

July 21, 2020

SBIL/F&A-CS/BM/2021/075

Assistant Vice President
Listing Department,
National Stock Exchange of India,
Exchange Plaza,
Plot No. C/1, G Block,
Bandra-Kurla Complex,
Bandra (East),
Mumbai - 400051

General Manager Listing Department, BSE Limited, Phiroze Jejeebhoy Towers, Dalal Street, Mumbai - 400001

Dear Sir / Madam,

Subject: Outcome of Board meeting held on July 21, 2020

We wish to inform you that the meeting of the Board of Directors of SBI Life Insurance Company Limited commenced at **12:00** P.M. and concluded at **01:45** P.M. on July 21, 2020 which *inter-alia* approved the Unaudited Condensed Financial Results for the quarter ended June 30, 2020.

Pursuant to Regulation 33 of Securities and Exchange Board of India (Listing Obligation and Disclosure Requirements) Regulations, 2015 ("Listing Regulations") and other applicable requirements, a copy of the Unaudited Condensed Financial Results for the quarter ended June 30, 2020 together with the Limited Review Report in the prescribed format is enclosed. A copy of the press release being issued in this connection is also attached.

We request to you to kindly take the above information on record.

Thanking You,

Yours faithfully,

Vinod Koyande Company Secretary ACS No. 33696 A SBI A STREET

#### SBI Life Insurance Company Limited Statement of Unaudited Financial Results for the quarter ended June 30, 2020

(₹ in Lakhs) Year ended/ As at Three months ended/ As at SL Particulars June 30, March 31, June 30. March 31, 2019 2020 2020 2020 (Unaudited) (Audited) POLICYHOLDERS' A/C (a) First Year Premium 1,08,575 1,64,435 9.82.879 (b) Renewal Premium 4.58,488 8,13,186 3,53,996 24,04,223 1,28,315 1,51,013 6,76,370 (c) Single Premium 1,97,281 7,58,809 11,86,298 6,65,502 40,32,401 Net premium income Income from investments (Net)2 8,58,280 (6,67,719)2,97,727 2,99,679 4,576 4 Other income 716 1,284 1,122 47,628 5 Transfer of funds from Shareholders' A/c Total (2 to 5) 16,17,805 5,67,491 9,64,351 43,84,284 Commission on
(a) First Year Premium 10,030 20,909 14,033 82,389 (b) Renewal Premium 11,123 21,704 9,009 64,439 2,728 1,895 9,794 (c) Single Premium 1,382 22,534 45,340 24,937 1,56,622 Net Commission' Rewards 848 2,584 750 5,872 53,758 49,051 2,41,308 Operating Expenses related to insurance business (a + b): 70,067 29,460 19,591 (a) Employees remuneration and welfare expenses 35,369 36,946 1,36,138 (b) Other operating expenses 18,389 33,121 1,05,170 1,17,991 74,738 4,03,802 10 Expenses of Management (8+9) 77,140 11 Provisions for doubtful debts (including bad debts written off) 12 Provisions for diminution in value of investments and provision for standard assets & non standard assets (11,345)5,824 1,829 12,376 13 Goods and Service Tax (GST) on charges 12,608 15,646 11,135 55,317 6,575 14 Provision for taxes 23,932 17,792 37,674 15 Benefits Paid (Net) 2,85,276 3,96,012 2,86,045 16,25,093 5,44,971 16 Change in actuarial liability (40,531) 20,60,486 11,69,205 17 Total (10+11+12+13+14+15+16) 15,56,824 5,01,535 9,36,547 41,94,813 18 65,956 27,804 Surplus/(Deficit) (6-17) 60,981 1,89,471 Appropriations
(a) Transferred to Shareholders A/c 19 21,550 28,223 92,092 1,46,265 (b) Funds for Future Appropriations 32,759 (26, 135)6.254 43,205 Details of Surplus/ (Deficit) 7.559 (a) Interim & terminal bonus paid 1,032 3,174 662 (b) Allocation of bonus to policyholders 1,29,633 1,29,633 60,981 (c) Surplus shown in the Revenue Account 27,804 1,89,471 Total Surplus 62,013 1,98,763 28,466 3.26,663 SHAREHOLDERS' A/C 28,223 92,092 21,550 21 Transfer from Policyholders' Account 1,46,265 Total income under Shareholders ' Account (a) Investment Income 9,488 47,670 (1,148)17,125 (b) Other income 156 208 166 679 23 Expenses other than those related to insurance business 953 2,091 4,830 856 24 Transfer of funds to Policyholders' A/c 47,628 47,628 Provisions for doubtful debts (including write off)

Provisions for diminution in value of investments and provision for (1,854)standard assets & non standard assets (10,726)200 802 27 Profit/ (loss) before tax 38,768 1,41,354 52,159 37,784 (863) 29 Profit/ (loss) after tax and before Extraordinary Items 39,089 53,067 37,190 1,42,217 Extraordinary Items (Net of tax expenses) 31 Profit/ (loss) after tax and Extraordinary Items 39,089 53,067 37,190 1,42,217 32 Dividend per share (₹): (a) Interim Dividend (b) Final Dividend 33 Profit/(Loss) carried to Balance Sheet 8,27,321 7,88,233 6,83,204 7.88.233 Paid up equity share capital 1,00,000 1,00,004 1,00,003 1,00,003 35 Reserve & Surplus (excluding Revaluation Reserve) 8,27,557 7.88.389 6,83,204 7.88.389 36 Fair Value Change Account and Revaluation Reserve (Shareholders) 3,611 (14,083)10,936 (14,083) Total Assets: (a) Investments: Shareholders 1 Policyholders Fund excluding Linked Assets 8.08.255 6.82.795 6.89.974 6.82.795

77,69,450

87.86,823

2,94,571

73,41,994

78,56,533

3,74,468

- (b) Other Assets (Net of current liabilities and provisions)
- Net of amortisation and losses (including capital gains)
   Inclusive of interim homus & terminal homus

Assets held to cover Linked Liabilities

- 4 Represents change in Funds for Future Appropriations during the period
- 5 Represents accumulated profit

FOR IDENTIFICATION IN TERMS OF OUR SEPARATE REPORT



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66,09,109

72,31,125

3.46.548

73,41,994

78,56,533

3.74.468



rartio	culars	June 30, 2020	March 31, 2020	June 30, 2019	Year ended/ As March 31, 2020
	4-19-4-1	(Unaudited)	(Audited)	(Unaudited)	(Audited)
Analy (i)	Solvency Ratio	2.39	1.95	2.17	1.9
(ii)	- Maria Anna In Control and Co	10.09%	9.88%	11.16%	9.94
(iii)		1796.44%	1759.27%	1773.31%	1759.27
(iv)	Earnings per share (₹):				
	a) Basic and diluted EPS before extraordinary items (net of tax				
	expense) for the period	3.91	5.31	3.72	14.2
	b) Basic and diluted EPS after extraordinary items (net of tax				
	expense) for the period <sup>2</sup>	3.91	5.30	3.72	14.2
(v)					
-	a) Gross NPAs - Non Linked				
	Par		12		-
	Non Par				
	- Linked				
	Non Par	5,258	5,258	580	5,2
					131-10-11-11-11-11
	Net NPAs				
	- Non Linked				
_	Par New Per	-			-
-	Non Par - Linked	-			
	Non Par				٠,
	1.50.1.50				
	b) % of Gross NPAs				
	- Non Linked				
	Par		15.0		
	Nen Par	•			
	- Linked				74.0
	Non Par	0.06	0.07		0.0
-	% of Net NPAs				
$\vdash$	- Non Linked				
	Par				-
	Non Par				
	- Linked			U.J. () L	
_	Non Par				
(vi)	Yield on Investments (on policyholders' fund)				
1	A Without unrealised gains				
	Non Linked				
	Par	6.73%	8.73%	9.12%	8.76
	Non Par	7.93%	8.35%	9.74%	8.92
-	Sub-Total: Non-Linked	7.42%	8.50%	9.49%	8.8
-	Linked Par	N/A	NA	N/A	
_	Non Par	NA 3.99%	NA 2.32%	9.16%	6.8
$\vdash$	Sub - Total : Linked	3.99%	2.32%	9.16%	6.8
	Grand Total	5.67%	5.40%	9.33%	7.83
	1.78 -3.00				
	B With unrealised gains				
_	Non Linked				
_	Par	27.15%	-10.00%	21.18%	7.80
	Non Par Sub - Total ; Non-Linked	18.31%	8.28% 0.65%	13.77%	10.69
	Lmked	22,00%	0,0376	10.0270	9.4
	Par	NA NA	NA	NA	N
	Non Par	36.48%	-44,43%	8.26%	-4.24
	Sub - Total : Linked	36.48%	-44.43%	8.26%	-4.24
	Grand Total	29.12%	-22.46%	12.50%	2.4
(vii)					
_	a) Gross NPAs			-	
-18.00	Net NPAs b) % of Gross NPAs			-	•
_	% of Net NPAs				
THE TAX					
(viii)	Yield on Investments (on shareholders' fund)				
	A. Without unrealised gains	5.41%	-1.02%	11.32%	7.10
0,41	B. Wah unrealised gains	27.56%	-6.81%	7,83%	5.2
(ix)					
_	For 13th month	73.16%	78.93%	59.31%	75.2
_	For 25th month	52,29%	67,59%	55.23%	66.9
-	For 37th month	50,09%	62.26%	58.74%	61.8
$\vdash$	For 49th Month	50.76%	53.49%	54.78%	55.8
$\vdash$	for 61st month	48.65%	48.97%	47.19%	49.8
_	Description Patie thread on Berning 3				
$\vdash$	Persistency Ratio (based on Premium)	01.000	04 2027	04.465	07.
$\vdash$	For 13th month For 25th month	81.55%	84.29%	84.46%	86.14
	For 37th month	75.95% 68.88%	77.17% 70.13%	75.97% 70.57%	78.5. 71.5
	For 49th Month	63,79%	64.56%	67.89%	67.30
		63.14%	59.44%	56.27%	59.9
	for 61st month				

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SL	Partic	Particulars	Three months ended/ As at			Year ended/ As at
No.		June 30, 2019	March 31, 2020			
			(Unaudited)	(Audited)	(Unaudited)	(Audited)
	(x)	Conservation Ratio	88,44%	81.76%	90.95%	85.09%
		Participating Life	83.01%	88.02%	89.14%	89.31%
		Participating Pension	64.78%	91.01%	98.99%	94.10%
		Group Pension	67.17%	27.74%	41.48%	35.25%
		Participating Variable Insurance	79.98%	69.26%	80.78%	73.69%
		Non Participating Life	94.02%	78.51%	94.70%	84.69%
		Non Participating Pension	91.36%	81.48%	91.59%	87.16%
		Non Participating Annuity			11.50	
		Non Participating Health	69.35%	78.52%	62.44%	77.42%
		Non Participating Variable Insurance	86.88%	76.34%	97.38%	89.04%
		Linked Life	89,78%	80.45%	91.35%	84.22%
		Linked Group				
		Linked Pension	89.53%	83.24%	91.31%	84.47%
	(xi)	Percentage of shares held by Government of India (in case of public sector insurance companies)	NA	NA	NA	NA

- 1 Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosures

- 1 Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosures
  2 Basic and diluted EPS is not annualized for three months
  3 The persistency ratios are calculated as per IRDA ACT CIR MISC 035 01 2014 circular dated 23rd January 2014.
  Single Premium and Fully Paid-Up policies are considered in above calculation. Group Business where persistency is measurable is included.
  1) Persistency ratios for the three months ended June 30, 2020 and June 30, 2019 are "for the quarier" persistency calculated using policies issued in March to May period of the relevant years.
  1i) Persistency ratios for the three months ended March 31, 2020 are "for the quarier" persistency calculated using policies issued in December to Etheory nation of the subminimum of the property of the parameters of the subminimum of the property of the persistency calculated using policies issued in December.

  - u) expansioner ratus for the three months ended March 31, 2020 are "for the quarter" persistency calculated using policies issued in L to February period of the relevant years.

    iii) Persistency ratios for the year ended March 31, 2020 are "upto the quarter" persistency calculated using policies issued in March to February period of the relevant years.

    NA Not applicable

FOR IDENTIFICATION IN TERMS OF OUR SEPARATE REPORT







## SBI Life Insurance Company Limited Balance Sheet as at June 30, 2020

	As at	As at
Particulars	June 30, 2020 (Unaudited)	March 31, 2020 (Audited)
SOURCES OF FUNDS	(Chauditeu)	(Addited)
SOURCES OF PONDS		
Shareholders' Funds:		
Share Capital	1,00,004	1,00,003
Reserves and Surplus	8,27,557	7,88,389
Credit/(Debit) Fair Value Change Account	3,612	(14,084)
Sub-Total Sub-Total	9,31,173	8,74,308
Borrowings		7 <u>-</u>
Policyholders' Funds:		
Toncynoiders Pands.		
Credit/(Debit) Fair Value Change Account	(14,237)	(1,58,720)
Policy Liabilities	78,51,215	76,12,300
Insurance Reserves	-	•
	70.02.0(1	76.20.072
Provision for Linked Liabilities	78,03,961	76,30,073
Add: Fair value change (Linked)	3,46,763	(2,86,050)
Add: Funds for Discontinued Policies		
(i) Discontinued on account of non-payment of premium	6,27,196	5,05,044
(ii) Others	8,903	7,467
Total Linked Liabilities	87,86,823	78,56,534
Sub-Total	1,66,23,801	1,53,10,114
Fords Con February Association   Links		
Funds for Future Appropriation - Linked Funds for Future Appropriation - Other	1,04,126	71,367
runds for ruture Appropriation - Other	1,04,120	71,307
TOTAL	1,76,59,100	1,62,55,789
APPLICATION OF FUNDS		
Investments		Y
- Shareholders'	8,08,255	6,82,795
- Policyholders'	77,69,450	73,41,994
Assets held to cover Linked Liabilities	87,86,823	78,56,533
Loans	36,868	36,448
Fixed assets	57,012	58,118
Current Assets		
Cash and Bank Balances	1,64,984	1,42,323
Advances and Other Assets	3,97,653	4,39,808
Sub-Total (A)	5,62,637	5,82,131
200 (0)		-,,
Current Liabilities	3,24,359	2,78,379
Provisions	37,586	23,851
Sub-Total (B)	3,61,945	3,02,230
Net Current Assets (C) = (A - B)	2,00,692	2,79,901
Miscellaneous Expenditure (To The Extent Not Written Off or Adjusted)	_	
	21, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	
Debit Balance in Profit and Loss Account (Shareholders' Account)		
TOTAL	1,76,59,100	1,62,55,789
Contingent Liabilities	1,17,655	1,11,456

## SBI Life Insurance Company Limited Segment<sup>1</sup> Reporting for the quarter ended June 30, 2020

(₹ in Lakhs)

	Particulars	Three	Year ended/ As at		
0.		June 30, 2020	March 31, 2020	June 30, 2019	March 31, 2020
		(Unaudited)	(Audited)	(Unaudited)	(Audited)
	Segment Income:				
	Segment A: Par life		- "		
	Net Premium	1,01,499	1,99,786	1,07,338	6,31,21
	Income from Investments <sup>2</sup>	55,739	54,314	49,776	2,07,80
	Transfer of Funds from shareholders' account				
	Other Income	340	484	488	1,84
	Segment B: Par pension				
	Net Premium	3,250	9,325	4,328	32,04
	Income from Investments <sup>2</sup>	3,616	4,037	3,985	16,39
	Transfer of Funds from shareholders' account	3,010	-		10,55
	Other Income	11	22	36	8:
	Segment C:Par Variable	- "		,,,,	
	Net Premium	10,610	23,831	13,258	80,65
	Income from Investments <sup>2</sup>	6,200	6,756	5,692	24,88
	Transfer of Funds from shareholders' account	6,200	0,750	3,072	24,00
	Other Income	21	184	11	37-
	Segment D - Non Par Individual Life	- 21	104	- 11	31
	Net Premium	49,843	72,472	29,137	2,33,79
			19,353	22,858	
	Income from Investments <sup>2</sup>	20,250			86,85
	Transfer of Funds from shareholders' account		11,750	- 20	11,75
	Other Income Segment E - Non Par Pension	33	94	30	18
	Net Premium	291	985	318	2,44
		- distant	893	888	
	Income from Investments 2	851	893	000	3,82
	Transfer of Funds from shareholders' account	-		-	*
	Other Income	0	2	0	
	Segment F - Non Par Group life	1.10.000	101013	1.00 (51	4.15.71
	Net Premium	1,18,989	1,01,243	1,09,651	4,15,749
	Income from Investments <sup>2</sup>	49,592	49,129	55,105	2,03,54
	Transfer of Funds from shareholders' account		20,097	-	20,09
	Other Income	3	31	- 11	51
	Segment G - Non Par Annuity				
	Net Premium	51,623	32,031	19,104	1,12,513
	Income from Investments <sup>2</sup>	7,498	7,079	5,618	26,069
	Transfer of Funds from shareholders' account	-	14,819		14,819
	Other Income	(2)	14	1	1
	Segment H - Non Par Health				
	Net Premium	130	255	108	761
	Income from Investments <sup>2</sup>	58	55	49	218
	Transfer of Funds from shareholders' account	-	(2)		
	Other Income	0	0	0	
	Segment I - Non Par Variable				
	Net Premium	49,923	5,121	41,754	1,71,84
	Income from Investments <sup>2</sup>	11,239	11,692	8,566	41,05
	Transfer of Funds from shareholders' account	-	961		96
	Other Income	1	20	2	2
	Segment J - Linked Individual Life				
	Net Premium	3,00,025	6,21,128	2,91,149	19,79,818
	Income from Investments <sup>2</sup>	6,38,897	(7,80,130)	1,27,734	(3,31,194
	Transfer of Funds from shareholders' account				
	Other Income	311	431	543	1,981

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SI.	Particulars	Three	Year ended/ As at		
No.		June 30, 2020	March 31, 2020	June 30, 2019	March 31, 2020
		(Unaudited)	(Audited)	(Unaudited)	(Audited)
	Segment K - Linked Group				
	Net Premium	1,446	289	736	2,31
	Income from Investments <sup>2</sup>	2,218	(905)	910	1,63
	Transfer of Funds from shareholders' account		**		
	Other Income	0	0	0	
	Segment L - Linked Pension	20.000		10.700	
	Net Premium	71,182	1,19,832	48,620	3,69,24
	Income from Investments <sup>2</sup>	73,467	(45,815)	14,717	6,21
	Transfer of Funds from shareholders' account				-
	Other Income	(3)	2	(1)	
	Shareholders		0.679	16.035	
	Income from Investments <sup>2</sup>	11,342	9,578	16,925	46,8
	Other Income	156	208	166	6
2	Segment Surplus/ (Deficit) (net of transfer from shareholders' A/c) :				
	Segment A - Par life	29,378	(18,371)	5,493	44,7
	Segment B - Par pension	2,066	2,339	1,885	7,6
	Segment C - Par VIP	1,315	5,140	(1,125)	6,1
	Segment D - Non Par Ind Life	(4,717)	2,416	2,479	(11,7
	Segment E - Non Par Ind Pension	375	(69)	220	8
	Segment F - Non Par Group life	11,581	26,209	9,766	51,8
	Segment G - Non Par Annuity	(4,523)	(10,959)	(1,483)	(14,8
	Segment H - Non Par Health	80	238	87	4
	Segment I - Non Par VIP	332	(1,058)	(197)	(9
	Segment J - Linked Ind Life	23,472	11,015	8,977	49,8
	Segment K - Linked Group	(4)	9	(1)	
	Segment L - Linked Pension	1,627	1,420	1,701	7,9
	Shareholders	10,866	8,602	15,641	43,5
3	Segment Assets:				
	Segment A - Par life	28,23,969	26,38,664	23,50,380	26,38,6
	Segment B - Par pension	2,14,970	2,03,639	1,83,925	2,03,6
	Segment C - Par VIP	2,82,813	2,78,554	2,92,574	2,78,5
	Segment D - Non Par Ind Life	10,67,869	10,10,419	8,37,497	10,10,4
	Segment E - Non Par Ind Pension	42,940	42,451	41,725	42,4
	Segment F - Non Par Group life	23,35,098	22,85,705	22,92,361	22,85,
	Segment G - Non Par Annuity	4,58,416	4,01,585	2,87,588	4,01,
	Segment H - Non Par Health	662	2,928	2,272	2,9
	Segment I - Non Par VIP	6,20,760	5,63,542	4,70,699	5,63,
	Segment J - Linked Ind Life Segment K - Linked Group	76,97,545	68,91,397	65,07,669	68,91,
	Segment L - Linked Pension	36,327 11,70,665	32,868 10,43,587	31,798 8,00,757	32,: 10,43,:
	Total	1,67,52,035	1,53,95,338	1,40,99,245	1,53,95,
	Shareholders	9,31,173	8,74,308	7,94,141	8,74,
	Unallocated	(24,108)	(13,857)	(16,630)	(13,8
	Grand Total	1,76,59,100	1,62,55,789	1,48,76,757	1,62,55,
4	Segment Policy Liabilities:				
	Segment A - Par life	28,21,646	26,36,076	23,46,338	26,36,0
	Segment B - Par pension	2,11,983	1,98,962	1,78,229	1,98,9
	Segment C - Par VIP	2,78,537	2,74,527	3,04,797	2,74,
	Segment D - Non Par Ind Life Segment E - Non Par Ind Pension	10,74,380	10,20,433	8,43,074	10,20,4
	Segment F - Non Par Ind Pension Segment F - Non Par Group life	43,217	42,751	42,158	42,
	Segment G - Non Par Annuity	23,20,475 4,64,104	22,73,479 4,10,188	22,54,941 3,06,515	22,73,4 4,10,1
	Segment H - Non Par Health	200	208	3,06,313	4,10,
	Segment I - Non Par VIP	6,19,898	5,64,379	4,71,331	5,64,
	Segment J - Linked Ind Life	76,89,188	68,84,759	65,03,725	68,84,
	Segment K - Linked Group	35,887	32,476	31,558	32,4
	Segment L - Linked Pension	11,68,412	10,43,243	7,99,779	10,43,3
	Total	1,67,27,927	1,53,81,480	1,40,82,616	1,53,81,
	Shareholders	9,31,173	8,74,308	7,94,141	8,74,3
	Unallocated		-	-	-1.7
	Grand Total	1,76,59,100	1,62,55,789	1,48,76,757	1,62,55,7

#### Footnotes:

- 1 Segments include
  - a. Linked Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
  - b. Non-Linked
    - 1. Non-Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
- Participating Policies (t) Life (ii) General Annuity and Pension (iii) Health (iv) Variable.
   Variable insurance further segregated into Life, General Annuity and Pension and Health where any such segment contributes ten per cent or more of the total premium of the Company.
- Net of Provisions for diminution in value of investments and provision for standard and non-standard assets
   Segment policy liabilities includes fund for future appropriation and Credit (debit) fair value change account on policyholders fund.

FOR IDENTIFICATION IN TERMS OF OUR SEPARATE REPORT







## Other disclosures:

## Status of Shareholders Complaints for the quarter ended June 30, 2020

SI. No.	Particulars	Three months ended June 30, 2020
1	No. of investor complaints pending at the beginning of the period	Nil
2	No. of investor complaints received during the period	4
3	No. of investor complaints disposed off during the period	4
4	No. of investor complaints remaining unresolved at the end of the period	Nil



#### Notes:

- 1 The above financial results have been reviewed by the Board Audit Committee and approved by the Board of Directors at its meeting held on July 21, 2020.
- 2 The financial results have been prepared in accordance with the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, to the extent applicable, IRDAI circular IRDA/F&I/REG/CIR/208/10/2016 dated October 25, 2016 on publication of financial results for life insurance companies.
- 3 In view of seasonality of the industry, the financial results for the quarter ended June 30, 2020 are not indicative of the results that may be expected of any other interim period or full year.
- 4 The above financial results are reviewed by the Joint Statutory Auditors S C Bapna & Associates, Chartered Accountants (FRN: 115649W) and R. Devendra Kumar & Associates Chartered Accountants (FRN: 114207W).
- 5 The Outbreak of COVID-19 virus continue to spread across the globe including India, resulting in significant impact on global and India's economic environment including volatility in the capital markets. This outbreak was declared as global pandemic by World Health Organisation (WHO) on March 11, 2020. The Company has assessed the overall impact of this pandemic on its business and financials, including valuation of assets, policy liabilities and solvency for the period ended June 30, 2020. Based on the evaluation, the company has kept additional reserve amounting to Rs. 593,388 thousands resulting from COVID-19 pandemic over and above the policy level liabilities calculated based on prescribed IRDAI regulations and the same have been provided for as at 30/06/2020 in the actuarial liability. The Company will continue to closely monitor any future developments relating to COVID-19 which may have any impact on its business and financial position.
- 6 During the period ended June 30, 2020 the Company has allotted 13,668 equity shares of face value of Rs.10 each to its eligible employees pursuant to exercise of employee stock options in accordance with the Company's Employee Stock Option Scheme 2018 ("ESOS 2018"). The Scheme is in compliance with SEBI (Share Based Employee Benefits) Regulations 2014, as amended from time to time.
- 7 In accordance with requirement of IRDAI Master Circular on 'Presentation of Financial Statements and Filing of Returns', the Company will publish the financials on the Company's website latest by August 14, 2020.
- 8 Figures of the previous period/year have been regrouped/ reclassified wherever necessary, in order to make them comparable.

For and on behalf of Board of Directors

Place: Mumbai

Date: July 21, 2020

Mahesh Kumar Sharma Managing Director & CEO

(DIN: 0008740737)

FOR IDENTIFICATION IN TERMS OF OUR SEPARATE REPORT



2 1 JUL 2020





#### R. Devendra Kumar & Associates Chartered Accountants

205, Blue Rose Industrial Estate, Near Petrol Pump, Western Express Highway, Borivali East, Mumbai 400 066 S.C. Bapna & Associates Chartered Accountants 501, Arcadia, 195, Nariman Point, Mumbai-400 021

Independent Auditor's Limited Review Report on Unaudited Financial Results for the quarter ended June 30, 2020 of SBI LIFE INSURANCE COMPANY LIMITED pursuant to Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

To

The Board of Directors of

#### **SBI Life Insurance Company Limited**

- 1. We have reviewed the accompanying statement of unaudited financial results of SBI Life Insurance Company Limited ("the Company") for the quarter ended June 30, 2020, ("the Statement"), being submitted by the Company pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations") and IRDA Circular reference: IRDAI /F&I / REG/CIR/ 208 /10/ 2016 dated 25<sup>th</sup> October 2016. This Statement is the responsibility of the Company's Management and has been approved by its Board of Directors. Our responsibility is to issue a report on this Statement based on our review.
- 2. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity", issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the financial statements are free of material misstatement. A review is limited primarily to inquiries of Company personnel and analytical procedures applied to financial data and thus provide less assurance than an audit. We have not performed an audit and accordingly, we do not express an audit opinion.
- 3. Based on our review conducted as stated above, nothing has come to our attention that causes us to believe that the accompanying statement prepared in accordance with the applicable accounting standards, accounting and presentation principles as prescribed in the relevant provisions of the Insurance Act, 1938 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act") and IRDA (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002; orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI"/"the Authority") to the extent applicable and other recognized accounting practices and policies has not disclosed the information required to be disclosed in terms of Regulation 33 of the Listing Regulations including the manner in which it is to be disclosed, or that it contains any material misstatement.

#### **Emphasis of Matter**

4. We invite attention to Note No. 5 to the statement regarding the uncertainties arising out of the outbreak of COVID-19 pandemic and the assessment made by the management on its business and financials, including valuation of assets, policy liabilities and solvency for the quarter ended June 30, 2020, this assessment and the outcome of the pandemic is as made by the management and is highly dependent on the circumstances as they evolve in the subsequent periods.

Our conclusion is not modified on the above matter.





#### **Other Matters**

- 5. The actuarial valuation of liabilities for life policies in force is the responsibility of the Company's Appointed Actuary (the "Appointed Actuary") whose services are as extended and approved by IRDAI. The actuarial valuation of these liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists as at June 30, 2020 has been duly certified by the Appointed Actuary and in his opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by the IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Appointed Actuary's certificate in this regard during our review of the valuation of liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists, as contained in the statement of unaudited financial results.
- 6. Due to the COVID-19 pandemic and the lockdown and other restrictions imposed by the Government and local administration, the review processes were carried out based on the remote access to the extent available/feasible and necessary records made available by the management through digital medium.

Our conclusion is not modified in respect of the above matters.

For R. Devendra Kumar & Associates

**Chartered Accountants** 

Firm Regn. No.114207W

D. K Gupta

Partner

Membership No. 009032

UDIN: 20009032AAAACI1697

Place: Mumbai Date: July 21, 2020 For S.C. Bapna & Associates Chartered Accountants Firm Regn. No.115649W

S.C. Bapna

Partner

Membership No. 071765

UDIN: 20071765AAAAAD3811



News Release July 21, 2020

BSE Code: 540719 NSE Code: SBILIFE

## Performance for the quarter ended June 30, 2020

- Private market leadership in Total New Business Premium (NBP) with 23.9% market share
- 80 bps increase in VoNB margin to 18.7% as compared to Q1 FY 2020
- Strong growth in 61st month persistency ratio based on premium by 687 bps
- Robust solvency ratio of 2.39
- Decrease in Operating expense ratio to 7.0% from 7.3%
- Increase in profit by 5% to ₹ 3.9 billion
- Growth in Gross written premium by 14%

## **Key measures of performance**

(₹ in billion)

Particulars	Q1 FY 2021	Q1 FY 2020	YoY
Revenue Parameters			
New Business Premium (NBP)	30.6	31.5	-3%
Renewal Premium (RP)	45.8	35.4	30%
Gross Written Premium (GWP)	76.4	66.9	14%
Individual New Business Premium	13.4	18.7	-29%
Individual Rated Premium (IRP)	10.5	16.2	-36%
Annualized Premium Equivalent (APE)	12.7	18.6	-32%
Total Protection NBP (Individual + Group)	2.9	4.4	-33%
Total Protection NBP Share	9.6%	13.8%	-
Private Market Share based on IRP <sup>1</sup>	18%	21.5%	-
NBP Product mix (%) (Par/Non Par/ULIP)	4/70/26	9/49/42	-
NBP Channel mix (%) (Banca/Agency/others)	41/14/45	57/18/25	-
Financial Parameters			
Profit after Tax (PAT)	3.9	3.7	5%
Net Worth	93.1	79.4	17%
Assets under Management (AuM)	1753.5	1,469.5	19%
VoNB and VoNB Margin <sup>2</sup>			
Value of New Business (VoNB) <sup>2</sup>	2.4	3.3	-29%
New Business Margin (VoNB Margin) <sup>2</sup>	18.7%	17.9%	-



Particulars	Q1 FY 2021	Q1 FY 2020	YoY
VoNB and VoNB Margin using effective tax rate <sup>7</sup>			
Value of New Business (VoNB)	2.6	3.7	-31%
New Business Margin (VoNB Margin)	20.1%	19.9%	-
Key Financial Ratios			
Operating expense ratio <sup>3</sup>	7.0%	7.3%	-
Commission ratio <sup>4</sup>	3.1%	3.8%	-
Total cost ratio <sup>5</sup>	10.1%	11.2%	-
Persistency Ratios (based on premium) <sup>6</sup>			
13 <sup>th</sup> month persistency	81.55%	84.46%	-
25 <sup>th</sup> month persistency	75.95%	75.97%	-
37 <sup>th</sup> month persistency	68.88%	70.57%	-
49 <sup>th</sup> month persistency	63.79%	67.89%	-
61st month persistency	63.14%	56.27%	-
Solvency Ratio	2.39	2.17	-
Return on Equity (RoE)	17.3%	19.2%	-

- 1. Source: Life insurance council
- 2. VNB and VNB margin for Q1 FY21 and Q1 FY20 are based on management estimates
- 3. Operating expense ratio = Operating expenses / Gross Written Premium (GWP)
- 4. Commission ratio = Commission (including rewards) / Gross Written Premium (GWP)
- Total cost ratio = (Operating expenses + Commission + Provision for doubtful debt and bad debt written off) /GWP
   The persistency ratios are calculated as per IRDA/ACT/CIR/MISC/035/01/2014 circular dated 23rd January 2014. Single Premium and Fully Paid-Up policies are considered in above calculation. Group Business where persistency is measurable is included. Persistency Ratios for the period ended June 30, 2020 and June 30, 2019 are 'For the Quarter' Persistency Ratios are calculated using policies issued in March to May period of the relevant years
- 7. Effective tax rate assumes that a proportion of the projected profits are tax exempt on account of tax deductions available on income from dividends and tax free bonds.
- N.B: Refer the section on definitions, abbreviations and explanatory notes



The Board of Directors of SBI Life Insurance Company Limited approved and adopted its unaudited financial results for the quarter ended June 30, 2020, following its meeting on Tuesday, July 21, 2020 in Mumbai. The disclosure of financial results submitted to exchanges is annexed to this release.

#### Business growth and market share

- The Company has achieved market leadership in Total NBP of ₹ 30.6 billion with 23.9% private market share in Q1 FY 2021.
- New Business Premium (NBP) is ₹ 30.6 billion in Q1 FY 2021. Single premium has increased by 31%
- Individual NBP from Non- par segment has increased by 50% to ₹ 4.2 billion in Q1 FY 2021
- Increase in GWP by 14% to ₹ 76.4 billion in Q1 FY 2021 mainly due to strong growth in renewal premium by 30% from ₹ 35.4 billion in Q1 FY 2020 to ₹ 45.8 billion in Q1FY 2021.

#### **Cost Efficiency**

- Total Cost ratio has decreased to 10.1% in Q1 FY 2021, from 11.2% in Q1 FY 2020.
  - Commission ratio has decreased to 3.1% in Q1 FY 2021, from 3.8% in Q1 FY 2020.
  - Operating Expense has decreased to 7.0% inQ1 FY 2021, from 7.3% in Q1 FY 2020.

#### **Profitability**

- Profit after Tax (PAT) grew by 5% to ₹ 3.9 billion in Q1 FY 2021.
- Value of New Business (VoNB) decreased by 29% to ₹ 2.4 billion in Q1 FY 2021.
- VoNB margin increased by 80 bps from 17.9% in Q1 FY2020 to 18.7% in Q1FY 2021.
- VoNB decreased by 31% to ₹ 2.6 billion for Q1 FY 2021 (with effective tax rate).
- VoNB margin increased from 19.9% in Q1 FY 2020 to 20.1% in Q1 FY 2021 (with effective tax rate).

## **Persistency**

- 13<sup>th</sup> month persistency of 81.55% in Q1 FY 2021 as compared to 84.46% in Q1 FY 2020.
- Strong growth in 61<sup>st</sup> month persistency of 63.14% in Q1 FY 2021 as compared 56.27% in Q1FY 2020.



## **Assets under Management**

AuM has grown by 19% from ₹1,469.5 billion as on June 30, 2019 to ₹1753.5 billion as on June 30, 2020 with debt-equity mix of 76:24. Over 90% of the debt investments are in AAA and Sovereign instruments.

## **Financial position**

- The Company's net worth increased by 17% from ₹ 79.4 billion as on June 30, 2019 to ₹ 93.1 billion as on June 30, 2020.
- Strong solvency ratio as on June 30, 2020 was at 2.39 as against the regulatory requirement of 1.50.

## **Distribution network**

- The Company has strong distribution network of 190,696 trained insurance professionals consisting of agents, CIFs and SPs along with widespread operations with 940 offices across country.
- The Company has diversified distribution network comprising of strong bancassurance channel, agency channel and others comprising of corporate agents, brokers, micro agents, common service centers, insurance marketing firms, web aggregators and direct business. NBP channel mix for Q1 FY 2021 is bancassurance channel 41%, agency channel 14%, and other channels 45%.



## **Definitions, abbreviations and explanatory notes**

- New Business Premium (NBP): Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder
- Annualized Premium Equivalent (APE): The sum of annualized first year premiums on regular premium policies, and 10% of single premiums, written by the Company during the fiscal year from both retail and group customers
- Individual New Business Premium: Insurance premium that is due in the first policy year of an individual life insurance contract
- Individual Rated Premium (IRP): New business premiums written by the Company under individual products and weighted at the rate of 10% for single premiums
- Renewal Premium: Life insurance premiums falling due in the years subsequent to the first year of the policy
- Embedded Value: The measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI)
- Value of New Business (VoNB): VoNB is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- Value of New Business Margin / VoNB Margin: VoNB Margin is the ratio of VoNB to New Business
   Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new
   business
- Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations
- Net worth: Net worth represents the shareholders' funds and is computed as sum of share capital and reserves including share premium, share application money and fair value change account net of debit balance in profit and loss account



#### **About SBI Life Insurance**

SBI Life Insurance Company Limited ("SBI Life"/ "the Company"), incorporated in the year 2000, established as joint venture between State Bank of India and BNP Paribas Cardif S.A. and is one of the leading life Insurance companies in India. SBI Life has an authorized capital of ₹ 20.0 billion and a paid-up capital of ₹ 10.0 billion.

SBI Life offers a comprehensive range of life insurance and pension products at competitive prices, ensuring high standards of customer service and world class operating efficiency. The Company offers individual and group products which include savings and protection plans to address the insurance needs of diverse customer segments.

SBI Life has a multi-channel distribution network comprising of an expansive Bancassurance channel with SBI, which has an unrivalled strength of over 22,000 branches across the country. SBI Life also has a large and productive agent network comprising of 137,000 agents, as on June 30, 2020. The Company's other distribution channels include direct sales and sales through corporate agents, brokers, insurance marketing firms and other intermediaries. As on June 30, 2020, the Company has a widespread network of 940 offices across the Country to address customer needs effectively and efficiently. The Company had an AuM of ₹ 1,753.5 billion as of June 30, 2020.

The Company is listed on National Stock Exchange ("NSE") and The Bombay Stock Exchange ("BSE").

#### Disclaimer

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'expected to', etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results, opportunities and growth potential to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the actual growth in demand for insurance and other financial products and services in the countries that we operate or where a material number of our customers reside, our ability to successfully implement our strategy, including our use of the Internet and other technology our exploration of merger and acquisition opportunities, our ability to integrate mergers or acquisitions into our operations and manage the risks associated with such acquisitions to achieve our strategic and financial objectives, our growth and expansion in domestic and overseas markets, technological changes, our ability to market new products, the outcome of any legal, tax or regulatory proceedings in India and in other jurisdictions we are or become a party to, the future impact of new accounting standards, our ability to implement our dividend policy, the impact of changes in insurance regulations and other regulatory changes in India and other jurisdictions on us. SBI Life Insurance Company Limited undertakes no obligation to update forward looking statements to reflect events or circumstances after the date thereof.

This release does not constitute an offer of securities.

For investor queries please call Sangramjit Sarangi at +91 22 6191 0281 or email investorrelations@sbilife.co.in

For further press queries please call Santosh Setty at +91-22-6191 0034 / Minakshi Mishra at +91-22-6191 0140 or email santosh.setty@sbilife.co.in / minakshi.mishra@sbilife.co.in

(₹1 billion = ₹ 100 crore)

# **SEARCHABLE FORMAT**

## SBI Life Insurance Company Limited Statement of Unaudited Financial Results for the quarter ended June 30, 2020

						(₹ in Lakhs)
SI.	Partici	ulars	Three	months ended/ As	at	Year ended/ As a
No.			June 30, 2020	March 31, 2020	June 30, 2019	March 31, 2020
DOLL	CVIIOI	DEDGL LIG	(Unaudited)	(Audited)	(Unaudited)	(Audited)
OLI		DERS' A/C premium income				
1		First Year Premium	1,08,575	2,52,221	1,64,435	9.82.879
	(a) (b)	Renewal Premium	4,58,488	8,13,186	3,53,996	24,04,223
			1,97,281	1,28,315	1,51,013	6,76,370
2		emium income <sup>1</sup>	7,58,809	11,86,298	6,65,502	40,32,401
3		e from investments (Net) <sup>2</sup>	8,58,280	(6,67,719)	2,97,727	2,99,679
4	Other i		716	1,284	1,122	4,576
5		er of funds from Shareholders' A/c	-	47,628	- 1,122	47,628
6		(2 to 5)	16,17,805	5,67,491	9,64,351	43,84,284
7		ission on	10,17,000	5,07,151	3,01,001	10,01,201
,	(a)	First Year Premium	10,030	20,909	14,033	82,389
	(b)	Renewal Premium	11,123	21.704	9,009	64,439
	(c)	Single Premium	1,382	2,728	1,895	9,794
8		ommission <sup>1</sup>	22,534	45,340	24,937	1,56,622
	Reward		848	2,584	750	5,872
9		ing Expenses related to insurance business (a + b):	53,758	70,067	49,051	2,41,308
	(a)	Employees remuneration and welfare expenses	35,369	36,946	29,460	1,36,138
	(b)	Other operating expenses	18,389	33,121	19,591	1,05,170
10	Expen	ses of Management (8+9)	77,140	1,17,991	74,738	4,03,802
11		ons for doubtful debts (including bad debts written off)	8	18	37	65
12		ons for diminution in value of investments and provision for				
		rd assets & non standard assets	(11,345)	5,824	1,829	12,376
13		and Service Tax (GST) on charges	12,608	15,646	11,135	55,317
14		on for taxes	23,932	6,575	17,792	37,674
15	Benefit	ts Paid <sup>3</sup> (Net) <sup>1</sup>	2,85,276	3,96,012	2,86,045	16,25,093
16		e in actuarial liability	11,69,205	(40,531)	5,44,971	20,60,486
17		(10+11+12+13+14+15+16)	15,56,824	5,01,535	9,36,547	41,94,813
18		ss/(Deficit) (6-17)	60,981	65,956	27,804	1,89,471
19		priations	ĺ	ĺ		, ,
	(a)	Transferred to Shareholders A/c	28,223	92,092	21,550	1,46,265
	(b)	Funds for Future Appropriations <sup>4</sup>	32,759	(26,135)	6,254	43,205
20		s of Surplus/ ( Deficit)	32,737	(20,133)	0,23 .	15,205
	(a)	Interim & terminal bonus paid	1,032	3,174	662	7,559
	(b)	Allocation of bonus to policyholders	-,	1,29,633	-	1,29,633
	(c)	Surplus shown in the Revenue Account	60,981	65,956	27,804	1,89,471
	Total S	Surplus	62,013	1,98,763	28,466	3,26,663
SHAF	REHOL	DERS' A/C			•	
21	Transfe	er from Policyholders' Account	28,223	92,092	21,550	1,46,265
22	Total i	ncome under Shareholders ' Account				
	(a)	Investment Income	9,488	(1,148)	17,125	47,670
	(b)	Other income	156	208	166	679
23	Expens	ses other than those related to insurance business	953	2,091	856	4,830
24	Transfe	er of funds to Policyholders' A/c	-	47,628	-	47,628
25	Provisi	ons for doubtful debts (including write off)	-	-	-	-
	Provisi	ons for diminution in value of investments and provision for				
26		rd assets & non standard assets	(1,854)	(10,726)	200	802
27	Profit/	(loss) before tax	38,768	52,159	37,784	1,41,354
28		ons for tax	(321)	(908)	594	(863
29		(loss) after tax and before Extraordinary Items	39,089	53,067	37,190	1,42,217
30	Extrao	rdinary Items (Net of tax expenses)	-	-	-	-
31		(loss) after tax and Extraordinary Items	39,089	53,067	37,190	1,42,217
32	Divide	nd per share (₹):				
		Interim Dividend	-	-	-	-
		Final Dividend	-	-	-	-
33		(Loss) carried to Balance Sheet <sup>5</sup>	8,27,321	7,88,233	6,83,204	7,88,233
34		equity share capital	1,00,004	1,00,003	1,00,000	1,00,003
35		e & Surplus (excluding Revaluation Reserve)	8,27,557	7,88,389	6,83,204	7,88,389
36	Fair Va	alue Change Account and Revaluation Reserve (Shareholders)	3,611	(14,083)	10,936	(14,083
37		Assets:				
	(a)	Investments:				
		Shareholders '	8,08,255	6,82,795	6,89,974	6,82,795
		Policyholders Fund excluding Linked Assets	77,69,450	73,41,994	66,09,109	73,41,994
	1	Assets held to cover Linked Liabilities	87,86,823	78,56,533	72,31,125	78,56,533
		Other Assets (Net of current liabilities and provisions)			3,46,548	

Net of reinsurance
 Net of amortisation and losses (including capital gains)
 Inclusive of interim bonus & terminal bonus
 Represents change in Funds for Future Appropriations during the period
 Represents accumulated profit

Partic	ulars	June 30,	months ended/ As March 31,	June 30,	Year ended/ As March 31,
		2020 (Unaudited)	2020 (Audited)	2019 (Unaudited)	2020 (Audited)
Analyt	tical Ratios <sup>1</sup> :	(Chadated)	(Hudreu)	(Chadarea)	(Mulitu)
(i)	Solvency Ratio	2.39	1.95	2.17	1.9
(ii)	Expenses Management Ratio	10.09%	9.88%	11.16%	9.94
(iii) (iv)	Policyholder's liabilities to shareholders' fund Earnings per share (₹):	1796.44%	1759.27%	1773.31%	1759.27
(10)	a) Basic and diluted EPS before extraordinary items (net of tax)				
	expense) for the period <sup>2</sup>	3.91	5.31	3.72	14.2
	b) Basic and diluted EPS after extraordinary items (net of tax	3.71	5.51	5.72	
	expense) for the period <sup>2</sup>	3.91	5.30	3.72	14.2
(v)	NPA ratios: (for policyholders' fund)				
	a) Gross NPAs				
	- Non Linked Par	_	_		
	Non Par	-	-	-	
	- Linked				
	Non Par	5,258	5,258	-	5,2
	Net NPAs				
	- Non Linked Par	_	_	_	
	Non Par	-	-	-	
	- Linked				
	Non Par	-	-	-	-
	b) % of Gross NPAs - Non Linked				
	- Non Linked Par	_	_	_	
	Non Par	-	-	-	
	- Linked				
	Non Par	0.06	0.07	-	0.
	ar ar ar				
	% of Net NPAs - Non Linked				
	Par	_	_	_	
	Non Par	-	_	_	-
	- Linked				
	Non Par	-	-	-	-
. n					
(vi)	Yield on Investments (on policyholders' fund)  A. Without unrealised gains				
	Non Linked				
	Par	6.73%	8.73%	9.12%	8.7
	Non Par	7.93%	8.35%	9.74%	8.9
	Sub -Total : Non-Linked	7.42%	8.50%	9.49%	8.8
	<u>Linked</u> Par	NA	N/A	NA	
	Non Par	3.99%	NA 2.32%	9.16%	6.8
	Sub - Total : Linked	3.99%	2.32%	9.16%	6.8
	Grand Total	5.67%	5.40%	9.33%	7.8
	B. With unrealised gains				
	Non Linked Par	27.15%	-10.00%	21.18%	7.8
	Non Par	18.31%	8.28%	13.77%	10.6
	Sub - Total : Non-Linked	22.00%	0.65%	16.82%	9.4
	Linked				
	Par	NA	NA	NA	N
<u> </u>	Non Par	36.48%	-44.43%	8.26%	-4.2
	Sub - Total : Linked Grand Total	36.48% 29.12%	-44.43% -22.46%	8.26% 12.50%	-4.2 2.4
	State 10th	∠9.1∠%	-22.40%	12.30%	2.4
(vii)	NPA ratios: (for shareholders' fund)				
	a) Gross NPAs	-	=	-	-
	Net NPAs	-	-	-	-
	b) % of Gross NPAs	-	-	-	-
	% of Net NPAs	=	-	-	-
(viii)	Yield on Investments (on shareholders' fund)				
	A. Without unrealised gains	5.41%	-1.02%	11.32%	7.1
	B. With unrealised gains	27.56%	-6.81%	7.83%	5.2
	Persistency Ratio (based on number of Policy) <sup>3</sup>				
(ix)		73.16%	78.93%	59.31%	75.2
(ix)	For 13th month		67.500/	55.23%	66.9
(ix)	For 25th month	52.29%	67.59%		
(ix)	For 25th month For 37th month	50.09%	62.26%	58.74%	
(ix)	For 25th month For 37th month For 49th Month	50.09% 50.76%	62.26% 53.49%	54.78%	55.8
(ix)	For 25th month For 37th month	50.09%	62.26%		55.8
(ix)	For 25th month For 37th month For 49th Month for 61st month	50.09% 50.76%	62.26% 53.49%	54.78%	55.8
(ix)	For 25th month For 37th month For 49th Month	50.09% 50.76%	62.26% 53.49%	54.78%	55.8 49.8
(ix)	For 25th month For 37th month For 49th Month for 61st month  Persistency Ratio (based on Premium) <sup>3</sup>	50.09% 50.76% 48.65%	62.26% 53.49% 48.97%	54.78% 47.19%	61.8 55.8 49.8 86.1 78.5
(ix)	For 25th month For 37th month For 37th month for 61st month  Persistency Ratio (based on Premium) For 13th month For 37th month For 37th month	50.09% 50.76% 48.65% 81.55% 75.95% 68.88%	62.26% 53.49% 48.97% 84.29% 77.17% 70.13%	54.78% 47.19% 84.46% 75.97% 70.57%	55.8 49.8 86.1 78.5 71.5
(ix)	For 25th month For 37th month For 49th Month for 61st month  Persistency Ratio (based on Premium) <sup>3</sup> For 13th month For 25th month	50.09% 50.76% 48.65% 81.55% 75.95%	62.26% 53.49% 48.97% 84.29% 77.17%	54.78% 47.19% 84.46% 75.97%	55.8 49.8 86.1 78.5

SI.	Partic	ulars	Three	e months ended/ As	at	Year ended/ As at
No.			June 30, 2020	March 31, 2020	June 30, 2019	March 31, 2020
			(Unaudited)	(Audited)	(Unaudited)	(Audited)
	(x)	Conservation Ratio	88.44%	81.76%	90.95%	85.09%
		Participating Life	83.01%	88.02%	89.14%	89.31%
		Participating Pension	64.78%	91.01%	98.99%	94.10%
		Group Pension	67.17%	27.74%	41.48%	35.25%
		Participating Variable Insurance	79.98%	69.26%	80.78%	73.69%
		Non Participating Life	94.02%	78.51%	94.70%	84.69%
		Non Participating Pension	91.36%	81.48%	91.59%	87.16%
		Non Participating Annuity	-	-	-	-
		Non Participating Health	69.35%	78.52%	62.44%	77.42%
		Non Participating Variable Insurance	86.88%	76.34%	97.38%	89.04%
		Linked Life	89.78%	80.45%	91.35%	84.22%
		Linked Group	-	-	-	-
		Linked Pension	89.53%	83.24%	91.31%	84.47%
	(xi)	Percentage of shares held by Government of India (in case of				
	. ,	public sector insurance companies)	NA	NA	NA	NA

- 1 Analytical ratios have been calculated as per definition given in IRDAI Analytical ratios disclosures
- 2 Basic and diluted EPS is not annualized for three months
  3 The persistency ratios are calculated as per IRDA/ACT/CIR/MISC/035/01/2014 circular dated 23rd January 2014.
- Ine persistency ratios are calculated as per IRD/ACLI/CIR/MISC/053/01/2014 circular dated 23rd January 2014.

  Single Premium and Fully Paid-Up policies are considered in above calculation. Group Business where persistency is measurable is included.

  i) Persistency ratios for the three months ended June 30, 2020 and June 30, 2019 are "for the quarter" persistency calculated using policies issued in March to May period of the relevant years.

  ii) Persistency ratios for the three months ended March 31, 2020 are "for the quarter" persistency calculated using policies issued in December
- to February period of the relevant years.

  iii) Persistency ratios for the year ended March 31, 2020 are "upto the quarter" persistency calculated using policies issued in March to February period of the relevant years.

  NA Not applicable

## SBI Life Insurance Company Limited Balance Sheet as at June 30, 2020

	(₹ in Lal			
	As at	As at		
Particulars	June 30, 2020	March 31, 2020		
	(Unaudited)	(Audited)		
SOURCES OF FUNDS				
Shareholders' Funds:				
Share Capital	1,00,004	1,00,003		
Reserves and Surplus	8,27,557	7,88,389		
Credit/(Debit) Fair Value Change Account	3,612	(14,084)		
Sub-Total	9,31,173	8,74,308		
Borrowings	-	-		
Policyholders' Funds:				
	(1.1.22	// =0 ==0\		
Credit/(Debit) Fair Value Change Account	(14,237)	(1,58,720)		
Policy Liabilities	78,51,215	76,12,300		
Insurance Reserves	-	<del>-</del>		
Provision for Linked Liabilities	78,03,961	76,30,073		
Add: Fair value change (Linked)	3,46,763	(2,86,050)		
Add: Funds for Discontinued Policies				
(i) Discontinued on account of non-payment of premium	6,27,196	5,05,044		
(ii) Others	8,903	7,467		
Total Linked Liabilities	87,86,823	78,56,534		
Sub-Total	1,66,23,801	1,53,10,114		
Funds for Future Appropriation - Linked	-	-		
Funds for Future Appropriation - Other	1,04,126	71,367		
TOTAL	1,76,59,100	1,62,55,789		
APPLICATION OF FUNDS				
T				
Investments	0.00.255	6.02.705		
- Shareholders'	8,08,255	6,82,795		
- Policyholders'	77,69,450	73,41,994		
A 1 11. Y 1 1Y 1 192	07.06.022	70.56.522		
Assets held to cover Linked Liabilities	87,86,823	78,56,533		
Y	26.060	26.440		
Loans	36,868	36,448		
T' 1	57.012	<b>50.110</b>		
Fixed assets	57,012	58,118		
C				
Current Assets	1.64.004	1 42 222		
Cash and Bank Balances	1,64,984	1,42,323		
Advances and Other Assets	3,97,653	4,39,808		
Sub-Total (A)	5,62,637	5,82,131		
G 41:199	2.24.250	2.70.270		
Current Liabilities	3,24,359	2,78,379		
Provisions Sub-Total (P)	37,586	23,851		
Sub-Total (B)	3,61,945	3,02,230		
Not Current Assets (C) = (A D)	2.00.602	2 70 001		
Net Current Assets (C) = (A - B)	2,00,692	2,79,901		
Miscellaneous Expenditure (To The Extent Not Written Off or Adjusted)				
whise nancous Experience (10 The Extent Not written On of Adjusted)	-	-		
Dabit Ralance in Profit and Loss Assount (Charabeldows! Assount)				
Debit Balance in Profit and Loss Account (Shareholders' Account)	-	-		
TOTAL	1 76 50 100	1 () 55 700		
	1,76,59,100	1,62,55,789		
Contingent Liabilities	1,17,655	1,11,456		

## SBI Life Insurance Company Limited Segment<sup>1</sup> Reporting for the quarter ended June 30, 2020

SI.	Particulars	Three months ended/ As at			Year ended/ As at	
No.		June 30, 2020	March 31, 2020	June 30, 2019	March 31, 2020	
		(Unaudited)	(Audited)	(Unaudited)	(Audited)	
1	Segment Income:					
	Segment A:Par life					
	Net Premium	1,01,499	1,99,786	1,07,338	6,31,211	
	Income from Investments <sup>2</sup>	55,739	54,314	49,776	2,07,805	
	Transfer of Funds from shareholders' account	-	-	-	-	
	Other Income	340	484	488	1,847	
	Segment B:Par pension					
	Net Premium	3,250	9,325	4,328	32,049	
	Income from Investments 2	3,616	4,037	3,985	16,392	
	Transfer of Funds from shareholders' account	-	-	-	-	
	Other Income	11	22	36	83	
	Segment C:Par Variable					
	Net Premium	10,610	23,831	13,258	80,653	
	Income from Investments <sup>2</sup>	6,200	6,756	5,692	24,888	
	Transfer of Funds from shareholders' account			_	24,000	
	Other Income	21	184	11	374	
	Segment D - Non Par Individual Life	21	104	- 11	374	
	Net Premium	49,843	72,472	29,137	2,33,797	
	Income from Investments <sup>2</sup>	20,250	19,353	22,858	86,853	
	Transfer of Funds from shareholders' account	20,230	11,750	22,030	11,750	
	Other Income	33	94	30	11,730	
	Segment E - Non Par Pension	33	94	30	183	
	Net Premium	291	985	318	2.448	
		†	893	888		
	Income from Investments <sup>2</sup>	851			3,827	
	Transfer of Funds from shareholders' account	- 0	- 2	-	- 2	
	Other Income	0	2	0	2	
	Segment F - Non Par Group life	1 10 000	1.01.242	1.00.651	4.15.740	
	Net Premium	1,18,989	1,01,243	1,09,651	4,15,749	
	Income from Investments <sup>2</sup>	49,592	49,129	55,105	2,03,547	
	Transfer of Funds from shareholders' account	-	20,097	-	20,097	
	Other Income	3	31	11	58	
	Segment G - Non Par Annuity					
	Net Premium	51,623	32,031	19,104	1,12,513	
	Income from Investments <sup>2</sup>	7,498	7,079	5,618	26,068	
	Transfer of Funds from shareholders' account	-	14,819	-	14,819	
	Other Income	(2)	14	1	17	
	Segment H - Non Par Health					
	Net Premium	130	255	108	768	
	Income from Investments <sup>2</sup>	58	55	49	218	
	Transfer of Funds from shareholders' account	-	-	-	-	
	Other Income	0	0	0	1	
	Segment I - Non Par Variable					
	Net Premium	49,923	5,121	41,754	1,71,844	
	Income from Investments <sup>2</sup>	11,239	11,692	8,566	41,052	
	Transfer of Funds from shareholders' account	-	961	-	961	
	Other Income	1	20	2	25	
	Segment J - Linked Individual Life					
	Net Premium	3,00,025	6,21,128	2,91,149	19,79,818	
	Income from Investments <sup>2</sup>	6,38,897	(7,80,130)	1,27,734	(3,31,194)	
	Transfer of Funds from shareholders' account	-	-	_ 1	-	
1	Other Income	311	431	543	1,981	
	· · · · · · · · · · · · · · · · · · ·		.51	0	-,, 01	

No.	Particulars	June 30, 2020	months ended/ A March 31,	June 30,	Year ended/ As at March 31,
<u>.</u>			2020	2019	2020
<u>.</u>		(Unaudited)	(Audited)	(Unaudited)	(Audited)
-	Segment K - Linked Group				
	Net Premium	1,446	(905)	736 910	2,311
-	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	2,218	(903)	910	1,633
	Other Income	0	0	0	0
2	Segment L - Linked Pension				
-	Net Premium	71,182	1,19,832	48,620	3,69,241
-	Income from Investments <sup>2</sup> Transfer of Funds from shareholders' account	73,467	(45,815)	14,717	6,215
-	Other Income	(3)	2	(1)	2
1	Shareholders	(5)	_	(-)	=
	Income from Investments <sup>2</sup>	11,342	9,578	16,925	46,868
	Other Income	156	208	166	679
	Segment Surplus/ (Deficit) (net of transfer from shareholders' A/c) :				
	Segment A - Par life	29,378	(18,371)	5,493	44,702
	Segment B - Par pension	2,066	2,339	1,885	7,627
_	Segment C - Par VIP Segment D - Non Par Ind Life	1,315 (4,717)	5,140 2,416	(1,125) 2,479	6,119 (11,750)
	Segment E - Non Par Ind Pension	375	(69)	220	861
_	Segment F - Non Par Group life	11,581	26,209	9,766	51,802
	Segment G - Non Par Annuity	(4,523)	(10,959)	(1,483)	(14,819)
_	Segment H - Non Par Health Segment I - Non Par VIP	80 332	(1,058)	(197)	(961)
	Segment J - Linked Ind Life	23,472	11,015	8,977	49,850
	Segment K - Linked Group	(4)	9	(1)	26
	Segment L - Linked Pension	1,627	1,420	1,701	7,945
1	Shareholders	10,866	8,602	15,641	43,581
3 5	Segment Assets:				
	Segment A - Par life	28,23,969	26,38,664	23,50,380	26,38,664
	Segment B - Par pension Segment C - Par VIP	2,14,970	2,03,639	1,83,925	2,03,639
	Segment D - Non Par Ind Life	2,82,813 10,67,869	2,78,554 10,10,419	2,92,574 8,37,497	2,78,554 10,10,419
_	Segment E - Non Par Ind Pension	42,940	42,451	41,725	42,451
	Segment F - Non Par Group life	23,35,098	22,85,705	22,92,361	22,85,705
	Segment G - Non Par Annuity	4,58,416	4,01,585	2,87,588	4,01,585
	Segment H - Non Par Health Segment I - Non Par VIP	662 6,20,760	2,928 5,63,542	2,272 4,70,699	2,928 5,63,542
	Segment J - Linked Ind Life	76,97,545	68,91,397	65,07,669	68,91,397
	Segment K - Linked Group	36,327	32,868	31,798	32,868
	Segment L - Linked Pension	11,70,665	10,43,587	8,00,757	10,43,587
	Total Shareholders	<b>1,67,52,035</b> 9,31,173	1,53,95,338 8,74,308	<b>1,40,99,245</b> 7,94,141	1,53,95,338 8,74,308
_	Unallocated	(24,108)	(13,857)	(16,630)	(13,857)
	Grand Total	1,76,59,100	1,62,55,789	1,48,76,757	1,62,55,789
4 5	Segment Policy Liabilities:				
_	Segment A - Par life	28,21,646	26,36,076	23,46,338	26,36,076
	Segment B - Par pension	2,11,983	1,98,962	1,78,229	1,98,962
_	Segment C - Par VIP Segment D - Non Par Ind Life	2,78,537	2,74,527	3,04,797	2,74,527
	Segment D - Non Par Ind Life Segment E - Non Par Ind Pension	10,74,380 43,217	10,20,433 42,751	8,43,074 42,158	10,20,433 42,751
	Segment F - Non Par Group life	23,20,475	22,73,479	22,54,941	22,73,479
	Segment G - Non Par Annuity	4,64,104	4,10,188	3,06,515	4,10,188
	Segment H - Non Par Health	200	208	171	208
	Segment I - Non Par VIP Segment J - Linked Ind Life	6,19,898 76,89,188	5,64,379 68,84,759	4,71,331 65,03,725	5,64,379 68,84,759
	Segment K - Linked Group	35,887	32,476	31,558	32,476
	Segment L - Linked Pension	11,68,412	10,43,243	7,99,779	10,43,243
_	Total	1,67,27,927	1,53,81,480	1,40,82,616	1,53,81,480
_	Shareholders Unallocated	9,31,173	8,74,308	7,94,141	8,74,308
I -	Grand Total	1,76,59,100	1,62,55,789	1,48,76,757	1,62,55,789

#### Footnotes:

- 1 Segments include:
  - a. Linked Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
  - b. Non-Linked
  - Non-Linkea
     Non-Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
     Participating Policies: (i) Life (ii) General Annuity and Pension (iii) Health (iv) Variable
     Variable insurance further segregated into Life, General Annuity and Pension and Health where any such segment contributes ten per cent or more of the total premium of the Company.
- Net of Provisions for diminution in value of investments and provision for standard and non-standard assets.
   Segment policy liabilities includes fund for future appropriation and Credit/(debit) fair value change account on policyholders fund.

## Other disclosures: Status of Shareholders Complaints for the quarter ended June 30, 2020

SI.	Particulars	Three months	
No.		ended June 30,	
		2020	
1	No. of investor complaints pending at the beginning of the period	Nil	
2	No. of investor complaints received during the period	4	
3	No. of investor complaints disposed off during the period	4	
4	No. of investor complaints remaining unresolved at the end of the period	Nil	

#### **Notes:**

- 1 The above financial results have been reviewed by the Board Audit Committee and approved by the Board of Directors at its meeting held on July 21, 2020.
- 2 The financial results have been prepared in accordance with the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, to the extent applicable, IRDAI circular IRDA/F&I/REG/CIR/208/10/2016 dated October 25, 2016 on publication of financial results for life insurance companies.
- 3 In view of seasonality of the industry, the financial results for the quarter ended June 30, 2020 are not indicative of the results that may be expected of any other interim period or full year.
- 4 The above financial results are reviewed by the Joint Statutory Auditors S C Bapna & Associates, Chartered Accountants (FRN: 115649W) and R. Devendra Kumar & Associates Chartered Accountants (FRN: 114207W).
- 5 The Outbreak of COVID-19 virus continue to spread across the globe including India, resulting in significant impact on global and India's economic environment including volatility in the capital markets. This outbreak was declared as global pandemic by World Health Organisation (WHO) on March 11, 2020. The Company has assessed the overall impact of this pandemic on its business and financials, including valuation of assets, policy liabilities and solvency for the period ended June 30, 2020. Based on the evaluation, the company has kept additional reserve amounting to Rs. 593,388 thousands resulting from COVID-19 pandemic over and above the policy level liabilities calculated based on prescribed IRDAI regulations and the same have been provided for as at 30/06/2020 in the actuarial liability. The Company will continue to closely monitor any future developments relating to COVID-19 which may have any impact on its business and financial position.
- 6 During the period ended June 30, 2020 the Company has allotted 13,668 equity shares of face value of Rs.10 each to its eligible employees pursuant to exercise of employee stock options in accordance with the Company's Employee Stock Option Scheme 2018 ("ESOS 2018"). The Scheme is in compliance with SEBI (Share Based Employee Benefits) Regulations 2014, as amended from time to time.
- 7 In accordance with requirement of IRDAI Master Circular on 'Presentation of Financial Statements and Filing of Returns', the Company will publish the financials on the Company's website latest by August 14, 2020.
- 8 Figures of the previous period/year have been regrouped/ reclassified wherever necessary, in order to make them comparable.

For and on behalf of Board of Directors

Place: Mumbai

Mahesh Kumar Sharma

Managing Director & CEO

Date: July 21, 2020 (DIN: 0008740737)

## R. Devendra Kumar & Associates Chartered Accountants

205, Blue Rose Industrial Estate, Near Petrol Pump, Western Express Highway, Borivali East, Mumbai 400 066 S.C. Bapna & Associates Chartered Accountants 501, Arcadia, 195, Nariman Point, Mumbai-400 021

Independent Auditor's Limited Review Report on Unaudited Financial Results for the quarter ended June 30, 2020 of SBI LIFE INSURANCE COMPANY LIMITED pursuant to Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

To

The Board of Directors of

#### **SBI Life Insurance Company Limited**

- 1. We have reviewed the accompanying statement of unaudited financial results of SBI Life Insurance Company Limited ("the Company") for the quarter ended June 30, 2020, ("the Statement"), being submitted by the Company pursuant to the requirement of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations") and IRDA Circular reference: IRDAI /F&I / REG/CIR/ 208 /10/ 2016 dated 25<sup>th</sup> October 2016. This Statement is the responsibility of the Company's Management and has been approved by its Board of Directors. Our responsibility is to issue a report on this Statement based on our review.
- 2. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity", issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the financial statements are free of material misstatement. A review is limited primarily to inquiries of Company personnel and analytical procedures applied to financial data and thus provide less assurance than an audit. We have not performed an audit and accordingly, we do not express an audit opinion.
- 3. Based on our review conducted as stated above, nothing has come to our attention that causes us to believe that the accompanying statement prepared in accordance with the applicable accounting standards, accounting and presentation principles as prescribed in the relevant provisions of the Insurance Act, 1938 (the "Insurance Act"), the Insurance Regulatory and Development Authority Act, 1999 (the "IRDA Act") and IRDA (Preparation of Financial Statements and Auditors' Report of Insurance Companies) Regulations, 2002; orders/directions/circulars issued by the Insurance Regulatory and Development Authority of India ("IRDAI"/"the Authority") to the extent applicable and other recognized accounting practices and policies has not disclosed the information required to be disclosed in terms of Regulation 33 of the Listing Regulations including the manner in which it is to be disclosed, or that it contains any material misstatement.

#### **Emphasis of Matter**

4. We invite attention to Note No. 5 to the statement regarding the uncertainties arising out of the outbreak of COVID-19 pandemic and the assessment made by the management on its business and financials, including valuation of assets, policy liabilities and solvency for the quarter ended June 30, 2020, this assessment and the outcome of the pandemic is as made by the management and is highly dependent on the circumstances as they evolve in the subsequent periods.

Our conclusion is not modified on the above matter.

#### **Other Matters**

- 5. The actuarial valuation of liabilities for life policies in force is the responsibility of the Company's Appointed Actuary (the "Appointed Actuary") whose services are as extended and approved by IRDAI. The actuarial valuation of these liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists as at June 30, 2020 has been duly certified by the Appointed Actuary and in his opinion, the assumptions for such valuation are in accordance with the guidelines and norms issued by the IRDAI and the Institute of Actuaries of India in concurrence with the Authority. We have relied upon the Appointed Actuary's certificate in this regard during our review of the valuation of liabilities for life policies in force and for policies in respect of which premium has been discontinued but liability exists, as contained in the statement of unaudited financial results.
- 6. Due to the COVID-19 pandemic and the lockdown and other restrictions imposed by the Government and local administration, the review processes were carried out based on the remote access to the extent available/feasible and necessary records made available by the management through digital medium.

Our conclusion is not modified in respect of the above matters.

For R. Devendra Kumar & Associates
Chartered Accountants
Firm Regn. No.114207W

For S.C. Bapna & Associates **Chartered Accountants** Firm Regn. No.115649W

#### D. K Gupta

Partner Membership No. 009032 UDIN:

Place: Mumbai Date: July 21, 2020 **S.C. Bapna** Partner Membership No. 071765

UDIN:



News Release
BSE Code: 540719
SSE Code: SBILIFE

## Performance for the quarter ended June 30, 2020

- Private market leadership in Total New Business Premium (NBP) with 23.9% market share
- 80 bps increase in VoNB margin to 18.7% as compared to Q1 FY 2020
- Strong growth in 61st month persistency ratio based on premium by 687 bps
- Robust solvency ratio of 2.39
- Decrease in Operating expense ratio to 7.0% from 7.3%
- Increase in profit by 5% to ₹ 3.9 billion
- Growth in Gross written premium by 14%

## **Key measures of performance**

(₹ in billion)

Particulars	Q1 FY 2021	Q1 FY 2020	YoY
Revenue Parameters			
New Business Premium (NBP)	30.6	31.5	-3%
Renewal Premium (RP)	45.8	35.4	30%
Gross Written Premium (GWP)	76.4	66.9	14%
Individual New Business Premium	13.4	18.7	-29%
Individual Rated Premium (IRP)	10.5	16.2	-36%
Annualized Premium Equivalent (APE)	12.7	18.6	-32%
Total Protection NBP (Individual + Group)	2.9	4.4	-33%
Total Protection NBP Share	9.6%	13.8%	-
Private Market Share based on IRP <sup>1</sup>	18%	21.5%	-
NBP Product mix (%) (Par/Non Par/ULIP)	4/70/26	9/49/42	-
NBP Channel mix (%) (Banca/Agency/others)	41/14/45	57/18/25	-
Financial Parameters			
Profit after Tax (PAT)	3.9	3.7	5%
Net Worth	93.1	79.4	17%
Assets under Management (AuM)	1753.5	1,469.5	19%
VoNB and VoNB Margin <sup>2</sup>			
Value of New Business (VoNB) <sup>2</sup>	2.4	3.3	-29%
New Business Margin (VoNB Margin) <sup>2</sup>	18.7%	17.9%	-



Particulars	Q1 FY 2021	Q1 FY 2020	YoY
VoNB and VoNB Margin using effective tax rate <sup>7</sup>			
Value of New Business (VoNB)	2.6	3.7	-31%
New Business Margin (VoNB Margin)	20.1%	19.9%	-
<b>Key Financial Ratios</b>			
Operating expense ratio <sup>3</sup>	7.0%	7.3%	-
Commission ratio <sup>4</sup>	3.1%	3.8%	-
Total cost ratio <sup>5</sup>	10.1%	11.2%	-
Persistency Ratios (based on premium) <sup>6</sup>			
13 <sup>th</sup> month persistency	81.55%	84.46%	-
25 <sup>th</sup> month persistency	75.95%	75.97%	-
37 <sup>th</sup> month persistency	68.88%	70.57%	-
49 <sup>th</sup> month persistency	63.79%	67.89%	-
61st month persistency	63.14%	56.27%	-
Solvency Ratio	2.39	2.17	-
Return on Equity (RoE)	17.3%	19.2%	-

- 1. Source: Life insurance council
- 2. VNB and VNB margin for Q1 FY21 and Q1 FY20 are based on management estimates
- 3. Operating expense ratio = Operating expenses / Gross Written Premium (GWP)
- 4. Commission ratio = Commission (including rewards) / Gross Written Premium (GWP)
- Total cost ratio = (Operating expenses + Commission + Provision for doubtful debt and bad debt written off) /GWP
   The persistency ratios are calculated as per IRDA/ACT/CIR/MISC/035/01/2014 circular dated 23rd January 2014. Single Premium and Fully Paid-Up policies are considered in above calculation. Group Business where persistency is measurable is included. Persistency Ratios for the period ended June 30, 2020 and June 30, 2019 are 'For the Quarter' Persistency Ratios are calculated using policies issued in March to May period of the relevant years
- 7. Effective tax rate assumes that a proportion of the projected profits are tax exempt on account of tax deductions available on income from dividends and tax free bonds.
- N.B: Refer the section on definitions, abbreviations and explanatory notes



The Board of Directors of SBI Life Insurance Company Limited approved and adopted its unaudited financial results for the quarter ended June 30, 2020, following its meeting on Tuesday, July 21, 2020 in Mumbai. The disclosure of financial results submitted to exchanges is annexed to this release.

#### Business growth and market share

- The Company has achieved market leadership in Total NBP of ₹ 30.6 billion with 23.9% private market share in Q1 FY 2021.
- New Business Premium (NBP) is ₹ 30.6 billion in Q1 FY 2021. Single premium has increased by 31%
- Individual NBP from Non- par segment has increased by 50% to ₹ 4.2 billion in Q1 FY 2021
- Increase in GWP by 14% to ₹ 76.4 billion in Q1 FY 2021 mainly due to strong growth in renewal premium by 30% from ₹ 35.4 billion in Q1 FY 2020 to ₹ 45.8 billion in Q1FY 2021.

#### **Cost Efficiency**

- Total Cost ratio has decreased to 10.1% in Q1 FY 2021, from 11.2% in Q1 FY 2020.
  - Commission ratio has decreased to 3.1% in Q1 FY 2021, from 3.8% in Q1 FY 2020.
  - Operating Expense has decreased to 7.0% inQ1 FY 2021, from 7.3% in Q1 FY 2020.

#### **Profitability**

- Profit after Tax (PAT) grew by 5% to ₹ 3.9 billion in Q1 FY 2021.
- Value of New Business (VoNB) decreased by 29% to ₹ 2.4 billion in Q1 FY 2021.
- VoNB margin increased by 80 bps from 17.9% in Q1 FY2020 to 18.7% in Q1FY 2021.
- VoNB decreased by 31% to ₹ 2.6 billion for Q1 FY 2021 (with effective tax rate).
- VoNB margin increased from 19.9% in Q1 FY 2020 to 20.1% in Q1 FY 2021 (with effective tax rate).

## **Persistency**

- 13<sup>th</sup> month persistency of 81.55% in Q1 FY 2021 as compared to 84.46% in Q1 FY 2020.
- Strong growth in 61<sup>st</sup> month persistency of 63.14% in Q1 FY 2021 as compared 56.27% in Q1FY 2020.



## **Assets under Management**

AuM has grown by 19% from ₹ 1,469.5 billion as on June 30, 2019 to ₹ 1753.5 billion as on June 30, 2020 with debt-equity mix of 76:24. Over 90% of the debt investments are in AAA and Sovereign instruments.

## **Financial position**

- The Company's net worth increased by 17% from ₹ 79.4 billion as on June 30, 2019 to ₹ 93.1 billion as on June 30, 2020.
- Strong solvency ratio as on June 30, 2020 was at 2.39 as against the regulatory requirement of 1.50.

## **Distribution network**

- The Company has strong distribution network of 190,696 trained insurance professionals consisting of agents, CIFs and SPs along with widespread operations with 940 offices across country.
- The Company has diversified distribution network comprising of strong bancassurance channel, agency channel and others comprising of corporate agents, brokers, micro agents, common service centers, insurance marketing firms, web aggregators and direct business. NBP channel mix for Q1 FY 2021 is bancassurance channel 41%, agency channel 14%, and other channels 45%.



## **Definitions, abbreviations and explanatory notes**

- New Business Premium (NBP): Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder
- Annualized Premium Equivalent (APE): The sum of annualized first year premiums on regular premium policies, and 10% of single premiums, written by the Company during the fiscal year from both retail and group customers
- Individual New Business Premium: Insurance premium that is due in the first policy year of an individual life insurance contract
- Individual Rated Premium (IRP): New business premiums written by the Company under individual products and weighted at the rate of 10% for single premiums
- Renewal Premium: Life insurance premiums falling due in the years subsequent to the first year of the policy
- Embedded Value: The measure of the consolidated value of shareholders' interest in the covered life insurance business, which is all life insurance business written by the Company since inception and in-force as on the valuation date (including lapsed business which have the potential of getting revived). The Embedded Value of the Company has been determined on the basis of the Indian Embedded Value (IEV) Methodology calculated as per APS 10 set forth by the Institute of Actuaries of India (IAI)
- Value of New Business (VoNB): VoNB is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- Value of New Business Margin / VoNB Margin: VoNB Margin is the ratio of VoNB to New Business
   Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new
   business
- Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations
- Net worth: Net worth represents the shareholders' funds and is computed as sum of share capital and reserves including share premium, share application money and fair value change account net of debit balance in profit and loss account



#### **About SBI Life Insurance**

SBI Life Insurance Company Limited ("SBI Life"/ "the Company"), incorporated in the year 2000, established as joint venture between State Bank of India and BNP Paribas Cardif S.A. and is one of the leading life Insurance companies in India. SBI Life has an authorized capital of ₹ 20.0 billion and a paid-up capital of ₹ 10.0 billion.

SBI Life offers a comprehensive range of life insurance and pension products at competitive prices, ensuring high standards of customer service and world class operating efficiency. The Company offers individual and group products which include savings and protection plans to address the insurance needs of diverse customer segments.

SBI Life has a multi-channel distribution network comprising of an expansive Bancassurance channel with SBI, which has an unrivalled strength of over 22,000 branches across the country. SBI Life also has a large and productive agent network comprising of 137,000 agents, as on June 30, 2020. The Company's other distribution channels include direct sales and sales through corporate agents, brokers, insurance marketing firms and other intermediaries. As on June 30, 2020, the Company has a widespread network of 940 offices across the Country to address customer needs effectively and efficiently. The Company had an AuM of ₹ 1,753.5 billion as of June 30, 2020.

The Company is listed on National Stock Exchange ("NSE") and The Bombay Stock Exchange ("BSE").

#### Disclaimer

Except for the historical information contained herein, statements in this release which contain words or phrases such as 'will', 'expected to', etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results, opportunities and growth potential to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to, the actual growth in demand for insurance and other financial products and services in the countries that we operate or where a material number of our customers reside, our ability to successfully implement our strategy, including our use of the Internet and other technology our exploration of merger and acquisition opportunities, our ability to integrate mergers or acquisitions into our operations and manage the risks associated with such acquisitions to achieve our strategic and financial objectives, our growth and expansion in domestic and overseas markets, technological changes, our ability to market new products, the outcome of any legal, tax or regulatory proceedings in India and in other jurisdictions we are or become a party to, the future impact of new accounting standards, our ability to implement our dividend policy, the impact of changes in insurance regulations and other regulatory changes in India and other jurisdictions on us. SBI Life Insurance Company Limited undertakes no obligation to update forward looking statements to reflect events or circumstances after the date thereof.

This release does not constitute an offer of securities.

For investor queries please call Sangramjit Sarangi at +91 22 6191 0281 or email investorrelations@sbilife.co.in

For further press queries please call Santosh Setty at +91-22-6191 0034 / Minakshi Mishra at +91-22-6191 0140 or email santosh.setty@sbilife.co.in / minakshi.mishra@sbilife.co.in

(₹1 billion = ₹ 100 crore)



# Financial

IMMUNITY

## **SBI LIFE INSURANCE**

**Performance Update – June 2020** 

## Agenda



## **Performance update**

- II
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- Ш

Industry overview



Annexure



### Resilient business model creating long term value

Well positioned to maintain steady growth and long term consistent returns



High quality distribution Network



Geographically diversified customer base



Strong capital position



Digital enablement

190,696

Trained insurance personnel

14 lakhs +

**Lives covered** 

239%

**Solvency ratio** 

97%

Individual applications submitted digitally

Driven by strong brand, solid governance and dedicated employees



### **Key Performance Indicators**

Prudent approach to counter post pandemic slump – "New Normal"

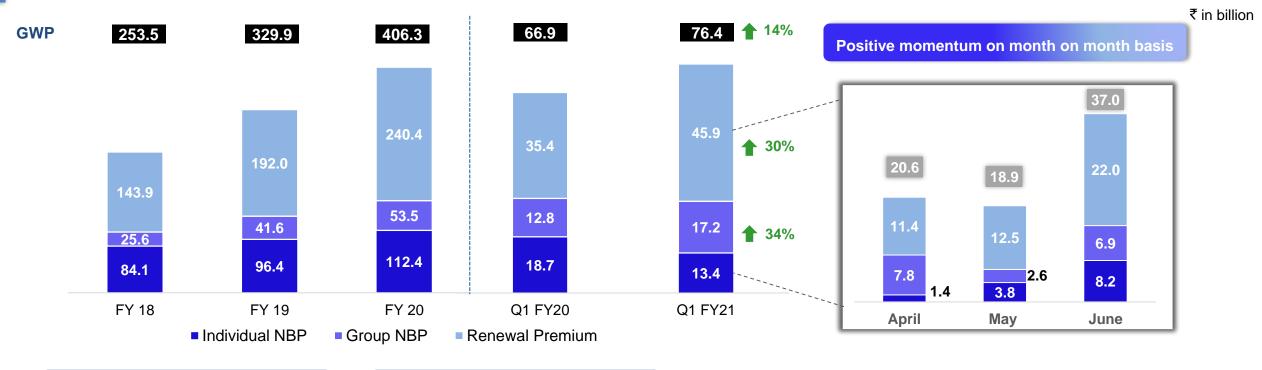
₹ in billion **Profitability Profit after Tax** ₹ **3.91** (5% Y-o-Y) **CAGR 13% Value of New Business** ₹ 2.4 (-29% Y-o-Y) **New Business Margin** 18.7% 80 bps Y-o-Y

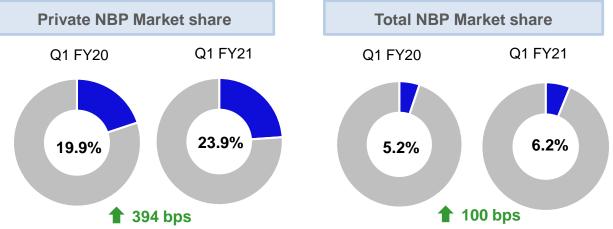
		Revenue	
I	New Business Premium	Renewal Premiu	n
	₹ 30.6 (-3% Y-o-Y) CAGR 10%	₹ 45.9 (30% Y-o- CAGR 25%	Y)
	New Business APE	Gross Written Prem	ium
	₹ <b>12.7</b> (-32% Y-o-Y) CAGR 8%	₹ <b>76.4</b> (14% Y-o-CAGR 18%	r)
	Individual Rated Premium	Protection & Annuity	share
7	₹ 10.5 (-36% Y-o-Y) CAGR 8%	26% 656 bps Y-o-Y	



### Premium

Despite adversities gaining momentum in new business collection, Strong growth in renewal collection







Near term sales environment impacted due to COVID containment measures



Gained significant market share on NBP basis post initial lockdown

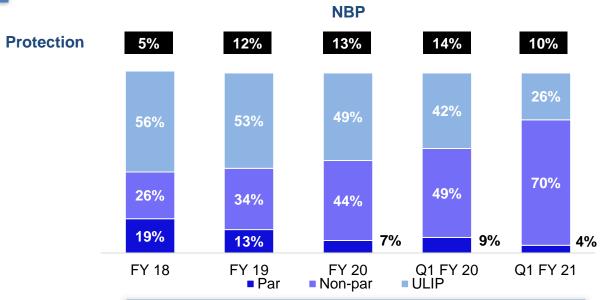


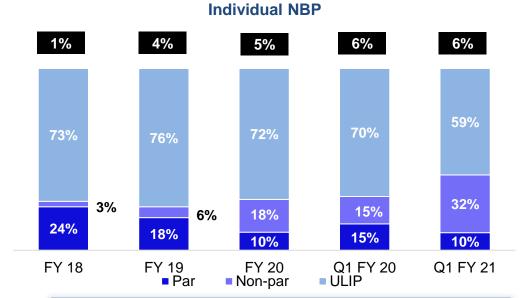
Track record of recovery from periods of disruption on solid foundation of distribution network



### Product portfolio

Continued progress across all key customer segments







#### **Growth in Non-par NBP by 37%**



#### **Share of annuity in individual NBP rises to 12%**

Product Mix <sup>1</sup>	FY18	FY 19	FY 20	Q1 FY 20
Individual Savings	83.5	92.7	107.2	17.6
- Par	20.3	17.6	11.6	2.7
- Non Par	2.1	2.2	15.1	1.7
- ULIP	61.0	72.8	80.5	13.2
Group Savings	20.2	28.8	37.9	9.6
Protection	6.0	16.4	20.8	4.4
- Individual Protection	0.6	3.7	5.3	1.1
- Group Protection	5.4	12.7	15.5	3.2
Total NBP	109.7	137.9	165.9	31.5

Q1 F	Y 21
12	2.6
1	.3
3	.5
7	.8
15	5.0
2	.9
0	.8
2	.2
30	0.6

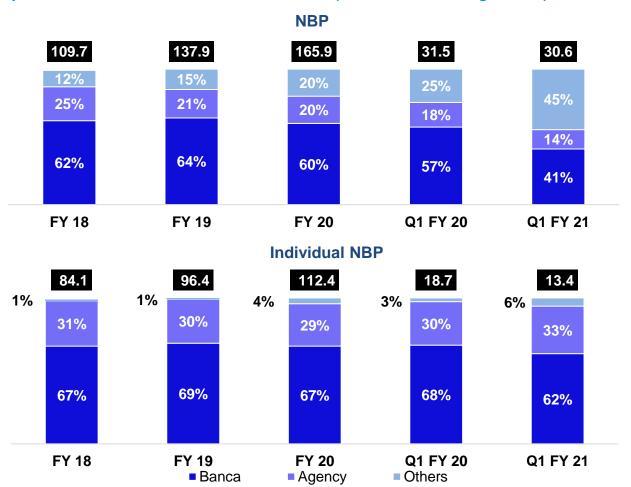
Mix (Q1 FY 21)
41%
4%
11%
26%
49%
10%
3%
7%

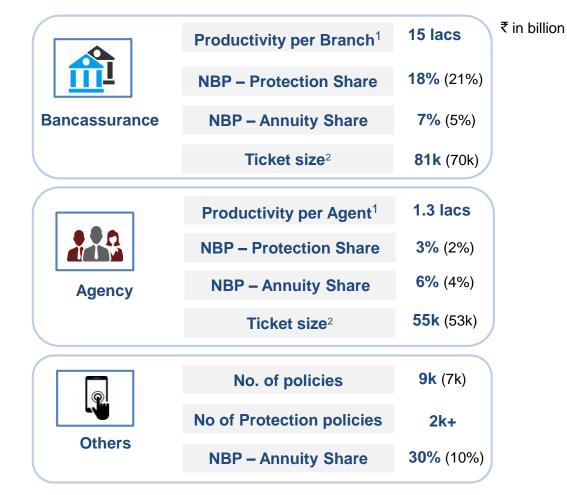


₹ in billion

### Distribution strength

Quality and scale of multichannel distribution platforms enabling wider presence





Diversified network of Traditional + Alternative channels enabling us to maintain business continuity during Covid-19

Contribution of Alternative Channels (including Direct, Online, Web Aggregators) towards Total NBP increased to 45%

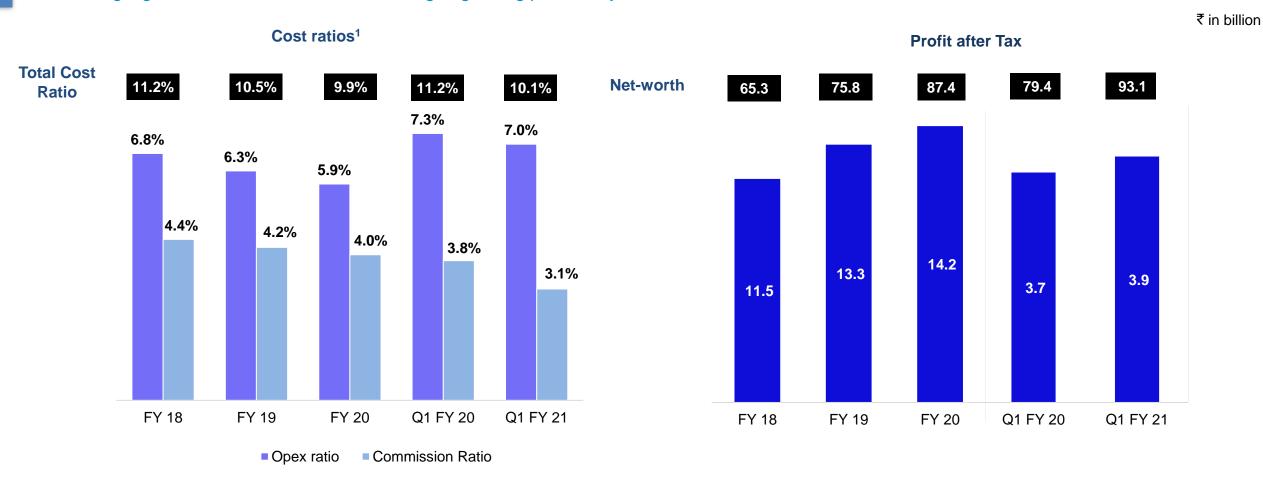


<sup>1.</sup> Banca branch productivity is calculated as the Individual NBP of Banca channel divided by the average number of banca branches. Agent Productivity is calculated as the Individual NBP of Agency Channel divided by the average number of agents

<sup>2.</sup> Individual ticket size is calculated as the Individual NBP of Channel divided by the number of individual policies.

### Cost efficiency and profitability

Maintaining high levels of cost efficiencies leading to growing profitability

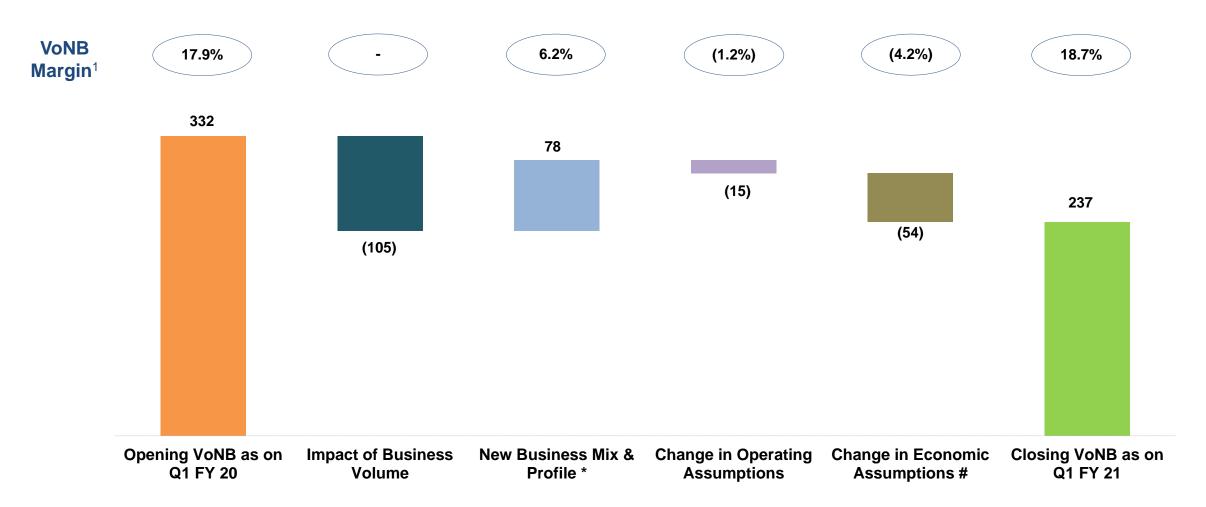


Healthy solvency ratio of 2.39 against regulatory mandate of 1.50



Opex ratio is operating expenses (excluding commission) divided by Gross Written Premium.
 Commission ratio is commission expenses divided by Gross Written Premium.
 Total cost ratio is operating expenses including commission, provision for doubtful debts and bad debts written off divided by Gross Written Premium.
 Components may not add up to total due to rounding-off.

### VoNB margin growth of 80 bps from 17.9% to 18.7%



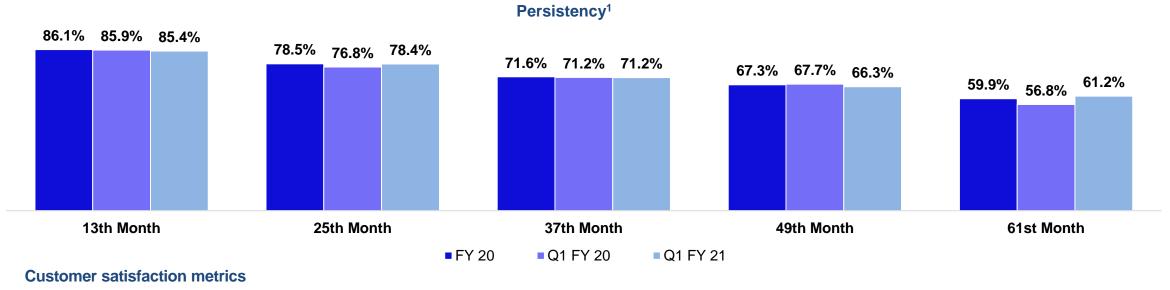
<sup>1.</sup> VoNB and VoNB Margin are based on actual tax rate basis. Based on Internal Company analysis.



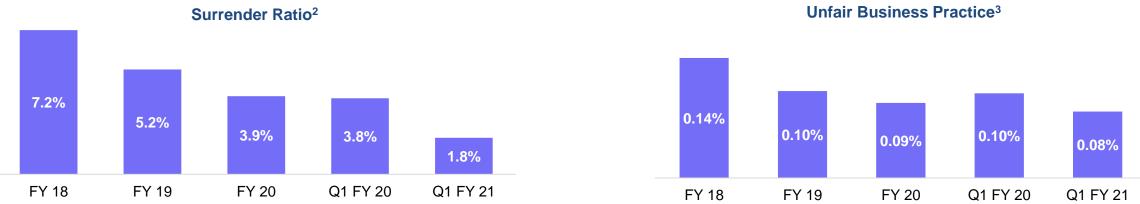
<sup>\*</sup> Impact of change mainly in Business mix and profile (Age,Term, Channel etc.) # Risk free rate change

#### Customer retention and satisfaction

Deeper relationship with customers through quality underwriting and strong sales ethos







#### Need based value proposition and strong customer engagement

<sup>1.</sup> The persistency ratios are calculated as per IRDAI circular dated 23rd January 2014. Single premium and fully paid-up policies are considered. Group Business where persistency is measurable, is included. Ratios are calculated based on premium.

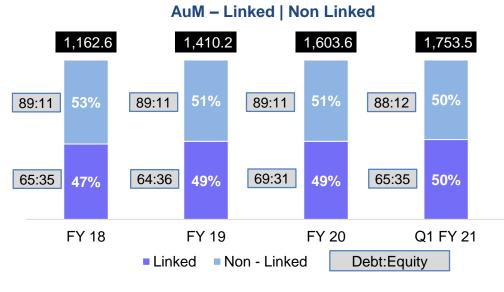
The Persistency Ratios are calculated using policies issued in June to May period of the relevant years.

<sup>2.</sup> Surrender ratio-individual linked products (Surrender/Average AuM).

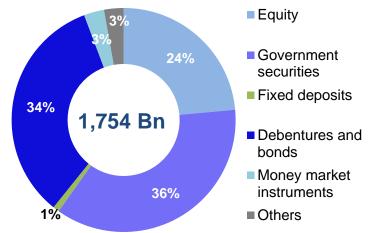
<sup>3.</sup> Number of grievances with respect to unfair business practice that are reported to the Company divided by policies issued by the Company in the same period.

### Asset under Management

Continue to be one of the top private player in terms of AUM



#### **Composition of Asset under Management**





Growth of 19% in AUM vis-à-vis Q1 FY 20

₹ in billion

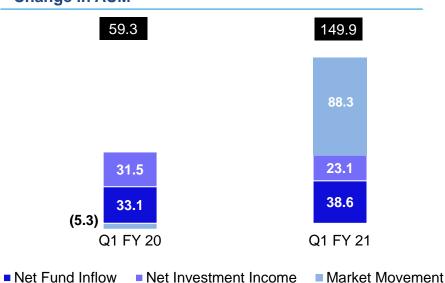


90% of the debt investments are in AAA and Sovereign instrument

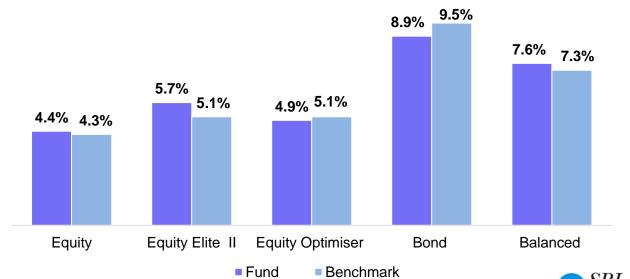


Debt Equity Ratio of 76:24

#### **Change in AUM**



#### Investment performance<sup>1</sup>





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# COVID-19 - Update

#### **Business Continuity Plan**

Identified immediate significant challenges to alter operations based on advisories issued by government



#### **Cybersecurity**

Improved & Secured architecture for WFH; Regulatory advisories implemented for better protection against possible threats; Surveillance Audit of ISO 27001:



#### Workforce

Tie-up with quarantine centers; set up of dedicated help line numbers; reimbursement of test expenses; assistance in payment of deposit amount for non-empaneled hospitals; professional counselling session to handle the stressed environment

Support to frontline workers – PPE kits, masks, thermal scanners, sanitizers in various districts; additional contribution to fight against COVID

**Community** 

#### **Customers**

COVID questionnaire bitly SMS to customers on a daily basis; Claim submission through website; Assistance to customers impacted due to cyclone Amphan; Submission of additional requirement through bitly link

#### **Distributors/ Vendors**

Video verification facility integrated with workflow; Online training – Product refresh, usage of digital assets & sales techniques; Morale boosting communication;

Leaving no stone unturned in keeping our promise for 'Protection for Life'



# Responding to COVID-19

#### **Measures Taken**

#### **Alternate Sales Process for New business**

Created an entirely new process for concluding a new sale remotely by modifying the mobile application

Remote submission of policy details under Group business

Option provided to customers to submit the settlement option remotely

Introduced Covid-19 questionnaire submission for new policies

Telephony application enabled to divert customer calls to select staff

#### **Easing of customer on-boarding**

Providing assistance to pay premium by providing a bitly link in SMS to ease the on-boarding process

Providing video verification facility to improve alternate sales process

Easing of claims process to submit documents related to maturity

For death claims, facility provided to submit Covid-19 questionnaire on website

Various campaigns carried out to reach customers/distributors during lockdown

Among the first insurers to have a working contact centre in place to address customer requests

# **Key Focus Areas**

# Disciplined Business Focus

Enhancing the core Widespread
distribution network
& product suite to
cater different needs

- 940 offices (36% in rural & semi urban areas) & 40k+ branches of distributors
- 29 individual & 7 group products to cater different needs of the customer
- > 1.8 lakhs+ policies issued
- 50k+ individual protection policies sold digitally



# **Customer Engagement**

Use of analytics - enabling better customer engagement

- > 294,785 Pre-issuance welcome calls
- More than 10Lacs Hyper personalized communication for building awareness
- Over 5 lacs customers opted for WhatsApp communication
- Reduction in grievances from 30 to 22 per 10,000 policies



# **Operational Efficiencies**

# Leveraging Best in class cost ratio benefits

- Automated underwriting -22% individual proposals
- 70% Renewal Premium collected through Digital Mode
- Video MER reducing risk of impersonation & accuracy in examination
- **5K** + Death Claims settled ease to customers for document submissions in lockdown



#### **Digital Capabilities**

# in strengthening business

- OCR technology for faster digital onboarding
- Digital submission of Claims documents, COE for Annuitants, e-MHR
- Machine Learning and Al helping identify prospective customers
- 60 + API platforms for quick on-boarding of partners & faster system integration



# Digital Quotient: Where do we stand?



**Empowering Distributors** 

60k+ active users
2 lac+ proposals



Tablet based

application to sell policy





Digitization of proposal filling form

360° overview



Business performance & trends for partners

51k+ app downloads



Provides access of key business data to the advisors



2.9 lac+ queries resolved



Chat-bot RIA; Whatsapp -2 lac+ renewal premium intimation sent 15k+ active users



One stop platform for customers

1.6 lacs+ queries resolved



Call centers to solve customer queries

196,475 lives covered



Insta policies on YONO app



Shiksha EMPOWERED

Online tool for learning development of employees and distributors



Sales Daily activity planner for front line sales employees & integrated with lead management system



Automation – Employee queries resolved through **chat-bot ESHA** (Employee Self Help Assistant)



### **ESG**



- Corporate office building is a Green Building, certified by Indian Green Building Council, to comply with efficient use of natural resources
- Water conservation and waste management initiatives undertaken
- Reduction in paper usage Online fund statements, digital onboarding of customers & customer service request
- Reduction in plastic usage



#### **Social**

- Building insurance awareness & providing insurance solutions tailored to the needs of the people residing in rural areas & social sector
- Website & customer communication in vernacular languages - a better connect with the customers
- CSR activities covering healthcare, education & skill development. Total CSR spend till now ₹220 Mn +
- Gender equality; Anti-sexual harassment policy



#### Governance

- Independent diversified Board, various committees headed by independent directors; evaluation framework for directors; well defined code of conduct
- Whistle Blower Policy, prevention of insider trading, Anti-money laundering & compliance policy defined
- Clearly defined norms for Data protection/handling, cyber security, risk framework; continuous periodic review & update; information security management system ISO 27001 certified

381,900



Number of policies issued in rural areas

100+



**CSR** partners

75,224



Number of training programs conducted

2.3 lakh+



Lives impacted through various community projects

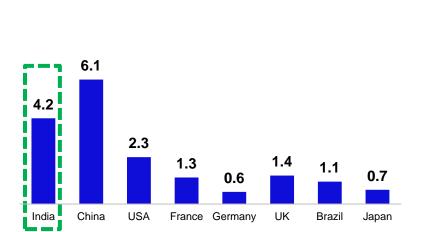


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- Industry overview
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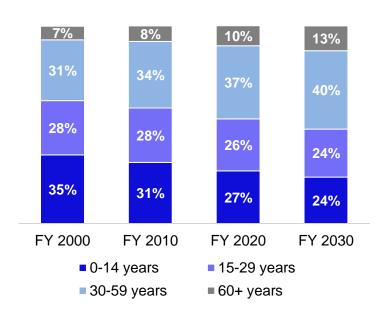
### India Life Insurance - Structural Growth Drivers in Place

Strong Demographic Tailwinds Supporting India Growth Story

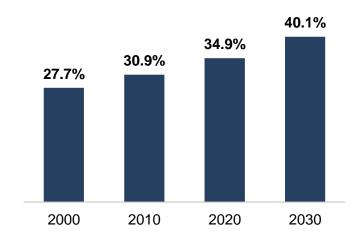


World GDP Growth<sup>1</sup> (2019 %)

#### Composition of Population<sup>2</sup>



#### Share of urban population<sup>3</sup>



#### **Advantage India**

- 5<sup>th</sup> largest economy in the world in terms of GDP
- One of the highest young population nations with median age of 28 years
- Rising share of urbanisation Growth in urban population at 2.4% CAGR between FY 15 and FY 20

Combination of a high share of working population, rapid urbanization, rising affluence and focus on financial inclusion to propel the growth of Indian life insurance sector



<sup>2.</sup> United Nations World Population Prospects

<sup>3.</sup> United Nations World Urbanization Prospects

### Life Insurance – Significant Under Penetration versus other Markets

Share of Life Insurance in Savings expected to Rise

#### **Underpenetrated Insurance Market**

85%

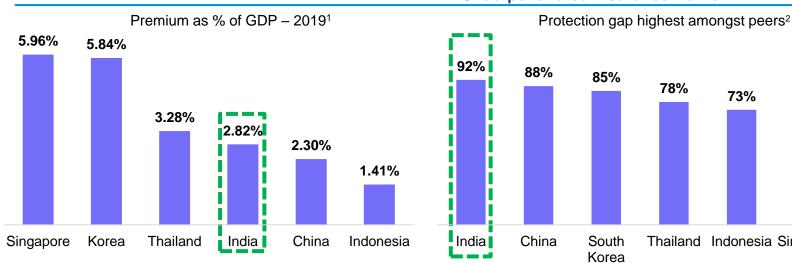
78%

73%

Thailand Indonesia Singapore

■ PF, Pension & Claims of Govt

56%



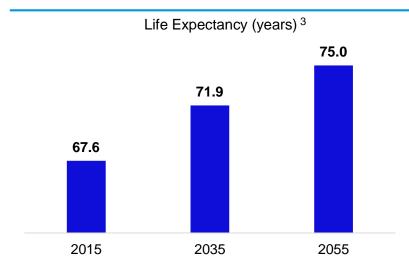
- 10<sup>th</sup> largest life insurance market worldwide and 5<sup>th</sup> largest in Asia with ₹ 4.6 trillion in total premium business.
- Total premium grew at CAGR of 17% between FY01- FY18.
- India continues to be under penetrated as compared to countries like China, Thailand and Korea.

#### **Increasing Life Expectancy and Financial Savings**

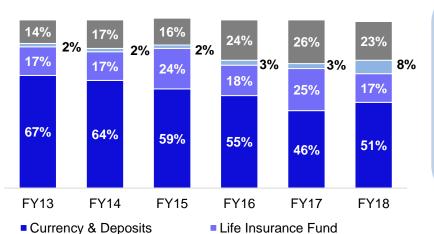
South

Korea

Shares, Bonds & MFs



Share of Insurance in Financial Savings<sup>4</sup>



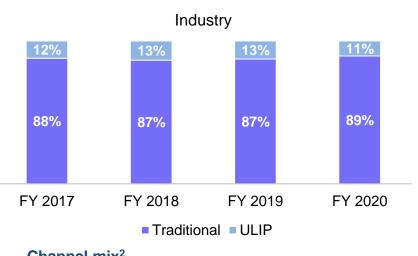
- · Increase in share of insurance as a percentage of Financial Savings is expected to drive growth in life insurance sector.
- Also the demand for pension based products will increase with the rise in life expectancy.

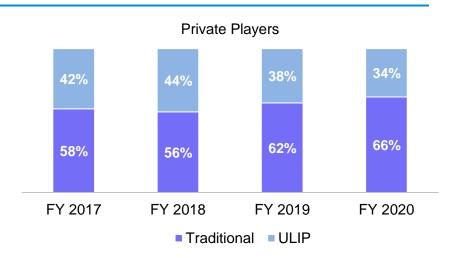
- 1. Swiss Re, sigma No 4/2020
- 2. Swiss Re, Economic Research & Consulting "Mortality Protection Gap Asia-Pacific 2015"
- 3. UN World Population Report 2017.
- 4. CSO, Reserve Bank of India, Handbook of Statistics on Indian Economy

### **Industry Composition**

#### Product mix and Channel mix

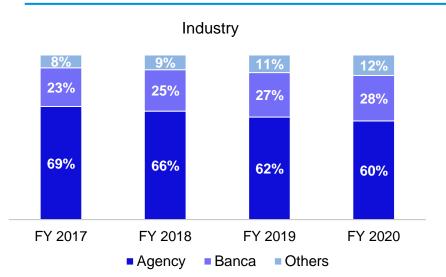
#### Product portfolio<sup>1</sup>

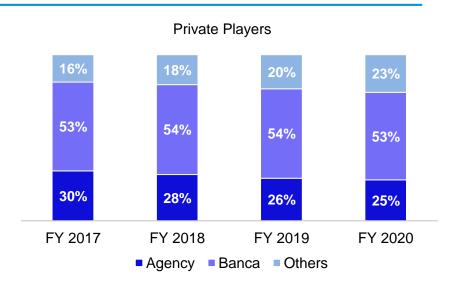




**Higher ULIP contribution** among private players, though traditional products forms the major share of new business

#### Channel mix<sup>2</sup>





**Banca channel continues** to be the largest contributor for private players although Direct channel has gained momentum in the past years

<sup>1.</sup> New business premium basis

<sup>2.</sup> Individual new business premium basis Source: Life Insurance Council, Public disclosures Components may not add up to total due to rounding-off.

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# Annualised Premium Equivalent (APE)

#### APE Product mix and Channel mix

₹ in billion

<b>Product</b>	portfolio
----------------	-----------

Segment	FY18	FY 19	FY 20	Q1 FY 20	Q1 FY 21	Mix (Q1 FY 21)
Individual Savings	78.5	87.2	93.9	15.5	9.5	75%
- Par	20.9	18.1	11.7	2.7	1.1	9%
- Non Par	0.7	0.4	7.4	0.5	2.3	18%
- ULIP	56.9	68.6	74.8	12.4	6.1	48%
Individual Protection	0.6	3.7	5.1	1.1	0.7	6%
Group Protection	4.0	2.9	4.5	1.0	0.9	7%
<b>Group Savings</b>	2.4	3.2	4.0	1.0	1.6	13%
Total APE	85.4	97.0	107.4	18.7	12.7	

#### **Channel mix**

Channel	FY18	FY 19	FY 20	Q1 FY 20	Q1 FY 21	Mix (Q1 FY 21)
Banca	55.9	64.8	69.8	11.8	7.1	56%
Agency	25.6	27.7	29.8	5.2	3.4	26%
Others	3.9	4.5	7.9	1.6	2.3	18%
Total APE	85.4	97.0	107.4	18.7	12.7	

# Individual Annualised Premium Equivalent (APE)

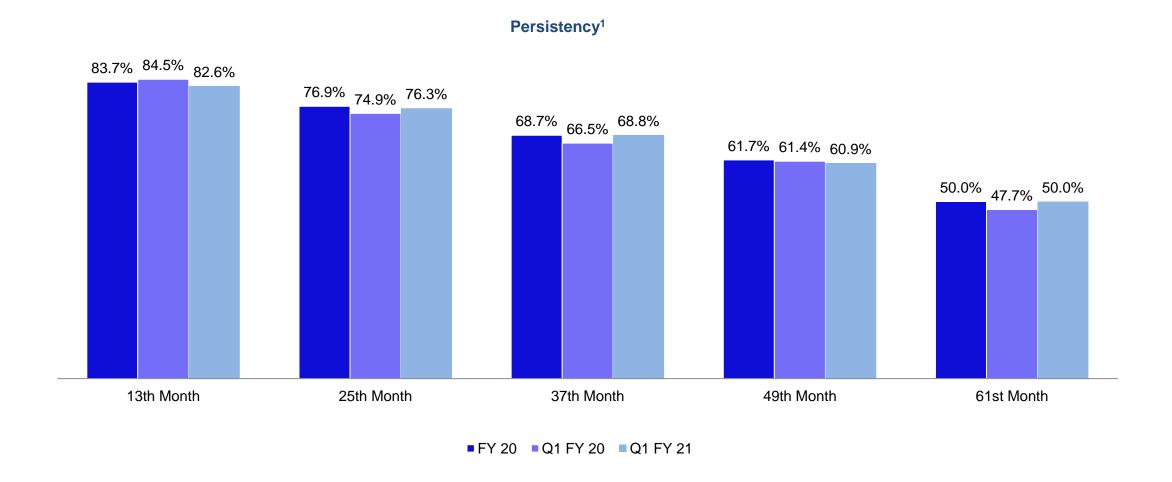
Individual APE – Channel Mix Segment wise

₹ in billion

Channel	Segment	FY18	FY 19	FY 20	Q1 FY 20	Q1 FY 21	Mix (Q1 FY21)
	Participating	13.2	9.9	4.6	1.3	0.3	3%
Damasaaaaaa	Non Participating	0.9	3.5	9.1	1.3	1.9	19%
Bancassurance	Unit Linked	38.9	49.0	53.4	8.7	4.3	42%
	Total	53.0	62.4	67.1	11.3	6.5	64%
	Participating	7.5	7.8	6.5	1.3	0.7	7%
	Non Participating	0.2	0.5	2.6	0.2	1.0	10%
Agency	Unit Linked	17.7	19.3	20.6	3.7	1.7	17%
	Total	25.4	27.6	29.7	5.1	3.4	33%
	Participating	0.3	0.4	0.6	0.1	0.1	1%
Othore	Non Participating	0.1	0.2	0.8	0.1	0.1	1%
Others	Unit Linked	0.3	0.3	0.8	0.1	0.1	1%
	Total	0.7	0.9	2.2	0.2	0.3	3%

### Persistency - Regular Premium

**Quality Underwriting and Customer Retention** 



# Sensitivity Analysis

Scenario	Change in VoNB % Q1 FY21	Change in VoNB % FY20
Reference Rate +100 bps	2.4%	1.7%
Reference Rate -100 bps	(2.8%)	(1.8%)
Decrease in Equity Value 10%	(0.5%)	0.0%
Proportionate change in lapse rate +10%	(4.5%)	(5.8%)
Proportionate change in lapse rate -10%	6.0%	5.7%
Mortality / Morbidity +10%	(7.0%)	(8.9%)
Mortality / Morbidity -10%	7.0%	8.9%
Maintenance Expense +10%	(2.1%)	(2.2%)
Maintenance Expense -10%	2.1%	2.2%
Mass Lapse for ULIPs in the year after the surrender penalty period of 25% <sup>1</sup>	(9.4%)	(7.7%)
Mass Lapse for ULIPs in the year after the surrender penalty period of 50% <sup>1</sup>	(21.8%)	(18.5%)
Tax Rate Change to 25% on Normal Tax rate basis	(14.7%)	(15.6%)
Tax Rate Change to 25% on Effective Tax rate basis	NA	NA

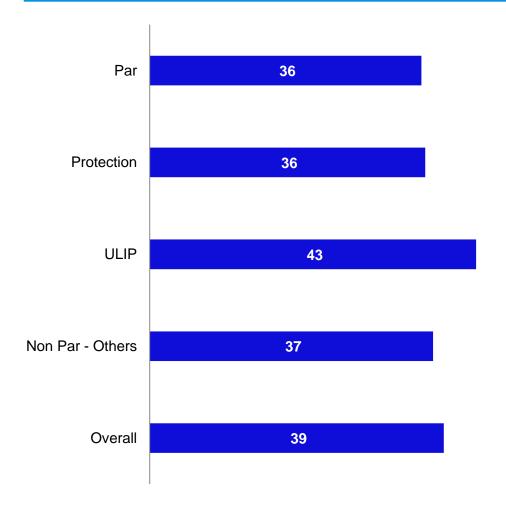
On effective tax rate basis **VoNB** ₹ 2.6 bn **VoNB Margin** 20.1% 1 20 bps

<sup>1.</sup> Mass lapse sensitivity (of 25% or 50%) for ULIP business is applied at the end of surrender penalty period as defined by APS 10, which is taken to be the beginning of 5th policy year for current generation of our ULIP products. 2. VoNB assessment: The Value of New Business is calculated as at the end of the reporting period i.e. as on the valuation date rather than at the point of sale. Accumulation from point of sale up to end of reporting period is done using the respective monthly reference rates. 3. VoNB sensitivity: New Business sensitivities assume that the scenario arises after the point of sale; and consider impacts on both new business liability cash-flows and the asset backing the reserves at the respective month ends. 'Nil' interest rate VoNB sensitivity is applied for annuity products. 4. The sensitivities are being calculated with a lag of one quarter of a year, starting from the Q3FY19 disclosure.

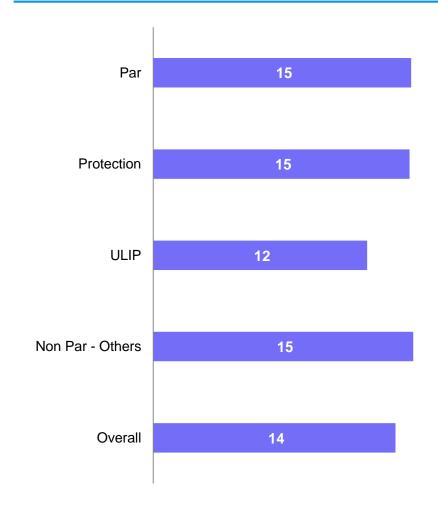


# Customer Age and Policy Term<sup>1</sup>

#### Average customer age in years



#### Average policy term in years



### **Awards**



Awarded 'Life Insurer of the Year 2019' by Federation of Indian Chambers of Commerce (FICCI)



Won the **Financial Services Company** of the Year Award 2019-20 at VCCircle
Awards 2020



Won the 'Best Use of Integrated Marketing' at the Indian Marketing Awards 2019



Awarded 'Best Life Insurance Company 2019' - Emerging Asia Insurance Awards by Indian Chamber of Commerce (ICC)





Received Gold award - Life Insurance
Provider of the Year 2019 (Private Sector)
at Outlook Money Conclave and Awards 2019



Won the 'Best Sales Enablement
Technology' award at The Customer Fest
Awards, 2020



Received the Smart Life Insurance Company at ET Insurance Summit 2019 by The Economic



Won the 'Gold Shield' for excellence in Financial Reporting by The Institute of Chartered Accountants of India (ICAI)



Won Gold in the 'Experiential' category at 'Indian Content Marketing Awards 2019' by Exchange4media



### Revenue and Profit & Loss A/c

₹ in billion

Particulars	FY 19	FY 20	Q1 FY 20	Q1 FY 21
Premium earned	329.9	406.3	66.9	76.4
Premium on reinsurance ceded	(1.0)	(3.1)	(0.4)	(0.6)
Net premium earned	328.9	403.2	66.6	75.9
Investment income <sup>1</sup>	116.0	33.4	31.3	88.1
Other income	0.8	0.5	0.1	0.1
Total income (A)	445.7	437.2	98.0	164.1
Commission paid	13.5	16.2	2.6	2.3
Operating and other expenses <sup>2</sup>	26.1	30.2	6.1	6.7
Provision for tax – policyholders'	2.7	3.8	1.8	2.4
Claims/benefits paid (net) <sup>3</sup>	152.9	162.5	28.6	28.5
Change in actuarial liability <sup>4</sup>	236.8	210.4	55.1	120.2
Total expenses (B)	432.0	423.0	94.2	160.2
Profit before tax (A-B)	13.7	14.1	3.8	3.9
Provision for tax – shareholders'	0.5	(0.1)	0.1	0.0
Profit after tax	13.3	14.2	3.7	3.9

<sup>1.</sup> Net of Provision for diminution in the value of investment and provision for standard and non-standard assets.

<sup>2.</sup> Includes provision for doubtful debts (including write off) and service tax/GST on charges.

<sup>3.</sup> Inclusive of interim bonus and terminal bonus.

<sup>4.</sup> Includes movement in fund for future appropriation. Components may not add up to total due to rounding-off.

# **Balance Sheet**

₹ in billion

Particulars	FY 19	FY 20	Q1 FY 21
SOURCES OF FUNDS			
Share Capital	10.0	10.0	10.0
Reserves and Surplus	64.6	78.8	82.8
Credit/(Debit) Fair Value Change Account	1.2	(1.4)	0.4
Sub-Total	75.8	87.4	93.1
Credit/(Debit) Fair Value Change Account	10.6	(15.9)	(1.4)
Policy Liabilities	649.5	761.2	785.1
Provision for Linked Liabilities	605.9	763.0	780.4
Fair Value Change Account (Linked)	51.6	(28.6)	34.7
Funds for Discontinued Policies	33.8	51.3	63.6
Funds for Future Appropriation	2.8	7.1	10.4
Total Liabilities	1,430.0	1,625.6	1,765.9
APPLICATION OF FUNDS			
Investments			
-Shareholders	57.2	68.3	80.8
-Policyholders	644.7	734.2	776.9
-Assets held to cover Linked Liabilities	691.3	785.7	878.7
Loans	1.7	3.6	3.7
Fixed assets	6.0	5.8	5.7
Net Current Assets	29.1	28.0	20.1
Total Assets	1,430.0	1,625.6	1,765.9

# **Abbreviations**

Term	Description	Term	Description
GWP	Gross Written Premium	NON PAR	Non-Participating
NBP	New Business Premium	Орех	Operating Expenses (excluding commission)
NOP	Number of Policies	CAGR	Compounded Annual Growth Rate
APE	Annualized Premium Equivalent	GDP	Gross Domestic Product
IRP	Individual Rated Premium	INR (₹)	Indian Rupees
AuM	Assets Under Management	USD (\$)	United States' Currency
Banca	Bancassurance	ТАТ	Turn Around Time
ULIP	Unit Linked Insurance Plan	Traditional	Other than Unit Linked Insurance Plan
PAR	Participating	IEV	Indian Embedded Value

# Glossary

- New Business APE: The sum of annualized first year premiums on regular premium policies, and 10.00% of single premiums, written by the Company during the fiscal year from both retail and group customers.
- New Business Premium (NBP): Insurance premium that is due in the first policy year of a life insurance contract or a single lump sum payment from the policyholder.
- Individual Rated Premium (IRP): New business premiums written by the Company under individual products and weighted at the rate of 10.00% for single premiums.
- Renewal Premium: Life insurance premiums falling due in the years subsequent to the first year of the policy.
- Gross Written Premium (GWP): The total premium written by the Company before deductions for reinsurance ceded.
- Value of New Business (VoNB): Value of New Business is the present value of expected future earnings from new policies written during a specified period and it reflects the additional value to shareholders expected to be generated through the activity of writing new policies during a specified period.
- VoNB Margin: VoNB Margin is the ratio of VoNB to New Business Annualized Premium Equivalent for a specified period and is a measure of the expected profitability of new business.
- Solvency Ratio: Solvency ratio means ratio of the amount of Available Solvency Margin to the amount of Required Solvency Margin as specified in form-KT-3 of IRDAI Actuarial Report and Abstracts for Life Insurance Business Regulations.

### Disclaimer

Except for the historical information contained herein, statements in this presentation which contain words or phrases such as 'will', 'would', 'indicating', 'expected to' etc., and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements.

These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, our growth and expansion in business, the impact of any acquisitions, technological implementation and changes, the actual growth in demand for insurance products and services, investment income, cash flow projections, our exposure to market risks, policies and actions of regulatory authorities; impact of competition; experience with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the impact of changes in capital, solvency or accounting standards, tax and other legislations and regulations in the jurisdictions as well as other risks detailed in the reports filed by State Bank of India, our holding company. We undertake no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

The assumptions, estimates and judgments used in the calculations are evaluated internally where applicable and have been externally reviewed. They represent the best estimate based on the company's experience and knowledge of relevant facts and circumstances. While the management believes that such assumptions, estimates and judgments to be reasonable; the actual experience could differ from those assumed whereby the results may be materially different from those shown herein.

### Thank you

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