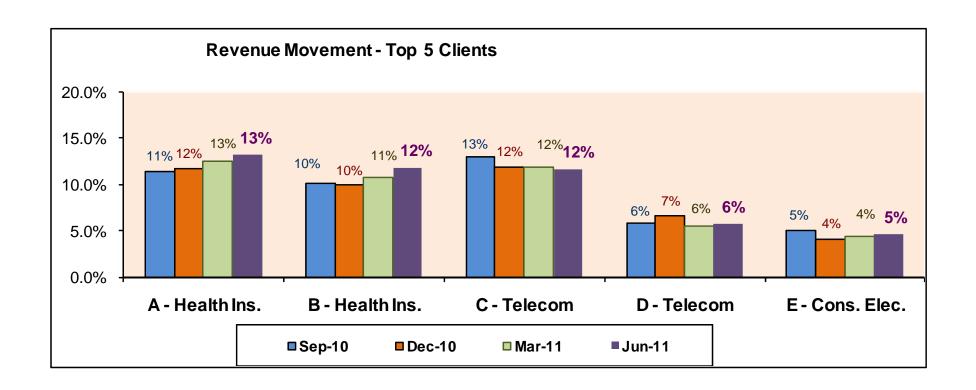


# **Revenue Split by Vertical – Last 4 Quarters**



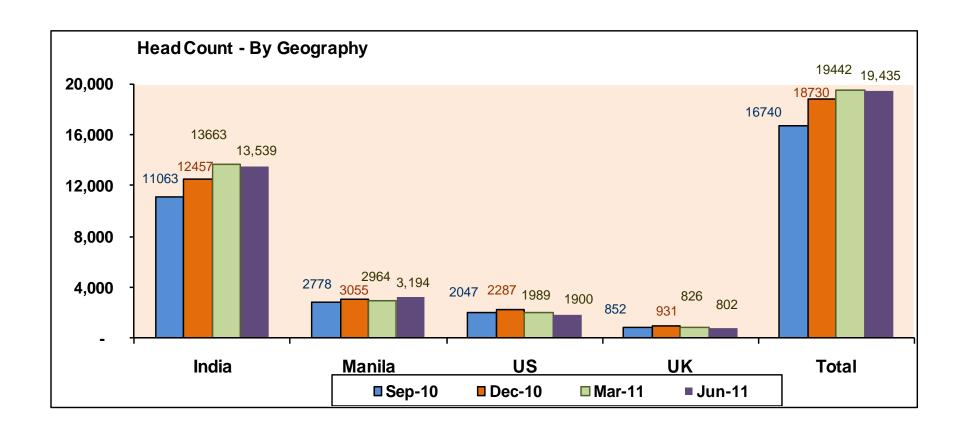


# **Our Top 5 Clients – Last 4 quarters**





## **Global Headcount**





Thank You

