

Date: 10.11.2025

National Stock Exchange of India Limited,

To,
The Manager
Department of Corporate Relationship **BSE Limited**

25 P. J. Towers, Dalal Street

Mumbai -400 001

Scrip Code: 532900 (Equity)
Scrip Code: Equity- 532900

NCDs-975107, 975202, 975251, 975329, 975437, 975592, 975640, 975865, 976752, 977004, 977278, 977279 and CPs- 729651,

729722,730058

Subject: Investor Presentation

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in terms of other applicable laws, if any, please find enclosed herewith the Investor Presentation for the quarter and half year ended September 30, 2025. The above is being made available on the Company's website i.e. www.paisalo.in

To,

The Asstt. Vice President

Scrip Code: PAISALO

Bandra Kurla Complex Bandra (East)

Exchange Plaza

Mumbai -400 051

This is for your information and record please.

PAISALO

Thanking you,

Yours faithfully,

For Paisalo Digital Limited

(MANENDRA SINGH)
Company Secretary

Encl.: as above

PAISALO DIGITAL LIMITED



INVESTOR PRESENTATION Q2 FY 2026

SAFE HARBOR

- This document contains certain forward looking statements based on current expectations of Paisalo Digital Limited's management. Actual Results may vary significantly from the forward looking statements in this document due to various risks and uncertainties. These risks and uncertainties include the effect of economic and political conditions in India, and outside India; volatility in interest rates and in the securities markets; new regulations and government policies that might impact the business of Paisalo Digital Limited; the general state of the Indian economy; and the management's ability to implement the company's strategy. Paisalo Digital Limited does not undertake any obligation to update these forward looking statement.
- This document does not constitute an offer or recommendation to buy or sell any securities of Paisalo Digital Limited or any of its subsidiaries or associate companies. This document also does not constitute an offer or recommendation to buy or sell any financial products offered by Paisalo Digital Limited.

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RESULT SNAPSHOT



Highlights for the Quarter

Y Robust Growth

- Record AUM at Rs 54,494 mn (+20% YoY), led by highest ever disbursements of Rs 11,025 mn (+41% YoY) during the quarter.
- Highest ever Total Income at Rs 2,240 mn in Q2, marking a 20% YoY increase.
- Customer franchise expanded to ~13 mn, with addition of ~1.8 mn customers during the quarter.

Geographic Expansion

- Added a total of **383 new touchpoints**, taking the **touchpoints** base to **4,380** in Q2FY26, with a presence across 22 states.
- **Touch Points comprised** of 402 Branches, 2,585 Distribution Points and 1,393 BCs as on Sept. 2025.



Profitability & Asset Quality

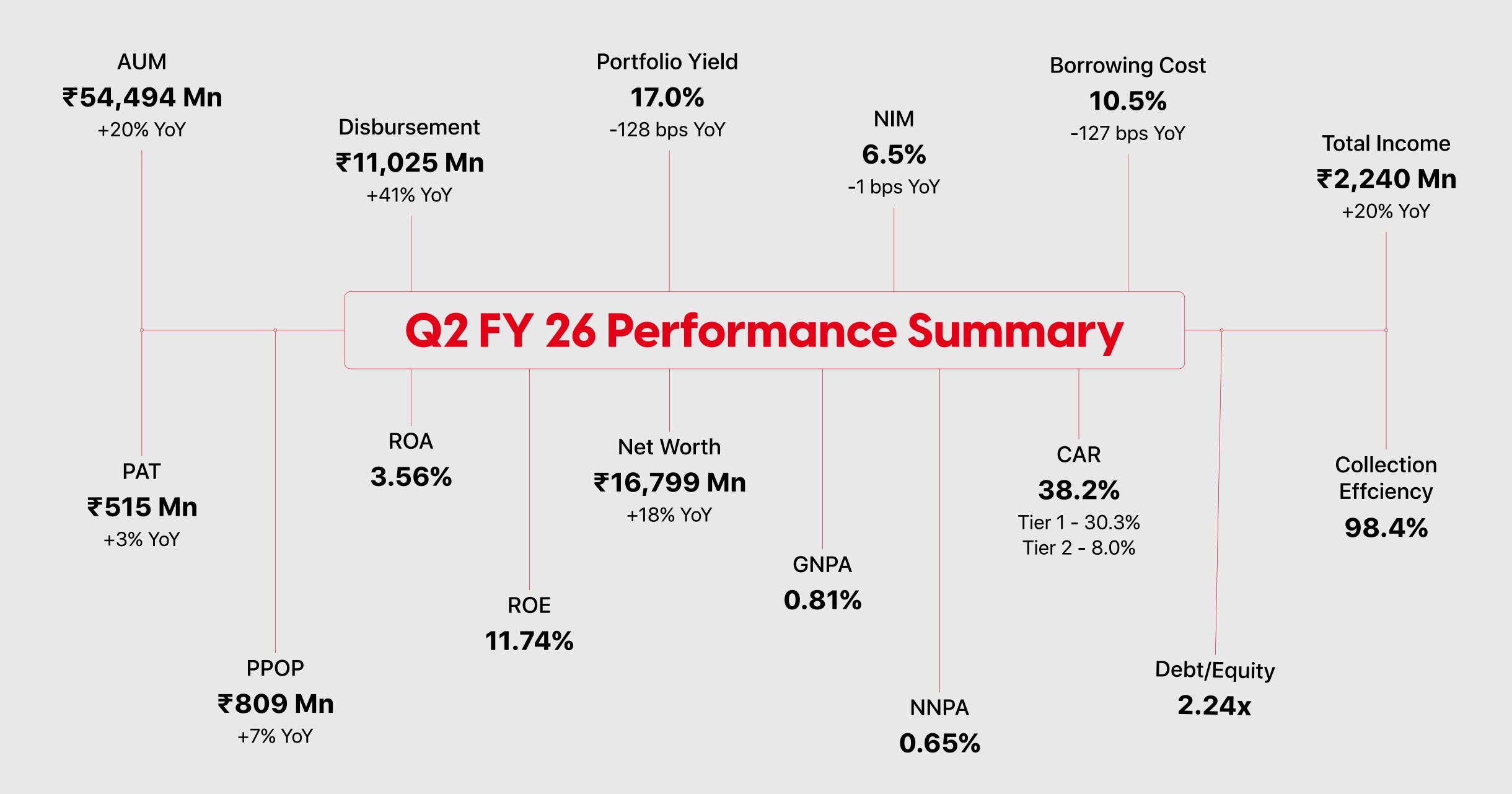
- **Net Interest Income** was up 15% YoY at Rs 1,262 mn.
- Achieved Q2FY26 Profit Before Tax of Rs 690 mn and a Profit After Tax of Rs 515 mn, reflecting **continued operational resilience.**
- **GNPA and NNPA remained well-controlled at 0.81% and 0.65%** respectively as of Q2 FY26, underscoring robust risk management practices. This disciplined approach continues to safeguard the company's strong margin profile.



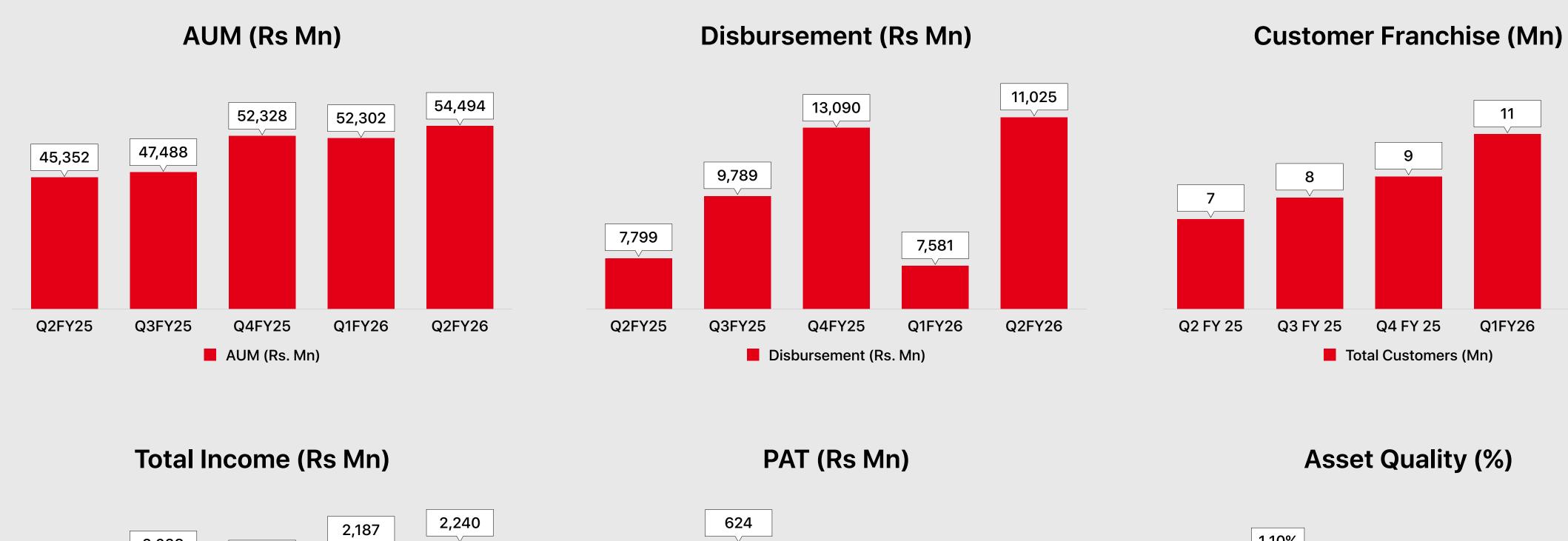
Strengthened Equity Base

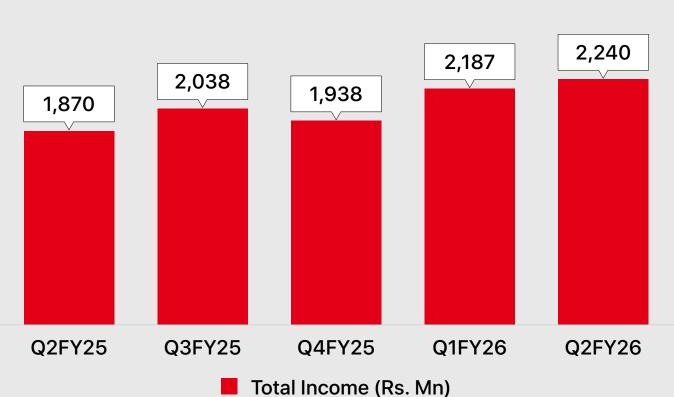
- Of the USD 50 mn maiden FCCB issuance in December 2024, USD 4 mn were converted in share capital in September 2025, expanding the paid-up equity capital from Rs 90.21 cr to Rs 90.95 cr.
- **Promoters continue to purchase shares** from the open market, raising stake to 41.2% (+4.1%), signaling strong long-term commitment.
- **Enhanced Capital Structure** positions the company for accelerated growth and continued profitability.

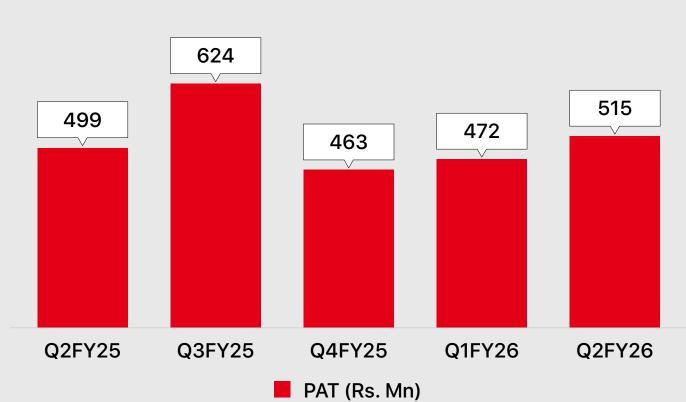
Investor Presentation Q2 FY 2026

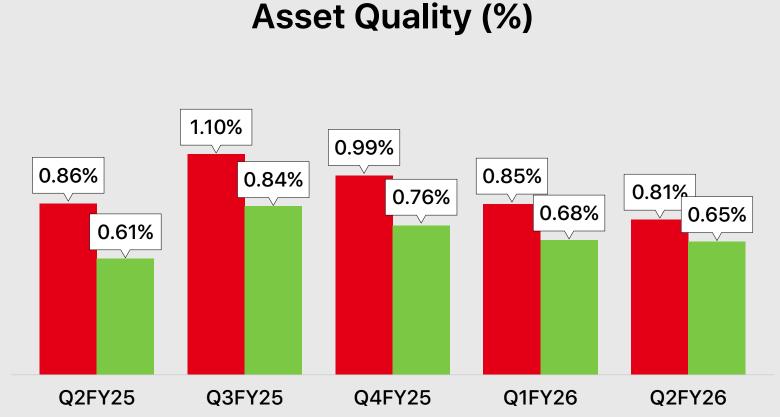


Robust Financial & Operational Performance









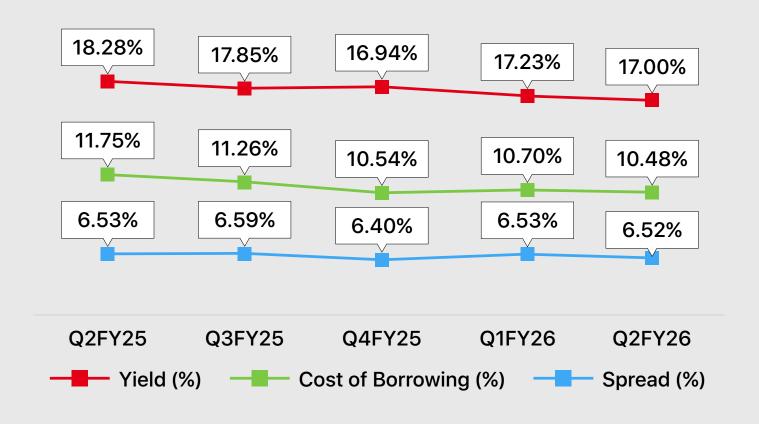
■ GNPA (%) ■ NNPA (%)

Q1FY26

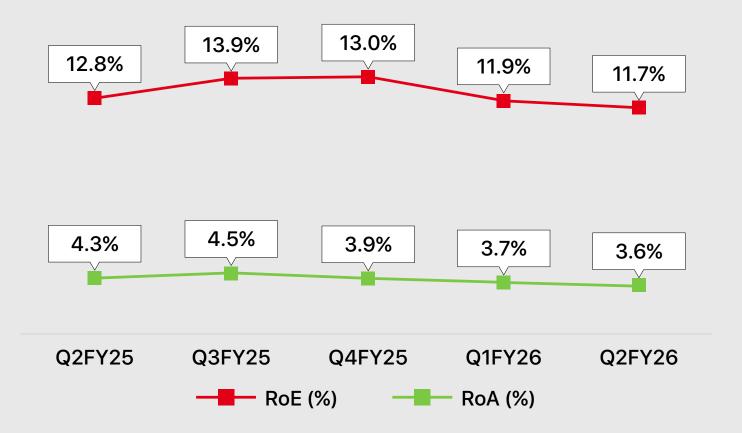
Q2FY26

Robust Financial & Operational Performance

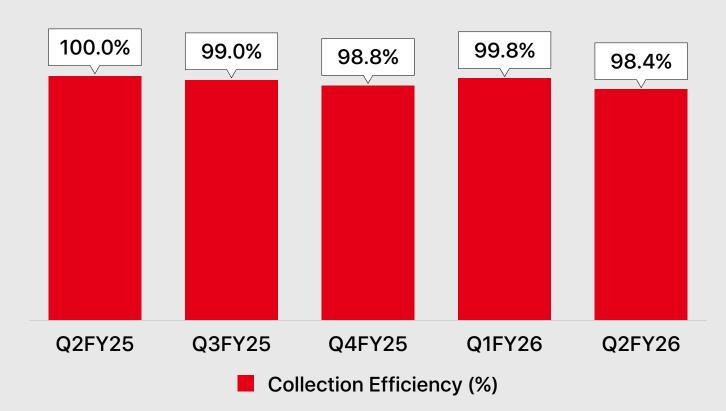
Yield, Spread, Cost of Borrowing (%)



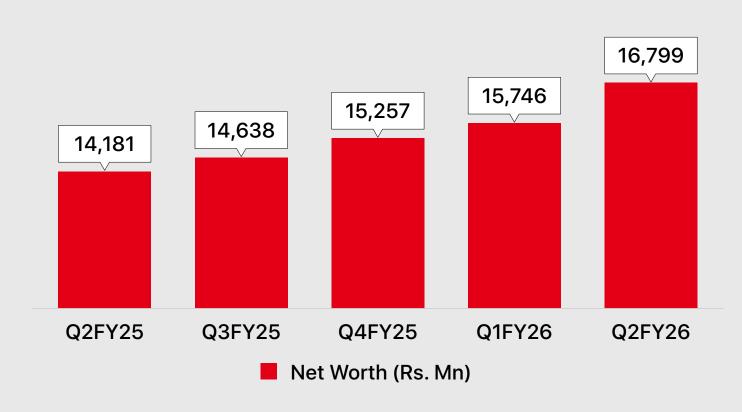
RoE & RoA (%)



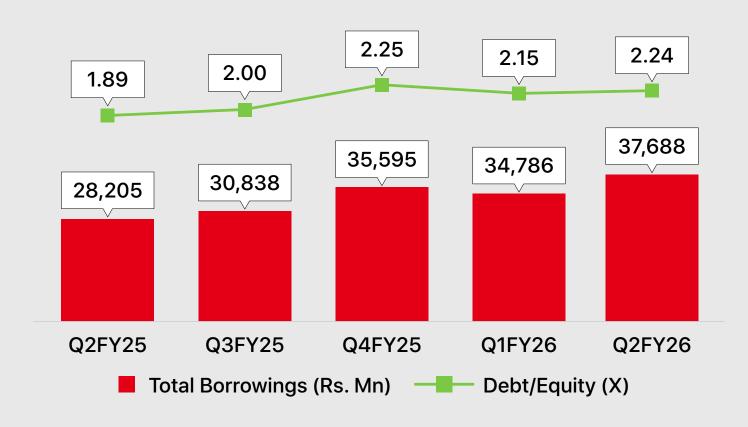
Collection Efficiency (%)



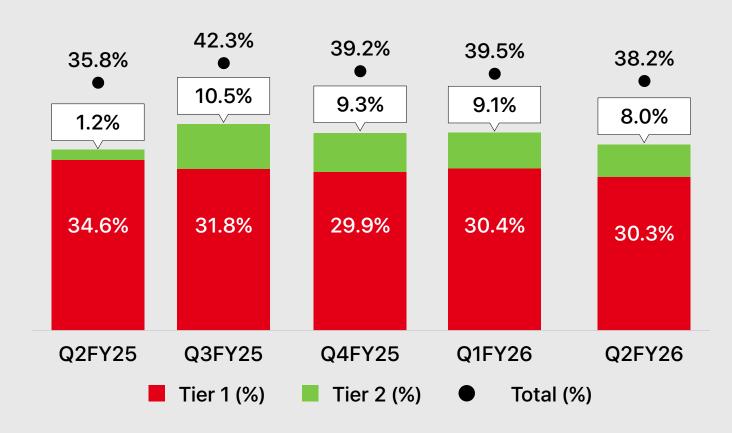
Net Worth (Rs Mn)



Total Borrowings (Rs Mn) & D/E (x)



Capital Adequacy (%)



Investor Presentation Q2 FY 2026

ABOUT PAISALO



ABOUT US

- Bridging the Credit Gap: Connecting unbanked and underserved populations, including MSMEs, to the formal financial ecosystem.
- Accessible & Tailored Loan Offerings: Designed to meet the unique needs of diverse borrower segments.

Small Income Generation Loan

Supporting livelihood enhancement

Entrepreneurial Loan

Enabling first-time and informal entrepreneurs

SME & MSME Loan

Enabling growth for micro and small enterprises

Enabling Inclusive Growth

33 Years of Legacy

22 States and UTs

~13 mn

Customer Franchise

Rs. **54,494 mn**

(3-year AUM CAGR of 25%; highly profitable franchise-36% PAT CAGR)

4,380 **Touch Points**

AA/Stable/A1+ Credit Rating

5 Co-Lending Partners





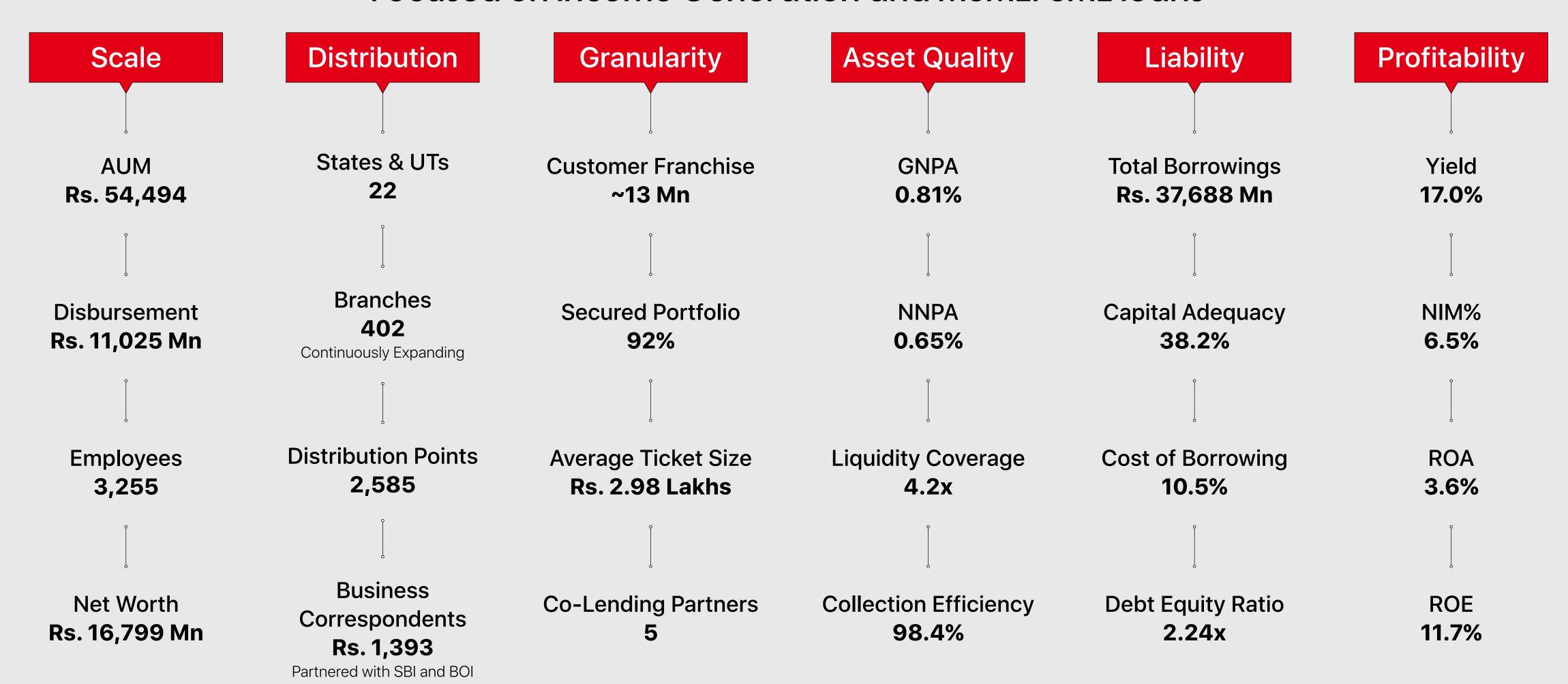






At a Glance

Focused on Income Generation and MSME/SME loans

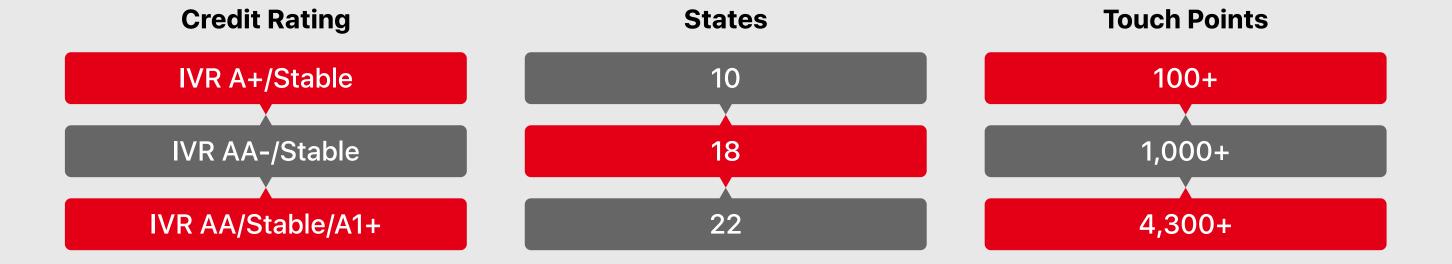


All data as of H1 FY2026

Proven through Cycles, Scaling with Stability

Assets Under Management (Rs. Mn)

Rs 54,494 Mn AUM and scaling with ~20% CAGR (FY20 - FY25)



BC* partnership with

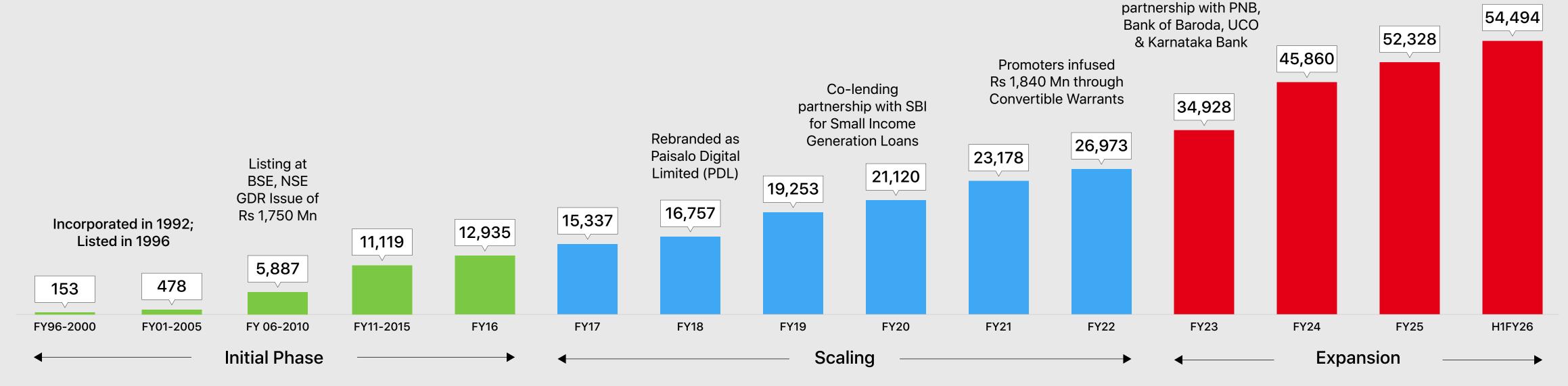
SBI & Bank of India;

Co-lending

First FCCB Issuance of USD 50 Mn

HURUN Industry Achievement

Award Digital Lending 2024



*Business Correspondent

<u>www.paisalo.in</u>

Strategic Pillars



02

Engage and transact
without friction to
deliver a sustainable,
multi-channel
distribution model with
4,380 touchpoints and
reach in 22 states/UTs.



04

Scaling up retail
co-lending as a core
growth lever, with a focus
on deepening existing
partnerships and expanding
outreach through co-lender
ecosystems.



Disruption

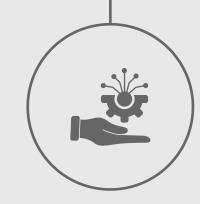
High Tech: High Touch **Underwriting & Technology**

Co-Lending & Liability

Professional Management

01

Revolutionizing and Disrupting **MSME and small ticket income** generation loans.



03

Centralized framework for real-time evaluation of credit, credentials, and character, leveraging in-house AI/ML models to strengthen credit scoring accuracy, risk monitoring, and CRM operations.



05

Experienced leadership team with deep domain expertise, supported by a robust and engaged board, driving disciplined execution and longterm value creation.

3.1 DISRUPTION

Revolutionizing and Disrupting Credit



Small Income Generation Loans: The Opportunity

THE PROBLEM

Low availability of small loans from Financial Institutions.

High operational cost of banks, inhibits lending volumes on small loans.

High borrowing rate of NBFCs, restricts focus on small loans

THE SOLUTION

Bank's low cost of funds and Paisalo's low cost of operations results in lowest borrowing cost to the customer.

Target Market
Population
(Having PAN
but no credit
history)



Income Tax Pan Holders



India Population



Rs. 25,000 Estimated Ticket Size Rs. 9,825 bn
Estimated Annual Market Size

https://pib.gov.in/PressReleasePage.aspx?PRID=

https://economictimes.indiatimes.com/wealth/save/11-5-crore-pan-cards-deactivated-after-missing-pan-aadhaar-linking-deadline-here-is-how-to-check-pan-aadhaar-linking-status/articleshow/105141748.cms

https://newsroom.transunioncibil.com/more-than-160-million-indians-are-credit-underserved

5 Investor Presentation Q2 FY 2026

https://www.worldometers.info/world-population/india-population/

www.paisalo.in

MSME LOANS: THE OPPORTUNITY

THE PROBLEM

India's GDP to reach USD 5 trillion; MSME to grow USD ~2 trillion by FY2O28

MSME sector is the key to India's 'Employment Generation', making it one of the Central themes of Government in the last decade

MSME count to grow to ~10 crores employing 35-40 crores

Rapid digitization, and ecommerce promoting the share of MSMEs

THE SOLUTION

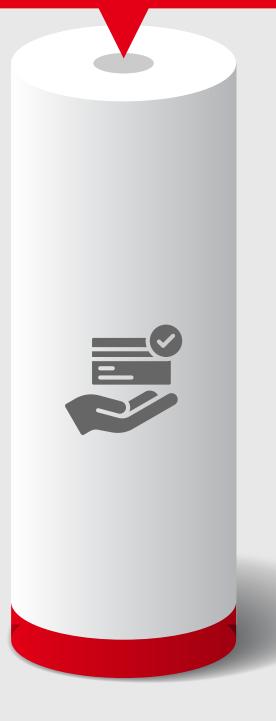
MSME Focused Lender targeting substantial credit gap of ~INR 1.03 lakh Bn

Capital Light Liability Strategy by co-lending with Leading Banks



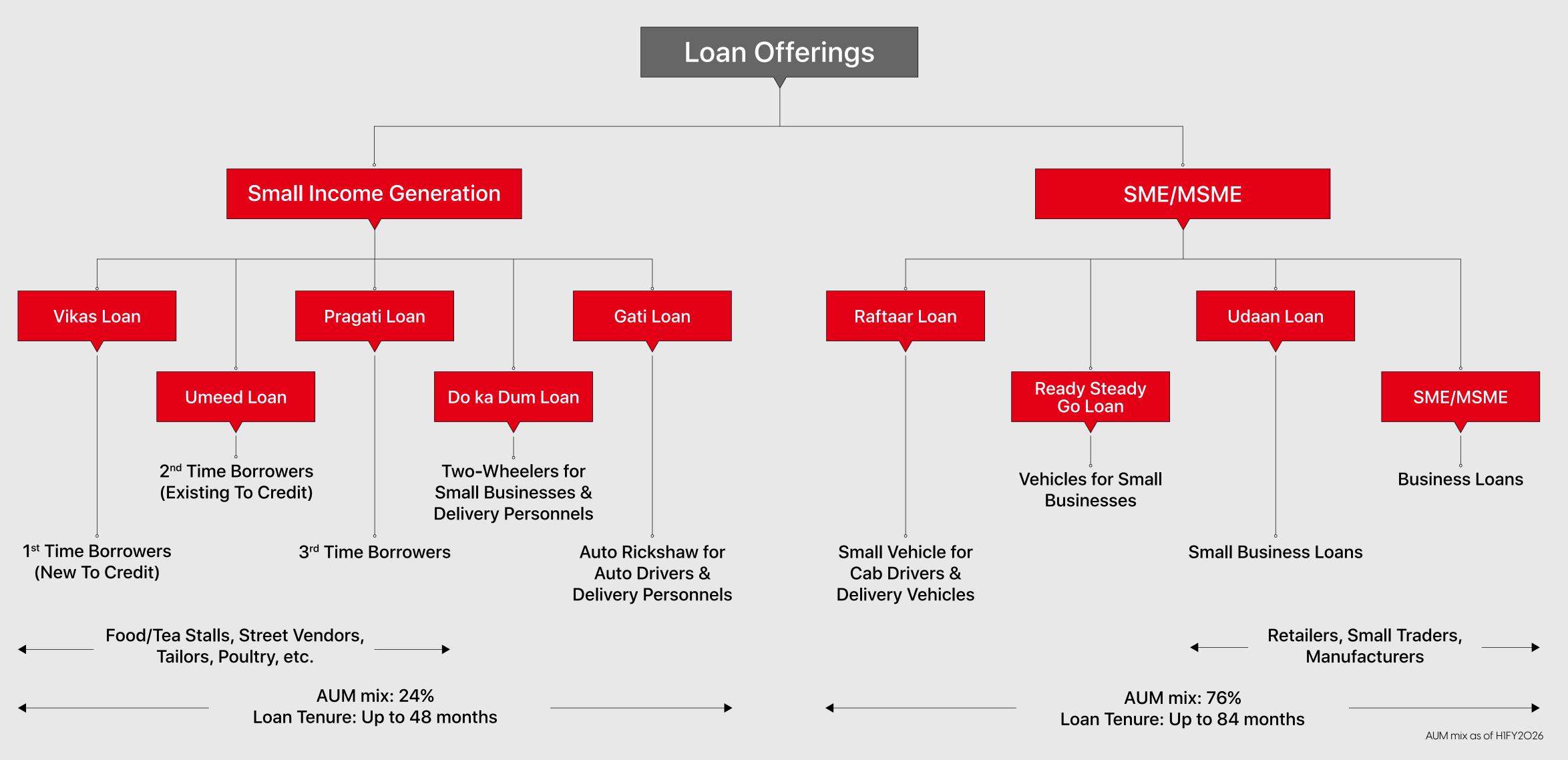
Rs. 1,38,000 Bn

Overall MSME Credit Addressable Market



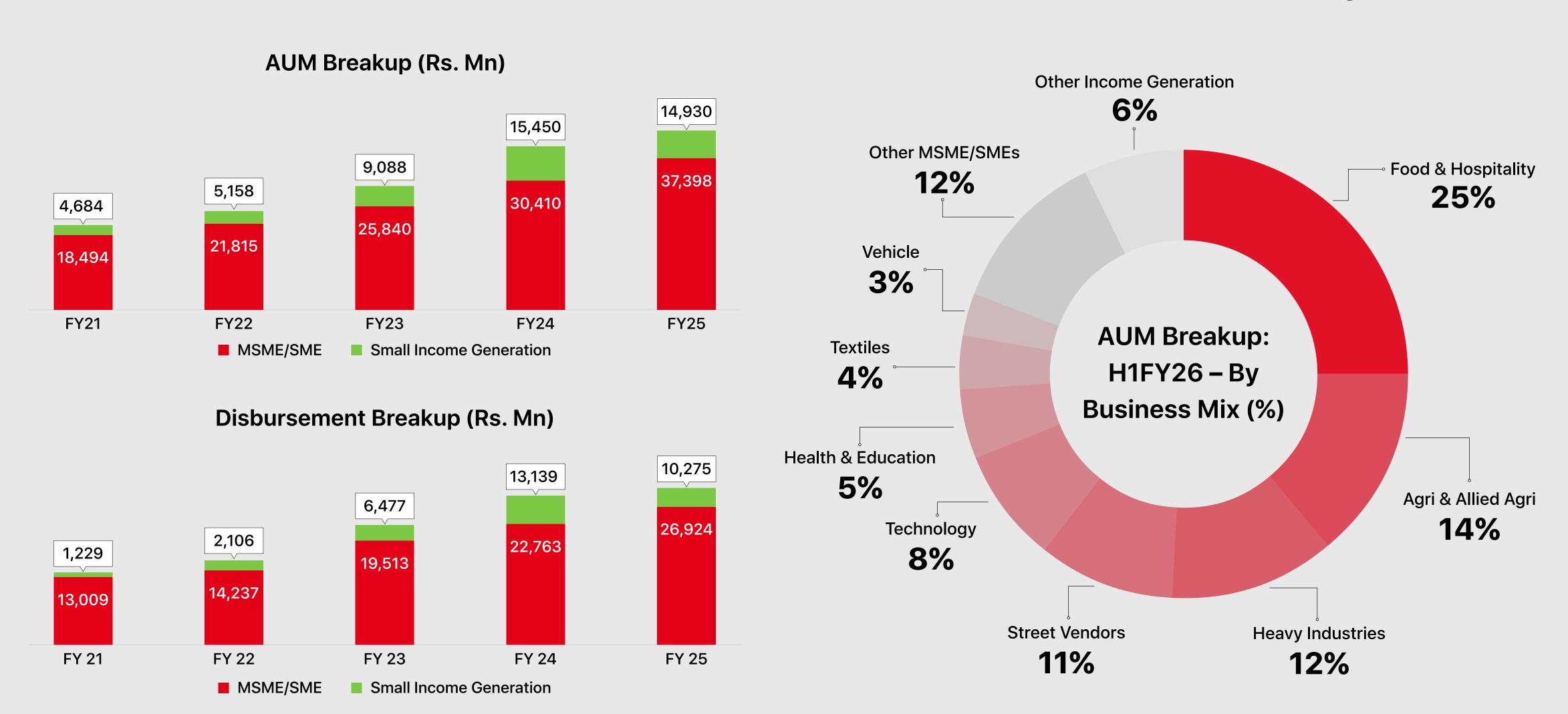
Source: IFC Report on Financial India's MSME – FY24 data

Our Tailored Loan Offerings



Scaling Loan Book with Sustained Disbursals

AUM expands by 20% YoY to Rs 54,494 mn in H1FY26, with steady expansion across segments



3.2 HIGH TECH: HIGH TOUCH

Engage and transact without friction



High Tech: From Onboarding to Collection

Operational capabilities backed by robust tech infrastructure

Digital Onboarding

- → Digitizing loan life cycle management
- Capturing leads from multiple sources
- → Geo tagging at all touchpoints
- → Adhaar based verification and e-Sign
- → In-house LOS

Loan Origination (LOS)

- → Analytics-based Business Rule Engine
- Enhanced Credit, Character and Credential (CCC) analysis
- → In-house BRE for risk grading
- Real-time bank statement analysis via Account Aggregator framework and APIs

Loan Servicing

- Disbursal and repayment schedule management
- → Real time tracking of all stages of loan lifecycle
- → NPA tracking

Collection Management

- → Enabling real time solution to allocate accounts to field staff
- → Handles payments and Collections
- → AI/ML led Bounce prediction
- Multilingual automated outbound calling
- → 88% digital collection

Mobility Solutions

- Enables collection team on field to capture customer payments electronically
- Inhouse sales mobility app to assist team in submitting customer leads

Customer Engagement

- → Website and mobile app serve as convenient customer platforms
- Multiple repayment options QR codes, UPI, NACH etc.
- → Multi-channel approach
- → Developed social media channels (like WhatsApp)

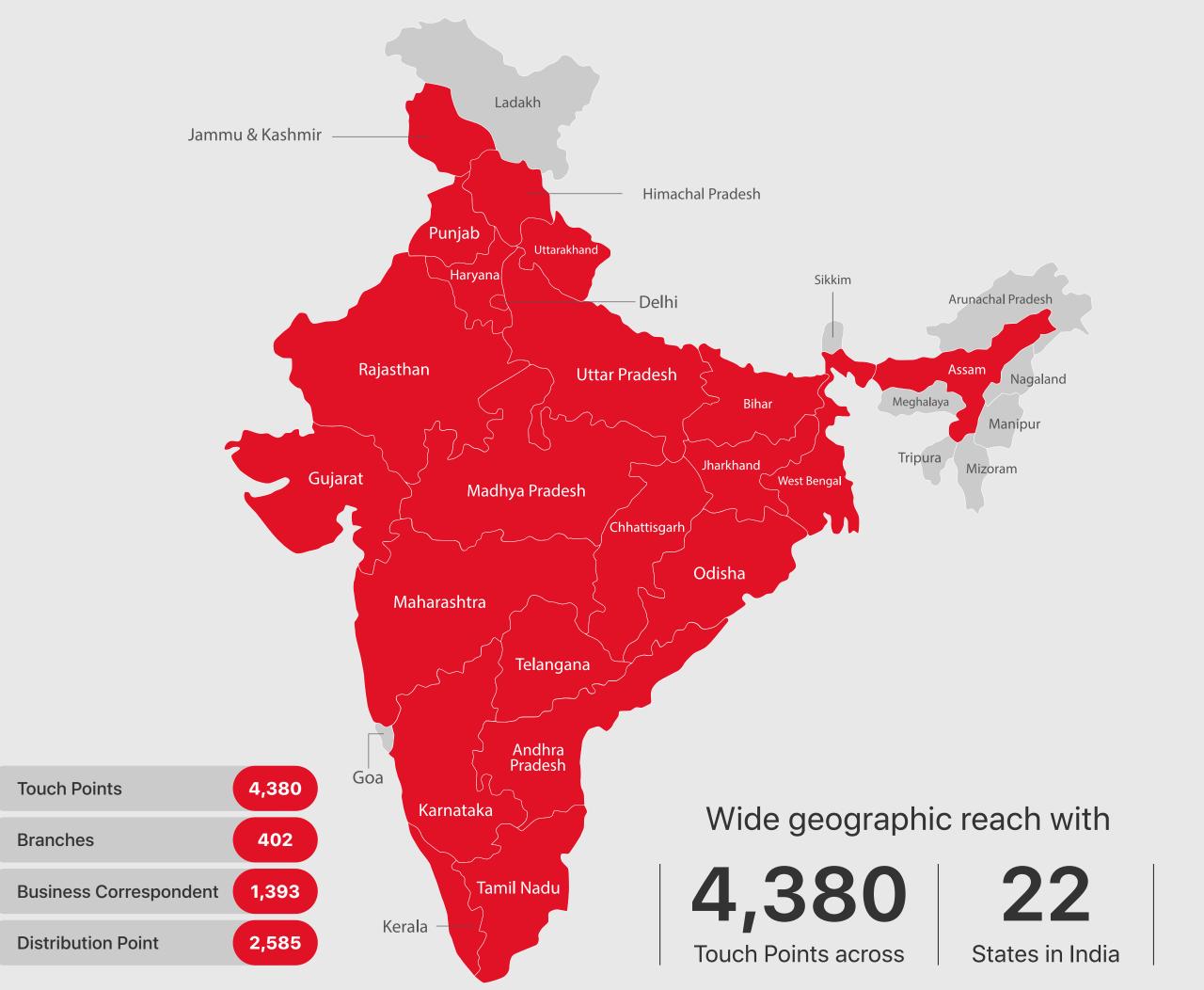
EWS

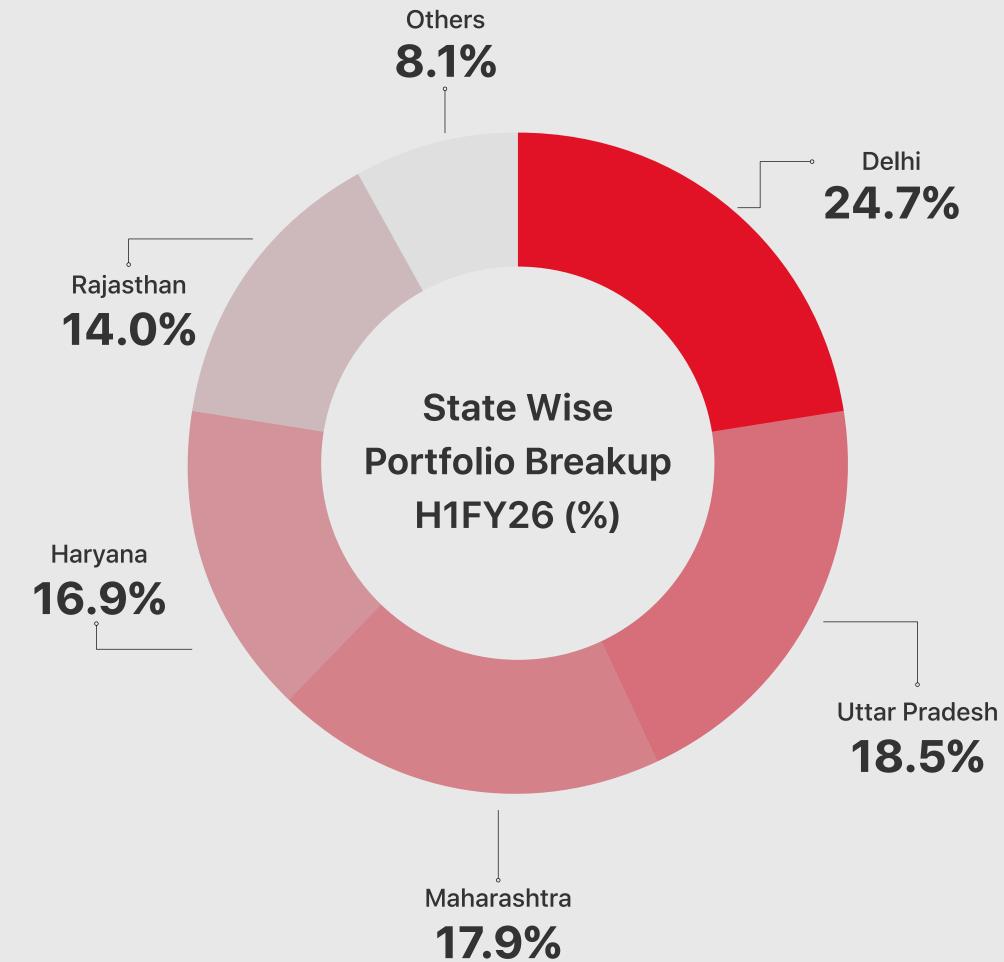
- Automated Triggers on Business, depending on geo spatial and geopolitical assessment
- Postal code level credit monitoring allows to minimize the potential impact of disasters

4 Analytics

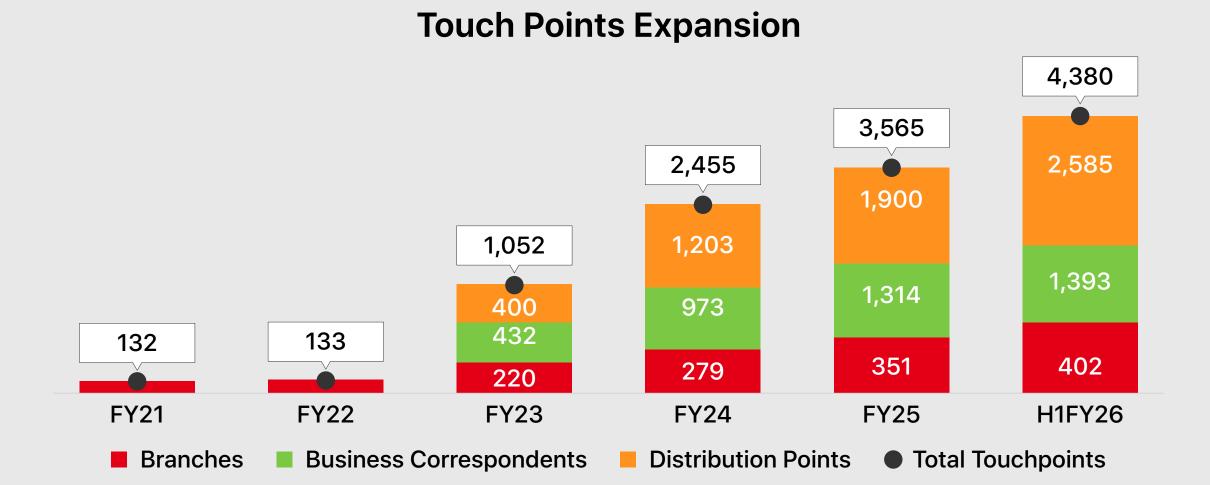
- Real-time MIS tracks
 disbursements, collections, and
 field operations for informed
 decision-making.
- Servicing & performance management of pool investments on a continuous basis

High-Touch: Pan India Network

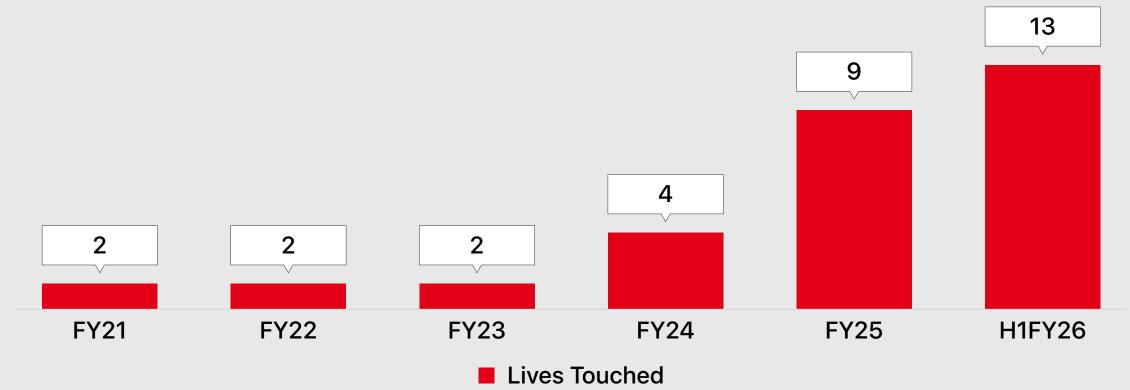


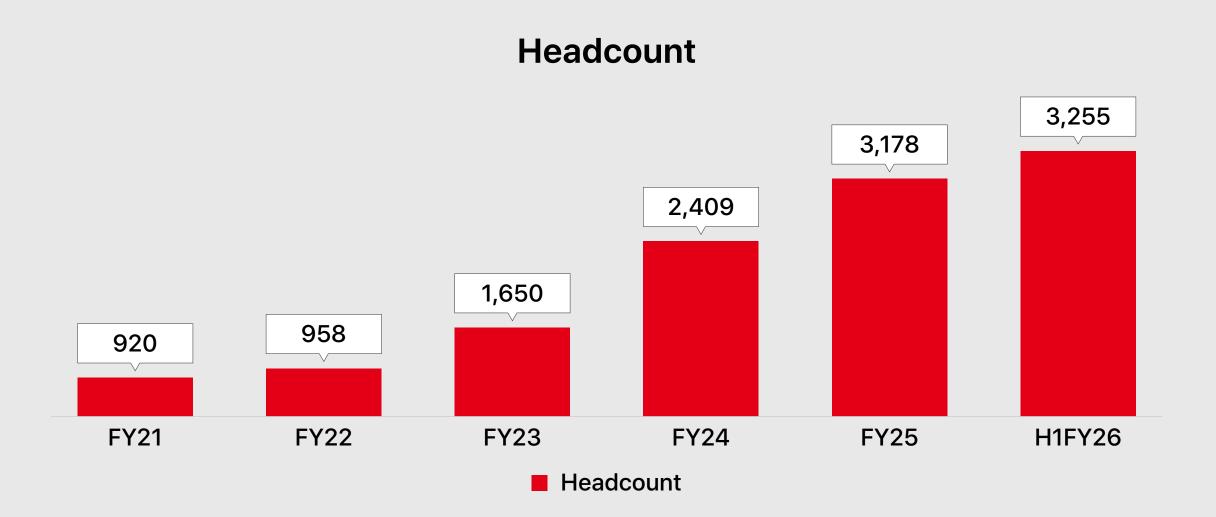


Operational Expansion to New Geographies



Customer Franchise (Mn)





- Expanded customer base to over 13 mn lives, with a robust net addition of ~1.8 mn customers in Q2 FY26, demonstrating strong franchise growth and market traction.
 Systematic geography selection based on the availability of infrastructure, competition, historical
 - performance trend.
- Familiarity with demographics/ culture of nearby districts enables effective customer evaluation and better servicing.
- Achieving deeper penetration within a particular district and gradual expansion to the adjoining districts.
- ▼ Evolved from a regionally concentrated lender to a well-diversified player with a broader geographic footprint, with presence in 22 states.
- Deliberate strategy to reduce geographic concentration has enabled access to new and undeserved borrower segments reducing portfolio risk.

Business Correspondent

Strategic collaboration with local communities to enhance customer reach and gain market share



Business Correspondent (BC) channel is central to Paisalo's strategy to **drive financial inclusion** by enabling scalable, last-mile delivery of BaaS in rural and semi-urban India.



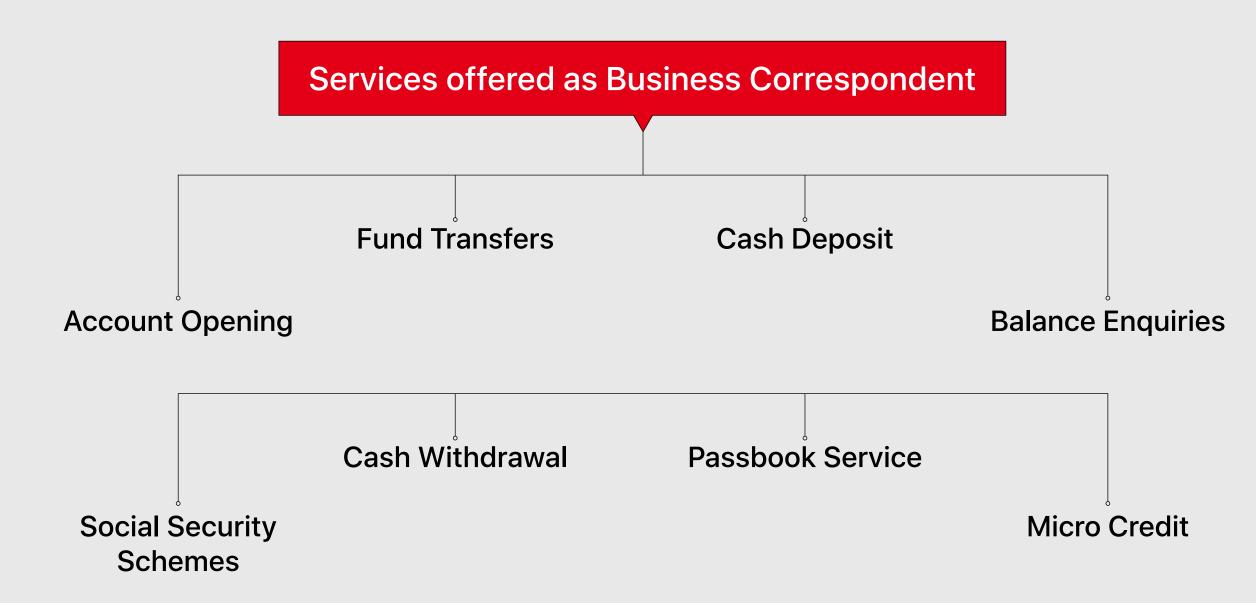
By leveraging trusted local partnerships, the BC network helps builds brand familiarity and a scalable funnel for cross-sell and future credit customer acquisition.



As of Q2FY26, Paisalo operates through Bank CSPs in **1,393 touch points across 22 states.**



Strategic partnerships with
State Bank of India and Bank
of India under the Business
Correspondent (BC) model to
enhance financial inclusion and
last-mileBaaS delivery.



Particulars	FY23	FY24	FY25	H1FY26	Q2FY25	Q3FY25	Q4FY25	Q1FY26	Q2FY26
#Active CSPs	432	973	1,314	1,393	1,286	1,286	1,314	1,382	1,398
#Small Savings Bank Account Opened	10,091	67,855	112,697	56,880	34,692	26,992	26,109	22,954	33,926
#Cross Selling Accounts (APY, PMJJBY, PMSBY)	5,869	84,036	136,236	68,323	41,621	40,626	33,529	25,303	43,020
#Customer (Initiated Transactions)	135,184	2,245,052	5,038,834	3,220,031	1,241,144	1,378,659	1,468,743	1,479,990	1,740,041
Customer Initiated Transactions (Rs. Mn)	766	12,648	30,054	19,535	6,868	8,349	9,099	9,621	9,914



Paisalo's CCC Model to Underwriting

Paisalo's CCC



- ✓ Geo-Spatial mapping
- ✓ Discipline towards repayment
- ✔ Pre-mapped Income to business activity

- Field Investigation
- Use of AI/ML models to assess digital footprints
- Account Aggregator KPI check as per borrower type

- Moral integrity
- Behavioural pattern



- ✓ In-house Business Rule Engine
- Repayment History
- ✓ Loan end use verification

- ✓ Internal Rating
- ✓ Indebtedness analysis
- Mapping with location/end use performance

- Alternate Data
- ✓ Income Verification



- Paisalo + n Performance
- ✓ Reference Check
- Consistency of information

- ✓ Automated Business Triggers
- **☑** Reputation Check
- Social Standing

- Field Visit
- Document authenticity

Underwriting and Risk Management

Target market evaluation challenges call for a nuanced, proprietary underwriting approach



Lack of Traditional Credit History (Bureau Data)

- Build detailed understanding of customer via field visits by RM & mapped to geospatial data
- » In-depth understanding of operating activities, geographies and property types
- » Reference check from the neighbourhood, locality and their customer and suppliers
- Lifestyle indicators and alternate financial data



Absence of Formal Income Proof (No ITR)

- On-ground verification of business and income
- Cash-flow assessment through store/business visits
- Triangulation of income sources from multiple data points
- >> Use of proxy indicators like asset ownership, rent, electricity usage, staff employed
- Analytics driven 'customer and activity segmentation



Higher Operational & Underwriting Costs

- Deployed field mobility tools to digitize lead capture, document collection, income verification and alternate data credit check
- Streamline process using centralized AI/ML based underwriting, coupled with local field support
- » Focus on cluster-based sourcing to drive productivity, reduce opex and turnaround



Higher risk of overleveraging, fraud, or first-time delinquencies

- >> Holistic assessment across the 3 Cs Character, Credit and Credibility
- Check with exposure across informal lenders through in-person check and other formal lenders through credit bureau API integration
- >> Physical verification of business operations, inventory, and stock movement
- Cross-validate declarations with on ground assessments

Underwriting strategy evolved over the years with continued focus on automation to eliminate human bias, lower TATs, improve underwriting and operating efficiencies.

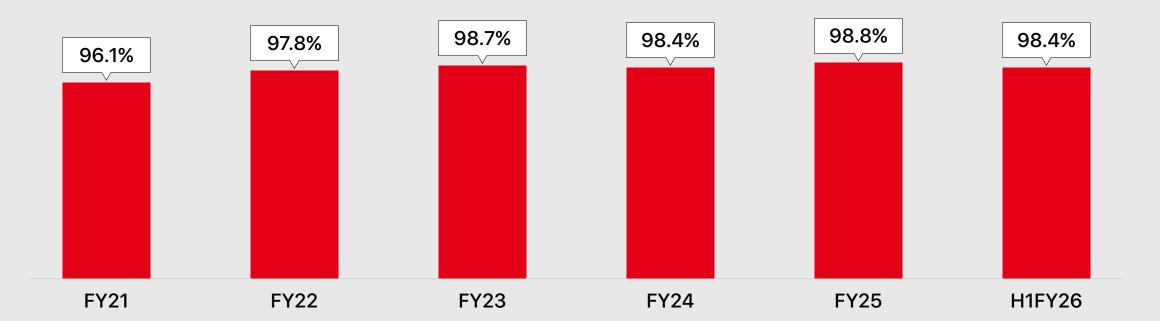
26

Robust Collection Efficiency

In-House, Debt Management Infrastructure

Pre-defined collection path for Field Staff Back-end Collections Support Branch Manager and Legal support Al/ML analysis of Collection Performance Automated Collection Triggers based on Geo Spatial mapping

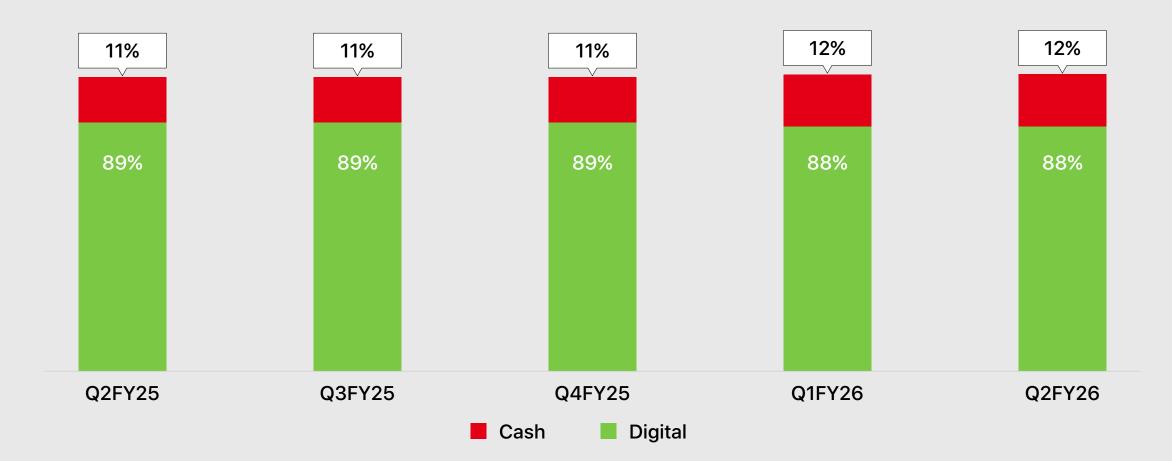
High Collection Efficiency (%)



Sales Incentive linked to Collection Performance

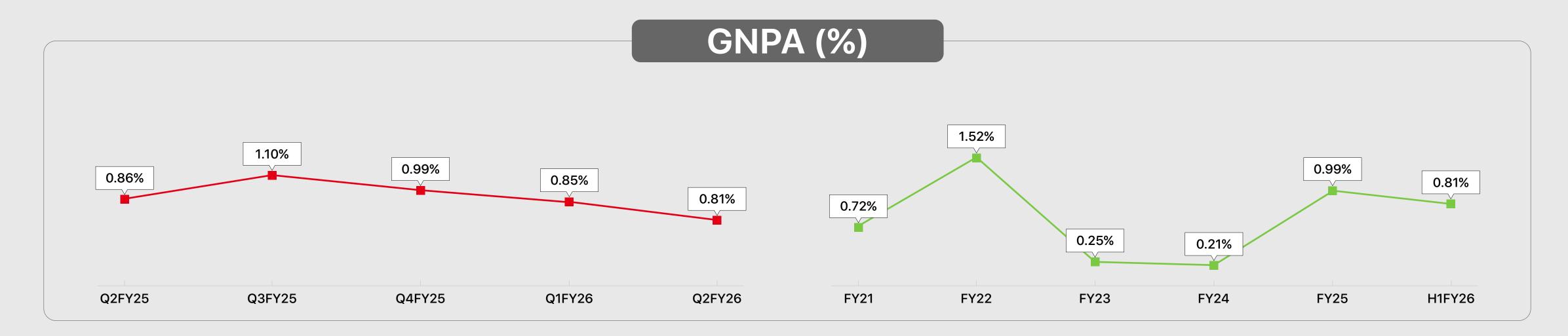
Loan Stage Strategy Used Parties Involved Normal • Peer level collection oversight Tech driven Automated outbound Call/SMS Initial stages of delinquency • Automated outbound Calling, • Branch Team, Supervisory Soft collections + SMS reminders • Initiate debt management infrastructure NPA Legal action for recovery • Legal Recovery team • On-ground follow up

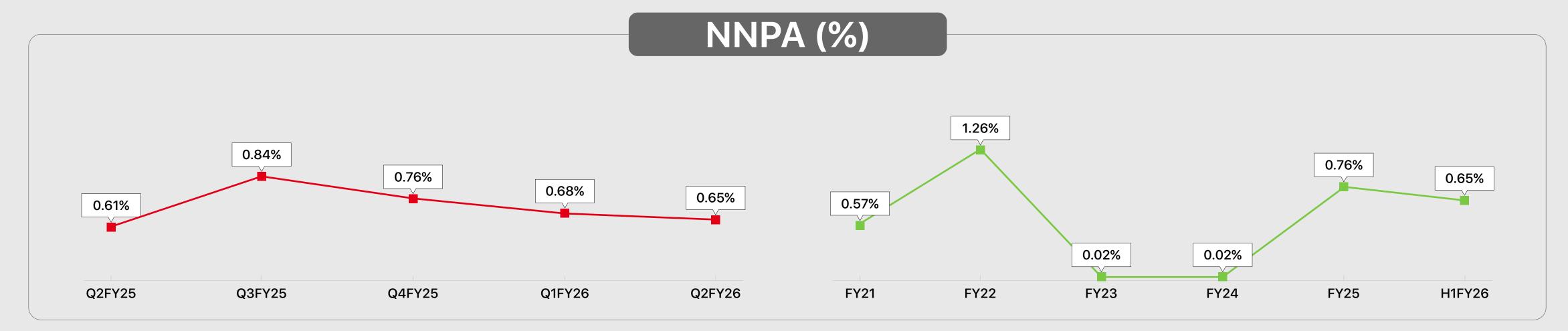
88% Collected Digitally



Asset Quality

Strong Debt Management Infrastructure and Risk Mitigation measures ensuring robust Asset Quality





3.4 LIABILITY & CO-LENDING



Focus on Scaling up Asset-Light Co-lending Business Model

Value Accretive Model to Scale Lending with Reduced Risk Exposure



Operational Arrangements

» Collaboration with banks for sourcing, servicing and recovery.



Risk and Rewards Sharing

- Co-lending involves 80:20 participation.
- » Bank to contribute 80% while Paisalo 20% of the loan value.



Co-lending Loans

- » Recognize 20% of total loan amount on the balance sheet.
- Customer rate blends 80% from co-lending partner and 20% from Paisalo.



Paisalo's Earnings

- » Spread on loan portion (typically 20% of the total loan amount) Processing fee from the customer.
- * Fee income from partners based on mutually agreed terms.



Shared Credit Costs

- » Credit costs are shared on a pari-passu basis (80:20).
- » No FLDG.

Benefits to Paisalo

- Higher ROA & ROE on account of better leverage and higher spread.
- Reduced capital dependency by down selling of 20%.
- Better liquidity, ALM and credit cost.
- Strengthened credibility and regulatory leverage.

Benefits to Partner Institution

- Lower Cost of Capital with no operating cost leading to higher returns on risk adjusted basis.
- Credit flow to priority sectors.
- Asset and risk diversification.
- Optimized use of low cost funds.

Co-Lending Tie Ups with Leading Banks







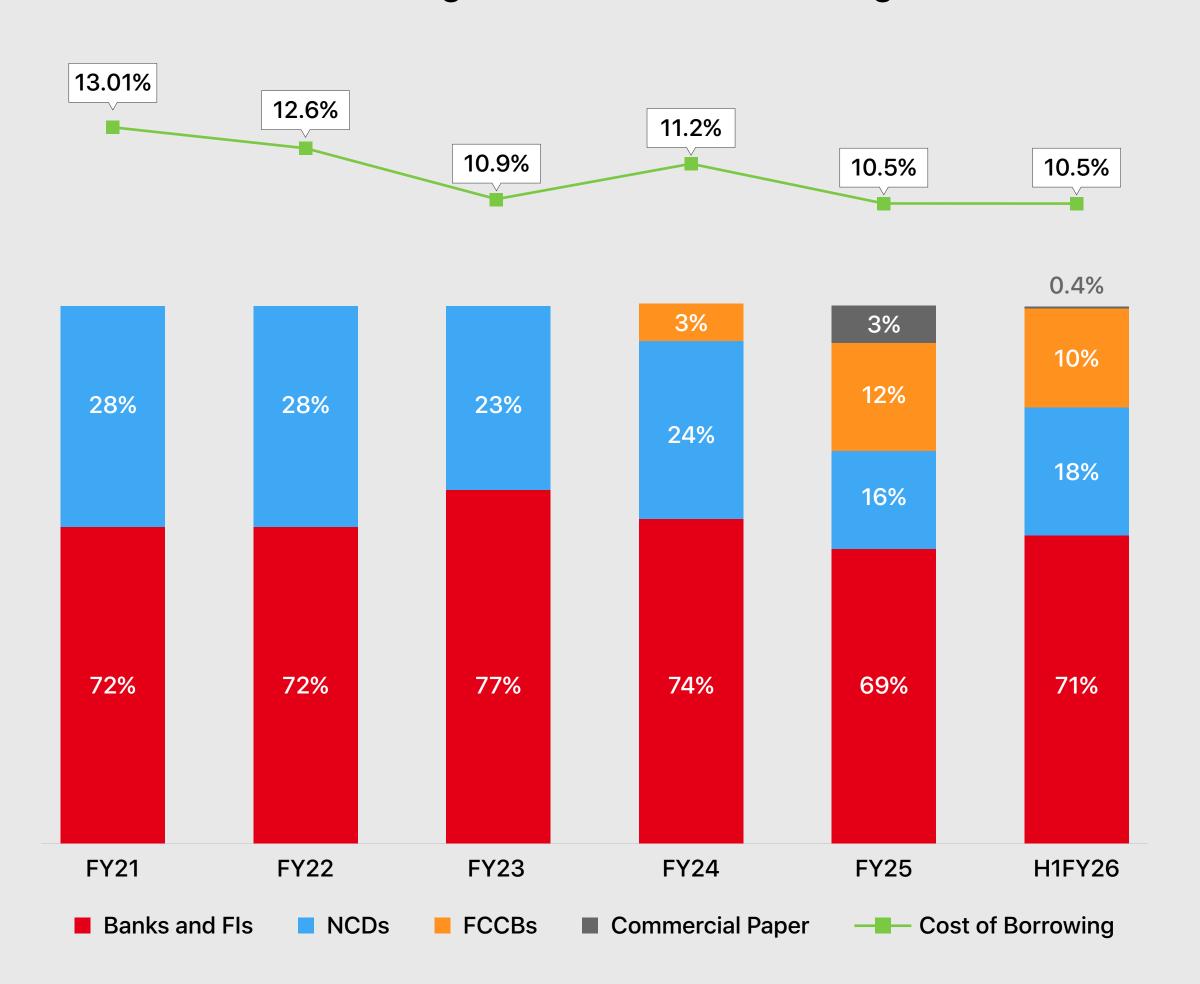


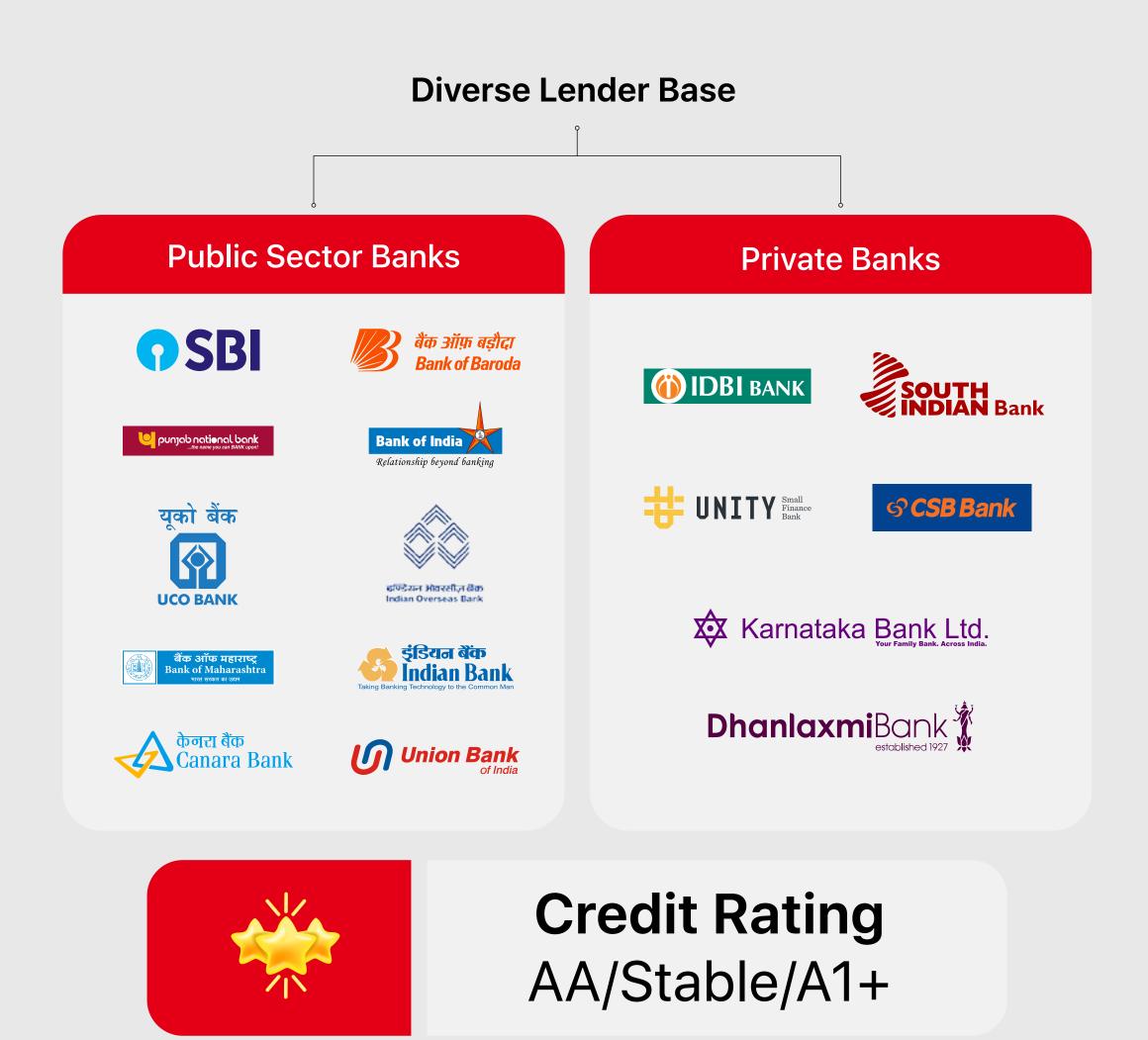


Investor Presentation Q2 FY 2026

Diversified Liability Mix

Borrowing Mix and Cost of Borrowing





Prudent ALM

Positive Asset Liability Management across Buckets





Maintaining a consistently positive

ALM gap which strengthens the company's liquidity position and reduces refinancing risk.



Positions the company to meet all debt obligations comfortably through internal cash flows, reinforcing financial stability and boosting investor confidence.

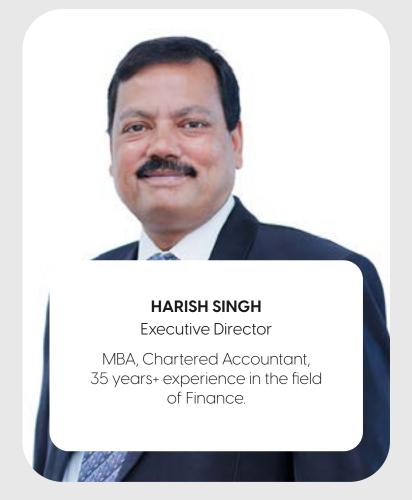


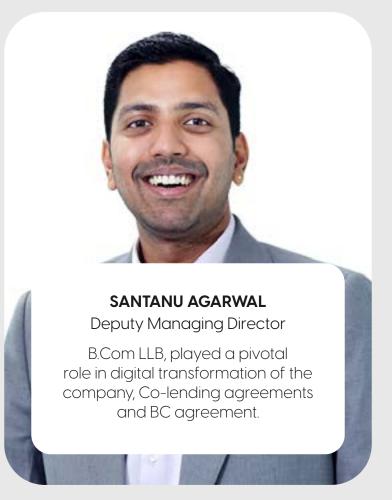
Backed by Experienced Board

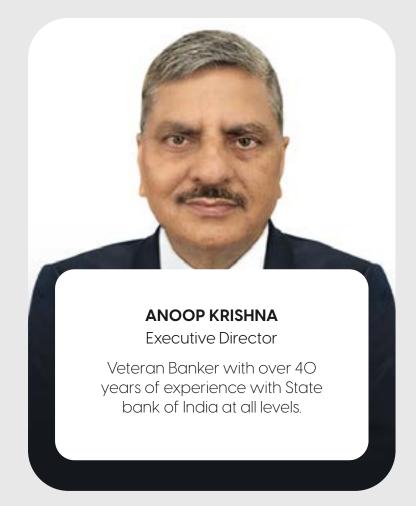


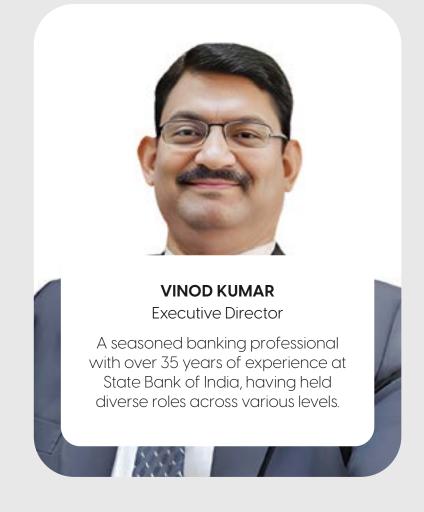
from Private Entity to Public Listed

and Traded Entity.





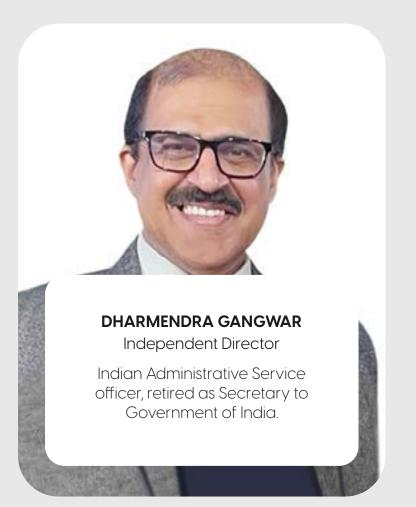














Investor Presentation Q2 FY 2026

Experienced & Professional Management



Harish Singh
Chief Financial Officer & ED

35+



Anoop Krishna
ED, Strategy & Planning
40 8
Ex-SBI



Vinod Kumar
ED
35 1
Ex-SBI



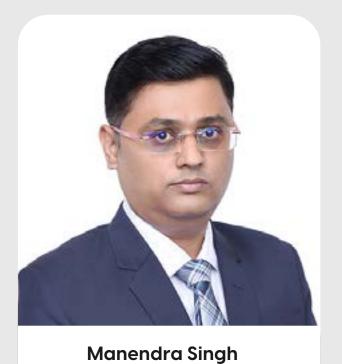
Anurag Sinha
COO & CISO
40 19



Gaurav Chaubey
Chief Risk Officer
21 15
Ex-ICICI, Kotak



28 26



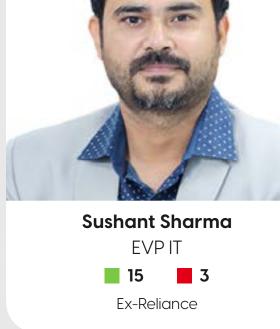
Chief Compliance Officer

18 8











Nishtha Sharma
SVP Marketing
6 2
Ex-J. Walter Thomson, Lowe Lintas

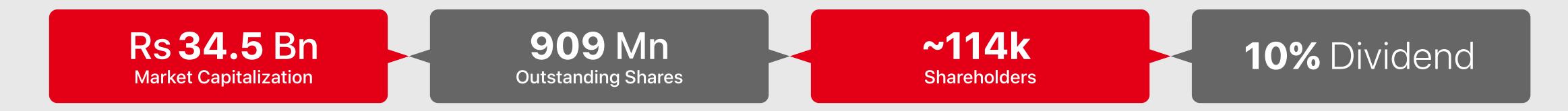


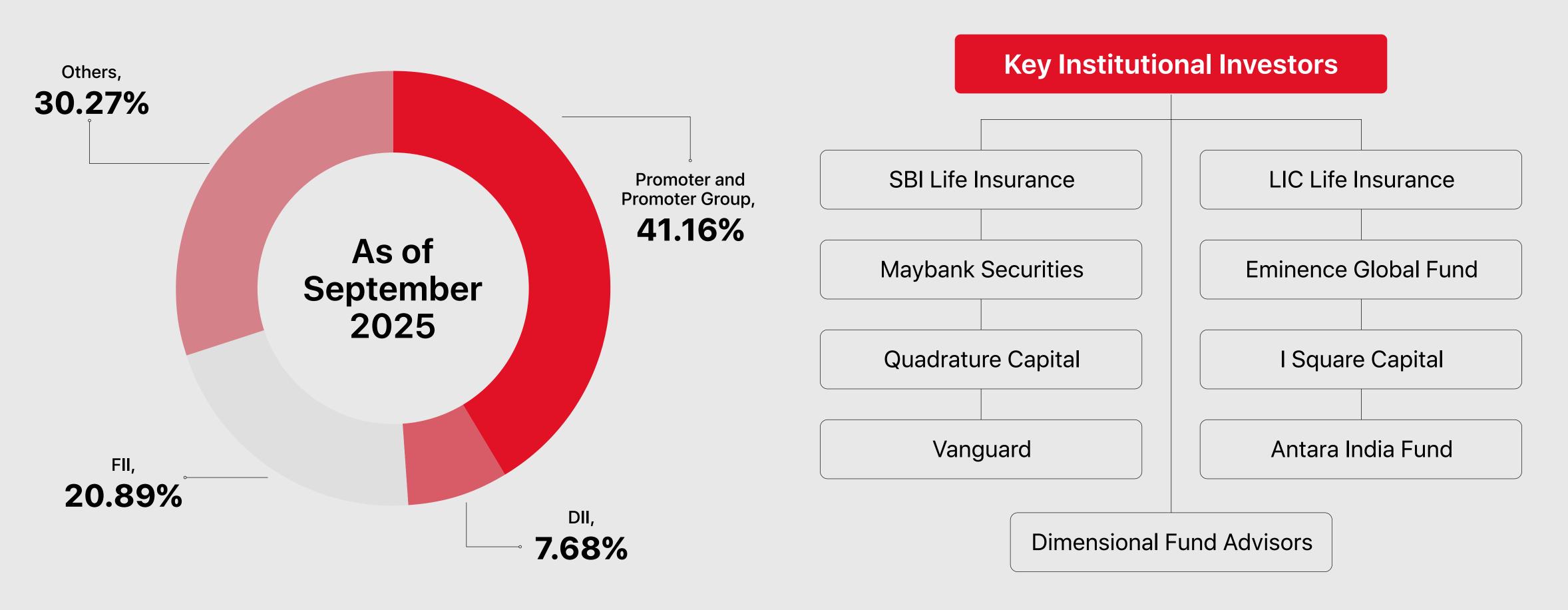
Overall Experience

Years of Association with Paisalo

SHAREHOLDING PATTERN

Shareholding Structure

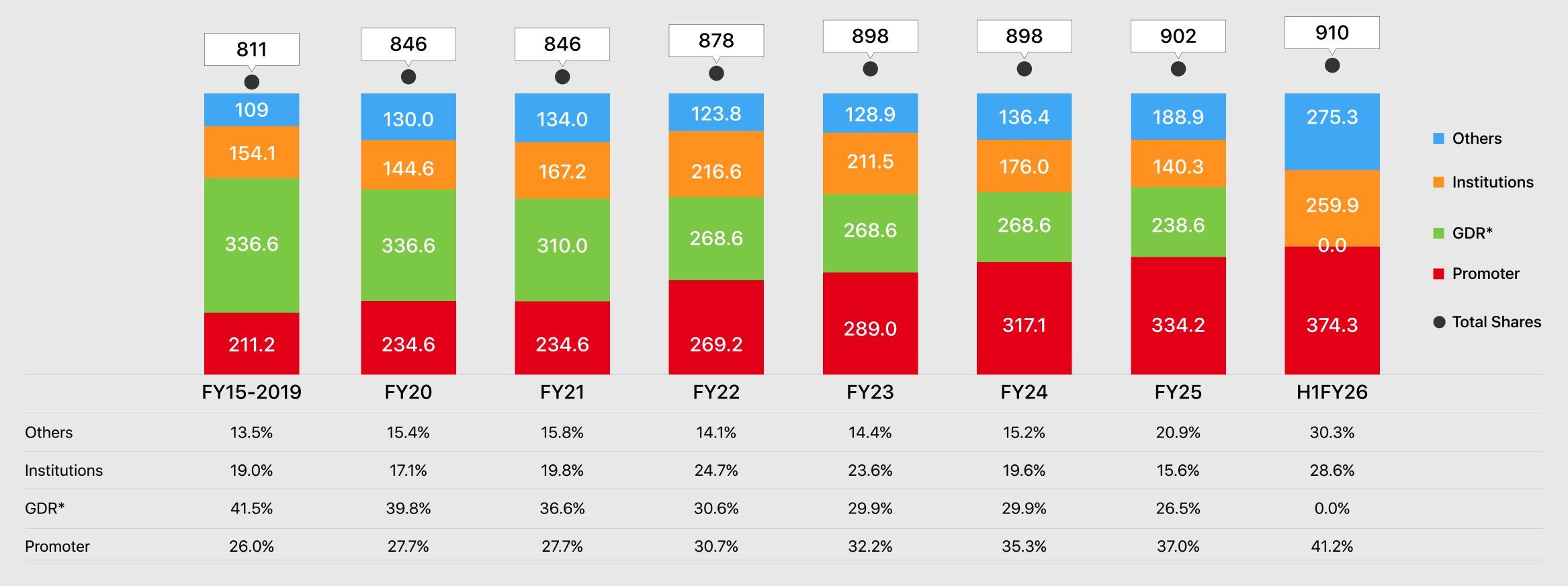




Shareholding Movement

Promoters have continuously increased their stake over time

Total Shares Outstanding (Mn)



Note: FY15-FY23 adjusted for Stock Split of 1:10 in June 2022 & Bonus issue of 1:1 in March 2024

^{*}Outstanding GDRs were successfully converted in Q2FY26, strengthening the company's capital structure



Profit & Loss Summary

Particulars	Q2FY26	Q2FY25	Q1FY26	YoY%	QoQ%	H1FY26	H1FY25	YoY%
Interest Income (Rs Mn)	2,077	1,675	2,009	24%	3.4%	4,086	3,326	22.8%
Total Income (Rs Mn)	2,240	1,870	2,187	19.8%	2.4%	4,427	3,736	18.5%
Interest Expense (Rs Mn)	978	773	943	26.5%	3.7%	1,920	1,604	19.7%
Net Interest Income (Rs Mn)	1,262	1,097	1,244	15%	1.5%	2,507	2,132	17.6%
Operating expenses (Rs Mn)	453	339	433	33.7%	4.7%	886	700	26.6%
PPOP (Rs Mn)	809	758	812	6.8%	(0.3%)	1,621	1,432	13.2%
Loan Losses & Provisions	119	87	176	37.6%	(32.1%)	295	203	45.4%
PBT (Rs Mn)	690	671	636	2.8%	8.5%	1,326	1,229	7.9%
Tax (Rs Mn)	175	172	164	1.4%	6.3%	339	315	7.4%
PAT (Rs Mn)	515	499	472	3.3%	9.3%	987	914	8.0%
Basic EPS (Rs/share)	0.57	0.56	0.52	1.2%	9.0%	1.09	1.02	6.5%

Balance Sheet Summary

Particulars	As on 30 th September, 2025	As on 31 st March, 2025		
Assets (Rs Mn)				
Cash and Bank Balances	567	1,048		
Receivables	277	212		
Loan Assets	52,493	49,544		
Investments	905	203		
Other Financial Assets	466	347		
Current & Deferred Tax Assets (Net)	85	282		
Property, Plant and Equipment	761	745		
Other Non-Financial Assets	147	165		
Total Assets	55,700	52,546		
Liabilities and Equity (Rs Mn)				
Payables	476	666		
Debt Securities	10,788	10,818		
Borrowing (Other than Debt Securities)	26,820	24,697		
Other Financial Liabilities	244	233		
Non-Financial Liabilities	712	782		
Equity & Reserves	16,660	15,350		
Total Liabilities and Equity	55,700	52,546		

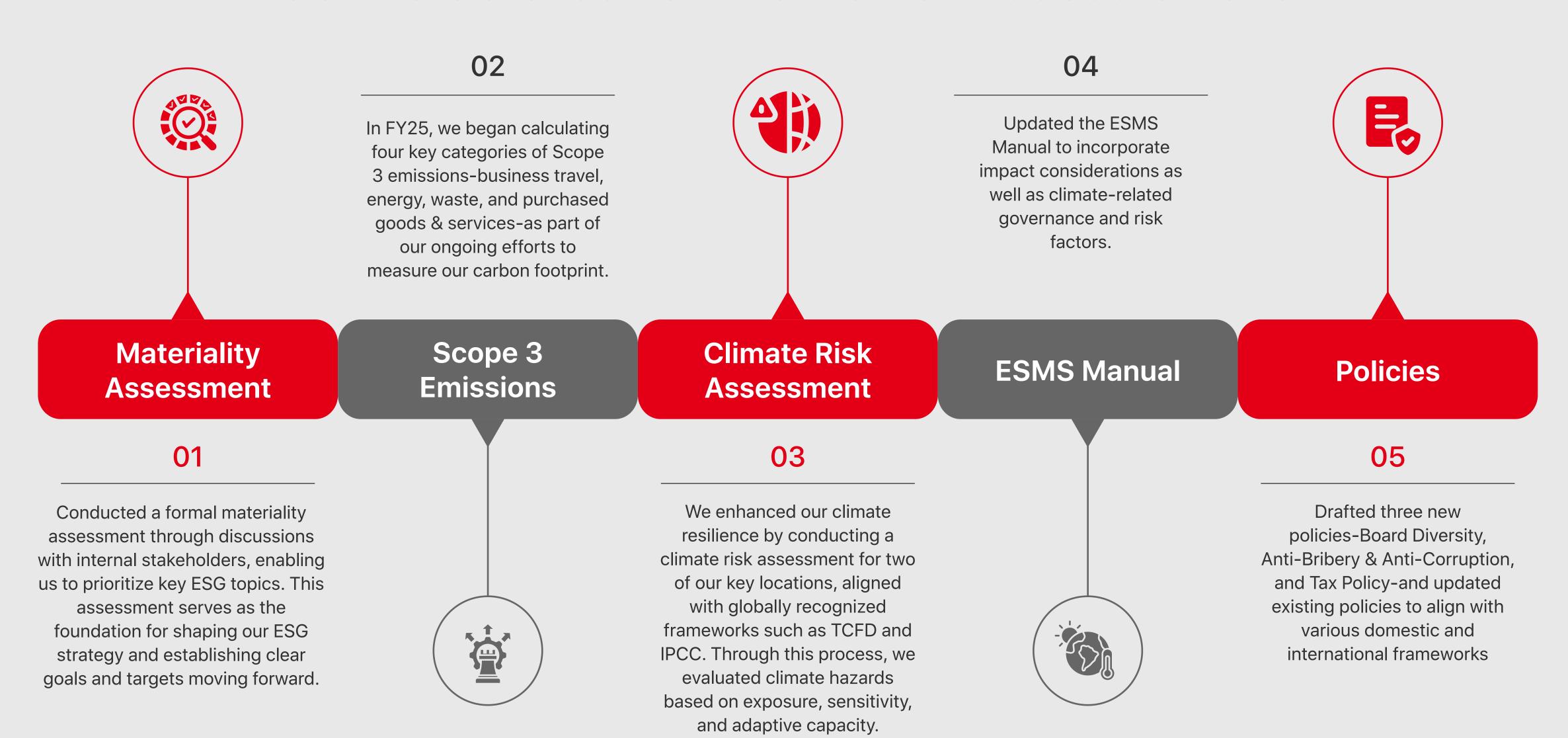
Financial Performance over the years

Particulars	FY2021	FY2022	FY2023	FY2024	FY2025	H1FY2026
Operational Information						
AUM (Rs. Mn)	23,178	26,973	34,928	45,860	52,328	54,494
Disbursement (Rs Mn)	14,238	16,343	25,990	35,902	37,199	18,606
Number of Touch Points	132	133	1,052	2,455	3,565	4,380
Number of Employees	920	958	1,650	2,409	3,178	3,255
Financial Information						
Total Income (Rs. Mn)	3,460	3,922	4,732	6,587	7,711	4,427
Interest Expenses (Rs. Mn)	1,620	1,841	2,087	2,701	3,283	1,920
Net Interest Income (NII) (Rs. Mn)	1,841	2,081	2,645	3,887	4,428	2,507
Operating Expenses (Rs. Mn)	526	464	844	1,357	1,489	886
Loan Iosses & Provisions (Rs Mn)	537	546	539	118	255	295
Profit Before Tax (PBT) (Rs. Mn)	778	1,071	1,262	2,412	2,684	1,326
Profit After Tax (PAT) (Rs. Mn)	580	793	936	1,790	2,001	987
Ratios						
Net Interest Margin (%)	4.1%	4.0%	5.5%	6.4%	6.4%	6.5%
Return on Assets (%)	2.7%	3.1%	3.0%	4.5%	3.9%	3.6%
Return on Equity (%)	7.1%	7.8%	7.9%	13.4%	13.0%	11.7%
GNPA (%)	0.72%	1.52%	0.25%	0.21%	0.99%	0.81%
NNPA (%)	0.57%	1.26%	0.02%	0.02%	0.76%	0.65%

ESG



Our Value Creation Framework based on 3Ps



Our Triple A Strategy

At Paisalo, we offer a range of lending solutions—from income generation and mobility loans to entrepreneurial and enterprise finance-that empower individuals and businesses across India. Our work is guided by the Triple A strategy of Accessibility, Affordability, and Awareness, driving inclusive participation in the formal financial system.



Accessibility

Paisalo simplifies access to financial products by leveraging technology and a widespread network, ensuring underserved regions can easily avail credit. This approach bridges gaps in the Bharat Opportunity, bringing formal finance closer to grassroots communities.

Affordability

We design our lending solutions to minimize cost barriers, offering competitive interest rates and flexible repayment terms that suit diverse economic backgrounds. This focus helps reduce financial strain and promotes sustainable borrowing habits.

Awareness

Through targeted financial literacy programs and personalized guidance, Paisalo raises awareness about credit benefits and responsible borrowing. These efforts equip clients with the knowledge to make informed financial decisions and build lasting economic resilience.

Our Progress on Triple A Strategy

Accessibility	Q1FY26	Q2FY26	
Number of Pin codes served	9,968	10,299	
Number of states served	22	22	
Touchpoints	3,997	4,380	
Customers served by BC Channel	1.48 Mn	1.74 Mn	
Women customers served	89%	90%	
Active Customer Base	199,641	1,72,151	
Affordability			
Cashless Collection (QR & NACH)	88%	88%	
Cashless Disbursement	100%	100%	
Small and medium businesses supported	678	1,132	
Awareness			
Number of Electric Vehicles (EV) financed	678	934	
Lives Impacted	11 Mn	13 Mn	
Number of Jobs created (Total Employees)	3,222	3,255	
Number of Small Savings Bank Account opened	22,954	33,926	
Amount of Customer initiated transactions	9,621 Mn	9,914 Mn	

