

June 22, 2021

|                                                                                                                                                               |                                                                                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The Secretary<br>Listing Department,<br>BSE Limited,<br>1 <sup>st</sup> Floor, Phiroze Jeejeebhoy Towers<br>Dalal Street, Mumbai 400001<br>Scrip Code: 540975 | The Manager,<br>Listing Department,<br>The National Stock Exchange of India Ltd<br>Exchange Plaza, C-1, Block G<br>Bandra Kurla Complex<br>Bandra (East), Mumbai 400051<br>Scrip Symbol: ASTERDM |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Dear Sir/Madam,

**Sub: Investor Presentation for the quarter and year ended March 31, 2021**

With reference to the captioned subject, please find enclosed the Investor Presentation on the Company's performance for the quarter and year ended March 31, 2021.

Kindly take the above said information on record as per the requirement of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Thank You.

**For Aster DM Healthcare Limited**



**Puja Aggarwal**  
**Company Secretary and Compliance Officer**



# ASTER DM HEALTHCARE

Investor Presentation – For Q4 & Year ended 31<sup>st</sup> March 2021

# iDisclaimer

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## Aster – Overview



## Aster – An Integrated Healthcare Provider



## Operational and Financial Overview



## Strategy and Leadership

# Aster DM Healthcare – Business Overview



## HOSPITALS

GCC: 13  
India: 14 | 27



## CLINICS

GCC: 106  
India: 9 | 115



## PHARMACIES<sup>3</sup>

GCC: 223 | 223

**Total Facilities | 365**

One of **Largest Private healthcare** service providers operating in Asia (GCC& India)

**Present in 7 Countries**  
(UAE, Saudi Arabia, Qatar, Oman, Bahrain, Jordan and India)

**Largest No. of Medical Centers / Polyclinics in GCC**

**Largest chain of Pharmacies in the UAE**

## CAPACITY BEDS

4,907 | GCC: 1,150  
India: 3,757



## PATIENT VISITS – FY21

~15.5 mn | GCC: ~13.9 mn  
India: ~1.6 mn



## REVENUE<sup>1</sup> – FY21

INR 8,608 Cr | GCC: INR 6,954 Cr  
India: INR 1,654 Cr



## HUMAN RESOURCE

|               |  |  |  |  |
|---------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|               | DOCTORS <sup>2</sup>                                                                 | NURSES                                                                               | OTHER <sup>4</sup>                                                                   | OUTSOURCED                                                                           |
| GCC:          | 1,297                                                                                | 2,790                                                                                | 4,982                                                                                | 808                                                                                  |
| India:        | 1,673                                                                                | 3,722                                                                                | 4,858                                                                                | 1,803                                                                                |
| <b>Total:</b> | <b>2,970</b>                                                                         | <b>6,512</b>                                                                         | <b>9,840</b>                                                                         | <b>2,611</b>                                                                         |

**Total 21,933**

### Net Unit Additions in FY21

2 Hospital, -2 Clinics; -15 Pharmacies

Notes: 1. Revenue shown above excludes other income; Revenue FY21 calculation with decimals: GCC = INR ~6,954.0 Cr, India = INR ~1,654.5 Cr, Consolidated = INR ~8,608.4 Cr

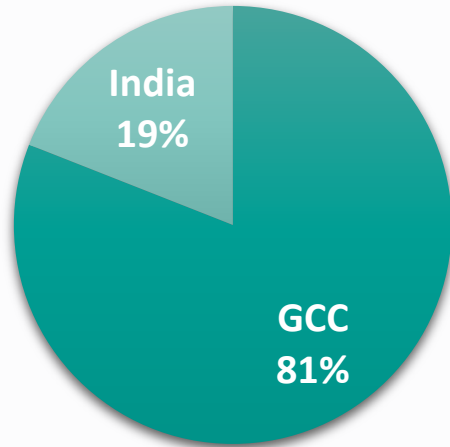
2. The above shown doctor count includes professional fee doctors working in our India hospitals

3. Retail Pharmacies Including Opticals

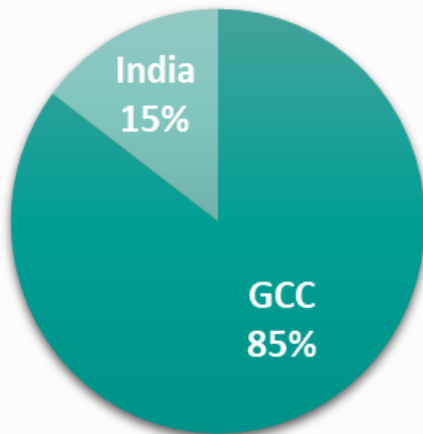
4. Other employee count in India includes the count of 109 which is for shared service support to GCC.

# Aster DM Healthcare – Financial Overview

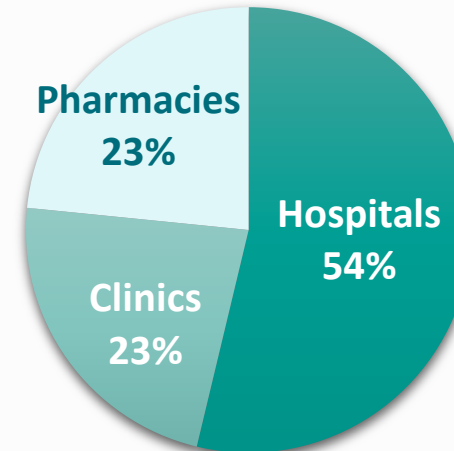
**Revenue - FY21**



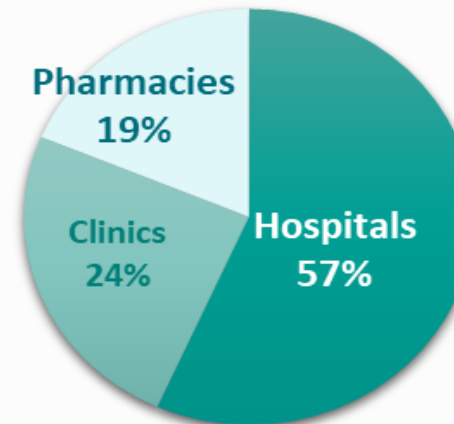
**EBITDA - FY21**



**Revenue - FY21**



**EBITDA - FY21**



**Note:**

1. Revenue and EBITDA shown above excludes other income.

2. Above shown percentage of revenue and EBITDA by hospitals, clinics and pharmacies are calculated based on gross segmental numbers before allocation of inter-segment revenue and unallocated corporate overheads

3. All the numbers above are post IndAS 116 4. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly. 5. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR

14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Geographical Footprint



## GCC

Hospitals – 13  
Clinics – 106  
Pharmacies – 223

### United Arab Emirates

- Medcare Hospital, Dubai
- Medcare Orthopaedics and Spine Hospital
- Aster Hospital Mankhool
- Medcare Women & Children Hospital
- Medcare Sharjah Hospital
- Aster Hospital Qusais
- Cedars Hospital
- Aster Hospital Sonapur
- Clinics [91] Pharmacies [199]

### Oman

- Al Raffah Hospital, Muscat
- Al Raffah Hospital, Sohar
- Al Khair Hospital, Ibri
- Clinics [7] , Pharmacies [7]

### Qatar

- Aster Hospital, Qatar
- Clinics [6] & Pharmacies [5]

### Kingdom of Saudi Arabia

- Sanad Hospital, Riyadh

### Clinics and Pharmacies

- Bahrain C[2] P[2]
- Jordan P[10]



Hospitals – 14  
Clinics – 9

## INDIA

### Kerala

- Aster Medcity, Kochi
- Aster MIMS, Calicut
- Aster MIMS, Kottakkal
- DM WIMS, Wayanad
- Aster MIMS, Kannur

### Karnataka

- Aster CMI, Bangalore
- Aster RV Hospital
- Aster Whitefield Women & Children Hospital
- Clinics [5]

### Maharashtra

- Aster Aadhar, Kolhapur

### Telangana

- Aster Prime, Hyderabad

### Andhra Pradesh

- Ramesh Hospitals, Guntur
- Ramesh Hospitals, M G Road
- Ramesh Hospitals, Vijayawada
- Ramesh Hospitals, Ongole
- Clinics [4]

# Hospitals List

| Hospitals - GCC                                                                                                               | Location      | Commencement/<br>Acquisition Year | Capacity<br>Beds | Operational<br>Beds | Owned<br>/Leased      |
|-------------------------------------------------------------------------------------------------------------------------------|---------------|-----------------------------------|------------------|---------------------|-----------------------|
|  Medcare Hospital                             | Dubai, UAE    | 2007                              | 64               | 55                  | Leased                |
|  Al Raffah Hospital                           | Muscat, Oman  | 2009                              | 86               | 72                  | Leased                |
|  Al Raffah Hospital                           | Sohar, Oman   | 2010                              | 80               | 69                  | Leased                |
|  Medcare Orthopaedics and Spine Hospital      | Dubai, UAE    | 2012                              | 33               | 27                  | Leased                |
|  Aster Hospital Mankhool                      | Dubai, UAE    | 2015                              | 126              | 108                 | Leased                |
|  Medcare Women and Children Hospital          | Dubai, UAE    | 2016                              | 112              | 95                  | Leased                |
|  Medcare Hospital                             | Sharjah, UAE  | 2017                              | 128              | 111                 | Leased                |
|  Sanad Hospital                               | Riyadh, KSA   | 2011                              | 218              | 218                 | Owned                 |
|  Aster Hospital                               | Doha, Qatar   | 2017                              | 61               | 30                  | Leased                |
|  Aster Hospital Qusais                        | Dubai, UAE    | 2018                              | 158              | 99                  | Leased                |
|  Ibri Hospital, Oman                          | Ibri, Oman    | 2019                              | 31               | 24                  | Leased                |
|  Cedars Hospital                              | Dubai, UAE    | 2019                              | 18               | 12                  | Leased                |
|  Aster Hospital Sonapur                       | Dubai, UAE    | 2020                              | 35               | 28                  | Leased                |
| Hospitals - India                                                                                                             | Location      | Commencement/<br>Acquisition Year | Capacity<br>Beds | Operational<br>Beds | Owned<br>/Leased/ O&M |
|  Aster Aadhar Hospital                        | Kolhapur, MH  | 2008                              | 176              | 151                 | Owned                 |
|  MIMS Kozhikode                               | Kozhikode, KL | 2013                              | 678              | 517                 | Owned                 |
|  MIMS Kottakkal                               | Kottakkal, KL | 2013                              | 244              | 186                 | Owned                 |
|  Aster CMI                                    | Bengaluru, KA | 2014                              | 509              | 326                 | O&M                   |
|  Aster Medcity                               | Kochi, KL     | 2014                              | 670              | 455                 | Owned                 |
|  Prime Hospitals - Ameerpet                 | Hyderabad, TG | 2014                              | 158              | 112                 | Leased                |
|  DM WIMS Wayanad                            | Wayanad, KL   | 2016                              | NA               | NA                  | O&M                   |
|  Dr. Ramesh Guntur                          | Guntur, AP    | 2016                              | 350              | 175                 | Leased                |
|  Dr. Ramesh - Main Centre                   | Vijaywada, AP | 2016                              | 184              | 160                 | Leased                |
|  Dr. Ramesh - Labbipet                      | Vijaywada, AP | 2016                              | 54               | 50                  | Leased                |
|  Dr. Ramesh Sanghamitra-Ongole              | Ongole, AP    | 2018                              | 150              | 150                 | Owned                 |
|  MIMS Kannur                                | Kannur, KL    | 2019                              | 302              | 237                 | Owned                 |
|  Aster RV Hospital                          | Bengaluru, KA | 2019                              | 233              | 137                 | O&M                   |
|  Aster Whitefield Women & Children Hospital | Bengaluru, KA | 2021                              | 49               | 30                  | O&M                   |

Note:

1. MH – Maharashtra, KL – Kerala, KA – Karnataka, TG – Telangana, AP – Andhra Pradesh

| Geography    | Capacity<br>Beds | Operational<br>Beds |
|--------------|------------------|---------------------|
| GCC          | 1,150            | 948                 |
| India        | 3,757            | 2,686               |
| <b>Total</b> | <b>4,907</b>     | <b>3,634</b>        |



# Pipeline Projects

| Hospitals - GCC                                                                                 | Location             | Type       | Planned Beds | Expected Completion Year | Present Status | Owned / Leased/O&M |
|-------------------------------------------------------------------------------------------------|----------------------|------------|--------------|--------------------------|----------------|--------------------|
|  Aster Hospital | Sharjah, UAE         | Greenfield | 80           | Q2 FY 2022               | Construction   | Leased             |
|  Aster Hospital | Muscat, Oman         | Greenfield | 145          | Q4 FY 2022               | Construction   | Leased             |
|  Sanad Hospital | Riyadh, Saudi Arabia | Expansion  | 69           |                          | Temporary Hold | Owned              |

| Hospitals - India                                                                                                                       | Location              | Type       | Planned Beds | Expected Completion Year | Present Status | Owned / Leased/O&M |
|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------|--------------|--------------------------|----------------|--------------------|
|  Aster Aadhar                                           | Kolhapur, Maharashtra | Expansion  | 60           | Q2 FY 2022               | Construction   | Owned              |
|  Aster Hospital                                         | Chennai, Tamil Nadu   | Greenfield | 500          |                          | On Hold        | Leased             |
|  Aster Whitefield Women & Children Hospital (Phase 2) | Bangalore, Karnataka  | Brownfield | 310          | Q1 FY 2023               | Construction   | Leased             |
|  Aster KLE                                            | Bangalore, Karnataka  | Greenfield | 600          |                          | On Hold        | O&M                |

## Note:

1. Agreement has been signed with Cayman government to set up healthcare facilities. Phase 1 involves setting up a 150 bed facility. At present, the project is in a preliminary stage.

# The Aster DM Healthcare Edge

## Aster DM – A Healthcare Ecosystem

- Presence across hospitals, clinics & pharmacies and providing primary, secondary and tertiary/ quaternary care
- Strategic and sizeable network of clinics enable patient feeder structure

## Synergies in Operations due to Presence in GCC & India

- GCC operations contributes ~81% of revenue and Indian operations contributes ~19% of revenue
- GCC network leveraged to promote medical value tourism to India
- India network leveraged to source high quality medical professionals
- Low cost of debt in GCC (5% - 6%)

## Strong track record of performance since inception

- Built notable financial, operational, societal growth trajectory in GCC
- Rapid scale-up in hospitals, clinics, pharmacies across geographies

## Seasoned core management team

- Directors/officers with decades of healthcare experience
- Strong second line of management with managerial, healthcare and regulatory experience to provide stability



## Differentiated Asset-light Business Model in GCC

- Asset light model which is built around a leased asset as against the traditional system of owned asset
- Established units in GCC exhibit higher average return on capital employed

## De-risked Business Model

- Diversified revenue sources from multi-geography and multi-economic segment operations
- Presence across all economic segments through our three brands – Medcare, Aster and Access
- GCC operations exposed to stable currencies pegged to US dollars, creating a natural hedge to currency fluctuations

## Benchmark healthcare practices

- Highest standards of patient care reflected in several industry recognitions and patient endorsements on rating platforms

# Aster DM Healthcare - Evolution

GCC

## Building the foundations

1987: Commenced operations as a single doctor clinic in Dubai  
1995: Launched first specialty medical centre in Dubai



## New geographies, segments and service offerings

2003: Expansion to new geography – Qatar (Clinics)  
2005: Entry into hospital segment through Al Rafa Hospital (UAE)  
2006: Entry into premium segment Medcare hospital (UAE)



## Brand “Aster” was formed, private equity investment, further expansion

2008-09: Entry into Oman - Al Raffah Hospital in Muscat (Oman), added another in Sohar (Oman)  
2010 : Consolidation of group’s medical facilities under the brand Aster  
2011: Minority stake in Sanad hospital (KSA) ; Acquisition of Medicom Pharmacy group (UAE)  
2012: Medcare Orthopaedics and Spine Hospital (Dubai) ; Acquired Majority stake in Al Shafar Pharmacies (UAE)



## Robust Growth across all segments and geographies; Rapid Expansion in India

2015: First clinic in Bahrain and in the Philippines  
2016: Increased stake up to 97% in Sanad Medical Care (KSA)  
2016: Medcare Women and Children Hospital (UAE)  
2017: Medcare Hospital (Sharjah, UAE) and Aster Hospital in Doha, Qatar  
2018: Aster Hospital - Qusais (Dubai, UAE)  
2019: Acquisition of Cedars Hospital (Dubai, UAE) and Al Khair Hospital (Ibri, Oman)  
2019: Acquired Wahat Al Aman Home Healthcare LLC  
2020: Aster Hospital Sonapur – Dubai, U.A.E

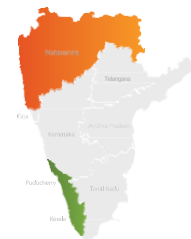


INDIA

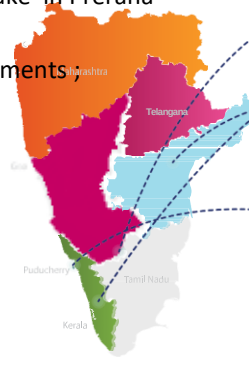
2001: Commenced operations at MIMS hospital in Kozhikode, Kerala  
2008 : Private Equity Investments : First Round



2008 : Acquired Majority stake in Prerana Hospital, Kolhapur  
2012 : Private Equity Investments : Second Round

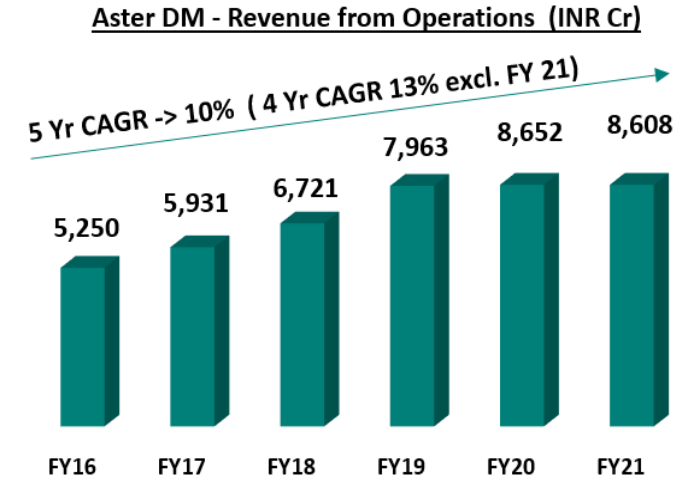
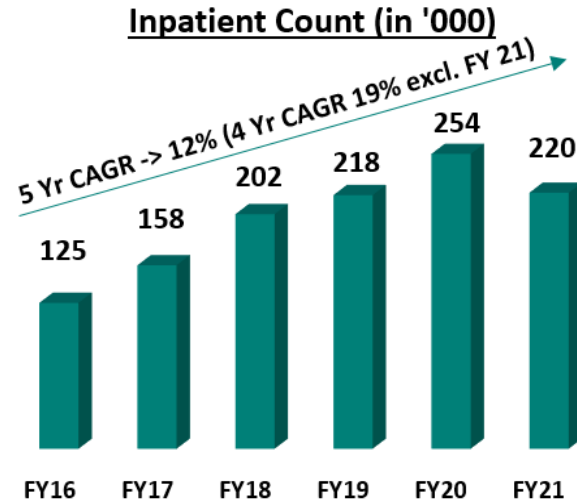
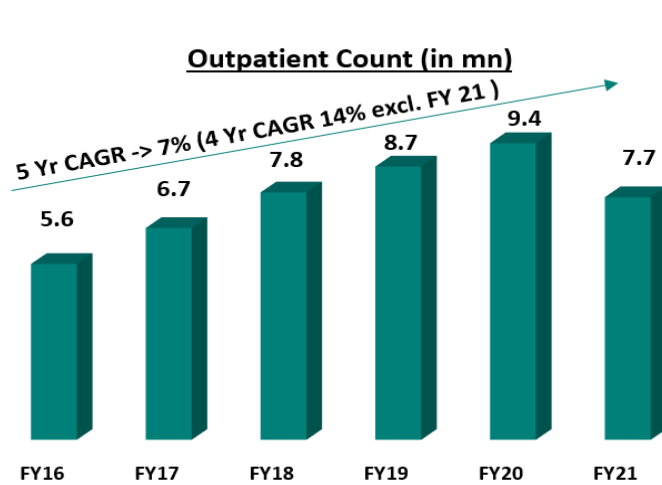


2014: Acquired Management rights in Aster CMI Bengaluru,  
2014: Inaugurated Aster Medcity in Kerala  
2014: Acquired majority stake in Sainatha Hospitals, Andhra Pradesh  
2016: Acquired majority stake in Dr. Ramesh Hospital  
2016: Acquired O&M rights in DM Wayanad Institute of Medical Sciences, Wayanad  
2017: O&M contract with Rashtreeya Sikshana Samithi Trust  
2018: Acquired majority stake in Sanghamitra Hospitals  
2019: Aster MIMS Hospital – Kannur, Kerala  
2019: Aster RV Hospital – Bangalore, Karnataka  
2020: Aster Labs – Bangalore, Karnataka  
2021: Aster Whitefield Women & Children Hospital, Karnataka



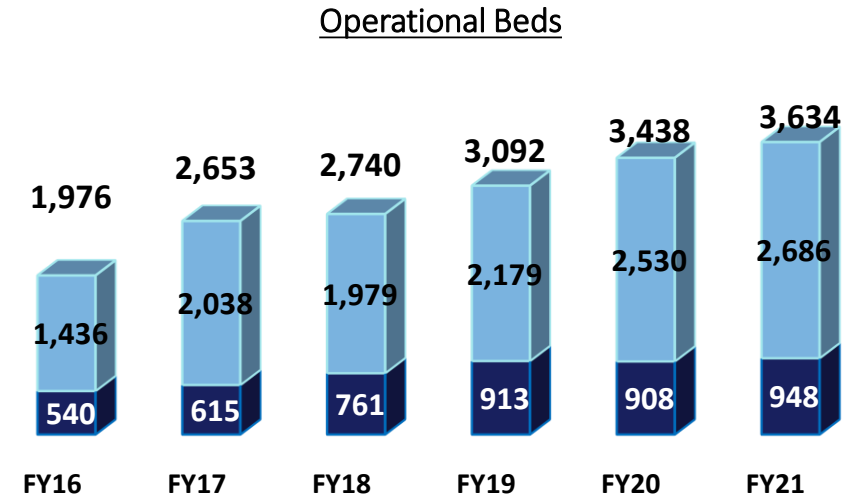
# ROBUST GROWTH OVER LAST 5 YEARS

FY 21 numbers has an impact of COVID



..Coupled with capacity creation for further growth

| # of Units   | FY16       | FY17       | FY18       | FY19       | FY20       | FY21       |
|--------------|------------|------------|------------|------------|------------|------------|
| Hospitals    | 13         | 18         | 19         | 24         | 25         | 27         |
| Clinics      | 87         | 96         | 101        | 114        | 117        | 115        |
| Pharmacies   | 180        | 202        | 207        | 219        | 238        | 223        |
| <b>Total</b> | <b>280</b> | <b>316</b> | <b>327</b> | <b>357</b> | <b>380</b> | <b>365</b> |



Note:

- Out-Patient visits mentioned above does not include pharmacy visits
- Operational beds shown above excludes O&M beds of WIMS hospital which was included in bed count in the previous presentations
- During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers for FY20 have been reclassified accordingly.

■ GCC ■ India



Aster – Overview



**Aster – An Integrated Healthcare Provider**



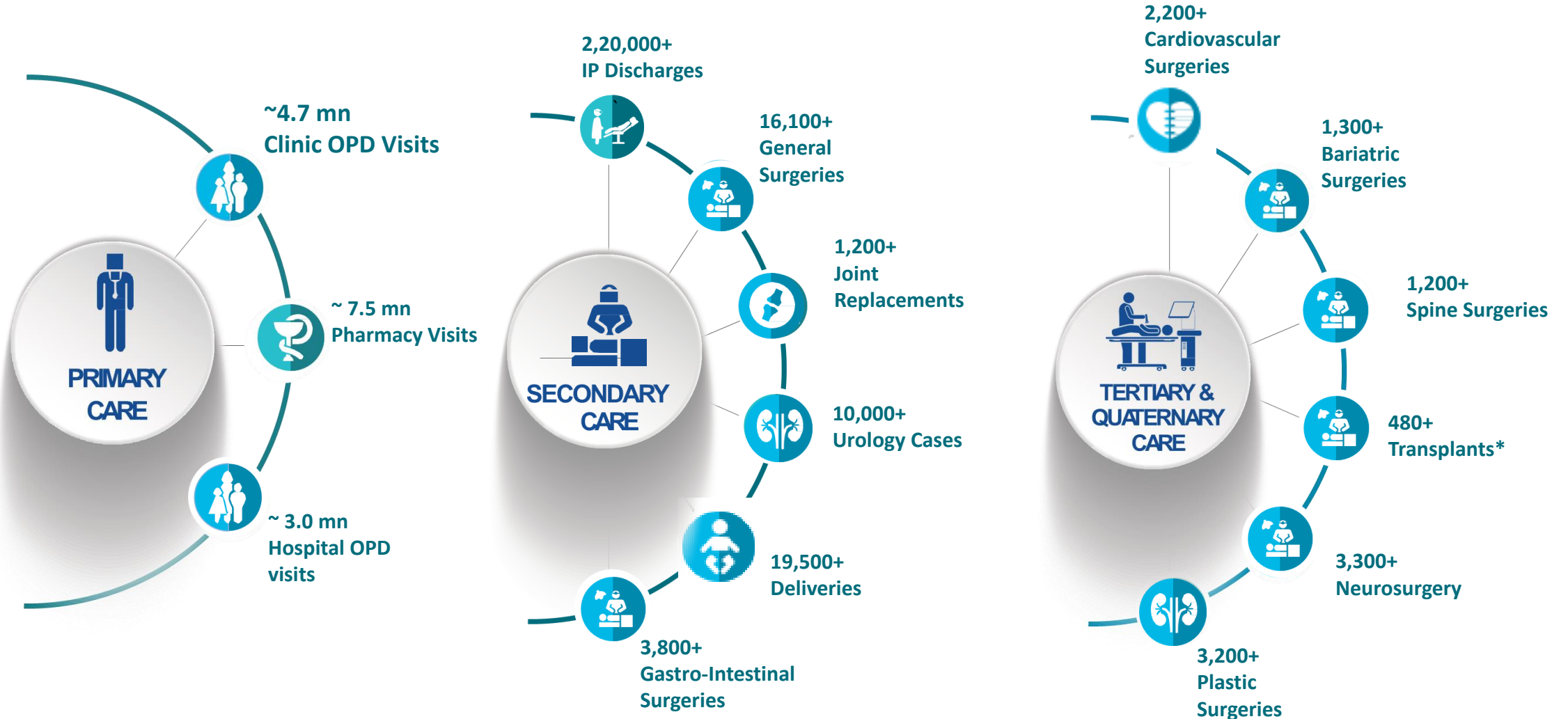
Operational and Financial Overview



Strategy and Leadership

# iAster - An Integrated Healthcare Provider

## FY21 Operational Information



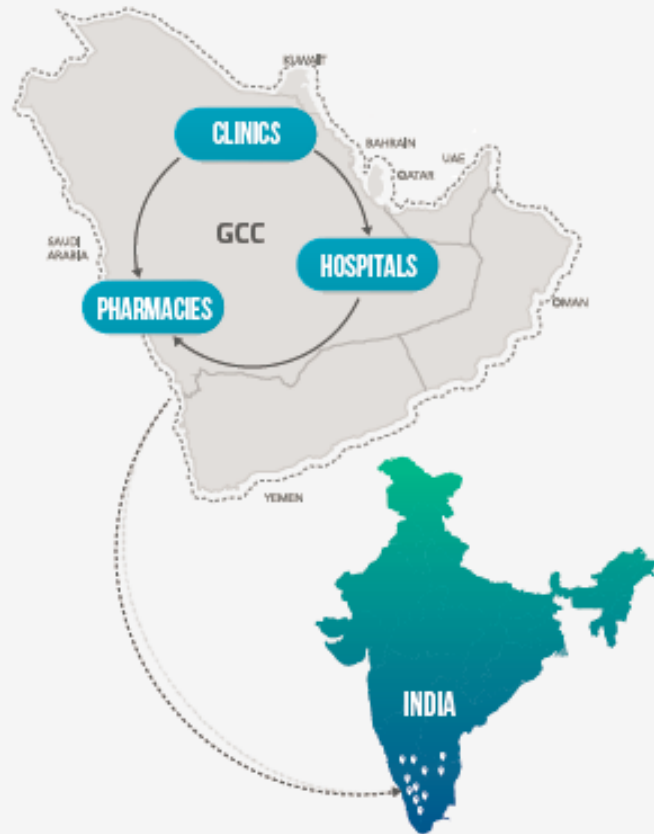
Note:

\*Transplants includes kidney, heart, liver, pancreas, etc.

Above numbers are for the financial year 2020-21

# Aster – A Healthcare Ecosystem

## PATIENT LIFE CYCLE MANAGEMENT



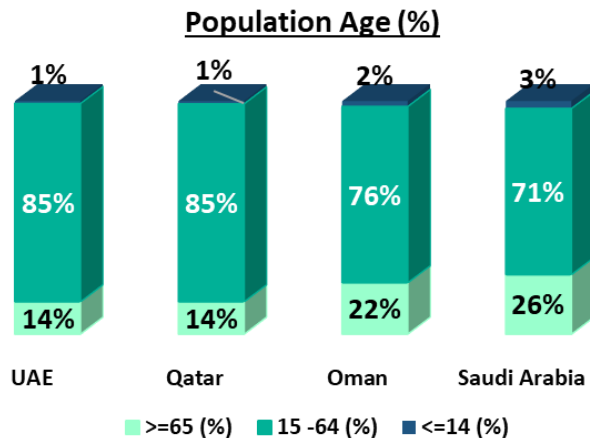
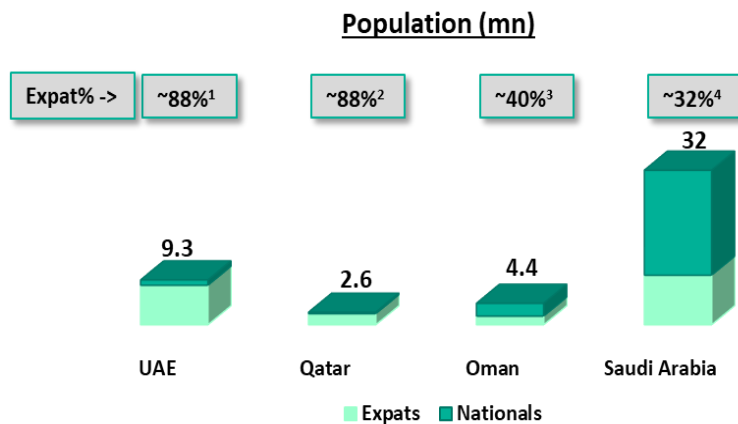
## RESOURCE TALENT MANAGEMENT



- Aster, over 30 years, has created a healthcare eco-system across two geographical regions
- In GCC region, Aster's primary care clinics act as the initial touch-points in the patient journey, while pharmacies and hospitals continue the care
- For complex tertiary care, patients are referred to Aster Hospitals in India
- Indian operations acts as a source of talent (doctors, nurses and other employees) for GCC operations
- Within GCC operations, clinic doctors have the opportunity to hone their surgical skills in Aster's hospitals



# GCC Healthcare – Unique Traits



Source : World Bank (2018 data) and gulfmigration.org

Healthcare market in GCC states have developed certain unique traits due to the higher expat and working age population

## **Prevalence of Primary and Secondary Healthcare Facilities (Private Sector)**

- Due to lower % of older population requirement of tertiary and quaternary care is relatively limited
- Due to lack of support systems (family, relatives, etc.) expat community travel back to their home countries for major health concerns
- Hence private healthcare delivery is focused on primary and secondary healthcare
- Recently there is a trend towards selective tertiary care focus in UAE, however this will remain proportionately lower
- Only Saudi Arabia, with its sizeable population of nationals is suitable for tertiary and quaternary care facilities

## **Seasonality of Patient Volumes**

- Decline in volumes across hospitals, pharmacies and segments during the summer months in the GCC countries
- Expats form a major proportion of the population in GCC countries barring Saudi Arabia. During the extreme summer season and school holidays, a large amount of population leave the GCC region
- Some doctors also travel back to their home country during this period as well.
- Impact visible across industries - reflected particularly more in primary care facilities like clinics and pharmacies
- H1 and H2 revenues in GCC are usually split around 45%-55% but the EBITDA split can vary as much as 30% and 70% for H1 and H2
- Increase in revenue in H2 results in proportionately larger increase in profitability due to operating leverage
- Seasonality variation consistently visible over several years , can be expected to continue

Source:

1. dubai-online.com
2. worldpopulationreview.com

3. omanobserver.com
4. globalmediainsight.com



# Aster - Awards & Service Excellence



## JCI Accreditation

Medcare Hospital Dubai, Medcare Orthopedics and Spine Hospitals, Medcare Women & Children Hospital, Aster Medcity, Ramesh Hospital, Guntur



## Accreditation Canada

Aster Mankhool, Aster Qusais & Aster Day care surgery center



## NABH Accreditations

All Hospitals in India



Sanad Hospital obtained Accreditation from "Saudi Central Board for Accreditation for Healthcare Institutions (CBAHI)"

## IHF

Aster DM Healthcare, Aster Hospital - UAE, Medcare Hospital Dubai, Medcare Women and Children Hospital, Aster Clinic UAE, Al Raffah Hospital Muscat, Sanad Hospital



## QUALTECH HEALTHCARE AWARDS

Medcare Hospital Dubai, Aster MIMS Hospital



## Padma Shri Award

Dr. Azad Moopen, Chairman & Managing Director – Aster DM Healthcare received "Padma Shri Award", the 4<sup>th</sup> highest civilian award in India by President of India Pratibha Patil in 2011.



Aster and Medcare recognized among top 100 World's Greatest Brands in Asia & GCC



CSR Label Award 2019, 2020



11<sup>th</sup> Arabia CSR Awards 2018, 2019 & 2020



Healthcare worker safety award- Aster Sanad 2020



## DSES

Aster Pharmacy



**Gold Initiative Certificate - Arabian Hospital Federation**  
Aster DM Healthcare



## AHPI Awards

Medcity, CMI, MIMS Calicut, WIMS, Aadhar, Medcare, Medcare Orthopedics and Spine Hospitals, Medcare Women & Children Hospital, Aster Hospitals Dubai, Sanad Hospital.



**International Hospital Federation Excellence Award**  
for Corporate Social Responsibility



## Dubai Quality Award –

**DQA-** Medcare Hospital

**DQAA-** Aster Primary Care centers, Aster Pharmacy, Aster Hospital Mankhool, Medcare Orthopedics and Spine Hospitals



Medcare Midriff Specialty Center is the silver winner for "Dental care provider of the year" & Medcare Women and Children Hospital is the gold winner for "Best maternity department of the year".



Award 2020 for Innovative Unique Procedures - MIMS Kottakkal



Aster DM-Best Healthcare Brands 2021

# Key Highlights – FY21 Q4

## Clinical Highlights

- A 20-year-old male brought to ER at Ramesh Hospitals - Ongole with RTA and blunt injury to chest. ECHO showed cardiac tamponade. Patient developed asystole soon after arrival in ER. Within seconds, Chest wall opened in ER by Cardio Thoracic Surgeon, Tamponade released, and patient revived. Right Atrial rupture at AV groove identified and repair done. Whole procedure done in ER. Patient discharged 1 week later in stable condition. Only 16 such procedure has been reported in literature in the world till date.
- Left Hip Reconstruction was carried out in a young male of mid-30's from Yemen who came in a wheelchair with history of bomb blast injury to pelvis. He had undergone multiple surgeries in Yemen. 3-D printing of left hip done and surgically corrected at Aster RV
- Allogenic Haplo Identical Stem Cell Transplant was done at Aster MIMS Calicut on a 2-year 6-month-old baby girl diagnosed to have Acute Myeloid Leukemia.
- 3D printed total Talus replacement was carried out on Kariapur Plane Crash survivor at Aster MIMS Calicut. The Second Talus replacement in India.
- A mother gave birth to her daughter while on a ventilator with COVID-19 at Aster Medcity.
- Medcare performs Middle East's first Endoscopic Fundoplication procedure
- One-year-old baby who swallowed eight magnetic beads, survives after three surgeries at Medcare Women and Children Hospital, Dubai
- Aster Hospitals, Dubai use novel method to treat Benign Prostatic Hypertrophy



Aster – Overview



Aster – An Integrated Healthcare Provider



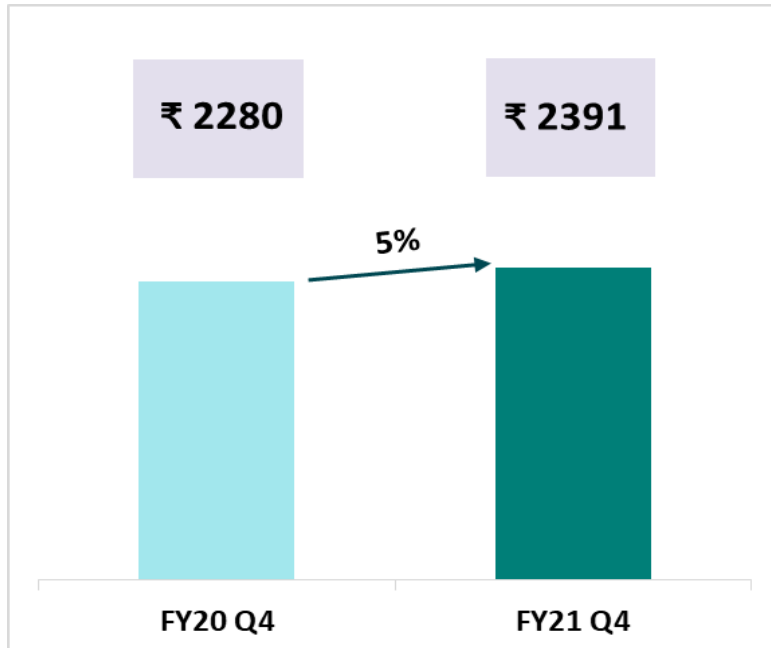
**Operational and Financial Overview**



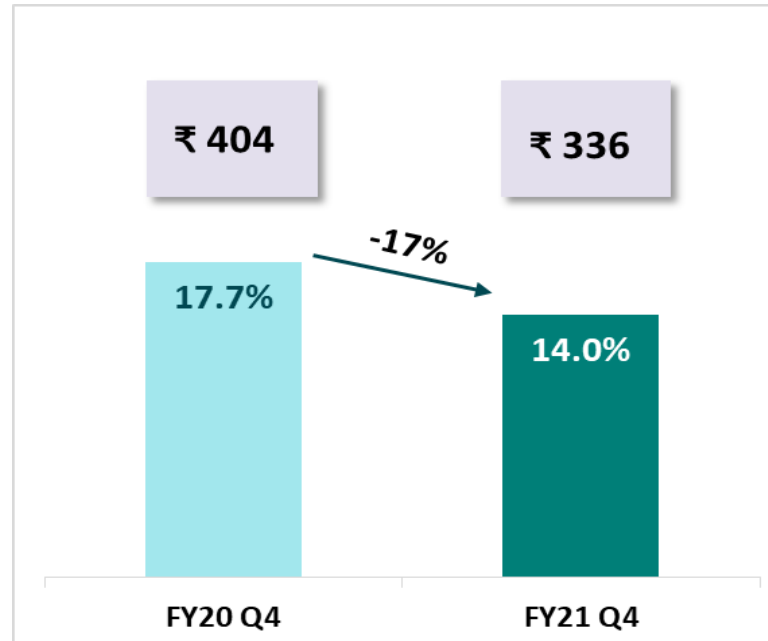
Strategy and Leadership

# Revenue and Profitability Snapshot – FY21 Q4

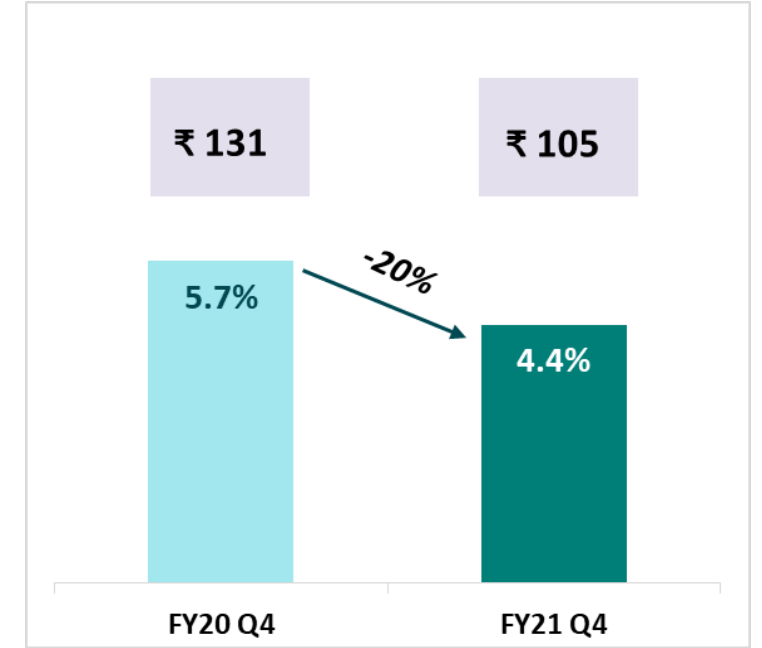
## Revenue from Operations



## EBITDA (excl. Other Income)



## PAT (Post-NCI)



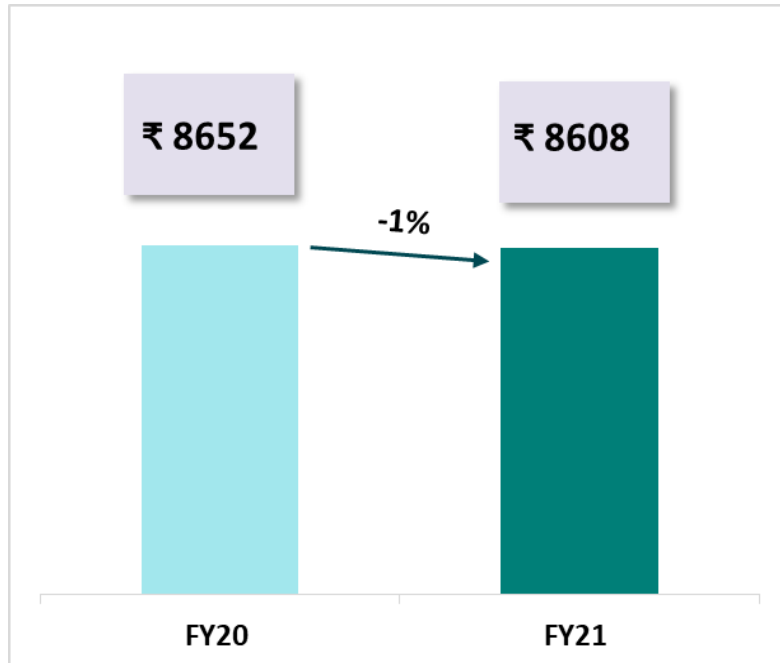
▪ Constant currency growth of Revenue, EBITDA and PAT (Post NCI) is ~ 4%, ~-18% and ~-23% respectively

### Notes:

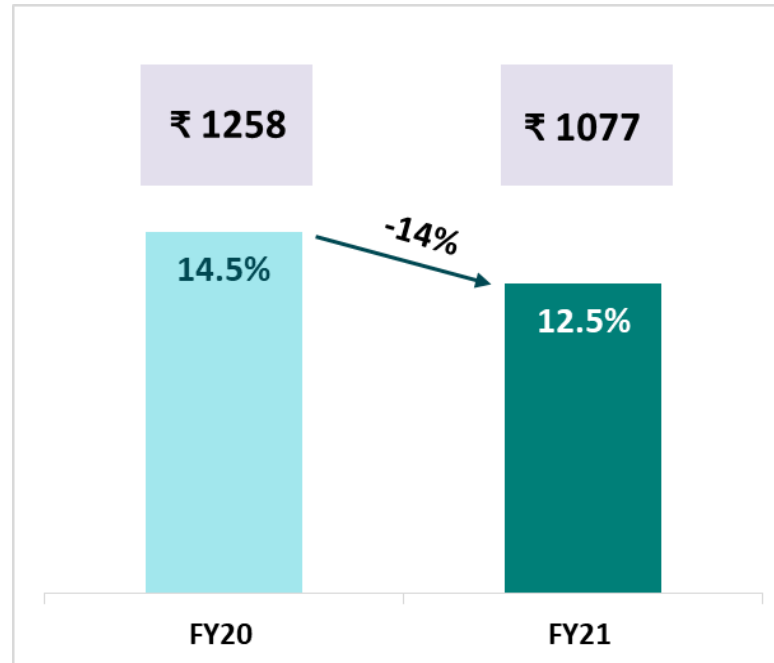
1. Above financials are presented in INR Crore
2. Percentages mentioned inside the bars are % to revenue excluding other income
3. All the numbers above are post IndAS 116
4. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
5. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Revenue and Profitability Snapshot – FY21

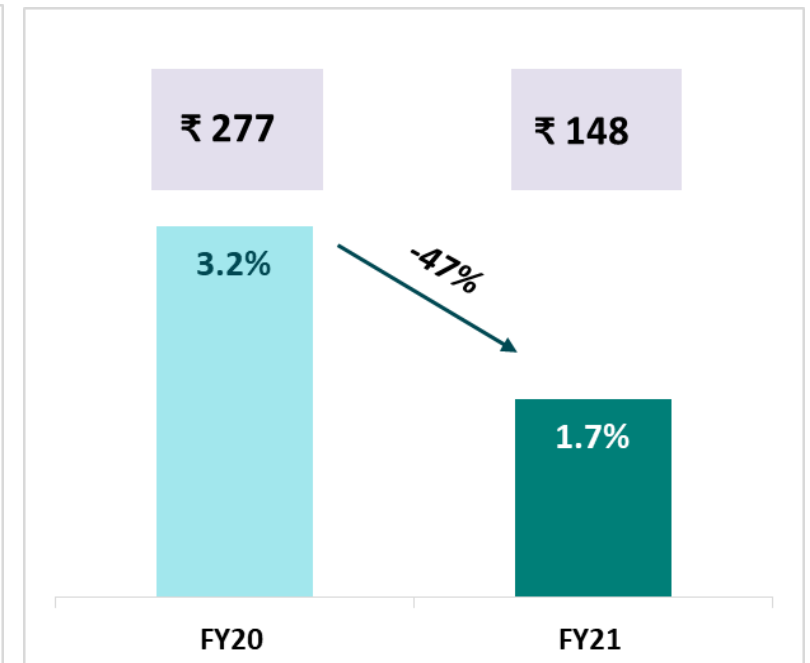
## Revenue from Operations



## EBITDA (excl. Other Income)



## PAT (Post-NCI)



▪ Constant currency growth of Revenue, EBITDA and PAT (Post NCI) is ~-4%, ~-18% and ~-50% respectively

### Notes:

1. Above financials are presented in INR Crore
2. Percentages mentioned inside the bars are % to revenue excluding other income
3. All the numbers above are post IndAS 116
4. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
5. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Geography-wise Financial – Snapshot Quarterly

|                                                                                                      | <u>GCC</u> |          | <u>INDIA</u> |         | <u>CONSOLIDATED</u> |          |
|------------------------------------------------------------------------------------------------------|------------|----------|--------------|---------|---------------------|----------|
|                                                                                                      | FY20 Q4    | FY21 Q4  | FY20 Q4      | FY21 Q4 | FY20 Q4             | FY21 Q4  |
|  Revenue (₹)        | 1,878 Cr   | 1,910 Cr | 402 Cr       | 481 Cr  | 2,280 Cr            | 2,391 Cr |
|  EBITDA (₹)         | 370 Cr     | 289 Cr   | 34 Cr        | 47 Cr   | 404 Cr              | 336 Cr   |
|  PAT (Post NCI) (₹) | 135 Cr     | 132 Cr   | -4 Cr        | -27 Cr  | 131 Cr              | 105 Cr   |

## Notes:

1. Revenue and EBITDA shown above excludes other income
2. Revenue FY21Q4 calculation with decimals: GCC = INR ~1,909.7 Cr, India = INR ~481.2 Cr., Consolidated = INR ~2,390.9 Cr
3. EBITDA FY21Q4 calculation with decimals: GCC = INR ~288.9 Cr, India = INR ~46.7Cr., Consolidated = INR ~335.6 Cr
4. PAT FY21Q4 calculation with decimals: GCC = INR ~132.1 Cr, India = INR ~-26.7 Cr., Consolidated = INR ~105.4 Cr
5. All the numbers above are post IndAS 116
6. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
7. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Geography-wise Financial – Snapshot

|                                                                                                      | <u>GCC</u> |          | <u>INDIA</u> |          | <u>CONSOLIDATED</u> |          |
|------------------------------------------------------------------------------------------------------|------------|----------|--------------|----------|---------------------|----------|
|                                                                                                      | FY20       | FY21     | FY20         | FY21     | FY20                | FY21     |
|  Revenue (₹)        | 7,021 Cr   | 6,954 Cr | 1,631 Cr     | 1,654 Cr | 8,652 Cr            | 8,608 Cr |
|  EBITDA (₹)         | 1,074 Cr   | 919 Cr   | 184 Cr       | 159 Cr   | 1,258 Cr            | 1,077 Cr |
|  PAT (Post NCI) (₹) | 293 Cr     | 239 Cr   | -16 Cr       | -91 Cr   | 277 Cr              | 148 Cr   |

## Notes:

- Revenue and EBITDA shown above excludes other income
- Revenue FY21 calculation with decimals: GCC = INR ~6,954.0 Cr, India = INR ~1,654.5 Cr., Consolidated = INR ~8,608.4 Cr
- EBITDA FY21 calculation with decimals: GCC = INR ~918.7 Cr, India = INR ~158.6 Cr., Consolidated = INR ~1,077.3 Cr
- PAT FY21 calculation with decimals: GCC = INR ~238.7 Cr, India = INR ~-91.0 Cr., Consolidated = INR ~147.7 Cr
- All the numbers above are post IndAS 116
- During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
- During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Geography-wise Business – Snapshot Quarterly

|                                                                                                      | GCC       |           | INDIA    |          | CONSOLIDATED |          |
|------------------------------------------------------------------------------------------------------|-----------|-----------|----------|----------|--------------|----------|
|                                                                                                      | FY20 Q4   | FY21 Q4   | FY20 Q4  | FY21 Q4  | FY20 Q4      | FY21 Q4  |
|  Total Capacity Beds | 1,111     | 1,150     | 3,693    | 3,757    | 4,804        | 4,907    |
|  Operational Beds    | 908       | 948       | 2,530    | 2,686    | 3,438        | 3,634    |
|  ALOS (Days)         | 2.0       | 2.2       | 3.5      | 3.8      | 2.9          | 3.2      |
|  Occupancy           | 58%       | 49%       | 56%      | 61%      | 57%          | 58%      |
|  Outpatient Visits  | ~0.40 mn  | ~0.50 mn  | ~0.45 mn | ~0.45 mn | ~0.85 mn     | ~0.95 mn |
|  In-patient Nos.   | 22,900 +  | 18,400+   | 38,200 + | 38,900+  | 61,200 +     | 57,400 + |
|  ARPOBD (INR)      | 164,000 + | 195,900 + | 29,300 + | 32,100 + | 64,400 +     | 67,300+  |

Notes: 1. Inpatient nos, Outpatient visits stated above are only for the hospitals.



# Geography-wise Business – Snapshot

|                                                                                                      | GCC       |           | INDIA     |           | CONSOLIDATED |           |
|------------------------------------------------------------------------------------------------------|-----------|-----------|-----------|-----------|--------------|-----------|
|                                                                                                      | FY20      | FY21      | FY20      | FY21      | FY20         | FY21      |
|  Total Capacity Beds | 1,111     | 1,150     | 3,693     | 3,757     | 4,804        | 4,907     |
|  Operational Beds    | 908       | 948       | 2,530     | 2,686     | 3,438        | 3,634     |
|  ALOS (Days)         | 1.9       | 2.1       | 3.5       | 3.9       | 2.9          | 3.2       |
|  Occupancy           | 56%       | 52%       | 61%       | 56%       | 60%          | 55%       |
|  Outpatient Visits  | ~1.61 mn  | ~1.56 mn  | ~1.98 mn  | ~1.41 mn  | ~3.59 mn     | ~2.97 mn  |
|  In-patient Nos.   | 91,900 +  | 81,900+   | 161,600 + | 138,200 + | 253,500 +    | 220,200 + |
|  ARPOBD (INR)      | 165,300 + | 173,200 + | 27,700 +  | 30,100 +  | 60,600 +     | 65,500 +  |

Notes: 1. Inpatient nos, Outpatient visits stated above are only for the hospitals.

# Segmental Performance FY21-Q4

Growth %

| FY21 Q4                   | GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total |
|---------------------------|---------------|-------------|----------------|-------------------------------------|----------------------------|-------|
| No. of Business Units (#) | 13            | 106         | 223            | H-14, C-9                           | NA                         | 365   |
| Operational Beds (#)      | 948           | NA          | NA             | 2,686                               | NA                         | 3,634 |
| Occupancy (%)             | 49%           | NA          | NA             | 61%                                 | NA                         | 58%   |
| In-patient Counts ('000)  | 18            | NA          | NA             | 39                                  | NA                         | 57    |
| Out-patient Visits (mn)   | 0.5           | 1.6         | 2.0            | 0.5                                 | NA                         | 4.6   |
| Revenue (INR Cr)          | 826           | 587         | 559            | 481                                 | (62)                       | 2,391 |
| EBITDA (INR Cr)           | 156           | 115         | 67             | 55                                  | (57)                       | 336   |
| EBITDA Margin (%)         | 18.9%         | 19.6%       | 11.9%          | 11.5%                               | --                         | 14.0% |

| GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total |
|---------------|-------------|----------------|-------------------------------------|----------------------------|-------|
|               |             |                |                                     |                            |       |
|               |             |                |                                     |                            |       |
| -20%          | --          | --             | 2%                                  | --                         | -6%   |
| 25%           | 8%          | -25%           | 1%                                  | --                         | -8%   |
| 5%            | 13%         | -13%           | 20%                                 | --                         | 5%    |
| -6%           | -5%         | -47%           | 46%                                 | 19%                        | -17%  |
|               |             |                |                                     |                            |       |

| FY20 Q4                   | GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total |
|---------------------------|---------------|-------------|----------------|-------------------------------------|----------------------------|-------|
| No. of Business Units (#) | 12            | 108         | 238            | H-13, C-9                           | NA                         | 380   |
| Operational Beds (#)      | 908           | NA          | NA             | 2,530                               | NA                         | 3,438 |
| Occupancy (%)             | 58%           | NA          | NA             | 56%                                 | NA                         | 57%   |
| In-patient Counts ('000)  | 23            | NA          | NA             | 38                                  | NA                         | 61    |
| Out-patient Visits (mn)   | 0.4           | 1.5         | 2.6            | 0.5                                 | NA                         | 5.0   |
| Revenue (INR Cr)          | 785           | 521         | 644            | 402                                 | (71)                       | 2,280 |
| EBITDA (INR Cr)           | 167           | 121         | 126            | 38                                  | (48)                       | 404   |
| EBITDA Margin (%)         | 21.3%         | 23.2%       | 19.6%          | 9.4%                                | --                         | 17.7% |

- GCC Hospitals - constant currency growth of Revenue and EBITDA is ~4% and ~(8)% respectively.
- GCC Clinics - constant currency growth of Revenue and EBITDA is ~12% and ~(7)% respectively.
- GCC Pharmacies - constant currency growth of Revenue and EBITDA is ~(14)% and ~(48)% respectively.

## Notes:

1. Revenue and EBITDA shown above excludes other income;
2. Financials details of Oman and Qatar Pharmacies are clubbed with GCC Clinics segment.
3. Wahat Revenue and Hotel Revenue for Covid Treatment are considered under Hospital segment.
4. All the numbers above are post IndAS 116
5. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
6. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Segmental Performance FY21

Growth %

| FY21 FY                   | GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total       |
|---------------------------|---------------|-------------|----------------|-------------------------------------|----------------------------|-------------|
| No. of Business Units (#) | 13            | 106         | 223            | H-14, C-9                           | NA                         | 365         |
| Operational Beds (#)      | 948           | NA          | NA             | 2,686                               | NA                         | 3,634       |
| Occupancy (%)             | 52%           | NA          | NA             | 56%                                 | NA                         | 55%         |
| In-patient Counts ('000)  | 82            | NA          | NA             | 138                                 | NA                         | 220         |
| Out-patient Visits (mn)   | 1.6           | 4.7         | 7.5            | 1.5                                 | NA                         | 15.2        |
| Revenue (INR Cr)          | 3,169         | 2,016       | 2,037          | 1,654                               | (268)                      | 8,608       |
| EBITDA (INR Cr)           | 529           | 311         | 237            | 188                                 | (187)                      | 1,077       |
| EBITDA Margin (%)         | 16.7%         | 15.4%       | 11.6%          | 11.4%                               | --                         | 12.5%       |
| <b>ROCE-FY 21 (%)</b>     | <b>7%</b>     | <b>12%</b>  | <b>21%</b>     | <b>1%</b>                           |                            | <b>5.5%</b> |

| FY20 FY                   | GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total |
|---------------------------|---------------|-------------|----------------|-------------------------------------|----------------------------|-------|
| No. of Business Units (#) | 12            | 108         | 238            | H-13, C-9                           | NA                         | 380   |
| Operational Beds (#)      | 908           | NA          | NA             | 2,530                               | NA                         | 3,438 |
| Occupancy (%)             | 56%           | NA          | NA             | 61%                                 | NA                         | 60%   |
| In-patient Counts ('000)  | 92            | NA          | NA             | 162                                 | NA                         | 254   |
| Out-patient Visits (mn)   | 1.6           | 5.7         | 9.8            | 2.1                                 | NA                         | 19.2  |
| Revenue (INR Cr)          | 2,977         | 2,005       | 2,285          | 1,631                               | (246)                      | 8,652 |
| EBITDA (INR Cr)           | 532           | 392         | 312            | 206                                 | (184)                      | 1,258 |
| EBITDA Margin (%)         | 17.9%         | 19.5%       | 13.7%          | 12.6%                               | --                         | 14.5% |

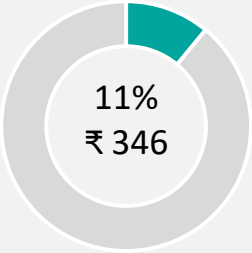
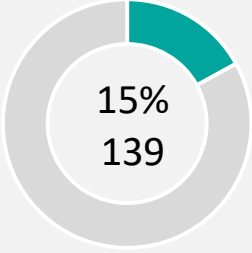
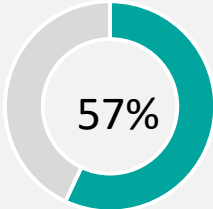
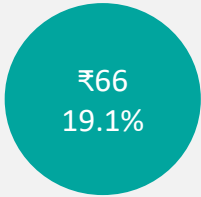
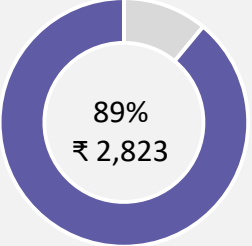
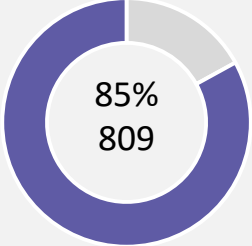
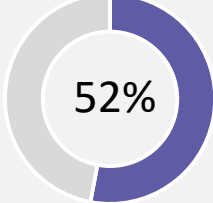
| GCC Hospitals | GCC Clinics | GCC Pharmacies | India - Hospitals, Clinics and Labs | Unallocated & Eliminations | Total |
|---------------|-------------|----------------|-------------------------------------|----------------------------|-------|
|               |             |                |                                     |                            |       |
|               |             |                |                                     |                            |       |
| -11%          | --          | --             | -14%                                | --                         | -13%  |
| -3%           | -18%        | -23%           | -29%                                | --                         | -20%  |
| 6%            | 1%          | -11%           | 1%                                  | --                         | -1%   |
| -1%           | -21%        | -24%           | -8%                                 | 2%                         | -14%  |

- GCC Hospitals - constant currency growth of Revenue and EBITDA is ~2% and ~(5)% respectively.
- GCC Clinics - constant currency growth of Revenue and EBITDA is ~(4)% and ~(24)% respectively.
- GCC Pharmacies - constant currency growth of Revenue and EBITDA is ~(15)% and ~(27)% respectively.

## Notes:

1. Revenue and EBITDA shown above excludes other income
2. Financials details of Oman and Qatar Pharmacies are clubbed with GCC Clinics segment.
3. Wahat Revenue and Hotel Revenue for Covid Treatment are considered under Hospital segment. FY20 figures include only Q4 FY 20 numbers since Wahat was acquired in end of FY 20 9M.
4. All the numbers above are post IndAS 116
5. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
6. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses, which is excluded from above EBITDA.

# Maturity Wise Hospital Performance – GCC FY21

| Maturity     | Hospitals | Revenue<br>(INR in Crs.)                                                                                  | Operational Beds                                                                                        | Key Performance indicators |                                                                                                 |                                                                                                            |
|--------------|-----------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
|              |           |                                                                                                           |                                                                                                         | ARPOBD                     | Occupancy                                                                                       | EBITDA<br>EBITDA %<br>(INR in Cr.)                                                                         |
| 0-3 Years    | 3         |  <p>11%<br/>₹ 346</p>    |  <p>15%<br/>139</p>  | ₹ ~136,700                 |  <p>57%</p>  |  <p>₹66<br/>19.1%</p>   |
| Over 3 Years | 10        |  <p>89%<br/>₹ 2,823</p> |  <p>85%<br/>809</p> | ₹ ~180,000                 |  <p>52%</p> |  <p>₹463<br/>16.4%</p> |
|              | 13        | ₹ 3,169                                                                                                   | 948                                                                                                     | ₹ ~173,200                 | 52%                                                                                             | ₹529                                                                                                       |

**GCC hospitals 0-3 Years:** Aster Hospital Qusais (UAE) , Cedars Hospital (UAE) and Aster Hospital Sonapur

Note: 1. Revenue and EBITDA shown above excludes other income

2. Above financials are presented in Rs. Crore 3. Wahat Revenue is considered under Hospital segment. 4. All the numbers above are post IndAS 116

# Maturity Wise Hospital Performance – India FY21

| Maturity     | Hospitals | Revenue<br>(INR in Crs.) | Operational Beds | Key Performance indicators |           |                                    |
|--------------|-----------|--------------------------|------------------|----------------------------|-----------|------------------------------------|
|              |           |                          |                  | ARPOBD                     | Occupancy | EBITDA<br>EBITDA %<br>(INR in Cr.) |
| 0-3 Years    | 3         | 15%<br>₹ 240             | 15%<br>404       | ₹ ~28,600                  | 63%       | ₹ 13<br>5.3%                       |
| Over 3 Years | 10        | 85%<br>₹ 1,382           | 85%<br>2,282     | ₹ ~30,400                  | 55%       | ₹187<br>13.5%                      |
|              | 13        | ₹ 1,622                  | 2,686            | ₹ ~30,100                  | 56%       | ₹ 200                              |

**Indian hospitals 0-3 Years:** MIMS Kannur, Aster RV Hospital & Aster Whitefield Women and Children Hospital.

Note: 1. Indian Clinics and Labs operations are not included in Revenue and EBITDA shown above.

2. Waynad Institute of Medical Sciences (WIMS) details are not shown above. Including WIMS, hospital count in India is 14.

3. Revenue and EBITDA shown above excludes other income; All the numbers above are post IndAS 116

# Financial Summary – Profitability Statement (1/2)

| Particulars (INR Cr)                                                   | FY21 Q3      | FY20 Q4      | FY21 Q4      | Gw%         |
|------------------------------------------------------------------------|--------------|--------------|--------------|-------------|
| <b>Revenue from operations</b>                                         | <b>2,228</b> | <b>2,280</b> | <b>2,391</b> | <b>5%</b>   |
| Material consumption                                                   | 651          | 676          | 665          |             |
| Doctors cost                                                           | 467          | 487          | 470          |             |
| Employee cost (excl. doctors)                                          | 423          | 423          | 410          |             |
| Laboratory outsourcing charges                                         | 72           | 8            | 140          |             |
| Other expenses                                                         | 286          | 282          | 370          |             |
| <b>EBITDA (excl. other income and Fair Valuation of Put Option)</b>    | <b>328</b>   | <b>404</b>   | <b>336</b>   | <b>-17%</b> |
| EBITDA %                                                               | 14.7%        | 17.7%        | 14.0%        |             |
| Fair Valuation of Put Option                                           |              |              | 15           |             |
| <b>EBITDA (excl. other income)</b>                                     | <b>328</b>   | <b>404</b>   | <b>321</b>   | <b>-21%</b> |
| Depreciation & amortization                                            | 157          | 171          | 153          |             |
| <b>EBIT</b>                                                            | <b>171</b>   | <b>233</b>   | <b>168</b>   | <b>-28%</b> |
| EBIT %                                                                 | 7.7%         | 10.2%        | 7.0%         |             |
| Add: Other income                                                      | <b>6</b>     | <b>27</b>    | <b>30</b>    |             |
| Exceptional expense (income)                                           | -            | 1            | -            |             |
| Finance cost                                                           | 62           | 112          | 77           |             |
| Share of loss (profit) of equity accounted investees                   | (1)          | (0)          | (0)          |             |
| <b>PBT</b>                                                             | <b>115</b>   | <b>146</b>   | <b>122</b>   | <b>-17%</b> |
| Income tax                                                             | 8            | (0)          | 5            |             |
| <b>PAT (Pre-Non Controlling Interest)</b>                              | <b>107</b>   | <b>146</b>   | <b>117</b>   | <b>-20%</b> |
| PAT (Pre-Non Controlling Interest)%                                    | 4.8%         | 6.4%         | 4.9%         |             |
| Non controlling interest                                               | 15           | 15           | 11           |             |
| <b>PAT</b>                                                             | <b>92</b>    | <b>131</b>   | <b>105</b>   | <b>-20%</b> |
| PAT %                                                                  | 4.1%         | 5.7%         | 4.4%         |             |
| <b>Earnings per share - Not Annualised (Face value of INR 10 each)</b> |              |              |              |             |
| Basic (INR)                                                            | <b>1.86</b>  | <b>2.61</b>  | <b>2.12</b>  |             |
| Diluted (INR)                                                          | <b>1.86</b>  | <b>2.61</b>  | <b>2.12</b>  |             |

Note:

1. All the numbers above are post IndAS 116
2. During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
3. During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses.

# Financial Summary – Profitability Statement (2/2)

| Particulars (INR Cr)                                                   | FY20         | FY21         | Gw%         |
|------------------------------------------------------------------------|--------------|--------------|-------------|
| <b>Revenue from operations</b>                                         | <b>8,652</b> | <b>8,608</b> | <b>-1%</b>  |
| Material consumption                                                   | 2,539        | 2,549        |             |
| Doctors cost                                                           | 1,926        | 1,779        |             |
| Employee cost (excl. doctors)                                          | 1,666        | 1,620        |             |
| Laboratory outsourcing charges                                         | 34           | 276          |             |
| Other expenses                                                         | 1,229        | 1,308        |             |
| <b>EBITDA (excl. other income and Fair Valuation of Put Option)</b>    | <b>1,258</b> | <b>1,077</b> | <b>-14%</b> |
| <i>EBITDA %</i>                                                        | <i>14.5%</i> | <i>12.5%</i> |             |
| Fair Valuation of Put Option                                           |              | 15           |             |
| <b>EBITDA (excl. other income)</b>                                     | <b>1,258</b> | <b>1,063</b> | <b>-15%</b> |
| Depreciation & amortization                                            | 586          | 618          |             |
| <b>EBIT</b>                                                            | <b>672</b>   | <b>445</b>   | <b>-34%</b> |
| <i>EBIT %</i>                                                          | <i>7.8%</i>  | <i>5.2%</i>  |             |
| Add: Other income                                                      | <b>38</b>    | <b>50</b>    |             |
| Exceptional expense (income)                                           | 20           | -            |             |
| Finance cost                                                           | 360          | 294          |             |
| Share of loss (profit) of equity accounted investees                   | 0            | (4)          |             |
| <b>PBT</b>                                                             | <b>330</b>   | <b>205</b>   | <b>-38%</b> |
| Income tax                                                             | 15           | 27           |             |
| <b>PAT (Pre-Non Controlling Interest)</b>                              | <b>315</b>   | <b>178</b>   | <b>-43%</b> |
| <i>PAT (Pre-Non Controlling Interest)%</i>                             | <i>3.6%</i>  | <i>2.1%</i>  |             |
| Non controlling interest                                               | 38           | 30           |             |
| <b>PAT</b>                                                             | <b>277</b>   | <b>148</b>   | <b>-47%</b> |
| <i>PAT %</i>                                                           | <i>3.2%</i>  | <i>1.7%</i>  |             |
| <b>Earnings per share - Not Annualised (Face value of INR 10 each)</b> |              |              |             |
| Basic (INR)                                                            | <b>5.51</b>  | <b>2.97</b>  |             |
| Diluted (INR)                                                          | <b>5.50</b>  | <b>2.97</b>  |             |

Note:

- All the numbers above are post IndAS 116
- During the quarter ended 31 March 2021, the Company has reclassified rebates and discounts relating to pharmacy operations from revenue from operations to purchase of medicines and consumables. Comparative numbers have been reclassified accordingly.
- During the quarter ended 31 March 2021 the Company has incurred net loss on fair valuation of put option liability amounting to INR 14.55 crore which is included under other expenses.

# Financial Summary – Balance Sheet & Ratios

| Particulars (INR Cr)                            | As at Mar<br>31, 2020 | As at Mar<br>31, 2021 |
|-------------------------------------------------|-----------------------|-----------------------|
| <b><u>LIABILITIES</u></b>                       |                       |                       |
| Shareholders Equity                             | 3,272                 | <b>3,372</b>          |
| Minority Interest                               | 446                   | <b>462</b>            |
| Gross Debt                                      | 2,972                 | <b>2,309</b>          |
| Lease Liabilities - INDAS116                    | 2,632                 | <b>2,495</b>          |
| Other current and non-current liabilities       | 3,115                 | <b>3,005</b>          |
| <b>Total Liabilities</b>                        | <b>12,438</b>         | <b>11,643</b>         |
| <b><u>ASSETS</u></b>                            |                       |                       |
| Fixed Assets & Investments (including Goodwill) | 5,570                 | <b>5,554</b>          |
| Right to Use Assets - INDAS116                  | 2,312                 | <b>2,167</b>          |
| Inventories                                     | 961                   | <b>849</b>            |
| Cash, Bank Balance and Current Investments      | 189                   | <b>305</b>            |
| Other current and non-current assets            | 3,406                 | <b>2,767</b>          |
| <b>Total Assets</b>                             | <b>12,438</b>         | <b>11,643</b>         |

| India (in INR Cr)                                | As at Mar<br>31, 2020 | As at Mar<br>31, 2021 |
|--------------------------------------------------|-----------------------|-----------------------|
| Debt                                             | 426                   | 399                   |
| Less: Cash, Bank Balance and Current Investments | 68                    | 93                    |
| <b>Net Debt</b>                                  | <b>358</b>            | <b>306</b>            |

| GCC (in USD mn)                                  | As at Mar<br>31, 2020 | As at Mar<br>31, 2021 |
|--------------------------------------------------|-----------------------|-----------------------|
| Debt                                             | 340                   | 261                   |
| Less: Cash, Bank Balance and Current Investments | 16                    | 29                    |
| <b>Net Debt</b>                                  | <b>324</b>            | <b>231</b>            |

| Financial Position and Ratios                               | As at Mar<br>31, 2020 | As at Mar<br>31, 2021 |
|-------------------------------------------------------------|-----------------------|-----------------------|
| <b><u>Equity and Liabilities (Extract) - INR Cr</u></b>     |                       |                       |
| Consolidated Net worth (including Non-controlling Interest) | 3,719                 | <b>3,834</b>          |
| Consolidated Net Debt and Lease Liabilities                 | 5,416                 | <b>4,498</b>          |
| <b><u>Equity and Liabilities (Extract) - USD mn</u></b>     |                       |                       |
| Consolidated Net worth (including Non-controlling Interest) | 497                   | <b>523</b>            |
| Consolidated Net Debt and Lease Liabilities                 | 724                   | <b>614</b>            |
| <b><u>Key financial ratios</u></b>                          |                       |                       |
| Net Debt and Lease Liabilities/Equity ratio (x times)       | 1.5                   | <b>1.2</b>            |
| Net Debt and Lease Liabilities/EBITDA ratio (x times)       | 4.3                   | <b>4.2</b>            |
| ROCE - Pre-Tax (%) (EBIT / Average Capital Employed)        | 8.1%                  | <b>5.5%</b>           |

Note:

EBITDA used in calculation of the above financial ratios excludes other income

EBITDA used in ratios are **after IndAS 116 impact**

Mar 31, 2020 ROCE is calculated based on closing capital employed.

Balance Sheet – Conversion Rates  
31-Mar-2020 : 1 USD =74.8109 INR  
31-Mar-2021- : 1 USD =73.2973 INR





Aster – Overview



Aster – An Integrated Healthcare Provider



Operational and Financial Overview



**Strategy and Leadership**

# iADMHL – Strategy & Outlook (1/2)

## Strengthening of hub and spoke model in GCC

- To capitalize on the existing primary care clinics network in GCC by adding secondary / tertiary care hospitals
- In FY18, 61 bed Aster Hospital, Doha commenced operations to utilize the untapped Aster clinics network in Doha
- Planned addition of ~120 beds over next one years in UAE to capitalize on Aster and Access brands
- Above strategy will enable expansion of our quality services in middle and low economic segments category of patients, where there is a supply-demand gap

## A comprehensive human resource strategy utilizing our geographical diversity and catering to future growth

- To create an enabling environment for skill development and growth of doctors and paramedics, providing quality care to our patients
- Maintain the current high retention of senior doctors across the group
- Identify and add to the strong pipeline of doctors for our expansion & replacement requirements; early identification is key, especially in GCC countries due to strict licensing requirements
- Selective GCC licensing of doctors from our Indian hospitals – to enable need based transfer to GCC hospitals & clinics
- Retention of skilled paramedics in Indian operations, by fulfilling aspiration of career growth outside India

## Scalable systems implementation, tightly integrated with operations/market requirements

- Systems implementation with focus on scalability and future business requirements
- Enhancement of patient experience through technology at each patient touchpoints
- Information systems to drive productivity improvement

## Strengthening of our medical tourism network

- To further strengthen integration of GCC & India operations to provide consistent quality experience to patients across geographies
- To position our premium segment Medcare hospitals as service provider of choice for affluent international patients travelling to Dubai for medical tourism; Strategy in-line with Dubai government's medical tourism strategy with a vision of making as a globally recognized destination for elective health and wellness treatments

# iADMHL – Strategy & Outlook (2/2)

## Profitability growth & brand positioning using product-mix and technology

- Focus on margin expansion through sale of own / exclusive licensed products
- Shift to online ordering of prescription for enhanced patient experience

## Building of brand, talent and capability in KSA – a key market in GCC

- There is significant demand for quality healthcare services in Kingdom of Saudi Arabia (KSA), currently the largest economy in GCC with the highest population; Further, current policy reforms expected to improve the business environment in KSA
- Having successfully diversified our revenue streams in KSA, ADMHL further plans to strengthen our brand, talent pipeline and management capability

## Specialized, asset-light growth in India

- Focus on key centres of excellence - Orthopedics, Medical Oncology, Cardiac Sciences, Neurosciences, Gastroenterology, Women and Child, Bariatric, Integrated Liver care, Nephrology, Urology, NICU & Dermatology
- Growth in addition to the current committed projects to follow an asset-light model in metropolitan and tier-I cities with large format hospitals (400 to 500 beds each)
- Expansion into tier-II and tier-III cities in partnership with local hospitals by leveraging IT/tele-medicine, instead of building/leasing hospitals

## Cost Optimization

- Back office integration across strategic business units
- Clear demarcation of medical and non-medical activities in hospitals/clinics and re-allocation of activities accordingly
- Centralization of purchases to utilize our economies of scale

# India Strategy

The current central government has focused significantly on continuous reformation that impacts the health sector. Some of the landmark have been:

1. Launch of PM-JAY – Ayushman Bharat – World's largest health insurance scheme covering xxx citizen. This will act as a huge catalyst to increase healthcare spending within the country.
2. Roll out of the Clinical Establishment Act across all States to bring in a minimum quality of care
3. Reformation of the Medical Council of India, which has morphed into the National Medical Commission, with an eye to increase the total number of graduate and post graduate doctors
4. Launch of the National Digital Health Mission in August'20, which creates a policy framework for issues like data privacy, data portability and archiving of information. This could have a transformative impact across decades
5. The regulations opening on telemedicine which was done in early 2020's in line with the pandemic
6. Pandemic specific measures including increased budget allocations to improve infrastructure and vaccinate entire population, increase domestic capacity for manufacturing not just vaccines, but also PPE's , ventilators, etc.

Aster DM Healthcare hopes to leverage its extensive experience of working in a 100% insurance market in the GCC to derive better margins due to the increasing share of Insurance segment in the Indian market

In line with focus on derisking business – target of 25% of overall revenues

Focus on large format hospitals in Tier 1 cities – Hospitals in Tier 1 cities estimated to deliver superior EBITDA margins

India is geographically well positioned for medical tourism from the GCC states, MENA region and South-East Asia

GCC network leveraged to promote medical value tourism to India operations

Increase focus on asset light retails models like diagnostics, retail pharmacy, home care and big thrust towards virtual care platforms

Long-term lease or an O&M model to enable better ROCEs

Focus on hospital driven operating model vs 'Superstar doctor' driven operating model

**Aster DM Hospitals consistently amongst the top in google rankings and patient endorsements – Visibly growing appreciation in India for quality healthcare, clinical excellence and patient service**



# Aster Leadership Team



**Dr. Azad Moopen**  
Chairman and Managing Director

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**Alisha Moopen**  
Deputy Managing Director

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**T. J. Wilson**  
Group Head – Governance and  
Corporate Affairs, GCC

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**Sreenath Reddy**  
Group Chief Financial Officer

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**Bala NS**  
Chief Executive Officer- Aster  
Retail



**Veneeth Purushotaman**  
Group Chief Information Officer

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**Dr. Harish Pillai**  
Chief Executive Officer –Aster India

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**Andre Daoud**  
Chief Executive Officer, Medcare  
Hospitals & Medical Centres

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**Dr. Malathi A.**  
Group Chief Quality Officer &  
Group Chief Medical Officer

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**Fara Siddiqi**  
Group Chief Human Resource Officer

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**Brandon Rowberry**  
Chief Executive Officer - Digital Health

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**Dr. Sherbaz Bichu**  
Chief Executive Officer - Aster  
Hospitals & Clinics UAE

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**David Boucher**  
Group Chief of Service Excellence

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# Aster Board of Directors



**Dr. Azad Moopen**  
Chairman and Managing Director

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**Alisha Moopen**  
Deputy Managing Director

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**T. J. Wilson**  
Non-Executive Director

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**Anoop Moopen**  
Non-Executive Director

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**Daniel Robert Mintz**  
Non-Executive Director

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**Shamsudheen Bin Mohideen Mammu Haji**  
Non-Executive Director

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**Suresh M. Kumar**  
Independent Director

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**Biju Varkkey**  
Independent Director

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**Dr Layla Mohamed Al-Marzooqi**  
Independent Director

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**C. John George**  
Independent Director

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**James Mathew**  
Independent Director

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**Sridar Arvamudhan Iyengar**  
Independent Director

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# THANK YOU

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