

April 25, 2025

National Stock Exchange of India Limited BS

Exchange Plaza, Plot No. C/1, G Block, Bandra - Kurla Complex, Bandra (East),

Mumbai - 400 051.

**BSE Limited** 

Corporate Relations Department, 1st Floor, New Trading Ring, P. J. Towers, Dalal Street,

Mumbai - 400 001.

Symbol: LTF Security Code No.: 533519

Kind Attn: Head - Listing Department / Dept of Corporate Communications

Sub: Submission of investor / analyst presentation

Dear Sir / Madam,

With reference to our letter dated April 09, 2025 and pursuant to Regulation 30 read with Para A of Part A of Schedule III of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), please find enclosed the presentation to be made to the investor(s) / analyst(s).

Further, as per Regulation 46 of the Listing Regulations, the said presentation would also be available on website of the Company i.e., <a href="https://www.ltfinance.com/investors">https://www.ltfinance.com/investors</a>.

We request you to take the aforesaid on records.

Thanking you,

Yours faithfully,

For L&T Finance Limited

(formerly known as L&T Finance Holdings Limited)

Apurva Rathod
Company Secretary and Compliance Officer

Encl: As above





# **Investor Presentation** Q4FY25 & FY25



#### **Disclaimer**



L&T Finance Limited (formerly known as L&T Finance Holdings Limited) (the "Company") offers a range of financial products and services under the L&T Finance (LTF) brand.

The information provided in this presentation by the Company is for information purposes only. This presentation or any information herein shall not be used, reproduced, copied, photocopied, duplicated or otherwise reproduced in any form or by any means, or re-circulated, redistributed, passed on, published in any media, website or otherwise disseminated, to any other person, in any form or manner. This presentation does not constitute an offer or invitation or inducement to purchase or sell or subscribe to, any securities of the Company, nor shall it or any part of it or the fact of its distribution form the basis of, or be relied on in connection with, any contract or commitment thereof. This presentation is not a prospectus, a statement in lieu of a prospectus, an offering circular, an advertisement or an offer document to purchase or sell securities under the Companies Act, 2013 and the rules made thereunder, the Securities and Exchange Board of India (Issue and Listing of Non-convertible Securities) Regulations, 2021 or any other applicable law, as amended from time to time. This presentation is for general information purposes only, without regard to any specific objectives, financial situations or informational needs of any particular person. No representation, warranty, guarantee or undertaking, express or implied, is or will be made or any assurance given as to, and no reliance should be placed on, the fairness, accuracy, completeness or correctness of any information, estimates, projections or opinions contained herein. Potential investors must make their own assessment of the relevance, accuracy and adequacy of the information contained in this presentation speak only as at the date as of which they are made, and the Company expressly disclaims any obligation or undertaking to supplement, amend or disseminate any updates or revisions to any statements contained herein to reflect any change in events, conditions or circumstances on which any such statements are based. Neither the Company nor any of it

The Company may alter, modify or otherwise change in any manner the contents of this presentation, without obligation to notify any person of such revision or changes. Certain statements made in this presentation may be "forward looking statements" for purposes of laws and regulations of India and other than India. These statements include descriptions regarding the intent, belief or current expectations of the Company or its directors and officers with respect to the results of operations and financial condition, general business plans and strategy, the industry in which the Company operates and the general, business, competitive and regulatory environment of the Company. These statements can be recognized by the use of words such as "expects," "plans," "will," "estimates," "projects," or other words of similar meaning. Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ from those in such forward-looking statements as a result of various factors and assumptions, including future changes or developments in the Company's business, its competitive environment, information technology and political, economic, legal, regulatory, environmental and social conditions in India, which the Company believes to be reasonable in light of its operating experience in recent years. The Company does not undertake to revise any forward-looking statement that may be made from time to time by or on behalf of the Company.

The distribution of this presentation in certain jurisdictions may be restricted by law and persons in whose possession this presentation comes should inform themselves about, and observe, any such restrictions.

The financial figures, information, data and ratios (audited and unaudited) other than consolidated PAT, provided in this presentation are management representation based on internal financial information system of the Company. These financial figures are based on restatement of certain line items in the consolidated financial statements of the Company and describe the manner in which the management of the Company monitors the financial performance of the Company. There is a possibility that these financial results for the current and previous periods may require adjustments due to changes in financial reporting requirements arising from new standards, modifications to the existing standards, guidelines issued by the Ministry of Corporate Affairs and RBI.

By accessing this presentation, you accept this disclaimer and that any claims arising out of or in connection with this presentation shall be governed by the laws of India and the courts in Mumbai, India shall have exclusive jurisdiction over the same.

Disclaimer clause of RBI: The Company has a valid certificate of registration dated April 29, 2024 issued by the RBI under section 45 IA of the RBI Act (pursuant to the change in name from LTFH to LTF). However, the RBI does not accept any responsibility or guarantee about the present position as to the financial soundness of the Company, or for the correctness of any of the statements or representations made or opinions expressed by the Company, and for repayment of deposits/ discharge of liabilities by the Company.



### Sustaining trajectory in line with Lakshya 2026 goals even during cycles



#### Moving towards convergence at Consolidated level



**RETAILISATION** 



>95%



RETAIL GROWTH

>25% CAGR



CONSOL ASSET QUALITY

GS3 <3% NS3 <1%



CONSOL ROA

2.8% - 3%



Q4: 51%

Q4: 10%

Q4: GS3 4.08% NS3 1.98%

Q4: 1.33% | FY: 1.04%



Q4: 97%

Q4: 19%

Q4:

GS3 3.29% 4: NS3 0.97%

Q4: 2.22% | FY: 2.44%

CAGR (Q4FY22 - Q4FY25): 28%

#### RoA trajectory over Lakshya 2026 journey

Endeavouring to drive consistency and predictability through cycles



Consolidated LTF	Q4FY22	Q1 FY23	Q2 FY23	Q3 FY23	Q4 FY23	Q1 FY24	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25
Retailisation	51%	54%	58%	64%	75%	82%	88%	91%	94%	95%	96%	97%	97%
NIMs	6.58%	6.54%	6.90%	7.41%	7.63%	8.06%	8.62%	8.97%	9.14%	9.31%	8.94%	8.50%	8.15%
Fees	1.59%	1.69%	1.53%	1.39%	1.58%	1.58%	2.22%	1.95%	2.11%	1.77%	1.92%	1.83%	2.01%
NIMs + Fees	8.17%	8.23%	8.43%	8.80%	9.21%	9.64%	10.84%	10.93%	11.25%	11.08%	10.86%	10.33%	10.15%
Opex	2.93%	2.97%	3.19%	3.37%	3.58%	3.81%	4.29%	4.38%	4.69%	4.45%	4.17%	4.41%	4.22%
Credit cost	3.00%	3.63%	2.54%	2.67%	2.24%	2.33%	2.58%	2.52%	2.39%	2.37%	2.59%	2.49%*	2.54%*
Opex + Credit cost	5.93%	6.60%	5.73%	6.04%	5.82%	6.14%	6.86%	6.89%	7.08%	6.83%	6.77%	6.90%	6.76%
RoA	1.33%	1.02%	1.55%	1.66%	1.90%	2.13%	2.42%	2.53%	2.19%	2.68%	2.60%	2.27%	2.22%
PAT (₹ in Cr)	342	262	406	454	501	531	595	640	554	686	696	626	636
Retail Book (₹ in Cr)	45,084	47,794	52,040	57,000	61,053	64,274	69,417	74,759	80,037	84,444	88,975	92,224	95,180
Consol Book (₹ in Cr)	88,341	88,078	90,098	88,426	80,893	78,566	78,734	81,780	85,565	88,717	93,015	95,120	97,762
PCR	53%	55%	55%	60%	69%	71%	76%	75%	76%	75%	71%	71%	71%
NS3%	1.98%	1.87%	1.85%	1.72%	1.51%	1.19%	0.82%	0.81%	0.79%	0.79%	0.96%	0.97%	0.97%
CRAR	23%	23%	23%	23%	25%	26%	25%	25%	23%	22%	22%	22%	22%

Maintained an average of ~2.60% credit cost over the past 13 quarters thereby displaying predictability across cycles



### Executive Summary – Q4FY25 (1/5)





- Retail disbursements for Q4FY25 at ₹ 14,899 Cr vs. ₹ 15,044 Cr in the previous year
  - Secured assets disbursement growth led by Farmer Finance at 15% YoY
  - Risk-calibrated disbursement strategy in Rural Business Finance, resulting in reduced disbursements for the quarter at ₹ 5,114 Cr, down 11% YoY
- ❖ NIMs+Fees for Q4FY25 at 10.15% vs 10.33% for Q3FY25 primarily on account of book mix change
- Consol. credit cost for Q4FY25 at <u>2.54%</u> (3.80% before macro utilisation) <u>after utilising macro-prudential</u> <u>provisions</u> to the extent of <u>₹ 300 Cr</u> vs. <u>2.49%</u> (2.91% before macro utilisation) for Q3FY25
- **PAT** for Q4FY25 at **₹ 636 Cr**, growth of **15% YoY**; **RoA** for Q4FY25 at **2.22%**

#### Executive Summary – FY25 (2/5)





- Achieved highest ever annual RoA of 2.44% & highest ever annual PAT of ₹ 2,644 Cr growth of 14% YoY
- ❖ Retailisation at 97% of overall book
  - Retail book at ₹ 95,180 Cr, growth of 19% YoY | Consol book at ₹ 97,762 Cr, growth of 14% YoY
- Retail disbursements for FY25 at ₹ 60,040 Cr, increase of 11% YoY
  - Secured assets disbursement growth led by Home Loans & LAP at 27% YoY & Farmer Finance at 16% YoY
  - <u>Risk-calibrated disbursement</u> strategy in <u>Rural Business Finance</u>, resulting in reduced disbursements for the year at ₹ 20,921 Cr, down 3% YoY in FY25 as compared to 27% growth YoY in FY24
- ❖ NIMs+Fees for FY25 at 10.59% vs 10.67% for FY24 on account of book mix change. This is in line with our objective of building a portfolio with an optimal risk-return paradigm. This portfolio rebalancing is expected to result in reduced opex & structural reduction in credit cost going forward
- **Consol. credit cost** for FY25 at <u>2.50%</u> (2.93% before macro utilisation) <u>after utilising macro-prudential provisions</u> to the extent of <u>₹ 400 Cr (Q3FY25 : ₹ 100 Cr & Q4FY25 : ₹ 300 Cr)</u> vs. <u>2.67%</u> (after additional prudential provision on SRs of ₹ 175 Cr) for FY24

#### Executive Summary – FY25 (3/5)





- ❖ Wholesale Book reduced from ₹ 5,528 Cr in FY24 to ₹ 2,582 Cr in FY25, reduction of 53% YoY
- Annual update on Security Receipts (SRs):

#### Net Security Receipts (SRs) book reduced from ₹ 6,770 Cr in FY24 to ₹ 5,862 Cr in FY25, on back of :

- Monetization of assets driven by active stakeholder negotiation
- Completion of projects and subsequent sale of constructed units
- Recovery measures implemented through legal action

With wholesale book reduction progressing satisfactorily, we will continue to work with ARCs focusing efforts towards reduction in security receipts.

### Executive Summary – Q4FY25 and FY25 (4/5)





#### Utilisation of Macro-prudential Provisions – Delivering stable credit cost outcome in an adverse cycle

- LTF, during COVID (FY21 & FY22), had created macro-prudential provision of ₹ 975 Cr (out of operating profits) exclusively for Rural Group Loans & Microfinance business (RGL & MFI). This provision has been created under a board approved policy that approves utilisation only in case of macro events.
- During FY25, there had been certain macro events viz. prolonged heat wave, severe floods in several states & temporary slowdown of cash flow for rural employment schemes due to general elections. This has led to increased credit cost for RGL & MFI portfolio, thus warranting a case for utilisation of these macro prudential provisions.
- In alignment with the above inclement business environment in RGL & MFI, LTF post approval by the Audit Committee and the Board has utilized ₹ 400 Cr of macro-prudential provisions in FY25 (₹ 100 Cr in Q3FY25 and ₹ 300 Cr in Q4FY25). The actual utilisation of ₹ 400 Cr is within the lower end of the guided range of utilisation. With this, we move into the next financial year with an unutilised macro-prudential provision of ₹ 575 Cr.
- Even though CE showed significant improvement for LTF in early Q4FY25, the quarter witnessed another development in the industry in the form of an ordinance towards prevention of coercive practices (for unregistered financiers) in Karnataka. Due to this, the Karnataka CE was impacted in Feb'25. Thereafter, the CE has been showing signs of improvement through March & April
- In the absence of any further new events, we expect a return to normalized CE by early Q2FY26 for LTF.

#### Executive Summary – Q4FY25 (5/5)



L&T Finance

- Strategic Initiatives
- ❖ Fully operationalised Project Cyclops 2.0 LTF's proprietary AI-ML based credit underwriting engine in Two Wheeler Finance. Project Cyclops is already under phase-wise implementation in Farm Equipment Finance and is expected to be rolled out to Personal Loans in Q1FY26 and SME Finance by Q2FY26
- ❖ Initiated build of 'Project Nostradamus', an automated real time cross-sell, risk and portfolio management platform leveraging macro parameters and alternate data. Nostradamus Beta version is expected to go live by end of Q2FY26
- ❖ Launch of PLANET 3.0 (Beta) mobile platform & new website (www.LTFINANCE.com) providing seamless user experience across platforms
- Partnerships with <u>Amazon Pay, Cred and PhonePe</u>, launched in FY25, picking up pace with ₹ 215 Cr of disbursements in March 2025, up from ₹ 98 Cr in January 2025
- Entry into Gold Loan Business: In early Q4FY25, LTF entered into Business Transfer Agreement with Paul Merchants Finance Pvt Ltd for the proposed acquisition of their gold loan business undertaking by way of a slump sale on a going concern basis, subject to customary closing conditions. Integration plan & governance framework put in place to achieve closure by Q2FY26

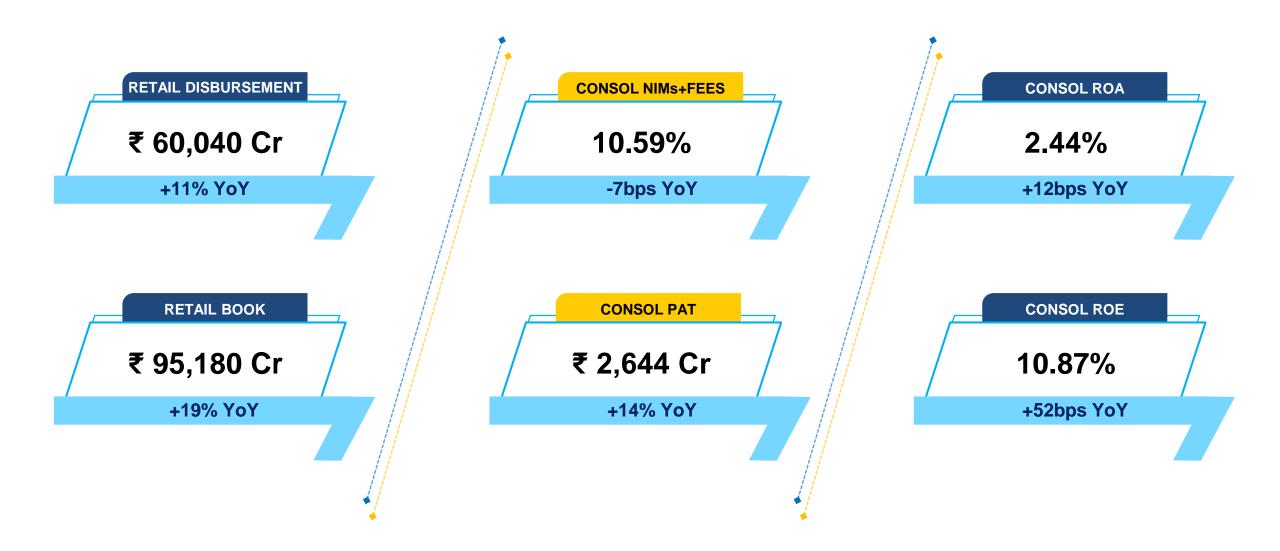
### **Executive Summary – Q4FY25 Financial Performance**





### **Executive Summary – FY25 Financial Performance**

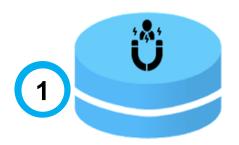




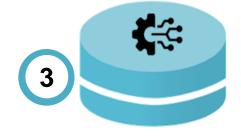


### 5 Pillar strategy to deliver on Lakshya goals

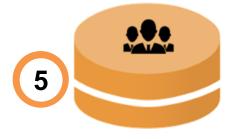












# **Enhancing Customer Acquisition**

- Broadening customer funnel & velocity while increasing throughput
- Harvesting the customer
   & increasing cross-sell,
   while keeping risk under control
- Launching contiguous product offerings

# Sharpening Credit Underwriting

Building a self-learning
 credit engine based on
 bureau, account
 aggregator & alternate
 data signals to make
 underwriting more robust

# Implementing Futuristic Digital Architecture

- Optimizing digital
  journeys to eliminate
  chokepoints & provide a
  superlative experience to
  customers
- In-house engineering for enhanced time to market

# Heightened Brand Visibility

- Enhancing brand presence across channels
- Building salience & recall for brand 'L&T Finance'

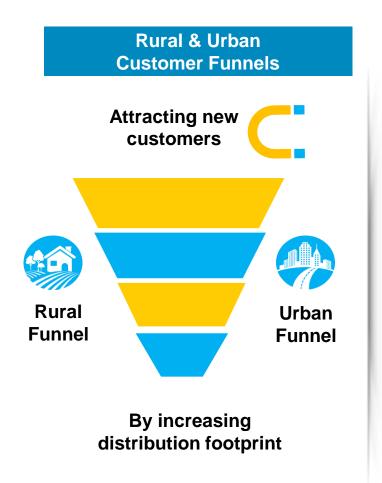
# Capability Building

- Focused enhancement and optimization of talent pool in:
  - Artificial Intelligence /
     Machine Learning
  - o Credit & Risk
- Tech & Engineering

### **Pillar 1: Enhancing Customer Acquisition**







		Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25
	New Customer Acquisition (strategic focus from Q3FY24 onwards)	4.1.121	4111120	421120	401120	4.1.120
	New Customer Acquisition (no. in lacs)	6.8	6.7	6.6	5.8	5.2
	Expanding Reach (strategic focus from Q3FY24 onwards)					
000	Rural Group Loans & MFI New villages activated (nos.)	21,524	21,832	22,743	19,975	25,401
	Two Wheeler Finance Active sourcing points (nos.)	10,711	11,178	10,438	9,768	8,425
0=0	Farm Equipment Finance Active sourcing points (nos.)	2,431	2,433	2,316	2,512	2,355
	Personal Loans Active DSAs & E-aggregators (nos.)	48	43	35	49	55
	Home Loan / LAP Active sourcing points (nos.)	322	336	371	389	385

Conscious channel rationalization in Two Wheeler Finance & Farm Equipment Finance in response to segment-specific environment

### **Pillar 1: Enhancing Customer Acquisition**





Cı	Rural & Urban ustomer Databa	se
RURAL		URBAN
***		
- 0 -	* *	
660		
0	<b>4 4</b>	
~1.7 Cr	Leveraging ~2.6 Cr	~0.9 Cr
	database ve customers – 92	

		Q4 FY24	Q1 FY25	<b>Q2 FY25</b>	Q3 FY25	Q4 FY25
	Cross-sell & up-sell					
	Total Retail Repeat disbursement share (Count)	46%	46%	43%	43%	49%
	Total Retail Repeat disbursement share (Value)	34%	36%	35%	32%	36%
<u>C</u> CO	Rural Group Loans & MFI Repeat % (Count)	58%	59%	53%	56%	60%
660	Rural Group Loans & MFI Repeat % (Value)	69%	71%	66%	69%	73%
	Farm Equipment Finance Repeat % (Value)	25%	19%	39%	22%	34%
	Personal Loans to existing customers % (Value)	59%	63%	61%	49%	40%

Cross-sell / up-sell channelized towards rural businesses in the backdrop of the prevailing market environment in Q4

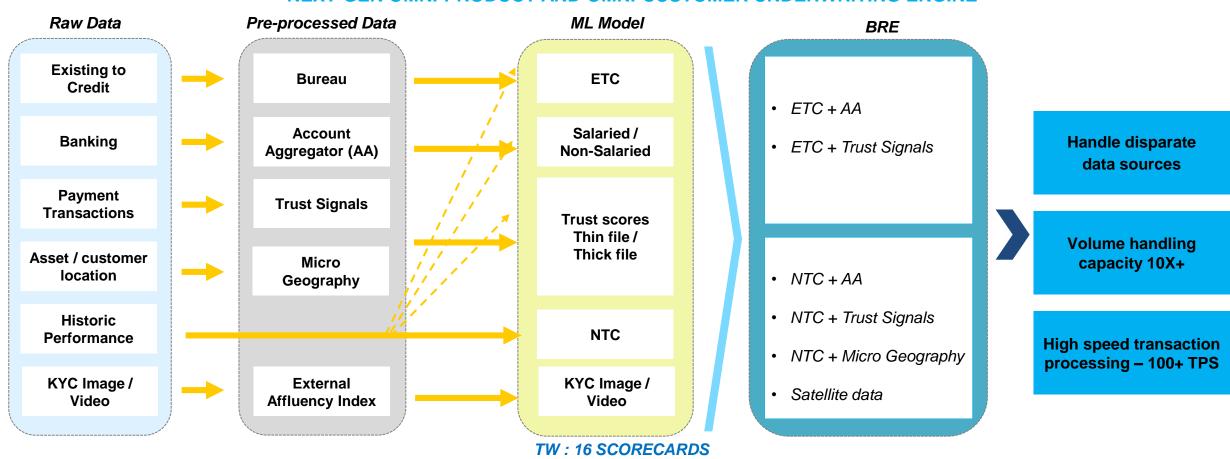
### Pillar 2: Sharpening Credit Underwriting (1/11)





#### Operationalised 'Project Cyclops' in Two Wheeler and Farm Equipment Finance

#### NEXT-GEN OMNI-PRODUCT AND OMNI-CUSTOMER UNDERWRITING ENGINE



FARM : 24 SCORECARDS

Project Cyclops TW portfolio is now being benchmarked for its efficacy to CIBIL's Credit Vision algorithm

### Pillar 2: Sharpening Credit Underwriting (2/11)



Rural Business Finance – Stringent Portfolio Policy & Sourcing Norms



#### Applicant to be 0 DPD

LTF only onboards if the customer is a 0 DPD JLG customer



#### Strict Association Norms

(continued even after regulatory relaxation in Apr'20)

Maximum of 3 lenders including LTF (both for fresh and repeat customers)



#### JLG Indebtedness Norms

(continued even after regulatory relaxation in Apr'20)

Total JLG Indebtedness for 3
lenders incl LTF restricted upto
₹ 2 lacs



### Income estimation & total indebtedness norms

(post Apr'22)

Household income estimation and details of total indebtedness as obtained from credit bureau



#### Maker-checker mechanism for sourcing

Independent unbiased assessment of borrower

#### Maker

Business Field Level Officer (part of Business Function)

#### Checker

Branch Process Manager (separate appraisal vertical)
Ensures the following:

- Estimation of standard of living
   & repayment capacity
- KYC verification
- On-ground sensing

If the applicant doesn't satisfy *any* of 1, 2 and 3 conditions then the loan application will not be processed

Strong credit guardrails implemented over the years reflecting enhanced portfolio resilience

### Pillar 2: Sharpening Credit Underwriting (3/11)

Rural Business Finance - Stringent Portfolio Policy & Sourcing Norms





#### Monthly customer leverage tracker +

#### **Strong Early Warning Signals**

#### **Exclusive Risk Control Unit**

# Comprehensive customer leverage tracker dashboard deployed

- Dashboard collates data of customer leverage with LTF and other peers
- Customers categorized basis their overall leverage and repayment history
- Provides 360° view of customer leverage & output matrix for LTF decisioning on customer retention and geo strategy

# Customer profiling to predict repayment behaviour and propensity to default

- Paying LTF's EMI but not paying external liabilities
- Off-us customer profiling on monthly basis to monitor repayment behaviour

- 700+ member strong team with pan India presence which acts as a strong line of defense for fraud prevention and control
- Independent reporting to head of internal audit
- Scope of work involves:
  - o Sourcing audit
  - o Disbursement audit
  - Collection audit

One customer has only one JLG loan from LTF at any point of time

### Pillar 2: Sharpening Credit Underwriting (4/11)







Association wise customer composition at sourcing (% of disbursements)										
Association	Q2FY24	Q3FY24	Q4FY24	Q1FY25	Q2FY25	Q3FY25	Q4FY25			
Only LTF	47%	48%	50%	48%	49%	53%	52%			
LTF + 1	28%	28%	28%	32%	31%	30%	30%			
LTF + 2	19%	19%	17%	19%	20%	17%	18%			
LTF + 3	6%	5%	5%	1%	0%	0%	0%			
Total	100%	100%	100%	100%	100%	100%	100%			

LTF only onboards
if the customer is a
'0 DPD'

JLG customer

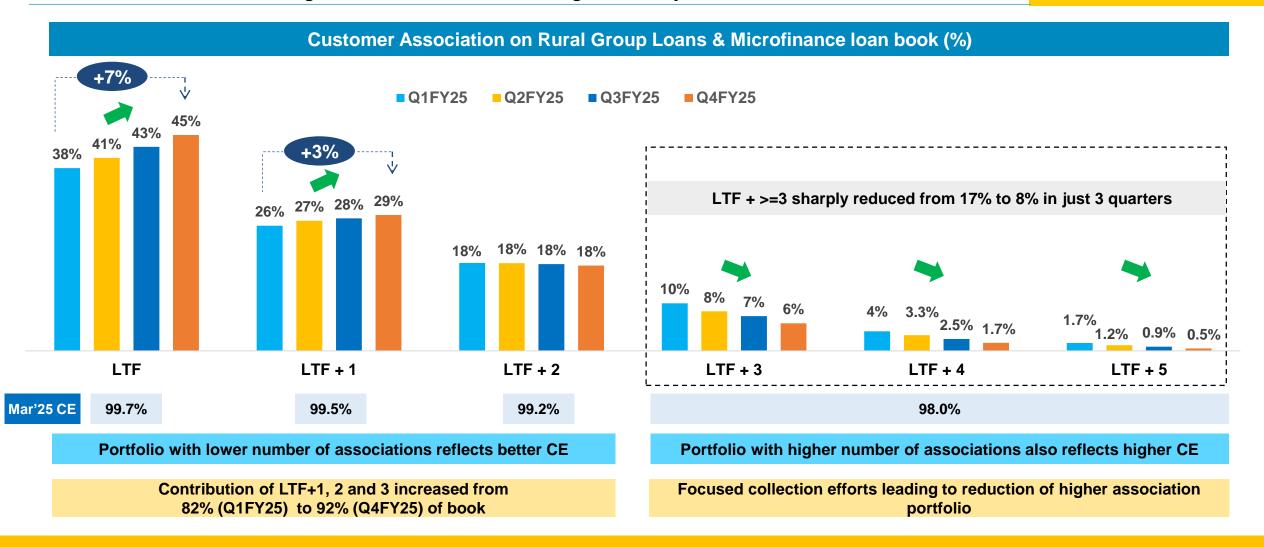
Identified early delinquency trends which led to stringent sourcing guardrails

### Pillar 2: Sharpening Credit Underwriting (5/11)



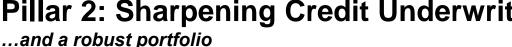


Rural Business Finance - Stringent association norms leading to industry best association cohorts...



LTF + >=4 portfolio successfully reduced to negligible levels | LTF + 6 and LTF + >6 run down to 0.2% & 0.1% respectively

### Pillar 2: Sharpening Credit Underwriting (6/11)

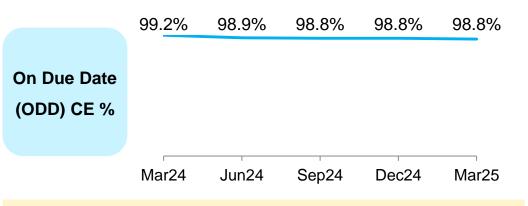


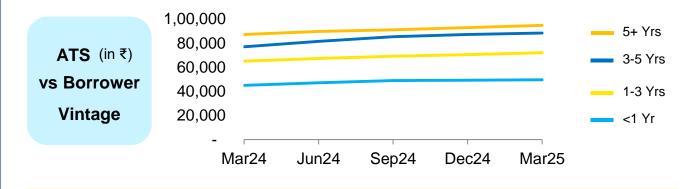




#### Rural Group Loans (JLG) & Micro Finance (JLG)

Basis rolling 12-month sourcing cohorts





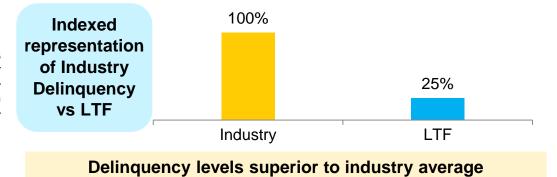
Responsible leveraging of customers across cycles

Focus on ODD CE leading to superior Regular CE

CE: Collection Efficiency

Delinquency is calculated as 12 Month On Book (MOB) ever performance in Jan'24-Dec'24 for last 12 mth disbursements over Jan'23-Dec'23 period

Source: Industry data by **Transunion CIBIL** 



#### Calculation methodology of Indexed representation

- If industry delinquency is X%, that is taken as the base on an index of 100%
- LTF delinquency is shown as a percentage of this index, i.e. 25% of X

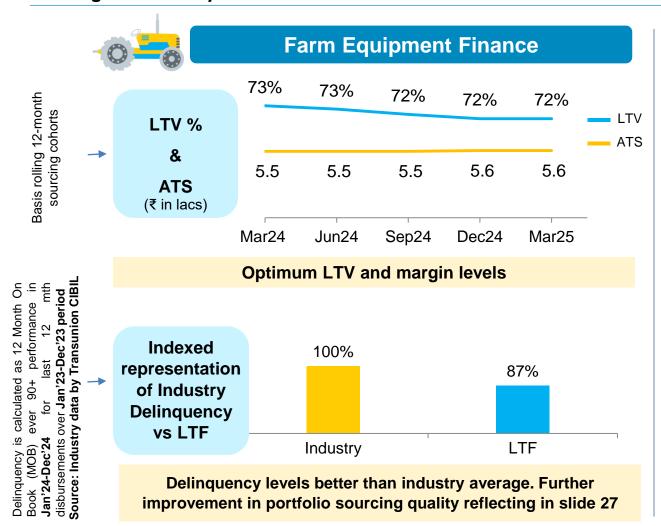
Continuous efforts on maintaining and improving existing superior portfolio metrics

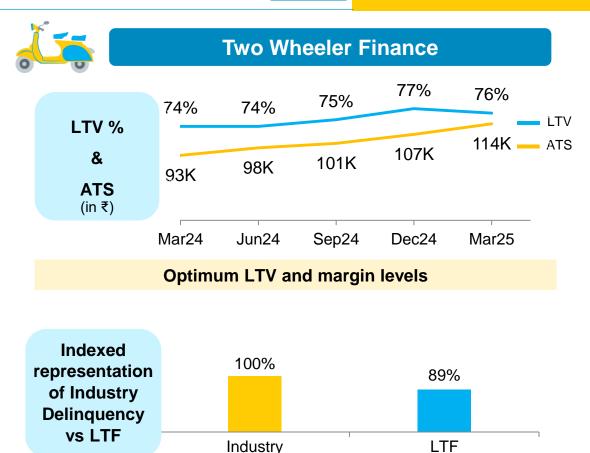
#### Pillar 2: Sharpening Credit Underwriting (7/11)

盦



Leading to a robust portfolio





Delinquency levels better than industry average, recent cohorts underwritten through Cyclops exhibiting superior risk outcomes (details in slide 26)

Sustained effort to build credit resilient portfolio in TW and Farm Equipment business

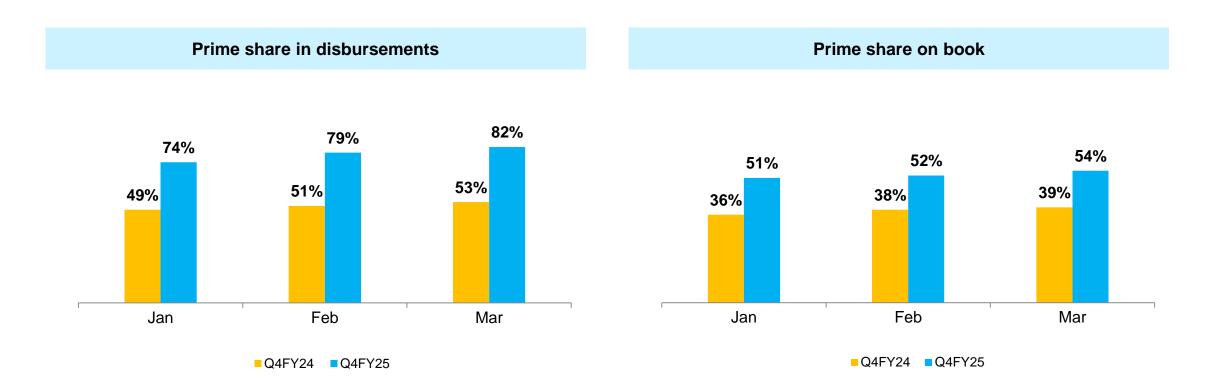
### Pillar 2: Sharpening Credit Underwriting (8/11)











Prime customer share in disbursements increased to 82% in Mar'25; Prime share on book reached 54%

### Pillar 2: Sharpening Credit Underwriting (9/11)





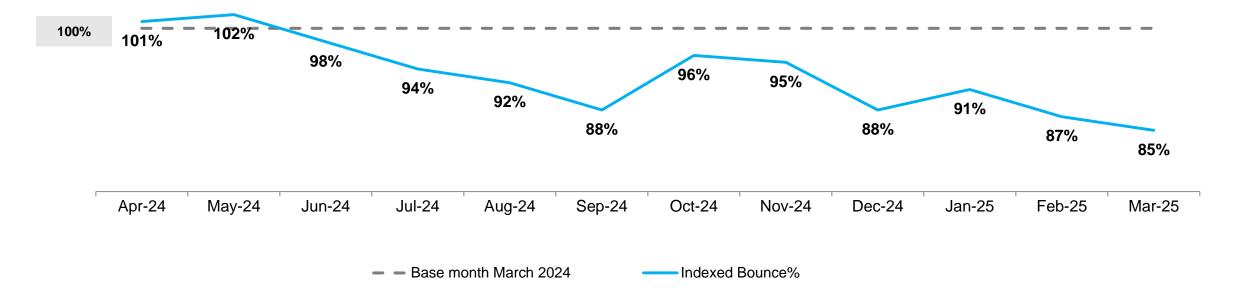




#### **Two Wheeler Finance**

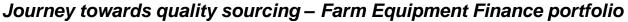
#### Indexed representation of TW Portfolio Bounce (%)

Calculation methodology: Portfolio Bounce % in Mar'24 is taken as the base on an index of 100%; E.g. Bounce % in Mar'25 is 85% of bounce % of Mar'24 (base period)



Early impact of Project Cyclops and prime sourcing visible in reducing portfolio bounce rates

### Pillar 2: Sharpening Credit Underwriting (10/11)





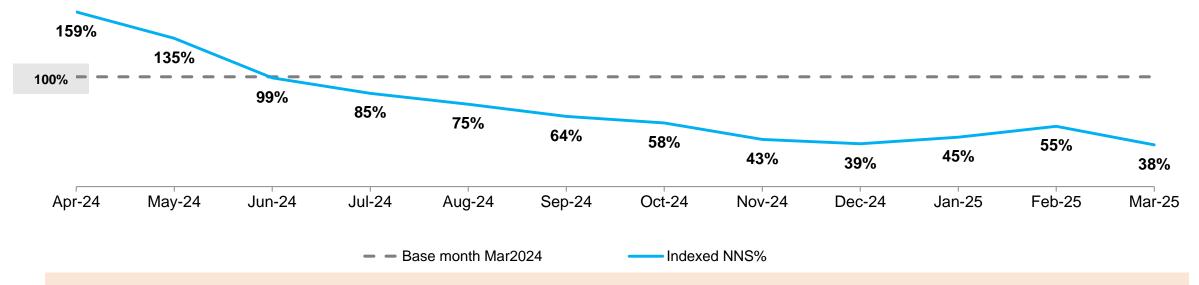




#### **Farm Equipment Finance**

#### Indexed representation of Farm Net Non Starters (NNS) %

Calculation methodology: NNS % in Mar'24 is taken as the base on an index of 100%; E.g. NNS % in Mar'25 is 38% of NNS % of Mar'24 (base period)



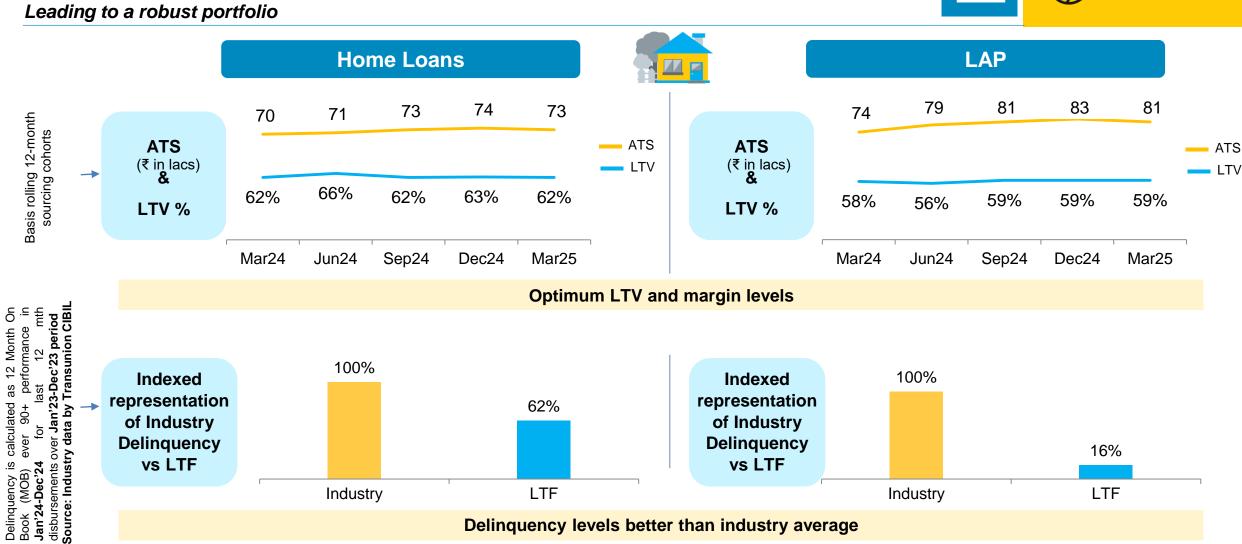
Better credit metrics reflected in reduction in NNS for tractor customers through the following initiatives:

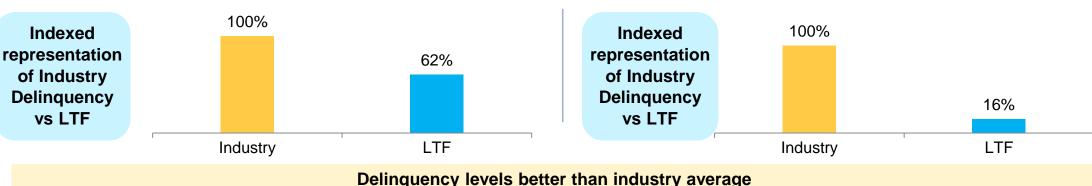
- Sharpened credit underwriting through identified dealership rationalisation
- Increase in penetration of digital payments from 32% in Apr'23 to 61% in Mar'25 (refer slide 64)

#### Pillar 2: Sharpening Credit Underwriting (11/11)









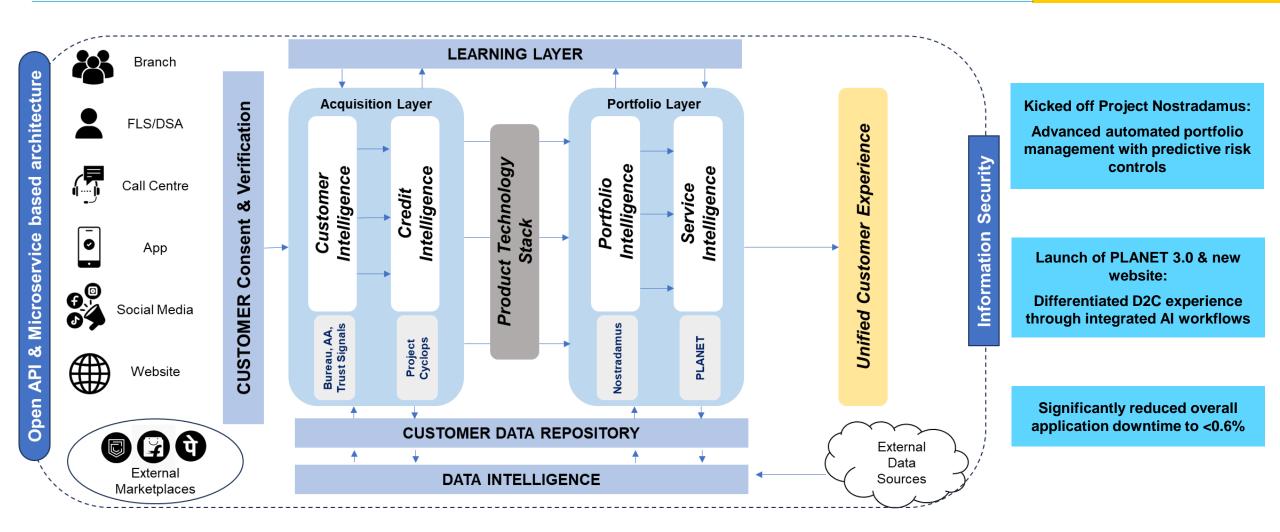
Focus on maintaining prime secured portfolio performance

#### **Pillar 3: Implementing Futuristic Digital Architecture**





Engineering for tomorrow – Future Tech Landscape | Tech initiatives continue to be on track in Q4



Building Tech infrastructure to drive variety, volume, velocity, and veracity

#### **Pillar 4: Heightened Brand Visibility**





#### **Onboarded Jasprit Bumrah as Brand Ambassador**









Targeted engagement through multichannel and multi-product branding



Partnered with L&T Group for the MMRDA Atal Setu L&T Marathon 2025



Providing water coolers in schools & hospitals with LTF branding

Focused ongoing efforts to expand and strengthen brand presence during Q4FY25

### Pillar 5: Capability Building & Employee Initiatives





Built key capabilities in Engineering &

Data teams



- Established data science library with >7 alternate data channels with 100+ scorecards
- Established two new application engineering centres in order to accommodate rapidly growing in-house engineering and analytics team
- Integrating AI with the workflows to optimize the results
  - Al-based inhouse image processing
  - Al-based query management: Customer Care agents and bots

Employee development initiatives



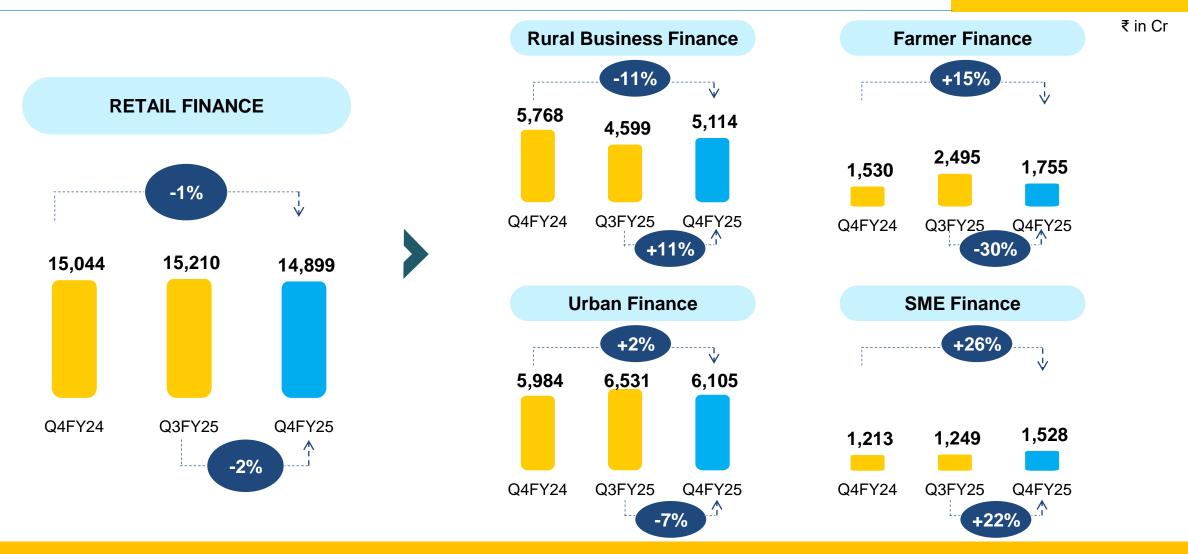
- Launched 270-degree feedback to foster a culture of continuous learning, development and collaboration
- Organised Winspire program with 3 tracks Building Growth Mindset, Rise and Propel –
   aiming to empower and advance women employees at different career stages
- Collaborated with Symbiosis School for Online and Digital Learning (SSODL) to offer employees access to high-quality, industry-relevant programs

Bolstering capabilities in digital infrastructure | Continued employee development initiatives



#### Retail disbursement remained calibrated on YoY basis

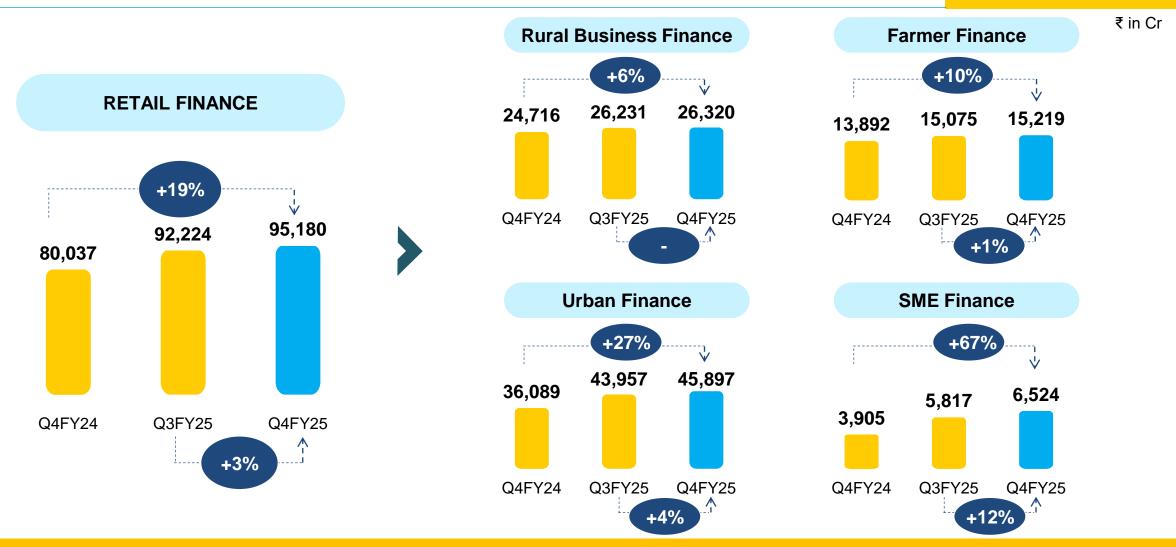




Disbursements in Q4FY25 maintained relative to Q3FY25 festive quarter despite headwinds in Rural Group Loans and MFI

#### Retail book growth of 19% YoY

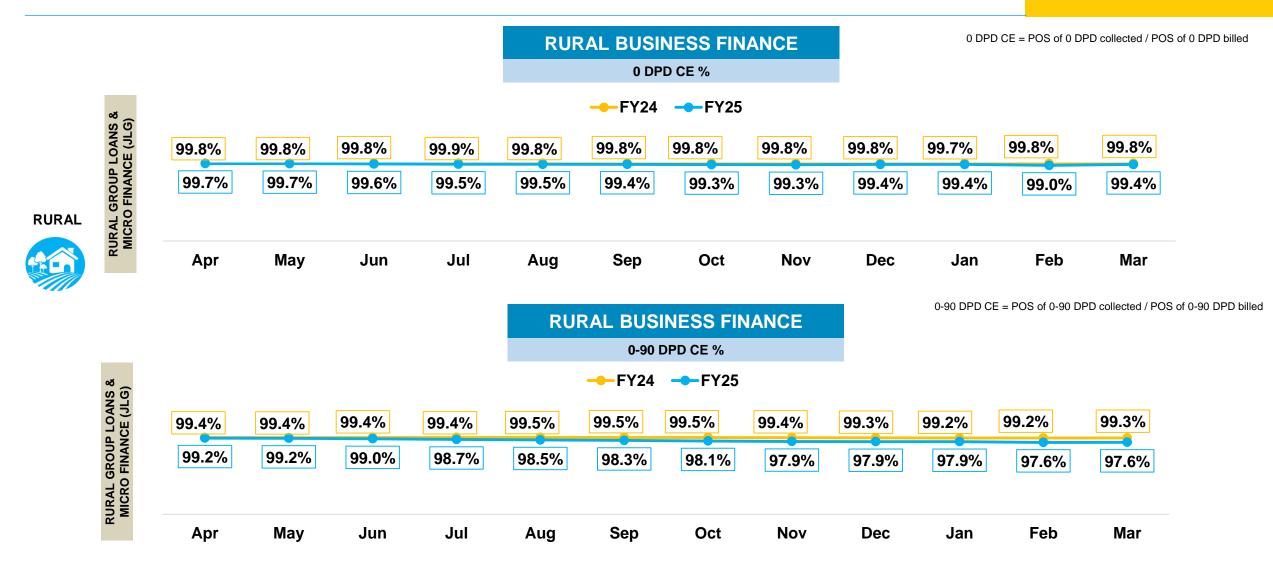




Accelerated scale-up in Urban Finance and SME Finance driving growth

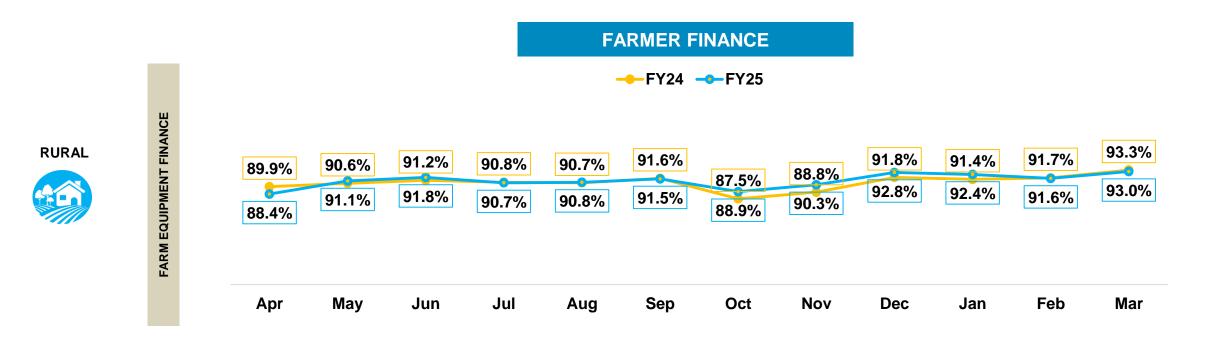
#### **Collection Efficiency (1/3)**





### **Collection Efficiency (2/3)**

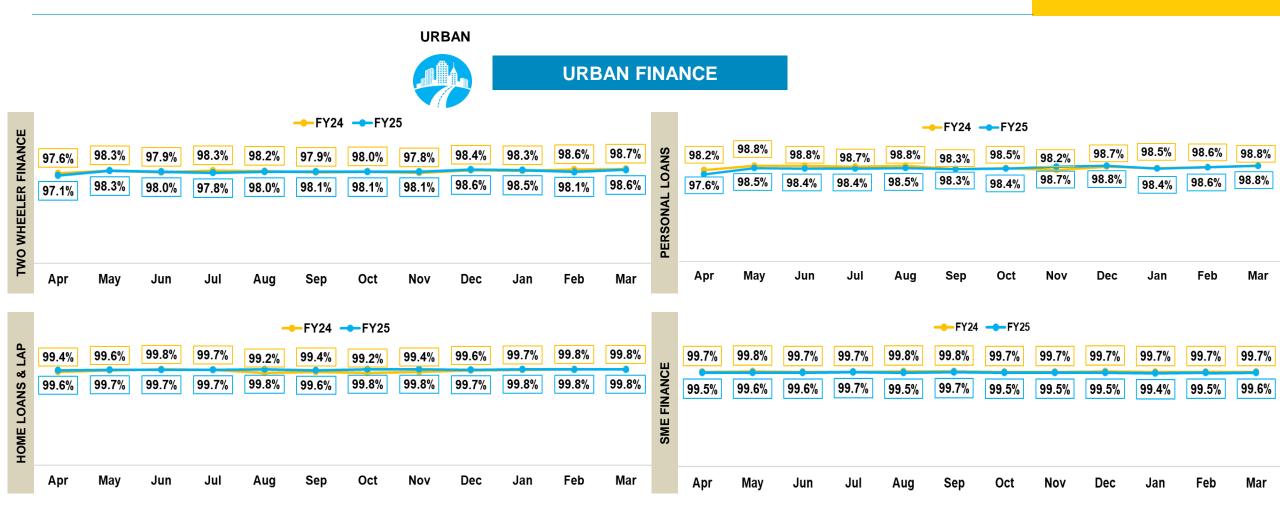




#### Robust collection efficiencies with improved digital collections

### Collection Efficiency (3/3)



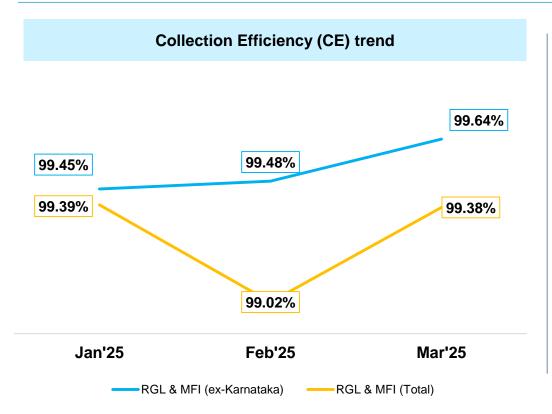


#### Improving collection efficiencies through granular execution focus

### **Retail Asset Quality (1/4)**

Improving asset quality trends - Rural Group Loans & MFI





#### Best-in-class 0 DPD portfolio and PAR trends vis-à-vis the Industry

0 DPD book							
Industry	87.2%	86.8%	87.4%	86.9%	83.5%	80.2%	-
LTF	96.8%	97.1%	97.0%	96.8%	96.4%	95.8%	94.9%

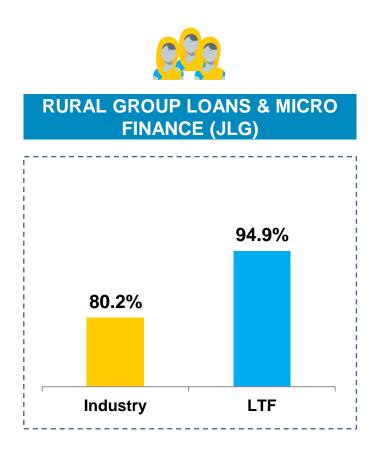
LTF PAR Trends	Q2FY24	Q3FY24	Q4FY24	Q1FY25	Q2FY25	Q3FY25	Q4FY25
PAR 1-30	0.0%	0.1%	0.1%	0.3%	0.6%	1.0%	1.1%
PAR 31-60	0.1%	0.2%	0.2%	0.3%	0.5%	0.6%	0.9%
PAR 61-90	0.1%	0.1%	0.2%	0.2%	0.4%	0.6%	0.5%
PAR 90+	3.0%	2.5%	2.5%	2.4%	2.1%	2.1%	2.6%

- Overall CE got affected in Feb'25 & Mar'25 due to the ordinance introduced to curb coercive actions (for unregistered financiers) in the state of Karnataka
- However, CE has improved due to 2 factors:
  - o Other states (ex-Karnataka) performing well, making up substantially for the reduction in Karnataka CE
  - Karnataka CE improving substantially between Feb'25 to Mar'25 from 96.31% to 97.84%
- We expect overall CE to stabilize and trend towards normalcy by early Q2FY26

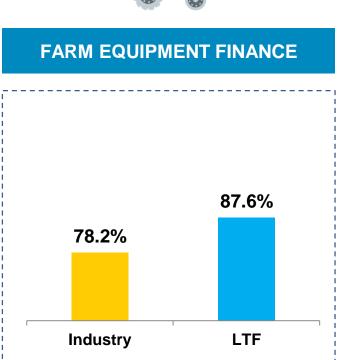
### **Retail Asset Quality (2/4)**

'0 DPD' for our 3 fulcrum products

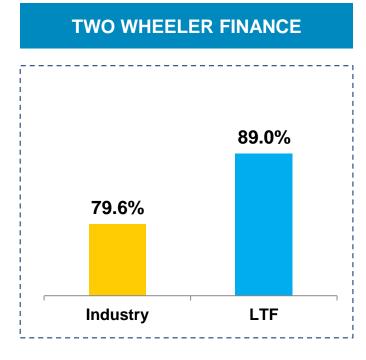












Best-in-class 0 DPD portfolio of LTF vis-à-vis the Industry

### **Retail Asset Quality (3/4)**

Stagewise assets & provision summary

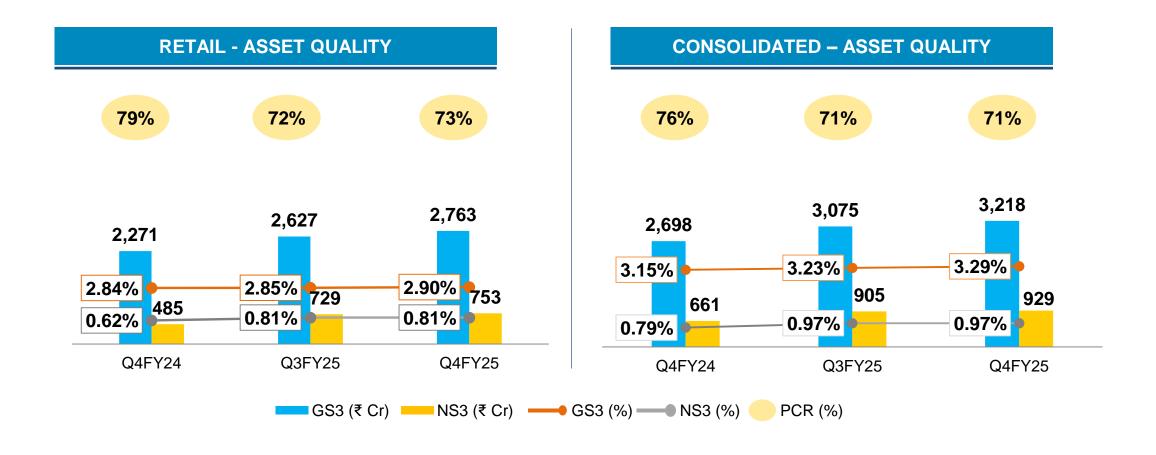


	Stage wise (in ₹ Cr)	Q4FY24	Q4FY24 (% of Total)	Q3FY25	Q3FY25 (% of Total)	Q4FY25	Q4FY25 (% of Total)
	Stage 1	75,863	94.79%	87,325	94.69%	90,027	94.59%
	Stage 2	1,903	2.38%	2,273	2.46%	2,390	2.51%
	Stage 3	2,271	2.84%	2,627	2.85%	2,763	2.90%
	Total	80,037	100%	92,224	100%	95,180	100%
	Stage wise (in ₹ Cr)	Q4FY24	Q4FY24 (% PCR)	Q3FY25	Q3FY25 (% PCR)	Q4FY25	Q4FY25 (% PCR)
	Stage 1	437	0.58%	492	0.56%	516	0.57%
	Stage 2*	1,308	68.77%	1,266	55.73%	1,004	42.00%
	Stage 3	1,786	78.66%	1,898	72.26%	2,011	72.77%
	Total	3,531	4.41%	3,657	3.97%	3,531	3.71%
	Stage wise (in ₹ Cr)	Q4FY24	Q4FY24 (% of Net Assets)	Q3FY25	Q3FY25 (% of Net Assets)	Q4FY25	Q4FY25 (% of Net Assets)
	Stage 1	75,426	94.76%	86,833	94.66%	89,510	94.56%
	Stage 2	594	0.75%	1,006	1.11%	1,387	1.47%
	Stage 3	485	0.62%	729	0.81%	753	0.81%

### **Retail and Consol Asset Quality (4/4)**





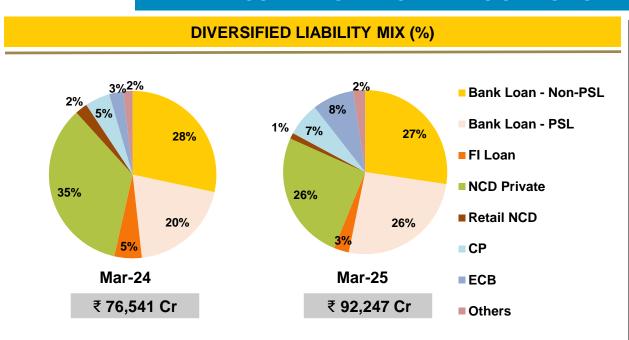


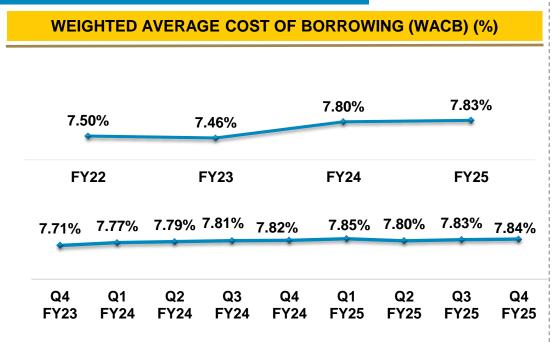
**Maintained steady Consolidated GS3 and NS3** 

### **Proactive Asset Liability Management**



#### OUTPERFORMING IN TIMES OF RISING INTEREST RATE ENVIRONMENT







'AAA' rating CRISIL, ICRA, CARE, India Ratings



Prudent ALM along with changing portfolio mix towards retail



Leveraged Retail Asset profile to garner competitive funding

Diversified liability mix has enabled in restricting the quarterly WACB by 1 bps (QoQ) to 7.84% in Q4FY25 | Managed superior WACB with a mere 33 bps increase over past 3 years while policy rates have moved up significantly



# **ANNEXURES**



### **Entry into Gold Loan Business – An update**



#### Key numbers around the proposed acquisition

₹ 1,254 Cr

Gold loan book size - Mar'25

~1.0 lac

**Customer base** 

~130

Gold Loan branches

North & West focused

~700

**Employees** 

- Entered into Business Transfer Agreement (BTA) for the proposed acquisition of gold loan business undertaking of Paul Merchants Finance Pvt. Ltd. (wholly owned subsidiary of Paul Merchants Ltd.) on 7<sup>th</sup> February 2025
- The acquisition cuts time-to-scale gold loan business by 36 months providing a high quality profitable attractive RoA profile gold loan franchise at an attractive consideration
- Integration plan & governance framework put in place and with the integration across people, location, technology and vendors
  progressing well on-track
- The acquisition which by way of a slump sale on a going concern basis, is expected to close by Q2FY26 (subject to customary closing conditions)

### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- Other Annexures

### **L&T Finance Pedigree & Position**





Part of illustrious L&T group



Upper Layer NBFC as per RBI classification



Amongst
Top Retail NBFCs



Highest Credit Rating – 'AAA'

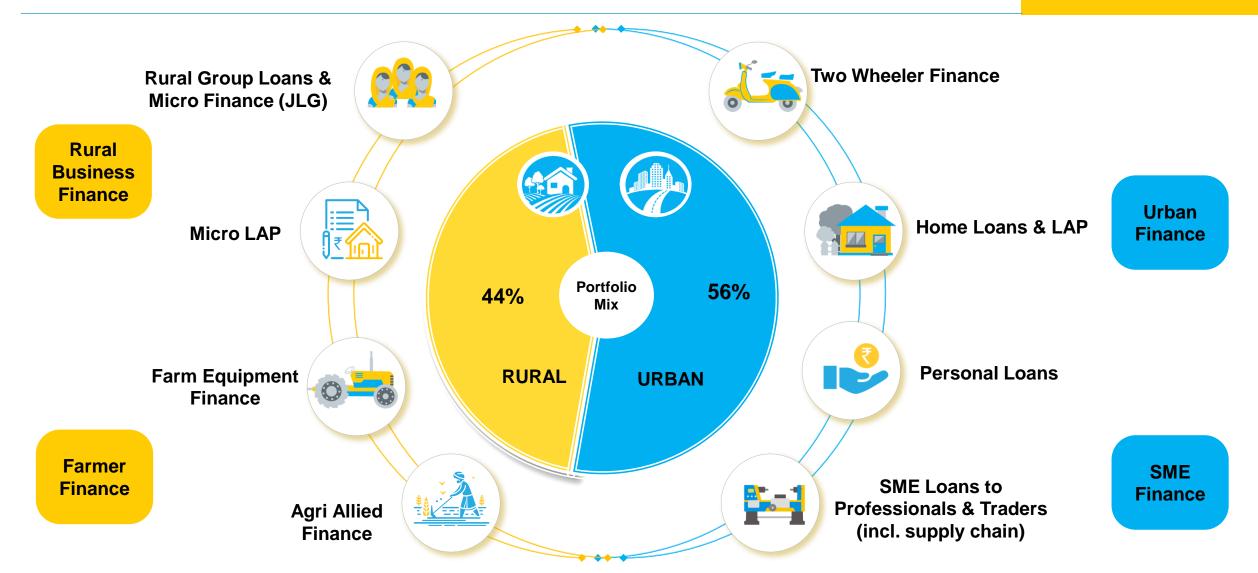


Top Notch
ESG Ratings

**Built on the foundation of Trust & Commitment** 

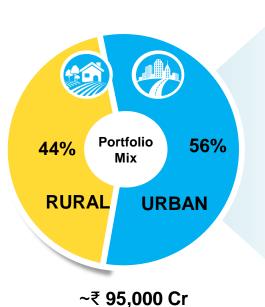
### **Retail Businesses**





### **Retail Franchise & Right to Win**





**Retail Book** 

#### **DIVERSIFIED RETAIL NBFC**





Leveraging ~2.6 Cr customer franchise for cross sell



13,000+ Distribution touch points



Leading to Leadership in 3 fulcrum products



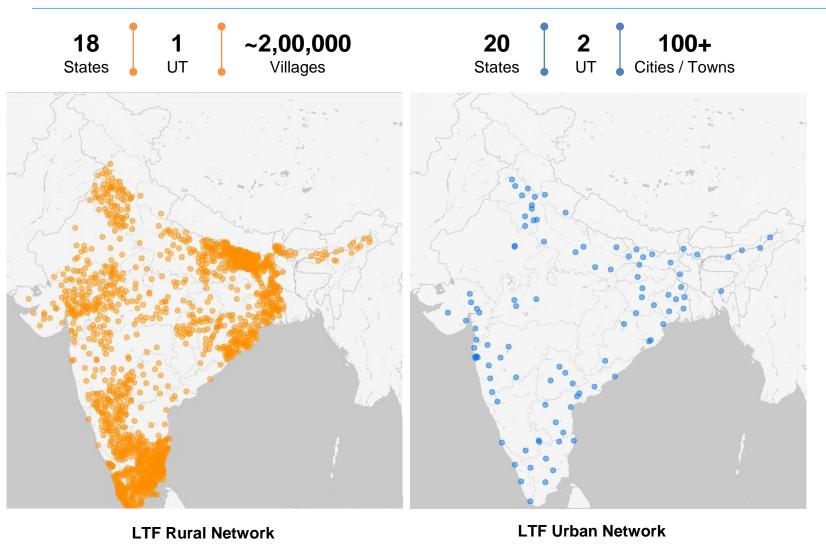




**Retail Digital Franchise built over 15 years** 

### **Granular and extensive distribution network**





State	Rural Branches	Urban Branches
Madhya Pradesh	99	15
Maharashtra	66	37
Uttar Pradesh	132	17
Gujarat	82	20
Karnataka	246	15
West Bengal	121	12
Andhra Pradesh	60	10
Telangana	41	16
Haryana	41	7
Rajasthan	61	8
Bihar	420	9
Punjab	44	5
Odisha	127	6
Tamil Nadu	402	15
Kerala	93	3
Others	50	17
Pan India	2,085*	212

Total Branch Count: 245 (Rural – 33, Urban – 212)

\*Rural Branches comprise of Rural Group Loans & Micro Finance meeting centres (2,052) and dedicated Farmer Finance branches (33)

### Market dominance through fulcrum product built over a decade (1/3)

Rural Group Loans and Micro Finance (JLG) - amongst the Leading Financiers





# Well diversified footprint

- 16 states across ~350 districts, 2,000+ Meeting Centre Branches
- Key states: Bihar, Tamil
   Nadu & Karnataka

# Operational excellence

- Automated underwriting; geostrategy based on women credit penetration
- Collection-led disbursement
- State of the art Risk Control Unit; Compulsory bureau check

# Customer Centricity

- LTF exclusive customers at ~40%
- Retention products 70% retention
- Optimum customer leverage

# Excellent Asset Quality

- No additional top-up loans for delinquent customers
- 100% PCR on 90+ bucket
- · Macro-prudential provisions



# Created strong risk guardrails

- Financier association limit maximum 3
- Continued exposure checks & FOIR norms
- Pincode selection basis PAR & customer leverage

### Market dominance through fulcrum product built over a decade (2/3)

Farm Equipment Finance – amongst the Leading Financiers





# Well diversified footprint

- 170+ branches across 18 states
   & 1 UT
- Key states: Uttar Pradesh,
   Madhya Pradesh, Telangana,
   Karnataka



- ~2,400 Dealers
- Non-captive distribution franchise
- Well penetrated across Top 5 OEMs



- Retention products (Kisan Suvidha)
- Paperless Digital Journey
- · Best-in-class TAT: 24 hours



- Collection led disbursements;
   CE @ 93.0%
- Analytics-based scorecard for decision-making



# **Created strong** risk guardrails

- Water reservoir levels, Rainfall distribution, State fiscal position
- Farm cash cycle, MSP, sowing pattern
- Tractor model / HP & other asset variables

**CAGR** 

24%

CAGR

FY15 FY16 FY17 FY18 FY19 FY20 FY21 FY22 FY23 FY24 FY25

FY22 FY23 FY24 FY25

7,110

8,586 9,285

Two Wheeler Finance

Two Wheeler Finance - amongst the Leading Financiers

# Well diversified

- 137 locations across India
- Key states: West Bengal, Tamil Nadu, Gujarat

footprint

#### Dealer / OEM Relationship

- 8,400+ Sourcing points
- Non-captive distribution franchise
- Analytics driven OEM cum Dealer business model
- Channel level engagement model



#### Customer Centricity

L&T Finance

- Straddle continuum from New To Credit to Prime customers
- Paperless Digital Journey
- Sabse Khaas Loan & Income Proof loans - 1st in Industry



#### **Operational** excellence

- Collection led disbursements: CE @ 98.6%
- Straight through processing



#### **Created strong** risk guardrails

- · Customer profiling using lookalikes
- OEM model variables
- Pincode selection basis multivariate analysis
- Dealership performance

### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- Other Annexures

## **Lending Business – Business wise disbursement split**



	Disbursement												
Q4FY24	Q3FY25	Q4FY25	Y-o-Y (%)	Segments (₹ Cr )	FY24	FY25	Y-o-Y (%)						
				Farmer Finance									
1,530	2,495	1,755	15%	Farm Equipment Finance	6,848	7,935	16%						
				Rural Business Finance									
5,639	4,462	4,965	(440/)	Rural Group Loans	20,709	20,415	(20/)						
129	137	149	(11%)	Micro Finance	786	506	(3%)						
				Urban Finance									
2,502	2,414	1,857	(26%)	Two Wheeler Finance	8,586	9,285	8%						
968	1,642	1,915	98%	Personal Loans	4,285	6,096	42%						
1,823	1,789	1,661	(9%)	Home Loans	5,763	6,898	20%						
690	686	671	(3%)	LAP	1,782	2,685	51%						
1,213	1,249	1,528	26%	SME Finance	3,657	5,000	37%						
549	336	398	(27%)	Acquired Portfolio	1,852	1,222	(34%)						
15,044	15,210	14,899	(1%)	Retail Finance	54,267	60,040	11%						
3	0	-	(100%)	Real Estate Finance	171	7	(96%)						
320	<u>-</u>	15	(95%)	Infrastructure Finance	1,855	258	(86%)						
323	0	15	(95%)	Wholesale Finance	2,026	265	(87%)						
15,366	15,210	14,914	(3%)	Total Disbursement	56,293	60,305	7%						

# **Lending Business – Business wise book split**



	Book										
Q4FY24	Segments (₹ Cr)	Q3FY25	Q4FY25	Y-o-Y (%)							
	Farmer Finance										
13,892	Farm Equipment Finance	15,075	15,219	10%							
	Rural Business Finance										
24,716	Rural Group Loans & Micro Finance Loans	26,231	26,320	6%							
	Urban Finance										
11,205	Two Wheeler Finance	12,676	12,321	10%							
6,440	Personal Loans	7,820	8,648	34%							
14,550	Home Loans	18,202	19,250	32%							
3,893	LAP	5,259	5,678	46%							
3,905	SME Finance	5,817	6,524	67%							
1,435	Acquired Portfolio	1,144	1,220	(15%)							
80,037	Retail Finance	92,224	95,180	19%							
2,337	Real Estate Finance	1,214	1,180	(50%)							
3,191	Infrastructure Finance	1,683	1,402	(56%)							
5,528	Wholesale Finance	2,897	2,582	(53%)							
85,565	Total Book	95,120	97,762	14%							

## LTF Consolidated – Summary financial performance



	Performance Summary											
Q4FY24	Q3FY25	Q4FY25	Y-o-Y %	Summary P&L (₹ Cr )	FY24	FY25	Y-o-Y (%)					
3,244	3,610	3,535	9%	Interest Income	12,492	14,044	12%					
1,335	1,569	1,600	20%	Interest Expense	5,377	5,997	12%					
1,909	2,041	1,936	1%	NIM	7,115	8,048	13%					
441	439	477	8%	Fee & Other Income	1,609	1,740	8%					
2,350	2,480	2,412	3%	Total Income	8,724	9,787	12%					
980	1,058	1,004	2%	Operating Expense	3,511	3,984	13%					
1,370	1,423	1,409	3%	Earnings before credit cost	5,212	5,803	11%					
500	698	903	81%	Credit Cost [-] (Before utilizing Macro-prudential provisions)	2,006	2,711	35%					
-	100	300	-	Macro-prudential provisions utilized [+]	-	400	-					
500	598	603	21%	Credit Cost (After utilizing Macro-prudential provisions)	2,006	2,311	15%					
870	825	806	(7%)	PBT (Before Exceptional / One-off Items)	3,207	3,492	9%					
				Exceptional Items / One-offs								
175	-	-	-	Additional Prudential provision on SRs at portfolio level	175	-	-					
695	825	806	16%	PBT (After Exceptional / One-off Items)	3,032	3,492	15%					
554	626	636	15%	PAT	2,320	2,644	14%					

## LTF Consolidated – Summary financial performance



	Performance Summary												
Q4FY24	Q3FY25	Q4FY25	Y-o-Y %	Particulars (₹ Cr )	FY24	FY25	Y-o-Y(%)						
85,565	95,120	97,762	14%	Closing Book	85,565	97,762	14%						
84,014	95,227	96,357	15%	Average Book	81,783	92,402	13%						
23,438	24,910	25,564	11%	Networth	23,438	25,564	11%						
94.2	99.9	102.5	9%	Book Value per share (₹)	94.2	102.5	9%						
2.2	2.5	2.6	18%	Basic Earning per share (₹)	9.3	10.6	14%						

## LTF Consolidated – Key ratios



	Key Ratios										
Q4FY24	Q3FY25	Q4FY25	Key Ratios	FY24	FY25						
15.53%	15.04%	14.88%	Yield	15.27%	15.20%						
9.14%	8.50%	8.15%	Net Interest Margin	8.70%	8.71%						
2.11%	1.83%	2.01%	Fee & Other Income	1.97%	1.88%						
11.25%	10.33%	10.15%	NIM + Fee & Other Income	10.67%	10.59%						
4.69%	4.41%	4.22%	Operating Expenses	4.29%	4.31%						
6.56%	5.93%	5.93%	Earnings before credit cost	6.37%	6.28%						
2.39%	2.91%	3.80%	Credit Cost (Before utilizing Macro-prudential provisions)	2.45%	2.93%						
2.39%	2.49%	2.54%	Credit Cost (After utilizing Macro-prudential provisions)	2.45%	2.50%						
2.19%	2.27%	2.22%	Return on Assets	2.32%	2.44%						
3.27	3.46	3.61	Debt / Equity (Closing)	3.27	3.61						
3.22	3.38	3.44	Debt / Equity (Average)	3.35	3.35						
9.53%	10.21%	10.13%	Return on Equity	10.35%	10.87%						

20.76%	1.51%	22.27%
	20.76%	20.76% 1.51%

#### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- Other Annexures

#### **PLANET and Digital Update**

**Asset Liability Management & Credit Ratings** 

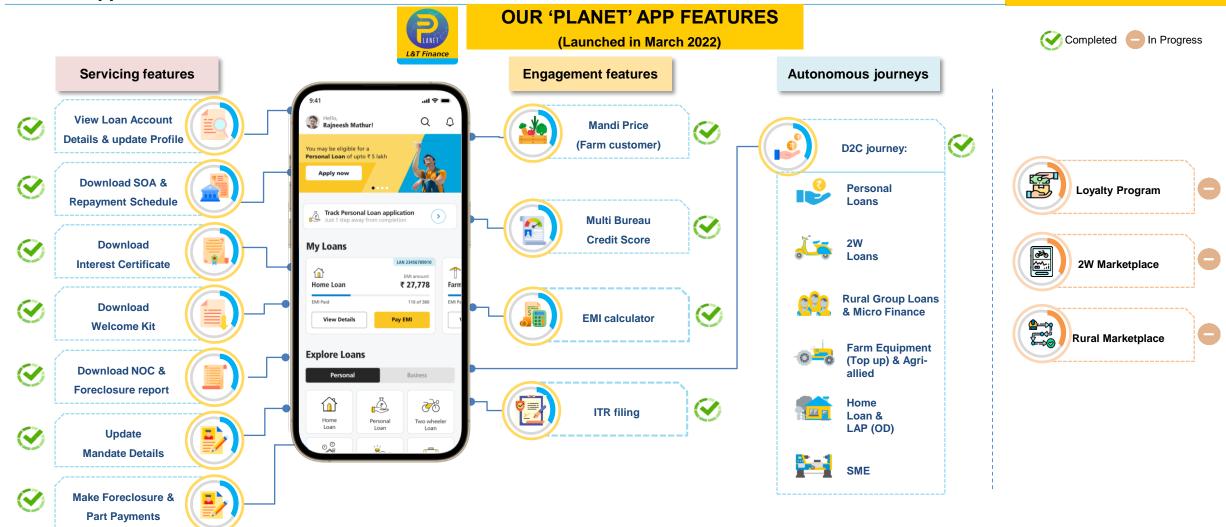
**Sustainability (ESG & CSR)** 

**Board and Senior Management** 

### App as a powerful digital channel for customer (1/2)

L&T Finance

**PLANET App Features** 



Servicing channel enroute to becoming a geo-agnostic sourcing channel

### Developing digital finance delivery as a customer value proposition

1,72,00,000+ Downloads



₹ 3,800 Cr+ Collections			₹ <b>12,700 Cr+</b> Sourcing			685 Lac+ Servicing Experience			16.0 Lac Rural Customers		
										₹ in Cr	
	L&T Finance	Q4 FY23	Q1 FY24	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25	
	SOURCING	630	1,168	1,175	715	1,126	1,024	1,683	2,027	2,256	
C	OLLECTIONS	104	132	191	296	369	529	641	718	706	
S	ERVICING (%)	42%	47%	47%	67%	75%	82%	82%	86%	85%	

### App as a powerful digital channel for customer (2/2)

PLANET App: Service Measurement Metrics upto Q4FY25 Update



Count in lacs

L&T Finance	Q4 FY23	Q1 FY24	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25	Q3 FY25	Q4 FY25
SERVICING RESOLUTION	18.6	21.5	26.0	41.4	85.8	90.4	101.1	126.6	134.2
Mainly includes: SOA Downloads	9.3	8.9	9.4	10.9	9.5	9.2	11.0	11.0	11.3
Repayment Schedule	6.0	6.0	7.6	6.6	6.6	6.9	8.0	10.8	7.0
<b>Payments</b>	2.7	3.2	4.0	5.0	5.3	6.3	7.1	5.5	5.6
Statutory Kits (Welcome, NOC etc)	0.9	2.6	4.3	8.5	64.4	74.2	75.0	97.0	110.2
Credit Score	6.1	5.5	6.4	5.8	3.8	3.8	1.6	1.9	2.0



Inverting the Servicing Pyramid



### Developing digital finance delivery as a customer value proposition



#### Digital delivery: Touching every part of the customer ecosystem











100%

Paperless Journey in Rural Group Loans, 2W Finance, Farm Equip. Finance, Personal Loans 100%

Digital
Disbursements
(Rural + Urban)

96%

eNach Penetration (Urban) 33%

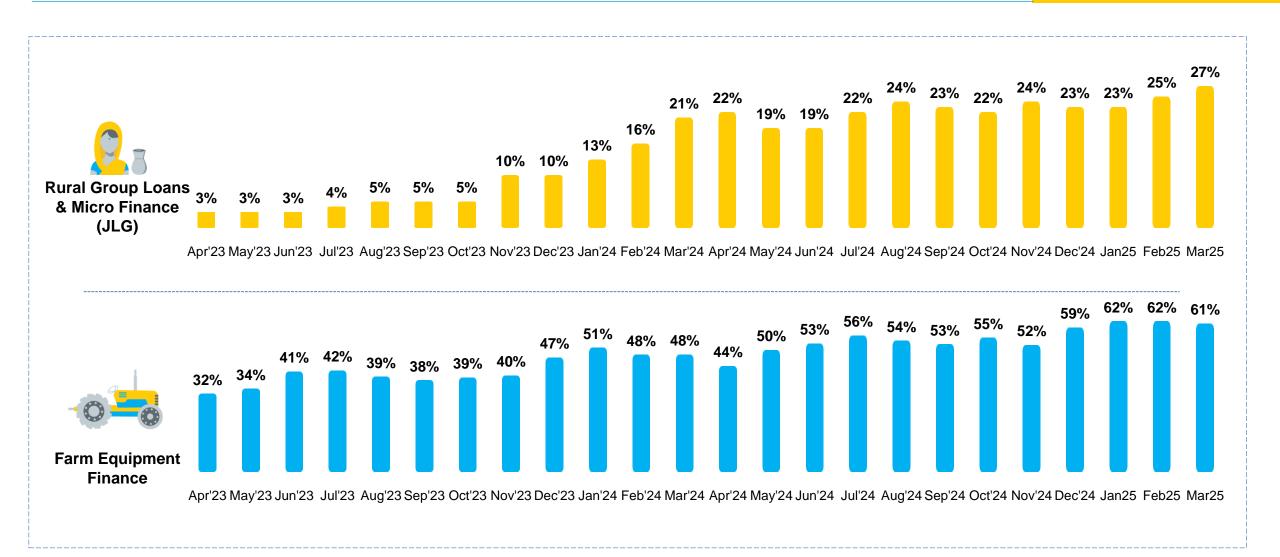
Digital Collections (Rural) 96%

Digital Collections (Urban)

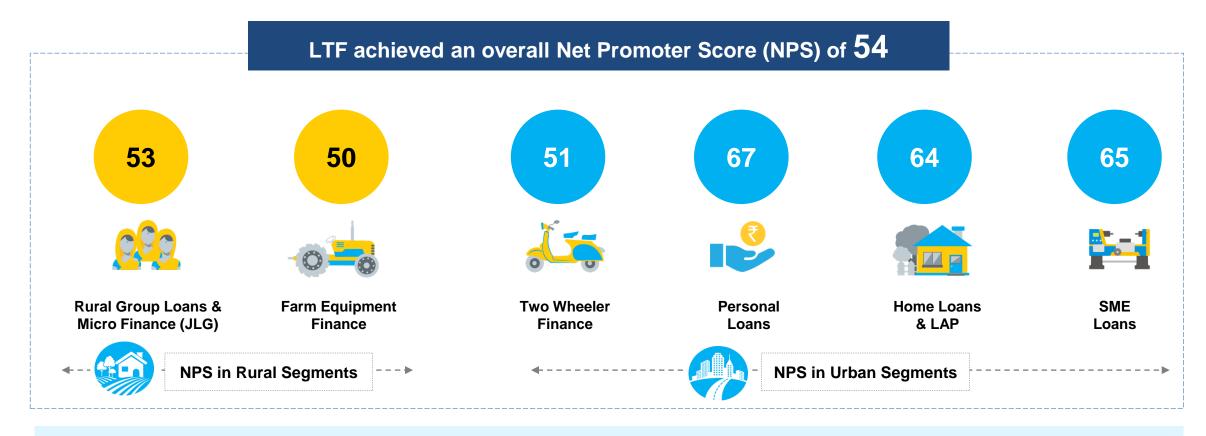
Customer focused digital first approach in not only Urban but also in Rural

### Marked improvement in Rural Digital collections









With a goal to measure and improve customer satisfaction, initiated measurement of NPS starting October 2023

Continuous monitoring of NPS towards strengthening customer relationship and customer loyalty

#### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- III Other Annexures

**PLANET and Digital Update** 

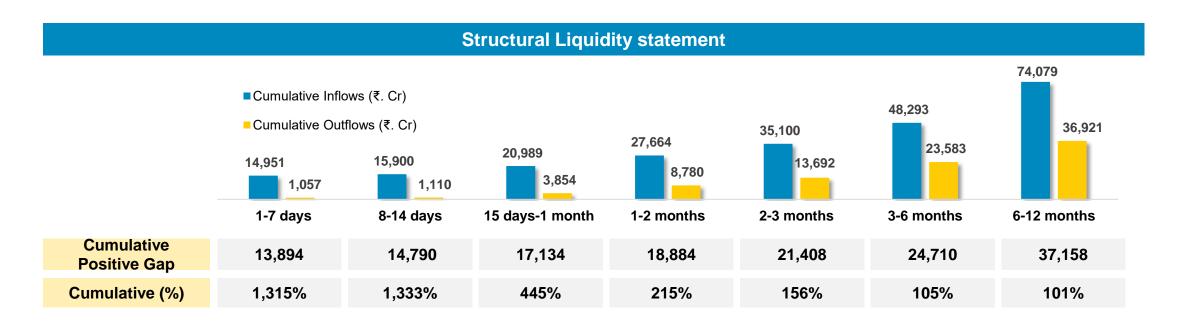
**Asset Liability Management & Credit Ratings** 

**Sustainability (ESG & CSR)** 

**Board and Senior Management** 

#### Prudent ALM - as on March 2025





#### **Interest Rate sensitivity statement**

1 year Gap	₹. Cr
Re-priceable assets	71,937
Re-priceable liabilities	59,703
Positive	12,234

#### Continue to maintain cumulative positive liquidity gaps

### AAA credit rating: ratings update & rationale



#### **Credit Ratings – LTF**

Rating Agency	Long-term / Short-term Rating of LTF
CRISIL Ratings	CRISIL AAA (Stable) / CRISIL A1+
ICRA	ICRA AAA (Stable) / ICRA A1+
India Ratings	IND AAA (Stable) / IND A1+
CARE Ratings	CARE AAA (Stable) / CARE A1+

#### **Key strengths highlighted by Rating Agencies**

- Diversified business mix with strong presence across the financial services space
- Strategic importance and strong support to financial services business by the parent, Larsen and Toubro Ltd. (L&T: AAA)
- Strong resource raising ability and adequate capitalisation
- Comfortable liquidity position

#### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- III Other Annexures

**PLANET and Digital Update** 

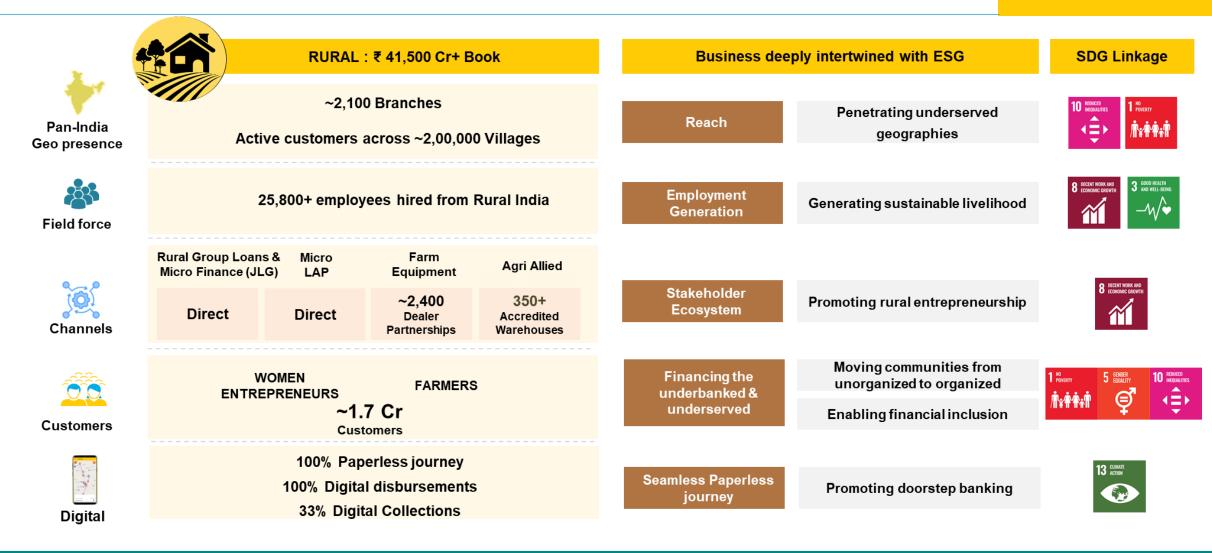
**Asset Liability Management & Credit Ratings** 

**Sustainability (ESG & CSR)** 

**Board and Senior Management** 

### L&T Finance – Businesses aligned with Sustainability goals





42% of the loan book franchise is towards financing sustainable livelihoods; 71% of workforce is employed from Rural

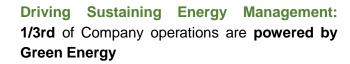
### ESG: Building a Sustainable Future – Key Highlights



#### Climate Engagement



Strengthening Climate Accountability: Amongst 1<sup>st</sup> Indian NBFC - Signatory to Partnerships for Carbon Accounting Financials (PCAF)



Promoting Sustainable Water Use: Reached over 5,000 farmers to promote micro-irrigation for efficient water use

Retaining Water Positive/Surplus Status: Successfully retained over last 3 years

Improving Waste Management : Companywide roadmap developed based on top 50 branches across PAN India

Fostering Biodiversity: 39 flora & 69 fauna species supported through Company's Miyawaki plantation

#### **Social Engagement**





Enhancing Digital & Financial Literacy: Digital and Financial literacy module training imparted to 3.40 Lakh+ beneficiaries



Sustaining Digital Sakhi Program Impact:
Digital Seva Kendra and Common Service
Centre (CSC) collaboration – partnership in
Kerala



Empowering Individuals with Livelihood Skills: 200 youths certified in Banking and Finance course for gainful employment opportunities.



Bolstering Leadership Development: 270degree feedback launched for senior leaders



Driving Inclusion through DEI Module: 81% completion rate achieved for the gamified DEI learning module within 2-months of launch for Business Leaders

#### Stakeholder Engagement





Enhanced Board Effectiveness: 1<sup>st</sup> ever Al-Boot Camp organized for Independent Directors



Digital Sakhi Project Visit: CSR & ESG Committee Chairperson witnessed digital and financial transformation amongst women in Rajasthan



Enhancing Strategic Focus: Finalized Double
Materiality Matrix by aligning impacts & risk of material topics



Average Training Hours : 37 hours of training was provided per employee



Health & Safety Capacity Building: Created employee (different departments) cohort of certified internal auditors for ISO 45001:2018

### ESG: Building a Sustainable Future – Key Metrics & Impact





#### **Environment Milestones**

Green Power Emissions avoided (1,800+ tCO2e)

Total EVs Financed (64,759)

Emissions avoided by Financing 2W EVs (12,000+ tCO2e)

E-waste Recycled (4,400+ kgs)

Total waste recycled (50,000+ kgs)

Water Replenished (~176 lakh kl)

#### **Social Milestones**

Female Employees at workforce (Increased from 4.6% to 5.4%)\*

Women Borrowers (61,94,180 beneficiaries)\*

Finclusion of Rural Communities (Over 14.2 lakh beneficiaries)\* through (DFI) initiatives.

Convergence of Social Schemes (₹180 Crore reaching over 2.40 lakh)\*

YOUth Drive for Safety (Reached over 1 lakh youth)\*

Hazard Identification &
Risk Assessment
(17% of PAN India branches
covered)\*

#### **Governance Milestones**

Board Training on ESG & Infosec (100%)

Awareness & Sensitization (100% employees trained on various BRSR principles)

Quality Management Systems by Secretarial (Certified ISO 9001:2015)

Social Impact Assessment
(3rd Party impact assessment of
Digital Sakhi Project)

Milestone achieved in Health & Safety (HO awarded ISO 45001:2018 certification)

### **ESG**: Building a Sustainable Future – Achievements





#### **Ratings**

In October 2024, LTF received an ESG Risk Rating of 16.1 and was assessed by Sustainalytics to be at low risk of experiencing material financial impacts from ESG Factors\*

'CDP Score- Climate Change 2023- 'A-'

Performed in top decile in the FBN **Diversified Financial Services and Capital** Markets Industry in the S&P Global **Corporate Sustainability Assessment** (Score as of January 2025)

As of March 2025, LTF received an MSCI **ESG** Rating of 'A'

'High footprint' 'Low Risk'



Mitigating impacts for a resilient, eco-friendly future with

Climate Impact Management

#### Communication

Empowering Farmers through Jalvaibhav and Project Prakruti Programs

65,998 lives transformed

Building a sustainable future, one step at a time

2,68,444







#### **Awards**



**ICC Social Impact Award for Project Digital Sakhi** 



**Diamond Award for DEI Gamified Module** 



S&P Global

SUSTAINALYTICS-

RATED







### ESG: Building a Sustainable Future – Creating Value



#### **Delivering Impact**





### **Corporate Social Responsibility**

Social Good, Communities@scale





#### Digital & Financial Inclusion

13.50 lakh+ community members outreached under Digital Sakhi project in 7 states, 15 districts and 2,800+ villages

₹180 Cr. worth of Social entitlement schemes leveraged benefitting 2.40 lakh+ community members

3,000+ new Women Entrepreneurs trained in Entrepreneurship Development Programme

1.40 lakh+ community members in 1,000+ villages sensitized as part of special campaigns on cyber frauds

संKALAN: A Collection of Impact Stories Booklet from the Digital Sakhi Project was released on the occasion of LTF's 30 Years Foundation Day



#### **Climate Impact Management**

**1 lakh+** horticulture plantation completed in **250+ acres** of land in Pavagada, Karnataka under Project Prakruti (3<sup>rd</sup> Party Census survey reported >95 survival rate)

40 lakh litres of additional water harvesting capacity added in Kolar, Karnataka under Jalvaibhav initiative



#### **Disaster Management**

1.33 lakh+ flood affected community members supported under disaster relief in Bihar, Uttar Pradesh and Telangana



#### **Social Inclusion**

1 lakh+ youth outreached by creating awareness on Two-Wheeler Road Safety in Delhi NCR under YOUth Drive for Safety initiative

200 unemployed youth skilled trained and placed in BFSI sector in Salem, Tamil Nadu

20 health camps benefitting 2,000+ community members conducted in partnership with MFIN in West Bengal



#### **Impact Awards**

5 impact awards won for Digital Sakhi initiative from ASSOCHAM, ICC Awards 2025, Asian Brand and Leadership Conclave 2024, India CSR Summit & Awards 2024 and India CSR Summit & Awards 2024



### **Meaningful CSR Impact**

Over the past 7 years





States 13

**Districts** 28

**Overall Outreach** 60 lakh+





**Digital and Financial Inclusion** 



**Climate Impact Management** 



Disaster Management / Social Inclusion



Digital Sakhi



53 lakh+ community outreach through 2,000+ Digital Sakhi(s)



200+ Digital Seva Kendra(s) extending community services



80% Digital Sakhi(s) are self-reliant from completed projects (Gram Panchayat members, business executives, govt. service



17,000+ rural women micro entrepreneurs trained, earning avg. monthly income b/w Rs. 10,000 - Rs. 15,000



Rs.250 Cr.+ social schemes provided to over 5 lakh+ community members



Re.1 (invested) = Rs. 123 (Social Value): Social Return on Investment





Project Prakruti (Plantation) | Jalvaibhav



**Villages** 

3,200+

2.68 lakh plantation providing avenue for income generation of farmers



>90% survival rate of horticulture & miyawaki



250 lakh KL+ water harvesting capacity (water positivity ensured)



60,000+ Farmers benefitted from water conservation and management activities



200+ Water structures created benefitting 134 villages in drought-prone areas



> 500 Water User Groups (WUGs) trained



Disaster Relief | Health Camps | Road safety



5.5 lakh beneficiaries provided relief during natural catastrophes



8 states covered during disaster relief



200 youth skill trained in BFSI sector



30,000+ students from govt. schools sensitized on road safety behaviour



1 lakh+ youth sensitized on two-wheeler road



220+ health camps provided primary healthcare services to the underprivileged

SOCIAL GOOD, Uplifting the lives of Communities@Scale

#### **Index of Annexures**



- Dominant Retail Franchise built over a decade
- II Financials
- III Other Annexures

**PLANET and Digital Update** 

**Asset Liability Management & Credit Ratings** 

**Sustainability (ESG & CSR)** 

**Board and Senior Management** 

### Well experienced and diversified Board



#### **BOARD OF DIRECTORS**



#### S.N. Subrahmanyan, Non-Executive Director, Chairman

- o Current Chairman & Managing Director of Larsen and Toubro Limited.
- Over 40 years of sterling experience in engineering, project management, transformative organizational leadership and a driver of digitalization.



#### R. Shankar Raman, Non-Executive Director

- Current Whole-time Director and Chief Financial Officer of Larsen and Toubro Limited
- Over 40 years of experience in finance, including audit and capital markets.



Dr. R. Seetharaman, Independent Director

- Former CEO of Doha Bank
- Over 41 years of experience in the banking industry
- Awarded the prestigious "Pravasi Bharatiya Samman", the highest civilian honor for overseas Indians, by the Government of India
- o Named "Best CEO in Middle East" seven times in the last 15 years



Nishi Vasudeva, Independent Director

- Former Chairperson and Managing Director of Hindustan Petroleum Corporation Ltd
- o Over 43 years of experience in Petroleum Industry
- First Indian to be awarded the Global CEO of the year at Platt's Global Energy Awards 2015



Sudipta Roy, Managing Director & CEO

 29 years of experience across multiple domains in BFSI such as Consumer/Retail Banking, Payments, Credit/Debit Cards, Sales Management, Marketing and Business Intelligence.



Thomas Mathew T., Independent Director

- o Former Managing Director of Life Insurance Corporation of India.
- Over 43 years of experience in strategic leadership and operational experience in the Life Insurance Industry.



Dr. Rajani Gupte, Independent Director

- o Current Vice Chancellor of Symbiosis International University, Pune.
- Over 43 years of experience in teaching and research at prestigious institutes.

### **Management Team**





Sudipta Roy Managing Director & CEO

29 yrs exp, ICICI Bank, Deutsche Bank, Citibank NA



Sachinn Joshi CFO

35 yrs exp, Aditya Birla Financial Services, Angel Broking, IL&FS



Raju Dodti COO

27 yrs exp, IDFC, Rabo, ABN Amro, Soc Gen



Santosh Parab General Counsel

32 yrs exp, IDBI, IDFC, Altico



Jinesh Shah

CE – Urban Secured Assets & Third-Party Products

29 yrs exp, HSBC, Citibank, ICICI, GE Countrywide



Abhishek Sharma CE – SME Finance

20 yrs exp, Indian Army



Sonia Krishnankutty
CE – Rural Business Finance

26 yrs exp, Bank of Baroda



Apurva Rathod

Company Secretary & Chief Sustainability Officer

23 yrs exp, Fidelity AMC, Kotak Mahindra AMC



**Asheesh Goel** 

CE - Farmer Finance

31 yrs exp, Citibank NA



Kavita Jagtiani Chief Marketing Officer

25 yrs exp, Pidilite, General Mills, ICICI Bank



Ramesh Aithal Chief Digital Officer

27 yrs exp, Elastic Search BV, Zenefits, Goldman Sachs, Ness Technologies



Nilesh Dange

Chief Human Resources
Officer

27 yrs exp, L&T Group, H&R Johnson



Dr. Debarag Banerjee Chief Al & Data Officer

27 yrs exp, Jio, Intel, Lockheed Martin









**Thank You**