





May 09, 2019

The General Manager
Department of Corporate Services – Listing Dept.
BSE Limited
Phiroze Jeejeebhoy Towers Dalal
Street
Mumbai 400001
Scrip code: 541770

The Vice President, Listing Department National Stock Exchange of India Limited, The Exchange Plaza Bandra Kurla Complex Bandra (East) Mumbai 400051 Scrip code: **CREDITACC**

Dear Sir/Madam,

Subject: Intimation of Investor Presentation

Further to the intimation dated May 03, 2019 regarding Earnings Conference Call, we hereby enclose the Investor Presentation Q4FY19.

Thanking you.

Yours sincerely

CREDITACCESS GRAMEEN LIMITED

Syam Kumar R
Company Secretary





Investor Presentation Q4FY2018-19

May 2019

CreditAccess Grameen Limited

BSE: 541770 NSE: CREDITACC

Corporate Identity No. U51216KA1991PLC053425

www.grameenkooota.org

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Performance driven by strong fundamentals



Overview

- » Leading NBFC-MFI in India with gross loan portfolio of Rs. 7,159 Cr, 24.70 lakhs borrowers and 670 Branches
- » Predominantly offers micro loans under group liability (MFI loans) at 18% to 21% interest rate (one of the lowest in the industry)
- » Company's portfolio grew by 43.9 % (YoY) to Rs. 7,159 Cr as of Mar'2019
- » PAT grew by 51.4% (YoY) to Rs. 321.76 Cr in FY19
- » Listed on NSE and BSE on 23rd August 2018

Financial Metrics

Strong Balance Sheet and Liquidity

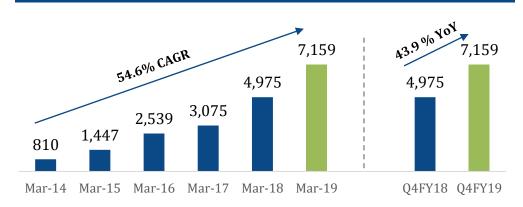
	Q4FY19	FY19
Networth (Rs. Cr)	2365.06	2365.06
Capital Adequacy (%) #	35.74%	35.74%
Cash & Bank Balances (Rs. Cr)	615.55	615.55
Efficiency and Drafitability		

Efficiency and Profitability

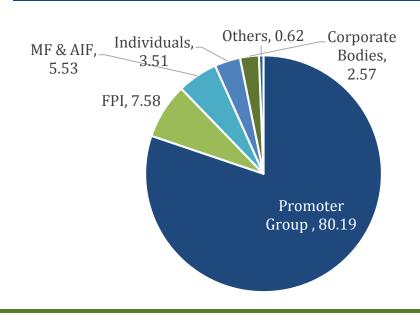
	Q4FY19	FY19
Marginal Cost of Borrowing (TTM) ^[1]	9.82%	9.82%
Cost to Income ^[2]	35.2%	33.9%
Return on Asset ^[3]	4.1%	5.0%
Return on Equity ^[4]	13.1%	16.3%

- [1] TTM for loan availed ,Includes on and off b/s borrowings and processing fees
- [2] (Employee Benefit Expenses + Other Expenses + Depreciation & Amortization)/(Total Income Financial Cost)
- [3] PAT/Quarterly Average Assets (including direct assignment) (Annualized)
- [4] PAT/Quarterly Average Equity (Annualized)
- # As per IGAAP

Growth in Gross Loan Portfolio (GLP) (Rs. Cr)

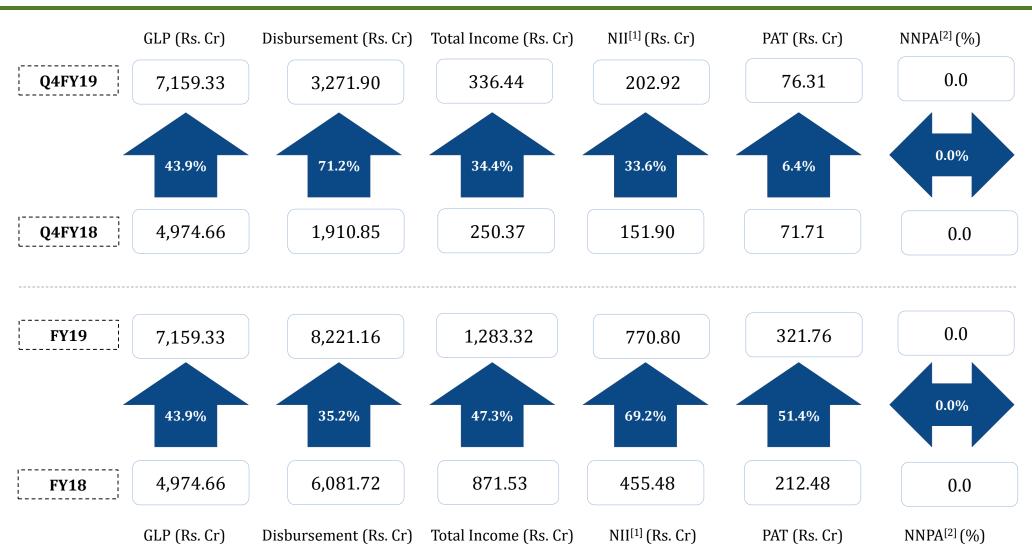


Shareholding Pattern (%)



Strong business performance





[1] NII = Interest on portfolio loans (excluding Loan Processing Fee) + Net gain on derecognition of loans sold under assignment transaction – Finance Cost [2] NNPA= After considering management overlay



NBFC-MFIs well placed on liquidity position



Type of Institutions	Asset Tenure	ALM Mismatch	Lenders Profile
NBFCs	Medium to Long Term (>=2 to > 10 years)	For most NBFCs average asset maturity tenure is higher than average liability maturity tenure	Majority exposure to CPs, NCDs & debt market instruments and borrowing from Mutual Funds which has a shorter maturity and these are of higher risk in the current scenario
NBFC – MFIs	Short Term (< 2years)	Average asset maturity tenure is generally lower than average liability	Majority exposure to Banks and FIs with a longer maturity and these are of lower risk in the current scenario
	(Lyours)	maturity tenure	Exposure to NBFCs and Mutual Funds are limited for larger NBFC-MFIs

Comfortable liquidity to meet obligations and fulfil growth requirements



	Fo	For the month		
Particulars (Rs Cr)	Apr-19	May-19	Jun-19	2019-20
Opening Cash & Equivalents* (A)	615.55	920.87	1,215.74	615.55
Loan recovery [Principal] (B)	522.99	548.47	458.62	5,031.63
Total Inflow (C=A+B)	1,138.54	1,469.34	1,674.36	5,647.18
Borrowing Repayment [Principal]				
Term loans and Others (D)	142.27	161.89	184.16	2,196.70
NCDs (E)	-	11.40	-	228.40
Securitisation and DA (F)	75.40	80.30	80.26	707.73
Total Outflow G=(D+E+F)	217.67	253.59	264.42	3,132.83
Closing Cash and equivalents (H= C-G)	920.87	1,215.74	1,409.94	2,514.35
Static Liquidity (B-G)	305.32	294.87	194.19	1,898.80
* Details of Opening Cash & Equivalents	» Diversified funding sources with mix of Domestic and Foreign sources			

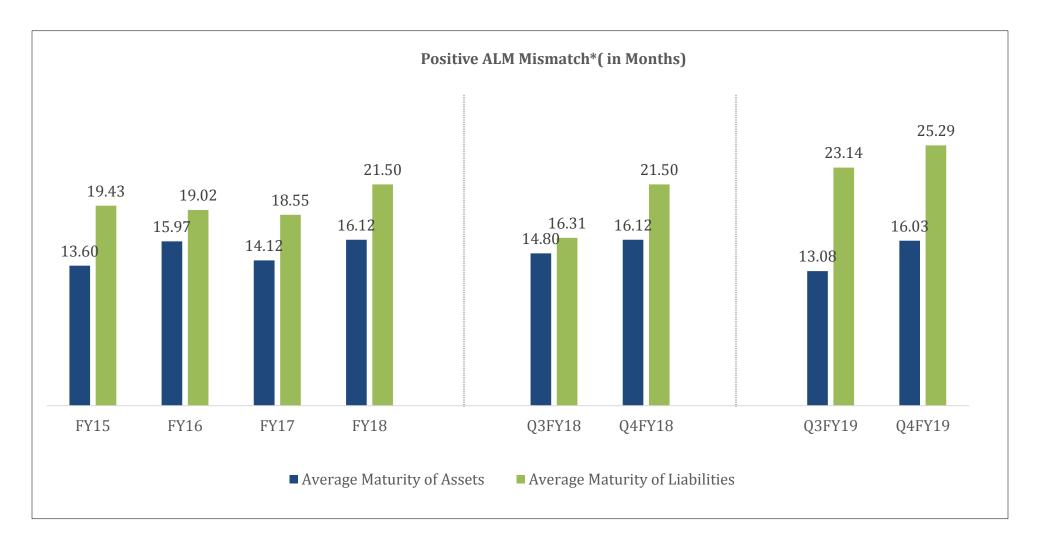
Particulars	Rs. Cr
Cash and Bank Balance	288.58
Short Term Deposits with Banks	285.15
Term Deposits with Banks	41.82
Total	615.55

- » Diversified funding sources with mix of Domestic and Foreign sources (All are Term Loans)
 - 30 Commercial Banks
 - » 3 Financial Institutions (Long term)
 - » 8 Foreign Institutional Investors (Long term)
 - 3 NBFCs
- » There are no Commercial Papers
- » No Bonds/NCDs from Mutual funds
- » Limited exposure to NBFCs stands at ~3%

Month on month positive Static Liquidity Gap Funds in pipeline Rs. 1,171.75 Crore (Banks and FIs)

Positive ALM continues to contribute growth







Proven track record of retaining and strengthening fundamentals of micro-credit model in rural areas

Strong Risk Management Practices

06



01	Rural focus enabling the Company to operate in a segment with low competitive intensity	82% Rural Borrower base
02	Experienced & stable management team with strong promoter group backing	Key Management with 9+ years with company
03	Multiple products to address all key financial needs of the customers	Group and Retail lending models
04	Contiguous district centric expansion resulting in resilient business model	Spanning 157 districts in 9 States/Union Territory
05	Best in class financial performance	ROA: 5.0% ROE:16.3%

Data For FY19

NNPA 0.00% (provisioning of

1.17% against GNPA of 0.61%)

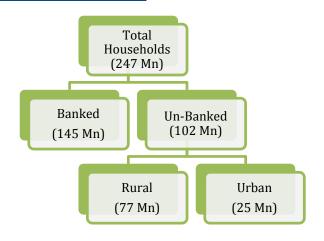


NBFC-MFIs best placed to address rural credit needs

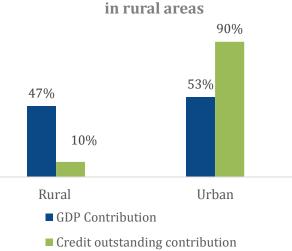


75% Unbanked Households in Rural Areas¹- Large Untapped Opportunity

- » Massive Govt. thrust to boost financial inclusion - NBFC-MFIs to play a key role in furthering this.
- Significant opportunity to capture share from unorganized players will continue to drive MFI industry growth.
- » Pan India MFI presence.
- » Rural areas accounted for only 10% of overall o/s bank-credit while comprising of 2/3rd households and contributing ~47% of FY16 GDP in India



Low penetration of banking credit



Favourable Factors (For NBFC-MFI Industry)

Funding Certainty

- MFI's continues to be under priority sector
- Pure play NBFC MFI's are proven successful model for catering to un-banked segment

Proven
Operating Model

- Distribution reach, where traditional banks do not lend
- Default rates are lowest in financial sector
- High customer/s touch points, 52 times in a year

Government and Regulatory Support

- Massive Govt. thrust to boost financial inclusion and double rural income
- Relaxation of maximum outstanding to customer/s
- Institutional Infrastructure (Credit Bureaus)

Customer centric practises

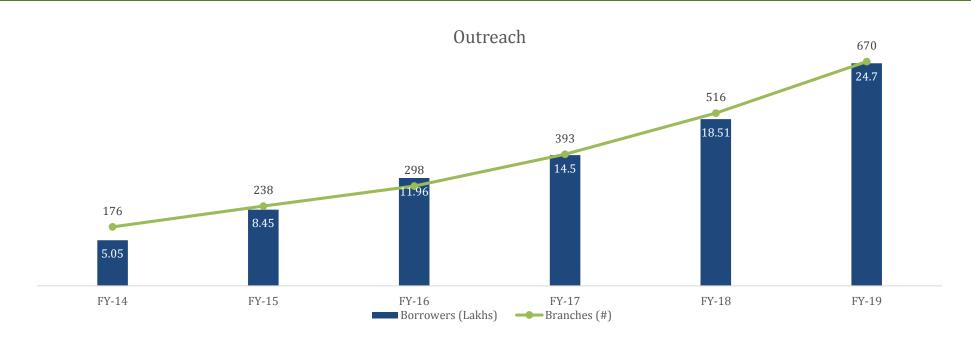
- Doorstep delivery of services
- High focus on financial literacy of customer/s

¹ India Census 2011

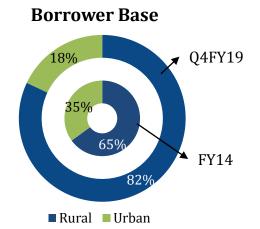


Strong rural growth story



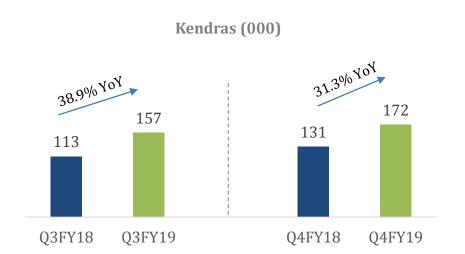


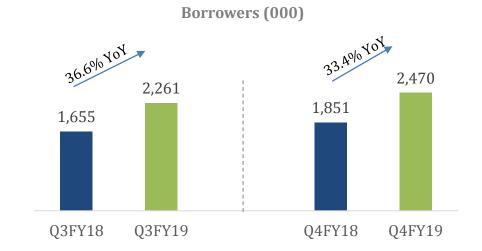
- » 670 branches spread across 157 districts in 9 states / UT
- » 24.70 lakh borrower base, CAGR of \sim 37.4% over 5 years.
- » 154 branches opened during FY19
- » 82% rural borrowers
- » Predominantly weekly touch points with borrowers

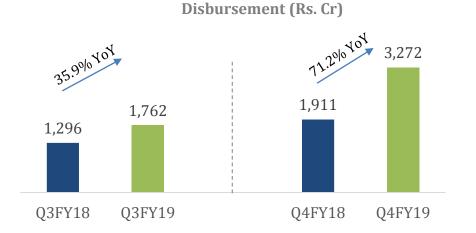


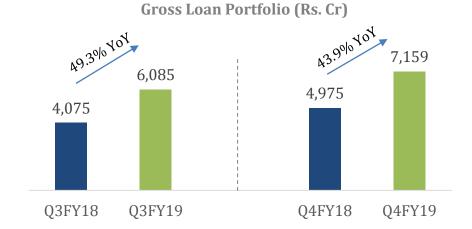
Demonstrated robust growth





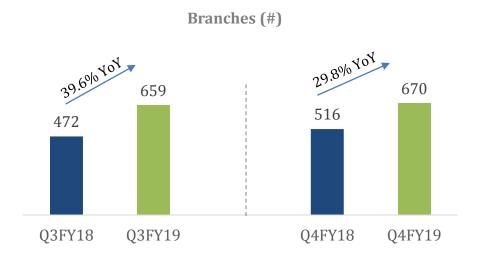


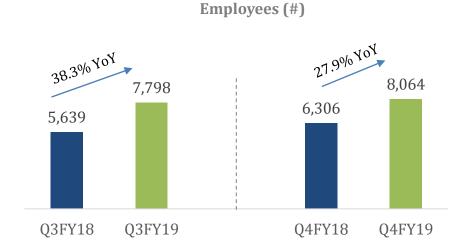


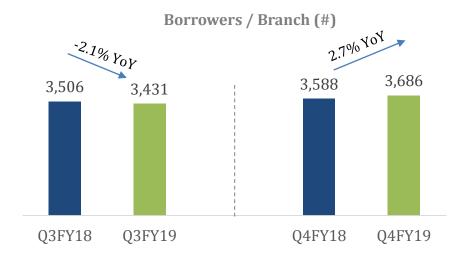


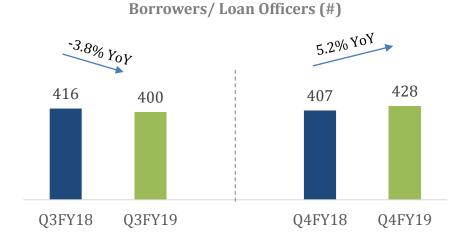
Infrastructure in place to fuel further growth











Cashless shift based on customer's preference





Long term strategy is to move to cashless disbursement mode in phased manner based on customers' preference.



Preference for cashless disbursement given to customers:
Small loans: Cash/Cashless based on customers' preference
Larger Loans: Cashless



100% of branches enabled for cashless disbursements



More than 29% disbursements done through cashless mode on a daily basis during FY19



Rs.736.16 Cr cashless disbursements in Q4FY19 as against Rs.86.19 Cr in Q4FY18

Portfolio growth in Q4FY19 came from districts outside the Top 10

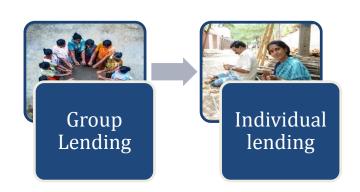


- » District is the unit of risk in microfinance business, therefore our unit of expansion is district
- » Geographical expansion strategy:
 - » Penetrate through district centric approach
 - » Expansion to contiguous district after in depth study on potential to grow and risks.
- » Portfolio growth in Q4FY19 powered by districts outside the Top 10
- » Portfolio concentration of Top 10 districts has reduced from 41% as of FY16 to 32% as of Q4FY19
- » Contiguous district wise expansion approach reduces
 - Expansion Risk
 - » Expansion cost
 - » District Concentration
 - » 80% of districts where we operate have concentration of <=1% of total borrowers
 - » 97% of districts where we operate have concentration of <=3% of total borrowers</p>
 - » None of the districts where we operate have concentration of > 5% of total borrowers



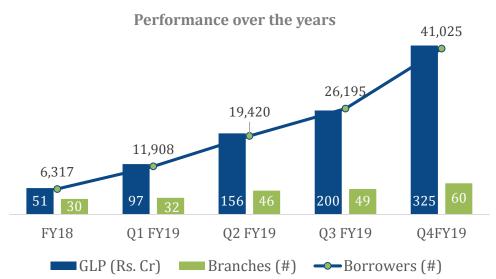
Launched retail finance vertical to support customers' growing needs





Maximum credit that can extended to a customer/s is limited by the capacity of group to accept joint liability

Retail finance acts as a one stop solution to the credit needs of such customer/s



Key drivers

- Focus on captive and graduated group lending customers
- » Separate vertical Separate team, structure and processes.
- » End to end cashless process
- » Technology driven

Key numbers

395 Cr+ Disbursement

300 Cr+ GLP

41,000+ Borrowers

900+ Staff

60 Branches

5 States

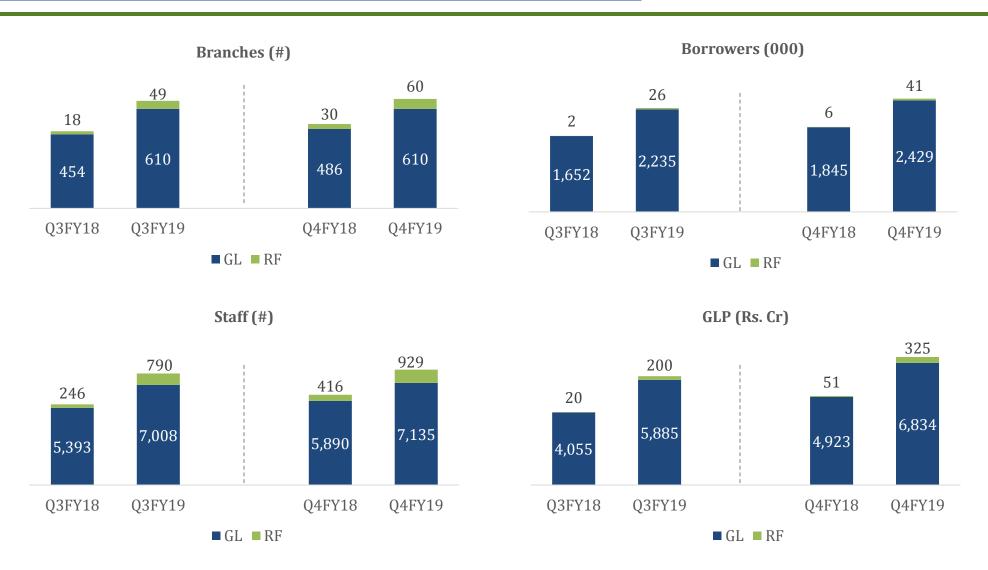
0.24% GNPA



Retail Finance ensures Company acts as one stop financial partner

Retail finance contributes 4.5 % of total portfolio







Customer centric product suite



Loan Type	Product	Purpose	Ticket Size (Rs.)	Yield	Tenure (months)
Group	Income Generation Loan(IGL)	Business Investments and Income Enhancement activities	5,000 - 80,000	19%-21%	12-24
Group	Home Improvement Loans	Water Connections, Sanitation and Home Improvement & Extensions	5,000 - 50,000	18%	12-48
Group	Family Welfare Loans	Festival, Medical, Education and Livelihood Improvement	1,000 - 15,000	18%	3-12
Group	Emergency Loans	Emergencies	1,000	18%	3



Retail finance products cater to the enhanced credit needs of our graduated customers

Loan Type	Product	Purpose	Ticket Size (Rs.)	Yield	Tenure (months)
Individual	Retail Finance Loans	Purchase of inventory, machine, assets or for making capital investment in business or business expansion	Up to 5,00,000	20 % -22%	6-60



Adoption of Ind As Accounting Standards



- » The company has adopted Indian Accounting Standards (Ind AS) with effect from April 2018
- » Consolidated figures for Q4 FY19 are compliant with Ind AS
- » Consolidated figures for FY19 are compliant with Ind AS
- » Corresponding figures for Q4 FY18 have been restated to be compliant with Ind AS
- » Provisioning of 1.17 % for Q4FY19 made based on ECL methodology against GNPA of 0.61%

ROA for FY19 is 5%



Particulars	Q3FY19	Q4FY18	Q4FY19	FY18	FY19
Spread Analysis (as % of Avg. Quarterly Gross Loan Portfolio)					
Gross Yield ^[1]	23.6%	22.1%	20.3%	22.0%	21.8%
Portfolio Yield ^[2]	21.8%	20.6%	18.5%	20.4%	20.1%
Finance Cost	7.4%	7.2%	6.2%	8.9%	7.1%
NII	14.4%	13.4%	12.3%	11.5%	13.1%
Operating Cost	5.2%	5.4%	5.0%	5.1%	5.0%
Impairment on Financial Instruments	0.7%	-0.2%	2.0%	-0.3%	1.3%
Taxes	3.6%	3.4%	2.5%	2.9%	3.0%
Return on Avg. Gross Loan Portfolio	6.7%	6.3%	4.6%	5.4%	5.5%
Cost Efficiency					
Cost to Income Ratio	31.9%	36.0%	35.2%	39.2%	33.9%
Credit Quality					
Gross NPA ^[3]	1.19%	0.82%	0.61%	0.82%	0.61%
Net NPA ^[4]	0.0%	0.0%	0.0%	0.0%	0.0%
Leverage					_
Debt: Equity ^[5]	1.8	2.5	2.1	2.5	2.1
Capital Adequacy	41.2%	28.9%	35.7%	28.9%	35.7%
Profitability					
Return on Equity	17.7%	20.5%	13.1%	22.2%	16.3%
Return on Assets	6.0%	6.0%	4.1%	5.1%	5.0%

Strengthened ECL methodology (Stage III reclassified to 60 days dpd from 90 days dpd) & Aggressive Write off in Q4 (write off of > 270 days dpd)

^[1] Gross Yield (as % of Avg. Quarterly Gross Loan Portfolio) = Total Income/Avg. Quarterly Gross Loan Portfolio

^[2] Portfolio Yield (as % of Avg. Quarterly Gross Loan Portfolio) = (Interest on portfolio loans + Income from securitization and asset assignment)/ Avg. Quarterly Gross Loan Portfolio

^{[3](}Stage III (ECL) exposure at default)/ (Sum of exposure at default of Stage I + Stage II + Stage III) [Stage I = 0 to 15 days, Stage II = 16 to 60 days, Stage III > 60 days]

^[4] NNPA= After considering management overlay

^[5]Debt includes Debt Securities, Borrowings (other than debt securities), subordinated liabilities and Loans repayable on demand from banks (as per IndAS)

Profit for FY19 grew by 51% YoY



Profit & Loss Statement (Rs. Cr)	Q3FY19	Q4FY18	Q4FY19	QoQ%	YoY%	FY18	FY19	YoY%
Revenue from operations	Constant	Ç	V	4.6 70				
Interest income	319.61	245.36	312.44	-2%	27%	859.69	1,218.32	42%
Fees and commission	0.00	0.00	0.11	-	-	0.00	0.41	-
Dividend income	0.00	0.04	0.00	-	-	0.17	0.00	-
Net gain on fair value changes	28.84	0.67	20.96	-27%	3026%	4.11	56.55	1276%
Recovery against loans written offs	1.89	3.85	2.02	7%	-48%	6.61	6.05	-8%
Total revenue from operations (I)	350.34	249.92	335.53	-4%	34%	870.58	1,281.33	47%
Other income	0.42	0.45	0.91	117%	105%	0.95	1.99	110%
Total income (III =I+II)	350.76	250.37	336.44	-4%	34%	871.53	1283.32	47%
Expenses								
Finance costs	110.08	80.93	102.73	-7%	27%	353.65	416.75	18%
Impairment of financial instruments	10.28	(2.19)	33.88	230%	1646%	(13.42)	74.86	658%
Employee benefits expenses	48.99	38.68	49.97	2%	29%	130.44	186.05	43%
Depreciation, amortisation and impairment	2.02	1.52	2.05	1%	35%	5.17	7.79	51%
Other expenses	25.67	20.79	30.21	18%	45%	67.46	100.13	48%
Total expenses (IV)	197.04	139.73	218.84	11%	57%	543.30	785.58	45%
Profit Before tax (V= III-IV)	153.72	110.64	117.60	-23%	6%	328.23	497.74	52%
Total tax expense (VI)	53.97	38.93	41.29	-23%	6%	115.75	175.98	52%
Profit After Tax (V-VI)	99.75	71.71	76.31	-23%	6%	212.48	321.76	51%
Other comprehensive income	(11.35)	1.32	(11.83)	4%	-999%	(1.39)	(9.93)	616%
Total Comprehensive Income (VII+VIII)	88.40	73.03	64.48	-27%	-12%	211.09	311.83	48%

^[1] Under Ind AS: Total gain from the Direct Assignments on the contract is recognized on transaction date . Recognized amount for Q3FY19 is 25.45 Cr and for Q4FY19 is Rs. 17.51 Cr.)

Strong balance sheet supported by high capital base and robust liquidity



Balance Sheet (Rs. Cr)	Q3FY19	Q4FY18	Q4FY19	QoQ%	YoY%
Financial Assets					
Cash and cash equivalents	867.87	130.03	573.73	-34%	341%
Bank balance other than cash and cash equivalents	49.15	13.03	41.82	-15%	221%
Receivables	1.57	5.46	0.29	-82%	-95%
Loans	5598	4,895.53	6,602.84	18%	35%
Investments	0.2	0.2	0.2	0%	0%
Other financial assets	44.25	12.56	46.7	6%	272%
Non-financial Assets					
Current tax assets (net)	17.8	4.84	13.23	-26%	173%
Deferred tax assets (net)	37.8	30	43.14	14%	44%
Property, plant and equipment	16.85	9.48	18.73	11%	98%
Intangible assets under development	2.01	1.06	2.36	17%	123%
Intangible assets	6.32	6.68	6.01	-5%	-10%
Other non-financial assets	10.67	4.70	8.31	-22%	77%
Total Assets	6652.48	5,113.57	7,357.36	11%	44%
Liabilities					
Financial liabilities					
Payables	78.15	35.08	103.94	33%	196%
Debt securities	836.97	786.41	715	-15%	-9%
Borrowings (other than debt securities)	3379.29	2,754.46	4,114.50	22%	49%
Subordinated liabilities	36.66	82.59	37.07	1%	-55%
Other financial liabilities	-	-	-		
Non-financial liabilities					
Current tax liabilities (net)	-	-	-		
Provisions	11.24	6.53	11.88	6%	82%
Other non-financial liabilities	10.94	11.02	9.92	-9%	-10%
Equity					
Equity share capital	143.41	128.43	143.55	0%	12%
Other equity	2155.82	1,309.05	2,221.51	3%	70%
Total Liabilities and Equity	6652.48	5,113.57	7,357.36	11%	44%

Q4FY18 Ind AS Vs Previous Indian GAAP



Profit & Loss Statement (Rs. Cr)	Ind AS (A)	IGAAP (B)	Variance (A-B)	Remark
Revenue from operations				
Interest income	245.36	252.77	(7.41)	Under Ind AS: Interest Income is based on effective interest rate Securitization is considered On-Balance Sheet and hence income is considered under interest income Interest Income also includes interest on margin money and fixed deposit
Fees and commission	0.00	0.00		
Dividend income	0.04	0.17		
Net gain on fair value changes	0.67	0.55	, ,	
Recovery against loans written offs	3.85	3.85	0.00	
Total revenue from operations (I)	249.92	257.34	(7.41)	
Other income	0.45	0.45	0.00	
Total income (III =I+II)	250.37	257.78	(7.41)	
Expenses Finance costs	80.93	84.61		Under Ind AS: Processing Fees and other costs are amortized Securitization is considered On-Balance Sheet and hence expense is considered under
			,	financial costs
Impairment of financial instruments	(2.19)	19.44	(21.64)	Under Ind AS Loan loss provision is accounted as per Expected credit loss methodology.
Employee benefits expenses	38.68	35.89	2.79	Under Ind AS: Employee stock options is accounted as per fair valuation method
Depreciation, amortisation and impairment	1.52	1.52		
Other expenses	20.79	20.87	(80.0)	
Total expenses (IV)	139.73	162.34		
Profit Before tax (V= III-IV)	110.64	95.44	15.20	
Total tax expense (VI)	38.93	33.44	5.49	
Profit After Tax (V-VI)	71.71	62.00	9.71	
Other comprehensive income	1.32	0.00	1.32	Includes actuarial gain/loss on gratuity valuation and fair value impact on financial assets
Total Comprehensive Income (VII+VIII)	73.03	62.00	11.03	

Q4FY19 Ind AS Vs Previous Indian GAAP



Profit & Loss Statement (Rs. Cr)	Ind AS (A)	IGAAP (B)	Variance (A-B)	Remark
Revenue from operations				
Interest income	312.44	314.75	(2.31)	Under Ind AS: Processing Fees and other costs are amortized Securitization is considered On-Balance Sheet and hence expense is considered under financial costs
Fees and commission	0.11	0.11	0.00	
Dividend income	0.00	0.00	0.00	
Net gain on fair value changes	20.96	25.06	(4.10)	Under Ind AS: Total gain from the Direct Assignments on the contract is recognized on transaction date . Recognized amount for Q3FY19 is 25.45 Cr and for Q4FY19 is Rs. 17.51 Cr
Recovery against loans written offs	2.02	2.02	0.00	
Total revenue from operations (I)	335.53	341.94	(6.41)	
Other income	0.91	0.91	0.00	
Total income (III =I+II)	336.44	342.85	(6.41)	
Expenses				
Finance costs	102.73	100.39	2.34.	Under Ind AS: Processing Fees and other costs are amortized Securitization is considered On-Balance Sheet and hence expense is considered under financial costs
Impairment of financial instruments	33.88	65.17	(31.29)	Under Ind AS Loan loss provision is accounted as per Expected credit loss methodology.
Employee benefits expenses	49.97	49.42	0.55	Under Ind AS Employee stock options is accounted as per fair valuation method
Depreciation, amortisation and impairment	2.05	2.05	0.00	
Other expenses	30.21	30.27	(0.07)	
Total expenses (IV)	218.84	247.29	(28.45)	
Profit Before tax (V= III-IV)	117.60	95.56	22.04	
Total tax expense (VI)	41.29	33.10	8.19	
Profit After Tax (V-VI)	76.31	62.46	13.85	
Other comprehensive income	(11.83)	0.00	(11.83)	Includes actuarial gain/loss on gratuity valuation and fair value impact on financial assets
Total Comprehensive Income (VII+VIII)	64.48	62.46	2.02	

Well diversified borrowing mix



Rs. Cr

	Q3 F	Y 18	Q3 F	Y 19	Q4 F	Y 18	Q4F	Y 19
Banks	1,443.49	48.25%	2,231.49	47.38%	2,216.72	61.53%	2,692.75	49.94%
NBFCs	83.52	2.79%	222.22	4.72%	61.27	1.70%	185.34	3.44%
FIs	659.31	22.04%	821.21	17.44%	519.22	14.41%	1,098.28	20.37%
Foreign Sources	805.65	26.93%	674.40	14.32%	805.65	22.36%	708.20	13.13%
PTC	-	0.00%	310.36	6.59%	-	0.00%	201.20	3.73%
Direct Assignment	-	0.00%	449.74	9.55%	-	0.00%	506.13	9.39%
Total (A + B)	2,991.96	100.00%	4,709.41	100.00%	3,602.86	100.00%	5,391.90	100.00%

Marginal Cost of Borrowings amongst the lowest



Metrics	Q3FY18	Q3FY19	Q4FY18	Q4FY19	FY18	FY19
Marginal Cost of Borrowings (on and off b/s loans including processing fees*)	8.95%	10.37%	9.15%	9.89%	9.81%	9.82%
Weighted Avg. Cost of Borrowings (on and off b/s loans including processing fees and other charges)	11.63%	9.36%	10.29%	7.96%	11.31%	8.87%
Drawdowns (Rs. Cr)	185.00	1,644.96	1,115.50	1,730.93	2,690.00	5,093.11

[1] Marginal Cost of Borrowings - [Funds availed during the period* rate of interest/ Funds availed during the period] [2] Weighted Avg. Cost of Borrowings - [Financial expenses during the period/monthly average borrowing]

Note: As per IGAAP

Highest Grading reaffirmed for the Comprehensive Microfinance Grading by CRISIL



		Q4 FY18	Q4 FY19	
Rating Instrument	Rating Agency	Rating/Grading	Rating/Grading	
Bank facilities	ICRA	ICRA A (Stable)	ICRA A+ (Stable)	
Non-convertible debentures	ICRA	ICRA A	ICRA A+ (Stable)	
Subordinated debt	ICRA	ICRA A	ICRA A+ (Stable)	
Commercial Paper	ICRA	ICRA A1	ICRA A1+	
Comprehensive Microfinance Grading(Institutional Grading/Code of Conduct Assessment (COCA))	CRISIL/SMERA	mfR1	M1C1*	
Social Rating	M-CRIL	$\sum \alpha$	$\sum \alpha$	

^{*} As per SIDBI guidelines, comprehensive Microfinance grading should be done by the same organization (CRISIL is our rating agency)
M1 - Microfinance Institutional Grading - Reflects CRISIL's opinion on the ability of an MFI to conduct its operations in a scalable and sustainable manner
C1 - Social Rating - Expert opinion in the social performance of a financial institution, and likelihood that it meets social goals in line with accepted social values



Guidance FY20



PAT (Rs. Cr)

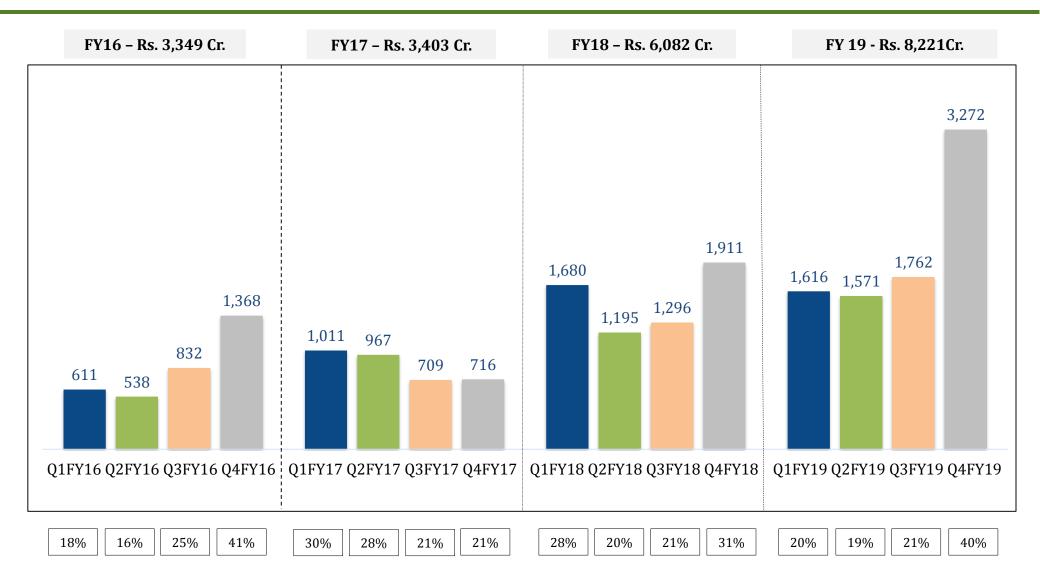
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Disbursement Trend







District-wise Exposure Trend (1/2)



Portfolio	F	Y16	F	Y17	FY	7 18	Q1	FY19	Q2	FY19	Q3	FY19	Q4F	Y19
Exposure of Districts (% of Portfolio)	110101									% of Total Districts		% of Total	No. of Districts	% of Total
< 0.5%	28							62%					105	
0.5% - 1%	11	15%	18	19%	22	17%	23	16%	24	15%	20	13%	19	12%
1% - 3%	28	38%	29	30%	26	20%	26	18%	26	17%	29	19%	29	18%
3% - 5%	4	5%	4	4%	5	4%	5	3%	4	3%	3	2%	3	2%
> 5%	3	4%	2	2%	1	1%	1	1%	1	1%	1	1%	1	1%
Total	74	100%	96	100%	132	100%	146	100%	156	100%	156	100%	157	100%

Borrowers	F	Y16	F	Y17	FY	7 18	Q1	FY19	Q2	FY19	Q3	FY19	Q4F	Y19
Exposure of Districts (% of Borrowers)	10.01			% of Total Districts									No. of Districts	% of Total Districts
(% of Bollowers)														
< 0.5%	22	30%	39	41%	70	53%	84	58%	94	60%	97	62%	100	64%
0.5% - 1%	18	24%	19	20%	25	19%	25	17%	26	17%	25	16%	25	16%
1% - 3%	26	35%	32	33%	33	25%	33	23%	32	21%	30	19%	28	18%
3% - 5%	6	8%	6	6%	4	3%	4	3%	4	3%	4	3%	4	3%
> 5%	2	3%		0%		0%	-	0%	-	0%	-	0%	-	0%
Total	74	100%	96	100%	132	100%	146	100%	156	100%	156	100%	157	100%

Contiguous district wise expansion approach reduces exposure to a particular district.

- 97% of districts were we operate have portfolio concentration of < =3% of overall portfolio.
- None of the districts were we operate have concentration of > 5% of total Borrowers.

District-wise Exposure Trend (2/2)

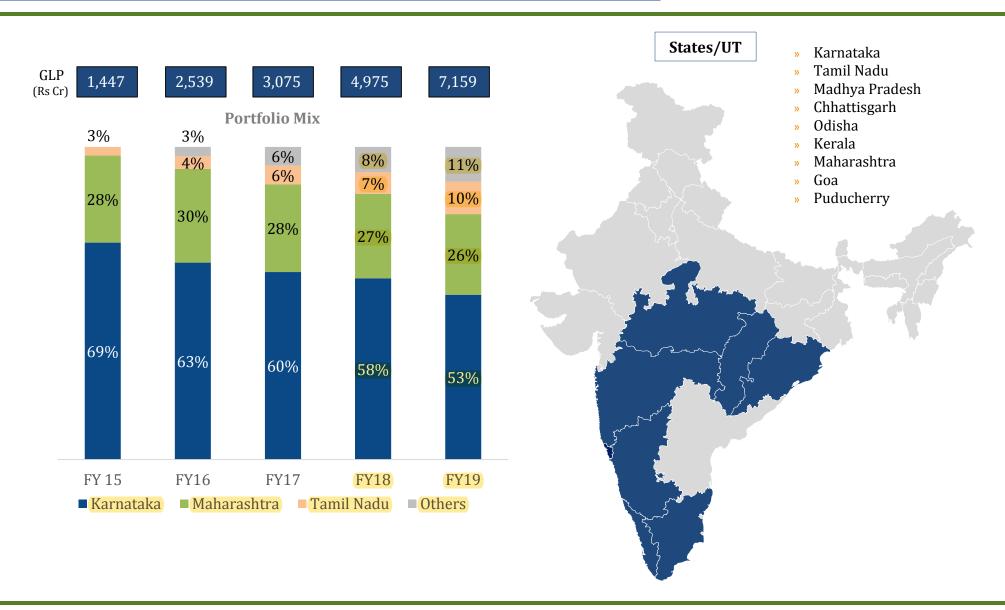


FY:		16 FY:		'17		18	Q1FY19		Q2FY19		Q3FY19		Q4FY19	
District in terms of GLP	% of Total GLP	Contribut ion to overall growth %												
Top 1	6%	4%	6%	4%	6%	6%	6%	5%	5%	3%	5%	-1%	5%	5%
Top 3	17%	13%	15%	9%	15%	13%	14%	12%	14%	12%	13%	2%	13%	11%
Top 5	26%	20%	23%	13%	22%	21%	22%	20%	21%	11%	20%	1%	20%	16%
Top 10	41%	32%	37%	15%	36%	34%	35%	31%	34%	18%	32%	-4%	32%	27%
Other	59%	68%	63%	85%	64%	66%	65%	69%	66%	82%	68%	104%	68%	73%

Growth spread across districts and majority portfolio growth contributed by smaller districts

Geographical Diversification







Product Category Mix



David and	Develope		Grou		Datail Fire and	T-4-1	
Period	Parameters	IGL	Family Welfare	Home Improvement	Emergency	Retail Finance	Total
	No. of Loans Disb (000) %Mix	552.65 58.15%	62.20 6.54%	282.08 29.68%	49.42 5.20%	4.05 0.43%	950.41 100.00%
Q4FY18	Amount Disbursed (Rs. Cr)	1,490.88	18.30	362.74	4.94	33.99	1,910.85
	%Mix Avg. Ticket Size (Rs.000)	78.02% 26.98	0.96% 2.94	18.98% 12.86	0.26% 1.00	1.78% 83.92	100.00% 20.11
	No. of Loans Disb (000)	1,833.42	586.31	420.10	245.25	6.70	3,091.78
	%Mix	59.30%	18.96% 13.59% 7.93%		0.22%	100.00%	
	Amount Disbursed (Rs. Cr)	4,953.42	503.33	545.54	24.53	54.92	6,081.72
FY18	%Mix	81.45%	8.28%	8.97%	0.40%	0.90%	100.00%
	Portfolio (Rs. Cr)	4,284.09	117.22	519.77	2.24	51.34	4,974.66
	%Mix	86.12%	2.36%	10.45%	0.05%	1.03%	100.00%
	Avg. Ticket Size (Rs.000)	27.02	8.58	12.99	1.00	81.92	19.67
	No. of Loans Disb (000)	841.67	47.10	101.75	188.04	15.87	1,194.43
	%Mix	70.47%	3.94%	8.52%	15.74%	1.33%	100.00%
Q4FY19	Amount Disbursed (Rs. Cr)	2,951.78	14.23	133.67	18.80	153.42	3,271.90
	%Mix	90.22%	0.43%	4.09%	0.57%	4.69%	100.00%
	Avg. Ticket Size (Rs.000)	35.07	3.02	13.14	1.00	96.67	27.39
	No. of Loans Disb (000)	2,193.79	606.04	643.52	364.84	37.19	3,845.37
	%Mix	57.05%	15.76%	16.73%	9.49%	0.97%	100.00%
	Amount Disbursed (Rs. Cr)	6,447.18	551.32	845.93	36.48	340.24	8,221.16
FY19	%Mix	78.42%	6.71%	10.29%	0.44%	4.14%	100.00%
	Portfolio (Rs. Cr)	6,087.81	92.77	643.33	9.94	325.48	7,159.33
	%Mix Avg. Ticket Size (Rs.000)	85.03% 29.39	1.30% 9.10	8.99% 13.15	0.14% 1.00	4.55% 91.49	100.00% 21.38



Prudent risk management and control framework



- Annual risk management plan formulated comprising major risks identified by management
- √ Free and unrestricted access for internal audit team to the Board

Board Oversight

Risk management committee oversight

- ✓ Annual risk management plan formulated comprising major risks identified by management
- Board and Risk Management Committee oversight on implementation of Annual risk management plan
- Risks reported to RMC monitored by Head-Risk and management team and quarterly updates provided

Geography selection

- Systematic methodology for selection of new geographies
- Managing geographical risk via contiguous district based expansion
- Continued focus on deep penetration in rural areas characterized by lower competitive intensity

Customer diligence

- Stringent customer onboarding process encompassing 3 layers of checks
- Diligence, KYC and 5 day CGT by loan officer
- Rigorous customer credit evaluation through CB checks, staggered borrowing limits etc.
- Pre-dominant weekly collection to ensure high degree of engagement
- Frequent loan utilization checks
- Dedicated customer grievance redressal Cell

Product design

- Set borrowing limits per loan cycle
- Increase in borrowing limits based on track record and relationship tenure
- Flexible repayment terms
- No penalties on prepayment of loan installments
- Products available to cover potentially every cashflow situation of customers

Business processes compliance

- Branch/Office
 - Internal audits at branches, regional offices and at head office
 - External audit of back-end process at head office
- Employees
 - Recruitment of employees primarily at entry levels and from rural areas
 - No incentives to employees linked to disbursements or collections
 - Rotation of loan officers (annual) as well as branch managers (bi-annual)

 $Note: \quad RMC - Risk\ Management\ Committee,\ CGT-Compulsory\ Group\ Training,\ GRT-Group\ Recognition\ Test,\ CB-Credit\ Bureau$



Information Technology



Key Technology Initiatives



Key Technology Partners



(Core Banking Solution)



(Email and Collaboration)



(End to end insurance claim management)



(Audit automation)



(Business Intelligence Tool)



(Data Centre & Disaster Recovery Infrastructure)



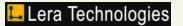
(Mobility solution)



(Cloud based email solution)



(Network & Server protection)



(Data Warehouse solution)



(Digital customer engagement platform)



(Business Intelligence & Reporting)



Community Focus





Client Protection Certification



Comprehensive Micro Finance Grading – M1C1



SKOCH Resilient India Award 2017 for 'Sanitation Loan'



2017 ISC FICCI Sanitation Awards for Best Financial Accessibility



STAR MFI Certification - 100% Compliance



2015 Large MFI Award



Social Rating - $\sum \alpha$ (retained)

- » Company aims to meet its responsibility towards society through:
 - » Diligently follow responsible financing practices & client protection principles
 - » Ensure transparency with all stakeholders
 - » Design products & processes appropriate to customers changing needs
 - » Conduct awareness programs on financial literacy, water, sanitation, education etc.
 - » Undertake Customer/s awareness workshops to promote financial literacy to the customers through associate entities
 - » Track social performance and poverty progress on a continuous basis

Client Protection Principles, Responsible Financing & Social Values continue to reflect in company's positioning in the industry with relevant products and processes

Effective use of CSR funds



Conducts various activities spread across states of Karnataka, Maharashtra, Tamil Nadu and Madhya Pradesh which complement its regular microfinance operations by contributing to improving living conditions of the customer/s.

WASH (Water Sanitation, Hygiene)

Events Conducted

2,981

Beneficiaries
123,969





Encourage hygienic practices by building awareness about the impact of unsanitary practices on health and wellbeing. The program is conducted at Village, Taluk and District levels with different activities campaign, trainings, orientation etc.

SUSHIKSHANA

Events Conducted
4,197

Beneficiaries
225,210





Education program, with the objective of educating school children on non-curricular topics such as water, sanitation, hygiene, financial literacy and career guidance for 8th, 9th and 10th Standard Government/Aided school students.

Open Defecation Free % in GPs

SUGRAMA

Hosa Vantamuri 82%

Urdigere
97%





Achieve 100% sanitation coverage in its target areas and to conduct and be part of various community development activities - Two GPs (Hosa Vanatamuri – Belgaum and Urdigere –Tumkur a total of 26 Villages) have been adopted to make the villages Open Defecation Free





Thank You

For any investor related queries , please mail to email id csinvestors@grameenkoota.org

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