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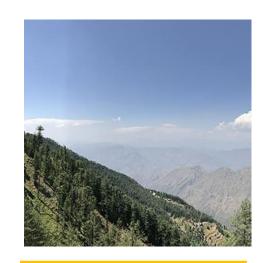
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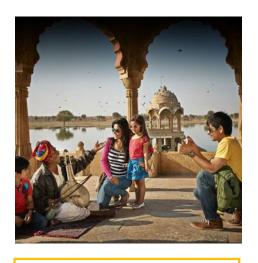
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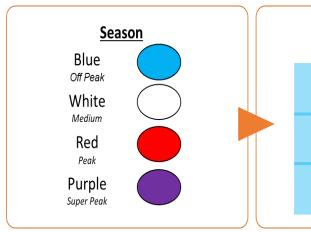


Q2 FY20 Results Update



## **Business Model**

#### **Club Mahindra (CMH 25) Flagship Product Offering**



#### **Apartment Size**

Studio (2 adults, 1 child) 1 BR

(2 adults, 2 children)

2 BR

(4 adults, 2 children)

#### **Target Profile of CMH 25 Member**



28+ years of age Married; 1-2 children (Age 3-15 years) NCCS A+ & A

Appreciates quality family time
Takes regular vacation
Seeking variety
Plans in advance

#### **Product Portfolio**



Bliss for 50+ year Age group

#### **Strategic Priorities**

**Grow Member Base** 

**Create Marquee resorts in unexplored destinations** 

Drive Operational Efficiency

Strengthen & Leverage
Brand

**Member Engagement** 

Maximize Lifetime Value of members



## Sales Network and Revenue & Cost Model

#### **Sales Network**

- 124 branch offices, sales offices & channel partners
- Leads generated through Digital route, Referrals,
   Alliances, On-ground Events/Activities, Campaigns
- Share of pull based Digital & Referral leads stable at 41% in H1 FY20.

#### **Cost Model**

ASF funds maintenance, renovation of resorts & member servicing

#### **Revenue Model**

- Vacation Ownership Income
  - Admission Fee
  - Entitlement Fee
  - Income from Upgrades
- Annual Subscription Fee
- Interest on Instalments

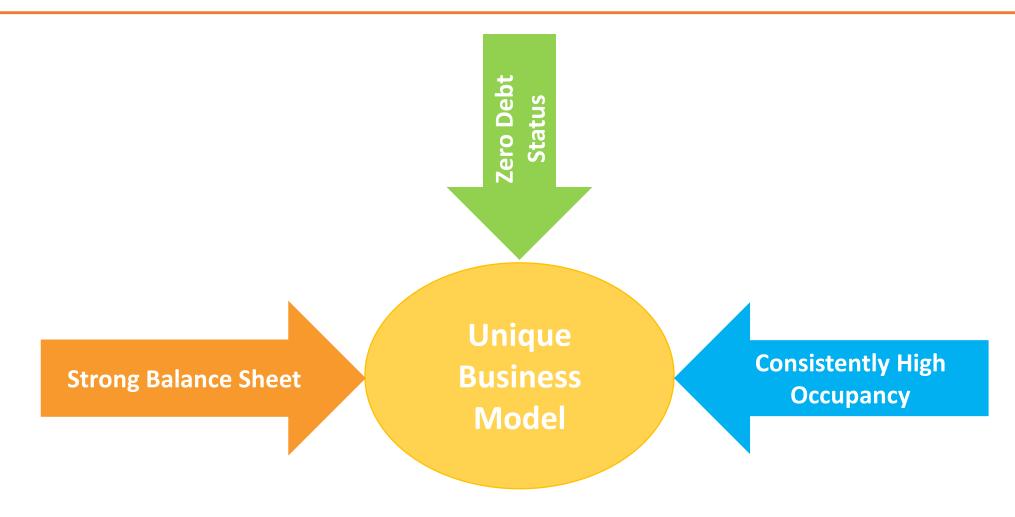
- Resort Income
  - Room
  - F&B
  - Holiday Activity
  - Spa & Wellness



# Unique Business Model



# Unique Business Model





# Unique Business Model - Strong Balance Sheet



Deferred Revenue

Rs. 5,412 Cr

Income which will be recognized over the tenure of membership



Strong Cash Position

Rs. 675 Cr

Organic Growth
can be met
without relying
on External
Debt



Receivables

Rs. 1,678 Cr

Opportunity for Inorganic growth through Securitization



Strong Asset
Base

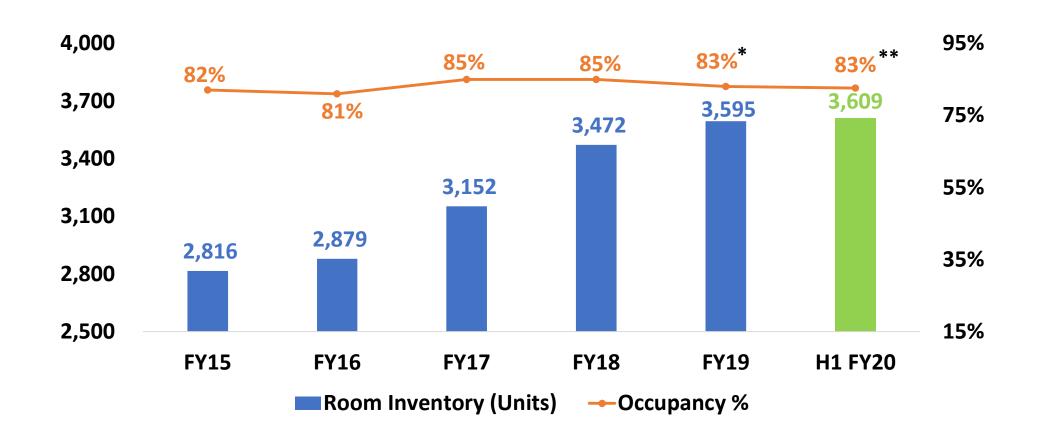
Rs. 1,845 Cr\*

61 Resorts
Includes Land
Assets
of Rs. 1,129 Cr

<sup>\*</sup>Excluding IND AS 116 ROU Asset



## Unique Business Model - Consistently High Occupancy



<sup>\*</sup>Low Occupancy due to unprecedented rains/floods in Kerala & Coorg.

<sup>\*\*</sup>Low Occupancy due to unprecedented rains/floods in Himachal Pradesh, Uttarakhand, Maharashtra, Kerala & Coorg.



# Leadership Position in Vacation Ownership



## Leadership Position in Vacation Ownership

**Trusted Brand** 

Choice of 61 fully serviced resorts for Members

2.51 Lakh+ Member base
Track record of over two decades

**Member Engagement** 

Significant Recurring
Income
streams/Revenue
Visibility



## **Resort Diversity**

#### **Hill Stations**

- Manali, Shimla, Naldhera, Kandaghat
- Dharamshala, Kanatal, Binsar
- Mussorie, Naukuchiatal, Srinagar
- Munnar, Ooty, Kodaikanal, Coorg, Yercaud, Wayanad
- Gangtok, Baiguney, Kalimpong, Darjeeling, Namchi
- Mahabaleshwar, Lonavala, Hatgad

### Wildlife

- Corbett
- Gir
- Kanha
- Thekkady

### Beaches

- Varca, Emerald Palms, Acacia Palms -Goa
- Cherai
- Pondicherry
- Ganpatipule
- Srilanka
- Diu

### Forts & Heritage

- Kumbhalgarh
- Udaipur
- Jaisalmer
- Jaipur
- Jodhpur
- Dwarka, Gujarat
- Hampi, Karnataka

#### Backwaters

- Ashtamudi
- Kumarakom
- Poovar
- Allepey

#### Cities

- Cochin
- Nadiad
- Dubai
- Kuala Lumpur
- Singapore
- Bangkok
- Ahmedabad



## Member Engagement

### **Dreamscapes**

- Wide variety of in-city experiences especially curated for members
- 2,200+ experiences available in 50 cities

#### Heart-to-Heart

 In-city meets include leisure & edutainment activities for members

#### **Curated Vacations**

 Festivals & theme-based vacation experiences for members at attractive prices

### **Exchange Program**

- Creating choice of destinations for members for a Fee (144 Partners Hotels across 80+ destinations)
- Exchange of room nights for stays at reputed hotel chains in India & abroad

### Cruise Experiences

- Preferential pricing & room night exchange for cruise experiences
- Available on popular cruising routes in South Asia and South East Asia

### **Mobile App**

- Mobile app has become preferred platform of engagement for members
- Use of Analytics for personalised recommendations

### Video/Social Media

- Created video content on our resorts, offerings & experiences
- Increasing Social Media presence for engagement, positive online sentiment & faster complaint resolution

### **Resort Campaigns**

 Curating special itineraries with activities & events in some resorts e.g. 'White Winters'



## Transition to IND AS 115 & 116



## Transition to IND AS 115 – Impact on Revenue & Cost

Ind AS VO Income
18

60% non refundable admission fee recognized upfront, 40% of Entitlement Fee deferred over tenure of membership

Ind AS 115 VO Income
Recognized over the tenure of membership

Ind AS Cost 18

Costs are charged to P&L as and when incurred

Ind AS 115 Cost

Direct Costs are charged to P&L as and when incurred &

ONLY incremental costs to obtain the contract are amortized over the tenure of membership

While significant part of Income is deferred, significant expenses are charged upfront



# Transition to IND AS 115 – Key Takeaways

- Income recognized equally over the tenure of membership (4% per year for 25 year product) as against
   60% upfront in AS 18
- Only incremental costs to obtain the membership are amortized over the tenure of membership
- Unit economics remains the same over the tenure of the membership
- No impact on Cash Flows
- 95%+ of the revenues are predictable and recurring thereby significantly increasing the visibility of revenues in the Future
- Deferred Revenue will grow faster since 96% of sale value is deferred while the recognition in P&L is 4%
- Deferred Revenue will increase every year from the growing Deferred Revenue Pool, without incremental cost, will lead to improvement of profitability in the future



# Transition to IND AS 116 – Key Takeaways

- The Ministry of Corporate Affairs (MCA) vide notification dated March 30, 2019 has made Ind-AS 116
   "Leases" (Ind-AS 116) applicable w.e.f. April 1, 2019.
- The Company has applied the modified retrospective approach as per para C5(b) of Ind-AS 116 to existing leases as on April 1, 2019 and the cumulative effect of applying this standard is recognized at the date of initial application i.e. April 1, 2019 in accordance with para C7 of Ind-AS 116 as an adjustment to the transition difference under other equity.
- Changes in the Balance sheet: IND AS 116 requires lessee to recognize lease assets (Right of Use) and lease liabilities.
- Changes in the P&L Account: Amortization of Right of Use asset and notional finance cost on the lease liability substitutes the actual lease rental costs.

Operating Performance



## Q2 FY20 Performance

IND AS 115 & 116



Member Addition

3,905



Occupancy

74.4%\*



**Total Income** 

Rs. 250 Cr

12.4% YOY growth



90 bps YOY growth

<sup>\*</sup>Low Occupancy due to unprecedented rains/floods in Himachal Pradesh, Uttarakhand, Maharashtra, Kerala & Coorg.



## H1 FY20 Performance

IND AS 115 & 116



Member Addition

8,276



Occupancy

83.0%



**Total Income** 

Rs. 514 Cr

10.8% YOY growth

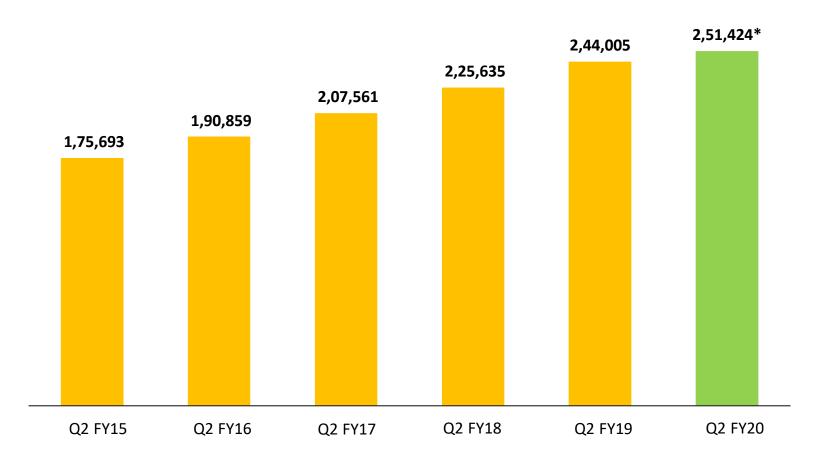


10.9%

140 bps YOY growth



## **Cumulative Member Base**

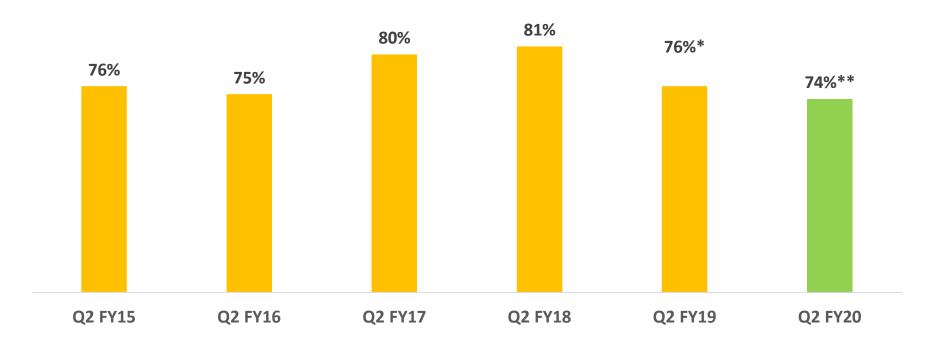


<sup>\*</sup> Net of one-off cancellation of 9,556 overdue members, in Q4 FY19.



## Occupancy Trend

#### **Occupancy Trend**



<sup>\*</sup>Low Occupancy due to unprecedented rains/floods in Kerala & Coorg.

<sup>\*\*</sup>Low Occupancy due to unprecedented rains/floods in Himachal Pradesh, Uttarakhand, Maharashtra, Kerala & Coorg.



# Our growing International presence

### 48 destinations & growing....



# **Europe & US – 42 destinations** •Finland - 25 •Sweden – 2 •Spain - 6 •Orlando – 7 • Las Vegas - 2

Member Engagement



## Theme Activities at Resorts











Resorts







## World Family Day 2019

Multi-media association which aligns with our brand mission of 'Good Living, Happy Families'
Using Origami (a Japanese art form) to make families learn together, laugh together and bond together

#### Media Innovation



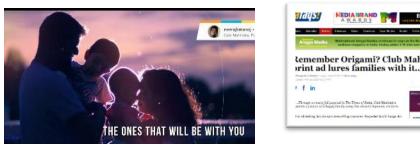
TOI Front Page that families can fold to **create Origami** & **unfold magical memories** 

#### **Resort & Mall Activation**



Origami based activations on-ground to drive prospect and member engagement

#### Social Media & PR





Campaign trended at #3 nationally on Twitter Significant PR coverage across leading websites



## **Brand Campaigns**

#### Resort-led print ads





# A film that showcases our experiences and our offers



#### **Innovative hoardings**



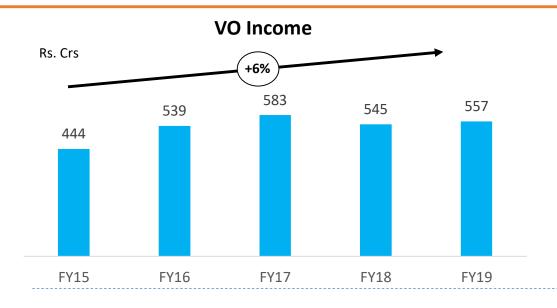


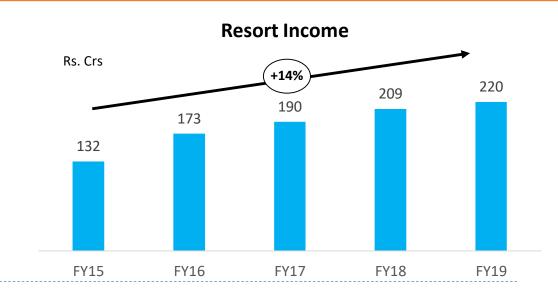
Historical Financial Performance Ind AS 18

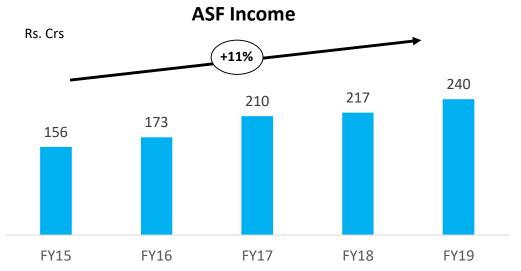


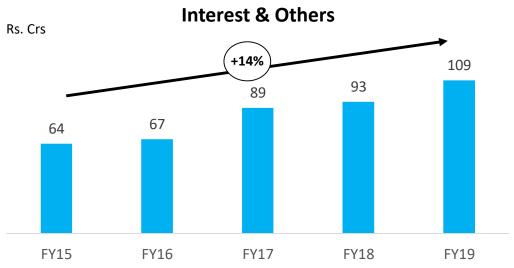
## **Income Trend**

IND AS 18





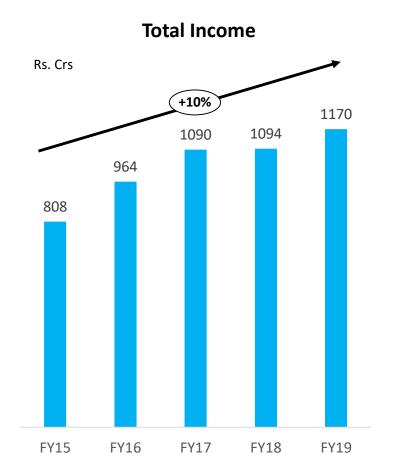


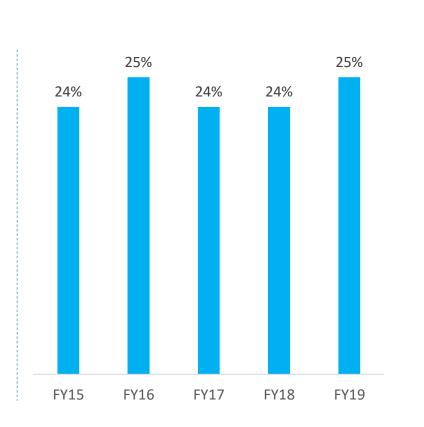




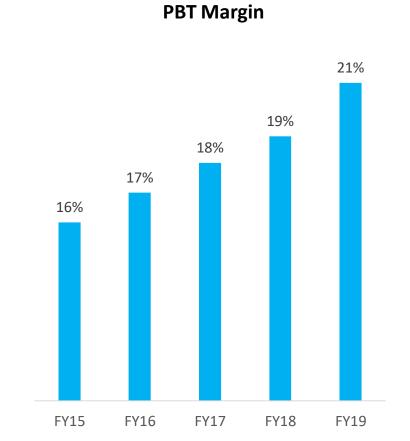
## **Performance Trend**

IND AS 18



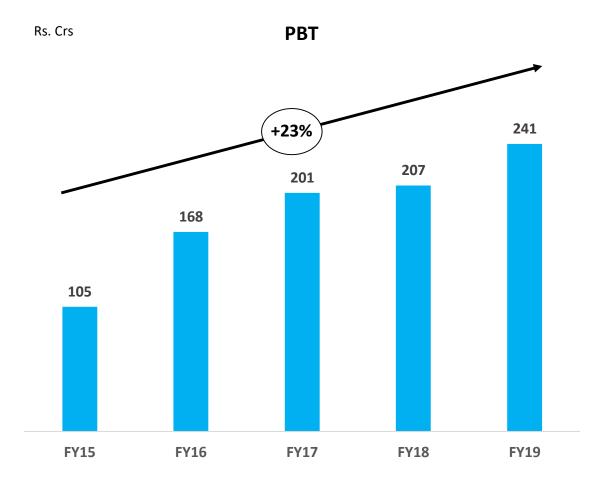


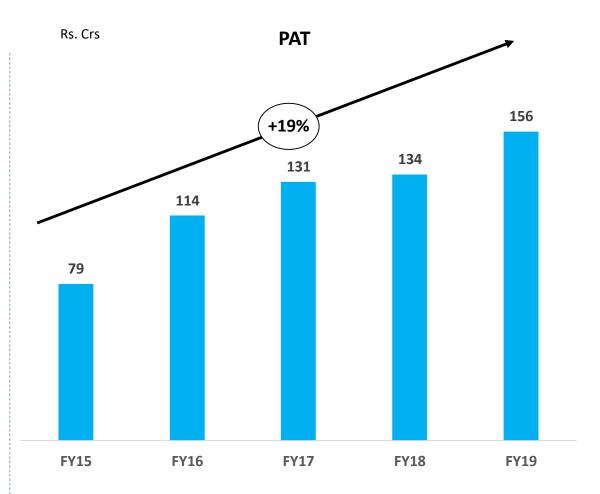
**EBITDA Margin** 





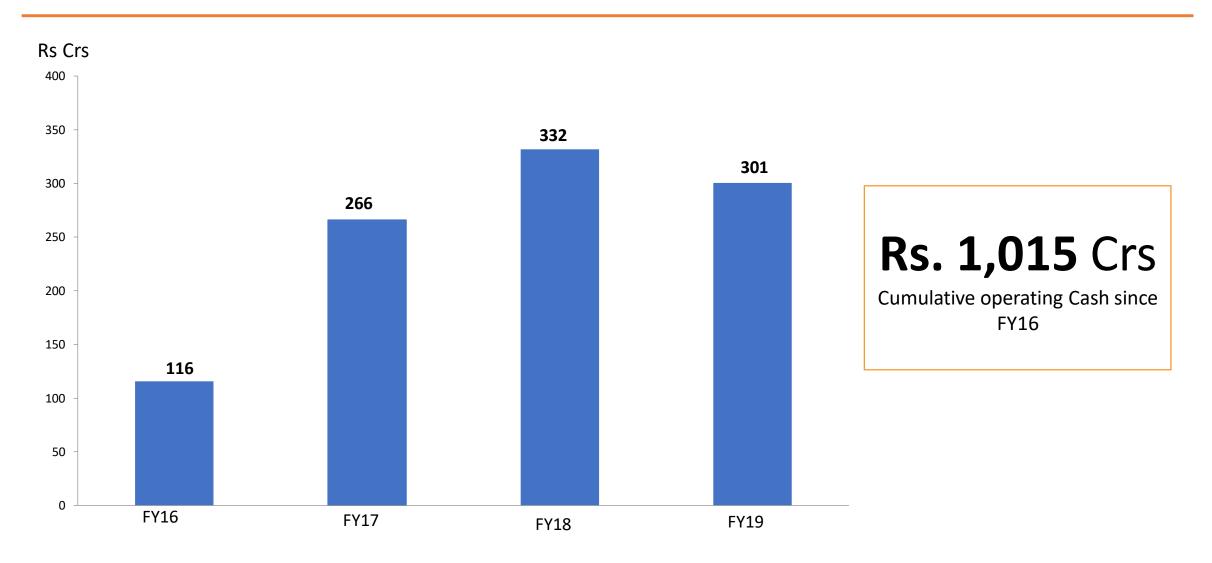






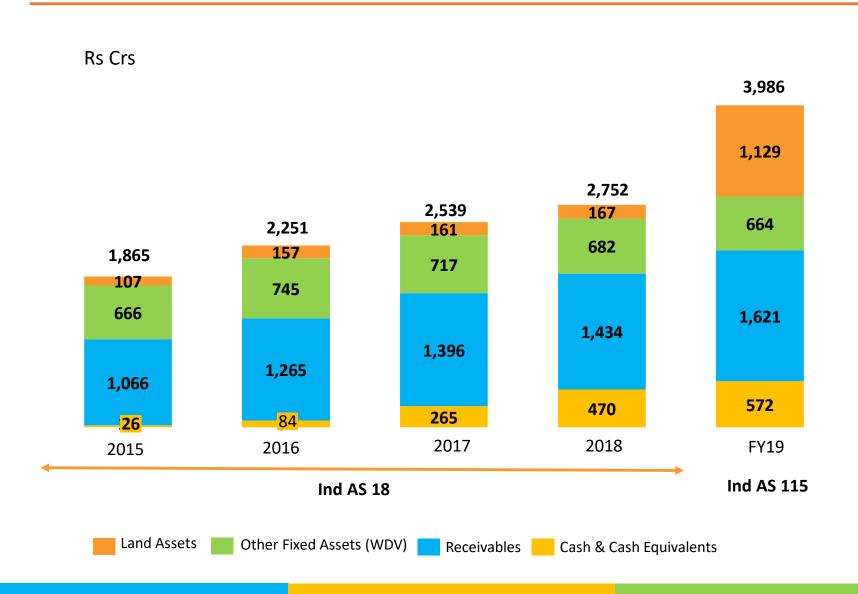


## Cash from Operations continue to grow





## **Strong Balance Sheet Position**



Land Assets Revalued during Sep'18 & stands at Rs. 1,129 Cr as on Mar'19

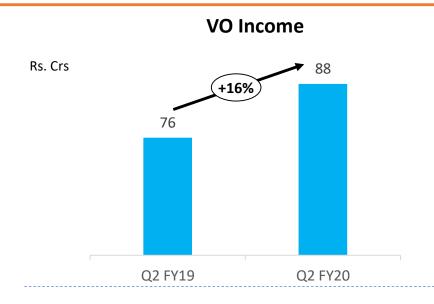
Cash growing at a healthy rate

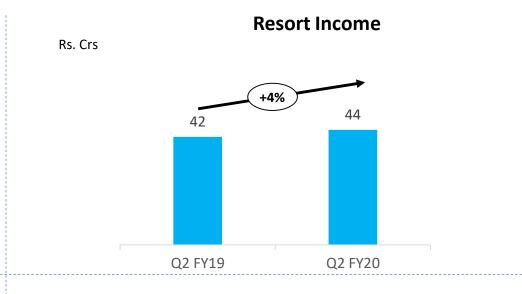
Financial Performance IND AS 116
Q2 FY20



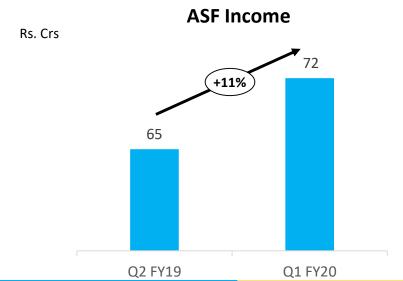
## Q2 Income Trend

IND AS 115 & 116





Rs. Crs



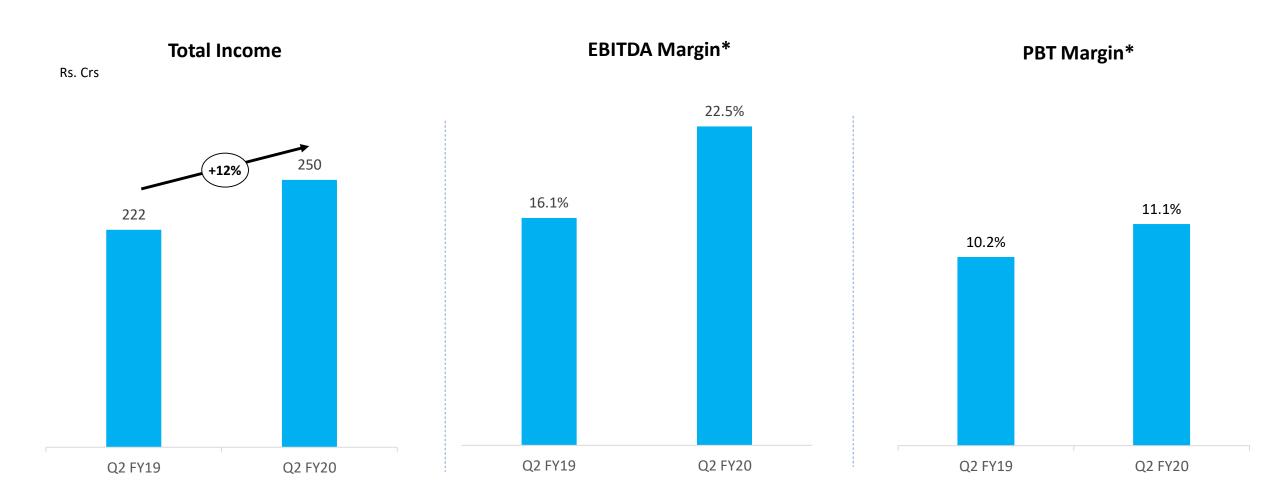


**Interest & Others** 



## **Q2 Performance Trend**

IND AS 115 & 116

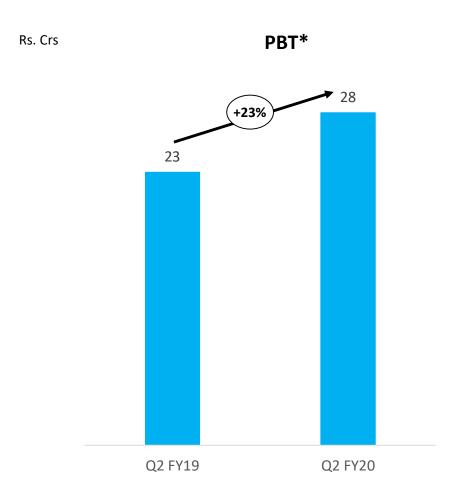


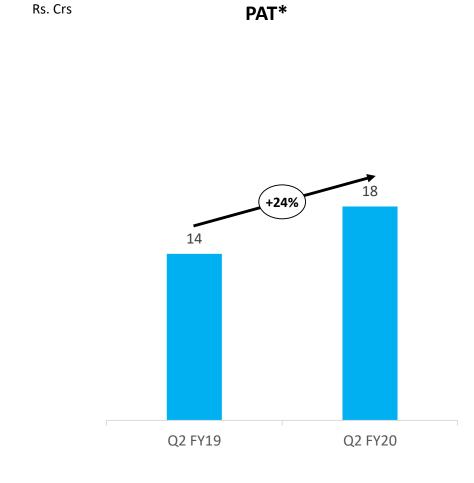
<sup>\*</sup>FY20 numbers are post IND AS 116 impact



# Q2 Profit Growth

IND AS 115 & 116





<sup>\*</sup>FY20 numbers are post IND AS 116 impact



# Income Break Up – Q2 FY'20

Rs. In Lakhs			Growth
Total Income	Q2 FY20	Q2 FY19	YoY
Income from Vacation Ownership	8,803	7,604	15.8%
ASF	7,222	6,506	11.0%
Resort Income	4,408	4,247	3.8%
Room	725	793	-8.7%
F&B	2,882	2,681	7.5%
Holiday Activity & Others	801	773	3.6%
Interest & Others	2,921	2,583	13.1%
Non-Operating Income	1,608	1,271	26.5%
Total Income	24,962	22,211	12.4%



# Impact of Ind AS 116 – Standalone Q2 FY'20

(Rs. in lakhs)

		Standalone (Unaudited)				
					Quarter ended	
		Quarte	er <b>30, 201</b> 9	September		
SI. No	SI. No Particulars				30,2018	
			Impact of Ind AS	Amount without	Amount without	
		As reported	116	adoption of Ind	adoption of Ind	
				AS 116	AS 116	
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	7,315.94	6.04	7,321.98	6,890.57	
2.	Less : Rent	(1,696.21)	(1,547.91)	(3,244.12)	(3,312.83)	
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	5,619.73	(1,541.87)	4,077.86	3,577.74	
4.	Less: Finance cost	(397.35)	396.15	(1.20)	(0.48)	
5.	Less: Depreciation and amortisation expense	(2,449.99)	1,200.37	(1,249.62)	(1,316.15)	
6.	Profit before tax (3-4-5)	2,772.39	54.65	2,827.04	2,261.11	



## Profit & Loss Statement – Q2 FY'20

Rs. In Lakhs	As reported	As reported (With impact of IND AS 116)				
Particulars	Q2 FY20	Q2 FY20 Q2 FY19				
Revenue from Operations	23,354	20,940	11.5%			
Non-Operating Income	1,608	1,271	26.5%			
Total Income	24,962	22,211	12.4%			
Employee Benefit Expenses	6,332	5,864				
Finance Cost	397	0				
Depreciation	2,450	1,316				
Sales & Marketing Expenses	5,025	3,319				
Rent	1,696	3,313				
Other Expenses	6,290	6,138				
Total Expenditure	22,190	19,950	10.1%			
EBITDA	5,619	3,577	57.1%			
EBITDA Margin	22.5%	16.1%				
Profit Before Tax (PBT)	2,772	2,261	22.6%			
Profit After Tax (PAT)	1,790	1,446	23.8%			

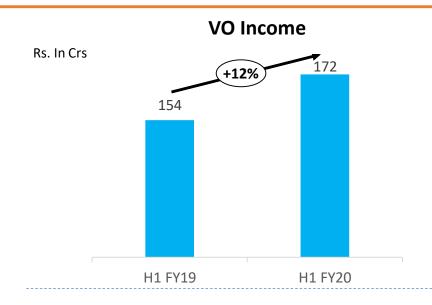
Without impact of IND AS 116					
Q2 FY20	Q2 FY19	YoY Gr			
23,354	20,940	11.5%			
1,608	1,271	26.5%			
24,962	22,211	12.4%			
6,332	5,864				
1	0				
1,250	1,316				
5,024	3,319				
3,244	3,313				
6,284	6,138				
22,135	19,950	9.9%			
4,078	3,577	14.0%			
16.3%	16.1%				
2,827	2,261	25.1%			
1,827	1,446	26.4%			

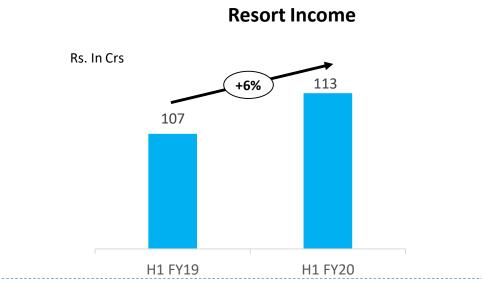
Financial Performance IND AS 116
H1 FY20



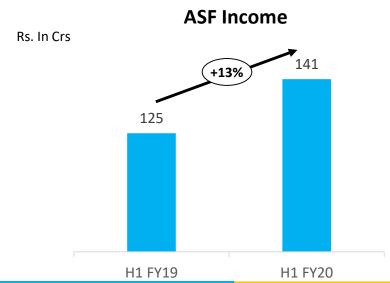
#### **H1** Income Trend

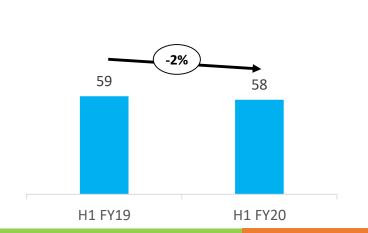
IND AS 115 & 116





Rs. In Crs



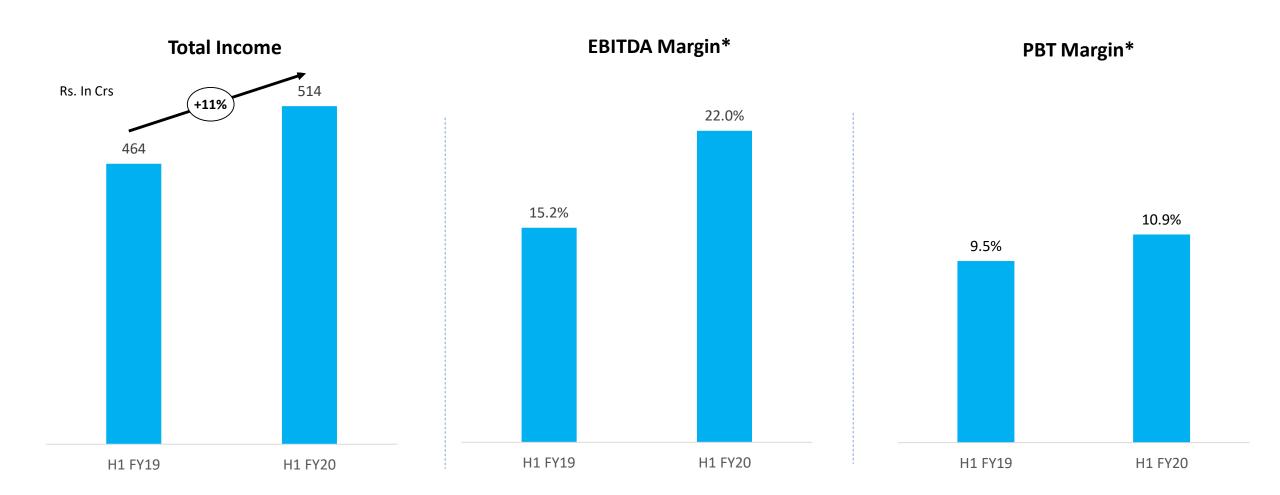


**Interest & Others** 



#### **H1** Performance Trend

IND AS 115 & 116

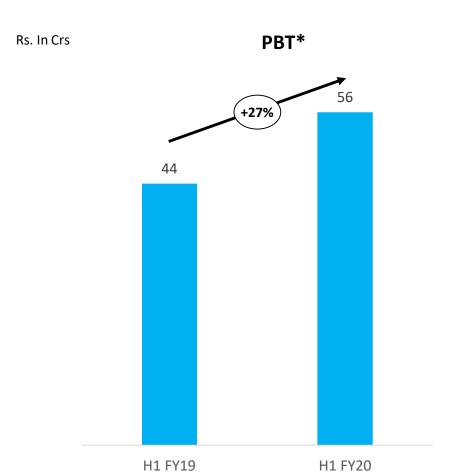


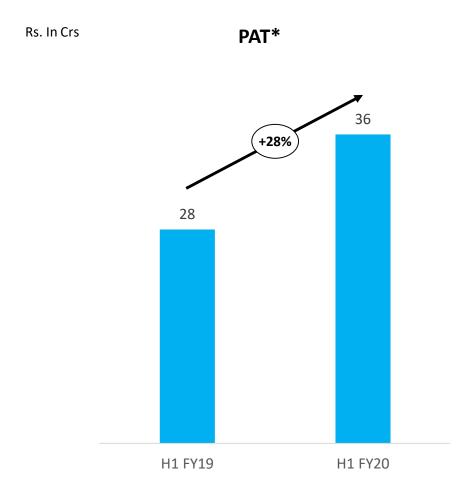
<sup>\*</sup>FY20 numbers are post IND AS 116 impact



## **H1 Profit Growth**

IND AS 115 & 116





<sup>\*</sup>FY20 numbers are post IND AS 116 impact



# Income Break Up – H1 FY'20

Rs. In Lakhs			Growth
Total Income	H1 FY20	H1 FY19	YoY
Income from Vacation Ownership	17,247	15,357	12.3%
ASF	14,106	12,528	12.6%
Resort Income	11,294	10,651	6.0%
Room	2,258	2,187	3.3%
F&B	7,046	6,555	7.5%
Holiday Activity & Others	1,990	1,909	4.2%
Interest & Others	5,762	5,857	-1.6%
Non-Operating Income	3,035	2,050	48.0%
Total Income	51,444	46,443	10.8%



# Impact of Ind AS 116 – Standalone H1 FY'20

(Rs. in lakhs)

		Standalone (Unaudited)				
			Half year ended September 30, 2019			
SI. No	Particulars				30,2018	
			Impact of Ind AS	Amount without	Amount without	
		As reported	116	adoption of Ind	adoption of Ind	
				AS 116	AS 116	
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	14,735.57	6.04	14,741.61	13,504.37	
2.	Less: Rent	(3,441.39)	(3,130.19)	(6,571.58)	(6,450.01)	
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	11,294.18	(3,124.15)	8,170.03	7,054.36	
4.	Less: Finance cost	(809.98)	808.78	(1.20)	(1.00)	
5.	Less: Depreciation and amortisation expense	(4,861.30)	2,387.53	(2,473.77)	(2,634.25)	
6.	Profit before tax (3-4-5)	5,622.90	72.16	5,695.06	4,419.11	



## Profit & Loss Statement – H1 FY'20

Rs. In Lakhs	As reported (With impact of IND AS 116)				
Particulars	H1 FY20	H1 FY19	YoY Gr		
Revenue from Operations	48,409	44,393	9.0%		
Non-Operating Income	3,035	2,050	48.0%		
Total Income	51,444	46,443	10.8%		
Employee Benefit Expenses	13,413	12,089			
Finance Cost	810	1			
Depreciation	4,861	2,634			
Sales & Marketing Expenses	9,787	7,531			
Rent	3,441	6,450			
Other Expenses	13,509	13,319			
Total Expenditure	45,821	42,024	8.3%		
EBITDA	11,294	7,054	60.1%		
EBITDA Margin	22.0%	15.2%			
Profit Before Tax (PBT)	5,623	4,419	27.2%		
Profit After Tax (PAT)	3,605	2,819	27.9%		

Without impact of IND AS 116					
H1 FY20	H1 FY19	YoY Gr			
48,409	44,393	9.0%			
3,035	2,050	48.0%			
51,444	46,443	10.8%			
13,413	12,089				
1	1				
2,474	2,634				
9,787	7,531				
6,572	6,450				
13,502	13,319				
45,749	42,024	8.1%			
8,170	7,054	15.8%			
15.9%	15.2%				
5,695	4,419	28.9%			
3,647	2,819	29.4%			



## Summarized Balance Sheet

Rs. in Lakhs		
Description	As at 30 Sep 2019	As at 31 March 2019
ASSETS		
Property, Plant & Equipment	2,04,044	2,02,146
Right of Use Asset (IND AS 116)	17,349	-
Trade receivables	1,67,837	1,62,091
Cash and cash equivalents	67,527	57,193
Deferred Tax (Net)	43,601	42,555
Other Assets	1,21,566	1,18,571
	6,21,924	5,82,556
LIABILITIES		
Shareholders Equity	13,290	13,290
Other equity		
Reserves & Surplus	67,430	63,771
Revaluation Reserve	73,759	73,759
Other Comprehensive Income	(102)	(93)
Transition Difference	(1,22,496)	(1,21,045)
	31,881	29,682
Deferred Revenue		
VO	5,26,112	5,10,745
ASF	15,129	13,187
Lease Liability (IND AS 116)	18,958	-
Other Liabilities	29,844	28,942
	6,21,924	5,82,556

#### Notes:

- 1. Balance sheet figures are regrouped for presentation purpose.
- 2. FY20 numbers are post IND AS 116 impact



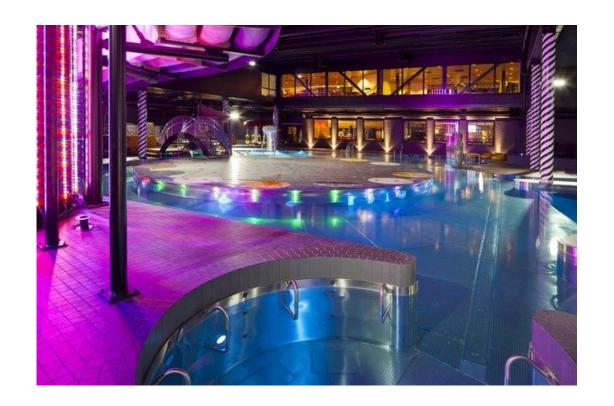
HCRO We Create and Sell Dream Holidays

# **Key Facts**

- Holiday Club Resorts is the largest vacation ownership company in Europe and the leading leisure travel company in Finland
- A total of 33 resorts 25 in Finland, 2 in Sweden, 6 in Spain (5 in Gran Canary, 1 in Costa del Sol)
- Mahindra Holidays owns 96.47% of HCR Oy
- ~62,000 families and over 1,300 companies own HCR timeshare
- Over 1 million guests visit Holiday Club Spa hotels annually
- 54% timeshare related income, 46% Spa hotel related income
- 80% of business in Finland, 20% in Sweden and Spain

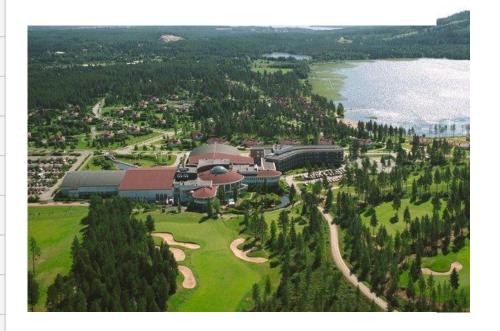
# **Core Competencies**

- Spa hotel business
- Marketing and sales
- Resort management
- Design of holiday houses and apartments

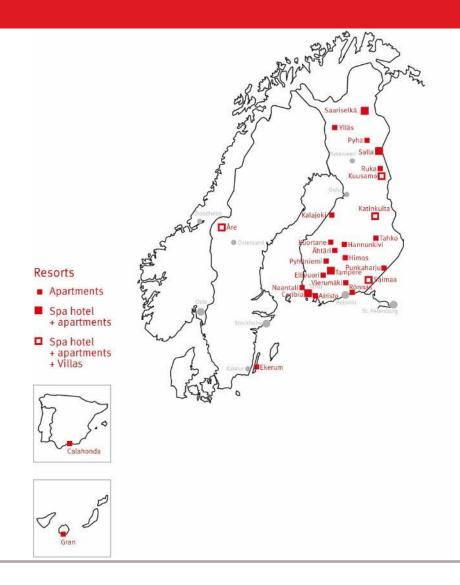


# Figures of the Resorts

Spa Hotels	8
Other Holiday Resorts	25
Hotel Rooms	1,149
Timeshare apartments	1,560
Villas Apartments	600
Restaurants & Bars	44
Aqua Parks with Saunas	8
Spa Treatment Departments	8
Golf Courses	4
Angry Birds Activity Parks	4
Shopping Centre	1



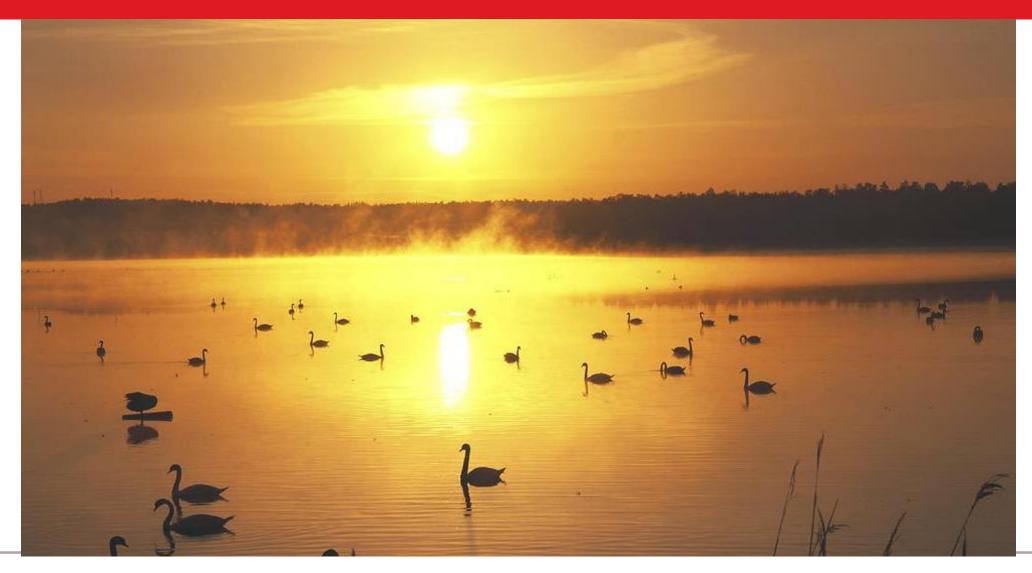
# Resort Map



# Northern lights in winter



# Midnight sun in summer



#### Nature - Clean air and thousands of lakes



## The real Santa lives in Finland



# Financial Performance Holiaay Laboratory

# Turnover: Q2 2019-20

#### **Turnover by Business Areas\***

Euro Mn

Particulars	HCRO				
Particulars	Q2 FY 20	Q2 FY 19	H1 FY 20	H1 FY 19	
Timeshare	10.89	11.77	20.32	20.67	
Spa Hotels	18.60	16.69	34.07	31.20	
Renting	1.94	1.70	3.44	3.10	
Real Estate Management	1.47	1.41	2.97	2.87	
Villas	5.14	5.77	12.46	8.76	
Other Sales	0.49	0.53	0.94	1.03	
Other Income	1.90	1.73	3.23	2.90	
	40.43	39.60	77.43	70.53	

\*Nos are as per FAS Accounts



## P&L Q2 2019-2020

Euro Mn

Particulars	Q2 FY 20	Q2 FY 19	H1 FY 20	H1 FY 19
Turnover	40.43	39.60	77.43	70.53
Operating Profit	3.83	3.03	3.18	-0.05
Less: Depreciations and impairments	1.44	1.42	2.89	2.85
(Add)/Less Financial (income) and expenses	-0.14	-0.33	-0.41	-0.60
Profit before Tax	2.25	1.28	-0.12	-3.50
Add: Minority share + Extraordinary	-0.10	0.15	0.19	0.43
Less: Taxes	-0.45	-0.47	-0.03	0.57
Profit after Tax	1.70	0.96	0.04	-2.50

Nos are as per FAS Accounts



#### COMMENTS Q2 FY19-20

- HCRO has earned a revenue of 77.43 m€ as compared to 70.53 m€ LY in H1
  - Finland turnover increased by 16% to 64.2 m€ backed by high occupancy and growth in Spa hotels revenue by 10% at 30.1 m€ compared to previous year
  - Highest occupancy at 74% in Finland Spa hotels.
  - Overall Timeshare & Villa turnover increased by 11% at 32.8 m€
- Operating Profit (EBITDA) in H1 stood at 3.18 m€ compared to loss of 0.05 m€ LY

Financial Performance-Consolidated



# Segment Revenue

IND AS 115 & 116

#### Rs. In Lakhs

Particulars	Q2 FY'20	Q2 FY'19	H1 FY'20	H1 FY'19	FY 18-19
- MHRIL	25,157	22,562	52,018	47,161	97,636
- HCRO	31,947	30,553	67,651	55,686	1,31,268
Total Segment Revenue	57,104	53,115	1,19,669	1,02,847	2,28,904
- Other Unallocable Revenue	280	173	328	223	662
Revenue from Operations	57,384	53,288	1,19,997	1,03,070	2,29,566



# Segment Profitability (PBT)

IND AS 115 & 116

#### Rs. In Lakhs

Particulars	Q2 FY'20	Q2 FY'19	H1 FY'20	H1 FY'19	FY 18-19
- MHRIL	2,611	1,955	5,447	4,054	9,698
- HCRO	958	852	(18)	(2,864)	936
Segment Results	3,569	2,807	5,429	1,190	10,634
- Other Unallocable Revenue	63	(1,974)	(834)	(2,204)	(829)
Total Segment Results	3,632	833	4,595	(1,014)	9,805



# Impact of Ind AS 116 – Consolidated Q2 FY'20

(Rs. in lakhs)

		Consolidated (Unaudited)				
SI. No						
		Quarter ended September 30, 2019		er <b>30, 201</b> 9	September	
	Particulars Particulars		30,2018			
		As reported Impact of Ind AS adoption of Ind	Amount without			
			·	adoption of Ind	adoption of Ind	
			110	AS 116	AS 116	
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	12,984.96	28.42	13,013.38	10,690.14	
2.	Less : Rent	(1,211.89)	(4,724.29)	(5,936.18)	(6,407.18)	
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	11,773.07	(4,695.87)	7,077.20	4,282.96	
4.	Less: Finance cost	(2,100.53)	1,560.27	(540.26)	(816.02)	
5.	Less: Depreciation and amortisation expense	(6,040.73)	3,592.73	(2,448.00)	(2,633.60)	
6.	Profit before tax (3-4-5)	3,631.81	457.13	4,088.94	833.34	



# Impact of Ind AS 116 – Consolidated H1 FY'20

(Rs. in lakhs)

		Consolidated (Unaudited)				
SI. No			Half year ended			
		Half ye	ar ended Septemb	er <b>30, 201</b> 9	September	
	o Particulars	As reported Impact of Ind AS adoption of Ind		30,2018		
				Amount without		
		As reported	As reported	•	adoption of Ind	adoption of Ind
			110	AS 116	AS 116	
1.	Profit prior to Rent, Finance cost, Depreciation and amortisation expense and taxes	23,629.01	24.95	23,653.96	18,245.93	
2.	Less: Rent	(2,684.59)	(9,397.57)	(12,082.16)	(12,639.36)	
3.	Profit prior to Finance cost, Depreciation and amortisation expense and taxes	20,944.42	(9,372.62)	11,571.80	5,606.57	
4.	Less: Finance cost	(4,328.52)	3,142.93	(1,185.59)	(1,454.75)	
5.	Less: Depreciation and amortisation expense	(12,021.12)	7,146.46	(4,874.66)	(5,166.31)	
6.	Profit before tax (3-4-5)	4,594.78	916.77	5,511.55	(1,014.49)	



#### Consolidated Profit & Loss Statement

IND AS 115 & 116

#### Rs. In Lakhs

Particulars	Q2 FY'20	Q2 FY'19	H1 FY'20	H1 FY'19	FY 18-19
Income from Operations	55,567	51,585	1,16,700	1,00,559	2,23,899
Non Operating Revenue	1,817	1,703	3,297	2,511	5,667
Total Income	57,384	53,288	1,19,997	1,03,070	2,29,566
Cost of vacation ownership weeks	7,297	5,502	20,137	10,195	30,850
Employee benefits expense	13,875	13,497	28,576	27,760	57,430
Finance costs	2,100	816	4,329	1,455	2,359
Depreciation and amortisation expense	6,041	2,634	12,021	5,166	10,134
Other expenses	24,439	30,006	50,339	59,508	1,18,988
Total Expenditure	53,752	52,455	1,15,402	1,04,084	2,19,761
Profit before tax	3,632	833	4,595	(1,014)	9,805
Profit after tax	2,443	(334)	2,521	(2,165)	5,957

