ITC Hotels Limited

Corporate Office ITC Green Centre 10 Institutional Area, Sector 32 Gurugram-122 001, Haryana, India Tel.: 91 124 417 1717 Website: www.itchotels.com

15th May, 2025

The Manager
Listing Department
National Stock Exchange of India Ltd.
Exchange Plaza
Plot No. C-1, G Block
Bandra-Kurla Complex
Bandra (East)
Mumbai 400 051

The General Manager
Dept. of Corporate Services
BSE Ltd.
P. J. Towers
Dalal Street
Mumbai 400 001

Dear Sirs,

<u>Audited Financial Results – Media Statement and Presentation</u>

Further to our letter dated 15th May, 2025 forwarding the Audited Financial Results of the Company for the Quarter and Twelve Months ended 31st March, 2025, we now enclose a copy of the Media Statement issued by the Company and a presentation on the Company's financial performance for the aforesaid period for information of the investors.

Yours faithfully, ITC Hotels Limited

Diwaker Dinesh Company Secretary

Encl.: As above



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Corporate Office ITC Green Centre 10 Institutional Area, Sector 32 Gurugram-122 001, Haryana, India Tel.: 91 124 417 1717

Website: www.itchotels.com

Media Statement

May 15, 2025

Standalone Financial Results for the Quarter and Year ended 31st March, 2025

RECORD HIGH PERFORMANCE; HIGHEST EVER REVENUE AND PROFITS

- Stellar performance in Q4 FY25: Revenue at ₹ 1017 cr. up 17%; EBITDA margin expands to 40% up 350 bps and PAT at ₹ 264 cr. up 44%
- Full Year: Revenue at ₹ 3333 cr. and PAT at ₹ 698 cr.
- 54 signings and 30 Hotel openings in last 24 months; robust pipeline across brands

Demerger of Hotel business from ITC Ltd.: The Hotels business of ITC Ltd. was demerged into ITC Hotels Ltd. with effect from 1st January 2025. The Equity Shares of the Company successfully listed on the National Stock Exchange (NSE) of India Limited and BSE Limited on 29th January, 2025.

The figures for the comparative period ended 31st March, 2024, have been restated as if the Scheme of Arrangement ¹ had occurred from the date of incorporation of the Company i.e., 28th July, 2023, in accordance with the accounting treatment specified in the Scheme. Accordingly, the figures for the period ended 31st March, 2024 and year ended 31st March, 2025 include the results of the Company and the Demerged Undertaking transferred under the Scheme.

TRAILBLAZER IN RESPONSIBLE LUXURY

- 1st Indian hotel chain to receive the prestigious USGBC Leadership Award for Organizational Excellence 2024.
- 'ITC Hotels' a global exemplar in sustainability takes immense pride with largest number of LEED Platinum certifications in the world wherein 23 of its hotels have this highest recognition; 12 hotels being LEED® Zero Carbon certified (first 12 in the world) and 8 hotels being LEED® Zero Water certified hotels (first 8 in the world).
- ITC Hotels has **surpassed the '2030 sectoral emission targets'** consecutively for four years and has also sustained 2050 emission level targets in line with COP 21 for 12 of its hotels.

MACRO ECONOMIC CONTEXT

The Indian economy remains a bright spot amidst a global slowdown and is expected to sustain its position as the fastest growing large economy. As per the second advance estimates released by MOSPI², India's real GDP is projected to have grown by 6.5% in FY25 and is expected to grow at a similar pace in FY26.

The fundamentals of the Indian economy continue to remain healthy across sectors. The positive outlook is anchored on rising urbanisation, favourable demographics and sustained growth of the services sector, which

² Ministry of Statistics and Programme Implementation



¹ The Hon'ble National Company Law Tribunal, Kolkata Bench, vide Order dated 4th October, 2024, approved the Scheme of Arrangement amongst ITC Limited and the Company and their respective Shareholders and Creditors under Sections 230 to 232 read with other applicable provisions of the Companies Act, 2013 ('Scheme') for demerger of the Hotels Business of ITC Limited ('Demerged Undertaking') into the Company on a going concern basis.

are expected to continue driving expansion. As per the IMF, over the next 5 years, India's per capita GDP (Nominal) is expected to grow at a CAGR of 9.2%. A favorable demographic profile, steady domestic demand and rising consumption levels augur well for the hospitality industry in India.

Aggregate room demand in India is expected to grow ahead of supply. Further, potential for growth in foreign tourist arrivals (which still trail pre-pandemic levels by 12%) and Government's thrust on enhancing infrastructure and connectivity, boosting employment and promoting the tourism sector are expected to fuel growth in the Indian Hospitality industry.

PERFORMANCE HIGHLIGHTS

The Company is amongst the fastest growing hospitality chains in the country with 140+ properties and over 13,300 rooms under six distinctive brands – 'ITC Hotels' in the Luxury segment, 'Mementos' in the Luxury Lifestyle segment, 'Welcomhotel' in the Upper Upscale & Upscale segment, 'Storii' in the Boutique Premium segment, 'Fortune' in the Mid-market to Upscale segment and 'WelcomHeritage' in the Leisure & Heritage segment.

The Company delivered a robust performance during the financial year 2024-25, anchored on its commitment to operational excellence and customer satisfaction.

- Room Revenues sustained its strong growth trajectory driven by broad based performance across segments including Retail, Contracted, Weddings and Crew
- The ADRs at appx. ₹ 12500 and Occupancy at 73% saw robust year-on-year growth, supported by sustained demand across key markets and smart revenue management.
- Food & Beverages (F&B) Revenue also recorded strong growth driven by innovative culinary offerings and strategic refresh of certain key F&B outlets
- Stellar performance in Banqueting and event catering, especially in wedding and institutional segments, reinforced F&B as a key pillar of the Company's business.
- **EBITDA margin expanded to 36% in FY25,** driven by higher RevPARs, growth in F&B revenue, higher management fees, structural cost interventions and operating leverage.
- In line with the Company's 'asset-right' strategy, a substantial part of the recent room additions have accrued through management and franchising contracts.
- The strategy envisages driving growth while reducing capital intensity of operations by focusing on strong
 partnerships with asset owners, leveraging brand credentials and providing operational expertise. The
 Company's presence has expanded to Tier 2 and 3 cities, where demand for premium hospitality is rapidly
 increasing.
- The Business continues to witness growing interest amongst property owners to partner with its iconic brands resulting in healthy generation of leads and pipeline of management contracts. The Company has a **robust pipeline of 50 Hotels with over 4500 keys** with high salience of brownfield assets and targets a portfolio of 220 operational hotels with over 20,000 keys by 2030.
- The Company is also progressing investments towards scaling up its portfolio of owned hotel rooms. Construction of a **greenfield project** at **Puri** and **a new block** at the existing Welcomhotel **in Bhubaneshwar are underway**. The Company's strategic land bank at **Visakhapatnam** is also being leveraged to develop a greenfield project to enhance its portfolio of owned hotels.
- The Company's first **international property ITC Ratnadipa**³, opened in April 2024 at Colombo, Sri Lanka. A jewel in the Colombo skyline that promises to enrich the tourism and hospitality landscape of Sri Lanka, the luxury property is poised to create the ultimate luxury hospitality experience for discerning business and leisure travellers. **The property turned EBITDA positive from the quarter ended December 2024.**
- Digital investments continue to be leveraged towards enhancing guest experience, facilitating guest acquisition, augmenting revenue generation and driving operational efficiency. During the year, the

³ A project undertaken by WelcomHotels Lanka (Private) Limited, a wholly owned subsidiary

Business continued to leverage its full stack **ITC Hotels App** for Food Delivery, Room & Table Reservations, Room automation and entertainment control, Loyalty Benefits, Exclusive Offers and more.

The Company recorded its best ever quarterly performance in Q4 FY25

- Revenue from Operations grew by 13%.
- Room Revenues increased 16% on the back of strong ADRs at appx. ₹ 15000 (14% growth) and buoyant occupancy levels at 79%; **RevPAR grew by 17%.**
- F&B Revenues grew 12% on the back of event catering and strong growth across outlets.
- EBITDA Margins at 40% expanded by 350 bps over LY

The Board of Directors, at its meeting on 15th May 2025, approved the financial results for the year ended 31st March 2025.

(Richa Sharma)

Richa Shenn

Head-Corporate Communications





Q4 & FY25 Results

CLUB













Disclaimer



This presentation contains certain forward-looking statements including those describing the Company's strategies, strategic direction, objectives, future prospects, estimates etc. Investors are cautioned that "forward looking statements" are based on certain assumptions of future events over which the Company exercises no control. Therefore there can be no guarantee as to their accuracy and readers are advised not to place any undue reliance on these forward looking statements. The Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. These statements involve a number of risks, uncertainties and other factors that could cause actual results or positions to differ materially from those that may be projected or implied by these forward looking statements. Such risks and uncertainties include, but are not limited to: growth, competition, acquisitions, domestic and international economic conditions affecting demand, supply and price conditions, changes in Government regulations, tax regimes and other statutes, and the ability to attract and retain high quality human resource.

ITC Hotels Limited at a glance





India's Pre-eminent
Hospitality Chain, embodying
the essence of Indian
Hospitality & Sustainability





Pan India Presence



Current Operating Footprint

140+ Hotels

13,300+ Keys

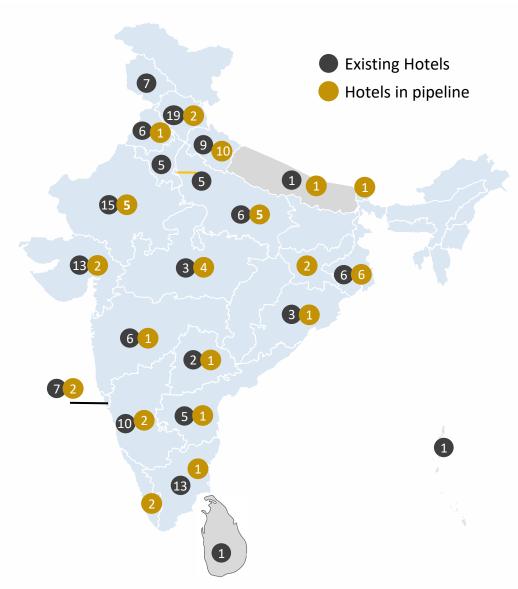
(Owned / Managed Mix By % Keys : 42% / 58%)

By 2030

220 Hotels

20,000+ Keys

(Owned / Managed Mix By % Keys : 30% / 70%)



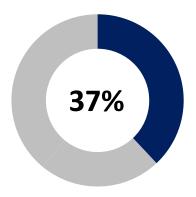
Well Balanced Hotels Portfolio





MEMENTOS

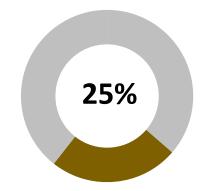
BY ITC HOTELS



18 Hotels, 5000 Keys



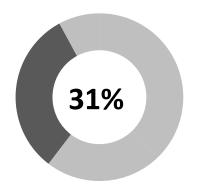




35 Hotels, 3300 Keys

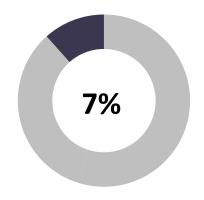






56 Hotels, 4100 Keys





34 Hotels, 1000 Keys





India's 1st Hotel Chain

to be awarded with

USGBC Leadership Award for **Organizational Excellence 2024**

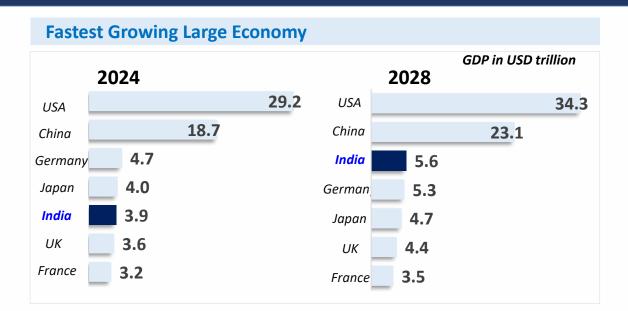
Trailblazer in Responsible Luxury



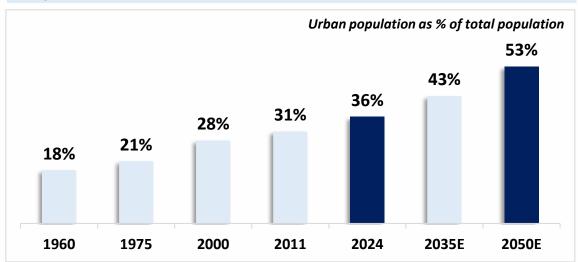
India's Decade of Outperformance

Growing Affluence & Societal Aspirations

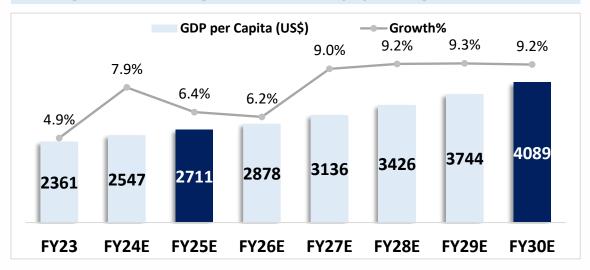




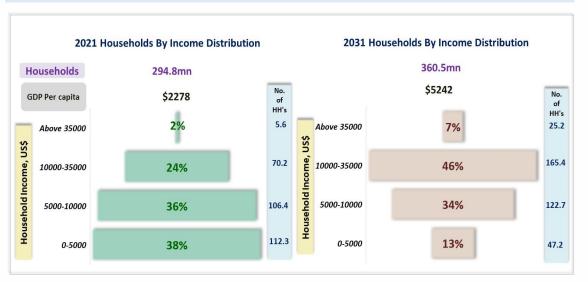
Rapid Urbanization



Rising incomes → Higher discretionary spending



Affluent Households to grow 2.5x

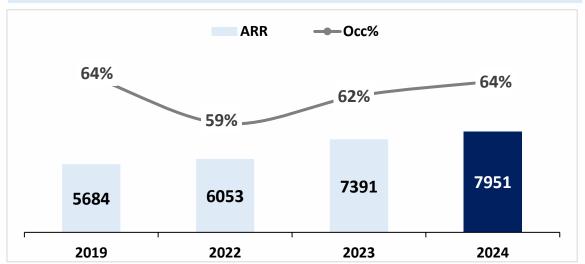


Hospitality Industry in a Strong Upcycle

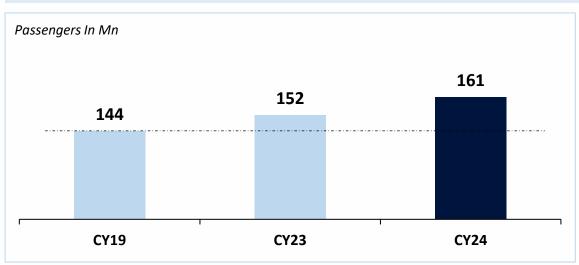
Industry poised for Growth



Strong recovery in Indian Hospitality

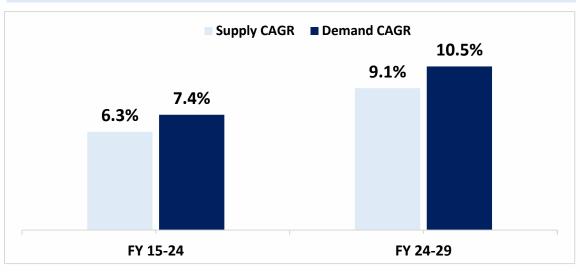


Domestic Air passengers traffic +12% over 2019



Source: Horwath HTL, DGCA, Analyst Reports

Demand expected to remain well ahead of supply



Sector remains significantly under penetrated





Key Highlights



Record high performance; Highest ever Revenue and Profits

- Full Year: Total Revenue at ₹ 3333 cr. and PAT at ₹ 698 cr.
- Q4: Total Revenue at ₹ 1017 cr. up 17% and PAT at ₹ 264 cr. up 44%
- **54 signings and 30 Hotel openings** in last 24 months; **robust** pipeline across brands

Demerger & Successful Listing

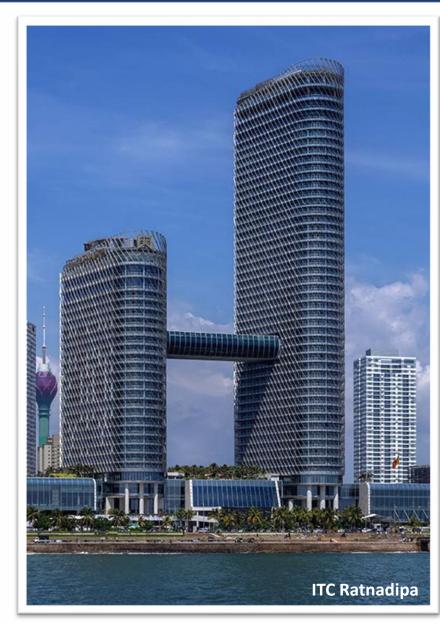
- Seamless transition for all Stakeholders
- Listing on Stock Exchanges with current market capitalization of over ₹ 40,000 Cr.

Trailblazer in Responsible Luxury

- **First Indian Hotel Chain** to receive "USGBC Leadership Award for Organizational Excellence".
- World's First 8 LEED Zero Water Hotels. 4 new hotels added during the year.

First International Hotel → ITC Ratnadipa, Colombo

- Successful opening & EBITDA positive in H2
- Travel + Leisure Awards 2024 International Hotels Best New Hotel / Resort



Record High Q4 Revenue & Profits









Stellar FY25 Performance

Standalone Financials



Total Revenue	₹ 3,333 Cr
Optg. EBITDA	₹ 1,189 Cr
Optg. EBITDA Margin	36%
PAT	₹ 698 Cr
PAT Margin	21%
ROCE#	21%#

Properties with at least 5 years of operations

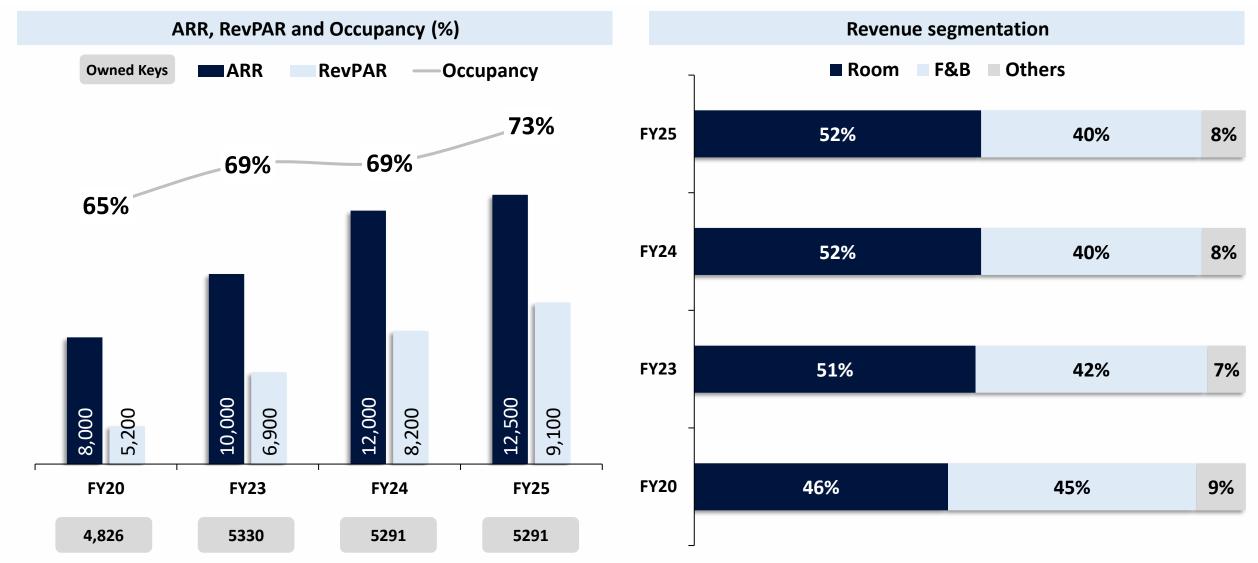




Performance Metrics: Owned Hotels

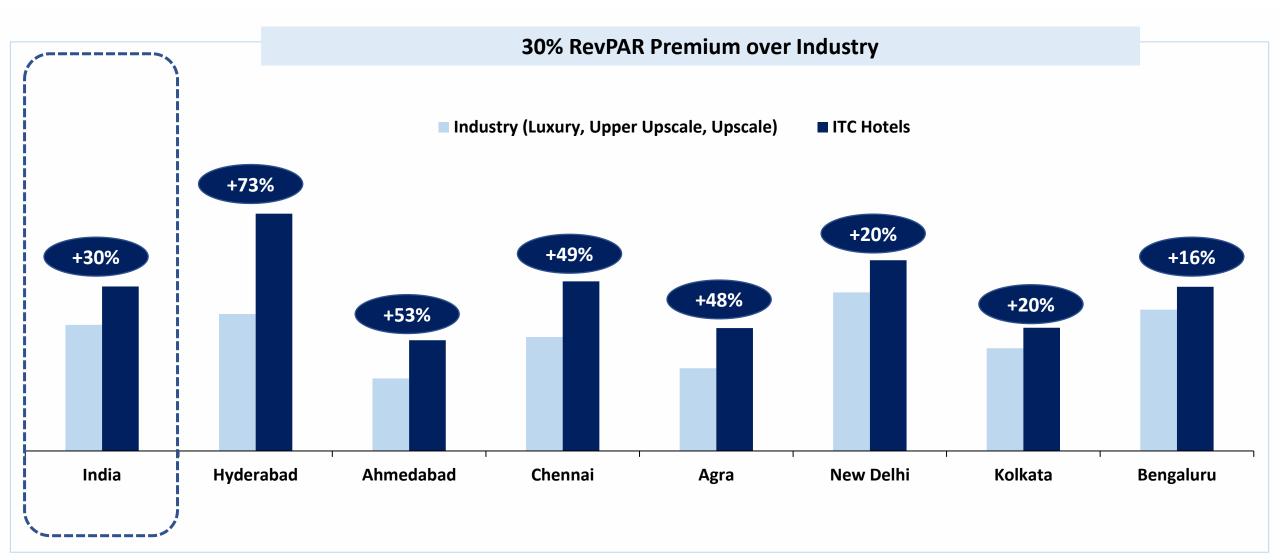






Superior RevPAR Premium





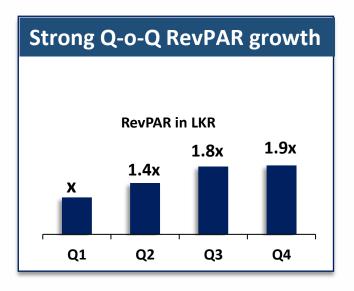
Data for April'24 to March'25 (for Owned Hotels)
Source: CoStar

ITC Ratnadipa: A Jewel in Colombo's Skyline

One of its Kind Mixed Use Development 352 Keys *Hotel + Retail Spaces + Residences*







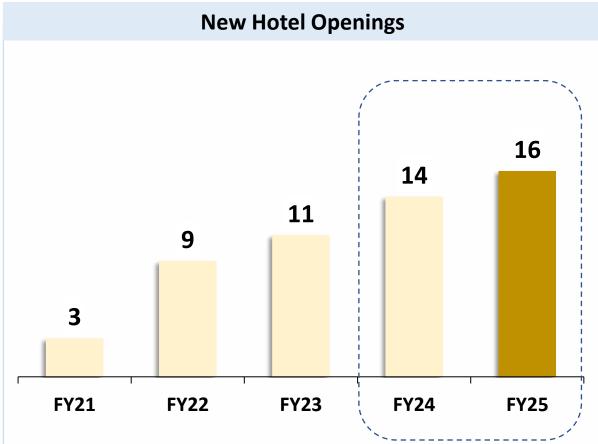
EBITDA Positive in H2 FY25

Record Signings & Openings



54 Hotels Signed & 30 Hotels opened in last 2 Years





Recent Openings







BY ITC HOTELS

MEMORIES AVAILABLE







ENRICHING EXPERIENCES AWAIT



Recent Openings







EVERY STAY IS A NEW STORY









Recent Openings

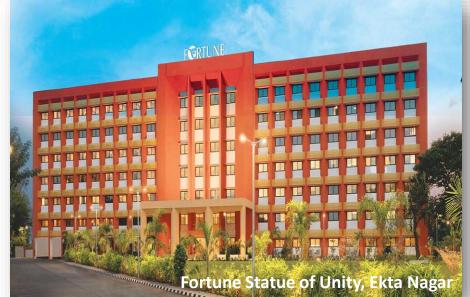








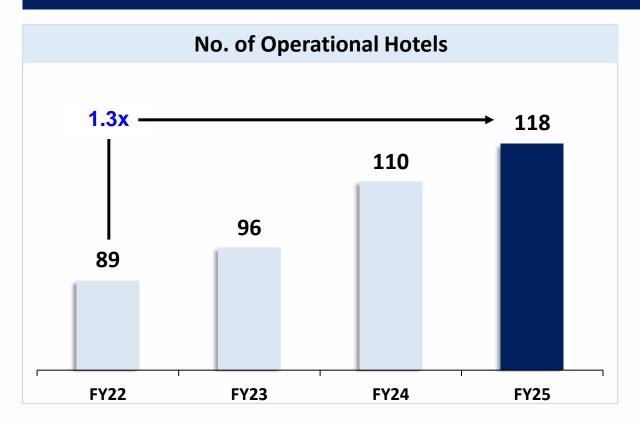


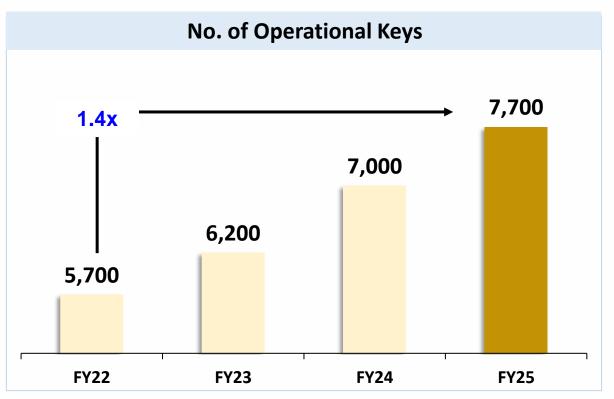






Accelerated traction in scaling up Managed Portfolio





Keys rounded off to nearest 100

Signature Cuisine Brands



Robust Double Digit Y-o-Y growth in F&B Revenue





































New Restaurant Openings & Concept Launches



















Global Exemplar in Sustainability



Integrating Luxury with Sustainability



23 LEED
Platinum®
certified Hotels

Largest hotel
chain in the
world to achieve
this feat

LEED Zero

World's first 12
Hotels to receive
LEED ® Zero
Carbon
Certification

LEED Zero

World's first 8
Hotels to receive
LEED ® Zero
Water
Certification

(4 Hotels added in FY25)



USGBC
Leadership
Award for
Organizational
Excellence 2024



Surpassed 2030
GHG sectoral
emission targets set
as per COP 21

More than 50% electricity consumption through renewable sources

Key Awards & Accolades













ITC Grand Chola









Travel + Leisure India's Best Awards

Other notable awards

CII National Energy Efficiency Circle Competition

ITC Royal Bengal

Best Energy Efficient Commercial Buildings/Hotels, 2024

Culinary Culture Ultimate Restaurant Ratings 2024

Avartana (Chennai & Kolkata) Bukhara & Dum Pukht (Delhi) also included

Condé Nast Traveler Readers' **Travel Awards 2024**

ITC Maratha

Favorite Hotel for Sustainable Practices

Conde Nast Traveler Readers' Travel Awards 2024

Bukhara, ITC Maurya

Favorite Restaurant in an Indian Hotel

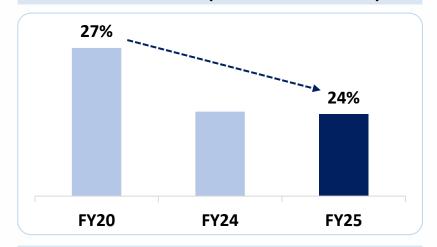


Operational Excellence

Driving Margin Expansion Productivity | Efficiency



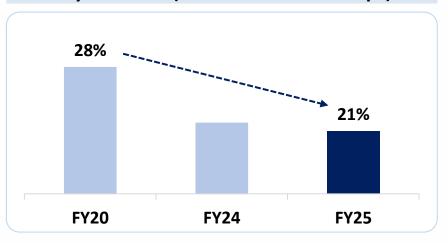
Gross Food Cost (% of F&B Revenue)



Energy Cost (% of Revenue from Ops)



Payroll Cost[^] (% of Revenue from Ops)



Other Operating Cost (% of Revenue from Ops)



Significantly lower Vs. Peers on a Cost per Key basis

Operational Excellence



Superior Guest Experience

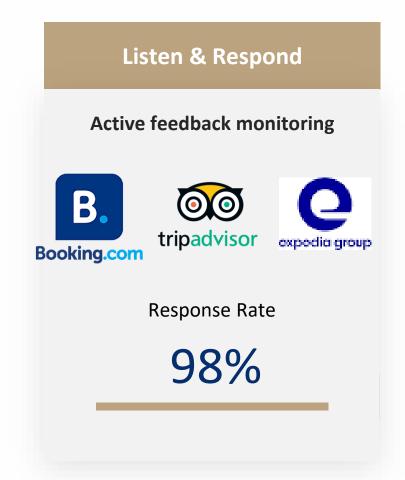
One of the Best NPS scores in the Industry



High Customer Satisfaction Rating

80

(*Global Average 57)







Strategic Pillars



CONTINUED
INVESTMENT TO
ENHANCE BRAND
EQUITY



Key Differentiators

- Indigenous Experiences
- Signature cuisines
- Responsible Luxury
- World Class Loyalty
 Programs Club ITC &
 Club ITC Culinaire



ASSET RIGHT



- Bouquet of brands catering to relevant need spaces
- Target to achieve 70% Managed portfolio share in next 5 years



- Smart RevenueManagement
- Customer intimacy
- Productivity and efficiency





- Augment new revenue streams
- Extreme Cost and Margin focus





- Strong Talent Pool
- Robust L&D programmes
- D & I amongst best in industry

Driving Capital Efficient Growth



Owned Hotels

- Significant headroom to drive RevPar growth
- ▶ About 25%* Inventory < 5 years old, operating at <70% Occupancy
- ► ITC Ratnadipa, Colombo → significant contributor to Revenue & EBITDA going forward

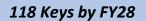
Upcoming projects

- ▶ 400+ rooms being planned under Owned Hotels
- ► Greenfield project at Puri; Expansion at Bhubaneshwar
- New 200 key hotel planned at Vizag
- ► Leverage strategic land bank

Managed Hotels

- Increased interest among Asset Owners
- ▶ Robust pipeline of 49 Managed Hotels with 4300+ Keys
- 2.5x growth targeted in Management Fees by FY30







100+ Keys 12k sqft. banquets expansion











Unlocking Full Potential of Recent Launches











Significant headroom for growth
About 25% Inventory operating at <70% Occupancy levels

Significant contributor to **Revenue & EBITDA** in the years ahead

Strong Growth Enablers in Place





Strong Zero Debt Balance Sheet & Cash Generation to accelerate growth



Capital Investments → Renovations | on-going Projects | new Greenfields & others

Estimated at c.8-10% of Revenue cumulatively



Well positioned to execute selective **Inorganic Opportunities**

Value accretive M&A | Alliances

















5 Decades of Hospitality Expertise

Bouquet of Brands across Segments

Sustainability Leadership



Food & Beverage Supremacy

Smart Revenue Management Strong Loyalty & Distribution

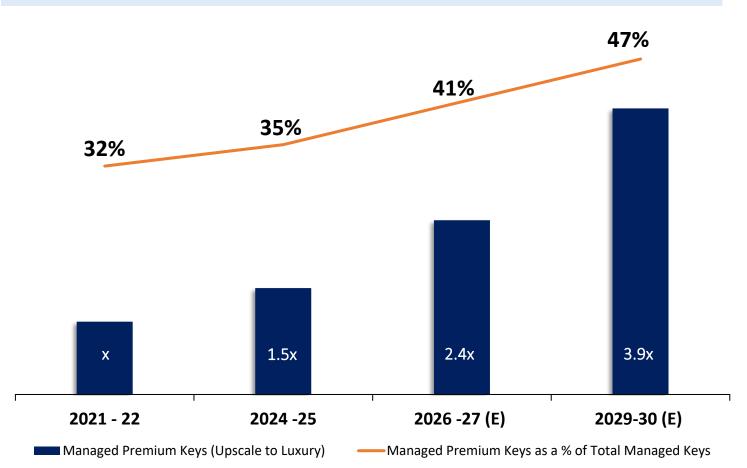
Robust Processes & Brand Standards

World Class Digital Infrastructure

Strong Partner Ecosystem
Network Effects



Managed Hotels Portfolio mix (Upscale to Luxury)



Managed keys in the premium segment

In the next **5 years**the premium hotel keys would constitute **47%** of the total managed portfolio
up from 35% today

Robust Growth Pipeline: 50 Hotels with 4500+ Keys





2 Hotels 420 Keys



12 Hotels 1592 Keys



11 Hotels615 Keys



22 Hotels 1765 Keys



3 Hotels 130 Keys

- ▶ Opened 29 Managed Hotels in the past 24 months (Apr 2023 Mar 2025)
- ► High Quality of signed pipeline; High salience of Brownfield Assets
 - > 1 Hotel opening per month for next 24 months
 - Leverage momentum to accelerate further
- ➤ Targeting **220+** hotels with **20000+** keys over **5 years**, with 70% salience of Managed Portfolio

Keys includes proposed expansion at existing hotels

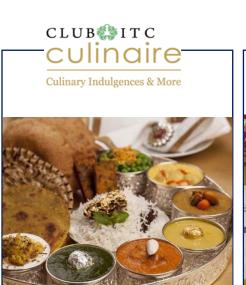
Augmenting Revenue Streams





App based Online Food Delivery/ Takeaway

Delivering signature cuisines from celebrated kitchens



Luxury Dining Program

Exclusive access across 140+ hotels



Sleep Products & Amenities

Exquisite offerings, curated for comfort





Memorable **Destination Weddings**

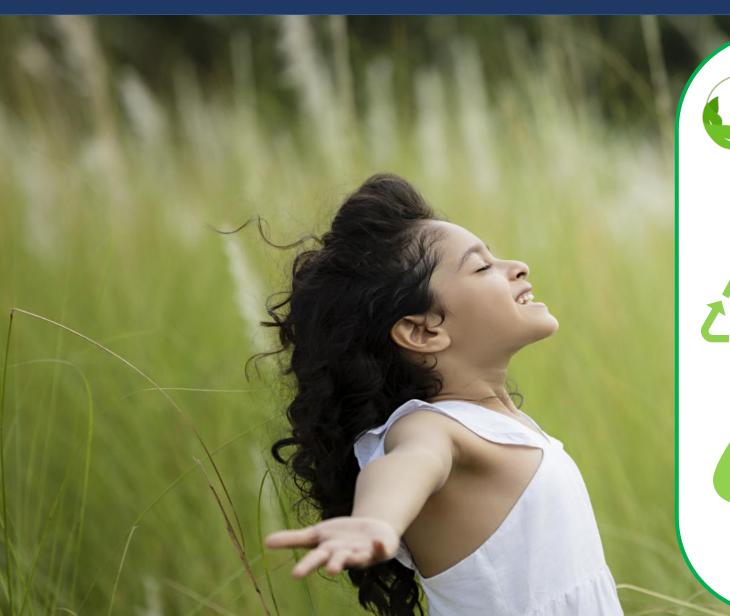
Beach resorts | Palaces | Mountain getaways

— πc— Club Privé



Members only Business Club

Business Meetings | Private Dining | Events



Net Zero Carbon Goal

LEED® Zero Carbon status for all Owned Hotels **To exceed 2050 GHG** sectoral emissions targets set as per COP 21



Waste Reduction

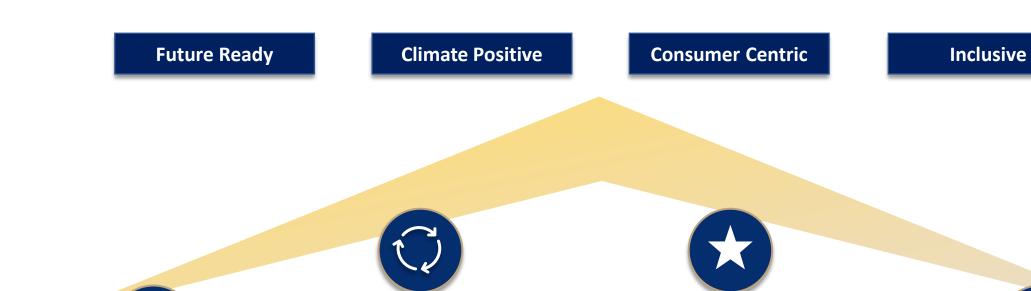
Solid waste reuse / recycling > 99%

Water Efficiency

LEED® Zero Water Status for > **50%** of Owned Hotels

40% reduction in fresh-water consumption (Baseline 2018)





Responsible Luxury

Bold Sustainability 2.0 agenda

Drive Scale & Profitability

- Strong debt free Balance Sheet
- Scale up 'Asset-Right' strategy
- Augmenting Revenue streams
- Active Asset Management

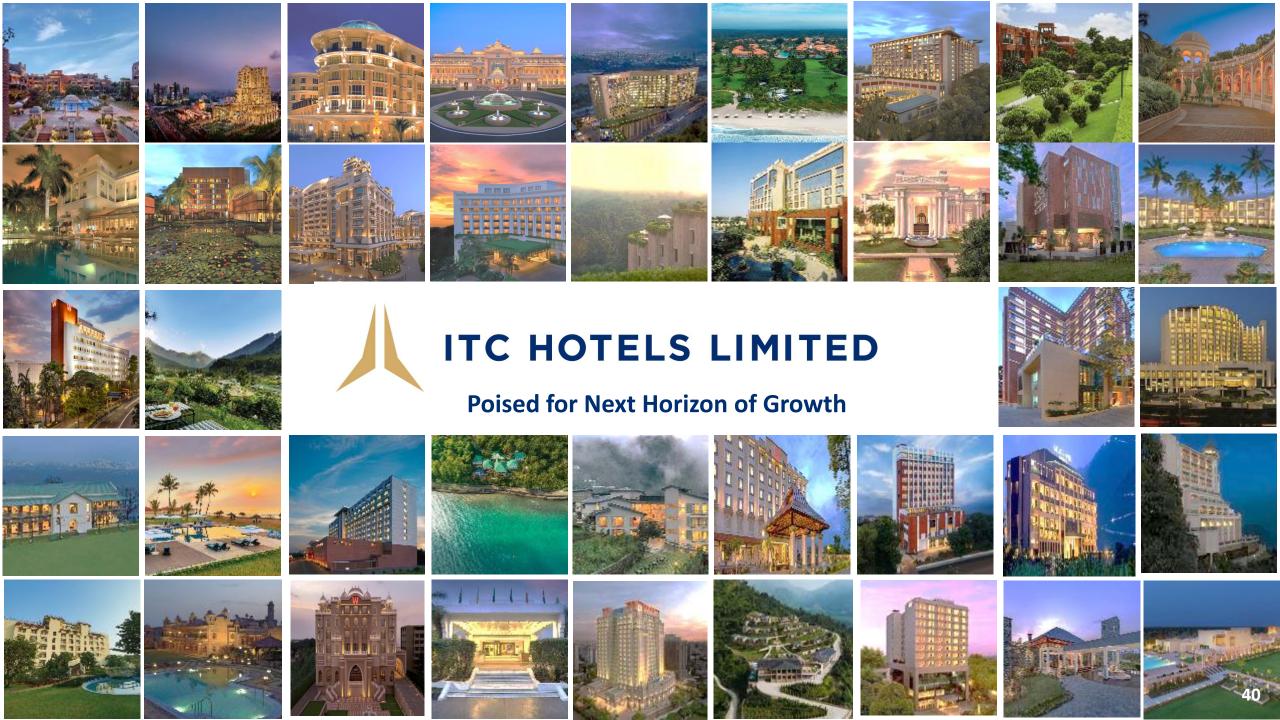
Strengthen Brand Portfolio

- Signature Cuisine Brands
- Bespoke service offerings
- Best-in-class loyalty programs
- ► Leverage Institutional Synergies



World class talent

Engaged & motivated talent driven by 'proneurial' spirit



Annexures

Standalone Financials – Stellar Performance in Q4 FY25



Statement of Profit & Loss

Particulars	Q4 FY25	Q4 FY24	YoY
Revenue from Operations	981	868	13%
Other Income	35	3	-
Total Revenue	1017	871	17%
Total Expenditure	587	549	7%
EBITDA	395	319	24%
EBITDA Margin %	40%	37 %	+3.5%
Depreciation	72	74	-2%
Finance cost	3	3	0%
Profit/ (Loss) before tax	355	245	45%
Tax Expense	91	61	48%
Profit/ (Loss) after tax	264	184	44%
PAT Margin %	26%	21%	+5%

₹	In	Cr
7	"	u.

FY25
3279
54
3333
2090
1189
<i>36%</i>
297
11
934
236
698
21%

Consolidated Financials - Highest ever Revenues & Profits

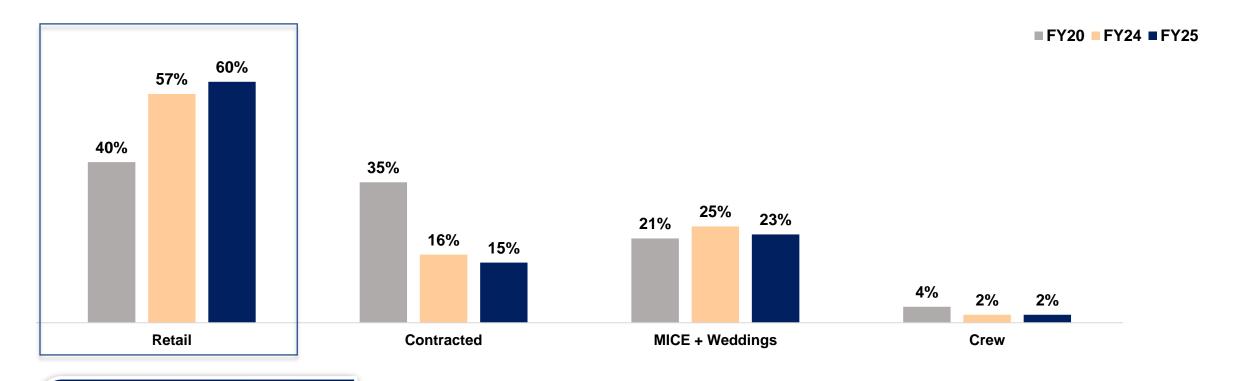


Statement of Profit & Loss

₹ In Cr.

Particulars	Q4 FY25	Q4 FY24	YoY	FY25
Revenue from Operations	1061	907	17%	3560
Other Income	38	0	-	66
Total Revenue	1099	907	21%	3626
Total Expenditure	648	585	11%	2349
EBITDA	412	322	28%	1211
EBITDA Margin %	<i>39%</i>	<i>36%</i>	+3.4%	34%
Depreciation	100	76	31%	402
Finance cost	2	2	-11%	7
Profit/ (Loss) before tax	349	244	43%	868
Add: Share of P&L in JV/Associates	5	4	25%	16
Tax Expense	96	64	49%	246
Profit/ (Loss) after tax	258	184	40%	638
Less: Share of NCI	1	1	-23%	3
Profit for the period	257	182	41%	635
PAT Margin %	23%	20%	+3%	18%





Enhanced share from Non- Contracted business

Growing Share of Higher Margin Segments

ITC Hotels - a key Beneficiary of rising consumer spending and the growing Retail, MICE & Wedding industry in India

Strong Multi-channel Distribution Network





Unit Reservations (32%)



Website and App (20%)



Guest Call Centre (15%)



Online Travel Agents (17%)



GDS (16%)

Brand landscape



Brands	Operational Hotels Keys	Pipeline Hotels Keys	Total Hotels Keys
ITC HOTELS RESPONSIBLE LUXURY	16 4789	-	16 4789
MEMENTOS BY ITC HOTELS	2 181	2 420	4 601
WELCOM HOTEL BY ITC HOTELS	28 3051	12 1592	40 4643
STOR!	7 229	11 615	18 844
FERTUNE Member ITC Hotels' Group	56 4133	22 1765	78 5898
WelcomHeritage Palaces • Forts • Havelis • Resorts	34 999	3 130	37 1129
Total	143 13382	50 4522	193 17904

Status as on 31st March 2025

Recent openings



S. No	Hotel Name	City	Brand	Keys
1	WelcomHeritage Ayatana	Ooty	WelcomHeritage	30
2	Fortune Khajjiar	Khajjiar	Fortune	35
3	WelcomHeritage Grand Srinagar	Srinagar	WelcomHeritage	28
4	Storii Moira Riviera	Goa	Storii	18
5	Fortune Inn Heritage Walk	Amritsar	Fortune	50
6	Welcomhotel Hamsa	Manali	Welcomhotel	46
7	Fortune Park, Hoshiarpur	Punjab	Fortune	57
8	Fortune Ranjit Vihar	Amritsar	Fortune	54
9	WelcomHeritage Santa Roza	Kasauli	WelcomHeritage	44
10	Fortune Park, Aligarh	Aligarh	Fortune	65
11	Fortune Park, Tiruppur	Tirupur	Fortune	63
12	Fortune Park, East Delhi	Delhi	Fortune	70
13	Fortune Hosur	Hosur	Fortune	107
14	Storii Kaba Retreat, Solan	Solan	Storii	28
15	Mementos Jaipur	Jaipur	Mementos	64
16	Storii Urvashi's Retreat	Manali	Storii	22
17	ITC Ratnadipa	Colombo	ITC Hotels	352
18	Fortune Resort & Wellness Spa Bhaktapur	Nepal	Fortune	66
19	Fortune Statue of Unity, Kevadia	Kevadia	Fortune	144
20	Fortune Park, Palampur	Palampur	Fortune	43
21	Storii Devasom Resort & Spa	Kolkata	Storii	30
22	Fortune Select Candolim	Goa	Fortune	103
23	Fortune Beach Resort ECR	Chennai	Fortune	40
24	Welcomhotel Belagavi	Belagavi	Welcomhotel	116
25	Storii Jaisalmer	Jaisalmer	Storii	80
26	Welcomhotel Jabalpur	Jabalpur	Welcomhotel	122
27	Fortune Beachfront, Puri	Puri	Fortune	63
28	WelcomHeritage Natraj	McLeod Ganj	WelcomHeritage	32
29	Welcomhotel Delhi-Gurugram Highway	Delhi	Welcomhotel	81
30	Fortune Pahalgam	Pahalgam, J&K	Fortune	67
Total				2120



THANK YOU