

Press Release

for Immediate Publication

Mahindra Holidays announces Third Quarter results

- Operating Income up 13%, PAT stood at INR 30 Cr up 14%
- Strong expansion in Greenfield resorts Virajpet, Kanha, Naldehra and Munnar creating over 400 new rooms

Mahindra Holidays & Resorts India Ltd. (MHRIL), India's largest vacation ownership company and part of the Mahindra Group, today announced its third quarter results.

Highlights FY- 2013 Q3 results

 The 3rd quarter Operating Income grew by 13% over the same quarter last year to end at INR 179 Cr. The net profit after tax (PAT) grew by 14% over the same quarter last year to end at INR 30 Cr.

Continuing its thrust on Greenfield expansions, MHRIL is scheduled to open its new resort in Virajpet at Coorg shortly. Work on a new resort at Kanha, Madhya Pradesh has also begun.

Himachal Pradesh has been a very popular destination, not only for the north but also for members across the country. Seeing this demand MHRIL has commenced work on building yet another resort in Himachal Pradesh.

MHRIL's first resort at Munnar has been a member favourite for over a decade and work to augment the inventory by almost 50% has started.

Mr. Arun Nanda, Chairman, MHRIL said, "Our strong performance has continued to give us the confidence in making very large investments in inventory addition. The strategy of combining inventory acquisition with building inventory is one we have successfully leveraged. The advantage with building inventory is the ability to create and manage the end to end family holiday's experience that the brand Club Mahindra has now become a benchmark for".

Member empowerment continues to be the other focus area. Online reservation by members has moved close to 40%, which is very close to the levels achieved by mature operators in developed countries. Cross functional teams across the organization are working on an extensive and intensive pro active member engagement initiative that includes member induction, holiday planning and holiday experience creation. This will considerably enhance member satisfaction.

Mr. Rajiv Sawhney, Managing Director & CEO, MHRIL said, "We have focused our attention on growing our network, empowering our members and creating automation. Our investments in intelligent systems have added the cutting edge to our member engagements, helping us create member delight. We will continue our focus on creating member delight alongside our growth ambitions"



ABOUT MAHINDRA HOLIDAYS & RESORTS INDIA LIMITED

Mahindra Holidays & Resorts India Ltd. (MHRIL), the leading player in the leisure hospitality industry, offers quality family holidays primarily through vacation ownership memberships.

MHRIL received several coveted distinctions during the financial year 2011 -2012 further endorsing its commitment towards its members.

- Club Mahindra Coorg was voted as Asia's second most favourite family holiday resort by TripAdvisor.
- RCI has awarded 13 Club Mahindra properties the prestigious RCI Gold Crowns & also awarded MHRIL the prestigious RCI President's award.
- Club Mahindra was also voted the Product of the Year 2012 in a consumer survey by AC Nielsen covering over 30,000 respondents.
- 90% of Club Mahindra resorts, rated on TripAdvisor have a rating of 4 and above (on a scale of 5)

The company has over 155,000 long-term holiday members and operates 40 resorts across India and abroad.

ABOUT THE MAHINDRA GROUP

The Mahindra Group focuses on enabling people to rise through solutions that power mobility, drive rural prosperity, enhance urban lifestyles and increase business efficiency.

A USD 15.9 billion multinational group based in Mumbai, India, Mahindra employs more than 155,000 people in over 100 countries. Mahindra operates in the key industries that drive economic growth, enjoying a leadership position in <u>tractors</u>, <u>utility vehicles</u>, <u>information technology</u> and <u>vacation ownership</u>. In addition, Mahindra enjoys a strong presence in the agribusiness, aerospace, components, consulting services, <u>defence</u>, energy, <u>financial services</u>, industrial equipment, logistics, real estate, retail, steel and two wheeler industries.

In 2012, Mahindra featured on the Forbes Global 2000 list, a listing of the biggest and most powerful listed companies in the world.

www.mahindra.com



For further information please contact:

Ms Roma Balwani

Sr. Vice President & Group Head Corporate Communication Mahindra & Mahindra Ltd Phone: 022 – 2490 1441

Fax: 022 - 2490 0830

Email: balwani.roma@mahindra.com